



845 Larch Avenue
Elmhurst, IL 60126

July 5, 2016

Subject: Chamberlain/Liftmaster Professional Installation Requirement

To Whom It May Concern,

I have provided below the justification for considering the Nitrous HCT Gate/Door series of Commercial Operators as requiring professional installation, and therefore the use of standard antenna connector is acceptable under FCC regulations.

Background

Our Residential and Commercial Gate Operator line is available with the standard external antenna connector, where the installer fits the supplied antenna, provided in our hardware bag, approved by the FCC for use with these products. The external antenna, through this standard connector, provides us with the greatest range and performance.

Justification

Our Residential and Commercial Gate Operator line is sold exclusively through our controlled dealer network distribution channel. Chamberlain and LiftMaster (tradename) do not sell these products through any retail chain to the general public, nor does it offer the product for sale by mail order.

Requiring Professional Installation

Chamberlain/LiftMaster states on the cover page of our Installation Manuals that only installation and service is to be done by trained professional installers/technicians. As stated above, the product is available only through our dealer distribution channels. The installation is essential to be completed by a trained professional to ensure the system will operate with the performance that is required.

Thank you for your attention.

Warm Regards,

Barbara P. Kelkhoff

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