

Table 47 Queue Setup: Add (continued)

LABEL	DESCRIPTION
Weight	Select the weight (from 1 to 8) of this queue. If two queues have the same priority level, the Zyxel Device divides the bandwidth across the queues according to their weights. Queues with larger weights get more bandwidth than queues with smaller weights.
Buffer Management	This field displays Drop Tail (DT) . Drop Tail (DT) is a simple queue management algorithm that allows the Zyxel Device buffer to accept as many packets as it can until it is full. Once the buffer is full, new packets that arrive are dropped until there is space in the buffer again (packets are transmitted out of it).
Rate Limit	Specify the maximum transmission rate (in Kbps) allowed for traffic on this queue. If you enter 0 here, this means there's no rate limit on this queue.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

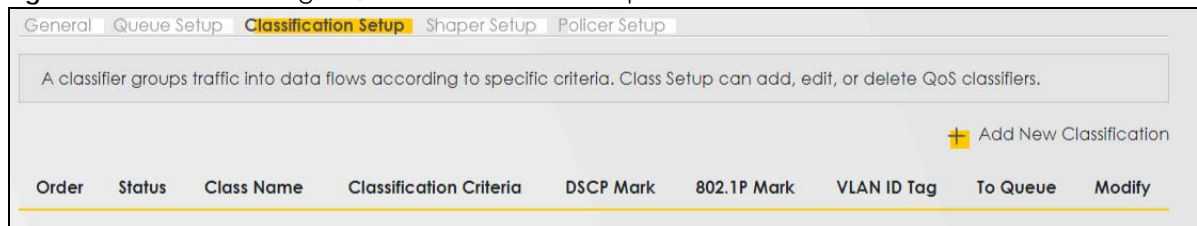
10.5 QoS Classification Setup

Use this screen to add, edit or delete QoS classifiers. A classifier groups traffic into data flows according to specific criteria such as the source address, destination address, source port number, destination port number or incoming interface. For example, you can configure a classifier to select traffic from the same protocol port (such as Telnet) to form a flow.

You can give different priorities to traffic that the Zyxel Device forwards through the WAN interface. Give high priority to voice and video to make them run more smoothly. Similarly, give low priority to many large file downloads so that they do not reduce the quality of other applications.

Click **Network Setting > QoS > Classification Setup** to open the following screen.

Figure 86 Network Setting > QoS > Classification Setup



The following table describes the labels in this screen.

Table 48 Network Setting > QoS > Classification Setup

LABEL	DESCRIPTION
Add New Classification	Click this to create a new classifier.
Order	This is the index number of the entry. The classifiers are applied in order of their numbering.
Status	This field displays whether the classifier is active or not. A yellow bulb signifies that this classifier is active. A gray bulb signifies that this classifier is not active.
Class Name	This is the name of the classifier.
Classification Criteria	This shows criteria specified in this classifier, for example the interface from which traffic of this class should come and the source MAC address of traffic that matches this classifier.

Table 48 Network Setting > QoS > Classification Setup (continued)

LABEL	DESCRIPTION
DSCP Mark	This is the DSCP number added to traffic of this classifier.
802.1P Mark	This is the IEEE 802.1p priority level assigned to traffic of this classifier.
VLAN ID Tag	This is the VLAN ID number assigned to traffic of this classifier.
To Queue	This is the name of the queue in which traffic of this classifier is put.
Modify	Click the Edit icon to edit the classifier. Click the Delete icon to delete an existing classifier. Note that subsequent rules move up by one when you take this action.

10.5.1 Add/Edit QoS Class

Click **Add New Classification** in the **Classification Setup** screen or the **Edit** icon next to a classifier to open the following screen.

Figure 87 Classification Setup: Add/Edit

Add New Classification ✕

Please follow the guidance through step 1~5 to configure a QoS rule

Step1: Class Configuration

Active

Class Name

Classification Order Last ▼

Step2: Criteria Configuration

Use the configurations below to specify the characteristics of a data flow needed to be managed by this QoS rule

Basic

From Interface LAN ▼

Ether Type NA ▼

Source

Address Subnet Mask Exclude

Port Range - Exclude

MAC - - - - MAC Mask Exclude

Destination

Address Subnet Mask Exclude

Port Range - Exclude

MAC - - - - MAC Mask Exclude

Others

Service RTSP Server ▼ Exclude

IP protocol TCP ▼ Exclude

DHCP ▼ Exclude

IP Packet Length - Exclude

DSCP (0-63) Exclude

802.1P 0 BE ▼ Exclude

VLAN ID (1-4094) Exclude

TCP ACK Exclude

Step3: Packet Modification

The content of the packet can be modified by applying the following settings

DSCP Mark Unchange ▼ (0-63)

VLAN ID Tag Unchange ▼ (1-4094)

802.1P Mark 0 BE ▼

Step4: Class Routing

This module can route a packet to a certain interface according to the class setting

Forward To Interface Unchange ▼

Step5: Outgoing Queue Selection

Outgoing queue decides the priority of the traffic and how traffic should be shaped in the WAN interface.

To Queue Index default queue ▼

Cancel
OK

The following table describes the labels in this screen.

Table 49 Classification Setup: Add/Edit


LABEL	DESCRIPTION
Step1: Class Configuration	
Active	Click this switch to enable or disable the classifier. When the switch turns blue  , the function is enabled. Otherwise, it is not.
Class Name	Enter a descriptive name of up to 15 printable English keyboard characters, not including spaces.
Classification Order	Select an existing number for where you want to put this classifier to move the classifier to the number you selected after clicking Apply . Select Last to put this rule in the back of the classifier list.
Step2: Criteria Configuration	
Basic	
From Interface	If you want to classify the traffic by an ingress interface, select an interface from the From Interface drop-down list box.
Ether Type	Select a predefined application to configure a class for the matched traffic. If you select IP , you also need to configure source or destination MAC address, IP address, DHCP options, DSCP value or the protocol type. If you select 802.1Q , you can configure an 802.1p priority level.
Source	
Address	Select the check box and enter the source IP address in dotted decimal notation. A blank source IP address means any source IP address.
Subnet Mask	Enter the source subnet mask.
Port Range	If you select TCP or UDP in the IP Protocol field, select the check box and enter the port number(s) of the source.
MAC	Select the check box and enter the source MAC address of the packet.
MAC Mask	Type the mask for the specified MAC address to determine which bits a packet's MAC address should match. Enter "f" for each bit of the specified source MAC address that the traffic's MAC address should match. Enter "0" for the bit(s) of the matched traffic's MAC address, which can be of any hexadecimal character(s). For example, if you set the MAC address to 00:13:49:00:00:00 and the mask to ff:ff:ff:00:00:00, a packet with a MAC address of 00:13:49:12:34:56 matches this criteria.
Exclude	Select this option to exclude the packets that match the specified criteria from this classifier.
Destination	
Address	Select the check box and enter the source IP address in dotted decimal notation. A blank source IP address means any source IP address.
Subnet Mask	Enter the source subnet mask.
Port Range	If you select TCP or UDP in the IP Protocol field, select the check box and enter the port number(s) of the source.
MAC	Select the check box and enter the source MAC address of the packet.
MAC Mask	Type the mask for the specified MAC address to determine which bits a packet's MAC address should match. Enter "f" for each bit of the specified source MAC address that the traffic's MAC address should match. Enter "0" for the bit(s) of the matched traffic's MAC address, which can be of any hexadecimal character(s). For example, if you set the MAC address to 00:13:49:00:00:00 and the mask to ff:ff:ff:00:00:00, a packet with a MAC address of 00:13:49:12:34:56 matches this criteria.
Exclude	Select this option to exclude the packets that match the specified criteria from this classifier.
Others	

Table 49 Classification Setup: Add/Edit (continued)

LABEL	DESCRIPTION
Service	<p>This field is available only when you select IP in the Ether Type field.</p> <p>This field simplifies classifier configuration by allowing you to select a predefined application. When you select a predefined application, you do not configure the rest of the filter fields.</p>
IP Protocol	<p>This field is available only when you select IP in the Ether Type field.</p> <p>Select this option and select the protocol (service type) from TCP, UDP, ICMP or IGMP. If you select User defined, enter the protocol (service type) number.</p>
DHCP	<p>This field is available only when you select IP in the Ether Type field.</p> <p>Select this option and select a DHCP option.</p> <p>If you select Vendor Class ID (DHCP Option 60), enter the Vendor Class Identifier (Option 60) of the matched traffic, such as the type of the hardware or firmware.</p> <p>If you select Client ID (DHCP Option 61), enter the Identity Association Identifier (IAD Option 61) of the matched traffic, such as the MAC address of the device.</p> <p>If you select User Class ID (DHCP Option 77), enter a string that identifies the user's category or application type in the matched DHCP packets.</p> <p>If you select Vendor Specific Info (DHCP Option 125), enter the vendor specific information of the matched traffic, such as the product class, model name, and serial number of the device.</p>
IP Packet Length	<p>This field is available only when you select IP in the Ether Type field.</p> <p>Select this option and enter the minimum and maximum packet length (from 46 to 1500) in the fields provided.</p>
DSCP	<p>This field is available only when you select IP in the Ether Type field.</p> <p>Select this option and specify a DSCP (DiffServ Code Point) number between 0 and 63 in the field provided.</p>
802.1P	<p>This field is available only when you select 802.1Q in the Ether Type field.</p> <p>Select this option and select a priority level (between 0 and 7) from the drop-down list box. "0" is the lowest priority level and "7" is the highest.</p>
VLAN ID	<p>This field is available only when you select 802.1Q in the Ether Type field.</p> <p>Select this option and specify a VLAN ID number.</p>
TCP ACK	<p>This field is available only when you select IP in the Ether Type field.</p> <p>If you select this option, the matched TCP packets must contain the ACK (Acknowledge) flag.</p>
Exclude	<p>Select this option to exclude the packets that match the specified criteria from this classifier.</p>
Step3: Packet Modification	
DSCP Mark	<p>This field is available only when you select IP in the Ether Type field.</p> <p>If you select Remark, enter a DSCP value with which the Zyxel Device replaces the DSCP field in the packets.</p> <p>If you select Unchange, the Zyxel Device keep the DSCP field in the packets.</p>
VLAN ID	<p>If you select Remark, enter a VLAN ID number with which the Zyxel Device replaces the VLAN ID of the frames.</p> <p>If you select Remove, the Zyxel Device deletes the VLAN ID of the frames before forwarding them out.</p> <p>If you select Add, the Zyxel Device treat all matched traffic untagged and add a second VLAN ID.</p> <p>If you select Unchange, the Zyxel Device keep the VLAN ID in the packets.</p>

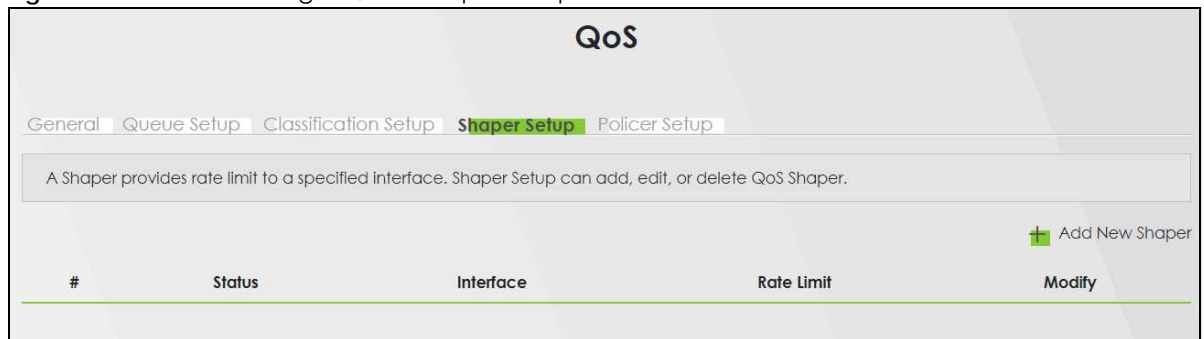
Table 49 Classification Setup: Add/Edit (continued)

LABEL	DESCRIPTION
802.1P Mark	Select a priority level with which the Zyxel Device replaces the IEEE 802.1p priority field in the packets. If you select Unchange , the Zyxel Device keep the 802.1p priority field in the packets.
Step4: Class Routing	
Forward to Interface	Select a WAN interface through which traffic of this class will be forwarded out. If you select Unchange , the Zyxel Device forward traffic of this class according to the default routing table.
Step5: Outgoing Queue Selection	
To Queue Index	Select a queue that applies to this class. You should have configured a queue in the Queue Setup screen already.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

10.6 QoS Shaper Setup

This screen lets you use the token bucket algorithm to allow a certain amount of large bursts of traffic while keeping most outgoing traffic at the average rate. Click **Network Setting > QoS > Shaper Setup**. The screen appears as shown.

Figure 88 Network Setting > QoS > Shaper Setup



The following table describes the labels in this screen.

Table 50 Network Setting > QoS > Shaper Setup

LABEL	DESCRIPTION
Add New Shaper	Click this to create a new entry.
#	This is the index number of the entry.
Status	This field displays whether the shaper is active or not. A yellow bulb signifies that this policer is active. A gray bulb signifies that this shaper is not active.
Interface	This shows the name of the Zyxel Device's interface through which traffic in this shaper applies.
Rate Limit	This shows the average rate limit of traffic bursts for this shaper.
Modify	Click the Edit icon to edit the shaper. Click the Delete icon to delete an existing shaper. Note that subsequent rules move up by one when you take this action.


10.6.1 Add/Edit a QoS Shaper

Click **Add New Shaper** in the **Shaper Setup** screen or the **Edit** icon next to a shaper to show the following screen.

Figure 89 Shaper Setup: Add/Edit

The following table describes the labels in this screen.

Table 51 Shaper Setup: Add/Edit

LABEL	DESCRIPTION
Active	Click this switch to enable or disable the shaper. When the switch turns blue  , the function is enabled. Otherwise, it is not.
Interface	Select a Zyxel Device's interface through which traffic in this shaper applies.
Rate Limit	Enter the average rate limit of traffic bursts for this shaper.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

10.7 QoS Policer Setup

Use this screen to view QoS policers that allow you to limit the transmission rate of incoming traffic and apply actions, such as drop, pass, or modify, to the DSCP value of matched traffic. Click **Network Setting > QoS > Policer Setup**. The screen appears as shown.

Figure 90 Network Setting > QoS > Policer Setup

The following table describes the labels in this screen.

Table 52 Network Setting > QoS > Policer Setup

LABEL	DESCRIPTION
Add new Policer	Click this to create a new entry.
#	This is the index number of the entry.
Status	This field displays whether the policer is active or not. A yellow bulb signifies that this policer is active. A gray bulb signifies that this policer is not active.
Name	This field displays the descriptive name of this policer.
Regulated Classes	This field displays the name of a QoS classifier
Meter Type	This field displays the type of QoS metering algorithm used in this policer.
Rule	These are the rates and burst sizes against which the policer checks the traffic of the member QoS classes.
Action	This shows how the policer has the Zyxel Device treat different types of traffic belonging to the policer's member QoS classes.
Modify	Click the Edit icon to edit the policer. Click the Delete icon to delete an existing policer. Note that subsequent rules move up by one when you take this action.

10.7.1 Add/Edit a QoS Policer

Click **Add New Policer** in the **Policer Setup** screen or the **Edit** icon next to a policer to show the following screen.

Figure 91 Policer Setup: Add/Edit

QoS Policer Configuration

Active

Name

Meter Type Simple Token Bucket ▼

Committed Rate (kbps)

Committed Burst Size (kbytes)

Conforming Action Pass ▼

Non-Conforming Action Drop ▼

Regulated Classes Member Setting

Available Class		Selected Class
	➤	
	➤	
	➤	
	➤	

Cancel
OK

The following table describes the labels in this screen.

Table 53 Policer Setup: Add/Edit


LABEL	DESCRIPTION
Active	Click this switch to enable or disable the policer. When the switch turns blue  , the function is enabled. Otherwise, it is not.
Name	Enter the descriptive name of this policer.
Meter Type	<p>This shows the traffic metering algorithm used in this policer.</p> <p>The Simple Token Bucket algorithm uses tokens in a bucket to control when traffic can be transmitted. Each token represents one byte. The algorithm allows bursts of up to b bytes which is also the bucket size.</p> <p>The Single Rate Three Color Marker (srTCM) is based on the token bucket filter and identifies packets by comparing them to the Committed Information Rate (CIR), the Committed Burst Size (CBS) and the Excess Burst Size (EBS).</p> <p>The Two Rate Three Color Marker (trTCM) is based on the token bucket filter and identifies packets by comparing them to the Committed Information Rate (CIR) and the Peak Information Rate (PIR).</p>
Committed Rate	Specify the committed rate. When the incoming traffic rate of the member QoS classes is less than the committed rate, the device applies the conforming action to the traffic.
Committed Burst Size	<p>Specify the committed burst size for packet bursts. This must be equal to or less than the peak burst size (two rate three color) or excess burst size (single rate three color) if it is also configured.</p> <p>This is the maximum size of the (first) token bucket in a traffic metering algorithm.</p>

Table 53 Policer Setup: Add/Edit

LABEL	DESCRIPTION
Excess Burst Size	Specify the additional amount of bytes that are admitted at the committed rate besides the committed burst size. This is the maximum size of the second token bucket in the srTCM.
Peak Rate	Specify the maximum rate at which packets are admitted to the network. The peak rate should be greater than or equal to the committed rate. This is to specify how many bytes of tokens are added to the second bucket every second in the trTCM.
Peak Burst Size	Specify the maximum amount of bytes that are admitted at the committed rate. This is the maximum size of the second token bucket in the trTCM.
Conforming Action	Specify what the Zyxel Device does for packets within the committed rate and burst size (green-marked packets). <ul style="list-style-type: none"> • Pass: Send the packets without modification. • DSCP Mark: Change the DSCP mark value of the packets. Enter the DSCP mark value to use.
Partial Conforming Action	Specify the action that the Zyxel Device takes on yellow-marked packets. Select Pass to forward the packets. Select Drop to discard the packets. Select DSCP Mark to assign a specified DSCP number (between 0 and 63) to the packets and forward them. The packets are dropped if there is congestion on the network.
Non-Conforming Action	Specify what the Zyxel Device does for packets that exceed the excess burst size or peak rate and burst size (red-marked packets). <ul style="list-style-type: none"> • Drop: Discard the packets. • DSCP Mark: Change the DSCP mark value of the packets. Enter the DSCP mark value to use. The packets may be dropped if there is congestion on the network.
Available Class	Select a QoS classifier to apply this QoS policer to traffic that matches the QoS classifier.
Selected Class	Highlight a QoS classifier in the Available Class box and use the > button to move it to the Selected Class box. To remove a QoS classifier from the Selected Class box, select it and use the < button.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

10.8 Technical Reference

The following section contains additional technical information about the Zyxel Device features described in this chapter.

IEEE 802.1Q Tag

The IEEE 802.1Q standard defines an explicit VLAN tag in the MAC header to identify the VLAN membership of a frame across bridges. A VLAN tag includes the 12-bit VLAN ID and 3-bit user priority. The VLAN ID associates a frame with a specific VLAN and provides the information that devices need to process the frame across the network.

IEEE 802.1p specifies the user priority field and defines up to eight separate traffic types. The following table describes the traffic types defined in the IEEE 802.1d standard (which incorporates the 802.1p).

Table 54 IEEE 802.1p Priority Level and Traffic Type

PRIORITY LEVEL	TRAFFIC TYPE
Level 7	Typically used for network control traffic such as router configuration messages.
Level 6	Typically used for voice traffic that is especially sensitive to jitter (jitter is the variations in delay).
Level 5	Typically used for video that consumes high bandwidth and is sensitive to jitter.
Level 4	Typically used for controlled load, latency-sensitive traffic such as SNA (Systems Network Architecture) transactions.
Level 3	Typically used for "excellent effort" or better than best effort and would include important business traffic that can tolerate some delay.
Level 2	This is for "spare bandwidth".
Level 1	This is typically used for non-critical "background" traffic such as bulk transfers that are allowed but that should not affect other applications and users.
Level 0	Typically used for best-effort traffic.

DiffServ

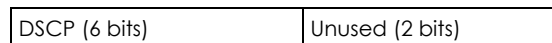
QoS is used to prioritize source-to-destination traffic flows. All packets in the flow are given the same priority. You can use CoS (class of service) to give different priorities to different packet types.

DiffServ (Differentiated Services) is a class of service (CoS) model that marks packets so that they receive specific per-hop treatment at DiffServ-compliant network devices along the route based on the application types and traffic flow. Packets are marked with DiffServ Code Points (DSCPs) indicating the level of service desired. This allows the intermediary DiffServ-compliant network devices to handle the packets differently depending on the code points without the need to negotiate paths or remember state information for every flow. In addition, applications do not have to request a particular service or give advanced notice of where the traffic is going.

DSCP and Per-Hop Behavior

DiffServ defines a new Differentiated Services (DS) field to replace the Type of Service (TOS) field in the IP header. The DS field contains a 2-bit unused field and a 6-bit DSCP field which can define up to 64 service levels. The following figure illustrates the DS field.

DSCP is backward compatible with the three precedence bits in the ToS octet so that non-DiffServ compliant, ToS-enabled network device will not conflict with the DSCP mapping.



The DSCP value determines the forwarding behavior, the PHB (Per-Hop Behavior), that each packet gets across the DiffServ network. Based on the marking rule, different kinds of traffic can be marked for different kinds of forwarding. Resources can then be allocated according to the DSCP values and the configured policies.

IP Precedence

Similar to IEEE 802.1p prioritization at layer-2, you can use IP precedence to prioritize packets in a layer-3 network. IP precedence uses three bits of the eight-bit ToS (Type of Service) field in the IP header. There

are eight classes of services (ranging from zero to seven) in IP precedence. Zero is the lowest priority level and seven is the highest.

Automatic Priority Queue Assignment

If you enable QoS on the Zyxel Device, the Zyxel Device can automatically base on the IEEE 802.1p priority level, IP precedence and/or packet length to assign priority to traffic which does not match a class.

The following table shows you the internal layer-2 and layer-3 QoS mapping on the Zyxel Device. On the Zyxel Device, traffic assigned to higher priority queues gets through faster while traffic in lower index queues is dropped if the network is congested.

Table 55 Internal Layer2 and Layer3 QoS Mapping

PRIORITY QUEUE	LAYER 2	LAYER 3		
	IEEE 802.1P USER PRIORITY (ETHERNET PRIORITY)	TOS (IP PRECEDENCE)	DSCP	IP PACKET LENGTH (BYTE)
0	1	0	000000	
1	2			
2	0	0	000000	>1100
3	3	1	001110 001100 001010 001000	250~1100
4	4	2	010110 010100 010010 010000	
5	5	3	011110 011100 011010 011000	<250
6	6	4	100110 100100 100010 100000	
		5	101110 101000	
7	7	6	110000	
		7	111000	

Token Bucket

The token bucket algorithm uses tokens in a bucket to control when traffic can be transmitted. The bucket stores tokens, each of which represents one byte. The algorithm allows bursts of up to b bytes which is also the bucket size, so the bucket can hold up to b tokens. Tokens are generated and added into the bucket at a constant rate. The following shows how tokens work with packets:

- A packet can be transmitted if the number of tokens in the bucket is equal to or greater than the size of the packet (in bytes).
- After a packet is transmitted, a number of tokens corresponding to the packet size is removed from the bucket.
- If there are no tokens in the bucket, the Zyxel Device stops transmitting until enough tokens are generated.
- If not enough tokens are available, the Zyxel Device treats the packet in either one of the following ways:

In traffic shaping:

- Holds it in the queue until enough tokens are available in the bucket.

In traffic policing:

- Drops it.
- Transmits it but adds a DSCP mark. The Zyxel Device may drop these marked packets if the network is overloaded.

Configure the bucket size to be equal to or less than the amount of the bandwidth that the interface can support. It does not help if you set it to a bucket size over the interface's capability. The smaller the bucket size, the lower the data transmission rate and that may cause outgoing packets to be dropped. A larger transmission rate requires a big bucket size. For example, use a bucket size of 10 kbytes to get the transmission rate up to 10 Mbps.

Single Rate Three Color Marker

The Single Rate Three Color Marker (srTCM, defined in RFC 2697) is a type of traffic policing that identifies packets by comparing them to one user-defined rate, the Committed Information Rate (CIR), and two burst sizes: the Committed Burst Size (CBS) and Excess Burst Size (EBS).

The srTCM evaluates incoming packets and marks them with one of three colors which refer to packet loss priority levels. High packet loss priority level is referred to as red, medium is referred to as yellow and low is referred to as green.

The srTCM is based on the token bucket filter and has two token buckets (CBS and EBS). Tokens are generated and added into the bucket at a constant rate, called Committed Information Rate (CIR). When the first bucket (CBS) is full, new tokens overflow into the second bucket (EBS).

All packets are evaluated against the CBS. If a packet does not exceed the CBS it is marked green. Otherwise it is evaluated against the EBS. If it is below the EBS then it is marked yellow. If it exceeds the EBS then it is marked red.

The following shows how tokens work with incoming packets in srTCM:

- A packet arrives. The packet is marked green and can be transmitted if the number of tokens in the CBS bucket is equal to or greater than the size of the packet (in bytes).

- After a packet is transmitted, a number of tokens corresponding to the packet size is removed from the CBS bucket.
- If there are not enough tokens in the CBS bucket, the Zyxel Device checks the EBS bucket. The packet is marked yellow if there are sufficient tokens in the EBS bucket. Otherwise, the packet is marked red. No tokens are removed if the packet is dropped.

Two Rate Three Color Marker

The Two Rate Three Color Marker (trTCM, defined in RFC 2698) is a type of traffic policing that identifies packets by comparing them to two user-defined rates: the Committed Information Rate (CIR) and the Peak Information Rate (PIR). The CIR specifies the average rate at which packets are admitted to the network. The PIR is greater than or equal to the CIR. CIR and PIR values are based on the guaranteed and maximum bandwidth respectively as negotiated between a service provider and client.

The trTCM evaluates incoming packets and marks them with one of three colors which refer to packet loss priority levels. High packet loss priority level is referred to as red, medium is referred to as yellow and low is referred to as green.

The trTCM is based on the token bucket filter and has two token buckets (Committed Burst Size (CBS) and Peak Burst Size (PBS)). Tokens are generated and added into the two buckets at the CIR and PIR respectively.

All packets are evaluated against the PIR. If a packet exceeds the PIR it is marked red. Otherwise it is evaluated against the CIR. If it exceeds the CIR then it is marked yellow. Finally, if it is below the CIR then it is marked green.

The following shows how tokens work with incoming packets in trTCM:

- A packet arrives. If the number of tokens in the PBS bucket is less than the size of the packet (in bytes), the packet is marked red and may be dropped regardless of the CBS bucket. No tokens are removed if the packet is dropped.
- If the PBS bucket has enough tokens, the Zyxel Device checks the CBS bucket. The packet is marked green and can be transmitted if the number of tokens in the CBS bucket is equal to or greater than the size of the packet (in bytes). Otherwise, the packet is marked yellow.

CHAPTER 11

Network Address Translation (NAT)

11.1 NAT Overview

This chapter discusses how to configure NAT on the Zyxel Device. NAT (Network Address Translation - NAT, RFC 1631) is the translation of the IP address of a host in a packet; for example, the source address of an outgoing packet, used within one network, to a different IP address known within another network.

11.1.1 What You Can Do in this Chapter

- Use the **Port Forwarding** screen to configure forward incoming service requests to the server(s) on your local network ([Section 11.2 on page 166](#)).
- Use the **Port Triggering** screen to add and configure the Zyxel Device's trigger port settings ([Section 11.3 on page 170](#)).
- Use the **DMZ** screen to configure a default server ([Section 11.4 on page 173](#)).
- Use the **ALG** screen to enable and disable the ALGs in the Zyxel Device ([Section 11.5 on page 174](#)).
- Use the **Address Mapping** screen to configure the Zyxel Device's address mapping settings ([Section 11.6 on page 175](#)).
- Use the **Sessions** screen to configure the Zyxel Device's maximum number of NAT sessions ([Section 11.6 on page 175](#)).

11.1.2 What You Need To Know

Inside/Outside

Inside/outside denotes where a host is located relative to the Zyxel Device, for example, the computers of your subscribers are the inside hosts, while the web servers on the Internet are the outside hosts.

Global/Local

Global/local denotes the IP address of a host in a packet as the packet traverses a router, for example, the local address refers to the IP address of a host when the packet is in the local network, while the global address refers to the IP address of the host when the same packet is traveling in the WAN side.

NAT

In the simplest form, NAT changes the source IP address in a packet received from a subscriber (the inside local address) to another (the inside global address) before forwarding the packet to the WAN

side. When the response comes back, NAT translates the destination address (the inside global address) back to the inside local address before forwarding it to the original inside host.

Port Forwarding

A port forwarding set is a list of inside (behind NAT on the LAN) servers, for example, web or FTP, that you can make visible to the outside world even though NAT makes your whole inside network appear as a single computer to the outside world.

Finding Out More

See [Section 11.8 on page 178](#) for advanced technical information on NAT.

11.2 Port Forwarding

Use **Port Forwarding** to forward incoming service requests from the Internet to the server(s) on your local network. Port forwarding is commonly used when you want to host online gaming, P2P file sharing, or other servers on your network.

You may enter a single port number or a range of port numbers to be forwarded, and the local IP address of the desired server. The port number identifies a service; for example, web service is on port 80 and FTP on port 21. In some cases, such as for unknown services or where one server can support more than one service (for example both FTP and web service), it might be better to specify a range of port numbers. You can allocate a server IP address that corresponds to a port or a range of ports.

The most often used port numbers and services are shown in [Appendix C on page 322](#). Please refer to RFC 1700 for further information about port numbers.

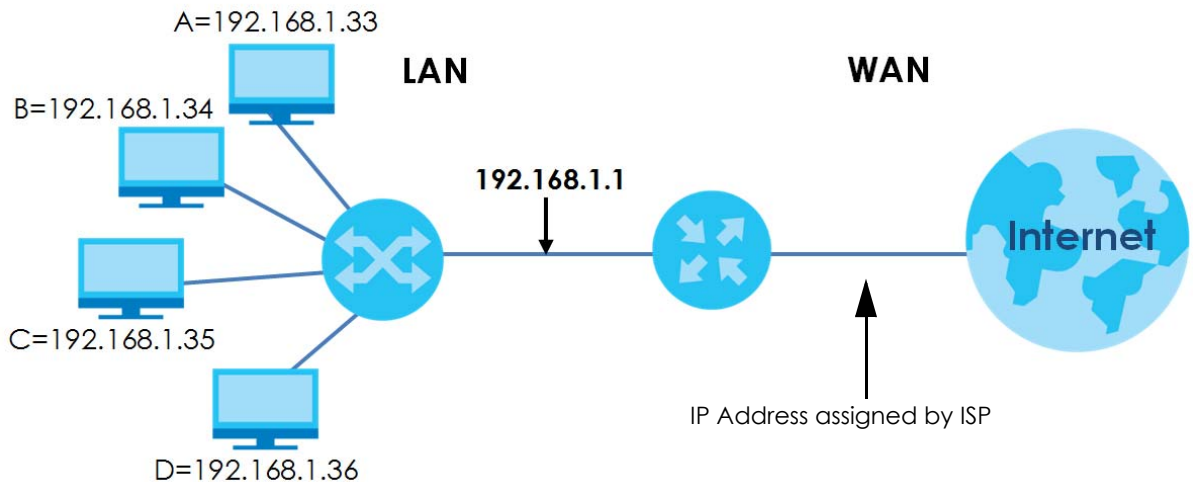
Note: TCP port 7547 is reserved for system use.

Note: Many residential broadband ISP accounts do not allow you to run any server processes (such as a Web or FTP server) from your location. Your ISP may periodically check for servers and may suspend your account if it discovers any active services at your location. If you are unsure, refer to your ISP.

Configuring Servers Behind Port Forwarding (Example)

Let's say you want to assign ports 21-25 to one FTP, Telnet and SMTP server (**A** in the example), port 80 to another (**B** in the example) and assign a default server IP address of 192.168.1.35 to a third (**C** in the example). You assign the LAN IP addresses and the ISP assigns the WAN IP address. The NAT network appears as a single host on the Internet.

Figure 92 Multiple Servers Behind NAT Example



Click **Network Setting > NAT > Port Forwarding** to open the following screen.

Figure 93 Network Setting > NAT > Port Forwarding

Port Forwarding is commonly used when you want to use Internet activities such as, online gaming, P2P file sharing or even hosting servers on your network. It creates a bridge to allow another party from the internet, to contact a specific LAN client on your network correctly.

+ Add New Rule

#	Status	Service Name	Originating IP	WAN Interface	Server IP Address	Start Port	End Port	Translation Start Port	Translation End Port	Protocol	Modify
Note The TCP port 7547 is reserved for system usage.											

The following table describes the fields in this screen.

Table 56 Network Setting > NAT > Port Forwarding

LABEL	DESCRIPTION
Add New Rule	Click this to add a new rule.
#	This is the index number of the entry.
Status	This field displays whether the NAT rule is active or not. A yellow bulb signifies that this rule is active. A gray bulb signifies that this rule is not active.
Service Name	This shows the service's name.
Originating IP	This field displays the source IP address from the WAN interface.
WAN Interface	This shows the WAN interface through which the service is forwarded.
Server IP Address	This is the server's IP address.
Start Port	This is the first external port number that identifies a service.
End Port	This is the last external port number that identifies a service.
Translation Start Port	This is the first internal port number that identifies a service.

Table 56 Network Setting > NAT > Port Forwarding (continued)

LABEL	DESCRIPTION
Translation End Port	This is the last internal port number that identifies a service.
Protocol	This shows the IP protocol supported by this virtual server, whether it is TCP , UDP , or TCP/UDP .
Modify	Click the Edit icon to edit this rule. Click the Delete icon to delete an existing rule.

11.2.1 Add/Edit Port Forwarding

Click **Add New Rule** in the **Port Forwarding** screen or click the **Edit** icon next to an existing rule to open the following screen. Specify either a port or a range of ports, a server IP address, and a protocol to configure a port forwarding rule.

Note: To configure port forwarding, you need to have the same configurations in the **Start Port**, **End Port**, **Translation Start Port**, and **Translation End Port** fields.

Note: To configure port translation, you need to have different configurations in the **Start Port**, **End Port**, **Translation Start Port**, and **Translation End Port** fields.

Note: TCP port 7547 is reserved for system use.

Figure 94 Port Forwarding: Add/Edit

Add New Rule

Active

Service Name

Obtain WAN IP Automatically: Enable (Auto Detect Default WAN IP/Interface)

WAN Interface

WAN IP

Start Port

End Port

Translation Start Port

Translation End Port

Server IP Address

Configure Originating IP Enable

Protocol

Note

- If Start Port and Translation Start Port, End Port and Translation End Port is configured the same, then Port Forwarding is configured.
If Start Port and Translation Start Port, End Port and Translation End Port are configured differently, then Port Translation is configured (one to one mapping).
For example: Start Port: 100 End Port: 120; Translation Start Port: 200 Translation End Port: 220
- Originating IP is optional. User must enable Configure Originating IP to add a source IP address which from the WAN Interface.
- The TCP port 7547 is reserved for system usage.

Cancel OK

The following table describes the labels in this screen.

Table 57 Port Forwarding: Add/Edit


LABEL	DESCRIPTION
Active	Click this switch to enable or disable the rule. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
Service Name	Enter a name to identify this rule using keyboard characters (A-Z, a-z, 1-2 and so on).
Obtain WAN IP Automatically	Select the Enable check box to have the Zyxel Device automatically detect and use an available WAN interface for port forwarding.
WAN Interface	This field is NOT available if you select the Enable check box. Select the WAN interface through which the service is forwarded. You must have already configured a WAN connection with NAT enabled.

Table 57 Port Forwarding: Add/Edit (continued)

LABEL	DESCRIPTION
Start Port	Enter the original destination port for the packets. To forward only one port, enter the port number again in the End Port field. To forward a series of ports, enter the start port number here and the end port number in the End Port field.
End Port	Enter the last port of the original destination port range. To forward only one port, enter the port number in the Start Port field above and then enter it again in this field. To forward a series of ports, enter the last port number in a series that begins with the port number in the Start Port field above.
Translation Start Port	This shows the port number to which you want the Zyxel Device to translate the incoming port. For a range of ports, enter the first number of the range to which you want the incoming ports translated.
Translation End Port	This shows the last port of the translated port range.
Server IP Address	Enter the inside IP address of the virtual server here.
Configure Originating IP	Select Enable to enter the source IP address of WAN interface.
Originating IP	Enter the source IP address of WAN interface.
Protocol	Select the protocol supported by this virtual server. Choices are TCP , UDP , or TCP/UDP .
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

11.3 Port Triggering

Some services use a dedicated range of ports on the client side and a dedicated range of ports on the server side. With regular port forwarding, you set a forwarding port in NAT to forward a service (coming in from the server on the WAN) to the IP address of a computer on the client side (LAN). The problem is that port forwarding only forwards a service to a single LAN IP address. In order to use the same service on a different LAN computer, you have to manually replace the LAN computer's IP address in the forwarding port with another LAN computer's IP address.

Trigger port forwarding addresses this problem. Trigger port forwarding allows computers on the LAN to dynamically take turns using the service. The Zyxel Device records the IP address of a LAN computer that sends traffic to the WAN to request a service with a specific port number and protocol (a "trigger" port). When the Zyxel Device's WAN port receives a response with a specific port number and protocol ("open" port), the Zyxel Device forwards the traffic to the LAN IP address of the computer that sent the request. After that computer's connection for that service closes, another computer on the LAN can use the service in the same manner. This way you do not need to configure a new IP address each time you want a different LAN computer to use the application.

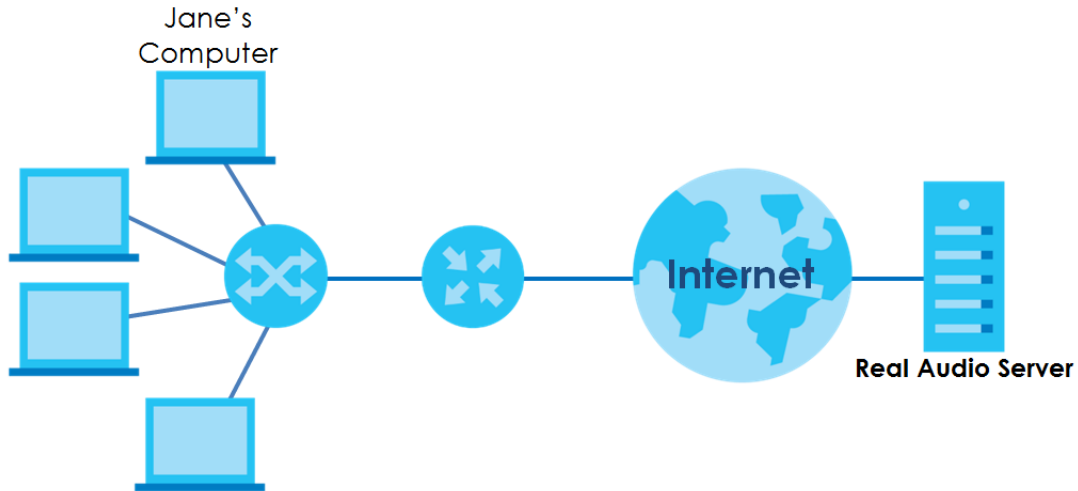
Note: TCP port 7547 is reserved for system use.

Note: The maximum number of trigger ports for a single rule or all rules is 999.

Note: The maximum number of open ports for a single rule or all rules is 999.

For example:

Figure 95 Trigger Port Forwarding Process: Example



- 1 Jane requests a file from the Real Audio server (port 7070).
- 2 Port 7070 is a "trigger" port and causes the Zyxel Device to record Jane's computer IP address. The Zyxel Device associates Jane's computer IP address with the "open" port range of 6970-7170.
- 3 The Real Audio server responds using a port number ranging between 6970-7170.
- 4 The Zyxel Device forwards the traffic to Jane's computer IP address.
- 5 Only Jane can connect to the Real Audio server until the connection is closed or times out. The Zyxel Device times out in three minutes with UDP (User Datagram Protocol) or two hours with TCP/IP (Transfer Control Protocol/Internet Protocol).

Click **Network Setting > NAT > Port Triggering** to open the following screen. Use this screen to view your Zyxel Device's trigger port settings.

Figure 96 Network Setting > NAT > Port Triggering

Port Triggering is a way to automate port forwarding with a little better security. It dynamically forwards connection or data to whatever LAN client made a certain outgoing connection. Example: You define port 25 as Trigger Port and port 113 as Open Port. If any of the LAN devices on your network creates an outgoing connection via port 25, all incoming connections via port 113 will temporarily go to that client.

+ Add New Rule

#	Status	Service Name	WAN Interface	Trigger Start Port	Trigger End Port	Trigger Proto.	Open Start Port	Open End Port	Open Protocol	Modify
<p>Note</p> <p>(1) The sum of trigger ports in all rules must be less than 1000 and every open port range must be less than 1000. When the protocol is TCP/UDP, the ports are counted twice.</p> <p>(2) The TCP port 7547 is reserved for system usage.</p>										

The following table describes the labels in this screen.

Table 58 Network Setting > NAT > Port Triggering

LABEL	DESCRIPTION
Add New Rule	Click this to create a new rule.
#	This is the index number of the entry.
Status	This field displays whether the port triggering rule is active or not. A yellow bulb signifies that this rule is active. A gray bulb signifies that this rule is not active.
Service Name	This field displays the name of the service used by this rule.
WAN Interface	This field shows the WAN interface through which the service is forwarded.
Trigger Start Port	The trigger port is a port (or a range of ports) that causes (or triggers) the Zyxel Device to record the IP address of the LAN computer that sent the traffic to a server on the WAN. This is the first port number that identifies a service.
Trigger End Port	This is the last port number that identifies a service.
Trigger Proto.	This is the trigger transport layer protocol.
Open Start Port	The open port is a port (or a range of ports) that a server on the WAN uses when it sends out a particular service. The Zyxel Device forwards the traffic with this port (or range of ports) to the client computer on the LAN that requested the service. This is the first port number that identifies a service.
Open End Port	This is the last port number that identifies a service.
Open Proto.	This is the open transport layer protocol.
Modify	Click the Edit icon to edit this rule. Click the Delete icon to delete an existing rule.

11.3.1 Add/Edit Port Triggering Rule

This screen lets you create new port triggering rules. Click **Add new rule** in the **Port Triggering** screen or click a rule's **Edit** icon to open the following screen. Use this screen to configure a port or range of ports and protocols for sending out requests and for receiving responses.

Figure 97 Port Triggering: Add/Edit

The following table describes the labels in this screen.

Table 59 Port Triggering: Configuration Add/Edit

LABEL	DESCRIPTION
Active	Select Enable or Disable to activate or deactivate the rule.
Service Name	Enter a name to identify this rule using keyboard characters (A-Z, a-z, 1-2 and so on).
WAN Interface	Select a WAN interface for which you want to configure port triggering rules.
Trigger Start Port	The trigger port is a port (or a range of ports) that causes (or triggers) the Zyxel Device to record the IP address of the LAN computer that sent the traffic to a server on the WAN. Type a port number or the starting port number in a range of port numbers.
Trigger End Port	Type a port number or the ending port number in a range of port numbers.
Trigger Protocol	Select the transport layer protocol from TCP , UDP , or TCP/UDP .
Open Start Port	The open port is a port (or a range of ports) that a server on the WAN uses when it sends out a particular service. The Zyxel Device forwards the traffic with this port (or range of ports) to the client computer on the LAN that requested the service. Type a port number or the starting port number in a range of port numbers.
Open End Port	Type a port number or the ending port number in a range of port numbers.
Open Protocol	Select the transport layer protocol from TCP , UDP , or TCP/UDP .
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

11.4 DMZ Settings

A client in the Demilitarized Zone (DMZ) is no longer behind the Zyxel Device and therefore can run any Internet applications such as video conferencing and Internet gaming without restrictions. This, however, may pose a security threat to the Zyxel Device.

Note: Use an IPv4 address for the DMZ server.

Note: Enter the IP address of the default server in the **Default Server Address** field, and click **Apply** to activate the DMZ host. Otherwise, clear the IP address in the **Default Server Address** field, and click **Apply** to deactivate the DMZ host.

Figure 98 Network Setting > NAT > DMZ

The LAN client in the Demilitarized Zone (DMZ) is no longer behind this device and therefore can run any Internet applications such as, video conferencing and Internet gaming without restrictions, but with the same reason, it also uncover itself to Internet security threats.

Default Server Address: 0 . 0 . 0 . 0

Note

(1) Enter IP address and click "Apply" to activate the DMZ host.
 (2) Clear the IP address field and click "Apply" to de-activate the DMZ host.

Cancel Apply

The following table describes the fields in this screen.

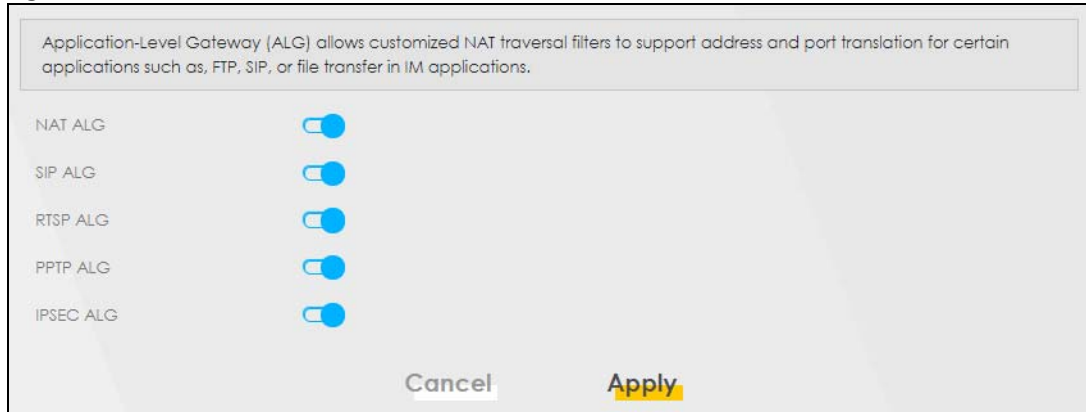
Table 60 Network Setting > NAT > DMZ

LABEL	DESCRIPTION
Default Server Address	Enter the IP address of the default server which receives packets from ports that are not specified in the NAT Port Forwarding screen. Note: If you do not assign a Default Server Address , the Zyxel Device discards all packets received for ports that are not specified in the NAT Port Forwarding screen.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

11.5 ALG Settings

Application Layer Gateway (ALG) allows customized NAT traversal filters to support address and port translation for certain applications such as File Transfer Protocol (FTP), Session Initiation Protocol (SIP), or file transfer in Instant Messaging (IM) applications. It allows SIP calls to pass through the Zyxel Device. When the Zyxel Device registers with the SIP register server, the SIP ALG translates the Zyxel Device's private IP address inside the SIP data stream to a public IP address. You do not need to use STUN or an outbound proxy if your Zyxel Device is behind a SIP ALG.

Use this screen to enable and disable the ALGs in the Zyxel Device. To access this screen, click **Network Setting > NAT > ALG**.

Figure 99 Network Setting > NAT > ALG

The following table describes the fields in this screen.

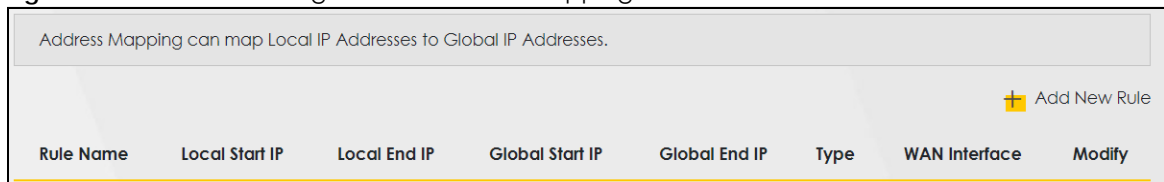
Table 61 Network Setting > NAT > ALG

LABEL	DESCRIPTION
NAT ALG	Enable this to make sure applications such as FTP and file transfer in IM applications work correctly with port-forwarding and address-mapping rules.
SIP ALG	Enable this to make sure SIP (VoIP) works correctly with port-forwarding and address-mapping rules.
RTSP ALG	Enable this to have the Zyxel Device detect RTSP traffic and help build RTSP sessions through its NAT. The Real Time Streaming (media control) Protocol (RTSP) is a remote control for multimedia on the Internet.
PPTP ALG	Enable this to turn on the PPTP ALG on the Zyxel Device to detect PPTP traffic and help build PPTP sessions through the Zyxel Device's NAT.
IPSEC ALG	Enable this to turn on the IPsec ALG on the Zyxel Device to detect IPsec traffic and help build IPsec sessions through the Zyxel Device's NAT.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

11.6 Address Mapping

Address mapping can map local IP Addresses to global IP addresses. Ordering your rules is important because the Zyxel Device applies the rules in the order that you specify. When a rule matches the current packet, the Zyxel Device takes the corresponding action and the remaining rules are ignored.

Click **Network Setting > NAT > Address Mapping** to display the following screen.

Figure 100 Network Setting > NAT > Address Mapping

The following table describes the fields in this screen.

Table 62 Network Setting > NAT > Address Mapping

LABEL	DESCRIPTION
Add New Rule	Click this to create a new rule.
Rule Name	This is the name of the rule.
Local Start IP	This is the starting Inside Local IP Address (ILA).
Local End IP	This is the ending Inside Local IP Address (ILA). If the rule is for all local IP addresses, then this field displays 0.0.0.0 as the Local Start IP address and 255.255.255.255 as the Local End IP address. This field is blank for One-to-One mapping types.
Global Start IP	This is the starting Inside Global IP Address (IGA). Enter 0.0.0.0 here if you have a dynamic IP address from your ISP. You can only do this for the Many-to-One mapping type.
Global End IP	This is the ending Inside Global IP Address (IGA). This field is blank for One-to-One and Many-to-One mapping types.
Type	<p>This is the address mapping type.</p> <p>One-to-One: This mode maps one local IP address to one global IP address. Note that port numbers do not change for the One-to-one NAT mapping type.</p> <p>Many-to-One: This mode maps multiple local IP addresses to one global IP address. This is equivalent to SUA (for example, PAT, port address translation), the Zyxel Device's Single User Account feature that previous routers supported only.</p> <p>Many-to-Many: This mode maps multiple local IP addresses to shared global IP addresses.</p>
Wan Interface Name	This is the WAN interface to which the address mapping rule applies.
Modify	<p>Click the Edit icon to go to the screen where you can edit the address mapping rule.</p> <p>Click the Delete icon to delete an existing address mapping rule. Note that subsequent address mapping rules move up by one when you take this action.</p>

11.6.1 Add/Edit Address Mapping Rule

To add or edit an address mapping rule, click **Add new rule** or the rule's edit icon in the **Address Mapping** screen to display the screen shown next. Specify the NAT mapping type, the local and global IP address(es), and a WAN interface in this screen.

Figure 101 Address Mapping: Add/Edit

The following table describes the fields in this screen.

Table 63 Address Mapping: Add/Edit

LABEL	DESCRIPTION
Rule Name	Type up to 20 alphanumeric characters for the name of this rule.
Type	Choose the IP/port mapping type from one of the following. One-to-One: This mode maps one local IP address to one global IP address. Note that port numbers do not change for the One-to-one NAT mapping type. Many-to-One: This mode maps multiple local IP addresses to one global IP address. This is equivalent to SUA (i.e., PAT, port address translation), the Zyxel Device's Single User Account feature that previous routers supported only. Many-to-Many: This mode maps multiple local IP addresses to shared global IP addresses.
Local Start IP	Enter the starting Inside Local IP Address (ILA).
Local End IP	Enter the ending Inside Local IP Address (ILA). If the rule is for all local IP addresses, then this field displays 0.0.0.0 as the Local Start IP address and 255.255.255.255 as the Local End IP address. This field is blank for One-to-One mapping types.
Global Start IP	Enter the starting Inside Global IP Address (IGA). Enter 0.0.0.0 here if you have a dynamic IP address from your ISP. You can only do this for the Many-to-One mapping type.
Global End IP	Enter the ending Inside Global IP Address (IGA). This field is blank for One-to-One and Many-to-One mapping types.
WAN Interface	Select a WAN interface to which the address mapping rule applies.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

11.7 NAT Sessions

Use this screen to limit the number of concurrent NAT sessions a client can use, to ensure that no single client uses up too many available NAT sessions. Some applications, such as P2P file sharing, demand a

greater number of NAT sessions in order to get a better uploading and downloading rate. Click **Network Setting > NAT > Sessions** to display the following screen.

Note: Enter a number of concurrent NAT sessions in the **MAX NAT Session Per Host** field, and click **Apply** to limit the number of concurrent NAT sessions a client can use. Otherwise, clear the number in the **MAX NAT Session Per Host** field. Click **Apply** and there's no limit for concurrent NAT sessions a client can use.

Figure 102 Network Setting > NAT > Sessions

The figure below limits the open sessions on a per host (a LAN IP Address) basis. Some applications, especially like P2P file sharing demand a greater number of NAT sessions in order to get a better uploading and downloading rate.

MAX NAT Session Per Host (0 ~ 20480)

Note

(1) Enter session number and click "Apply" to activate this feature.
 (2) Clear the session number field and click "Apply" to de-activate this feature.

Cancel Apply

The following table describes the fields in this screen.

Table 64 Network Setting > NAT > Sessions

LABEL	DESCRIPTION
MAX NAT Session Per Host (0 ~ 20480)	Use this field to set a limit to the number of concurrent NAT sessions each client host can have. If only a few clients use peer to peer applications, you can raise this number to improve their performance. With heavy peer-to-peer application use, lower this number to ensure no single client uses too many of the available NAT sessions.
Cancel	Click this to restore your previously saved settings.
Apply	Click this to save your changes on this screen.

11.8 Technical Reference

This part contains more information regarding NAT.

11.8.1 NAT Definitions

Inside/outside denotes where a host is located relative to the Zyxel Device, for example, the computers of your subscribers are the inside hosts, while the web servers on the Internet are the outside hosts.

Global/local denotes the IP address of a host in a packet as the packet traverses a router, for example, the local address refers to the IP address of a host when the packet is in the local network, while the global address refers to the IP address of the host when the same packet is traveling in the WAN side.

Note that inside/outside refers to the location of a host, while global/local refers to the IP address of a host used in a packet. Thus, an inside local address (ILA) is the IP address of an inside host in a packet

when the packet is still in the local network, while an inside global address (IGA) is the IP address of the same inside host when the packet is on the WAN side. The following table summarizes this information.

Table 65 NAT Definitions

ITEM	DESCRIPTION
Inside	This refers to the host on the LAN.
Outside	This refers to the host on the WAN.
Local	This refers to the packet address (source or destination) as the packet travels on the LAN.
Global	This refers to the packet address (source or destination) as the packet travels on the WAN.

NAT never changes the IP address (either local or global) of an outside host.

11.8.2 What NAT Does

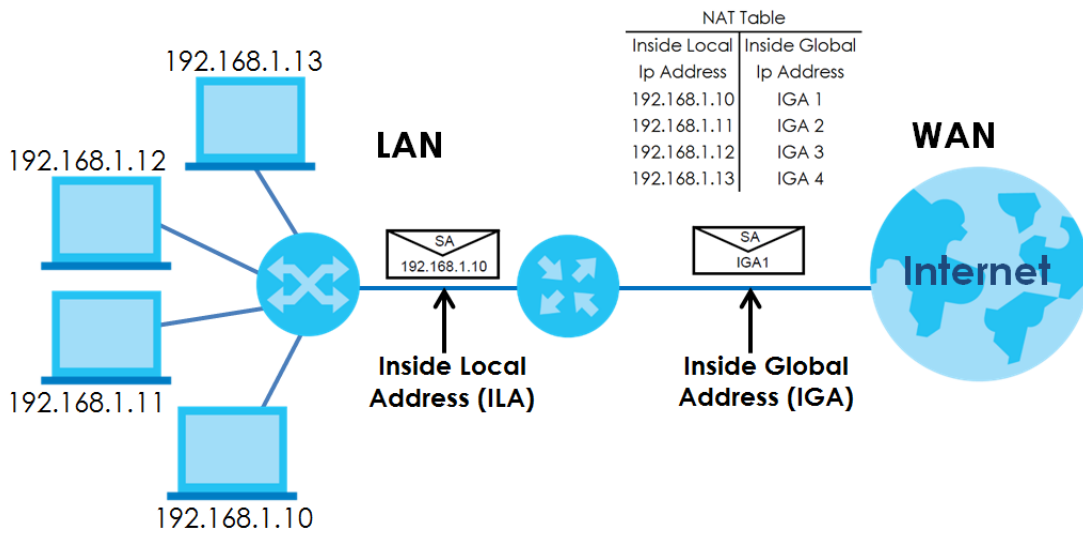
In the simplest form, NAT changes the source IP address in a packet received from a subscriber (the inside local address) to another (the inside global address) before forwarding the packet to the WAN side. When the response comes back, NAT translates the destination address (the inside global address) back to the inside local address before forwarding it to the original inside host. Note that the IP address (either local or global) of an outside host is never changed.

The global IP addresses for the inside hosts can be either static or dynamically assigned by the ISP. In addition, you can designate servers, for example, a web server and a telnet server, on your local network and make them accessible to the outside world. If you do not define any servers (for Many-to-One and Many-to-Many Overload mapping), NAT offers the additional benefit of firewall protection. With no servers defined, your Zyxel Device filters out all incoming inquiries, thus preventing intruders from probing your network. For more information on IP address translation, refer to *RFC 1631, The IP Network Address Translator (NAT)*.

11.8.3 How NAT Works

Each packet has two addresses – a source address and a destination address. For outgoing packets, the ILA (Inside Local Address) is the source address on the LAN, and the IGA (Inside Global Address) is the source address on the WAN. For incoming packets, the ILA is the destination address on the LAN, and the IGA is the destination address on the WAN. NAT maps private (local) IP addresses to globally unique ones required for communication with hosts on other networks. It replaces the original IP source address (and TCP or UDP source port numbers for Many-to-One and Many-to-Many Overload NAT mapping) in each packet and then forwards it to the Internet. The Zyxel Device keeps track of the original addresses and port numbers so incoming reply packets can have their original values restored. The following figure illustrates this.

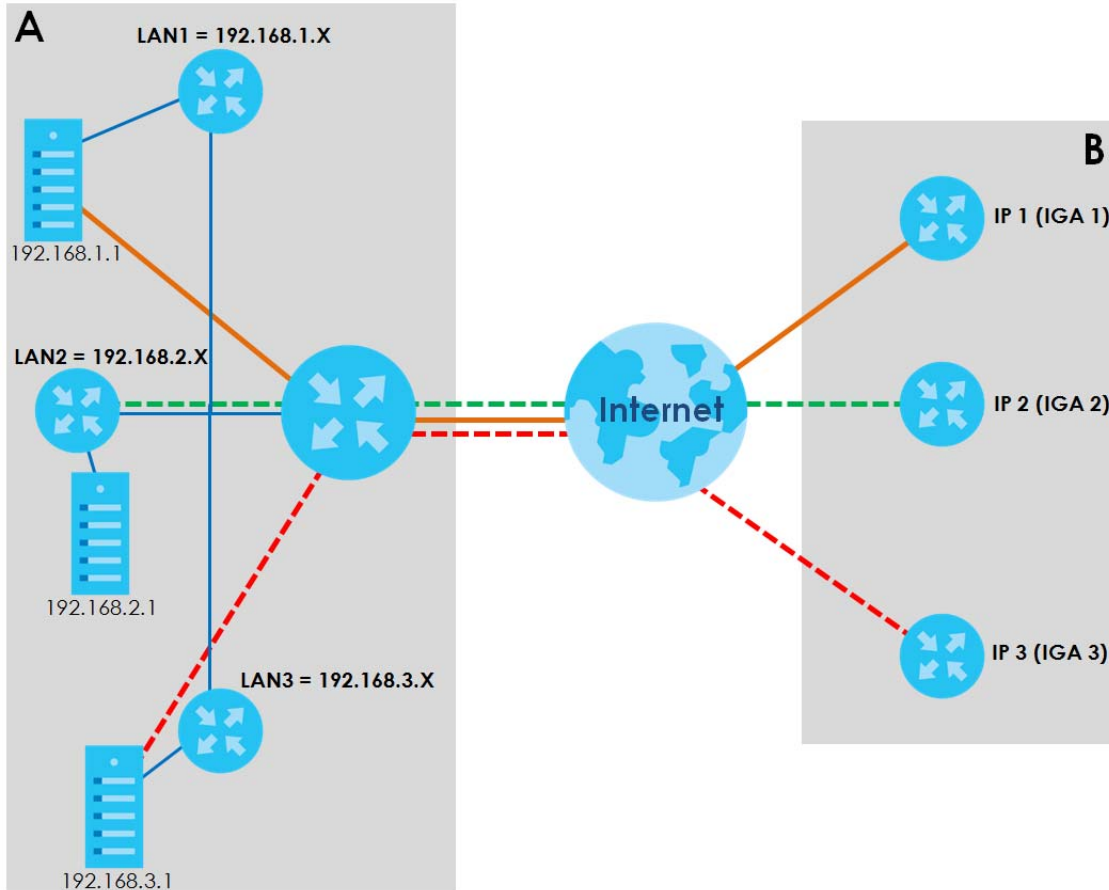
Figure 103 How NAT Works



11.8.4 NAT Application

The following figure illustrates a possible NAT application, where three inside LANs (logical LANs using IP alias) behind the Zyxel Device can communicate with three distinct WAN networks.

Figure 104 NAT Application With IP Alias



Port Forwarding: Services and Port Numbers

The most often used port numbers are shown in the following table. Please refer to RFC 1700 for further information about port numbers. Please also refer to the Supporting CD for more examples and details on port forwarding and NAT.

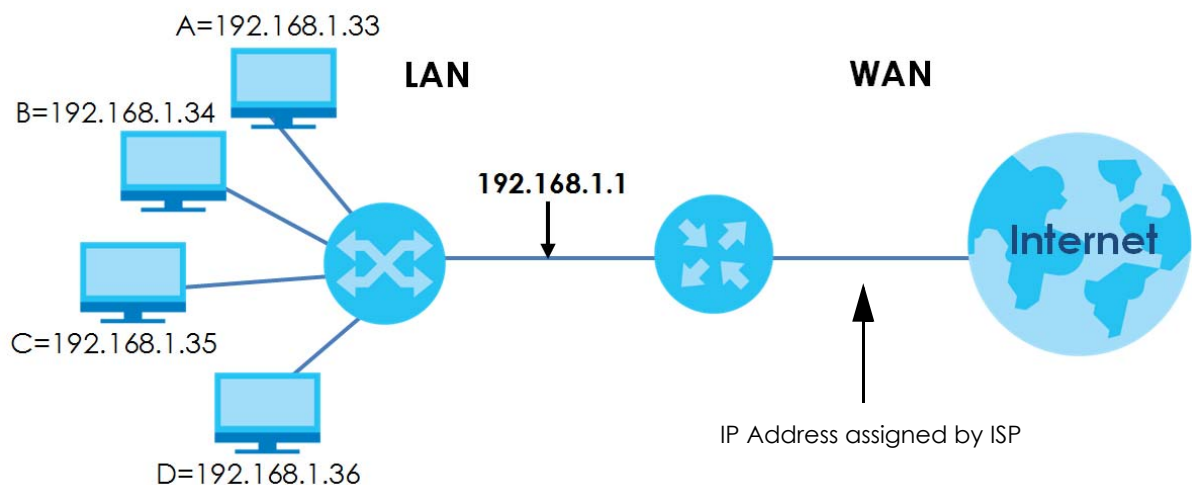
Table 66 Services and Port Numbers

SERVICES	PORT NUMBER
ECHO	7
FTP (File Transfer Protocol)	21
SMTP (Simple Mail Transfer Protocol)	25
DNS (Domain Name System)	53
Finger	79
HTTP (Hyper Text Transfer protocol or WWW, Web)	80
POP3 (Post Office Protocol)	110
NNTP (Network News Transport Protocol)	119
SNMP (Simple Network Management Protocol)	161
SNMP trap	162
PPTP (Point-to-Point Tunneling Protocol)	1723

Port Forwarding Example

Let's say you want to assign ports 21-25 to one FTP, Telnet and SMTP server (**A** in the example), port 80 to another (**B** in the example) and assign a default server IP address of 192.168.1.35 to a third (**C** in the example). You assign the LAN IP addresses and the ISP assigns the WAN IP address. The NAT network appears as a single host on the Internet.

Figure 105 Multiple Servers Behind NAT Example



CHAPTER 12

Dynamic DNS Setup

12.1 DNS Overview

DNS

DNS (Domain Name System) is for mapping a domain name to its corresponding IP address and vice versa. The DNS server is extremely important because without it, you must know the IP address of a machine before you can access it.

In addition to the system DNS server(s), each WAN interface (service) is set to have its own static or dynamic DNS server list. You can configure a DNS static route to forward DNS queries for certain domain names through a specific WAN interface to its DNS server(s). The Zyxel Device uses a system DNS server (in the order you specify in the **Broadband** screen) to resolve domain names that do not match any DNS routing entry. After the Zyxel Device receives a DNS reply from a DNS server, it creates a new entry for the resolved IP address in the routing table.

Dynamic DNS

Dynamic DNS allows you to use a dynamic IP address with one or many dynamic DNS services so that anyone can contact you (in NetMeeting, CU-SeeMe, and so on). You can also access your FTP server or Web site on your own computer using a domain name (for instance myhost.dhs.org, where myhost is a name of your choice) that will never change instead of using an IP address that changes each time you reconnect. Your friends or relatives will always be able to call you even if they don't know your IP address.

You first need to have registered a dynamic DNS account with www.dyndns.org. This is for people with a dynamic IP from their ISP or DHCP server that would still like to have a domain name. The Dynamic DNS service provider will give you a password or key.

12.1.1 What You Can Do in this Chapter

- Use the **DNS Entry** screen to view, configure, or remove DNS routes ([Section 12.2 on page 183](#)).
- Use the **Dynamic DNS** screen to enable DDNS and configure the DDNS settings on the Zyxel Device ([Section 12.3 on page 184](#)).

12.1.2 What You Need To Know

DYNDNS Wildcard

Enabling the wildcard feature for your host causes *.yourhost.dyndns.org to be aliased to the same IP address as yourhost.dyndns.org. This feature is useful if you want to be able to use, for example, www.yourhost.dyndns.org and still reach your hostname.

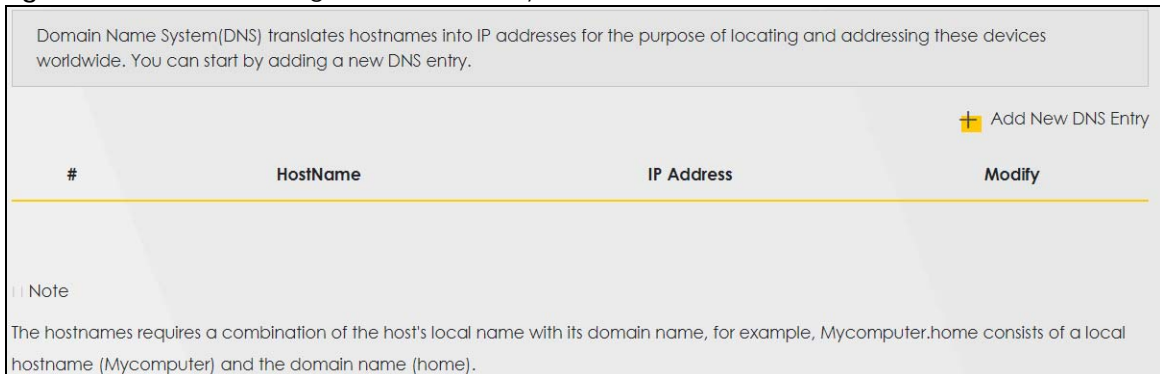
If you have a private WAN IP address, then you cannot use Dynamic DNS.

12.2 DNS Entry

DNS (Domain Name System) is used for mapping a domain name to its corresponding IP address and vice versa. Use this screen to view and configure DNS routes on the Zyxel Device. Click **Network Setting > DNS** to open the **DNS Entry** screen.

Note: The host name should consist of the host's local name and the domain name. For example, Mycomputer.home is a host name where Mycomputer is the host's local name, and .home is the domain name.

Figure 106 Network Setting > DNS > DNS Entry



The following table describes the fields in this screen.

Table 67 Network Setting > DNS > DNS Entry

LABEL	DESCRIPTION
Add New DNS Entry	Click this to create a new DNS entry.
#	This is the index number of the entry.
HostName	This indicates the host name or domain name.
IP Address	This indicates the IP address assigned to this computer.
Modify	Click the Edit icon to edit the rule. Click the Delete icon to delete an existing rule.

12.2.1 Add/Edit DNS Entry

You can manually add or edit the Zyxel Device's DNS name and IP address entry. Click **Add New DNS Entry** in the **DNS Entry** screen or the **Edit** icon next to the entry you want to edit. The screen shown next appears.

Figure 107 DNS Entry: Add/Edit

The following table describes the labels in this screen.

Table 68 DNS Entry: Add/Edit

LABEL	DESCRIPTION
Host Name	Enter the host name of the DNS entry.
IPv4 Address	Enter the IP address of the DNS entry.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

12.3 Dynamic DNS

Dynamic DNS can update your current dynamic IP address mapping to a hostname. Use this screen to configure a DDNS service provider on your Zyxel Device. Click **Network Setting > DNS > Dynamic DNS**. The screen appears as shown.

Figure 108 Network Setting > DNS > Dynamic DNS

The following table describes the fields in this screen.

Table 69 Network Setting > DNS > > Dynamic DNS

LABEL	DESCRIPTION
Dynamic DNS Setup	
Dynamic DNS	Select Enable to use dynamic DNS.
Service Provider	Select your Dynamic DNS service provider from the drop-down list box.
Host Name	Type the domain name assigned to your Zyxel Device by your Dynamic DNS provider. You can specify up to two host names in the field separated by a comma (",").
Username	Type your user name.
Password	Type the password assigned to you.
Enable Wildcard Option	Select the check box to enable DynDNS Wildcard.
Enable Off Line Option (Only applies to custom DNS)	Check with your Dynamic DNS service provider to have traffic redirected to a URL (that you can specify) while you are off line.
Dynamic DNS Status	
User Authentication Result	This shows Success if the account is correctly set up with the Dynamic DNS provider account.
Last Updated Time	This shows the last time the IP address the Dynamic DNS provider has associated with the hostname was updated.
Current Dynamic IP	This shows the IP address your Dynamic DNS provider has currently associated with the hostname.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

CHAPTER 13

IGMP/MLD

13.1 IGMP/MLD Overview

Multicast delivers IP packets to a group of hosts on the network defined by multicast groups. Membership to these multicast groups are established using IGMP/MLD.

Use the **IGMP/MLD** screen to configure IGMP/MLD group settings.

13.1.1 What You Need To Know

Multicast and IGMP

See [Multicast on page 86](#) for more information.

Multicast Listener Discovery (MLD)

The Multicast Listener Discovery (MLD) protocol (defined in RFC 2710) is derived from IPv4's Internet Group Management Protocol version 2 (IGMPv2). MLD uses ICMPv6 message types, rather than IGMP message types. MLDv1 is equivalent to IGMPv2 and MLDv2 is equivalent to IGMPv3.

- MLD allows an IPv6 switch or router to discover the presence of MLD hosts who wish to receive multicast packets and the IP addresses of multicast groups the hosts want to join on its network.
- MLD snooping and MLD proxy are analogous to IGMP snooping and IGMP proxy in IPv4.
- MLD filtering controls which multicast groups a port can join.
- An MLD Report message is equivalent to an IGMP Report message, and a MLD Done message is equivalent to an IGMP Leave message.

IGMP Fast Leave

When a host leaves a multicast group (224.1.1.1), it sends an IGMP leave message to inform all routers (224.0.0.2) in the multicast group. When a router receives the leave message, it sends a specific query message to all multicast group (224.1.1.1) members to check if any other hosts are still in the group. Then the router deletes the host's information.

With the IGMP fast leave feature enabled, the router removes the host's information from the group member list once it receives a leave message from a host and the fast leave timer expires.

13.2 IGMP/MLD Settings

Use this screen to configure multicast groups that the Zyxel Device manages through IGMP/MLD settings. To open this screen, click **Network Setting > IGMP/MLD**.

Figure 109 Network Setting > IGMP/MLD

IGMP/MLD

Enter IGMP/MLD protocol configuration fields if you want modify default values shown below. Please note that if you modify IGMP query interval, MLD query interval will also be changed, and vice versa.

IGMP Configuration

Default Version	<input type="text" value="3"/>
Query Interval	<input type="text" value="125"/>
Query Response Interval	<input type="text" value="10"/>
Last Member Query Interval	<input type="text" value="10"/>
Robustness Value	<input type="text" value="2"/>
Maximum Multicast Groups	<input type="text" value="25"/>
Maximum Multicast Data Sources(for IGMPv3)	<input type="text" value="10"/>
Maximum Multicast Groups Members	<input type="text" value="25"/>
Fast Leave Enable	<input checked="" type="checkbox"/>
LAN to LAN (Intra LAN) Multicast Enable	<input checked="" type="checkbox"/>
Membership Join Immediate (IPTV)	<input checked="" type="checkbox"/>

MLD Configuration

Default Version	<input type="text" value="2"/>
Query Interval	<input type="text" value="125"/>
Query Response Interval	<input type="text" value="10"/>
Last Member Query Interval	<input type="text" value="10"/>
Robustness Value	<input type="text" value="2"/>
Maximum Multicast Groups	<input type="text" value="10"/>
Maximum Multicast Data Sources(for IGMPv3)	<input type="text" value="10"/>
Maximum Multicast Groups Members	<input type="text" value="10"/>
Fast Leave Enable	<input checked="" type="checkbox"/>
LAN to LAN (Intra LAN) Multicast Enable	<input checked="" type="checkbox"/>

The following table describes the labels in this screen.

Table 70 Network Setting > IGMP/MLD

LABEL	DESCRIPTION
IGMP/MLD Configuration	
Default Version	Enter the version of IGMP (1~3) and MLD (1~2) that you want the Zyxel Device to use on the WAN.
Query Interval	Enter the number of seconds the Zyxel Device sends a query message to hosts to get the group membership information.

Table 70 Network Setting > IGMP/MLD (continued)

LABEL	DESCRIPTION
Query Response Interval	Enter the maximum number of seconds the Zyxel Device can wait for receiving a General Query message. Multicast routers use general queries to learn which multicast groups have members.
Last Member Query Interval	Enter the maximum number of seconds the Zyxel Device can wait for receiving a response to a Group-Specific Query message. Multicast routers use group-specific queries to learn whether any member remains in a specific multicast group.
Robustness Value	Enter the number of times (1~7) the Zyxel Device can resend a packet if packet loss occurs due to network congestion.
Maximum Multicast Groups	Enter a number to limit the number of multicast groups an interface on the Zyxel Device is allowed to join. Once a multicast member is registered in the specified number of multicast groups, any new IGMP or MLD join report frames are dropped by the interface.
Maximum Multicast Data Sources(for IGMPv3)	Enter a number to limit the number of multicast data sources (1-24) a multicast group is allowed to have. Note: The setting only works for IGMPv3 and MLDv2.
Maximum Multicast Group Members	Enter a number to limit the number of multicast members a multicast group can have.
Fast Leave Enable	Select this option to set the Zyxel Device to remove a port from the multicast tree immediately (without sending an IGMP or MLD membership query message) once it receives an IGMP or MLD leave message. This is helpful if a user wants to quickly change a TV channel (multicast group change) especially for IPTV applications.
LAN to LAN (Intra LAN) Multicast Enable	Select this to enable LAN to LAN IGMP snooping capability.
Membership Join Immediate (IPTV)	Select this to have the Zyxel Device add a host to a multicast group immediately once the Zyxel Device receives an IGMP or MLD join message.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes back to the Zyxel Device.

CHAPTER 14

VLAN Group

14.1 Overview

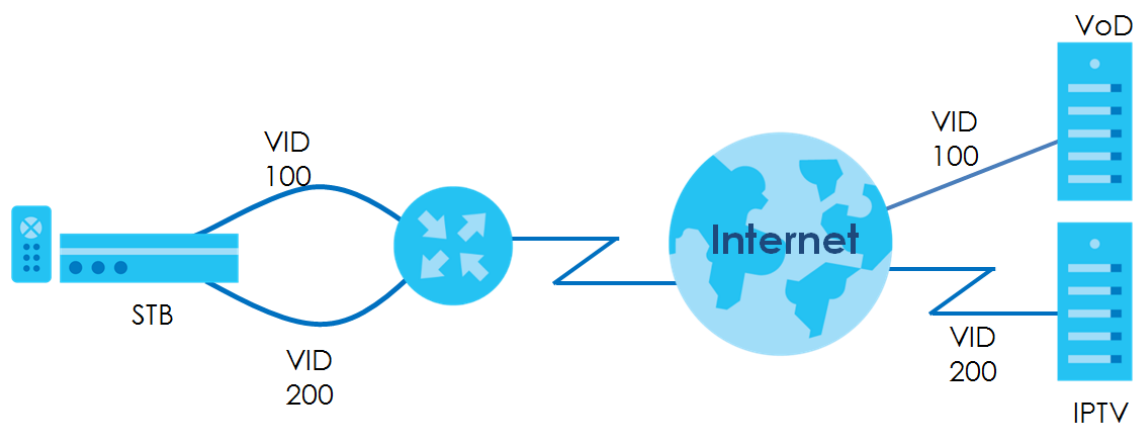
A VLAN (Virtual Local Area Network) allows a physical network to be partitioned into multiple logical networks. Devices on a logical network belong to one group. A device can belong to more than one group. With VLAN, a device cannot directly talk to or hear from devices that are not in the same group(s); the traffic must first go through a router.

Ports in the same VLAN group share the same frame broadcast domain thus increase network performance through reduced broadcast traffic. Shared resources such as a server can be used by all ports in the same VLAN as the server. Ports can belong to other VLAN groups too. VLAN groups can be modified at any time by adding, moving or changing ports without any re-cabling.

A tagged VLAN uses an explicit tag (VLAN ID) in the MAC header to identify the VLAN membership of a frame across bridges. The VLAN ID associates a frame with a specific VLAN and provides the information that switches need to process the frame across the network.

In the following example, VLAN IDs (VIDs) 100 and 200 are added to identify Video-on-Demand and IPTV traffic respectively coming from the VoD and IPTV multicast servers. The Zyxel Device can also tag outgoing requests to the servers with these VLAN IDs.

Figure 110 VLAN Group Example



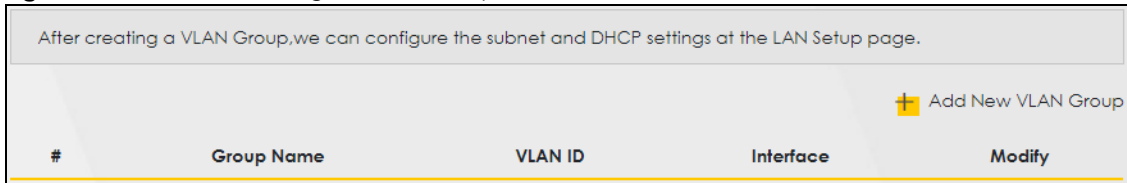
14.1.1 What You Can Do in this Chapter

Use these screens to manage VLAN groups on the Zyxel Device.

14.2 The VLAN Group Screen

A Virtual Local Area Network (VLAN) divides a physical network into multiple logical networks. VLANs confine broadcast frames to the VLAN group in which the port(s) belongs. Ports can belong to one or more VLAN groups. This screen shows the VLAN groups created on the Zyxel Device. Click **Network Setting > VLAN Group** to open the following screen.

Figure 111 Network Setting > VLAN Group



The following table describes the fields in this screen.

Table 71 Network Setting > VLAN Group

LABEL	DESCRIPTION
Add New VLAN Group	Click this button to create a new VLAN group.
#	This is the index number of the VLAN group.
Group Name	This shows the descriptive name of the VLAN group.
VLAN ID	This shows the unique ID number that identifies the VLAN group.
Interface	This shows the LAN ports included in the VLAN group and if traffic leaving the port will be tagged with the VLAN ID.
Modify	Click the Edit icon to change an existing VLAN group setting or click the Delete icon to remove the VLAN group.

14.2.1 Add/Edit a VLAN Group

Click the **Add New VLAN Group** button in the **VLAN Group** screen to open the following screen. Use this screen to create a new VLAN group.

Figure 112 Add/Edit VLAN Group

The following table describes the fields in this screen.

Table 72 Add/Edit VLAN Group

LABEL	DESCRIPTION
VLAN Group Name	Enter a name to identify this group. You can enter up to 30 characters. You can use letters, numbers, hyphens (-) and underscores (_). Spaces are not allowed.
VLAN ID	Enter a unique ID number, from 1 to 4,094, to identify this VLAN group. Outgoing traffic is tagged with this ID if TX Tagging is selected below.
LAN	Select Include to add the associated LAN interface to this VLAN group. Note: Select TX Tagging to tag outgoing traffic from the associated LAN port with the VLAN ID number entered above.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

CHAPTER 15

Interface Grouping

15.1 Interface Grouping Overview

By default, all LAN and WAN interfaces on the Zyxel Device are in the same group and can communicate with each other. Create interface groups to have the Zyxel Device assign IP addresses in different domains to different groups. Each group acts as an independent network on the Zyxel Device. Devices in different groups cannot communicate with each other directly.

15.1.1 What You Can Do in this Chapter

The **Interface Grouping** screens let you create multiple networks on the Zyxel Device ([Section 15.2 on page 192](#)).

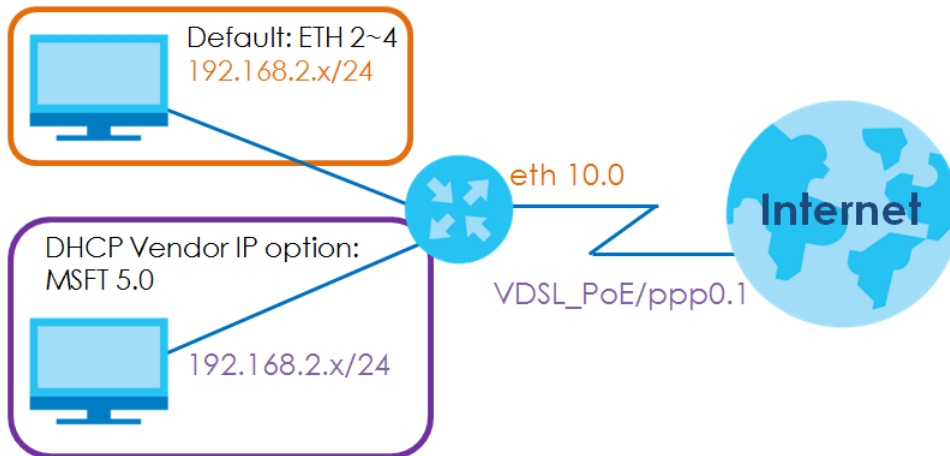
15.2 Interface Grouping Setup

You can manually add a LAN interface to a new group. Alternatively, you can have the Zyxel Device automatically add the incoming traffic and the LAN interface on which traffic is received to an interface group when its DHCP Vendor ID option information matches one listed for the interface group.

Use the **LAN Setup** screen to configure the private IP addresses the DHCP server on the Zyxel Device assigns to the clients in the default and/or user-defined groups. If you set the Zyxel Device to assign IP addresses based on the client's DHCP Vendor ID option information, you must enable DHCP server and configure LAN TCP/IP settings for both the default and user-defined groups. See [Chapter 8 on page 117](#) for more information.

In the following example, the client that sends packets with the DHCP Vendor ID option set to MSFT 5.0 (meaning it is a Windows 2000 DHCP client) is assigned the IP address 192.168.2.2 and uses the WAN VDSL_PoE/ppp0.1 interface.

Figure 113 Interface Grouping Application



You can use this screen to create new user-defined interface groups or modify existing ones. Interfaces that do not belong to any user-defined group always belong to the default group.

Click **Network Setting > Interface Grouping** to open the following screen.

Figure 114 Network Setting > Interface Grouping

Interface Grouping supports multiple ports to PVC and bridging groups. Each group will perform as an independent network.
 To support this feature, you must create mapping groups with appropriate LAN and WAN interfaces using the Add button.
 The Remove button will remove the grouping and add the ungrouped interfaces to the Default group. Only the default group has IP interface.

+ Add New Interface Group

Group Name	WAN Interface	LAN Interface	Criteria	Modify
Default	Any WAN	LAN1,LAN2,LAN3,LAN4 ,ZyxeI_9DE5,ZyxeI_9DE5 _guest1,ZyxeI_9DE5_gu est2,ZyxeI_9DE5_guest 3,ZyxeI_9DE5,ZyxeI_9DE 5_guest1,ZyxeI_9DE5_g uest2_5G,ZyxeI_9DE5_ guest3_5G,Zyx31@198 9816,7dd02bef35ce02 6db42a26095282ec38_		

The following table describes the fields in this screen.

Table 73 Network Setting > Interface Grouping

LABEL	DESCRIPTION
Add New Interface Group	Click this button to create a new interface group.
Group Name	This shows the descriptive name of the group.
WAN Interface	This shows the WAN interfaces in the group.
LAN Interfaces	This shows the LAN interfaces in the group.
Criteria	This shows the filtering criteria for the group.

Table 73 Network Setting > Interface Grouping (continued)

LABEL	DESCRIPTION
Modify	Click the Edit icon to modify an existing Interface group setting or click the Delete icon to remove the Interface group.
Add	Click this button to create a new group.

15.2.1 Interface Group Configuration

Click the **Add New Interface Group** button in the **Interface Grouping** screen to open the following screen. Use this screen to create a new interface group. If you want to automatically add LAN clients to a group, use filtering criteria.

Note: An interface can belong to only one group at a time.

Note: After configuring a vendor ID, reboot the client device attached to the Zyxel Device to obtain an appropriate IP address.

Note: You can have up to 15 filter criteria.

Figure 115 Interface Group Configuration

1. Enter a unique Group name.
2. If you like to automatically add LAN clients to a WAN Interface in the new group, add the DHCP vendor ID string. By configuring a DHCP vendor ID string, any DHCP client request with the specified Vendor ID (DHCP option 60), will be denied an IP address from the local DHCP server.

Group Name

WAN Interfaces used in the grouping

ETH type-

Available LAN Interfaces

LAN1

LAN2

LAN3

LAN4

Company(*2.4G)

Selected LAN Interfaces

Automotically Add Clients With the following DHCP Vendor IDs

#	Filter Criteria	WildCard Support	Modify
			<input type="button" value="Add"/>

Note

(1) If a Vendor ID is configured for a specific client device, please REBOOT the client device attached to the router, to allow the client device to obtain an appropriate IP address.
(2) Total criteria rules can not add over than 15.

The following table describes the fields in this screen.

Table 74 Interface Group Configuration

LABEL	DESCRIPTION
Group Name	Enter a name to identify this group. You can enter up to 30 characters. You can use letters, numbers, hyphens (-) and underscores (_). Spaces are not allowed.
WAN Interfaces used in the grouping	Select the WAN interface this group uses. The group can have up to one ETH interface. Select None to not add a WAN interface to this group.
Selected LAN Interfaces	Select one or more LAN interfaces (Ethernet LAN, HPNA or wireless LAN) in the Available LAN Interfaces list and use the left arrow to move them to the Selected LAN Interfaces list to add the interfaces to this group.
Available LAN Interfaces	To remove a LAN or wireless LAN interface from the Selected LAN Interfaces , use the right-facing arrow.

Table 74 Interface Group Configuration (continued)

LABEL	DESCRIPTION
Automatically Add Clients With the following DHCP Vendor IDs	Click Add to identify LAN hosts to add to the interface group by criteria such as the type of the hardware or firmware. See Section 15.2.2 on page 196 for more information.
#	This shows the index number of the rule.
Filter Criteria	This shows the filtering criteria. The LAN interface on which the matched traffic is received will belong to this group automatically.
Wildcard Support	This shows if wildcard on DHCP option 60 is enabled.
Modify	Click the Edit icon to change the group setting. Click the Delete icon to delete this group from the Zyxel Device.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

15.2.2 Interface Grouping Criteria

Click the **Add** button in the **Interface Grouping Configuration** screen to open the following screen. Use this screen to automatically add clients to an interface group based on specified criteria. You can choose to define a group based on a MAC address, a vendor ID (DHCP option 60), an Identity Association Identifier (DHCP option 61), vendor specific information (DHCP option 125), or a VLAN group.

Figure 116 Interface Grouping Criteria

The screenshot shows the 'Add new criteria' screen. It features a back arrow in the top left corner. The title is 'Add new criteria'. Under the 'Criteria' section, there are five radio button options: 'Source MAC address', 'DHCP option 60', 'DHCP option 61', 'DHCP option 125' (which is selected with a blue dot), and 'VLAN Group'. To the right of the 'DHCP option 125' option, there are four input fields: 'Enterprise Number', 'Manufacture OUI', 'Serial Number', and 'Product Class'. At the bottom of the screen, there are two buttons: 'Cancel' and 'OK'.

The following table describes the fields in this screen.

Table 75 Interface Grouping Criteria

LABEL	DESCRIPTION
Source MAC Address	Enter the source MAC address of the packet.
DHCP Option 60	Select this option and enter the Vendor Class Identifier (Option 60) of the matched traffic, such as the type of the hardware or firmware.
Enable wildcard	Select this option to be able to use wildcards in the Vendor Class Identifier configured for DHCP option 60.
DHCP Option 61	Select this and enter the device identity of the matched traffic.
	Enter the Identity Association Identifier (IAID) of the device, for example, the WAN connection index number.
DHCP Option 125	Select this and enter vendor specific information of the matched traffic.
Enterprise Number	Enter the vendor's 32-bit enterprise number registered with the IANA (Internet Assigned Numbers Authority).
Manufacturer OUI	Specify the vendor's OUI (Organization Unique Identifier). It is usually the first three bytes of the MAC address.
Serial Number	Enter the serial number of the device.
Product Class	Enter the product class of the device.
VLAN Group	Select this and the VLAN group of the matched traffic from the drop-down list box. A VLAN group can be configured in Network Setting > Vlan Group .
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

CHAPTER 16

Firewall

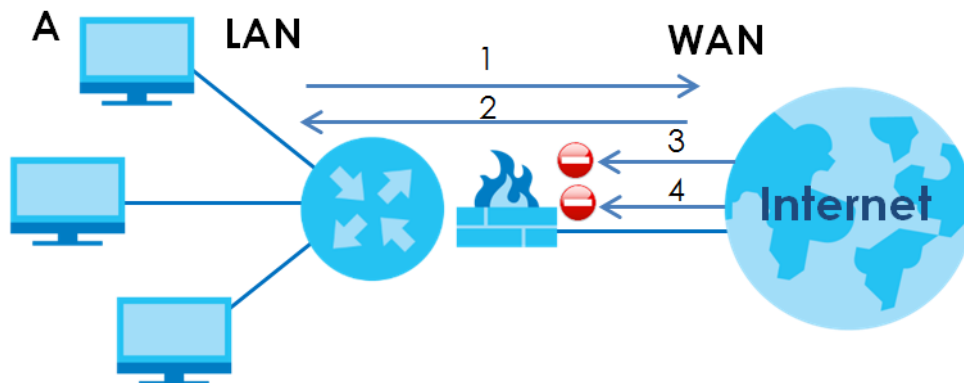
16.1 Firewall Overview

This chapter shows you how to enable and configure the Zyxel Device's security settings. Use the firewall to protect your Zyxel Device and network from attacks by hackers on the Internet and control access to it. By default the firewall:

- allows traffic that originates from your LAN computers to go to all other networks.
- blocks traffic that originates on other networks from going to the LAN.

The following figure illustrates the default firewall action. User **A** can initiate an IM (Instant Messaging) session from the LAN to the WAN (1). Return traffic for this session is also allowed (2). However other traffic initiated from the WAN is blocked (3 and 4).

Figure 117 Default Firewall Action



16.1.1 What You Can Do in this Chapter

- Use the **General** screen to configure the security level of the firewall on the Zyxel Device ([Section 16.2 on page 199](#)).
- Use the **Protocol** screen to add or remove predefined Internet services and configure firewall rules ([Section 16.3 on page 201](#)).
- Use the **Access Control** screen to view and configure incoming/outgoing filtering rules ([Section 16.4 on page 202](#)).
- Use the **DoS** screen to activate protection against Denial of Service (DoS) attacks ([Section 16.5 on page 205](#)).

16.1.2 What You Need to Know

SYN Attack

A SYN attack floods a targeted system with a series of SYN packets. Each packet causes the targeted system to issue a SYN-ACK response. While the targeted system waits for the ACK that follows the SYN-ACK, it queues up all outstanding SYN-ACK responses on a backlog queue. SYN-ACKs are moved off the queue only when an ACK comes back or when an internal timer terminates the three-way handshake. Once the queue is full, the system will ignore all incoming SYN requests, making the system unavailable for legitimate users.

DoS

Denials of Service (DoS) attacks are aimed at devices and networks with a connection to the Internet. Their goal is not to steal information, but to disable a device or network so users no longer have access to network resources. The Zyxel Device is pre-configured to automatically detect and thwart all known DoS attacks.

DDoS

A DDoS attack is one in which multiple compromised systems attack a single target, thereby causing denial of service for users of the targeted system.

LAND Attack

In a LAND attack, hackers flood SYN packets into the network with a spoofed source IP address of the target system. This makes it appear as if the host computer sent the packets to itself, making the system unavailable while the target system tries to respond to itself.

Ping of Death

Ping of Death uses a "ping" utility to create and send an IP packet that exceeds the maximum 65,536 bytes of data allowed by the IP specification. This may cause systems to crash, hang or reboot.

SPI

Stateful Packet Inspection (SPI) tracks each connection crossing the firewall and makes sure it is valid. Filtering decisions are based not only on rules but also context. For example, traffic from the WAN may only be allowed to cross the firewall in response to a request from the LAN.

16.2 Firewall Settings

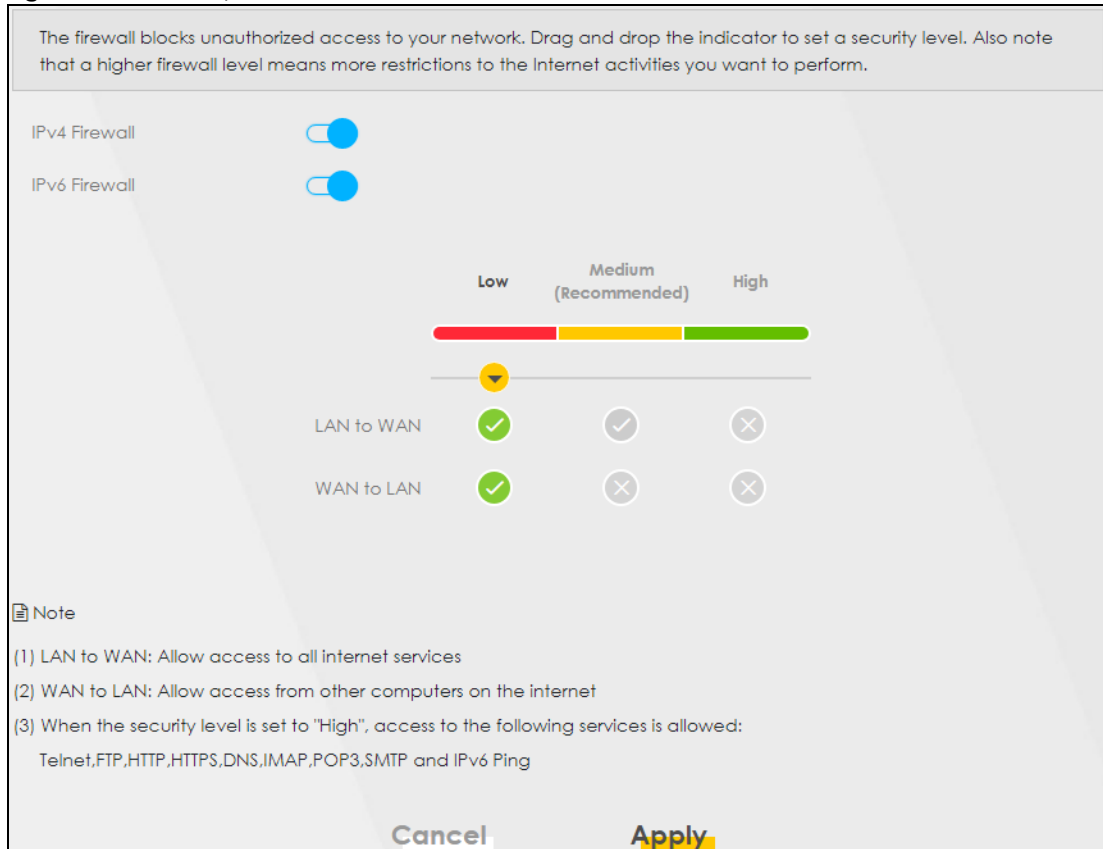
Use this screen to set the security level of the firewall on the Zyxel Device. Firewall rules are grouped based on the direction of travel of packets to which they apply. A higher firewall level means more restrictions on the Internet activities you can perform.

Note: LAN to WAN is your access to all Internet services. WAN to LAN is the access of other computers on the Internet to devices behind the Zyxel Device.

Note: When the security level is set to **High**, Telnet, FTP, HTTP, HTTPS, DNS, IMAP, POP3, SMTP, and/or IPv6 ICMPv6 (Ping) traffic from the LAN are still allowed.



Click **Security > Firewall** to display the **General** screen.

Figure 118 Security > Firewall > General



The following table describes the labels in this screen.

Table 76 Security > Firewall > General

LABEL	DESCRIPTION
IPv4 Firewall	Use the switch to turn on or off the firewall on the Zyxel Device for IPv4 traffic. When the switch goes to the right  , the function is enabled. Otherwise, it is disabled.
IPv6 Firewall	Use the switch to turn on or off the firewall on the Zyxel Device for IPv6 traffic. When the switch goes to the right  , the function is enabled. Otherwise, it is disabled.
Low	Select Low to allow traffic from LAN to WAN or from WAN to LAN.
Medium	Select Medium to allow traffic from LAN to WAN but deny traffic from WAN to LAN.
High	Select High to deny both directions of travel of packets (LAN to WAN and WAN to LAN) .
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

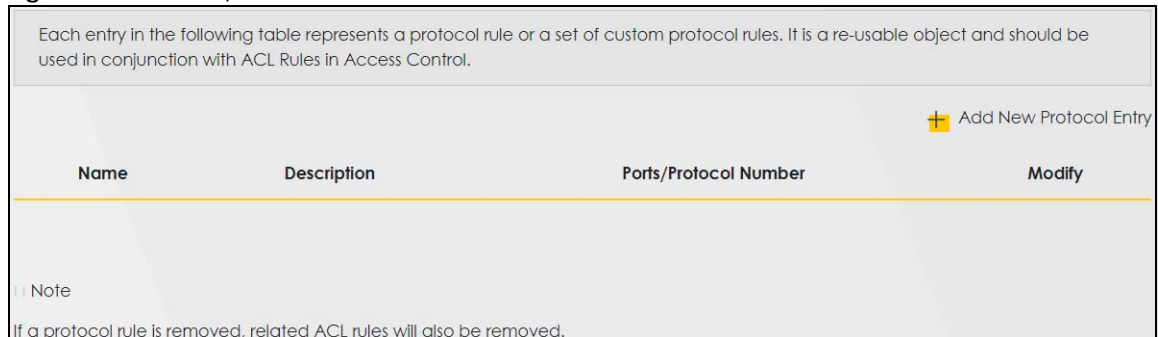
16.3 Protocol Settings

You can configure customized services and port numbers in the **Protocol** screen. Each set of protocol rules listed in the table are reusable objects to be used in conjunction with ACL rules in the Access Control screen. For a comprehensive list of port numbers and services, visit the IANA (Internet Assigned Number Authority) website. See [Appendix C on page 322](#) for some examples.

Note: Removing a protocol rule will also remove associated ACL rules.

Click **Security > Firewall > Protocol** to display the following screen.

Figure 119 Security > Firewall > Protocol



The following table describes the labels in this screen.

Table 77 Security > Firewall > Protocol

LABEL	DESCRIPTION
Add New Protocol Entry	Click this to add a new service.
Name	This is the name of your customized service.
Description	This is the description of your customized service.
Ports/Protocol Number	This shows the IP protocol (TCP , UDP , ICMP , or TCP/UDP) and the port number or range of ports that defines your customized service. Other and the protocol number displays if the service uses another IP protocol.
Modify	Click the Edit icon to edit the entry. Click the Delete icon to remove this entry.

16.3.1 Add New/Edit Protocol Entry

Use this screen to add a customized service rule that you can use in the firewall's ACL rule configuration. Click **Add New Protocol Entry** or the **Edit** icon next to an existing service in the **Protocol** screen to display the following screen.

Figure 120 Protocol Entry: Add New/Edit

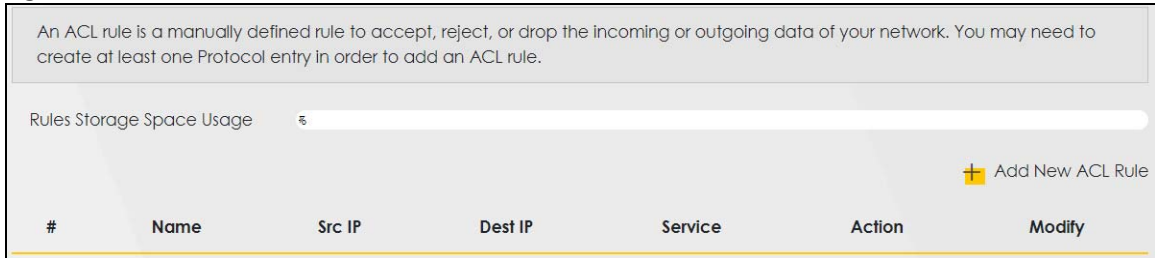
The following table describes the labels in this screen.

Table 78 Security > Firewall > Protocol: Add/Edit

LABEL	DESCRIPTION
Service Name	Enter a unique name (up to 32 printable English keyboard characters, including spaces) for your customized port.
Description	Enter a description for your customized port.
Protocol	Choose the IP protocol (TCP , UDP , ICMP , ICMPv6 , or Other) that defines your customized port from the drop-down list box. Select Other to be able to enter a protocol number.
Protocol Number	This field is displayed if you select Other as the protocol. Enter the protocol number of your customized port.
Source Port	This field is displayed if you select either the TCP or UDP protocol. You may set it to Any , Single , or Range and enter the Port Number or range of Port Numbers for your source port.
Destination Port	This field is displayed if you select either the TCP or UDP protocol. You may set it to Any , Single , or Range and enter the Port Number or range of Port Numbers for your destination port.
ICMPv6type	This field is displayed if you select the ICMPv6 protocol. From the drop-down menu, select which type value you would like to use.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

16.4 Access Control

Click **Security > Firewall > Access Control** to display the following screen. An Access Control List (ACL) rule is a manually-defined rule that can accept, reject, or drop incoming or outgoing packets from your network. This screen displays a list of the configured incoming or outgoing filtering rules.

Figure 121 Security > Firewall > Access Control

The following table describes the labels in this screen.

Table 79 Security > Firewall > Access Control

LABEL	DESCRIPTION
Add New ACL Rule	Click this to add a filter rule for incoming or outgoing IP traffic.
#	This is the index number of the entry.
Name	This displays the name of the rule.
Src IP	This displays the source IP addresses to which this rule applies. Please note that a blank source address is equivalent to Any .
Dst IP	This displays the destination IP addresses to which this rule applies. Please note that a blank destination address is equivalent to Any .
Service	This displays the transport layer protocol that defines the service and the direction of traffic to which this rule applies.
Action	This field displays whether the rule silently discards packets (DROP), discards packets and sends a TCP reset packet or an ICMP destination-unreachable message to the sender (REJECT) or allows the passage of packets (ACCEPT).
Modify	Click the Edit icon to edit the rule. Click the Delete icon to delete an existing rule. Note that subsequent rules move up by one when you take this action. Click the Move To icon to change the order of the rule. Enter the number in the # field.

16.4.1 Add/Edit an ACL Rule

Click **Add new ACL rule** or the **Edit** icon next to an existing ACL rule in the **Access Control** screen. The following screen displays. Use this screen to accept, reject, or drop packets based on specified parameters, such as source and destination IP address, IP Type, service, and direction. You can also specify a limit as to how many packets this rule applies to at a certain period of time or specify a schedule for this rule.

Figure 122 Access Control: Add/Edit

The screenshot shows the 'Add New ACL Rule' configuration window. It includes the following fields and options:

- Filter Name:** Text input field.
- Order:** Dropdown menu with '1' selected.
- Select Source IP Address:** Dropdown menu with 'Specific IP Address' selected.
- Source IP Address:** Text input field with a placeholder '[/prefix length]'.
- Select Destination Device:** Dropdown menu with 'Specific IP Address' selected.
- Destination IP Address:** Text input field with a placeholder '[/prefix length]'.
- IP Type:** Dropdown menu with 'IPv4' selected.
- Select Service:** Dropdown menu with 'Specific Service' selected.
- Protocol:** Dropdown menu with 'ALL' selected.
- Custom Source Port:** Range selector with 'Range' dropdown and input fields '0' and '0'.
- Custom Destination Port:** Range selector with 'Range' dropdown and input fields '0' and '0'.
- Policy:** Dropdown menu with 'ACCEPT' selected.
- Direction:** Dropdown menu with 'WAN to LAN' selected.
- Enable Rate Limit:** Toggle switch (currently off).
- Scheduler Rules:** Input field for rate limit, 'packet(s) per' dropdown with 'Minute' selected, and '(1-512)' range.

Buttons at the bottom: 'Cancel' and 'OK' (highlighted in yellow).

The following table describes the labels in this screen.

Table 80 Access Control: Add/Edit

LABEL	DESCRIPTION
Filter Name	Enter a descriptive name of up to 16 alphanumeric characters, not including spaces, underscores, and dashes. You must enter the filter name to add an ACL rule. This field is read-only if you are editing the ACL rule.
Order	Select the order of the ACL rule.
Select Source IP Address	Select the source device to which the ACL rule applies. If you select Specific IP Address , enter the source IP address in the field below.
Source IP Address	Enter the source IP address.

Table 80 Access Control: Add/Edit (continued)

LABEL	DESCRIPTION
Select Destination Device	Select the destination device to which the ACL rule applies. If you select Specific IP Address , enter the destination IP address in the field below.
Destination IP Address	Enter the destination IP address.
IP Type	Select whether your IP type is IPv4 or IPv6 .
Select Service	Select the transport layer protocol that defines your customized port from the drop-down list box. The specific protocol rule sets you add in the Security > Firewall > Protocol > Add screen display in this list. If you want to configure a customized protocol, select Specific Service .
Protocol	This field is displayed only when you select Specific Service in Select Service . Choose the IP port (TCP/UDP , TCP , UDP , ICMP , or ICMPv6) that defines your customized port from the drop-down list box.
Custom Source Port	This field is displayed only when you select Specific Service in Select Service and have either TCP or UDP in the Protocol field. Enter a single port number or the range of port numbers of the source.
Custom Destination Port	This field is displayed only when you select Specific Service in Select Service and have either TCP or UDP in the Protocol field. Enter a single port number or the range of port numbers of the destination.
TCP flag	This field is displayed only when you select Specific Service in Select Service and have TCP in the Protocol field. Select one of the following TCP flags: SYN (Synchronize), ACK (Acknowledge), URG (Urgent), PSH (Push), RST (Reset), or FIN (Finished).
Type	This field is displayed only when you select Specific Service in Select Service and ICMPv6 in the protocol field. From the drop-down list box, select which ICMPv6 type you would like to use.
Policy	Use the drop-down list box to select whether to discard (DROP), deny and send an ICMP destination-unreachable message to the sender of (REJECT) or allow the passage of (ACCEPT) packets that match this rule.
Direction	Use the drop-down list box to select the direction of traffic to which this rule applies.
Enable Rate Limit	Select this check box to set a limit on the upstream/downstream transmission rate for the specified protocol. Specify how many packets per minute or second the transmission rate is.
Scheduler Rules	Select a schedule rule for this ACL rule form the drop-down list box. You can configure a new schedule rule by click Add New Rule . This will bring you to the Security > Scheduler Rules screen.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

16.5 DoS Settings

DoS (Denial of Service) attacks can flood your Internet connection with invalid packets and connection requests, using so much bandwidth and so many resources that Internet access becomes unavailable.

Use the **DoS** screen to activate protection against DoS attacks. Click **Security > Firewall > DoS** to display the following screen.

Figure 123 Security > Firewall > DoS

The following table describes the labels in this screen.

Table 81 Security > Firewall > DoS

LABEL	DESCRIPTION
DoS Protection Blocking	Select Enable to enable protection against DoS attacks.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

CHAPTER 17

MAC Filter

17.1 MAC Filter Overview

You can configure the Zyxel Device to permit access to clients based on their MAC addresses in the **MAC Filter** screen. This applies to wired and wireless connections. Every Ethernet device has a unique MAC (Media Access Control) address. The MAC address is assigned at the factory and consists of six pairs of hexadecimal characters, for example, 00:A0:C5:00:00:02. You need to know the MAC addresses of the LAN client to configure this screen.

17.2 MAC Filter Settings

Enable **MAC Address Filter** and add the host name and MAC address of a LAN client to the table if you wish to allow or deny them access to your network. Click **Security > MAC Filter**. The screen appears as shown.

Figure 124 Security > MAC Filter

Enable MAC filters and add the MAC addresses of LAN client in your home or office network to the following table, if you wish to allow or deny them to access your network. Sometimes, MAC Filter is considered a method to increase the security of your network.

MAC Address Filter Enable Disable (Settings are invalid when disable)

MAC Restrict Mode Allow Deny

+ Add New Rule



Set	Active	Host Name	MAC Address	Delete
-----	--------	-----------	-------------	--------

Note
Only devices listed here are granted access to the network.

Cancel Apply

You can choose to enable or disable the filters per entry; make sure that the check box under **Active** is selected if you want to use a filter, as shown in the example below.

Figure 125 Enabling individual MAC Filters

Set	Active	Host Name	MAC Address	Delete
1	<input type="checkbox"/>	test	BC - 22 - 33 - 44 - 55 - AA	
2	<input checked="" type="checkbox"/>	Test	BC - 88 - 99 - 00 - 11 - 22	

The following table describes the labels in this screen.

Table 82 Security > MAC Filter

LABEL	DESCRIPTION
MAC Address Filter	Select Enable to activate the MAC filter function.
MAC Restrict Mode	Select Allow to only permit the listed MAC addresses access to the Zyxel Device. Select Deny to permit anyone access to the Zyxel Device except the listed MAC addresses.
Add New Rule	Click this button to create a new entry.
Set	This is the index number of the MAC address.
Active	Select Active to enable the MAC filter rule. The rule will not be applied if Allow is not selected.
Host Name	Enter the host name of the wireless or LAN clients that are allowed access to the Zyxel Device.
MAC Address	Enter the MAC addresses of the wireless or LAN clients that are allowed access to the Zyxel Device in these address fields. Enter the MAC addresses in a valid MAC address format, that is, six hexadecimal character pairs, for example, 12:34:56:78:9a:bc.
Delete	Click the Delete icon to delete an existing rule.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

CHAPTER 18

Parental Control

18.1 Parental Control Overview

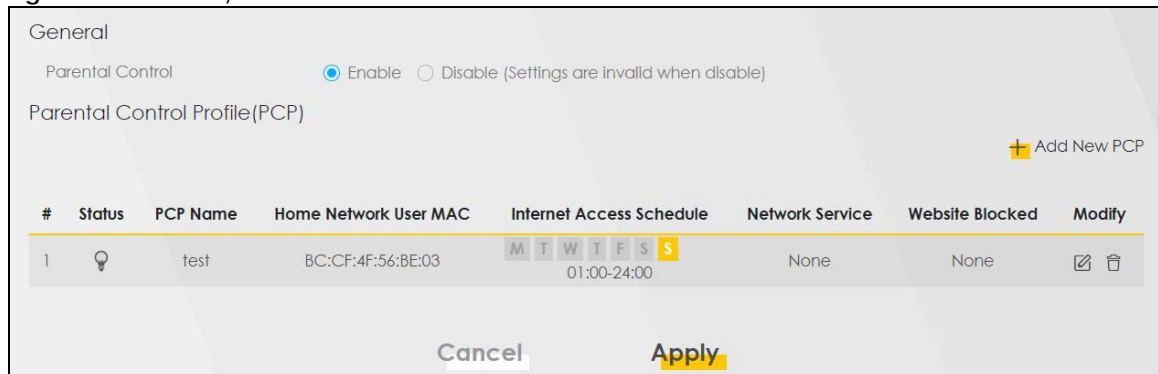
Parental control allows you to limit the time a user can access the Internet and prevent users from viewing inappropriate content or participating in specified online activities.

18.2 Parental Control Settings

Use this screen to enable parental control and view parental control rules and schedules. You can limit the time a user can access the Internet and prevent users from viewing inappropriate content or participating in specified online activities. These rules are defined in a Parental Control Profile (PCP).

Click **Security > Parental Control** to open the following screen.

Figure 126 Security > Parental Control



The following table describes the fields in this screen.

Table 83 Security > Parental Control

LABEL	DESCRIPTION
General	
Parental Control	Select Enable to activate parental control on the Zyxel Device.
Parental Control Profile (PCP)	
Add new PCP	Click this if you want to configure a new Parental Control Profile (PCP).
#	This shows the index number of the rule.
Status	This indicates whether the rule is active or not. A yellow bulb signifies that this rule is active. A gray bulb signifies that this rule is not active.
PCP Name	This shows the name of the rule.

Table 83 Security > Parental Control (continued)

LABEL	DESCRIPTION
Home Network User MAC	This shows the MAC address of the LAN user's computer to which this rule applies.
Internet Access Schedule	This shows the day(s) and time on which parental control is enabled.
Network Service	This shows whether the network service is configured. If not, None will be shown.
Website Block	This shows whether the website block is configured. If not, None will be shown.
Modify	Click the Edit icon to go to the screen where you can edit the rule. Click the Delete icon to delete an existing rule.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

18.2.1 Add/Edit a Parental Control Profile

Click **Add new PCP** in the **Parental Control** screen to add a new rule or click the **Edit** icon next to an existing rule to edit it. Use this screen to configure a restricted access schedule and/or URL filtering settings to block the users on your network from accessing certain web sites.

Figure 127 Security > Parental Control > Add/Edit PCP

<

Add New PCP

General

Active Enable Disable (Settings are invalid when disable)

Parental Control Profile Name

Home Network User Custom ▼ Add

- - - - -

Rule List

User MAC Address	Delete

Internet Access Schedule

Day
Mon
Tue
Wed
Thu
Fri
Sat
Sun

+ Add New Time

Time (Start-End)
00:00

24:00

Network Service

Network Service Setting Block ▼ Selected Service(s)

+ Add New Service

#	Service Name	Protocol:Port	Modify

Site/URL Keyword

Block or Allow the Web Site Block the web URLs ▼ + Add

#	Website	Modify

Redirect blocked site to Zyxel Family Safety page i

Cancel
OK

The following table describes the fields in this screen.

Table 84 Security > Parental Control >Add/Edit PCP

LABEL	DESCRIPTION
General	
Active	Select Enable or Disable to activate or deactivate the parental control rule.
Parental Control Profile Name	Enter a descriptive name for the rule.
Home Network User	Select the LAN user that you want to apply this rule to from the drop-down list box. If you select Custom , enter the LAN user's MAC address. If you select All , the rule applies to all LAN users.
Rule List	In Home Network User , select Custom , enter the LAN user's MAC address, then click the Add icon to enter a computer MAC address for this PCP. Up to five are allowed. Click the Delete icon to remove one.
Internet Access Schedule	
Day	Select check boxes for the days that you want the Zyxel Device to perform parental control.
Time	Drag the time bar to define the time that the LAN user is allowed access (Authorized access) or denied access (No access).
Add New Service	Click this to add a new time bar. Up to three are allowed.
Network Service	
Network Service Setting	If you select Block , the Zyxel Device prohibits the users from viewing the Web sites with the URLs listed below. If you select Allow , the Zyxel Device blocks access to all URLs except ones listed below.
Add New Service	Click this to show a screen in which you can add a new service rule. You can configure the Service Name , Protocol , and Port of the new rule, as shown in Figure 129 .
#	This shows the index number of the rule.
Service Name	This shows the name of the rule.
Protocol:Port	This shows the protocol and the port of the rule.
Modify	Click the Edit icon to go to the screen where you can edit the rule. Click the Delete icon to delete an existing rule.
Site/URL Keyword	
Block or Allow the Web Site	If you select Block the Web URLs , the Zyxel Device prohibits the users from viewing the Web sites with the URLs listed below. If you select Allow the Web URLs , the Zyxel Device blocks access to all URLs except ones listed below.
Add	Click Add to show a screen to enter the URL of web site or URL keyword to which the Zyxel Device blocks or allows access.
#	This shows the index number of the rule.
Website	This shows the URL of web site or URL keyword to which the Zyxel Device blocks or allows access.
Modify	Click the Edit icon to go to the screen where you can edit the rule. Click the Delete icon to delete an existing rule.

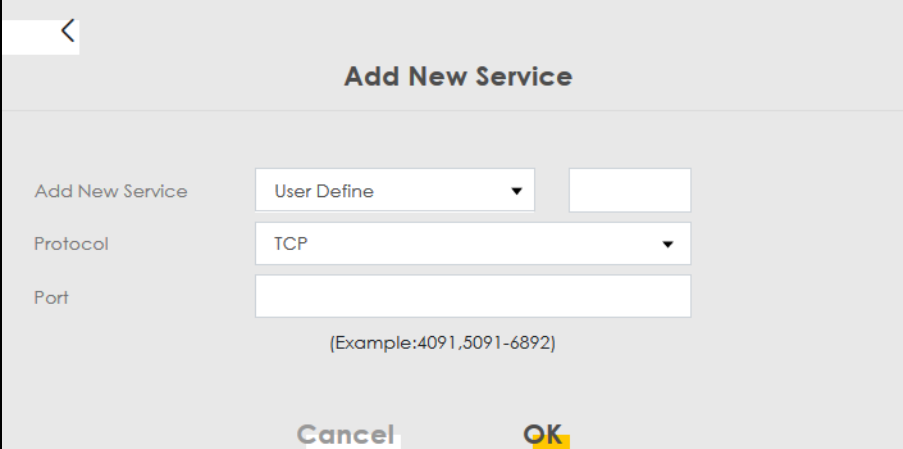
Table 84 Security > Parental Control > Add/Edit PCP (continued)

LABEL	DESCRIPTION
Redirect blocked site to Zyxel Family Safety page	<p>Select this to redirect users who access any blocked websites listed above to the Zyxel Family Safety page as shown next.</p> <p>Figure 128 Zyxel Family Safety Page Example</p> 
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

Add New Service

Use this screen to add a new service rule.

Figure 129 Security > Parental Control > Add/Edit PCP > Add New Service



The following table describes the fields in this screen.

Table 85 Security > Parental Control > Add/Edit PCP > Add New Service

LABEL	DESCRIPTION
Add New Service	<p>Select the name of the service from the drop-down list. Otherwise, select User Define and specify the name, protocol, and port of the service.</p> <p>If you have chosen a pre-defined service in the Service Name field, this field will not be configurable.</p>
Protocol	Select the transport layer protocol used for the service. Choices are TCP , UDP , or TCP & UDP .
Port	<p>Enter the port of the service.</p> <p>If you have chosen a pre-defined service in the Service Name field, this field will not be configurable.</p>

Table 85 Security > Parental Control > Add/Edit PCP > Add New Service (continued)

LABEL	DESCRIPTION
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

Add Site/URL Keyword

Click **Add** in the **Site/URL Keyword** section of the **Edit/Add new PCP** screen to open the following screen.

Note: Do not include "HTTP" or "HTTPS" in the keyword. HTTPS connections cannot be blocked by Parental Control.

Figure 130 Security > Parental Control > Add/Edit PCP > Add Keyword

The following table describes the fields in this screen.

Table 86 Security > Parental Control > Add/Edit PCP > Add Keyword

LABEL	DESCRIPTION
Site/URL Keyword	Enter a keyword and click OK to have the Zyxel Device block access to the website URLs that contain the keyword.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

CHAPTER 19

Scheduler Rule

19.1 Scheduler Rule Overview

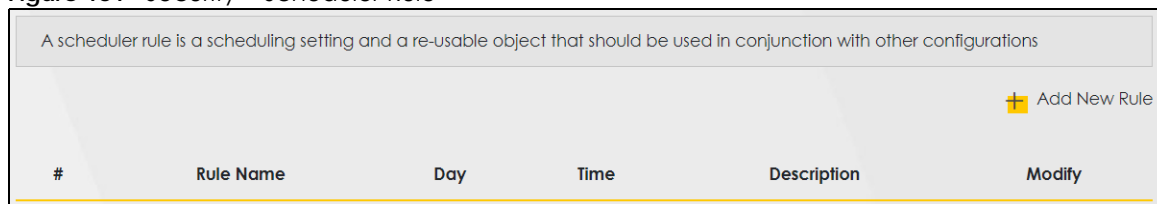
A Scheduler Rule allows you to define time periods and days during which the Zyxel Device allows certain actions.

19.2 Scheduler Rule Settings

Use this screen to view, add, or edit time schedule rules. A scheduler rule is a reusable object that is applied to other features, such as Firewall Access Control.

Click **Security > Scheduler Rule** to open the following screen.

Figure 131 Security > Scheduler Rule



The following table describes the fields in this screen.

Table 87 Security > Scheduler Rule

LABEL	DESCRIPTION
Add New Rule	Click this to create a new rule.
#	This is the index number of the entry.
Rule Name	This shows the name of the rule.
Day	This shows the day(s) on which this rule is enabled.
Time	This shows the period of time on which this rule is enabled.
Description	This shows the description of this rule.
Modify	Click the Edit icon to edit the schedule. Click the Delete icon to delete a scheduler rule. Note: You cannot delete a scheduler rule once it is applied to a certain feature.

19.2.1 Add/Edit a Schedule Rule

Click the **Add New Rule** button in the **Scheduler Rule** screen or click the **Edit** icon next to a schedule rule to open the following screen. Use this screen to configure a schedule rule.

Figure 132 Scheduler Rule: Add/Edit

The following table describes the fields in this screen.

Table 88 Scheduler Rule: Add/Edit

LABEL	DESCRIPTION
Rule Name	Enter a name (up to 31 printable English keyboard characters, not including spaces) for this schedule.
Day	Select check boxes for the days that you want the Zyxel Device to perform this scheduler rule.
Time of Day Range	Enter the time period of each day, in 24-hour format, during which the rule will be enforced.
Description	Enter a description for this scheduler rule.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

CHAPTER 20

Certificates

20.1 Certificates Overview

The Zyxel Device can use certificates (also called digital IDs) to authenticate users. Certificates are based on public-private key pairs. A certificate contains the certificate owner's identity and public key. Certificates provide a way to exchange public keys for use in authentication.

20.1.1 What You Can Do in this Chapter

- The **Local Certificates** screen lets you generate certification requests and import the Zyxel Device's CA-signed certificates ([Section 20.4 on page 221](#)).
- The **Trusted CA** screen lets you save the certificates of trusted CAs to the Zyxel Device ([Section 20.4 on page 221](#)).

20.2 What You Need to Know

The following terms and concepts may help as you read through this chapter.

Certification Authority

A Certification Authority (CA) issues certificates and guarantees the identity of each certificate owner. There are commercial certification authorities like CyberTrust or VeriSign and government certification authorities. The certification authority uses its private key to sign certificates. Anyone can then use the certification authority's public key to verify the certificates. You can use the Zyxel Device to generate certification requests that contain identifying information and public keys and then send the certification requests to a certification authority.

20.3 Local Certificates

Click **Security > Certificates** to open the **Local Certificates** screen. Use this screen to view the Zyxel Device's summary list of certificates, generate certification requests, and import the signed certificates.

Figure 133 Security > Certificates > Local Certificates

The following table describes the labels in this screen.

Table 89 Security > Certificates > Local Certificates

LABEL	DESCRIPTION
Private Key is protected by a password	Select the check box and enter the private key into the text box to store it on the Zyxel Device. The private key should not exceed 63 ASCII characters (not including spaces).
Browse / Choose File	Click Browse or Choose File to find the certificate file you want to upload.
Import Certificate	Click this button to save the certificate that you have enrolled from a certification authority from your computer to the Zyxel Device.
Create Certificate Request	Click this button to go to the screen where you can have the Zyxel Device generate a certification request.
Current File	This field displays the name used to identify this certificate. It is recommended that you give each certificate a unique name.
Subject	This field displays identifying information about the certificate's owner, such as CN (Common Name), OU (Organizational Unit or department), O (Organization or company) and C (Country). It is recommended that each certificate have unique subject information.
Issuer	This field displays identifying information about the certificate's issuing certification authority, such as a common name, organizational unit or department, organization or company and country.
Valid From	This field displays the date that the certificate becomes applicable. The text displays in red and includes a Not Yet Valid! message if the certificate has not yet become applicable.
Valid To	This field displays the date that the certificate expires. The text displays in red and includes an Expiring! or Expired! message if the certificate is about to expire or has already expired.
Modify	Click the View icon to open a screen with an in-depth list of information about the certificate (or certification request). For a certification request, click Load Signed to import the signed certificate. Click the Remove icon to delete the certificate (or certification request). You cannot delete a certificate that one or more features is configured to use.

20.3.1 Create Certificate Request

Click **Security > Certificates > Local Certificates** and then **Create Certificate Request** to open the following screen. Use this screen to have the Zyxel Device generate a certification request. To create a certificate signing request, you need to enter a common name, organization name, state/province name, and the two-letter country code for the certificate.

Figure 134 Create Certificate Request

The following table describes the labels in this screen.

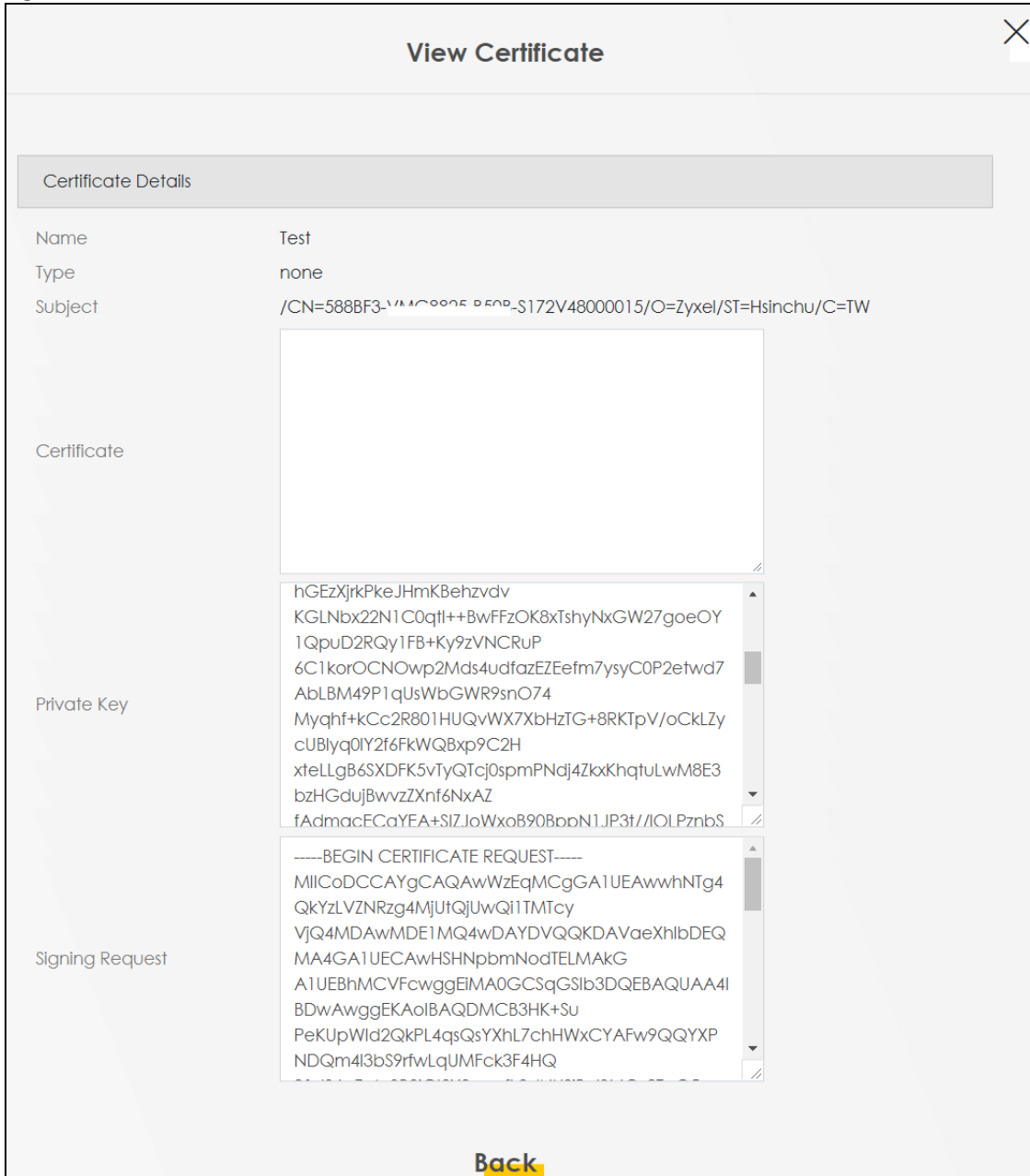
Table 90 Create Certificate Request

LABEL	DESCRIPTION
Certificate Name	Type up to 63 ASCII characters (not including spaces) to identify this certificate.
Common Name	Select Auto to have the Zyxel Device configure this field automatically. Or select Customize to enter it manually. Type the IP address (in dotted decimal notation), domain name or email address in the field provided. The domain name or email address can be up to 63 ASCII characters. The domain name or email address is for identification purposes only and can be any string.
Organization Name	Type up to 63 characters to identify the company or group to which the certificate owner belongs. You may use any character, including spaces, but the Zyxel Device drops trailing spaces.
State/Province Name	Type up to 32 characters to identify the state or province where the certificate owner is located. You may use any character, including spaces, but the Zyxel Device drops trailing spaces.
Country/Region Name	Select a country to identify the nation where the certificate owner is located.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

20.3.2 View Certificate Request

Click the **View** icon in the **Local Certificates** screen to open the following screen. Use this screen to view in-depth information about the certificate request. The **Certificate** is used to verify the authenticity of the certification authority. The **Private Key** serves as your digital signature for authentication and must be safely stored.

Figure 135 Certificate Request: View



The following table describes the fields in this screen.

Table 91 Certificate Request: View

LABEL	DESCRIPTION
Name	This field displays the identifying name of this certificate.
Type	This field displays general information about the certificate. ca means that a Certification Authority signed the certificate.
Subject	This field displays information that identifies the owner of the certificate, such as Common Name (CN), Organizational Unit (OU), Organization (O) and Country (C).

Table 91 Certificate Request: View (continued)

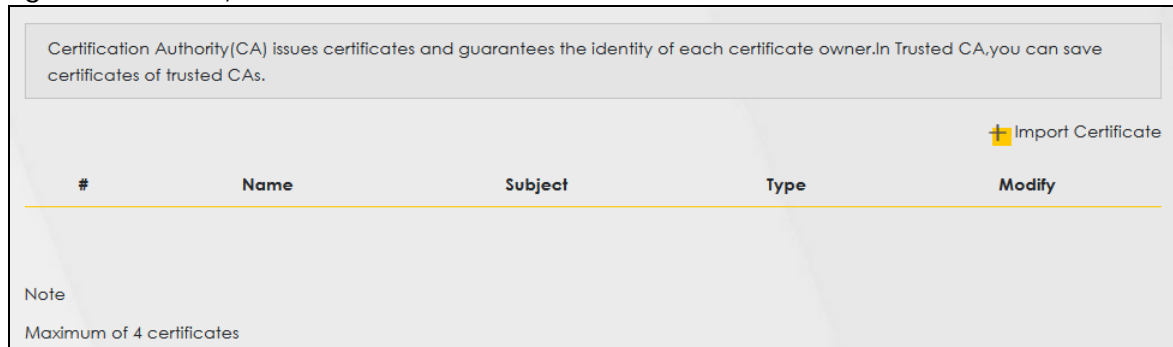
LABEL	DESCRIPTION
Certificate	This read-only text box displays the certificate in Privacy Enhanced Mail (PEM) format. PEM uses base 64 to convert the binary certificate into a printable form. You can copy and paste the certificate into an email to send to friends or colleagues or you can copy and paste the certificate into a text editor and save the file on a management computer for later distribution.
Private Key	This field displays the private key of this certificate.
Signing Request	This field displays the CSR (Certificate Signing Request) information of this certificate. The CSR will be provided to a certificate authority, and it includes information about the public key, organization name, domain name, location, and country of this certificate.
Back	Click Back to return to the previous screen.

20.4 Trusted CA

Click **Security > Certificates > Trusted CA** to open the following screen. This screen displays a summary list of certificates of the certification authorities that you have set the Zyxel Device to accept as trusted. The Zyxel Device accepts any valid certificate signed by a certification authority on this list as being trustworthy; thus you do not need to import any certificate that is signed by one of these certification authorities.

Note: You can have a maximum of 4 trusted certificates.

Figure 136 Security > Certificates > Trusted CA



The following table describes the fields in this screen.

Table 92 Security > Certificates > Trusted CA

LABEL	DESCRIPTION
Import Certificate	Click this button to open a screen where you can save the certificate of a certification authority that you trust to the Zyxel Device.
#	This is the index number of the entry.
Name	This field displays the name used to identify this certificate.
Subject	This field displays information that identifies the owner of the certificate, such as Common Name (CN), OU (Organizational Unit or department), Organization (O), State (ST) and Country (C). It is recommended that each certificate have unique subject information.

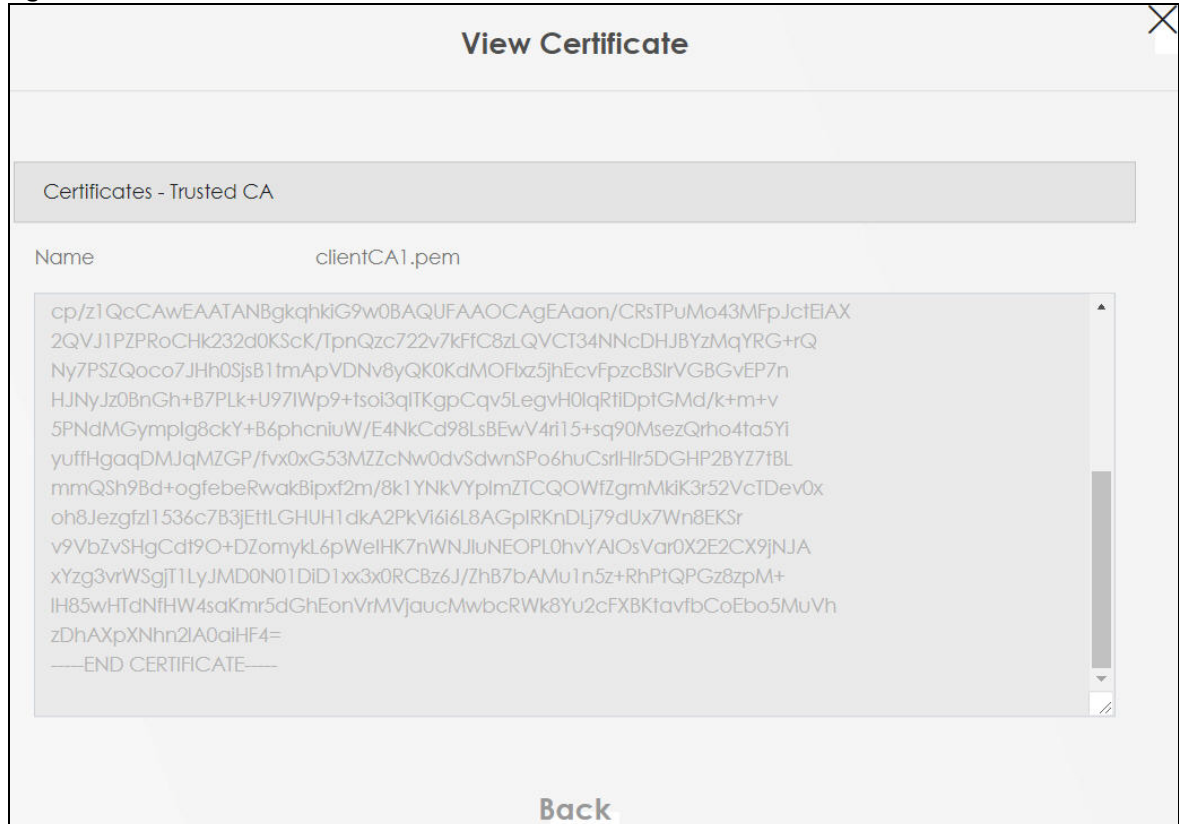
Table 92 Security > Certificates > Trusted CA (continued)

LABEL	DESCRIPTION
Type	This field displays general information about the certificate. ca means that a Certification Authority signed the certificate.
Modify	Click the View icon to open a screen with an in-depth list of information about the certificate (or certification request). Click the Remove button to delete the certificate (or certification request). You cannot delete a certificate that one or more features is configured to use.

20.4.1 View Trusted CA Certificate

Click the **View** icon in the **Trusted CA** screen to open the following screen. Use this screen to view in-depth information about the certification authority's certificate. The certificate text box is read-only and can be distributed to others.

Figure 137 Trusted CA: View



The following table describes the fields in this screen.

Table 93 Trusted CA: View

LABEL	DESCRIPTION
Name	This field displays the identifying name of this certificate.
	This read-only text box displays the certificate in Privacy Enhanced Mail (PEM) format. PEM uses base 64 to convert the binary certificate into a printable form. You can copy and paste the certificate into an email to send to friends or colleagues or you can copy and paste the certificate into a text editor and save the file on a management computer for later distribution (via floppy disk for example).
Back	Click Back to return to the previous screen.

20.4.2 Import Trusted CA Certificate

Click the **Import Certificate** button in the **Trusted CA** screen to open the following screen. The Zyxel Device trusts any valid certificate signed by any of the imported trusted CA certificates. Certificates should be in one of the following formats: Binary X.509, PEM (base-64) encoded, Binary PKCS#7, or PEM (base-64) encoded PKCS#7.

Figure 138 Trusted CA: Import Certificate

The following table describes the fields in this screen.

Table 94 Trusted CA: Import Certificate

LABEL	DESCRIPTION
Certificate File Path	Click Browse or Choose File and select the certificate you want to upload.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

CHAPTER 21

VoIP

21.1 Overview

You can make calls over the Internet using VoIP technology. For this, you first need to set up a SIP account with a SIP service provider.

Use this chapter to:

- Connect an analog phone to the Zyxel Device.
- Configure settings such as speed dial.
- Configure network settings to optimize the voice quality of your phone calls.

21.1.1 What You Can Do in this Chapter

These screens allow you to configure your Zyxel Device to make phone calls over the Internet and your regular phone line, and to set up the phones you connect to the Zyxel Device.

- Use the **SIP Account** screen ([Section 21.3 on page 226](#)) to set up information about your SIP account, control which SIP accounts the phones connected to the Zyxel Device use and configure audio settings such as volume levels for the phones connected to the Zyxel Device.
- Use the **SIP Service Provider** screen ([Section 21.4 on page 230](#)) to configure the SIP server information, QoS for VoIP calls, the numbers for certain phone functions, and dialing plan.
- Use the **Phone Device** screen ([Section 21.5 on page 235](#)) to control which SIP account(s) each phone uses to handle outgoing and incoming calls.
- Use the **Region** screen ([Section 21.6 on page 238](#)) to change settings that depend on the country you are in.
- Use the **Call Rule** screen ([Section 21.7 on page 238](#)) to set up shortcuts for dialing frequently-used (VoIP) phone numbers.
- Use the **Call History** screen ([Section 21.8 on page 239](#)) to view detailed information for each outgoing call you made or each incoming call from someone calling you. You can also view the summary list of received, dialed and missed calls.

You don't necessarily need to use all these screens to set up your account. In fact, if your service provider did not supply information on a particular field in a screen, it is usually best to leave it at its default setting.

21.1.2 What You Need to Know About VoIP

VoIP

VoIP stands for Voice over IP. IP is the Internet Protocol, which is the message-carrying standard the Internet runs on. So, Voice over IP is the sending of voice signals (speech) over the Internet (or another network that uses the Internet Protocol).

SIP

SIP stands for Session Initiation Protocol. SIP is a signaling standard that lets one network device (like a computer or the Zyxel Device) send messages to another. In VoIP, these messages are about phone calls over the network. For example, when you dial a number on your Zyxel Device, it sends a SIP message over the network asking the other device (the number you dialed) to take part in the call.

SIP Accounts

A SIP account is a type of VoIP account. It is an arrangement with a service provider that lets you make phone calls over the Internet. When you set the Zyxel Device to use your SIP account to make calls, the Zyxel Device is able to send all the information about the phone call to your service provider on the Internet.

Strictly speaking, you don't need a SIP account. It is possible for one SIP device (like the Zyxel Device) to call another without involving a SIP service provider. However, the networking difficulties involved in doing this make it tremendously impractical under normal circumstances. Your SIP account provider removes these difficulties by taking care of the call routing and setup - figuring out how to get your call to the right place in a way that you and the other person can talk to one another.

SIP Address

A SIP address is a URI (Uniform Resource Identifier) that resembles an email address, using the format: user@domain. It uniquely identifies a telephone extension over a VoIP system. A SIP address of 123-45-67@voip-provider.net tells a client to connect to voip-provider.net and request a connection to 123-45-67. While VoIP can only send voice messages over the Internet, SIP (though strictly speaking is a type of VoIP) can send voice, data, video, and other media. VoIP phones also need to be connected to a computer to function, whereas SIP phones only need to be connected to a modem.

How to Find Out More

See [Section 21.9 on page 240](#) for advanced technical information on SIP.

21.2 Before You Begin

- Before you can use these screens, you need to have a VoIP account already set up. If you don't have one yet, you can sign up with a VoIP service provider over the Internet.
- You should have the information your VoIP service provider gave you ready, before you start to configure the Zyxel Device.

21.3 The SIP Account Screen

The Zyxel Device uses a SIP account to make outgoing VoIP calls and check if an incoming call's destination number matches your SIP account's VoIP number. In order to make or receive a VoIP call, you need to enable and configure a SIP account and map it to a phone port. The SIP account contains information that allows your Zyxel Device to connect to your VoIP service provider.

See [Section 21.3.1 on page 226](#) for how to map a SIP account to a phone port.

Use this screen to view SIP account information. You can also enable and disable each SIP account. To access this screen, click **VoIP > SIP > SIP Account**.

Figure 139 VoIP > SIP > SIP Account

In order to make Internet phone calls, a valid SIP account is essential. You may need to consult your SIP service provider for the following settings. This configuration should be used in conjunction with SIP Service Provider.

+ Add New Account

#	Enable	SIP Account	Service Provider	Account Number	Modify
1	Disabled	SIP1	sip.infostrada.it	LINEA 1	
2	Disabled	SIP2	sip.infostrada.it	LINEA 2	

Each field is described in the following table.

Table 95 VoIP > SIP > SIP Account

LABEL	DESCRIPTION
Add new account	Click this to configure a SIP account.
#	This is the index number of the entry.
Enable	This shows whether the SIP account is activated or not.
SIP Account	This shows the name of the SIP account.
Service Provider	This shows the name of the SIP service provider.
Account Number.	This shows the SIP address.
Modify	Click the Edit icon to configure the SIP account. Click the Delete icon to delete this SIP account from the Zyxel Device.

21.3.1 The SIP Account Add/Edit Screen

Use this screen to configure a SIP account and map it to a phone port in the **Phone Device** screen. To access this screen, click the **Add New Account** button or click the **Edit** icon of an entry in the **VoIP > SIP > SIP Account** screen.

Note: You don't necessarily need to use all these fields to set up your account.

Figure 140 VoIP > SIP > SIP Account > Add new account/Edit

SIP Account Selection ChangeMe

SIP Account Selection ChangeMe

SIP Service Provider Association

SIP Account Associated with:

General

Enable SIP Account

SIP Account Number:

Authentication

Username:

Password:

URL Type

URL Type:

Voice Features

Primary Compression Type:

Secondary Compression Type:

Third Compression Type:

Speaking Volume Control:

Listening Volume Control:

Enable G.168 (Echo Cancellation)

Enable VAD (Voice Active Detector)

Call Features

Send Caller ID

Enable Call Transfer

Enable Call Waiting

Call Waiting Reject Timer: (10-60) Second

Enable Unconditional Forward To Number:

Enable Busy Forward To Number:

Enable No Answer Forward To Number:

No Answer Time: (10-119) Second

Caution:
If you enable [Unconditional Forward], [Busy Forward] and [No Answer] will be ignored.

Enable Do Not Disturb (DND)

Warning:
If you enable this item, you will not get indication when somebody call you.

Active Incoming Anonymous Call Block

Enable MWI

MWI Subscribe Expiration Time: (120-86400) Second

Hot Line / Warm Line Number

Warm Line Hot Line

Hot Line / Warm Line Number:

Warm Line Timer: (5-300) Second

Enable Missed Call Email Notification

Mail Account:

Send Notification to E-mail:

Missed Call E-mail Title:

Notice:
Please configure mail server in "Maintenance > E-mail Notification" page and select the mail server for this feature.

Early Media

IVR Play Index:

Music On Hold (MOH)

IVR Play Index:

Cancel

Each field is described in the following table.

Table 96 VoIP > SIP > SIP Account > Add new account/Edit

LABEL	DESCRIPTION
SIP Account Selection	
SIP Account Selection	This field displays ChangeMe if you are creating a new SIP account or the SIP account you are modifying.
SIP Service Provider Association	
SIP Account Associated with	<p>Select the SIP service provider profile to use for the SIP account you are configuring in this screen. You should already have configured a SIP service provider profile in the SIP Service Provider screen.</p> <p>This field is read-only when you are modifying an existing SIP account.</p>
General	
Enable SIP Account	Select this if you want the Zyxel Device to use this account. Clear it if you do not want the Zyxel Device to use this account.
SIP Account Number	Enter your SIP address. In the full SIP URI, this is the part before the @ symbol. You can use up to 127 printable ASCII characters.
Authentication	
Username	Enter the user name for registering this SIP account, exactly as it was given to you. You can use up to 95 printable ASCII characters.
Password	Enter the user name for registering this SIP account, exactly as it was given to you. You can use up to 95 printable ASCII Extended set characters.
URL Type	
URL Type	<p>Select whether or not to include the SIP service domain name when the Zyxel Device sends the SIP address.</p> <p>SIP - include the SIP service domain name.</p> <p>TEL - do not include the SIP service domain name.</p>
Voice Features	
<p>Primary Compression Type</p> <p>Secondary Compression Type</p> <p>Third Compression Type</p>	<p>Select the type of voice coder/decoder (codec) that you want the Zyxel Device to use.</p> <p>G.711 provides high voice quality but requires more bandwidth (64 kbps). G.711 is the default codec used by phone companies and digital handsets.</p> <ul style="list-style-type: none"> • G.711a is typically used in Europe. • G.711u is typically used in North America and Japan. <p>G.726-24 operates at 24 kbps.</p> <p>G.726-32 operates at 32 kbps.</p> <p>By contrast, G.729 only requires 8 kbps.</p> <p>G.722 is a 7 KHz wideband voice codec that operates at 48, 56 and 64 kbps. By using a sample rate of 16 kHz, G.722 can provide higher fidelity and better audio quality than narrowband codecs like G.711, in which the voice signal is sampled at 8 KHz.</p> <p>The Zyxel Device must use the same codec as the peer. When two SIP devices start a SIP session, they must agree on a codec.</p> <p>Select the Zyxel Device's first choice for voice coder/decoder.</p> <p>Select the Zyxel Device's second choice for voice coder/decoder. Select None if you only want the Zyxel Device to accept the first choice.</p> <p>Select the Zyxel Device's third choice for voice coder/decoder. Select None if you only want the Zyxel Device to accept the first or second choice.</p>

Table 96 VoIP > SIP > SIP Account > Add new account/Edit (continued)

LABEL	DESCRIPTION
Speaking Volume Control	Select the loudness that the Zyxel Device uses for speech that it sends to the peer device.
Listening Volume Control	Select the loudness that the Zyxel Device uses for speech that it receives from the peer device.
Enable G.168 (Echo Cancellation)	Select this if you want to eliminate the echo caused by the sound of your voice reverberating in the telephone receiver while you talk.
Enable VAD (Voice Active Detector)	Select this if the Zyxel Device should stop transmitting when you are not speaking. This reduces the bandwidth the Zyxel Device uses.
Call Features	
Send Caller ID	Select this if you want to send identification when you make VoIP phone calls. Clear this if you do not want to send identification.
Enable Call Transfer	Select this to enable call transfer on the Zyxel Device. This allows you to transfer an incoming call (that you have answered) to another phone.
Enable Call Waiting	Select this to enable call waiting on the Zyxel Device. This allows you to place a call on hold while you answer another incoming call on the same telephone number.
Call Waiting Reject Timer	Specify the time in seconds that the Zyxel Device waits before rejecting the second call if you do not answer it.
Enable Unconditional Forward	Select this if you want the Zyxel Device to forward all incoming calls to the specified phone number. Specify the phone number in the To Number field on the right.
Enable Busy Forward	Select this if you want the Zyxel Device to forward incoming calls to the specified phone number if the phone port is busy. Specify the phone number in the To Number field on the right. If you have call waiting, the incoming call is forwarded to the specified phone number if you reject or ignore the second incoming call.
Enable No Answer Forward	Select this if you want the Zyxel Device to forward incoming calls to the specified phone number if the call is unanswered. (See No Answer Time .) Specify the phone number in the To Number field on the right.
No Answer Time	This field is used by the Active No Answer Forward feature. Enter the number of seconds the Zyxel Device should wait for you to answer an incoming call before it considers the call unanswered.
Enable Do Not Disturb	Select this to set your phone to not ring when someone calls you.
Active Incoming Anonymous Call Block	Select this if you do not want the phone to ring when someone tries to call you with caller ID deactivated.
Enable MWI	Select this if you want to hear a waiting (beeping) dial tone on your phone when you have at least one voice message. Your VoIP service provider must support this feature.
MWI Subscribe Expiration Time	Keep the default value of this field unless your VoIP service provider tells you to change it. Enter the number of seconds the SIP server should provide the message waiting service each time the Zyxel Device subscribes to the service. Before this time passes, the Zyxel Device automatically subscribes again.
Hot Line/ Warm Line Number	Select this to enable the hot line or warm line feature on the Zyxel Device.
Hot Line	Select this to have the Zyxel Device dial the specified hot line number immediately when you pick up the telephone.

Table 96 VoIP > SIP > SIP Account > Add new account/Edit (continued)

LABEL	DESCRIPTION
Warm Line	Select this to have the Zyxel Device dial the specified warm line number after you pick up the telephone and do not press any keys on the keypad for a period of time.
Hot Line / Warm Line Number	Enter the number of the hot line or warm line that you want the Zyxel Device to dial.
Warm Line Timer	Enter a number of seconds that the Zyxel Device waits before dialing the warm line number if you pick up the telephone and do not press any keys on the keypad.
Enable Missed Call Email Notification	Select this option to have the Zyxel Device email you a notification when there is a missed call.
Mail Account	Select a mail account for the email address specified below. If you select None here, email notifications will not be sent via email. You must have configured a mail account already in the Email Notification screen.
Send Notification to Email	Notifications are sent to the email address specified in this field. If this field is left blank, notifications will not be sent via email.
Missed Call Email Title	Type a title that you want to be in the subject line of the email notifications that the Zyxel Device sends.
Early Media	Select this if you want people to hear a customized recording when they call you.
IVR Play Index	Select the tone you want people to hear when they call you. This field is configurable only when you select Early Media . See Section 21.9 on page 240 for information on how to record these tones.
Music On Hold (MOH)	Select this to play a customized recording when you put people on hold.
IVR Play Index	Select the tone to play when you put someone on hold. This field is configurable only when you select Music on Hold , See Section 21.9 on page 240 for information on how to record these tones.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

21.4 The SIP Service Provider Screen

Use this screen to view the SIP service provider information on the Zyxel Device. A SIP provider offers Internet call services using VoIP technology. You may need to consult your SIP service provider for the following settings. Click **VoIP > SIP > SIP Service Provider** to open the following screen.

Figure 141 VoIP > SIP > SIP Service Provider

SIP Service Provider offers services of making Internet calls using VoIP technology. You may need to consult your SIP Service Provider for the following settings. This configuration should be used in conjunction with SIP Account.

+ Add New Provider

#	SIP Service Provider Name	SIP Proxy Server Address	REGISTER Server Address	SIP Service Domain	Modify
1	sip.infostrada.it	sip.infostrada.it	sip.infostrada.it	sip.infostrada.it	

Each field is described in the following table.

Table 97 VoIP > SIP > SIP Service Provider

LABEL	DESCRIPTION
Add New Provider	Click this button to add a new SIP service provider.
#	This is the index number of the entry.
SIP Service Provider Name	This shows the name of the SIP service provider.
SIP Proxy Server Address	This shows the IP address or domain name of the SIP server.
REGISTER Server Address	This shows the IP address or domain name of the SIP register server.
SIP Service Domain	This shows the SIP service domain name.
Modify	Click the Edit icon to configure the SIP service provider. Click the Delete icon to delete this SIP service provider from the Zyxel Device.

21.4.1 The SIP Service Provider Add/Edit Screen

Use this screen to configure a SIP service provider on the Zyxel Device. Click the **Add New Provider** button or an **Edit** icon in the **VoIP > SIP > SIP Service Provider** to open the following screen.


Note: Click this  to see all the fields in the screen. You don't necessarily need to use all these fields to set up your account. Click again to see and configure only the fields needed for this feature.

Figure 142 VoIP > SIP > SIP Service Provider > Add new provider/Edit

Add New Provider

SIP Service Provider Selection
Service Provider Selection: ADD_NEW

General

SIP Service Provider Enable SIP Service Provider

SIP Service Provider Name:

SIP Local Port: (1025-65535)

SIP Proxy Server Address:

SIP Proxy Server Port: (1025-65535)

SIP REGISTRAR Server Address:

SIP REGISTRAR Server Port: (1025-65535)

SIP Service Domain:

RFC Support

PRACK (RFC 3262, Require: 100rel)

VoIP IOP Flags

Replace dial digit '#' to '823' in SIP messages

Remove the 'Route' header in SIP messages

Bound Interface Name

Bound Interface Name: AnyWAN MultiWAN

Outbound Proxy

Outbound Proxy Address:

Outbound Proxy Port: (1025-65535)

Use DHCP Option 120 First

RTP Port Range

Start Port: (1026-65482)

End Port: (1044-65500)

SRTP Support

SRTP Support

Crypto Suite: (Encryption and Authentication Type)

DTMF Mode

DTMF Mode:

Transport Type

Transport Type:

Ignore Direct IP

Enable Disable

FAX Option

G.711 Fax Passthrough T.38 Fax Relay

QoS Tag

SIP DSCP Mark Setting: (0-63)

RTP DSCP Mark Setting: (0-63)

Timer Setting

SIP Register Expiration Duration: (20-65535) second

SIP Register Fail Re-try Timer: (30-65535) second

Session Expires (SE): (100-3600) second

Min-SE: (90-1800) second

Dialing Interval Selection

Dialing Interval Selection: second

DNS SRV

Enable DNS SRV

Cancel

Each field is described in the following table.

Table 98 VoIP > SIP > SIP Service Provider > Add new provider/Edit

LABEL	DESCRIPTION
SIP Service Provider Selection	
Service Provider Selection	This field displays ADD_NEW if you are creating a new SIP service provider profile or the SIP service provider name you are modifying.
General	
SIP Service Provider	Select Enable SIP Service Provider to enable the SIP service provider.
SIP Service Provider Name	Enter the name of your SIP service provider.
SIP Local Port	Enter the Zyxel Device's listening port number, if your VoIP service provider gave you one. Otherwise, keep the default value.
SIP Proxy Server Address	Enter the IP address or domain name of the SIP server provided by your VoIP service provider. You can use up to 95 printable ASCII characters. It does not matter whether the SIP server is a proxy, redirect or register server.
SIP Proxy Server Port	Enter the SIP server's listening port number, if your VoIP service provider gave you one. Otherwise, keep the default value.
SIP REGISTRAR Server Address	Enter the IP address or domain name of the SIP register server, if your VoIP service provider gave you one. Otherwise, enter the same address you entered in the SIP Server Address field. You can use up to 95 printable ASCII characters.
SIP REGISTRAR Server Port	Enter the SIP register server's listening port number, if your VoIP service provider gave you one. Otherwise, enter the same port number you entered in the SIP Server Port field.
SIP Service Domain	Enter the SIP service domain name. In the full SIP URI, this is the part after the @ symbol. You can use up to 127 printable ASCII Extended set characters.
RFC Support	
PRACK (RFC 3262, Require: 100rel)	PRACK (RFC 3262) defines a mechanism to provide reliable transmission of SIP provisional response messages, which convey information on the processing progress of the request. This uses the option tag 100rel and the Provisional Response ACKnowledgement (PRACK) method. Select this to have the peer device require the option tag 100rel to send provisional responses reliably.
VoIP IOP Flags	Select the VoIP inter-operability settings you want to activate.
Replace dial digit '#' to '%23' in SIP messages	Replace a dial digit '#' with "%23" in the INVITE messages.
Remove the 'Route' header in SIP messages	Remove the 'Route' header in SIP packets.
Bound Interface Name	
Bound Interface Name	If you select Any_WAN , the Zyxel Device automatically activates the VoIP service when any LAN or WAN connection is up. If you select Multi_WAN , you also need to select two or more pre-configured WAN interfaces. The VoIP service is activated only when one of the selected WAN connections is up.
Outbound Proxy	
Outbound Proxy Address	Enter the IP address or domain name of the SIP outbound proxy server if your VoIP service provider has a SIP outbound server to handle voice calls. This allows the Zyxel Device to work with any type of NAT router and eliminates the need for STUN or a SIP ALG. Turn off any SIP ALG on a NAT router in front of the Zyxel Device to keep it from re-translating the IP address (since this is already handled by the outbound proxy server).
Outbound Proxy Port	Enter the SIP outbound proxy server's listening port, if your VoIP service provider gave you one. Otherwise, keep the default value.

Table 98 VoIP > SIP > SIP Service Provider > Add new provider/Edit (continued)

LABEL	DESCRIPTION
Use DHCP Option 120 First	Select this to enable the SIP server via DHCP option 120.
RTP Port Range	
Start Port End Port	<p>Enter the listening port number(s) for RTP traffic, if your VoIP service provider gave you this information. Otherwise, keep the default values.</p> <p>To enter one port number, enter the port number in the Start Port and End Port fields.</p> <p>To enter a range of ports,</p> <ul style="list-style-type: none"> • enter the port number at the beginning of the range in the Start Port field. • enter the port number at the end of the range in the End Port field.
SRTP Support	
SRTP Support	<p>When you make a VoIP call using SIP, the Real-time Transport Protocol (RTP) is used to handle voice data transfer. The Secure Real-time Transport Protocol (SRTP) is a security profile of RTP. It is designed to provide encryption and authentication for the RTP data in both unicast and multicast applications.</p> <p>The Zyxel Device supports encryption using AES with a 128-bit key. To protect data integrity, SRTP uses a Hash-based Message Authentication Code (HMAC) calculation with Secure Hash Algorithm (SHA)-1 to authenticate data. HMAC SHA-1 produces a 80 or 32-bit authentication tag that is appended to the packet.</p> <p>Both the caller and callee should use the same algorithms to establish an SRTP session.</p>
Crypto Suite	<p>Select the encryption and authentication algorithm set used by the Zyxel Device to set up an SRTP media session with the peer device.</p> <p>Select AES_CM_128_HMAC_SHA1_80 or AES_CM_128_HMAC_SHA1_32 to enable both data encryption and authentication for voice data.</p> <p>Select AES_CM_128_NULL to use 128-bit data encryption but disable data authentication.</p> <p>Select NULL_CIPHER_HMAC_SHA1_80 to disable encryption but require authentication using the default 80-bit tag.</p>
DTMF Mode	
DTMF Mode	<p>Control how the Zyxel Device handles the tones that your telephone makes when you push its buttons. You should use the same mode your VoIP service provider uses.</p> <p>RFC2833 - send the DTMF tones in RTP packets.</p> <p>PCM - send the DTMF tones in the voice data stream. This method works best when you are using a codec that does not use compression (like G.711). Codecs that use compression (like G.729 and G.726) can distort the tones.</p> <p>SIP INFO - send the DTMF tones in SIP messages.</p>
Transport Type	
Transport Type	Select the transport layer protocol UDP or TCP (usually UDP) used for SIP.
Ignore Direct IP	Select Enable to have the connected CPE devices accept SIP requests only from the SIP proxy/register server specified above. SIP requests sent from other IP addresses will be ignored.
FAX Option	This field controls how the Zyxel Device handles fax messages.
G711 Fax Passthrough	Select this if the Zyxel Device should use G.711 to send fax messages. The peer devices must use the same settings.
T38 Fax Relay	Select this if the Zyxel Device should send fax messages as UDP or TCP/IP packets through IP networks. This provides better quality, but it may have inter-operability problems. The peer devices must also use T.38.
QoS Tag	

Table 98 VoIP > SIP > SIP Service Provider > Add new provider/Edit (continued)

LABEL	DESCRIPTION
SIP DSCP Mark Setting	Enter the DSCP (DiffServ Code Point) number for SIP message transmissions. The Zyxel Device creates Class of Service (CoS) priority tags with this number to SIP traffic that it transmits.
RTP DSCP Mark Setting	Enter the DSCP (DiffServ Code Point) number for RTP voice transmissions. The Zyxel Device creates Class of Service (CoS) priority tags with this number to RTP traffic that it transmits.
Timer Setting	
SIP Register Expiration Duration	Enter the number of seconds your SIP account is registered with the SIP register server before it is deleted. The Zyxel Device automatically tries to re-register your SIP account when one-half of this time has passed. (The SIP register server might have a different expiration.)
SIP Register Fail Re-try timer	Enter the number of seconds the Zyxel Device waits before it tries again to register the SIP account, if the first try failed or if there is no response.
Session Expires (SE)	Enter the number of seconds the Zyxel Device lets a SIP session remain idle (without traffic) before it automatically disconnects the session.
Min-SE	Enter the minimum number of seconds the Zyxel Device lets a SIP session remain idle (without traffic) before it automatically disconnects the session. When two SIP devices start a SIP session, they must agree on an expiration time for idle sessions. This field is the shortest expiration time that the Zyxel Device accepts.
Dialing Interval Selection	
Dialing Interval Selection	Enter the number of seconds the Zyxel Device should wait after you stop dialing numbers before it makes the phone call. The value depends on how quickly you dial phone numbers.
DNS SRV	
Enable DNS SRV	Select this to have the Zyxel Device use DNS procedures to resolve the SIP domain and find the SIP server's IP address, port number and supported transport protocol(s). The Zyxel Device first uses DNS Name Authority Pointer (NAPTR) records to determine the transport protocols supported by the SIP server. It then performs DNS Service (SRV) query to determine the port number for the protocol. The Zyxel Device resolves the SIP server's IP address by a standard DNS address record lookup. The SIP Server Port and REGISTER Server Port fields in the General section above are grayed out and not applicable and the Transport Type can also be set to AUTO if you enable this option.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.



21.5 The Phone Device Screen

Use this screen to view detailed information on phones used for Internet phone calls (SIP). You can define which phone(s) will ring when a specific SIP address receives an incoming call, and which SIP address will be used when an outgoing call is made with a specific phone. To access this screen, click **VoIP > Phone > Phone Device**.

Figure 143 VoIP > Phone > Phone Device

Phone Device configuration defines the relations between your SIP account(s) and phone(s). That is, which phone(s) will ring when a specific SIP account number receive an incoming call; and which SIP account number will be used when a specific phone is used to make an outgoing call.

Analog Phone

#	Phone ID	Internal Number	Incoming SIP Number	Outgoing SIP Number	Modify
1	PHONE1	**11	ChangeMe	ChangeMe	
2	PHONE2	**12	ChangeMe	ChangeMe	

Each field is described in the following table.

Table 99 VoIP > Phone > Phone Device

LABEL	DESCRIPTION
#	This displays the index number of the phone device.
Phone ID	This field displays the name of a phone port on the Zyxel Device.
Internal Number	This field displays the internal call prefix of a phone port on the Zyxel Device.
Incoming SIP Number	This field displays the SIP address that you use to receive calls on this phone port.
Outgoing SIP Number	This field displays the SIP address that you use to make calls on this phone port.
Modify	Click the Edit icon to configure the SIP account.

21.5.1 The Phone Device Edit Screen

Use this screen to control which SIP account(s) each phone uses. Click an **Edit** icon in **VoIP > Phone > Phone Device** to open the following screen.

Figure 144 VoIP > Phone > Phone Device > Edit

Each field is described in the following table.

Table 100 VoIP > Phone > Phone Device > Edit

LABEL	DESCRIPTION
SIP Account to Make Outgoing Call	Select the SIP account you want to use when making outgoing calls with the analog phone connected to this phone port.
SIP Account(s) to Receive Incoming Call	Select a SIP account if you want to receive phone calls for the selected SIP account on this phone port. If you select more than one SIP account for incoming calls, there is no way to distinguish between them when you receive phone calls. If you do not select a source for incoming calls, you cannot receive any calls on this phone port.
Immediate Dial Enable	Select this if you want to use the pound key (#) to tell the Zyxel Device to make the phone call immediately, instead of waiting for the number of second you selected in the Dialing Interval Selection field of the VoIP > SIP > SIP Service Provider > Add New Provider/Edit screen. If you select this, dial the phone number, and then press the pound key. The Zyxel Device makes the call immediately instead of waiting. You can still wait, if you want.
Cancel	Click Cancel to exit this screen without saving
OK	Click OK to save your changes.

21.6 The Phone Region Screen

Use this screen to maintain settings that depend on which region of the world the Zyxel Device is in. Selecting the region where the device is physically located improves the quality of phone calls. To access this screen, click **VoIP > Phone > Region**.

Note: You need to reboot the device after changing the region settings for it to take effect.

Figure 145 VoIP > Phone > Region

Each field is described in the following table.

Table 101 VoIP > Phone > Region

LABEL	DESCRIPTION
Region Setting	Select the place in which the Zyxel Device is located.
Call Service Mode	Select the mode for supplementary phone services (call hold, call waiting, call transfer and three-way conference calls) that your VoIP service provider supports. Europe Type - use supplementary phone services in European mode USA Type - use supplementary phone services American mode You might have to subscribe to these services to use them. Contact your VoIP service provider.
Cancel	Click this to set every field in this screen to its last-saved value.
Apply	Click this to save your changes and to apply them to the Zyxel Device.

21.7 The Call Rule Screen

Use this screen to add, edit, or remove speed-dial numbers for outgoing calls. Speed dial provides shortcuts for dialing frequently-used (VoIP) phone numbers. You also have to create speed-dial entries if you want to call SIP addresses that contain letters. Once you have configured a speed dial rule, you can use a shortcut (the speed dial number, #01 for example) on your phone's keypad to call the phone number.

Figure 146 VoIP > Call Rule

When certain phone numbers are dialed on a regular basis, Speed Dial accelerates dialing process. The following rules apply to all the phone devices connected to this device.

Clear All Speed Dials

Keys	Number	Description
#01		
#02		
#03		
#04		
#05		
#06		
#07		
#08		
#09		
#10		

Cancel **Apply**

Each field is described in the following table.

Table 102 VoIP > Call Rule

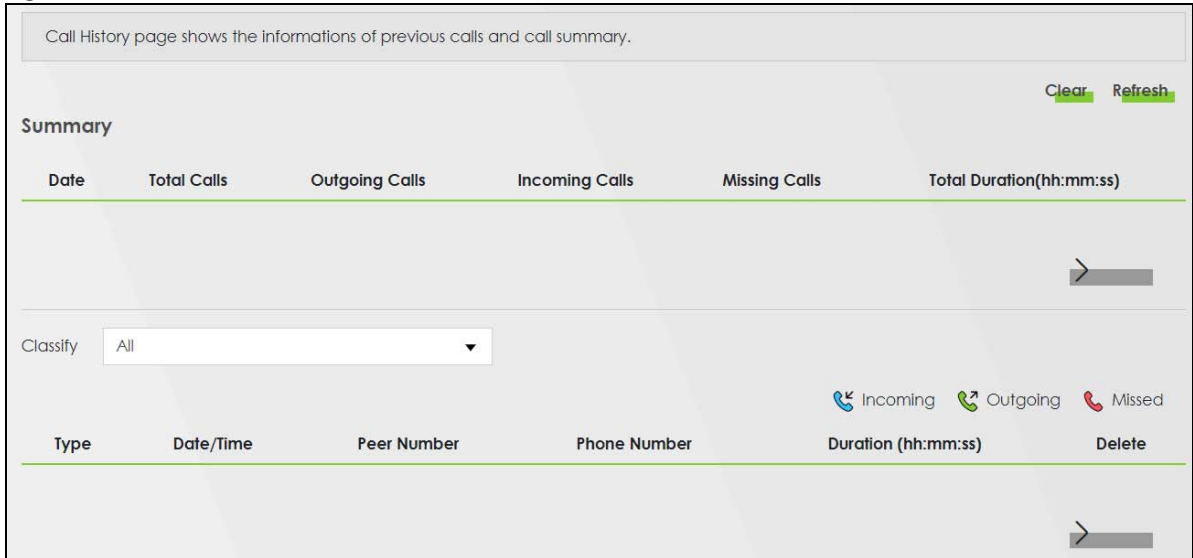
LABEL	DESCRIPTION
Clear All Speed Dials	Click this to erase all the speed-dial entries on this screen.
Keys	This field displays the speed-dial number you should dial to use this entry.
Number	Enter the SIP address you want the Zyxel Device to call when you dial the speed-dial number.
Description	Enter a name to identify the party you call when you dial the speed-dial number. You can use up to 127 printable ASCII characters.
Cancel	Click this to set every field in this screen to its last-saved value.
Apply	Click this to save your changes and to apply them to the Zyxel Device.

21.8 The Call History Screen

The Zyxel Device logs calls from or to your SIP addresses. This screen allows you to view the summary of received, dialed and missed calls and a call history list. You can also see detailed information for each outgoing call you made or each incoming call from someone calling you. The Zyxel Device stores up to 300 incoming call logs and 300 outgoing call logs. If the number of entries exceed the maximum value, the earliest log of that type will be deleted.

Click **VoIP > Call History**. The following screen displays.

Figure 147 VoIP > Call History



Each field is described in the following table.

Table 103 VoIP > Call History

LABEL	DESCRIPTION
Clear	Click this button to remove all entries from the call history list.
Refresh	Click this button to renew the call history list.
Date	This is the date when the calls were made.
Total Calls	This displays the total number of calls from or to your SIP addresses that day.
Outgoing Calls	This displays how many calls originated from you that day.
Incoming Calls	This displays how many calls you received that day.
Missing Calls	This displays how many incoming calls were not answered that day.
Total Duration (hh:mm:ss)	This displays how long all calls lasted that day.
Classify	Select the type of the calls. The call types are: All , Incoming , Outgoing and Missed .
Type	This displays the type of the calls.
Date/Time	This displays the date and time when the calls were made.
Peer Number	This displays the SIP address that called you or you called.
Phone Number	This displays the SIP address you used to make outgoing calls or receive calls.
Duration (hh:mm:ss)	This displays how long the call lasted.
Delete	Click the Delete icon to remove the call history.

21.9 Technical Reference

This section contains background material relevant to the **VoIP** screens.

VoIP

VoIP is the sending of voice signals over Internet Protocol. This allows you to make phone calls and send faxes over the Internet at a fraction of the cost of using the traditional circuit-switched telephone network. You can also use servers to run telephone service applications like PBX services and voice mail. Internet Telephony Service Provider (ITSP) companies provide VoIP service.

Circuit-switched telephone networks require 64 kilobits per second (Kbps) in each direction to handle a telephone call. VoIP can use advanced voice coding techniques with compression to reduce the required bandwidth.

SIP

The Session Initiation Protocol (SIP) is an application-layer control (signaling) protocol that handles the setting up, altering and tearing down of voice and multimedia sessions over the Internet.

SIP signaling is separate from the media for which it handles sessions. The media that is exchanged during the session can use a different path from that of the signaling. SIP handles telephone calls and can interface with traditional circuit-switched telephone networks.

SIP Identities

A SIP account uses an identity (sometimes referred to as a SIP address). A complete SIP identity is called a SIP URI (Uniform Resource Identifier). A SIP account's URI identifies the SIP account in a way similar to the way an email address identifies an email account. The format of a SIP identity is SIP-Number@SIP-Service-Domain.

SIP Number

The SIP number is the part of the SIP URI that comes before the "@" symbol. A SIP number can use letters like in an email address (johndoe@your-ITSP.com for example) or numbers like a telephone number (1122334455@VoIP-provider.com for example).

SIP Service Domain

The SIP service domain of the VoIP service provider is the domain name in a SIP URI. For example, if the SIP address is 1122334455@VoIP-provider.com, then "VoIP-provider.com" is the SIP service domain.

SIP Registration

Each Zyxel Device is an individual SIP User Agent (UA). To provide voice service, it has a public IP address for SIP and RTP protocols to communicate with other servers.

A SIP user agent has to register with the SIP registrar and must provide information about the users it represents, as well as its current IP address (for the routing of incoming SIP requests). After successful registration, the SIP server knows that the users (identified by their dedicated SIP URIs) are represented by the UA, and knows the IP address to which the SIP requests and responses should be sent.

Registration is initiated by the User Agent Client (UAC) running in the VoIP gateway (the Zyxel Device). The gateway must be configured with information letting it know where to send the REGISTER message, as well as the relevant user and authorization data.

A SIP registration has a limited lifespan. The User Agent Client must renew its registration within this lifespan. If it does not do so, the registration data will be deleted from the SIP registrar's database and the connection broken.

The Zyxel Device attempts to register all enabled subscriber ports when it is switched on. When you enable a subscriber port that was previously disabled, the Zyxel Device attempts to register the port immediately.

Authorization Requirements

SIP registrations (and subsequent SIP requests) require a username and password for authorization. These credentials are validated via a challenge / response system using the HTTP digest mechanism (as detailed in RFC 3261, "SIP: Session Initiation Protocol").

SIP Servers

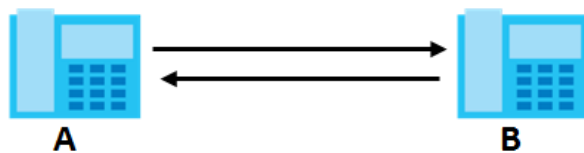
SIP is a client-server protocol. A SIP client is an application program or device that sends SIP requests. A SIP server responds to the SIP requests.

When you use SIP to make a VoIP call, it originates at a client and terminates at a server. A SIP client could be a computer or a SIP phone. One device can act as both a SIP client and a SIP server.

SIP User Agent

A SIP user agent can make and receive VoIP telephone calls. This means that SIP can be used for peer-to-peer communications even though it is a client-server protocol. In the following figure, either **A** or **B** can act as a SIP user agent client to initiate a call. **A** and **B** can also both act as a SIP SIP user agent to receive the call.

Figure 148 SIP User Agent



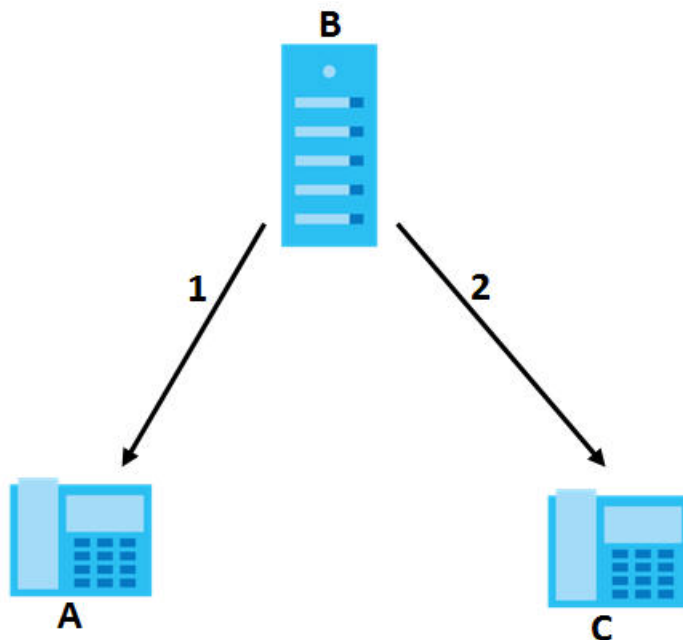
SIP Proxy Server

A SIP proxy server receives requests from clients and forwards them to another server.

In the following example, you want to use client device **A** to call someone who is using client device **C**.

- 1 The client device (**A** in the figure) sends a call invitation to the SIP proxy server (**B**).
- 2 The SIP proxy server forwards the call invitation to **C**.

Figure 149 SIP Proxy Server



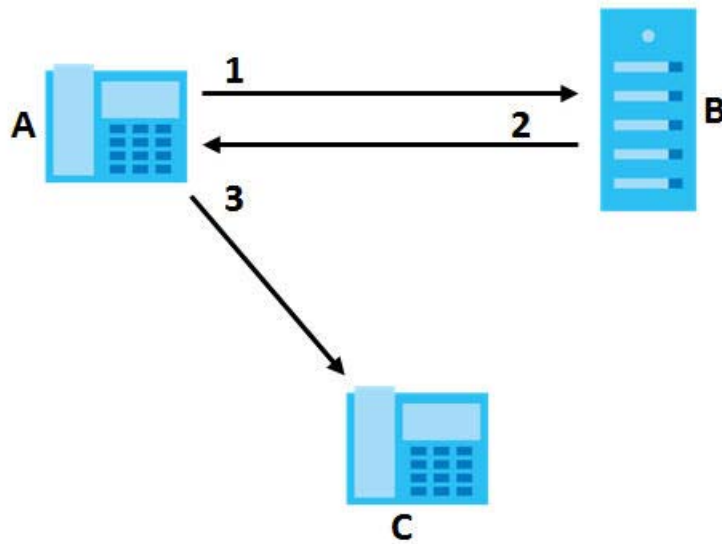
SIP Redirect Server

A SIP redirect server accepts SIP requests, translates the destination address to an IP address and sends the translated IP address back to the device that sent the request. Then the client device that originally sent the request can send requests to the IP address that it received back from the redirect server. Redirect servers do not initiate SIP requests.

In the following example, you want to use client device **A** to call someone who is using client device **C**.

- 1 Client device **A** sends a call invitation for **C** to the SIP redirect server (**B**).
- 2 The SIP redirect server sends the invitation back to **A** with **C**'s IP address (or domain name).
- 3 Client device **A** then sends the call invitation to client device **C**.

Figure 150 SIP Redirect Server



SIP Register Server

A SIP register server maintains a database of SIP identity-to-IP address (or domain name) mapping. The register server checks your user name and password when you register.

RTP

When you make a VoIP call using SIP, the RTP (Real time Transport Protocol) is used to handle voice data transfer. See RFC 1889 for details on RTP.

Pulse Code Modulation

Pulse Code Modulation (PCM) measures analog signal amplitudes at regular time intervals and converts them into bits.

SIP Call Progression

The following figure displays the basic steps in the setup and tear down of a SIP call. A calls B.

Table 104 SIP Call Progression

A		B
1. INVITE	→	
	←	2. Ringing
	←	3. OK
4. ACK	→	
	5. Dialogue (voice traffic)	
6. BYE	→	
	←	7. OK

- 1 **A** sends a SIP INVITE request to **B**. This message is an invitation for **B** to participate in a SIP telephone call.
- 2 **B** sends a response indicating that the telephone is ringing.
- 3 **B** sends an OK response after the call is answered.
- 4 **A** then sends an ACK message to acknowledge that **B** has answered the call.
- 5 Now **A** and **B** exchange voice media (talk).
- 6 After talking, **A** hangs up and sends a BYE request.
- 7 **B** replies with an OK response confirming receipt of the BYE request and the call is terminated.

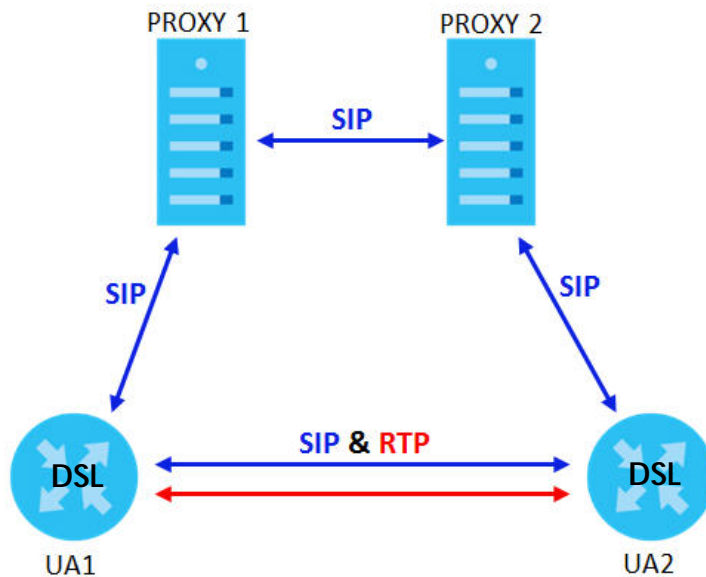
SIP Call Progression Through Proxy Servers

Usually, the SIP UAC sets up a phone call by sending a request to the SIP proxy server. Then, the proxy server looks up the destination to which the call should be forwarded (according to the URI requested by the SIP UAC). The request may be forwarded to more than one proxy server before arriving at its destination.

The response to the request goes to all the proxy servers through which the request passed, in reverse sequence. Once the session is set up, session traffic is sent between the UAs directly, bypassing all the proxy servers in between.

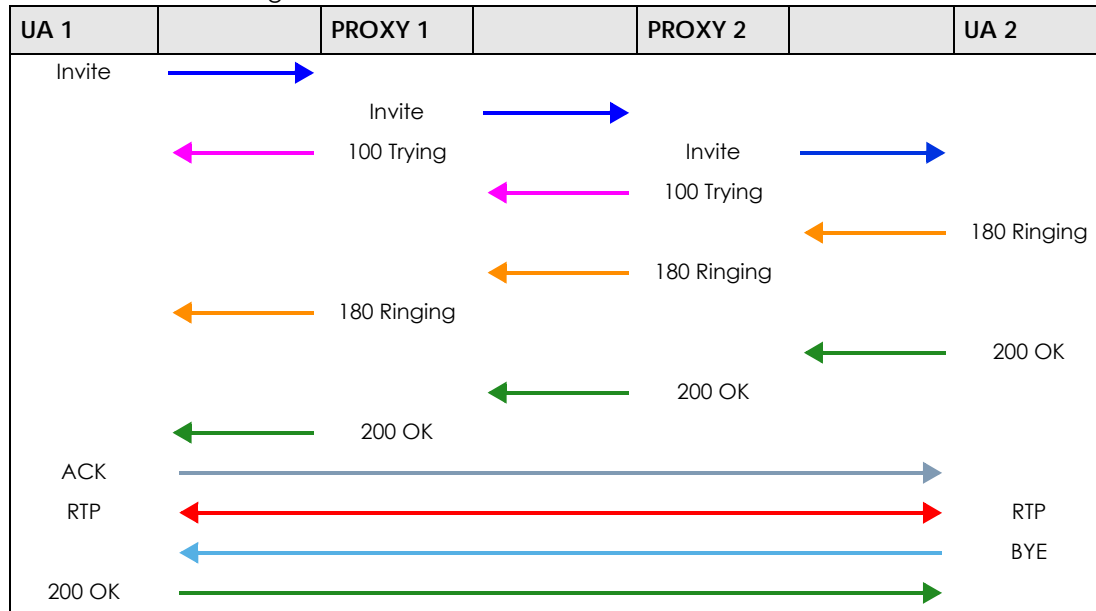
The following figure shows the SIP and session traffic flow between the user agents (**UA 1** and **UA 2**) and the proxy servers (this example shows two proxy servers, **PROXY 1** and **PROXY 2**).

Figure 151 SIP Call Through Proxy Servers



The following table shows the SIP call progression.

Table 105 SIP Call Progression



- User Agent 1** sends a SIP INVITE request to **Proxy 1**. This message is an invitation to **User Agent 2** to participate in a SIP telephone call. **Proxy 1** sends a response indicating that it is trying to complete the request.
- Proxy 1** sends a SIP INVITE request to **Proxy 2**. **Proxy 2** sends a response indicating that it is trying to complete the request.
- Proxy 2** sends a SIP INVITE request to **User Agent 2**.
- User Agent 2** sends a response back to **Proxy 2** indicating that the phone is ringing. The response is relayed back to **User Agent 1** via **Proxy 1**.
- User Agent 2** sends an OK response to **Proxy 2** after the call is answered. This is also relayed back to **User Agent 1** via **Proxy 1**.
- User Agent 1** and **User Agent 2** exchange RTP packets containing voice data directly, without involving the proxies.
- When **User Agent 2** hangs up, he sends a BYE request.
- User Agent 1** replies with an OK response confirming receipt of the BYE request, and the call is terminated.

Voice Coding

A codec (coder/decoder) codes analog voice signals into digital signals and decodes the digital signals back into analog voice signals. The Zyxel Device supports the following codecs.

- G.711 is a Pulse Code Modulation (PCM) waveform codec. PCM measures analog signal amplitudes at regular time intervals and converts them into digital samples. G.711 provides very good sound quality but requires 64 kbps of bandwidth.

- G.726 is an Adaptive Differential PCM (ADPCM) waveform codec that uses a lower bitrate than standard PCM conversion. ADPCM converts analog audio into digital signals based on the difference between each audio sample and a prediction based on previous samples. The more similar the audio sample is to the prediction, the less space needed to describe it. G.726 operates at 16, 24, 32 or 40 kbps.
- G.729 is an Analysis-by-Synthesis (AbS) hybrid waveform codec that uses a filter based on information about how the human vocal tract produces sounds. G.729 provides good sound quality and reduces the required bandwidth to 8 kbps.

Voice Activity Detection/Silence Suppression

Voice Activity Detection (VAD) detects whether or not speech is present. This lets the Zyxel Device reduce the bandwidth that a call uses by not transmitting "silent packets" when you are not speaking.

Comfort Noise Generation

When using VAD, the Zyxel Device generates comfort noise when the other party is not speaking. The comfort noise lets you know that the line is still connected as total silence could easily be mistaken for a lost connection.

Echo Cancellation

G.168 is an ITU-T standard for eliminating the echo caused by the sound of your voice reverberating in the telephone receiver while you talk.

MWI (Message Waiting Indication)

Enable Message Waiting Indication (MWI) enables your phone to give you a message-waiting (beeping) dial tone when you have a voice message(s). Your VoIP service provider must have a messaging system that sends message waiting status SIP packets as defined in RFC 3842.

Custom Tones (IVR)

IVR (Interactive Voice Response) is a feature that allows you to use your telephone to interact with the Zyxel Device. The Zyxel Device allows you to record custom tones for the **Early Media** and **Music On Hold** functions. The same recordings apply to both the caller ringing and on hold tones.

Table 106 Custom Tones Details

LABEL	DESCRIPTION
Total Time for All Tones	900 seconds for all custom tones combined
Maximum Time per Individual Tone	180 seconds
Total Number of Tones Recordable	5 You can record up to 5 different custom tones but the total time must be 900 seconds or less.

Recording Custom Tones

Use the following steps if you would like to create new tones or change your tones:

- 1 Pick up the phone and press "****#" on your phone's keypad and wait for the message that says you are in the configuration menu.
- 2 Press a number from 1101~1105 on your phone followed by the "#" key.
- 3 Play your desired music or voice recording into the receiver's mouthpiece. Press the "#" key.
- 4 You can continue to add, listen to, or delete tones, or you can hang up the receiver when you are done.

Listening to Custom Tones

Do the following to listen to a custom tone:

- 1 Pick up the phone and press "****#" on your phone's keypad and wait for the message that says you are in the configuration menu.
- 2 Press a number from 1201~1208 followed by the "#" key to listen to the tone.
- 3 You can continue to add, listen to, or delete tones, or you can hang up the receiver when you are done.

Deleting Custom Tones

Do the following to delete a custom tone:

- 1 Pick up the phone and press "****#" on your phone's keypad and wait for the message that says you are in the configuration menu.
- 2 Press a number from 1301~1308 followed by the "#" key to delete the tone of your choice. Press 14 followed by the "#" key if you wish to clear all your custom tones.

You can continue to add, listen to, or delete tones, or you can hang up the receiver when you are done.

21.9.1 Quality of Service (QoS)

Quality of Service (QoS) refers to both a network's ability to deliver data with minimum delay, and the networking methods used to provide bandwidth for real-time multimedia applications.

Type of Service (ToS)

Network traffic can be classified by setting the ToS (Type of Service) values at the data source (for example, at the Zyxel Device) so a server can decide the best method of delivery, that is the least cost, fastest route and so on.

DiffServ

DiffServ is a class of service (CoS) model that marks packets so that they receive specific per-hop treatment at DiffServ-compliant network devices along the route based on the application types and traffic flow. Packets are marked with DiffServ Code Points (DSCP) indicating the level of service desired.

This allows the intermediary DiffServ-compliant network devices to handle the packets differently depending on the code points without the need to negotiate paths or remember state information for every flow. In addition, applications do not have to request a particular service or give advanced notice of where the traffic is going.³

DSCP and Per-Hop Behavior

DiffServ defines a new DS (Differentiated Services) field to replace the Type of Service (TOS) field in the IP header. The DS field contains a 2-bit unused field and a 6-bit DSCP field which can define up to 64 service levels. The following figure illustrates the DS field.

DSCP is backward compatible with the three precedence bits in the ToS octet so that non-DiffServ compliant, ToS-enabled network device will not conflict with the DSCP mapping.

Figure 152 DiffServ: Differentiated Service Field

DSCP (6-bit)	Unused (2-bit)
-----------------	-------------------

The DSCP value determines the forwarding behavior, the PHB (Per-Hop Behavior), that each packet gets across the DiffServ network. Based on the marking rule, different kinds of traffic can be marked for different priorities of forwarding. Resources can then be allocated according to the DSCP values and the configured policies.

21.9.2 Phone Services Overview

Supplementary services such as call hold, call waiting, and call transfer, are generally available from your VoIP service provider. The Zyxel Device supports the following services:

- Call Return
- Call Hold
- Call Waiting
- Making a Second Call
- Call Transfer
- Call Forwarding
- Three-Way Conference
- Internal Calls
- Call Park and Pickup
- Do not Disturb
- IVR
- Call Completion
- CCBS
- Outgoing SIP

3. The Zyxel Device does not support DiffServ at the time of writing.

Note: To take full advantage of the supplementary phone services available through the Zyxel Device's phone ports, you may need to subscribe to the services from your VoIP service provider.

21.9.2.1 The Flash Key

Flashing means to press the hook for a short period of time (a few hundred milliseconds) before releasing it. On newer telephones, there should be a "flash" key (button) that generates the signal electronically. If the flash key is not available, you can tap (press and immediately release) the hook by hand to achieve the same effect. However, using the flash key is preferred since the timing is much more precise. With manual tapping, if the duration is too long, it may be interpreted as hanging up by the Zyxel Device.

You can invoke all the supplementary services by using the flash key.

21.9.2.2 Europe Type Supplementary Phone Services

This section describes how to use supplementary phone services with the **Europe Type Call Service Mode**. Commands for supplementary services are listed in the table below.

After pressing the flash key, if you do not issue the sub-command before the default sub-command timeout (2 seconds) expires or issue an invalid sub-command, the current operation will be aborted.

Table 107 European Flash Key Commands

COMMAND	SUB-COMMAND	DESCRIPTION
Flash		Put a current call on hold to place a second call. Switch back to the call (if there is no second call).
Flash	0	Drop the call presently on hold or reject an incoming call which is waiting for answer.
Flash	1	Disconnect the current phone connection and answer the incoming call or resume with caller presently on hold.
Flash	2	1. Switch back and forth between two calls. 2. Put a current call on hold to answer an incoming call. 3. Separate the current three-way conference call into two individual calls (one is on-line, the other is on hold).
Flash	3	Create three-way conference connection.
Flash	*98#	Transfer the call to another phone.

European Call Hold

Call hold allows you to put a call (**A**) on hold by pressing the flash key.

If you have another call, press the flash key and then "2" to switch back and forth between caller **A** and **B** by putting either one on hold.

Press the flash key and then "0" to disconnect the call presently on hold and keep the current call on line.

Press the flash key and then "1" to disconnect the current call and resume the call on hold.

If you hang up the phone but a caller is still on hold, there will be a remind ring.

European Call Waiting

This allows you to place a call on hold while you answer another incoming call on the same telephone (directory) number.

If there is a second call to a telephone number, you will hear a call waiting tone. Take one of the following actions.

- Reject the second call.
Press the flash key and then press "0".
- Disconnect the first call and answer the second call.
Either press the flash key and press "1", or just hang up the phone and then answer the phone after it rings.
- Put the first call on hold and answer the second call.
Press the flash key and then "2".

European Call Transfer

Do the following to transfer an incoming call (that you have answered) to another phone.

- 1 Press the flash key to put the caller on hold.
- 2 When you hear the dial tone, dial "**98#" followed by the number to which you want to transfer the call.
- 3 After you hear the ring signal or the second party answers it, hang up the phone.

European Three-Way Conference

Use the following steps to make three-way conference calls.

- 1 When you are on the phone talking to someone, press the flash key to put the caller on hold and get a dial tone.
- 2 Dial a phone number directly to make another call.
- 3 When the second call is answered, press the flash key and press "3" to create a three-way conversation.
- 4 Hang up the phone to drop the connection.
- 5 If you want to separate the activated three-way conference into two individual connections (one is on-line, the other is on hold), press the flash key and press "2".

21.9.2.3 USA Type Supplementary Services

This section describes how to use supplementary phone services with the **USA Type Call Service Mode**. Commands for supplementary services are listed in the table below.

After pressing the flash key, if you do not issue the sub-command before the default sub-command timeout (2 seconds) expires or issue an invalid sub-command, the current operation will be aborted.

Table 108 USA Flash Key Commands

COMMAND	SUB-COMMAND	DESCRIPTION
Flash		Put a current call on hold to place a second call. After the second call is successful, press the flash key again to have a three-way conference call. Put a current call on hold to answer an incoming call.
Flash	*98#	Transfer the call to another phone.

USA Call Hold

Call hold allows you to put a call (**A**) on hold by pressing the flash key.

If you have another call, press the flash key to switch back and forth between caller **A** and **B** by putting either one on hold.

If you hang up the phone but a caller is still on hold, there will be a remind ring.

USA Call Waiting

This allows you to place a call on hold while you answer another incoming call on the same telephone (directory) number.

If there is a second call to your telephone number, you will hear a call waiting tone.

Press the flash key to put the first call on hold and answer the second call.

USA Call Transfer

Do the following to transfer an incoming call (that you have answered) to another phone.

- 1 Press the flash key to put the caller on hold.
- 2 When you hear the dial tone, dial ****98#** followed by the number to which you want to transfer the call.
- 3 After you hear the ring signal or the second party answers it, hang up the phone.

USA Three-Way Conference

Use the following steps to make three-way conference calls.

- 1 When you are on the phone talking to someone (party A), press the flash key to put the caller on hold and get a dial tone.
- 2 Dial a phone number directly to make another call (to party B).
- 3 When party B answers the second call, press the flash key to create a three-way conversation.
- 4 Hang up the phone to drop the connection.

- 5 If you want to separate the activated three-way conference into two individual connections (with party A on-line and party B on hold), press the flash key.
- 6 If you want to go back to the three-way conversation, press the flash key again.
- 7 If you want to separate the activated three-way conference into two individual connections again, press the flash key. This time the party B is on-line and party A is on hold.

21.9.2.4 Phone Functions Summary

The following table shows the key combinations you can enter on your phone's keypad to use certain features.

Table 109 Phone Functions Summary

ACTION	FUNCTION	DESCRIPTION
*98#	Call transfer	Transfer a call to another phone. See Section 21.9.2.2 on page 250 (Europe type) and Section 21.9.2.3 on page 251 (USA type).
*66#	Call return	Place a call to the last person who called you.
*95#	Enable Do Not Disturb	Use these to set your phone not to ring when someone calls you, or to turn this function off.
#95#	Disable Do Not Disturb	
*41#	Enable Call Waiting	Use these to allow you to put a call on hold when you are answering another, or to turn this function off.
#41#	Disable Call Waiting	
****	IVR	Use these to set up Interactive Voice Response (IVR). IVR allows you to record custom caller ringing tones (the sound a caller hears before you pick up the phone) and on hold tones (the sound someone hears when you put their call on hold).
####	Internal Call	Call the phone(s) connected to the Zyxel Device.
*82	One Shot Caller Display Call	Activate or deactivate caller ID for the next call only.
*67	One Shot Caller Hidden Call	

CHAPTER 22

Log

22.1 Log Overview

These screens allow you to determine the categories of events and/or alerts that the Zyxel Device logs and then display these logs or have the Zyxel Device send them to an administrator (through email) or to a syslog server.

22.1.1 What You Can Do in this Chapter

- Use the **System Log** screen to see the system logs ([Section 22.2 on page 255](#)).
- Use the **Security Log** screen to see the security-related logs for the categories that you select ([Section 22.3 on page 256](#)).

22.1.2 What You Need To Know

The following terms and concepts may help as you read this chapter.

Alerts and Logs

An alert is a type of log that warrants more serious attention. They include system errors, attacks (access control) and attempted access to blocked web sites. Some categories such as **System Errors** consist of both logs and alerts. You may differentiate them by their color in the **View Log** screen. Alerts display in red and logs display in black.

Syslog Overview

The syslog protocol allows devices to send event notification messages across an IP network to syslog servers that collect the event messages. A syslog-enabled device can generate a syslog message and send it to a syslog server.

Syslog is defined in RFC 3164. The RFC defines the packet format, content and system log related information of syslog messages. Each syslog message has a facility and severity level. The syslog facility identifies a file in the syslog server. Refer to the documentation of your syslog program for details. The following table describes the syslog severity levels.

Table 110 Syslog Severity Levels

CODE	SEVERITY
0	Emergency: The system is unusable.
1	Alert: Action must be taken immediately.
2	Critical: The system condition is critical.
3	Error: There is an error condition on the system.
4	Warning: There is a warning condition on the system.

Table 110 Syslog Severity Levels

CODE	SEVERITY
5	Notice: There is a normal but significant condition on the system.
6	Informational: The syslog contains an informational message.
7	Debug: The message is intended for debug-level purposes.

22.2 System Log

Use this screen to see the system logs. You can filter the entries by selecting a severity level and/or category. Click **System Monitor > Log > System Log** to open the **System Log** screen.

Figure 153 System Monitor > Log > System Log

All system events will be logged and displayed in the following table. Select a level from the pull-down menu to show filtered results.

Level: Category: [Clear Log](#) [Refresh](#) [Export Log](#) [E-mail Log Now](#)

#	Time	Facility	Level	Category	Messages
1	Jan 1 00:00:50	user	notice	system	esmd: System: System init finished
2	Jan 1 00:00:36	daemon	err	dhcpcd	dnsmasq-dhcp: failed to read /etc/ethers: No such file or directory
3	Jan 1 00:00:36	daemon	info	dhcpcd	dnsmasq-dhcp: DHCP, IP range 192.168.1.2 -- 192.168.1.254, lease time 1d

The following table describes the fields in this screen.

Table 111 System Monitor > Log > System Log

LABEL	DESCRIPTION
Level	Select a severity level from the drop-down list box. This filters search results according to the severity level you have selected. When you select a severity, the Zyxel Device searches through all logs of that severity or higher.
Category	Select the type of logs to display.
Clear Log	Click this to delete all the logs.
Refresh	Click this to renew the log screen.
Export Log	Click this to save the current list of logs to your computer.
E-mail Log Now	Click this to send the log file(s) to the Email address you specify in the Maintenance > E-mail Notification screen.
#	This field is a sequential value and is not associated with a specific entry.
Time	This field displays the time the log was recorded.
Facility	The log facility allows you to send logs to different files in the syslog server. Refer to the documentation of your syslog program for more details.
Level	This field displays the severity level of the log.
Category	This field displays the type of the log.
Messages	This field states the reason for the log.

22.3 Security Log

Use this screen to see the security-related logs for the categories that you select. You can filter the entries by selecting a severity level and/or category. Click **System Monitor > Log > Security Log** to open the following screen.

Figure 154 System Monitor > Log > Security Log

The following table describes the fields in this screen.

Table 112 System Monitor > Log > Security Log

LABEL	DESCRIPTION
Level	Select a severity level from the drop-down list box. This filters search results according to the severity level you have selected. When you select a severity, the Zyxel Device searches through all logs of that severity or higher.
Category	Select the type of logs to display.
Clear Log	Click this to delete all the logs.
Refresh	Click this to renew the log screen.
Export Log	Click this to save the current list of logs to your computer.
Email Log Now	Click this to send the log file(s) to the Email address you specify in the Maintenance > E-mail Notification screen.
#	This field is a sequential value and is not associated with a specific entry.
Time	This field displays the time the log was recorded.
Facility	The log facility allows you to send logs to different files in the syslog server. Refer to the documentation of your syslog program for more details.
Level	This field displays the severity level of the log.
Category	This field displays the type of the log.
Messages	This field states the reason for the log.

CHAPTER 23

Traffic Status

23.1 Traffic Status Overview

Use the **Traffic Status** screens to look at the network traffic status and statistics of the WAN/LAN interfaces and NAT.

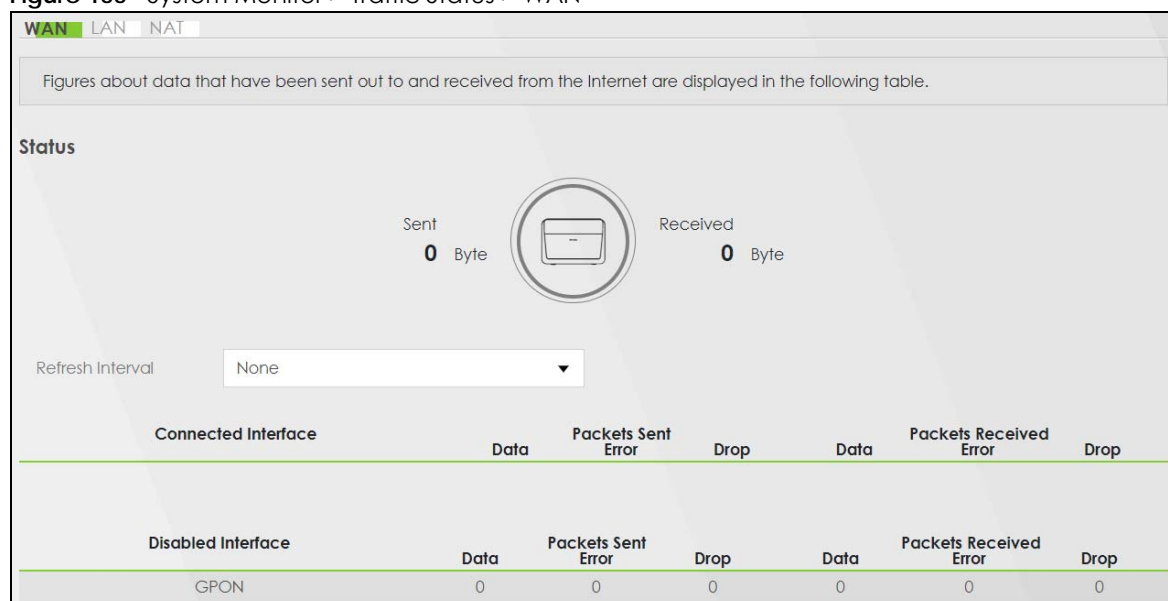
23.1.1 What You Can Do in this Chapter

- Use the **WAN** screen to view the WAN traffic statistics ([Section 23.2 on page 257](#)).
- Use the **LAN** screen to view the LAN traffic statistics ([Section 23.3 on page 258](#)).
- Use the **NAT** screen to view the NAT status of the Zyxel Device's client(s) ([Section 23.4 on page 259](#)).

23.2 WAN Status

Click **System Monitor > Traffic Status** to open the **WAN** screen. The figures in this screen show the total number of bytes received and sent through the Zyxel Device's WAN interface(s). Packet statistics for each WAN interface are listed in the tables below.

Figure 155 System Monitor > Traffic Status > WAN



The following table describes the fields in this screen.

Table 113 System Monitor > Traffic Status > WAN

LABEL	DESCRIPTION
Refresh Interval	Select how often you want the Zyxel Device to update this screen.
Connected Interface	This shows the name of the WAN interface that is currently connected.
Packets Sent	
Data	This indicates the number of transmitted packets on this interface.
Error	This indicates the number of frames with errors transmitted on this interface.
Drop	This indicates the number of outgoing packets dropped on this interface.
Packets Received	
Data	This indicates the number of received packets on this interface.
Error	This indicates the number of frames with errors received on this interface.
Drop	This indicates the number of received packets dropped on this interface.
Disabled Interface	This shows the name of the WAN interface that is currently disabled.
Packets Sent	
Data	This indicates the number of transmitted packets on this interface.
Error	This indicates the number of frames with errors transmitted on this interface.
Drop	This indicates the number of outgoing packets dropped on this interface.
Packets Received	
Data	This indicates the number of received packets on this interface.
Error	This indicates the number of frames with errors received on this interface.
Drop	This indicates the number of received packets dropped on this interface.

23.3 LAN Status

Click **System Monitor > Traffic Status > LAN** to open the following screen. This screen allows you to view packet statistics for each LAN or WLAN interface on the Zyxel Device.

Figure 156 System Monitor > Traffic Status > LAN

WAN LAN NAT								
Figures about data that have been sent to and received from each LAN port (including wireless) are displayed in the following table.								
Refresh Interval	None							
Interface	LAN1	LAN2	LAN3	LAN4	LAN5	2.4G WLAN	5G WLAN	
Bytes Sent	0	0	0	10741313	0	128557755	64883646	
Bytes Received	0	0	0	21462703	0	11595976	0	
Interface	LAN1	LAN2	LAN3	LAN4	LAN5	2.4G WLAN	5G WLAN	
Sent (Packet)	Data	0	0	0	76892	0	454571	243760
	Error	0	0	0	0	0	2	0
	Drop	0	0	0	0	0	0	0
Received (Packet)	Data	0	0	0	72454	0	93055	0
	Error	0	0	0	0	0	96	1159
	Drop	0	0	0	0	0	30	449

The following table describes the fields in this screen.

Table 114 System Monitor > Traffic Status > LAN

LABEL	DESCRIPTION
Refresh Interval	Select how often you want the Zyxel Device to update this screen.
Interface	This shows the LAN or wireless LAN interface on the Zyxel Device.
Bytes Sent	This indicates the number of bytes transmitted on this interface.
Bytes Received	This indicates the number of bytes received on this interface.
Interface	This shows the LAN or wireless LAN interfaces on the Zyxel Device.
Sent (Packets)	
Data	This indicates the number of transmitted packets on this interface.
Error	This indicates the number of frames with errors transmitted on this interface.
Drop	This indicates the number of outgoing packets dropped on this interface.
Received (Packets)	
Data	This indicates the number of received packets on this interface.
Error	This indicates the number of frames with errors received on this interface.
Drop	This indicates the number of received packets dropped on this interface.

23.4 NAT Status

Click **System Monitor > Traffic Status > NAT** to open the following screen. This screen lists the devices that have received an IP address from the Zyxel Device LAN or WLAN interface(s) and have ever established a session with the Zyxel Device.

Figure 157 System Monitor > Traffic Status > NAT

The current connection numbers built by each LAN client are displayed in the following table. A higher number of open sessions that a LAN client creates means busier Internet activities he or she is engaging in.

Refresh Interval

Device Name	IPv4 Address	MAC Address	NO. of Open Sessions
TWPCZT02523-01	192.168.1.100	dc:4a:3e:40:ec:67	2

Total:

The following table describes the fields in this screen.

Table 115 System Monitor > Traffic Status > NAT

LABEL	DESCRIPTION
Refresh Interval	Select how often you want the Zyxel Device to update this screen.
Device Name	This displays the name of the connected host.
IPv4 Address	This displays the IP address of the connected host.
MAC Address	This displays the MAC address of the connected host.
No. of Open Session	This displays the number of NAT sessions currently opened for the connected host.
Total	This displays what percentage of NAT sessions the Zyxel Device can support is currently being used by all connected hosts.

CHAPTER 24

VoIP Status

24.1 The VoIP Status Screen

Click **System Monitor > VoIP Status** to open the following screen. This screen displays VoIP registration status, current call status and other related information for each SIP account. You can also see the phone port to which the SIP account is mapped for outgoing or incoming calls in this screen.

Figure 158 System Monitor > VoIP Status

Information, such as whether a SIP account is registered and the total call volume made by a SIP account, can be viewed in the page.

Poll Interval(s) sec [Set Interval](#) [Stop](#)

SIP Status

Account	Register Action	Registration	Registration Time	URI	Message Waiting	Last Incoming Number	Last Outgoing Number
1	<input type="checkbox"/>	Disabled		1122334455@VoIP-provider.com	No		
2	<input type="checkbox"/>	Disabled		ChangeMe@VoIP-provider.com	No		

Call Status

Account	Duration	Status	Call Type	Codec	From Phone Port Type	To Phone Port Type	Peer Number

Phone Status

Phone	Outgoing Number	Incoming Number
Phone 1	1122334455	1122334455
Phone 2	ChangeMe	ChangeMe

The following table describes the fields in this screen.

Table 116 System Monitor > VoIP Status

LABEL	DESCRIPTION
Poll Interval(s)	Enter the number of seconds the Zyxel Device needs to wait before updating this screen and then click Set Interval . Click Stop to have the Zyxel Device stop updating this screen.
SIP Status	
Account	This column displays the index number of each SIP account that has already configured in the Zyxel Device.

Table 116 System Monitor > VoIP Status (continued)



LABEL	DESCRIPTION
Register Action	<p>The switch is grayed out and cannot be configured if the SIP account is disabled.</p> <p>If the SIP account is not registered, you can click the switch to turn it on  to have the Zyxel Device attempt to register the SIP account with the SIP server.</p> <p>If the SIP account is already registered with a SIP server, setting the switch to off  will delete the SIP account's registration in the SIP server. This does not cancel your SIP account, but it deletes the mapping between your SIP identity and your IP address or domain name.</p>
Registration	<p>This field displays the current registration status of the SIP account.</p> <p>Registered - The SIP account is activated and has been registered with a SIP server. You can use it to make a VoIP call.</p> <p>Unregistered - The SIP account is activated, but the last time the Zyxel Device tried to register the SIP account with the SIP server, the attempt failed. Use the Register Action switch to register the account again. The Zyxel Device will also automatically try to register the SIP account again after a period of time that you configured in VoIP > SIP > SIP Service Provider > Add/Edit > SIP Register Fail Re-Try Timer.</p> <p>Disabled - The SIP account is not active. Make sure the corresponding SIP Service Provider and SIP Account are both enabled in VoIP > SIP > SIP Service Provider > Add/Edit and VoIP > SIP > SIP Account > Add/Edit.</p>
Registration Time	<p>This field displays the last time the Zyxel Device successfully registered the SIP account with the SIP server. The field is blank if this account is never successfully registered.</p>
URI	<p>This field displays the account number and service domain of the SIP account. You can change these in the VoIP > SIP > SIP Service Provider > Add/Edit and VoIP > SIP > SIP Account > Add/Edit screens.</p>
Message Waiting	<p>This field indicates whether or not there are any new voice messages in the SIP account. You have to enable the MWI function in the VoIP > SIP > SIP Account > Add/Edit screen, and your VoIP service provider should also support the voice mail system and MWI feature.</p>
Last Incoming Number	<p>This field displays the last SIP number the peer device used to call the SIP account. The field is blank if there is never an incoming call for the SIP account.</p>
Last Outgoing Number	<p>This field displays the last SIP number that you called via this SIP account. The field is blank if you never dialed a number using the SIP account.</p> <p>Note: An outgoing number is recorded only after SIP outgoing call signaling procedure starts.</p>
Call Status (This table displays the status of all active and ongoing calls only.)	
Account	<p>This field displays the SIP number used to make an Outgoing Call or receive an Incoming Call through a SIP server. It shows the phone port number for an Internal call without a SIP server.</p>
Duration	<p>This field displays how long the current call has lasted.</p> <p>Note: The time calculation starts from the beginning of the call setup signaling procedure, rather than the moment when the call is successfully established.</p>
Status	<p>This field displays the current call progress or state of the phone call.</p> <p>Calling - The Zyxel Device sends an INVITE request to make an Outgoing Call or Internal Call. The callee's phone is ringing.</p> <p>Ringing - There is an Incoming call. The phone attached to the Zyxel Device's phone port associated with the SIP account is ringing.</p> <p>InCall - There is a call in progress. Voice data is exchanged between both parties.</p> <p>Hold - An Outgoing Call or Incoming Call is placed on hold.</p>

Table 116 System Monitor > VoIP Status (continued)

LABEL	DESCRIPTION
Call Type	<p>This field displays the type of the current VoIP call.</p> <p>Outgoing Call - This is a call that you originated using a SIP account.</p> <p>Incoming Call - This is a call that you received for a SIP account.</p> <p>Internal Call - This is a VoIP call between two phone ports without a SIP server. When you have phones attached to both of the Zyxel Device's phone ports, you can dial "#####" to place a call to the phone(s) connected to the other port.</p>
Codec	<p>This field displays what voice codec is being used for a current VoIP call through a phone port. It shows Unknown when Status is Calling or Ringing (before both parties agree on a codec).</p>
From Phone Port Type	<p>This field displays the phone port type used to originate the current VoIP call. It shows SIP for an Incoming Call and FXS for an Outgoing Call or Internal Call.</p>
To Phone Port Type	<p>This field displays the phone port type used to receive the current VoIP call. It shows SIP for an Outgoing Call and FXS for an Incoming Call or Internal Call. When an Incoming Call's Status is Ringing, the phone port type is Unknown.</p>
Peer Number	<p>This field displays the SIP number of the party that is currently engaged in a VoIP call through a phone port. It shows ##### for an Internal Call.</p>
<p>Phone Status (This table displays the name and the SIP account binding relationship of different local phone ports. The SIP account binding relationship can be configured in VoIP > Phone > Phone Device.)</p>	
Phone	<p>This field displays the name of each phone port on the Zyxel Device.</p>
Outgoing Number	<p>This field displays the SIP number that you use to make outgoing calls on this phone port.</p>
Incoming Number	<p>This field displays the SIP number that you use to receive incoming calls on this phone port.</p>

CHAPTER 25

ARP Table

25.1 ARP Table Overview

Address Resolution Protocol (ARP) is a protocol for mapping an Internet Protocol address (IP address) to a physical machine address, also known as a Media Access Control or MAC address, on the local area network.

An IP (version 4) address is 32 bits long. MAC addresses are 48 bits long. The ARP Table maintains an association between each MAC address and its corresponding IP address.

25.1.1 How ARP Works

When an incoming packet destined for a host device on a local area network arrives at the device, the device's ARP program looks in the ARP Table and, if it finds the address, sends it to the device.

If no entry is found for the IP address, ARP broadcasts the request to all the devices on the LAN. The device fills in its own MAC and IP address in the sender address fields, and puts the known IP address of the target in the target IP address field. In addition, the device puts all ones in the target MAC field (FF.FF.FF.FF.FF.FF is the Ethernet broadcast address). The replying device (which is either the IP address of the device being sought or the router that knows the way) replaces the broadcast address with the target's MAC address, swaps the sender and target pairs, and unicasts the answer directly back to the requesting machine. ARP updates the ARP Table for future reference and then sends the packet to the MAC address that replied.

25.2 ARP Table Settings

Use the ARP table to view the IPv4-to-MAC address mapping(s) for each device connected to the Zyxel Device. The neighbor table shows the IPv6-to-MAC address mapping(s) of each neighbor. To open this screen, click **System Monitor > ARP Table**.

Figure 159 System Monitor > ARP Table

ARP Table displays the IPv4 address and MAC address of each DHCP connection. Neighbour Table displays the IPv6 address and MAC address of each Neighbour.			
IPv4 ARP Table			
#	IPv4 Address	MAC Address	Device
1	192.168.1.100	dc:4a:3e:40:ec:67	br0
IPv6 Neighbour Table			
#	IPv6 Address	MAC Address	Device

The following table describes the labels in this screen.

Table 117 System Monitor > ARP Table

LABEL	DESCRIPTION
#	This is the index number of the ARP or neighbor table entry.
IPv4/IPv6 Address	This is the learned IPv4 or IPv6 IP address of a device connected to a port on the Zyxel Device.
MAC Address	This is the MAC address of the device with the listed IP address.
Device	This is the name of the Zyxel Device's interface to which the device is connected.

CHAPTER 26

Routing Table

26.1 Routing Table Overview

Routing is based on the destination address only and the Zyxel Device takes the shortest path to forward a packet.

26.2 Routing Table Settings

The table below shows IPv4 and IPv6 routing information. The IPv4 subnet mask is '255.255.255.255' for a host destination and '0.0.0.0' for the default route. The gateway address is written as '*'(IPv4)('/: '(IPv6) if none is set.

Click **System Monitor > Routing Table** to open the following screen.

Figure 160 System Monitor > Routing Table

Routing Table					
Destination: The destination network or destination host. Gateway: The gateway address or *(IPv4)/:(IPv6) if none set. Subnet Mask (IPv4): The netmask for the destination net: '255.255.255.255' for a host destination and '0.0.0.0' for the default route. Flags: U - up, ! - reject, G - gateway, C - cache, H - host, R - reinstate, D - dynamic (redirect), M - modified (redirect). Metric: the distance to the target (usually counted in hops). Interface: Interface to which packets for this route will be sent.					
IPv4 Routing Table					
Destination	Gateway	Subnet Mask	Flag	Metric	Interface
192.168.1.0	0.0.0.0	255.255.255.0	U	0	br0
IPv6 Routing Table					
Destination	Gateway	Flag	Metric	Interface	
fe80::/64	::	U	256	eth3.0	
fe80::/64	::	U	256	br0	
::1/128	::	U	0	lo	
fe80::/128	::	U	0	lo	
fe80::/128	::	U	0	lo	
fe80::10:18ff:fe01:1/128	::	U	0	lo	
fe80::10:18ff:fe01:1/128	::	U	0	lo	
ff02::1/128	::	UC	0	br0	
ff02::16/128	::	UC	0	br0	
ff00::/8	::	U	256	eth3.0	
ff00::/8	::	U	256	br0	

The following table describes the labels in this screen.

Table 118 System Monitor > Routing Table

LABEL	DESCRIPTION
IPv4/IPv6 Routing Table	
Destination	This indicates the destination IPv4 address or IPv6 address and prefix of this route.
Gateway	This indicates the IPv4 address or IPv6 address of the gateway that helps forward this route's traffic.
Subnet Mask	This indicates the destination subnet mask of the IPv4 route.
Flag	This indicates the route status. U-Up: The route is up. !-Reject: The route is blocked and will force a route lookup to fail. G-Gateway: The route uses a gateway to forward traffic. H-Host: The target of the route is a host. R-Reinstate: The route is reinstated for dynamic routing. D-Dynamic (redirect): The route is dynamically installed by a routing daemon or redirect. M-Modified (redirect): The route is modified from a routing daemon or redirect.

Table 118 System Monitor > Routing Table (continued)

LABEL	DESCRIPTION
Metric	The metric represents the "cost of transmission". A router determines the best route for transmission by choosing a path with the lowest "cost". The smaller the number, the lower the "cost".
Interface	This indicates the name of the interface through which the route is forwarded. brx indicates a LAN interface where x can be 0~3 to represent LAN1 to LAN4 respectively. ethx indicates an Ethernet WAN interface using IPoE or in bridge mode. ppp0 indicates a WAN interface using PPPoE. wlx indicates a wireless interface where x can be 0~1. For some models, wl1 indicates 5 GHz wireless interface, and wl0 indicates 2.4 GHz wireless interface. For the other models, wl1 indicates 5 GHz wireless interface, and wl0 indicates 2.4 GHz wireless interface.

CHAPTER 27

Multicast Status

27.1 Multicast Status Overview

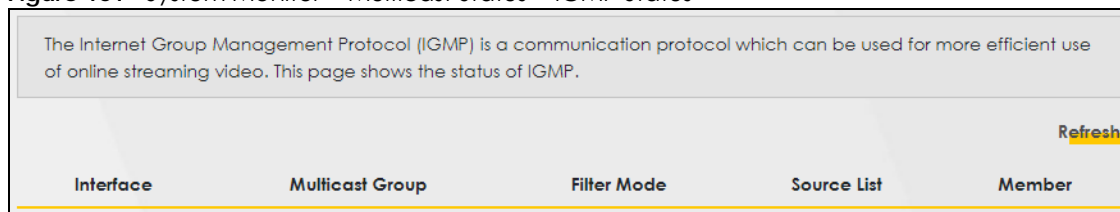
Use the **Multicast Status** screens to view IPv4 or IPv6 multicast group information.

27.2 IGMP Status

Use this screen to look at the current list of IPv4 multicast groups the Zyxel Device manages through IGMP. Internet Group Multicast Protocol (IGMP) is a network-layer protocol used to establish membership in a Multicast group - it is not used to carry user data. You can configure IGMP settings in **Network Setting > IGMP/MLD**.

To open this screen, click **System Monitor > Multicast Status > IGMP Status**.

Figure 161 System Monitor > Multicast Status > IGMP Status



The following table describes the labels in this screen.

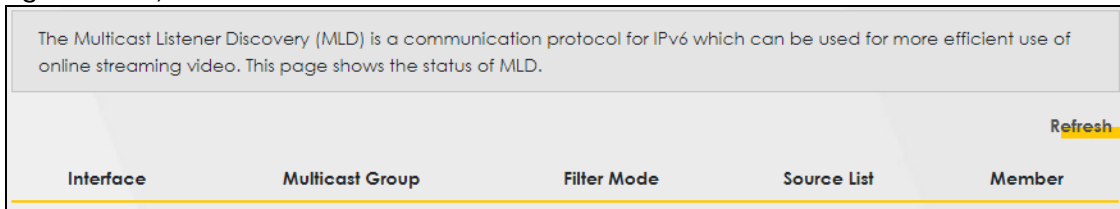
Table 119 System Monitor > Multicast Status > IGMP Status

LABEL	DESCRIPTION
Refresh	Click this button to update the information on this screen.
Interface	This field displays the name of the Zyxel Device's interface that belongs to an IGMP multicast group.
Multicast Group	This field displays the address of the IGMP multicast group to which the interface belongs.
Filter Mode	INCLUDE means that only the IP addresses in the Source List get to receive the multicast group's traffic. EXCLUDE means that the IP addresses in the Source List are not allowed to receive the multicast group's traffic but other IP addresses can.
Source List	This lists the IP addresses that are allowed or not allowed to receive the multicast group's traffic depending on the filter mode.
Member	This lists the IP address of members currently in the multicast group.

27.3 MLD Status

Use this screen to look at the current list of IPv6 multicast groups the Zyxel Device manages through MLD. Multicast Listener Discovery (MLD) allows an IPv6 switch or router to discover the presence of MLD hosts who wish to receive multicast packets and the IP addresses of multicast groups the hosts want to join on its network. MLDv1 is equivalent to IGMPv2 and MLDv2 is equivalent to IGMPv3. You can configure MLD settings in **Network Setting > IGMP/MLD**. To open this screen, click **System Monitor > Multicast Status > MLD Status**.

Figure 162 System Monitor > Multicast Status > MLD Status



The following table describes the labels in this screen.

Table 120 System Monitor > Multicast Status > MLD Status

LABEL	DESCRIPTION
Refresh	Click this button to update the status on this screen.
Interface	This field displays the name of the Zyxel Device's interface that belongs to an MLD multicast group.
Multicast Group	This field displays the address of the MLD multicast group to which the interface belongs.
Filter Mode	INCLUDE means that only the IP addresses in the Source List get to receive the multicast group's traffic. EXCLUDE means that the IP addresses in the Source List are not allowed to receive the multicast group's traffic but other IP addresses can.
Source List	This lists the IP addresses that are allowed or not allowed to receive the multicast group's traffic depending on the filter mode.
Member	This lists the IP address of members currently in the multicast group.

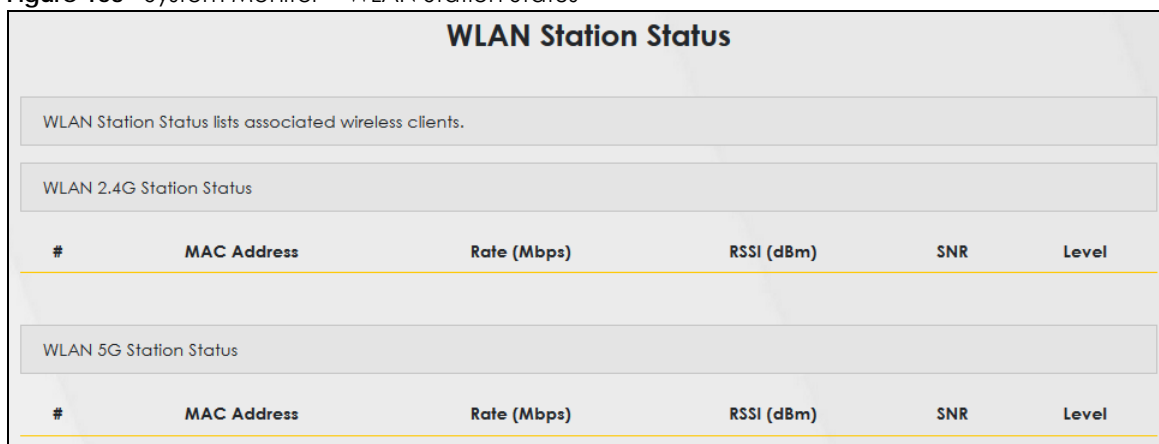
CHAPTER 28

WLAN Station Status

28.1 WLAN Station Status Overview

Click **System Monitor > WLAN Station Status** to open the following screen. Use this screen to view information and status of the wireless stations (wireless clients) that are currently associated with the Zyxel Device. Being associated means that a wireless client (for example, your computer with a wireless network card installed) has connected successfully to an AP (or wireless router) using the same SSID, channel, and WiFi security settings.

Figure 163 System Monitor > WLAN Station Status



The screenshot shows the 'WLAN Station Status' interface. It features a title bar, a descriptive text box, and two expandable sections: 'WLAN 2.4G Station Status' and 'WLAN 5G Station Status'. Each section contains a table with columns for '#', 'MAC Address', 'Rate (Mbps)', 'RSSI (dBm)', 'SNR', and 'Level'.

The following table describes the labels in this screen.

Table 121 System Monitor > WLAN Station Status

LABEL	DESCRIPTION
#	This is the index number of an associated wireless station.
MAC Address	This field displays the MAC address of an associated wireless station.
Rate (Mbps)	This field displays the transmission rate of WiFi traffic between an associated wireless station and the Zyxel Device.
RSSI (dBm)	The RSSI (Received Signal Strength Indicator) field shows the WiFi signal strength of the station's wireless connection. The normal range is -30dBm to -79dBm. If the value drops below -80dBm, try moving the associated wireless station closer to the Zyxel Device to get better signal strength.

Table 121 System Monitor > WLAN Station Status

LABEL	DESCRIPTION
SNR	<p>The Signal-to-Noise Ratio (SNR) is the ratio between the received signal power and the received noise power. The greater the number, the better the quality of WiFi.</p> <p>The normal range is 15 to 40. If the value drops below 15, try moving the associated wireless station closer to the Zyxel Device to get better quality WiFi.</p>
Level	<p>This field displays a number which represents the strength of the WiFi signal between an associated wireless station and the Zyxel Device. The Zyxel Device uses the RSSI and SNR values to determine the strength of the WiFi signal.</p> <p>5 means the Zyxel Device is receiving an excellent WiFi signal.</p> <p>4 means the Zyxel Device is receiving a very good WiFi signal.</p> <p>3 means the Zyxel Device is receiving a weak WiFi signal,</p> <p>2 means the Zyxel Device is receiving a very weak WiFi signal.</p> <p>1 means the Zyxel Device is not receiving a WiFi signal.</p>

CHAPTER 29

xPON Status

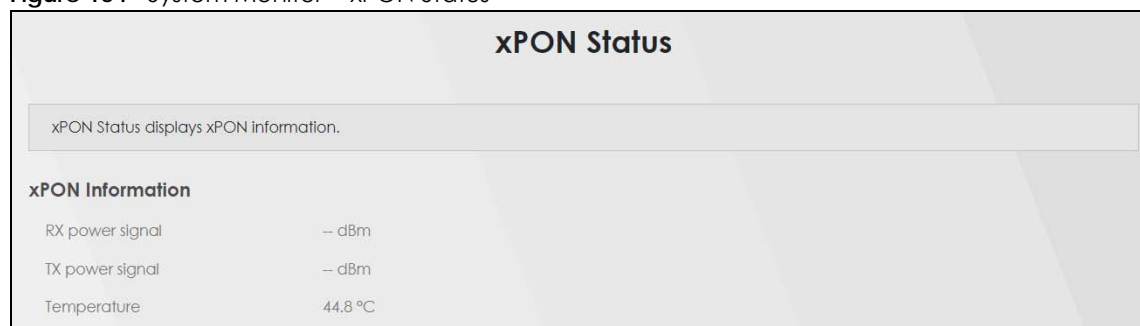
29.1 Overview

You can view the real-time optical transceiver information and operating parameters on the PON port. The parameters include, for example, transmitting and receiving power, and module temperature.

29.2 xPON Status Screen

Click **System Monitor > xPON Status** to open the following screen. Use this screen to view the current PON transceiver status.

Figure 164 System Monitor > xPON Status



The following table describes the labels in this screen.

Table 122 System Monitor > xPON Status

LABEL	DESCRIPTION
xPON Information	
RX power signal	This displays the amount of power (in dBm) the PON transceiver is receiving from the fiber optic cable.
TX power signal	This displays the amount of power (in dBm) the PON transceiver is transmitting.
Temperature	This displays the temperature inside the PON transceiver in degrees Celsius.

CHAPTER 30

System

30.1 System Overview

In the **System** screen, you can name your Zyxel Device (Host) and give it an associated domain name for identification purposes.

30.2 System Settings

Click **Maintenance > System** to open the following screen. Assign a unique name to the Zyxel Device so it can be easily recognized on your network. You can use up to 30 characters, including spaces.

Figure 165 Maintenance > System

The screenshot shows a web interface titled "System". Below the title is a light gray box containing the text: "You can assign a unique name to this device so it can be recognized easily on your network." Below this are two input fields. The first is labeled "Host Name" and is empty. The second is labeled "Domain Name" and contains the text "home". At the bottom of the form are two buttons: "Cancel" and "Apply".

The following table describes the labels in this screen.

Table 123 Maintenance > System

LABEL	DESCRIPTION
Host Name	Type a host name for your Zyxel Device. Enter a descriptive name of up to 16 alphanumeric characters, not including spaces, underscores, and dashes.
Domain Name	Type a Domain name for your Zyxel Device.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

CHAPTER 31

User Account

31.1 User Account Overview

In the **User Account** screen, you can view the settings of the “admin” and other user accounts that you use to log into the Zyxel Device.

31.2 User Account Settings

Click **Maintenance > User Account** to open the following screen. Use this screen to create or manage user accounts and their privileges on the Zyxel Device.

Figure 166 Maintenance > User Account

#	Active	User Name	Retry Times	Idle Timeout	Lock Period	Group	Modify
1	<input checked="" type="checkbox"/>	admin	3	60	5	Administrator	
2	<input type="checkbox"/>	Zyxel	3	5	5	User	

The following table describes the labels in this screen.

Table 124 Maintenance > User Account

LABEL	DESCRIPTION
Add New Account	Click this button to add a new user account.
#	This is the index number of the user account.
Active	This field indicates whether the user account is active or not. Clear the check box to disable the user account. Select the check box to enable it.
User Name	This field displays the name of the account used to log into the Zyxel Device web configurator.
Retry Times	This field displays the number of times consecutive wrong passwords can be entered for this account. 0 means there is no limit.
Idle Timeout	This field displays the length of inactive time before the Zyxel Device will automatically log the user out of the web configurator.

Table 124 Maintenance > User Account (continued)

LABEL	DESCRIPTION
Lock Period	This field displays the length of time a user must wait before attempting to log in again after a number of consecutive wrong passwords have been entered as defined in Retry Times .
Group	This field displays whether this user has Administrator or User privileges.
Modify	Click the Edit icon to configure the entry. Click the Delete icon to remove the entry.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

31.2.1 User Account Add/Edit

Click **Add New Account** or the **Edit** icon of an existing account in the **Maintenance > User Account** to open the following screen.

Figure 167 Maintenance > User Account > Add/Edit

The following table describes the labels in this screen.

Table 125 Maintenance > User Account > Add/Edit

LABEL	DESCRIPTION
Active	Select Enable or Disable to activate or deactivate the user account.
User Name	Enter a new name for the account. This field displays the name of an existing account.
Password	Type your new system password (up to 256 characters). Note that as you type a password, the screen displays a (*) for each character you type. After you change the password, use the new password to access the Zyxel Device.
Verify New Password	Type the new password again for confirmation.
Retry Times	Enter the number of times consecutive wrong passwords can be entered for this account. 0 means there is no limit.

Table 125 Maintenance > User Account > Add/Edit (continued) (continued)

LABEL	DESCRIPTION
Idle Timeout	Enter the length of inactive time before the Zyxel Device will automatically log the user out of the Web Configurator.
Lock Period	Enter the length of time a user must wait before attempting to log in again after a number if consecutive wrong passwords have been entered as defined in Retry Times .
Group	Specify whether this user will have Administrator or User privileges.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes.

CHAPTER 32

Remote Management

32.1 Remote Management Overview

Use remote management to control through which interface(s), each service can access the Zyxel Device.

Note: The Zyxel Device is managed using the Web Configurator.

32.2 MGMT Services

Use this screen to configure through which interface(s), each service can access the Zyxel Device. You can also specify service port numbers computers must use to connect to the Zyxel Device. Click **Maintenance > Remote Management > MGMT Services** to open the following screen.

Figure 168 Maintenance > Remote Management > MGMT Services

MGMT Services Trust Domain

Remote MGMT enables various approaches to access this device remotely from a WAN and/or LAN connection.

Service Control

WAN Interface used for services Any_WAN Multi_WAN

GPON test test2

Service	LAN/WLAN	WAN	Trust Domain	Port
HTTP	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	80
HTTPS	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	443
FTP	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	21
TELNET	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	23
SSH	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	22
SNMP	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	161
PING	<input checked="" type="checkbox"/> Enable	<input type="checkbox"/> Enable	<input type="checkbox"/> Enable	

Cancel Apply

The following table describes the fields in this screen.

Table 126 Maintenance > Remote Management > MGMT Services

LABEL	DESCRIPTION
WAN Interface used for services	Select Any_WAN to have the Zyxel Device automatically activate the remote management service when any WAN connection is up. Select Multi_WAN and then select one or more WAN connections to have the Zyxel Device activate the remote management service when the selected WAN connections are up.
Service	This is the service you may use to access the Zyxel Device.
LAN/WLAN	Select the Enable check box for the corresponding services that you want to allow access to the Zyxel Device from the LAN/WLAN.
WAN	Select the Enable check box for the corresponding services that you want to allow access to the Zyxel Device from all WAN connections.
Trust Domain	Select the Enable check box for the corresponding services that you want to allow access to the Zyxel Device from the trusted hosts configured in the Maintenance > Remote MGMT > Trust Domain screen. If you only want certain WAN connections to have access to the Zyxel Device using the corresponding services, then clear WAN , select Trust Domain and configure the allowed IP address(es) in the Trust Domain screen.
Port	You may change the server port number for a service if needed, however you must use the same port number in order to use that service for remote management.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes back to the Zyxel Device.

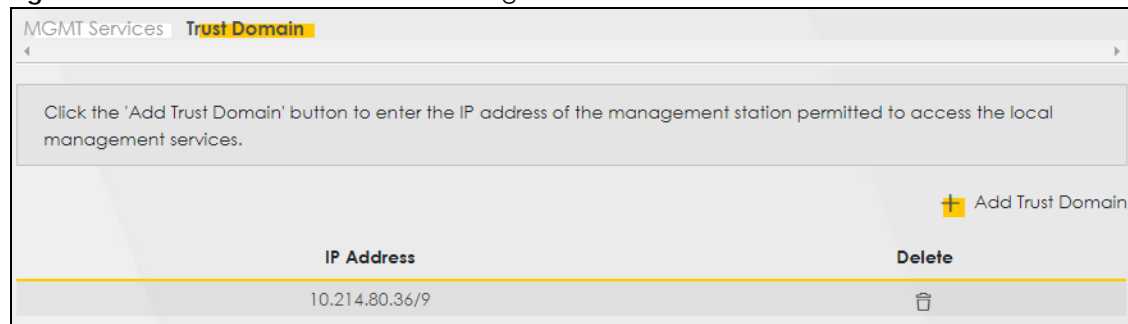
32.3 Trust Domain

Use this screen to view a list of public IP addresses which are allowed to access the Zyxel Device through the services configured in the **Maintenance > Remote Management > MGMT Services** screen.

Click **Maintenance > Remote Management > Trust Domain** to open the following screen.

Note: If specific services from the trusted hosts are allowed access but the trust domain list is empty, all public IP addresses can access the Zyxel Device from the WAN using the specified services.

Figure 169 Maintenance > Remote Management > Trust Domain



The following table describes the fields in this screen.

Table 127 Maintenance > Remote Management > Trust Domain

LABEL	DESCRIPTION
Add Trust Domain	Click this to add a trusted host IP address.
IP Address	This field shows a trusted host IP address.
Delete	Click the Delete icon to remove the trust IP address.

32.3.1 Add Trust Domain

Use this screen to configure a public IP address which is allowed to access the Zyxel Device. Click the **Add Trust Domain** button in the **Maintenance > Remote Management > Trust Domain** screen to open the following screen.

Figure 170 Maintenance > Remote Management > Trust Domain > Add Trust Domain

Enter the IP address of the management station permitted to access the local management services, and click 'Apply'.

IP Address [/prefix length]

Cancel OK

The following table describes the fields in this screen.

Table 128 Maintenance > Remote Management > Trust Domain > Add Trust Domain

LABEL	DESCRIPTION
IP Address	Enter a public IP address which is allowed to access the service on the Zyxel Device from the WAN. You can enter an IPv4 or IPv6 address and subnet mask or prefix length.
Cancel	Click Cancel to exit this screen without saving.
OK	Click OK to save your changes back to the Zyxel Device.

CHAPTER 33

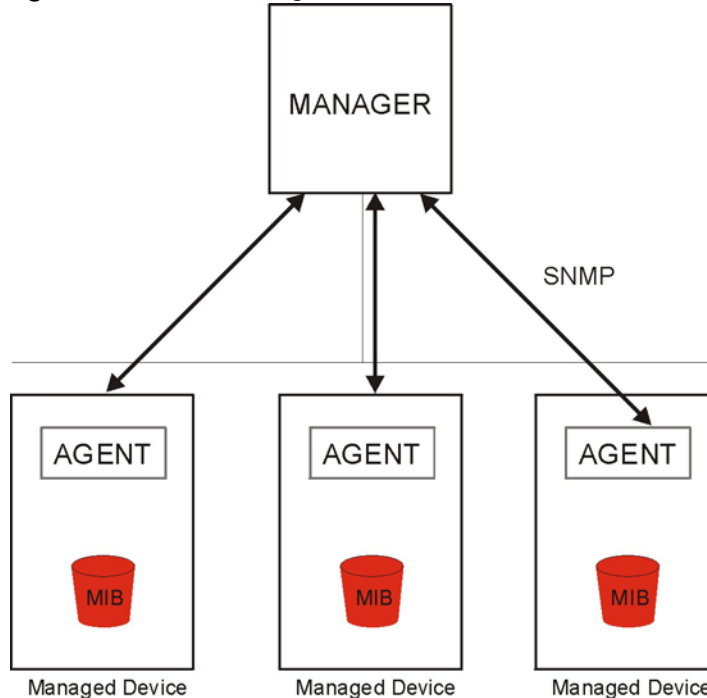
SNMP

33.1 SNMP Overview

This screen allows you to configure the SNMP settings on the Zyxel Device.

The Simple Network Management Protocol is a protocol used for exchanging management information between network devices. Your Zyxel Device supports SNMP agent functionality, which allows a manager station to manage and monitor the Zyxel Device through the network. The next figure illustrates an SNMP management operation.

Figure 171 SNMP Management Model



An SNMP managed network consists of two main types of components: agents and a manager.

An agent is a management software module that resides in a managed device (the Zyxel Device). An agent translates the local management information from the managed device into a form compatible with SNMP. The manager is the console through which network administrators perform network management functions. It executes applications that control and monitor managed devices.

The managed devices contain object variables/managed objects that define each piece of information to be collected about a device. Examples of variables include the number of packets received, node port status, and so on. A Management Information Base (MIB) is a collection of managed objects. SNMP allows a manager and agents to communicate for the purpose of accessing these objects.

SNMP itself is a simple request/response protocol based on the manager/agent model. The manager issues a request and the agent returns responses using the following protocol operations:

- Get - Allows the manager to retrieve an object variable from the agent.
- GetNext - Allows the manager to retrieve the next object variable from a table or list within an agent. In SNMPv1, when a manager wants to retrieve all elements of a table from an agent, it initiates a Get operation, followed by a series of GetNext operations.
- Set - Allows the manager to set values for object variables within an agent.

Trap - Used by the agent to inform the manager of some events.

33.2 SNMP Settings

Click **Maintenance > SNMP** to open the following screen. Use this screen to configure the Zyxel Device SNMP settings.

Configure how the Zyxel Device reports to the Network Management System (NMS) via SNMP using the screen below.

Figure 172 Maintenance > SNMP

The following table describes the fields in this screen.

Table 129 Maintenance > SNMP


LABEL	DESCRIPTION
SNMP Agent	Enable this switch to let the Zyxel Device act as an SNMP agent, which allows a manager station to manage and monitor the Zyxel Device through the network. Click on this switch to enable/disable it. When the switch goes to the right  , the function is enabled.
Get Community	Enter the Get Community , which is the password for the incoming Get and GetNext requests from the management station.

Table 129 Maintenance > SNMP

LABEL	DESCRIPTION
Set Community	Enter the Set Community , which is the password for the incoming Set requests from the management station.
Trap Community	Enter the Trap Community , which is the password sent with each trap to the SNMP manager. The default is public and allows all requests.
System Name	Enter the SNMP system name.
System Location	Enter the SNMP system location.
System Contact	Enter the SNMP system contact.
Trap Destination	Type the IP address of the station to send your SNMP traps to.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes back to the Zyxel Device.

CHAPTER 34

Time Settings

34.1 Time Settings Overview

This chapter shows you how to configure the Zyxel Device's system date and time.

34.2 Time

For effective scheduling and logging, the Zyxel Device system time must be accurate. Use this screen to configure the Zyxel Device's time based on your local time zone. You can enter a time server address, select the time zone where the Zyxel Device is physically located, and configure Daylight Savings settings if needed.

Click **Maintenance > Time** to open the following screen.

Figure 173 Maintenance > Time

In order to get a correct time for the device, fill in a time server address, select the time zone where this device is physically located, and complete the daylight saving settings if needed.

Current Date/Time

Current Time 09:21:28
Current Date 2018-04-16

Time and Date Setup

Time Protocol SNTP (RFC-1769)

First Time Server Address pool.ntp.org
Second Time Server Address clock.nyc.he.net
Third Time Server Address clock.sjc.he.net
Fourth Time Server Address None
Fifth Time Server Address None

Time Zone

Time Zone (GMT-12:00) International Date Line West

Daylight Savings

Active

Start Rule

Day 1 in
 Last Sunday in
Month April
Hour 2 : 0


End Rule

Day 1 in
 Last Sunday in
Month November
Hour 3 : 0

Cancel Apply

The following table describes the fields in this screen.

Table 130 Maintenance > Time

LABEL	DESCRIPTION
Current Date/Time	
Current Time	This field displays the time of your Zyxel Device. Each time you reload this page, the Zyxel Device synchronizes the time with the time server.
Current Date	This field displays the date of your Zyxel Device. Each time you reload this page, the Zyxel Device synchronizes the date with the time server.
Time and Date Setup	
First ~ Fifth Time Server Address	Select an NTP time server from the drop-down list box. Otherwise, select Other and enter the IP address or URL (up to 29 extended ASCII characters in length) of your time server. Select None if you don't want to configure the time server. Check with your ISP/network administrator if you are unsure of this information.
Time Zone	
Time Zone	Choose the time zone of your location. This will set the time difference between your time zone and Greenwich Mean Time (GMT).
Daylight Savings	Daylight Saving Time is a period from late spring to early fall when many countries set their clocks ahead of normal local time by one hour to give more daytime light in the evening.
Active	Click this switch to enable or disable Daylight Saving Time. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
Start Rule	Configure the day and time when Daylight Saving Time starts if you enabled Daylight Saving. You can select a specific date in a particular month or a specific day of a specific week in a particular month. The Hour field uses the 24 hour format. Here are a couple of examples: Daylight Saving Time starts in most parts of the United States on the second Sunday of March. Each time zone in the United States starts using Daylight Saving Time at 2 A.M. local time. So in the United States, set the day to Second, Sunday , the month to March and the time to 2 in the Hour field. Daylight Saving Time starts in the European Union on the last Sunday of March. All of the time zones in the European Union start using Daylight Saving Time at the same moment (1 A.M. GMT or UTC). So in the European Union you would set the day to Last, Sunday and the month to March . The time you select in the o'clock field depends on your time zone. In Germany for instance, you would select 2 in the Hour field because Germany's time zone is one hour ahead of GMT or UTC (GMT+1).
End Rule	Configure the day and time when Daylight Saving Time ends if you enabled Daylight Saving. You can select a specific date in a particular month or a specific day of a specific week in a particular month. The Hour field uses the 24 hour format. Here are a couple of examples: Daylight Saving Time ends in the United States on the first Sunday of November. Each time zone in the United States stops using Daylight Saving Time at 2 A.M. local time. So in the United States you would set the day to First, Sunday , the month to November and the time to 2 in the Hour field. Daylight Saving Time ends in the European Union on the last Sunday of October. All of the time zones in the European Union stop using Daylight Saving Time at the same moment (1 A.M. GMT or UTC). So in the European Union you would set the day to Last, Sunday , and the month to October . The time you select in the o'clock field depends on your time zone. In Germany for instance, you would select 2 in the Hour field because Germany's time zone is one hour ahead of GMT or UTC (GMT+1).
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

CHAPTER 35

Email Notification

35.1 Email Notification Overview

A mail server is an application or a computer that can receive, forward and deliver email messages.

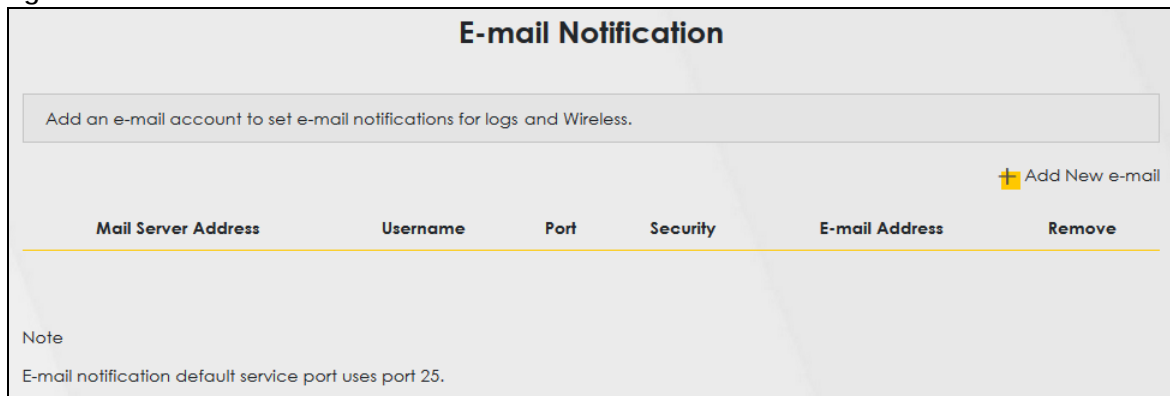
To have the Zyxel Device send reports, logs or notifications via email, you must specify an email server and the email addresses of the sender and receiver.

35.2 Email Notification Settings

Click **Maintenance > Email Notification** to open the **Email Notification** screen. Use this screen to view, remove and add Email account information on the Zyxel Device. This account can be set to receive email notifications for logs.

Note: The default port number of the mail server is 25.

Figure 174 Maintenance > Email Notification



The following table describes the labels in this screen.

Table 131 Maintenance > Email Notification

LABEL	DESCRIPTION
Add New e-mail	Click this button to create a new entry.
Mail Server Address	This field displays the server name or the IP address of the mail server.
Username	This field displays the user name of the sender's mail account.
Port	This field displays the port number of the mail server.
Security	This field displays the protocol used for encryption.

Table 131 Maintenance > Email Notification (continued)

LABEL	DESCRIPTION
Email Address	This field displays the email address that you want to be in the from/sender line of the email that the Zyxel Device sends.
Remove	Click this to delete the entry.

35.2.1 Email Notification Edit

Click the **Add** button in the **Email Notification** screen. Use this screen to configure the required information for sending email via a mail server.

Figure 175 Email Notification > Add

The following table describes the labels in this screen.

Table 132 Email Notification > Add

LABEL	DESCRIPTION
Mail Server Address	Enter the server name or the IP address of the mail server for the email address specified in the Account Email Address field. If this field is left blank, reports, logs or notifications will not be sent via email.
Port	Enter the same port number here as is on the mail server for mail traffic.
Authentication Username	Enter the user name (up to 32 characters). This is usually the user name of a mail account you specified in the Account Email Address field.
Authentication Password	Enter the password associated with the user name above.
Account Email Address	Enter the email address that you want to be in the from/sender line of the email notification that the Zyxel Device sends. If you activate SSL/TLS authentication, the email address must be able to be authenticated by the mail server as well.
Connection Security	Select SSL to use Secure Sockets Layer (SSL) or Transport Layer Security (TLS) if you want encrypted communications between the mail server and the Zyxel Device. Select STARTTLS to upgrade a plain text connection to a secure connection using SSL/TLS.

Table 132 Email Notification > Add (continued)

LABEL	DESCRIPTION
Cancel	Click this button to exit this screen without saving.
OK	Click this button to save your changes and return to the previous screen.

CHAPTER 36

Log Setting

36.1 Logs Setting Overview

You can configure where the Zyxel Device sends logs and which type of logs the Zyxel Device records in the **Logs Setting** screen.

36.2 Log Settings

To change your Zyxel Device's log settings, click **Maintenance > Log Setting**. The screen appears as shown.

If you have a LAN client on your network or a remote server that is running a syslog utility, you can also save its log files by enabling **Syslog Logging**, selecting **Remote** or **Local File and Remote** in the **Mode** field, and entering the IP address of the LAN client in the **Syslog Server** field. **Remote** allows you to store logs on a syslog server, while **Local File** allows you to store them on the Zyxel Device. **Local File and Remote** means your logs are stored both on the Zyxel Device and on a syslog server.

Figure 176 Maintenance > Log Setting

Log Setting

Log Setting defines which types of logs and which log levels you want to record. If you have a LAN client on your network that is running a syslog utility, you can also save the log files there by enabling Syslog Logging and enter the IP address of that LAN client.

Syslog Setting

Syslog Logging

Mode Local File

Syslog Server 0.0.0.0 (Server NAME or IPv4/IPv6 Address)

UDP Port 514 (Server Port)

E-mail Log Settings

E-mail Log Settings

Mail Account Select one account

System Log Mail Subject

Security Log Mail Subject

Send Log to (E-Mail Address)

Send Alarm to (E-Mail Address)

Alarm Interval 60 (seconds)

Active Log

System Log

WAN-DHCP

DHCP Server

PPPoE

TR-069

HTTP

UPNP

System

ACL

Wireless

Security Log

Account

Attack

Firewall

MAC Filter


Cancel
Apply

The following table describes the fields in this screen.

Table 133 Maintenance > Log Setting

LABEL	DESCRIPTION
Syslog Setting	
Syslog Logging	The Zyxel Device sends a log to an external syslog server. Click this switch to enable or disable to enable syslog logging. When the switch goes to the right , the function is enabled. Otherwise, it is not.
Mode	Select the syslog destination from the drop-down list box. If you select Remote , the log(s) will be sent to a remote syslog server. If you select Local File , the log(s) will be saved in a local file. If you want to send the log(s) to a remote syslog server and save it in a local file, select Local File and Remote .
Syslog Server	Enter the server name or IP address of the syslog server that will log the selected categories of logs.

Table 133 Maintenance > Log Setting (continued)

LABEL	DESCRIPTION
UDP Port	Enter the port number used by the syslog server.
Email Log Settings	
Email Log Settings	Click this switch to have the Zyxel Device send logs and alarm messages to the configured email addresses. When the switch goes to the right  , the function is enabled. Otherwise, it is not.
Mail Account	Select a mail account from which you want to send logs. You can configure mail accounts in the Maintenance > Email Notification screen.
System Log Mail Subject	Type a title that you want to be in the subject line of the system log email message that the Zyxel Device sends.
Security Log Mail Subject	Type a title that you want to be in the subject line of the security log email message that the Zyxel Device sends.
Send Log to	The Zyxel Device sends logs to the email address specified in this field. If this field is left blank, the Zyxel Device does not send logs via email.
Send Alarm to	Alerts are real-time notifications that are sent as soon as an event, such as a DoS attack, system error, or forbidden web access attempt occurs. Enter the email address where the alert messages will be sent. Alerts include system errors, attacks and attempted access to blocked web sites. If this field is left blank, alert messages will not be sent via email.
Alarm Interval	Specify how often the alarm should be updated.
Active Log	
System Log	Select the categories of system logs that you want to record.
Security Log	Select the categories of security logs that you want to record.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

36.2.1 Example Email Log

An "End of Log" message displays for each mail in which a complete log has been sent. The following is an example of a log sent by email.

- You may edit the subject title.
- The date format here is Day-Month-Year.
- The date format here is Month-Day-Year. The time format is Hour-Minute-Second.
- "End of Log" message shows that a complete log has been sent.

Figure 177 Email Log Example

```

Subject:
    Firewall Alert From
Date:
    Fri, 07 Apr 2000 10:05:42
From:
    user@zyxel.com
To:
    user@zyxel.com
1|Apr 7 00 |From:192.168.1.1      To:192.168.1.255  |default policy |forward
  |09:54:03 |UDP      src port:00520 dest port:00520  |<1,00>         |
2|Apr 7 00  |From:192.168.1.131   To:192.168.1.255  |default policy |forward
  |09:54:17  |UDP      src port:00520 dest port:00520  |<1,00>         |
3|Apr 7 00  |From:192.168.1.6     To:10.10.10.10    |match          |forward
  |09:54:19  |UDP      src port:03516 dest port:00053  |<1,01>         |
.....{snip}.....
.....{snip}.....
126|Apr 7 00  |From:192.168.1.1     To:192.168.1.255  |match          |forward
   |10:05:00  |UDP      src port:00520 dest port:00520  |<1,02>         |
127|Apr 7 00  |From:192.168.1.131   To:192.168.1.255  |match          |forward
   |10:05:17  |UDP      src port:00520 dest port:00520  |<1,02>         |
128|Apr 7 00  |From:192.168.1.1     To:192.168.1.255  |match          |forward
   |10:05:30  |UDP      src port:00520 dest port:00520  |<1,02>         |

End of Firewall Log

```

CHAPTER 37

Firmware Upgrade

37.1 Firmware Upgrade Overview

This screen lets you upload new firmware to your Zyxel Device. You can download new firmware releases from your nearest Zyxel FTP site (or www.zyxel.com) to upgrade your device's performance.

Only use firmware for your device's specific model. Refer to the label on the bottom of your Zyxel Device.

37.2 Firmware Upgrade Settings

Click **Maintenance > Firmware Upgrade** to open the following screen. Download the latest firmware file from the Zyxel website and upload it to your Zyxel Device using this screen. The upload process uses HTTP (Hypertext Transfer Protocol) and may take up to two minutes. After a successful upload, the Zyxel Device will reboot.

Do NOT turn off the Zyxel Device while firmware upload is in progress!

Figure 178 Maintenance > Firmware Upgrade

Firmware Upgrade

Firmware Upgrade is where you can update the device with newly released features by upgrading the latest firmware. You can download the latest firmware file from the manufacturer website of this device.

Upgrade Firmware

Restore Default Settings After Firmware Upgrade

Current Firmware Version: V5.15(ABQX.0)b3_0618

File Path No file selected.

The following table describes the labels in this screen. After you see the firmware updating screen, wait two minutes before logging into the Zyxel Device again.

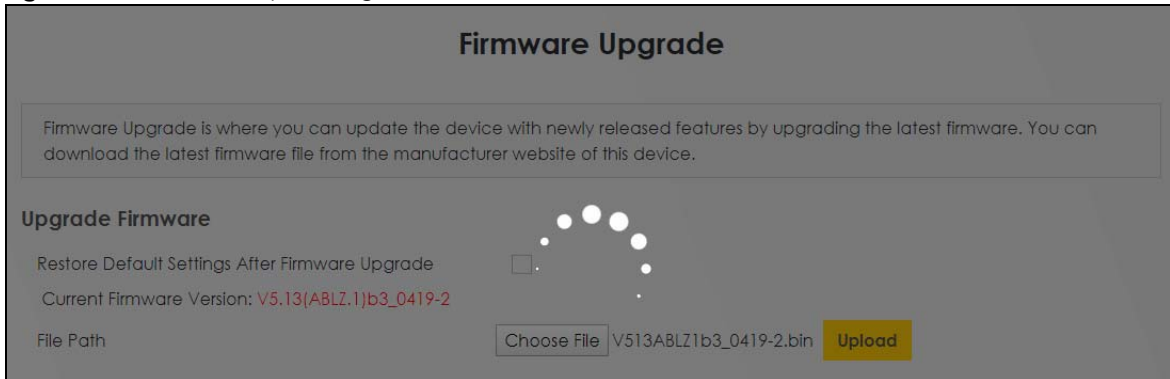
Table 134 Maintenance > Firmware Upgrade

LABEL	DESCRIPTION
Upgrade Firmware	
Restore Default Settings After Firmware Upgrade	Select the check box to have the Zyxel Device automatically reset itself after the new firmware is uploaded.
Current Firmware Version	This is the present Firmware version and the date created.

Table 134 Maintenance > Firmware Upgrade

LABEL	DESCRIPTION
File Path	Type the location of the file you want to upload in this field or click Browse to find it.
Browse	Click this to find the .bin file you want to upload. Remember that you must decompress compressed (.zip) files before you can upload them.
Upload	Click this to begin the upload process. This process may take up to two minutes.

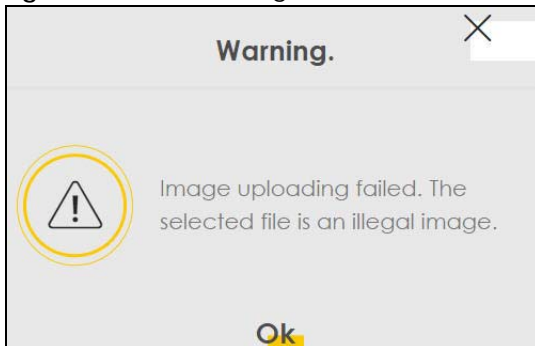
Figure 179 Firmware Uploading



After two minutes, log in again and check your new firmware version in the **Status** screen.

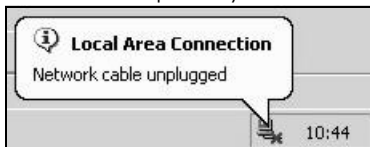
If the upload was not successful, the following screen will appear. Click **OK** to go back to the **Firmware Upgrade** screen.

Figure 180 Error Message



Note that the Zyxel Device automatically restarts during the upload, causing a temporary network disconnect. In some operating systems, you may see the following icon on your desktop.

Network Temporarily Disconnected



CHAPTER 38

Backup and Restore

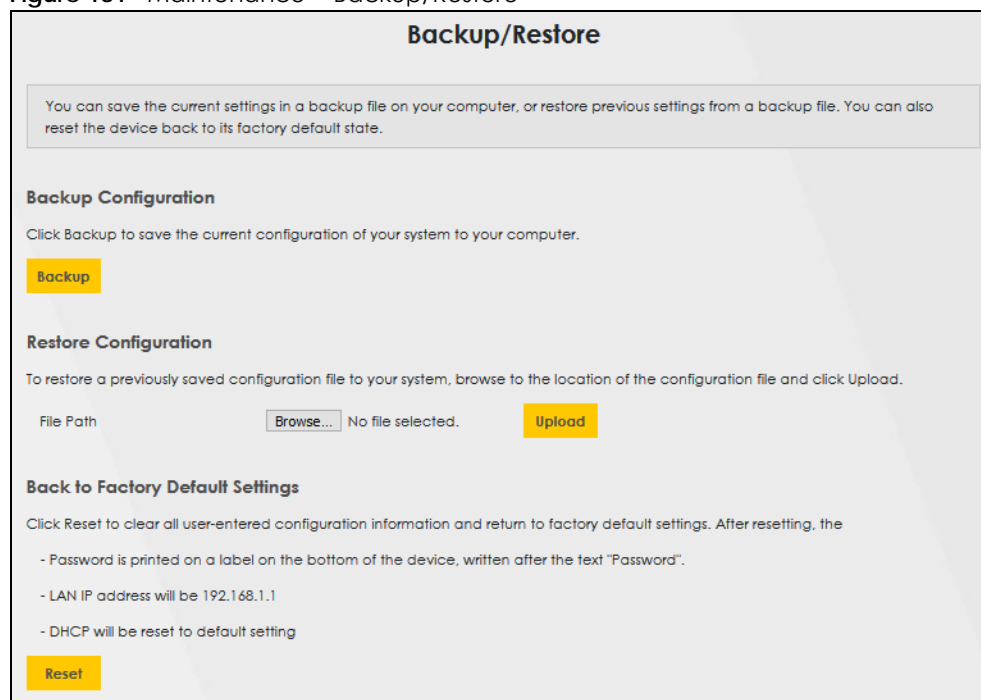
38.1 Backup/Restore Overview

The **Backup/Restore** screen allows you to backup and restore device configurations. You can also reset your device settings back to the factory default.

38.2 Backup/Restore Settings

Click **Maintenance > Backup/Restore**. Information related to factory default settings and backup configuration are shown in this screen. You can also use this to restore previous device configurations.

Figure 181 Maintenance > Backup/Restore



Backup/Restore

You can save the current settings in a backup file on your computer, or restore previous settings from a backup file. You can also reset the device back to its factory default state.

Backup Configuration

Click Backup to save the current configuration of your system to your computer.

Backup

Restore Configuration

To restore a previously saved configuration file to your system, browse to the location of the configuration file and click Upload.

File Path No file selected. **Upload**

Back to Factory Default Settings

Click Reset to clear all user-entered configuration information and return to factory default settings. After resetting, the

- Password is printed on a label on the bottom of the device, written after the text "Password".
- LAN IP address will be 192.168.1.1
- DHCP will be reset to default setting

Reset

Backup Configuration

Backup Configuration allows you to back up (save) the Zyxel Device's current configuration to a file on your computer. Once your Zyxel Device is configured and functioning properly, it is highly recommended that you back up your configuration file before making configuration changes. The backup configuration file will be useful in case you need to return to your previous settings.

Click **Backup** to save the Zyxel Device's current configuration to your computer.

Restore Configuration

Restore Configuration allows you to upload a new or previously saved configuration file from your computer to your Zyxel Device.

Table 135 Restore Configuration

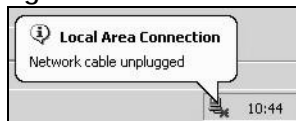
LABEL	DESCRIPTION
File Path	Type in the location of the file you want to upload in this field or click Browse to find it.
Browse	Click this to find the file you want to upload. Remember that you must decompress compressed (.ZIP) files before you can upload them.
Upload	Click this to begin the upload process.

Do NOT turn off the Zyxel Device while configuration file upload is in progress.

After the Zyxel Device configuration has been restored successfully, the login screen appears. Login again to restart the Zyxel Device.

The Zyxel Device automatically restarts in this time causing a temporary network disconnect. In some operating systems, you may see the following icon on your desktop.

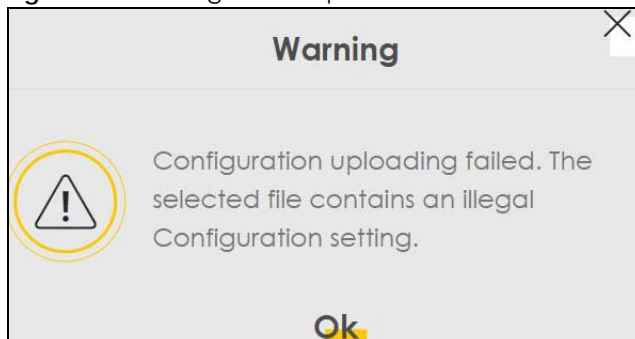
Figure 182 Network Temporarily Disconnected



If you uploaded the default configuration file you may need to change the IP address of your computer to be in the same subnet as that of the default device IP address (192.168.1.1).

If the upload was not successful, the following screen will appear. Click **OK** to go back to the **Backup/Restore** screen.

Figure 183 Configuration Upload Error



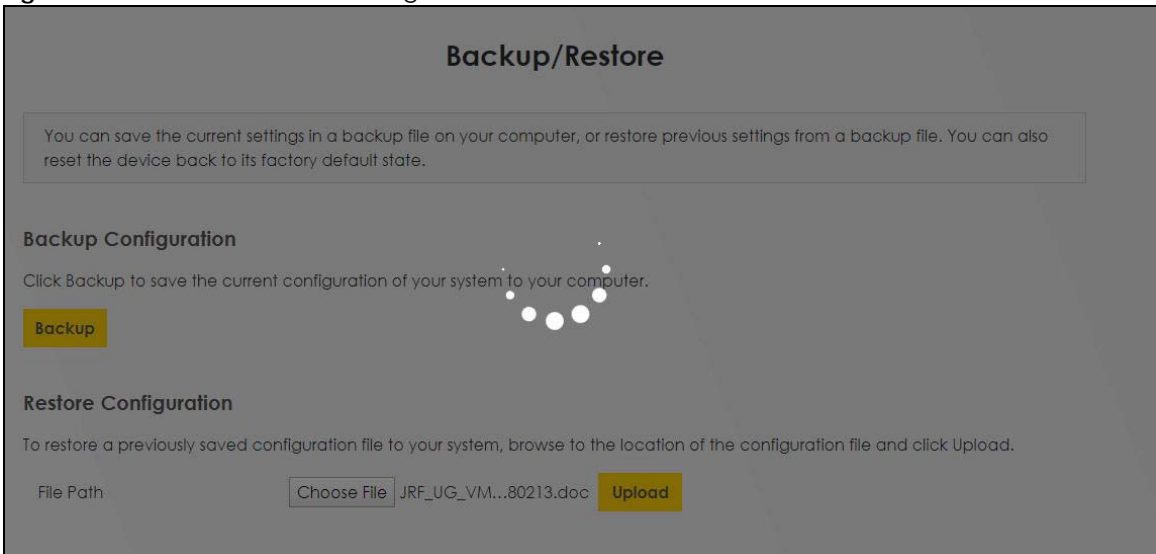
Reset to Factory Defaults

Click the **Reset** button to clear all user-entered configuration information and return the Zyxel Device to its factory defaults. The following warning screen appears.

Figure 184 Reset Warning Message



Figure 185 Reset In Process Message



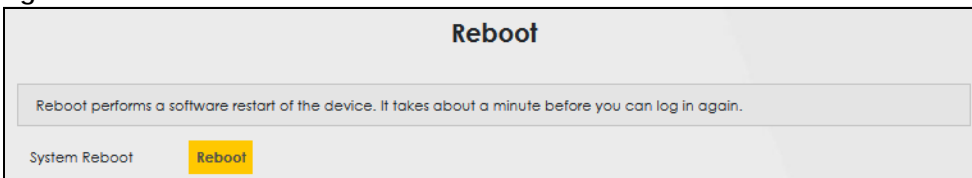
You can also press the **RESET** button on the rear panel to reset the factory defaults of your Zyxel Device. Refer to [Section 1.5.4 on page 23](#) for more information on the **RESET** button.

38.3 Reboot

System Reboot allows you to reboot the Zyxel Device remotely without turning the power off. You may need to do this if the Zyxel Device hangs, for example.

Click **Maintenance > Reboot**. Click **Reboot** to have the Zyxel Device reboot. This does not affect the Zyxel Device's configuration.

Figure 186 Maintenance > Reboot



CHAPTER 39

Diagnostic

39.1 Diagnostic Overview

The **Diagnostic** screen displays information to help you identify problems with the Zyxel Device.

39.1.1 What You Can Do in this Chapter

The **Diagnostic** screen lets you ping an IP address or trace the route packets take to a host ([Section 39.2 on page 299](#)).

39.2 Diagnostic Screen

Use this screen to use ping, traceroute, or nslookup for troubleshooting. Ping and traceroute are used to test whether a particular host is reachable. After entering an IP address and clicking on one of the buttons to start a test, the results will be shown in the Ping/Traceroute Test area. Use nslookup to find the IP address for a host name and vice versa. Click **Maintenance > Diagnostic** to open the screen shown next.

Figure 187 Maintenance > Diagnostic

Ping and TraceRoute are network utilities used to test whether a particular host is reachable. Enter either an IP address or a host name and click one of the buttons to start a Ping or TraceRoute test. The test result will be shown in the Info area.

Ping/TraceRoute Test

TCP/IP

Address

Ping Ping 6 Trace Route Trace Route 6 Nslookup

The following table describes the fields in this screen.

Table 136 Maintenance > Diagnostic

LABEL	DESCRIPTION
Address	Type the IP address of a computer that you want to perform ping, traceroute, or nslookup in order to test a connection.
Ping	Click this to ping the IPv4 address that you entered.
Ping 6	Click this to ping the IPv6 address that you entered.
Trace Route	Click this to display the route path and transmission delays between the Zyxel Device to the IPv4 address that you entered.
Trace Route 6	Click this to display the route path and transmission delays between the Zyxel Device to the IPv6 address that you entered.
Nslookup	Click this button to perform a DNS lookup on the IP address of a computer you enter.

CHAPTER 40

GPON

40.1 Overview

The Subscriber Location ID (SLID) identifies your device to the GPON service provider's Optical Line Terminal (OLT). If your GPON service provider gave you an SLID to use, enter it in this screen.

40.2 SLID

To change your Zyxel Device's SLID setting, click **Maintenance > GPON > SLID** to open the following screen.

Figure 188 Maintenance > GPON > SLID

GPON

In order to gain access to the service provider's network, you may need to change your GPON Device's Subscriber Location ID (SLID) setting.

SLID Value (Hex Value: 0x31323334353637383930)

Note
SLID format is 20 Hex value start with 0x.

Cancel **Apply**

The following table describes the labels in this screen.

Table 137 Maintenance > GPON > SLID

LABEL	DESCRIPTION
SLID Value	Enter the SLID used for gaining access to the service provider's network. It is case-sensitive, so make sure [Caps Lock] is not on.
Cancel	Click Cancel to restore your previously saved settings.
Apply	Click Apply to save your changes.

PART III

Troubleshooting and Appendices

Appendices contain general information. Some information may not apply to your device.

CHAPTER 41

Troubleshooting

This chapter offers some suggestions to solve problems you might encounter. The potential problems are divided into the following categories.

- [Power, Hardware Connections, and LEDs](#)
- [Zyxel Device Access and Login](#)
- [Internet Access](#)
- [Wireless Internet Access](#)
- [UPnP](#)

41.1 Power, Hardware Connections, and LEDs

[The Zyxel Device does not turn on. None of the LEDs turn on.](#)

- 1 Make sure the Zyxel Device is turned on.
- 2 Make sure you are using the power adapter included with the Zyxel Device.
- 3 Make sure the power adapter is connected to the Zyxel Device and plugged in to an appropriate power source. Make sure the power source is turned on.
- 4 Turn the Zyxel Device off and on.
- 5 If the problem continues, contact the vendor.

[One of the LEDs does not behave as expected.](#)

- 1 Make sure you understand the normal behavior of the LED. See [Table 2 on page 20](#).
- 2 Check the hardware connections.
- 3 Inspect your cables for damage. Contact the vendor to replace any damaged cables.
- 4 Turn the Zyxel Device off and on.
- 5 If the problem continues, contact the vendor.

41.2 Zyxel Device Access and Login

I forgot the IP address for the Zyxel Device.

- 1 The default LAN IP address is 192.168.1.1.
- 2 If you changed the IP address and have forgotten it, you might get the IP address of the Zyxel Device by looking up the IP address of the default gateway for your computer. To do this in most Windows computers, click **Start > Run**, enter **cmd**, and then enter **ipconfig**. The IP address of the **Default Gateway** might be the IP address of the Zyxel Device (it depends on the network), so enter this IP address in your Internet browser.
- 3 If this does not work, you have to reset the device to its factory defaults. See [Section 1.5.4 on page 23](#).

I forgot the password.

- 1 See the cover page for the default login names and associated passwords.
- 2 If those do not work, you have to reset the device to its factory defaults. See [Section 1.5.4 on page 23](#).

I cannot see or access the **Login** screen in the Web Configurator.

- 1 Make sure you are using the correct IP address.
 - The default IP address is [192.168.1.1](#).
 - If you changed the IP address ([Section 8.2 on page 119](#)), use the new IP address.
 - If you changed the IP address and have forgotten it, see the troubleshooting suggestions for [I forgot the IP address for the Zyxel Device](#).
- 2 Check the hardware connections, and make sure the LEDs are behaving as expected. See [Table 2 on page 20](#).
- 3 Make sure your Internet browser does not block pop-up windows and has JavaScripts and Java enabled.
- 4 If it is possible to log in from another interface, check the service control settings for HTTP and HTTPS (**Maintenance > Remote Management**).
- 5 Reset the device to its factory defaults, and try to access the Zyxel Device with the default IP address. See [Section 1.5.4 on page 23](#).
- 6 If the problem continues, contact the network administrator or vendor, or try one of the advanced suggestions.

Advanced Suggestions

- Make sure you have logged out of any earlier management sessions using the same user account even if they were through a different interface or using a different browser.
- Try to access the Zyxel Device using another service, such as Telnet. If you can access the Zyxel Device, check the remote management settings and firewall rules to find out why the Zyxel Device does not respond to HTTP.

I can see the [Login](#) screen, but I cannot log in to the Zyxel Device.

- 1 Make sure you have entered the password correctly. See the cover page for the default login names and associated passwords. The field is case-sensitive, so make sure [Caps Lock] is not on.
- 2 You cannot log in to the Web Configurator while someone is using Telnet to access the Zyxel Device. Log out of the Zyxel Device in the other session, or ask the person who is logged in to log out.
- 3 Turn the Zyxel Device off and on.
- 4 If this does not work, you have to reset the device to its factory defaults. See [Section 41.1 on page 303](#).

I cannot Telnet to the Zyxel Device.

See the troubleshooting suggestions for [I cannot see or access the Login screen in the Web Configurator](#). Ignore the suggestions about your browser.

I cannot use FTP to upload/download the configuration file. / I cannot use FTP to upload new firmware.

See the troubleshooting suggestions for [I cannot see or access the Login screen in the Web Configurator](#). Ignore the suggestions about your browser.

41.3 Internet Access

I cannot access the Internet.

- 1 Check the hardware connections, and make sure the LEDs are behaving as expected. See the **Quick Start Guide** and [Table 2 on page 20](#).
- 2 Make sure you entered your ISP account information correctly in the **Network Setting > Broadband** screen. These fields are case-sensitive, so make sure [Caps Lock] is not on.

- 3 If you are trying to access the Internet wirelessly, make sure that you enabled WiFi in the Zyxel Device and your wireless client and that the wireless settings in the wireless client are the same as the settings in the Zyxel Device.
- 4 Disconnect all the cables from your device and reconnect them.
- 5 If the problem continues, contact your ISP.

I cannot connect to the Internet using an Ethernet connection.

- 1 Make sure you have the Ethernet WAN port connected to a MODEM or Router.
- 2 Make sure you configured a proper Ethernet WAN interface (**Network Setting > Broadband** screen) with the Internet account information provided by your ISP and that it is enabled.
- 3 Check that the WAN interface you are connected to is in the same interface group as the Ethernet connection (**Network Setting > Interface Group**).
- 4 If you set up a WAN connection using bridging service, make sure you turn off the DHCP feature in the **LAN** screen to have the clients get WAN IP addresses directly from your ISP's DHCP server.

I cannot access the Zyxel Device anymore. I had access to the Zyxel Device, but my connection is not available anymore.

- 1 Your session with the Zyxel Device may have expired. Try logging into the Zyxel Device again.
- 2 Check the hardware connections, and make sure the LEDs are behaving as expected. See the **Quick Start Guide** and [Table 2 on page 20](#).
- 3 Turn the Zyxel Device off and on.
- 4 If the problem continues, contact your vendor.

41.4 Wireless Internet Access

What factors may cause intermittent or unstabled wireless connection? How can I solve this problem?

The following factors may cause interference:

- Obstacles: walls, ceilings, furniture, and so on.
- Building Materials: metal doors, aluminum studs.

- Electrical devices: microwaves, monitors, electric motors, cordless phones, and other wireless devices.

To optimize the speed and quality of your wireless connection, you can:

- Move your wireless device closer to the AP if the signal strength is low.
- Reduce wireless interference that may be caused by other wireless networks or surrounding wireless electronics such as cordless phones.
- Place the AP where there are minimum obstacles (such as walls and ceilings) between the AP and the wireless client.
- Reduce the number of wireless clients connecting to the same AP simultaneously, or add additional APs if necessary.
- Try closing some programs that use the Internet, especially peer-to-peer applications. If the wireless client is sending or receiving a lot of information, it may have too many programs open that use the Internet.

What is a Server Set ID (SSID)?

An SSID is a name that uniquely identifies a wireless network. The AP and all the clients within a wireless network must use the same SSID.

41.5 UPnP

When using UPnP and the Zyxel Device reboots, my computer cannot detect UPnP and refresh **My Network Places > Local Network**.

- 1 Disconnect the Ethernet cable from the Zyxel Device's LAN port or from your computer.
- 2 Re-connect the Ethernet cable.

The **Local Area Connection** icon for UPnP disappears in the screen.

Restart your computer.

APPENDIX A

Customer Support

In the event of problems that cannot be solved by using this manual, you should contact your vendor. If you cannot contact your vendor, then contact a Zyxel office for the region in which you bought the device.

See <https://www.zyxel.com/homepage.shtml> and also https://www.zyxel.com/about_zyxel/zyxel_worldwide.shtml for the latest information.

Please have the following information ready when you contact an office.

Required Information

- Product model and serial number.
- Warranty Information.
- Date that you received your device.
- Brief description of the problem and the steps you took to solve it.

Corporate Headquarters (Worldwide)

Taiwan

- Zyxel Communications Corporation
- <http://www.zyxel.com>

Asia

China

- Zyxel Communications (Shanghai) Corp.
- Zyxel Communications (Beijing) Corp.
- Zyxel Communications (Tianjin) Corp.
- <https://www.zyxel.com/cn/zh/>

India

- Zyxel Technology India Pvt Ltd
- <https://www.zyxel.com/in/en/>

Kazakhstan

- Zyxel Kazakhstan
- <https://www.zyxel.kz>

Korea

- Zyxel Korea Corp.
- <http://www.zyxel.kr>

Malaysia

- Zyxel Malaysia Sdn Bhd.
- <http://www.zyxel.com.my>

Pakistan

- Zyxel Pakistan (Pvt.) Ltd.
- <http://www.zyxel.com.pk>

Philippines

- Zyxel Philippines
- <http://www.zyxel.com.ph>

Singapore

- Zyxel Singapore Pte Ltd.
- <http://www.zyxel.com.sg>

Taiwan

- Zyxel Communications Corporation
- <https://www.zyxel.com/tw/zh/>

Thailand

- Zyxel Thailand Co., Ltd
- <https://www.zyxel.com/th/th/>

Vietnam

- Zyxel Communications Corporation-Vietnam Office
- <https://www.zyxel.com/vn/vi>

Europe

Belarus

- Zyxel BY
- <https://www.zyxel.by>

Belgium

- Zyxel Communications B.V.
- <https://www.zyxel.com/be/nl/>

- <https://www.zyxel.com/be/fr/>

Bulgaria

- Zyxel България
- <https://www.zyxel.com/bg/bg/>

Czech Republic

- Zyxel Communications Czech s.r.o
- <https://www.zyxel.com/cz/cs/>

Denmark

- Zyxel Communications A/S
- <https://www.zyxel.com/dk/da/>

Estonia

- Zyxel Estonia
- <https://www.zyxel.com/ee/et/>

Finland

- Zyxel Communications
- <https://www.zyxel.com/fi/fi/>

France

- Zyxel France
- <https://www.zyxel.fr>

Germany

- Zyxel Deutschland GmbH
- <https://www.zyxel.com/de/de/>

Hungary

- Zyxel Hungary & SEE
- <https://www.zyxel.com/hu/hu/>

Italy

- Zyxel Communications Italy
- <https://www.zyxel.com/it/it/>

Latvia

- Zyxel Latvia
- <https://www.zyxel.com/lv/lv/>

Lithuania

- Zyxel Lithuania
- <https://www.zyxel.com/lt/lt/>

Netherlands

- Zyxel Benelux
- <https://www.zyxel.com/nl/nl/>

Norway

- Zyxel Communications
- <https://www.zyxel.com/no/no/>

Poland

- Zyxel Communications Poland
- <https://www.zyxel.com/pl/pl/>

Romania

- Zyxel Romania
- <https://www.zyxel.com/ro/ro>

Russia

- Zyxel Russia
- <https://www.zyxel.com/ru/ru/>

Slovakia

- Zyxel Communications Czech s.r.o. organizacna zlozka
- <https://www.zyxel.com/sk/sk/>

Spain

- Zyxel Communications ES Ltd
- <https://www.zyxel.com/es/es/>

Sweden

- Zyxel Communications
- <https://www.zyxel.com/se/sv/>

Switzerland

- Studerus AG
- <https://www.zyxel.ch/de>
- <https://www.zyxel.ch/fr>

Turkey

- Zyxel Turkey A.S.
- <https://www.zyxel.com/tr/tr/>

UK

- Zyxel Communications UK Ltd.
- <https://www.zyxel.com/uk/en/>

Ukraine

- Zyxel Ukraine
- <http://www.ua.zyxel.com>

South America

Argentina

- Zyxel Communications Corporation
- <https://www.zyxel.com/co/es/>

Brazil

- Zyxel Communications Brasil Ltda.
- <https://www.zyxel.com/br/pt/>

Colombia

- Zyxel Communications Corporation
- <https://www.zyxel.com/co/es/>

Ecuador

- Zyxel Communications Corporation
- <https://www.zyxel.com/co/es/>

South America

- Zyxel Communications Corporation
- <https://www.zyxel.com/co/es/>

Middle East

Israel

- Zyxel Communications Corporation
- <http://il.zyxel.com/>

Middle East

- Zyxel Communications Corporation
- <https://www.zyxel.com/me/en/>

North America

USA

- Zyxel Communications, Inc. - North America Headquarters
- <https://www.zyxel.com/us/en/>

Oceania

Australia

- Zyxel Communications Corporation
- <https://www.zyxel.com/au/en/>

Africa

South Africa

- Nology (Pty) Ltd.
- <https://www.zyxel.com/za/en/>

APPENDIX B

IPv6

Overview

IPv6 (Internet Protocol version 6), is designed to enhance IP address size and features. The increase in IPv6 address size to 128 bits (from the 32-bit IPv4 address) allows up to 3.4×10^{38} IP addresses.

IPv6 Addressing

The 128-bit IPv6 address is written as eight 16-bit hexadecimal blocks separated by colons (:). This is an example IPv6 address `2001:0db8:1a2b:0015:0000:0000:1a2f:0000`.

IPv6 addresses can be abbreviated in two ways:

- Leading zeros in a block can be omitted. So `2001:0db8:1a2b:0015:0000:0000:1a2f:0000` can be written as `2001:db8:1a2b:15:0:0:1a2f:0`.
- Any number of consecutive blocks of zeros can be replaced by a double colon. A double colon can only appear once in an IPv6 address. So `2001:0db8:0000:0000:1a2f:0000:0000:0015` can be written as `2001:0db8::1a2f:0000:0000:0015`, `2001:0db8:0000:0000:1a2f::0015`, `2001:db8::1a2f:0:0:15` or `2001:db8:0:0:1a2f::15`.

Prefix and Prefix Length

Similar to an IPv4 subnet mask, IPv6 uses an address prefix to represent the network address. An IPv6 prefix length specifies how many most significant bits (start from the left) in the address compose the network address. The prefix length is written as “/x” where x is a number. For example,

`2001:db8:1a2b:15::1a2f:0/32`

means that the first 32 bits (`2001:db8`) is the subnet prefix.

Link-local Address

A link-local address uniquely identifies a device on the local network (the LAN). It is similar to a “private IP address” in IPv4. You can have the same link-local address on multiple interfaces on a device. A link-local unicast address has a predefined prefix of `fe80::/10`. The link-local unicast address format is as follows.

Table 138 Link-local Unicast Address Format

1111 1110 10	0	Interface ID
10 bits	54 bits	64 bits

Global Address

A global address uniquely identifies a device on the Internet. It is similar to a “public IP address” in IPv4. A global unicast address starts with a 2 or 3.

Unspecified Address

An unspecified address (0:0:0:0:0:0 or ::) is used as the source address when a device does not have its own address. It is similar to "0.0.0.0" in IPv4.

Loopback Address

A loopback address (0:0:0:0:0:1 or ::1) allows a host to send packets to itself. It is similar to "127.0.0.1" in IPv4.

Multicast Address

In IPv6, multicast addresses provide the same functionality as IPv4 broadcast addresses. Broadcasting is not supported in IPv6. A multicast address allows a host to send packets to all hosts in a multicast group.

Multicast scope allows you to determine the size of the multicast group. A multicast address has a predefined prefix of ff00::/8. The following table describes some of the predefined multicast addresses.

Table 139 Predefined Multicast Address

MULTICAST ADDRESS	DESCRIPTION
FF01:0:0:0:0:0:1	All hosts on a local node.
FF01:0:0:0:0:0:2	All routers on a local node.
FF02:0:0:0:0:0:1	All hosts on a local connected link.
FF02:0:0:0:0:0:2	All routers on a local connected link.
FF05:0:0:0:0:0:2	All routers on a local site.
FF05:0:0:0:0:1:3	All DHCP servers on a local site.

The following table describes the multicast addresses which are reserved and can not be assigned to a multicast group.

Table 140 Reserved Multicast Address

MULTICAST ADDRESS
FF00:0:0:0:0:0:0
FF01:0:0:0:0:0:0
FF02:0:0:0:0:0:0
FF03:0:0:0:0:0:0
FF04:0:0:0:0:0:0
FF05:0:0:0:0:0:0
FF06:0:0:0:0:0:0
FF07:0:0:0:0:0:0
FF08:0:0:0:0:0:0
FF09:0:0:0:0:0:0
FF0A:0:0:0:0:0:0
FF0B:0:0:0:0:0:0
FF0C:0:0:0:0:0:0
FF0D:0:0:0:0:0:0

Table 140 Reserved Multicast Address (continued)

MULTICAST ADDRESS
FF0E:0:0:0:0:0:0
FF0F:0:0:0:0:0:0

Subnet Masking

Both an IPv6 address and IPv6 subnet mask compose of 128-bit binary digits, which are divided into eight 16-bit blocks and written in hexadecimal notation. Hexadecimal uses four bits for each character (1 ~ 10, A ~ F). Each block's 16 bits are then represented by four hexadecimal characters. For example, FFFF:FFFF:FFFF:FFFF:FC00:0000:0000:0000.

Interface ID

In IPv6, an interface ID is a 64-bit identifier. It identifies a physical interface (for example, an Ethernet port) or a virtual interface (for example, the management IP address for a VLAN). One interface should have a unique interface ID.

EUI-64

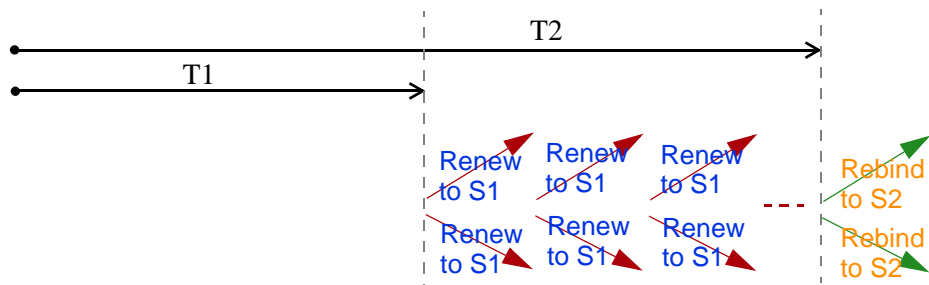
The EUI-64 (Extended Unique Identifier) defined by the IEEE (Institute of Electrical and Electronics Engineers) is an interface ID format designed to adapt with IPv6. It is derived from the 48-bit (6-byte) Ethernet MAC address as shown next. EUI-64 inserts the hex digits ffe between the third and fourth bytes of the MAC address and complements the seventh bit of the first byte of the MAC address. See the following example.

MAC	00 : 13 : 49 : 12 : 34 : 56
EUI-64	02 : 13 : 49 : FF : FE : 12 : 34 : 56

Identity Association

An Identity Association (IA) is a collection of addresses assigned to a DHCP client, through which the server and client can manage a set of related IP addresses. Each IA must be associated with exactly one interface. The DHCP client uses the IA assigned to an interface to obtain configuration from a DHCP server for that interface. Each IA consists of a unique IAID and associated IP information.

The IA type is the type of address in the IA. Each IA holds one type of address. IA_NA means an identity association for non-temporary addresses and IA_TA is an identity association for temporary addresses. An IA_NA option contains the T1 and T2 fields, but an IA_TA option does not. The DHCPv6 server uses T1 and T2 to control the time at which the client contacts with the server to extend the lifetimes on any addresses in the IA_NA before the lifetimes expire. After T1, the client sends the server (**S1**) (from which the addresses in the IA_NA were obtained) a Renew message. If the time T2 is reached and the server does not respond, the client sends a Rebind message to any available server (**S2**). For an IA_TA, the client may send a Renew or Rebind message at the client's discretion.



DHCP Relay Agent

A DHCP relay agent is on the same network as the DHCP clients and helps forward messages between the DHCP server and clients. When a client cannot use its link-local address and a well-known multicast address to locate a DHCP server on its network, it then needs a DHCP relay agent to send a message to a DHCP server that is not attached to the same network.

The DHCP relay agent can add the remote identification (remote-ID) option and the interface-ID option to the Relay-Forward DHCPv6 messages. The remote-ID option carries a user-defined string, such as the system name. The interface-ID option provides slot number, port information and the VLAN ID to the DHCPv6 server. The remote-ID option (if any) is stripped from the Relay-Reply messages before the relay agent sends the packets to the clients. The DHCP server copies the interface-ID option from the Relay-Forward message into the Relay-Reply message and sends it to the relay agent. The interface-ID should not change even after the relay agent restarts.

Prefix Delegation

Prefix delegation enables an IPv6 router to use the IPv6 prefix (network address) received from the ISP (or a connected uplink router) for its LAN. The Zyxel Device uses the received IPv6 prefix (for example, 2001:db2::/48) to generate its LAN IP address. Through sending Router Advertisements (RAs) regularly by multicast, the Zyxel Device passes the IPv6 prefix information to its LAN hosts. The hosts then can use the prefix to generate their IPv6 addresses.

ICMPv6

Internet Control Message Protocol for IPv6 (ICMPv6 or ICMP for IPv6) is defined in RFC 4443. ICMPv6 has a preceding Next Header value of 58, which is different from the value used to identify ICMP for IPv4. ICMPv6 is an integral part of IPv6. IPv6 nodes use ICMPv6 to report errors encountered in packet processing and perform other diagnostic functions, such as "ping".

Neighbor Discovery Protocol (NDP)

The Neighbor Discovery Protocol (NDP) is a protocol used to discover other IPv6 devices and track neighbor's reachability in a network. An IPv6 device uses the following ICMPv6 messages types:

- Neighbor solicitation: A request from a host to determine a neighbor's link-layer address (MAC address) and detect if the neighbor is still reachable. A neighbor being "reachable" means it responds to a neighbor solicitation message (from the host) with a neighbor advertisement message.
- Neighbor advertisement: A response from a node to announce its link-layer address.
- Router solicitation: A request from a host to locate a router that can act as the default router and forward packets.

- Router advertisement: A response to a router solicitation or a periodical multicast advertisement from a router to advertise its presence and other parameters.

IPv6 Cache

An IPv6 host is required to have a neighbor cache, destination cache, prefix list and default router list. The Zyxel Device maintains and updates its IPv6 caches constantly using the information from response messages. In IPv6, the Zyxel Device configures a link-local address automatically, and then sends a neighbor solicitation message to check if the address is unique. If there is an address to be resolved or verified, the Zyxel Device also sends out a neighbor solicitation message. When the Zyxel Device receives a neighbor advertisement in response, it stores the neighbor's link-layer address in the neighbor cache. When the Zyxel Device uses a router solicitation message to query for a router and receives a router advertisement message, it adds the router's information to the neighbor cache, prefix list and destination cache. The Zyxel Device creates an entry in the default router list cache if the router can be used as a default router.

When the Zyxel Device needs to send a packet, it first consults the destination cache to determine the next hop. If there is no matching entry in the destination cache, the Zyxel Device uses the prefix list to determine whether the destination address is on-link and can be reached directly without passing through a router. If the address is un-link, the address is considered as the next hop. Otherwise, the Zyxel Device determines the next-hop from the default router list or routing table. Once the next hop IP address is known, the Zyxel Device looks into the neighbor cache to get the link-layer address and sends the packet when the neighbor is reachable. If the Zyxel Device cannot find an entry in the neighbor cache or the state for the neighbor is not reachable, it starts the address resolution process. This helps reduce the number of IPv6 solicitation and advertisement messages.

Multicast Listener Discovery

The Multicast Listener Discovery (MLD) protocol (defined in RFC 2710) is derived from IPv4's Internet Group Management Protocol version 2 (IGMPv2). MLD uses ICMPv6 message types, rather than IGMP message types. MLDv1 is equivalent to IGMPv2 and MLDv2 is equivalent to IGMPv3.

MLD allows an IPv6 switch or router to discover the presence of MLD listeners who wish to receive multicast packets and the IP addresses of multicast groups the hosts want to join on its network.

MLD snooping and MLD proxy are analogous to IGMP snooping and IGMP proxy in IPv4.

MLD filtering controls which multicast groups a port can join.

MLD Messages

A multicast router or switch periodically sends general queries to MLD hosts to update the multicast forwarding table. When an MLD host wants to join a multicast group, it sends an MLD Report message for that address.

An MLD Done message is equivalent to an IGMP Leave message. When an MLD host wants to leave a multicast group, it can send a Done message to the router or switch. The router or switch then sends a group-specific query to the port on which the Done message is received to determine if other devices connected to this port should remain in the group.

Example - Enabling IPv6 on Windows XP/2003/Vista

By default, Windows XP and Windows 2003 support IPv6. This example shows you how to use the `ipv6 install` command on Windows XP/2003 to enable IPv6. This also displays how to use the `ipconfig` command to see auto-generated IP addresses.

```
C:\>ipv6 install
Installing...
Succeeded.

C:\>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection:

    Connection-specific DNS Suffix  . :
    IP Address. . . . . : 10.1.1.46
    Subnet Mask . . . . . : 255.255.255.0
    IP Address. . . . . : fe80::2d0:59ff:feb8:103c%4
    Default Gateway . . . . . : 10.1.1.254
```

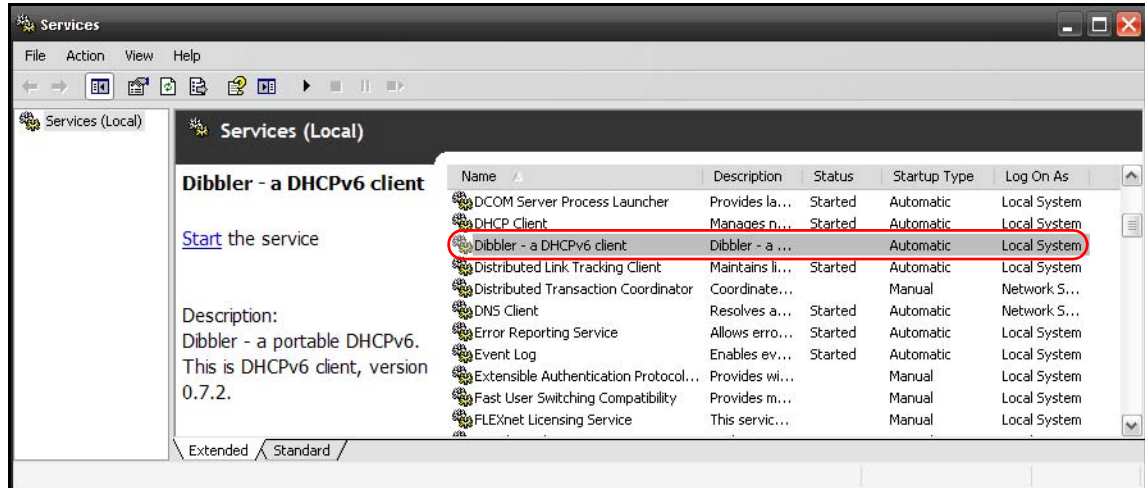
IPv6 is installed and enabled by default in Windows Vista. Use the `ipconfig` command to check your automatic configured IPv6 address as well. You should see at least one IPv6 address available for the interface on your computer.

Example - Enabling DHCPv6 on Windows XP

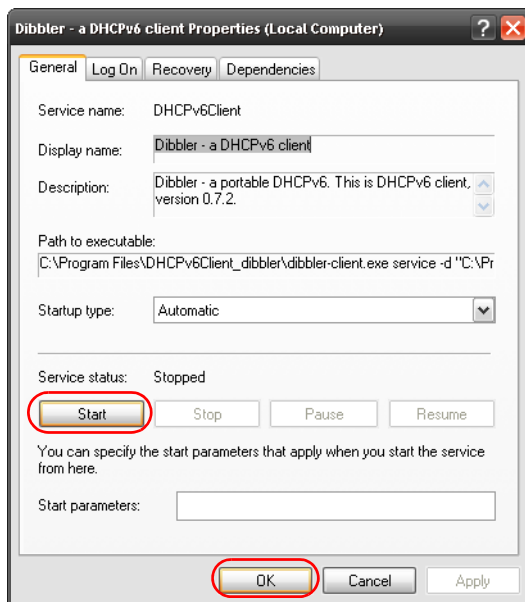
Windows XP does not support DHCPv6. If your network uses DHCPv6 for IP address assignment, you have to additionally install a DHCPv6 client software on your Windows XP. (Note: If you use static IP addresses or Router Advertisement for IPv6 address assignment in your network, ignore this section.)

This example uses Dibbler as the DHCPv6 client. To enable DHCPv6 client on your computer:

- 1 Install Dibbler and select the DHCPv6 client option on your computer.
- 2 After the installation is complete, select **Start > All Programs > Dibbler-DHCPv6 > Client Install as service**.
- 3 Select **Start > Control Panel > Administrative Tools > Services**.
- 4 Double click **Dibbler - a DHCPv6 client**.



- 5 Click **Start** and then **OK**.



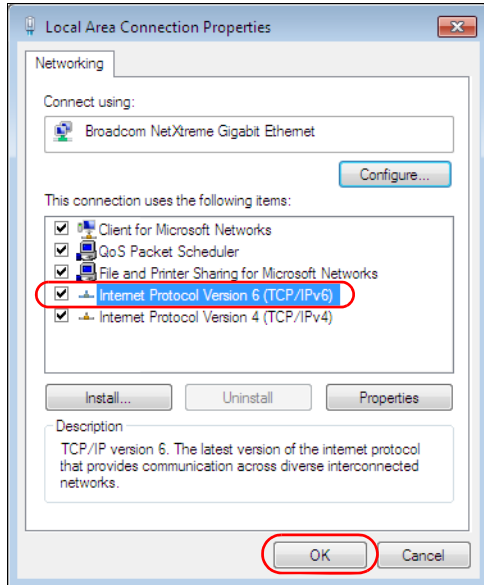
- 6 Now your computer can obtain an IPv6 address from a DHCPv6 server.

Example - Enabling IPv6 on Windows 7

Windows 7 supports IPv6 by default. DHCPv6 is also enabled when you enable IPv6 on a Windows 7 computer.

To enable IPv6 in Windows 7:

- 1 Select **Control Panel > Network and Sharing Center > Local Area Connection**.
- 2 Select the **Internet Protocol Version 6 (TCP/IPv6)** checkbox to enable it.
- 3 Click **OK** to save the change.



- 4 Click **Close** to exit the **Local Area Connection Status** screen.
- 5 Select **Start > All Programs > Accessories > Command Prompt**.
- 6 Use the `ipconfig` command to check your dynamic IPv6 address. This example shows a global address (2001:b021:2d::1000) obtained from a DHCP server.

```
C:\>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection:

    Connection-specific DNS Suffix  . :
    IPv6 Address. . . . . : 2001:b021:2d::1000
    Link-local IPv6 Address . . . . . : fe80::25d8:dcab:c80a:5189%11
    IPv4 Address. . . . . : 172.16.100.61
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : fe80::213:49ff:feaa:7125%11
                                172.16.100.254
```

APPENDIX C

Services

The following table lists some commonly-used services and their associated protocols and port numbers.

- **Name:** This is a short, descriptive name for the service. You can use this one or create a different one, if you like.
- **Protocol:** This is the type of IP protocol used by the service. If this is **TCP/UDP**, then the service uses the same port number with TCP and UDP. If this is **USER-DEFINED**, the **Port(s)** is the IP protocol number, not the port number.
- **Port(s):** This value depends on the **Protocol**.
 - If the **Protocol** is **TCP**, **UDP**, or **TCP/UDP**, this is the IP port number.
 - If the **Protocol** is **USER**, this is the IP protocol number.
- **Description:** This is a brief explanation of the applications that use this service or the situations in which this service is used.

Table 141 Examples of Services

NAME	PROTOCOL	PORT(S)	DESCRIPTION
AH (IPSEC_TUNNEL)	User-Defined	51	The IPSEC AH (Authentication Header) tunneling protocol uses this service.
AIM	TCP	5190	AOL's Internet Messenger service.
AUTH	TCP	113	Authentication protocol used by some servers.
BGP	TCP	179	Border Gateway Protocol.
BOOTP_CLIENT	UDP	68	DHCP Client.
BOOTP_SERVER	UDP	67	DHCP Server.
CU-SEEME	TCP/UDP TCP/UDP	7648 24032	A popular videoconferencing solution from White Pines Software.
DNS	TCP/UDP	53	Domain Name Server, a service that matches web names (for instance www.zyxel.com) to IP numbers.
ESP (IPSEC_TUNNEL)	User-Defined	50	The IPSEC ESP (Encapsulation Security Protocol) tunneling protocol uses this service.
FINGER	TCP	79	Finger is a UNIX or Internet related command that can be used to find out if a user is logged on.
FTP	TCP TCP	20 21	File Transfer Protocol, a program to enable fast transfer of files, including large files that may not be possible by email.
H.323	TCP	1720	NetMeeting uses this protocol.
HTTP	TCP	80	Hyper Text Transfer Protocol - a client/server protocol for the world wide web.
HTTPS	TCP	443	HTTPS is a secured http session often used in e-commerce.
ICMP	User-Defined	1	Internet Control Message Protocol is often used for diagnostic purposes.
ICQ	UDP	4000	This is a popular Internet chat program.
IGMP (MULTICAST)	User-Defined	2	Internet Group Multicast Protocol is used when sending packets to a specific group of hosts.
IKE	UDP	500	The Internet Key Exchange algorithm is used for key distribution and management.
IMAP4	TCP	143	The Internet Message Access Protocol is used for email.
IMAP4S	TCP	993	This is a more secure version of IMAP4 that runs over SSL.
IRC	TCP/UDP	6667	This is another popular Internet chat program.
MSN Messenger	TCP	1863	Microsoft Networks' messenger service uses this protocol.
NetBIOS	TCP/UDP TCP/UDP TCP/UDP TCP/UDP	137 138 139 445	The Network Basic Input/Output System is used for communication between computers in a LAN.
NEW-ICQ	TCP	5190	An Internet chat program.
NEWS	TCP	144	A protocol for news groups.

Table 141 Examples of Services (continued)

NAME	PROTOCOL	PORT(S)	DESCRIPTION
NFS	UDP	2049	Network File System - NFS is a client/server distributed file service that provides transparent file sharing for network environments.
NNTP	TCP	119	Network News Transport Protocol is the delivery mechanism for the USENET newsgroup service.
PING	User-Defined	1	Packet Internet Groper is a protocol that sends out ICMP echo requests to test whether or not a remote host is reachable.
POP3	TCP	110	Post Office Protocol version 3 lets a client computer get email from a POP3 server through a temporary connection (TCP/IP or other).
POP3S	TCP	995	This is a more secure version of POP3 that runs over SSL.
PPTP	TCP	1723	Point-to-Point Tunneling Protocol enables secure transfer of data over public networks. This is the control channel.
PPTP_TUNNEL (GRE)	User-Defined	47	PPTP (Point-to-Point Tunneling Protocol) enables secure transfer of data over public networks. This is the data channel.
RCMD	TCP	512	Remote Command Service.
REAL_AUDIO	TCP	7070	A streaming audio service that enables real time sound over the web.
REXEC	TCP	514	Remote Execution Daemon.
RLOGIN	TCP	513	Remote Login.
ROADRUNNER	TCP/UDP	1026	This is an ISP that provides services mainly for cable modems.
RTELNET	TCP	107	Remote Telnet.
RTSP	TCP/UDP	554	The Real Time Streaming (media control) Protocol (RTSP) is a remote control for multimedia on the Internet.
SFTP	TCP	115	The Simple File Transfer Protocol is an old way of transferring files between computers.
SMTP	TCP	25	Simple Mail Transfer Protocol is the message-exchange standard for the Internet. SMTP enables you to move messages from one email server to another.
SMTPS	TCP	465	This is a more secure version of SMTP that runs over SSL.
SNMP	TCP/UDP	161	Simple Network Management Program.
SNMP-TRAPS	TCP/UDP	162	Traps for use with the SNMP (RFC:1215).
SQL-NET	TCP	1521	Structured Query Language is an interface to access data on many different types of database systems, including mainframes, midrange systems, UNIX systems and network servers.
SSDP	UDP	1900	The Simple Service Discovery Protocol supports Universal Plug-and-Play (UPnP).
SSH	TCP/UDP	22	Secure Shell Remote Login Program.
STRM WORKS	UDP	1558	Stream Works Protocol.
SYSLOG	UDP	514	Syslog allows you to send system logs to a UNIX server.

Table 141 Examples of Services (continued)

NAME	PROTOCOL	PORT(S)	DESCRIPTION
TACACS	UDP	49	Login Host Protocol used for (Terminal Access Controller Access Control System).
TELNET	TCP	23	Telnet is the login and terminal emulation protocol common on the Internet and in UNIX environments. It operates over TCP/IP networks. Its primary function is to allow users to log into remote host systems.
VDOLIVE	TCP UDP	7000 user- defined	A videoconferencing solution. The UDP port number is specified in the application.

APPENDIX D

Legal Information

Copyright

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Regulatory Notice and Statement

UNITED STATES of AMERICA



The following information applies if you use the product within USA area.

FCC EMC Statement

- The device complies with Part 15 of FCC rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.
- This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
- If this device does cause harmful interference to radio or television reception, which is found by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna
 - Increase the separation between the devices
 - Connect the equipment to an outlet other than the receiver's
 - Consult a dealer or an experienced radio/TV technician for assistance

The following information applies if you use the product with RF function within USA area.

FCC Radiation Exposure Statement

- This device complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.
- This transmitter must be at least 27 cm from the user and must not be co-located or operating in conjunction with any other antenna or transmitter.
- Operation of this device is restricted to indoor use only, except for relevant user's manual mention that this device can be installed into the external environment.

CANADA

The following information applies if you use the product within Canada area.

Innovation, Science and Economic Development Canada ICES Statement

CAN ICES-3 (B)/NMB-3(B)

Innovation, Science and Economic Development Canada RSS-GEN & RSS-247 Statement

- This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.
- This radio transmitter (2468C-EX5510B0) has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed below with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed, are strictly prohibited for use with this device.

Antenna Information

NO.	MODEL NAME	TYPE	MANUFACTURER	GAIN	CONNECTOR
1	65-034-000014B	Dipole	Airgain	0.12 dBi (2.4~2.4835 GHz)	i-pex(MHF)
2	65-034-000015B	Dipole	Airgain	0.12 dBi (2.4~2.4835 GHz)	i-pex(MHF)
3	65-034-000016B	Dipole	Airgain	0.12 dBi (2.4~2.4835 GHz)	i-pex(MHF)
4	65-034-000017B	Dipole	Airgain	0.12 dBi (2.4~2.4835 GHz)	i-pex(MHF)
5	65-034-000018B	Dipole	Airgain	0 dBi (5.15~5.85 GHz)	i-pex(MHF)
6	65-034-000019B	Dipole	Airgain	0 dBi (5.15~5.85 GHz)	i-pex(MHF)
7	65-034-000020B	Dipole	Airgain	0 dBi (5.15~5.85 GHz)	i-pex(MHF)
8	65-034-000021B	Dipole	Airgain	0 dBi (5.15~5.85 GHz)	i-pex(MHF)

If the product with 5G wireless function operating in 5150-5250 MHz and 5725-5850 MHz, the following attention must be paid.

- The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.
- For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits as appropriate; and
- Where applicable, antenna type(s), antenna model(s), and the worst-case tilt angle(s) necessary to remain compliant with the e.i.r.p. elevation mask requirement set forth in Section 6.2.2.3 of RSS 247 shall be clearly indicated.

If the product with 5G wireless function operating in 5250-5350 MHz and 5470-5725 MHz, the following attention must be paid.

- For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit.
- L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage; (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
- Le présent émetteur radio (2468C-EX5510B0) a été approuvé par Innovation, Sciences et Développement économique Canada pour fonctionner avec les types d'antenne énumérés ci dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué pour tout type figurant sur la liste, sont strictement interdits pour l'exploitation de l'émetteur.

Informations Antenne

NO.	MODEL NAME	TYPE	MANUFACTURER	GAIN	CONNECTOR
1	65-034-000014B	Dipole	Airgain	0.12 dBi (2.4~2.4835 GHz)	i-pex(MHF)
2	65-034-000015B	Dipole	Airgain	0.12 dBi (2.4~2.4835 GHz)	i-pex(MHF)
3	65-034-000016B	Dipole	Airgain	0.12 dBi (2.4~2.4835 GHz)	i-pex(MHF)
4	65-034-000017B	Dipole	Airgain	0.12 dBi (2.4~2.4835 GHz)	i-pex(MHF)
5	65-034-000018B	Dipole	Airgain	0 dBi (5.15~5.85 GHz)	i-pex(MHF)
6	65-034-000019B	Dipole	Airgain	0 dBi (5.15~5.85 GHz)	i-pex(MHF)
7	65-034-000020B	Dipole	Airgain	0 dBi (5.15~5.85 GHz)	i-pex(MHF)
8	65-034-000021B	Dipole	Airgain	0 dBi (5.15~5.85 GHz)	i-pex(MHF)

Lorsque la fonction sans fil 5G fonctionnant en 5150-5250 MHz and 5725-5850 MHz est activée pour ce produit , il est nécessaire de porter une attention particulière aux choses suivantes

- Les dispositifs fonctionnant dans la bande de 5 150 à 5 250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;
- Pour les dispositifs munis d'antennes amovibles, le gain maximal d'antenne permis (pour les dispositifs utilisant la bande de 5 725 à 5 850 MHz) doit être conforme à la limite de la p.i.r.e. spécifiée, selon le cas;
- Lorsqu'il y a lieu, les types d'antennes (s'il y en a plusieurs), les numéros de modèle de l'antenne et les pires angles d'inclinaison nécessaires pour rester conforme à l'exigence de la p.i.r.e. applicable au masque d'élévation, énoncée à la section 6.2.2.3 du CNR-247, doivent être clairement indiqués.

Lorsque la fonction sans fil 5G fonctionnant en 5250-5350 MHz et 5470-5725 MHz est activée pour ce produit , il est nécessaire de porter une attention particulière aux choses suivantes.

- Pour les dispositifs munis d'antennes amovibles, le gain maximal d'antenne permis pour les dispositifs utilisant les bandes de 5 250 à 5 350 MHz et de 5 470 à 5 725 MHz doit être conforme à la limite de la p.i.r.e.

Industry Canada radiation exposure statement

This device complies with ISED radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 32 cm between the radiator and your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 32 cm de distance entre la source de rayonnement et votre corps.

EUROPEAN UNION

The following information applies if you use the product within the European Union.

Declaration of Conformity with Regard to EU Directive 2014/53/EU (Radio Equipment Directive, RED)

- Compliance information for wireless products relevant to the EU and other Countries following the EU Directive 2014/53/EU (RED). And this product may be used in all EU countries (and other countries following the EU Directive 2014/53/EU) without any limitation except for the countries mentioned below table:
- In the majority of the EU and other European countries, the 5GHz bands have been made available for the use of wireless local area networks (LANs). Later in this document you will find an overview of countries in which additional restrictions or requirements or both are applicable. The requirements for any country may evolve. Zyxel recommends that you check with the local authorities for the latest status of their national regulations for the 5GHz wireless LANs.
- If this device for operation in the band 5150-5350 MHz, it is for indoor use only.
- This equipment should be installed and operated with a minimum distance of 20cm between the radio equipment and your body.

Български (Bulgarian)	С настоящото Zyxel декларира, че това оборудване е в съответствие със съществените изисквания и другите приложими разпоредбите на Директива 2014/53/ЕС. National Restrictions <ul style="list-style-type: none"> • The Belgian Institute for Postal Services and Telecommunications (BIPT) must be notified of any outdoor wireless link having a range exceeding 300 meters. Please check http://www.bipt.be for more details. • Draadloze verbindingen voor buitengebruik en met een reikwijdte van meer dan 300 meter dienen aangemeld te worden bij het Belgisch Instituut voor postdiensten en telecommunicatie (BIPT). Zie http://www.bipt.be voor meer gegevens. • Les liaisons sans fil pour une utilisation en extérieur d'une distance supérieure à 300 mètres doivent être notifiées à l'Institut Belge des services Postaux et des Télécommunications (IBPT). Visitez http://www.ibpt.be pour de plus amples détails.
Español (Spanish)	Por medio de la presente Zyxel declara que el equipo cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/53/UE..
Čeština (Czech)	Zyxel tímto prohlašuje, že tento zařízení je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/53/EU.
Dansk (Danish)	Undertegnede Zyxel erklærer herved, at følgende udstyr overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53/EU. National Restrictions <ul style="list-style-type: none"> • In Denmark, the band 5150 - 5350 MHz is also allowed for outdoor usage. • I Danmark må frekvensbåndet 5150 - 5350 også anvendes udendørs.
Deutsch (German)	Hiermit erklärt Zyxel, dass sich das Gerät Ausstattung in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 2014/53/EU befindet.
Eesti keel (Estonian)	Käesolevaga kinnitab Zyxel seadme seadmed vastavust direktiivi 2014/53/EL põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
Ελληνικά (Greek)	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Zyxel ΔΗΛΩΝΕΙ ΟΤΙ ΕΞΟΤΙΣΜΟΣ ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53/ΕΕ.
English	Hereby, Zyxel declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.
Français (French)	Par la présente Zyxel déclare que l'appareil équipements est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/UE.
Hrvatski (Croatian)	Zyxel ovime izjavljuje da je radijska oprema tipa u skladu s Direktivom 2014/53/UE.
Íslenska (Icelandic)	Hér með lýsir, Zyxel því yfir að þessi búnaður er í samræmi við grunnkröfur og önnur viðeigandi ákvæði tilskipunar 2014/53/UE.

Italiano (Italian)	<p>Con la presente Zyxel dichiara che questo attrezzatura è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2014/53/UE.</p> <p>National Restrictions</p> <ul style="list-style-type: none"> This product meets the National Radio Interface and the requirements specified in the National Frequency Allocation Table for Italy. Unless this wireless LAN product is operating within the boundaries of the owner's property, its use requires a "general authorization." Please check http://www.sviluppoeconomico.gov.it/ for more details. Questo prodotto è conforme alla specifiche di Interfaccia Radio Nazionali e rispetta il Piano Nazionale di ripartizione delle frequenze in Italia. Se non viene installato all'interno del proprio fondo, l'utilizzo di prodotti Wireless LAN richiede una "Autorizzazione Generale". Consultare http://www.sviluppoeconomico.gov.it/ per maggiori dettagli.
Latviešu valoda (Latvian)	<p>Ar šo Zyxel deklarē, ka iekārtas atbilst Direktīvas 2014/53/ES būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.</p> <p>National Restrictions</p> <ul style="list-style-type: none"> The outdoor usage of the 2.4 GHz band requires an authorization from the Electronic Communications Office. Please check http://www.esd.lv for more details. 2.4 GHz frekvenču joslas izmantošanai ārpus telpām nepieciešama atļauja no Elektronisko sakaru direkcijas. Vairāk informācijas: http://www.esd.lv.
Lietuvių kalba (Lithuanian)	Šiuo Zyxel deklaruoją, kad šis įranga atitinka esminius reikalavimus ir kitas 2014/53/ES Direktyvos nuostatas.
Magyar (Hungarian)	Alulírott, Zyxel nyilatkozom, hogy a berendezés megfelel a vonatkozó alapvető követelményeknek és az 2014/53/EU irányelv egyéb előírásainak.
Malti (Maltese)	Hawnhekk, Zyxel, jiddikjara li dan tagħmir jikkonforma mal-htigijiet essenzjali u ma provvedimenti oħrajn rilevanti li hemm fid-Direttiva 2014/53/UE.
Nederlands (Dutch)	Hierbij verklaart Zyxel dat het toestel uitrusting in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EU.
Polski (Polish)	Niniejszym Zyxel oświadcza, że sprzęt jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2014/53/UE.
Português (Portuguese)	Zyxl declara que este equipamento está conforme com os requisitos essenciais e outras disposições da Directiva 2014/53/UE.
Română (Romanian)	Prin prezenta, Zyxl declară că acest echipament este în conformitate cu cerințele esențiale și alte prevederi relevante ale Directivei 2014/53/UE.
Slovenčina (Slovak)	Zyxl týmto vyhlasuje, že zariadenia spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/53/EÚ.
Slovenščina (Slovene)	Zyxl izjavlja, da je ta oprema v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2014/53/EU.
Suomi (Finnish)	Zyxl vakuuttaa täten että laitteet tyyppinen laite on direktiivin 2014/53/EU oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
Svenska (Swedish)	Härmed intygar Zyxl att denna utrustning står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53/EU.
Norsk (Norwegian)	Erklærer herved Zyxl at dette utstyret er i samsvar med de grunnleggende kravene og andre relevante bestemmelser i direktiv 2014/53/EU.

Notes:

- Although Norway, Switzerland and Liechtenstein are not EU member states, the EU Directive 2014/53/EU has also been implemented in those countries.
- The regulatory limits for maximum output power are specified in EIRP. The EIRP level (in dBm) of a device can be calculated by adding the gain of the antenna used (specified in dBi) to the output power available at the connector (specified in dBm).

List of national codes

COUNTRY	ISO 3166 2 LETTER CODE	COUNTRY	ISO 3166 2 LETTER CODE
Austria	AT	Liechtenstein	LI
Belgium	BE	Lithuania	LT
Bulgaria	BG	Luxembourg	LU
Croatia	HR	Malta	MT
Cyprus	CY	Netherlands	NL
Czech Republic	CZ	Norway	NO
Denmark	DK	Poland	PL
Estonia	EE	Portugal	PT
Finland	FI	Romania	RO
France	FR	Serbia	RS
Germany	DE	Slovakia	SK
Greece	GR	Slovenia	SI
Hungary	HU	Spain	ES
Iceland	IS	Switzerland	CH
Ireland	IE	Sweden	SE
Italy	IT	Turkey	TR
Latvia	LV	United Kingdom	GB

Safety Warnings

- Do not use this product near water, for example, in a wet basement or near a swimming pool.
- Do not expose your device to dampness, dust or corrosive liquids.
- Do not store things on the device.
- Do not obstruct the device ventilation slots as insufficient airflow may harm your device. For example, do not place the device in an enclosed space such as a box or on a very soft surface such as a bed or sofa.
- Do not install, use, or service this device during a thunderstorm. There is a remote risk of electric shock from lightning.
- Connect ONLY suitable accessories to the device.
- Do not open the device or unit. Opening or removing covers can expose you to dangerous high voltage points or other risks.
- Only qualified service personnel should service or disassemble this device. Please contact your vendor for further information.
- Make sure to connect the cables to the correct ports.
- Place connecting cables carefully so that no one will step on them or stumble over them.
- Always disconnect all cables from this device before servicing or disassembling.
- Do not remove the plug and connect it to a power outlet by itself; always attach the plug to the power adaptor first before connecting it to a power outlet.
- Do not allow anything to rest on the power adaptor or cord and do NOT place the product where anyone can walk on the power adaptor or cord.
- Please use the provided or designated connection cables/power cables/adaptors. Connect it to the right supply voltage (for example, 110V AC in North America or 230V AC in Europe). If the power adaptor or cord is damaged, it might cause electrocution. Remove it from the device and the power source, repairing the power adapter or cord is prohibited. Contact your local vendor to order a new one.
- Do not use the device outside, and make sure all the connections are indoors. There is a remote risk of electric shock from lightning.
- CAUTION: Risk of explosion if battery is replaced by an incorrect type, dispose of used batteries according to the instruction. Dispose them at the applicable collection point for the recycling of electrical and electronic devices. For detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the store where you purchased the product.
- The following warning statements apply, where the disconnect device is not incorporated in the device or where the plug on the power supply cord is intended to serve as the disconnect device.
 - For permanently connected devices, a readily accessible disconnect device shall be incorporated external to the device;
 - For pluggable devices, the socket-outlet shall be installed near the device and shall be easily accessible.
- CLASS 1 LASER PRODUCT
APPAREIL À LASER DE CLASS 1
PRODUCT COMPLIES WITH 21 CFR 1040.10 AND 1040.11.
PRODUIT CONFORME SELON 21 CFR 1040.10 ET 1040.11.

Important Safety Instructions

- Caution! The RJ-45 jacks are not used for telephone line connection.
- Caution! To reduce the risk of fire, use only No. 26 AWG or larger (e.g., 24 AWG) UL Listed or CSA Certified Telecommunication Line Cord.
- Caution! Do not use this product near water, for example a wet basement or near a swimming pool.
- Caution! Avoid using this product (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Caution! Always disconnect all telephone lines from the wall outlet before servicing or disassembling this product.
- Attention: Les prises RJ-45 ne sont pas utilisées pour la connexion de la ligne téléphonique.
- Attention: Pour réduire les risques d'incendie n'utiliser que des câbles de type 26 AWG ou des câbles de connexion plus épais.
- Attention: Ne pas utiliser ce produit près de l'eau, par exemple un sous-sol humide ou près d'une piscine.
- Attention: Évitez d'utiliser ce produit (autre qu'un type sans fil) pendant un orage. Il peut y avoir un risque de choc électrique de la foudre.
- Attention: Toujours débrancher toutes les lignes téléphoniques de la prise murale avant de réparer ou de démonter ce produit.

Environment Statement

ErP (Energy-related Products)

Zyxel products put on the EU market in compliance with the requirement of the European Parliament and the Council published Directive 2009/125/EC establishing a framework for the setting of ecodesign requirements for energy-related products (recast), so called as "ErP Directive (Energy-related Products directive)" as well as ecodesign requirement laid down in applicable implementing measures, power consumption has satisfied regulation requirements which are:

- Network standby power consumption < 8W, and/or
- Off mode power consumption < 0.5W, and/or
- Standby mode power consumption < 0.5W.

(Wireless setting, please refer to the chapter about wireless settings for more detail.)

European Union - Disposal and Recycling Information

The symbol below means that according to local regulations your product and/or its battery shall be disposed of separately from domestic waste. If this product is end of life, take it to a recycling station designated by local authorities. At the time of disposal, the separate collection of your product and/or its battery will help save natural resources and ensure that the environment is sustainable development.

Die folgende Symbol bedeutet, dass Ihr Produkt und/oder seine Batterie gemäß den örtlichen Bestimmungen getrennt vom Hausmüll entsorgt werden muss. Wenden Sie sich an eine Recyclingstation, wenn dieses Produkt das Ende seiner Lebensdauer erreicht hat. Zum Zeitpunkt der Entsorgung wird die getrennte Sammlung von Produkt und/oder seiner Batterie dazu beitragen, natürliche Ressourcen zu sparen und die Umwelt und die menschliche Gesundheit zu schützen.

El símbolo de abajo indica que según las regulaciones locales, su producto y/o su batería deberán depositarse como basura separada de la doméstica. Cuando este producto alcance el final de su vida útil, llévelo a un punto limpio. Cuando llegue el momento de desechar el producto, la recogida por separado éste y/o su batería ayudará a salvar los recursos naturales y a proteger la salud humana y medioambiental.

Le symbole ci-dessous signifie que selon les réglementations locales votre produit et/ou sa batterie doivent être éliminés séparément des ordures ménagères. Lorsque ce produit atteint sa fin de vie, amenez-le à un centre de recyclage. Au moment de la mise au rebut, la collecte séparée de votre produit et/ou de sa batterie aidera à économiser les ressources naturelles et protéger l'environnement et la santé humaine.

Il simbolo sotto significa che secondo i regolamenti locali il vostro prodotto e/o batteria deve essere smaltito separatamente dai rifiuti domestici. Quando questo prodotto raggiunge la fine della vita di servizio portarlo a una stazione di riciclaggio. Al momento dello smaltimento, la raccolta separata del vostro prodotto e/o della sua batteria aiuta a risparmiare risorse naturali e a proteggere l'ambiente e la salute umana.

Symbolen innebär att enligt lokal lagstiftning ska produkten och/eller dess batteri kastas separat från hushållsavfallet. När den här produkten når slutet av sin livslängd ska du ta den till en återvinningsstation. Vid tiden för kasseringen bidrar du till en bättre miljö och mänsklig hälsa genom att göra dig av med den på ett återvinningsställe.



台灣



以下訊息適用於產品具有無線功能且銷售至台灣地區

- 第十二條 經型式認證合格之低功率射頻電機，非經許可，公司，商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。
- 第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。
- 無線資訊傳輸設備須忍受合法通信之干擾且不得干擾合法通信；如造成干擾，應立即停用，俟無干擾之虞，始得繼續使用。
- 無線資訊傳輸設備的製造廠商應確保頻率穩定性，如依製造廠商使用手冊上所述正常操作，發射的信號應維持於操作頻帶中
- 使用無線產品時，應避免影響附近雷達系統之操作。
- 高增益指向性天線只得應用於固定式點對點系統。

以下訊息僅適用於產品屬於專業安裝並銷售至台灣地區

- 本器材須經專業工程人員安裝及設定，始得設置使用，且不得直接販售給一般消費者。





安全警告 - 為了您的安全，請先閱讀以下警告及指示：

- 請勿將此產品接近水、火焰或放置在高溫的環境。
- 避免設備接觸：
 - 任何液體 - 切勿讓設備接觸水、雨水、高濕度、污水腐蝕性的液體或其他水份。
 - 灰塵及污物 - 切勿接觸灰塵、污物、沙土、食物或其他不合適的材料。
- 雷雨天氣時，不要安裝、使用或維修此設備。有遭受電擊的風險。
- 切勿重摔或撞擊設備，並勿使用不正確的電源變壓器。
- 若接上不正確的電源變壓器會有爆炸的風險。
- 請勿隨意更換產品內的電池。
- 如果更換不正確之電池型式，會有爆炸的風險，請依製造商說明書處理使用過之電池。
- 請將廢電池丟棄在適當的電器或電子設備回收處。
- 請勿將設備解體。
- 請勿阻礙設備的散熱孔，空氣對流不足將會造成設備損害。
- 請插在正確的電壓供給插座（如：北美 / 台灣電壓 110V AC，歐洲是 230V AC）。
- 假若電源變壓器或電源變壓器的纜線損壞，請從插座拔除，若您還繼續插電使用，會有觸電死亡的風險。
- 請勿試圖修理電源變壓器或電源變壓器的纜線，若有毀損，請直接聯絡您購買的店家，購買一個新的電源變壓器。
- 請勿將此設備安裝於室外，此設備僅適合放置於室內。
- 請勿隨一般垃圾丟棄。
- 請參閱產品背貼上的設備額定功率。
- 請參考產品型錄或是彩盒上的作業溫度。
- 產品沒有斷電裝置或者採用電源線的插頭視為斷電裝置的一部分，以下警語將適用：
 - 對永久連接之設備，在設備外部須安裝可觸及之斷電裝置；
 - 對插接式之設備，插座必須接近安裝之地點而且是易於觸及的。

About the Symbols

Various symbols are used in this product to ensure correct usage, to prevent danger to the user and others, and to prevent property damage. The meaning of these symbols are described below. It is important that you read these descriptions thoroughly and fully understand the contents.

Explanation of the Symbols

SYMBOL	EXPLANATION
	Alternating current (AC): AC is an electric current in which the flow of electric charge periodically reverses direction.
	Direct current (DC): DC is the unidirectional flow or movement of electric charge carriers.
	Earth; ground: A wiring terminal intended for connection of a Protective Earthing Conductor.
	Class II equipment: The method of protection against electric shock in the case of class II equipment is either double insulation or reinforced insulation.

Viewing Certifications

Go to <http://www.zyxel.com> to view this product's documentation and certifications.

Zyxel Limited Warranty

Zyxel warrants to the original end user (purchaser) that this product is free from any defects in material or workmanship for a specific period (the Warranty Period) from the date of purchase. The Warranty Period varies by region. Check with your vendor and/or the authorized Zyxel local distributor for details about the Warranty Period of this product. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, Zyxel will, at its discretion, repair or replace the defective products or components without charge for either parts or labor, and to whatever extent it shall deem necessary to restore the product or components to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal or higher value, and will be solely at the discretion of Zyxel. This warranty shall not apply if the product has been modified, misused, tampered with, damaged by an act of God, or subjected to abnormal working conditions.

Note

Repair or replacement, as provided under this warranty, is the exclusive remedy of the purchaser. This warranty is in lieu of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular use or purpose. Zyxel shall in no event be held liable for indirect or consequential damages of any kind to the purchaser.

To obtain the services of this warranty, contact your vendor. You may also refer to the warranty policy for the region in which you bought the device at http://www.zyxel.com/web/support_warranty_info.php.

Registration

Register your product online to receive email notices of firmware upgrades and information at www.zyxel.com for global products, or at www.us.zyxel.com for North American products.

Open Source Licenses

This product contains in part some free software distributed under GPL license terms and/or GPL like licenses. Open source licenses are provided with the firmware package. You can download the latest firmware at www.zyxel.com. To obtain the source code covered under those Licenses, please contact support@zyxel.com.tw to get it.

Index

A

ACK message [245](#)
ACL rule [203](#)
activation
 firewalls [199](#)
 SIP ALG [175](#)
 SSID [94](#)
Address Resolution Protocol [264](#)
applications
 Internet access [18](#)
applications, NAT [180](#)
ARP Table [264](#), [266](#)
authentication [106](#), [108](#)
 RADIUS server [108](#)

B

backup
 configuration [296](#)
Basic Service Set, see BSS
blinking LEDs [20](#)
Broadband [74](#)
broadcast [86](#)
BSS [108](#)
 example [109](#)
BYE request [245](#)

C

CA [217](#)
call history [239](#)
call hold [250](#), [252](#)
call service mode [250](#), [251](#)
call transfer [251](#), [252](#)
call waiting [251](#), [252](#)
Canonical Format Indicator See CFI

certificate
 factory default [218](#)
certificates [217](#)
 authentication [217](#)
 CA
 creating [218](#)
 public key [217](#)
 replacing [218](#)
 storage space [218](#)
Certification Authority [217](#)
Certification Authority, see CA
certifications [330](#)
 viewing [332](#)
CFI [85](#)
channel, wireless LAN [106](#)
Class of Service [248](#)
Class of Service, see CoS
client list [123](#)
client-server protocol [242](#)
comfort noise generation [247](#)
configuration
 backup [296](#)
 firewalls [199](#)
 reset [297](#)
 restoring [297](#)
 static route [138](#), [140](#), [183](#)
contact information [308](#)
copyright [326](#)
CoS [161](#), [248](#)
CoS technologies [146](#)
creating certificates [218](#)
CTS threshold [102](#), [106](#)
customer support [308](#)

D

data fragment threshold [102](#), [106](#)
DDoS [199](#)
default server address [174](#)

Denials of Service, see DoS
DHCP [118, 135](#)
differentiated services [249](#)
Differentiated Services, see DiffServ [161](#)
DiffServ [161](#)
 marking rule [161](#)
DiffServ (Differentiated Services) [248](#)
 code points [248](#)
 marking rule [249](#)
digital IDs [217](#)
disclaimer [326](#)
DMZ [173](#)
DNS [118, 135](#)
DNS server address assignment [86](#)
Domain Name [181](#)
Domain Name System, see DNS
Domain Name System. See DNS.
DoS [199](#)
DS field [161, 249](#)
DS, dee differentiated services
DSCP [161, 248](#)
dynamic DNS [182](#)
 wildcard [182](#)
Dynamic Host Configuration Protocol, see DHCP
DYNDNS wildcard [182](#)

E

ECHO [181](#)
echo cancellation [247](#)
e-mail
 log example [292](#)
Encapsulation [84](#)
 MER [84](#)
 PPP over Ethernet [84](#)
encryption [108](#)
Europe type call service mode [250](#)
Extended Service Set IDentification [91, 96](#)

F

Fast Leave [188](#)

filters
 MAC address [97, 107](#)
Finger [181](#)
firewalls [198](#)
 add protocols [201](#)
 configuration [199](#)
 DDoS [199](#)
 DoS [199](#)
 LAND attack [199](#)
 Ping of Death [199](#)
 SYN attack [199](#)
firmware [294](#)
 version [64](#)
flash key [250](#)
flashing [250](#)
forwarding ports [166](#)
fragmentation threshold [102, 106](#)
FTP [166, 181](#)

G

G.168 [247](#)

H

HTTP [181](#)

I

ICMPv6 [186](#)
IEEE 802.1Q [85](#)
IGA [178](#)
IGMP [86](#)
 multicast group list [186, 269, 270](#)
 version [86](#)
IGMP Fast Leave [186](#)
IGMPv2 [186](#)
IGMPv3 [186](#)
ILA [178](#)
Inside Global Address, see IGA
Inside Local Address, see ILA

interface group [192](#)
Internet
 wizard setup [32](#)
Internet access
 wizard setup [32](#)
Internet Protocol version 6 [75](#)
Internet Protocol version 6, see IPv6
Intra LAN Multicast [188](#)
IP address [117, 135](#)
 ping [299](#)
 private [136](#)
 WAN [75](#)
IP Address Assignment [85](#)
IP alias
 NAT applications [180](#)
IPv6 [75, 314](#)
 addressing [75, 86, 314](#)
 EUI-64 [316](#)
 global address [314](#)
 interface ID [316](#)
 link-local address [314](#)
 Neighbor Discovery Protocol [314](#)
 ping [314](#)
 prefix [75, 87, 314](#)
 prefix delegation [77](#)
 prefix length [75, 87, 314](#)
 unspecified address [315](#)
ITU-T [247](#)

K

key combinations [253](#)
keypad [253](#)

L

LAN [117](#)
 client list [123](#)
 DHCP [118, 135](#)
 DNS [118, 135](#)
 IP address [117, 119, 135](#)
 MAC address [124](#)
 status [64, 69](#)
 subnet mask [118, 119, 135](#)

LAN to LAN multicast [188](#)
LAND attack [199](#)
limitations
 wireless LAN [108](#)
 WPS [115](#)
listening port [233](#)
login [24](#)
 passwords [24](#)
logs [254, 257, 269, 290](#)

M

MAC address [98, 124](#)
 filter [97, 107](#)
MAC authentication [97](#)
Mac filter [207](#)
managing the device
 good habits [19](#)
MBSSID [109](#)
MLD [186](#)
MLDv1 [186](#)
MLDv2 [186](#)
MTU (Multi-Tenant Unit) [85](#)
multicast [86](#)
Multicast Listener Discovery, see MLD
multimedia [241](#)
Multiple BSS, see MBSSID

N

NAT [165, 167, 178, 179](#)
 applications [180](#)
 IP alias [180](#)
 example [180](#)
 global [179](#)
 IGA [178](#)
 ILA [178](#)
 inside [179](#)
 local [179](#)
 outside [179](#)
 port forwarding [166](#)
 port number [181](#)
 services [181](#)

SIP ALG [174](#)
activation [175](#)
NAT example [181](#)
Network Address Translation, see NAT
network applications [17](#)
Network Map [61](#)
network map [27](#)
NNTP [181](#)
non-proxy calls [238](#)

O

OK response [245, 246](#)

P

passwords [24](#)
PBC [110](#)
peer-to-peer calls [238](#)
Per-Hop Behavior, see PHB [161](#)
PHB [161, 249](#)
phone book
speed dial [238](#)
phone functions [253](#)
PIN, WPS [111](#)
example [112](#)
Ping of Death [199](#)
Point-to-Point Tunneling Protocol, see PPTP
POP3 [181](#)
port forwarding [166](#)
ports [20](#)
PPPoE [85](#)
Benefits [85](#)
PPTP [181](#)
preamble [103, 106](#)
preamble mode [109](#)
prefix delegation [77](#)
private IP address [136](#)
Push Button Configuration, see PBC
push button, WPS [110](#)

Q

QoS [145, 161, 248](#)
marking [146](#)
setup [145](#)
tagging [146](#)
versus CoS [146](#)
Quality of Service, see QoS

R

RADIUS server [108](#)
Real time Transport Protocol, see RTP
reset [23, 297](#)
restart [298](#)
restoring configuration [297](#)
RFC 1058. See RIP.
RFC 1389. See RIP.
RFC 1889 [244](#)
RFC 3164 [254](#)
RIP [144](#)
Routing Information Protocol. See RIP
RTP [244](#)
RTS threshold [102, 106](#)

S

security
wireless LAN [106](#)
Security Log [256](#)
Security Parameter Index, see SPI
service access control [278](#)
Service Set [91, 96](#)
Services [181](#)
Session Initiation Protocol, see SIP
setup
firewalls [199](#)
static route [138, 140, 183](#)
silence suppression [247](#)
Single Rate Three Color Marker, see srTCM
SIP [241](#)
account [241](#)

- call progression [244](#)
- client [242](#)
- identities [241](#)
- INVITE request [245, 246](#)
- number [241](#)
- OK response [246](#)
- proxy server [242](#)
- redirect server [243](#)
- register server [244](#)
- servers [242](#)
- service domain [241](#)
- URI [241](#)
- user agent [242](#)
- SIP ALG [174](#)
 - activation [175](#)
- SMTP [181](#)
- SNMP [181](#)
- SNMP trap [181](#)
- speed dial [238](#)
- SPI [199](#)
- srTCM [163](#)
- SSID [107](#)
 - activation [94](#)
 - MBSSID [109](#)
- static route [137, 144](#)
 - configuration [138, 140, 183](#)
 - example [137](#)
- static VLAN
- status [60](#)
 - firmware version [64](#)
 - LAN [64, 69](#)
 - WAN [64](#)
 - wireless LAN [64](#)
- status indicators [20](#)
- subnet mask [118, 135](#)
- supplementary services [249](#)
- SYN attack [199](#)
- syslog
 - protocol [254](#)
 - severity levels [254](#)
- system
 - firmware [294](#)
 - version [64](#)
 - passwords [24](#)
 - reset [23](#)
 - status [60](#)
 - LAN [64, 69](#)

- WAN [64](#)
- wireless LAN [64](#)
- time [284](#)

T

- Tag Control Information See TCI
- Tag Protocol Identifier See TPID
- TCI
- The [75](#)
- three-way conference [251, 252](#)
- thresholds
 - data fragment [102, 106](#)
 - RTS/CTS [102, 106](#)
- time [284](#)
- ToS [248](#)
- TPID [85](#)
- trTCM [164](#)
- Two Rate Three Color Marker, see trTCM
- Type of Service, see ToS

U

- unicast [86](#)
- Uniform Resource Identifier [241](#)
- Universal Plug and Play, see UPnP
- upgrading firmware [294](#)
- UPnP [125](#)
 - cautions [118](#)
 - NAT traversal [118](#)
- USA type call service mode [251](#)

V

- VAD [247](#)
- Vendor ID [132](#)
- VID
- Virtual Local Area Network See VLAN
- VLAN [85](#)
 - Introduction [85](#)
 - number of possible VIDs

- priority frame
- static
- VLAN ID [85](#)
- VLAN Identifier See VID
- VLAN tag [85](#)
- voice activity detection [247](#)
- voice coding [246](#)
- VoIP [241](#)
 - peer-to-peer calls [238](#)
- VoIP status [261](#)

W

- Wake on LAN [133](#)
- WAN
 - status [64](#)
 - Wide Area Network, see WAN [74](#)
- warranty [332](#)
 - note [332](#)
- web configurator
 - login [24](#)
 - passwords [24](#)
- WEP Encryption [93](#)
- wireless LAN [88, 104](#)
 - authentication [106, 108](#)
 - BSS [108](#)
 - example [109](#)
 - channel [106](#)
 - encryption [108](#)
 - example [105](#)
 - fragmentation threshold [102, 106](#)
 - limitations [108](#)
 - MAC address filter [97, 107](#)
 - MBSSID [109](#)
 - preamble [103, 106](#)
 - RADIUS server [108](#)
 - RTS/CTS threshold [102, 106](#)
 - security [106](#)
 - SSID [107](#)
 - activation [94](#)
 - status [64](#)
 - WPS [110, 112](#)
 - example [113](#)
 - limitations [115](#)
 - PIN [111](#)
 - push button [110](#)

- Wireless tutorial [39](#)
- wizard setup
 - Internet [32](#)
- WPS [110, 112](#)
 - example [113](#)
 - limitations [115](#)
 - PIN [111](#)
 - example [112](#)
 - push button [110](#)

Z

- ZyXEL Family Safety page [213](#)