



# XT4964 User Guide

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**Model: XT4964**

**FCC ID: GKM-XT4975A**

**IC: 10281A-XT4975A**

Revision 1

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## 1 Introduction

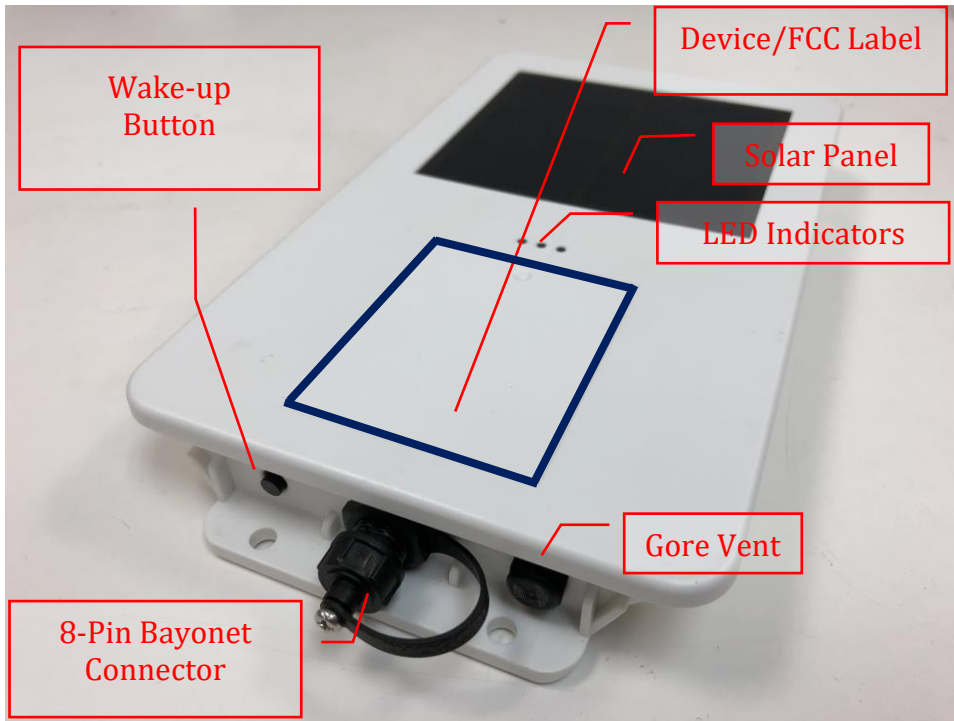
The XT4964 is a solar energy harvesting cellular and GPS tracking device supporting long term, remote deployments without the need to replace the rechargeable battery. This user guide describes the physical hardware, associated parts, the different mounting options available, and a quick start-up procedure.

### 1.1 Feature Matrix

Feature Description	Base Unit
LTE Cellular Communication	✓
GPS Receiver for Tracking Applications	✓
Supports SMS, TCP, UDP, FTP	✓
Over-the-air Configuration and FW Upgrade	✓
Location Polling	✓
Periodic Reporting	✓
Wired or Virtual Ignition On/Off Reporting	✓
Direction Change Alerts	✓
Speed Threshold Alerts	✓
Mileage Threshold Alerts	✓
Main Battery Disconnect Alerts	✓
Heartbeat and Power-up/Reset Alerts	✓
Ignition Idle Alert (wired ignition only)	✓
Towing Start/Stop Alerts(wired ignition only)	✓
Movement Start/Stop Alerts (wired ignition only)	✓
2 Digital Inputs	✓
Park Time Alerts (wired ignition only)	✓
Virtual Odometer	✓
Motion	✓
Sleep/Wake Configuration Settings	✓
Geofence (Radial, Rectangular, and Polygonal)	✓
Device Diagnostics (Battery voltage, connectivity, etc.)	✓
Wireless Sensor Connectivity	✓

## 2 Hardware Description

Below is a depiction of key interfaces of the XT4964:



The Associated Cable Harness that interfaces with the unit is shown below:



## 2.1 Hardware Specifications

Cellular Technology Options	
4G LTE Cat 4	<ul style="list-style-type: none"> <li>▪ 4G LTE FDD bands: 1, 2, 3, 4, 5, 7, 8, 12, 13, 18, 19, 20, 26, 28</li> <li>▪ 4G LTE TDD bands: 38, 39, 40, 41</li> </ul>
3G UMT/HSDPA/HSUPA	<ul style="list-style-type: none"> <li>▪ Band 1, 2, 5, and 8</li> </ul>
2G GSM/GPRS/EDGE	<ul style="list-style-type: none"> <li>▪ 850 MHz, 900 MHz, 1800 MHz, and 1900 MHz</li> </ul>
GPS Specification	
Receiver tracking Sensitivity	<ul style="list-style-type: none"> <li>▪ -157 dBm</li> </ul>
Accuracy	<ul style="list-style-type: none"> <li>▪ +/- 1.5 m CEP (Open Sky; 50%; at -130 dBm, &gt; 6 Satellites)</li> </ul>
Cold Start	<ul style="list-style-type: none"> <li>▪ 35 sec</li> </ul>
Hot Start	<ul style="list-style-type: none"> <li>▪ 1.8 sec</li> </ul>
Power Requirements	
D.C. Power	<ul style="list-style-type: none"> <li>▪ 8-24V, 12 V nominal</li> </ul>
Current Consumption (4V Supply internal Battery)	<ul style="list-style-type: none"> <li>▪ 170 <math>\mu</math>A in sleep state</li> <li>▪ 80 mA in idle state</li> <li>▪ 240mA in transmit/receive state</li> </ul>
Max. Solar Charge Current	<ul style="list-style-type: none"> <li>▪ 150mA</li> </ul>
Internal Battery	<ul style="list-style-type: none"> <li>▪ Internal 10 Ah rechargeable Li-Ion</li> </ul>
Physical Connection	
Interface Connector	<ul style="list-style-type: none"> <li>▪ 8-pin attached harness</li> </ul>
Cellular/GPS Antenna	<ul style="list-style-type: none"> <li>▪ Internal</li> </ul>
SIM Access	<ul style="list-style-type: none"> <li>▪ Internal</li> </ul>
Programming	<ul style="list-style-type: none"> <li>▪ Serial (RS232 3V logic level)</li> </ul>
Mechanical	
Case Material	<ul style="list-style-type: none"> <li>▪ PC and PBT composite</li> </ul>
Dimension	<ul style="list-style-type: none"> <li>▪ 4.7" X 8.5" X 1.1"</li> </ul>
Weight	<ul style="list-style-type: none"> <li>▪ 24 oz.</li> </ul>
Operating Temperature	<ul style="list-style-type: none"> <li>▪ -40°C to +70°C</li> </ul>
Certifications	
Product	<ul style="list-style-type: none"> <li>▪ PTCRB</li> <li>▪ FCC</li> <li>▪ IC</li> <li>▪ CE</li> <li>▪ IP69K</li> </ul>
Carrier	<ul style="list-style-type: none"> <li>▪ AT&amp;T</li> </ul>

## 2.2 Cable Harness Description

Pin #	Wire Color	Pin Name	Functional Description	Port Characteristic
1	Blue	VBATT	Ignition Sense	8v to 24v, Internally pulled low
2	Brown	GND	Ground	2.4 to 24V, < 0.2 V Note: Internally pulled high
3	Yellow	IN2		
4	Black	ADC2		8-24 V
5	White	RS232 RX	RS232 Receive Port	3V Logic Interface Com Port Settings: Baud rate: 115200 bps; Flow control: None; 8N1
6	Green	RS232 TX	RS232 Transmit Port	3V Logic Interface Com Port Settings: Baud rate: 115200 bps; Flow control: None;8N1
7	Red	OUT	Output Port (Default Open)	
8	White/Black	ADC1	Analog Input	8-24 V

## 2.3 LED Description

LED	Description	Status
Cellular (Blue)	No Carrier/Denied Registration	OFF
	Searching for Cellular Network	Fast Blinking
	Registered Roaming	Medium Blinking
	Registered Home	Slow Blinking (1Hz)
GPS (RGB Green)	Searching for satellite	Solid
	GPS Lock	Slow Blinking (1 Hz)

## 3 Device Mounting Options

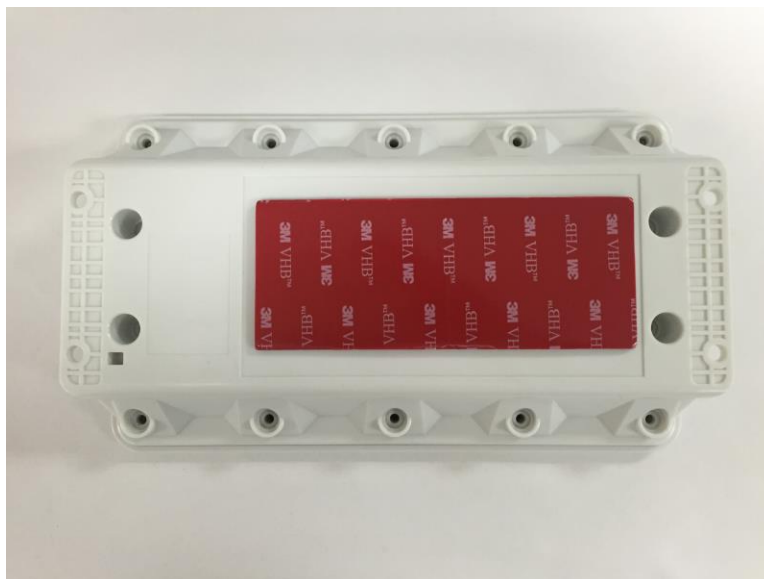
### 3.1 Screw Mounting

The XT4964 has two flanges (two holes per) at each end of the housing for screw mounting the device to the mounting surface.



### 3.2 3M VHB Tape Mounting

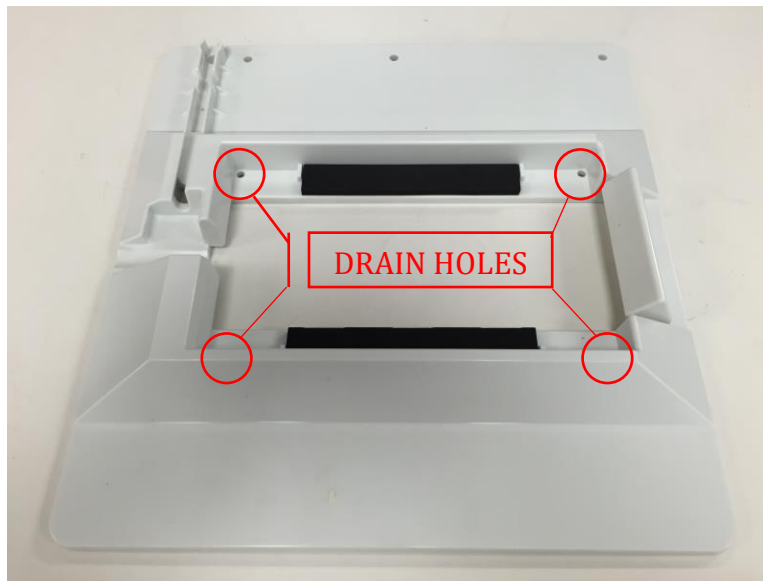
For a semi-permanent option, the device can be mounted with 3M VHB tape as shown below:





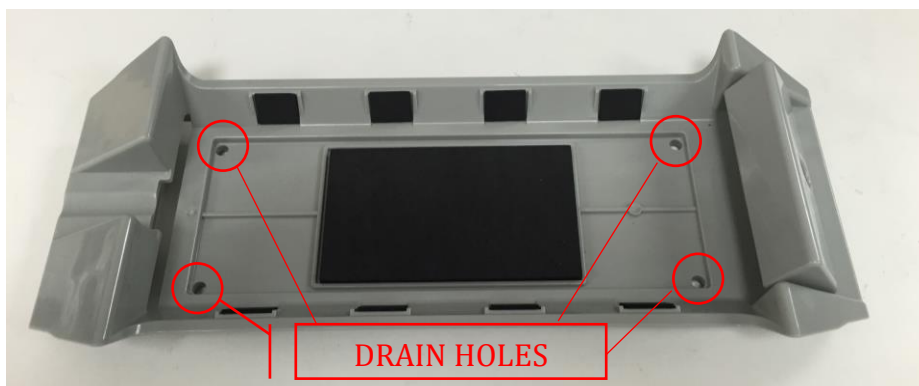
### 3.3 Trailer Cradle Mounting

An optional trailer mounting cradle can be purchased for easy device mounting for the XT4964. The cradle will need to be screw-mounted or VHB Tape mounted to the position desired. The XT4964 can be easily fastened into the cradle via a Phillips head screw. The angled edged of the cradle is designed to withstand the impact of snow scrapers that may come in contact to the cradle if mounted on the top of a typical trailer. Inside the body of the cradle where the device sits are four drain holes. **Do not use the drain holes for screw mounting cradles to surfaces.**



### 3.4 Container Cradle Mounting

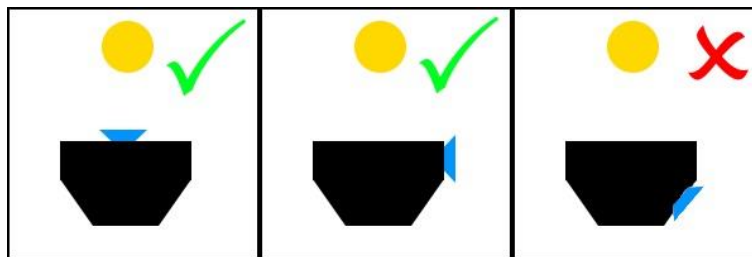
An optional container cradle can be purchased for easy device mounting for the XT4964. The container cradle is designed for VHB Tape mounting only. The XT4964 can be easily fastened into the cradle via a Phillips head screw. The shape of the cradle is designed to fit in the corrugations of an ISO standard freight container. Inside the body of the cradle where the device sits are four drain holes. **Do not use the drain holes for screw mounting cradles to surfaces.**



### 3.5 Device Mounting Guidelines

The XT4964 Series devices leverage solar energy to replenish the charge of its battery. Please consider the device mounting guidelines to maximize device solar charging. Also, the XT4964 series uses cellular and GPS technologies whose signal reception quality is depending on mounting location and style. Adhering to these guidelines will optimize the field performance of the XT4964:

- If possible, have the solar panel facing directly towards the noon sun. At least have the solar panel no greater than 90° away from the noon sun.



- Avoid mounting the XT4964 where shadows may cast upon the solar panel
- Avoid placing unit inside a container made from any conductive materials or partially mounted into a bracket made from any conductive materials. Doing so may potentially degrade GPS and cellular reception.
- Avoid mounting the XT4964 in low locations where dirt, grease, or any other staining particles can be introduced by rotating wheels. Excess dirt, grease, or staining materials on the solar panel will reduce the amount of charge the device can receive.



- Avoid mounting the XT4964 to locations that are high risk to predictable physical harm. (I.e. do not mount the unit on the top of an asset if snow scrapers are utilized in periodic maintenance of the asset without some sort of protective bracket)

- The XT4964 must be mounted flush to a flat surface. Failing to mount the XT4964 to a flat surface can lead to excessive strain on the top plate which can compromise the device environmental seal and allow ingress of dust and water.
- When screw mounted, it is recommended that the device is mounted with size #10-24 mechanical bolts and 5.5-6.0 lb.in torque be used. Failure to use the correct bolt size or to apply the correct torque can result in damaging the mounting bracket. Do not attempt to drill out the mounting hole to accept a larger bolt than specified as this will also damage the bracket. When using a drill to screw mount the device, ensure the drill has clearance from the top plate and does not come in contact with the top plate during installation. Damage to the top plate from installation can compromise the device environmental seal and allow ingress of dust and water. Please refer to the image below:

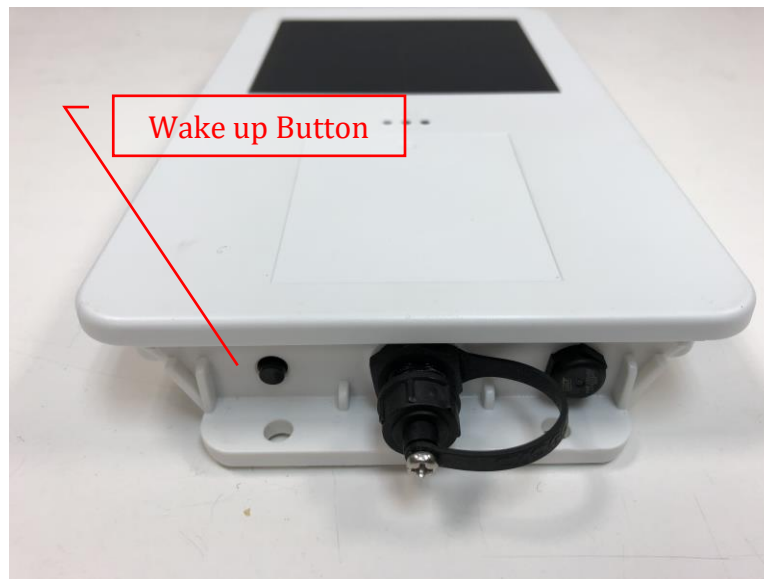


- A small black button (Wake-up button) is located on top of one of the mounting holes. When screw mounting the device it is important to be aware and stay clear of this button as it can be damaged during the installation when not minded. Damaging this button or permanently engaging the button will affect the device functionality.

## 4 Quick Start Guide

### 4.1 Device Wakeup

To start up the device, simply hold the black button located near the circular connector on the side panel of the device for 3 seconds. You should see the blue “C” LED light up and then fade out. The blue LED will blink when the device is successfully connected to the network. Refer to table in section 2.3 for LED behavior.



**Note:** The factory default settings are configured to have the device to sleep within 2 minutes of wake. Consider pulling the IN1 wire high to keep the device awake for configuration purposes or disable sleep by issuing the proper 3017 command.

## 4.2 Configuring the Device via SMS

- 1) Ensure your device is active on your cellular account.
- 2) Awaken device from sleep XT4964 via the “wake-up” button.
- 3) If the device needs more power, then supply 12V DC via the red wire of the cable harness.
- 4) Ensure device cellular LED is blinking based on LED definition in this document.
- 5) Using your mobile phone or SMS gateway send +XT:1008 command to the device MDN
- 6) Command: “+XT:1008,<SM>”- Sets SMS Number
- 7) Response (via SMS): \$\$<UID>,<1008>,<SM>##
- 8) Once you have set SMS to reply to your mobile or gateway, you can now send other commands to device via SMS per device protocol documentation.
  - a. Command +XT:1010 configures network settings
  - b. Command +XT:3017 configures the sleep/wake mode for the device.
    - i. The factory defaults for this device is to operate in the sleep timer mode and have a minute of wake time max. You may need to temporarily disable sleep in order to configure the unit uninterrupted by sleep.
  - c. Command +XT:3040 and +XT:3042 configure alert and threshold settings
- 9) +XT:7008,<PF> saves device configuration to permanent memory. You may configure individual features and the 7008 command will save all the configuration state at that instance.

## 4.3 Configuring the Device via PC

- 1) A RS-232 to USB TTL converter cable is required to connect the XT4964 to a computer for local configuration. Connect the XT4964 Tx wire to the TTL converter cable Rx wire. Connect the XT4964 Rx wire to the TTL converter cable Tx wire. Connect the XT4964 ground wire to the ground wire of the TTL converter cable. Use a terminal application to connect to the COM port associated with the TTL converter cable.
- 2) Use the following terminal application settings:
  - a. Bits per second: 115200
  - b. Data bits: 8
  - c. Parity: None
  - d. Stop bits: 1
  - e. Flow control: None
- 3) Press enter 3 times to activate the Aux Port. The print “Aux Port Active” will show up on your terminal console when activated successfully.
- 4) Once Aux Port is active login to the device using the AES challenge prompt. Please contact your Xirgo FAE to get instructions on how to complete this process.
- 5) The terminal console will print “Accepted” when successfully completed challenge prompt.

- 6) You can now configure the device by sending the XT commands listed in the protocol document of this device.
  - a. Command +XT:1010 configures network settings
  - b. Command +XT:3017 configures the sleep/wake mode for the device.
    - i. The factory defaults for this device is to operate in the sleep timer mode and have a minute of wake time max. You may need to temporarily disable sleep in order to configure the unit uninterrupted by sleep.
  - c. Command +XT:3040 and +XT:3042 configure alert and threshold settings
- 7) +XT:7008,<PF> saves device configuration to permanent memory. You may configure individual features and the 7008 command will save all the configuration state at that instance.

#### 4.4 Download Over the Air (DOTA) Firmware Update Guide

This devices supports firmware updates over the air. Customers must have an FTP server and the FTP server must be configured for active mode. The procedures for DOTA are as follows:

- 1) Make sure that the +XT:1010 network settings are valid and that the device is able to send and receive data with the APN configured.
- 2) Configure the FTP network settings via the +XT:1004 command.
- 3) Check that the settings are correct by querying via the +XT:1005 command
- 4) Make sure the FTP server is in active mode and the correct EBF file is located in the folder that you have set in your FTP network settings.
- 5) Send the unit the +XT:1006 command to initiate the OTA update. Refer to the protocol document for the proper syntax for this command. The .ebf extension is not used in this command. The file names are case sensitive.
- 6) If the device cellular network settings are compatible from the old firmware to the new firmware, then you will receive a 1007 reply signifying the completion of the update.

#### Notes:

- If are upgrade to a new firmware release and parameters have been added the original settings will be erased. The 1000, 3000, 5000 and 7000 series settings will be reset to default. Always reference release notes before initiating a firmware upgrade.
- Disable sleep mode prior to a download
- Do not download older firmware into newer devices

## Regulatory Statements

### FCC:

This equipment with FCC-ID: GKM-XT4964 and IC-ID: 10281A-XT4964, Model: XT4964 is subject to the Federal Communications Commission (FCC) and Industry Canada (IC) rules.

### NOTICE:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference, and
- 2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications made to this equipment not expressly approved by Xirgo Technologies, LLC may void the FCC authorization to operate this equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Radiofrequency radiation exposure Information:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**IC:**

**Antenna Statement**

*Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.*

*Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour*

*l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.*

**Licence exempt**

*This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:*

*(1) this device may not cause interference, and*

*(2) this device must accept any interference, including interference that may cause undesired operation of the device.*

*Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:*

*(1) l'appareil ne doit pas produire de brouillage, et*

*(2) l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.*

**CE:**

The DOC (Declaration of Conformity) is either included in the packaging or can be found at the following link: [www.xirgo.com](http://www.xirgo.com)