



# 4Gmate Quick Start Guide

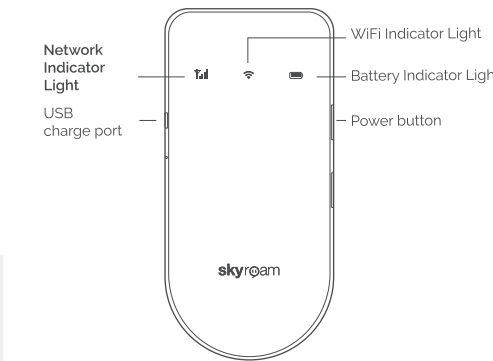
### Customer support

+1(415)992-9280  
Mon - Fri 9:30-18:30 PST  
support@skyroam.com

## Starting Your Hotspot



## About the Hotspot



Pilot lamp type	Status	Instruction
Network Indicator Light	Green	Connect successful, Ready to surf!
	Green flashing	Connecting, please wait
	No light	Can't connect, wait till the light on
WiFi Indicator Light	Green	Ready to connect to hotspot via WiFi
	Green flashing	WiFi signal activating
	No light	Can't connect to WiFi
Battery Indicator Light	Green	Power higher than 15%
	Red	Power lower than 15%
	Flashing	Charging

## Using the Hotspot

### 1 Start Skyroam

Pressing on the power button for 3 seconds. All 3 indicator light will flash green to indicate power on, then, the (🟢) Battery Indicator, (🟢) WiFi Indicator, (🟢) Network Indicator will light up in succession as the Hotspot connects to local network.

### Indicator Light Sequence

🟢	Green lights up, then changes to red or remain green based on battery level.
🟢	Green lights up, ready to connect to Hotspot WiFi.
🟢	Green lights up, connection successful, ready to surf the internet

### 2 Turning off the Hotspot

After pressing on the power button for 3 seconds, all three indicator light will flash red to indicate the device shutting down, the (🔴) Network Indicator, (🔴) WiFi Indicator, (🔴) Battery Indicator, will dim in sequence.

### 3 Battery Level and Charging.

#### Checking Battery Level

① When (🔴) Battery Indicator is red, it means less than 15% power remaining and needs to be recharged.

② Battery percentage can be viewed from Hotspot management page. Shown by the (🔋) power icon. Please refer to the next section for how to access Hotspot management page.

#### Charging

The Battery Indicator Light will flash when charging. Color of the light will either be (🟢) green (higher than 15%) or (🔴) red flash (lower than 15%). When fully charged, the color of the light will be (🟢) stable green.

## Hotspot Management

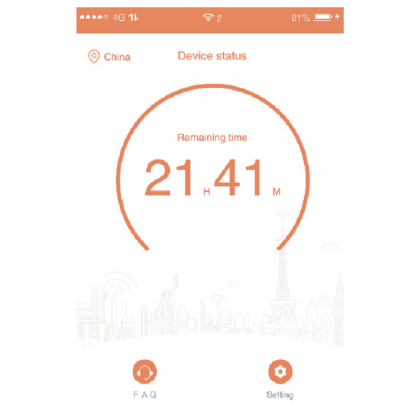
### 1 Accessing Management Page

① If there is access to internet while connected to the skyroam hotspot, you can access the device management page via scanning the QR code on the back or visit [a.skyroam.com](http://a.skyroam.com);

② But if not, you can only access to the management page while visiting [a.skyroam.com](http://a.skyroam.com);

### 2 Hotspot Management Page

Device Information: Battery, WiFi connections, 4G signal strength, Location, Remaining Day passes  
FAQ: Frequently Asked Questions.



## Skyroam parameter

Skyroam parameter and version information	
Color	Black orange
Size	134*65*19mm
Weight	184g

Active time	15h
Charge time	6h
Battery Volume	5000mAh
Max. WiFi connections	5
Up/Download Speed	50 Mbps / 150 Mbps
Charge Voltage/Current	DC 5V --- 2A
Micro USB connector	Support
Physical SIM slot	Support
Work temperature	-10°C to 55°C
WiFi Protocol	IEEE802.11b/g/n

Frequency	FDD-LTE: BAND 1 / 2 / 3 / 4 / 5 / 7 / 8 / 17 / 20
	TDD-LTE: BAND 38 / 40 / 41 WCDMA: BAND 1 / 2 / 5 / 8

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## FAQ

### 1 How long can Skyroam work ?

It can be used for 15 hours after full charge, 11 hours if connected to 3 devices at the same time.

### 2 How long does it take to full charge ?

Around 3 hours using 2A standard charger, about 6 hours using 1A standard charger, and about 10 hours if using 500mA standard charger.

### 3 How many devices can it connect to at the same time

It can connect 5 devices at the same time.

### 4 What's the reason for the lights didn't light or they all light then extinguished after pressing the power button?

It may be caused by low battery, please recharge timely.

### 5 How long will the Hotspot take to connect to the internet after powering on?

Network loading time may differ by location. Normally it will take 1-2 minutes, if the signal is not good in the geographical location, it may take up to 5 minutes.

### 6 In the case of a fully charged, the Hotspot crashes or is unable to boot, what can I do?

Please press along power button for 8 seconds to force restart.

### 7 No signal is detected in countries under Skyroam coverage

During your trip, Skyroam signal will be affected by the local signal strength. High-speed travel, remote locations, underground venues, indoor venues, national borders, or mountainous areas may cause the signal to be unstable. If you are in any of the situation listed, it is recommended to retry while stationary in a different location, if it didn't work, you are advised to shut down, and restart the Hotspot after 5-10 minutes.

### 8 What to do if can't surf the Internet ?

Please check whether your phone is connected to Skyroam WiFi (usually view in the mobile phone "Settings - wireless LAN/WLAN"). If WiFi connected, please type [m.manyouobao.com](http://m.manyouobao.com) in your mobile browser to access the device management page. If loading progress exceeds 90%, please wait patiently until it reaches 100%. If you still can't get to the Internet, it is recommended that you shutdown, and restart the Hotspot after 5-10 minutes.

## FCC statement

### 15.19 Labeling requirements.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### 15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### 15.105 Information to user.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
• Reorient or relocate the receiving antenna.  
• Increase the separation between the equipment and receiver.  
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
• Consult the dealer or an experienced radio/TV technician for help.

## FCC statement

### Specific Absorption Rate (SAR) information:

This product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. FCC RF Exposure Information and Statement The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. This device was tested for typical body-worn operations with the back of the handset kept 10mm from the body.

To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

### Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm for body worn must be maintained between the user's body, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.