# Safety, regulatory, & legal

Where is my legal, safety and regulatory information? In order to provide you with better access to this important information, we've made the materials accessible from the phone's settings menu and on the web. Please review these materials prior to using your device. To access the materials from a connected phone no to Settings.

System>Legalinformation, and select a topic. Toaccessthe materials on the web, visit www.motorola.com/device-legal.

Note: Adapter shall be installed near the equipment and shall be easily accessible.

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

Regulatory information (e-label). Your mobile device may use an electronic label (e-label) that provides some regulatory information about the device. Toview the regulatory information (such as FCCID) for this device, on the phone, go to Settings > System > Regulatory information, or visit www.motorcia.com/device-legal.

Battery charging. Charge your mobile device using a compatible Motorola charger, another brand class 2 Limited Power Source USB charger that complies with USB 11.2.0.3, or greater, and complies with EN301489-34, EN60560-1 or equivalent, or a high-power USB port on a PC. Chargers that do not comply with these standards may be unsafe and may cause slow charging, product damage, or reduced device performance.

- Don't charge your phone in temperatures below 0°C (32°F) or above 45°C (113°F).
- Only use Motorola-approved batteries, which contain safety circuitry and are designed to give the best performance in your mobile device.
- Don.'t use a damaged charger or charger cable to charge your device.
- Don't use tools, sharp objects, or excessive force to clean the USB port, as this may damage your mobile device.
- · Unplug your charger from the electrical outlet when not in use.

Distractions. Using your mobile device in some circumstances could distract you and may cause a dangerous situation. Be aware of your surroundings and environmental hazards when using your mobile device.

Driving precautions. Responsible and safe driving is your primary responsibility when driving a vehicle. Always obey local laws and regulations.

Seizures, blackouts, eyestrain & discomfort. Prolonged use of any device may cause discomfortin hands, fingers, arms, neck, and other parts of your body, and may cause eyestrain and headaches. It is good practice to use your device in a sale area with comfortable ambient lighting, and take frequent breaks if you feel discomfort. Seek medical advice if symptoms persist. In rare cases, flashing patterns or lights, for example in video games or movies, may cause seizures or blackouts. If you suffer any seizures or blackouts, or have a history of seizures, stop using your device and seek medical advice.

Medical devices. If you use an implantable pacemaker or defibrillator, orother medical device, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

If you use a pacemaker or defibrillator, the FCC recommends that you observe the following precautions:

- ALWAYSkeep the mobile device more than 20 centimeters (8 inches) from the pacemaker or defibrillator.
- Use the ear opposite the pacemaker or defibrillator to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Important: Some products contain magnets. Always keep products with magnets more than 20 cm. (8 in.) from medical devices, such as pacemakers, internal cardio defibrillatorsor other devices that can be affected by a magnetic field. Also, keep away from credit cards, ID cards and other media that use magnetically encoded information.

Childrenandanimals. Keepyourmobile device and its accessories away from small children and animals. These products are not toys and maybe hazardous to small children and animals. For example, a choking hazardmust exist for small, detachable parts. Keepplastic bags away from babies and children to avoiddanger of sufficiation and choking. Supervise access. If children use your mobile device and accessories, monitor their access for their safety, and to help prevent. Toss of data or unexpected charges for data or app purchases.

Glassparts. Some parts of your mobile device, like your screen, could be made of glass. If the glass breaks, chips, or cracks, do not touch or attempt to remove it. Stop using your mobile device until it can be repaired by aqualified service center.

Use& care. To care for your Motorola mobile device, please observe the following:

- Liquids. Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.
- Drying.Don't try to dry your mobile device using a microwave oven, conventional oven, or dryer.
- Extremeheator cold.Don't store or use your phone in temperatures below -20°C (-4°F) or above 60°C (140°F).
- Dustanddirt. Don't expose your mobile device to dust, dirt, sand, food, or similar materials.
- · Cleaning. Toclean your mobile device, use only a dry soft cloth.

Don't use chemicals or compressed air.

- Shock and vibration. Don't drop your mobile device or expose it to strong vibration.
- Protection. To help protect your mobile device, always make sure that any available connectors, compartments and removable covers are closed and secure, and avoid carrying it with hard objects such as keys or coins.

LED light safety. This product uses an LED light source, which is safe when used as intended. Avoid staring directly at the LED light source, which may cause discomfort or temporarily impair vision.

Class1Laser. This device contains a Class 1 laser focusing system, which is safe under reasonably foreseeable conditions of use in accordance with international standards. Do not attempt to modify or disassemble.

Operational warnings. Obey all posted signs when using mobile devices in public areas.

 Potentially explosive areas: Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

Turnoff your mobile device before entering such an area, and do not charge batteries. In such areas, sparks can occur and cause an explosion or fire. Symbol key: Your charger, mobile device, battery (if user- removable), device display, user's guide, or packaging may contain symbols, defined as follows:

$\land$	Important safety information follows.				
<b>₩</b>	Yourbattery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.				
X	Don't dispose of your battery or mobile device with your household waste. See Disposal & recycling for more information.				
8	Don't dispose of your battery or mobile device in a fire.				
	Forindoor use only.				
~?	Listening at high volume to music or voice through a headset or headphone may damage your hearing.				

Specific absorption rate (ICNIRP).

YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	[2.4GHz WLAN], Wi-Fi, Bluetooth	0.572 W/kg
Body-worn SAR	[LTE Band 40], Wi-Fi, Bluetooth	1.588 W/kg

Toviewadditional SAR information on your phone, go to Settings > System > Legal information > RF information. To view the information on the web, visit www.motorola.com/fhealth.

User privacy. [ja-JP, MEA] Motorola and Lenovo are committed to protecting and appropriately using personal data and user information under our care. To better understand what data Motorola and Lenovo may collect and use, be sure to review the Motorola and/or Lenovo privacy policies linked within your device (found at device set-up and in Settings). Please also be sure to take advantage of the privacy and security controls and features within your device

In addition, please note that when your Motorola product is turned on for the first time (and is connected to the internet), the international mobile station equipment identity (IME1) number or senal number (SN) of this product together with the information about the country and city where this product is first advated will be registered

with Motorola and/or Lenovo; this will be a one-time registration. Confirming the mobile phone/tablet's activation will facilitate after-sales service to you by verifying the product's authenticity. For the registration, the data transmitted is less than 1KB.

Supported frequencies and power. This device is capable of operation on the following frequencies, subject to location and network availability.

MODEL VIIA07-0	Model	XT1962-6
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Operating mode	Frequency range MHz/Band	Maximum EIRP power Unit (dBm)
Bluetooth	2400-2483.5	
WLAN 2.4G	2400-2483.5	
WLAN 5G band 1	5150-5250	
WLAN 5G band 2	5250-5350	
WLAN 5G band 3	5470-5725	
WLAN 5G band 4	5725-5850	

Operating mode	Frequency range MHz/Band	Maximum Conducted power Unit (dBm)
GPS/GLONASS	1559-1610	N/A
FM Receive	87.5-108	N/A
GSM850	824-849	
GSM900	880-915	
GSM1800	1710-1785	
GSM1900	1850 - 1910	
WCDMA Band I	1920–1980	
WCDMA Band II	1850 - 1910	
WCDMA Band $\rm IV$	1710 - 1755	
WCDMA Band $\mathrm{V}$	824 - 849	
WCDMA Band VIII	880 - 915	
LTE Band 1	1920 - 1980	
LTE Band 2	1850 -1910	
LTE Band 3	1710 - 1785	
LTE Band 4	1710 -1755	
LTE Band 5	824 - 849	
LTE Band 7	2500 - 2570	
LTE Band 8	880 -915	
LTE Band 18	815 - 830	
LTE Band 20	832 - 862	
LTE Band 26	814 - 849	
LTE Band 28	703 - 748	

LTE Band 38	2570 - 2620	
LTE Band 40	2300 - 2400	
LTE Band 41	2535 -2655	

European conformance (CE). The following information is applicable to mobile devices that carry a CE mark. Contact point: Regulatory Compliance, Motorola Mobility UK Ltd., Redwood, Crockford Lane, Chineham Business Park, Basingstoke, RG24 8WQ, UK. Hereby Motorola Mobility LLC declares that the radio equipment

Hereby, Motorola Mobility LLC declares that the radio equipment with this declaration and bearing the CE mark is in compliance with Directive 2014/53/EU.

The full DoC can be found at <u>www.motorola.com/red</u>. Use the search feature to find your device's model or type. Your device's model and type may be under the battery, under the rear cover, or on the exterior of the device.

Exposureto RF energy & device operation. [EU] Your mobile device contains a transmitter and receiver of RF energy. It is designed to comply with regulatory requirements concerning human RF exposure. For optimal device performance, and to stay within the RF exposure quidelines:

- · Hold your mobile device normally at your ear when talking on it.
- When using the mobile device next to your body (other than in your hand or against your head), maintain a distance of 5 mm from your body to be consistent with how the mobile device is tested for compliance with RF exposure requirements.
- If you use your mobile device with a non-Motorola accessory case or holder, make sure the accessory maintains the required separation distance and has no metallic parts.

Note: [fr-FR] According to the World Health Organization, "many studies have been carried out over the last twenty years to evaluate the risks that mobile devices present to health. Up to now, the negativeimpact on health of using mobile devices has not been proven" (LeafletNo. 193). In accordance with Frenchregulations, we are obliged to include the following recommendations regarding precautionary measures: vou can limit vour exposure to radio-

frequency energy a) by using your mobile device in areas with good network coverage, orb) by using a hands-free kito keep your mobile device away from your head and body. In this latter case, pregnant women are advised to keep their mobile device away from their abdomen. It is also recommended that addiescents keep their mobile devices away from the lower part of their abdomen.

## EU Declaration of Conformity. [tr-TR] [Replace with actual report] Certifying

Organization:

Motorola Mobility UK Ltd., Redwood, Crockford Lane, Chineham Business Park, Basingstoke, RG24 8WQ, UK.

We, Motorola Mobility LLC, declare under our sole responsibility that the above named product(s) conform to the

essential requirements of the following European Union directives:

#### <reporttexthere>

#### Applied standards. [tr-TR] [Replace with actual report]

#### <reporttexthere>

Importer company. [Ir-TR] Lenovo Technology B.V. Merkezi Hollanda Turkiye Istanbul Subesi. Palladium Tower İş Mrk. K.Bakkalköy Mh. Halk Cad. Kardelen Sokak No:2/1 Kat.3. Ofis No: 13 34746. Tel: +90 216 577 01 00 Atasehi Istanbul Türkiye.

Service life. [tr-TR] This product has an expected service life of 5 (five) years as determined by the Turkish Ministry of Customs and Trade.

Declaration of Conformity. [tr-TR] This device, containing all Turkish characters, complies with the ETSITS 123.038 V8.0.0 and ETSITS 123.040 V8.1.0technical specifications. It also complies with EEE regulations.

Eurasian compliance mark. [RU/CIS] EAC mark covers Russian Type Approval.

Store and transfer temperature. [PUICIS] Store and transport in between +5...+45 degrees Celsius, humidity 5%...95%, away from heatingand electrical equipment, dust, or mud. Use inbetween +10...+35 degrees Celsius, humidity 8...85%, awayfrom heatingand electrical equipment, dust, and mud.

# MOTOROLA MOBILITY LLC GLOBAL LIMITED WARRANTY MOBILE PHONES

## [es-CO, pt-BR, ja-JA, id-ID, PRC, TR]

Motorola Mobility LLC, or its subsidiaries, ("Motorola") warrantstothe original consumer purchaser ("you") "that the Mobile Phone of Moto Mod accompanying this warranty, and any in-box accessories which accompanyit (the "Products"), will be free of substantial defects in material and workmanshipforthe period noted in the Addendum (see end of section), beginning from the date of original consumer purchase ("Warranty Period") provided that the Products are used for normal consumer purpose.

Note for Moto Mods owners: This warranty covers only the Moto Insta-Share Projector, Hasselblad TrueZoom, Moto PowerPack, Moto Style Shell Wirkless Charging, Moto TurboPower Pack, Moto 360 Camera, and Moto Smart Speaker with Amazon Alexa, and Polaroid Insta-Share Printer Moto Mods. Third-party Moto Mods are not covered by this warranty, but may be covered by a separate warranty. that accompanies them.

Repairs made by Motorola or its authorized agent under this Limited Warranty (Warranty Service') are covered for the balance of the original Warranty Period, or for the period noted in the Addendum, whichever is longer. This Limited Warranty covers only a purchase of new Products from Motorola or an authorized reseller or authonized distributor of Motorola Products which are accompanied in-boxby this written Limited Warranty. This Limited Warranty is personal to you and not transferable. No retailer or other third party is authorized to make any representations on behalf of Motorola or to modify this Limited Warranty.

Additional warranty coverage for those Products that contain the Shatter Shield <sup>TM</sup> Display (not all products contain the Shatter Shield <sup>TM</sup> display, see printed manual for details). The Shatter Shield <sup>TM</sup> display consists of the internal display panel and embedded lens, which are warranted against shattering and cracking for four (4) years from the original date of consumer purchase. Certain phones may include a protective lens, screen protectors, or other similar external layers, which are not covered by this additional warranty. All other limitations and exclusions contained this Limited Warranty (see "What is not covered" section), including scratches and other cosmetic damage or abuse, and normal warand tear, apply to the components of the Shater Shield " display.

THISWARRANTY GIVES YOUSPECIFICLEGALRIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY BY STATE, PROVINCE OR COUNTRY. FOR CONSUMERSWHO ARE COVERED BY CONSUMER PROTECTION LAWSOR REGULATIONS IN THEIR COUNTRY OF PURCHASEOR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFTS CONFERRED BY THIS LIMITED WARRANTY ARE IN. ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWSAND REGULATIONS, FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULTTHE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

# What will we do if you make a claim under this Limited

## Warranty?

If you make a valid claim under this Limited Warranty, Motorola, or its Authorized Service Provider will, attheir discretion, either(1) repair the Productusing new, used, or reconditioned erplacement parts; or (2) replace the Product with a new or like new reconditioned Product he same or similar to the warranted Product; or (3) refund the purchase price. Repaired or replaced products will be returned toyou in their original factory configuration, plus any applicable software updates, which may affect use and/or compatibility with third party applicable software updates, which may affect use and/or compatibility with third party applicable software updates, which may affect use notiability). Anyrefunded or replaced Product shall become the property of Motorola. Toobtain service under this Limited Warranty, the claim should be made in the country where the Product was intended for sale; otherwise repair services are limited to the options available in the country where the service is requested.

What is not covered?

This Limited Warranty does not cover the following unless they occurred because of a defect in materials or workmanship:

(a) Normal wear and tear due to the normal aging of the Product, including parts that are expected to deteriorate over time, such as batteries, lens liners, or protective coatings.

(b) Cosmeticdamage, including scratches, dents, and cracksto the Products.

(c) Damage caused by the use of non-Motorola branded or approved products, accessories or software.

(d) Damagecausedbeyondthereasonablecontrolof Motorola, including damagecausedby(i)accident,abuse,misuse;(ii) operatingaProduct outsideitspermittedor intendeduses as definedintheProducts'User Manual, QuickStartGuide,Online Tutorials,andotherdocumentation impropercareand. handling(e.g.subjectingtheProducttotemperatures abovethe temperatureforwhichtheProducts approved,abuseor neglect (e.g.brokenor bentconnectors,ports, or SIMSDcardslots); impact damage(e.g. droppingtheProduct)(i/loontactwith liquids, water, rain, extreme humidiky, unusually heavy perspiration, vapoorrothermoisture; sand,food,dirtorothersimilar substances (exceptforProducts sold as resistantto south substances), but

then only to the extent the damage was not caused by incorrectly securing the phone's protective elements (e.g. failing to properly close a seal), or such protective elements are damaged or missing (e.g. a cracked back cover), or subjecting a Product to conditions beyond its stated specifications or limits (e.g. IPx7, 30 minutes in 1 meter of fresh water); or (v) flood, fire, earthquake, tornado or other acts of God not within Motorola's reasonable control.

(e) Unauthorizedservice. Defects or damage resulting from someone other than Motorola or a Motorola authorized service center servicing, testing, adjusting, installing, maintaining, altering, or tampering with the Products.

(f) Productsthathavebeenmodifiedinanymanner withoutthe written permissionofMotorola,includingProducts(i)withserial numbers orother manufacturercodesthathavebeenremoved, alteredorobilieraded;(ii)with mismatchedor duplicatedserial numbers;(iii)withbrokensealsorother evidenceoftampering; or

(iv) which have been modified to alter functionality or capability, or show evidence of attempts to modify them.

 WARNINGAGAINST UNLOCKING THE BOOTLOADER OR ALTERINGAPRODUCT'S OPERATING SYSTEMS OFTWARE: ALTERINGAPRODUCT'SOPERATINGSYSTEM, WHICH INCLUDES UNLOCKINGTHEBOOTLOADER, ROOTINGA DEVICEORRUNNING NYOPERATINESOFTWAREOTHER THANTHEAPPROVED VERSIONSISSUEDBYMOTOROLA ANDITSPARTNERSFORYOUR SPECIFIC DEVICE MAY PERMANENTLY DAMAGE YOUR PRODUCT, CAUSEITT DOE UNSAFEANDIOR MALFUNCTION AND ANY DAMAGETHATIS CAUSEDTHEREFROM WILL, UNLESSOTHERWISE STATEDBY MOTOROLA, NOT BE COVERED BY THISLIMITED WARRANTY.

 IMPORTANT: IT ISILLEGAL TO USE THIS PRODUCT IF IT CEASESTO COMPLY WITH THE GOVERNMENT AUTHORIZATIONSTHAT APPROVED TRSRLEASE.
THEREFORE, YOU MUST NOT MAKE CHANGES TO THE PRODUCT AFFECTING ITS EMISSION, MODULATION, TRANSMISSION CHARACTERISTICS, INCLUOING POWER LEVELS, OPERATING FREQUENCIES AND BANDWIDTHS, SARLEVELS, DUTY-CYCLE, TRANSMISSIONMODE SAND THE INTENDED METHOD OF USE OF THE PRODUCT.

(g) Defects, damages, or the failure of the Product due to any third party communication service or network you subscribe to or use with the Product.

(h) Software,eitherembeddedin,downloadedto,oraccompanied with the Products.

. TOTHEEXTENTPERMITTEDBY APPLICABLELAW MOTOROLA SPECIFICALLY DISCLAIMS ANY AND ALL. STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT, LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS, FOR A PARTICUL AR PURPOSE. NONINFRINGEMENT ALL WARRANTIES AGAINSTHIDDENOR LATENTDEFECTS AND MOTOROLADOES NOT WARRANT THAT THE OPERATION OF ANY PRODUCTS OR SOFTWARE COVERED UNDER THIS LIMITEDWARRANTYWILL MEETYOURREQUIREMENTS. WORK IN COMBINATION WITH ANY HARDWARF OR SOFTWARF APPLICATIONSOR THIRDPARTYSERVICES. BE UNINTERRUPTED, ERROR-EREE, OR WITHOUT RISK TO, OR LOSSOF. ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONSCONTAINED THEREIN OR THAT DEFECTS IN THE PRODUCTS OR SOFTWARF WILL BE CORRECTED. WHERE SUCHSTATUTORYOR IMPLIED WARRANTIES CANNOT LAWFULLY BE DISCLAIMED. THEN TO THE EXTENT PERMITTED BY LAW ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS I IMITED WARRANTY CONTAINEDHEREINANDTHEREMEDIES OFREPAIR. REPLACEMENT.ORREFUNDASDETERMINED BY MOTOROLA IN ITS SOLED IS CRETION SHALL BE THE EXCLUSIVE REMEDY OF THE CONSUMER NO ORAL OR WRITTEN REPRESENTATIONSMADE BY MOTOROL A OR ANY SELLER. RESELLER OR DISTRIBUTOR OF THE PRODUCTS. INCLUDING EMPLOYEESANDAGENTSTHEREOF.SHALL

CREATE ANY ADDITIONAL WARRANTY OBLIGATIONS, INCREASE THESCOPE, OR OTHERWISE MODIFY IN ANY MANNER THE TERMS OFTHIS LIMITED WARRANTY.

 TOTHEEXTENTPERMITTEDBYAPPLICABLELAW, MOTOROLA SPECIFICALLY DISCLAIMS ANY AND ALL LIABILITY, WHETHER IN CONTRACT, TORTOR UNDER OTHER LEGAL THEORY (INCLUDING NEGLIGENCE), FORDAMAGESINEXCESSOFTHE PURCHASEPRICE OFTHEPRODUCTS, OR FOR ANY INDIRECT, INCIDENTAL SPECIAL ORCONSEQUENTIAL DAMAGESOFANY KIND, OR LOSSOF REVENUE OR PROFITS; LOSSOF BUSINESS; BUSINESS INTERRUPTION; LOSS OF OPPORTUNITY: LOSS

OFGOODWILL; LOSSOF REPUTATION; LOSSOF, DAMAGE TO, OR CORRUPTION OF INFORMATION, DATA, SOFTWARE OR APPLICATIONS (INCLUDINGANY COSTASSOCIATED WITH RECOVERING, PROGRAMMING, OR REPRODUCING ANY INFORMATION, DATA, SOFTWAREFORAPPLICATIONSSTORED ONOR USED WITH MOTOROLA PRODUCTS, OR ANY FAILURE TOMAINTAIN THECONDIDENTIALITY OF ANY INFORMATION OR DATASTOREDON INCONNECTION WITH THE ABILITY YOR INABILITY TO USE THE PRODUCTSOF SERVICES PROVIDED UNDERTHISLIMITED WARRANTY. BY MAKINGA CLAIMUNDER THISLIMITED WARRANTY YOUACKNOWLEDGE THATYOUWDERSTANDTHE ABOVE DISCLAIMERSOF LIABILITY.

 SOMESTATESOR JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR THE EXCLUSION OR LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR THE LIMITATION OR EXCLUSION OF DAMAGESFOR PERSONAL INJURIES CAUSED BY NEGLIGENCE, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO IN AVE OTHER RIGHTS THAT VARY FROM STATE OF JURISDICTION.

My Product needs service, what should I do? Locate your valid proof of purchase, showing the date of purchase, you will need it to obtain warranty coverage.

- Before attempting to diagnose or repair any Product, please backup all software, applications, and other data, including contacts, photos, music, games, which will be erased during the repair process and cannot be reinstalled by Motorola and Motorola shall have no ilability therefore.
- Review the online Motorola customer support website at <u>www.</u> motorola.com for troubleshooting information.
- If the Product is still not functioning properly after you have followed troubleshooting instructions suggested on this website,

please contact Motorola using the contact details provided on the customer support page of www.motorola.com.

 If your Product is covered by this Limited Warranty, you may be required to download, or otherwise obtain and accept software updates. You are responsible for any third party data costs incurred when obtaining the downloads.

Before we can provide any further support under this Limited Warranty you must first comply with the warranty processes outlined above, and any repair instructions provided by Motorola.

- 5. If the software update does not fix the problem, you will receive instructions on how and where to ship the Product for evaluation. Youmust supply: (i) proof of purchase; (iii) a written description of the problem; (iii) the name of your mobile network service provider, if applicable; and (iv) your home and email address and telephonenumber. Motorolareserves the right to charge you for the cost of shipping the Product to and from the authorized service center.
- If the Product is not covered by this Limited Warranty (and you do not have any other statutory rights in your place of residence), Motorola will inform you of the availability, price, and other conditions applicable to such out-of-warranty repair of the Product.

Addendum: Warranty periods by country

Country/Region	Warranty Period (Months)
	Phone/Charger/Earphone/ Non-Removable Battery/ Removable Battery
Country	X/X/X/X/X

Service& Repairs. If you have questions or need assistance, we're here to help. Go to <u>www.motorola.com/support</u>, where you can select from a number of customer care options.

Copyright & Trademarks. MOTOROLA, the stylized M logo, MOTO, and the MOTOTamily of marks are trademarks or registered trademarks of Motorola Trademarkholdings, LLC, LENOVOisa trademarkof Lenovo. All other productor service names are the property of their respective owners. © 2018 Motorola Mobility LLC. All rights reserved. Manual Number: TBD-A

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# FCC notice

The following statement applies to all products that bear the FCC logo and/or FCC ID on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the ECC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by



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#### Motorola legal

one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Any changes or modifications to this device by the user could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.



Settings > System > Legal information > RF information > Radio frequency (RF) energy > Exposure to RF energy & device operation



#### operation

Your mobile device contains a transmitter and receiver of RF energy. It is designed to comply with regulatory requirements concerning human RF exposure.

For optimal device performance, and to stay within the RF exposure guidelines:

- Hold your mobile device normally at your ear when talking on it.
- When using the mobile device next to your body (other than in your hand or against your head), maintain a distance of 5 mm from your body to be consistent with how the mobile device is tested for compliance with RF exposure requirements.
- If you use your mobile device with a case or holder, make sure it maintains the required separation distance and has no metallic parts.

