



XT2443-1



Read me
Read me
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At a glance

Before using your product, please read the legal, safety, and regulatory information in this guide.

Charging case

Earbuds and eartips

* The earbuds come with size M eartips installed. You may switch to size S or L for a more comfortable fit.

Charge

Charge your case using a USB-C® cable.

Note: Before using the product, remove the protective film from the earbuds.

Tip: Your earbuds will automatically charge when they're in the charging case, provided the case is charged.

Pair and connect

With earbuds in the open case, press and hold the function button for 2 seconds until the LED indicator flashes blue. Then select your earbuds in Bluetooth settings on the device you want to pair.

Use your earbuds

Tap either earbud's touch area twice to play or pause music, or answer or end a call.

Tap the right earbud's touch area three times to play the next track.

Tap the left earbud's touch area three times to play the previous track.

Press and hold either earbud's touch area for 3 seconds to reject a call, or switch between noise-control modes.

Factory reset

Put both earbuds into the charging case, then press and hold the function button for 12 seconds. Your device goes into factory reset status when the LED indicator flashes white. Follow the "Pair and connect" section of this guide to pair again.

Get More

To get the earbuds app, user guides, and more, visit www.motorola.com/mymotobuds or scan the QR code with your **Camera** app.



Legal, safety, and regulatory information

Safety information

- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Responsible and safe driving is your primary responsibility when driving a vehicle. Always obey local laws and regulations.
- This product may interfere with pacemakers and other medical devices.
- Chargers that do not comply with applicable national standards may be unsafe, with risk of death or injury, and may cause slow charging or product damage.
- To prevent possible burning and injury, the battery in your product should only be removed by a Motorola-approved service center or similar skilled personnel. Don't dispose of your battery or product in a fire.
- Do not attempt to disassemble, repair or modify the product. This may damage the product and could cause danger.
- Avoid looking directly at the LED, which may cause discomfort or temporarily impair vision.
- Keep your product away from small children and animals. These products are not toys and may be hazardous to small children and animals.
- Stop using your product and seek medical advice if you experience skin irritation.



Use & care

- Don't use your product in temperatures below -20°C (-4°F) or above 45°C (113°F). Don't store/transport your product in temperatures below -20°C (-4°F) or above 60°C (140°F).
- Don't expose your product to water, rain, extreme humidity, or other liquids.
- Don't expose your product to dust, dirt, sand, food, or similar materials.
- Do not drop, disassemble, puncture, crush or expose your product to fire.
- To clean your product, use only a dry soft cloth.

Specifications

= This symbol indicates DC voltage.

Earbud input: 5V=120mA; Charging case input: 5V=800mA; Charging case output: 5V=240mA
Bluetooth frequency band: 2400 - 2483.5MHz; Maximum transmit power: 15.48dBm (for EU/UK);

European conformance (CE and UKCA). The following information is applicable to products that carry a CE or UKCA mark. Contact point: Regulatory Compliance, Motorola Mobility UK Ltd., 25 Templer Avenue, Farnborough, Hampshire, GU14 6FE, UK.

Hereby, Motorola Mobility LLC declares that the radio equipment model as defined in this guide (and box label) supplied with this product bearing the CE mark is in compliance with Directive 2014/53/EU; and bearing the UKCA mark is in compliance with the Radio Equipment Regulations 2017.

The full DoC can be found at www.motorola.com/red.

Eurasian Economic Union conformance. This product (Model XT2443-1) complies with the requirements of the Technical Regulations of the Eurasian Economic (Customs) Union. Mark of conformity:

Purpose: wireless earphones (earbuds) for smart devices, for personal and business use.

Manufacturer name and address: Motorola Mobility LLC, 222 W. Merchandise Mart Plaza, Chicago, IL 60654, USA.

Made in China.

Manufacture date of the product: see the Date field (year-month-date) on the label* of the product packaging.

Importer name: see the label* of the product packaging.

Life cycle of the product: 2 years.

When a malfunction is detected, take any of these actions:



- Place the earbuds into the charging case, close it, and disconnect it from the power supply,
- Contact the service center or an authorized dealer for advice or repair of equipment.

*According to GOST 2.601-2019 «Unified system of design documentation. Operational documents», paragraph 5.1, subparagraph 5.1.2, the label is a type of operational documents.

FCC compliance. This equipment has been tested and found to comply with the limits for a Class B digital device. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment.

FCC ID: IHDT6AB2

Radio frequency (RF) exposure compliance. This product meets the applicable national or international RF exposure guidance (SAR guideline) when used normally against your head or,

when worn or carried. The SAR guideline includes a considerable safety margin designed to assure the safety of all persons, regardless of age and health.

The highest SAR value under the SAR limit of 2.0W/kg (10g) for your product is: Head, 0.259W/Kg. To view additional information, visit www.motorola.com/rfhealth.

ANATEL. "This equipment is not entitled to the protection from harmful interference and may not cause interference with duly authorized systems." www.anatel.gov.br



México Declaración de Conformidad. La operación de este equipo está sujeta a las siguientes dos condiciones: 1) es posible que este equipo o dispositivo no cause interferencia perjudicial y 2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Taiwan RoHS statement

| 單元 | 限用物質及其化學符號 | | | | | |
|------|------------|-----------|-----------|---------------|---------------|-----------------|
| | 鉛 (Pb) | 汞 (Hg) | 鎘 (Cd) | 六價鉻 (Cr+6) | 多溴聯苯 (PBB) | 多溴二苯醚 (PBDE) |
| 電路板 | ○ | ○ | ○ | ○ | ○ | ○ |
| 外殼 | ○ | ○ | ○ | ○ | ○ | ○ |
| 控制面板 | — | ○ | ○ | ○ | ○ | ○ |
| 配件 | ○ | ○ | ○ | ○ | ○ | ○ |

備考 1. "○" 係指該項限用物質之百分比含量未超出百分比含量基準值。

備考 2. "—" 係指該項限用物質為排除項目。



本電池如果更換不正確會有爆炸的危險。請依製造商說明書處理用過之電池。

無線射頻電機。取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

進口商。荷蘭商聯想股份有限公司台灣分公司，台北市中山區樂群三路 128 號 16 樓，+886-2-2176-5199。

India RoHS statement. RoHS compliant as per India E-waste (Management) Rules.

Disposal & recycling. For help recycling products and packaging responsibly, visit www.motorola.com/recycling.

Disposal & recycling. Electronics are not trash. Disposal in common waste can cause damage to the environment. Learn how to dispose of our products and packaging responsibly at <https://www.motorola.com.br/reciclagem>.

Warranty. This product is covered by Motorola's limited warranty. To review the warranty visit www.motorola.com/device-legal. You may also obtain a copy of the warranty by contacting Motorola at: Motorola Mobility LLC, Attention Customer Service—Warranty Request, 222 West Merchandise Mart Plaza, Chicago, IL 60654.

Warranty. The Motorola Limited Warranty is granted for a period of 12 (twelve) months, beginning from the date of original consumer purchase and is GRANTED EXCLUSIVELY FOR NEW DEVICES PURCHASED ON AUTHORIZED RESELLERS. To obtain service under this Limited Warranty consumers must access our service page at www.motorola.com/device-legal. Among other limitations explicitly detailed in the full version the Limited Warranty document, WARRANTY WILL NOT BE GRANTED FOR THE FOLLOWING (NOT LIMITED) FACTS: (A) COSMETIC DAMAGE, INCLUDING SCRATCHES, DENTS, AND CRACKS TO THE PRODUCTS. (B) DAMAGE CAUSED BY ACCIDENT, ABUSE, MISUSE, IMPROPER CARE AND HANDLING AND WATER DAMAGE. (C) OTHER EXCLUSIONS ARE INCLUDED ON THE FULL WARRANTY CONTENT that can be visit



at www.motorola.com/device-legal. You may also obtain a copy of the warranty by contacting Motorola at: Motorola Mobility LLC, Attention Customer Service—Warranty Request, 222 West Merchandise Mart Plaza, Chicago, IL 60654.

Guarantee policy (Mexico)

This Guarantee Policy represents the only guarantee that applies to personal communication Products and Accessories of the Motorola Trademark that are purchased in Mexico.

Items covered by this Guarantee

It protects the manufacturing defects and hidden defects of the “Products” and “Accessories” (such as batteries, antennas, chargers, wired headphones and wireless phones) of the Motorola trademark, described in the space that for such purpose is established on the back of this Guarantee Policy, which covers all of the parts, components, accessories and labor of Motorola Products, as well as the transportation costs that derive from fulfilling this policy, within its service network.

The Motorola “Products” that this guarantee protects may be: (a) cellular phones, (b) smart phones (pocket computer and cellular phone), (c) beepers, (d) two-way radios, (e) wireless phones, (f) wireless earphones (earbuds).

Motorola, free of charge for you, shall have the option to repair or replace the “Products”, “Accessories” and components that present problems and are covered by the Guarantee. Motorola Comercial, S.A. de C.V. shall use used, equally functioning, refurbished, repaired or second hand parts or spare parts to repair the “Product.” Software updates shall not be provided.

Duration of the Guarantee

The duration of the guarantee shall be one year starting from the purchase date of the new “Product” or “Accessory” at an authorized establishment.

Procedure for exercising the Guarantee

To demand the fulfillment of this guarantee, the address where the “Product” or “Accessory”

was purchased must be sent to the address of the Person Responsible for the "Products" and "Accessories" in Mexico:

Motorola Comercial S.A. de C.V.
Avenida Antonio Dovalí Jaime No 70
Torre A, Piso 14
Colonia Zedec Santa Fe
Alcaldía Alvaro Obregón
México, Ciudad de México, C.P. 01219
Número telefónico: 800 021 0000

or to the address of the authorized service center (which you can consult free of charge by calling 800 021 0000) and presenting the "Product" or "Accessory" with its parts and components.

To exercise this guarantee, you must present the "Product" or "Accessory" and this Guarantee Policy duly sealed by the establishment where it was purchased. In the event that this policy was not established on the date in which the "Product" or "Accessory" was purchased, you must present the receipt from this purchase.

Limitations or exceptions of this Guarantee

The guarantee shall not be valid:

- When the "Product" or "Accessory" has been used in conditions different than normal conditions.
- When the "Product" or "Accessory" has not been operated in accordance with the accompanying usage instructions.
- When the "Product" or "Accessory" has been changed or repaired by people who are not authorized by the national manufacturer, importer or respective responsible retailer.

Motorola shall notify the consumer if the service request is covered by this guarantee policy; in the event that it is not covered, Motorola shall inform the consumer of the availability, prices and other

conditions that apply to repairing the "Product".

Motorola shall only replace the "Product" or "Accessory", upon turning in the "Product" or "Accessory" purchased. For more information about the "Product" that needs repairs that are not covered by this guarantee, please call 800 021 0000.

Product model:

Product purchase date

Seal of authorized distributor or establishment where Product was purchased:

Note: In other countries, consult the local guarantee laws and regulations and your local Motorola office.

Arbitration & opt-out. Except where prohibited by law, any claim relating to any Motorola product will be resolved by binding arbitration, instead of in court, unless you opt-out by sending written notice within 30 days of purchase that includes your name, address, phone number, and QR code, stating that you reject this Arbitration provision to: Motorola Mobility LLC, 222 West Merchandise Mart Plaza, Attn: Arbitration Provision Opt-Out, Chicago, IL 60654 or arbitrat@motorola.com.

Service & Repairs. If you have questions or need assistance, go to www.motorola.com/support.

Contact us: For metropolitan areas and national capitals, call 4002-1244. For other locations, call 0800-773-1244.

Legal disclaimers. Product specification and other information contained in this guide are believed to be accurate at the time of printing or release. Motorola reserves the right to correct or change any information without notice.

Product ID: (Model XT2443-1)

Manual Number: XXXXXXX-A

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