Let's get started
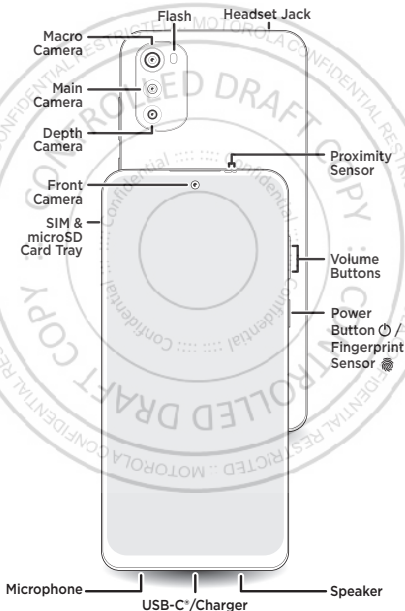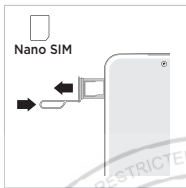
Before using your phone, please read the legal, safety, and regulatory information provided with your product.
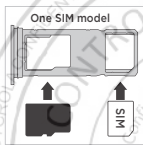

Flash
Headset Jack
Macro Camera
Main Camera
Depth Camera
Proximity Sensor
Front Camera
SIM & microSD Card Tray
Volume Buttons
Power Button ⏻ / Fingerprint Sensor ▥
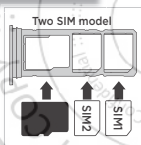Microphone
USB-C®/Charger
Speaker

Put in the cards & power on

1 Insert the SIM tool into the tray hole to pop out the tray.

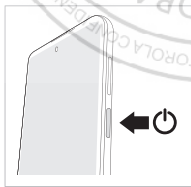Make sure you use the correct size SIM card and don't cut the SIM card.

Nano SIM

2 Insert the SIM card(s) with the gold contacts down, then gently push the tray into the slot.

Add a microSD card **micro** (optional, sold separately) for additional storage.

One SIM model

SIM

Two SIM model

SIM2 SIM1

3 Press and hold the Power button, then follow the prompts to get started.

Help & more

Get answers, updates, and info:

- **Help is here:** From the home screen, swipe up and tap **Settings > Help** to learn how to use your phone and get support.
- **Get more:** Get software, user guides, and more at www.motorola.com/mymotoe.
- **Get apps:** Tap **Play Store** to browse and download apps.
- **Uninstall an app:** Touch and hold the app, then drag it to Uninstall.
- **Backup & restore:** Log in to your Google account to restore contacts, calendar, and more.

Legal information. This guide provides important legal, safety, and regulatory information that you should read before using your product. For the complete legal information, from the home screen swipe up and tap **Settings > Q**, then type **Legal information**, or visit www.motorola.com/device-legal.

Water repellent. Your phone is not waterproof. For more about your phone's water-repellent design and care, swipe up and tap **Settings > Help**.

Battery safety. To prevent possible burning and injury, the battery in your phone should only be removed by a Motorola-approved service center or similar skilled personnel.

If your phone becomes unresponsive, press and hold the Power button until the screen goes dark and your phone restarts. Charge your phone using a compatible Motorola charger (may be sold separately). Use of other chargers is not recommended. Don't charge your phone in temperatures below -20°C (-4°F) or above 45°C (113°F). Chargers that do not comply with applicable national standards may be unsafe, with risk of death or injury, and may cause slow charging, product damage, or reduced device performance. To view applicable standards and to learn more, see the "Legal information" section of this guide, or visit www.motorola.com/device-legal.

Warning about high volume usage. To prevent possible hearing damage, do not listen at high volume levels for long periods. When your headset volume reaches the high volume threshold, a warning shows. Tap **OK** to dismiss it, or wait one to five seconds, then press the Volume Up button to dismiss the alert and enable the volume to continue to be adjusted.

Disposal & recycling. For help recycling products and packaging responsibly, visit www.motorola.com/recycling.

Extreme heat or cold. Don't use your phone in temperatures below -20°C (-4°F) or above 45°C (113°F). Don't store/transport your phone in temperatures below -20°C (-4°F) or above 60°C (140°F).

Legal disclaimers. Features, services and applications are market dependent and may not be available in all areas; additional terms/charges may apply. Product specifications and other information contained in this guide are believed to be accurate at the time

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of printing. Motorola reserves the right to correct or change any information without notice.

Arbitration. Your purchase is governed by a binding arbitration clause. For more information and how to opt-out, see the legal guide that came with your phone.

SAR information (on e-label). To view specific absorption rate (SAR) values for this phone, from the home screen swipe up and tap **Settings** > Q, then type **Regulatory labels**, from your phone's dialpad, type ***#07#**, or visit www.motorola.com/sar.

Supported frequencies and power (Model XT2227-2, XT2227-3). This phone is capable of operation on the following frequencies, subject to location and network availability.

Operating mode	Frequency range MHz / Band	Maximum nominal transmit power dBm
Bluetooth	2400 – 2483.5	20dBm EIRP
WLAN	2400 – 2483.5	20dBm EIRP
GNSS	1559 - 1610	N/A
FM	87.5 - 108	N/A
GSM	2/3/5/8	33/30
UMTS	XT2227-2: 1/2/5/8 XT2227-3: 1/2/5/8/19	24
LTE	XT2227-2: 1/3/5/7/8/20/38/40/41 XT2227-3: 1/2/3/5/7/8/18/19/20/26/28 /38/40/41	23

Technical specifications.

Model(s)	XT2227-2, XT2227-3
Form	Touch screen phone
Band	**XT2227-2:** 4G: 1/3/5/7/8/20/38/40/41 | 3G: 1/2/5/8 | 2G: 2/3/5/8 **XT2227-3:** 4G: 1/2/3/5/7/8/18/19/20/26/28/38/40/41 | 3G: 1/2/5/8/19 | 2G: 2/3/5/8
OS	Android™ 11
CPU	UNISOC T606
Size	163.95 x 74.94 x 8.49mm
Display	6.5" 90Hz Max Vision HD+ display
Front Camera	8MP (f/2.0, 1.12μm)
Back Camera	16MP (f/2.2, 1.0μm) | PDAF 2MP (f/2.4, 1.75μm) | macro 2MP (f/2.4, 1.75μm) | depth

Data Transfer	LTE Cat 4 150Mbps DL, 75Mbps UL,
	DC-HSPA+ 42.2Mbps DL (Cat 24), 11.5Mbps UL (Cat 7)
	EDGE 384k bit/s DL(class 12) 192kbps UL(class 12)
	GPRS 42k bps DL(class 12) 42kbps DL(class 12)
Sensor	Fingerprint reader, Proximity sensor, Ambient Light sensor, Accelerometer, Notification LED
Memory and Storage	ROM: 64 GB
	RAM: 4 GB
	Expandable storage: 1 TB microSD (sold separately)
Connection	Type-C port (USB 2.0)
	Audio: 3.5 mm
Browser	Google Chrome
Messaging	SMS, MMS, Duo
Video/Audio	Audio Encode: AMR-NB, AMR-WB, MP3
	Audio Decode: MP3, AAC, AAC+, AMR-NB, AMR-WB, FLAC, ADPCM
	Voice Codec:
	Support quad vocoders for AMR-NB, EFR, HR and FR
	Support AMR-WB/AMR-NB
	Support EVS-NB/WB/SWB
Battery	5000mAh non-removable

Unified product circulation mark. Compliance with the requirements of Technical Regulations: Smartphone meets the requirements of TR CU 020/2011 "electromagnetic compatibility of technical means." TR EAEU 037/2016 "On Restrictions of the use of hazardous substances in electrical and radio electronic equipment". Charger (AC adapter) meets the requirements of TR CU 004/2011 "on safety of low-voltage equipment." TR CU 020/2011 "electromagnetic compatibility of technical means." TR EAEU 037/2016 "On Restrictions of the use of hazardous substances in electrical and radio electronic equipment". Mark of conformity:

Russian compliance. Smartphone for personal and business use, designed for voice calls, sending text messages, data transfer, with support for various connection profiles (Wi-Fi, Bluetooth, GSM, CDMA, etc.) and applications.

Изготовитель: Моторола Мобилити ЛЛС, 222 В. Мерчандисе Март Плаза, Суите 1800, Чикаго, ИЛ 60654, США (Motorola Mobility LLC, 222 W. Merchandise Mart Plaza, Suite 1800, Chicago, IL 60654, USA) Made in China. Representative: LLC Lenovo EE/A, 143401, Moscow Region, Krasnogorsk, boulevard Stroiteley 4 bld 1, section A, 7 floor. Importer: The name of Importer can be found on package label/sticker*.

Manufacturing date: see package label*, line Date (the date is

indicated in a format year-month-date).
* According to the standard GOST 2.601-2013 "Unified system of design documentation. Operational manual», article 5.1, clause 5.1.2, sticker/label is considered as type of operation manual.
Life cycle of the product: 2 years.

Product ID: **moto e** (Model XT2227-2, XT2227-3)
Manual Number: XXXXXXXX-A