

Safety, Regulatory, & Legal

Where is my legal, safety and regulatory information? In order to provide you with better access to this important information, we've made the materials accessible from the phone's settings menu and on the web. Please review these materials prior to using your device. To access the materials from a connected phone, go to **Settings > Legal information**, and select a topic. To access the materials on the web, visit www.motorola.com/device-legal.

Electronic Label. Your mobile device may use an electronic label that provides some regulatory information about the device. To see the electronic label, go to **Settings > About phone > Regulatory information**.

Battery charging. Charge your mobile device using a compatible Motorola charger, another brand class 2 Limited Power Source USB charger that complies with USB 1.1, 2.0, 3.0, or greater, and complies with EN301489-34, EN60950-1 or equivalent, or a high-power USB port on a PC. Chargers that do not comply with these standards may be unsafe and may cause slow charging, product damage, or reduced device performance.

- Your mobile device will not charge if the temperature is too high or low.
- Only use Motorola-approved batteries, which contain safety circuitry and are designed to give the best performance in your mobile device.
- Don't use a damaged charger or charger cable to charge your device.
- Don't use tools, sharp objects, or excessive force to clean the USB port, as this may damage your mobile device.

Distractions. Using your mobile device in some circumstances could distract you and may cause a dangerous situation. Be aware of your surroundings and environmental hazards when using your mobile device.

Driving Precautions. Responsible and safe driving is your primary responsibility when driving a vehicle. Always obey local laws and regulations.

Seizures, blackouts, eyestrain & discomfort. Prolonged use of any device may cause discomfort in hands, fingers, arms, neck, and other parts of your body, and may cause eyestrain and headaches. It is good practice to use your device in a safe area with comfortable ambient lighting, and take frequent breaks if you feel discomfort. Seek medical advice if symptoms persist.

In rare cases, flashing patterns or lights, for example in video games or movies, may cause seizures or blackouts. If you suffer any seizures or blackouts, or have a history of seizures, stop using your device and

seek medical advice.

Medical devices. If you use an implantable pacemaker or defibrillator, or other medical device, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

If you use a pacemaker or defibrillator, the FCC recommends that you observe the following precautions:

- **ALWAYS** keep the mobile device more than 20 centimeters (8 inches) from the pacemaker or defibrillator.
- Use the ear opposite the pacemaker or defibrillator to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Important: Some products contain magnets. Always keep products with magnets more than 20 cm. (8 in.) from medical devices, such as pacemakers, internal cardio defibrillators or other devices that can be affected by a magnetic field. Also, keep away from credit cards, ID cards and other media that use magnetically encoded information.

Children and animals. Keep your mobile device and its accessories away from small children and animals. These products are not toys and maybe hazardous to small children and animals. For example, a choking hazard may exist for small, detachable parts. Keep plastic bags away from babies and children to avoid danger of suffocation and choking. **Supervise access.** If children use your mobile device and accessories, monitor their access for their safety, and to help prevent loss of data or unexpected charges for data or app purchases.

Glass parts. Some parts of your mobile device, like your screen, could be made of glass. If the glass breaks, chips, or cracks, do not touch or attempt to remove it. Stop using your mobile device until it can be repaired by a qualified service center.

Use & care. To care for your Motorola mobile device, please observe the following:

- **Liquids.** Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.
- **Drying.** Don't try to dry your mobile device using a microwave oven, conventional oven, or dryer.
- **Extreme heat or cold.** Don't store, charge, or use your mobile device in extreme heat or cold.
- **Dust and dirt.** Don't expose your mobile device to dust, dirt, sand, food, or similar materials.
- **Cleaning.** To clean your mobile device, use only a dry soft cloth. Don't use chemicals or compressed air.
- **Shock and vibration.** Don't drop your mobile device or expose it to strong vibration.

- **Protection.** To help protect your mobile device, always make sure that any available connectors, compartments and removable covers are closed and secure, and avoid carrying it with hard objects such as keys or coins.

Operational warnings. Obey all posted signs when using mobile devices in public areas.

- **Potentially explosive areas:** Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

Turn off your mobile device before entering such an area, and do not charge batteries. In such areas, sparks can occur and cause an explosion or fire.

- **Symbol key:** Your charger, mobile device, battery (if user-removable), device display, user's guide, or packaging may contain symbols, defined as follows:

	Important safety information follows.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Don't dispose of your battery or mobile device with your household waste. See Disposal & recycling for more information.
	Don't dispose of your battery or mobile device in a fire.
	For indoor use only.
	Listening at high volume to music or voice through a headset or headphone may damage your hearing.

Specific Absorption Rate (ICNIRP). [ALL except pt-BR, en-US, fr-CA, APAC, PRC] [EU, India, Japan, LA, MEA, RU/CIS]

YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	[Technology & Band], Wi-Fi, Bluetooth	X.xx W/kg
Body-worn SAR	[Technology & Band], Wi-Fi, Bluetooth	X.xx W/kg

To view additional SAR information on your phone, go to **Settings > Legal information > RF information**. To view the information on the web, visit www.motorola.com/rfhealth.

Specific Absorption Rate (ICNIRP). [APAC] YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

All regions, except Taiwan:

Head SAR	[Technology & Band], Wi-Fi, Bluetooth	0.815 W/kg
Body-worn SAR	[Technology & Band], Wi-Fi, Bluetooth	1.540 W/kg

Taiwan:

Head SAR	[Technology & Band], Wi-Fi, Bluetooth	X.xx W/kg
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To view additional SAR information on your phone, go to **Settings > Legal information > RF information**. To view the information on the web, visit www.motorola.com/rfhealth.

RoHS Statement. [hi-IN] RoHS compliant as per India E-waste (Management) Rules.

World Health Organization advice. [hi-IN] Organizations such as the World Health Organization (WHO) and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a handsfree accessory to keep the mobile device away from the head and body during phone calls, or reduce the amount of time spent on the mobile device.

Note: This guidance is included as a precaution, per the requirements of the Government of India. The scientific consensus is that there are no known RF health effects from the use of mobile devices.

NTC Requirements. [th-TH] This telecommunication equipments is in compliance with NTC requirements.

Contact Centers. [APAC]

Thailand	0018008526352
Korea South	0079885218264
Indonesia	0018038522246
Singapore	8008526007
Philippines	1800 1855 0288
Vietnam	120852302
Malaysia	1800817032

Motorola Authorized Service Centers: [ID]

M-CARE Jakarta Itc Roxy Mas Lt. 4 No. 18 Jl. Kyai hasyim Ashari, Jakarta Pusat Tel: 021-6319647 Monday - Saturday : 11.00-19.00 Sunday : 11-15.00	Semarang Jl. Jendral Sudirman 256, Semarang Tel: 024-70148778 Monday - Saturday : 10.00-17.00	Bandung Balubur Town Square (Baltos) Lt. 1 K05 - K06, Jl. Tamansari, Bandung Tel: 089614618594 Monday - Friday : 10.00-18.00 Saturday : 10.00-15.00
Ruko Mall Roxy Square No.A1, Jl.Kyai Tapa No.1, Jakarta Barat Tel: 021-56954393 Monday - Friday : 09.00-17.00 Saturday : 09.00- 15.00	Surabaya Mastech Blok F11 (Maspion Square) Jl. A. Yani 78, Surabaya Tel: 031-8477889 ext.1611 Monday - Saturday : 11.00-21.00	Cirebon Jl. Pasuketan No. 63, Cirebon, Jawa Barat Tel: 0231-209322 Monday - Friday : 09.00-17.00 Saturday : 09.00- 15.00
Ambassador Mall Lt. 2 Blok A No. 37, Jakarta Selatan Tel: 021-5762539 Monday - Sunday : 11.00-20.00	Yogyakarta Ramai Shopping Mall Lt.2 No.A26, Jl. Ahmad Yani No. 73, Yogyakarta Tel: 0274-557015 Monday - Friday : 10.00-19.00 Saturday : 10.00-17.00 Sunday : 10.00-15.00	Serang Jl SA tirtayasa no.8a Simpang Pocis, Serang, Banten Tel: 0254-204882 Monday - Sunday : 10.00-20.00
ITC Cempaka Mas Lt.6 No.H7-H8, Jl. Letjen Suprpto, Jakarta Pusat Tel: 021-21480901 Monday - Friday : 10.00-19.00 Saturday : 10.00-17.00 Sunday : 10.00-15.00	Tegal Ruko Citraland Blok B No.11, Jl. Sipelem Raya, Tegal Tel: 0283-340909 Monday - Friday : 08.30-17.30 Saturday : 08.30-17.30	Bali Jl. Ratna no. 65 D, Denpasar, Bali Tel: 021-54375250 Monday - Friday : 08.30-16.30 Saturday : 08.30- 16.30

Batam Komplek Wira Mustika C-08, Nagoya, Batam Tel: 077-8431101 Monday - Friday : 09.00-18.00 Saturday : 09.00- 18.00	Jambi Jl. Gajah Mada No.11 - 12, Jambi (Samping Karaoke Charly) Tel: 0741-43789 Ext.102 Monday - Friday : 09.00-17.00 Saturday : 09.00- 15.00	Makassar MTC Karebosi Lt.3 Blok I No.3-5, Jl. Jend.Ahmad Yani, Makassar Tel: 0411-3635038 Monday - Friday : 10.00-19.00 Saturday : 10.00-17.00 Sunday : 10.00 - 15.00
Medan Jl. Sutomo No.490, Medan Tel: 061-4568988 Monday - Friday : 09.00-17.00 Saturday : 09.00- 15.00		
MITRACARE Jakarta Komplek Duta Merlin Blok C No.6-7, Jl. Gajah Mada 3-5, Jakarta Pusat 10130 Tel: 021-6347726 Monday - Saturday : 09.00-17.00	Bekasi Bekasi Cyber Park Lt.1 Blok A10 No.10B, Jalan KH.Noer Ali No.177, Bekasi Tel: 021-88955327 Monday - Saturday : 10.00-19.00	Bandung Istana Bandung Electronic Center Lt.3 Blok A No.06 Jl.Purnawarman No.13-15, Bandung, Jawa Barat 40117 Tel: 022-4201887 Monday - Sunday : 10.00-19.00
Pusat Grosir Cililitan Lantai 3, No.661, Jl. Mayjen Sutoyo No. 76 Cililitan, Jakarta Timur 13640 Tel: 021-80888540 Monday - Saturday : 10.00-19.00	Depok ITC Depok Lt.3 Cafe No.126, Jl.Margonda Raya Kav.56, Pancoran Mas, Depok, Jawa Barat 16431 Tel: 08787860022 / 02129502049 Monday - Saturday : 10.00-19.00	Medan Ruko Plaza Millenium Medan, Jl.Kapten Muslim No.111 Helvetia, Medan Tel: 061-8447598 Monday - Saturday : 10.00-19.00

Surabaya Jl.Kusuma Bangsa 92D, Tambaksari, Surabaya, Jawa Timur 60136 Tel: 031-5347270 Monday - Saturday : 08.30-17.30	Makassar Jl.AP Pettarani Ruko Massalle No.94, Makassar, Sulawesi Selatan 90233 Tel: 0411-457098 Monday - Saturday : 08.30-17.30	Pekanbaru Jl.Tuanku Tambusai No.124, Kota Pekanbaru, Riau Tel: 0761-38390 Monday - Saturday : 08.30-17.30
Palembang Jl.Letkol Iskandar, Kel.17 Ilir, Kec.Iilir Timur I, Palembang, Sumatera Selatan 30125 Tel: 0711-355886 Monday - Saturday : 08.30-17.30	Malang Jl.Soekarno Hatta PTP II No.1 Kav.2, Malang, Jawa Timur Tel: 0341-402096 Monday - Sunday : 10.00-19.00	Lampung Jl.Diponegoro No.177, Kel.Gotong Royong, Bandar Lampung Tel: 0721-262666 Monday - Saturday : 08.30-17.30
Rantau Prapat Jl.Gatot Subroto No.5, Rantau Prapat, Sumatera Utara Tel: 0624-22588 Monday - Friday : 08.30-17.00, Saturday : 08.30-15.30	Padang Sidempuan Jl.Sudirman X Merdeka No.41, Week II, Padangsidimpuan, Sumatera Barat Tel: 0634-24195 Monday - Friday : 08.30-17.00, Saturday : 08.30-15.30	
UNICOM Tangerang Supermall Karawaci, Jl.Boulevard Diponegoro No.105, Lt.LG #E2/ 2-5 (Area E Center), Lippo Karawaci, Tangerang 15811 Tel: 021-5470398 / 082311061658 Monday - Sunday : 10.00-19.00, Public Holiday : 10.00-18.00	Bogor Bogor Trade Mall Lt.2 Blok A16 No.1B Jl.H.Juanda No.68, Bogor 16127 Tel: 0251-8401301 / 8401302 Monday - Sunday : 10.00-18.00	Padang Jl.Dr.Sutomo No.48, Simpang Haru Kec. Padang Timur, Padang Tel: 0751-8951821 / 0823 87899712 Monday - Saturday : 10.00-18.00

Yogyakarta Plaza Ambarukmo Lt.LG Blok A12-14 Jl.Laksda Adi Sucipto, Yogyakarta 55281 Tel: 0274-4331334 Monday - Sunday : 10.00-20.00	Semarang Jl.Sriwijaya No.173 A Kel.Candi Kec. Candisari, Semarang Tel: 024-8455087 Monday - Saturday : 09.00-17.00	Solo Jl.DR.Rajiman No.241 Jayengan, Serengan, Surakarta, Solo, Jawa tengah Tel: 0271-668677 / 0878-36055598 Monday - Saturday : 09.00-17.00
Tasikmalaya Jl.Tentara Pelajar No.93 Empangsari Tawang, Tasikmalaya, Jawa Barat 46113 Tel: 026-5322750 Monday - Saturday : 09.00-17.00	Pekalongan Jl.KH.M.Mansyur No.70, Pekalongan, Jawa Tengah Tel: 0285-426328 Monday - Saturday : 09.00-17.00	Kediri Ruko Garden Ville A12 Jl.Kilisuci, Kediri, Jawa Timur 64122 Tel: 0354-680681 Monday - Saturday : 09.00-17.00
Jember Jl.Sumatera No.88, Sumbersari, Jember, Jawa Timur Tel: 0331-4436252 / 081938363177 Monday - Saturday : 09.00-17.00	Pati Jl.Setiabudi No.2A, Pati, Jawa Tengah 59115 Tel: 082234179826 Monday - Saturday : 09.00-17.00	Pontianak Jl.Nusa Indah Baru No.F5 - Pontianak Tel: 0561-768470 Monday - Saturday : 09.00-17.00
Balikpapan Ruko Bandar Blok D-09, Jl.Jend. Sudirman, Klandasan, Balikpapan, Kalimantan Timur 76112 Tel: 0542-739009 Monday - Saturday : 09.00-17.00	Samarinda Ruko Simpang DR.Sutomo No.03 Jl.S.Parman, Samarinda 75117 Tel: 0541-4120744 Monday - Saturday : 09.00-17.00	Banjarmasin Jl.Jendral A.Yani Km.1 No.39 B Banjarmasin, kalimantan Selatan 70233 Tel: 0511-3267889 Monday - Saturday : 10.00-18.00

Manado Jl.Pierre Tendean No.18 Boulevard, Manado 95111 Tel: 0431-8444561 Monday - Saturday : 10.00-18.00	Kendari Ruko Senapati Land Blok A No.36 Jl.Brigjen M.Yunus (Bypass) Kel.Bende Kec.Kadia, Kendari, Sulawesi Tenggara Tel: 081215921122 Monday - Saturday : 09.00-17.00	Palu Jl.Basuki Rahmat No.24C Kel.Tatura selatan Kec.Palu selatan Palu, Sulawesi Tengah Tel: 082176774679 Monday - Saturday : 09.00-17.00
Bali Jl.Teuku Umar 170A, Dauh puri kuah, Denpasar, Bali Tel: 0361-8422375 / 0361-78870184 / 0361-232163 Monday - Saturday : 09.00-17.00	Lombok Jl.Catur Warga No.10A Cakranegara, Mataram, Nusa Tenggara Barat 83126 Tel: 08175769223 Monday - Saturday : 09.00-17.00	

Warranty Card [ID].

- **IMEI:**
- **MSN:**
- **Model:**
- **Name:**
- **Address:**
- **Telephone:**
- **Date of Purchase:**
- **Official distributor:**

NCC Statements. [zh-tw]

- This product supports LTE frequency band: **B3, B7, B8, B28, B38, B41 (2555-2655MHz).**
- **Vision.** Excessive use of your device may harm your vision. Take breaks after 30 minutes of continuous use.
- **Children.** Children under two years old should not look at the screen. Over two years old, do not look at the screen more than one hour a day.
- **SD Card.** (1) Your phone supports expandable memory card case built-in hardware main memory capacity : **XX GB**, the user can use the main memory capacity of at least : **XX GB**, expandable memory card support : **XX GB** or less. (2) The phone does not support the expansion memory card caseBuilt-in hardware main

memory capacity : XX GB, the user can use the main memory capacity of at least : XX GB, this unit does not support the expansion card.

- **Wi-Fi.** In the wireless information transmission device 5.25-5.35 GHz frequency band of operation is limited to indoor use.
- **Radio Frequency Motors.** Article XII Type: Certified low power radio frequency motor, unlicensed, company, firm or user shall not alter the frequency, increase the power or change the characteristics of the original design and function. Article XIV: Using low-power radio-frequency motors shall not affect flight safety and interfere with legal communications; when there is interference by the discovery should be immediately suspended, and to improve without interfering may continue to be used. Legal communications in the preceding paragraph, refers to radio communication in accordance with the provisions of the Telecommunications Act of operation. Low-power radio communication interference motor must endure radiation and Electronic Equipment legal or industrial, scientific and medical radio.
- **Battery Recycle.**



廢電池請回收

- **Importer.** Netherlands Business Associates Ltd. Taiwan Branch
5th Floor, No 89, Sec. 2, Dibing Avenue, Neihu District, Taipei.
Importer, Manufacturers, Wholesalers, Retailers 0800-000-702

Supported Frequencies and Power. This device is capable of operation on the following frequencies, subject to location and network availability.

Model XT1900-2

Operating Mode	Frequency Range MHz / Band	Maximum Nominal Transmit Power (conducted) dBm
GSM850		35
GSM900		35
GSM1800		32
GSM1900		32
3G BAND I		25
3G BAND II		25
3G BAND IV		25
3G BAND V		25
3G BAND VIII		25

3G BAND XIX		25
LTE Band 1		25.7
LTE Band 2		25.7
LTE Band 3		25.7
LTE Band 4		25.7
LTE Band 5		25.7
LTE Band 7		25.7
LTE Band 8		25.7
LTE Band 18		25.7
LTE Band 19		25.7
LTE Band 26		25.7
LTE Band 28		25.7
LTE Band 38		25.7
LTE Band 40		25.7
LTE Band 41		25.7
WLAN b/g/n		20
Bluetooth		20
WLAN 5GHz Band I		23
WLAN 5GHz Band II		23
WLAN 5GHz Band III		23
WLAN 5GHz Band IV		14
GPS		NA
GLONASS		NA
FM		NA
NFC		42dBuA/m at 10m

European Conformance (CE). The following information is applicable to mobile devices that carry a CE mark. Contact point: Regulatory Compliance, Motorola Mobility UK Ltd., Redwood, Crockford Lane, Chineham Business Park, Basingstoke, RG24 8WQ, UK.

Hereby, Motorola Mobility LLC declares that the radio equipment with this declaration and bearing the CE mark is in compliance with Directive 2014/53/EU.



The full DoC can be found at www.motorola.com/red. Use the search feature to find your device's model or type. Your device's model and type may be under the battery, under the rear cover, or on the exterior of the device.

Restrictions of Use. This product may be used in the following member states subject to the following restrictions. For products that support Wi-Fi 802.11a/ac (as defined in your product information): Outside the United



States, this device is restricted to indoor use when operating in the 5.15 to 5.35 GHz (802.11a) Wi-Fi frequency band.

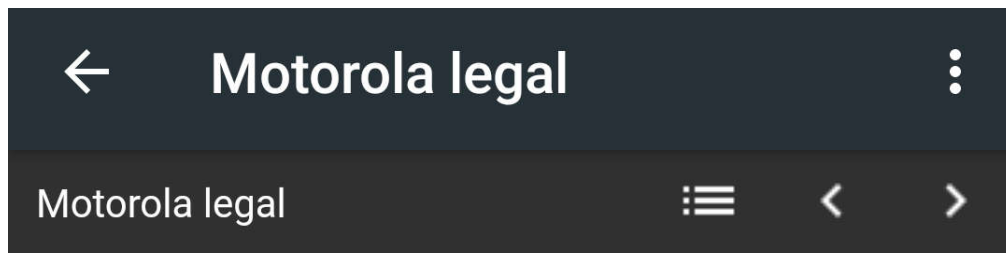
AT	BE	BG	CH	CY	CZ	DE	DK	EE	EL	ES
FI	FR	HR	HU	IE	IS	IT	LI	LT	LU	LV
MT	NL	NO	PL	PT	RO	SE	SI	SK	TR	UK

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Manual Number: **TBD-A**

Motorola Mobility LLC
222 W. Merchandise Mart Plaza
Chicago, IL 60654
www.motorola.com



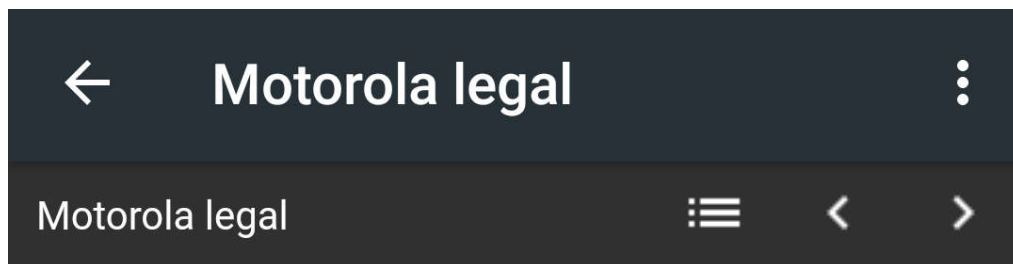
FCC notice

The following statement applies to all products that bear the FCC logo and/or FCC ID on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

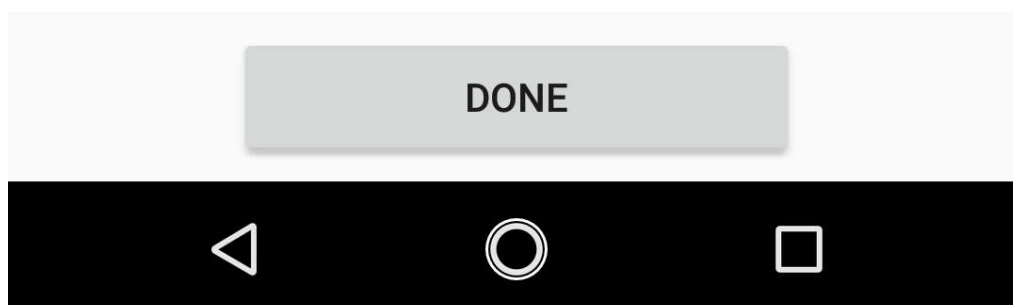
DONE

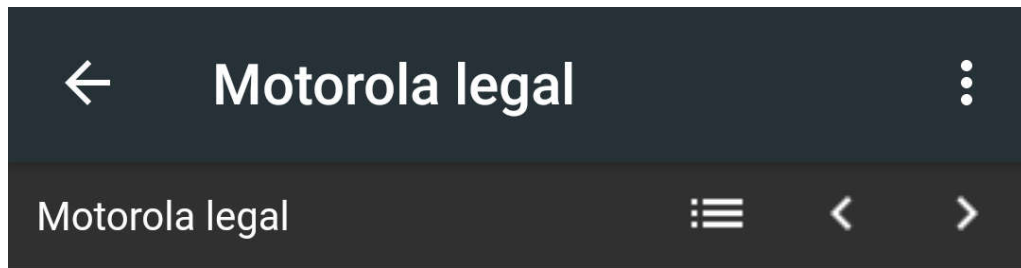




radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.





- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Any changes or modifications to this device by the user could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

