



Installation and Usage Guide

Welcome to your 4G LTE Mount for Canary Flex™—connected by Verizon Wireless

Installation Guide

In the box

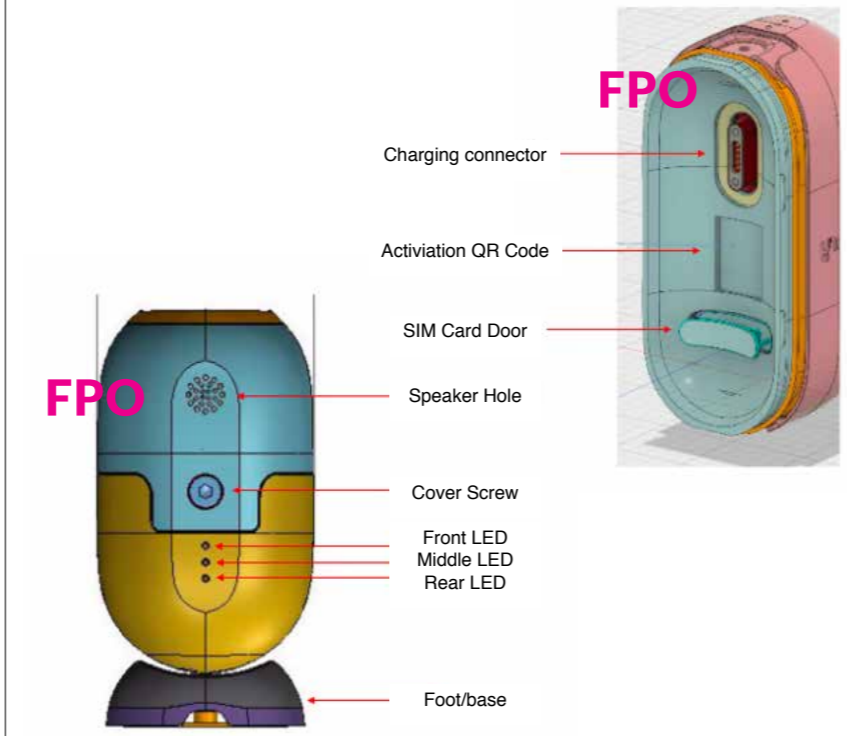
- 1 4G LTE Mount for Canary Flex
- 1 AC power adapter with 13 ft cable
- 1 hex tool
- Verizon Wireless 4G LTE SIM card (pre-installed)
- 5 wall mounting screws
- 5 wall mounting anchors

- 2 cover screws
- 1 security screw
- 1 baseplate

What you'll need

- Phillips screwdriver
- Drill

Overview of components

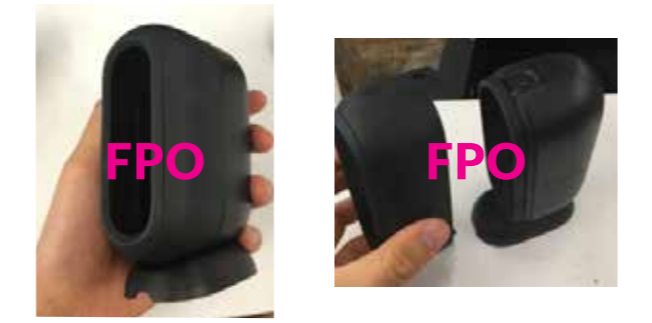


Installation instructions

IMPORTANT: In order to set up your 4G LTE Mount for Canary Flex™, you will need to install the Canary app, available from canary.is/app on your iOS or Android device.

Step 1: Remove the cover from the main unit.

Please note the cover comes attached to the main unit, without screws. To remove, pinch the top and bottom of the unit and the cover will slide off easily.



Step 2: Charge the 4G LTE Mount

Plug the included AC power adapter for the 4G LTE Mount into any 100-240V wall outlet to charge the long-life lithium-ion battery. It will take approximately 7-8 hours for your 4G LTE Mount to fully charge when it is powered off (longer if it's in use).

Step 3: Set up the 4G LTE Mount for Canary Flex™ in the Canary app.

Visit canary.is/app on your iOS or Android device for instructions on setting up your 4G LTE Mount with your Canary Flex.

Step 4: Place your Canary Flex™ inside the main unit.

The magnet inside of the main unit will grab the Canary Flex as you place it inside of your unit. Tilt the Canary Flex into place. You will need access to the button on the back of the Canary Flex during the setup process for the 4G LTE Mount, so do not place your Canary Flex into the main unit until you have completed the setup process for the 4G LTE Mount in the Canary app.



Once the device is placed in the mount, you will be able to charge both the Canary Flex and the 4G LTE Mount with the same plug.

Step 5: Join the cover to the main unit.

Push the cover into place over the Canary Flex. Use the hex tool to screw the cover screws to the cover to the main unit--one screw on the top tab, another on the bottom.



Please note, the smaller 'tab' goes on the bottom, and the larger one (with speaker holes) goes on top.



Top

Bottom

Step 6: Install the baseplate.

For installation onto a wall or other vertical surface: Ensure that the baseplate hooks are facing up. Hold the baseplate against the installation surface (for example, your wall or fence) and use a pencil to make three marks through the three holes in the back of the baseplate. On the pencil marks, drill three pilot holes into the installation surface.



Note: If wall anchors are required for your installation (drywall, brick, concrete), use a 1/4" drill bit to drill pilot holes in the installation surface.

If wall anchors are not required for your installation (wood), use a 3/32" drill bit to drill pilot holes in the installation surface.

Align the baseplate holes with the pilot holes in the installation surface and install the provided wall anchors (optional) and wall mounting screws.

For use on a tabletop or other flat surface: Baseplate usage is optional--you may simply place the device on the flat surface. If additional stability and security are desired, install the device into the flat surface by following the installation steps described above.



Step 7: Choose your orientation.

Two options are available: 1) for use with the AC power adapter, and 2) for wire-free use.



Step 8: Route the cable if opting for plugged in use.

If planning to use the device with outlet power, route the cable through the channel in the 'foot' of the device prior to attaching the 4G LTE Mount to the baseplate.



Step 9: Slide the foot of the 4G LTE Mount into the baseplate.

Align the 4G LTE Mount foot with the top of the baseplate, and slide it into place.



Step 10: Secure the 4G LTE Mount foot to the baseplate and complete installation.

Use the provided hex tool to tighten the security screw and secure the unit firmly to the baseplate.



Step 11: Adjust the angle.

Adjust the angle of your 4G LTE Mount by rotating the device until it's in the desired position.

Usage tips

Monitoring data usage

You can monitor your 4G LTE Mount data usage and set up usage alerts through your My Verizon account.

Monitoring battery life

View battery level in the Canary app to check the current battery level and know when to recharge.

Tightening the ball joint

You can tighten the ball joint in your device if you notice any loosening over time. Remove the cover from your 4G LTE Mount by unscrewing the two cover screws holding it in place. Take the Canary Flex out of the 4G LTE Mount. You will see a screw located in the back of the main unit, towards the base. Use your hex tool to tighten this screw. Place the Canary Flex back into the 4G LTE Mount, and reassemble.

Removing the 4G LTE SIM card

Your SIM card is pre-installed. To remove the SIM card from your 4G LTE Mount, open the rubber door under the Activation QR Code with your fingernail. Press on the SIM card once the door is opened, then pull the card out.



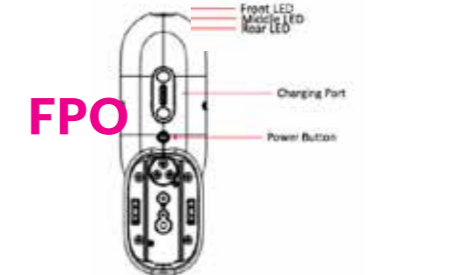
Power Button Usage, and LED Indicators

Power Button Operation	Actions
Power On	Press and hold power button
Power Off	Press and hold power button for 5 seconds
Factory Reset	While 4G LTE Mount is on, press and hold power button for 15 seconds

LED Colors	Charging Status	
Rear LED (Power)		
●	Amber Solid	4G LTE Mount is powering on
●	Green Solid	4G LTE Mount is on and plugged into AC power adapter
✱	Green Blink	4G LTE Mount is running on battery power and battery level is 20% or greater
✱	Red Blink	4G LTE Mount is running on battery power and battery level is less than 20%
—	Off	4G LTE Mount is powered off

Power Button Usage, and LED Indicators

LED Colors	Charging Status	
Middle LED (Network)		
●	Amber Solid	4G LTE Mount has an Internet connection
●	Green Solid	4G LTE Mount is powering on
●	Red Solid	4G LTE Mount is on but has no Internet connection
Front LED (Device Connection)		
○	White Solid	4G LTE Mount has an active connection to a Canary Flex NOTE: If you are using your 4G LTE Mount as a backup connection to your primary Wi-Fi connection, this LED will only be illuminated when the LTE backup connection is being used.
—	Off	4G LTE Mount does not have an active connection to a Canary Flex



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Your wireless device and third-party services

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