Model 28225 DECT6.0 Cordless Handset Speakerphone Answering System User's Guide

NEW ARTWORK NEEDED

Important Information

NOTICE: This product meets the applicable Industry Canada technical.
This device complies with Part 15 of the FCC Rules。 Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas. CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate. NOTES: This equipment may not be used on coin service provided by the telephone company.

Interference Information

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/ television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B digital devices pursuant to part 15 FCC Rules and Regulations.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This Class B digital apparatus complies with Canadian ICES-003 Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Caution: To maintain the compliance with the FCC's RF exposure guideline, place the base unit at least 20 cm from nearby persons.

For body worn operation, this handset has been tested and meets the FCC RF exposure guidelines .Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Privacy of communications may not be ensured when using this phone

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Telephone Network Information

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable

and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.
Notice must be given to the telephone company upon termination of your telephone from your line.

REN Number

On the bottom of this equipment is a label indicating, among other
information, the Ringer Equivalence Number (REN) for the equipment. The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.
REN Number is located on the cabinet bottom.

Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for
Hearing Aid Compatibility.

Licensing

Licensed under US Patent 6,4_7,009.

FCC RF Radiation Exposure Statement

a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the *bottom* of this equipment is a label that contains, among other information, a product identifier in the format *US:G9HW401B28225-A*. If requested, this number must be provided to the telephone company.

b) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

c) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

NOTICE: If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of *TC28225FE2-A* does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

Information for DECT Product

This telephone is compliant with the DECT 6.0 standard which operates in the 1.92GHz to 1.93GHz frequency range. Installation of this equipment is subject to notification and coordination with UTAM. Any relocation of this equipment must be coordinated through and approved by UTAM. UTAM may be contacted at 1-800-429-8826.

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

⚡	**CAUTION:** RISK OF ELECTRIC SHOCK DO NOT OPEN	⚠
THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT		

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IC statements

-- This product meets the applicable Industry Canada technical specifications/Le présent materiel est conforme aux specifications techniques applicables d'Industrie Canada

-- The Ringer Equivalence Number is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five. /L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n' excède pas 5.

Table of Contents

Introduction

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

Before You Begin

Parts Checklist (for Model 28225xx2)

Make sure your package includes the items shown here.
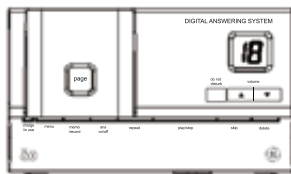
Base
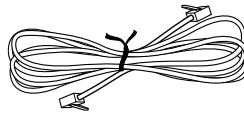
Telephone Line Cord

2 Handsets
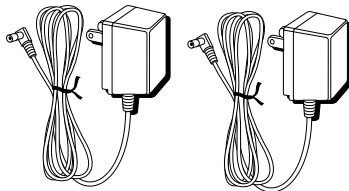
2 AC Power Adaptors
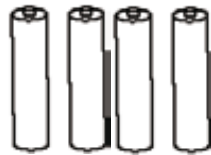
4 AAA Batteries
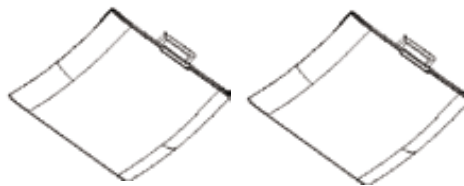
2 Battery Compartment Covers
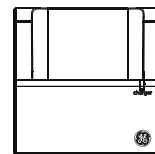
Handset Charge Cradle

Telephone Jack Requirements

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

Wall plate

Modular telephone line jack
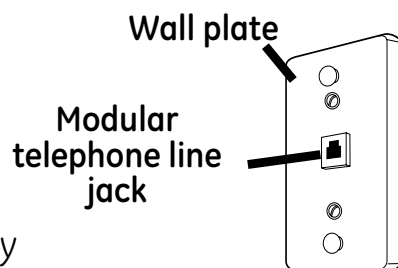
Installation

Digital Security System

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

Certain other communications devices may also use the 1.9GHz DECT frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 1.9GHz DECT frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones or personal computers.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

Base Layout

page
(button)

display

do not disturb
(button)

volume ▲ / ▼
(button)

DIGITAL ANSWERING SYSTEM

page

do not
disturb

volume

▲   ▼

charge
/in use

menu

memo
/record

ans
on/off

repeat

play/stop

skip

delete

DECT
6.0

charge/
in use
indicator

ans on/off
(answerer
on/off
button)

play/stop
(button)

delete
(button)

menu
(button)

skip
(button)

memo/
record
(button)

repeat
(button)

Handset Layout

redial/▲
(button)

mute ◄
(button)

CID/▼
(Caller ID
button)

format ►
(button)

display

Soft Key
Left/menu
OK (button)

speaker
(button)

Soft Key
Right/intercom
(button)

talk/flash
(button)

end
(button)

mem
(phonebook
button)

*tone/ringer
(button)

Key Lock
(button)

pause
(button)

microphone

Display Icons

▰▰▰ ▰▰ ▰ ▱ Battery Status		🔕	Ringer OFF
🔒	Keypad Locked	📶	In Range Icon
📞	Active Call	⏰	Alarm ON Icon
🔊	Handsfree Active	⊏◄	CID New Calls
📼	TAM Messages	⌀	Mute

Installing the Phone

Installing the Handset Batteries

NOTE: You must connect the handset batteries before use.

⚠️ **CAUTION:**
Danger of explosion if battery is incorrectly replaced.
Replace only with 5-2825 – NiMH 1.2V 600mAh rechargeable battery or equivalent.
Only use rechargeable batteries with exactly the same specifications as those supplied with the product. Using non-rechargeable or non-conforming batteries can damage the product. The batteries could split or leak if incorrectly inserted, opened or exposed to heat. Never dispose of batteries in a fire: the cell could explode.
Check with local code for possible special disposal instruction.

PRUDENCE :
Le danger d'explosion si la pile est inexactement remplacée.
Remplacer seulement avec 5-2825 – NiMH 1.2V 600mAh pile ou l'équivalent rechargeable.
Seulement utiliser des piles rechargeables avec exactement les mêmes spécifications comme ces fourni avec le produit. L'utilisation non-rechargeable ou piles de non-conformant peuvent endommager le produit. Les piles pourraient fractionner ou pourraient fuir s'inexactement inséré, ouvert ou a exposé pour chauffer. Ne jamais liquider de pile dans un feu : la cellule pourrait exploser. Vérifier avec le code local pour l'instruction de disposition spéciale possible.

1. Locate batteries and batteries door which are packaged together inside a plastic bag and are separate from the handset.

2. Locate the batteries compartment on the back of the handset.
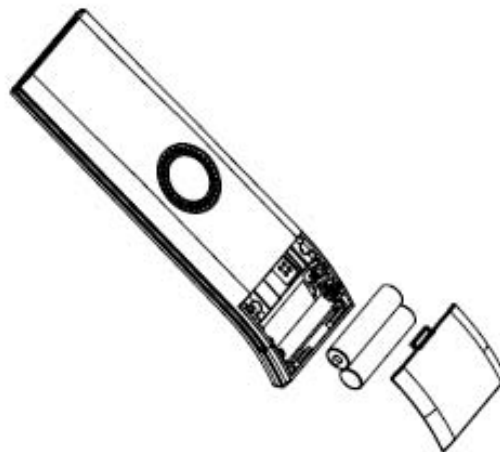
3. Insert the batteries as illustrated above.

4. Close the batteries compartment by pushing the door up until it snaps into place.

Base Station

1. Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and place your telephone base on a level surface, such as a desktop or tabletop.

2. Plug one end of the telephone line cord into the TEL LINE jack on the bottom of the base and the other end into a modular jack.

3. Plug the AC power converter into the electrical outlet and the DC connector into the jack on the bottom of the base.

4. Place the handset in the cradle on the base.

5. The charge indicator turns on, verifying the battery is charging. The unit will take 20 seconds to register and verify its security code.

6. Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.
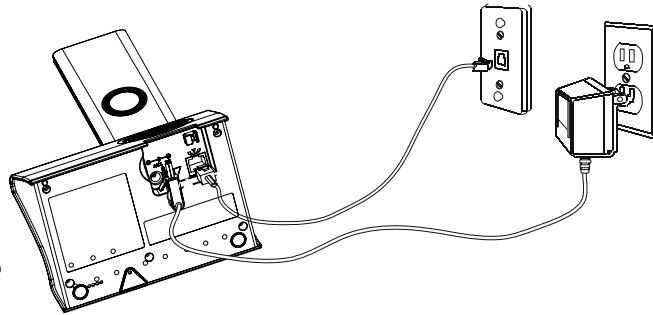
⚠ CAUTION: To reduce risk of personal injury, fire, or damage use only the 5-2822 power adaptor listed in the user's guide. This power adaptor is intended to be correctly orientated in a vertical or floor mount position.

⚠ CAUTION:

Plug the adapter to the socket outlet that near the equipment and shall be easily accessible. Use only with Class (Classe2) power source 7.0 VDC 200 mA for charge unit and 7.5VDC 500mA for base unit from Thomson Telecom that came with this unit. Using other power supplies may damage the unit.

Answering System Setup

This section shows you how to set up your answering system to receive incoming calls. Before you begin the set up process, you must turn on the answering system.

There are eight programmable menus available: Answering System On/Off, Record Outgoing Announcement, Remote Access Code, Announce Only On/Off, Remote Operation, Message Alert, Rings to Answer and Call Screening.

- Press the **ans on/off** button to turn the answering system on and off.
  The MESSAGES indicator lights when the answering system is on. The indicator blinks when you have new messages.
  NOTE: The answering system displays "- -" when it is off.

Setting the Answering System ON/OFF

When you first activate and plug in your phone, the answering system will be in the **ON** mode.

From the Answer System Menu:

1. Press the **ans on/off** button to turn the answering system **ON**.

2. Press the **ans on/off** button again to turn the answering system **OFF**.

From the Handset Menu:

1. Press the **Soft Key Left (SKL)** button to access the Main menu.

2. Press the **Soft Key Left (SKL)** button again to access the *Answer System* menu.

3. Use the redial or CID to scroll to *Answer On/Off*.

4. Press the **Soft Key Left (SKL)** button.

5. Press the redial or CID to select *Answer On* or *Answer Off*.

6. Press **Soft Key Left (SKL)** to confirm your setting.

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Recording the Outgoing Announcement

For best results when recording, you should be about nine inches from the microphone, and eliminate as much background noise as possible.

You may record 2 outgoing announcements in the answerer or choose the default for your current outgoing announcement.

1. Make sure the answering system is **ON**.
2. Press and hold the **menu** button until the speaker announces "*Announcement One*". *Ar* shows in the display.
3. Press the **memo/record** button to record an announcement.
4. Begin speaking after you hear the beep.
5. Release the **memo/record** button when finished. Your recording will be played automatically.
6. Repeat Steps 2 thru 5 to record Announcement 2.

   NOTE: If you choose not to record an outgoing announcement, a default announcement plays instead. To return to the default announcement after you have recorded your own outgoing announcement, press the delete button while the announcement is reviewing.

Sample Outgoing Announcement

Hi, this is (use your name here), I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks.

   NOTE: The maximum recording time for the outgoing announcement is 2 minutes. Your announcement must be at least 3 seconds in length.

Remote Access Code

You can access the answering system from a tone-dial telephone in another (remote) location.

The code is required for remote access, and it prevents unauthorized access to your answering system. The code can be any 3-digit number, from 000 to 999 . The pre-set code is *123*.

From the Answer System Menu:

1. Press the **menu** button repeatedly until you hear ***"Remote access code is 123"***. **AC** shows in the display.
2. Press the **repeat** or **skip** button to change the setting.
3. Press the **menu** button to confirm.
4. Repeat Steps 2 & 3 until all 3-digits have been set. The answering system announces the new code.

From the Handset Menu:

1. Press the **Soft Key Left (SKL)** button to access the Main menu.
2. Press the **Soft Key Left (SKL)** button again to access the *Answer System* menu.
3. Use the redial or CID to scroll to ***Change RemotePIN***.
4. Press the **Soft Key Left (SKL)** button.
5. Press the **Soft Key Right (SKR)** to clear the PIN number. Retype in a new 3-digit number.
6. Press **Soft Key Left (SKL)** to confirm the new number.

Announce Only On/Off

1. Press the **menu** button repeatedly until you hear ***"Announce Only is On (or OFF)"***. **Ao** shows in the display.
2. Press the **repeat** or **skip** button to switch between ***ON*** or ***OFF***.
3. Press the **menu** button to confirm your setting.

Remote Operation

1.   Call your answering system from any touch-tone phone.
2.   When you hear your outgoing announcement, enter your 3-digit Remote Access code.
3.   You can perform the following functions:
     - Press (2) to play messages
     - Press (2) to stop
     - Press (0) to delete current message
     - Press (1) to repeat
     - Press (3) to skip
     - Press (4) to toggle answer on/off
     - Press (7) to review menu again

Message Alert

When Message Alert is **ON**, the answering system will beep every 10 seconds when new messages have been received.

From the Answer System Menu:

1.   Press the **menu** button until you hear *"Message Alert is ON (or OFF)"*.   **AL** shows in the display.
2.   Press the **repeat** or **skip** button to change the setting.
3.   Press the **menu** button to confirm your setting.

From the Handset Menu:

1.   Press the **Soft Key Left (SKL)** button to access the Main menu.
2.   Press the **Soft Key Left (SKL)** button again to access the *Answer System* menu.
3.   Use the ⌢redial or CID to scroll to *Message Alert*.
4.   Press the **Soft Key Left (SKL)** button.
5.   Use the ⌢redial or CID to toggle between *ON* or *OFF*.
6.   Press **Soft Key Left (SKL)** to confirm your setting.

Rings to Answer

This feature lets you select the number of times you want the phone to ring before the answering system answers a call.

From the Answer System Menu:
1. Press the **menu** button until you hear *"Number of rings selected is 3,4,5, 6 or TS"*. *nr* shows in the display.
2. Press the **repeat** or **skip** button to choose your desired setting.
3. Press the **menu** button to confirm your setting.

From the Handset Menu:

1. Press the **Soft Key Left (SKL)** button to access the Main menu.
2. Press the **Soft Key Left (SKL)** button again to access the *Answer System* menu.
3. Use the 🔁 or 📟 to scroll to *Rings to answer*.
4. Press the **Soft Key Left (SKL)** button.
5. Use the 🔁 or 📟 to choose between 3 rings, 4 rings, 5 rings, 6 rings or Time Saver.
6. Press **Soft Key Left (SKL)** to confirm your setting.

   NOTE: If you select Toll Saver (TS) the unit answers after the 3rd ring if there are NEW messages, OR the unit answers after the 5th ring if there are NO new messages. This allows user to access their answerer from another location and then hang up after 3 rings to save long distance charges.

Call Screening

From the Answer System Menu:

1. Press the **menu** button until you hear *"Number of rings selected is 3,4,5, 6 or TS"*. *nr* shows in the display.
2. Press the **repeat** or **skip** button to change the setting.
3. Press the **menu** button to confirm.

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Memo Recording

You can record a memo, either at the base unit or from a remote location.

To record a Memo at the Base:

1. Press and hold the **memo/record** button.
2. The system announces, *"Now Recording"*. Begin speaking after the beep.
3. Release the **memo/record** button when finished. Your memo is stored like a message from an outside caller.

To record a Memo from the Handset:

1. Press the **Soft Key Left (SKL)** button to access the Main menu.
2. Press the **Soft Key Left (SKL)** button again to access the *Answer System* menu.
3. Use the ![redial] or ![CID] to scroll to **Record memo**.
4. Press the **Soft Key Left (SKL)** button. You will hear *"Now Recording,"* followed by a beep. You may now record a memo.
5. Press **Soft Key Right (SKR)** to stop recording. Your memo is stored like a message from an outside caller.

   NOTE: If memory is full, the answering system will announce *"Memory is Full"*, and the message indicator flashes an "F ".

Memory Full

When the answering system memory is full, the system answers after 10 rings, beeps and waits for you to enter your 3-digit security code. If you don't enter the security code within 8 seconds , the phone hangs up. You should erase some messages so the answering system can record new messages.

   NOTE: The unit also answers after the 10th ring if it is turned Off. To access the answering system, enter your 3-digit security code.

Listening to Your Messages

When you have new messages, the indicator will flash. Recorded messages and memos are retained until you delete them.

Your Answering System has approximately 12 minutes of storage capacity (or 59 messages/memos). If its capacity is full, the system will answer after 10 rings.

Message Playback

From the Answer System Menu:

1. Press the **play/stop** button. The prompt will tell you how many new messages are stored in the Mailbox. If there are one or more new messages, only the new messages will be played.

2. Press the **play/stop** button again to hear old messages after new message playback is completed. Before each message is played, the day and time it was recorded is announced.

From the Handset Menu:

1. Press the **Soft Key Left (SKL)** button to access the Main menu.

2. Press the **Soft Key Left (SKL)** button again to access the *Answer System* menu.

3. Use the ⌃redial or ⌄CID to scroll to *Play Messages*.

4. Press the **Soft Key Left (SKL)** button. Messages will be played.

5. Press **Soft Key Left (SKL)** to stop message playback or press the **Soft Key Right (SKR)** to delete current message.

Deleting Messages

You may erase messages in the following three ways:

To delete the message or memo currently playing:

1. Press and release **play/stop** button.
2. Press the **review** and **skip** buttons to select and play the message you want to erase.
3. Press the **delete** button, the current message is erased, and the next message plays.

To delete all old messages stored in the Mailbox:

1. In the idle mode, press and hold the **delete** button. The system will announce, *"All old Messages erased"*.
2. All old messages will be deleted.

To erase a message with the handset :

1. Press the **Soft Key Left (SKL)** button to access the Main menu.
2. Press the **Soft Key Left (SKL)** button again to access the *Answer System* menu.
3. Use the 🔘 redial or 🔘 CID to scroll to *Delete All Mess*.
4. Press the **Soft Key Left (SKL)** button. *Erase All Msg.?* shows in the display.
5. Press the **Soft Key Left (SKL)** button to erase all messages or press **Soft Key Right (SKR)** button to cancel.

    NOTE: New, unplayed messages cannot be deleted until you play them. Once you delete the message, it cannot be recovered.

Base Ringer Volume

In idle mode, press the volume (▲ or ▼) buttons to adjust the volume from OFF to 5 levels.

Important Information

NOTES: There is a total of 12 minutes of recording time. This includes messages, memos, and announcements.

The maximum number of messages that can be stored is 59.

A maximum of 2 minutes is allotted for each message, memo, or announcement.

If a call comes in while you are listening to messages, playback automatically stops.

Handset Setup

Basic Operation

Making Internal Calls

If more than one handset is registered on the base station, internal calls can be made free of charge.

1. Press **Soft Key Right (SKR)** key.
2. Press ![redial] or ![CID] key to select the required handset (Handset 1, Handset 2…).
3. Press **Soft Key Left (SKL)** key to carry out the conversation.
4. Press ![phone] key to end the call.

   NOTE: During the conversation, you can use ![redial] or ![CID] key to adjust the speaking volume (5 levels).

Receiving Internal Calls

When an internal call arrives, the handset will ring and show the caller's handset number, and ![phone] flashes in the handset display.

1. Press ![phone] key to establish the connection.

   NOTE: If auto answer is enabled, the line can also be automatically connected after the handset is lifted up from the base.

2. Press ![phone] key to terminate the call.

Making External Calls

Pre-Dialing:

1. Press ✆ key and wait for a dialing tone.
2. Dial the telephone number as required. It will start counting when the call is connected, the call timer format is HH:MM:SS.
3. Press the **Soft Key Left (SKL)** button to view Redial Calls List Phone Book.
4. Press ✆ key to terminate the call.

   NOTE: During the conversation, you can use redial or CID key to adjust the speaking volume (5 levels).

Post-Dialing:

1. Dial the telephone number.
2. Use the **Soft Key Right (SKR)** button to delete any incorrect entries.
3. Press ✆ key. It will start counting when the call is connected, the call timer format is HH:MM:SS.
4. Press the **Soft Key Left (SKL)** button to view Redial Calls List Phone Book.
5. Press ✆ key to terminate the call.

Receiving External Calls

When an external call is received, all handsets registered and the base station ring , and ✆ flashes in the handset display. If configured, the telephone number of the caller appears (network depended). If the caller has been entered in your phone book, the name appears. Base blue LED will flash according to the ring cadence.

1. Press ✆ key to establish the connection.

   NOTE: If auto answer is enabled, the line can also be automatically connected after the handset is lifted up from the base.

2. Press ✆ key to terminate the call.

Redialing

The phone stores the last 10 numbers dialed in the redialling memory.

1. Press ⌂redial key to view the dialed calls.

    NOTE: If there is no record in the redialing memory, empty information will display.

2. Press ⌂redial or CID key to select the desired record.
3. Press 📞 key to redial the desired record.
4. Press ☎ key to terminate the call.

Dialing from the Phone Book

1. Press **mem** button when in standby mode, the first entry in the phone book appears.

    NOTE: If there is no record in phone book, empty information will display and it will automatically return to the main menu.

2. Press ⌂redial or CID key to select the required record from the phone book.
3. Press 📞 key to dial the number.
4. Press ☎ key to terminate the call.

    NOTE: To store entries in the phone book , please refer to "Phone Book" section.

Muting the Microphone

Press the 📞 button to mute your connection, the ⊠ icon will be displayed, to cancel and return to normal connection, press 📞 button again.

Muting the Ringer during an Incoming Call

Press ☎ during the Incoming call will stop the ring on the handset. Your answering system will continue to monitor the ring.

Disable the Ringer on the Handset

Press and hold ✳tone ringer key for 1.5 seconds in idle mode to activate or deactivate the handset Ringer. The icon turns **ON** or **OFF**.

Call Transfer / Forwarding

It is possible to put external calls on hold and call other handsets registered to the base or to forward calls.

1. Press **Soft Key Right (SKR)** key to initiate an internal call.
2. Press ⌃redial or CID key to select the required handset (Handset 1, Handset 2...). The target handset will ring.
3. After the internal connection is made, press 📞 key to transfer the external call to the desired handset.

    NOTE:

    1. There must be more than two handsets registered to the base, otherwise the call transfer/forwarding function will be invalid.

    2. If Soft Key Right (SKR) key is pressed before another handset answers the internal call, the call transfer procedure will be cancelled and the external call is regained.

Three Party Conference

After have received an external call, it is possible to include a second handset in the conversation (three way conference).

1. Press **Soft Key Right (SKR)** key to initiate an internal call.
2. Press ⌃redial or CID key to select the required handset (Handset 1, Handset 2...) that needs to participate in the conference (e.g. 2).
3. Press **Soft Key Left (SKL)** key to establish the conference call after the other handset answered the internal call.
4. Press 📞 key to disconnect from the conference call and the other handset continues with the external call.

Changing the Earpiece Volume

Press ⌃redial or CID key as often as necessary to change the earpiece volume during a call.

Paging the Handset

If a handset has been misplaced, it is possible to call all the handsets. The handset ring at full volume.

1. Press **page** key briefly on the base station.

To stop the page call:

1. Short press 📞 key , 📞 key or 🔊 key on the handset or press page key briefly on the base.

DND (Do Not Disturb)

The do not disturb feature (DND) allows you to mute the ringer of all registered handset(s) at the same time. The phone must be in standby mode. Press the **DND** button on the base, you will hear a confirmation tone, and the DND LED illuminates. To cancel the DND feature, press the **DND** button again. You can also mute the ringer tone while the phone is ringing by pressing the **DND** button on the base.

Handset Speaker Phone

Press ◀ key to activate/de-activate the handset speaker.

Key Lock

Press and hold the # key for 2 seconds to activate or de-activate the key lock.

When handset keys are locked, you are still able to receive incoming calls by pressing 📞 key.

Short Key Definition

There are three short keys: redial , CID and **mem**.

In standby mode, press redial key to access Redial.

In standby mode, press CID key to access Call List.

In standby mode, press **mem** key to enter Phone Book.

Caller ID (CID)

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.

```
 02/27          11:39 AM*

 GE SUPPORT

 1-800-448-0329
      MORE 30/30 BACK
```
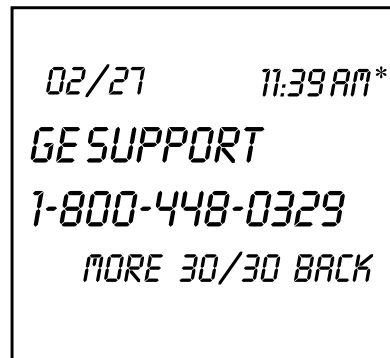
Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company; if you receive an incoming call and you are using the GE multi handset system, a beep indicates the presence of a Call Waiting call on the line. The Call Waiting Caller ID information will be displayed and stored in the history of all handsets in the system.

- When you hear the call waiting beep in the handset receiver, press the talk button to put the current call on hold and answer the incoming call. Press the talk or speaker button to return to the original call.

Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

Storing CID Records (In CID Memory)

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted.

You may review the stored information at any time. Calls received since your last review show as ⊏◄ in the display.

Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the **CID** button.
3. Press the **redial** or **CID** buttons to review the CID records.

Dialing a CID Number

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the **CID** button.
3. Press the **redial** or **CID** buttons to review the CID records.
4. Lift the receiver or press the 📞 or 🔊 on the cordless handset, the number is automatically dialed out.

   NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the format ▶ button to adjust the number, and try again.

Available formats include:

Number of digits	Explanation	Example
Eleven digits	long distance code "1" +3-digit area code +7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888

Storing CID Records in Internal Memory

You may also store CID information in the phone's internal memory.

> **NOTE: It is important that you format CID records correctly BEFORE storing in internal memory as you cannot reformat CID records stored in memory.**

1. Make sure the phone is **OFF** (not in talk mode).
2. Press the CID button.
3. Use the CID or redial buttons to scroll to the desired CID record.
4. Press **Soft Key Left (SKL)** button and then press the CID or redial buttons to select the submenu *Save Number*.
5. Press **Soft Key Left (SKL)** button and use the keypad to enter a name (up to15 characters).
6. Press **Soft Key Left (SKL)** button and use CID or redial button to select a *Group* or *No Group*.
7. Press **Soft Key Left (SKL)** button to confirm.

Deleting a CID Record

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the CID button.
3. Press the redial or CID buttons to display the CID record you want to delete.
4. Press **Soft Key Left (SKL)** button and then press the CID or redial buttons to select the submenu *Delete Entry*.
5. Press **Soft Key Left (SKL)** key to delete the entry. *Delete?* shows in the display.
6. Press **Soft Key Left (SKL)** button to confirm.

> **NOTE: Press the end button to return to the standby mode without deleting any CID records.**

Deleting All CID Records

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the CID button.
3. Press the redial or CID buttons to display any Caller ID record.
4. Press **Soft Key Left (SKL)** button and then press the CID or redial buttons to select the submenu *Delete All*.
5. Press **Soft Key Left (SKL)** key and *Delete All?* shows in the display.
6. Press **Soft Key Left (SKL)** button to confirm.

    NOTE: Press the end button to return to the standby mode without deleting any CID records.

Programming the Telephone

The telephone can store up to 50 entries in the phone book. Store numbers frequently used in order to be able to dial them quickly and easily. When the function is supported by the telephone provider service and the caller, the handset displays the name of the caller (when stored in the phone book).

New Entry

1. Press **Soft Key Left (SKL)** button to enter the main menu.
2. Press redial or CID key to select *phonebook*.
3. Press **Soft Key Left (SKL)** button to enter phonebook.
4. Press **Soft Key Left (SKL)** button to enter phonebook menu.
5. Press redial or CID key to select *New Entry* and press **Soft Key Left (SKL)** key.

    Enter number (max. 24 digits) and press **Soft Key Left (SKL)** key when finished.

    Enter name (max. 15 characters) and press **Soft Key Left (SKL)** key when finished.
6. Press redial or CID key to select a *Group* or *No Group*.

    There are 6 pre-set caller groups: VIP, Business, Family, Friends, School and Others.
7. Press **Soft Key Left (SKL)** button to confirm the selection and complete storing the entry.

NOTE:

1. When the capacity is full, *Memory full* will display.

2. Any incorrect input can be deleted by pressing Soft Key Right (SKR) button.

8. User can also save number into phone book through call list (refer to Call List section).

Delete Entry

1. Press **Soft Key Left (SKL)** button to enter the main menu.
2. Press ⏷redial or 🔲CID key to select *phonebook*.
3. Press **Soft Key Left (SKL)** button to enter phonebook.
4. Press ⏷redial or 🔲CID key to select a desired entry.
5. Press **Soft Key Left (SKL)** key to access ***phonebook*** menu, and then press ⏷redial or 🔲CID to select the submenu *Delete Entry*.
6. Press **Soft Key Left (SKL)** key to delete the entry. ***Delete?*** shows in the display.
7. Press **Soft Key Left (SKL)** button to confirm.

Edit Entry

1. Press **Soft Key Left (SKL)** button to enter the main menu.
2. Press ⏷redial or 🔲CID key to select *phonebook*.
3. Press **Soft Key Left (SKL)** button to enter phonebook.
4. Press ⏷redial or 🔲CID key to select a desired entry.
5. Press **Soft Key Left (SKL)** key to access ***phonebook*** menu, and then press ⏷redial or 🔲CID to select the submenu *Edit Entry*.
6. Press **Soft Key Left (SKL)** to start *Number Edition* and press **Soft Key Left (SKL)** key again to start *Name Edition* and press **Soft Key Left (SKL)** key again to select *Caller Groups* .
7. Press **Soft Key Left (SKL)** key to confirm.

    NOTE: Press Soft Key Right (SKR) key to delete any incorrect input.

Delete All

1. Press **Soft Key Left (SKL)** button to enter the main menu.
2. Press ⏷redial or ⏷CID key to select *phonebook*.
3. Press **Soft Key Left (SKL)** button to enter phone Book.
4. Press **Soft Key Left (SKL)** key to access ***phone book*** menu, and then press ⏷redial or ⏷CID to select the submenu *Delete All*.
5. Press **Soft Key Left (SKL)** key to delete the entry. ***Delete All PB?*** shows in the display.
6. Press **Soft Key Left (SKL)** button to confirm.

   NOTE: User can access Phone Book directly from standby mode by pressing mem button.

Call List

IMPORTANT: To use the "Call List" function, you must subscribe to your network operator's Caller Line Identification (CLI) service.

Call List can contain up to 30 records.

1. Press **Soft Key Left (SKL)** button to enter the main menu.
2. Press ⏷redial or ⏷CID key to select *Calls List*.
3. Press **Soft Key Left (SKL)** button to enter Calls List.

   NOTE: If there is no record in call log, empty information will display.
4. Press ⏷redial or ⏷CID key to find the desired record.
5. Press **Soft Key Left (SKL)** button.
6. Press ⏷redial or ⏷CID key to choose the selection *Delete Entry*, *Save Number*, *Delete All* or *Use number*.

If you choose *Delete Entry*:

1. Press **Soft Key Left (SKL)** key to delete the entry, and the screen displays ***Delete?.***
2. Press **Soft Key Left (SKL)** button to confirm.

If you choose *Save Number*:

1. Press **Soft Key Left (SKL)** key to start *Name Edition* and press **Soft Key Left (SKL)** key again to select *Caller Groups*.
2. Press **Soft Key Left (SKL)** key to save the record to the phone book.

NOTE: Press Soft Key Right (SKR) key to delete any incorrect input.

If you choose *Delete All*:

1. Press **Soft Key Left (SKL)** key to delete the entry. ***Delete All?*** shows in the display.
2. Press **Soft Key Left (SKL)** button to confirm.
3. If you choose *User Number*, press **Soft Key Left (SKL)** key to view user number.

Display Setup

1. Press **Soft Key Left (SKL)** button to enter the main menu.
2. Press ⌃redial or ⌄CID key to select *Display Setup*.
3. Press **Soft Key Left (SKL)** button.

Wallpaper

1. Press ⌃redial or ⌄CID key to choose the selection *Wallpaper* through the submenu *Display Setup*.
2. Press **Soft Key Left (SKL)** button.
3. Press ⌃redial or ⌄CID key to select the desired wallpaper or *Wallpaper Off*.
4. Press **Soft Key Left (SKL)** button to confirm the selection.

Handset Name

1. Press ⌃redial or ⌄CID key to choose the selection *Handset Name* through the submenu *Display Setup*.
2. Press **Soft Key Left (SKL)** button.
3. Enter the handset name. Press **Soft Key Right (SKR)** button to delete any incorrect input.
4. Press **Soft Key Left (SKL)** button to confirm.

Display Contrast

1. Press ⌃redial or ⌄CID key to choose the selection ***Display Contrast*** through the submenu *Display Setup*.
2. Press **Soft Key Left (SKL)** button.
3. Press ⌃redial or ⌄CID key to adjust the contrast level (1-8).
4. Press **Soft Key Left (SKL)** button to confirm the setting.

Language

1. Press 🔁 or 📇 key to choose the selection *Language* through the submenu *Display Setup*.
2. Press **Soft Key Left (SKL)** button.
3. Press 🔁 or 📇 key to select the language.
4. Press **Soft Key Left (SKL)** button to confirm the setting.

Base Setup

1. Press **Soft Key Left (SKL)** button to enter the main menu.
2. Press 🔁 or 📇 key to select *Base Setup*.
3. Press **Soft Key Left (SKL)** button.

Area Code

1. Press 🔁 or 📇 key to choose the selection *Area Code* through the submenu *Base Setup*.
2. Press **Soft Key Left (SKL)** button.
3. Enter the *Area Code*, delete any incorrect input by pressing **Soft Key Right (SKR)** button.
4. Press **Soft Key Left (SKL)** button to confirm setting.

Dial Mode

1. Press 🔁 or 📇 key to choose the selection *Dial Mode* through the submenu *Base Setup*.
2. Press **Soft Key Left (SKL)** button.
3. Press 🔁 or 📇 key to select *TONE* or *PULSE*.
4. Press **Soft Key Left (SKL)** button to confirm the selection.

   NOTE: This Flash Time / Dialing mode is used only when dialing from handset.

   NOTE: If pulse dialing is set, press ✳ key can change to TONE mode and allow you to input the required number.

   It will reset automatically to pulse dialing after you end your call.

HS Settings

1. Press **Soft Key Left (SKL)** button to enter the main menu.
2. Press 🔁 or 📇 key to select *HS Settings*.
3. Press **Soft Key Left (SKL)** button.

Date & Time

1. Press ⌃redial or ⌄CID key to choose the selection **Date&Time** through the submenu *HS Settings*.
2. Press **Soft Key Left (SKL)** button to enter *Date&Time*. Enter the date (MM:DD:YY)
3. Press **Soft Key Left (SKL)** button. Enter the time (HH:MM).
4. Press **#** ⚬ key to switch the format (AM/PM/24).
5. Press **Soft Key Left (SKL)** button to confirm the Date & Time setting.

Ringer Setup

Ringer Volume

1. Press ⌃redial or ⌄CID key to choose the selection **Ringer Setup** through the submenu *HS Settings*.
2. Press **Soft Key Left (SKL)** button.
3. Press ⌃redial or ⌄CID key to choose the selection **Ringer Volume**.
4. Press **Soft Key Left (SKL)** button.
5. Press ⌃redial or ⌄CID key to select the ringer volume: *Ringer Volume 1*, *Ringer Volume 2*, *Ringer Volume 3*, *Ringer Volume 4*, *Ringer Volume 5* or *OFF*.
6. Press **Soft Key Left (SKL)** button to confirm.

Ext. Ringtone

1. Press ⌃redial or ⌄CID key to choose the selection **Ext. Ringtone** through the submenu *Ringer Setup*.
2. Press **Soft Key Left (SKL)** button.
3. Press ⌃redial or ⌄CID key to select one type of ring tone (14 ring melodies).
4. Press **Soft Key Left (SKL)** button to confirm the ring type.

Int. Ringtone

1. Press ⌃redial or ⌄CID key to choose the selection **Int. Ringtone** through the submenu *Ringer Setup*.
2. Press **Soft Key Left (SKL)** button.
3. Press ⌃redial or ⌄CID key to select one type of ring tone (14 ring melodies).
4. Press **Soft Key Left (SKL)** button to confirm the ring type.

Group Melody

1. Press ⏷redial⏷ or ⏷CID⏷ key to choose the selection **Group Melody** through the submenu *Ringer Setup*.
2. Press **Soft Key Left (SKL)** button. There are 6 pre-set caller groups: *VIP*, *Business*, *Family*, *Friends*, *School* and *Others*.
3. Press ⏷redial⏷ or ⏷CID⏷ key to choose one of the groups.
4. Press **Soft Key Left (SKL)** button.
5. Press ⏷redial⏷ or ⏷CID⏷ key to select one type of ring tone (14 ring melodies).
6. Press **Soft Key Left (SKL)** button to confirm.

Set Alarm

1. Press ⏷redial⏷ or ⏷CID⏷ key to choose the selection **Set Alarm** through the submenu *HS Settings*.
2. Press **Soft Key Left (SKL)** button.
3. Press ⏷redial⏷ or ⏷CID⏷ key to choose **Set Alarm** or **Alarm Tone**.
4. Press **Soft Key Left (SKL)** button .

If you select [Set Alarm]:

1. Press ⏷redial⏷ or ⏷CID⏷ key to select **OFF**, **Once** or **Daily**.
2. Press **Soft Key Left (SKL)** button. Enter the time (HH:MM).
3. Press **Soft Key Left (SKL)** button to confirm the setting.

If you select Alarm Tone:

1. Press ⏷redial⏷ or ⏷CID⏷ key to select one type of ring tone (14 ring melodies).
2. Press **Soft Key Left (SKL)** button to confirm the setting.

Auto Talk

The automatic talk function enables the incoming call to be taken immediately when the handset is removed from the base station.

1. Press ⏷redial⏷ or ⏷CID⏷ key to choose the selection **Auto Talk** through the submenu *HS Settings*.
2. Press **Soft Key Left (SKL)** button.
3. Press ⏷redial⏷ or ⏷CID⏷ key to select **OFF** or **ON**.
4. Press **Soft Key Left (SKL)** button to confirm the setting.

Registration

1. Press ⌒redial or CID key to choose the selection *Registration* through the submenu *HS Settings.*
2. Press **Soft Key Left (SKL)** button.

Register Handset

1. Press and hold **page** key on the base station for 5 seconds until acknowledgement signal is heard.
2. Press ⌒redial or CID key to choose the selection ***Register Handset*** through the submenu *Registration.*
3. Press **Soft Key Left (SKL)** button.
4. Press ⌒redial or CID key to select ***Base1***, ***Base2***, ***Base3*** or ***Base4***.
5. Press **Soft Key Left (SKL)** button. *SEARCHING* shows in the handset display.

    NOTE:

    1. Once the registration procedure is complete, the new handset will automatically be allocated the next available handset number.

    2. The base will be ready for registration for 2 minutes when the Page key is pressed and hold for more than 10 seconds. During the handset searching for a base station which is available for registration. *SEARCHING* will be shown on the LCD display .

Deregister HS

1. Press ⌒redial or CID key to choose the selection ***Deregister HS*** through the submenu *Registration.*
2. Press **Soft Key Left (SKL)** button.
3. If necessary, use ⌒redial or CID key to select the handset and press **Soft Key Left (SKL)** key. ***Deregister HS?*** shows in the display.
4. Press **Soft Key Left (SKL)** key to confirm.

Select Base

1. Press ⌒redial or CID key to choose the selection ***Select Base*** through the submenu *HS Settings.*
2. Press **Soft Key Left (SKL)** button.
3. Press ⌒redial or CID key to select a specific base.
4. Press **Soft Key Left (SKL)** button to confirm the selection.

Tones ON/OFF

1. Press 📞 or 📟 key to choose the selection ***Tones ON/OFF*** through the submenu *HS Settings*.
2. Press **Soft Key Left (SKL)** button.
3. Press 📞 or 📟 key to choose ***Key tone***, ***Battery Low*** and ***Out of Range***.
4. Press **Soft Key Left (SKL)** button.
5. Press 📞 or 📟 key to select ***OFF*** or ***ON***.
6. Press **Soft Key Left (SKL)** button to confirm the selection.

Reset Handset

1. Press 📞 or 📟 key to choose the selection ***Reset Handset*** through the submenu *HS Settings*.
2. Press **Soft Key Left (SKL)** button. ***Default Reset?*** shows in the display.
3. Press **Soft Key Left (SKL)** button to reset to the default settings or press **Soft Key Right (SKR)** button to cancel.

Changing the Batteries

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Model 5-2825 NiMH 1.2V 600mAh rechargeable batteries, that is compatible with this unit.

1. Make sure the telephone is **OFF** (not in TALK mode) before you replace the batteries.
2. Remove the batteries compartment door.
3. Disconnect the cord attached to the batteries and remove the batteries from the handset.
4. Insert the new batteries and connect the cord to the jack inside the batteries compartment.
5. Put the batteries compartment door back on.
6. Place handset in the base to charge. **Allow the handset batteries to properly charge (for 16 hours) prior to first use or when you install the new batteries. If you do not properly charge the phone, the batteries performance will be compromised.**

Battery Safety Precautions

*   Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
*   To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
*   Keep batteries out of the reach of children.
*   Remove batteries if storing over 30 days.

> NOTE: The RBRC seal on the battery used in your Thomson Inc. product indicates that we are participating in a program to collect and recycle the rechargeable battery (or batteries).
> For more information go to the RBRC web site at www.rbrc.org or call 1-800-8-BATTERY or contact a local recycling center.

Display Messages

The following indicators show the status of a message, provides Caller ID information, or helps you set up and use your phone.

DELETE ALL PB?   Prompt asking if you want to erase all records.

DELETE?   Prompt asking if you want to erase the current records.

ERASE ALL MSG.?   Prompt asking if you want to erase all messages.

NO LINE   Indicates that the telephone line is not connected.

RECORDING   Indicates it is recording a memo.

SEARCHING   Indicates handset is too far away from the base, and the handset is searching for the base.

PAGING   Someone pressed the **page** button on the base.

ANSWER ON   Indicates the answering system is set to **ON**.

ANSWER OFF   Indicates the answering system is set to **OFF**.

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Answering System Display Messages

The following messages show the status of the answering system or help you set up and use the system.

Ao	Indicates "Announce Only".
Ac	Indicates "Remote Access Code".
AL	Indicates "Message Alert".
Nr	Indicates "Number of Rings".
CS	Indicates "Call Screening".
F	Indicates "Memory Full".
Ar	Indicates "Announcement".

Handset Sound Signals

Signal	*Meaning*
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
Single beep every 7 seconds	Low battery warning

Troubleshooting Guide

Cordless Phone Solutions

No Display

- The battery must be fully charged. Try replacing the battery.

Registration will not work

- The battery must be fully charged. Charge the battery for 16 hours.
- Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the wall and plug it in again.
- You must be subscribed to Caller ID service from your local telephone company in order to receive Caller ID records.

Telephone Solutions

No dial tone

- Check installation:

  Make sure the base power cord is connected to a working electrical outlet.

  Make sure the telephone line cord is connected to the base unit and the wall phone jack.
- Connect another phone to the same modular jack; if the second phone doesn't work, the problem might be with your wiring or local service.
- The handset may be out of range of the base. Move closer to the base.
- Make sure the battery is properly charged (for 16 hours).
- Ensure the battery pack is installed correctly.
- The handset should beep when you press the talk button, and the charge indicator on the base should be lit when the handset rests in the cradle. If not, the battery may need to be charged.
- Place the handset in the base for at least 20 seconds to reset unit.

Handset does not ring

- Make sure the handset ringer is turned **ON**.
- Move closer to the base. The handset may be out of range.
- You may have too many extension phones on your line. Try unplugging some phones.
- Check for a dial tone.

You experience static, noise, or fading in and out

- Move closer to base. The handset might be out of range.
- Relocate the base. Make sure base is not plugged into an electrical outlet with another household appliance.
- Charge the battery.

Unit beeps

- Place handset in base for 20 seconds; if it still beeps, charge battery for 16 hours.
- Clean the charging contacts on handset and base with a soft cloth.
- See solutions for "No dial tone."
- Replace the battery.

Unit locks up and there is no communication between the handset and base

- Unplug the power adaptor from the electrical outlet and the back of the base. Remove the handset battery. Wait for 30 seconds and plug the power adaptor back into the base and electrical outlet. Reconnect the battery and charge for 16 hours.

Battery Solutions

If you experience any of the following problems, even after recharging the battery, you may need to replace the battery pack:

- Short talk time
- Poor sound quality.
- Limited Range

Answering System Solutions

Can't hear messages, beep, etc.

•   Adjust speaker volume.

Time/Day setting stuck at 12 a.m Mon.

•   Set the time clock.

Answers on 10th ring

•   Make sure answering system is turned on.

•   Answering system memory may be full. Erase some messages.

Incoming messages are incomplete

•   An extension phone may have been lifted as a message is received.

•   Answering system memory is full. Erase some messages.

•   You may have accidently pressed the play/stop button during playback and stopped the message.

Won't respond to remote commands

•   You must use a tone-dial phone. This phone does not support pulse (rotary) dialing.

•   Make sure to enter the correct security code.

•   Did unit hang up? If you take no action for a period of time, it automatically hangs up.

General Product Care

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).

- DO NOT expose to direct sunlight or moisture.

- Avoid dropping the unit and other rough treatment.

- Clean with a soft cloth.

- Never use a strong cleaning agent or abrasive powder because this will damage the finish.

- Retain the original packaging in case you need to ship the phone at a later date.

- Periodically clean the charge contacts on the handset and base with a soft cloth.

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.
- Microwave oven is using the same frequency.

Warranty

Thomson Multimedia Ltd., warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

1. Return it to the selling dealer with proof of purchase for replacement,
   OR
2. Call 1-800-522-0338 (English) or 1-800-522-0445 (French) for instructions concerning where to mail the product.

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE _____

NAME OF STORE _____

Accessory Information

DESCRIPTION	MODEL NO.
AC Power Adaptor	5-2822
Handset Replacement Battery	5-2825
Handset Charger Power Adaptor	5-2718
Handset Charger Cradle	5-2835

QUESTI

To order, call the nearest distributor for your area;
Ontario: (905) 624-8516   Manitoba: (204) 783-2088
British Columbia: (604) 438-8001   Quebec: (514) 352-9071
A shipping and handling fee will be charged upon ordering.
It is required by law to collect appropriate sales tax for
each individual state, country, and locality to which the
merchandise is being sent. Items are subject to availability.

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Visit the GE website at: www.GE.com/phones

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