

# Product Safety & Warranty Information

4G LTE Mount for Canary Flex™  
Connected by Verizon



## Health and Safety Information

This section outlines the safety precautions associated with using the device.

### Important safety precautions

Please read the safety and operation instructions before using your device or any accessories that came with it. Retain these instructions for future use.

- Do not use your device in the presence of gas fumes as it presents a risk of fire or explosion.
- Do not use or store your device in extreme temperatures as your device might overheat and may present a burn and fire risk and cease to function.
- Do not dispose of your device in a fire as this might cause an explosion resulting in serious injury, death, and property loss.
- Federal Aviation Administration (FAA) and Federal Communications Commission (FCC) regulations prohibit using the radio of wireless devices while in the air. Turn off all wireless connections on your device before boarding an aircraft. Using your device on an aircraft might affect aircraft instrumentation, communication, and performance; might disrupt the network; might otherwise be dangerous to the operation of the aircraft, its crew, and its passengers; and might be illegal.
- Do not disassemble your device. Your device contains small parts that might be a choking hazard.
- Keep your device out of reach of children.
- This device is not a substitute for comprehensive security or life and property

insurance. This Product, like any other, cannot offer complete protection for your home or business. Like all practical systems, it has limitations and can be disabled or circumvented by an intruder. Do not rely solely on the Product to protect your property, but use it as a part of a comprehensive security solution. You can increase your level of protection through high-quality locks, stronger doors, and guards for your windows. The Product does not contain a siren, bell, horn, strobe, or other sound to ward off intruders.

- Your device does not have any serviceable parts. Repair or exchange must be made by the manufacturer or its representatives. Please refer to Manufacturer's Information section.
- Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment might not be shielded against the RF signals from your device. Keep your device away from medical devices, including pacemakers and hearing aids, as they might malfunction and cause serious injury or death to you and others.
- Turn off all wireless connections on your device in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- Certain jurisdictions might prohibit or restrict your use of certain features on your device.

## About charging

- Use only the charger supplied with your device. Use of another type of charger will result in malfunction and/or danger.
- Although your device is IP65 rated, when using it outdoors you should only plug the power adapter into a weatherproof, covered outlet with Ground Fault Circuit Interrupter (GFCI) protection.
- Do not use an extension cord unless it is absolutely necessary. Using the wrong, damaged or improperly wired extension cord could result in the risk of fire and electrical shock. If an extension cord must be used outdoors, ensure that the extension cord is suitable for outdoor use and that both the AC power adapter and the connection between the AC power adapter and the extension cord are properly weatherproofed, such as through the use of a weatherproof box.
- Allow adequate ventilation around the charger when using it to operate the device or charge the battery. Do not cover the charger with paper or other objects that will reduce cooling. Do not use the charger while it is inside a carrying case.
- Connect the charger to a proper power source. The voltage requirements are found on the product case and/or packaging.
- Do not use the charger if the cord becomes damaged.
- Never attempt to disassemble, repair or make any modifications to your device. Disassembly, modification or any attempt at repair could cause damage to your device and even bodily injury or property damage and will void any warranty.

## About the battery

This unit contains a non-replaceable internal Lithium Ion battery. The battery can burst or explode, releasing hazardous chemicals. To reduce the risk of fire or burns, do not disassemble, crush, puncture, or dispose of in fire or water.

Caution: Risk of explosion if battery is replaced by an incorrect type. Use the battery only in the specified equipment.

The battery must only be serviced by authorized service provider and should be recycled or disposed of separately from household waste, in accordance with local laws.

### Caring for your device

Taking good care of your device will ensure trouble-free operation and reduce the risk of damage to your device:

- Make sure to operate and store your device within the allowed temperature and humidity ranges as described below:
  - Operating temperature range: -4°F to 113°F (-20°C to 45°C)
  - Storage temperature ranges: -40°F to 158°F (-40°C to 70°C)
  - Storage humidity range: 0%RH to 80%RH
- Do not place anything on top of your device or drop objects on your device.
- Do not drop your device or subject it to severe shock.
- Do not subject your device to sudden and severe temperature changes. This could cause moisture condensation inside the unit, which could damage your device. In the event of moisture condensation, allow your device to dry out completely before use.

- Do not store or carry flammable liquids, gases or explosive materials in the same compartment as your device, its parts or accessories.
- Do not expose your device to extreme heat or direct sunlight for prolonged periods. Overheating may damage your device.
- Do not use alcohol or any abrasive material when cleaning the accessories.
- Do not expose the accessories to extreme heat or direct sunlight for prolonged periods.
- Store the accessories in a cool and dry place.

#### Federal Communications Commission (FCC) Statement

15.21

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

15.105(b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause interference and
- 2) This device must accept any interference, including interference that may

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cause undesired operation of the device.

RF Radiation Exposure Statement:

- 1) This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- 2) This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

#### WEEE

This device must not be disposed of as normal household waste, in accordance with the EU directive for waste electrical and electronic equipment (WEEE - 2002/96/EC). Instead, it should be disposed of by returning it to the point of sale, or to a municipal recycling collection point.

#### Warranty Period:

The manufacturer warrants this device is free from defects in material and workmanship under normal use and service for twelve (12) months commencing upon the date of purchase by the first consumer purchaser. If proof of purchase cannot be provided, the manufacture date as recorded by manufacture based upon the serial number will be deemed to be the start of Warranty Period.

#### Limited Warranty Statement:

The consumer should never attempt to open or disassemble the device and doing so may cause damage that voids your warranty.

The device is equipped with an internal rechargeable battery that is non-removable.

This warranty does not cover defects:

- 1) Resulting from improper or unreasonable use or maintenance;
- 2) Insects; lightning; power surges; connections to improper voltage supply;
- 3) Unauthorized alteration or modification of original condition;
- 4) Damages caused by inadequate packing or shipping procedures;
- 5) Devices purchased from unauthorized dealers.

During the warranty period, manufacturer will, at its sole option, (using new or refurbished replacement parts), repair any defective devices.

Repaired devices will be warranted for a period equal to the remainder of the original Limited Warranty on the original device or for ninety (90) days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of manufacturer.

The warranty is good only to the original purchaser of the device during the warranty period as long as it is in the U.S.

For warranty claims, please contact the manufacturer and provide a detailed description of the issue you are experiencing. For contact information, please refer to Manufacturer's Information section.

#### Disclaimer of Warranties; Exclusion of Liability

Except as set forth in the express warranty contained on the warranty page enclosed with the device, the purchaser takes the device "AS IS", and manufacturer makes no express or implied warranty or any kind whatsoever with respect to the product, including but not limited to the merchantability of the product or its fitness for any particular purpose or use; the design, condition or quality of the device; the performance of the product; the workmanship of the product or the components contained therein; or compliance of the product with the requirements of any law, rule, specification or contract pertaining thereto. Nothing contained in the instruction manual shall be construed to create an express or implied warranty of any kind whatsoever with respect to the device. In addition, manufacturer shall not be liable for any damages of any kind resulting from the purchase or use of the device or arising from the breach of the express warranty, including incidental, special or consequential damages, or loss of anticipated profits or benefits.

#### Manufacturer's Information

Your device is designed in New York City and assembled in China.

Tech-Front (Shanghai) Computer Co., Ltd.  
No 2, Lane 58, Sanzhang Road, Songjiang  
Export Processing Zone, Shanghai, China, 201613  
86-21-37818268

#### IEEE 1725 Battery Safety Statement

- Do not disassemble or open, crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery with the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per this standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-2006. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Improper battery use may result in a fire, explosion or other hazard.