

One by Wacom®

Important Product Information

(CTL-471, CTL-671)

Precautions

Product Specifications

Disposal and Recycling Information

Regulatory Statement

License and Warranties









One by Wacom (CTL-471, CTL-671)

Important Product Information Version 2.0 B1016 Copyright © Wacom Co., Ltd., 2016

All rights reserved. No part of this manual may be reproduced except for your express personal use.

Wacom reserves the right to revise this publication without obligation to provide notification of such changes.

Wacom does its best to provide current and accurate information in this manual. However, Wacom reserves the right to change any specifications and product configurations at its discretion, without prior notice and without obligation to include such changes in this manual.

The above year indicates when this manual was prepared. However, the date of release to the users of the "manual" is simultaneous with the introduction into the market of the applicable Wacom product.

Wacom is a registered trademarks of Wacom Co., Ltd.











CONTENTS

Precautions	4	Disposal and Recycling Information	7
Warning	4	WEEE	7
Caution	5	Regulatory Statement	7
Product Specifications	6	FCC notice	7
General Specifications	6	EU Conformity Information	7
Tablet (CTL-471)	6	License and Warranties	9
Tablet (CTL-671)	6	Tablet Driver Software End User License	
Pen (LP-171)	6	Agreement	9
		LIMITED WARRANTY	14











PRECAUTIONS

WARNING

If your product is used improperly there is a potential for accident or human injury. Prevent children from swallowing the pen nib or button part. The pen nib, button part, or other movable parts may accidentally be pulled out if children are biting on them. Small parts, such as the pen nib or nib refills, or pen button part can be removed and accidentally swallowed by children.

Do not use the tablet in a facility control system that requires extremely high reliability. It may cause other electronic devices to malfunction, or other devices may cause the tablet to malfunction.

Power off your tablet in locations where/when electronic devices are not allowed. Because the tablet may cause other electronic devices to malfunction in some locations where/when the use of electronic devices is not allowed, such as within an airplane, be sure to turn off the tablet by unplugging the USB connector of this product from your computer.

Do not disassemble the tablet or pen (when equipped). Do not disassemble or otherwise modify the tablet or pen. Such action may cause heat generation, ignition, electrical shock, or other damage, including human injury. Disassembly of the product will void your warranty.

Take note of damaged cabling. If you notice that your tablet cabling is torn or otherwise damaged, there is a potential for product malfunction, electrical shock, or fire. Stop using the product and contact your local distributor or the Wacom customer support center for your region.

Do not expose this product to water or other liquids. Take care to never spill liquids onto the tablet or pen (when equipped). Exposing this product to water or other liquids may cause product malfunction or electrical shock. If the product is exposed to water or other liquids, unplug the USB connector. If your product is equipped with a power cord, unplug the cord from the wall outlet. Power down your computer. Then disconnect any other cables that may remain between the tablet and your computer. Stop using the product and contact your local distributor or the Wacom customer support center for your region.

Do not insert foreign material into the USB plug end or any other opening of this product. If a metal object or foreign material is inserted into the USB plug or other opening of this product, it may cause the product to malfunction or burn out, or cause electrical shock.













Do not use any organic solvent (e.g. alcohol) or even mild detergent to clean the product and the pen. Use of these cleaners can damage the product. Damage of this kind is not covered by the manufacturer's warranty.

Do not use or store this product where:

- Temperature changes are severe or exceed specifications (e.g. outdoors or inside a vehicle).
- Do not use the product in a dusty area.

Do not place heavy articles on the cabling, repeatedly bend the cables sharply, or apply heavy stress to the cable connectors; this may damage the unit or cabling.

Refrain from using this product during thunder or electrical storms. Using this product during thunder or electrical storms may cause product malfunction, fire, or electrical shock.

CAUTION

Do not place or use this product on an unstable surface or workspace. Do not place this product on a shaky, inclined, or vibrating surface. It may drop or fall off, causing damage to the product or human injury.

When cleaning your tablet, power off the unit by unplugging the USB connector from between the tablet and your computer. Electrical shock may occur if you attempt to clean this product when it is connected to your computer.

Further precautions regarding your tablet:

- If equipped with a pen, do not apply heavy stress to the pen tip, eraser, or button part. It may shorten pen tip life or may cause the pen to malfunction.
- If equipped with a pen and a distorted or bent pen nib is used, the pen tool may operate improperly. Therefore, do not apply excessive force when using the pen.
- If equipped with a pen, using a pen nib other than one specifically designed by Wacom for your pen input tool may cause product malfunction.
- When using the pen holder and to avoid damaging the pen (if equipped), do not use
 excessive force when inserting or removing the pen from the holder. Also, do not store
 the pen within the pen holder in such a way that the pen tip, buttons, or eraser are
 continually depressed.
- Do not excessively rub, abrade, or apply liquid to the pen holder (if equipped). These actions may cause threading frays or discoloration of the pen holder.
- Do not place metal objects on this product when it is in use. Metal objects placed on the tablet during use may cause interference, improper operation, or product malfunction.











PRODUCT SPECIFICATIONS

GENERAL SPECIFICATIONS

Communication interface USB

Connector USB Type A (PC) to micro B (Tablet)

Cable length 1 m (3.3 ft)

Operating temperature 5 to 40 degrees C (41 to 104 degrees F)

Storage temperature -20 to + 60 degrees C (-4 to 140 degrees F)

Operating relative humidity 30% to 80% non-condensing Storage relative humidity 30% to 90% non-condensing

Pen Technology Electro-magnetic resonance technology

Pen Active Area Aspect Ratio 16:10

Coordinate Resolution 100 lines per mm (2540 lines per inch)

Coordinate Accuracy +/-0.5 mm (0.02 in)

Readable Height 7 mm (0.28 in)

TABLET (CTL-471)

Physical size (W x D x H) 210 x 146 x 7.5 mm $(8.3 \times 5.7 \times 0.3 \text{ in})$, without tag

and rubber foot

Weight 240 g

Pen Active Area (W x D) 152 x 95 mm (6.0 x 3.7 in)

Power Consumption 25 mA

TABLET (CTL-671)

Physical size (W x D x H) 277 x 189 x 7.5 mm (10.9 x 7.4 x 0.3 in), without tag

and rubber foot

Weight 420 g

Pen Active Area (W x D) 216 x 135 mm (8.5 x 5.3 in)

Power Consumption 25 mA

PEN (LP-171)

Pressure levels 1024 levels

Physical size (L x D) 152.2 x 11.5 mm (5.99 x 0.45 in)

Weight 12.5 g











DISPOSAL AND RECYCLING INFORMATION

WEEE



Reuse, recycling, and recovery. You are urged to recycle this product when replacing it with a newer product or when it has outlived its useful life by bringing it to an appropriate collection point for recyclable materials in your community or region.

By doing this, you can help improve the environment of your community as well as minimize the potential negative effects created should any hazardous substance that

may possibly be present within waste material reach the environment during the disposal process.

Within the European Union, users are required not to dispose of Waste Electrical and Electronic Equipment (WEEE) as unsorted municipal waste, according to the WEEE Directive corresponding local laws of the Member States. Products for which this is applicable will be marked with the WEEE symbol shown at the beginning of this note unless this is not feasible because of the size or the function of the product. Wacom products are subject to the Directive and therefore you should always collect them separately and bring them to the appropriate collection point in your community or region.

REGULATORY STATEMENT

FCC notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

You can determine whether the equipment is causing interference by disconnecting it from your computer. If the interference stops, it was probably caused by the equipment.

If the equipment does cause interference to radio or television reception, you may be able to correct the interference by using one or more of the following measures:

- Rotate the television or radio antenna until the interference stops.
- Move the equipment farther away from the television or radio.
- Plug the equipment and computer into an outlet that is on a different circuit from the television or radio. If necessary, consult your Wacom dealer or an experienced radio/television technician for help. Changes or modifications to this product not authorized by Wacom could void the FCC Certification and negate your authority to operate the product.

EU Conformity Information

The product complies with European EMC and RoHS Directive. See: www.wacom.eu/certificates













INFORMATIONEN ZUR ENTSORGUNG UND ZUM RECYCLING

WEEE-RICHTLINIE



Wiederverwendung, Recycling und Reparatur. Wenn Sie das Gerät durch ein neueres ersetzen oder die Nutzungsdauer des Geräts abgelaufen ist, sollten Sie das Produkt bei einer Recycling-Sammelstelle in Ihrer Nähe abgeben. Sie leisten dadurch einen aktiven Beitrag zum Umweltschutz in Ihrer Gemeinde und tragen dazu bei, dass keinerlei in dem Gerät vorhandene Schadstoffe bei der Entsorgung in

die Umwelt gelangen.

Gemäß der WEEE-Richtlinie und laut Vorschriften in den einzelnen Mitgliedsstaaten ist die Entsorgung von Elektro- und Elektronikschrott im normalen Hausmüll untersagt. Produkte, auf die diese Richtlinie zutreffen, sind mit dem Symbol zur Kennzeichnung von Elektro- und Elektronikgeräten am Anfang dieses Hinweises versehen, es sei denn, diese Kennzeichnung ist aufgrund des Formats oder der Funktion des Produkts nicht möglich. Produkte von Wacom unterliegen der WEEE-Richtlinie. Die Geräte sollten daher stets getrennt gesammelt und der entsprechenden Entsorgungsstelle in Ihrer Region oder Gemeinde zugeführt werden.

RECHTLICHE HINWEISE

EU-KONFORMITÄTSINFORMATION

Das Produkt erfüllt die Anforderungen der europäischen Richtlinien EMV sowie RoHS. Siehe: www.wacom.eu/certificates













LICENSE AND WARRANTIES

TABLET DRIVER SOFTWARE END USER LICENSE AGREEMENT (WORLDWIDE EXCEPT FOR EUROPE, AFRICA AND MIDDLE EAST)

This End User License Agreement (this "Agreement") is between you (both the individual installing the Software and any single legal entity on behalf of which such individual is acting) ("You" or "Your") and Wacom Co. Ltd, 2-510-1 Toyonodai, Kazo-shi, Saitama 349-1148, Japan ("Wacom").

IT IS IMPORTANT THAT YOU READ CAREFULLY AND UNDERSTAND THIS AGREEMENT. BY CLICKING THE "I ACCEPT" BUTTON OR USING OR INSTALLING THE SOFTWARE, YOU AGREE TO BE BOUND BY THIS AGREEMENT. IF YOU DO NOT AGREE WITH ALL THE TERMS OF THIS AGREEMENT AND DO NOT AGREE TO BE BOUND BY THIS AGREEMENT, PLEASE CLICK THE "I DO NOT ACCEPT" BUTTON. IF YOU DO NOT ACCEPT THIS AGREEMENT, YOU WILL NOT HAVE THE RIGHT TO USE OR ACCESS THE SOFTWARE.

1. DEFINITIONS

- 1.1 "Documentation" means the user guides and manuals for installation and use of the Software.
- 1.2 "Product" means the Wacom Tablet hardware, with which the Software has been provided to You
- 1.3 "Software" means the Tablet Driver software and Documentation provided to You with the Product, and any updates to either of the foregoing provided by Wacom to You under this Agreement.

2. SOFTWARE LICENSE

2.1 Limited License.

Subject to the terms and conditions of this Agreement, Wacom hereby grants to You a limited, non-exclusive license to: (a) use and install a single copy of the Software, in machine readable form only, on a single computer or other similar device, solely in conjunction with the Product; (b) use the Documentation provided with the Software in support of Your authorized use of the Software; and (c) make a single back-up copy of the Software, to be used solely for back-up purposes, provided that all trademark, copyright and other proprietary and restricted rights notices, legends and symbols included in the original version of the Software are reproduced on such back-up copy.











2.2 Restrictions.

You will not copy or use the Software (including the Documentation) except as expressly permitted by this Agreement. You will not modify, translate, distribute, create derivative works based on, pledge, relicense, sublicense, loan, rent or lease the Software or use the Software for third-party training, commercial time-sharing or service bureau use. You will not, and will not permit any third party to, reverse engineer, disassemble or decompile the Software, or attempt to determine any source code, algorithms, methods, or techniques used or embodied in the Software, except to the extent expressly permitted by applicable law. You will not use the Software as a stand-alone software or in conjunction with third party products, but may be used only in conjunction with the Product. You will not remove or alter any trademark, copyright or other proprietary and restricted rights notices, legends and symbols appearing in or on the Software.

2.3 No Assignment; One Time Transfer.

You will not transfer, assign or delegate any of Your rights or obligations under this Agreement, by operation of law or otherwise, without the prior written consent of Wacom, which shall not be unreasonably withheld. However, You may make a one-time permanent transfer of all of Your rights under this Agreement to another party in conjunction with Your transfer of the Product if all of the following conditions have been met: (a) the transfer includes all components and parts of the Product, all printed materials, any other warranties applicable to the Product, and all of Your rights and obligations under this Agreement, (b) You do not retain any copies of the Software on any media or computer, and (c) the party receiving the Software reads, understands and agrees to accept the terms of this Agreement. Any transfer, assignment or delegation of any of Your rights or obligations under this Agreement in violation of this paragraph is void and of no effect.

2.4 Ownership.

Wacom and its licensors will retain all right, title and interest in and to the Software, including all patent, copyright, trademark, trade secret and any other intellectual property or industrial rights in and to the Software, and any improvements, updates and derivative works thereof. Wacom reserves all rights and interests in and to the Software. You do not acquire any other rights, express or implied, in the Software other than those rights expressly granted under this Agreement.

2.5 No Support.

Wacom has no obligation to provide technical support, maintenance, upgrades, modifications or new releases under this Agreement.











3. WARRANTIES AND REMEDIES

3.1 Limited Warranties.

Wacom warrants that the Software, when used in accordance with the Documentation and the terms and conditions of this Agreement, will materially perform in accordance with the Documentation for a period of ninety (90) days from the date the Software is first installed or activated by You ("Warranty Period"). In the event that the Software does not comply with the foregoing warranty during such Warranty Period, then Wacom shall make commercially reasonable efforts to correct such non-compliance by repairing or replacing the Software at no additional charge to You. The Software is not fault tolerant and is not designed, permitted or intended for uses related to high risk activities. No oral or written information or advice provided by Wacom, its agents or any distributors or retailers of the Product will create any warranty or in any way increase the scope of the warranties expressly provided by Wacom under this Agreement. This paragraph states the entire liability and obligation of Wacom, and Your sole and exclusive remedy in the event that the Software does not comply with the foregoing warranty. Wacom does not warrant that: (a) the Software will meet Your requirements, (b) the Software will be compatible with or operate on the computer or other device on which You install it, or (c) defects in the Software will be corrected, or that the operation of the Software will be uninterrupted or error-free. This Agreement contains no warranties from Wacom for the Products, which are subject to Wacom's standard hardware warranty (if any) applicable thereto. Wacom will have no warranty obligations under this paragraph if such non-compliance is caused by unauthorized use of the Software, abuse, misuse, alteration, neglect or accidental damage of the Software or any repair or modification of the Software not performed by Wacom. Replacement or repair of Software does not extend its warranty period beyond the original Warranty Period.

3.2 Disclaimers.

Other than for the express warranties contained in this Agreement, WACOM MAKES NO, AND HEREBY DISCLAIMS ALL, OTHER REPRESENTATIONS AND WARRANTIES OF ANY KIND WITH RESPECT TO THE SOFTWARE. TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, WACOM EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO THE SOFTWARE, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, ACCURACY, TITLE AND NON-INFRINGEMENT OF THIRD PARTIES' RIGHTS, AND ANY WARRANTIES THAT MAY ARISE OUT OF COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE. IF YOU ARE A CONSUMER (A USER OF THE SOFTWARE FOR PERSONAL PURPOSES AND NOT FOR BUSINESS, TRADE OR PROFESSIONAL PURPOSES), THE FOREGOING LIMITATIONS MAY NOT APPLY TO YOU BASED ON THE APPLICABLE LAWS OF THE JURISDICTION IN WHICH YOU RESIDE.









4. TERMINATION

This Agreement is effective until terminated. Additionally, Your rights and licenses under this Agreement will automatically terminate and cease to be effective, without any notice or action by Wacom, in the event that You fail to comply with any terms of this Agreement. Upon termination of this Agreement, You will cease all use of the Software and permanently delete and make unrecoverable the Software (including Your back-up copy and all Documentation) from Your computer or similar device on which it was installed. Upon any termination of this Agreement, Sections 1, 2.2, 2.4, 3.2, 4 and 5 will survive.

5. GENERAL TERMS

5.1 Law.

This Agreement and all matters arising out of or relating to this Agreement will be governed by the internal laws of Japan without giving effect to any choice of law rule. This Agreement will not be governed by the United Nations Convention on Contracts for the International Sales of Goods, the application of which is expressly excluded. In the event of any controversy, claim or dispute between the parties arising out of or relating to this Agreement, such controversy, claim or dispute may be tried solely in the Tokyo District Court, located in Japan, and Wacom and You each hereby irrevocably consent to the jurisdiction and venue of such court.

5.2 Limitation of Liability.

In no event will either party be liable for any and all indirect, incidental, special, consequential or punitive damages, or damages for loss of profits, revenue, business, savings, data, use or cost of substitute procurement, incurred by either party or any third party, whether in an action in contract or tort, even if the other party has been advised of the possibility of such damages or if such damages are foreseeable. The parties acknowledge that the limitations of liability in this Section 5.2 and in the other provisions of this Agreement and the allocation of risk herein are an essential element of the bargain between the parties, without which Wacom would not have entered into this Agreement. Wacom's pricing of the Products reflects this allocation of risk and the limitation of liability specified herein. Wacom's liability under this Agreement or in any way related to the Software shall not exceed the amounts actually paid by you for the Product. You are required to keep the invoice or any other documents which prove the amount you actually paid for the Product. Notwithstanding the above, nothing in this Agreement limits Wacom's liability to You to the extent arising out of any willful or grossly negligent misconduct on the part of Wacom.

5.3 Severability.

If any provision of this Agreement is held to be illegal, invalid or otherwise unenforceable, such provision will be severed and deleted from this Agreement, while the remainder of this Agreement will continue in full force and effect.













5.4 Compliance with Laws.

You will comply fully with all applicable laws and regulations, including export laws and local laws of the country or region in which You reside or use the Software. Without limiting the generality of the foregoing, You will not, and You will require Your representatives not to, export, direct or transfer the Software, or any direct product thereof, to any destination, person or entity restricted or prohibited by the applicable law.

5.5 Entire Agreement; General.

This Agreement constitutes the entire agreement between the parties and supersedes all prior or contemporaneous agreements or representations, written or oral, concerning the subject matter of this Agreement. This does not, and shall not be construed to, create any partnership, joint venture, employer-employee, agency or franchisor-franchisee relationship between You and Wacom. Any heading, caption or section title contained herein is inserted only as a matter of convenience, and in no way defines or explains any section or provision hereof. The waiver by either party of any default or breach of this Agreement may only be made in writing and will not constitute a waiver of any other or subsequent default or breach.

















LIMITED WARRANTY (INDIA)

Wacom Co., Ltd. warrants the product, to the original consumer purchaser, to be free from defects in materials and workmanship under normal use and service for a period of one (1) year, from the date of original retail purchase, as evidenced by a copy of the receipt (proof of purchase). Wacom also makes no warranty for consumable items such as battery, pen cartridges, tablet surface sheet and nibs.

Upon discovery of a defect in the product, except in the Software, within the Warranty Period, the warranty holder must contact the original place of purchase to obtain instructions for returning the product for repair or replacement. Wacom and its partners are not obligated to reimburse unauthorized prepaid shipment.

The warranty holder is under no obligation to pay for shipment charges between the original place of purchase and the place of repair or replacement.

Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option. either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period. Wacom shall have no responsibility to repair or replace the product if the failure of the product has resulted from force majeure including but not limited to fire, natural disasters, accident, and act of god; intentional or accidental abuse, misuse, negligence, unauthorized modification or repair, usage of this product in a fashion other than as explained in the users guide, or if the product has been handled or stored other than in accordance with Wacom's storage instructions.

Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with your requirements.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NEITHER WACOM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT. CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT, EVEN IF















WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

In the event that any of the above limitations are held unenforceable, Wacom's liability for any damages to you or any party shall not exceed the purchase price you paid, regardless of the form of any claim.

This Limited Warranty is valid for and only applies to products purchased and used inside India.

This Limited Warranty is a statement of the current warranty policy of the Asia Pacific Division of Wacom Co., Ltd. and takes precedent over all other warranty statements contained in packaging, brochures, manuals, etc.

This Limited Warranty is governed by the laws of Japan and is subject to change without prior notice.

For detailed Asia Pacific Limited Warranty policy, visit http://www.wacom.asia/customer-care/warranty

Contents

For product registration, visit https://register.wacom.asia/

To obtain technical support in India, please contact the Wacom Customer Support Service visit http://wacom.asia/customer-care.







