AOPEN Rollable smart device

User’s Guide

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AOPEN Rollable smart device User’s Guide
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Record the model number, serial number, purchase date and place of purchase information in the space provided below. The serial number and model number are recorded on the label affixed to your computer. All correspondence concerning your unit should include the serial number, model number and purchase information.

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AOPEN Rollable smart device User’s Guide

Model number: _____

Serial number: _____

Date of purchase: _____

Place of purchase: _____

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Special notes on Rollable smart device

The following are normal with the Rollable smart device and do not indicate a problem.

- Due to the nature of the fluorescent light, the screen may flicker during initial use. Turn off the power switch and then turn it on again to make sure the flicker disappears.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- The Smart screen has 99.99% or more effective pixels. It may include blemishes of 0.01%or less such as a missing pixel or a pixel lit all the time.
- Due to the nature of the Smart screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen is recovered slowly by changing the image or turning off the power switch for a few hours.

Information for Your Safety and Comfort

Safety instructions

Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions marked on the product.

Cleaning your Rollable smart device

Please carefully follow these guidelines when cleaning the Rollable smart device:

- Always unplug the Rollable smart device before cleaning.
- Use a soft cloth to wipe the screen and cabinet front and sides.

Connecting/disconnecting the device

Observe the following guidelines when connecting and disconnecting power from the Rollable smart device:

- Make sure the Rollable smart device is attached to its base before connecting the power cord to the AC power outlet.
- Make sure both the Rollable smart device and the computer are turned off before connecting any cable or unplugging the power cord.
- If the system has multiple sources of power, disconnect power from the system by unplugging all power cords from the power supplies.

Accessibility

Be sure that the power outlet you plug the power cord into is easily accessible and located as close to the equipment operator as possible. When you need to disconnect power from the equipment, be sure to unplug the power cord from the electrical outlet.

Safe listening

To protect your hearing, follow these instructions.

- Gradually increase the volume until you can hear it clearly and comfortably and without distortion.
- After setting the volume level, do not increase it after your ears have adjusted.
- Limit the amount of time listening to music at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

Warnings

- Do not use this product near water.
- Do not place this product on an unstable cart, stand or table. If the product falls, it could be seriously damaged.
- Slots and openings are provided for ventilation to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.
- Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind onto or into the product.
- To avoid damage of internal components and to prevent battery leakage, do not place the product on a vibrating surface.
- Never use it under sporting, exercising, or any vibrating environment which will probably cause unexpected short current or damage internal devices.

Using electrical power

- This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not locate this product where people will walk on the cord.
- If an extension cord is used with this product, make sure that the total ampere rating of the equipment plugged into the extension cord does not exceed the extension cord ampere rating. Also, make sure that the total rating of all products plugged into the wall outlet does not exceed the fuse rating.
- Do not overload a power outlet, strip or receptacle by plugging in too many devices. The overall system load must not exceed 80% of the branch circuit rating. If power strips are used, the load should not exceed 80% of the power strip's input rating.
- This product's power cord is equipped with a three-wire grounded plug. The plug only fits in a grounded power outlet. Make sure the power outlet is properly grounded before inserting the power cord plug. Do not insert the plug into a non-grounded power outlet. Contact your electrician for details.

Warning! The grounding pin is a safety feature. Using a power outlet that is not properly grounded may result in electric shock and/or injury.

Note: The grounding pin also provides good protection from unexpected noise produced by other nearby electrical devices that may interfere with the performance of this product.

Product servicing

Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks. Refer all servicing to qualified service personnel.

Unplug this product from the wall outlet and refer servicing to qualified service personnel when:

- the power cord or plug is damaged, cut or frayed
- liquid was spilled into the product
- the product was exposed to rain or water
- the product has been dropped or the case has been damaged
- the product exhibits a distinct change in performance, indicating a need for service
- the product does not operate normally after following the operating instructions

Note: Adjust only those controls that are covered by the operating instructions, since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal condition.

Potentially explosive environments

Switch off your device in any area with a potentially explosive atmosphere and obey all signs and instructions. Potentially explosive atmospheres include areas where you would normally be advised to turn off your vehicle engine. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Switch off the device near gas pumps at service stations. Observe restrictions on the use of radio equipment in fuel depots, storage and distribution areas; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), and areas where the air contains chemicals or particles such as grain, dust or metal powders.

Additional safety information

Your device and its enhancements may contain small parts. Keep them out of the reach of small children.

IT Equipment Recycling Information

AOPEN is strongly committed to environmental protection and views recycling, in the form of salvaging and disposal of used equipment, as one of the company's top priorities in minimizing the burden placed on the environment.

We at AOPEN are very conscious of the environmental effects of our business and strive to identify and provide the best working procedures to reduce the environmental impact of our products.

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over it a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

AOPEN Rollable smart device is purposed for video and visual display of information obtained from electronic devices.

Rollable smart device pixel statement

The Rollable smart device unit is produced with high-precision manufacturing techniques. Nevertheless, some pixels may occasionally misfire or appear as black or red dots. This has no effect on the recorded image and does not constitute a malfunction.

This product has been shipped enabled for power management:

- Activate display's Sleep mode within 15 minutes of user inactivity.
- Activate computer's Sleep mode within 30 minutes of user inactivity.
- Wake the computer from Sleep mode by pushing the power button.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Caution：This device is intended used in a uncontrolled environment without limitations.

Tips and information for comfortable use

Computer users may complain of eyestrain and headaches after prolonged use. Users are also at risk of physical injury after long hours of working in front of a computer. Long work periods, bad posture, poor work habits, stress, inadequate working conditions, personal health and other factors greatly increase the risk of physical injury.

Incorrect computer usage may lead to carpal tunnel syndrome, tendonitis, tenosynovitis or other musculoskeletal disorders. The following symptoms may appear in the hands, wrists, arms, shoulders, neck or back:

- numbness, or a burning or tingling sensation
- aching, soreness or tenderness
- pain, swelling or throbbing
- stiffness or tightness
- coldness or weakness

If you have these symptoms, or any other recurring or persistent discomfort and/or pain related to computer use, consult a physician immediately and inform your company's health and safety department.

The following section provides tips for more comfortable computer use.

Finding your comfort zone

Find your comfort zone by adjusting the viewing angle of the Rollable smart device, using a footrest, or raising your sitting height to achieve maximum comfort. Observe the following tips:

- refrain from staying too long in one fixed posture
- avoid slouching forward and/or leaning backward
- stand up and walk around regularly to remove the strain on your leg muscles

Taking care of your vision

Long viewing hours, wearing incorrect glasses or contact lenses, glare, excessive room lighting, poorly focused screens, very small typefaces and low-contrast displays could stress your eyes. The following sections provide suggestions on how to reduce eyestrain.

Eyes

- Rest your eyes frequently.
- Give your eyes regular breaks by looking away from the Rollable smart device and focusing on a distant point.
- Blink frequently to keep your eyes from drying out.

Display

- Keep your display clean.
- Keep your head at a higher level than the top edge of the display so your eyes point downward when looking at the middle of the display.
- Adjust the display brightness and/or contrast to a comfortable level for enhanced text readability and graphics clarity.

- Eliminate glare and reflections by:
  - placing your display in such a way that the side faces the window or any light source
  - minimizing room light by using drapes, shades or blinds
  - using a task light
  - changing the display's viewing angle
  - using a glare-reduction filter
  - using a display visor, such as a piece of cardboard extended from the display's top front edge
- Avoid adjusting your display to an awkward viewing angle.
- Avoid looking at bright light sources, such as open windows, for extended periods of time.

Developing good work habits

Develop the following work habits to make your computer use more relaxing and productive:

- Take short breaks regularly and often.
- Perform some stretching exercises.
- Breathe fresh air as often as possible.
- Exercise regularly and maintain a healthy body.
- In order to prevent damage to the Rollable smart device, do not lift the Rollable smart device by its base.

Never place a Rollable smart device in an unstable location. A Rollable smart device may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the Rollable smart device.
- Only using furniture that can safely support the Rollable smart device.
- Ensuring the Rollable smart device is not overhanging the edge of the supporting furniture.
- Not placing the Rollable smart device on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the Rollable smart device to a suitable support.
- Not placing the Rollable smart device on cloth or other materials that may be located between the Rollable smart device and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the Rollable smart device or its controls.
- If the existing Rollable smart device is going to be retained and relocated, the same considerations as above should be applied.

Batteries

- Store the accessories (battery, etc.) in a safe location out of the reach of children.
- Do not short circuit, disassemble, or allow the batteries to overheat. Do not dispose of batteries in a fire. Batteries should not be exposed to excessive heat.
- Caution: Risk of fire or explosion if the battery is replaced by an incorrect type.
- Do not store or transport the product at pressures of less than 11.6 kPa (1.68 psi) and altitudes above 15,000 m (49212.5 feet).

Moving

- When moving, make sure the product is turned off, unplugged, and all cables have been removed. It may take 2 or more people to carry larger products. Do not press or put stress on the front panel of the product. Otherwise, this may result in product damage, fire hazard or injury.
- Keep the packing anti-moisture material or vinyl packing out of the reach of children.
- Do not allow an impact shock, any objects to fall into the product, and do not drop anything onto the screen.
- Do not press strongly upon the panel with a hand or a sharp object such as a nail, pencil, or pen, or make a scratch on it. It may cause damage to screen.

Precautions when using the built-in battery

- If liquid leaks from the battery, stop using it immediately and avoid contact with your skin and eyes. It may cause blindness or burns. If any abnormality is found in the body part that came into contact with liquid, wash the area with sufficient water and seek advice from a doctor.
- Do not dispose of batteries in an incorrect manner. Doing so creates a risk of explosion or fire. Battery disposal guidelines vary by country and region. Please dispose of batteries in the proper manner.
- Do not subject the product to shock (particularly the lithium battery). Do not expose it to fire, electric heaters, or direct sunlight. Doing so may result in electric shock, injury, or fire.
- When charging the battery, ensure it is correctly inserted, and do not use any other power supply or circuit. There is a risk of battery damage or fire.
- Be careful when using the battery as it contains lithium. There is a risk of fire or explosion.
- Make sure to use a genuine adaptor/battery approved by ACER. Failure to do so may result in shorter product life or malfunction and may also cause overheating, fire, explosion, or injury.
- Clean the charging terminal using a soft cloth. If the charging terminal is dirty or has foreign substances on it, the battery will not charge normally.
- If the battery is completely discharged and not used for a long period of time, it may not charge at all or the battery life may be reduced.

- Do not disconnect, disassemble, or short circuit the battery. Doing so may result in electric shock, injury, or fire. If you or a third party have disassembled/assembled any part of the product or battery without contacting the ACER Service Centre, you will not be able to receive any repair services or compensation in the event of product failure, safety accidents or injury.
- Do not remove the battery from the product. Doing so may result in electric shock, injury, or fire. If you or a third party have disassembled/assembled any part of the product without contacting the ACER Service Centre, you will not be able to receive any repair services or compensation in the event of product failure, safety accidents or injury.
- Be careful not to get your hands, feet, hair, or clothes caught in the bottom of the stand and the wheels.
- Do not push or kick the product.
- Do not place heavy objects on top of the product.
- Do not ride the product like a kickboard.
- Do not force the product to rotate at an angle that exceeds its limit.
- Be careful if you have pets; they may damage the fabric on the back.

FCC RF Radiation Exposure Statement

(For having wireless function (WLAN, Bluetooth,...))

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter, This equipment should be installed and operated with minimum distance 18 mm between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

IC STATEMENT

This device complies with Industry Canada’s licence-exempt RSSs. Operation is subject to the following two conditions:
(1) This device may not cause interference; and
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device has been evaluated to meet general RF exposure requirement. The distance between the user and antenna should be no less than 19mm.
L’appareil a été évalué pour répondre aux exigences générales en matière d’exposition aux RF. La distance entre l’utilisateur et l’antenne ne doit pas être inférieure à 19mm.

***5g WiFi indoor use only**

Declaration of Conformity

We,
AOPEN Inc.
7F.-5,NO.369,FUXING N.RD.,SONGSHAN DIST.,TAIPEI CITY 10541

And,
Acer Italy s.r.l.
Viale delle Industrie 1/A, 20044 Arese (MI), Italy
Tel: +39-02-939-921, Fax: +39-02 9399-2913
www.acer.it

Product:	**Rollable smart device**
Trade Name:	**AOPEN**
Model Number:	**32S1U Pro**
SKU Number:	**32S1U Pro**
	("x" = 0~9, a ~ z, A ~ Z, or blank)

We, AOPEN Inc., hereby declare under our sole responsibility that the product described above is in conformity with the relevant Union harmonization legislation: Directive 2014/53/EU on Radio Equipment, RoHS Directive 2011/65/EU and ErP Directive 2009/125/EC. The following harmonized standards and/or other relevant standards have been applied:

☒ **Electromagnetic compatibility (Directive 2014/30/EU)**

☒ EN 55032:2015+AC:2016 Class B	☒ EN 61000-3-3:2013+A1: 2019
☒ EN 55035:2017+A11 : 2020	☒ EN61000-3-2:2014 Class D
☒ ETSI EN301 489-1 v 2.2.3 (2019-11)	☒ ETSI EN 301 489-17 32.4 (2020-09);
☒ ETSI EN301 489-3 v 2.11(2019-03)	

☒ **Radio frequency spectrum usage (Directive 2014/53/EU)**

☒ ETSI EN 300 328 v2.2.2 (2019-07)	☒ ETSI EN 301 893 V2.1.1 (2017-05);
☒ ETSI EN 300 440 v 2.2.1(2018-07)	

☒ **Healthy and Safety (Directive 2014/35/EU)**

☒ EN62368-1:2014+A11:2017	☒ EN IEC 62311:2020

☒ **RoHS (Directive 2011/65/EU)**

☒ (EU)2019/2021; EN 50564:2011

☒ **ErP (Directive 2009/125/EC)**

☒ (EU) No 617/2013, EN 62323:2013

☒ **Radio Equipment Directive (RED)2014/53/EU**

☒ Art.3.1(a) Health ;EN IEC 62311:2020

☒ Art.3.1(b) EMC ;ETSI EN301 489-1 v2.2.3(2019-11), ETSI EN 301 489-17 32.4(2020-09); ETSI EN301 489-3 v2.11(2019-03)

☒ Art.3.2 Radio ;ETSI EN 300 328 v2.2.2 (2019-07), ETSI EN 301 893 V2.1.1(2017-05); ETSI EN 300 440 v 2.2.1(2018-07)

Year to begin affixing CE marking: 2023.

RU Jan / Manager
AOPEN Inc. (New Taipei City)

Aug. 11, 2023
Date

Federal Communications Commission Declaration of Conformity

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The following local Manufacturer /Importer is responsible for this declaration:

Product:	Rollable smart device
Model Number:	32S1U Pro
SKU Number:	**32S1U Pro** **("x" = 0~9, a ~ z, A ~ Z, or Blank)**
Name of Responsible Party:	Acer America Corporation
Address of Responsible Party:	333 West San Carlos St. Suite 1500 San Jose, CA 95110 U. S. A.
Contact Person:	Acer Representative
Phone No.:	254-298-4000
Fax No.:	254-298-4147

English

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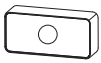
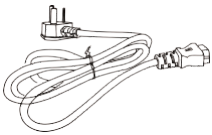
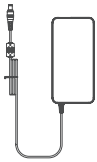
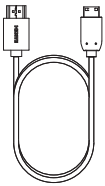
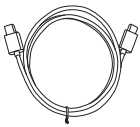
PACKAGECONTENTS

Please check the following items are present when you unpack the box, and save the packing materials in case you will need to ship or transport the Rollable smart device in future.

Smart display (Host)	Stand-pillar	Stand-base

Camera	AC Power Cord	Power Adaptor
		

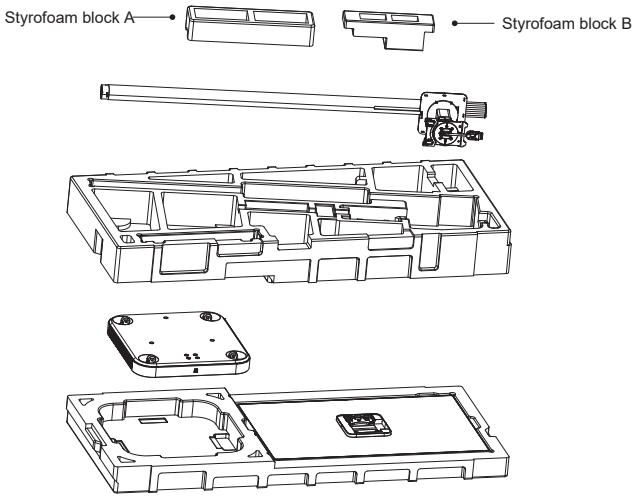
Mini HDMI Cable (Optional)	Type C Cable (Optional)	Quick Start Guide
		

Screws x4 (one for spare)

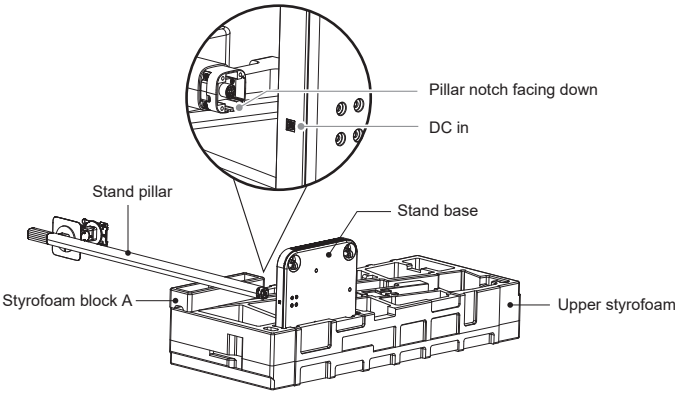
English

Attaching the Rollable smart device to the base

1. Open the package to take out styrofoams and put them on a flat tabletop, take out in sequence as shown in the figure below.

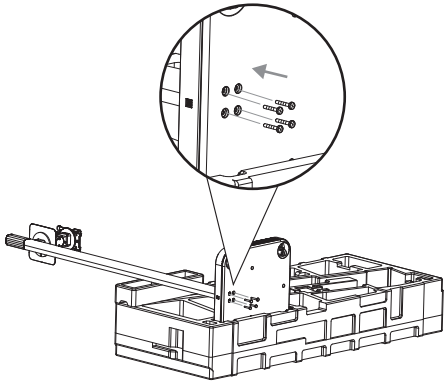


2. Please place the stand base into the cavity of the upper styrofoam and utilize the styrofoam block A to assemble stand pillar as the figure shown.

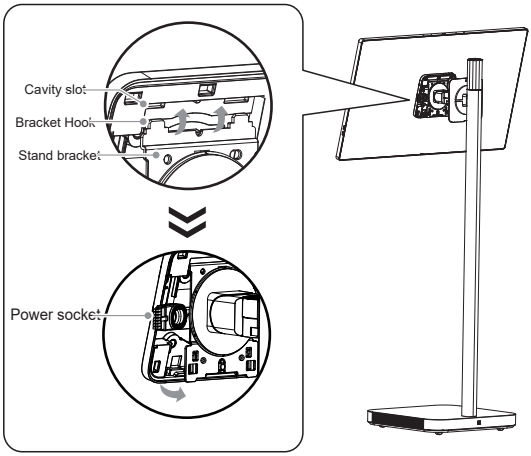


⚠ Note: The weight of the chassis is greater than 10KG, please be careful when you do the operation.

3. Screwed the stand base and pillar by 4pcs of M4 screws.

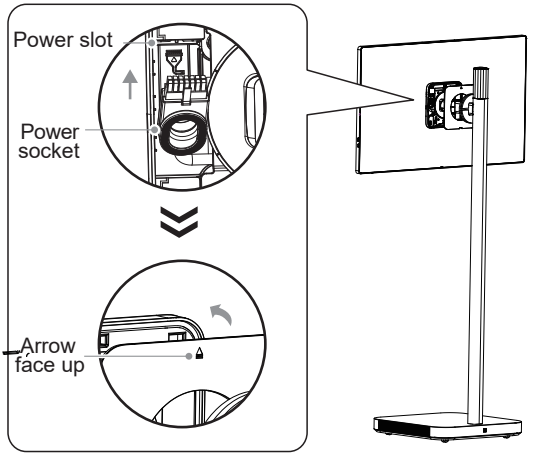


4. Hold the stand up, then assemble the display and stand. You could utilized the display “cavity slot” and stand “bracket hook” to hold the display easier. Put the power socket at “left side” position, then you can make display close to stand bracket until you hear a click sound.



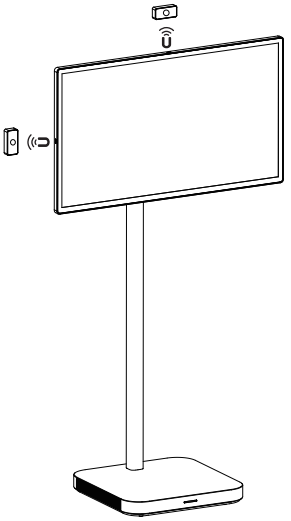
⚠ Note: The power socket please make sure put on the “left side” position, before connect the display and bracket.

5. Insert the power socket into the power slot, you can remove the pearl cotton on the VESA cover, and assamble the VESA cover into the display. (Note: The arrow on the VESA cover faces up after the display is horizontal.)

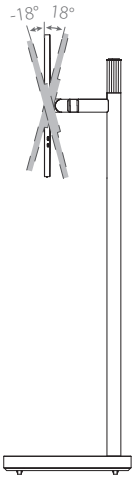


Camera installation

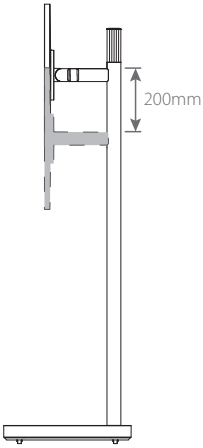
The camera can be magnetic attached to the sky side or left side of the display.



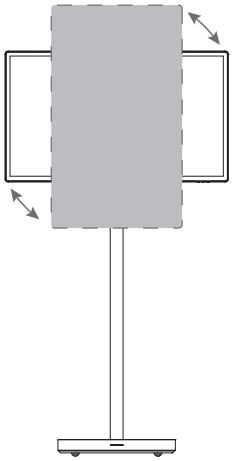
SCREEN POSITION ADJUSTMENT



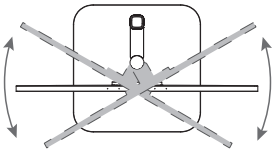
Tilting angle
±18.0°(±2.0°)



Height adjustment
200mm (±8.0mm)



Vertical angle
±90.0°



Rotation angle
±30°(±2.0°)

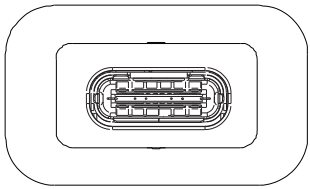
CONNECTING THE POWER CORD

- This Rollable smart device has a universal power supply that allows operation in either 100/120V AC or 220/240 V AC voltage area. No user-adjustment is required.

Connecting the adapter and AC Power cord

- Check first to make sure that the power cord you use is the correct type required for your area.
- The Rollable smart device has a universal power supply that allows operation in either 100/120 V AC or 220/240 V AC voltage area. No user-adjustment is required.
- Plug one end of the AC power cord to the Adapter, and plug the other end into an AC outlet.
- For units using 120 V AC:
- Use a UL-listed cord set, type SVT wire and plug rated 10 A/125 V.
- For units using 220/240 V AC:
- Use a cord set consisting of H05VV-F cord and plug rated 10 A/250 V. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.

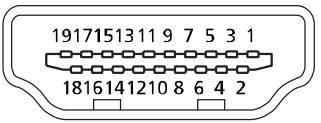
Connector pin assignment



Type C (24Pin female connector)

A1	GND	B1	GND
A2	TX1+	B2	TX2+
A3	TX1-	B3	TX2-
A4	VBUS	B4	VBUS
A5	CC	B5	CONN
A6	D+	B6	
A7	D-	B7	
A8	SBU1	B8	DBU2
A9	VBUS	B9	VBUS
A10	RX-2	B10	RX-1
A11	RX2+	B11	RX+1
A12	GND	B12	GND

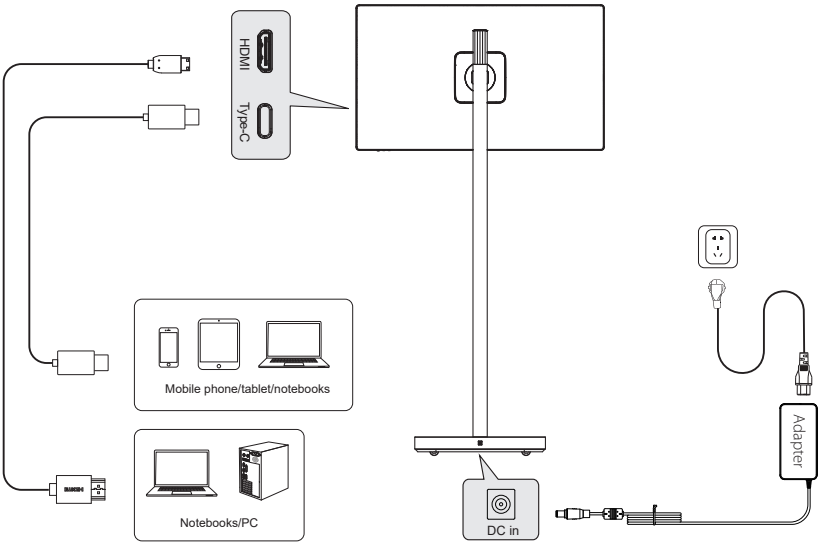
19-Pin Color Display Signal Cable



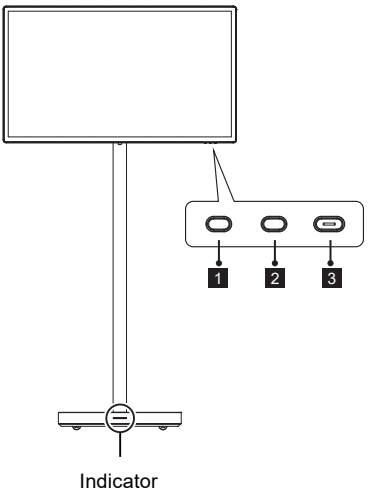
PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	DATA2-	2	GND
3	DATA2+	4	DATA1-
5	GND	6	DATA1+
7	DATA0-	8	GND
9	DATA0+	10	DCLK-
11	GND	12	DCLK+
13	NC	14	NC
15	HDMI_SCL	16	HDMI_SDA
17	HDMI_DET	18	HDMI15V
19	HDMI_HPD		

English

Connecting Your Rollable smart device a Computer



Description of buttons



Buttons description	
1	Volume Down
2	Volume Up
3	Power on/off

Indicator description	
Blue	Power on and work normally
Green	Fully charged (charging state, and power level>98%)
Red	Low power (charging state, and power<10%)
Red and Blue	Low power (power<10%)
No light	Power off

*In the charging state, when the power reaches 10% ~98%, there is no indicator light.

*During the warranty period ,Once the battery is completely discharged and not used for a long time, need to charge 30-40 minutes and operate normally .

English

Desktop Layout Description

Desktop layout

Top status bar: Time, Notification, WiFi status, Bluetooth status, Display of battery level
Desktop content: search box, fixed applications (Google folders, calendar, clock, Gmail, playstore)
Default navigation: Three pointed touch icons (Back、Home、Recent)

Restart page

Press and hold the open key to bring up three options
You can choose shutdown, restart, and screenshot

Application List of GMS application package

Name	Icon	Description
Calculator		Calculator
Calendar		Calendar
Camera		Google's camera
Chrome		Google's browser
Clock		Google's Clock
Drive		To allow users to store personal files and operating systems on Google's servers and access them through the network
Duo		Video chat application
Gmail		E-mail
Google		Search Engines
Google play movies&TV		/
Keep note		Google's note Keep
Maps		Maps
Photos		Photos
Play store		App Store
Settings		Google settings apk is a Google framework software with built-in multiple settings and service functions
YouTube		/
Music Player		/

Three-key navigation

1 2 3

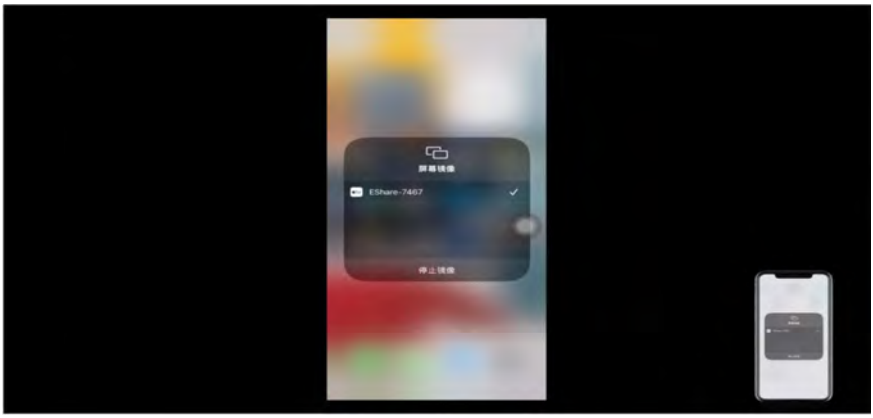
Number	Icon	Effect
1		Back，Return to previous step
2		Home，Back to main page
3		Recent，Open the list of recent programs

Software Upgrade Guide

Software Upgrade Guide

Enter Settings, select the last column to enter the secondary page, select Update to check whether there is a new version

Wireless screen projection(EshareTV) support instructions



1.Scope of wireless screen transmission support

Scope of screen projection support	Function Description
IOS screen transmission	IOS device mirror projection
Anmission	Mirror the display screen of an Android phone onto a TV, With annotation function
DLNA	Support hardware terminals compatible with DLNA protocol
AirPlay	Support hardware terminals compatible with AirPlay protocol

1. Scope of Content Support

Scope of Content Support
Video：Support
Music：Support
Images：push playback, real-time playback, rotation
Documents：office documents、PDF(Requires large-screen display device to support this format)

2. Screen projection operation guide

Device	Step
iPhone/iPad	1.Open AirPlay 2.Select a device named EShare 3.Successful screen casting
Android	1. Scan the QR code within the application on the tablet for download or visit h. eShare.app for download 2. Open the app on your Android phone and select 'Wireless Screen Transfer' 3. Successful screen casting
Windows	1.Visit h.eshare.app to download Windows screen transfer 2.Select the projection device in the pop-up window on the PC 3.Successful screen casting

English

Description of current camera support

1. Please confirm that the camera has been successfully identified after being attached to the correct position. If the camera position is moved during use, it is necessary to clear the application background and re-enter

2. The camera can be placed in a variety of ways, taking into account the different design attributes of the app, please refer to the best use of the location suggestions

Number	Method	Schematic drawing
1	Flat lay Camera's on the long side	
2	Flat vertical Camera's on the short side	
3	Flat vertical Camera's on the long side	

Number	Application name	Take a picture	Shoot video	Video call	Best position for cameraplacement
1	Camera	V	V	-	-
2	Tiktok	V	V	-	2
3	Snapchat	V	V	-	2
4	Facebook	V	V	V	2
5	Whatsapp	V	V	-	2
6	Telegram	V	V	-	1
7	Twitter	V	V	-	2
8	YouTube	-	V	-	-
9	Discord	V	-	V	-
10	Googlemeet	V	V	V	-
11	WeChat	V	V	V	3
12	Messenger	V	-	V	2
13	Teams	V	V	V	1
14	Instagram	V	V	-	2
15	Line	V	V	V	1
16	Zalo	V	V	-	-

Signal source status guide

When a signal source is used, the status of some waiting processes is displayed as normal. Check the following cases

HDMI/Type-C Mode，Prompt include：

Status A：No valid signal source is identified. Please check the access
Status B：Signal source switching, please wait
Status C：The signal source does not respond. Reconnect

Status prompt	Program logic	Scene example
Status A	If the status of the HDMI and Type-C nodes is 0, exit the APP after 5 seconds	The signal source is disconnected.
Status B	When the value of the state of the signal source is bet ween 1 and 3 (0 < t < 10s), the prompt is displayed, an d t≥10s jumps to state 3	1.Access any signal source, screen waiting process 2.The first signal source has been connected normall y, and the second signal source is connected at this ti me, and the screen is switching to the second signal source
Status C	When the value of the state of the signal source is bet ween 1 and 3 (10s≤t≤15s), the prompt is displayed. If the value is greater than 15s, the APP exits	1.The signal source is connected but the signal is not good 2.The signal source is connected but does not respond for a long time

*The preceding conditions are normal when the signal source is used. If the conditions are not in the preceding state for a long time, reinsert the HDMI/Type-C or restart the device.