Table 116 FSM Logs: Callee Side

LOG MESSAGE	DESCRIPTION
VoIP Call Start from SIP[SIP Port Number]	A VoIP phone call came to the ZyXEL Device from the listed SIP number.
VoIP Call Established Ph[Phone Port] <- Outgoing Call Number	A VoIP phone call was set up from the listed SIP number to the ZyXEL Device.
VoIP Call End Phone[Phone Port]	A VoIP phone call that came into the ZyXEL Device has terminated.

Table 117 Lifeline Logs

LOG MESSAGE	DESCRIPTION
PSTN Call Start	A PSTN call has been initiated.
PSTN Call End	A PSTN call has terminated.
PSTN Call Established	A PSTN call has been set up.

Chapter 22 Logs

23 Tools

Use these screens to upload new firmware, back up and restore the configuration, and restart the ZyXEL Device.

23.1 Tools Overview

23.1.1 Firmware

Contact your service provider for information on available firmware upgrades.

Firmware files (usually) use the system model name with a "*.bin" extension, e.g., "ZyXEL Device.bin". The upload process uses HTTP (Hypertext Transfer Protocol) and may take up to two minutes. After a successful upload, the system will reboot.



Only use firmware for your ZyXEL Device's specific model. Refer to the label on the back of your ZyXEL Device.

23.2 Tools Screens

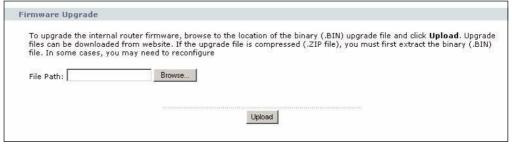
23.2.1 Firmware Screen

Use this screen to upload new firmware to the ZyXEL Device. To access this screen, click Maintenance > Tools > Firmware.



Only use firmware for your ZyXEL Device's specific model. Refer to the label on the bottom of your ZyXEL Device.





Each field is described in the following table.

Table 118 Maint	enance > Tools	> Firmware
-----------------	----------------	------------

LABEL	DESCRIPTION
File Path	Enter the location of the .bin file you want to upload, or click Browse to find it. You must decompress compressed (.zip) files before you can upload them.
Browse	Click this to find the .bin file you want to upload.
Upload	Click this to begin uploading the selected file. This may take up to two minutes. See Section 23.2.2 on page 256 for more information about this process.
	Note: Do not turn off the device while firmware upload is in progress!

23.2.2 Firmware Upload Screens



Do not turn off the device while firmware upload is in progress!

When the ZyXEL Device starts to upload firmware, the **Firmware Upload in Process** screen appears.

Figure 161 Firmware Upload In Process



The process usually takes about two minutes. The device automatically restarts in this time. This causes a temporary network disconnect. In some operating systems, you may see the following icon on your desktop.

Figure 162 Network Temporarily Disconnected



After two minutes, log in again, and check your new firmware version in the **Status** screen. You might have to open a new browser window to log in.

If the upload is not successful, the following screen appears.

Figure 163 Firmware Upload Error

	e: 1 1 1	
	Firmware upload error!	
The uploaded file w	s not accepted by the device. Please return to the previous page and select a valid Help for more information.	upgrade file. Click
	Return	

Click Return to go back to the Firmware screen.

23.2.3 Configuration Screen

Use this screen to back up or restore the configuration of the ZyXEL Device. You can also use this screen to reset the ZyXEL Device to the factory default settings. To access this screen, click **Maintenance > Tools > Configuration**.

Figure 164 Maintenance > Tools > Configuration

Backup Configuration	
Click Backup to save the cur Backup	ent configuration of your system to your computer.
Restore Configuration	
To restore a previously save Upload. File Path: Upload	configuration file to your system, browse to the location of the configuration file and click Browse
Back to Factory Defaults	
Click Reset to clear all user- - Password will be 1234 - LAN IP address will be 192. - DHCP will be reset to serve Reset	

Each field is described in the following table.

Table 119 Maintenance > Tools > Configuration

LABEL	DESCRIPTION
Backup Configuration	
Backup	Click this to save the ZyXEL Device's current configuration to a file on your computer. Once your device is configured and functioning properly, it is highly recommended that you back up your configuration file before making configuration changes. The backup configuration file is useful if you need to return to your previous settings.
Restore Configuration	
File Path	Enter the location of the file you want to upload, or click Browse to find it.
Browse	Click this to find the file you want to upload.
Upload	Click this to restore the selected configuration file. See Section 23.2.4 on page 258 for more information about this. Note: Do not turn off the device while configuration file upload is in
	progress.
Back to Factory Defaults	
Reset	Click this to clear all user-entered configuration information and return the ZyXEL Device to its factory defaults. There is no warning screen.

23.2.4 Restore Configuration Screens



Do not turn off the device while configuration file upload is in progress.

When the ZyXEL Device has finished restoring the selected configuration file, the following screen appears.

Figure 165 Configuration Upload Successful



The device now automatically restarts. This causes a temporary network disconnect. In some operating systems, you may see the following icon on your desktop.

Figure 166 Network Temporarily Disconnected



If the ZyXEL Device's IP address is different in the configuration file you selected, you may need to change the IP address of your computer to be in the same subnet as that of the default management IP address (192.168.5.1). See your Quick Start Guide or the appendices for details on how to set up your computer's IP address.

You might have to open a new browser to log in again.

If the upload was not successful, a Configuration Upload Error screen appears.

Figure 167 Configuration Upload Error

	Restore configuration error!
The configuration file was	not accepted by the device. Please return to the previous page and select a valid configurati file. Click Help for more information.
	Return

Click **Return** to go back to the **Configuration** screen.

23.2.5 Restart Screen

Use this screen to reboot the ZyXEL Device without turning the power off. To access this screen, click **Maintenance > Tools > Restart**.

Figure 168 Maintenance > Tools > Restart

Firmware Configuration	Restart
System Restart	
	device perform a software restart. The SYS(or PWR) LED blinks as the device restarts and then rt is successful. Wait a minute before logging into the device again.

This does not affect the ZyXEL Device's configuration. When you click **Restart**, the following screen appears.



Figure 169 Maintenance > Tools > Restart > In Progress

Wait one minute for the device to finish restarting. Then, you can log in again.

PART IV Troubleshooting and Specifications

Troubleshooting (263) Product Specifications (269)

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24

Troubleshooting

This chapter offers some suggestions to solve problems you might encounter. The potential problems are divided into the following categories.

- Power, Hardware Connections, and LEDs
- ZyXEL Device Access and Login
- Internet Access
- Phone Calls and VoIP
- Reset the ZyXEL Device to Its Factory Defaults
- Wireless LAN Troubleshooting

24.1 Power, Hardware Connections, and LEDs

The ZyXEL Device does not turn on. None of the LEDs turn on.

- 1 Make sure you are using the power adaptor or cord included with the ZyXEL Device.
- **2** Make sure the power adaptor or cord is connected to the ZyXEL Device and plugged in to an appropriate power source. Make sure the power source is turned on.
- **3** Disconnect and re-connect the power adaptor or cord to the ZyXEL Device.
- **4** If the problem continues, contact the vendor.



One of the LEDs does not behave as expected.

- 1 Make sure you understand the normal behavior of the LED. See Section 1.2.1 on page 35.
- **2** Check the hardware connections. See the Quick Start Guide and Section 1.2 on page 35.
- **3** Inspect your cables for damage. Contact the vendor to replace any damaged cables.
- 4 Disconnect and re-connect the power adaptor to the ZyXEL Device.
- **5** If the problem continues, contact the vendor.

24.2 ZyXEL Device Access and Login

I forgot the IP address for the ZyXEL Device.

- 1 The default IP address is **192.168.1.1**.
- 2 If you changed the IP address and have forgotten it, you might get the IP address of the ZyXEL Device by looking up the IP address of the default gateway for your computer. To do this in most Windows computers, click Start > Run, enter cmd, and then enter ipconfig. The IP address of the Default Gateway might be the IP address of the ZyXEL Device (it depends on the network), so enter this IP address in your Internet browser.
- **3** If this does not work, you have to reset the ZyXEL Device to its factory defaults. See Section 24.1 on page 263.



I forgot the password.

- **1** The default password is **1234**.
- 2 If this does not work, you have to reset the ZyXEL Device to its factory defaults. See Section 23.2.3 on page 257.



I cannot see or access the Login screen in the web configurator.

- **1** Make sure you are using the correct IP address.
 - The default IP address is 192.168.1.1.
 - If you changed the IP address (Section 9.2.1 on page 122), use the new IP address.
 - If you changed the IP address and have forgotten it, see the troubleshooting suggestions for I forgot the IP address for the ZyXEL Device.
- 2 Check the hardware connections, and make sure the LEDs are behaving as expected. See the Quick Start Guide and Section 1.2.1 on page 35.
- **3** Make sure your Internet browser does not block pop-up windows and has JavaScripts and Java enabled. See Appendix C on page 301.
- 4 If there is a DHCP server on your network, make sure your computer is using a dynamic IP address. Your ZyXEL Device is a DHCP server by default.If there is no DHCP server on your network, make sure your computer's IP address is in the same subnet as the ZyXEL Device. See Appendix D on page 309.
- **5** Reset the ZyXEL Device to its factory defaults, and try to access the ZyXEL Device with the default IP address. See Section 23.2.3 on page 257.
- **6** If the problem continues, contact the network administrator or vendor, or try one of the advanced suggestions.

Advanced Suggestions

- Try to access the ZyXEL Device using another service, such as Telnet. If you can access the ZyXEL Device, check the remote management settings and firewall rules to find out why the ZyXEL Device does not respond to HTTP.
- If your computer is connected wirelessly, use a computer that is connected to a LAN/ ETHERNET port.

?

I can see the Login screen, but I cannot log in to the ZyXEL Device.

- 1 Make sure you have entered the user name and password correctly. The default user name is **admin**, and the default password is **1234**. These fields are case-sensitive, so make sure [Caps Lock] is not on.
- **2** You cannot log in to the web configurator while someone is using Telnet to access the ZyXEL Device. Log out of the ZyXEL Device in the other session, or ask the person who is logged in to log out.
- **3** Disconnect and re-connect the power adaptor or cord to the ZyXEL Device.
- **4** If this does not work, you have to reset the ZyXEL Device to its factory defaults. See Section 23.2.3 on page 257.



I cannot Telnet to the ZyXEL Device.

See the troubleshooting suggestions for I cannot see or access the Login screen in the web configurator. Ignore the suggestions about your browser.

24.3 Internet Access



I cannot access the Internet.

- 1 Check the hardware connections, and make sure the LEDs are behaving as expected. See the Quick Start Guide and Section 1.2.1 on page 35.
- **2** Make sure you entered your ISP account information correctly in the wizard. These fields are case-sensitive, so make sure [Caps Lock] is not on.
- 3 Check your security settings. In the web configurator, go to the Status screen. Click the Details... link next to Profile in the WiMAX Information box and make sure that you are using the correct security settings for your Internet account.
- 4 Check your WiMAX settings. The ZyXEL Device may have been set to search the wrong frequencies for a wireless connection. In the web configurator, go to the **Status** screen. Click the **Details...** link next to **Site Information** in the **WiMAX Information**

box and ensure that the values are correct. If the values are incorrect, enter the correct frequency settings in the **Network > WAN > WiMAX Frequency** screen. If you are unsure of the correct values, contact your service provider.

- **5** If you are trying to access the Internet wirelessly, make sure the wireless settings in the wireless client are the same as the settings in the AP.
- 6 Disconnect all the cables from your ZyXEL Device, and follow the directions in the Quick Start Guide again.
- 7 If the problem continues, contact your ISP.
- ?

I cannot access the Internet anymore. I had access to the Internet (with the ZyXEL Device), but my Internet connection is not available anymore.

- 1 Check the hardware connections, and make sure the LEDs are behaving as expected. See the Quick Start Guide and Section 1.2.1 on page 35.
- **2** Disconnect and re-connect the power adaptor to the ZyXEL Device.
- **3** If the problem continues, contact your ISP.



The Internet connection is slow or intermittent.

- 1 The quality of the ZyXEL Device's wireless connection to the base station may be poor. Poor signal reception may be improved by moving the ZyXEL Device away from thick walls and other obstructions, or to a higher floor in your building.
- **2** There may be radio interference caused by nearby electrical devices such as microwave ovens and radio transmitters. Move the ZyXEL Device away or switch the other devices off. Weather conditions may also affect signal quality.
- **3** As well as having an external antenna connector, the MAX-210HW2 is equipped with an internal directional antenna. If you know the location of the base station, orient the front of the ZyXEL Device (the side with the LEDs) towards the base station. If you do not know the location of the base station, experiment by moving the ZyXEL Device while observing the **SIGNAL** LEDs for an increase in received signal strength. The MAX-200HW2 and MAX-230HW2 do not have internal antennas.
- 4 There might be a lot of traffic on the network. Look at the LEDs, and check Section 1.2.1 on page 35. If the ZyXEL Device is sending or receiving a lot of information, try closing some programs that use the Internet, especially peer-to-peer applications.
- **5** Disconnect and re-connect the power adaptor to the ZyXEL Device.
- **6** If the problem continues, contact the network administrator or vendor, or try one of the advanced suggestions.



The Internet connection disconnects.

Check your WiMAX link and signal strength using the **LINK** and **SIGNAL** LEDs on the device. See the following section if signal strength is poor or the ZyXEL Device has no link to a base station. Contact your ISP if the problem persists.

24.4 Phone Calls and VoIP

The telephone port won't work or the telephone lacks a dial tone.

- **1** Check the telephone connections and telephone wire.
- 2 Make sure you have the VoIP SIP Settings screen properly configured.



I can access the Internet, but cannot make VoIP calls.

- 1 Make sure you have the VoIP SIP Settings screen properly configured.
- 2 The VoIP LED should come on. Make sure that your telephone is connected to the LINE port.
- 3 You can also check the VoIP status in the Status screen.
- **4** If the VoIP settings are correct, use speed dial to make peer-to-peer calls. If you cannot make a call using speed dial, there may be something wrong with the SIP server. Contact your VoIP service provider.



Problems With Multiple SIP Accounts

You can set up two SIP accounts on your ZyXEL Device. By default your ZyXEL Device uses SIP account 1 for outgoing calls, and it uses SIP accounts 1 and 2 for incoming calls. With this setting, you always use SIP account 1 for your outgoing calls and you cannot distinguish which SIP account the calls are coming in through. If you want to control the use of different dialing plans for accounting purposes or other reasons, you need to configure your phone port in order to control which SIP account you are using when placing or receiving calls.

24.5 Reset the ZyXEL Device to Its Factory Defaults

If you reset the ZyXEL Device, you lose all of the changes you have made. The ZyXEL Device re-loads its default settings, and the password resets to **1234**. You have to make all of your changes again.

?

You will lose all of your changes when you push the **RESET** button.

To reset the ZyXEL Device,

- 1 Make sure the **PWR LED** is on and not blinking.
- 2 Press and hold the **RESET** button for five to ten seconds. Release the **RESET** button when the **PWR** LED begins to blink. The default settings have been restored.

If the ZyXEL Device restarts automatically, wait for the ZyXEL Device to finish restarting, and log in to the web configurator. The password is "1234".

If the ZyXEL Device does not restart automatically, disconnect and reconnect the ZyXEL Device's power. Then, follow the directions above again.

24.5.1 Pop-up Windows, JavaScripts and Java Permissions

Please see Section Appendix C on page 301.

24.6 Wireless LAN Troubleshooting



I cannot access the ZyXEL Device or ping any computer from the WLAN

- 1 Make sure the wireless LAN is enabled on the ZyXEL Device
- **2** Make sure the wireless adapter on the wireless station is working properly.
- **3** Make sure the wireless adapter (installed on your computer) is IEEE 802.11 compatible and supports the same wireless standard as the ZyXEL Device.
- **4** Make sure your computer (with a wireless adapter installed) is within the transmission range of the ZyXEL Device.
- **5** Check that both the ZyXEL Device and your wireless station are using the same wireless and wireless security settings.
- **6** Make sure traffic between the WLAN and the LAN is not blocked by the firewall on the ZyXEL Device.
- 7 Make sure you allow the ZyXEL Device to be remotely accessed through the WLAN interface. Check your remote management settings.

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Product Specifications

This chapter gives details about your ZyXEL Device's hardware and firmware features. **Table 120** Product Specifications

PHYSICAL AND ENVIRON	NMENIAL
Product Name	WIMAX-200HW2/WIMAX-210HW2/WIMAX-230HW2
Ethernet Interface	Four auto-negotiating, auto-MDI/MDI-X 10/100 Mbps RJ-45 Ethernet ports
WLAN Interface	WiFi (54 Mbps) interface (801.11g, 802.16b backward compatible)
Telephony Interface	Two analog interfaces for standard telephones through RJ-11 connectors
Standards	IEEE 802.16e-2005
Antenna	 MAX-210HW2: Built-in patch antenna (WiMAX): 6dBi, 70? azimuth, 30? elevation WiMAX SMA antenna connector, equipped by default with 2dBi omni antenna, 60 WiFi SMA antenna connector, equipped by default with 2dBi omni antenna, 60 MAX-200HW2/MAX-230HW2: WiFi SMA antenna connector, equipped by default with 2dBi omni antenna, 60 Panel Directional Antenna
Operating Temperature	0蚓 to 45蚓
Storage Temperature	-25蛶 to 55蛶
Operating Humidity	10% ~ 90% (non-condensing)
Storage Humidity	10% to 95%
Power Supply	18 V DC 1A
Power consumption	Worst-case-scenario 10W, peak 15W
Weight	600g
Dimensions	216 x 164 x 52mm
RADIO SPECIFICATIONS	
Media Access Protocol	IEEE 802.16e
WiMAX Bandwidth	MAX-200HW2: 2.5 - 2.7 GHz MAX-210HW2: 3.4 ~ 3.6 GHz MAX-230HW2: 2.3 ~ 2.4 GHz
Data Rate	Downlink: Maximum 5 Mbps Uplink: Maximum 2 Mbps

Table 120 Product Specifications (continued)

Modulation	QPSK (uplink and downlink) 16-QAM (uplink and downlink) 64-QAM (downlink only)
Output Power	27dBm (+/- 1dB)
Duplex mode	Time Division Duplex (TDD)
SOFTWARE SPECIFICATIONS	
Security	PKMv2 EAP CCMP, 128-bit AES

Table 121 Physical Features

FEATURE	DESCRIPTION
Auto-crossover 10/100 Mbps Ethernet Interface	This interface automatically adjusts to either a crossover or straight- through Ethernet cable.
External Antenna	The MAX-210HW2 is equipped with WiFi and WiMAX omnidirectional antennas. The MAX-200HW2 and MAX-230HW2 are equippped with a WiFi omnidirectional antenna and a WiMAX panel directional antenna.
Telephone Port	Connect analog telephones to the ZyXEL Device's 2 LINE ports (RJ- 11 connector) to take advantage of its Voice over IP (VoIP) features.
Reset Button	The reset button is built into the rear panel. Use this button to restore the factory default password to 1234; IP address to 192.168.1.1, subnet mask to 255.255.255.0 and DHCP server enabled with a pool of 32 IP addresses starting at 192.168.1.33.

Table 122 Non-Physical Features

FEATURE	DESCRIPTION
High Speed Wireless Internet Access	The ZyXEL Device is ideal for high-speed wireless Internet browsing. WiMAX (Worldwide Interoperability for Microwave Access) is a wireless networking standard providing high-bandwidth, wide-range secured wireless service. The ZyXEL Device is a WiMAX mobile station (MS) compatible with the IEEE 802.16e standard.
WiFi Functionality	Allow the IEEE 802.11b and/or IEEE 802.11g wireless clients to connect to the ZyXEL Device wirelessly. Enable wireless security (WEP, WPA(2), WPA(2)-PSK) and/or MAC filtering to protect your wireless network.
Firewall	The ZyXEL Device is a stateful inspection firewall with DoS (Denial of Service) protection. By default, when the firewall is activated, all incoming traffic from the WAN to the LAN is blocked unless it is initiated from the LAN. The ZyXEL Device's firewall supports TCP/UDP inspection, DoS detection and prevention, real time alerts, reports and logs.
Content Filtering	The ZyXEL Device can block access to web sites containing specified keywords. You can define time periods and days during which content filtering is enabled and include or exclude a range of users on the LAN from content filtering.
Auto Provisioning	Your Internet service provider can automatically update your device's configuration via an auto-provisioning server.

FEATURE	DESCRIPTION
Auto Firmware Upgrade	Your device gives you the option to upgrade to a newer firmware version if it finds one during auto-provisioning. Your VoIP service provider must have an auto-provisioning server and a server set up with firmware in order for this feature to work.
Network Address Translation (NAT)	Network Address Translation (NAT) allows the translation of an Internet protocol address used within one network (for example a private IP address used in a local network) to a different IP address known within another network (for example a public IP address used on the Internet).
Universal Plug and Play (UPnP)	Your device and other UPnP enabled devices can use the standard TCP/IP protocol to dynamically join a network, obtain an IP address and convey their capabilities to each other.
Dynamic DNS Support	With Dynamic DNS support, you can have a static hostname alias for a dynamic IP address, allowing the host to be more easily accessible from various locations on the Internet. You must register for this service with a Dynamic DNS service provider.
DHCP	DHCP (Dynamic Host Configuration Protocol) allows the individual clients (computers) to obtain the TCP/IP configuration at start-up from a centralized DHCP server. Your device has built-in DHCP server capability enabled by default. It can assign IP addresses, an IP default gateway and DNS servers to DHCP clients. Your device can also act as a surrogate DHCP server (DHCP Relay) where it relays IP address assignment from the actual real DHCP server to the clients.
Multiple PVC (Permanent Virtual Circuits) Support	Your device supports up to 8 Permanent Virtual Circuits (PVCs).
IP Alias	IP alias allows you to partition a physical network into logical networks over the same Ethernet interface. Your device supports three logical LAN interfaces via its single physical Ethernet interface with the your device itself as the gateway for each LAN network.
IP Policy Routing (IPPR)	Traditionally, routing is based on the destination address only and the router takes the shortest path to forward a packet. IP Policy Routing (IPPR) provides a mechanism to override the default routing behavior and alter the packet forwarding based on the policy defined by the network administrator.
REN	A Ringer Equivalence Number (REN) is used to determine the number of devices (like telephones or fax machines) that may be connected to the telephone line. Your device has a REN of three, so it can support three devices per telephone port.
Multiple SIP Accounts	You can configure multiple voice (SIP) accounts.
SIP ALG	Your device is a SIP Application Layer Gateway (ALG). It allows VoIP calls to pass through NAT for devices behind it (such as a SIP-based VoIP software application on a computer).
Dynamic Jitter Buffer	The built-in adaptive buffer helps to smooth out the variations in delay (jitter) for voice traffic. This helps ensure good voice quality for your conversations.
Voice Activity Detection/ Silence Suppression	Voice Activity Detection (VAD) reduces the bandwidth that a call uses by not transmitting when you are not speaking.
Comfort Noise Generation	Your device generates background noise to fill moments of silence when the other device in a call stops transmitting because the other party is not speaking (as total silence could easily be mistaken for a lost connection).

Table 122 Non-Physical Features

Table 122	Non-Physical Features
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FEATURE	DESCRIPTION
Echo Cancellation	You device supports G.168, an ITU-T standard for eliminating the echo caused by the sound of your voice reverberating in the telephone receiver while you talk.
QoS (Quality of Service)	Quality of Service (QoS) mechanisms help to provide better service on a per-flow basis. Your device supports Type of Service (ToS) tagging. This allows the device to tag voice frames so they can be prioritized over the network.
Packet Filters	Your device's packet filtering function allows added network security and management.

PART V Appendices and Index

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A

WiMAX Security

Wireless security is vital to protect your wireless communications. Without it, information transmitted over the wireless network would be accessible to any networking device within range.

User Authentication and Data Encryption

The WiMAX (IEEE 802.16) standard employs user authentication and encryption to ensure secured communication at all times.

User authentication is the process of confirming a user's identity and level of authorization. Data encryption is the process of encoding information so that it cannot be read by anyone who does not know the code.

WiMAX uses PKMv2 (Privacy Key Management version 2) for authentication, and CCMP (Counter Mode with Cipher Block Chaining Message Authentication Protocol) for data encryption.

WiMAX supports EAP (Extensible Authentication Protocol, RFC 2486) which allows additional authentication methods to be deployed with no changes to the base station or the mobile or subscriber stations.

PKMv2

PKMv2 is a procedure that allows authentication of a mobile or subscriber station and negotiation of a public key to encrypt traffic between the MS/SS and the base station. PKMv2 uses standard EAP methods such as Transport Layer Security (EAP-TLS) or Tunneled TLS (EAP-TTLS) for secure communication.

In cryptography, a 'key' is a piece of information, typically a string of random numbers and letters, that can be used to 'lock' (encrypt) or 'unlock' (decrypt) a message. Public key encryption uses key pairs, which consist of a public (freely available) key and a private (secret) key. The public key is used for encryption and the private key is used for decryption. You can decrypt a message only if you have the private key. Public key certificates (or 'digital IDs') allow users to verify each other's identity.

RADIUS

RADIUS is based on a client-server model that supports authentication, authorization and accounting. The base station is the client and the server is the RADIUS server. The RADIUS server handles the following tasks:

- Authentication Determines the identity of the users.
- Authorization Determines the network services available to authenticated users once they are connected to the network.
- Accounting

Keeps track of the client's network activity.

RADIUS is a simple package exchange in which your base station acts as a message relay between the MS/SS and the network RADIUS server.

Types of RADIUS Messages

The following types of RADIUS messages are exchanged between the base station and the RADIUS server for user authentication:

• Access-Request

Sent by an base station requesting authentication.

Access-Reject

Sent by a RADIUS server rejecting access.

- Access-Accept Sent by a RADIUS server allowing access.
- Access-Challenge Sent by a RADIUS server requesting more information in order to allow access. The base station sends a proper response from the user and then sends another Access-Request message.

The following types of RADIUS messages are exchanged between the base station and the RADIUS server for user accounting:

· Accounting-Request

Sent by the base station requesting accounting.

• Accounting-Response

Sent by the RADIUS server to indicate that it has started or stopped accounting.

In order to ensure network security, the access point and the RADIUS server use a shared secret key, which is a password they both know. The key is not sent over the network. In addition to the shared key, password information exchanged is also encrypted to protect the network from unauthorized access.

Diameter

Diameter (RFC 3588) is a type of AAA server that provides several improvements over RADIUS in efficiency, security, and support for roaming.

Security Association

The set of information about user authentication and data encryption between two computers is known as a security association (SA). In a WiMAX network, the process of security association has three stages.

- Authorization request and reply The MS/SS presents its public certificate to the base station. The base station verifies the certificate and sends an authentication key (AK) to the MS/SS.
- Key request and reply The MS/SS requests a transport encryption key (TEK) which the base station generates and encrypts using the authentication key.
- Encrypted traffic The MS/SS decrypts the TEK (using the authentication key). Both stations can now securely encrypt and decrypt the data flow.

CCMP

All traffic in a WiMAX network is encrypted using CCMP (Counter Mode with Cipher Block Chaining Message Authentication Protocol). CCMP is based on the 128-bit Advanced Encryption Standard (AES) algorithm.

'Counter mode' refers to the encryption of each block of plain text with an arbitrary number, known as the counter. This number changes each time a block of plain text is encrypted. Counter mode avoids the security weakness of repeated identical blocks of encrypted text that makes encrypted data vulnerable to pattern-spotting.

'Cipher Block Chaining Message Authentication' (also known as CBC-MAC) ensures message integrity by encrypting each block of plain text in such a way that its encryption is dependent on the block before it. This series of 'chained' blocks creates a message authentication code (MAC or CMAC) that ensures the encrypted data has not been tampered with.

Authentication

The ZyXEL Device supports EAP-TTLS authentication.

EAP-TTLS (Tunneled Transport Layer Service)

EAP-TTLS is an extension of the EAP-TLS authentication that uses certificates for only the server-side authentications to establish a secure connection (with EAP-TLS digital certifications are needed by both the server and the wireless clients for mutual authentication). Client authentication is then done by sending username and password through the secure connection, thus client identity is protected. For client authentication, EAP-TTLS supports EAP methods and legacy authentication methods such as PAP, CHAP, MS-CHAP and MS-CHAP v2.

Appendix A WiMAX Security

B

Setting up Your Computer's IP Address



The purpose of this appendix is to show you how to configure an IP address on your computer depending on what operating system you have. It does NOT mean that your ZyXEL Device supports all these operating systems.

All computers must have a 10M or 100M Ethernet adapter card and TCP/IP installed.

Windows 95/98/Me/NT/2000/XP/Vista, Macintosh OS 7 and later operating systems and all versions of UNIX/LINUX include the software components you need to install and use TCP/ IP on your computer. Windows 3.1 requires the purchase of a third-party TCP/IP application package.

TCP/IP should already be installed on computers using Windows NT/2000/XP, Macintosh OS 7 and later operating systems.

After the appropriate TCP/IP components are installed, configure the TCP/IP settings in order to "communicate" with your network.

If you manually assign IP information instead of using dynamic assignment, make sure that your computers have IP addresses that place them in the same subnet as the ZyXEL Device's LAN port.

Windows 95/98/Me

Click Start, Settings, Control Panel and double-click the Network icon to open the Network window.

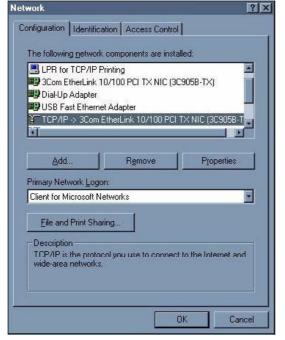


Figure 170 WIndows 95/98/Me: Network: Configuration

Installing Components

The **Network** window **Configuration** tab displays a list of installed components. You need a network adapter, the TCP/IP protocol and Client for Microsoft Networks.

If you need the adapter:

- 1 In the Network window, click Add.
- 2 Select Adapter and then click Add.
- **3** Select the manufacturer and model of your network adapter and then click **OK**.

If you need TCP/IP:

- 1 In the Network window, click Add.
- 2 Select Protocol and then click Add.
- 3 Select Microsoft from the list of manufacturers.
- 4 Select TCP/IP from the list of network protocols and then click OK.

If you need Client for Microsoft Networks:

- 1 Click Add.
- 2 Select Client and then click Add.
- 3 Select Microsoft from the list of manufacturers.
- 4 Select Client for Microsoft Networks from the list of network clients and then click OK.
- **5** Restart your computer so the changes you made take effect.

Configuring

- 1 In the **Network** window **Configuration** tab, select your network adapter's TCP/IP entry and click **Properties**
- 2 Click the **IP Address** tab.
 - If your IP address is dynamic, select Obtain an IP address automatically.
 - If you have a static IP address, select **Specify an IP address** and type your information into the **IP Address** and **Subnet Mask** fields.

Figure 171 Winde	ows 95/98/Me: TCP/IP	Properties: IP Address
------------------	----------------------	------------------------

Bindings	Adv	anced	N	etBIOS
DNS Configuration	Gateway	WINS Conf	iguration	IP Address
An IP address can If your network dor your network admi the space below.	es not auton	natically assig	in IP addre	esses, ask
Obtain an IP C Specify an IF		omatically		
	auuress.			
IP Address:				
Sybnet Mas	k. 📃			
Detect conn	ection to nel	work media		

- **3** Click the **DNS** Configuration tab.
 - If you do not know your DNS information, select **Disable DNS**.
 - If you know your DNS information, select **Enable DNS** and type the information in the fields below (you may not need to fill them all in).

Bindings	Adv	anced	N	etBIOS
ONS Configuration	Gateway	WINS Confi	guration	IP Address
Disable DNS]			
C Enable DNS				
Host		Domain: [
TOST		D Dimain I		
DNS Server Sea	rch Order —			
			Add	
			emove	i I
			emove	1
Domain Suffix S	earch Order			
			A <u>d</u> d	
		R	emove	1
				1
1				
				4

Figure 172 Windows 95/98/Me: TCP/IP Properties: DNS Configuration

- 4 Click the Gateway tab.
 - If you do not know your gateway's IP address, remove previously installed gateways.
 - If you have a gateway IP address, type it in the New gateway field and click Add.
- 5 Click OK to save and close the TCP/IP Properties window.
- 6 Click OK to close the Network window. Insert the Windows CD if prompted.
- 7 Turn on your ZyXEL Device and restart your computer when prompted.

Verifying Settings

- 1 Click Start and then Run.
- 2 In the **Run** window, type "winipcfg" and then click **OK** to open the **IP Configuration** window.
- **3** Select your network adapter. You should see your computer's IP address, subnet mask and default gateway.

Windows 2000/NT/XP

The following example figures use the default Windows XP GUI theme.

1 Click start (Start in Windows 2000/NT), Settings, Control Panel.



Figure 173 Windows XP: Start Menu

2 In the Control Panel, double-click Network Connections (Network and Dial-up Connections in Windows 2000/NT).

Figure 174 Windows XP: Control Panel



3 Right-click Local Area Connection and then click Properties.

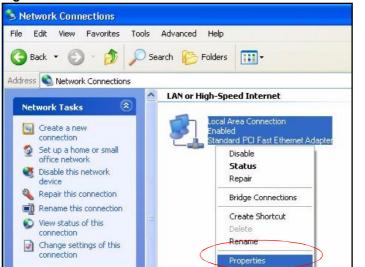


Figure 175 Windows XP: Control Panel: Network Connections: Properties

4 Select **Internet Protocol (TCP/IP)** (under the **General** tab in Win XP) and then click **Properties**.

Connect using: Accton EN1207D-TX PCI Fast Ethernet Adapter Configure This connection uses the following items: Configure This connection uses the following items: Configure Configure Configure This connection uses the following items: Configure This con	
Configure This connection uses the following items: Client for Microsoft Networks Given Client for Microsoft Networks Gos Packet Scheduler File and Printer Protocol (TCP/IP)	<u></u>
This connection uses the following items: Client for Microsoft Networks File and Printer Sharing for Microsoft Networks	a
Client for Microsoft Networks Client for Microsoft Networks Client for Microsoft Networks Client Printernet Scheduler Transfer Protocol (TCP/IP)	
Gos Packet Scheduler Internet Protocol (TCP/IP)	
Cos Packet Scheduler Internet Protocol (TCP/IP)	
Internet Protocol (TCP/IP)	
Install Uninstall Propertie	
Install Uninstall Propertie	
	s
Description	
Transmission Control Protocol/Internet Protocol. The defau wide area network protocol that provides communication across diverse interconnected networks.	lt
Show icon in notification area when connected	

Figure 176 Windows XP: Local Area Connection Properties

- **5** The **Internet Protocol TCP/IP Properties** window opens (the **General tab** in Windows XP).
 - If you have a dynamic IP address click Obtain an IP address automatically.
 - If you have a static IP address click Use the following IP Address and fill in the IP address, Subnet mask, and Default gateway fields.
 - Click Advanced.

eneral	Alternate Configuration	
nis cap		automatically if your network supports ed to ask your network administrator for
<u>ی</u> ا	btain an IP address automa	atically
01	se the following IP address:	r
IP ad	ddress,	(2) X (1)
Subr	net mask:	
Defa	ult gateway:	1 (1) (1) (1)
<u>ی</u> ا	btain DNS server address a	automatically
OU:	se the following DNS serve	er addresses:
Prefe	erred DNS server:	E 1/ 3
Alter	nate DNS server:	
		Advanced

Figure 177 Windows XP: Internet Protocol (TCP/IP) Properties

6 If you do not know your gateway's IP address, remove any previously installed gateways in the IP Settings tab and click OK.

Do one or more of the following if you want to configure additional IP addresses:

- In the IP Settings tab, in IP addresses, click Add.
- In TCP/IP Address, type an IP address in IP address and a subnet mask in Subnet mask, and then click Add.
- Repeat the above two steps for each IP address you want to add.
- Configure additional default gateways in the **IP Settings** tab by clicking **Add** in **Default gateways**.
- In **TCP/IP Gateway Address**, type the IP address of the default gateway in **Gateway**. To manually configure a default metric (the number of transmission hops), clear the **Automatic metric** check box and type a metric in **Metric**.
- Click Add.
- Repeat the previous three steps for each default gateway you want to add.
- Click **OK** when finished.

Advanced TCP/IP Se	ettings	? 🛛
IP Settings DNS V	VINS Options	
- IP addresses		
IP address		Subnet mask
DHCP Enabled		
		Edit. Bemove
	Add	Edit Remove
Default gateways: -		1
Gateway		Metric
	Add	Edit Remove
Automatic metric		
		OK Cancel

Figure 178 Windows XP: Advanced TCP/IP Properties

- 7 In the Internet Protocol TCP/IP Properties window (the General tab in Windows XP):
 - Click **Obtain DNS server address automatically** if you do not know your DNS server IP address(es).
 - If you know your DNS server IP address(es), click Use the following DNS server addresses, and type them in the Preferred DNS server and Alternate DNS server fields.

If you have previously configured DNS servers, click **Advanced** and then the **DNS** tab to order them.

neral	Alternate Configuration	
is cap		d automatically if your network supports ed to ask your network administrator for
💿 Oł	otain an IP address auton	natically
O Us	e the following IP addres	\$.
IP ac	ldress:	10 10 10 10 10
Subr	net mask:	10 10 11 11 11 11 11 11 11 11 11 11 11 1
Defa	ult gateway;	ar ar 14
💿 Oł	otain DNS server address	automatically
OU:	e the following DNS serv	ver addresses:
Prefe	erred DNS server.	
Alten	nate DNS server:	+ + +
		Advanced

Figure 179 Windows XP: Internet Protocol (TCP/IP) Properties

- 8 Click OK to close the Internet Protocol (TCP/IP) Properties window.
- **9** Click Close (OK in Windows 2000/NT) to close the Local Area Connection **Properties** window.
- **10** Close the **Network Connections** window (**Network and Dial-up Connections** in Windows 2000/NT).
- **11** Turn on your ZyXEL Device and restart your computer (if prompted).

Verifying Settings

- 1 Click Start, All Programs, Accessories and then Command Prompt.
- 2 In the **Command Prompt** window, type "ipconfig" and then press [ENTER]. You can also open **Network Connections**, right-click a network connection, click **Status** and then click the **Support** tab.

Windows Vista

This section shows screens from Windows Vista Enterprise Version 6.0.

1 Click the Start icon, Control Panel.

Figure 180 Windows Vista: Start Menu



2 In the Control Panel, double-click Network and Internet.

Figure 181 Windows Vista: Control Panel



3 Click Network and Sharing Center.

Figure 182 Windows Vista: Network And Internet



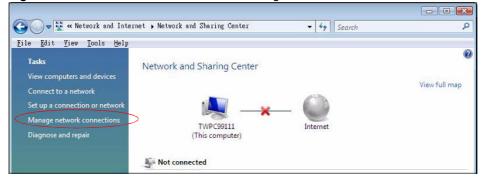
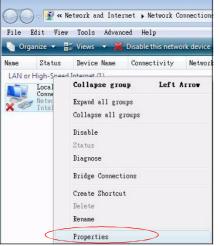


Figure 183 Windows Vista: Network and Sharing Center

5 Right-click Local Area Connection and then click Properties.

During this procedure, click **Continue** whenever Windows displays a screen saying that it needs your permission to continue.





6 Select Internet Protocol Version 4 (TCP/IPv4) and click Properties.

Connect using:			
intel(R) PR	D/1000 MT Desktop C	onnection	
			Configure
This connection u	ses the following items:		
	Protocol Version 4 (TCF	7/IPv4)	
SALE 2/00/07	er Topology Discovery er Topology Discovery Uninstall	Responder	Driver Properties

Figure 185 Windows Vista: Local Area Connection Properties

- 7 The Internet Protocol Version 4 (TCP/IPv4) Properties window opens (the General tab).
 - If you have a dynamic IP address click Obtain an IP address automatically.
 - If you have a static IP address click **Use the following IP address** and fill in the **IP** address, **Subnet mask**, and **Default gateway** fields.
 - Click Advanced.

Figure 186 Windows Vista: Internet Protocol Version 4 (TCP/IPv4) Properties

ou car	n get IP settings assigned aut	omatically if '	your n	etwork	supports
	ability. Otherwise, you need appropriate IP settings.	to ask your r	networ	k admir	istrator
<u>o</u> <u>o</u> l	otain an IP address automatic	allyj			
© Us	e the following IP address: —				
IP ac	ddress:	1	÷.	÷.	
Sybr	iet mask:			5	
Defa	ult gateway:		96	к.	
o ol	otain DNS server address auti	omatically			
	= ; <u>e</u> the following DNS server a	Sector Sector			
Prefe	erred DNS server:			i.	
Alter	nate DNS server:			E.	
				Adv	anced

8 If you do not know your gateway's IP address, remove any previously installed gateways in the IP Settings tab and click OK.

Do one or more of the following if you want to configure additional IP addresses:

- In the IP Settings tab, in IP addresses, click Add.
- In TCP/IP Address, type an IP address in IP address and a subnet mask in Subnet mask, and then click Add.
- Repeat the above two steps for each IP address you want to add.
- Configure additional default gateways in the **IP Settings** tab by clicking **Add** in **Default gateways**.
- In TCP/IP Gateway Address, type the IP address of the default gateway in Gateway. To manually configure a default metric (the number of transmission hops), clear the Automatic metric check box and type a metric in Metric.
- Click Add.
- Repeat the previous three steps for each default gateway you want to add.
- Click **OK** when finished.

Settings DNS WIN:	2
IP add <u>r</u> esses	
IP address	Subnet mask
DHCP Enabled	
	Add Edit Remoye
Default gateways:	
Gateway	Metric
	Add Edit Remove
🗸 Automatic metric	
Interface metric:	

Figure 187 Windows Vista: Advanced TCP/IP Properties

- **9** In the **Internet Protocol Version 4 (TCP/IPv4) Properties** window, (the **General tab**):
 - Click **Obtain DNS server address automatically** if you do not know your DNS server IP address(es).
 - If you know your DNS server IP address(es), click Use the following DNS server addresses, and type them in the Preferred DNS server and Alternate DNS server fields.

If you have previously configured DNS servers, click **Advanced** and then the **DNS** tab to order them.

 Figure 188
 Windows Vista: Internet Protocol Version 4 (TCP/IPv4) Properties

 Internet Protocol Version 4 (TCP/IPv4) Properties
 Image: Comparison 4 (TCP/IPv4) Properties

) get IP settings assigned aut	omatically if i		otwork	supports
	ability. Otherwise, you need				
r the	appropriate IP settings.				
a DI	otain an IP address automatic	allvi			
	e the following IP address:				
	•		25		-
IN ac	ldress:		2	<u></u>	
Sybr	et mask:		- 25		
Defa	ult gateway;		08	i.	
o ot	otain DNS server address aut	omatically			
🕤 Us	e the following DNS server a	ddresses:			- 6
Prefe	erred DNS server:		×.	e.	
Alter	nate DNS server:	1	y.	10	
				Ady	zanced

10 Click OK to close the Internet Protocol Version 4 (TCP/IPv4) Properties window.

11 Click Close to close the Local Area Connection Properties window.

12 Close the Network Connections window.

13 Turn on your ZyXEL Device and restart your computer (if prompted).

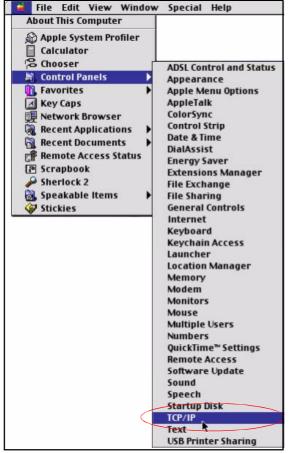
Verifying Settings

- 1 Click Start, All Programs, Accessories and then Command Prompt.
- 2 In the **Command Prompt** window, type "ipconfig" and then press [ENTER]. You can also open **Network Connections**, right-click a network connection, click **Status** and then click the **Support** tab.

Macintosh OS 8/9

1 Click the Apple menu, Control Panel and double-click TCP/IP to open the TCP/IP Control Panel.

Figure 189 Macintosh OS 8/9: Apple Menu



2 Select Ethernet built-in from the Connect via list.

Figure 190 Macintosh OS 8/9: TCP/IP

	TCP	/IP	
Comest via: Setup	Ethernet	÷	
Configure :	Using DHCP Server	;	
DHCP Client ID:	[
IP Address:	 will be supplied by s 	erver >	
Subnet mask :	\leq will be supplied by s	erver >	
Router address :	< will be supplied by s	erver >	
			Search domains:
Name server addr.:	<pre>< will be supplied by s</pre>	erver >	
Ð			

3 For dynamically assigned settings, select Using DHCP Server from the Configure: list.

- **4** For statically assigned settings, do the following:
 - From the **Configure** box, select **Manually**.

- Type your IP address in the IP Address box.
- Type your subnet mask in the **Subnet mask** box.
- Type the IP address of your ZyXEL Device in the Router address box.
- **5** Close the **TCP/IP Control Panel**.
- 6 Click Save if prompted, to save changes to your configuration.
- 7 Turn on your ZyXEL Device and restart your computer (if prompted).

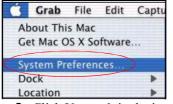
Verifying Settings

Check your TCP/IP properties in the TCP/IP Control Panel window.

Macintosh OS X

1 Click the **Apple** menu, and click **System Preferences** to open the **System Preferences** window.

Figure 191 Macintosh OS X: Apple Menu



2 Click Network in the icon bar.

- Select Automatic from the Location list.
- Select Built-in Ethernet from the Show list.
- Click the TCP/IP tab.
- 3 For dynamically assigned settings, select Using DHCP from the Configure list.

s 📃 🕻	Netwo	rk	
ow All Displays Netv	vork Startup Disk		
	Location: Automatic		
Show: Built-in Ether	net 🗘)	
ſ	TCP/IP PPPoE App	pleTalk Proxies	
Configure:	Using DHCP	*	
		Domain Name Servers	Optional)
IP Address:	192.168.11.12 (Provided by DHCP Server)	168.95.1.1	
Subnet Mask:	255.255.254.0		
Router:	192.168.10.11	Search Domains ((Optional)
DHCP Client ID:	(Optional)		
Ethernet Address	00:05:02:43:93:ff	Example: apple.com, earthli	nk.net

Figure 192 Macintosh OS X: Network

- **4** For statically assigned settings, do the following:
 - From the Configure box, select Manually.
 - Type your IP address in the IP Address box.
 - Type your subnet mask in the **Subnet mask** box.
 - Type the IP address of your ZyXEL Device in the Router address box.
- **5** Click **Apply Now** and close the window.
- 6 Turn on your ZyXEL Device and restart your computer (if prompted).

Verifying Settings

Check your TCP/IP properties in the Network window.

Linux

This section shows you how to configure your computer's TCP/IP settings in Red Hat Linux 9.0. Procedure, screens and file location may vary depending on your Linux distribution and release version.



Make sure you are logged in as the root administrator.

Using the K Desktop Environment (KDE)

Follow the steps below to configure your computer IP address using the KDE.

1 Click the Red Hat button (located on the bottom left corner), select **System Setting** and click **Network**.



<u>₩</u> ew	 <u>E</u> dit	Help) Delete	Activate	X Deactivate
Devices	Hardwa	re D <u>N</u>	S Hosts	1	
	physica	al hard	ware here		associated with ical devices can l dware.
Profile	Status		Device	Nickname	Туре
	🚿 Inact	the second	eth0	eth0	Ethernet

2 Double-click on the profile of the network card you wish to configure. The Ethernet **Device General** screen displays as shown.

Figure 194 Red Hat 9.0: KDE: Ethernet Device: General

Etherne	et Device	• • •
<u>G</u> eneral	Route Hardware Device	
<u>N</u> icknam	eth0	
Activa	ate device when computer starts	
Allow	all users to enable and disable the device	
DHCP <u>H</u> ostn	matically obtain IP address settings with: dhcp 2 Settings name (optional): utomatically obtain DNS information from provider]
O Static	cally set IP addresses:	
Manua	al IP Address Settings	
<u>A</u> ddre		
<u>S</u> ubne	et Mask:	
Defau	ılt <u>G</u> ateway Address:	
_		
	<i>₽</i> <u>0</u> K	🗙 <u>C</u> ancel
Defau		K <u>C</u> ar

- If you have a dynamic IP address, click **Automatically obtain IP address settings** with and select **dhcp** from the drop down list.
- If you have a static IP address, click **Statically set IP Addresses** and fill in the **Address**, **Subnet mask**, and **Default Gateway Address** fields.
- 3 Click OK to save the changes and close the Ethernet Device General screen.
- **4** If you know your DNS server IP address(es), click the **DNS** tab in the **Network Configuration** screen. Enter the DNS server information in the fields provided.

Figure 195 Red Hat 9.0: KDE: Network Configuration: DNS

ile <u>P</u> r	ofile <u>H</u> e	lp		
New	<u> </u>	р ору	Delete	
Devices	Hard <u>w</u> are	DNS	H <u>o</u> sts	
Hostnam	name ser used to lo	vers,	and searc	ame, domain, me servers are work.
<u>P</u> rimary [ONS:			
<u>S</u> econda	y DNS:			
<u>T</u> ertiary D	DNS:			
	rch Path:			

- 5 Click the **Devices** tab.
- 6 Click the Activate button to apply the changes. The following screen displays. Click Yes to save the changes in all screens.

Figure 196 Red Hat 9.0: KDE: Network Configuration: Activate

💙 Quest	tion	×
?	redhat-config-network: You have made some changes in your configuration. To activate the network device eth0, the changes have to be saved. Do you want to continue?	
	X No Ves]

7 After the network card restart process is complete, make sure the **Status** is **Active** in the **Network Configuration** screen.

Using Configuration Files

Follow the steps below to edit the network configuration files and set your computer IP address.

- 1 Assuming that you have only one network card on the computer, locate the ifconfigeth0 configuration file (where eth0 is the name of the Ethernet card). Open the configuration file with any plain text editor.
 - If you have a dynamic IP address, enter **dhcp** in the BOOTPROTO= field. The following figure shows an example.

Figure 197	Red Hat 9.0: Dynamic IP	Address Setting in ifconfig-eth0
------------	-------------------------	----------------------------------

DEVICE=eth0 ONBOOT=yes BOOTPROTO=dhcp USERCTL=no PEERDNS=yes TYPE=Ethernet

• If you have a static IP address, enter **static** in the BOOTPROTO= field. Type IPADDR= followed by the IP address (in dotted decimal notation) and type NETMASK= followed by the subnet mask. The following example shows an example where the static IP address is 192.168.1.10 and the subnet mask is 255.255.255.0.

Figure 198 Red Hat 9.0: Static IP Address Setting in ifconfig-eth0

```
DEVICE=eth0
ONBOOT=yes
BOOTPROTO=static
IPADDR=192.168.1.10
NETMASK=255.255.255.0
USERCTL=n0
PEERDNS=yes
TYPE=Ethernet
```

2 If you know your DNS server IP address(es), enter the DNS server information in the resolv.conf file in the /etc directory. The following figure shows an example where two DNS server IP addresses are specified.

Figure 199 Red Hat 9.0: DNS Settings in resolv.conf

nameserver 172.23.5.1 nameserver 172.23.5.2

3 After you edit and save the configuration files, you must restart the network card. Enter ./network restart in the /etc/rc.d/init.d directory. The following figure shows an example.

Figure 200 Red Hat 9.0: Restart Ethernet Card

[root@localhost init.d]# network restart	
Shutting down interface eth0:	[OK]
Shutting down loopback interface:	[OK]
Setting network parameters:	[OK]
Bringing up loopback interface:	[OK]
Bringing up interface eth0:	[OK]

Verifying Settings

Enter ifconfig in a terminal screen to check your TCP/IP properties.

Figure 201 Red Hat 9.0: Checking TCP/IP Properties

[roo	t@localhost]# ifconfig
eth0	Link encap:Ethernet HWaddr 00:50:BA:72:5B:44
	inet addr:172.23.19.129 Bcast:172.23.19.255 Mask:255.255.255.0
	UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1
	RX packets:717 errors:0 dropped:0 overruns:0 frame:0
	TX packets:13 errors:0 dropped:0 overruns:0 carrier:0
	collisions:0 txqueuelen:100
	RX bytes:730412 (713.2 Kb) TX bytes:1570 (1.5 Kb)
	Interrupt:10 Base address:0x1000
[roo	t@localhost]#

Appendix B Setting up Your Computer's IP Address

С

Pop-up Windows, JavaScripts and Java Permissions

In order to use the web configurator you need to allow:

- Web browser pop-up windows from your device.
- JavaScripts (enabled by default).
- Java permissions (enabled by default).



Internet Explorer 6 screens are used here. Screens for other Internet Explorer versions may vary.

Internet Explorer Pop-up Blockers

You may have to disable pop-up blocking to log into your device.

Either disable pop-up blocking (enabled by default in Windows XP SP (Service Pack) 2) or allow pop-up blocking and create an exception for your device's IP address.

Disable Pop-up Blockers

1 In Internet Explorer, select Tools, Pop-up Blocker and then select Turn Off Pop-up Blocker.

Figure 202 Pop-up Blocker

ools	
Mail and News	×
Pop-up Blocker	Turn Off Pop-up Blocker
Manage Add-ons	Pop-up Blocker Settings
Synchronize	T
Windows Update	
Windows Messenger	
Internet Options	

You can also check if pop-up blocking is disabled in the **Pop-up Blocker** section in the **Privacy** tab.

1 In Internet Explorer, select Tools, Internet Options, Privacy.

2 Clear the **Block pop-ups** check box in the **Pop-up Blocker** section of the screen. This disables any web pop-up blockers you may have enabled.

Figure 203 Internet Options: Privacy



3 Click Apply to save this setting.

Enable Pop-up Blockers with Exceptions

Alternatively, if you only want to allow pop-up windows from your device, see the following steps.

- 1 In Internet Explorer, select Tools, Internet Options and then the Privacy tab.
- 2 Select Settings...to open the Pop-up Blocker Settings screen.

Figure 204 Internet Options: Priv

General	Options Security	Privacy	Content	Connections	Programs	Advance
Settin	0.0000010		CONCIN	Connections	Trograma	Haranee
	Move t D zone.	he slider ti	o select a	privacy setting	for the Inter	net
- (_ Me	dium				
-	. priv -Bla ■ info - Re	acy policy ocks third- rmation wi estricts first	party cook thout your -party coo	ties that do not ties that use pe implicit consen kies that use p cit consent	rsonally ider t	ntifiable
	Sites		mport	Advanced.	De	fault
Pop-u	p Blocker	it most pop	o-up windo	ows from appea	ring.	
0	Blo	ck pop-up	s		Setti	ngs
			ОК		incel	Apply

- **3** Type the IP address of your device (the web page that you do not want to have blocked) with the prefix "http://". For example, http://192.168.167.1.
- 4 Click Add to move the IP address to the list of Allowed sites.

Figure 205 Pop-up Blocker Settings

p-up Blocker Settings	
Exceptions Pop-ups are currently blocked. You can allow po Web sites by adding the site to the list below. Address of Web site to allow: http://192.168.1.1	op-ups from specific
	Add
Allowed sites:	Remove
	Remove All
Notifications and Filter Level	
Play a sound when a pop-up is blocked.	
Show Information Bar when a pop-up is blocked.	
Filter Level:	
Medium: Block most automatic pop-ups	

- **5** Click **Close** to return to the **Privacy** screen.
- 6 Click Apply to save this setting.

JavaScripts

If pages of the web configurator do not display properly in Internet Explorer, check that JavaScripts are allowed.

1 In Internet Explorer, click Tools, Internet Options and then the Security tab.

Figure 206 Internet Options: Security

Internet Options	? ×
General Security Privacy Content Connections Programs Advance	ced
Select a Web content zone to specify its security settings.	
	- 1
Internet Local intranet Trusted sites Restricted sites	
Internet	
This zone contains all Web sites you Sites Sites	
C Security level for this zone	
Move the slider to set the security level for this zone.	
Medium	
- Safe browsing and still functional	
 Unsigned ActiveX controls will not be downloaded 	
Appropriate for most Internet sites	
Custom Level Default Level	
Custom Level Delaut Level	
OK Cancel Apply	1

- 2 Click the Custom Level... button.
- **3** Scroll down to **Scripting**.
- 4 Under Active scripting make sure that Enable is selected (the default).
- 5 Under Scripting of Java applets make sure that Enable is selected (the default).
- 6 Click **OK** to close the window.

igure 207	Security	Settings	s - Jav	a Scripting
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				Cancor

Java Permissions

- 1 From Internet Explorer, click Tools, Internet Options and then the Security tab.
- 2 Click the Custom Level... button.
- 3 Scroll down to Microsoft VM.
- 4 Under Java permissions make sure that a safety level is selected.
- **5** Click **OK** to close the window.

Figure 208 Security Settings - Java

ecurity Settings	?	×
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📑 Font download		
O Disable		
• Enable		
O Prompt	-	
📑 Microsoft VM		
📑 📄 Java permissions		
O Custom		
O Disable Java		
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O Low safety		
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Reset custom settings		
Reset to: Medium	▼ Reset	
Reset to: Medium		
	OK Cancel	

JAVA (Sun)

- **1** From Internet Explorer, click **Tools**, **Internet Options** and then the **Advanced** tab.
- 2 Make sure that Use Java 2 for <applet> under Java (Sun) is selected.
- 3 Click OK to close the window.

Figure 209 Java (Sun)

General Security Privacy Content Connections Programs Advance Settings: Use inline AutoComplete Use Passive FTP (for firewall and DSL modem compatibility) Image: Complete Image: Complete </th <th>ternet Options</th>	ternet Options
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	Enable Automatic Image Resizing
<u>R</u> estore Defaults	<u>B</u> estore Defaults
OK Cancel Apply	OK Cancel Apply.

Mozilla Firefox

Mozilla Firefox 2.0 screens are used here. Screens for other versions may vary.

You can enable Java, Javascripts and pop-ups in one screen. Click **Tools**, then click **Options** in the screen that appears.

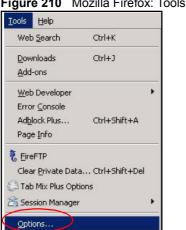


Figure 210 Mozilla Firefox: Tools > Options

Click **Content**.to show the screen below. Select the check boxes as shown in the following screen.

ons	
Aain Tabs Content Feeds Privacy Security	ریک Advanced
Block pop-up windows	Exceptions
Load images automatically	Exceptions
🕶 Enable JavaScript	Ad <u>v</u> anced
✓ Enable Java	
gefault font: 🛛 Times New Roman 💽 Size: 16	▲ <u>Ad</u> vanced <u>C</u> olors
ile Types	
onfigure how Firefox handles certain types of files	Manage

Figure 211 Mozilla Firefox Content Security

Appendix C Pop-up Windows, JavaScripts and Java Permissions

D

IP Addresses and Subnetting

This appendix introduces IP addresses and subnet masks.

IP addresses identify individual devices on a network. Every networking device (including computers, servers, routers, printers, etc.) needs an IP address to communicate across the network. These networking devices are also known as hosts.

Subnet masks determine the maximum number of possible hosts on a network. You can also use subnet masks to divide one network into multiple sub-networks.

Introduction to IP Addresses

One part of the IP address is the network number, and the other part is the host ID. In the same way that houses on a street share a common street name, the hosts on a network share a common network number. Similarly, as each house has its own house number, each host on the network has its own unique identifying number - the host ID. Routers use the network number to send packets to the correct network, while the host ID determines to which host on the network the packets are delivered.

Structure

An IP address is made up of four parts, written in dotted decimal notation (for example, 192.168.1.1). Each of these four parts is known as an octet. An octet is an eight-digit binary number (for example 11000000, which is 192 in decimal notation).

Therefore, each octet has a possible range of 00000000 to 11111111 in binary, or 0 to 255 in decimal.

The following figure shows an example IP address in which the first three octets (192.168.1) are the network number, and the fourth octet (16) is the host ID.

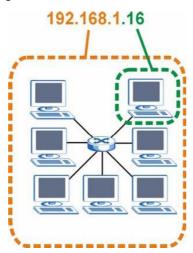


Figure 212 Network Number and Host ID

How much of the IP address is the network number and how much is the host ID varies according to the subnet mask.

Subnet Masks

A subnet mask is used to determine which bits are part of the network number, and which bits are part of the host ID (using a logical AND operation). The term "subnet" is short for "subnetwork".

A subnet mask has 32 bits. If a bit in the subnet mask is a "1" then the corresponding bit in the IP address is part of the network number. If a bit in the subnet mask is "0" then the corresponding bit in the IP address is part of the host ID.

The following example shows a subnet mask identifying the network number (in bold text) and host ID of an IP address (192.168.1.2 in decimal).

	1ST OCTET: (192)	2ND OCTET: (168)	3RD OCTET: (1)	4TH OCTET (2)
IP Address (Binary)	11000000	10101000	00000001	00000010
Subnet Mask (Binary)	11111111	11111111	11111111	00000000
Network Number	11000000	10101000	00000001	
Host ID				00000010

 Table 123
 IP Address Network Number and Host ID Example

By convention, subnet masks always consist of a continuous sequence of ones beginning from the leftmost bit of the mask, followed by a continuous sequence of zeros, for a total number of 32 bits.

Subnet masks can be referred to by the size of the network number part (the bits with a "1" value). For example, an "8-bit mask" means that the first 8 bits of the mask are ones and the remaining 24 bits are zeroes.

Subnet masks are expressed in dotted decimal notation just like IP addresses. The following examples show the binary and decimal notation for 8-bit, 16-bit, 24-bit and 29-bit subnet masks.

	BINARY				
	1ST OCTET	2ND OCTET	3RD OCTET	4TH OCTET	DECIMAL
8-bit mask	11111111	00000000	00000000	00000000	255.0.0.0
16-bit mask	11111111	11111111	00000000	00000000	255.255.0.0
24-bit mask	11111111	11111111	11111111	0000000	255.255.255.0
29-bit mask	11111111	11111111	11111111	11111000	255.255.255.248

Table 124 Subnet Masks

Network Size

The size of the network number determines the maximum number of possible hosts you can have on your network. The larger the number of network number bits, the smaller the number of remaining host ID bits.

An IP address with host IDs of all zeros is the IP address of the network (192.168.1.0 with a 24-bit subnet mask, for example). An IP address with host IDs of all ones is the broadcast address for that network (192.168.1.255 with a 24-bit subnet mask, for example).

As these two IP addresses cannot be used for individual hosts, calculate the maximum number of possible hosts in a network as follows:

SUBNET MASK		HOST ID SIZE		MAXIMUM NUMBER OF HOSTS
8 bits	255.0.0.0	24 bits	2 ²⁴ – 2	16777214
16 bits	255.255.0.0	16 bits	2 ¹⁶ – 2	65534
24 bits	255.255.255.0	8 bits	2 ⁸ – 2	254
29 bits	255.255.255.248	3 bits	2 ³ – 2	6

 Table 125
 Maximum Host Numbers

Notation

Since the mask is always a continuous number of ones beginning from the left, followed by a continuous number of zeros for the remainder of the 32 bit mask, you can simply specify the number of ones instead of writing the value of each octet. This is usually specified by writing a "/" followed by the number of bits in the mask after the address.

For example, 192.1.1.0 /25 is equivalent to saying 192.1.1.0 with subnet mask 255.255.255.128.

The following table shows some possible subnet masks using both notations. **Table 126** Alternative Subnet Mask Notation

SUBNET MASK	ALTERNATIVE NOTATION	LAST OCTET (BINARY)	LAST OCTET (DECIMAL)
255.255.255.0	/24	0000 0000	0
255.255.255.128	/25	1000 0000	128

SUBNET MASK	ALTERNATIVE NOTATION	LAST OCTET (BINARY)	LAST OCTET (DECIMAL)
255.255.255.192	/26	1100 0000	192
255.255.255.224	/27	1110 0000	224
255.255.255.240	/28	1111 0000	240
255.255.255.248	/29	1111 1000	248
255.255.255.252	/30	1111 1100	252

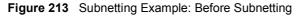
 Table 126
 Alternative Subnet Mask Notation (continued)

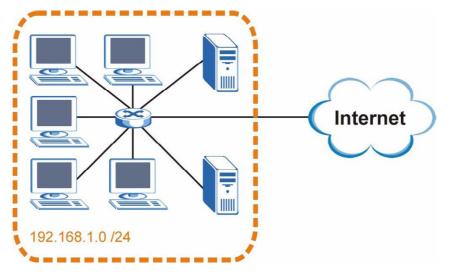
Subnetting

You can use subnetting to divide one network into multiple sub-networks. In the following example a network administrator creates two sub-networks to isolate a group of servers from the rest of the company network for security reasons.

In this example, the company network address is 192.168.1.0. The first three octets of the address (192.168.1) are the network number, and the remaining octet is the host ID, allowing a maximum of $2^8 - 2$ or 254 possible hosts.

The following figure shows the company network before subnetting.





You can "borrow" one of the host ID bits to divide the network 192.168.1.0 into two separate sub-networks. The subnet mask is now 25 bits (255.255.255.128 or /25).

The "borrowed" host ID bit can have a value of either 0 or 1, allowing two subnets; 192.168.1.0 /25 and 192.168.1.128 /25.

The following figure shows the company network after subnetting. There are now two subnetworks, A and B.

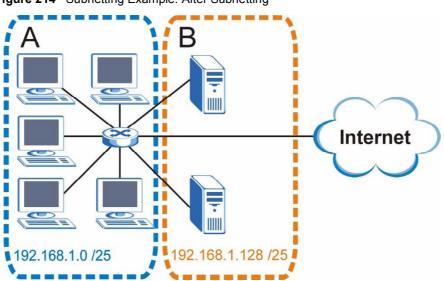


Figure 214 Subnetting Example: After Subnetting

In a 25-bit subnet the host ID has 7 bits, so each sub-network has a maximum of $2^7 - 2$ or 126 possible hosts (a host ID of all zeroes is the subnet's address itself, all ones is the subnet's broadcast address).

192.168.1.0 with mask 255.255.255.128 is subnet **A** itself, and 192.168.1.127 with mask 255.255.255.128 is its broadcast address. Therefore, the lowest IP address that can be assigned to an actual host for subnet **A** is 192.168.1.1 and the highest is 192.168.1.126.

Similarly, the host ID range for subnet **B** is 192.168.1.129 to 192.168.1.254.

Example: Four Subnets

Each subnet contains 6 host ID bits, giving $2^6 - 2$ or 62 hosts for each subnet (a host ID of all zeroes is the subnet itself, all ones is the subnet's broadcast address).

IP/SUBNET MASK	NETWORK NUMBER	LAST OCTET BIT VALUE
IP Address (Decimal)	192.168.1.	0
IP Address (Binary)	11000000.10101000.00000001.	00 000000
Subnet Mask (Binary)	11111111.1111111.11111111.	11000000
Subnet Address: 192.168.1.0	Lowest Host ID: 192.168.1.1	
Broadcast Address: 192.168.1.63	Highest Host ID: 192.168.1.62	



Table 128 Subnet 2

IP/SUBNET MASK	NETWORK NUMBER	LAST OCTET BIT VALUE
IP Address	192.168.1.	64
IP Address (Binary)	11000000.10101000.00000001.	01 000000
Subnet Mask (Binary)	11111111.1111111.11111111.	11000000
Subnet Address: 192.168.1.64	Lowest Host ID: 192.168.1.65	
Broadcast Address: 192.168.1.127	Highest Host ID: 192.168.1.126	

Table 129 Subnet 3

IP/SUBNET MASK	NETWORK NUMBER	LAST OCTET BIT VALUE
IP Address	192.168.1.	128
IP Address (Binary)	11000000.10101000.00000001.	10 000000
Subnet Mask (Binary)	11111111.1111111.11111111.	11000000
Subnet Address: 192.168.1.128	Lowest Host ID: 192.168.1.129	
Broadcast Address: 192.168.1.191	Highest Host ID: 192.168.1.190	

Table 130 Subnet 4

IP/SUBNET MASK	NETWORK NUMBER	LAST OCTET BIT VALUE
IP Address	192.168.1.	192
IP Address (Binary)	11000000.10101000.00000001.	11000000
Subnet Mask (Binary)	11111111.1111111.11111111.	11000000
Subnet Address: 192.168.1.192	Lowest Host ID: 192.168.1.193	
Broadcast Address: 192.168.1.255	Highest Host ID: 192.168.1.254	

Example: Eight Subnets

Similarly, use a 27-bit mask to create eight subnets (000, 001, 010, 011, 100, 101, 110 and 111).

The following table shows IP address last octet values for each subnet.

Table 131	Eight Subnets
-----------	---------------

SUBNET	SUBNET ADDRESS	FIRST ADDRESS	LAST ADDRESS	BROADCAST ADDRESS
1	0	1	30	31
2	32	33	62	63
3	64	65	94	95
4	96	97	126	127

SUBNET	SUBNET ADDRESS	FIRST ADDRESS	LAST ADDRESS	BROADCAST ADDRESS
5	128	129	158	159
6	160	161	190	191
7	192	193	222	223
8	224	225	254	255

 Table 131
 Eight Subnets (continued)

Subnet Planning

The following table is a summary for subnet planning on a network with a 24-bit network number.

Table 132 24-bit Network Number Subnet Planning

NO. "BORROWED" SUBNET MASK		NO. SUBNETS	NO. HOSTS PER SUBNET
1	255.255.255.128 (/25)	2	126
2	255.255.255.192 (/26)	4	62
3	255.255.255.224 (/27)	8	30
4	255.255.255.240 (/28)	16	14
5	255.255.255.248 (/29)	32	6
6	255.255.255.252 (/30)	64	2
7	255.255.255.254 (/31)	128	1

The following table is a summary for subnet planning on a network with a 16-bit network number.

Table 133	16-bit Network Number Subnet Planning
-----------	---------------------------------------

NO. "BORROWED" HOST BITS	SUBNET MASK	NO. SUBNETS	NO. HOSTS PER SUBNET
1	255.255.128.0 (/17)	2	32766
2	255.255.192.0 (/18)	4	16382
3	255.255.224.0 (/19)	8	8190
4	255.255.240.0 (/20)	16	4094
5	255.255.248.0 (/21)	32	2046
6	255.255.252.0 (/22)	64	1022
7	255.255.254.0 (/23)	128	510
8	255.255.255.0 (/24)	256	254
9	255.255.255.128 (/25)	512	126
10	255.255.255.192 (/26)	1024	62
11	255.255.255.224 (/27)	2048	30
12	255.255.255.240 (/28)	4096	14
13	255.255.255.248 (/29)	8192	6

NO. "BORROWED" HOST BITS	SUBNET MASK	NO. SUBNETS	NO. HOSTS PER SUBNET
14	255.255.255.252 (/30)	16384	2
15	255.255.255.254 (/31)	32768	1

Table 133 16-bit Network Number Subnet Planning (continued)

Configuring IP Addresses

Where you obtain your network number depends on your particular situation. If the ISP or your network administrator assigns you a block of registered IP addresses, follow their instructions in selecting the IP addresses and the subnet mask.

If the ISP did not explicitly give you an IP network number, then most likely you have a single user account and the ISP will assign you a dynamic IP address when the connection is established. If this is the case, it is recommended that you select a network number from 192.168.0.0 to 192.168.255.0. The Internet Assigned Number Authority (IANA) reserved this block of addresses specifically for private use; please do not use any other number unless you are told otherwise. You must also enable Network Address Translation (NAT) on the ZyXEL Device.

Once you have decided on the network number, pick an IP address for your ZyXEL Device that is easy to remember (for instance, 192.168.1.1) but make sure that no other device on your network is using that IP address.

The subnet mask specifies the network number portion of an IP address. Your ZyXEL Device will compute the subnet mask automatically based on the IP address that you entered. You don't need to change the subnet mask computed by the ZyXEL Device unless you are instructed to do otherwise.

Private IP Addresses

Every machine on the Internet must have a unique address. If your networks are isolated from the Internet (running only between two branch offices, for example) you can assign any IP addresses to the hosts without problems. However, the Internet Assigned Numbers Authority (IANA) has reserved the following three blocks of IP addresses specifically for private networks:

- 10.0.0.0 10.255.255.255
- 172.16.0.0 172.31.255.255
- 192.168.0.0 192.168.255.255

You can obtain your IP address from the IANA, from an ISP, or it can be assigned from a private network. If you belong to a small organization and your Internet access is through an ISP, the ISP can provide you with the Internet addresses for your local networks. On the other hand, if you are part of a much larger organization, you should consult your network administrator for the appropriate IP addresses.

Regardless of your particular situation, do not create an arbitrary IP address; always follow the guidelines above. For more information on address assignment, please refer to RFC 1597, Address Allocation for Private Internets and RFC 1466, Guidelines for Management of IP Address Space.

IP Address Conflicts

Each device on a network must have a unique IP address. Devices with duplicate IP addresses on the same network will not be able to access the Internet or other resources. The devices may also be unreachable through the network.

Conflicting Computer IP Addresses Example

More than one device can not use the same IP address. In the following example computer A has a static (or fixed) IP address that is the same as the IP address that a DHCP server assigns to computer B which is a DHCP client. Neither can access the Internet. This problem can be solved by assigning a different static IP address to computer A or setting computer A to obtain an IP address automatically.

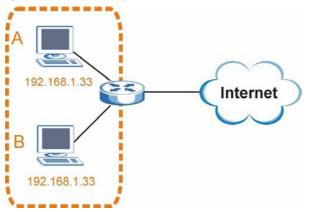


Figure 215 Conflicting Computer IP Addresses Example

Conflicting Router IP Addresses Example

Since a router connects different networks, it must have interfaces using different network numbers. For example, if a router is set between a LAN and the Internet (WAN), the router's LAN and WAN addresses must be on different subnets. In the following example, the LAN and WAN are on the same subnet. The LAN computers cannot access the Internet because the router cannot route between networks.

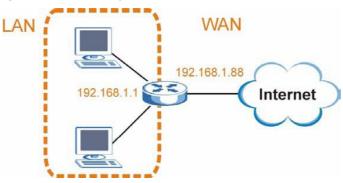
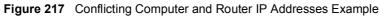
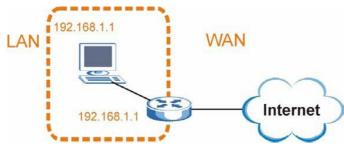


Figure 216 Conflicting Computer IP Addresses Example

Conflicting Computer and Router IP Addresses Example

More than one device can not use the same IP address. In the following example, the computer and the router's LAN port both use 192.168.1.1 as the IP address. The computer cannot access the Internet. This problem can be solved by assigning a different IP address to the computer or the router's LAN port.





Ε

Wireless LANs

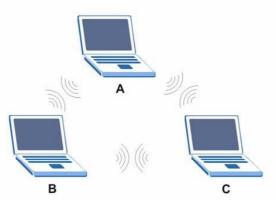
Wireless LAN Topologies

This section discusses ad-hoc and infrastructure wireless LAN topologies.

Ad-hoc Wireless LAN Configuration

The simplest WLAN configuration is an independent (Ad-hoc) WLAN that connects a set of computers with wireless adapters (A, B, C). Any time two or more wireless adapters are within range of each other, they can set up an independent network, which is commonly referred to as an ad-hoc network or Independent Basic Service Set (IBSS). The following diagram shows an example of notebook computers using wireless adapters to form an ad-hoc wireless LAN.





BSS

A Basic Service Set (BSS) exists when all communications between wireless clients or between a wireless client and a wired network client go through one access point (AP).

Intra-BSS traffic is traffic between wireless clients in the BSS. When Intra-BSS is enabled, wireless client A and B can access the wired network and communicate with each other. When Intra-BSS is disabled, wireless client A and B can still access the wired network but cannot communicate with each other.

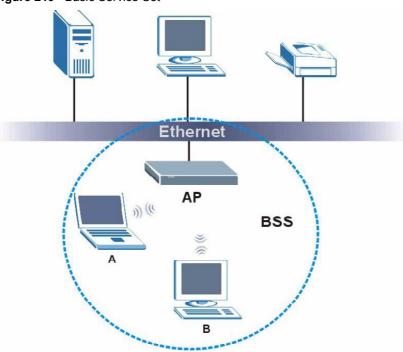


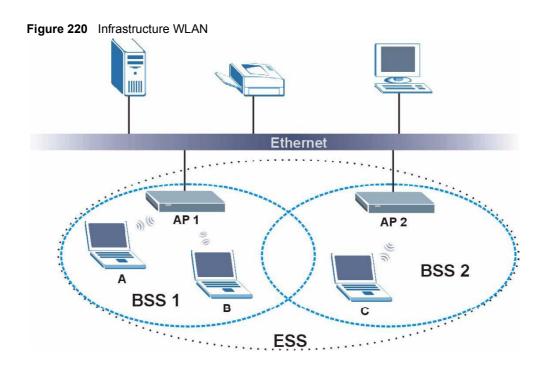
Figure 219 Basic Service Set

ESS

An Extended Service Set (ESS) consists of a series of overlapping BSSs, each containing an access point, with each access point connected together by a wired network. This wired connection between APs is called a Distribution System (DS).

This type of wireless LAN topology is called an Infrastructure WLAN. The Access Points not only provide communication with the wired network but also mediate wireless network traffic in the immediate neighborhood.

An ESSID (ESS IDentification) uniquely identifies each ESS. All access points and their associated wireless clients within the same ESS must have the same ESSID in order to communicate.



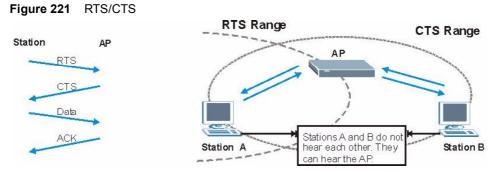
Channel

A channel is the radio frequency(ies) used by wireless devices to transmit and receive data. Channels available depend on your geographical area. You may have a choice of channels (for your region) so you should use a channel different from an adjacent AP (access point) to reduce interference. Interference occurs when radio signals from different access points overlap causing interference and degrading performance.

Adjacent channels partially overlap however. To avoid interference due to overlap, your AP should be on a channel at least five channels away from a channel that an adjacent AP is using. For example, if your region has 11 channels and an adjacent AP is using channel 1, then you need to select a channel between 6 or 11.

RTS/CTS

A hidden node occurs when two stations are within range of the same access point, but are not within range of each other. The following figure illustrates a hidden node. Both stations (STA) are within range of the access point (AP) or wireless gateway, but out-of-range of each other, so they cannot "hear" each other, that is they do not know if the channel is currently being used. Therefore, they are considered hidden from each other.



When station \mathbf{A} sends data to the AP, it might not know that the station \mathbf{B} is already using the channel. If these two stations send data at the same time, collisions may occur when both sets of data arrive at the AP at the same time, resulting in a loss of messages for both stations.

RTS/CTS is designed to prevent collisions due to hidden nodes. An **RTS/CTS** defines the biggest size data frame you can send before an RTS (Request To Send)/CTS (Clear to Send) handshake is invoked.

When a data frame exceeds the **RTS/CTS** value you set (between 0 to 2432 bytes), the station that wants to transmit this frame must first send an RTS (Request To Send) message to the AP for permission to send it. The AP then responds with a CTS (Clear to Send) message to all other stations within its range to notify them to defer their transmission. It also reserves and confirms with the requesting station the time frame for the requested transmission.

Stations can send frames smaller than the specified **RTS/CTS** directly to the AP without the RTS (Request To Send)/CTS (Clear to Send) handshake.

You should only configure **RTS/CTS** if the possibility of hidden nodes exists on your network and the "cost" of resending large frames is more than the extra network overhead involved in the RTS (Request To Send)/CTS (Clear to Send) handshake.

If the **RTS/CTS** value is greater than the **Fragmentation Threshold** value (see next), then the RTS (Request To Send)/CTS (Clear to Send) handshake will never occur as data frames will be fragmented before they reach **RTS/CTS** size.

Ø

Enabling the RTS Threshold causes redundant network overhead that could negatively affect the throughput performance instead of providing a remedy.

Fragmentation Threshold

A **Fragmentation Threshold** is the maximum data fragment size (between 256 and 2432 bytes) that can be sent in the wireless network before the AP will fragment the packet into smaller data frames.

A large **Fragmentation Threshold** is recommended for networks not prone to interference while you should set a smaller threshold for busy networks or networks that are prone to interference.

If the **Fragmentation Threshold** value is smaller than the **RTS/CTS** value (see previously) you set then the RTS (Request To Send)/CTS (Clear to Send) handshake will never occur as data frames will be fragmented before they reach **RTS/CTS** size.

Preamble Type

Preamble is used to signal that data is coming to the receiver. Short and long refer to the length of the synchronization field in a packet.

Short preamble increases performance as less time sending preamble means more time for sending data. All IEEE 802.11 compliant wireless adapters support long preamble, but not all support short preamble.

Use long preamble if you are unsure what preamble mode other wireless devices on the network support, and to provide more reliable communications in busy wireless networks.

Use short preamble if you are sure all wireless devices on the network support it, and to provide more efficient communications.

Use the dynamic setting to automatically use short preamble when all wireless devices on the network support it, otherwise the ZyXEL Device uses long preamble.



The wireless devices MUST use the same preamble mode in order to communicate.

IEEE 802.11g Wireless LAN

IEEE 802.11g is fully compatible with the IEEE 802.11b standard. This means an IEEE 802.11b adapter can interface directly with an IEEE 802.11g access point (and vice versa) at 11 Mbps or lower depending on range. IEEE 802.11g has several intermediate rate steps between the maximum and minimum data rates. The IEEE 802.11g data rate and modulation are as follows:

Tuble Tet TEEL 002.11g		
DATA RATE (MBPS)	MODULATION	
1	DBPSK (Differential Binary Phase Shift Keyed)	
2	DQPSK (Differential Quadrature Phase Shift Keying)	
5.5 / 11	CCK (Complementary Code Keying)	
6/9/12/18/24/36/48/54	OFDM (Orthogonal Frequency Division Multiplexing)	

Table 134 IEEE 802.11g

Wireless Security Overview

Wireless security is vital to your network to protect wireless communication between wireless clients, access points and the wired network.

Wireless security methods available on the ZyXEL Device are data encryption, wireless client authentication, restricting access by device MAC address and hiding the ZyXEL Device identity.

The following figure shows the relative effectiveness of these wireless security methods available on your ZyXEL Device.

SECURITY LEVEL	SECURITY TYPE
Least	Unique SSID (Default)
Secure	Unique SSID with Hide SSID Enabled
	MAC Address Filtering
	WEP Encryption
	IEEE802.1x EAP with RADIUS Server Authentication
	Wi-Fi Protected Access (WPA)
Most Secure	WPA2

Table 135 Wireless Security Levels

You must enable the same wireless security settings on the ZyXEL Device and on all wireless clients that you want to associate with it.

IEEE 802.1x

In June 2001, the IEEE 802.1x standard was designed to extend the features of IEEE 802.11 to support extended authentication as well as providing additional accounting and control features. It is supported by Windows XP and a number of network devices. Some advantages of IEEE 802.1x are:

- User based identification that allows for roaming.
- Support for RADIUS (Remote Authentication Dial In User Service, RFC 2138, 2139) for centralized user profile and accounting management on a network RADIUS server.
- Support for EAP (Extensible Authentication Protocol, RFC 2486) that allows additional authentication methods to be deployed with no changes to the access point or the wireless clients.

RADIUS

RADIUS is based on a client-server model that supports authentication, authorization and accounting. The access point is the client and the server is the RADIUS server. The RADIUS server handles the following tasks:

- Authentication Determines the identity of the users.
- Authorization

Determines the network services available to authenticated users once they are connected to the network.

Accounting

Keeps track of the client's network activity.

RADIUS is a simple package exchange in which your AP acts as a message relay between the wireless client and the network RADIUS server.

Types of RADIUS Messages

The following types of RADIUS messages are exchanged between the access point and the RADIUS server for user authentication:

- Access-Request
 - Sent by an access point requesting authentication.
- Access-Reject Sent by a RADIUS server rejecting access.
- Access-Accept Sent by a RADIUS server allowing access.
- Access-Challenge

Sent by a RADIUS server requesting more information in order to allow access. The access point sends a proper response from the user and then sends another Access-Request message.

The following types of RADIUS messages are exchanged between the access point and the RADIUS server for user accounting:

• Accounting-Request

Sent by the access point requesting accounting.

Accounting-Response

Sent by the RADIUS server to indicate that it has started or stopped accounting.

In order to ensure network security, the access point and the RADIUS server use a shared secret key, which is a password, they both know. The key is not sent over the network. In addition to the shared key, password information exchanged is also encrypted to protect the network from unauthorized access.

Types of EAP Authentication

This section discusses some popular authentication types: EAP-MD5, EAP-TLS, EAP-TTLS, PEAP and LEAP. Your wireless LAN device may not support all authentication types.

EAP (Extensible Authentication Protocol) is an authentication protocol that runs on top of the IEEE 802.1x transport mechanism in order to support multiple types of user authentication. By using EAP to interact with an EAP-compatible RADIUS server, an access point helps a wireless station and a RADIUS server perform authentication.

The type of authentication you use depends on the RADIUS server and an intermediary AP(s) that supports IEEE 802.1x.

For EAP-TLS authentication type, you must first have a wired connection to the network and obtain the certificate(s) from a certificate authority (CA). A certificate (also called digital IDs) can be used to authenticate users and a CA issues certificates and guarantees the identity of each certificate owner.

EAP-MD5 (Message-Digest Algorithm 5)

MD5 authentication is the simplest one-way authentication method. The authentication server sends a challenge to the wireless client. The wireless client 'proves' that it knows the password by encrypting the password with the challenge and sends back the information. Password is not sent in plain text.

However, MD5 authentication has some weaknesses. Since the authentication server needs to get the plaintext passwords, the passwords must be stored. Thus someone other than the authentication server may access the password file. In addition, it is possible to impersonate an authentication server as MD5 authentication method does not perform mutual authentication. Finally, MD5 authentication method does not support data encryption with dynamic session key. You must configure WEP encryption keys for data encryption.

EAP-TLS (Transport Layer Security)

With EAP-TLS, digital certifications are needed by both the server and the wireless clients for mutual authentication. The server presents a certificate to the client. After validating the identity of the server, the client sends a different certificate to the server. The exchange of certificates is done in the open before a secured tunnel is created. This makes user identity vulnerable to passive attacks. A digital certificate is an electronic ID card that authenticates the sender's identity. However, to implement EAP-TLS, you need a Certificate Authority (CA) to handle certificates, which imposes a management overhead.

EAP-TTLS (Tunneled Transport Layer Service)

EAP-TTLS is an extension of the EAP-TLS authentication that uses certificates for only the server-side authentications to establish a secure connection. Client authentication is then done by sending username and password through the secure connection, thus client identity is protected. For client authentication, EAP-TTLS supports EAP methods and legacy authentication methods such as PAP, CHAP, MS-CHAP and MS-CHAP v2.

PEAP (Protected EAP)

Like EAP-TTLS, server-side certificate authentication is used to establish a secure connection, then use simple username and password methods through the secured connection to authenticate the clients, thus hiding client identity. However, PEAP only supports EAP methods, such as EAP-MD5, EAP-MSCHAPv2 and EAP-GTC (EAP-Generic Token Card), for client authentication. EAP-GTC is implemented only by Cisco.

LEAP

LEAP (Lightweight Extensible Authentication Protocol) is a Cisco implementation of IEEE 802.1x.

Dynamic WEP Key Exchange

The AP maps a unique key that is generated with the RADIUS server. This key expires when the wireless connection times out, disconnects or reauthentication times out. A new WEP key is generated each time reauthentication is performed.

If this feature is enabled, it is not necessary to configure a default encryption key in the wireless security configuration screen. You may still configure and store keys, but they will not be used while dynamic WEP is enabled.



EAP-MD5 cannot be used with Dynamic WEP Key Exchange

For added security, certificate-based authentications (EAP-TLS, EAP-TTLS and PEAP) use dynamic keys for data encryption. They are often deployed in corporate environments, but for public deployment, a simple user name and password pair is more practical. The following table is a comparison of the features of authentication types.

	EAP-MD5	EAP-TLS	EAP-TTLS	PEAP	LEAP
Mutual Authentication	No	Yes	Yes	Yes	Yes
Certificate – Client	No	Yes	Optional	Optional	No
Certificate – Server	No	Yes	Yes	Yes	No
Dynamic Key Exchange	No	Yes	Yes	Yes	Yes
Credential Integrity	None	Strong	Strong	Strong	Moderate
Deployment Difficulty	Easy	Hard	Moderate	Moderate	Moderate
Client Identity Protection	No	No	Yes	Yes	No

 Table 136
 Comparison of EAP Authentication Types

WPA and WPA2

WPA is a subset of the IEEE 802.11i standard. WPA2 (IEEE 802.11i) is a wireless security standard that defines stronger encryption, authentication and key management than WPA.

Key differences between WPA or WPA2 and WEP are improved data encryption and user authentication.

If both an AP and the wireless clients support WPA2 and you have an external RADIUS server, use WPA2 for stronger data encryption. If you don't have an external RADIUS server, you should use WPA2-PSK (WPA2-Pre-Shared Key) that only requires a single (identical) password entered into each access point, wireless gateway and wireless client. As long as the passwords match, a wireless client will be granted access to a WLAN.

If the AP or the wireless clients do not support WPA2, just use WPA or WPA-PSK depending on whether you have an external RADIUS server or not.

Select WEP only when the AP and/or wireless clients do not support WPA or WPA2. WEP is less secure than WPA or WPA2.

Encryption

Both WPA and WPA2 improve data encryption by using Temporal Key Integrity Protocol (TKIP), Message Integrity Check (MIC) and IEEE 802.1x. WPA and WPA2 use Advanced Encryption Standard (AES) in the Counter mode with Cipher block chaining Message authentication code Protocol (CCMP) to offer stronger encryption than TKIP.

TKIP uses 128-bit keys that are dynamically generated and distributed by the authentication server. AES (Advanced Encryption Standard) is a block cipher that uses a 256-bit mathematical algorithm called Rijndael. They both include a per-packet key mixing function, a Message Integrity Check (MIC) named Michael, an extended initialization vector (IV) with sequencing rules, and a re-keying mechanism.

WPA and WPA2 regularly change and rotate the encryption keys so that the same encryption key is never used twice.

The RADIUS server distributes a Pairwise Master Key (PMK) key to the AP that then sets up a key hierarchy and management system, using the PMK to dynamically generate unique data encryption keys to encrypt every data packet that is wirelessly communicated between the AP and the wireless clients. This all happens in the background automatically.

The Message Integrity Check (MIC) is designed to prevent an attacker from capturing data packets, altering them and resending them. The MIC provides a strong mathematical function in which the receiver and the transmitter each compute and then compare the MIC. If they do not match, it is assumed that the data has been tampered with and the packet is dropped.

By generating unique data encryption keys for every data packet and by creating an integrity checking mechanism (MIC), with TKIP and AES it is more difficult to decrypt data on a Wi-Fi network than WEP and difficult for an intruder to break into the network.

The encryption mechanisms used for WPA(2) and WPA(2)-PSK are the same. The only difference between the two is that WPA(2)-PSK uses a simple common password, instead of user-specific credentials. The common-password approach makes WPA(2)-PSK susceptible to brute-force password-guessing attacks but it's still an improvement over WEP as it employs a consistent, single, alphanumeric password to derive a PMK which is used to generate unique temporal encryption keys. This prevent all wireless devices sharing the same encryption keys. (a weakness of WEP)

User Authentication

WPA and WPA2 apply IEEE 802.1x and Extensible Authentication Protocol (EAP) to authenticate wireless clients using an external RADIUS database. WPA2 reduces the number of key exchange messages from six to four (CCMP 4-way handshake) and shortens the time required to connect to a network. Other WPA2 authentication features that are different from WPA include key caching and pre-authentication. These two features are optional and may not be supported in all wireless devices.

Key caching allows a wireless client to store the PMK it derived through a successful authentication with an AP. The wireless client uses the PMK when it tries to connect to the same AP and does not need to go with the authentication process again.

Pre-authentication enables fast roaming by allowing the wireless client (already connecting to an AP) to perform IEEE 802.1x authentication with another AP before connecting to it.

Wireless Client WPA Supplicants

A wireless client supplicant is the software that runs on an operating system instructing the wireless client how to use WPA. At the time of writing, the most widely available supplicant is the WPA patch for Windows XP, Funk Software's Odyssey client.

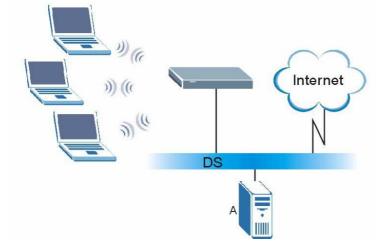
The Windows XP patch is a free download that adds WPA capability to Windows XP's built-in "Zero Configuration" wireless client. However, you must run Windows XP to use it.

WPA(2) with RADIUS Application Example

To set up WPA(2), you need the IP address of the RADIUS server, its port number (default is 1812), and the RADIUS shared secret. A WPA(2) application example with an external RADIUS server looks as follows. "A" is the RADIUS server. "DS" is the distribution system.

- 1 The AP passes the wireless client's authentication request to the RADIUS server.
- **2** The RADIUS server then checks the user's identification against its database and grants or denies network access accordingly.
- **3** A 256-bit Pairwise Master Key (PMK) is derived from the authentication process by the RADIUS server and the client.
- **4** The RADIUS server distributes the PMK to the AP. The AP then sets up a key hierarchy and management system, using the PMK to dynamically generate unique data encryption keys. The keys are used to encrypt every data packet that is wirelessly communicated between the AP and the wireless clients.

Figure 222 WPA(2) with RADIUS Application Example



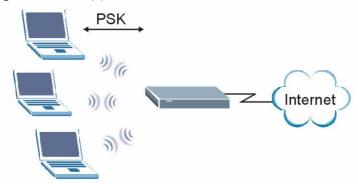
WPA(2)-PSK Application Example

A WPA(2)-PSK application looks as follows.

- 1 First enter identical passwords into the AP and all wireless clients. The Pre-Shared Key (PSK) must consist of between 8 and 63 ASCII characters or 64 hexadecimal characters (including spaces and symbols).
- **2** The AP checks each wireless client's password and allows it to join the network only if the password matches.

- **3** The AP and wireless clients generate a common PMK (Pairwise Master Key). The key itself is not sent over the network, but is derived from the PSK and the SSID.
- **4** The AP and wireless clients use the TKIP or AES encryption process, the PMK and information exchanged in a handshake to create temporal encryption keys. They use these keys to encrypt data exchanged between them.

Figure 223 WPA(2)-PSK Authentication



Security Parameters Summary

Refer to this table to see what other security parameters you should configure for each authentication method or key management protocol type. MAC address filters are not dependent on how you configure these security features.

AUTHENTICATION METHOD/ KEY MANAGEMENT PROTOCOL	ENCRYPTIO N METHOD	ENTER MANUAL KEY	IEEE 802.1X
Open	None	No	Disable
			Enable without Dynamic WEP Key
Open	WEP	No	Enable with Dynamic WEP Key
		Yes	Enable without Dynamic WEP Key
		Yes	Disable
Shared	WEP	No	Enable with Dynamic WEP Key
		Yes	Enable without Dynamic WEP Key
		Yes	Disable
WPA	TKIP/AES	No	Enable
WPA-PSK	TKIP/AES	Yes	Disable
WPA2	TKIP/AES	No	Enable
WPA2-PSK	TKIP/AES	Yes	Disable

 Table 137
 Wireless Security Relational Matrix

Antenna Overview

An antenna couples RF signals onto air. A transmitter within a wireless device sends an RF signal to the antenna, which propagates the signal through the air. The antenna also operates in reverse by capturing RF signals from the air.

Positioning the antennas properly increases the range and coverage area of a wireless LAN.

Antenna Characteristics

Frequency

An antenna in the frequency of 2.4GHz (IEEE 802.11b and IEEE 802.11g) or 5GHz (IEEE 802.11a) is needed to communicate efficiently in a wireless LAN

Radiation Pattern

A radiation pattern is a diagram that allows you to visualize the shape of the antenna's coverage area.

Antenna Gain

Antenna gain, measured in dB (decibel), is the increase in coverage within the RF beam width. Higher antenna gain improves the range of the signal for better communications.

For an indoor site, each 1 dB increase in antenna gain results in a range increase of approximately 2.5%. For an unobstructed outdoor site, each 1dB increase in gain results in a range increase of approximately 5%. Actual results may vary depending on the network environment.

Antenna gain is sometimes specified in dBi, which is how much the antenna increases the signal power compared to using an isotropic antenna. An isotropic antenna is a theoretical perfect antenna that sends out radio signals equally well in all directions. dBi represents the true gain that the antenna provides.

Types of Antennas for WLAN

There are two types of antennas used for wireless LAN applications.

- Omni-directional antennas send the RF signal out in all directions on a horizontal plane. The coverage area is torus-shaped (like a donut) which makes these antennas ideal for a room environment. With a wide coverage area, it is possible to make circular overlapping coverage areas with multiple access points.
- Directional antennas concentrate the RF signal in a beam, like a flashlight does with the light from its bulb. The angle of the beam determines the width of the coverage pattern. Angles typically range from 20 degrees (very directional) to 120 degrees (less directional). Directional antennas are ideal for hallways and outdoor point-to-point applications.

Positioning Antennas

In general, antennas should be mounted as high as practically possible and free of obstructions. In point-to-point application, position both antennas at the same height and in a direct line of sight to each other to attain the best performance.

For omni-directional antennas mounted on a table, desk, and so on, point the antenna up. For omni-directional antennas mounted on a wall or ceiling, point the antenna down. For a single AP application, place omni-directional antennas as close to the center of the coverage area as possible.

For directional antennas, point the antenna in the direction of the desired coverage area.

F

Common Services

The following table lists some commonly-used services and their associated protocols and port numbers. For a comprehensive list of port numbers, ICMP type/code numbers and services, visit the IANA (Internet Assigned Number Authority) web site.

- Name: This is a short, descriptive name for the service. You can use this one or create a different one, if you like.
- **Protocol**: This is the type of IP protocol used by the service. If this is **TCP/UDP**, then the service uses the same port number with TCP and UDP. If this is **USER-DEFINED**, the **Port(s)** is the IP protocol number, not the port number.
- **Port(s)**: This value depends on the **Protocol**. Please refer to RFC 1700 for further information about port numbers.
 - If the Protocol is TCP, UDP, or TCP/UDP, this is the IP port number.
 - If the **Protocol** is **USER**, this is the IP protocol number.
- **Description**: This is a brief explanation of the applications that use this service or the situations in which this service is used.

NAME	PROTOCOL	PORT(S)	DESCRIPTION
AH (IPSEC_TUNNEL)	User-Defined	51	The IPSEC AH (Authentication Header) tunneling protocol uses this service.
AIM/New-ICQ	ТСР	5190	AOL's Internet Messenger service. It is also used as a listening port by ICQ.
AUTH	ТСР	113	Authentication protocol used by some servers.
BGP	TCP	179	Border Gateway Protocol.
BOOTP_CLIENT	UDP	68	DHCP Client.
BOOTP_SERVER	UDP	67	DHCP Server.
CU-SEEME	TCP UDP	7648 24032	A popular videoconferencing solution from White Pines Software.
DNS	TCP/UDP	53	Domain Name Server, a service that matches web names (for example www.zyxel.com) to IP numbers.
ESP (IPSEC_TUNNEL)	User-Defined	50	The IPSEC ESP (Encapsulation Security Protocol) tunneling protocol uses this service.
FINGER	ТСР	79	Finger is a UNIX or Internet related command that can be used to find out if a user is logged on.

 Table 138
 Commonly Used Services

 Table 138
 Commonly Used Services (continued)

NAME	PROTOCOL	PORT(S)	DESCRIPTION
FTP	TCP TCP	20 21	File Transfer Program, a program to enable fast transfer of files, including large files that may not be possible by e-mail.
H.323	ТСР	1720	NetMeeting uses this protocol.
HTTP	ТСР	80	Hyper Text Transfer Protocol - a client/ server protocol for the world wide web.
HTTPS	ТСР	443	HTTPS is a secured http session often used in e-commerce.
ICMP	User-Defined	1	Internet Control Message Protocol is often used for diagnostic or routing purposes.
ICQ	UDP	4000	This is a popular Internet chat program.
IGMP (MULTICAST)	User-Defined	2	Internet Group Management Protocol is used when sending packets to a specific group of hosts.
IKE	UDP	500	The Internet Key Exchange algorithm is used for key distribution and management.
IRC	TCP/UDP	6667	This is another popular Internet chat program.
MSN Messenger	TCP	1863	Microsoft Networks' messenger service uses this protocol.
NEW-ICQ	TCP	5190	An Internet chat program.
NEWS	ТСР	144	A protocol for news groups.
NFS	UDP	2049	Network File System - NFS is a client/ server distributed file service that provides transparent file sharing for network environments.
NNTP	ТСР	119	Network News Transport Protocol is the delivery mechanism for the USENET newsgroup service.
PING	User-Defined	1	Packet INternet Groper is a protocol that sends out ICMP echo requests to test whether or not a remote host is reachable.
POP3	ТСР	110	Post Office Protocol version 3 lets a client computer get e-mail from a POP3 server through a temporary connection (TCP/IP or other).
РРТР	TCP	1723	Point-to-Point Tunneling Protocol enables secure transfer of data over public networks. This is the control channel.
PPTP_TUNNEL (GRE)	User-Defined	47	PPTP (Point-to-Point Tunneling Protocol) enables secure transfer of data over public networks. This is the data channel.
RCMD	ТСР	512	Remote Command Service.
REAL_AUDIO	ТСР	7070	A streaming audio service that enables real time sound over the web.
REXEC	ТСР	514	Remote Execution Daemon.
RLOGIN	ТСР	513	Remote Login.
RTELNET	ТСР	107	Remote Telnet.

NAME	PROTOCOL	PORT(S)	DESCRIPTION
RTSP	TCP/UDP	554	The Real Time Streaming (media control) Protocol (RTSP) is a remote control for multimedia on the Internet.
SFTP	TCP	115	Simple File Transfer Protocol.
SMTP	ТСР	25	Simple Mail Transfer Protocol is the message-exchange standard for the Internet. SMTP enables you to move messages from one e-mail server to another.
SNMP	TCP/UDP	161	Simple Network Management Program.
SNMP-TRAPS	TCP/UDP	162	Traps for use with the SNMP (RFC:1215).
SQL-NET	ТСР	1521	Structured Query Language is an interface to access data on many different types of database systems, including mainframes, midrange systems, UNIX systems and network servers.
SSH	TCP/UDP	22	Secure Shell Remote Login Program.
STRM WORKS	UDP	1558	Stream Works Protocol.
SYSLOG	UDP	514	Syslog allows you to send system logs to a UNIX server.
TACACS	UDP	49	Login Host Protocol used for (Terminal Access Controller Access Control System).
TELNET	ТСР	23	Telnet is the login and terminal emulation protocol common on the Internet and in UNIX environments. It operates over TCP/ IP networks. Its primary function is to allow users to log into remote host systems.
TFTP	UDP	69	Trivial File Transfer Protocol is an Internet file transfer protocol similar to FTP, but uses the UDP (User Datagram Protocol) rather than TCP (Transmission Control Protocol).
VDOLIVE	TCP	7000	Another videoconferencing solution.
	1		

 Table 138
 Commonly Used Services (continued)

Appendix F Common Services

G

Legal Information

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Certifications

Federal Communications Commission (FCC) Interference Statement

The device complies with Part 15 of FCC rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operations.

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this device does cause harmful interference to radio/television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1 Reorient or relocate the receiving antenna.
- 2 Increase the separation between the equipment and the receiver.
- **3** Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- **4** Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

- The device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment, under 47 CFR 2.1093 paragraph (d)(2). End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instruction as documented in this manual.
- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.



依據 低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機,非經許可,公司、商號或使用 者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信;經發現 有干擾現象時,應立即停用,並改善至無干擾時方得繼續使用。 前項合法通信,指依電信規定作業之無線電信。低功率射頻電機須忍 受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

本機限在不干擾合法電臺與不受被干擾保障條件下於室內使用。 減少電磁波影響,請妥適使用。

Notices

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Viewing Certifications

- 1 Go to <u>http://www.zyxel.com</u>.
- **2** Select your product from the drop-down list box on the ZyXEL home page to go to that product's page.
- **3** Select the certification you wish to view from this page.

ZyXEL Limited Warranty

ZyXEL warrants to the original end user (purchaser) that this product is free from any defects in materials or workmanship for a period of up to two years from the date of purchase. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, ZyXEL will, at its discretion, repair or replace the defective products or components without charge for either parts or labor, and to whatever extent it shall deem necessary to restore the product or components to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal or higher value, and will be solely at the discretion of ZyXEL. This warranty shall not apply if the product has been modified, misused, tampered with, damaged by an act of God, or subjected to abnormal working conditions.

Note

Repair or replacement, as provided under this warranty, is the exclusive remedy of the purchaser. This warranty is in lieu of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular use or purpose. ZyXEL shall in no event be held liable for indirect or consequential damages of any kind to the purchaser.

To obtain the services of this warranty, contact ZyXEL's Service Center for your Return Material Authorization number (RMA). Products must be returned Postage Prepaid. It is recommended that the unit be insured when shipped. Any returned products without proof of purchase or those with an out-dated warranty will be repaired or replaced (at the discretion of ZyXEL) and the customer will be billed for parts and labor. All repaired or replaced products will be shipped by ZyXEL to the corresponding return address, Postage Paid. This warranty gives you specific legal rights, and you may also have other rights that vary from country to country.

Registration

Register your product online to receive e-mail notices of firmware upgrades and information at <u>www.zyxel.com</u>.

Appendix G Legal Information

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Customer Support

Please have the following information ready when you contact customer support.

Required Information

- Product model and serial number.
- Warranty Information.
- Date that you received your device.
- Brief description of the problem and the steps you took to solve it.

"+" is the (prefix) number you dial to make an international telephone call.

Corporate Headquarters (Worldwide)

- Support E-mail: support@zyxel.com.tw
- Sales E-mail: sales@zyxel.com.tw
- Telephone: +886-3-578-3942
- Fax: +886-3-578-2439
- Web: www.zyxel.com, www.europe.zyxel.com
- FTP: ftp.zyxel.com, ftp.europe.zyxel.com
- Regular Mail: ZyXEL Communications Corp., 6 Innovation Road II, Science Park, Hsinchu 300, Taiwan

Costa Rica

- Support E-mail: soporte@zyxel.co.cr
- Sales E-mail: sales@zyxel.co.cr
- Telephone: +506-2017878
- Fax: +506-2015098
- Web: <u>www.zyxel.co.cr</u>
- FTP: ftp.zyxel.co.cr
- Regular Mail: ZyXEL Costa Rica, Plaza Roble Escazú, Etapa El Patio, Tercer Piso, San Jos? Costa Rica

Czech Republic

- E-mail: info@cz.zyxel.com
- Telephone: +420-241-091-350
- Fax: +420-241-091-359
- Web: <u>www.zyxel.cz</u>

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- Sales E-mail: sales@zyxel.dk
- Telephone: +45-39-55-07-00
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