

CHAMBERLAIN GROUP

ARQ®2 Garage Access

Programming, Operation, and Information Guide

ARQ2 Vehicle integrated Garage/Gate RF Remote provides a convenient way to control the operation of the garage door and gate. Additional information can be found at arq.chamberlain.com



Read Instructions thoroughly BEFORE beginning.

Precautions

If using the ARQ2™ Universal Remote Control with residential door openers, the remote control must be used only with door openers manufactured after 1993 that utilize photoelectric sensors and garage door operators that support safety stop and reverse features required by U.S. federal safety standards. The photoelectric sensors are always located on or near the bottom of the door track for safety purposes.

Activate gate or door ONLY when it can be seen clearly, is properly adjusted and there are no obstructions to door travel

ALWAYS keep the gate or door in sight until completely closed. NEVER permit anyone to cross the path of a moving gate or door.

General Information

Compatibility:

- ARQ2 is compatible with all major garage door opener brands. Please refer to [compatibility chart](http://arq.chamberlain.com) at arq.chamberlain.com.

Programming Requirements:

- Check for garage door operator compatibility by using the compatibility chart
- If your garage door opener or gate operator has switches, please follow the standard mode for programming.
- In some cases, a second person is required to assist with programming.
- In some cases, you may need a ladder.

Number of Devices Controlled:

- ARQ2 can store upto 16 devices

Programming ARQ2

Note: Make sure the vehicle is parked outside and directly in front of the garage door or gate before programming. During the programming, the Garage door or gate might open and/or close, please make sure the garage door or gate is clear of any people or objects.

Supported programming methods

- Standard Method: Use standard mode (Receive and ID) if your Garage Door Operator or Gate Operator is equipped with an RF remote. Remote will be used during the programming of the vehicle. This is the most common mode
- SAAV Method: In the case you do not have access to the RF remote of the Garage Door Operator or Gate Operator, follow the on-screen instruction in the vehicle to program.

Programming Guidance

1. Park vehicle outside in front of the Garage door or Gate to be programmed
2. Get Garage door/Gate Operator's remote with a healthy battery. If you cannot locate your remote, then please go to step 3.
3. Touch the Garage Icon at the top of the touchscreen to start adding a new garage/gate operator control
4. Follow the onscreen programming instruction. The On-screen instruction will guide you through the identification of the Garage Door Operator and programming.
5. Once the Garage/gate door operator is programmed, follow the instruction to save the completed programming routine. At this time, you might want to test out the operation of the Garage door or gate. **WARNING:** Please make sure there is no obstructions or a person near the garage door/gate for safety reason.

Note: For additional assistance or compatibility questions, contact CGI at arq.chamberlain.com or call 844-697-2886 (844-MYQ-AUTO).

Operation of ARQ2

To operate, simply press the Garage Icon on the infotainment screen. Programmed Garage Door/Gate can be controlled from the vehicle. In the event, there is still difficulty with operation or questions related to programming. Please contact Chamberlain at arq.chamberlain.com

Remove Already Programmed Garage Door Operator

Follow the in-vehicle Delete Device Flow to remove an already programmed Garage Door Operator/gate.

FCC ID: HBW9757

IC ID: 2666A-9757

NOTICE: This device complies with part 15 of the FCC rules and Innovation, Science and Economic Development Canada license-exempt RSSs. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device must be installed to ensure a minimum 20 cm (8 in.) distance is maintained between users/bystanders and device.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules and Industry Canada ICES standard. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.