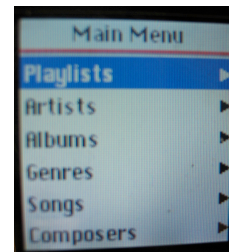


## Using The TuneView Remote

Once the Keyspan TuneView remote and dock are communicating with each other, you will be able to see the TuneView **Main Menu**.

The **Main Menu** contains the following static menus:

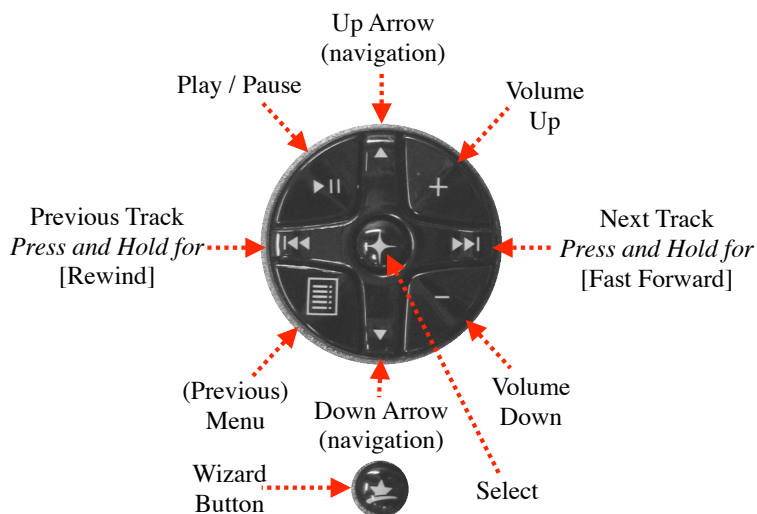
- **Playlists**
- **Artists**
- **Albums**
- **Genres**
- **Songs**
- **Composers**
- **Audiobooks**
- **Podcasts**
- **Setup**



**Note:** You will see all of these menus regardless whether your iPod contains certain categories. The Main Menu is static and does not change whereas subsequent menus and screens are dynamic.

## Using The TuneView Remote

The Keyspan TuneView for iPod includes an unique **9-Way** button and a **Wizard** button.



You will use these buttons to navigate the TuneView interface.

<b>Up / Down Arrows</b>	Use to scroll up/down menus
<b>Select</b>	Use to select a choice
<b>Play/Pause</b>	Use to play/pause current file
<b>Menu</b>	Use to return to previous menu
<b>Volume Up / Down</b>	Use to change volume
<b>Next Track</b> [Fast Forward]	Press once to go to next track/chapter Press and Hold to fast forward
<b>Previous Track</b> [Rewind]	Press once to go to previous track/chapter Press and Hold to rewind
<b>Wizard</b> button	The <b>Wizard</b> button will display a dynamic menu based on what you are currently doing. While browsing songs, the <b>Wizard</b> button will let you jump to the beginning, middle, or end of a list. For details about the <b>Wizard</b> button, see the <b>Wizard</b> button information later in this section.

## Setup Menu

The Setup Menu (located in Main Menu > Setup) allows contains the following settings.

- English (Default)
- Spanish
- French
- German
- Shuffle Tracks/Albums/Off
- Repeat Tracks/All Tracks/Off
- Scroll Thumb Off/On (Default is On)
- Firmware

## Language Settings

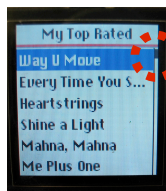
The TuneView Remote menu system can be displayed in **English** (default setting), **Spanish**, **French**, and **German**. You change this by selecting your desired language within the **Setup** menu (navigate to **Main Menu** > **Setup** > ). *The factory setting is English.*

## Shuffle Settings

You can set your shuffle settings to OFF/Tracks/Album. This change is made on your iPod and will remain after remove your iPod from your dock. You can then change your iPod's shuffle setting via your iPod's **Settings** menu (Main Menu > **Settings** > **Shuffle**).

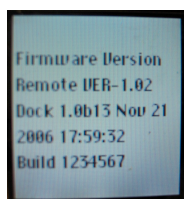
## Repeat Settings

You can set your repeat settings to OFF/Tracks/All Tracks. This change is made on your iPod and will remain after remove your iPod from your dock. You can then change your iPod's repeat setting via your iPod's **Repeat** menu (Main Menu > **Settings** > **Repeat**).



### Scroll Thumb Settings

By default, the TuneView display a Scroll Thumb to the right of the TuneView screen to indicate position within a list. You can turn off the scroll thumb via the **Setup** menu (navigate to **Main Menu** > **Setup** > ). *The factory setting is On.*



### Firmware

You can view your TuneView Remote and TuneView Dock firmware by accessing the Firmware command (navigate to **Main Menu** > **Setup** > **Firmware**). Please note that the remote and dock each have their own firmware. As Apple releases new iPods, Keyspan may update the TuneView firmware to take advantage of new feature or to fix bugs. Information about firmware updates will be posed on Keyspan's website.



### The Wizard Button

The yellow dog jumped over the gray fox. The yellow dog jumped over the gray fox. The yellow dog jumped over the gray fox. The yellow dog jumped over the gray fox.



- Go To Start
- Go To Middle
- Go To End
- Mute ON/OFF
- Mode: TuneView / iPod
- Sleep

### About TuneView / iPod Modes

By default, your TuneView is set to **TuneView mode**. In this mode, the TuneView product controls your iPod via the Dock Connector. All information is sent to the TuneView remote which retains exclusive control of your iPod. In this mode, the iPod's controls (ie click wheel) are not available. You can switch the control mode to **iPod mode**. In **iPod mode**, your remote will control your iPod but your iPod will not send any information to the TuneView remote's screen. When **iPod mode** is turned on, your TuneView remote will display the **iPod controls enabled. TuneView operating in Simple Remote Mode** message. When in **iPod mode**, you can switch back to TuneView mode by hitting the Wizard button and changing the **Mode** setting.

## Troubleshooting

If you are having problems with your TuneView Remote, this section provides troubleshooting information that will assist you in troubleshooting your TuneView for iPod.

### Sync Your Remote To Your Dock Reset To Factory Settings

If you are having communications issues, issues with other TuneView products, or if you need to reset to factory settings, please do the following:



#### Step 1:

On the TuneView Remote, press and hold the **Wizard** button and the **Up Arrow** button at the same time. This will reset your remote and an animated red lighting bolt will appear on the remote's screen.

#### Step 2:

On the TuneView Dock, locate the **Pair With Remote** button on the bottom of the dock. Press this button with a paper clip (or similar object). This will cause the dock's Status light to blink rapidly. At this point, your dock is ready to pair/sync with the first remote it detects.

#### Step 3:

On the TuneView Remote, press any button. The animated red lighting bolt will disappear when communication has been established with the dock.

If you have any problems with this process, contact Keyspan support.

### Menu Navigation Is Sluggish / Range Issues

The TuneView for iPod has a range of 150 feet in open space. This distance may be reduced by the remote and dock's signal traveling through walls and other solid objects. As you get to the limits of your remote control's range, your remote control navigation performance may appear to be sluggish or sporadic. If this happens, move close to the TuneView dock.

### No Audio

If you do not hear audio coming from the TuneView dock while your TuneView remote shows that a song is playing, please try a different audio cable if one is available. You can also connect the audio cable directly to your iPod to rule out the iPod as the source of the problem. Also, press the Wizard button to make sure that **Mute** is set to **Mute Off**.

#### Note:

You cannot connect headphones to the TuneView dock's line out port as this power is designed for use with external speakers (and not headphones)

### **Error Message - iPod Busy**

The error message, **iPod Busy**, indicates all of the following:

- the Keyspan remote is communicating with the Keyspan dock
- that your Keyspan dock has attempted to communicate with the iPod
- your iPod's has told the Keyspan dock/remote that it is communicating directly with someone else (ie your computer if the TuneView dock is connected to your computer)

If you see this error message, your TuneView dock/remote will not be able to communicate with your iPod.

If the **iPod Busy** message never goes away, please contact Keyspan support.

### **Error Message - iPod Not Connected**

The error message, **iPod Not Connected**, indicates that the TuneView dock does not detect an iPod connected to it. Disconnecting and reconnecting the iPod may provide a better connection.

If the **iPod Not Connected** message never goes away, please contact Keyspan support.

### **Message - Starting Player**

The message, **Starting Player**, may appear temporarily while the Keyspan remote / dock communicates with your iPod. In most cases it will not appear or it will only appear momentarily. If this message never goes away, please contact Keyspan support.

### **Message - iPod Controls Enabled. TuneView Operating In Simple Remote Mode**

The message, **iPod controls enabled. TuneView operating in Simple Remote Mode**, indicates that TuneView is in iPod mode. In this mode, the TuneView remote controls the iPod's screen. When in **iPod mode**, you can switch back to TuneView mode by hitting the Wizard button and changing the **Mode** setting.

## Support Information

If you require assistance with any Keyspan product, you may contact us by one of the following ways:

### Support Options (US Based)

**WEB/EMAIL:**

<http://www.keyspan.com/support/>

**PHONE** (Tech Support Line):

+1.510.222.8802

**HOURS OF OPERATIONS:**

Monday-Friday 9am to 11:45am

Monday-Friday 1pm to 4:45am

**FAX:**

+1.510.222.0323

### International Support Options

If you live outside of the United States and require assistance with your Keyspan product, please contact the Keyspan's distributor in your country for technical support in your language. For a list of Keyspan's international distributors, please visit our international web page at:

<http://www.keyspan.com/wheretobuy/international/>

## Specs - TuneView for iPod

If you require assistance with any Keyspan product, you may contact us by one of the following ways:

### Package Contents (TVI-200C)

The Keyspan TuneView for iPod package (TVI-200C Package) contains the following items:

- **TuneView iPod Dock**
- **TuneView LCD Remote**
- **Batteries** (for remote)  
Two AA batteries
- **USB Power Adapter** (for Dock)
- **USB Cable**  
(USB A to USB B mini 5 pin)
- **Dock Adapters** (Three):  
iPod mini  
iPod (20GB, U2)  
iPod with color display (20GB, 30GB, U2)
- **Audio Cable**  
(3.5mm stereo to dual RCA)

### Buttons On Remote

The Keyspan TuneView LCD Remote has the following buttons:

- **Play/Pause**
- **Volume Up & Volume Down**
- **Wizard**  
(The Wizard button is a context dependent button that puts useful functions at your fingertips)
- **Menu**
- **Track Forward & Track Back**
- **Up Arrow & Down Arrow**

### Other Details

- **Part Number (p/n):**  
TVI-200C
- **UPC Code:**  
6 72603 06001 1
- **RoHS Compliant**  
Yes
- **Environmental / Temperature Range/ Operational Temperature:**  
0C-40C
- **Frequency:**  
2.4 Ghz RF signal (distances of 150 ft or more)
- **Dock Connectors:**  
Audio line out, S-Video out, USB Sync/Charge (mini 5 pin)
- **Remote's LCD Info:**  
1.4" (diagonal) CSTN display
- **"Universal well" design on iPod Dock**

## Warranty Information [1 Year]

### Definitions

The following definitions apply to the terms as they appear in this document:

KEYSPAN means KEYSPAN, a division of InnoSys Inc.

Hardware means the **TVI-200C 'TuneView for iPod'** Package

Product means the Hardware and Documentation

### Limited Warranty on Hardware:

KEYSPAN's warranty obligations are limited to the terms set forth below: KEYSPAN warrants this Hardware against defects in materials and workmanship for a period of two (2) years from the date of original purchase. If you discover a defect, KEYSPAN will repair this Hardware with either new or refurbished parts at no charge. If KEYSPAN is unable to restore your product to good working order after a reasonable number of attempts, KEYSPAN will, at its option replace or refund the purchase price of your product. To obtain service under this warranty you must do the following during the warranty period:

This warranty does not apply to damage caused by accident, abuse, misuse, misapplication, or service (including upgrades and expansions) performed by anyone other than KEYSPAN; if the product has been modified without the written permission of KEYSPAN; if any KEYSPAN serial number has been removed or defaced; or if you cannot provide proof of original retail purchase as described above.

THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. KEYSPAN SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. No KEYSPAN Authorized Reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

KEYSPAN IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, REPROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH KEYSPAN PRODUCTS.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.

### How To Obtain Warranty Service/Repair



Please contact KEYSPAN Technical Support to obtain an RMA number. Once you obtain an RMA number deliver this hardware, at your expense, to KEYSPAN. When submitting the Hardware for warranty service, please provide your name and address, RMA number, telephone number and email address. Unless you registered your ownership of the product with KEYSPAN within 90 days of purchase, please also include a receipt from KEYSPAN or from a KEYSPAN reseller as proof of the date of purchase. You may be charged a fee if no trouble with the Hardware can be found.

KEYSPAN  
A division of InnoSys Inc.  
4118 Lakeside Dr  
Richmond, CA USA 94806

## Notices

### United States FCC

InnoSys Incorporated  
4118 Lakeside Dr  
Richmond, CA 94806 USA  
(510) 222-0131

**KEYSPAN TuneView Dock** (part of TVI-200C package)

*Model:* TVDK-A  
*FCC ID:* JFVKYRF-LDK-1

**KEYSPAN TuneView Remote** (part of TVI-200C package)

*Model:* TVREM-200C  
*FCC ID:* JFVKYRF-RMLN-1

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**CAUTION:** Changes or modifications to the TVDK-A and/or TVREM-200C not expressly approved by InnoSys Incorporated could void the user's authority to operate this equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult InnoSys Incorporated (aka Keyspan) or an experienced radio/TV technician for help.

### CE MARK DECLARATION OF CONFORMITY

Manufacturer's Name and Address

InnoSys Incorporated  
4118 Lakeside Dr  
Richmond, CA 94806

Declares that the product:

**KEYSPAN TuneView Dock** (part of TVI-200C package)  
*Model:* TVDK-A (KYRF-LDK)

**KEYSPAN TuneView Remote** (part of TVI-200C package)  
*Model:* TVREM-200C (KYRF-RMLN)

Conforms to the following Product Specifications:

EN 300 328  
EN 301 489  
EN 60950

following the provisions of the Electromagnetic Compatibility Directive.

Mike Ridenhour, Richmond, CA, USA,  
President, December, 2006

### **Canada Digital Apparatus EMI Standard**

This Class B digital apparatus meets all the requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

### **Australia/New Zealand**

This device complies with AS/NZS 3548 Class B limits for the operation of Information Technology Equipment.

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