

Qualcomm Consumer Services

**Tagg – The Pet Tracker™
User Guide**

Model Number 10-H6795-P1

Qualcomm Consumer Services, Inc.
5775 Morehouse Drive
San Diego, CA 92121-1714
U.S.A.

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Contents

Tagg – The Pet Tracker™	5
How it Works	Error! Bookmark not defined.
What's in the Box	6
Tagg™ Tracker Overview	7
Docking Station Overview	8
Tagg Dashboard and Map Overview	9
Basic Setup	10
Step 1: Charge the Tagg tracker	11
Step 2: Activate the Tagg tracker	12
Step 3: Personalize your pet's profile	13
Step 4: Set up your notifications.....	15
Step 5: Attach the Tagg tracker to your dog's collar.....	15
Software upgrades	17
How to Read the Tagg Map	17
Inside the Tagg zone.....	17
Outside the Tagg zone	19
View your pet's location trail	20
Trip mode	20
Adjusting the Tagg zone.....	21
How to Locate Your Pet	21
Page your pet inside the Tagg zone	21
Request the current location of your pet (on-demand locate).....	22
Track your pet	22
Manage Your Devices	23
Manage Tagg trackers	23
Manage docking stations	24
Tagg Mobile Features	25
Mobile phone commands	25

Tagg Android and iPhone apps26

Care and Cleaning for Devices26

Specifications27

Warnings and Safety Information.....28

 Underwriters Laboratories (UL) listing28

 Important health information and safety precautions28

 Product safety28

 Safety precautions for power supply28

 Safety precautions for direct sunlight29

 Accessories29

Regulatory Statements.....30

Customer Support.....32

Tagg – The Pet Tracker™

Thank you for purchasing Tagg – The Pet Tracker. The Tagg™ system offers you reliable location technology so you can stay in touch with your dog. The Tagg smart tracking technology will help you locate your dog if he goes missing, and it will send you a text and email if your dog wanders outside of your designated Tagg zone.

Get started today with Tagg – The Pet Tracker, and you will have peace of mind, whenever and wherever you are.

Sincerely,

The Tagg Team

How it Works

Tagg – The Pet Tracker is a dog tracking system that uses GPS and cellular technology that allows you to see where your dog is.

But the goal of the Tagg system isn't just to find a lost dog – it's to not lose him in the first place. With the Tagg system, you create your own Tagg zone, the area where your dog spends most of his time. If he leaves it, you get a text and email. At that point, you can locate and track your dog on the Tagg map through your computer or smart phone.

Here are three ways you can stay in touch with your pet:

- **On your computer.** Visit the Tagg website to view the Tagg map and see where your dog is at any time.
- **On your smart phone.** Use the web application on a smart phone browser to view the Tagg map and see your pet when you're on the go. You can also download the free Tagg app for your Android smart phone or iPhone. See page [26](#).
- **Through texts and emails.** Receive Tagg alerts and updates by text and email, or use text commands to locate your pet and start/stop tracking.

What's in the Box

1. Tagg Tracker
2. Tagg Docking Station*
3. Power Kit (AC adapter/USB cable)
4. Collar Clips
5. Straps

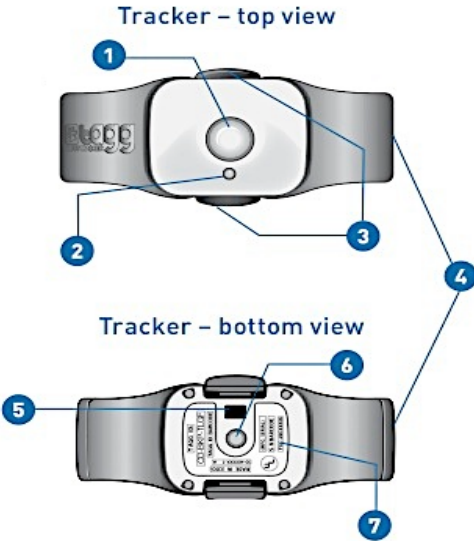


* If you purchased only the Tagg tracker it does not include a docking station and power kit.

Tagg Tracker Overview

The Tagg tracker attaches to your pet’s collar and transmits your pet’s location information to you through the Tagg website and email/text notifications.

1. Trip Button
2. Status Indicator
3. Release Points
4. Wings (antenna)
5. Charging Contact
6. Attachment Sensor
7. Product Label



About the Trip button

The trip button does two things:

- **Turns the tracker on/off.**
- **Puts the tracker into “trip mode.”** You can use it when you run errands or take your dog on a walk. For more about trip mode, see page 20.

About the Status Indicator

To conserve battery life, the status indicator on the Tagg tracker will not be illuminated except when performing the actions listed below:

Action	Tracker Status Indicator State	What it Means
Press and Hold the Trip button for 3 seconds	Solid Blue – 5 seconds Solid Red – 5 seconds	Tracker has turned on Tracker has been turned off
Press and Release the Trip button	Flashing Blue – 10 seconds	Tracker is in trip mode
Page or Track Pet	Flashing Blue and Red	Tracker is being paged or tracked
Tracker on docking station	Flashing Blue	Tracker is charging
Tracker on docking station	Solid Blue	Tracker is fully charged

Docking Station Overview

The docking station charges your Tagg tracker and can extend the tracker's battery life when your dog is nearby. It must always be plugged in, powered on, and located within your Tagg zone.

Docking Station – top view

1. Power Indicator
2. Docking Posts
3. Power Port
4. Page Button
5. Charging Pins
6. Upgrade Indicator



About the Page Button

If you're at home and the Tagg system says your pet is "near the docking station" but you can't find him, you can page the Tagg tracker. See page 21 for more information.

Positioning the docking station

- It must be located in your pet's home. For optimal performance, the docking station should be indoors, in an open area, and away from metal appliances.
- It must be located within the boundary of the Tagg zone. The Tagg zone is a safe area around your pet's home that you define during activation.

Note: If you make a significant relocation of the docking station (such as taking it to a vacation home), you must adjust the Tagg zone to reflect the new location and address.

Docking station indicator lights

Docking Station Indicator	Indicator State	What it Means
Power Indicator (#1)	Not Illuminated	Docking station is off or unplugged
	Solid Blue	Docking station is on
	Flashing Blue - 15 minutes	Page button pressed, locating pet
Upgrade Indicator (#6)	Not Illuminated	Normal operation
	Solid Red	WAIT: Software upgrade in progress. Do not remove tracker until upgrade is complete. See page 17 for more about upgrades.

Tagg Dashboard and Map Overview

The Tagg dashboard and map are two areas that you'll use often on the Tagg website.

- The Tagg dashboard is a quick view of your Tagg account – it's what you use to manage your devices and your Tagg service.
- The Tagg map is where you'll see your pet's current and most recent locations, and where you can visually locate or track him if he leaves the Tagg zone.

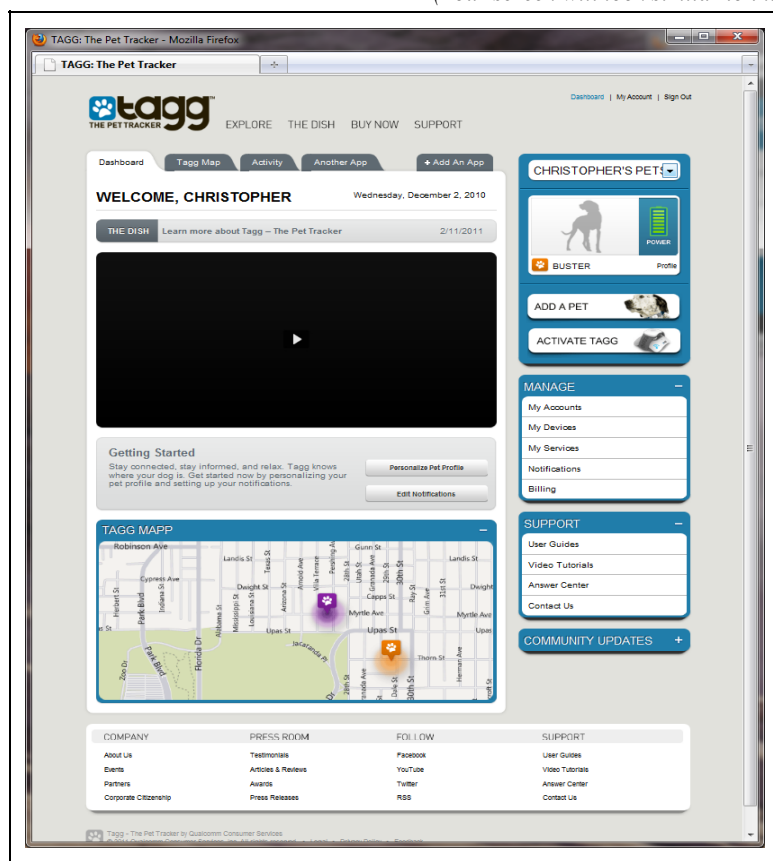
Once you've created your account and activated your Tagg tracker, you can start using the dashboard and map to keep track of your dog. See page 11 for more on activating your Tagg tracker.

Tagg dashboard

As you see on the screen below, the dashboard is where you can:




- Activate the Tagg tracker.
- Create or modify your pet's profile.
- Manage your accounts, devices, service, notifications, and billing.
- Get a quick view of the Tagg map.

(Your screen will look similar to this.)

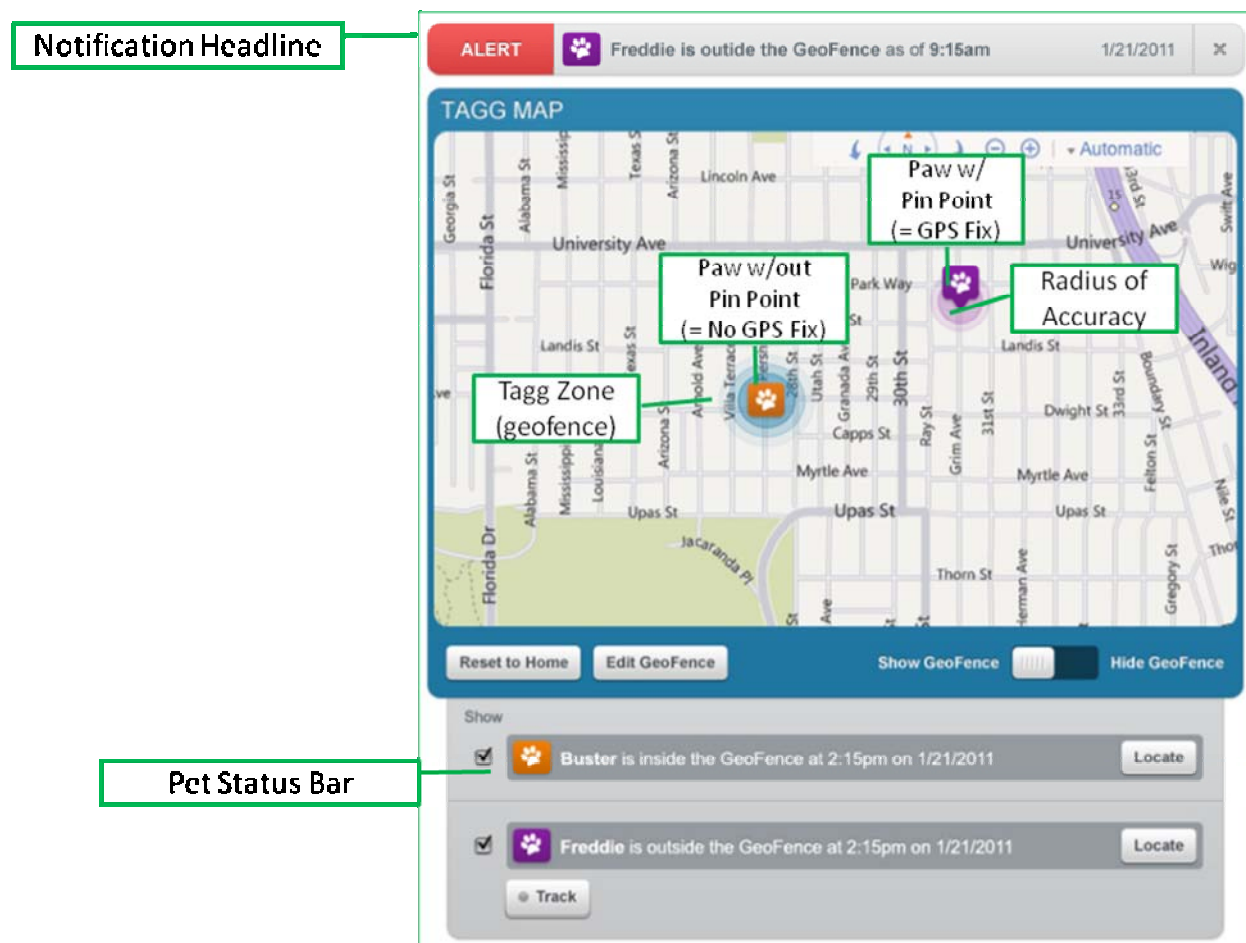


Tagg map

You'll use the Tagg map to locate and track your pet. This section gives you a quick overview of the map. To learn more, see the How to Read your Tagg Map section on page 17 of this guide.

- **Notification headline:** Where you will receive alerts and updates about your pet's location or the Tagg system.
- **Tagg zone:** The "safe zone" around your house that you'll set during activation.
- **Paw without pinpoint** : There's no pinpointed GPS location, since your dog is close to the docking station and in power-saving mode.
- **Paw with pinpoint** : Means there is a GPS location available.
- **Radius of accuracy:** The circle around the paw  [NEED ICON W/PAW] indicates the accuracy of the GPS location. In general, the accuracy of the location will be within a few yards or up to a few hundred yards, depending on the quality of the GPS signal available at the time.
- **Pet status bar:** Gives the last recorded location of your pet.

(Your screen will look similar to this.)



Basic Setup

Now that you've had a quick overview of the key features of Tagg – The Pet Tracker, you can start the setup process. There are five easy steps to complete:

- Step 1: Charge the Tagg tracker
- Step 2: Activate the Tagg tracker
- Step 3: Personalize your pet's profile
- Step 4: Set up your notifications
- Step 5: Attach the Tagg tracker to your dog's collar

Step 1: Charge the Tagg tracker

- Attach the AC adapter to the USB cable and plug the USB cable into the docking station power port.
- Plug the AC adapter into an electrical outlet.

Note: The docking station cannot be powered through your computer's USB port.

- Place the tracker on the docking station. To properly secure the tracker on the docking station, make sure its charging contact aligns with the docking station's charging pins. (When the tracker is in the correct position, the status indicator will be illuminated and facing the front of the docking station.)



- Your tracker is charging when the status indicator flashes blue. It will turn solid blue when the tracker is fully charged. Charging may take up to 2 hours.
- When fully charged your tracker's battery can last up to 30 days*.

Note: When your tracker is near the docking station, it automatically enters power saving mode, providing you the maximum amount of time between charges.

*Actual battery life may vary depending upon usage patterns.

While your Tagg tracker is charging, you can continue to the four remaining steps to complete the setup.

Step 2: Activate the Tagg tracker

- Go to www.tagg.com and click **Activate**.
- If you already have a Tagg account, please sign in. If you don't have an account, please create one now.

We'll take you through a few screens to activate your Tagg system. First, follow the instructions in the **Activation window**.

- To activate, you will need your unique **Tagg ID number**, which is listed on the removable sticker on top of the tracker wing and underneath the tracker:

Tagg ID




- **Verify** your current subscription and **read and accept** the Terms & Conditions. Then, click **Continue**.
- **Set up your Tagg zone** – this is the safe zone around your pet's home. When your pet leaves the Tagg zone, you will be notified immediately.

(Your screen will look

similar to this.)


- The Pet Address field may have been auto-populated with your shipping address. If so, the system has created your initial Tagg zone around this address. If this is not your pet's home, please enter your pet's home address and click **Update Map**.

- To adjust the Tagg zone, click and drag the orange center pin  to the proper spot.

- The Tagg zone defaults to the smallest possible area: a 75-yard radius around the pet's home. You can click and drag the corner squares to enlarge the area up to 1000 yards.

IMPORTANT: The docking station must be located inside the Tagg zone.

- Name the Tagg zone (e.g., Home). *Note: There is only one Tagg zone per account, regardless of how many pets are on the account.*
- Verify your time zone and click **Save Tagg Zone**.
- Follow the steps on the **Last Step!** screen and click **Activate**. Your activation will be complete when you see the **Congratulations!** screen.

IMPORTANT: If the red upgrade indicator  is illuminated on your docking station, please do not remove the tracker until the light turns off and the upgrade is complete.

Step 3: Personalize your pet's profile

You can personalize your Tagg account by customizing your pet profile – just add your dog's pictures and information.

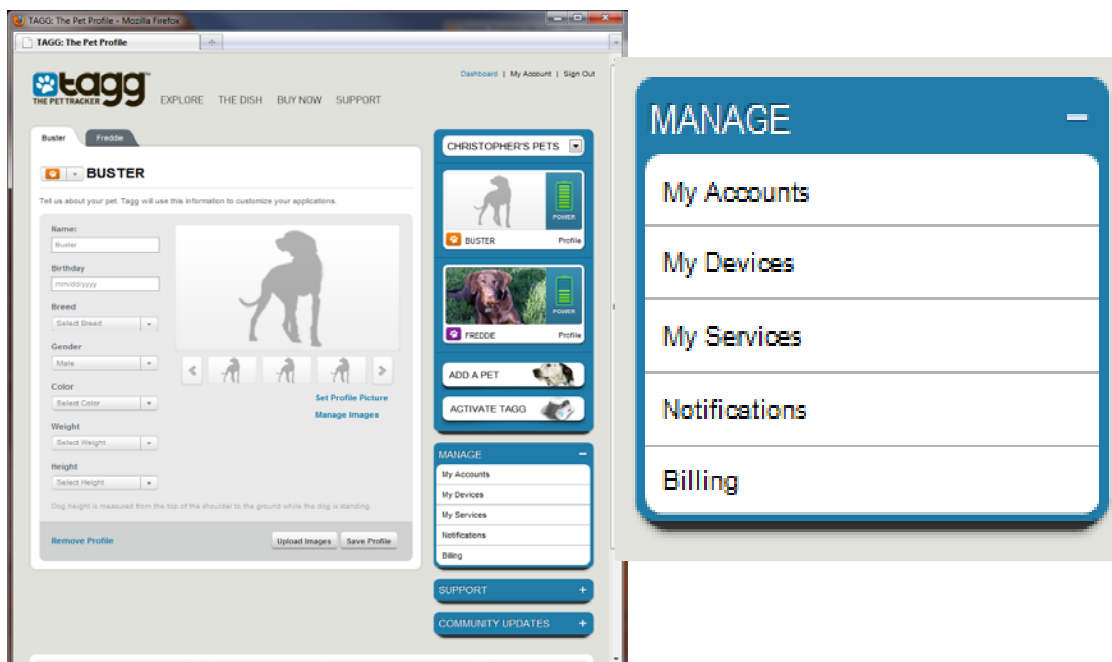
- To create a new pet profile, click **Add A Pet**. Fill in your pet's name and select a paw icon.

Upload pet photos

You can add up to 10 pictures of your pet to your photo gallery:

- Open your pet's profile page and click **Upload Images** at the bottom of the page.
- In the Upload Images window, browse and select the image file you want to add.

(Your screen will look similar to this.)



Set a dashboard pet profile picture

- In your gallery, click on the photo you want to use.
- Click **Set Profile Picture**. Use the viewer rectangle to identify the area of the photo that you want to use. Click **Save Profile Picture**.
- To change the profile picture, just repeat the steps above.

Step 4: Set up your notifications

The Tagg service can send you alerts and updates about the location of your pet and the status of your tracker's battery life. You'll always see your notifications on the Tagg website, and you can also opt-in to receive them by email and text message:

- Under **Manage** in the right column, click **Notifications**.
- Click **Settings** on the Notifications page.
- If you want your notifications to arrive through email or text, enter your information.
- Choose to opt-in for email and/or text message notifications.

Notification types

Alerts	Updates	Notices
Critical information, such as when your pet has left the Tagg zone.	Non-critical information, such as when the Tagg tracker is fully charged.	Information about software upgrades. When you receive a software upgrade notice, dock your tracker on the docking station as soon as possible to receive the upgrade.

Note: You must opt-in for text messaging to receive Alerts and Updates by text message, and to be able to text the Track or Locate commands from your mobile phone. See [page 25](#) of this guide for Tagg mobile commands. Standard text messaging rates may apply.

Add contacts to your Tagg account

You can keep your friends, family and neighbors up-to-date on your dog's whereabouts by sharing alerts and updates with them. That way, if your pet leaves the Tagg zone, you'll have even more people who will be notified and can act quickly to help get him home.

You can add up to five additional email addresses to your account – and don't forget to include your work or personal email accounts. We'll send your contacts an email to let them know you've invited them help keep track of your pet.

To add contacts to your Tagg account:

- Under **Manage** in the right column, click **Notifications**.
- Click **Settings** on the Notifications page.
- Enter up to five email addresses at the bottom of the page.
- You can change, add or remove contacts at any time.

View your notifications history

All notifications are recorded in **Notifications History** and can be viewed in a number of ways:

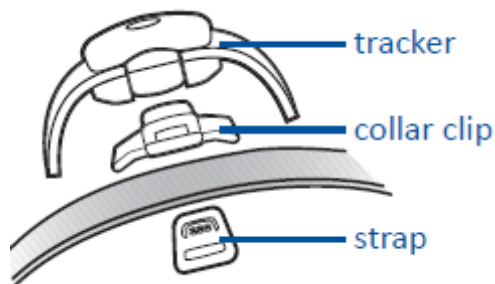
- Under **Manage** in the right column, click **Notifications**.
- Click **Today**, **This Week**, or **Go to Date** to view fewer notifications, or click **All Dates** to see all notifications.
- Click **Filters** to select notifications by Pet, Application (e.g., Locate), or Type (e.g., Update, Alert, Notice).

Step 5: Attach the Tagg tracker to your dog's collar

Your Tagg setup is almost complete – once the tracker is activated and fully charged, you just need to attach it to your dog's collar.

- Remove the tracker from the docking station by squeezing the release points on each side of the tracker.

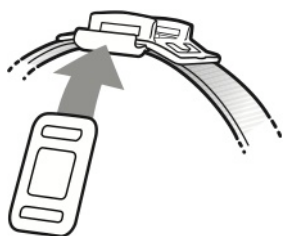
The illustrations below demonstrate how the **tracker** (top) attaches to the collar using the **collar clip** (middle) and **strap** (bottom). Follow these easy steps for proper set up:



- Holding the collar in one hand, place the collar clip on top of the collar as shown here:



- Now, hook one side of the strap into the collar clip groove on one side of the clip:



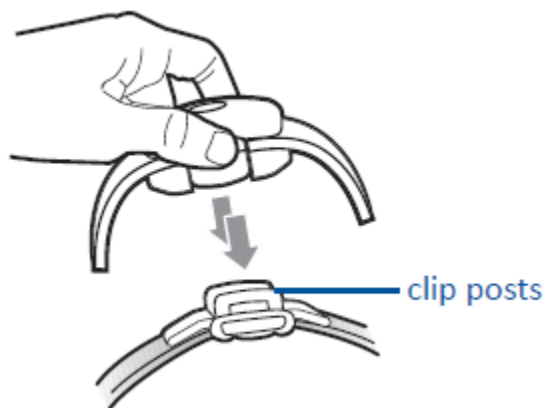
- Holding the collar clip and strap in place with one hand, use your other hand to stretch the free end of the strap* under the collar and up into the groove on the other side of the clip:

CAUTION: It may take some force to stretch the strap all the way. **Do not use tools or other devices to attach the strap.** Doing so may result in injury or damage to the clip or strap.



*The clear strap is for small collars and gray is for large collars. Collar clip attachment should be snug on your dog's collar.

- Attach the tracker to the collar clip by squeezing the release points and snapping it onto the clip posts. Be sure both sides of the tracker click securely into place:



To remove the collar clip from your pet's collar, slide the collar clip and strap off the end of the collar or pull and twist one side of the strap to remove the strap from the collar clip. The tracker works on most standard flat collars and harnesses.

Do Use:	Do NOT Use:
<ul style="list-style-type: none"> ▪ Standard buckle collars (nylon or leather) ▪ Plastic snap closure collars ▪ Flat harnesses (nylon or leather) 	<ul style="list-style-type: none"> ▪ Metal collars, including training collars ▪ Spiked collars ▪ Collars with studs, jewels, or other raised adornments



Congratulations! Your Tagg – The Pet Tracker setup is now complete.

Software upgrades

The Tagg system will occasionally send you a notification for a software upgrade – some of the upgrades will simply keep your system running efficiently and some may be critical to system functionality. It is important to complete the upgrade as soon as possible.

When you receive an upgrade notification

- Dock the tracker on the docking station.

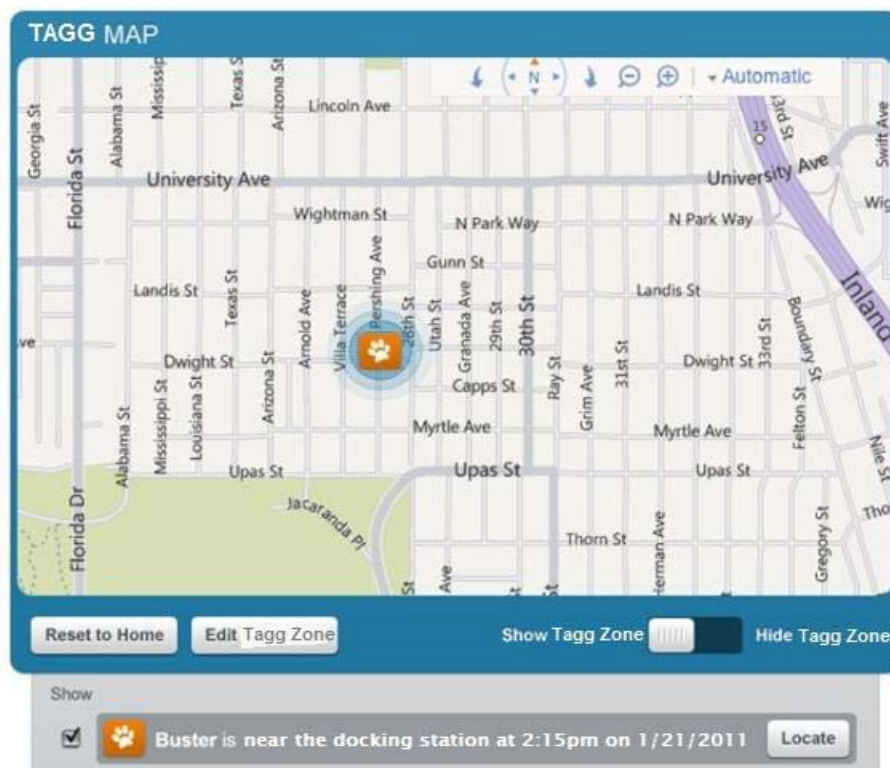
- The status indicator  will turn red while the upgrade is in progress. Be sure to leave the tracker on the docking station the entire time it is red.
- When the status indicator  is no longer red, the upgrade is complete and you can remove the tracker.


How to Read Your Tagg Map


The Tagg map is easy to read – take a look at the scenarios below for a quick overview. You can view the map on your computer or smart phone at any time.

Inside the Tagg zone


When your pet (we'll call him Skipper) is near the docking station, the Tagg tracker will be in power-saving mode to maximize your battery. At that time, the Tagg map will look similar to this:



- The Tagg zone is the blue circle around Skipper's home.
- Skipper's location is identified by a paw icon . Since he's close to the docking station, in the Tagg zone and in power saving mode, there's no pinpointed GPS location.

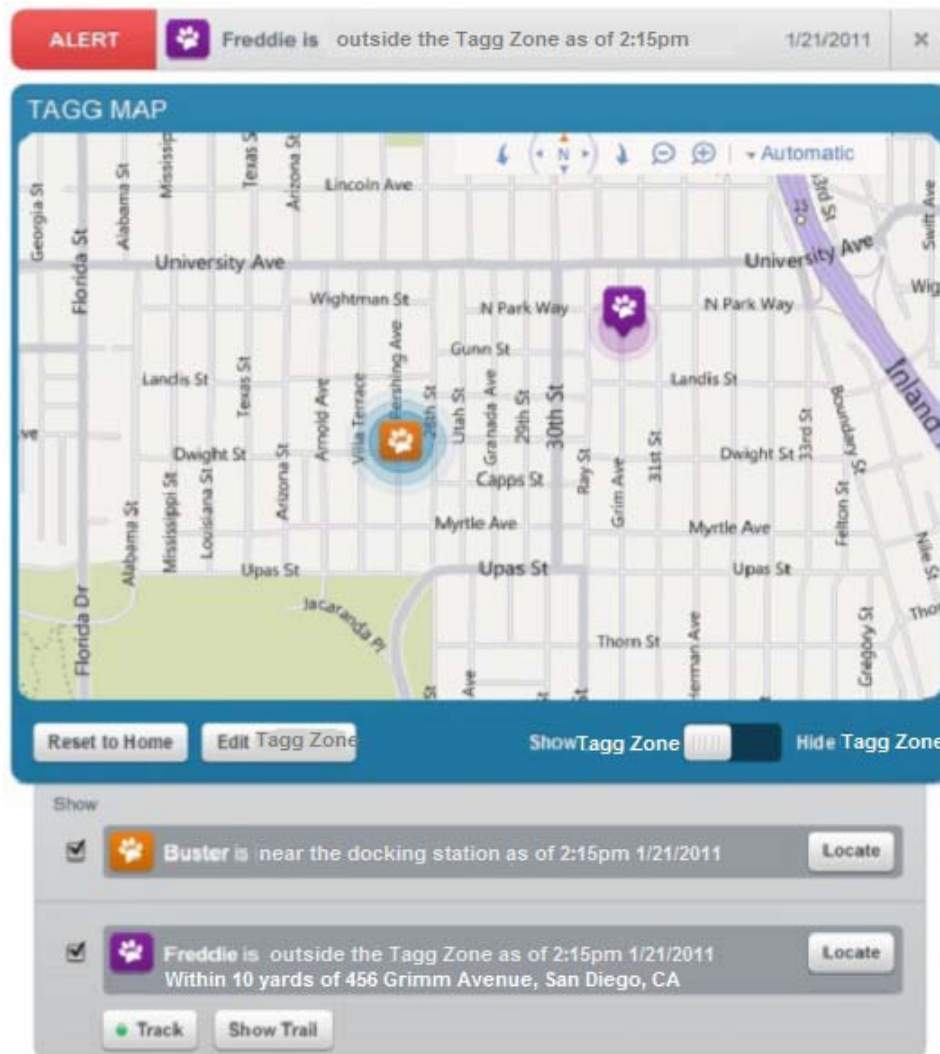
- When Skipper's location is identified by a paw icon with a point: , it means there is a GPS location available.
- Skipper's location is displayed with the time and date in the Pet Status Bar under the map.


Multiple pets in the Tagg zone

If you have more than one pet in the Tagg zone in power saving mode, their locations are identified by a single blue square: . The number in the center indicates the number of pets currently in the Tagg zone.

Outside the Tagg zone

When your dog (we'll call her Lucy) leaves the Tagg zone, the system sends an alert to your Tagg account. If you have opted-in to receive email and text notifications, you will receive them as well. Your Tagg map will look similar to this:



- An Alert banner appears at the top of the map to let you know that Lucy is outside the Tagg zone.
- Lucy is identified by a paw icon with a pinpoint on the bottom . The pinpoint means that there is a GPS location available for Lucy.
- The Pet Status Bar indicates that Lucy is “outside the Tagg zone” and provides an estimated street address with a specified date and time.

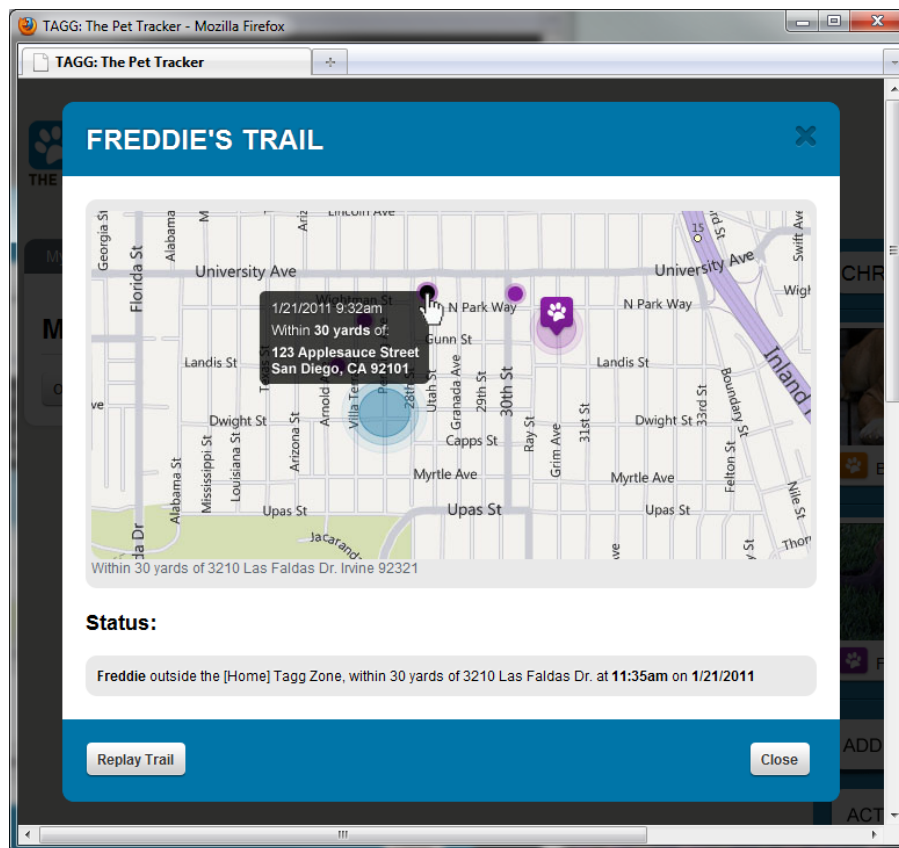
View your dog’s location trail

When your dog leaves the Tagg zone, you can turn on tracking to see his location trail. The location trail is an animated dotted trail with all of your pet's known locations since leaving the Tagg zone.

When tracking is on, the **Show Trail** button appears under the Pet Status Bar. To see the location trail on the Tagg map:

- Click **Show Trail**.
- Move your cursor over a dot to see the address of that location and the date and time your dog was there:

(Your screen will look similar to this.)



Your dog's location trail will be recorded the entire time he is outside of the Tagg zone, even if you initiate multiple tracking sessions or on-demand locates. Clicking **Show Trail** will replay all of the locations.

Trip mode

When you take your dog with you while running errands or out for a walk, you may exit the Tagg zone. To avoid getting alerts during that time:

- Press and release the **Trip** button on the Tagg tracker.
- The status indicator flashes blue for 10 seconds to let you know the tracker is entering trip mode.

- Trip mode lasts for 10 minutes and then automatically returns to normal monitoring activity and power saving mode when you return home.


While the Tagg system is in trip mode it still monitors your pet's location, so you can perform an on-demand locate or initiate tracking during the trip if necessary. If you return home before the 10 minutes are up, the system will know you're back and resume normal activity.

IMPORTANT: If you press and hold the Trip button for more than 3 seconds, the tracker will turn off.

Adjusting the Tagg Zone

You can adjust your Tagg zone at any time. You can make it larger, smaller or change it completely when you make a significant relocation of your docking station (to a vacation house, etc.).

To adjust the Tagg zone

- On the Tagg website, select the **Tagg Map** tab. Under the map, click **Adjust Tagg Zone**.
- Use the navigation tools at the top of the map to adjust your view. *(Your screen will look similar to this.)*
- There are three ways to change your Tagg zone:
 - Click and drag the orange center pin  to re-center the Tagg zone.
 - To expand and contract the zone, click and drag the corners of the Tagg zone.
 - Or, type a new street address in the space provided, and then click **Update**.
- Click **Save Tagg Zone** to save your changes.



How to Locate Your Pet

Page your pet while inside the Tagg zone

If you're at home and the Tagg system says your pet is "near the docking station" but you can't find him, you can page the Tagg tracker:

- Press the **Page** button on top of the docking station.
- You will receive a notification of your pet’s location within 3-8 minutes.
- The docking station status indicator will flash blue for 15 minutes.
- The tracker status indicator will flash blue and red for 15 minutes.
- To stop the page before the 15 minutes are up, just press the **Page** button again.

Note: A page is only successful if the Tagg tracker is within range of the docking station signal. If a page does not return a location, request an on-demand locate via the Locate button in the Tagg website or text LOCATE to 52366.

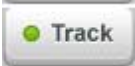
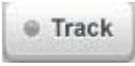
Request the current location of your pet (on-demand locate)

If you want to know the current location of your pet – whether inside or outside of the Tagg zone – you can request a single locate. See the chart below.

Track your pet

When your pet leaves the Tagg zone, you can turn on the Track feature. The system will update your pet’s location about every 3 minutes over a 30-minute period. You will receive a notification for every new location, and it will be updated on the Tagg map. If you still haven’t found your pet after 30 minutes, you can start another tracking session. See the chart below.

Action	Using the Tagg Website	Using Text Messages
Before Initiating a Locate or Track Command	<ul style="list-style-type: none"> ▪ Open the Tagg Map 	<ul style="list-style-type: none"> ▪ Make sure you have opted-in for text message notifications under Notification Settings on the Tagg website.
To Locate	<ul style="list-style-type: none"> ▪ Click the Locate button on your pet’s status bar. A single location will be given for your pet. 	<ul style="list-style-type: none"> ▪ Text “Locate” to 52366 ▪ If you have more than one pet, text “Locate PetName”. Example: Locate Skipper ▪ You’ll receive a text with your pet’s location.

<p>To Track</p> <p><i>Note: You must turn on tracking for each pet. Your pet can only have one tracking session in progress at a time. To start a new tracking session, the current session must be completed.</i></p>	<ul style="list-style-type: none">Click Track under your pet’s status bar. The green dot indicates that tracking is on: To stop continuous tracking, click the Track button again. The dot will return to gray: 	<ul style="list-style-type: none">Text “Track” to 52366If you have more than one pet, text “Track PetName”. Example: Track SkipperEvery 3 minutes, you’ll receive a text with an updated location for your pet.Text “Track Off” to stop tracking.
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Note: You can see a complete list of Tagg mobile commands on page 25 of this guide.

Manage Your Devices

All activity involving your devices – the Tagg tracker and docking station – can be managed through your Tagg account. To view each device, click **My Devices** under **Manage** in the right column.

Manage Tagg trackers

This is where you can view and manage all of your Tagg trackers, including information such as:

- Tracker unique identification number
- Which pet is paired with a specific tracker
- Date the tracker was added to your account

To manage your trackers, click **Tagg Trackers** under the My Devices tab:

(Your screen will look similar to this.)

The screenshot displays the 'MANAGE MY DEVICES' interface. At the top, there are navigation tabs for 'My Account', 'My Devices', 'My Services', 'Notifications', and 'Billing'. The main content area is titled 'MANAGE MY DEVICES' and includes sub-sections for 'TAGG TRACKERS' and 'TAGG DOCKING STATIONS'. Under 'Tagg Trackers', three individual tracker entries are shown, each with a photo of the device, a 'Paired with:' dropdown menu (set to 'Freddie', 'Buster', and 'Freddie' respectively), an 'Added on:' date of 'November 27, 2010', and a 'Clear Data' link. A 'Save Changes' button is at the bottom right of this section. The right sidebar features a 'JOSH'S PETS' section with pet profiles for 'BUSTER' and 'FREDDIE', each with a power indicator. Below this are buttons for 'ADD A PET' and 'ACTIVATE TAGG'. A 'MANAGE' menu is also present, with 'My Devices' highlighted. At the bottom of the sidebar is a 'SUPPORT' link.

To change the tracker paired to your pet, just use the drop down menu next to the tracker.

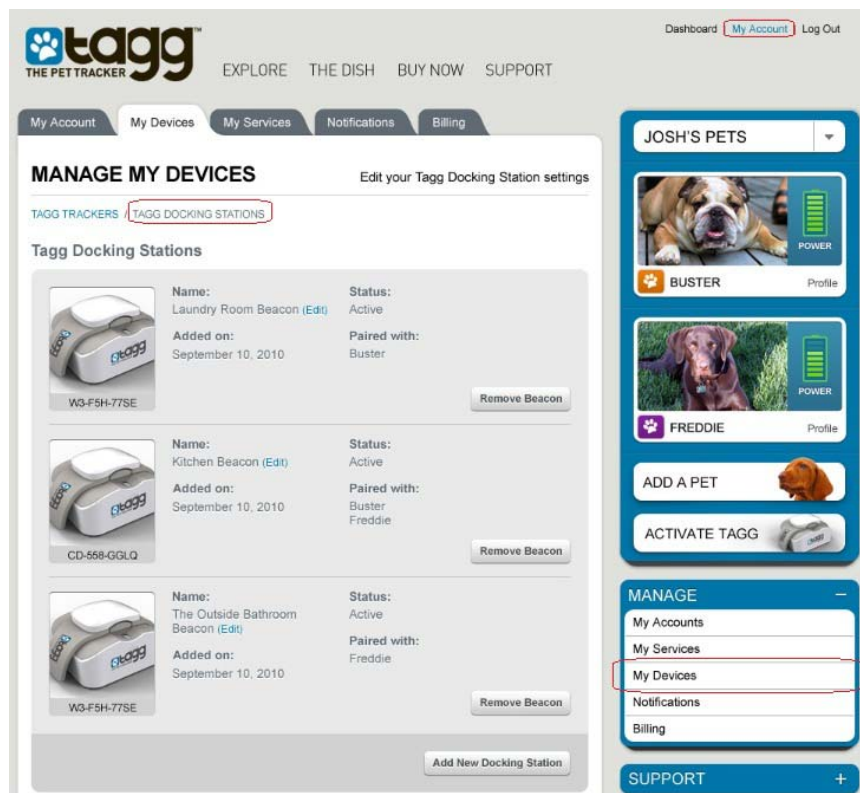
Note: You can pair up to 10 Tagg trackers to a single docking station. However, the reverse is not possible – you cannot pair multiple docking stations to a single tracker.

Manage docking stations

This is where you can view and manage all of your docking stations, including information such as:

- Docking station unique identification number
- Docking station name
- Pet(s) paired with that docking station
- Date the docking station was added to your account
- Adding or removing a docking station

To manage docking stations, click **Tagg Docking Stations** under the My Devices tab:



Note: You must always have at least one docking station listed on your account. If you want to change or remove a docking station, you will need to add the new docking station before removing the existing one. For more information, please visit the Answer Center in the Support section of the Tagg website.

Tagg Mobile Features

Mobile phone commands

If you have opted-in to receive text message notifications, you can use the commands below to request information about your pet's location or to turn tracking on and off. You can text commands to **52366** at any time to stay in touch with your dog. You may want to add that number as a mobile phone contact.

Text commands to 52366

Command	Description
LOCATE	Request a location for your pets
LOCATE <i>PetName</i>	Request a location for a specific pet
TRACK	Turn on continuous tracking for your pets
TRACK <i>PetName</i>	Turn on continuous tracking for a specific pet
TRACK OFF	Turn off continuous tracking for your pets
TRACK OFF <i>PetName</i>	Turn off continuous tracking for a specific pet
BATTERY	Request battery status for your pets

BATTERY <i>PetName</i>	Request battery status for a specific pet
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Note: Text commands are not case-sensitive, and they can be typed in upper or lower case. Standard text messaging rates may apply.

Tagg Android and iPhone apps

You can quickly and easily locate your pet on the go with the free Tagg applications for your Android smart phone or iPhone. The Tagg app allows you to:

- Track and locate your pet.
- Get driving directions to your pet's location.
- Find places nearby that are pet-friendly.
- Receive notifications and change your notification settings.
- Access your pet profile.

To get the Tagg app:

- Go into the iPhone App Store or Android Market and search for "Tagg."
- Download the application to your phone.

Care and Cleaning of Devices

Tagg tracker

Do not bend, fold, or tear the wings on the tracker, as this will damage the antenna inside of the wings.

Use a damp cloth or paper towel with mild dish soap to clean the outside of the tracker.

The Tagg tracker can be worn by your pet at all times. Although the tracker is water resistant, it may be damaged if submerged in water beyond three feet (one meter) for longer than 30 minutes. Do not exceed these thresholds when exposing the Tagg tracker to water, moisture, or dampness.

Docking station

Use a damp cloth or paper towel with mild dish soap to clean the outside of the docking station. Never soak the docking station in water. If the docking station gets wet, unplug it immediately and contact Tagg customer support. Water damage is not covered by the warranty.

CAUTION: Avoid exposing the tracker and docking station to flea spray. Doing so will cause damage.

Specifications

Specifications	Tracker	Docking Station
Dimensions	19.50 x 31.00 x 7.40mm	20.50 x 31.50 x 2.60mm
Capacity	340 mAh	80mAh (limited devices)
Battery Type	Lithium Ion Polymer, Rechargeable	Lithium Ion Polymer, Rechargeable
Voltage	3.7V Nominal	3.7V Nominal
Operating Temperature	-30C to +50C	-20C to +50C
Storage Temperature*	-40C to +85C	-40C to +85C
Waterproof	Per IP67- Water resistant up to 1 meter for no longer than 30 minutes	No. Do not get the docking station wet.
Dog Size	Designed for dogs over 10lbs	N/A

* Storage temperature means occasional extremes outside of operating temperature range that can occur for a variety of reasons, on an infrequent basis for relatively short durations. The product is not expected to operate properly in these conditions, but it is expected to recover and operate properly again when returned to the operating temperature range

Warnings and Safety Information

1. Important Health Information and Safety Precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product. To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, observe the following precautions. CAUTION! The Tagg products are only intended for tracking pets. Do not use for tracking children, other humans or objects. Using the Tagg products in a manner other than specified in the user manual may cause injury.

2. Safety Precautions for Power Supply

Plug the power supply only into a power source per the input voltage ratings marked on the power supply.

This product is intended for use when supplied with power from the internal battery or external power supply unit. Replace only with same model and rating power supply. Use of incorrect power supply can cause the battery to catch fire or explode and may result in injury to persons or damage to the equipment.

WARNING! This product contains a Li-ion or Li-ion Polymer battery. Do not disassemble, crush, puncture, short external contacts, expose to temperatures above 60°C (140°F), or dispose of in fire or water. Failure to follow these instructions may cause the battery to leak, catch fire, or explode.

Avoid dropping the product.

If the battery leaks:

- Do not allow the leaking fluid to come in contact with skin or clothing. If contact has already occurred, flush the affected area immediately with clean water and seek medical advice.
- Do not allow the leaking fluid to come in contact with eyes. If contact has already occurred, DO NOT rub; rinse with clean water immediately and seek medical advice.
- Take extra precautions to keep a leaking battery away from fire, as there is a danger of ignition or explosion.

3. Safety Precautions for Direct Sunlight

Keep this product away from extreme temperatures. Do not leave the product inside a vehicle or in places where the temperature exceeds 60 degrees C (140 degrees F), such as on a car dashboard, window sill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time.

This may damage the product and overheat the battery which may result in fire or explosion.

- Keep the Device Dry. Keep the docking station and related components away from excessive moisture and do not submerge the tracking device beyond one meter for longer than thirty minutes. If the docking station gets wet, unplug it immediately to reduce the risk of electric shock and damage. Contact Customer Care at support@taggthepettracker.com for advice. Water damage may not be covered under the warranty.

- Accessories. Use only the accessories approved by Qualcomm Consumer Services, Inc. with the Tagg products. Use of any unauthorized accessories with the products may damage the products or cause injury and will invalidate the warranty.

4. Underwriters Laboratories (UL) Listing

This product and its accessories are UL Listed to UL 73 Motor-operated Devices as an Animal Care Appliance.

Underwriters Laboratories Inc. (“UL”) has not tested the performance or reliability of the Global Positioning System (“GPS”) hardware, operating software or other aspects of this product. UL has only tested for fire, shock or casualties as outlined in UL’s Standard(s) for Safety UL 73 Certification does not cover the performance or reliability of the GPS hardware and GPS operating software. UL MAKES NO REPRESENTATIONS, WARRANTIES OR CERTIFICATIONS WHATSOEVER REGARDING THE PERFORMANCE OR RELIABILITY OF ANY GPS RELATED FUNCTIONS OF THIS PRODUCT.



Regulatory Statements

- For regulatory identification purposes, your product is assigned the the number:
FCC ID: J9CFTD1 for the Tagg TMtracking device.
FCC ID: J9CFBC1 for the docking station.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving docking station.
 - Increase the separation between the equipment and the docking station.
 - Plug the docking station into another electrical outlet away from the receiver that is experiencing interference. Turn off the Tagg tracking device before entering the aircraft (see [page 7](#) for instructions).
 - Contact Customer Care at support@taggthepettracker.com for help.
- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- To comply with FCC RF exposure compliance requirements, a separation distance of 20 cm (8 inches) must be maintained between the antennas for the Tagg tracking device and all persons. For more information regarding this requirement, please visit our Answer Center located on the Support page of our web site.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the Tagg tracking device.
- In an aircraft:
 - The Tagg tracking device transmissions could interfere with aircraft electrical and communications systems. Turn off the Tagg tracking device before entering the aircraft.
- Potentially Explosive Environments:

- Turn off the Tagg tracking device when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.
 - Turn off the Tagg tracking device while at a fuel distribution or storage area, chemical plant, where blasting operations are in progress and areas where the air contains chemicals or particles such as grain dust metal powders and any other area where you would normally be advised to turn off your vehicle engine.
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- Operation of the Tagg tracking device near medical equipment.
 - Implantable Devices

The Health Industry Manufacturers Association recommends that a minimum separation of six inches be maintained between the Tagg tracking device and a pacemaker or defibrillator to avoid potential interference with the implantable device.
 - Hearing Aids

The Tagg tracking device may interfere with some hearing aids. In the event of such interference, you may want to contact Customer Care to discuss alternatives.
 - Other Medical Devices

If you use any other medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Customer Support

For answers 24 hours a day, please visit our online [Support Center](#). Just go to www.tagg.com and click **Support**.

- The [Answer Center](#) is where you'll find answers to the most common questions.
- The following online [Video Tutorials](#) will show you how to get started:
 - How Tagg – The Pet Tracker Works
 - What's in the Box
 - Setup/Activation
 - Collar Attachment
 - Notifications

To speak to a Customer Care representative, please call toll-free at 1.855.PET.TAGG (1.855.738.8244), or email us using the online [Contact Us](#) form in the Support Center.