Rosemount[™] 1408A Level and Flow Transmitter

Non-Contacting Radar





Safety messages

NOTICE

Read this manual before working with the product. For personal and system safety, and for optimum product performance, ensure you thoroughly understand the contents before installing, using, or maintaining this product.

For technical assistance, contacts are listed below:

Customer Central

Technical support, quoting, and order-related questions.

- United States 1-800-999-9307 (7:00 am to 7:00 pm CST)
- Asia Pacific- 65 777 8211

North American Response Center

Equipment service needs.

- 1-800-654-7768 (24 hours a day includes Canada)
- Outside of these areas, contact your local Emerson representative.

WARNING

Failure to follow safe installation and servicing guidelines could result in death or serious injury.

Ensure the transmitter is installed by qualified personnel and in accordance with applicable code of practice.

Inspection and maintenance of this equipment shall be carried out by suitably trained personnel, in accordance with the applicable standards and code of practice.

Use the equipment only as specified in this manual. Failure to do so may impair the protection provided by the equipment.

Repair, e.g. substitution of components, etc. may jeopardize safety and is under no circumstances allowed.

WARNING

Process leaks could result in death or serious injury.

Handle the transmitter carefully.

Install and tighten process connectors before applying pressure.

Do not attempt to loosen or remove process connectors while the transmitter is in service.

WARNING

Physical access

Unauthorized personnel may potentially cause significant damage to and/or misconfiguration of end users' equipment. This could be intentional or unintentional and needs to be protected against.

Physical security is an important part of any security program and fundamental to protecting your system. Restrict physical access by unauthorized personnel to protect end users' assets. This is true for all systems used within the facility.

A CAUTION

Hot surfaces

The transmitter and process seal may be hot at high process temperatures. Allow to cool before servicing.



Contents

Chapter 1	Introduction	
	1.1 Using this manual	1
	1.2 Open source licenses	
	1.3 Product recycling/disposal	
Chapter 2	Transmitter overview	
•	2.1 Measurement principle	
	2.2 Process characteristics	
	2.3 Vessel characteristics	
	2.4 Application examples	
	2.5 Components of the transmitter	10
	2.6 Easy integration with IO-Link	10
Chapter 3	Mechanical installation	13
•	3.1 Safety messages	13
	3.2 Installation considerations	13
	3.3 Mounting preparations	18
	3.4 Mount transmitter on tank	19
Chapter 4	Electrical installation	25
•	4.1 Safety messages	25
	4.2 Prepare the electrical connections	25
	4.3 Power up transmitter	28
Chapter 5	Configuration	29
•	5.1 Safety messages	29
	5.2 Overview	29
	5.3 Connect the transmitter to the IO-Link	30
	5.4 Get started with your preferred configuration tool	30
	5.5 Perform the basic setup	33
Chapter 6	Operation and maintenance	35
	6.1 Safety messages	35
	6.2 View measurement data and events	35
	6.3 Enter the demonstration mode	37
Chapter 7	Service and troubleshooting	39
	7.1 Safety messages	39
	7.2 Diagnostic messages	40
	7.3 Troubleshooting incorrect level readings	48
	7.4 Managing disturbance echoes	59
	7.5 Service and troubleshooting tools	61

	7.6 Service support	63
Appendix A	Specifications and reference data	65
	A.1 Performance specifications	65
	A.2 Functional specifications	67
	A.3 Physical specifications	71
	A.4 Dimensional drawings	73
Appendix B	Product certifications	75
	B.1 European directive information	75
	B.2 UK regulation information	75
	B.3 Ordinary location certification	75
	B.4 Telecommunication compliance	75
	B.5 FCC	76
	B.6 IC	76
	B.7 Radio Equipment Directive (RED) 2014/53/EU and Radio Equipment Regulations S.I.	
	2017/1206	77
	B.8 Radio/EMC Republic of Korea	78
Appendix C	Configuration parameters	79
	C.1 Menu tree	79
	C.2 Basic setup	80
	C.3 Digital output	81
	C.4 Analog output	83
	C.5 Geometry	85
	C.6 Volume flow	86
	C.7 Advanced setup	87

Reference Manual Introduction 00809-0200-4480 May 2021

1 Introduction

1.1 Using this manual

The sections in this manual provide information on installing, operating, and maintaining the Rosemount $^{\text{M}}$ 1408A Level and Flow Transmitter – Non-Contacting Radar.

The sections are organized as follows:

Transmitter overview provides an introduction to theory of operation, a description of the transmitter, information on typical applications, and process characteristics.

Mechanical installation contains mechanical installation instructions.

Electrical installation contains electrical installation instructions.

Configuration provides instructions on configuration of the transmitter.

Operation and maintenance contains operation and maintenance techniques.

Service and troubleshooting provides troubleshooting techniques for the most common operating problems.

Specifications and reference data supplies reference and specification data.

Product certifications contains approvals and certifications information.

Configuration parameters provides extended information about the configuration parameters.

1.2 Open source licenses

This device uses open source software. Further information can be found in the License Information Document available at Emerson.com/Rosemount.

1.3 Product recycling/disposal

Recycling of equipment and packaging should be taken into consideration and disposed of in accordance with local and national legislation or regulations.

Related information

Service support

IntroductionReference ManualMay 202100809-0200-4480

2 Transmitter overview

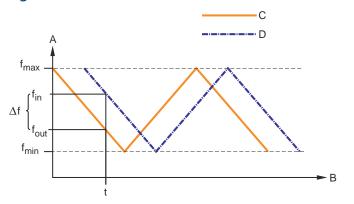
2.1 Measurement principle

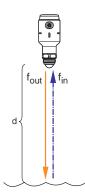
The Rosemount 1408A is a transmitter for continuous level measurements using fast-sweep Frequency Modulated Continuous Wave (FMCW) technology.

The transmitter continuously emits signal sweeps with a constantly varying frequency towards the product surface. Since the transmitter continuously changes the frequency of the transmitted signal, there will be a difference in frequency between the transmitted and the reflected signals (see Figure 2-1).

The frequency of the reflected signal is subtracted from the frequency of the signal transmitted at that moment, resulting in a low frequency signal which is proportional to the distance to the product surface. This signal is further processed to obtain fast, reliable, and highly accurate level measurements.

Figure 2-1: FMCW-method





∆f~d=distance

- A. Frequency (GHz)
- B. Time (s)
- C. Transmitted signal
- D. Reflected signal

The Rosemount 1408A can also calculate the volume flow rate in an open channel.

2.2 Process characteristics

2.2.1 Dielectric constant

A key parameter for measurement performance is reflectivity. A high dielectric constant of the media provides better reflection and enables a longer measuring range.

May 2021 00809-0200-4480

2.2.2 Foam and turbulence

Foaming liquids or turbulence may cause weak and varying surface echo amplitudes. Surface turbulence is not normally a problem unless it is excessive.

Measurement in foamy applications depends largely on the foam properties. When the foam is light and airy, the actual product level is measured. For heavy and dense foam, the transmitter may measure the level of the foam's upper surface.

2.3 Vessel characteristics

2.3.1 In-tank obstructions

The transmitter should be mounted so that objects such as heating coils, ladders, and agitators are not in the radar signal path. These objects may cause false echoes resulting in reduced measurement performance. However, the transmitter has built-in functions designed to reduce the influence from disturbing objects where such objects cannot be totally avoided.

Vertical and inclined structures cause minimal effect since the radar signal is scattered rather than directed back to the antenna.

2.4 Application examples

Non-contacting radar technology is ideal for a wide range of applications as it is maintenance-free, has a top-down installation that reduces the risk of leakages, and is unaffected by process conditions such as density, viscosity, temperature, pressure, and pH.

The Rosemount 1408A uses Frequency Modulated Continuous Wave (FMCW) technology and smart algorithms to maximize measurement accuracy and reliability, even in small tanks and challenging fast-filling vessels.

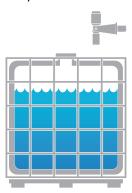
Storage tanks

Gain insights into your tank and ensure production runs smoothly without interruption.



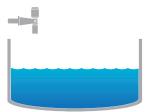
Plastic tanks

Monitor the inventory of your small and medium sized plastic tanks by measuring through the plastic roof.



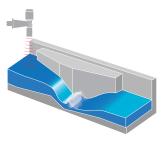
Open air applications

Get reliable level measurements of sumps or ponds, regardless of challenging surface and weather conditions.



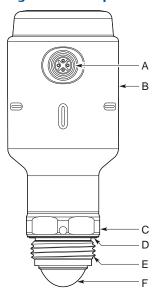
Open channel flow

Use the Rosemount 1408A for volume flow measurement of water and wastewater in open channels.



2.5 Components of the transmitter

Figure 2-2: Components



- A. M12 connector (A-coded)
- B. Transmitter housing (polished stainless steel)
- C. Wrench size: 39 mm
- D. DIN 3869 profile ring
- E. ISO 228/1-G1 thread
- F. Antenna (PTFE sealing)

Related information

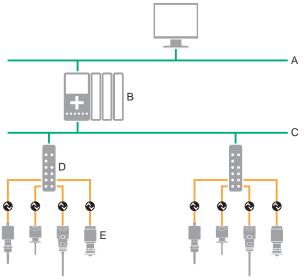
Dimensional drawings

2.6 Easy integration with IO-Link

The Rosemount 1408A provides both conventional 4-20 mA and digital switch outputs, enabled by IO-Link connectivity. This supports easy integration into any automation system.

Each IO-Link system consists of an IO-Link master and one or more IO-Link devices (sensors and actuators). The connection between the master and the device is established via unshielded standard cables using standard connectors such as M12. Process data, events and parameters are transferred to the master via IO-Link. The IO-Link master then transfers the data to the controller (PLC) and its fieldbus or industrial ethernet network.

Figure 2-3: Example of an IO-Link System



- A. Industrial ethernet
- B. Programmable logic controller (PLC)
- C. Industrial Fieldbus
- D. IO-Link master
- E. 10-Link devices

3 Mechanical installation

3.1 Safety messages

Instructions and procedures in this section may require special precautions to ensure the safety of the personnel performing the operations. Information that potentially raises safety issues is indicated by a warning symbol (\triangle). Refer to the following safety messages before performing an operation preceded by this symbol.

WARNING

Failure to follow safe installation and servicing guidelines could result in death or serious injury.

Ensure the transmitter is installed by qualified personnel and in accordance with applicable code of practice.

Inspection and maintenance of this equipment shall be carried out by suitably trained personnel, in accordance with the applicable standards and code of practice.

Use the equipment only as specified in this manual. Failure to do so may impair the protection provided by the equipment.

Repair, e.g. substitution of components, etc. may jeopardize safety and is under no circumstances allowed.

WARNING

Process leaks could result in death or serious injury.

Handle the transmitter carefully.

Install and tighten process connectors before applying pressure.

Do not attempt to loosen or remove process connectors while the transmitter is in service.

3.2 Installation considerations

Before installing the transmitter, follow recommendations for mounting position, sufficient free space, nozzle requirements, etc.

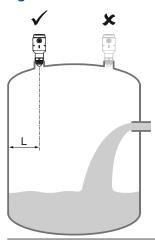
3.2.1 Mounting position

When finding an appropriate location on the tank for the transmitter, the conditions of the tank must be carefully considered.

Consider the following quidelines when mounting the transmitter:

- For optimal performance, the transmitter should be installed in locations with a clear and unobstructed view of the product surface.
- The transmitter should be mounted with as few internal structures as possible within the signal beam.
- Do not mount close to or above the inlet stream.
- Multiple Rosemount 1408A transmitters can be used in the same tank without interfering with each other.

Figure 3-1: Recommended Mounting Position



3.2.2 Free space requirements

If the transmitter is mounted close to a wall or other tank obstruction such as heating coils and ladders, noise might appear in the measurement signal. See Table 3-1 for recommended clearance.

Figure 3-2: Free Space Requirements

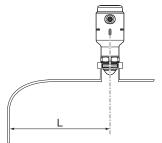


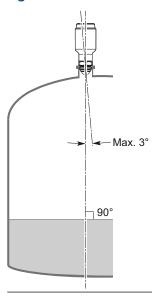
Table 3-1: Distance to Tank Wall (L)

Minimum	Recommended
8 in. (200 mm)	½ of tank radius

3.2.3 Inclination

The transmitter should be mounted vertically to ensure a good echo from the product surface. See Figure 3-3 for recommended maximum inclination.

Figure 3-3: Inclination



3.2.4 Non-metallic tanks

Nearby objects outside the tank may cause disturbing radar echoes. Wherever possible, the transmitter should be positioned so that objects close to the tank are kept outside the signal beam.

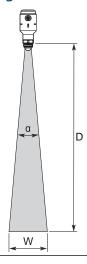
Related information

Telecommunication compliance

3.2.5 Beam angle and beam width

The transmitter should be mounted with as few internal structures as possible within the signal beam.

Figure 3-4: Beam Angle and Beam Width



Beam angle (α)

10° (8° with antenna extension)

Beam width

See Table 3-2 for beam width at different distances.

Table 3-2: Beam Width (W)

Distance (D)	Beam angle (α)	
	8°	10°
6.6 ft. (2 m)	0.9 ft. (0.3 m)	1.2 ft. (0.4 m)
13.1 ft. (4 m)	1.8 ft. (0.6 m)	2.3 ft. (0.7 m)
19.7 ft. (6 m)	2.8 ft. (0.8 m)	3.5 ft. (1.1 m)
26.2 ft. (8 m)	3.7 ft. (1.1 m)	4.6 ft. (1.4 m)
32.8 ft. (10 m)	4.7 ft. (1.4 m)	5.8 ft. (1.8 m)

3.2.6 Nozzle requirements

To allow the microwaves to propagate undisturbed, the nozzle dimensions should be kept within the specified limits as given in Table 3-3. The inside of the nozzle must be smooth (i.e. avoid bad welding, rust, or deposit).

Figure 3-5: Mounting in Nozzles

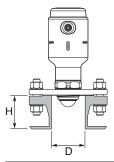


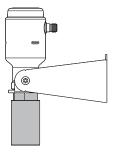
Table 3-3: Nozzle Requirements

Nozzle diameter (D)	Maximum nozzle height (H)
1 in. (25 mm)	3.9 in. (100 mm)
1.5 in. (40 mm)	5.9 in. (150 mm)
2 in. (50 mm)	7.9 in. (200 mm)
3 in. (80 mm)	11.8 in. (300 mm)
4 in. (100 mm)	15.8 in. (400 mm)
6 in. (150 mm)	23.6 in. (600 mm)

3.2.7 Open air installations

The antenna extension must be fitted to the transmitter to comply with open air requirements. The antenna extension is included in the bracket mount option.

Figure 3-6: Antenna Extension



Related information

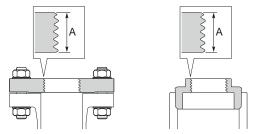
Telecommunication compliance

May 2021

3.2.8 Mounting onto a threaded connection

Refer to Figure 3-7 for the required thread engagement length at the customer G1 process connection.

Figure 3-7: Thread Engagement Length



A. 0.35 to 0.63 in. (9 to 16 mm)

Related information

Dimensional drawings

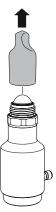
3.3 Mounting preparations

3.3.1 Remove the protective cap

The protective cap protects the PTFE sealing from impacts during transport and storage.

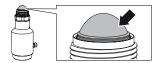
Procedure

Before installing, carefully remove the protective cap.



Note

Be careful not to scratch or otherwise damage the PTFE sealing.

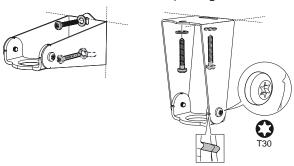


3.4 Mount transmitter on tank

3.4.1 Bracket mounting

Procedure

1. Mount the bracket on the wall/ceiling or other flat surface.



2. Apply lubricating paste on the transmitter thread.

Note

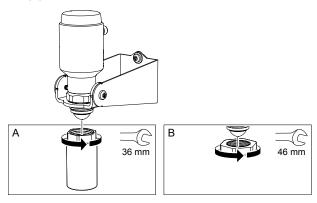
The paste must be approved for the application and compatible with the elastomers used.



3. Secure the transmitter to the bracket.

Mounting options:

- (A) Antenna extension for open air installations
- (B) Lock nut



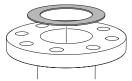
Related information

Bracket hole pattern

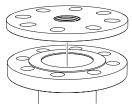
3.4.2 Mount on a threaded flange connection

Procedure

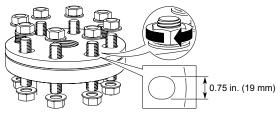
1. Place a suitable soft gasket on the tank flange.



2. Place the flange over the gasket.



3. Tighten the bolts and nuts with sufficient torque for the flange and gasket choice.



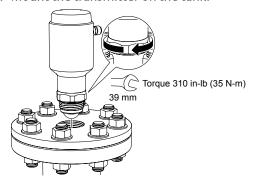
4. Apply lubricating paste on the transmitter thread.

Note

The paste must be approved for the application and compatible with the elastomers used.



5. Mount the transmitter on the tank.



Note

Be careful not to scratch or otherwise damage the PTFE sealing.



3.4.3 Mount the threaded adapter version

Procedure

1. Apply anti-seize paste or PTFE tape on outer threads according to your site procedures.



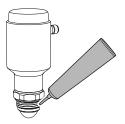
2. Mount the threaded adapter on the tank.



3. Apply lubricating paste on the transmitter thread.

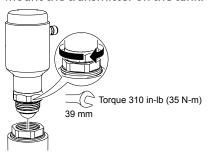
Note

The paste must be approved for the application and compatible with the elastomers used.



00809-0200-4480

4. Mount the transmitter on the tank.



Note

Be careful not to scratch or otherwise damage the PTFE sealing.



3.4.4 Mount on a threaded connection

Procedure

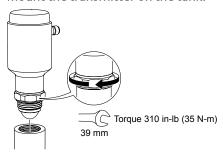
1. Apply lubricating paste on the transmitter thread.

Note

The paste must be approved for the application and compatible with the elastomers used.

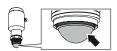


2. Mount the transmitter on the tank.



Note

Be careful not to scratch or otherwise damage the PTFE sealing.



May 2021

4 Electrical installation

4.1 Safety messages

Instructions and procedures in this section may require special precautions to ensure the safety of the personnel performing the operations. Information that potentially raises safety issues is indicated by a warning symbol (\triangle). Refer to the following safety messages before performing an operation preceded by this symbol.

WARNING

Failure to follow safe installation and servicing guidelines could result in death or serious injury.

Ensure the transmitter is installed by qualified personnel and in accordance with applicable code of practice.

Inspection and maintenance of this equipment shall be carried out by suitably trained personnel, in accordance with the applicable standards and code of practice.

Use the equipment only as specified in this manual. Failure to do so may impair the protection provided by the equipment.

Repair, e.g. substitution of components, etc. may jeopardize safety and is under no circumstances allowed.

A WARNING

Process leaks could result in death or serious injury.

Handle the transmitter carefully.

Install and tighten process connectors before applying pressure.

Do not attempt to loosen or remove process connectors while the transmitter is in service.

4.2 Prepare the electrical connections

4.2.1 Connector type

M12 (A-coded)

4.2.2 Power supply

The transmitter operates on 18-30 Vdc at the transmitter terminals.

Related information

Load limitations

4.2.3 Outputs

The transmitter provides two configurable outputs:

Output 1 Digital output / IO-Link mode

Output 2 Digital output or active 4-20 mA analog output

4.2.4 Internal power consumption

< 2 W (normal operation at 24 Vdc, no outputs)

< 3.6 W (normal operation at 24 Vdc, digital and analog outputs active)

4.2.5 Wiring diagram

Figure 4-1: Connection

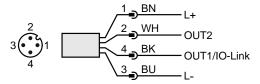
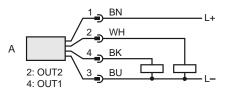


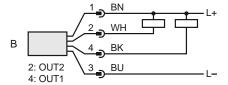
Table 4-1: Pin Assignment

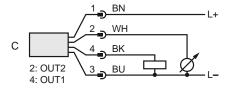
Pin	Wire color ⁽¹⁾		Signal	
1	BN	Brown	L+	24 V
2	WH	White	OUT2	Digital output or active 4-20 mA analog output
3	BU	Blue	L-	0 V
4	BK	Black	OUT1/IO-Link	Digital output or IO-Link mode

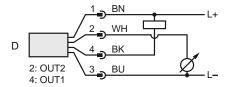
(1) According to IEC 60947-5-2.

Figure 4-2: Example Circuits









- A. 2 x Digital output PnP
- B. 2 x Digital output NpN
- C. $1 \times Digital$ output $PnP/1 \times Analog$ output
- D. $1 \times Digital$ output $NpN / 1 \times Analog$ output

Related information

Outputs

May 2021 00809-0200-4480

4.3 Power up transmitter

Prerequisites

Procedure

- 1. \triangle Verify the power supply is disconnected.
- 2. Insert the M12 connector and screw tight.

 See the manufacturer's instruction manual for recommended torque.



3. Connect the power supply.

Related information

Ingress protection

28

Reference Manual Configuration 00809-0200-4480 May 2021

5 Configuration

5.1 Safety messages

Instructions and procedures in this section may require special precautions to ensure the safety of the personnel performing the operations. Information that potentially raises safety issues is indicated by a warning symbol (\triangle). Refer to the following safety messages before performing an operation preceded by this symbol.

WARNING

Failure to follow safe installation and servicing guidelines could result in death or serious injury.

Ensure the transmitter is installed by qualified personnel and in accordance with applicable code of practice.

Inspection and maintenance of this equipment shall be carried out by suitably trained personnel, in accordance with the applicable standards and code of practice.

Use the equipment only as specified in this manual. Failure to do so may impair the protection provided by the equipment.

Repair, e.g. substitution of components, etc. may jeopardize safety and is under no circumstances allowed.

A WARNING

Process leaks could result in death or serious injury.

Handle the transmitter carefully.

Install and tighten process connectors before applying pressure.

Do not attempt to loosen or remove process connectors while the transmitter is in service.

5.2 Overview

This chapter provides information about configuration and configuration tools. Appendix Configuration parameters provides extended information about the configuration parameters.

5.3 Connect the transmitter to the IO-Link

IO-Link devices can be set using an IO-Link USB Communicator, through the IO-Link master, or via the PLC.

Procedure

Start the configuration software and connect the transmitter.

Figure 5-1: Connection via the IO-Link USB Communicator



Figure 5-2: Connection via the IO-Link Master

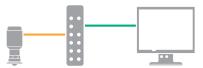


Figure 5-3: Connection via the PLC



5.4 Get started with your preferred configuration tool

5.4.1 IO-Link configuration tools

Examples:

- Rosemount IO-Link Assistant (available as accessory)
- FDT® frame applications, e.g. PACTware

5.4.2 Rosemount IO-Link Assistant

Get the latest IODD files

The Rosemount IO-Link Assistant software checks and lets you download the latest IODDs for your device catalog.

Prerequisites

For an online update, an internet connection is required.

Procedure

- 1. Click the icon.
 The *Device description files (IODD): download and install* window opens.
- 2. In the *Vendor* list, select **Rosemount Inc.**, and then select the check box for the devices to be installed/updated.

Alternatively, browse to an already downloaded IODD zip file, and select **Open**.



3. Select OK.

5.4.3 FDT®/DTM framework

Download the IODD file

Procedure

- 1. Download the IODD from the IODDFinder portal at loddfinder.io-link.com.
- 2. Unzip the IODD package.

Integrate IODDs into an FDT®/DTM framework

An IODD DTM Interpreter is required to integrate IODDs into an FDT/DTM environment (e.g PACTware).

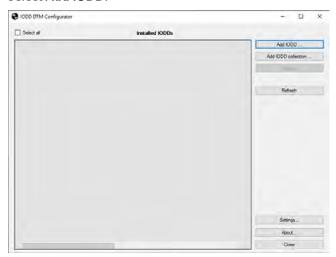
Prerequisites

The IODD DTM Interpreter is usually included in the FDT/DTM software installation package. It can also be downloaded from Emerson.com/Rosemount1408A.

Procedure

1. Start the IODD DTM Interpreter software.

2. Select Add IODD.



- 3. Browse to the IODD file (.xml) and select **Open**.
- 4. Start the configuration tool and update the device catalog.

Need help?

If the new DTM is not added automatically at start-up, then select $View \rightarrow Device$ Catalog $\rightarrow Update Device Catalog$.

Reference Manual Configuration 00809-0200-4480 May 2021

5.5 Perform the basic setup

5.5.1 Set the engineering units

Procedure

- 1. Under *Menu*, select Parameter → Basic Setup.
- 2. In the **Engineering Units** list, select **Metric** or **Imperial**.

Option	Description
Metric	Length: m
	Temperature: °C
	Volume flow: m ³ /h
Imperial	Length: in.
	Temperature: °F
	Volume flow: US gal/h

3. Select Write to device.

5.5.2 Enter the reference height

Procedure

- 1. Under *Menu*, select Parameter → Basic Setup.
- 2. Enter the Reference Height.
- 3. Select Write to device.

Related information

Reference height

5.5.3 Configure the analog output

The transmitter can be set to output the level or volume flow as a 4-20 mA signal.

Procedure

- 1. Under *Menu*, select Parameter → OUT2 Analog Output.
- 2. In the OUT2 Configuration list, select Analog Output 4-20 mA.
- 3. In the *Analog Control Variable* list, select Level or Volume Flow.
- 4. In the *Alarm Mode* list, select **Low Alarm** or **High Alarm**.
- 5. Select **Analog Range Values**, and then enter the desired Upper Range Value (20 mA) and Lower Range Value (4 mA).

6. Select Write to device.

Analog output

5.5.4 Configure the digital output

The transmitter can be set to output a switching signal for high and low limits (using the same pin).

Procedure

- 1. Under *Menu*, select Parameter → Basic Setup.
- 2. In the *Digital Outputs P-n* list, select PnP or nPn.
- 3. Select OUT1 Digital Output or OUT2 Digital Output.
- 4. In the *OUT1 Configuration* or *OUT2 Configuration* list, select **Digital Output Normally** Open.
- 5. In the **DO Control Variable** list, select **Level** or **Volume Flow**.
- 6. Select **Set Point Configuration**, and then set the alarm parameters as desired.
- 7. Select Write to device.

Related information

Digital output

5.5.5 Set up the volume flow measurement

Procedure

- 1. Under *Menu*, select Volume Flow.
- 2. In the *Volume Flow Calculation Method* list, select the preferred method. Choose from:
 - Linearization table
 - Parshall flume
 - Khafagi-Venturi flume
- 3. Select **Volume Flow Table/Formula**, and then set the parameters as desired.
- 4. Select Write to device.

Related information

Volume flow

34

6 Operation and maintenance

6.1 Safety messages

Instructions and procedures in this section may require special precautions to ensure the safety of the personnel performing the operations. Information that potentially raises safety issues is indicated by a warning symbol (\triangle). Refer to the following safety messages before performing an operation preceded by this symbol.

WARNING

Failure to follow safe installation and servicing guidelines could result in death or serious injury.

Ensure the transmitter is installed by qualified personnel and in accordance with applicable code of practice.

Inspection and maintenance of this equipment shall be carried out by suitably trained personnel, in accordance with the applicable standards and code of practice.

Use the equipment only as specified in this manual. Failure to do so may impair the protection provided by the equipment.

Repair, e.g. substitution of components, etc. may jeopardize safety and is under no circumstances allowed.

WARNING

Process leaks could result in death or serious injury.

Handle the transmitter carefully.

Install and tighten process connectors before applying pressure.

Do not attempt to loosen or remove process connectors while the transmitter is in service.

6.2 View measurement data and events

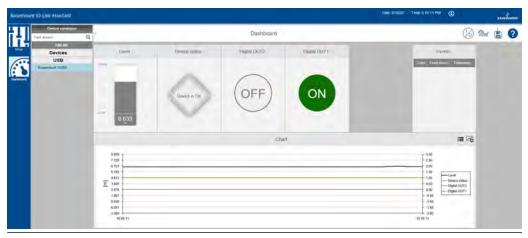
The dashboard in Rosemount IO-Link Assistant displays the measured values, device status, switching status for digital output (on/off), and events. The measured values and switching states are visualized in a graph over a defined period of time.

Procedure

From the Overview screen, select Dashboard.



Figure 6-1: Dashboard



Need help?

Select the **Help ②** button for more information on the features and capabilities.

6.2.1 Measurement variables

Variable	Description
Level	The current level measurement value (from the zero level to the product surface).
Distance	The distance from the transmitter reference point to the surface.
Signal strength	The reflected signal strength from the surface.
Electronics temperature	The current temperature at the electronics.
Min electronics temperature	The measured minimum electronics temperature.
Max electronics temperature	The measured maximum electronics temperature.
Volume Flow	The calculated volume flow value.

6.2.2 Interpret measurement status

A "Good" or "Bad" status next to a value is an indication of the reliability or integrity of the data being received, not an indication of whether or not the value is within the configured upper or lower ranges. A value that triggers an alert, such as a high or low temperature indication, will change the overall status of the device, but the measurement might still be indicated as "Good" if the reliability of the data is good.

6.3 Enter the demonstration mode

In this mode, the signal processing method is optimized for demo situations when simulating a product surface with, for example, a measurement target plate.

Note

This mode is intended for demonstration purposes only, and should not be used for normal operations.

Prerequisites

The demonstration mode will reset the following parameters to factory settings:

- Measurement recovery time
- Damping value

When returning to Default Mode, you will therefore need to reconfigure these parameters (if desired).

Procedure

- 1. Under *Menu*, select Parameter → Service Tools → Application Mode.
- 2. Select Enter Demonstration Mode.

Postrequisites

- 1. Select **Exit Demonstration Mode** to return to normal operation (Default Mode).
- 2. Verify that the **Application Mode** is set to **Default Mode**.

May 2021

7 Service and troubleshooting

7.1 Safety messages

Instructions and procedures in this section may require special precautions to ensure the safety of the personnel performing the operations. Information that potentially raises safety issues is indicated by a warning symbol (\triangle). Refer to the following safety messages before performing an operation preceded by this symbol.

WARNING

Failure to follow safe installation and servicing guidelines could result in death or serious injury.

Ensure the transmitter is installed by qualified personnel and in accordance with applicable code of practice.

Inspection and maintenance of this equipment shall be carried out by suitably trained personnel, in accordance with the applicable standards and code of practice.

Use the equipment only as specified in this manual. Failure to do so may impair the protection provided by the equipment.

Repair, e.g. substitution of components, etc. may jeopardize safety and is under no circumstances allowed.

WARNING

Process leaks could result in death or serious injury.

Handle the transmitter carefully.

Install and tighten process connectors before applying pressure.

Do not attempt to loosen or remove process connectors while the transmitter is in service.

7.2 Diagnostic messages

7.2.1 Device hardware fault – Device exchange

Alarm classification

Device status Failure
Class Error

Possible cause

An electronics error has occurred.

Recommended actions

- 1. Restart the device.
- 2. If the condition persists, replace the device.

Related information

Perform a device reset

7.2.2 Device software fault – Check firmware revision

Alarm classification

Device status Failure **Class** Error

Possible cause

The software has detected an internal error.

Recommended actions

- 1. Restart the device.
- 2. Restore default settings and reconfigure the device.
- 3. If the condition persists, replace the device.

Related information

Perform a device reset Restore to factory settings

7.2.3 General power supply fault – Check availability

Alarm classification

Device status Failure **Class** Error

Possible cause

Power supply drops below 18 Vdc during transmitter start-up.

Recommended actions

Verify voltage is 18-30 Vdc at the transmitter terminal.

7.2.4 Parameter error – Check data sheet and values

Alarm classification

Device statusFailureClassError

Possible cause

The device has detected a configuration error.

Recommended actions

- 1. If analog output is used, check Upper and Lower Range Values.
- 2. If digital output is used, check High and Low Alarm Set Points.
- 3. If condition persists, restore default settings and reconfigure the device.

Related information

Upper/lower range value Alarm set points Restore to factory settings

May 2021

7.2.5 Device memory failure – Restore default settings

Alarm classification

Device status Failure
Class Error

Possible cause

Configuration data has been corrupted, for example, due to a power loss during writing.

Recommended actions

- 1. Restore default settings, restart device, and reconfigure the device.
- 2. If the condition persists, replace the device.

Related information

Restore to factory settings Perform a device reset

7.2.6 Simulation active – Check operational mode

Alarm classification

Device status Functional check

Class Warning

Possible cause

The device is in simulation mode and is not reporting actual information.

Recommended actions

- 1. If this behavior is not desired, stop simulation mode.
- 2. If the condition persists, restart the device.

Related information

Use the simulation mode Perform a device reset

7.2.7 Level measurement lost – Check application

Alarm classification

Device status Failure
Class Error

Possible cause

No valid level reading. Reasons may be multiple:

- No valid surface echo peak in the measuring range
- Incorrect device configuration

Recommended actions

- 1. Analyze the Echo Peaks and check device configuration, especially General Threshold.
- 2. Check device physical installation (for instance antenna contamination).
- 3. Consider increasing Measurement Recovery Time parameter for intermittent conditions.
- 4. Restore default settings, restart device, and reconfigure the device.
- 5. If the condition persists, replace the device.

Related information

Analyze the echo peaks Adjust the general threshold Measurement recovery time Restore to factory settings Perform a device reset

7.2.8 Device temperature over-run – Clear source of heat

Alarm classification

Device status Out of specification

Class Warning

Possible cause

The electronics temperature is outside the operating range.

Recommended actions

- 1. Verify ambient temperature is within the operating range.
- 2. Clear source of heat.

Related information

Ambient temperature

7.2.9 Device temperature under-run – Insulate device

Alarm classification

Device status Out of specification

Class Warning

Possible cause

The electronics temperature is outside the operating range.

Recommended actions

- 1. Verify ambient temperature is within the operating range.
- 2. Insulate device.

Related information

Ambient temperature

7.2.10 Short circuit – Check installation

Alarm classification

Device status Out of Specification

Class Error

Possible cause

Short circuit on the digital output.

Recommended actions

Check cable and connections.

7.2.11 Primary supply voltage over-run – Check tolerance

Alarm classification

Device status Out of specification

Class Warning

Possible cause

Supply voltage is too high.

Recommended actions

Verify voltage is 18-30 Vdc at the transmitter terminal.

7.2.12 Primary supply voltage under-run – Check tolerance

Alarm classification

Device status Out of specification

Class Warning

Possible cause

Supply voltage is too low.

Recommended actions

Verify voltage is 18-30 Vdc at the transmitter terminal.

7.2.13 Maintenance required - Cleaning

Alarm classification

Device status Maintenance required

Class Notification

Possible cause

Product build-up on the antenna.

Recommended actions

Clean the antenna.

Use a damp cloth and a mild cleaning agent suitable for the media and wetted parts of the transmitter.

Note

Take care not to scratch the PTFE sealing surfaces.

Related information

Material exposed to tank atmosphere Components of the transmitter

7.2.14 Max EEPROM write cycles expired – Check master and restart the device

Alarm classification

Device status Maintenance required

Class Warning

Possible cause

Frequent writing of parameters from master to device.

Recommended actions

- 1. Check the master configuration.
- 2. Restart the device.
- 3. If error persists, contact your local Emerson representative.

Related information

Perform a device reset

7.2.15 Measurement range over-run – Check application

Alarm classification

Device status Out of Specification

Class Error

Possible cause

The level measurement is outside the configured range for the volume flow.

Recommended actions

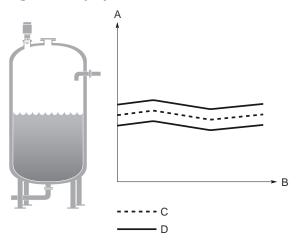
Ensure that level values within operating range are included in the volume flow table.

May 2021

7.3 Troubleshooting incorrect level readings

7.3.1 Reported level is too high or low

Figure 7-1: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

Incorrect tank geometry configuration.

Recommended actions

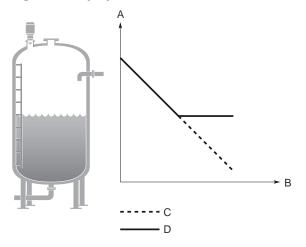
- Verify the tank geometry parameters are configured correctly (especially the Reference Height).
- Analyze the Echo Peaks and check General Threshold.
- Restore default settings and reconfigure the device.

Related information

Reference height Analyze the echo peaks Adjust the general threshold Restore to factory settings

7.3.2 Level is stuck in measuring range

Figure 7-2: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

Disturbing object in the tank.

Recommended actions

- Analyze the Echo Peaks and check General Threshold.
- Remove the disturbing object.
- Put an inclined metal plate on top of the disturbing object.
- Move the transmitter to another position.

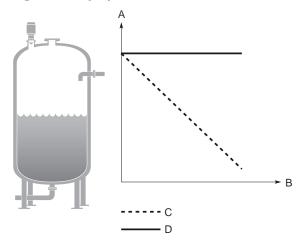
Related information

Analyze the echo peaks Adjust the general threshold Mounting position

May 2021

7.3.3 Level is stuck in full tank

Figure 7-3: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

Disturbing object near the antenna.

Recommended actions

- Analyze the Echo Peaks and check General Threshold.
- Increase the Upper Null Zone.
- Remove the disturbing object.
- Move the transmitter to another position.

Possible cause

Product build-up on the antenna.

Recommended actions

• Clean the antenna.

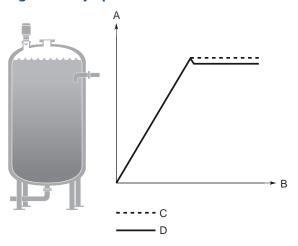
Related information

Analyze the echo peaks Adjust the general threshold Change the upper null zone Mounting position

7.3.4 Level value drops when close to antenna

Level value drops to a lower value when product surface is close to antenna.

Figure 7-4: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

Product surface is within the Upper Null Zone and a disturbance echo is interpreted as the product surface.

Recommended actions

• Check the setting of the Upper Null Zone.

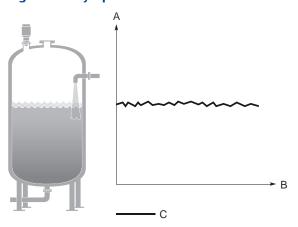
Related information

Change the upper null zone

May 2021

7.3.5 Measured level fluctuates

Figure 7-5: Symptom



- A. Level
- B. Time
- C. Reported level

Possible cause

Excessive foaming or turbulence.

Recommended actions

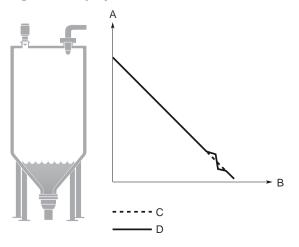
• Under turbulent conditions with low level rates, consider increasing the Damping value.

Related information

Damping value

7.3.6 Measured level is occasionally unstable

Figure 7-6: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

The product surface is close to a suppressed false echo.

Recommended actions

• If possible, remove the disturbing object.

Related information

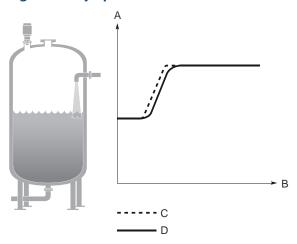
Analyze the echo peaks

7.3.7 Lagging of measured level

Symptom

Measured level lags during rapid level changes.

Figure 7-7: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

Damping value is set too high.

Recommended actions

• If there is a problem with lag during rapid level changes, consider decreasing the Damping value.

Related information

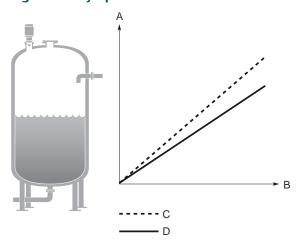
Damping value

7.3.8 Incorrect level at 100% (20 mA)

Symptom

Measured level is correct at 0% (4 mA) but incorrect at 100% (20 mA).

Figure 7-8: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

Upper Range Value is not set correctly.

Recommended actions

• Check that the Upper Range Value matches the 100% (20 mA) level in the tank.

Related information

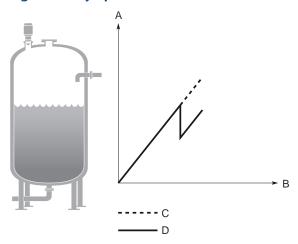
Upper/lower range value

7.3.9 Incorrect level when product surface is above 50%

Symptom

The reported level is incorrect when the product surface is above the 50% level.

Figure 7-9: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

A strong double bounce echo is interpreted as the product surface.

Recommended actions

• Move the transmitter to another position.

Related information

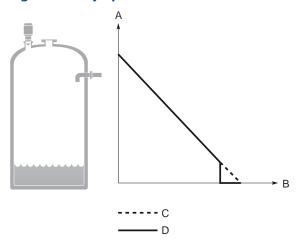
Mounting position

7.3.10 Dropping of level close to tank bottom

Symptom

Measured value drops to zero level in the tank bottom region.

Figure 7-10: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

Transmitter has locked on a strong tank bottom echo.

Recommended actions

• Verify the Reference Height is configured correctly.

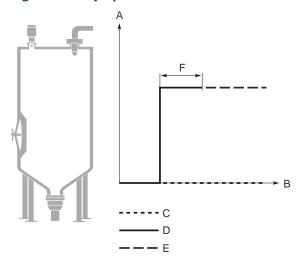
Related information

Reference height

7.3.11 Level measurement is lost in an empty tank

The transmitter reports "Level measurement lost" in an empty tank after closing the side manway door.

Figure 7-11: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level
- E. Level measurement lost
- F. Manway door open

Possible cause

When the manway door is opened inward, it generates a disturbance echo which is interpreted as the product surface echo. After closing the door, the echo is lost and the transmitter reports "Level measurement lost". The message is cleared when start filling the tank.

Recommended actions

- Before opening the manway door, disconnect power to the transmitter.
- After closing, restart the device.
- Move the transmitter to another position.

Related information

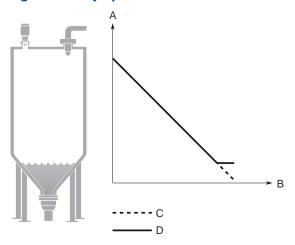
Mounting position
Perform a device reset

7.3.12 Alarm mode close to tank bottom

Symptom

When the product surface is near the sloped tank bottom, the transmitter enters alarm mode.

Figure 7-12: Symptom



- A. Level
- B. Time
- C. Actual level
- D. Reported level

Possible cause

Reduction of projected surface area close to sloping tank bottom.

Recommended actions

• Verify the tank geometry parameters are configured correctly (especially the Reference Height and Bottom Offset).

Related information

Reference height Bottom offset

7.4 Managing disturbance echoes

There are two general methods for managing disturbance echoes:

- Set general threshold to filter out weak disturbance echoes and noise.
- Increase the Upper Null Zone to block out disturbance echoes at the top of the tank.

7.4.1 Adjust the general threshold

If necessary, the general threshold value can be increased if a disturbance echo is interpreted as the product surface. Alternatively, a lower threshold may be required to handle weak surface echoes (e.g. due to excessive foaming or turbulence).

Prerequisites

The general threshold is set at factory for optimum performance and should not normally need an adjustment.

Before changing the factory default value, study the position and amplitude of the different echo peaks.

Procedure

- 1. Under *Menu*, select Parameter → Advanced Setup.
- 2. In the General Threshold box, enter the desired value.
- 3. Select Write to device.

Related information

Analyze the echo peaks General threshold

7.4.2 Change the upper null zone

The Upper Null Zone defines a zone close to the transmitter where echoes are ignored. This zone can be extended to block out disturbing echoes at the top of the tank.

Prerequisites

Note

Make sure the Upper Range Value (100%/20 mA) value is below the Upper Null Zone. Measurements are not performed within the Upper Null Zone.

Procedure

- 1. Identify desired Upper Null Zone by analyzing the echo peaks.
 - a) Under *Menu*, select **Diagnosis** → **Echo Peaks**.
 - b) View the echo peaks to find out if there are disturbing echoes close to tank top.
- 2. Set the desired Upper Null Zone value.
 - a) Under *Menu*, select Parameter → Geometry → Advanced.
 - b) Enter the desired Upper Null Zone value.
 - c) Select Write to device.

A 3.0
2.5
2.0
1.0

Figure 7-13: Upper Null Zone

- A. Upper Null Zone
- B. Disturbance echo
- C. 100% (20 mA)
- D. General threshold
- E. Product surface echo

Related information

Upper null zone

7.5 Service and troubleshooting tools

7.5.1 Analyze the echo peaks

Measurement problems can be understood by studying the position and amplitude of the different peaks.

Procedure

Under *Menu*, select **Diagnosis** → **Echo Peaks**.

Echo peaks

See Table 7-1 for a list of possible echo peaks.

Table 7-1: Echo Peak Types

Туре	Description		
Surface	Echo tracked as the current surface echo		
Unknown	Echo identified as unknown (can be a surface candidate)		
Suppressed	Echoes that are identified but suppressed by the device		
Tank bottom echo	Echo considered as an echo from the tank bottom		

7.5.2 Perform a device reset

The function is used to reset/restart the electronics without re-cycling the power.

Procedure

- 1. Under *Menu*, select Parameter → Service Tools → Maintenance.
- 2. Select Device Reset.

7.5.3 Restore to factory settings

This function restores the transmitter to factory settings (user configuration is overwritten).

Procedure

- 1. Under *Menu*, select Parameter → Service Tools → Maintenance.
- 2. Select Restore Factory Settings.

7.5.4 Use the simulation mode

It is possible to set the level to a simulated value for testing purposes. The simulated value affects both digital and analog output.

Procedure

- 1. Under *Menu*, select Parameter \rightarrow Service Tools \rightarrow Simulation.
- 2. In the *Simulated Level* box, enter the desired value.

 This value will also be used for the volume flow calculation.
- 3. Select Write to device.
- 4. Select **Start simulation (60 min)**.

7.5.5 Calibrate analog out

Use this function to calibrate the analog output by comparing the actual output current with the nominal 4 mA and 20 mA currents. Calibration is done at factory and the analog output does not normally need to be recalibrated.

Prerequisites

Connect a calibrated ampere meter to the analog output loop.

Procedure

- 1. Under *Menu*, select Parameter → Service Tools → Analog Out Calibration.
- 2. Perform the calibration of 4 mA.
 - a) Select **Enter 4 mA Fixed Current Mode** to set the analog out to 4 mA.
 - b) Measure the analog output with the ampere meter.
 - c) In the 4 mA Measured Current box, enter the measured current.
 - d) Select Write to device.
 - e) Select Calibrate 4 mA.
 - f) Measure the analog output with the ampere meter and verify it is within 4 ± 0.01 mA.
- 3. Perform the calibration of 20 mA.
 - a) Select **Enter 20 mA Fixed Current Mode** to set the analog out to 20 mA.
 - b) Measure the analog output with the ampere meter.
 - c) In the 20 mA Measured Current box, enter the measured current.
 - d) Select Write to device.
 - e) Select Calibrate 20 mA.
 - f) Measure the analog output with the ampere meter and verify it is within 20 ± 0.01 mA.
- 4. Select Exit Fixed Current Mode.

7.6 Service support

To expedite the return process outside of the United States, contact the nearest Emerson representative.

Within the United States, call the Emerson Instrument and Valve Response Center using the 1-800-654-RSMT (7768) toll-free number. This center, available 24 hours a day, will assist you with any needed information or materials.

The center will ask for product model and serial numbers, and will provide a Return Material Authorization (RMA) number. The center will also ask for the process material to which the product was last exposed.

A CAUTION

Individuals who handle products exposed to a hazardous substance can avoid injury if they are informed of and understand the hazard. Returned products must include a copy of the required Safety Data Sheet (SDS) for each substance.

Emerson Instrument and Valve Response Center representatives will explain the additional information and procedures necessary to return goods exposed to hazardous substances.

A Specifications and reference data

A.1 Performance specifications

A.1.1 General

Reference conditions

- Measurement target: Stationary metal plate, no disturbing objects
- Temperature: 59 to 77 °F (15 to 25 °C)
- Ambient pressure: 14 to 15 psi (960 to 1060 mbar)
- Relative humidity: 25-75%
- Damping: Default value, 2 s

Instrument accuracy (under reference conditions)

 ± 0.08 in. $(\pm 2 \text{ mm})^{(1)}$

Repeatability

±0.04 in. (±1 mm)

Ambient temperature effect

 ± 0.04 in. $(\pm 1 \text{ mm})/10 \text{ K}$

Sensor update rate

Minimum 1 update per second (typically 5 updates per second)

Maximum level rate

200 mm/s

A.1.2 Measuring range

Maximum measuring range

33 ft. (10 m)⁽²⁾

⁽¹⁾ Refers to inaccuracy according to IEC 60770-1 when excluding installation dependent offset. See the IEC 60770-1 standard for a definition of radar specific performance parameters and if applicable corresponding test procedures.

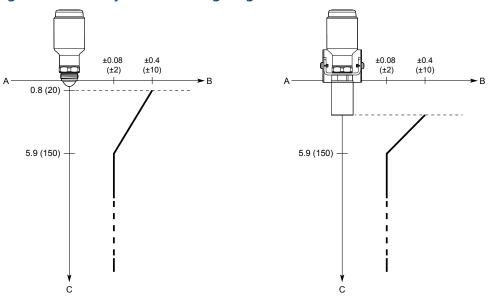
⁽²⁾ Note that a combination of adverse process conditions, such as heavy turbulence, foam, and condensation, together with products with poor reflection may affect the measuring range.

May 2021

Accuracy over measuring range

Figure A-1 illustrates the accuracy over measuring range at reference conditions.

Figure A-1: Accuracy Over Measuring Range



- A. Device Reference Point
- B. Accuracy in inches (millimeters)
- C. Distance in inches (millimeters)

A.1.3 Environment

Vibration resistance

• 2 g at 10-1000 Hz according to IEC 61298-3, level "field with general application"

Electromagnetic compatibility (EMC)

- EMC Directive (2014/30/EU): EN 61326-1
- NAMUR recommendations NE21 (only 4-20 mA output)

Pressure Equipment Directive (PED)

Complies with 2014/68/EU article 4.3

Radio approvals

- Radio Equipment Directive (2014/53/EU): ETSI EN 302 372 (without antenna extension), ETSI EN 302 729 (with antenna extension), and EN 62311
- Part 15 of the FCC Rules
- Industry Canada RSS 211

Related information

Product certifications

A.2 Functional specifications

A.2.1 General

Field of application

Continuous measurement of level and open channel flow.

Minimum dielectric constant

2

Measurement principle

Frequency Modulated Continuous Wave (FMCW)

Frequency range

77 to 81 GHz

Maximum output power

3 dBm (2 mW)

Internal power consumption

< 2 W (normal operation at 24 Vdc, no outputs)

< 3.6 W (normal operation at 24 Vdc, digital and analog outputs active)

Humidity

0 - 100% relative humidity, non-condensing

Turn-on time

< 15 s⁽³⁾

A.2.2 Outputs

The transmitter provides two configurable outputs:

Output 1 Digital output / IO-Link mode

Output 2 Digital output or active 4-20 mA analog output

⁽³⁾ Time from when power is applied to the transmitter until performance is within specifications.

A.2.3 Digital output

Switching signal for high and low limits (using the same pin)

Output type

PNP/NPN configurable

Switching function

Normally open

Permanent current rating

< 50 mA

Maximum voltage drop

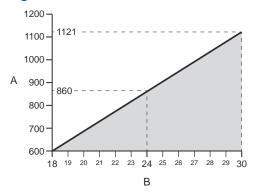
2.5 V

A.2.4 4-20 mA analog output

Load limitations

Maximum loop resistance is determined by the voltage level of the external power supply: Maximum Loop Resistance = $43.5 \times$ (External Power Supply Voltage - 18) + 600Ω

Figure A-2: Load Limits



- A. Loop Resistance (Ω)
- B. External Power Supply Voltage (Vdc)

Analog signal on alarm

The transmitter automatically and continuously performs self-diagnostic routines. If a failure or a measurement error is detected, the analog signal will be driven offscale to alert the user. High or low failure mode is user-configurable.

Table A-1: Signal on Alarm

Level	Custom levels	NAMUR NE43 (default)	
Low	3.5 to 4.0 mA	3.5 mA (NAMUR ≤ 3.6 mA)	
High	20.0 to 22.5 mA	21.5 mA (NAMUR ≥ 21.0 mA)	

Analog saturation levels

The transmitter will continue to set a current that corresponds to the measurement until reaching the associated saturation limit (and then freeze).

Table A-2: Saturation Levels

Level	Custom levels	NAMUR NE43 (default)	
Low	3.5 to 4.0 mA	3.8 mA	
High	20.0 to 22.5 mA	20.5 mA	

A.2.5 IO-Link specifications

IO-Link revision

1.1

Transfer type

COM2 (38.4 kBaud)

SIO mode

Yes

IO-Link master port

Class A

Minimum cycle time

6 ms

A.2.6 Configuration

IO-Link configuration tools

Examples:

- Rosemount IO-Link Assistant (available as accessory)
- FDT® frame applications, e.g. PACTware

Damping

User selectable (default is 2 s, minimum is 0 s)

Output units

• Level: in., m

• Temperature: °F, °C

• Volume flow: US gal/h, m³/h

· Signal strength: mV

Output variables

Variable	4-20 mA	DO1 and DO2	Digital, service tools using IODD	IO-Link PDIn (to the PLC)
Level	✓	✓	✓	✓
Distance (ullage)	N/A	N/A	✓	N/A
Volume flow	✓	✓	✓	✓
Electronics temperature	N/A	N/A	✓	N/A
Signal strength	N/A	N/A	✓	N/A

Volume flow calculations

- Linearization table
- Parshall flume
- Khafagi-Venturi flume

A.2.7 Process pressure

-15 to 116 psig (-1 to 8 bar)

Atmospheric pressure at temperatures below -4 °F (-20 °C)

A.2.8 Temperature limits

Process temperature

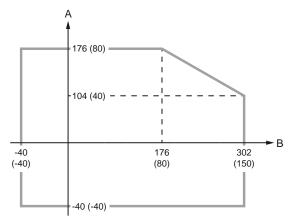
-40 to 302 °F (-40 to 150 °C)

Ambient temperature

-40 to 176 °F (-40 to 80 °C)

The ambient temperature limits may be further restricted by the process temperature as described by Figure A-3.

Figure A-3: Ambient Temperature vs. Process Temperature



- A. Ambient temperature °F (°C)
- B. Process temperature °F (°C)

Storage temperature

-40 °F to 194 °F (-40 °C to 90 °C)

A.3 Physical specifications

A.3.1 Material selection

Emerson provides a variety of Rosemount products with various product options and configurations including materials of construction that can be expected to perform well in a wide range of applications. The Rosemount product information presented is intended as a guide for the purchaser to make an appropriate selection for the application. It is the purchaser's sole responsibility to make a careful analysis of all process parameters (such as all chemical components, temperature, pressure, flow rate, abrasives, contaminants, etc.), when specifying product, materials, options, and components for the particular application. Emerson is not in a position to evaluate or guarantee the compatibility of the process fluid or other process parameters with the product, options, configuration or materials of construction selected.

A.3.2 Housing and enclosure

Materials

Polished stainless steel 316L (EN 1.4404)

Transmitter weight

1.1 lb (0.5 kg)

Ingress protection

- IP66/68⁽⁴⁾/69 (IEC 60529)
- IP6K9K (ISO 20563:2013)
- NEMA® 4X

The stated ingress protection only applies when plugged in using a suitable M12 connector that has the appropriate ingress protection.

A.3.3 Bracket mount

Materials

- Bracket and device holder: Stainless steel 316L
- Antenna extension for open air: Stainless steel 316L, polyacetal copolymer (POM-C ELS), stainless steel EN 10270-3-1.4310
- Lock nut: Stainless steel A4

A.3.4 Process connection

ISO 228/1-G1 thread

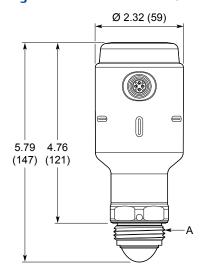
A.3.5 Material exposed to tank atmosphere

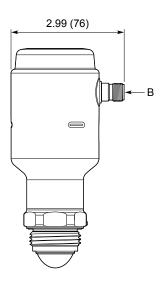
- PTFE sealing: PTFE fluoropolymer
- O-ring: FVMQ
- G1 thread: 316L (EN 1.4404)
- Profile ring: FKM

⁽⁴⁾ IP68 at 9.8 ft. (3 m) for more than 30 minutes.

A.4 Dimensional drawings

Figure A-4: Rosemount 1408A

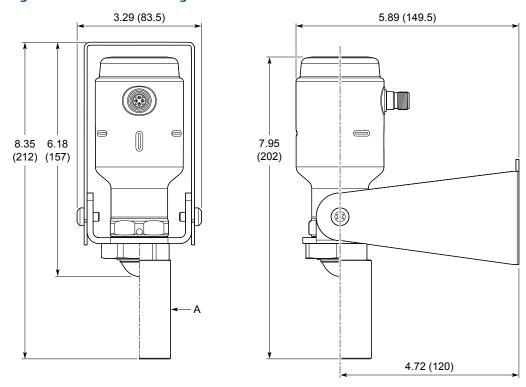




- A. ISO 228/1-G1 thread
- B. M12 connector (A-coded)

Dimensions are in inches (millimeters).

Figure A-5: Bracket Mounting

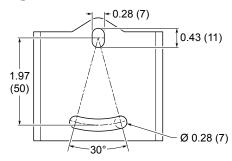


A. Antenna extension for open air installations

Dimensions are in inches (millimeters).

A.4.1 Bracket hole pattern

Figure A-6: Hole Pattern



Dimensions are in inches (millimeters).

B Product certifications

Rev 1.2

B.1 European directive information

A copy of the EU Declaration of Conformity can be found at the end of the Quick Start Guide. The most recent revision of the EU Declaration of Conformity can be found at Emerson.com/Rosemount.

B.2 UK regulation information

A copy of the UKCA Declaration of Conformity can be found at the end of the Quick Start Guide. The most recent revision of the UKCA Declaration of Conformity can be found at Emerson.com/Rosemount.

B.3 Ordinary location certification

As standard, the transmitter has been examined and tested to determine that the design meets the basic electrical, mechanical, and fire protection requirements by a nationally recognized test laboratory (NRTL) as accredited by the Federal Occupational Safety and Health Administration (OSHA).

Certificate 80031621

Standards CAN/CSA-C22.2 No. 61010-1-12, UL Std. No. 61010-1

Markings 18-30 VDC, 3.6W

The device may only be powered by a power supply unit with a limited energy electric circuit max. 30 Vdc output in accordance with CAN/CSA-C22.2 No. 61010-1-12 / UL Std. No. 61010-1 (3rd Edition) chapter 6.3.1/6.3.2 and 9.4 or class 2 according to CSA 223/UL 1310.

B.4 Telecommunication compliance

Rosemount 1408A, with the antenna extension fitted, is a device for measurement of level in the open air or in an enclosure. When used for measurement in an enclosure (i.e metallic or reinforced concrete or fiberglass tanks, or similar enclosure structures made of comparable attenuating material), the antenna extension may be omitted.

Hardware Version Identification Number (HVIN) is 1408L.

Measurement principle

Frequency Modulated Continuous Wave (FMCW), 80 GHz

Maximum output power

3 dBm (2 mW)

Frequency range

77 to 81 GHz

B.5 FCC

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC ID K8C1408L

B.6 IC

This device complies with Industry Canada's licence-exempt RSS standard. Operation is subject to the following conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.
- 3. The installation of the LPR device shall be done by trained installers in strict compliance with the manufacturer's instructions.
- 4. The use of this device is on a "no-interference, no-protection" basis. That is, the user shall accept operations of high-powered radar in the same frequency band which may interfere with or damage this device. However, devices found to interfere with primary licensing operations will be required to be removed at the user's expense.
- 5. The installer/user of this device shall ensure that it is at least 10 km from the Dominion Astrophysical Radio Observatory (DRAO) near Penticton, British Columbia. The coordinates of the DRAO are latitude 49°19′15″N and longitude 119°37′12″ W. For devices not meeting this 10 km separation (e.g., those in the Okanagan Valley, British Columbia,) the installer/user must coordinate with, and obtain the written concurrence of, the Director of the DRAO before the equipment can be installed or operated. The Director of the DRAO may be contacted at

250-497-2300 (tel.) or 250-497-2355 (fax). (Alternatively, the Manager, Regulatory Standards, Industry Canada, may be contacted.)

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux conditions suivantes:

- 1. l'appareil ne doit pas produire de brouillage.
- 2. l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
- 3. L'installation d'un dispositif LPR doit être effectuée par des installateurs qualifiés, en pleine conformité avec les instructions du fabricant.
- 4. Ce dispositif ne peut être exploité qu'en régime de non-brouillage et de non-protection, c'est-à-dire que l'utilisateur doit accepter que des radars de haute puissance de la même bande de fréquences puissent brouiller ce dispositif ou même l'endommager. D'autre part, les capteurs de niveau qui perturbent une exploitation autorisée par licence de fonctionnement principal doivent être enlevés aux frais de leur utilisateur.
- 5. La personne qui installe/utilise ce capteur de niveau doit s'assurer qu'il se trouve à au moins 10 km de l'Observatoire fédéral de radioastrophysique (OFR) de Penticton en Colombie-Britannique. Les coordonnées de l'OFR sont: latitude N 49° 19′ 15″, longitude O 119° 37′ 12″. La personne qui installe/utilise un dispositif ne pouvant respecter cette distance de 10 km (p. ex. dans la vallée de l'Okanagan [Colombie-Britannique]) doit se concerter avec le directeur de l'OFR afin d'obtenir de sa part une autorisation écrite avant que l'équipement ne puisse être installé ou mis en marche. Le directeur de l'OFR peut être contacté au 250-497-2300 (tél.) ou au 250-497-2355 (fax). (Le Directeur des Normes réglementaires d'Industrie Canada peut également être contacté).

Certificate 2827A-1408L

B.7 Radio Equipment Directive (RED) 2014/53/EU and Radio Equipment Regulations S.I. 2017/1206

Open air installations

Rosemount 1408A, when fitted with the antenna extension, complies with ETSI EN 302 729 and EN 62311.

Install at a separation distance of >4 km from Radio Astronomy sites, unless a special authorization has been provided by the responsible National regulatory authority (a list of Radio Astronomy sites may be found at www.craf.eu).

Between 4 km to 40 km around any Radio Astronomy site the LPR antenna height shall not exceed 15 m height above ground.

Closed tanks

Rosemount 1408A without the antenna extension complies with ETSI EN 302 372 and EN 62311.

The device must be installed in closed tanks (metal, reinforced concrete tanks or similar enclosure structures made of comparable attenuating material). Install according to requirements in ETSI EN 302 372 (Annex E).

Performance under the influence of an interferer signal

For the receiver test that covers the influence of an interferer signal to the device, the performance criterion has at least the following level of performance according to ETSLTS 103 361 [6].

- Performance criterion: measurement value variation Δd over time during a distance measurement
- Level of performance: $\Delta d \le \pm 2 \text{ mm}$

B.8 Radio/EMC Republic of Korea

Registration number

R-R-Rtr-1408

C Configuration parameters

C.1 Menu tree

Figure C-1: Parameter

Menu > Parameter	Basic Setup	Engineering Units	
		Reference Height	
		Digital Outputs P-n	
		Write Protection	
	OUT1 Digital Output	OUT1 Configuration	
		DO Control Variable	
		Alarm Configuration	
		Alarm On/Off Delay	
		Set Point Configuration	High Alarm
			SP1-High Alarm Set Point
			SP2-Low Alarm Set Point
			Low Alarm
			SP1-Hysteresis High Alarm
			SP2-Hysteresis Low Alarm
	OUT2 Digital Output*		
	OUT2 Analog Output	OUT2 Configuration	
		Analog Control Variable	
		Alarm Mode	
		Analog Range Values	Upper Range Value (20 mA)
			Lower Range Value (4 mA)
		Analog Alarm Limits	High Alarm Value
			High Saturation Value
			Low Saturation Value
			Low Alarm Value
	Geometry	Reference Height	
		Advanced	Calibration Offset
			Upper Null Zone
			Bottom Offset
	Volume Flow	Volume Flow Calculation Method	
		Volume Flow Table/Formula	
	Service Tools	Maintenance	Device Reset
			Restore Factory Settings
		Simulation	J
		Analog Out Calibration	
	Advanced Setup	Measurement Recovery Time	
	2.222	Damping Value	
		Jamping value	

^{*} Contains the same sub-menus as OUT1 Digital Output.

May 2021

C.2 Basic setup

C.2.1 Engineering units

Sets the unit of measure for length, temperature, and volume flow.

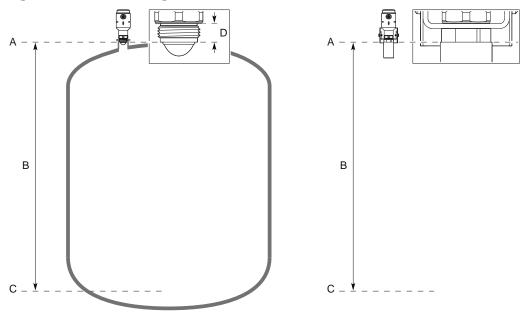
Option	Length unit	Temperature unit	Volume flow unit
Metric	m	°C	m ³ /h
Imperial	inch	°F	US gal/h

After appropriate units have been selected, all configuration parameters and transmitter variables will be expressed in these units.

C.2.2 Reference height

Distance between the Device Reference Point and Zero Level.

Figure C-2: Reference Height



- A. Device Reference Point
- B. Reference Height
- C. Zero Level
- D. 0.6 in. (15 mm)

Ensure the Reference Height is set as accurate as possible. The transmitter measures the distance to the product surface and subtracts this value from the Reference Height to determine the level.

Enter the reference height

C.2.3 Digital output P-n

The output polarity for the switching outputs (PnP or nPn).

C.2.4 Write protection

The transmitter can be software write protected to prevent unintentional configuration changes.

C.3 Digital output

C.3.1 DO control variable

Select between volume flow or level to control the digital output.

C.3.2 Alarm configuration

Alarm delays

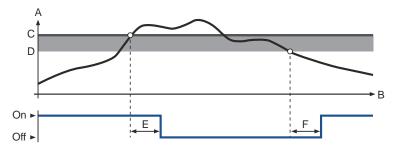
Alarm on delay

The time delay for when the digital output transfers from normal to alarm state.

Alarm off delay

The time delay for when the digital output transfers from alarm state to normal.

Figure C-3: Example - High Alarm with Alarm Delays



- A. Level
- B. Time
- C. SP1 High alarm set point
- D. SP1 Hysteresis high alarm
- E. Alarm on delay
- F. Alarm off delay

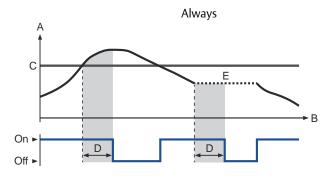
May 2021 00809-0200-4480

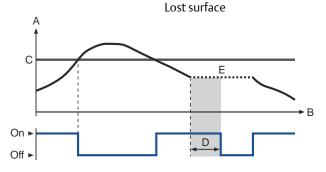
Options for alarm on delay

Table C-1: Alarm On Delay

Option	Description
Always	Alarm on delay is always used.
Lost surface	Alarm on delay is used only for lost surface alarms. This may be useful in applications when there are small and local rapid level changes caused by surface turbulence.
	Hardware faults and measurement values that exceed the alarm set points will trigger alarm without any delay.

Figure C-4: Behavior of the Alarm On Delay





- A. Level
- B. Time
- C. SP1 High alarm set point
- D. Alarm on delay
- E. Lost surface (invalid level)

C.3.3 Set point configuration

High alarm

Enable or disable the high alarm.

Low alarm

Enable or disable the low alarm.

Alarm set points

SP1 - High alarm set point

If the measured value is above this set point, the digital output is set to alarm state.

SP2 - Low alarm set point

If the measured value is below this set point, the digital output is set to alarm state.

Hysteresis

The hysteresis is a buffer zone so the alerts do not toggle on and off when the measurement value fluctuates around the alarm limit. The alarm is set when the value exceeds the alarm limit. The alarm is then cleared when the value falls outside the hysteresis zone.

SP1 - Hysteresis high alarm

Hysteresis zone for the high alarm.

SP2 - Hysteresis low alarm

Hysteresis zone for the low alarm.

C.4 Analog output

C.4.1 Analog control variable

Select between volume flow or level to control the analog output.

C.4.2 Upper/lower range value

Enter the range values that correspond to the analog output values 4 and 20 mA. In normal operation, the transmitter will drive the output in response to volume flow or level from the lower to upper saturation points.

Note

The 20 mA point should be set below the reduced accuracy zone at the top of the tank.

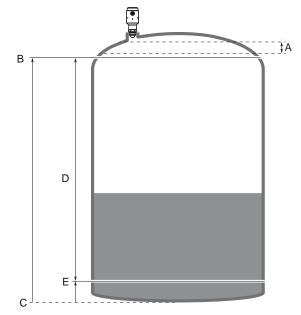


Figure C-5: Example of Range Value Settings

- A. Reduced accuracy zone
- B. 100% (20 mA)
- C. Zero Level
- D. Level measurement range 0-100%
- E. 0% (4 mA)

Accuracy over measuring range

C.4.3 Alarm mode

The transmitter automatically and continuously performs self-diagnostic routines. If a failure or a measurement error is detected, the transmitter drives the output to selected alarm limit (high or low).

C.4.4 Analog alarm limits

High/low alarm value

The high/low alarm current for the analog output when the device enters the alarm mode.

Related information

Analog signal on alarm

High/low saturation value

The device will continue to set a current that corresponds with the measurement until reaching the upper/lower limit (and then freeze).

Analog saturation levels

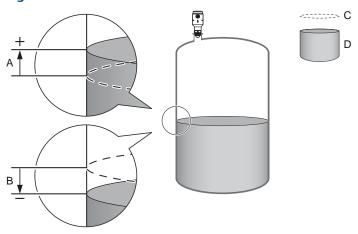
C.5 Geometry

C.5.1 Advanced

Calibration offset

Difference between surface distance measured by transmitter and the same distance measured by, for example, hand-dipping with a measurement tape. A positive Calibration Offset value will increase the presented level value.

Figure C-6: Calibration Offset



- A. Positive Calibration Offset value
- B. Negative Calibration Offset value
- C. Reported level
- D. Actual level

Upper null zone

The Upper Null Zone defines how close to the transmitter's reference point a level value is accepted. You can extend this value to block out disturbing echoes close to the antenna, for example from the tank nozzle.

Note

Make sure the 20 mA value is below the Upper Null Zone. Measurements are not performed within the Upper Null Zone (UNZ).

Related information

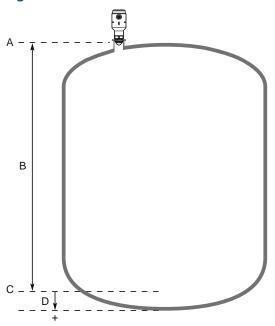
Change the upper null zone

Bottom offset

The Bottom Offset is defined as the distance between Zero Level and the tank bottom. The default value is zero.

If the Zero Level is not located at the tank bottom, then enter a Bottom Offset. It is needed for the transmitter to know the position of the tank bottom.

Figure C-7: Bottom Offset



- A. Device Reference Point
- B. Reference Height
- C. Zero Level
- D. Bottom Offset

C.6 Volume flow

C.6.1 Volume flow calculation method

Select the preferred volume flow calculation method. The are three options to choose from:

- Linearization table
- Parshall flume
- Khafaqi-Venturi flume

Related information

Set up the volume flow measurement

C.6.2 Volume flow table

The volume flow table is used to convert the measured level into a volume flow rate. Up to 30 level-volume flow pairs can be entered.

C.6.3 Volume flow formula

Table C-2: Parshall Flume Parameters

Parameter	Description
Constant K	The flume specific factor K in formula $Q = K \times H^n$ where H is the measured level
Exponent n	The flume specific factor n in formula $Q = K \times H^n$ where H is the measured level
Maximum level value	The flume maximum Level (weir height)

Table C-3: Khafagi-Venturi Flume Parameters

Parameter	Description
Constant K	The flume specific factor K in formula $Q = K \times H^{1.5}$ where H is the measured level
Maximum level value	The flume maximum Level (weir height)

C.7 Advanced setup

C.7.1 Measurement recovery time

The Measurement Recovery Time (Echo Timeout) parameter controls the maximum time from when measurement is lost (e.g. due to process conditions such as foam or turbulence) until it is annunciated. If measurement is recovered within the time specified by this parameter, then it will not be annunciated.

C.7.2 Damping value

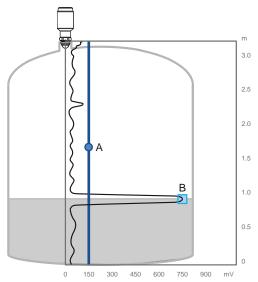
This parameter defines how fast the transmitter reacts to a change of the level value (step response). The default value is 2 seconds.

A high value makes the level reading steady, while a low value allows the transmitter to respond to rapid level changes (but the presented level value may be less steady).

C.7.3 General threshold

The general threshold is used to filter out noise and disturbing echoes from the product surface echo. The transmitter uses certain criteria to decide which type of echo peak that is detected. Only echoes above the general threshold might be considered the product surface.

Figure C-8: Threshold Principle



- A. General threshold
- B. Product surface echo

Adjust the general threshold

00809-0200-4480 May 2021

For more information: www.emerson.com

©2021 Emerson. All rights reserved.

Emerson Terms and Conditions of Sale are available upon request. The Emerson logo is a trademark and service mark of Emerson Electric Co. Rosemount is a mark of one of the Emerson family of companies. All other marks are the property of their respective owners.



