| LOG MESSAGE | DESCRIPTION |
|--|---|
| Under SYN flood attack, sent TCP RST | The router sent a TCP reset packet when a host was under a SYN flood attack (the TCP incomplete count is per destination host.) |
| Exceed TCP MAX incomplete, sent TCP RST | The router sent a TCP reset packet when the number of TCP incomplete connections exceeded the user configured threshold. (the TCP incomplete count is per destination host.) Note: Refer to TCP Maximum Incomplete in the Firewall Attack Alerts screen. |
| Peer TCP state out of order, sent TCP RST | The router sent a TCP reset packet when a TCP connection state was out of order.Note: The firewall refers to RFC793 Figure 6 to check the TCP state. |
| Firewall session time out, sent TCP RST | The router sent a TCP reset packet when a dynamic firewall session timed out. |
| | The default timeout values are as follows: |
| | ICMP idle timeout: 3 minutes |
| | UDP idle timeout: 3 minutes |
| | TCP connection (three way handshaking) timeout: 270 seconds |
| | TCP FIN-wait timeout: 2 MSL (Maximum Segment Lifetime set in the TCP header). |
| | TCP idle (established) timeout (s): 150 minutes |
| | TCP reset timeout: 10 seconds |
| Exceed MAX incomplete, sent TCP RST | The router sent a TCP reset packet when the number of incomplete connections (TCP and UDP) exceeded the user-configured threshold. (Incomplete count is for all TCP and UDP connections through the firewall.)Note: When the number of incomplete connections (TCP + UDP) > "Maximum Incomplete High", the router sends TCP RST packets for TCP connections and destroys TOS (firewall dynamic sessions) until incomplete connections < "Maximum Incomplete Low". |
| Access block, sent TCP RST | The router sends a TCP RST packet and generates this log if you turn on the firewall TCP reset mechanism (via CI command: "sys firewall tcprst"). |

Table 133TCP Reset Logs

Table 134 Packet Filter Logs

| LOG MESSAGE | DESCRIPTION |
|---|--|
| [TCP UDP ICMP IGMP Generic] packet filter matched (set:%d, rule:%d) | Attempted access matched a configured filter rule (denoted by its set and rule number) and was blocked or forwarded according to the rule. |

| Table 135 | ICMP | Logs |
|-----------|------|------|
|-----------|------|------|

| LOG MESSAGE | DESCRIPTION |
|--|--|
| <pre>Firewall default policy: ICMP <packet direction="">, <type:%d>, <code:%d></code:%d></type:%d></packet></pre> | ICMP access matched the default policy and was blocked or forwarded according to the user's setting. For type and code details, see Table 147 on page 324. |
| <pre>Firewall rule [NOT] match: ICMP <packet direction="">, <rule:%d>, <type:%d>, <code:%d></code:%d></type:%d></rule:%d></packet></pre> | ICMP access matched (or didn't match) a firewall rule (denoted by its number) and was blocked or forwarded according to the rule. For type and code details, see Table 147 on page 324. |
| Triangle route packet forwarded: ICMP | The firewall allowed a triangle route session to pass through. |
| Packet without a NAT table entry blocked: ICMP | The router blocked a packet that didn't have a corresponding NAT table entry. |
| Unsupported/out-of-order ICMP: ICMP | The firewall does not support this kind of ICMP packets or the ICMP packets are out of order. |
| Router reply ICMP packet: ICMP | The router sent an ICMP reply packet to the sender. |

Table 136 CDR Logs

| LOG MESSAGE | DESCRIPTION |
|--|---|
| board%d line%d channel%d, call%d,%s CO1 Outgoing Call dev=%x ch=%x%s | The router received the setup requirements for a call. "call" is the reference (count) number of the call. "dev" is the device type (3 is for dial-up, 6 is for PPPoE, 10 is for PPTP). "channel" or "ch" is the call channel ID.For example,"board 0 line 0 channel 0, call 3, C01 Outgoing Call dev=6 ch=0 "Means the router has dialed to the PPPoE server 3 times. |
| board%d line%d channel%d, call%d,%s CO2 OutCall Connected%d%s | The PPPoE, PPTP or dial-up call is connected. |
| board%d line%d channel%d, call%d,%s CO2 Call Terminated | The PPPoE, PPTP or dial-up call was disconnected. |

Table 137 PPP Logs

| LOG MESSAGE | DESCRIPTION |
|-------------------|--|
| ppp:LCP Starting | The PPP connection's Link Control Protocol stage has started. |
| ppp:LCP Opening | The PPP connection's Link Control Protocol stage is opening. |
| ppp:CHAP Opening | The PPP connection's Challenge Handshake Authentication Protocol stage is opening. |
| ppp:IPCP Starting | The PPP connection's Internet Protocol Control Protocol stage is starting. |
| ppp:IPCP Opening | The PPP connection's Internet Protocol Control Protocol stage is opening. |

Table 137PPP Logs (continued)

| LOG MESSAGE | DESCRIPTION |
|------------------|---|
| ppp:LCP Closing | The PPP connection's Link Control Protocol stage is closing. |
| ppp:IPCP Closing | The PPP connection's Internet Protocol Control Protocol stage is closing. |

Table 138 UPnP Logs

| LOG MESSAGE | DESCRIPTION |
|----------------------------|---|
| UPnP pass through Firewall | UPnP packets can pass through the firewall. |

Table 139 Content Filtering Logs

| LOG MESSAGE | DESCRIPTION |
|--|--|
| %s: Keyword blocking | The content of a requested web page matched a user defined keyword. |
| %s: Not in trusted web list | The web site is not in a trusted domain, and the router blocks all traffic except trusted domain sites. |
| %s: Forbidden Web site | The web site is in the forbidden web site list. |
| %s: Contains ActiveX | The web site contains ActiveX. |
| %s: Contains Java applet | The web site contains a Java applet. |
| %s: Contains cookie | The web site contains a cookie. |
| %s: Proxy mode detected | The router detected proxy mode in the packet. |
| %s | The content filter server responded that the web site is in the blocked category list, but it did not return the category type. |
| %s:%s | The content filter server responded that the web site is in the blocked category list, and returned the category type. |
| %s(cache hit) | The system detected that the web site is in the blocked list from the local cache, but does not know the category type. |
| %s:%s(cache hit) | The system detected that the web site is in blocked list from the local cache, and knows the category type. |
| %s: Trusted Web site | The web site is in a trusted domain. |
| %s | When the content filter is not on according to the time schedule or you didn't select the "Block Matched Web Site" check box, the system forwards the web content. |
| Waiting content filter server timeout | The external content filtering server did not respond within the timeout period. |
| DNS resolving failed | The ZyXEL Device cannot get the IP address of the external content filtering via DNS query. |
| Creating socket failed | The ZyXEL Device cannot issue a query because TCP/IP socket creation failed, port:port number. |

| LOG MESSAGE | DESCRIPTION |
|--|---|
| Connecting to content filter server fail | The connection to the external content filtering server failed. |
| License key is invalid | The external content filtering license key is invalid. |

Table 140 Attack Logs

| LOG MESSAGE | DESCRIPTION |
|--|--|
| attack [TCP UDP IGMP ESP GRE OSPF] | The firewall detected a TCP/UDP/IGMP/ESP/GRE/OSPF attack. |
| attack ICMP (type:%d, code:%d) | The firewall detected an ICMP attack. For type and code details, see Table 147 on page 324. |
| land [TCP UDP IGMP ESP GRE OSPF] | The firewall detected a TCP/UDP/IGMP/ESP/GRE/OSPF land attack. |
| <pre>land ICMP (type:%d, code:%d)</pre> | The firewall detected an ICMP land attack. For type and code details, see Table 147 on page 324. |
| ip spoofing - WAN [TCP UDP IGMP ESP GRE OSPF] | The firewall detected an IP spoofing attack on the WAN port. |
| ip spoofing - WAN ICMP (type:%d, code:%d) | The firewall detected an ICMP IP spoofing attack on the WAN port. For type and code details, see Table 147 on page 324. |
| <pre>icmp echo: ICMP (type:%d, code:%d)</pre> | The firewall detected an ICMP echo attack. For type and code details, see Table 147 on page 324. |
| syn flood TCP | The firewall detected a TCP syn flood attack. |
| ports scan TCP | The firewall detected a TCP port scan attack. |
| teardrop TCP | The firewall detected a TCP teardrop attack. |
| teardrop UDP | The firewall detected an UDP teardrop attack. |
| <pre>teardrop ICMP (type:%d, code:%d)</pre> | The firewall detected an ICMP teardrop attack. For type and code details, see Table 147 on page 324. |
| illegal command TCP | The firewall detected a TCP illegal command attack. |
| NetBIOS TCP | The firewall detected a TCP NetBIOS attack. |
| ip spoofing - no routing entry [TCP UDP IGMP ESP GRE OSPF] | The firewall classified a packet with no source routing entry as an IP spoofing attack. |
| <pre>ip spoofing - no routing entry ICMP (type:%d, code:%d)</pre> | The firewall classified an ICMP packet with no source routing entry as an IP spoofing attack. |
| vulnerability ICMP (type:%d, code:%d) | The firewall detected an ICMP vulnerability attack. For type and code details, see Table 147 on page 324. |
| <pre>traceroute ICMP (type:%d, code:%d)</pre> | The firewall detected an ICMP traceroute attack. For type and code details, see Table 147 on page 324. |

| LOG MESSAGE | DESCRIPTION |
|--|---|
| Discard REPLAY packet | The router received and discarded a packet with an incorrect sequence number. |
| Inbound packet authentication failed | The router received a packet that has been altered. A third party may have altered or tampered with the packet. |
| Receive IPSec packet, but no corresponding tunnel exists | The router dropped an inbound packet for which SPI could not find a corresponding phase 2 SA. |
| Rule <%d> idle time out, disconnect | The router dropped a connection that had outbound traffic and no inbound traffic for a certain time period. You can use the "ipsec timer chk_conn" CI command to set the time period. The default value is 2 minutes. |
| WAN IP changed to <ip></ip> | The router dropped all connections with the "MyIP" configured as "0.0.0.0" when the WAN IP address changed. |

Table 142 IKE Logs

| LOG MESSAGE | DESCRIPTION |
|--|--|
| Active connection allowed exceeded | The IKE process for a new connection failed because the limit of simultaneous phase 2 SAs has been reached. |
| Start Phase 2: Quick Mode | Phase 2 Quick Mode has started. |
| Verifying Remote ID failed: | The connection failed during IKE phase 2 because the router and the peer's Local/Remote Addresses don't match. |
| Verifying Local ID failed: | The connection failed during IKE phase 2 because the router and the peer's Local/Remote Addresses don't match. |
| IKE Packet Retransmit | The router retransmitted the last packet sent because there was no response from the peer. |
| Failed to send IKE Packet | An Ethernet error stopped the router from sending IKE packets. |
| Too many errors! Deleting SA | An SA was deleted because there were too many errors. |
| Phase 1 IKE SA process done | The phase 1 IKE SA process has been completed. |
| Duplicate requests with the same cookie | The router received multiple requests from the same peer while still processing the first IKE packet from the peer. |
| IKE Negotiation is in process | The router has already started negotiating with the peer for the connection, but the IKE process has not finished yet. |
| No proposal chosen | Phase 1 or phase 2 parameters don't match. Please check all protocols / settings. Ex. One device being configured for 3DES and the other being configured for DES causes the connection to fail. |
| Local / remote IPs of incoming request conflict with rule <%d> | The security gateway is set to "0.0.0.0" and the router used the peer's "Local Address" as the router's "Remote Address". This information conflicted with static rule #d; thus the connection is not allowed. |

| Table 142 | IKE Logs | (continued) |
|-----------|----------|-------------|
|-----------|----------|-------------|

| LOG MESSAGE | DESCRIPTION |
|---|---|
| Cannot resolve Secure Gateway Addr for rule <%d> | The router couldn't resolve the IP address from the domain name that was used for the secure gateway address. |
| Peer ID: <peer id=""> <my remote<br="">type> -<my local="" type=""></my></my></peer> | The displayed ID information did not match between the two ends of the connection. |
| vs. My Remote <my remote=""> - <my remote=""></my></my> | The displayed ID information did not match between the two ends of the connection. |
| vs. My Local <my local="">-<my local></my </my> | The displayed ID information did not match between the two ends of the connection. |
| Send <packet></packet> | A packet was sent. |
| Recv <packet></packet> | IKE uses ISAKMP to transmit data. Each ISAKMP packet contains many different types of payloads. All of them show in the LOG. Refer to RFC2408 – ISAKMP for a list of all ISAKMP payload types. |
| Recv <main aggressive="" or=""> Mode request from <ip></ip></main> | The router received an IKE negotiation request from the peer address specified. |
| Send <main aggressive="" or=""> Mode request to <ip></ip></main> | The router started negotiation with the peer. |
| Invalid IP <peer local=""> / <peer local=""></peer></peer> | The peer's "Local IP Address" is invalid. |
| Remote IP <remote ip=""> / <remote ip=""> conflicts</remote></remote> | The security gateway is set to "0.0.0.0" and the router used the peer's "Local Address" as the router's "Remote Address". This information conflicted with static rule #d; thus the connection is not allowed. |
| Phase 1 ID type mismatch | This router's "Peer ID Type" is different from the peer IPSec router's "Local ID Type". |
| Phase 1 ID content mismatch | This router's "Peer ID Content" is different from the peer IPSec router's "Local ID Content". |
| No known phase 1 ID type found | The router could not find a known phase 1 ID in the connection attempt. |
| ID type mismatch. Local / Peer: <local id="" id<br="" peer="" type="">type></local> | The phase 1 ID types do not match. |
| ID content mismatch | The phase 1 ID contents do not match. |
| Configured Peer ID Content: <configured content="" id="" peer=""></configured> | The phase 1 ID contents do not match and the configured "Peer ID Content" is displayed. |
| Incoming ID Content: <incoming content="" id="" peer=""></incoming> | The phase 1 ID contents do not match and the incoming packet's ID content is displayed. |
| Unsupported local ID Type: <%d> | The phase 1 ID type is not supported by the router. |
| Build Phase 1 ID | The router has started to build the phase 1 ID. |
| Adjust TCP MSS to%d | The router automatically changed the TCP Maximum Segment Size value after establishing a tunnel. |
| Rule <%d> input idle time out, disconnect | The tunnel for the listed rule was dropped because there was no inbound traffic within the idle timeout period. |
| XAUTH succeed! Username: <username></username> | The router used extended authentication to authenticate the listed username. |

Table 142 IKE Logs (continued)

| LOG MESSAGE | DESCRIPTION |
|---|---|
| XAUTH fail! Username: <username></username> | The router was not able to use extended authentication to authenticate the listed username. |
| Rule[%d] Phase 1 negotiation mode mismatch | The listed rule's IKE phase 1 negotiation mode did not match between the router and the peer. |
| Rule [%d] Phase 1 encryption algorithm mismatch | The listed rule's IKE phase 1 encryption algorithm did not match between the router and the peer. |
| Rule [%d] Phase 1 authentication algorithm mismatch | The listed rule's IKE phase 1 authentication algorithm did not match between the router and the peer. |
| Rule [%d] Phase 1 authentication method mismatch | The listed rule's IKE phase 1 authentication method did not match between the router and the peer. |
| Rule [%d] Phase 1 key group mismatch | The listed rule's IKE phase 1 key group did not match between the router and the peer. |
| Rule [%d] Phase 2 protocol mismatch | The listed rule's IKE phase 2 protocol did not match between the router and the peer. |
| Rule [%d] Phase 2 encryption algorithm mismatch | The listed rule's IKE phase 2 encryption algorithm did not match between the router and the peer. |
| Rule [%d] Phase 2 authentication algorithm mismatch | The listed rule's IKE phase 2 authentication algorithm did not match between the router and the peer. |
| Rule [%d] Phase 2 encapsulation mismatch | The listed rule's IKE phase 2 encapsulation did not match between the router and the peer. |
| Rule [%d]> Phase 2 pfs mismatch | The listed rule's IKE phase 2 perfect forward secret (pfs) setting did not match between the router and the peer. |
| Rule [%d] Phase 1 ID mismatch | The listed rule's IKE phase 1 ID did not match between the router and the peer. |
| Rule [%d] Phase 1 hash mismatch | The listed rule's IKE phase 1 hash did not match between the router and the peer. |
| Rule [%d] Phase 1 preshared key mismatch | The listed rule's IKE phase 1 pre-shared key did not match between the router and the peer. |
| Rule [%d] Tunnel built successfully | The listed rule's IPSec tunnel has been built successfully. |
| Rule [%d] Peer's public key not found | The listed rule's IKE phase 1 peer's public key was not found. |
| Rule [%d] Verify peer's signature failed | The listed rule's IKE phase 1verification of the peer's signature failed. |
| Rule [%d] Sending IKE request | IKE sent an IKE request for the listed rule. |
| Rule [%d] Receiving IKE request | IKE received an IKE request for the listed rule. |
| Swap rule to rule [%d] | The router changed to using the listed rule. |
| Rule [%d] Phase 1 key length mismatch | The listed rule's IKE phase 1 key length (with the AES encryption algorithm) did not match between the router and the peer. |
| Rule [%d] phase 1 mismatch | The listed rule's IKE phase 1 did not match between the router and the peer. |

| Table 142 | IKE Logs | (continued) |
|-----------|----------|-------------|
|-----------|----------|-------------|

| LOG MESSAGE | DESCRIPTION |
|--|--|
| Rule [%d] phase 2 mismatch | The listed rule's IKE phase 2 did not match between the router and the peer. |
| Rule [%d] Phase 2 key length mismatch | The listed rule's IKE phase 2 key lengths (with the AES encryption algorithm) did not match between the router and the peer. |

Table 143 PKI Logs

| LOG MESSAGE | DESCRIPTION |
|---|--|
| Enrollment successful | The SCEP online certificate enrollment was successful. The Destination field records the certification authority server IP address and port. |
| Enrollment failed | The SCEP online certificate enrollment failed. The Destination field records the certification authority server's IP address and port. |
| Failed to resolve <scep ca="" server="" url=""></scep> | The SCEP online certificate enrollment failed because the certification authority server's address cannot be resolved. |
| Enrollment successful | The CMP online certificate enrollment was successful. The Destination field records the certification authority server's IP address and port. |
| Enrollment failed | The CMP online certificate enrollment failed. The Destination field records the certification authority server's IP address and port. |
| Failed to resolve <cmp CA server url></cmp | The CMP online certificate enrollment failed because the certification authority server's IP address cannot be resolved. |
| Rcvd ca cert: <subject name></subject | The router received a certification authority certificate, with subject name as recorded, from the LDAP server whose IP address and port are recorded in the Source field. |
| Rcvd user cert: <subject name=""></subject> | The router received a user certificate, with subject name as recorded, from the LDAP server whose IP address and port are recorded in the Source field. |
| Rcvd CRL <size>: <issuer name=""></issuer></size> | The router received a CRL (Certificate Revocation List), with size and issuer name as recorded, from the LDAP server whose IP address and port are recorded in the Source field. |
| Rcvd ARL <size>: <issuer name=""></issuer></size> | The router received an ARL (Authority Revocation List), with size and issuer name as recorded, from the LDAP server whose address and port are recorded in the Source field. |
| Failed to decode the received ca cert | The router received a corrupted certification authority certificate from the LDAP server whose address and port are recorded in the Source field. |
| Failed to decode the received user cert | The router received a corrupted user certificate from the LDAP server whose address and port are recorded in the Source field. |
| Failed to decode the received CRL | The router received a corrupted CRL (Certificate Revocation List) from the LDAP server whose address and port are recorded in the Source field. |
| Failed to decode the received ARL | The router received a corrupted ARL (Authority Revocation List) from the LDAP server whose address and port are recorded in the Source field. |

Table 143 PKI Logs (continued)

| LOG MESSAGE | DESCRIPTION |
|--|--|
| Rcvd data <size> too large! Max size allowed: <max size=""></max></size> | The router received directory data that was too large (the size is listed) from the LDAP server whose address and port are recorded in the Source field. The maximum size of directory data that the router allows is also recorded. |
| Cert trusted: <subject name></subject | The router has verified the path of the certificate with the listed subject name. |
| Due to <reason codes="">, cert not trusted: <subject name=""></subject></reason> | Due to the reasons listed, the certificate with the listed subject name has not passed the path verification. The recorded reason codes are only approximate reasons for not trusting the certificate. Please see Table 144 on page 322 for the corresponding descriptions of the codes. |

Table 144 Certificate Path Verification Failure Reason Codes

| CODE | DESCRIPTION |
|------|--|
| 1 | Algorithm mismatch between the certificate and the search constraints. |
| 2 | Key usage mismatch between the certificate and the search constraints. |
| 3 | Certificate was not valid in the time interval. |
| 4 | (Not used) |
| 5 | Certificate is not valid. |
| 6 | Certificate signature was not verified correctly. |
| 7 | Certificate was revoked by a CRL. |
| 8 | Certificate was not added to the cache. |
| 9 | Certificate decoding failed. |
| 10 | Certificate was not found (anywhere). |
| 11 | Certificate chain looped (did not find trusted root). |
| 12 | Certificate contains critical extension that was not handled. |
| 13 | Certificate issuer was not valid (CA specific information missing). |
| 14 | (Not used) |
| 15 | CRL is too old. |
| 16 | CRL is not valid. |
| 17 | CRL signature was not verified correctly. |
| 18 | CRL was not found (anywhere). |
| 19 | CRL was not added to the cache. |
| 20 | CRL decoding failed. |
| 21 | CRL is not currently valid, but in the future. |
| 22 | CRL contains duplicate serial numbers. |
| 23 | Time interval is not continuous. |
| 24 | Time information not available. |
| 25 | Database method failed due to timeout. |

| CODE | DESCRIPTION |
|------|------------------------------|
| 26 | Database method failed. |
| 27 | Path was not verified. |
| 28 | Maximum path length reached. |

Table 144 Certificate Path Verification Failure Reason Codes (continued)

Table 145 802.1X Logs

| LOG MESSAGE | DESCRIPTION |
|--|--|
| Local User Database accepts user. | A user was authenticated by the local user database. |
| Local User Database reports user credential error. | A user was not authenticated by the local user database because of an incorrect user password. |
| Local User Database does not find user`s credential. | A user was not authenticated by the local user database because the user is not listed in the local user database. |
| RADIUS accepts user. | A user was authenticated by the RADIUS Server. |
| RADIUS rejects user. Pls check RADIUS Server. | A user was not authenticated by the RADIUS Server. Please check the RADIUS Server. |
| Local User Database does not support authentication method. | The local user database only supports the EAP-MD5 method. A user tried to use another authentication method and was not authenticated. |
| User logout because of session timeout expired. | The router logged out a user whose session expired. |
| User logout because of user deassociation. | The router logged out a user who ended the session. |
| User logout because of no authentication response from user. | The router logged out a user from which there was no authentication response. |
| User logout because of idle timeout expired. | The router logged out a user whose idle timeout period expired. |
| User logout because of user request. | A user logged out. |
| Local User Database does not support authentication mothed. | A user tried to use an authentication method that the local user database does not support (it only supports EAP- MD5). |
| No response from RADIUS. Pls check RADIUS Server. | There is no response message from the RADIUS server, please check the RADIUS server. |
| Use Local User Database to authenticate user. | The local user database is operating as the authentication server. |
| Use RADIUS to authenticate user. | The RADIUS server is operating as the authentication server. |
| No Server to authenticate user. | There is no authentication server to authenticate a user. |
| Local User Database does not find user`s credential. | A user was not authenticated by the local user database because the user is not listed in the local user database. |

| PACKET DIRECTION | DIRECTION | DESCRIPTION |
|------------------|-----------------------------|--|
| (L to W) | LAN to WAN | ACL set for packets traveling from the LAN to the WAN. |
| (W to L) | WAN to LAN | ACL set for packets traveling from the WAN to the LAN. |
| (L to L) | LAN to LAN/ ZyXEL Device | ACL set for packets traveling from the LAN to the LAN or the ZyXEL Device. |
| (W to W) | WAN to WAN/ ZyXEL Device | ACL set for packets traveling from the WAN to the WAN or the ZyXEL Device. |

Table 146 ACL Setting Notes

Table 147 ICMP Notes

| TYPE | CODE | DESCRIPTION |
|------|------|---|
| 0 | | Echo Reply |
| | 0 | Echo reply message |
| 3 | | Destination Unreachable |
| | 0 | Net unreachable |
| | 1 | Host unreachable |
| | 2 | Protocol unreachable |
| | 3 | Port unreachable |
| | 4 | A packet that needed fragmentation was dropped because it was set to Don't Fragment (DF) |
| | 5 | Source route failed |
| 4 | | Source Quench |
| | 0 | A gateway may discard internet datagrams if it does not have the buffer space needed to queue the datagrams for output to the next network on the route to the destination network. |
| 5 | | Redirect |
| | 0 | Redirect datagrams for the Network |
| | 1 | Redirect datagrams for the Host |
| | 2 | Redirect datagrams for the Type of Service and Network |
| | 3 | Redirect datagrams for the Type of Service and Host |
| 8 | | Echo |
| | 0 | Echo message |
| 11 | | Time Exceeded |
| | 0 | Time to live exceeded in transit |
| | 1 | Fragment reassembly time exceeded |
| 12 | | Parameter Problem |
| | 0 | Pointer indicates the error |
| 13 | | Timestamp |

| TYPE | CODE | DESCRIPTION |
|------|------|-----------------------------|
| | 0 | Timestamp request message |
| 14 | | Timestamp Reply |
| | 0 | Timestamp reply message |
| 15 | | Information Request |
| | 0 | Information request message |
| 16 | | Information Reply |
| | 0 | Information reply message |

| Table 147 | ICMP N | lotes | (continued) |
|-----------|--------|-------|-------------|
|-----------|--------|-------|-------------|

Table 148 Syslog Logs

| LOG MESSAGE | DESCRIPTION |
|--|---|
| <facility*8 +="" severity="">Mon dd hr:mm:ss hostname src="<srcip:srcport>" dst="<dstip:dstport>" msg="<msg>" note="<note>" devID="<mac address="" last="" three<br="">numbers>" cat="<category></category></mac></note></msg></dstip:dstport></srcip:srcport></facility*8> | "This message is sent by the system ("RAS" displays as the system name if you haven't configured one) when the router generates a syslog. The facility is defined in the web MAIN MENU->LOGS->Log Settings page. The severity is the log's syslog class. The definition of messages and notes are defined in the various log charts throughout this appendix. The "devID" is the last three characters of the MAC address of the router's LAN port. The "cat" is the same as the category in the router's logs. |

The following table shows RFC-2408 ISAKMP payload types that the log displays. Please refer to the RFC for detailed information on each type.

| LOG DISPLAY | PAYLOAD TYPE |
|-------------|----------------------|
| SA | Security Association |
| PROP | Proposal |
| TRANS | Transform |
| KE | Key Exchange |
| ID | Identification |
| CER | Certificate |
| CER_REQ | Certificate Request |
| HASH | Hash |
| SIG | Signature |
| NONCE | Nonce |
| NOTFY | Notification |
| DEL | Delete |
| VID | Vendor ID |

Table 149 RFC-2408 ISAKMP Payload Types

Log Commands

Go to the command interpreter interface.

Configuring What You Want the ZyXEL Device to Log

- **1** Use the sys logs load command to load the log setting buffer that allows you to configure which logs the ZyXEL Device is to record.
- **2** Use sys logs category to view a list of the log categories.

Figure 183 Displaying Log Categories Example

```
Copyright (c) 1994 - 2004 ZyXEL Communications Corp.
ras>?
Valid commands are:
sys exit ether aux
ip ipsec bridge bm
certificates cnm 8021x radius
ras>
```

3 Use sys logs category followed by a log category to display the parameters that are available for the category.

Figure 184 Displaying Log Parameters Example

```
ras> sys logs category access
Usage: [0:none/1:log/2:alert/3:both] [0:don't show debug type/
1:show debug type]
```

4 Use sys logs category followed by a log category and a parameter to decide what to record.

Use 0 to not record logs for that category, 1 to record only logs for that category, 2 to record only alerts for that category, and 3 to record both logs and alerts for that category. Not every parameter is available with every category.

5 Use the sys logs save command to store the settings in the ZyXEL Device (you must do this in order to record logs).

Displaying Logs

- Use the sys logs display command to show all of the logs in the ZyXEL Device's log.
- Use the sys logs category display command to show the log settings for all of the log categories.

- Use the sys logs display [log category] command to show the logs in an individual ZyXEL Device log category.
- Use the sys logs clear command to erase all of the ZyXEL Device's logs.

Log Command Example

This example shows how to set the ZyXEL Device to record the access logs and alerts and then view the results.

```
ras> sys logs load
ras> sys logs category access 3
ras> sys logs save
ras> sys logs display access
#.time
                     source
                                            destination
                                                                  notes
   message
0|06/08/2004 05:58:21 |172.21.4.154
                                           224.0.1.24
                                                                  ACCESS
BLOCK
   Firewall default policy: IGMP (W to W)
1|06/08/2004 05:58:20 |172.21.3.56
                                            |239.255.255.250
                                                                  ACCESS
BLOCK
   Firewall default policy: IGMP (W to W)
2|06/08/2004 05:58:20 |172.21.0.2
                                                                  ACCESS
                                           239.255.255.254
BLOCK
   Firewall default policy: IGMP (W to W)
3|06/08/2004 05:58:20 |172.21.3.191
                                           |224.0.1.22
                                                                  ACCESS
BLOCK
   Firewall default policy: IGMP (W to W)
4|06/08/2004 05:58:20 |172.21.0.254
                                           |224.0.0.1
                                                                  ACCESS
BLOCK
   Firewall default policy: IGMP (W to W)
5|06/08/2004 05:58:20 |172.21.4.187:137
                                            172.21.255.255:137
                                                                  ACCESS
BLOCK
   Firewall default policy: UDP (W to W)
```

APPENDIX L Wireless LANs

Wireless LAN Topologies

This section discusses ad-hoc and infrastructure wireless LAN topologies.

Ad-hoc Wireless LAN Configuration

The simplest WLAN configuration is an independent (Ad-hoc) WLAN that connects a set of computers with wireless adapters (A, B, C). Any time two or more wireless adapters are within range of each other, they can set up an independent network, which is commonly referred to as an Ad-hoc network or Independent Basic Service Set (IBSS). The following diagram shows an example of notebook computers using wireless adapters to form an Ad-hoc wireless LAN.





BSS

A Basic Service Set (BSS) exists when all communications between wireless clients or between a wireless client and a wired network client go through one access point (AP).

Intra-BSS traffic is traffic between wireless clients in the BSS. When Intra-BSS is enabled, wireless client **A** and **B** can access the wired network and communicate with each other. When Intra-BSS is disabled, wireless client **A** and **B** can still access the wired network but cannot communicate with each other.



ESS

An Extended Service Set (ESS) consists of a series of overlapping BSSs, each containing an access point, with each access point connected together by a wired network. This wired connection between APs is called a Distribution System (DS).

This type of wireless LAN topology is called an Infrastructure WLAN. The Access Points not only provide communication with the wired network but also mediate wireless network traffic in the immediate neighborhood.

An ESSID (ESS IDentification) uniquely identifies each ESS. All access points and their associated wireless clients within the same ESS must have the same ESSID in order to communicate.

Figure 187 Infrastructure WLAN

Channel

A channel is the radio frequency(ies) used by IEEE 802.11a/b/g wireless devices. Channels available depend on your geographical area. You may have a choice of channels (for your region) so you should use a different channel than an adjacent AP (access point) to reduce interference. Interference occurs when radio signals from different access points overlap causing interference and degrading performance.

Adjacent channels partially overlap however. To avoid interference due to overlap, your AP should be on a channel at least five channels away from a channel that an adjacent AP is using. For example, if your region has 11 channels and an adjacent AP is using channel 1, then you need to select a channel between 6 or 11.

RTS/CTS

A hidden node occurs when two stations are within range of the same access point, but are not within range of each other. The following figure illustrates a hidden node. Both stations (STA) are within range of the access point (AP) or wireless gateway, but out-of-range of each other, so they cannot "hear" each other, that is they do not know if the channel is currently being used. Therefore, they are considered hidden from each other.



When station A sends data to the AP, it might not know that the station B is already using the channel. If these two stations send data at the same time, collisions may occur when both sets of data arrive at the AP at the same time, resulting in a loss of messages for both stations.

RTS/CTS is designed to prevent collisions due to hidden nodes. An **RTS/CTS** defines the biggest size data frame you can send before an RTS (Request To Send)/CTS (Clear to Send) handshake is invoked.

When a data frame exceeds the **RTS/CTS** value you set (between 0 to 2432 bytes), the station that wants to transmit this frame must first send an RTS (Request To Send) message to the AP for permission to send it. The AP then responds with a CTS (Clear to Send) message to all other stations within its range to notify them to defer their transmission. It also reserves and confirms with the requesting station the time frame for the requested transmission.

Stations can send frames smaller than the specified **RTS/CTS** directly to the AP without the RTS (Request To Send)/CTS (Clear to Send) handshake.

You should only configure **RTS/CTS** if the possibility of hidden nodes exists on your network and the "cost" of resending large frames is more than the extra network overhead involved in the RTS (Request To Send)/CTS (Clear to Send) handshake.

If the **RTS/CTS** value is greater than the **Fragmentation Threshold** value (see next), then the RTS (Request To Send)/CTS (Clear to Send) handshake will never occur as data frames will be fragmented before they reach **RTS/CTS** size.

Note: Enabling the RTS Threshold causes redundant network overhead that could negatively affect the throughput performance instead of providing a remedy.

Fragmentation Threshold

A **Fragmentation Threshold** is the maximum data fragment size (between 256 and 2432 bytes) that can be sent in the wireless network before the AP will fragment the packet into smaller data frames.

A large **Fragmentation Threshold** is recommended for networks not prone to interference while you should set a smaller threshold for busy networks or networks that are prone to interference.

If the **Fragmentation Threshold** value is smaller than the **RTS/CTS** value (see previously) you set then the RTS (Request To Send)/CTS (Clear to Send) handshake will never occur as data frames will be fragmented before they reach **RTS/CTS** size.

Preamble Type

Preamble is used to signal that data is coming to the receiver. **Short** and **Long** refer to the length of the syncronization field in a packet.

Short preamble increases performance as less time sending preamble means more time for sending data. All IEEE 802.11b/g compliant wireless adapters support long preamble, but not all support short preamble.

Select **Long** preamble if you are unsure what preamble mode the wireless adapters support, and to provide more reliable communications in busy wireless networks.

Select **Short** preamble if you are sure the wireless adapters support it, and to provide more efficient communications.

Select **Dynamic** to have the AP automatically use short preamble when wireless adapters support it, otherwise the AP uses long preamble.

Note: The AP and the wireless adapters MUST use the same preamble mode in order to communicate.

IEEE 802.11g Wireless LAN

IEEE 802.11g is fully compatible with the IEEE 802.11b standard. This means an IEEE 802.11b adapter can interface directly with an IEEE 802.11g access point (and vice versa) at 11 Mbps or lower depending on range. IEEE 802.11g has several intermediate rate steps between the maximum and minimum data rates. The IEEE 802.11g data rate and modulation are as follows:

| DATA RATE (MBPS) | MODULATION |
|-----------------------|--|
| 1 | DBPSK (Differential Binary Phase Shift Keyed) |
| 2 | DQPSK (Differential Quadrature Phase Shift Keying) |
| 5.5 / 11 | CCK (Complementary Code Keying) |
| 6/9/12/18/24/36/48/54 | OFDM (Orthogonal Frequency Division Multiplexing) |

| Table 150 | IEEE 802.11g |
|-----------|--------------|
|-----------|--------------|

Wireless Security Overview

Wireless security is vital to your network to protect wireless communication between wireless clients, access points and the wired network.

Wireless security methods available on the ZyXEL Device are data encryption, wireless client authentication, restricting access by device MAC address and hiding the ZyXEL Device identity.

The following figure shows the relative effectiveness of these wireless security methods available on your ZyXEL Device.

| Security Level | Security Type | | | | |
|----------------|--|--|--|--|--|
| Least Secure | Unique SSID (Default) | | | | |
| | Unique SSID with Hide SSID Enabled | | | | |
| | MAC Address Filtering | | | | |
| | WEP Encryption | | | | |
| | IEEE802.1x EAP with RADIUS Server Authentication | | | | |
| | Wi-Fi Protected Access (WPA) | | | | |
| Most Secure | WPA2 | | | | |

Table 151 Wireless Security Levels

Note: You must enable the same wireless security settings on the ZyXEL Device and on all wireless clients that you want to associate with it.

IEEE 802.1x

In June 2001, the IEEE 802.1x standard was designed to extend the features of IEEE 802.11 to support extended authentication as well as providing additional accounting and control features. It is supported by Windows XP and a number of network devices. Some advantages of IEEE 802.1x are:

- User based identification that allows for roaming.
- Support for RADIUS (Remote Authentication Dial In User Service, RFC 2138, 2139) for centralized user profile and accounting management on a network RADIUS server.
- Support for EAP (Extensible Authentication Protocol, RFC 2486) that allows additional authentication methods to be deployed with no changes to the access point or the wireless clients.

RADIUS

RADIUS is based on a client-server model that supports authentication, authorization and accounting. The access point is the client and the server is the RADIUS server. The RADIUS server handles the following tasks:

• Authentication

Determines the identity of the users.

• Authorization

Determines the network services available to authenticated users once they are connected to the network.

• Accounting

Keeps track of the client's network activity.

RADIUS is a simple package exchange in which your AP acts as a message relay between the wireless client and the network RADIUS server.

Types of RADIUS Messages

The following types of RADIUS messages are exchanged between the access point and the RADIUS server for user authentication:

Access-Request

Sent by an access point requesting authentication.

• Access-Reject

Sent by a RADIUS server rejecting access.

Access-Accept

Sent by a RADIUS server allowing access.

• Access-Challenge

Sent by a RADIUS server requesting more information in order to allow access. The access point sends a proper response from the user and then sends another Access-Request message.

The following types of RADIUS messages are exchanged between the access point and the RADIUS server for user accounting:

· Accounting-Request

Sent by the access point requesting accounting.

• Accounting-Response

Sent by the RADIUS server to indicate that it has started or stopped accounting.

In order to ensure network security, the access point and the RADIUS server use a shared secret key, which is a password, they both know. The key is not sent over the network. In addition to the shared key, password information exchanged is also encrypted to protect the network from unauthorized access.

Types of Authentication

This section discusses some popular authentication types: EAP-MD5, EAP-TLS, EAP-TLS, PEAP and LEAP.

The type of authentication you use depends on the RADIUS server or the AP. Consult your network administrator for more information.

EAP-MD5 (Message-Digest Algorithm 5)

MD5 authentication is the simplest one-way authentication method. The authentication server sends a challenge to the wireless client. The wireless client 'proves' that it knows the password by encrypting the password with the challenge and sends back the information. Password is not sent in plain text.

However, MD5 authentication has some weaknesses. Since the authentication server needs to get the plaintext passwords, the passwords must be stored. Thus someone other than the authentication server may access the password file. In addition, it is possible to impersonate an authentication server as MD5 authentication method does not perform mutual authentication. Finally, MD5 authentication method does not support data encryption with dynamic session key. You must configure WEP encryption keys for data encryption.

EAP-TLS (Transport Layer Security)

With EAP-TLS, digital certifications are needed by both the server and the wireless clients for mutual authentication. The server presents a certificate to the client. After validating the identity of the server, the client sends a different certificate to the server. The exchange of certificates is done in the open before a secured tunnel is created. This makes user identity vulnerable to passive attacks. A digital certificate is an electronic ID card that authenticates the sender's identity. However, to implement EAP-TLS, you need a Certificate Authority (CA) to handle certificates, which imposes a management overhead.

EAP-TTLS (Tunneled Transport Layer Service)

EAP-TTLS is an extension of the EAP-TLS authentication that uses certificates for only the server-side authentications to establish a secure connection. Client authentication is then done by sending username and password through the secure connection, thus client identity is protected. For client authentication, EAP-TTLS supports EAP methods and legacy authentication methods such as PAP, CHAP, MS-CHAP and MS-CHAP v2.

PEAP (Protected EAP)

Like EAP-TTLS, server-side certificate authentication is used to establish a secure connection, then use simple username and password methods through the secured connection to authenticate the clients, thus hiding client identity. However, PEAP only supports EAP methods, such as EAP-MD5, EAP-MSCHAPv2 and EAP-GTC (EAP-Generic Token Card), for client authentication. EAP-GTC is implemented only by Cisco.

LEAP

LEAP (Lightweight Extensible Authentication Protocol) is a Cisco implementation of IEEE 802.1x.

Dynamic WEP Key Exchange

The AP maps a unique key that is generated with the RADIUS server. This key expires when the wireless connection times out, disconnects or reauthentication times out. A new WEP key is generated each time reauthentication is performed.

If this feature is enabled, it is not necessary to configure a default encryption key in the Wireless screen. You may still configure and store keys here, but they will not be used while Dynamic WEP is enabled.

Note: EAP-MD5 cannot be used with Dynamic WEP Key Exchange

For added security, certificate-based authentications (EAP-TLS, EAP-TTLS and PEAP) use dynamic keys for data encryption. They are often deployed in corporate environments, but for public deployment, a simple user name and password pair is more practical. The following table is a comparison of the features of authentication types.

| | EAP-MD5 | EAP-TLS | EAP-TTLS | PEAP | LEAP |
|----------------------------|---------|---------|----------|----------|----------|
| Mutual Authentication | No | Yes | Yes | Yes | Yes |
| Certificate – Client | No | Yes | Optional | Optional | No |
| Certificate – Server | No | Yes | Yes | Yes | No |
| Dynamic Key Exchange | No | Yes | Yes | Yes | Yes |
| Credential Integrity | None | Strong | Strong | Strong | Moderate |
| Deployment Difficulty | Easy | Hard | Moderate | Moderate | Moderate |
| Client Identity Protection | No | No | Yes | Yes | No |

| Table 152 | Comparison | of EAP | Authentication | Types |
|-----------|------------|---------|---------------------|---|
| | oompanoon | 0, 5, 6 | / 10/11/10/11/10/11 | .,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |

WPA and WPA2

Wi-Fi Protected Access (WPA) is a subset of the IEEE 802.11i standard. WPA2 (IEEE 802.11i) is a wireless security standard that defines stronger encryption, authentication and key management than WPA.

Key differences between WPA or WPA2 and WEP are improved data encryption and user authentication.

If both an AP and the wireless clients support WPA2 and you have an external RADIUS server, use WPA2 for stronger data encryption. If you don't have an external RADIUS server, you should use WPA2-PSK (WPA2-Pre-Shared Key) that only requires a single (identical) password entered into each access point, wireless gateway and wireless client. As long as the passwords match, a wireless client will be granted access to a WLAN.

If the AP or the wireless clients do not support WPA2, just use WPA or WPA-PSK depending on whether you have an external RADIUS server or not.

Select WEP only when the AP and/or wireless clients do not support WPA or WPA2. WEP is less secure than WPA or WPA2.

Encryption

Both WPA and WPA2 improve data encryption by using Temporal Key Integrity Protocol (TKIP), Message Integrity Check (MIC) and IEEE 802.1x. WPA and WPA2 use Advanced Encryption Standard (AES) in the Counter mode with Cipher block chaining Message authentication code Protocol (CCMP) to offer stronger encryption than TKIP.

TKIP uses 128-bit keys that are dynamically generated and distributed by the authentication server. AES (Advanced Encryption Standard) is a block cipher that uses a 256-bit mathematical algorithm called Rijndael. They both include a per-packet key mixing function, a Message Integrity Check (MIC) named Michael, an extended initialization vector (IV) with sequencing rules, and a re-keying mechanism.

WPA and WPA2 regularly change and rotate the encryption keys so that the same encryption key is never used twice.

The RADIUS server distributes a Pairwise Master Key (PMK) key to the AP that then sets up a key hierarchy and management system, using the PMK to dynamically generate unique data encryption keys to encrypt every data packet that is wirelessly communicated between the AP and the wireless clients. This all happens in the background automatically.

The Message Integrity Check (MIC) is designed to prevent an attacker from capturing data packets, altering them and resending them. The MIC provides a strong mathematical function in which the receiver and the transmitter each compute and then compare the MIC. If they do not match, it is assumed that the data has been tampered with and the packet is dropped.

By generating unique data encryption keys for every data packet and by creating an integrity checking mechanism (MIC), with TKIP and AES it is more difficult to decrypt data on a Wi-Fi network than WEP and difficult for an intruder to break into the network.

The encryption mechanisms used for WPA(2) and WPA(2)-PSK are the same. The only difference between the two is that WPA(2)-PSK uses a simple common password, instead of user-specific credentials. The common-password approach makes WPA(2)-PSK susceptible to brute-force password-guessing attacks but it's still an improvement over WEP as it employs a consistent, single, alphanumeric password to derive a PMK which is used to generate unique temporal encryption keys. This prevent all wireless devices sharing the same encryption keys. (a weakness of WEP)

User Authentication

WPA and WPA2 apply IEEE 802.1x and Extensible Authentication Protocol (EAP) to authenticate wireless clients using an external RADIUS database. WPA2 reduces the number of key exchange messages from six to four (CCMP 4-way handshake) and shortens the time required to connect to a network. Other WPA2 authentication features that are different from WPA include key caching and pre-authentication. These two features are optional and may not be supported in all wireless devices.

Key caching allows a wireless client to store the PMK it derived through a successful authentication with an AP. The wireless client uses the PMK when it tries to connect to the same AP and does not need to go with the authentication process again.

Pre-authentication enables fast roaming by allowing the wireless client (already connecting to an AP) to perform IEEE 802.1x authentication with another AP before connecting to it.

Wireless Client WPA Supplicants

A wireless client supplicant is the software that runs on an operating system instructing the wireless client how to use WPA. At the time of writing, the most widely available supplicant is the WPA patch for Windows XP, Funk Software's Odyssey client.

The Windows XP patch is a free download that adds WPA capability to Windows XP's builtin "Zero Configuration" wireless client. However, you must run Windows XP to use it.

WPA(2) with RADIUS Application Example

You need the IP address of the RADIUS server, its port number (default is 1812), and the RADIUS shared secret. A WPA(2) application example with an external RADIUS server looks as follows. "A" is the RADIUS server. "DS" is the distribution system.

- 1 The AP passes the wireless client's authentication request to the RADIUS server.
- **2** The RADIUS server then checks the user's identification against its database and grants or denies network access accordingly.

3 The RADIUS server distributes a Pairwise Master Key (PMK) key to the AP that then sets up a key hierarchy and management system, using the pair-wise key to dynamically generate unique data encryption keys to encrypt every data packet that is wirelessly communicated between the AP and the wireless clients.



Figure 189 WPA(2) with RADIUS Application Example

21.4.2 WPA(2)-PSK Application Example

A WPA(2)-PSK application looks as follows.

- **1** First enter identical passwords into the AP and all wireless clients. The Pre-Shared Key (PSK) must consist of between 8 and 63 ASCII characters or 64 hexadecimal characters (including spaces and symbols).
- **2** The AP checks each wireless client's password and (only) allows it to join the network if the password matches.
- **3** The AP and wireless clients use the pre-shared key to generate a common PMK (Pairwise Master Key).
- **4** The AP and wireless clients use the TKIP or AES encryption process to encrypt data exchanged between them.



Figure 190 WPA(2)-PSK Authentication

Security Parameters Summary

Refer to this table to see what other security parameters you should configure for each Authentication Method/ key management protocol type. MAC address filters are not dependent on how you configure these security features.

| AUTHENTICATION METHOD/ KEY MANAGEMENT PROTOCOL | ENCRYPTION METHOD | ENTER MANUAL KEY | IEEE 802.1X |
|--|----------------------|---------------------|--------------------------------|
| Open | None | No | Disable |
| | | | Enable without Dynamic WEP Key |
| Open | WEP | No | Enable with Dynamic WEP Key |
| | | Yes | Enable without Dynamic WEP Key |
| | | Yes | Disable |
| Shared | WEP | No | Enable with Dynamic WEP Key |
| | | Yes | Enable without Dynamic WEP Key |
| | | Yes | Disable |
| WPA | TKIP/AES | No | Enable |
| WPA-PSK | TKIP/AES | Yes | Disable |
| WPA2 | TKIP/AES | No | Enable |
| WPA2-PSK | TKIP/AES | Yes | Disable |

APPENDIX M

Pop-up Windows, JavaScripts and Java Permissions

In order to use the web configurator you need to allow:

- Web browser pop-up windows from your device.
- JavaScripts (enabled by default).
- Java permissions (enabled by default).

Note: Internet Explorer 6 screens are used here. Screens for other Internet Explorer versions may vary.

Internet Explorer Pop-up Blockers

You may have to disable pop-up blocking to log into your device.

Either disable pop-up blocking (enabled by default in Windows XP SP (Service Pack) 2) or allow pop-up blocking and create an exception for your device's IP address.

Disable pop-up Blockers

1 In Internet Explorer, select **Tools**, **Pop-up Blocker** and then select **Turn Off Pop-up Blocker**.

Figure 191 Pop-up Blocker

| Tools | | | |
|---------------------|--|---|-------------------------|
| Mail | and News | • | |
| Pop-up Blocker | | Þ | Turn Off Pop-up Blocker |
| Man Syna Wina | age Add-ons thronize dows Update | 1 | Pop-up blocker Sectings |
| Wine | dows Messenger | | |
| Inte | rnet Options | | |

You can also check if pop-up blocking is disabled in the **Pop-up Blocker** section in the **Privacy** tab.

- 1 In Internet Explorer, select Tools, Internet Options, Privacy.
- 2 Clear the **Block pop-ups** check box in the **Pop-up Blocker** section of the screen. This disables any web pop-up blockers you may have enabled.

| General | Security | Privacy | Content | Connections | Programs | Advanced |
|---------|--|--|---|--|---|-------------------------------|
| Settin | ngs Move t D zone. | he slider ti | o select a p | privacy setting I | or the Interr | net |
| - | - Bla - Priv - Bla - Info - Re info | dium ocks third- acy policy ocks third- rmation wi estricts first rmation wi | party cook party cook thout your -party cool thout implic | ies that do not l ies that use per implicit consent kies that use pe cit consent | have a com sonally iden ersonally ide | pact tifiable ntifiable |
| | | | mport | Advanced. | . Def | ault |

Figure 192 Internet Options

3 Click **Apply** to save this setting.

Enable pop-up Blockers with Exceptions

Alternatively, if you only want to allow pop-up windows from your device, see the following steps.

- 1 In Internet Explorer, select Tools, Internet Options and then the Privacy tab.
- 2 Select Settings...to open the Pop-up Blocker Settings screen.



Figure 193 Internet Options

- **3** Type the IP address of your device (the web page that you do not want to have blocked) with the prefix "http://". For example, http://192.168.1.1.
- 4 Click Add to move the IP address to the list of Allowed sites.

| Pop-ups are currently blocked. You ca Web sites by adding the site to the list I | in allow pop-ups from specific below. |
|---|--|
| Address of Web site to allow: | |
| http://192.168.1.1 | Add |
| Allowed sites: | |
| | Remove |
| | Remove All |
| | |
| | |
| | |
| | |
| otifications and Filter Level | |
| Play a sound when a pop-up is blocked. | |
| | ked. |
| Show Information Bar when a pop-up is bloc | |
| Show Information Bar when a pop-up is bloc Filter Level: | |

Figure 194 Pop-up Blocker Settings

- **5** Click Close to return to the **Privacy** screen.
- 6 Click Apply to save this setting.

JavaScripts

If pages of the web configurator do not display properly in Internet Explorer, check that JavaScripts are allowed.

1 In Internet Explorer, click Tools, Internet Options and then the Security tab.

Figure 195 Internet Options

| Internet Options |
|--|
| General Security Privacy Content Connections Programs Advanced |
| Select a Web content zone to specify its security settings. |
| |
| Internet Local intranet Trusted sites Restricted sites |
| Internet This zone contains all Web sites you Sites |
| Security level for this zone |
| - 1 - Medium |
| Safe browsing and still functional Prompts before downloading potentially unsafe content Unsigned ActiveX controls will not be downloaded Appropriate for most Internet sites |
| - J - Custom Level Default Level |
| OK Cancel Apply |

- 2 Click the Custom Level... button.
- **3** Scroll down to **Scripting**.
- 4 Under Active scripting make sure that Enable is selected (the default).
- 5 Under Scripting of Java applets make sure that Enable is selected (the default).
- 6 Click **OK** to close the window.

| 🔊 Scriptin | q | | | |
|------------|----------------|----------------|----|----------------|
| 🖉 Act | ive scripting | | | |
| 0 | Disable | | | |
| \bigcirc | Enable | | | |
| 0 | Prompt | | | |
| 📓 Allo | w paste operat | ions via scrip |)t | |
| o o | Disable | | | |
| \odot | Enable | | | |
| | Prompt | | | |
| | Dicable | ppiecs | | |
| 0 | Enable | | | |
| ő | Prompt | | | |
| B Hear A | thostication | | | |
| • | | | | |
| -Reset cus | om settings — | | | |
| | | | | 1 |
| Reset to: | Medium | | - | R <u>e</u> set |

Figure 196 Security Settings - Java Scripting

Java Permissions

- **1** From Internet Explorer, click **Tools**, **Internet Options** and then the **Security** tab.
- **2** Click the **Custom Level...** button.
- **3** Scroll down to **Microsoft VM**.
- 4 Under Java permissions make sure that a safety level is selected.
- **5** Click **OK** to close the window.

| Security Settings | | <u>? ×</u> |
|---|----|------------|
| Settings: | | |
| Disable Enable Font download Disable Enable Enable Prompt Microsoft VM Java permissions | | |
| Custom Diable Java High safety Low safety Medium safety | | × |
| Reset custom settings | | Reset |
| | ОК | Cancel |

Figure 197 Security Settings - Java

JAVA (Sun)

- **1** From Internet Explorer, click **Tools**, **Internet Options** and then the **Advanced** tab.
- 2 make sure that Use Java 2 for <applet> under Java (Sun) is selected.
- **3** Click **OK** to close the window.

Figure 198 Java (Sun)

| Internet Options |
|---|
| General Security Privacy Content Connections Programs Advanced |
| <u>S</u> ettings: |
| Use inline AutoComplete Use Passive FTP (for firewall and DSL modem compatibility) Use smooth scrolling HTTP 1.1 settings Use HTTP 1.1 settings Use HTTP 1.1 through proxy connections Use HTTP 1.1 through proxy connections Lore (Sun) Use Java 2 v1.4.1_07 for <applet> (requires restart) Use Java 2 v1.4.1_07 for <applet> (requires restart) Java console enabled (requires restart) Java logging enabled JIT compiler for virtual machine enabled (requires restart) Multimedia Always show Internet Explorer (5.0 or later) Radio toolbar Don't display online media content in the media bar Z Enable Automatic Image Besizing</applet></applet> |
| <u>B</u> estore Defaults |
| OK Cancel Apply |

APPENDIX N Triangle Route

The Ideal Setup

When the firewall is on, your ZyXEL Device acts as a secure gateway between your LAN and the Internet. In an ideal network topology, all incoming and outgoing network traffic passes through the ZyXEL Device to protect your LAN against attacks.



The "Triangle Route" Problem

A traffic route is a path for sending or receiving data packets between two Ethernet devices. Some companies have more than one route to one or more ISPs. If the alternate gateway is on the LAN (and it's IP address is in the same subnet), the "triangle route" problem may occur. The steps below describe the "triangle route" problem.

- **1** A computer on the LAN initiates a connection by sending out a SYN packet to a receiving server on the WAN.
- **2** The ZyXEL Device reroutes the SYN packet through Gateway **A** on the LAN to the WAN.
- **3** The reply from the WAN goes directly to the computer on the LAN without going through the ZyXEL Device.

As a result, the ZyXEL Device resets the connection, as the connection has not been acknowledged.



The "Triangle Route" Solutions

This section presents you two solutions to the "triangle route" problem.

IP Aliasing

IP alias allows you to partition your network into logical sections over the same Ethernet interface. Your ZyXEL Device supports up to three logical LAN interfaces with the ZyXEL Device being the gateway for each logical network. By putting your LAN and Gateway **B** in different subnets, all returning network traffic must pass through the ZyXEL Device to your LAN. The following steps describe such a scenario.

- **1** A computer on the LAN initiates a connection by sending a SYN packet to a receiving server on the WAN.
- **2** The ZyXEL Device reroutes the packet to Gateway **A**, which is in **Subnet 2**.
- **3** The reply from WAN goes through the ZyXEL Device to the computer on the LAN in **Subnet 1**.



Figure 201 IP Alias

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