

USER GUIDE

MAX-STREAM[™] AX4500 DUAL-BAND WiFi 6 ROUTER

Model EA9350

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Product Overview

Front



Status light—Gives you information about the router's operation.

| Light description | Status |
|-------------------|--|
| Off | Power off |
| Blue (blinking) | Router starting up |
| Blue (solid) | Read ready for setup / Connected to internet |
| Red (solid) | No internet from modem |
| Red (blinking) | Cable disconnected from modem |

WPS light—The light provides information about WPS pairing activity.

| WPS light description | Status |
|-----------------------|--|
| Off | No WPS activity |
| White (blinking) | WPS in progress (blinks for up to 2 minutes) |
| Orange (blinking) | WPS error (blinks for 1 minute) |
| White (solid) | WPS success (goes off after 5 seconds) |

Back



Reset button (1)— To factory reset your router, press and hold while the light on front of the router blinks red. Do not release the button until the light goes out and then turns bright red.

Internet port (2)—Connect an ethernet cable to this yellow gigabit (10/100/1000) port, and to a broadband or fiber modem.

Note—For best performance, use CAT5e or higher rated cables on the internet port.

Ethernet ports (3)—Connect ethernet cables to these blue gigabit (10/100/1000) ports, and to wired devices on your network.

Note—For best performance, use CAT5e or higher rated cables on the ethernet ports.

Power port (4)—Connect the included AC power adapter.

USB 3.0 ports (5)—Connect and share a USB drive on your network or on the internet.

Ethernet activity lights (6)—Blink when there is traffic over an ethernet port.

Power switch (7)—Press | (on) to turn on the router.

Side



Wi-Fi Protected Setup button— Press to connect WPS-enabled network devices.

Setting Up: Basics

Where to find more help

In addition to this user guide, you can find help at these locations:

- Linksys.com/support/EA9350 (documentation, downloads, FAQs, technical support, live chat, forums)
- Go to <u>www.LinksysSmartWiFi.com</u> and click Help at the top of the screen)

| LIN | KSYS [®] Smart Wi-F | i | Help |
|-----|--|---|--|
| | | | |
| | Sign In Log in with your router pass | word. | |
| | • | Secure access to router settings anywhere anytime | Access Router Show hirt Bigg in |
| | | | English (United States) * |
| | Use your Linksys Smart I | WI-Fi account to access your home network from | To login with your Linksys Smart Wi-FI account, click here. |
| | devices, set parental con For more information clic | trols, get access to Smart Wi-Fi mobile Apps, and more. k here | |
| | | | |
| | | | |

Note—Licenses and notices for third party software used in this product may be viewed on <u>http://support.linksys.com/en-us/license</u>. Please contact <u>http://support.linksys.com/en-us/gplcodecenter</u> for questions or GPL source code requests.

How to install your router

- 1. To complete setup, you will need a computer to visit <u>http://LinksysSmartWiFi.com</u> in a web browser.
- 2. Identify your equipment.



- 3. Position the antennas straight up and plug in the router to a power source. Make sure the power switch in the | (on) position.
- 4. Connect your router to your modem or modem-router. Plug one end of the included internet cable to the yellow Internet port on your new router. If you have a modem, plug the other end into the Ethernet (LAN) port on the modem. If you have a modem-router, plug into any available port.
- 5. Wait until the light on the front of your router stops blinking and is solid blue.
- 6. Connect to the Wi-Fi name shown in the Quick Start Guide that came with your router. (You can change these details later.) This information is also on a sticker on the bottom of your router.

Note—You will not have internet access until router setup is complete.

7. Enter http://LinksysSmartWiFi.com in a web browser. Follow the on-screen instructions to complete your router setup. You also can type 192.168.1.1 in a browser to start setup.

At the end of setup, follow the on-screen instructions to set up your Linksys account. View and change router settings from any computer with an internet connection by going to www.LinksysSmartWiFi.com. You can also use the Linksys app on your phone to manage your router.

Manage your router's settings:

- Change your router's name and password
- Set up guest access
- Configure parental controls
- Connect devices to your network
- Test your internet connection speed

Note—You will receive a verification e-mail when you create an account. From your home network, click the link in the email to connect your router with your account.

Note—Please install this device at a height below 2 meters.

Tip—Print the next page, then record your router and account settings in the table below as a reference. Store your notes in a safe place.

| 2.4 GHz Wi-Fi Name | |
|--------------------------------------|--|
| Password | |
| 5 GHz Wi-Fi Name | |
| Password | |
| Router Password | |
| Guest 2.4 GHz Wi-Fi Name | |
| Password | |
| Guest 5 GHz Wi-Fi Name | |
| Password | |
| www.LinksysSmartWiFi.com Username | |
| www.LinksysSmartWiFi.com Password | |

www.LinksysSmartWiFi.com

You can configure your router from anywhere in the world at www.LinksysSmartWiFi.com, but you can also configure your router directly from your home network. You can also use the Linksys app for iPhones and Android devices. See your device's app store for information.

How to log in to www.LinksysSmartWiFi.com

- 1. Open your computer's web browser.
- 2. Go to www.LinksysSmartWiFi.com and log in to your account.

| (SYS [®] Smart Wi-Fi | | |
|---|---|---|
| | | |
| Sign In Log in with your router passw | ord. | |
| • | Secure access to router settings anywhere anytime | Access Router |
| _ | | English (United States) * |
| Use your Linksys Smart W anywhere, at any time, evo devices, set parental contr | A-FI account to access your home network from from your mobile device. Easily connect new ols. get access to Smart Wi-Fi mobile Apps, and more. | To login with your Linksys Smart Wi-Fi account, click here. |
| For more information click | here | |
| | | |

If you can't remember your password, click *Forgot your password?* and follow the on-screen instructions to recover it. *For help, go to <u>www.LinksysSmartWiFi.com</u>* and click Help at the top of the main screen.



IMPORTANT—Once you have installed your router and logged in to www.LinksysSmartWiFi.com, be sure to enable HTTPS under Local Management Access. This boosts security when accessing your router locally (without the internet).

After logging in to www.LinksysSmartWiFi.com, go to Connectivity > Administration and check the box next to HTTPS under Local Management Access. Be sure to click **Apply** in the bottom right of the screen.



Network Map

Display and manage all network devices connected to your router. View devices on your main network and guest network, or display information about each device.



Guest Access

Set up and monitor a network that guests can use without accessing all of your network resources.



Parental Controls

Block web sites and set internet access times.

| limit when your children get online and what websites they can see. | |
|---|--|
| Enable parental controls OFF Restrict Internet access on | Block Internet access |
| Main PC android-89368ba5b9020719 android_f0f1d09a8617d441 | Never Ahrays Specific Times Block specific sites |

Media Prioritization

Set which devices and applications have top priority for your network traffic.

| redia Prioritization | Show widget on the homepage |
|--|---|
| re priority to those devices, applications, and games that connect to streaming or real-time m vices for best performance on your home network. | edia |
| | |
| ioritization: ON Reset Prioritization Settings | |
| | |
| High Priority | |
| | |
| | |
| | |
| | |
| Dray and urop devices to priorite | æ |
| Devices | Applications Edit Delete |
| Devices | Applications Edit Delete |
| Devices | Applications Edit Delete |
| Devices Main PC Android-89368ba5b android_f011d09a86 | Applications Edit Delete Spotify Colline Games Edit Delete |
| Devices | Applications Edt Delete Spotify < |
| Devices Main PC Android-89368ba5b android_f0f1d09a86 | Applications Edt Delete Spotify • Online Games Edt Delete City of Heroes / Villians • |
| Devices Main PC Android-89368ba5b android_f0f1d09a86 | Applications Edt Delete Spotify • Online Games Edt Delete City of Heroes / Villians • |
| Devices | Applications Edt Delete Spotify • Online Games Edt Delete City of Heroes / Villians • |

Speed Test

Test your network's internet connection speed.



External Storage

Access an attached USB drive (not included) and set up file sharing, media server, and FTP access.

| Status Folder Access FTP Server Media Server | |
|---|---|
| External storage Drive External storage volume name: ROUND DRIVE Space used: 9 MB used of 959 MB total. Safely remove drive Refresh | Secure Folder Access is OFF Any user can access content via shared folders. PC access (File explorer): \\192.168.1.1 Mac access (Finder): smb2/192.168.1.1 FTP Server Is OFF Content is not accessible to any user via FTP. FTP server: Disabled |
| | Media Server (DLNA) is ON Media content is accessible to DLNA clients. DLNA server: ea4500v3 |

Connectivity

Manage basic and advanced network settings.

| Basic Internet Settings Local Network Adva | nced Routing VLAN Administration |
|--|---|
| etwork Name and Password Edit | Router Firmware Update |
| .4 GHz network name: Linksys02230 | Automatic (Current Version: 1.1.2.170091) |
| letwork password: cde0hcijk1 | Check for Updates |
| GHz network name: Linksys02230_5GHz | |
| letwork password: cde0hcijk1 | Manual: No file chosen Choose File Start |
| outer Password Edit | Time Zone |
| Router password: ******* | (GMT-08:00) Pacific Time (USA & Canada) |
| Router password hint: Admin | Automatically adjust for Daylight Savings Time |
| | Activity Lights |
| | Enable/disable activity lights. Power light will remain on. |

Troubleshooting

Diagnose problems with your router and check the status of the network.

| tatus Diagnostics Log | at | | | |
|--------------------------|-------------------|---------------|------------|-----------------|
| es Report | | | | |
| Name | MAC address | IPv4 address | Connection | Refresh |
| Main PC | 6C:F0:49:8E:36:EA | 192.168.1.124 | LAN | Open in browser |
| android-89368ba5b9020719 | C0:C1:C0:5B:8E:28 | 192.168.1.140 | Wireless | |
| | | | | Print |
| Name | MAC address | IPv6 address | Connection | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Wireless

Change your router's security mode, password, MAC filtering settings, and connect devices using Wi-Fi Protected Setup.

| Wireless M | AC Filtering Wi-Fi Protect | ted Setup Wir | eless Scheduler | | | |
|----------------|----------------------------|--------------------|-----------------|----------------|---------------|---|
| Network name: | Linksys02230 | 2.4 GHz | | | Network: | N |
| Password: | 542b542b | Broadcast SSID: | Yes * | Channel: | 8 - 2.447 GHz | Ŧ |
| Security mode: | WPA2 Personal * | Network mode: | Mixed * | Channel width: | Auto | ٣ |
| Network name: | Linksys02230_5GHz | 5 GHz | | | Network: | N |
| Password: | m84shxx5xw | Broadcast SSID: | Yes • | Channel: | Auto | ¥ |
| Security mode: | WPA2 Personal | Network mode: | Mixed * | Channel width: | Auto | ٣ |

Security

Set up your router's wireless security. Set up a firewall, VPN settings, and make custom settings for applications and games.

| Firewall DMZ | Apps and Gaming | | | | |
|------------------------------|-----------------|----------------|-------------------------|---------|--|
| Firewall | | Internet filte | ers | | |
| IPv4 SPI firewall protection | on 🔽 Enabled | Filter anon | ymous internet requests | | |
| IPv6 SPI firewall protection | on 🔽 Enabled | 🔲 Filter multi | cast | | |
| /PN Passthrough | | Filter Inter | net NAT redirection | | |
| IPSec Passthrough | Enabled | Filter ident | (Port 113) | | |
| PPTP Passthrough | Enabled | | | | |
| L2TP Passthrough | Enabled | | | | |
| Pv6 Port Services | | | | | |
| Description | Protocol | IPv6 Address | Allow | Enabled | |
| | | | | | |

Troubleshooting

You can find more help from our award-winning customer support at Linksys.com/support/EA9350.

Your router was not successfully set up

If you could not complete the setup wizard, you can try the following:

• Press and hold while the light on front of the router blinks red. Do not release the button until the light goes out and then turns bright red. When the LED turns solid blue, install the router again.



- Temporarily disable your computer's firewall (see the security software's instructions for help). Install the router again.
- If you have another computer, use that computer to install the router again.

Your Internet cable is not plugged in message

If you get a "Your Internet cable is not plugged in" message when trying to set up your router, follow these troubleshooting steps.

• Make sure that an ethernet cable (like the one supplied with your router) is securely connected to the yellow Internet port on the back of the router and to the appropriate port on your modem. This port on the modem is usually labeled Ethernet, but may be named Internet or WAN.



- Make sure that your modem is connected to power and is turned on. Make sure the power switch is set to the ON or I (as opposed to O) position.
- If your internet service is cable, verify that the cable modem's CABLE port is connected to the coaxial cable provided by your ISP.



Back view of cable modem

• If your internet service is DSL, make sure that the DSL phone line is connected to the modem's DSL port.



- If your computer was previously connected to your modem with a USB cable, disconnect the USB cable.
- Install the router again.

Cannot access your router message

To access your router, you must be connected to the router's network. If you have wireless internet access, the problem may be that you have accidentally connected to a different wireless network.

To fix the problem on Windows computers, do the following*:

- 1. Click on the wireless icon in the system tray. A list of available networks will appear.
- 2. Click your own network name. Click Connect. In the example below, the computer was connected to another wireless network named wraith_5GHz. The wireless network name of the Linksys EA9350 router, Damaged_Beez2.4 in this example, is shown selected.

| ſ | Wireless Network Connection 2 | ^ | * |
|---|-------------------------------|-------|---|
| | wraith_5GHz Connecte | d] | |
| | wraith | line. | |
| | wraith_5GHz-guest | : | |
| | wraith-guest | 311 | |
| | wraith2.4_6700 | | |
| | wraith5_6700 | -11 | = |
| | Damaged_Beez2.4 | | - |
| | Connect automatically | inect | |
| | 8OLCVBM5 | | |
| | Other Network | | - |
| | Open Network and Sharing Ce | enter | |

- 3. If you are prompted to enter a network security key, type your password (security key) into the network security key field. Click **OK**.
- 4. Your computer will connect to the network, and you should be able to access the router.

*Depending on your version of Windows, there could be some differences in wording or icons in these steps.

To fix the problem on Mac computers, do the following:

- 1. In the menu bar across the top of the screen, click the Wi-Fi icon. A list of wireless networks will appear.
- In the example below, the computer was connected to another wireless network named wraith_5GHz. The wireless network name of the Linksys EA9350 router, Damaged_Beez2.4 in this example, is shown selected.

| 🤶 100% (| 52) · | Fri 2:32 | PM | |
|-----------------|------------|-----------|----------|------|
| Wi-Fi: Lo | oking for | Network | (S | |
| Turn Wi- | Fi Off | | | |
| √ wraith_5 | GHz | | | ((î; |
| 80LCVB | M5 | | | ((i: |
| Damage | d_Beez2. | 4 | <u> </u> | ((îr |
| wraith | | | | ((: |
| wraith-g | uest | | | ((î: |
| wraith2.4 | 4_6700 | | | ((î; |
| wraith5_ | 6700 | | | (((: |
| wraith_5 | GHz-gue | st | | ((t· |
| Join Oth | er Netwo | rk | | |
| Create N | letwork | | | |
| Open Ne | etwork Pre | eferences | s | |
| | | | | |

- 3. Click the wireless network name of your Linksys EA9350 router (Damaged_Beez2.4 in the example).
- 4. Type your wireless network password (Security Key) into the Password field. Click OK.

After setup

The internet appears to be unavailable

If the internet has difficulty communicating with your router, the problem may appear as a "Cannot find [Internet address]" message in your web browser. If you know that the internet address is correct, and if you've tried several valid internet addresses with the same result, the message could mean that there's a problem with your ISP or modem communicating with your router.

Try the following:

- Make sure that the network and power cables are securely connected.
- Make sure that the power outlet that your router is connected to has power.
- Reboot your router.
- Contact your ISP and ask about outages in your area.

A common way to get your router working again is to reboot it (turn it off, then back on again).

To reboot your router using the power cord:

- 1. Disconnect the power cord from the router and the modem.
- 2. Wait 10 seconds, and reconnect the power cord to the modem. Make sure it has power.

- 3. Wait until the modem's online indicator has stopped blinking (about two minutes). Reconnect the power cord to the router.
- 4. Wait until the light on top of the router stops blinking. Wait two minutes before trying to connect to the internet from a computer.

To reboot your router at www.LinksysSmartWiFi.com:

- 1. Log in to www.LinksysSmartWiFi.com. (See "How to log in to www.LinksysSmartWiFi.com" on page <u>10</u>.)
- 2. Under Router Settings, click Troubleshooting.
- 3. Click the *Diagnostics* tab.
- 4. Under *Reboot*, click Reboot.



5. Click **Yes**. The router will restart. While the router is restarting, all connected devices will lose their internet connection, and will automatically reconnect when the router is ready again.

www.LinksysSmartWiFi.com does not open in your web

browser

Make sure you have the latest versions of Google Chrome, Firefox, Safari (for Mac and iPad), Microsoft Edge, or Internet Explorer.

Specifications

Linksys EA9350

| Model Name | Linksys Max-Stream AX4500 Dual-Band WiFi 6 Router |
|-----------------------------|---|
| Model Number | EA9350 |
| Ethernet Port Speed | Gigabit |
| Radio Frequency | 2.4 GHz and 5 GHz |
| # of Antennas | 4 external adjustable antennas |
| Ports | USB 3.0 (x2), Ethernet (1-4), Internet, Power |
| Buttons | Power, Reset, WPS |
| Lights | Front: One multicolor light for power/status, one WPS status light |
| | Back: USB, Ethernet (1-4), Internet |
| UPnP | Supported |
| Security Features | WPA2-Personal, WPA2-Enterprise |
| Security Key Bits | Up to 128-bit encryption |
| Storage File System Support | FAT, FAT32, NTFS, and HFS+ |
| Browser Support | Latest versions of Google Chrome TM , Firefox [®] , Safari [®] (for Mac [®]) |
| | and iPad $^{(R)}$), Microsoft Edge, and Internet Explorer $^{(R)}$ version 8 and |
| | newer work with Linksys Smart Wi-Fi |

Environmental

| Dimensions | 280 mm x 170 mm x 60 mm (antennas down) | |
|-----------------------|--|--|
| | 280 mm x 170 mm x 160 mm (antennas up) | |
| Unit Weight | 940 g | |
| Power | 12V, 4A | |
| Certifications | FCC, CE, Wi-Fi (IEEE 802.11a/b/g/n/ac) | |
| Operating Temperature | 32 to 104°F (0 to 40°C) | |
| Storage Temperature | -4 to 140°F (-20 to 60°C) | |
| Operating Humidity | 10% to 80% relative humidity, non-condensing | |
| Storage Humidity | 5% to 90% non-condensing | |

Specifications are subject to change without notice.

Notes:

For regulatory, warranty, and safety information, go to Linksys.com/support/EA9350.

Maximum performance derived from IEEE Standard 802.11 specifications. Actual performance can vary, including lower wireless network capacity, data throughput rate, range and coverage. Performance depends on many factors, conditions and variables, including distance from the access point, volume of network traffic, building materials and construction, operating system used, mix of wireless products used, interference and other adverse conditions.

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使用者指南

MAX-STREAM™ AX4500 雙頻 WiFi6路由器

型號 EA9350

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| 您的路由器設定失敗 | |
| <i>未插入網路線</i> 訊息 | |
| 無法存取您的路由器訊息 | |
| 設定後 | |
| 網際網路似乎無法使用 | |
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產品概觀

前板



狀態燈一提供關於路由器運作的資訊。

| 燈號說明 | 狀態 |
|--------|---------------|
| 關閉 | 斷電 |
| 藍色(閃爍) | 路由器正在起動 |
| 藍色(連續) | 準備設定就緒 / 連上網路 |
| 紅色(連續) | 數據機無網際網路 |
| 紅色(閃爍) | 數據機斷線 |

WPS 燈號 一提供關於 WPS 配對活動的資訊。

| WPS 燈號說明 | 狀態 |
|----------|------------------|
| 關閉 | 無 WPS 活動 |
| 白色(閃爍) | WPS 進行中(最長閃爍2分鐘) |
| 橘色(閃爍) | WPS 錯誤(閃爍1分鐘) |
| 白色(連續) | WPS 成功(5 秒後熄燈) |

返回



重新開機按鈕 (1) — 若要將路由器重設回出廠設定,請在當路由器前板指示燈閃爍紅色時,按住不放此按鈕。 在指示燈熄滅並接著轉為亮紅色之前,請勿放開按鈕。

網際網路連接埠 (2) — 將乙太網路線一端連接至此黃色 Gigabit (10/100/1000) 連接埠,另一端連接至寬頻網際網路或光纖數據機。

注意一為了獲得最佳效能,請在網際網路連接埠上使用 CAT5e 或更高額定的纜線。

乙太網路連接埠 (3) 一 將乙太網路線一端連接至此藍色 Gigabit (10/100/1000) 連接埠,並連接至您網路上的有線裝置。

注意 一 為了獲得最佳效能,請在乙太網連接埠上使用 CAT5e 或更高額定的纜線。

電源埠(4) - 用於連接隨附的交流電電源適配器。

USB 3.0 連接埠 (5) 一 連接 USB 磁碟機,並在您的網路或網際網路上分享。

乙太網路活動燈號(6) 一 當乙太網路連接埠有流量時會閃爍。

電源開關(7) - 按下電源開關1(開啟),打開路由器。

側面



設定:基本知識

如何尋找更多說明

除了本使用者指南外,您也可在以下位置找到更多說明:

- Linksys.com/support/EA9350(文件、下載、FAQ、技術支援、線上聊天、論壇)
- 前往<u>www.LinksysSmartWiFi.com</u>並按一下螢幕上方的說明)

| SYS [®] Smart Wi-Fi | | Help |
|--|---|--|
| | | |
| Sign In Log in with your router passw | ord. | |
| • | Secure access to router settings anywhere anytime | Access Router |
| _ | | English (United States) * |
| Use your Linksys Smart W anywhere, at any time, eve | I-Fi account to access your home network from in from your mobile device. Easily connect new | To login with your Linksys Smart WI-Fi account, click here. |
| For more information click | ois, get access to Smart Wi-Fi mobile Apps, and more. | |
| | | |

備註:您可以在下列位置檢視用於本產品的協力廠商軟體授權與注意事項:<u>http://support.linksys.com/en-us/license</u>。請造訪:<u>http://support.linksys.com/en-us/gplcodecenter</u>,詢問問題或請求GPL原始程式碼。

如何安裝您的路由器

- 1. 若要完成設定,您必須由電腦的網路瀏覽器造訪:<u>http://LinksysSmartWiFi.com</u>。
- 2. 辨識您的設備。



- 3. 如圖所示保持天線直立,並插上路由器的電源。確認電源開關位於1(開)位置。
- 將路由器連接至數據機或數據機路由器。將隨附的網路線的一端連接至新路由器上的黃色網際網路連接 埠。若您有數據機,請將另一端插入數據機上的乙太網路 (LAN) 連接埠。若您有數據機路由器,請插 入至任意可用連接埠。
- 5. 請稍候,待路由器前板的指示燈停止閃爍,並保持藍色。
- 連接到於路由器隨附之《快速入門手冊》中所示的網路名稱。(您可以稍後更改這些細節。)這項資訊 也標示在路由器底部的貼紙。

注意:在路由器設定完成之前,您將沒有網際網路存取。

7. 在網路瀏覽器中輸入: http://LinksysSmartWiFi.com。依照畫面上的指示,完成您的路由器設定。您也可以在瀏覽器輸入 192.168.1.1 以開始設定。

在設定操作最後,按照螢幕上的指示設定您的Linksys 帳戶。從任何連線網際網路的電腦檢視及變更路由器設定,請前往<u>www.LinksysSmartWiFi.com</u>。您也能使用手機上的Linksys 應用程式來管理路由器。 管理您的路由器設定:

- 更改路由器的名稱和密碼
- 設定來賓存取
- 設定家長監護功能
- 將設備連接至您的網路
- 測試您的網際網路連線速度

注意一您建立帳戶時,會收到一封驗證電子郵件。請在您的家用網路中,按一下電子郵件內的連結,將您的路由器與帳戶相關聯。

注意-請安裝此裝置在2公尺以下高度位置。

秘訣 一 請列印此頁面,並在下表記下路由器與帳戶設定作為參考。請妥善保存這份筆記。

| 2.4 GHz Wi-Fi 名稱 | |
|------------------------------------|--|
| 密碼 | |
| 5 GHz Wi-Fi 名稱 | |
| 密碼 | |
| 路由器密碼 | |
| 來賓 2.4 GHz Wi-Fi 名稱 | |
| 密碼 | |
| 來賓 5 GHz Wi-Fi Name | |
| 密碼 | |
| www.LinksysSmartWiFi.com 使用 者名稱 | |
| www.LinksysSmartWiFi.com 密碼 | |

www.LinksysSmartWiFi.com

您可在 LinksysSmartWiFi.com 随時隨地設定您的路由器,此外,您也可以直接從家用網路設定您的路由器。您也 能使用 iPhone 和 Android 裝置的 Linksys 應用程式。請參閱您裝置的應用程式商店以瞭解詳情。

如何登入 www.LinksysSmartWiFi.com

- 1. 開啟您電腦的瀏覽器。
- 2. 造訪:www.LinksysSmartWiFi.com,並登入您的帳戶。

| KSYS" Smart Wi-Fi | | |
|---|--|---|
| | | |
| Sign In Log in with your router passwor | d. | |
| • | Secure access to router settings anywhere anytime | Access Router show hint Sign in |
| _ | | English (United States) * |
| Use your Linksys Smart Wi- anywhere, at any time, even | Fl account to access your home network from from your mobile device. Easily connect new | To login with your Linksys Smart WI-Fi account, click here. |
| For more information click he | s, get access to omait wi-r mobile Apps, and more. | |
| | | |

若您不記得密碼,請按一下 Forgot your password?(忘記密碼?),然後依照畫面上的指示進行復原。<u>前往</u>www.LinksysSmartWiFi.com並按一下螢幕上方的說明,即可取得說明。



重要一一旦您安裝了路由器並登入 www.LinksysSmartWiFi.com 之後,請確認啟用「本機管理存取」下的HTTPS。此舉可以提高您本機存取(無網際網路)路由器的安全性。

前往「連線能力」>「管理」並在「本機管理存取」下勾選 HTTPS 旁邊的方框。確認點選位於畫面右下角的套用。

| Basic Internet Settings Local Network | Advanced Routing VLAN Administration |
|--|--|
| ocal Management Access | |
| 🖸 HTTP 🔽 HTTPS | |
| Access via wireless | |
| IPnP 🗹 Enabled | Application Layer Gateway |
| Allow users to configure | SIP |
| Allow users to disable Internet access | |
| | Express Forwarding |
| | Enable |
| | |
| | AllJoyn Notifications |
| | AllJoyn® is a collaborative open-source software framework that makes it |
| | easy for devices and apps to discover and communicate with each other. |
| | Enable device join notifications |

網路地圖

顯示及管理所有連接到路由器的網路裝置。查看在您的主要網路和來賓網路上的各種裝置,或顯示每個裝置的資訊。



來賓存取

設定及監視網路,來賓可使用該網路,但無權存取您的全部網路資源。



家長監護

封鎖網站及設定網際網路存取時間。



媒體優先順序

設定哪些裝置和應用程式在網路流量中享有最高優先順序。

| legia Prioritization | Show widget on the homepage |
|--|---|
| ve priority to those devices, applications, and games that connect to streaming or real-time me rvices for best performance on your home network. | dia |
| | |
| rioritization: ON Reset Prioritization Settings | |
| High Priority | |
| | |
| | |
| | |
| | |
| A.L. | |
| | |
| TY | |
| Drag and drop devices to prioritize | 3 |
| Drag and drop devices to prioritize | 3 |
| Drag and drop devices to prioritize | 2 |
| Drag and drop devices to prioritize Normal Priority Devices | Applications Edit Delete |
| Drag and drop devices to prioritize Normal Priority Devices | Applications Edit Delete |
| Drag and drop devices to prioritize Normal Priority Devices Main PC | Applications Edit Delete |
| Drag and drop devices to prioritize Normal Priority Devices Main PC Android-89368ba5b android-89368ba5b | Applications Edt Delete |
| Drag and drop devices to prioritize Normal Priority Devices Main PC | Applications Edt Delete Spotify Online Games Edt Delete |
| Drag and drop devices to prioritize Normal Priority Devices Main PC = Android-89368ba5b = android_f0f1d09a86 = | Applications Edt Delete Spotify Online Games Edt Delete |
| Drag and drop devices to prioritize Normal Priority Devices Main PC Android-89368ba5b android_f0f1d09a86 | Applications Edt Delete Spotify • Online Games Edt Delete City of Heroes / Villians • |
| Drag and drop devices to prioritize Normal Priority Devices Main PC Android-89368ba5b Android_10f1d09a86 | Applications Edt Delete Spotify • Online Games Edt Delete City of Herces / Villians • |
| Drag and drop devices to prioritize Normal Priority Devices Main PC Android-89368ba5b Android-89368ba5b Android-10f1d09a86 | Applications Edt Delete Spotify = Online Games Edt Delete City of Herces / Villians () = |
| Drag and drop devices to prioritize Normal Priority Devices Main PC Android-89368ba5b Android-89368ba5b Android-10ft1d09a86 Android-10 | Applications Edt Delete Spotify • Online Games Edt Delete City of Heroes / Villians • |

速度測試

測試網路的網際網路連線速度。



外部儲存

存取連接的 USB 磁碟機(未包含),並設定檔案分享權限設定、媒體伺服器和 FTP 存取。

| Status Folder Access FTP Server Media Server | |
|--|--|
| External storage Volume name: ROUND DRIVE | Secure Folder Access Is OFF Any user can access content via shared folders. PC access (File explorer):\192.168.1.1 |
| Space used: 9 MB used of 959 MB total. | Mac access (Finder): smbz//192.168.1.1 |
| Safely remove drive Refresh | FTP Server is OFF Content is not accessible to any user via FTP. |
| | FTP server: Disabled |
| | Media Server (DLNA) is ON |
| | Media content is accessible to DLNA clients. |

連線能力 ^{管理基本與進階網路設定。}

| Basic Internet Settings Local Network Advan | ced Routing VLAN Administration |
|---|---|
| etwork Name and Password Edit | Router Firmware Update |
| 2.4 GHz network name: Linksys02230 | Automatic (Current Version: 1.1.2.170091) |
| Network password: cde0hcijk1 | Check for Updates |
| 5 GHz network name: Linksys02230_5GHz | |
| Network password: cde0hcijk1 | Manual: No file chosen Choose File Start |
| outer Password Edit | Time Zone |
| Router password: ******** | (GMT-08:00) Pacific Time (USA & Canada) |
| Router password hint: Admin | Automatically adjust for Daylight Savings Time |
| | Activity Lights |
| | Enable/disable activity lights. Power light will remain on. |

故障排除

對路由器進行問題診斷並檢查網路的狀態。

| atus Diagnostics Log | le | | | |
|--------------------------|-------------------|---------------|------------|-----------------|
| es Report | | | | |
| Name | MAC address | IPv4 address | Connection | Refresh |
| Main PC | 6C:F0:49:8E:36:EA | 192.168.1.124 | LAN | Open in browser |
| android-89368ba5b9020719 | C0:C1:C0:5B:8E:28 | 192.168.1.140 | Wireless | Print |
| | | | | |
| Name | MAC address | IPv6 address | Connection | |
| | | | | |
| | | | | |
| | | | | |
| | | | | DU00 1: 11 11 |

無線

變更路由器的安全性模式、密碼、MAC 篩選設定,及使用 Wi-Fi Protected Setup™連接裝置。

| Wireless M | AC Filtering Wi-Fi Protec | ted Setup Win | eless Scheduler | | | |
|----------------|---------------------------|--------------------|-----------------|----------------|---------------|---|
| Network name: | Linksys02230 | 2.4 GHz | | | Network: | N |
| Password: | 542b542b | Broadcast SSID: | Yes * | Channel: | 8 - 2.447 GHz | ¥ |
| Security mode: | WPA2 Personal * | Network mode: | Mixed * | Channel width: | Auto | ٣ |
| Network name: | Linksys02230_5GHz | 5 GHz | | | Network: O | N |
| Password: | m84shxx5xw | Broadcast SSID: | Yes v | Channel: | Auto | Ŧ |
| Security mode: | WPA2 Personal * | Network mode: | Mixed * | Channel width: | Auto | Ŧ |

安全性

設定路由器的無線安全性。設定防火牆、VPN 設定,並對各種應用程式和遊戲進行自訂設定。

| Firewall DMZ | Apps and Gaming | | | | |
|---------------------------|-----------------|--------------|--------------------------|---------|--|
| irewall | | Internet fil | ters | | |
| IPv4 SPI firewall protect | ion 🔽 Enabled | Filter ano | nymous Internet requests | | |
| IPv6 SPI firewall protect | ion 🔽 Enabled | Filter mul | ticast | | |
| PN Passthrough | | Filter Inte | rnet NAT redirection | | |
| PSec Passthrough | C Enabled | Filter ider | nt (Port 113) | | |
| PPTP Passthrough | Enabled | | | | |
| L2TP Passthrough | Z Enabled | | | | |
| Pv6 Port Services | 3 | | | | |
| Description | Protocol | IPv6 Address | Allow | Enabled | |
| | | | | | |

故障排除

您可以在我們深獲好評的客戶支援 Linksys.com/support/EA9350 取得更多說明。

您的路由器設定失敗

若您無法完成設定精靈,可以嘗試下列步驟:

• 當路由器前板燈號閃紅燈時,按住按鈕不放。在指示燈熄滅並接著轉為亮紅色之前,請勿放開 按鈕。當 LED 燈維持藍色,重新安裝路由器。



- 暫時停用您電腦的防火牆(請參閱安全性軟體的說明)。重新安裝路由器。
- 若您有其他台電腦,請使用該電腦來重新安裝路由器。

未插入網路線訊息

如果您在嘗試設定路由器時收到「未插入網路線」的訊息,請按照以下故障排除步驟進行操作。

• 請確保乙太網路線(類似路由器所隨附的纜線)牢固地連接到路由器背面的黃色網際網路埠以及數據機的適當埠上。於數據機上,此連接埠通常標示為「Ethernet」(乙太網路),但也有可能標為「Internet」 或「WAN」。



- 請確保您的數據機接上電源並處於開啟狀態。確定電腦開關設在「ON」或I(不是O)的位置。
- 如果您的網際網路服務需連接纜線,請確認 ISP 提供的同軸電纜已連接到纜線數據機的「CABLE」連接 埠上。



Back view of cable modem

• 如果您的網際網路服務使用 DSL,請確認 DSL 電話線已連接到數據機的 DSL 連接埠上。



Back view of DSL modem

- 如果您的電腦之前使用 USB 纜線連接至數據機,請中斷該 USB 纜線的連線。
- 重新安裝路由器。

無法存取您的路由器訊息

如需存取您的路由器,您必須連到路由器的網路。如果您使用無線網際網路連接,問題的原因可能是您意外連接到其他無線網路。

若要在 Windows 電腦上解決此問題,請您進行下列步驟*:

- 1. 按一下系統托盤中的無線圖示。隨即會顯示可用的網路清單。
- 2. 按一下您自己的網路名稱。點選「連線」。在下文所示的範例中,該電腦已連線到另一個名為「wraith_5GHz」的無線網路。本範例顯示我們選擇了名為「Damaged_Beez2.4」的Linksys EA9350 路由器 無線網路。

| 10 | | | _ |
|----|-------------------------------|------|---|
| Í | Wireless Network Connection 2 | ^ | ^ |
| | wraith_5GHz Connected | I | |
| L | wraith | .ul | |
| | wraith_5GHz-guest | 31 | |
| | wraith-guest | 31 | |
| | wraith2.4_6700 | .al | |
| | wraith5_6700 | | = |
| | Damaged_Beez2.4 | .ul | - |
| | Connect automatically | ect | |
| | 8OLCVBM5 | .dl | |
| | Other Network | .all | - |
| | Open Network and Sharing Cen | ter | |

- 如果您收到輸入網路安全金鑰的提示,請將您的密碼(安全金鑰)輸入到網路安全金鑰對話方塊中。然 後按一下「OK(確定)」。
- 4. 您的電腦會連線至網路,現在您應可存取路由器。

*視您的 Windows 版本而定,這些步驟的文字或圖示可能會有些許不同。

若要在 Mac 電腦上解決此問題,請您進行下列步驟:

- 1. 在畫面上方的功能表列中按一下 Wi-Fi 圖示。出現一個無線網路清單。
- 2. 在下文所示的範例中,該電腦已連線到另一個名為「wraith_5GHz」的無線網路。本範例顯示我們選擇 了名為「Damaged_Beez2.4」的 Linksys EA9350 路由器無線網路。



- 3. 按一下您的 Linksys EA9350 路由器的無線網路名稱(在此範例中為「Damaged_Beez2.4」)。
- 4. 在「密碼」欄位中輸入您的無線網路密碼(安全金鑰)。然後按一下「OK(確定)」。

設定後

網際網路似乎無法使用

若網際網路與您的路由器通訊發生問題,您的網路瀏覽器可能會出現類似「找不到[網際網路位址]」的訊息。 若您確定該網際網路位址正確,且您嘗試了數個有效的網際網路位址但卻出現一樣的訊息,這可能表示您的 ISP 或數據機在與路由器通訊時發生問題。

請嘗試下列步驟:

- 確定網路線與電源線皆穩固連接。
- 確定路由器所插入的電源插座有通電。
- 重新啟動您的路由器。
- 聯絡您的 ISP, 詢問所在區域是否有中斷情形。

讓路由器重新運作的常用方式是將它重新開機(關機,再重開) 若要用電源線讓路由器重新開機:

- 1. 中斷路由器和數據機的電源線連線。
- 2. 等待 10 秒,然後重新連接數據機的電源線。確保通電正常。
- 3. 等待直到數據機的線上指示燈停止閃爍(約兩分鐘)。重新連接路由器的電源線。
- 4. 請稍候,待路由器前板的燈號停止閃爍。請先等待兩分鐘,再嘗試從電腦連接至網際網路。

在 www.LinksysSmartWiFi.com 重新啟動您的路由器:

- 1. 登入 www.LinksysSmartWiFi.com。(請見第9頁的「如何登入 www.LinksysSmartWiFi.com」。)
- 2. 於 Router Settings (路由器設定)下,按一下 Troubleshooting (故障排除)。
- 3. 按一下Diagnostics (診斷) 索引標籤。

4. 於 Reboot (重開機)下,按一下 Reboot (重開機)。



5. 按一下「是」(Yes)。路由器將重新啟動。當路由器正在重新開機時,所有已連接的裝置都將喪失其網際網路連接,而在路由器就緒後就會自動重新連接。

網頁瀏覽器打不開 www.LinksysSmartWiFi.com。

確定您有最新版的 Google Chrome、Firefox、Safari (Mac 和 iPad)、Microsoft Edge,或 Internet Explorer。



Linksys EA9350

| 型號名稱 | Linksys Max-Stream AX4500 雙頻 WiFi 6 路由器 |
|-----------|--|
| 型號編號 | EA9350 |
| 乙太網路連接埠速度 | Gigabit |
| 無線電頻率 | 2.4 GHz 與 5 GHz |
| 天線數 | 4 根外接式可調整天線 |
| 連接埠 | USB 3.0 (x2)、乙太網路 (1-4)、網際網路、電源 |
| 按鈕 | 電源、重設、WPS |
| 指示燈 | 前板:一個顯示電源/狀態的多色燈、一個 WPS 狀態燈 |
| | 背面:USB 指示燈、乙太網(1-4)指示燈、網際網路指示燈 |
| UPnP | 支援 |
| 安全性功能 | WPA2 - 個人、WPA2 - 企業 |
| 安全金鑰位元 | 高達 128-bit 加密 |
| 支援儲存檔案系統 | FAT、FAT32、NTFS 以及 HFS+ |
| 支援瀏覽器 | 最新版本的 Google Chrome [™] 、Firefox®、Safari®(Mac® 與 iPad®)、 Microsoft Edge 以及 Internet Explorer® 第 8 版以上等,與 Linksys Smart Wi- Fi 相容。 |

環境規格

| 尺寸 | 280 mm x 170 mm x 60 mm (天線收起) |
|------|--------------------------------------|
| | 280 mm x 170 mm x 160 mm (天線拉出) |
| 產品重量 | 940 g |
| 電源 | 12V,4A |
| 認證 | FCC、CE、Wi-Fi (IEEE 802.11a/b/g/n/ac) |
| 操作溫度 | 32至104°F(0至40°C) |
| 儲存溫度 | -4至140°F(-20至60°C) |
| 操作溼度 | 10% 至 80% 相對濕度,非冷凝 |
| 儲存濕度 | 5% 至 90%,無凝結 |

如規格發生變化,恕不另行通知。

注意:

如需法規、保固與安全性資訊,請造訪網站:Linksys.com/support/EA9350。

最佳性能源自 IEEE 標準 802.11 規範。實際性能可能有所不同,包含較低無線網路容量、資料輸送率、範圍與涵 蓋面。性能取決於許多因素、條件與變數,包括與存取點之間的距離、網路流量、建築材料與結構、使用作業 系統、使用多種無線產品、介面與其他負面影響。

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