


# View & Share Photos & videos


From the home screen, touch  > **My Gallery**.

Flick left and right to show folders. Touch a folder to show its photos or videos, then touch a thumbnail image to open, share, or delete it.

**Tip:** From the viewfinder, you can touch the thumbnail in the top right to open your last photo or video.

- To **zoom** in, touch the screen with two fingers and then drag them apart. To zoom out, drag your fingers together.




- To **send** or **post** the photo or video, touch **Menu > Share**.
- To **delete** the photo or video, touch **Menu > Delete**.
- To **set** a photo as your wallpaper or a contact photo, touch **More > Set as**.
- To **crop** or **rotate** a photo, touch **More**.
- To **play** a video, touch .

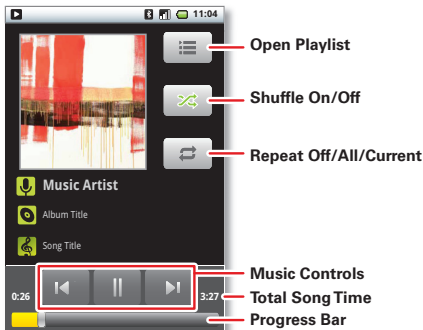
**Tip:** Turn the phone sideways for a widescreen view.

# Music


*when music is what you need...*

## Quick start: Music


From the home screen, touch  > **Music**, then choose a song to play it:





- To adjust **volume**, use the phone's volume keys.



- When a song is playing, you touch Menu  to add it to a **playlist** or use it as a **Use it as a ringtone**.

To edit, delete, or rename playlists, touch

-  > **Music** touch the **Playlists** tab, then touch and hold the playlist name.

- To **hide** the player and use other apps, touch Home . Your music keeps playing. To return to the player, flick down the status bar and touch .


**Tip:** For quick music player controls, touch and hold an empty spot in your home screen, then choose **Widget > Music**.

- To **stop** the player, touch .
- **Before a flight**, turn off network and wireless connections so that you can keep listening to music: Press and hold Power  > **Flight Mode**.

**Note:** When you select flight Mode, all wireless services are disabled. You can then turn Wi-Fi and/or Bluetooth back on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in flight Mode.

Emergency calls to your region's emergency number (e.g., 911) can still be made.

You can use your phone's 3.5mm OMTP headset jack to connect wired headphones, or go wireless with "**Bluetooth™ Devices**" on page 47.

To listen to FM **radio** stations, plug in a 3.5mm OMTP headset and touch  > **FM Radio**. Your phone uses the headset wire as the radio antenna.

## Music Files

**Note:** Copyright—do you have the right? Always follow the rules. See “Content Copyright” in your legal and safety information.

To get songs for your music player, you can download them from online services or copy them from your computer. Your music player can play these **file formats**: MP3, M4A, AAC, ACC+, MIDI, WAV, or OGG Vorbis.

**Note:** Your phone does not support any DRM protected files.


To copy files **from your computer** to your phone, you can use “**Cable Connection**” on page 50 or “**Bluetooth™ Devices**” on page 47.

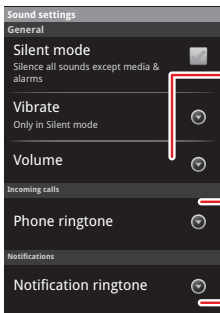
To **save a CD as files** on your computer (“rip” the CD), you can use a program like Microsoft™ Windows™ Media Player. First, make sure you change the format to MP3 (under Rip > Format in Windows Media Player).

# personalize

*add your personal touch*

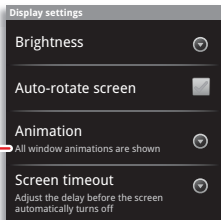
## Quick Start: personalize

From the home screen, touch Menu  > **Settings**  
> **Sound** or **Display**.





Choose separate volume settings for incoming calls, media, alarms, and notifications.

### Call & Message Notifications








Turn on or off menu animations.

- To choose a **ring tone** or **vibration** for incoming calls and messages, touch Menu  > **Settings** > **Sound**, then choose **Phone ringtone**, **Notification ringtone**, or **Vibrate**.
- To **set the volume** for your ringtone, media, and alarm, touch Menu  > **Settings** > **Sound** > **Volume**.

**Tip:** Press the volume keys to change the ringer volume (in the home screen), or the earpiece volume (during a call).




- To hear **dialpad sounds**, touch Menu  > **Settings** > **Sound** > **Audible touch tones**.
- To hear **menu selection sounds**, touch Menu  > **Settings** > **Sound** > **Audible selection**
- To set a new **wallpaper**, touch and hold an empty spot on the home screen, then touch **Wallpapers**.
- To set display **brightness**, touch Menu  > **Settings** > **Display** > **Brightness**
- Many apps can **rotate the screen** when you rotate your phone. To turn this on or off, touch Menu  > **Settings** > **Display** > **Auto-rotate screen**.
- Screen **animations** make your menus look smoother. To turn animations on or off, touch Menu  > **Settings** > **Display** > **Animation**

## wallpaper

To set a new wallpaper, touch and hold an empty spot on the home screen, then touch **Wallpapers**.

## Language & region

Set your menu language and region:

**Find it:** Menu  > **Settings** > **Language & keyboard** > **Select language**

## Date & time


Set date, time, time zone, and formats:

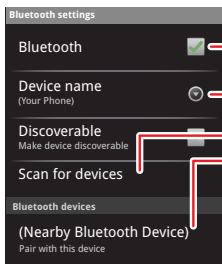
**Find it:** Menu  > **Settings** > **Date & time**

# Connections

home, office, or hotspot

## Quick Start: Connections

From the home screen, touch Menu  > **Settings** > **Wireless & networks**, then **Bluetooth settings** or **Wi-Fi settings**.



Turn Bluetooth power on & scan, or turn off.

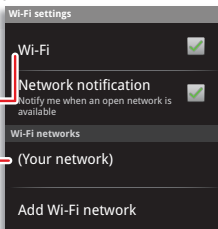
Change your phone's Bluetooth device name.

Re-scan.

Connect a device found by the scan.

Turn Wi-Fi power on & scan, or turn off.

Connect a device found by the scan.



Wi-Fi

Network notification

Notify me when an open network is available


Wi-Fi networks

(Your network)

Add Wi-Fi network



- To connect **Bluetooth devices**, touch Menu  > **Settings** > **Wireless & networks** > **Bluetooth settings** > **Scan for devices** (or **Bluetooth**, if it is off). Touch a device that your phone found, to connect it.
- To connect **Wi-Fi networks**, touch Menu  > **Settings** > **Wireless & networks** > **Wi-Fi settings** (then touch **Wi-Fi**, if it is off). Touch a network that your phone found, to connect it.
- To use a **cable connection**, connect your phone's micro USB port to a standard USB port on your computer, then use a computer program to transfer files to and from your phone's memory card. Your phone supports microSD cards up to 32GB.

On your phone, flick down the status bar and touch  to enable your phone's memory card (optional accessory).



You can download your phone's driver files from [www.motorola.com/support](http://www.motorola.com/support).

## Bluetooth™ Devices

**Note:** This feature requires an optional accessory.

You can connect your phone to other Bluetooth devices for handsfree calls, file transfers, and more:

- 1 Make sure the device you are pairing with is in discoverable mode.

- 2 Touch Menu  > **Settings > Wireless & networks > Bluetooth settings.**
- 3 Touch **Scan for devices** (**Bluetooth** if it is turned off). Your phone scans, and lists nearby devices.
- 4 Touch a device to connect.
- 5 If necessary, touch **Pair** or enter the device passkey (like **0000**) to connect to the device. When the device is connected, the Bluetooth connected indicator  appears in the status bar.

To reconnect a device you've connected before, just turn it on.

To disconnect a device, just turn it off.



**Note:** Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

**Tip:** Touch and hold an empty spot on your home screen, then choose **Widgets > Power Control** for a widget that lets you turn on or off **Wi-Fi, Bluetooth, Use GPS satellites**, and more.


**Note:** Your phone's Bluetooth features and Bluetooth power levels are not allowed for outdoor operation in France. To avoid unlawful interference with radio signals, do not use the Bluetooth features in France unless you are indoors.


# Wi-Fi Networks

You can connect to Wi-Fi networks for even faster Internet access and to download data:

- 1 Touch Menu  > **Settings** > **Wireless & networks** > **Wi-Fi settings**.
- 2 Touch Menu  > **Scan** (or touch **Wi-Fi**, if it is off). Your phone scans for nearby networks.

To see your phone's MAC address or other Wi-Fi details, touch Menu  > **Advanced**.

- 3 Touch a network to connect.
- 4 If necessary, enter details from the network administrator. When your phone is connected, the Wi-Fi indicator  appears in the status bar.

When power is on and your phone finds a network you've used, it automatically reconnects and shows  in the status bar.


**Tip:** Touch and hold an empty spot on your home screen, then choose **Widgets** > **Power Control** for a widget that lets you turn on or off **Wi-Fi**, **Bluetooth**, **Use GPS satellites**, and more.

**Note:** Your phone's Wi-Fi features and power levels are not allowed for outdoor operation in France. To avoid unlawful interference with radio signals, do not use the Wi-Fi features in France unless you are indoors.

# Cable Connection

You can use a cable connection to transfer songs, pictures, or other files between your phone and computer. You will need a:

- Microsoft™ Windows™ PC or Apple™ Macintosh™.
- data cable with a standard USB connector on one end and a micro USB connector on the other end.
- microSD memory card (up to 32GB) inserted in your phone, as shown in “**Assemble & charge**” on page 5.



**Tip:** To see the available memory on your memory card, from the home screen touch Menu  > **Settings** > **Storage**.

To connect your phone and computer with a cable:

- 1 Insert a memory card in your phone, then connect your phone's micro USB port to a USB port on your computer.



**Note:** If your computer asks for your phone's driver files, you can download them from [www.motorola.com/support](http://www.motorola.com/support).


- 2 Your phone should show  in the status bar. Flick down the status bar, touch the  to enable your phone's memory card.

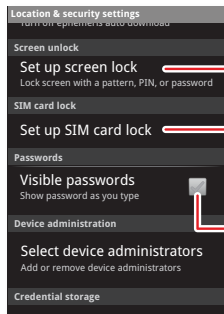
- 3 On your computer, open a program (like Windows™ Media Player for music files, or Microsoft™ Windows™ Explorer to drag and drop other files) and use it to transfer your files.

# Security

*help keep your phone safe*

## Quick start: Security


From the home screen, touch Menu  > **Settings** > **Location & security**.




Set a lock pattern, PIN, or password that you must enter whenever you wake up the screen.

Choose a number code that you must enter when you turn on your phone.

Show password letters and numbers when you enter them (rather than \*\*\*).


- To set a lock **Pattern**, **PIN**, or **Password** that you must enter whenever you wake up the screen, touch Menu  > **Settings** > **Location & security** > **Set up screen lock**. Follow the prompts to enter and confirm the pattern, PIN, or password.

**Note:** You can make emergency calls on a locked phone (“**Contacts**” on page 22). A locked phone still rings, but you need to unlock it to answer.

- To set a **SIM card PIN** that you must enter when you turn on your phone, touch Menu  > **Settings** > **Location & security** > **Set up SIM card lock** > **Lock SIM card**. Enter your SIM PIN code. To change your code, choose **Change SIM PIN**.

**Caution:** If you enter an incorrect PIN code three times, your phone locks your SIM card. To unlock it, you need a PUK code from your service provider.

## Reset

To reset your phone to factory settings and erase all the data on your phone, touch Menu  > **Settings** > **Privacy** > **Factory data reset** > **Reset phone**.

**Warning:** All downloaded apps and user data on your phone will be deleted. Data on your memory card will not be deleted.

# Troubleshooting

*we're here to help*

## Crash recovery

In the unlikely event that your phone stops responding to touches and key presses, try a quick reset. Remove the back cover and battery ("**Assemble & charge**" on page 5), then replace and turn on your phone as usual.

## Service & Repairs

If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).



# Safety, Regulatory & Legal

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## Battery Use & Safety

**Important:** Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

### DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't let the mobile device or battery come in contact with liquids.\*** Liquids can get into the mobile device's circuits, leading to corrosion.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your mobile device or battery near a heat source.\*** High temperatures can cause the battery to swell, leak, or malfunction.
- **Don't dry a wet or damp battery with an appliance or heat source,** such as a hair dryer or microwave oven.

### DOs

- **Do avoid leaving your mobile device in your car in high temperatures.\***
- **Do avoid dropping the mobile device or battery.\*** Dropping these items, especially on a hard surface, can potentially cause damage.\*
- **Do contact your service provider or Motorola if your mobile device or battery has been damaged by dropping, liquids or high temperatures.**

**\* Note:** Always make sure that the battery compartment and any connector covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions.

**Important:** Motorola recommends you always use **Motorola-branded batteries and chargers for quality assurance and safeguards.** Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its

batteries. You should confirm that any battery you purchase has a “Motorola Original” hologram.

If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a “Motorola Original” hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorized service center.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

**Proper and safe battery disposal and recycling:** Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at [www.motorola.com/recycling](http://www.motorola.com/recycling).

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.



**Warning:** Never dispose of batteries in a fire because they may explode.

## Battery Charging

**Notes for charging your product's battery:**

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

## Third Party Accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit [www.motorola.com/products](http://www.motorola.com/products).

# Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or accessory may be prohibited or restricted in certain areas, always obey the laws and regulations on the use of these products.

## **While driving, NEVER:**

- Type or read texts.
- Enter or review written data.
- Surf the web.
- Input navigation information.
- Perform any other functions that divert your attention from driving.

## **While driving, ALWAYS:**

- Keep your eyes on the road.
- Use a handsfree device if available or required by law in your area.
- Enter destination information into a navigation device **before** driving.
- Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
- Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
- End your call or other task if you cannot concentrate on driving.

Remember to follow the “Smart Practices While Driving” in this guide and at [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only).

# Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing videos or games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing videos or games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

# Caution About High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:



- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at

[direct.motorola.com/hellomoto/nss/AcousticSafety.asp](http://direct.motorola.com/hellomoto/nss/AcousticSafety.asp) (in English only).

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

## Children

**Keep your mobile device and its accessories away from small children.** These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Similar to a computer, if a child does use your mobile device, you may want to monitor their access to help prevent exposure to inappropriate apps or content.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

# Operational Warnings

Obey all posted signs when using mobile devices in public areas.







## Potentially Explosive Atmospheres




Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as “Intrinsically Safe” (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

## Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
 	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
 	Do not dispose of your battery or mobile device with your household waste. See “Recycling” for more information.

Symbol	Definition
	Do not use tools.
	For indoor use only.
	Listening at full volume to music or voice through a headset may damage your hearing.

## Radio Frequency (RF) Energy

### Exposure to RF Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits. Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

### RF Energy Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 cm (1 inch) from your body when transmitting.
- Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: [www.motorola.com](http://www.motorola.com).

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an Flight Mode or similar feature, consult airline staff about using it in flight.

### Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

## Specific Absorption Rate (SAR)

### YOUR MOBILE DEVICE MEETS C@ IF J FQP CLO EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by Federal Communications Commission (FCC). These limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 1.6 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the FCC guidelines for your device model are listed below:

Head SAR	UMTS 900/2100 + Bluetooth	___ W/kg
	GSM 850/1900 + Bluetooth	0.555 W/kg
	CDMA 800/1900 + Bluetooth	___ W/kg
Body-worn SAR	UMTS 900/2100 + Bluetooth	___ W/kg
	GSM 850/1900 + Bluetooth	0.921 W/kg
	CDMA 800/1900 + Bluetooth	___ W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out using an approved accessory or at a separation distance of 1 cm (0.4 inch). To meet RF exposure guidelines during body-worn operation, the device should be in an approved accessory or positioned at least 1 cm (0.4 inch) away from the body. If you are not using an approved accessory, ensure that whatever product is used is free of any metal and that it positions the phone at least 1 cm (0.4 inch) away from the body.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

Additional information can be found at [www.who.int/emf](http://www.who.int/emf) (World Health Organization) or [www.motorola.com/rfhealth](http://www.motorola.com/rfhealth) (Motorola Mobility, Inc.).

## Information from the World Health Organization

"A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established for mobile phone use."



## European Union Directives Conformance Statement

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:

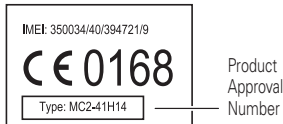
CE 0168

CE 0168!

[Only Indoor Use Allowed In France  
for Bluetooth and/or Wi-Fi]

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the website.

## FCC Notice to Users

**The following statement applies to all products that bear the FCC logo on the product label.**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are

designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support Wi-Fi 802.11a (as defined in the product specifications available at [www.motorola.com](http://www.motorola.com)), the following information applies. This equipment has the capability to operate Wi-Fi in the 5 GHz Unlicensed National Information Infrastructure (U-NII) band. Because this band is shared with MSS (Mobile Satellite Service), the FCC has restricted such devices to indoor use only (see 47 CFR 15.407(e)). Since wireless hot spots operating in this band have the same restriction, outdoor services are not offered. Nevertheless, please do not operate this device in Wi-Fi mode when outdoors.

## Location Services (GPS & AGPS)

The following information is applicable to Motorola mobile devices that provide location-based (GPS and/or AGPS) functionality.

Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

## Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

## Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

## Navigation

The following information is applicable to Motorola mobile devices that provide navigation features.

When using navigation features, note that mapping information, directions and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic, and all other factors that may impact driving. Always obey posted road signs.

# Smart Practices While Driving

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only may be required. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial, redial and voice dial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies (wherever wireless phone service is available).
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call

911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.

- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

## Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure Personal Information**—Your mobile device can store personal information in various locations including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.  
**Note:** For information on how to backup or wipe data from your mobile device, go to [www.motorola.com/support](http://www.motorola.com/support)
- **Online accounts**—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go to your account for information on how to manage the account, and how to use security features such as remote wipe and device location (where available).
- **Applications and updates**—Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources.
- **Wireless**—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorised access to your device.

- **Location-based information**—Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.
- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Use & Care

To care for your Motorola mobile device, please observe the following:



### liquids

Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the mobile device.



### extreme heat or cold

Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).



### microwaves

Don't try to dry your mobile device in a microwave oven.

**dust and dirt**

Don't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.

**cleaning solutions**

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.

**shock and vibration**

Don't drop your mobile device.

**protection**

To help protect your mobile device, always make sure that the battery compartment and any connector covers are closed and secure.

## Recycling

### Mobile Devices & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority.

Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)



### Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

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## Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA MOBILITY, INC.

OSS Management

600 North US Hwy 45

Libertyville, IL 60048

USA

The Motorola website [opensource.motorola.com](http://opensource.motorola.com) also contains information regarding Motorola's use of open source.

Motorola has created the [opensource.motorola.com](http://opensource.motorola.com) website to serve as a portal for interaction with the software community-at-large.



To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please press Menu Key > **Settings** > **About phone** > **Legal information** > **Open source licenses**. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

## Service & Repairs

If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 0870-9010-555 (United Kingdom), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

# Copyright & Trademarks

Motorola Mobility, Inc.  
Consumer Advocacy Office  
600 N US Hwy 45  
Libertyville, IL 60048

[www.motorola.com](http://www.motorola.com)

1-800-734-5870 (United States)

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Motorola does not take responsibility for changes/modification to the transceiver.

Product ID: MOTOROLA **FIRE™** (XT311/XT316)

Manual Number: 68016248001



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