

# **Mobile USER MANUAL**

**SPARQ**

**VERSION:**

**1.0.0**

**2013-4-18**

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## **1. Overview**

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**Thank you for purchasing a 92718y mobile phone.**

## **2. Warnings**

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Not following these simple guidelines may be dangerous or illegal. Read the complete user guide for further information.

### **TURN ON SAFELY**

Do not turn on the phone when wireless phone is prohibited or when it may cause interference or danger.

### **ROAD SAFETY**

Obey all road safety laws. Always use both of your hands to operate the vehicle while driving.

### **INTERFERENCE**

All wireless phones may be sensitive to interference, which may affect performance.

### **TURN OFF IN HOSPITALS**

Follow all restrictions. Turn off the phone near medical equipment.

### **TURN OFF ON AIRCRAFTS**

Follow all restrictions. Wireless devices can cause interference on aircrafts.

### **TURN OFF WHEN REFUELING**

Do not use the phone at/near refueling stations. Do not use near fuel or chemicals.

### **USE SENSIBLY**

Only qualified personnel may install or repair this product.

### **ENHANCEMENTS AND BATTERIES**

Use only appropriate enhancements and batteries. Do not connect incompatible products.

### **WATER-RESISTANCE**

Your phone is not water-resistant. Keep it dry.

### **BACKUP COPIES**

Remember to make back-up copies or keep a written record of all important information stored in your phone.

### **CONNECTING TO OTHER DEVICES**

When connecting to any external device, read its user guide for detailed safety instructions. Do not connect with incompatible products.

### 3. Appearance

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## 4. Keypad Definitions

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Key	Definitions
<b>Left Soft key/Right Soft key</b>	1. Execute functions that the left-down/right-down corner indicator shows. 2. In the standby mode, press Left Soft key to access Menu, Right Soft key to access Names.
<b>Navigation key</b>	1. In other modes, it is used as the navigation/direction key except for some special functions. 2. In standby mode, press navigation keys to enter shortcut functions.
<b>OK key</b>	1. In standby mode, press the key to dial panel. 2. In dial panel, after input numbers, press this key to select SIM1/2 voice call. 3. In other mode, press this key for confirmation.
<b>Dial key</b>	1. Press this key to dial or receive an incoming call. 2. In standby mode, press this key to check all calls.
<b>End key</b>	1. Mainly used as power on/off. 2. Press to return to standby screen in any interface. 3. End calls or reject incoming calls. 4. When keypad is locked, press left soft key and End key to unlock.
<b>Number keys</b>	1. Press the key to enter letters, numbers or symbols.
<b>* key</b>	1. In edit mode, press the key to enter symbol list. 2. In standby mode, press left soft key and * key to lock keypad.
<b># key</b>	1. In edit mode, press the key to change input mode. 2. In standby mode, long press the key to shift profile between Silent mode and current mode.

## 5. Getting Started

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### 5.1 SIM Card Installation

When you subscribe to a cellular network, you will receive a plug-in SIM card complete with your subscription details, such as your PIN, and available optional services.

**Caution:** Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water, or dirt.

**Tips:** Face the gold color contact point of SIM card towards the cell phone and push the SIM card

into the slot.

## 5.2 Battery Installation

**Caution:** Install according to the illustration above to avoid breaking the battery connectors.

## 5.3 Charging the Battery

Insert the charger; the flash symbol on the charger plug must face upwards.

Connect the charger to a standard wall outlet and the battery power icon in the up-right corner of the screen will start scrolling. When the battery bar stops scrolling, the battery charge is complete. Press the two sides of the charger plug and disconnect the charger from the phone.

- When the battery is low, a “low battery” message will display across the screen and the battery icon will seem empty. If the battery level is insufficient, the phone will turn off automatically. Do not use your phone under low battery state for an extended period of time or it may cause battery damage.

## 5.4 Security Settings

### —PIN code

**PIN** code (Personal Identity Number) prevents unauthorized use of your phone. The **PIN** code is provided by your network operator with the **SIM** card.

If you enter the wrong code three times in a row, the **PIN** code will be blocked. To unblock the **PIN** code, you need to enter your **PUK**. Your **PUK** is provided by your network operator.

### —Phone Lock

Turn on/off Startup password (the length of the password is 4-8 digital numbers).

If you activate the “Phone Lock”, you need to enter the password each time you turn the phone on. If you want to modify the phone lock password or deactivate “Phone Lock”, enter Change password to set.

# 6. Your Phone

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## 6.1 Power On

- Press end key and hold to turn on your phone, light the backlight, and display power on animation.
- If you do not insert a SIM card, or the SIM card has incomplete connection, your phone will show no signals for SIM cards. In this condition, you can only access part of the menu and only permission using some urgent calling.
- If the **PIN** code is blocked, the alert message for inputting **PUK** code will display on the screen before power on.
- The phone will search the network automatically after power on.

If your phone registers to network correctly, the name of the network and signal strength will display; if your phone can't register or can't register correctly, you can only access emergency calls and other functions that do not rely on the network.

## 6.2 Making a Call

In standby mode, press number keys to input numbers. When you finish inputting phone numbers, press dial key or SIM2 key to dial, or you can press OK key to select SIM1/2 voice call to call the number. If you're making a long distance call, add the area code preceding the telephone number.

### **6.3 Rejecting a Call**

Press right soft key or end key to reject an incoming call.

### **6.4 Answering a Call**

When you receive a call, the phone will ring or vibrate and will display an incoming call indicator. Press left soft key, dial key, or SIM2 key to answer.

### **6.5 Volume Settings**

During a call, press up/down navigation keys to adjust volume.

### **6.6 Ending Calls**

Press end key to end or cancel a call.

### **6.7 Emergency Service**

You can dial an emergency call without the SIM card.

Contact your service provider to get the emergency call number.

### **6.8 Extension Call/Quick Dial**

After inputting phone number, quickly press \* key thrice to input “P”, then input the extra number.

### **6.9 Missed/ Dialled Calls**

Enter main menu->Call center-> Call history-> check Missed/Dialled calls.

You can also press dial key or SIM2 key in standby mode to check All calls.

### **6.10 Call Divert**

When the call divert is activated, incoming calls will be diverted to voice mail or other phone numbers according to the call divert settings.

### **6.11 Call Barring**

When the call barring activated, some of the calls will be barred according to the call barring setting condition. Contact your service provider to sign up for call barring.

### **6.12 T-flash Card**

Insert the T-Flash card into phone from the slot. This will expand the Flash memory of the phone.

### **6.13 USB Cable**

You can transfer and store files, such as MP3, MP4 and pictures from PC, through USB cable, to the mass storage in phone or identified SD card that is inserted.

The operating method is as follows:

—Connect: Plug the IO port of the cable into your phone, and the USB port into the PC.

Read & write mode:

T-Flash card: Install the T-Flash card, and connect the phone set to PC, if the phone set is power off, it can be charged.

—File transfer

•File folder instruction: Find the mobile memory (T-FLASH card) in “my computer”, double click it, and you will find the folders as follows:

“Photos” is used to store the picture.

“My Music” is used to store the MP3 music file.

“Videos” is used to store the MP4 format file.

These folders is preset by the system, don’t change the folders’ name.

•Read &Write: You can copy the files in T-Flash to PC hard disk, or copy the files in PC hard disk to the folder of the T-Flash card.

—Quit: On the PC side, select taskbar->delete hardware safely, exit the T-Flash card identified states, stop the T-Flash card, and pull out the USB cable.

## 6.14 Power Off

In standby mode, press and hold end key to turn off phone.

## 7. Standby Screen

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Press and hold end key to turn on your phone, phone will light the backlight and display power on animation.

On the screen, icons indicate the signal strength, battery levels, time, date, and phone configure information. Refer to icons information in standby screen.

## 8. Call Center

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### 8.1 Call history

Display the latest all calls list.

—Missed calls: Display the latest missed calls list.

—Dialled calls: Display the latest dialled calls list.

—Received calls: Display the latest received calls list.

—Delete call logs: Delete all records.

—Call timers: Display the times of calls list.

—Text msg. counter: Display the sent and received messages of SIM1 and SIM2

### 8.2 Call settings

#### —SIM1/2 Call Settings

• Call waiting

Set the mode of call waiting, this function need to be activated.

• Call divert

When the call divert is activated, incoming calls will be diverted to voice mail or other phone numbers according to the call divert settings.

- Call barring

When the call barring is activated, some of the calls will be barred according to the call barring setting condition. Contact your service provider to sign up for call barring.

- Line switching

Switching between Line 1 and Line 2.

—**Advanced settings**

- Blacklist

Select whether to reject number in blacklist and edit blacklist numbers.

- Auto redial

Set: On/ Off.

- Call time reminder

Set: Off/ Single/ Periodic.

- Reject by SMS

Set: On/ Off.

- Answer Mode

Set: Any key or Auto answer when headset mode

## 9. Phonebook

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In the phonebook, you can store contacts' personal information and numbers while also search for previously stored contacts.

—**Select Add new contact:**

You can save new contact To SIM1/2 or To Phone. When save the contact to phone, you can edit caller ringtone.

—**Select one contact and press left soft key to access options:**

- View: Check the detailed information of the contact
- Send text message: Edit text message and select SIM1/2 to send message
- Call: Select SIM1/2 voice call to call the number
- Edit: Edit the contact
- Delete: Confirm whether to delete the contact
- Copy: Copy the contact To Phone, To SIM1, or To SIM2
- Send business card: Select as text message or via Bluetooth.
- Add to Blacklist: Add the number to blacklist
- Mark several: Mark one or more contacts for moving, copying or deleting
- Phonebook settings: Set Preferred storage, Extra numbers, and Memory status

## 10. User Profiles

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The phone supplies several user profiles. Enter the menu, you can set and select.

Select one profile (except Silent), press left soft key to access Options:

—**Activate:** To implement the selected profile

—**Customize:** To customize Alert type, Ring type, Incoming call, Ringtone volume, Message,

Message volume, Keypad, Keystone volume, Power on, Power off, and System alert.

—Reset: Restore the profile to default set

## 11. Multimedia

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### 11.1 Image viewer

Enter image viewer, you can choose images to view or return. Select one image and press left soft key to enter Options:

- View
- Image information
- Browse style: View images in List style or Matrix style
- Send: Send the image via Bluetooth
- Use as
- Rename
- Delete
- Sort by: Sort the images by Name, Type, Time, or Size
- Storage: Select location to store

### 11.2 Video player

Preview the videos stored on memory card. Select one video file to open. Press \* key and # key to adjust volume. Press up navigation key to shift between full screen and standard screen. Press OK key to play or pause, down navigation key to stop, left/right navigation keys to turn to last or next file. Press left soft key to do options.

### 11.3 Audio player

This function menu is used to store and play the audio file.

In play mode, press navigation keys and OK key to operate the audio player, press \* key and # key to adjust volume. Press left soft key to access List, and then press left soft key again to access options:

- Play
- Details
- Refresh list
- Settings

### 11.4 Sound recorder

You can take a recorder in this function. Press left soft key to enter options:

—New record

To record a new audio clip. During recording, press left soft key to pause, press right soft key to stop. After saved the audio clip, press left soft key to access options:

- New record
- Play
- Append
- Rename

- Delete

- List

- Settings

- Use as

- Send

- List

Enter record file list to check recorded files.

- Settings

To set audio quality.

- Send

## 11.5 FM radio

Enter FM radio (insert headset)

Press OK key to turn on/off the radio. Press \* key and # key to adjust volume. Press left/right navigation keys to change channels. Press up/down navigation keys to enter change frequency in 0.1 MHz.

Press left soft key to access Options:

- Channel list

- Manual input: Input frequency manually

- Auto search

- Settings: To set Background play and Loudspeaker

## 11.6 Camera

Press left soft key or OK key to select the function. The photo can be previewed in the screen; press OK key to shoot and right soft key to back, left soft key to access Options:

- Camera settings: Set parameters related to camera

- Image settings: Set parameters related to image

- Restore default: Reset all settings to default

- Image viewer: Enter image view to check saved images

# 12. Messaging

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## 12.1 Write Message

This function can begin a new message. After completing the message:

- Press OK key:

- Enter number: Input number

- Add from Phonebook: Select contact from phonebook

- Press left soft key:

- Send to: Enter number or Add from Phonebook to send message

- Input method: Select input method
- Advanced: Insert number, name
- Save to Drafts: Save the message to drafts

## 12.2 Inbox

After entering the Inbox, press up/down navigation keys to select messages. Press OK key to check the details of message, or press left soft key to access Options:

- View: Check the message
- Reply: Reply message to the sender
- Call sender: Select SIM1/2 voice call to call the sender
- Forward: Send the message to others
- Delete: Confirm whether to delete the message
- Delete all: Confirm whether to delete all messages
- Save to Phonebook: Save the sender's number to phonebook
- Filter by: Filter the message by SIM1, SIM2 or All messages
- Mark several: Mark one or more contacts for moving, copying or deleting.

## 12.3 Drafts

You can save unsent and edit incomplete messages in draft box. Press left soft key to access to Options:

- View: Check the message
- Send: Enter number or Add from Phonebook and select SIM1/2 to send the message
- Edit: Edit the message
- Delete: Confirm whether to delete the message
- Delete all: Confirm whether to delete all messages
- Mark several: Mark one or more contacts for moving, copying or deleting.

## 12.4 Outbox

Checks the information of unsuccessfully sent message in outbox. Press left soft key to access to Options:

- View: Check the message
- Resend: Send the message once more
- Edit: Edit the message
- Delete: Confirm whether to delete the message
- Delete all: Confirm whether to delete all messages
- Mark several: Mark one or more contacts for moving, copying or deleting.

## 12.5 Sent Messages

Check the message in sent box. Select one message to open, or press left soft key to access Options:

- View: Check the message
- Forward: Send the message to others
- Delete: Confirm whether to delete the message
- Delete all: Confirm whether to delete all messages
- Mark several: Mark one or more contacts for moving, copying or deleting.

## 12.6 SMS Settings

- SIM1/SIM2: Set SMSC address, Validity period, Message type, Delivery report, Reply path, and Voicemail server
- Save Sent Message

# 13. Organizer

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## 13.1 Calendar

You can use this feature to view the year, date and term easily. Press navigation keys to change date. Press left soft key to enter Options:

- View
- View all
- Add event
- Delete event

—Jump to date: Enter the date and it can go to the date you want to check

—Go to today: Turn back to today

—Go to weekly view: View the calendar in weekly form

## 13.2 Alarm

The alarm clock feature sounds an alert or makes a vibration alert at a time you specify.

## 13.3 World Clock

Use the left/right navigation key to select the time zone, then "Options"

- Set as Daylight saving time foreign city

## 13.4 Calculator

This feature can use your phone as a calculator for simple calculations. Press number keys to enter the numbers and calculate.

## 13.5 Stopwatch

This function can help you to count time. You can select Split Timing, Lap Timing, nWay Timing, and Count Down.

## 13.6 Ebook reader

Read Ebooks stored on the memory card. Select one txt file and press left soft key to access options.

## 13.7 Services

If your SIM card supports STK (SIM Tool Kit) function, the phone can display different first level menu according to different STK card. This function needs the network provider support. If user finds STK function can't operate normally, please contact the network provider. If the network provider does not support this function, we do not claim any responsibility whatsoever.

## 13.8 Shortcuts

With the shortcuts menu, you can access applications quickly and conveniently. Press left soft key to do options.

# 14. Fun & Games

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## 14.1 Torch

Press left soft key or OK key to turn on/off the torch.

## 14.2 Games

You can play built-in game and select Games settings to set.

# 15. File Manager

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You can check and manage the files in memory card. Select one file and press left soft key to access Options:

- Open
- Format
- Details

The operations of certain folder or files may different. Please refer to your phone.

# 16. Settings

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## 16.1 Dual SIM settings

Select: Dual SIM open, Only SIM 1 open, or Only SIM 2 open

## 16.2 Phone settings

### —Time and Date

You can select Set time/date, Set format

### —Schedule Power on/off

Set time to power on/off the phone automatically

### —Language

You can choose several languages under this function.

### —Pref. Input Method

Select ABC, abc, etc as preferred input method.

### —Display

- Wallpaper

You can set wallpaper under this function.

- Power on display

Select power on display from System or User defined.

- Power off display

Select power off display from System or User defined.

- Show date and time

Set On or Off

- Show owner number

#### —Dedicated key

Set Up, Down, Left, Right key

#### —Flight Mode

Select Normal mode or Flight mode

#### —Misc. Settings

Select LCD backlight to set

### 16.3 Network settings

Set network for SIM1/SIM2.

### 16.4 Security settings

#### —SIM 1/SIM 2 security

- PIN Lock

PIN number setting can avoid unauthorized usage of SIM card. If PIN number has been wrongly inputted for 3 times, the SIM card will be locked. PUK number is needed to unlock the SIM card. Please contact the network provider if you don't know the PUK number.

- Change PIN

Input old SIM1/2 PIN, and then input new PIN, input the PIN code again to confirm. Before change PIN, you need to turn on PIN lock.

- Change PIN2

Input old SIM1/2 PIN2, and then input new PIN2, input the PIN2 code again to confirm.

#### —Phone security

- Phone Lock

Input phone password to turn on/off phone lock. The default password is 0000.

- Change Password

Input old password, and then input new password, input the new password again to confirm.

#### —Auto keypad lock

You can set the time to lock the keypad automatically.

#### —Mobile tracker

You can activate or deactivate the mobile tracker function, or modify password. Input phone password to enter the menu and set. The initial password is1234 Mobile tracker password will be 1234 not input phone password.

### 16.5 Connectivity

#### —Bluetooth

This mobile phone support Bluetooth wireless connection. You can establish wireless connection between mobile phone and device to realize voice communication, data exchange and synchronization. In this menu, you can select Power, Visibility, My device, Search audio device, My name, and Advanced.

### 16.6 Restore factory settings

Input default password 1122 to restore factory settings.

## 17. Accessories

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You can use accessories approved by our company, the other accessories can be provided by the

seller.

#### Extra battery

We provide several kind of lithium battery with different capacity.

#### Traveler charger

Super sleek, useful charger can charge the mobile phone very quickly. Plug the charger into the electrical plugs and connects the other side connects to the bottom of the phone.

You can check the charging progress in the screen of the phone, it will not power on automatically when charging.

## 18. Care and maintenance

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### Battery care

- Your device is powered by a rechargeable battery. When the power is weak, please charge the battery. In order to extend the lifespan of the battery, use all the battery's power before recharging.
- Unplug the charger from the electrical plug and the device when not in use. Do not leave the battery connected to a charger more than a week. Overcharging may shorten its lifespan.
- Extreme temperatures can affect the ability of your battery to charge. Battery needs the fit temperature. If the surrounding temperature is over 40°C, the battery cannot be charged.
- Use the battery only for its intended purpose. Never use any charger or battery that is damaged. Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object such as a coin, clip, or pen causes direct connection of the positive (+) and negative (-) terminals of the battery. (These look like metal strips on the battery.) Short-circuiting the terminals may damage the battery or the connecting object.
- Leaving the battery in hot or cold places, such as in a closed car in summer or a freezer in winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 59°F and 77°F (15°C and 25°C). A hot or cold battery may not function temporarily, even when the battery is fully charged.
- Battery performance is particularly limited in temperatures below freezing.
- Do not dispose of batteries in a fire! Dispose of batteries according to local regulations. Please recycle when possible. Cellphones are not considered household waste.

### Mobile phone maintenance

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will corrode electronic circuits. If your device does get wet, remove the battery and allow the device to dry completely before replacing it.
- Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.
- Do not store the device in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the device in cold areas. When the device returns to its normal temperature, moisture can form inside the device and damage electronic circuit boards.
- Do not attempt to open the device other than as instructed in this guide.
- Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.

- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device.
- Do not paint the device Paint can clog the moving parts and prevent proper operation.
- Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the device and may violate regulations governing radio devices.

All of the above suggestions apply to your device, battery, charger, or any enhancement. If any device is not working properly, take it to the nearest authorized service facility for service.

## **19. Technical Information**

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Battery work times refer to the list below (Will not announce if the capacity is changed):

The operation time of the battery depends on conditions such as:

- Transmitting power level
- Signal (distance between the phone and the base station)
- Network parameters defined by the operator
- Phone use (WAP, games, SMS)
- Charging procedure used

Exclusions:

Subject to the exclusions contained below:

1. Damage due to the improper use.
2. User does not follow the manual.

Explanation:

The company has the final right of the explanation for this document.

Software upgrades will not be announced.

**All pictures are for reference only in the instruction book; please refer to the actual phone.**

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### **FCC RF Exposure Information and Statement**

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types Mobile (FCC ID: JJMSPARQ) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the head is 0.776W/kg and when properly worn on the body is 0.584W/kg. This device was tested for typical body-worn operations with the back of the handset kept 15mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 15mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

### **FCC WARNING**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE 3: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.