

# Safety, regulatory, & legal

Where is my legal, safety and regulatory information? In order to provide you with better access to this important information, we've made the materials accessible from the phone's settings menu and on the web. Please review these materials prior to using your device. To access the materials from a connected phone, go to Settings

> System > Legal information, and select a topic. To access the materials on the web, visit [www.motorola.com/device-legal](http://www.motorola.com/device-legal).

Regulatory information (e-label). Your mobile device may use an electronic label (e-label) that provides some regulatory information about the device. To view the regulatory information (such as FCC ID) for this device, on the phone, go to Settings > System > Regulatory information, or visit [www.motorola.com/device-legal](http://www.motorola.com/device-legal).

Battery charging. Charge your mobile device using a compatible Motorola charger, another brand class 2 Limited Power Source USB charger that complies with USB 1.1, 2.0, 3.0, or greater, and complies with EN301489-34, EN60950-1 or equivalent, or a high-power USB port on a PC. Chargers that do not comply with these standards may be unsafe and may cause slow charging, product damage, or reduced device performance.

- Your mobile device will not charge if the temperature is too high or low.
- Only use Motorola-approved batteries, which contain safety circuitry and are designed to give the best performance in your mobile device.
- Don't use a damaged charger or charger cable to charge your device.
- Don't use tools, sharp objects, or excessive force to clean the USB port, as this may damage your mobile device.

Distractions. Using your mobile device in some circumstances could distract you and may cause a dangerous situation. Be aware of your surroundings and environmental hazards when using your mobile device.

Driving precautions. Responsible and safe driving is your primary responsibility when driving a vehicle. Always obey local laws and regulations.

Seizures, blackouts, eyestrain & discomfort. Prolonged use of any device may cause discomfort in hands, fingers, arms, neck, and other parts of your body, and may cause eyestrain and headaches. It is good practice to use your device in a safe area with comfortable ambient lighting, and take frequent breaks if you feel discomfort. Seek medical advice if symptoms persist.

In rare cases, flashing patterns or lights, for example in video games or movies, may cause seizures or blackouts. If you suffer any seizures or blackouts, or have a history of seizures, stop using your device and seek medical advice.

Medical devices. If you use an implantable pacemaker or defibrillator, or other medical device, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

If you use a pacemaker or defibrillator, the FCC recommends that you observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the pacemaker or defibrillator.
- Use the ear opposite the pacemaker or defibrillator to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Important: Some products contain magnets. Always keep products with magnets more than 20 cm. (8 in.) from medical devices, such as pacemakers, internal cardio defibrillators or other devices that can be affected by a magnetic field. Also, keep away from credit cards, ID cards and other media that use magnetically encoded information.

Children and animals. Keep your mobile device and its accessories away from small children and animals. These products are not toys and maybe hazardous to small children and animals. For example, a choking hazard may exist for small, detachable parts. Keep plastic bags away from babies and children to avoid danger of suffocation and choking. Supervise access. If children use your mobile device and accessories, monitor their access for their safety, and to help prevent loss of data or unexpected charges for data or app purchases.







Glass parts. Some parts of your mobile device, like your screen, could be made of glass. If the glass breaks, chips, or cracks, do not touch or attempt to remove it. Stop using your mobile device until it can be repaired by a qualified service center.

Use & care. To care for your Motorola mobile device, please observe the following:

- Liquids. Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.
- Drying. Don't try to dry your mobile device using a microwave oven, conventional oven, or dryer.
- Extreme heat or cold. Don't store, charge, or use your mobile device in extreme heat or cold.
- Dust and dirt. Don't expose your mobile device to dust, dirt, sand, food, or similar materials.
- Cleaning. To clean your mobile device, use only a dry soft cloth. Don't use chemicals or compressed air.
- Shock and vibration. Don't drop your mobile device or expose it to strong vibration.
- Protection. To help protect your mobile device, always make sure that any available connectors, compartments and removable covers are closed and secure, and avoid carrying it with hard objects such as keys or coins.

Operational warnings. Obey all posted signs when using mobile devices in public areas.

- Potentially explosive areas: Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.  
Turn off your mobile device before entering such an area, and do not charge batteries. In such areas, sparks can occur and cause an explosion or fire.
- Symbol key: Your charger, mobile device, battery (if user-removable), device display, user's guide, or packaging may contain symbols, defined as follows:

	Important safety information follows.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Don't dispose of your battery or mobile device with your household waste. See Disposal & recycling for more information.
	Don't dispose of your battery or mobile device in a fire.
	For indoor use only.
	Listening at high volume to music or voice through a headset or headphone may damage your hearing.

Specific absorption rate (ICNIRP). **[APAC]** YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	<b>[WLAN 2.4GHz],</b> Wi-Fi, Bluetooth	<b>0.898W/kg</b>
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Body-worn SAR	[WCDMA BAND 1], Wi-Fi, Bluetooth	1.473W/kg
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To view additional SAR information on your phone, go to Settings > System > Legal information > RF information. To view the information on the web, visit [www.motorola.com/rfhealth](http://www.motorola.com/rfhealth).

NTC requirements. [th-TH] This telecommunication equipments is in compliance with NTC requirements.

Contact centers. [APAC, ID, TW]

Thailand 0018008526352 /+66 20269362

South Korea 0079885218264

Indonesia 0018038522246

Singapore 8008526007

Philippines 1800 1855 0288

Vietnam 120852302

Malaysia 1800817032

Hong Kong 2506-3888

Taiwan 00886 2 8758-6163

Australia 1300 138 823

New Zealand 0508 668676

Supported frequencies and power. This device is capable of operation on the following frequencies, subject to location and network availability.

Model XT1924-3

Operating mode	Frequency range MHz / Band	Maximum nominal transmit power (conducted) dBm
Bluetooth	2400 – 2483.5	20
WLAN	2400 – 2483.5	20
GPS/GLONASS	1559-1610	N/A
FM Receive	87.5 – 108	N/A
GSM	5/8/3/2	34
UMTS	1/2/5/8	24
LTE	1/3/5/7/8/38/40/41	24

European conformance (CE). The following information is applicable to mobile devices that carry a CE mark. Contact point: Regulatory Compliance, Motorola Mobility UK Ltd., Redwood, Crockford Lane, Chineham Business Park, Basingstoke, RG24 8WQ, UK.



Hereby, Motorola Mobility LLC declares that the radio equipment with this declaration and bearing the CE mark is in compliance with Directive 2014/53/EU.

The full DoC can be found at [www.motorola.com/red](http://www.motorola.com/red). Use the search feature to find your device's model or type. Your device's model and type may be under the battery, under the rear cover, or on the exterior of the device.

Service & Repairs. If you have questions or need assistance, we're here to help. Go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options.

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## FCC notice

**The following statement applies to all products that bear the FCC logo and/or FCC ID on the product label.**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by

DONE





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one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Any changes or modifications to this device by the user could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

DONE

