WARNING

This manual contains information on limitations regarding product use and function and information on the limitations as to liability of the manufacturer. The entire manual should be carefully read.

NT9010 v1.0 Installation Manual

DLS-3 v1.2 and higher with Driver Pack

ninethousand

SELF-CONTAINED WIRELESS SECURITY SYSTEM

DSC®

Security Products

FCC COMPLIANCE STATEMENT

CAUTION: Changes or modifications not expressly approved by Digital Security Controls Ltd. could void your authority to use this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

The user may find the following booklet prepared by the FCC useful: "How to Identify and Resolve Radio/Television Interference Problems". This booklet is available from the U.S. Government Printing Office, Washington D.C. 20402, Stock # 004-000-00345-4.

IMPORTANT INFORMATION

This equipment complies with Part 68 of the FCC Rules. On the side of this equipment is a label that contains, among other information, the FCC registration number of this equipment.

Notification to Telephone Company The customer shall notify the telephone company of the particular line to which the connection will be made, and provide the FCC registration number and the ringer equivalence of the protective circuit.

FCC Registration Number:	F53CAN-xxxx-AL-E
Ringer Equivalence Number:	0.xB
USOC Jack:	RJ31X

Telephone Connection Requirements Except for the telephone company provided ringers, all connections to the telephone network shall be made through standard plugs and telephone company provided jacks, or equivalent, in such a manner as to allow for easy, immediate disconnection of the terminal equipment. Standard jacks shall be so arranged that, if the plug connected thereto is withdrawn, no interference to the operation of the equipment at the customer's premises which remains connected to the telephone network shall occur by reason of such withdrawal.

Incidence of Harm Should terminal equipment or protective circuitry cause harm to the telephone network, the telephone company shall, where practicable, notify the customer that temporary disconnection of service may be required; however, where prior notice is not practicable, the telephone company may temporarily discontinue service if such action is deemed reasonable in the circumstances. In the case of such temporary discontinuance, the telephone company shall promptly notify the customer and will be given the opportunity to correct the situation.

Additional Telephone Company Information The security control panel must be properly connected to the telephone line with a USOC RJ-31X telephone jack.

The FCC prohibits customer-provided terminal equipment be connected to party lines or to be used in conjunction with coin telephone service. Interconnect rules may vary from state to state.

Changes in Telephone Company Equipment or Facilities The telephone company may make changes in its communications facilities, equipment, operations or procedures, where such actions are reasonably required and proper in its business. Should any such changes render the customer's terminal equipment incompatible with the telephone company facilities the customer shall be given adequate notice to the effect modifications to maintain uninterrupted service.

Ringer Equivalence Number (REN) The REN is useful to determine the quantity of devices that you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, you may want to contact your local telephone company.

Equipment Maintenance Facility If you experience trouble with this telephone equipment, please contact the facility indicated below for information on obtaining service or repairs. The telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

Digital Security Controls Ltd. 160 Washburn St., Lockport, NY 14094

AVIS: L'étiquette de l'Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme à certaines normes de protection, d'exploitation et de sécurité des réseaux de télécommunications. Industrie Canada n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêchent pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être effectuées par un centre d'entretien canadien autorisé désigné par le fournisseur. La compagnie de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, les lignes téléphoniques et les canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales.

AVERTISSEMENT: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas.

L'indice de charge (IC) assigné a chaque dispositif terminal indique, pour éviter toute surcharge, le pourcentage de la charge totale qui peut être raccordée à un circuit téléphonique bouclé utilisé par ce dispositif. La terminaison du circuit bouclé peut être constituée de n'importe quelle combinaison de dispositifs, pourvu que la somme des indices de charge de l'ensemble des dispositifs ne dépasse pas 100.

L'Indice de charge de ce produit est 0.4B.

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. Industry Canada does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

User should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Load Number (LN) assigned to each terminal device denotes the percentage of the total load to be connected to a telephone loop which is used by the device, to prevent overloading. The termination on a loop may consist of any combination of devices subject only to the requirement that the total of the Load Numbers of all the devices does not exceed 100.

The Load Number of this unit is 0.4B.

Table of Contents

NOTES:

Section 1: Introduction

1.1 About the NT9010 System

The NT9010 is a full-featured, wireless security system. It has been designed for fast and easy installation.

The NT9010 system is made up of the following components:

- a main control unit
- Up to 32 WLS9XX wireless detectors and WLS908 panic pendants (total)
- You can also add up to 16 WLS909 wireless keys, and 4 WLS910 handheld keypads to the system.

The NT9010 system supports up to 32 zones (detectors and panic pendants), and 32 system users. The NT9010 main control unit guides users through their available options with easy-to-understand audio prompts. The status of the NT9010 system can be monitored over a telephone line.

You can program the system using the NT9010 control unit, or using DLS-3 downloading software and a computer. If you program the system from the NT9010 control unit, you can do the basic zone enrollment and programming using the Installation Wizard. See the *Quick Set Up Guide* for more information on using the Installation Wizard.

1.2 About the NT9010 Manual Set

Quick Set Up Guide

This *Guide* is for people who will be installing NT9010 systems requiring only basic programming. This will be the case in the majority of installations. Please review this *Guide* before beginning your installation. The *Quick Set Up Guide* covers the following topics:

- An overview of the system
- How to mount and complete basic NT9010 wiring
- How to enroll devices and program the system using the Installation Wizard
- Basic troubleshooting tips
- Guidelines for placing smoke detectors

Installation Manual

This *Manual* is for people who will be installing a system that needs special features or custom programming. If your installation requires more programming than is included in the Installation Wizard, review the relevant sections of this manual for more information.

Programming Worksheets

Use this booklet to record your zone choices and other programming for the system. Keep this booklet in a safe place for future reference.

User's Guide

The *User's Guide* provides easy to follow instructions for NT9010 users. This *Guide* contains instructions on turning the system on or off, dealing with alarms and emergencies, using advanced functions, fire safety, and how to replace wireless device batteries.

Installers should also review this manual, in order to properly instruct the end-users once the installation is complete.

1.3 Main system Specifications

Flexible Zone Configuration:

- 32 fully programmable zones
- 23 zone types, 8 programmable zone options
- Connect up to 2 hardwired zones

Access Codes:

- 38 access codes: 32 user codes, 1 Master code, 2 supervisor codes, 2 duress codes, and 1 maintenance code

Remote Sounder Output:

- Four-wire supervised connection to optional remote sounder
- Can be wired up to 350ft (105m) from the NT9010 control unit
- Capable of steady or pulsed siren, voice prompts, and central station talk/listen-in sessions

EEPROM Memory:

- Will not lose programming or system status on complete AC and battery failure

Power Requirements:

- Plug-in Transformer = 9VAC, 20VA
- Battery = 6 volt 3.5 Ah minimum rechargeable sealed lead acid

Digital Communicator Specifications:

- Supports all major formats including SIA, Contact ID, and 20bps formats
- Split reporting of selected transmissions to each telephone number
- 3 programmable telephone numbers
- 2 system account codes
- DTMF and pulse dialing
- DPDT line seizure
- Anti-jam detection
- Event-initiated personal paging

System Supervision Features

The NT9010 continuously monitors a number of possible trouble conditions including:

- AC Power Failure (system enters "Sleep" mode on loss of AC power for longer than 30 seconds)
- Trouble by Zone
- Fire Trouble
- Telephone Line Trouble
- Low Battery Condition
- Remote Sounder Supervisory
- Loss of Internal Clock
- Tamper by Zone
- Failure to Communicate
- Improper Zone Placement

False Alarm Prevention Features

- Audible Exit Delay
- Audible Exit Fault
- Urgency on Entry Delay
- Quick Exit
- Swinger Shutdown
- Recent Closing Transmission
- Cross Zone Alarm
- Burglary-verified timer
- Communication Delay
- Rotating Keypress Buffer

Additional Features

- Keypad activated alarm output and communicator test
- Keypad lockout
- 128 event buffer, time and date stamped
- Uploading/downloading capability

1.4 Additional Devices

WLS904 Wireless Motion Detector
The Wireless Motion Detector can be used to include wireless space protection. The unit comes with four 'AAA' batteries.

WLS906 Wireless Smoke Detector
The Wireless Smoke Detector can be used to include wireless smoke detection. The unit comes with six 'AA' batteries.

WLS907 Wireless Universal Transmitter
The Wireless Slimline Universal Transmitter can be used to add wireless door or window contacts. The unit comes with three 'AAA' batteries and has built-in contacts.

WLS908 Wireless Panic Pendant
The Wireless Panic Pendant can be used to include personal wireless protection. The unit comes with 1 mini 12V battery (not user changeable).

WLS909 Wireless Key
The Wireless Key can be used to include a simple and mobile method of arming and disarming the system. The unit comes with three Photo/Electronic 1.5V batteries.

This system can have a maximum of 16 Wireless Keys.

WLS910 Wireless Handheld Keypad
The Wireless Handheld Keypad can be used to include a simple and mobile method of arming and disarming the system. The unit comes with three 'AAA' batteries.

The system can have a maximum of four Wireless Handheld Keypads.

WLS912 Wireless Glassbreak Detector
The Wireless Glassbreak Detector can be used to include wireless glassbreak detection. The unit comes with three 'AA' batteries.

WLS914 Dual PIR Wireless Motion Detector
The Dual PIR Wireless Motion Detector can be used to include wireless space protection. The unit comes with four 'AAA' batteries.

WLS915 Wireless Universal Transmitter
The WLS915 Wireless Universal Transmitter is a smaller transmitter that can be used for door and window contacts. The unit comes with three 'AAA' batteries and has built-in contacts.

Remote Sounder
You can connect a hardwired remote sounder to the NT9010 system. This sounder provides an additional station for the NT9010 to sound alarms and system status, and for central station talk/listen-in sessions.

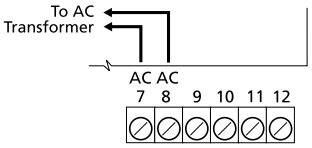
Section 2: Completing Wiring

This section describes special options for AC or battery power, and instructions on installing hardwired zones and the remote sounder.

2.1 AC and Battery Hookups

AC Terminals - AC

Connect the AC and telephone line wiring to the terminals mounted on the NT9010 backplate. When you later attach the NT9010 to the backplate, the posts on the back of the unit will plug into the terminals, completing the connection.



For the NT9010 to work correctly, you will need to connect it to an AC power source that is not controlled by a switch. The system comes with a 9V, 20VA plug-in transformer. Connect the transformer to an unswitched AC source and to the two terminals on the backplate labelled AC.

The system can be programmed to accept a power line frequency of either 50Hz AC or 60Hz AC in programming section [701], option [1].

***NOTE:** Do not connect the transformer until all other wiring is complete.*

AC Power Line Frequency . . . . . Section [701], Option [1]

Battery Connection

The battery is used to provide back up power in the event of an AC power failure and to provide additional current when the system demands exceed the power output of the transformer, such as when the system is in alarm.

***NOTE:** Do not connect the battery until all other wiring is complete.*

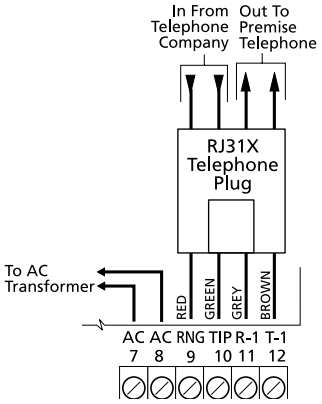
Connect the RED battery lead to the positive of the battery, the BLACK battery lead to the negative.

The **High Current Charge/Standard Battery Charge** option (section [701], option [7]) allows you to choose between a high current battery charge and the standard battery charge rate.

High Current/Standard Battery Charge Section [701], Option [7]

2.2 Telephone Connection Terminals - TIP, RING, T-1, R-1

If a telephone line is required for central station communication or for downloading, connect an RJ-31X jack to the R-1, T-1, RING, and TIP terminals on the backplate as shown below.

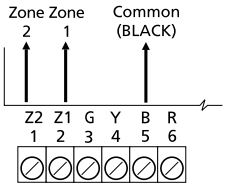


***NOTE:** Please ensure that all plugs and jacks meet the dimension, tolerance and metallic plating requirements of 47 C.F.R. Part 68, SubPart F. For proper operation there must be no other telephone equipment connected between the control panel and the telephone company facilities.*
Do not connect the alarm system communicator to telephone lines intended for use with a FAX machine. These lines may incorporate a voice filter which disconnects the line if anything other than FAX signals are detected, resulting in incomplete transmissions.

2.3 Zone Wiring

You can connect up to two hardwired zones to the NT9010. For the hardwired zones to work correctly, you must enroll them with the system (see section 5.3 *"Enrolling Hardwired Zones"* on page 16). For a complete description of the operation of all zone types, please see section 5.1 *"Zone Definitions"* on page 15.

Use the following NT9010 terminals to make your zone connections:

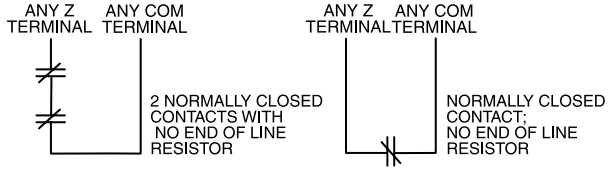


There are two different ways in which zones may be wired, depending on which programming options have been selected. The system can be programmed to supervise normally closed, or Single End of Line loops. Please refer to the following sections to study each type of individually supervised zone wiring.

Normally Closed (NC) Loops

To enable normally closed loops, programming section [013], option [1] must be ON.

***NOTE:** This option should only be selected if Normally Closed (NC) devices/contacts are being used.*

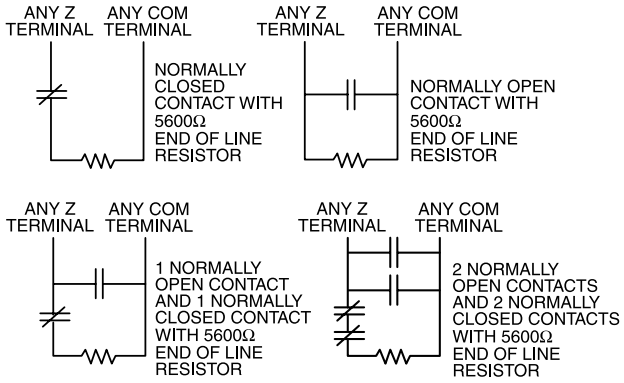


Normally Closed Loops . . . . . Section [013], Option [1]

Single End Of Line (EOL) Resistors

To enable system detection of single end-of-line resistors, programming section [013], option [1] must be OFF.

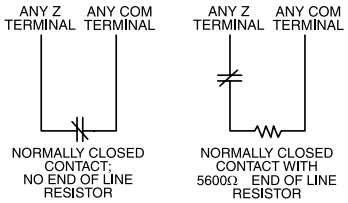
NOTE: *This option should be selected if either Normally Closed (NC) or Normally Open (NO) detection devices or contacts are being used.*



End of Line Resistors . . . . . Section [013], Option [1]

Keyswitch Zone Wiring

Zones may be programmed to be used as keyswitch arming zones and must be wired according to the following diagram:

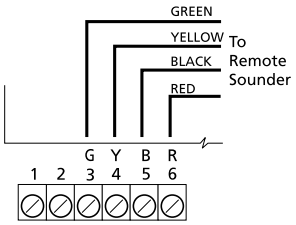


For a complete description of how keyswitch zones operate, see section 5.1 *"Zone Definitions"* on page 15.

2.4 Connecting the Remote Sounder

You can connect a hardwired remote sounder to the NT9010 system. This sounder provides an additional station for the NT9010 to sound alarms and system status, and for central station talk/listen-in sessions.

Connect the remote sounder to the NT9010 control unit as shown below:



For the sounder to work on the system you must also turn on the **Remote Annunciation** option. When this option is turned on, the remote sounder will also be supervised.

The **Local Annunciation** option controls the sounder in the NT9010 control unit. If you turn this option off, there will be no alarms or voice prompts from the NT9010. If both options are on, there will be sound from both the NT9010 and the Remote Sounder.

If there is a Remote Sounder on the system and it does not report a supervisory signal within 30 seconds, a "Service Required" trouble will be generated, and a "Bell Circuit Trouble" event will be logged in the buffer.

See also section 5.13 *"Talk/Listen-in Programming"* on page 21.

Local Annunciation. . . . . Section [017], Option [4]
Remote Annunciation. . . . . Section [017], Option [5]

Section 3: Programming the NT9010

The following section of the manual describes how to use the advanced programming sections. For instructions on using the Installation Wizard, please see the *Quick Set Up Guide*.

3.1 How to Enter Advanced Programming

You can use the Advanced Programming to set all communicator and system options. The **Installer Code** is [5555] at default, but should be changed to prevent unauthorized access to programming.

***NOTE:** After you exit from the Installation Wizard or Advanced Programming, the system will reset itself. This will take 15 seconds. Do not attempt to perform any system function during this reset period.*

Step 1: From any keypad enter [*][8][Installer Code].

- The System light will flash and the Armed light will turn on to indicate you are in programming
- The NT9010 will announce "To use the Wizard press 1. To bypass the Wizard press 2."

Step 2: To skip the Installation Wizard and go to the advanced programming sections, press [2].

Step 3: Enter the 3-digit section number you want to program.

- The Armed light will turn off and the Ready light will turn on to indicate the system is ready for the information for the selected section
- You can use the Forward (Playback) button to go forwards through the advanced programming data. The Backward (Record) button will not work in the advanced programming sections, except for sections [301] to [303], and [402].

Step 4: Sections [802], [804], or [807] have 2- or 3-digit sub-sections. To access programming in these sections enter the programming sub-section number.

***NOTE:** If the section number entered is not valid, the NT9010 will sound an error tone and say the section number that was entered.*

Installer Code. . . . . Section [006]

3.2 Programming Decimal Data

When the Ready light is ON the NT9010 is waiting for the information to be programmed for the selected section.

If a digit is entered for each program box in a section the system will automatically exit from the section. It will turn OFF the Ready light and turn the Armed light back ON.

You can also press the [#] key to exit a section before entering data for every box. This is handy if you only need to change the first few program boxes. All other locations in the section will remain unchanged. If the [#] key is pressed the system will turn OFF the Ready light, turn ON the Armed light and exit from the section.

You can use also the Forward (Playback) button to go forwards through the programming data. The Backward (Record) button will not work in the advanced programming sections.

3.3 Programming Hexadecimal Data

You may need to enter hexadecimal (HEX) digits for some of the programming sections. To program a HEX digit press the function button corresponding to the HEX digit you want to program:

Button Name	HEX Digit
Stay	A
Away	B
Chime	C
Exit	D
Status	E
Volume	F

If you enter information into a section and make a mistake, press the [#] key to exit the section. Select that section again and re-enter the information correctly.

If you are using a pulse communications format, a decimal zero [0] does not transmit. Programming a zero [0] tells the system not to send any pulses for that digit. To make a zero [0] transmit, it must be programmed as a Hexadecimal 'A'.

3.4 Programming Toggle Options

Some sections contain several toggle options. Refer to the *Programming Worksheets* to determine what each option represents. When you enter a toggle option section, the NT9010 recites the numbers of the options that are currently ON.

Press the number corresponding to the option to toggle it ON or OFF. Once all the toggle options have been selected correctly press the [#] key to exit the section and save the changes.

3.5 Programming Audio Labels

You can program audio labels for the system, and for each of the zones. If you enroll the zones using the Installation Wizard, you can choose from five pre-set labels for the zone (please see the *Quick Set Up Guide*).

Alternatively, you can program custom labels using the advanced programming sections. To program or change a label:

1. From Advanced Programming, enter section [807].
2. Enter the 3-digit sub-section number of the label ([561], or [601] to [633]). The system announces the section number and then recites the words presently programmed in the label. Each label may have up to six words. The system then prompts:

   "Enter three digit word. To exit, press pound".
3. Enter the 3-digit code for each word you want to program. You can enter up to six words for each label. Please see Appendix A: *"Audio Label Library"* in the *Programming Worksheets* for a list of the 3-digit codes for each available word. To add numbers to a label, see *"Adding Numbers to Labels"* on page 6. If your label is less than six words, press [#] at the end of the label.

4. If you want to use a recorded label, in place of the first word of the label, enter [244] then the number of the label [001] to [008]. The recorded label will replace all six words in the section. To record a label, see *"Recording Custom Labels"* on page 6.
5. When you have entered the label, the system will recite it. If the label is correct, press [#]. To change the label, repeat steps 1-4, above.
6. Record the new label in the appropriate section of the *Programming Worksheets*.

Adding Numbers to Labels

Three special Number Commands are available to allow the system to include a number in the voice label. The number commands allow the system to announce the number in three different modes:

Label 000: Number Command 1, Combined Form. The number will be announced in its full form. For example, the number 401 would be announced as "four hundred and one".

Label 001: Number Command 2, Ordered Form. The number will be announced in a descriptive form. For example, the number 401 would be announced as "four hundred and first".

Label 002: Number Command 3, Individual Numbers. Each digit in the number will be announced individually. For example, the number 401 would be announced as "four zero one".

The number commands take up two of the six available word spaces in a label. In the first space select the type of announcement for the number (Number Command 000, 001 or 002). In the second space program the 3-digit number to be read (from 000 to 999).

***NOTE:** Because number commands take up 2 label spaces, you cannot program them in the sixth entry spot for a label.*

Recording Custom Labels

You can record up to eight custom labels for the system and for the zones using programming sections [701] to [708]. You can use any of these labels for the system or zone labels, instead of the words available on the Audio Label Library. To record a custom label:

1. From Advanced Programming, enter [807].
2. Enter one of sub-sections [701] to [708].
3. Press the Record function key on the NT9010.
4. Speak into the NT9010 microphone. Each label can be up to three seconds long. To stop recording, press [#].
5. When you are finished recording, press the Playback function key. The NT9010 plays your recorded label back to you. To listen to the label again, press Playback again.
6. If you want to re-record the label, press the Record function key again.
7. To record more labels, repeat steps 1 to 5.

***NOTE:** If the NT9010 is completely powered down (both AC and battery power are lost), the recorded labels will be lost.*

3.6 Reviewing Programming

To review the current programming for a section enter the 3-digit section number. The NT9010 will announce the data programmed. If the programming is correct press [#] to exit the section, otherwise enter the correct data.

3.7 Exiting Programming

When the NT9010 announces "Enter Section Number", press the [#] key.

Section 4: Changing How the NT9010 Works For Users

Most NT9010 installations will only require basic programming. You can complete the basic programming using the NT9010 Installation Wizard (please see the *NT9010 Quick Set Up Guide* for more information). The *NT9010 User's Guide* provides basic directions for arming and disarming the system, bypassing zones and performing user functions. The following sections provide information on how to customize the NT9010 interface for your users, and how to change which options are available to NT9010 users.

4.1 Accessing the NT9010 System Using a Telephone

Accessing the NT9010 Using a Local Telephone

To access the NT9010 system using a premise telephone, pick up any local touchtone telephone and enter the three digit **Telephone Access Code** (default [***]). The NT9010 will seize the line and announce

"Hello."

If the **Access Code Required for Local Access** option is enabled (section [807]-[021] option [02]) the NT9010 will announce:

"Enter your Access Code."

Enter your four-digit system access code. Invalid access codes count towards the **Keypad Lockout**, if enabled.

You can access the NT9010 using a local telephone, even if the telephone line is disconnected. For this to operate properly, you must enable **Telephone Line Monitoring** on the system (see section 5.15 *"Telephone Line Monitoring (TLM)"* on page 22).

You can change the Telephone Access Code to any 3 digit code using numbers 0 through 9 as well as the [*] and [#] keys. This access code can only be changed through Advanced Programming.

***NOTE:** Avoid programming this code as a valid 3 digit area code or telephone service. Avoid numbers such as [911], [411], [611] or [0XX]. Do not try to exit this section by pressing [#], it will be accepted as a valid digit. To exit, program all 3 digits of the code, or hang up.*

Telephone Access Code . . . . . Section [807]-[020]
Code Required for Local Access . Section [807]-[021], Option [2]
TLM Enable/Disable . . . . . Section [015], Option [7]
Keypad Lockout . . . . . Section [012]

Accessing the NT9010 Using a Remote Telephone

If the **Remote Access** option (section [807]-[021], option [01]) is enabled users can access the system from any touchtone telephone in the world.

1. Call the telephone number the NT9010 system is connected to.
2. Let the telephone ring one or two times.
3. Hang up and wait 10 seconds before calling again. The NT9010 will answer after the first or second ring and announce
   "Hello."
4. Enter the 3-digit Telephone Access Code. If this is not entered within 10 seconds the NT9010 will announce
   "Goodbye,"
   and hang up. Once the correct code has been entered, the system will prompt,
   "Enter your Access Code."
5. Enter a 4- or 6-digit access code. The NT9010 will begin to announce the status of the system. If you do not enter an access code within 20 seconds, or if you enter it incorrectly 3 times, the NT9010 will announce
   "Goodbye,"
   and hang up. Invalid access codes count towards the Keypad Lockout, if enabled (see section 4.13 *"Keypad Options"* on page 14).

***NOTE:** The Maintenance Code can be used to access the system from a remote telephone.*

Remote Access Enabled/Disabled Section [807]-[021], Option [1]

4.2 Access Codes

For instructions on programming access codes, see the *NT9010 User's Guide* ("Programming Access Codes").

General access codes can arm and disarm the system. When the **Code Required for Bypassing** option is enabled, users will need to enter a valid access code in order to bypass zones. Individual access codes can have the Zone Bypassing attribute disabled under Access Code Attribute programming, see section *"Programming Access Code Attributes"* on page 8.

If the **6-Digit User Access Codes** option is enabled, all the access codes may be programmed with six digits instead of four, with the exception of the Panel ID code and the Downloading Access Code. The Installer's Code will become [555555]. If 4-digit codes are already programmed and this option is selected, the first four digits of the programmed codes will remain as programmed and the last two digits will be [00].

If the **4-Digit User Access Codes** is selected, all codes will be 4-Digits in length. If 6-digit codes were previously programmed and this option is enabled, the last two digits of each code will be erased.

The available access codes are as follows:

General Access Codes - Access Codes [01] to [32]

Each access code can be used to arm and disarm the system. Additional access code attributes are also programmable to determine what abilities the code will have.

You can program access code attributes by following the instructions in this section.

Duress Codes - Access Codes [33] and [34]
When a Duress Code is used to perform any function the system will send a Duress Reporting Code to the central station *(see section 5.12 "Communicator - Reporting Codes"* on page 20*)*.

Master Code - Access Code [40]
By default the Master Codes can perform any keypad function. This codes can be used to program all access codes, including the Duress Codes.

If the **Master Code Not Changeable** option is enabled users will not be able to change the Master Code [40]. You will only be able to change it using Advanced Programming.

Supervisor Codes - Access Codes [41] to [42]
Supervisor Codes can program additional access codes. By default, Supervisor codes have the same attribute programming as the Master code. You can change the attribute programming for these codes by following the instructions in this section.

Maintenance Code
The maintenance code can only be used to arm and disarm the system. The maintenance code will also allow remote (telephone) access to the system.

It cannot be used to bypass zones, or for any other function. This code can only be programmed in Advanced Programming.

Installer's Code
You will use the Installer's Code to set up and to program the system. The default Installer's Code is [5555].

Telephone Access Code
If the NT9010 system is connected to the premise telephone line, users will be able to access their system using a premise or remote telephone (see *4.1 "Accessing the NT9010 System Using a Telephone"*). Users will need to enter a Telephone Access Code before they can use the NT9010 system. The default Telephone Access Code is [***]. You can change this to any 3 digit code using numbers 0 through 9 as well as the [*] and [#] keys. This access code can only be changed through Advanced Programming.

NOTE: Avoid programming this code as a valid 3 digit area code or telephone service. Avoid numbers such as [911], [411], [611] or [0XX]. Do not try to exit this section by pressing [#], it will be accepted as a valid digit. To exit, program all 3 digits of the code.

Programming Access Code Attributes
Attributes determine what abilities an access code will have.

By default, each code has the attributes of the code used to program it. For example, if you use the Master code to program other access codes, the new codes will have the same attributes as the Master code. You can change the attribute programming by following the instructions described below.

You cannot change Master code attribute programming. The Master code has all attributes turned on, except for the Bell Squawk on Arming/Disarming attribute.

To program each attribute:
1. Enter [*][5][Master code][9] to enter the attribute programming mode.
2. Enter the 2-digit number of the access code you want to edit.
3. Enter the attribute number to toggle it on or off.

The programmable attributes are as follows:

- Attribute 1: User enabled for arming, disarming, alarm reset, auto-arm cancel (on by default)
- Attribute 2: For future use
- Attribute 3: Zone Bypass enabled
  This attribute allows the user to bypass zones.
- Attribute 4: NT9010 Remote Access
  This attribute allows the user to access the security system from a remote location via a telephone.
- Attributes 5-6: For future use
- Attribute 7: Bell Squawk on Arming/Disarming. When this attribute is turned on, the bell will squawk when the access code is entered to arm or disarm the system. For example, you can use the arm/disarm bell squawk attribute to have wireless key access codes squawk the bell, while other codes are silent. To do this, enable attribute [7] on all access codes associated with wireless keys.

NOTE: If you enable the Bell Squawk on Arming/Disarming option (section [014], option [1]), the bell will sound arm/disarm bell squawks for all access codes, regardless of the programming for attribute [7] (see section 4.5** "Arming and Disarming Options" **on page 9).

4.3 Voice Prompt Interface
You can customize the voice prompt interface for the NT9010 users by turning individual prompts on or off, and by changing how the NT9010 system announces the current time.

To have the NT9010 system announce the time in am/pm format (e.g. 9:00am), turn on the **Clock is AM/PM** option. To have the system announce the time in 24-hr format (e.g. 21:00), turn on the **Clock is 24 Hour** option.

The NT9010 system is designed to be easy to use by reminding users of available commands. For example, after a user accesses the system, they can press [*] and the NT9010 system will announce the [*] commands that are available.

You can avoid confusing users by turning on only the prompts that apply to the system you are installing. The options in subsection [004] only effect the NT9010 system [*] command prompts: if a prompt is disabled, users will still be able to enter the command it refers to.

Sub-section [003] determines which Status prompts the user will hear. If an option is "ON", the system will announce the prompt when the appropriate condition is present. If an option is "OFF", the system will not announce the prompt if the condition is present. For example, if you turn off the "Zone Tamper" prompt, when a zone is tampered on the system, the NT9010 system will not announce it to the user.

You can also have the NT9010 system announce the name of zones that are opened or closed by turning on the **Verbal Chime** option. When this option is turned on, if the **Verbal Chime for Zone Openings** is also enabled, whenever a zone with the Chime attribute enabled is opened, a series of beeps will sound and the NT9010 will prompt (for example):

"Front Door"

If the **Verbal Chime for Zone Closings** is enabled, the NT9010 system will announce the zone label when the zone is closed. See also section *"[*] [4] Door Chime On/Off"* on page 11.

You can create custom labels for the system and for each zone in the **Labels** programming area. Please see section 3.5 *"Programming Audio Labels"* on page 5 for more information.

Clock is AM/PM . . . . . Section [807]-[002], Option [1]
System Status Prompts. . . . . Section [807]-[003]
[*] Command Prompts. . . . . Section [807]-[004]
Door Chime Zone Attribute . Sections [101] to [132], Option [3]
Verbal Chime Enabled/Disabled . . . . . Section [017], Option [2]
Verbal Chime for Zone Openings Section [807]-[002], Option [2]
Verbal Chime for Zone Closings . Section [807]-[002], Option [3]
Custom System Label. . . . . Section [807]-[561]
Custom Zone Labels. . . . . .Sections [807]-[601] to [807]-[632]

4.4 Alarm Announcements

If the **Verbal Alarm** option is turned on, the system will announce the first and last zones that have gone into alarm, along with the alarm tone. When a zone with the Audible attribute turned on goes into alarm, the NT9010 system will sound an alarm tone, but every 15 seconds it will pause the siren and the speaker will announce the zone(s) in alarm, for example:

"Alarm South Bedroom Window"

You can change the number of seconds between alarm announcements in the **Alarm Tone Period for Verbal Alarm** section.

Zones programmed as Silent, and 24 Hour Supervisory Buzzer zones will not be announced.

***NOTE:** Fire annunciation always overrides any burglary zone alarm annunciation. Alarms from Fire, Auxiliary, or Panic keys override all other alarm announcements.*

***NOTE:**The alarm announcements will stop with the siren at the end of the Bell Time Out period.*

Verbal Alarm . . . . . Section [017], Option [3]
Alarm Tone Period for Verbal Alarm . . . . . Section [807]-[030]

4.5 Arming and Disarming Options

If the **Arm/Disarm Bell Squawk** option is enabled the system will squawk the alarm output once upon arming and twice upon disarming. If an alarm is in memory, when the system is disarmed the bell will sound three pairs of disarm squawks.

***NOTE:** If you enable the Bell Squawk on Arming/Disarming (section [014], option [1]), the bell will sound arm/disarm bell squawks for all access codes, regardless of the programming for attribute [7] (see section 4.2 "Access Codes" on page 7).*

Enable both the **Squawk on Away Arming/Disarming Only** and the **Arm/Disarm Bell Squawk** options to have the system squawk the bell only when the system is away armed or disarmed.

If the **Opening After Alarm Keypad Ringback** option is turned on, the system will beep the keypad 10 times rapidly if the system is disarmed after an alarm occurred. If the **Opening After Alarm Bell Squawk** option is turned on, the system will squawk the bell output 10 times rapidly if the system is disarmed after an alarm occurred.

If the system is armed using the Stay function key, or by entering [*][9][access code], there will be no bell squawks during entry and exit delays, except for the arm/disarm bell squawks.

Closing Confirmation, if enabled, will cause the keypad to beep 10 times rapidly after the closing reporting code has been successfully transmitted to central station.

***NOTE:** If the system is armed using the Stay function key there will be no bell squawks during the exit delay except for the arm bell squawk. If the system is no-entry armed using [*][9][access code], there will be no bell squawks during the exit delay, except for the arm/disarm bell squawks. There is no entry delay (and no bell squawks) when the system is no-entry armed.*

If the **AC/DC Inhibit Arming** option is enabled, the system will not arm if there is an AC or DC (battery) trouble present on the system. Arming will not be allowed until the AC or battery trouble is cleared. If no AC or battery trouble is currently present, when a user attempts to arm the system, the system will do an automatic battery test. If the battery is good, the system will arm. If the battery is bad, the system will not arm.

If the AC/DC Inhibit Arming option is disabled, the system will not do an automatic battery test when arming is attempted and the user will not be prevented from arming the system when there is an AC or battery trouble.

If you enable the **WLS Key Does Not Use Access Codes** option, the disarm button *will* work on wireless keys which have not been assigned access codes.

To prevent disarming by wireless keys which don't have access codes, *disable* this option. (See also section 4.11 *"Programming Wireless Keys and Handheld Keypads"* on page 13.)

Arm/Disarm Bell Squawk . . . . . .Section [014], Option [1]
WLS Key Does Not Use Access Codes .Section [017], Option [1]
Bell Squawk on Away Arming . . . . . .Section [017], Option [8]
Opening After Alarm Keypad Ringback Section [381], Option [1]
Opening After Alarm Bell Ringback . . .Section [381], Option [2]
Closing Confirmation . . . . . .Section [381], Option [4]
AC/DC Inhibit Arming . . . . . .Section [701], Option [3]

4.6 Automatic Arming

You can program the system to automatically arm at a specific time every day. Three items must be enabled in order to activate the auto arming function:

1. The correct time of day must be programmed. For instructions on programming the time and date, see the *NT9010 User's Guide* ("Setting the Time and Date").
2. Enter [*][6][Master Code][2] to enable (three keypad beeps) or disable (one long beep) the auto-arm feature.
3. Program the auto-arm time using the [*][6][Master Code][3] command.

When the internal system clock matches the programmed auto arm time, the system will check its status. If the system is armed, the NT9010 will do nothing until the programmed auto-arm time for the next day, when it will check again.

If the system is disarmed at the auto-arm time, the NT9010 control unit will sound the keypad buzzer for one minute. This is the auto arm pre-alert period. Please note that if there is an auto-arm

time programmed, the system will sound the pre-alert *whether or not auto-arming is enabled* (in the [*][6][2] menu).

If the **Bell Squawk During Auto Arm** option is enabled, the bell will squawk while the system is auto-arming in order to notify anyone on the premises that the system is being armed.

If a valid access code is entered during the auto arm pre-alert period, automatic arming will be cancelled. If automatic arming is cancelled by a user, the system will send the **Auto Arm Reporting Code** to the central station.

NOTE:*The Maintenance code cannot be used to cancel automatic arming.*

If no code is entered during the auto-arm prealert, the system will auto-arm. If a zone is violated when the system arms, the system will transmit a **Partial Closing Reporting Code** (if programmed), to indicate the system was not secure. If the zone is restored, the NT9010 will arm the zone and add it back into the system.

Program Time and Date . . . . . [*][6][Master Code][1]
Enable Auto Arming . . . . . [*][6][Master Code][2]
Program Auto Arm Time . . . . . [*][6][Master Code][3]
Partial Closing Reporting Code . . . . . .Section [343]
Auto Arm Cancellation Reporting Code . . . . . .Section [348]
Bell Squawk During Auto Arm . . . . . .Section [014], Option [2]

4.7 Entry and Exit Delay Options

Upon arming, the system will begin the exit delay. If **Audible Exit Delay** is enabled the keypad will beep every second until the exit delay expires. The keypad will beep rapidly for the last 10 seconds of exit delay to warn the user the system is about to arm.

Users can restart the exit delay one time while it is counting down by pressing the Away key. The system will not log the user who re-started the exit delay, unless the **Quick Arming Disabled/Function Keys Require Code** option is turned on (section [015], option [4]).

NOTE: *If the system has been Stay armed, or armed with no entry delay ([*][9]), pressing the Away key will not start an exit delay.*

For commercial applications **Bell Squawk on Exit Delay** may be enabled. The system will squawk the alarm output once every second when the exit delay is initiated and 3 times a second for the last 10 seconds until the exit delay expires.

Upon entry, if a Delay type zone is violated, the system will begin entry delay. The keypad will emit a steady tone. The keypad will pulse the keypad sounder during the last 10 seconds to warn the user the system is about to go into alarm. If there was an alarm during the armed period, the keypad sounder will pulse for the entire entry delay to warn the user of the previous alarm.

For commercial applications **Bell Squawk on Entry Delay** may be enabled. The system will squawk the alarm output once every second until the entry delay expires or the system is disarmed.

NOTE:*Since two Delay zones are programmable, and therefore two different Entry Delays, when the system is armed it will use the Entry Delay for the first Delay zone violated.*

If **Exit Delay Termination** is enabled the system will monitor the Delay zones during exit delay. If a Delay type zone is violated then secured during the exit delay, the exit delay will be terminated and the system will be armed immediately.

To prevent false alarms, use the built-in feature **Audible Exit Fault**. If a delay type zone is violated within 4 seconds after the exit delay has expired, the system will sound the entry delay warning through the keypad and siren alerting the customer that an improper exit was made. If the system is disarmed within the entry delay no signal is sent. If not, the system will continue to sound the alarm and send a signal to central station. This feature can be disabled in Section [013] Option [6].

Bell Squawk During Auto Arm . . . . . Section [014], Option [2]
Bell Squawk on Exit Delay. . . . . Section [014], Option [3]
Bell Squawk on Entry Delay . . . . . Section [014], Option [4]
Audible Exit Delay . . . . . Section [014], Option [6]
Audible Exit Fault . . . . . Section [013], Option [6]
Exit Delay Termination . . . . . Section [014], Option [7]

4.8 Bell Options

When the system goes into alarm, the siren will sound. The siren will silence after the number of minutes programmed for the **Bell Cut-off** time have passed.

The system supervises the remote sounder. If an open condition is detected, the system will immediately indicate a trouble condition by beeping the keypad twice every 10 seconds to alert users of the problem.

If the **Temporal Three Fire Signal** option is enabled, all Fire signals will follow the Temporal Three Pattern as described in NFPA 72. If turned OFF all Fire signals will sound a one second on, one second off cadence.

If **Fire Bell Continuous** is enabled, the alarm output will sound until a code is entered. If disabled, the alarm will sound until a code is entered or the bell cut-off time has expired.

NOTE:*Only fire zones will follow the Temporal Three Fire Signal.*

Bell Cut-off. . . . . Section [005]
Temporal Three Fire Signal
Enable/Disable . . . . . Section [013], Option [8]
Fire Bell Continuous . . . . . Section [014], Option [8]

4.9 User Commands

[*][1] Zone Bypassing

Users can bypass individual zones using the [*][1] keypad command. This command can be used if users want to have access to an area while the system is armed, or to bypass a defective zone (bad contact, damaged wiring) until service can be provided.

A bypassed zone will not cause an alarm. Instructions on zone bypassing can be found in the *NT9010 User's Guide* ("Zone Bypassing").

When the system is disarmed, all zones bypassed using [*][1] will be unbypassed, except for 24-Hr zones.

If the **Code Required for Bypass** option is enabled, an access code will be required to enter the Bypass mode. Only access codes with the Bypass attribute enabled will be able to bypass zones (see section 4.2 *"Access Codes"* on page 7).

If the **Bypass Status Displayed While Armed** option is chosen, the System light will be ON while the system is armed to indicate that there are bypassed zones.

***NOTE:** If a 24 hour zone is bypassed, ensure that the zone is restored or disabled before removing the bypass.*

Code required for bypass . . . . . Section [015], Option [5]
Bypass Displayed While Armed. . . . . Section [016], Option [7]

[*][2] Trouble Announcements

The system constantly monitors itself for several different trouble conditions. If a trouble condition is present, the System light will be ON and the keypad will beep twice every 10 seconds. The trouble beep can be silenced by pressing any key on the keypad. If **Bell Squawk on Trouble** is enabled (section [014], option[5]), the bell will squawk every 10 seconds when a trouble condition is present.

To listen to an announcement of trouble conditions:

1. Press [*] [2].
2. The system will announce each trouble condition.

Possible trouble conditions are described below:

Service Required: The system has one or more of the following problems:

- Low Battery: Main system backup battery charge is low. Trouble is restored when the battery is fully charged.
- Remote Sounder Supervisory Trouble: The bell circuit is open.
- General System Trouble: One or more devices have not passed the Placement Test.

The NT9010 will only announce "Service Required". If the control unit announces this trouble, users must call for assistance. The specific trouble will be logged in the event buffer.

AC Failure: AC power is no longer being supplied to the NT9010 control unit. To conserve power, when there is an AC Failure all lights will turn off, except for the flashing System light.

Telephone Line Monitoring Trouble (TLM): There is a problem with the telephone line (See section section 5.15 *"Telephone Line Monitoring (TLM)"* on page 22.)

Failure to Communicate (FTC): The communicator failed to communicate with any of the programmed telephone numbers (see section 5.8 *"Communicator - Dialing"* on page 17).

Zone Fault (including Fire Zone): A zone on the system is experiencing trouble. This means that a zone could not provide an alarm to the system if required to do so (e.g. a fire zone is open, or a supervisory fault on a wireless zone). When a zone fault occurs, the keypad(s) on the system will start to beep. Press [5] while in Trouble mode to hear the affected zones.

***NOTE:** A Fire zone trouble will be generated and announced in the armed state.*

Zone Tamper: The tamper switch is open on a wireless device. When a tamper condition occurs, the NT9010 will start to beep (if the system is armed, an alarm will occur). Press [6] while in the Trouble mode to hear the affected zones. If a zone is tampered or faulted, it must be fully restored to clear the trouble. If a smoke detector is tampered, the Ready light will remain on and the system can be armed.

***NOTE:**Once a zone is tampered or faulted, it must be completely restored before the trouble condition will clear.*

Device Low Battery: A wireless device has a low battery condition. Press [7] one, two, or three times to hear which devices are experiencing battery failure. The following will occur:

Keypad beeps:	NT9010 Announces:
Press [7]	1 Zones with low batteries
Press [7] again	2 Handheld keypads with low batteries
Press [7] again	3 Wireless keys with low batteries

Loss of System Time: When the system is powered up, the internal clock needs to be set to the correct time. This trouble is cleared when an attempt is made to reset the clock.

[*] [3] Alarm Memory

If there is an alarm in memory when the system is disarmed, the System light will be on. Press [*][3] to enter the alarm memory mode. The NT9010 system will announce the alarms that are in memory by zone number or label. For example:

"There is 1 alarm in memory. Fire Zone. To exit, Press '#'."

Press [#] to return to the "Ready" mode. Alarm Memory is cleared when the system is armed.

[*] [4] Door Chime On/Off

Users can turn the **Door Chime** feature on or off by pressing [*][4]. If the door chime feature is enabled the keypad will beep 6 times rapidly when a zone is opened and closed. The system will only do this for zones with the **Door Chime Attribute** enabled and if the door chime feature is enabled *(*see section 5.2 *"Zone Attributes"* on page 16*)*.

You can have the NT9010 system announce the names of zones when they are opened or closed by turning on the **Verbal Chime** feature. Please see section 4.3 *"Voice Prompt Interface"* on page 8.

Door Chime Zone Attribute. Sections [101] to [132], Option [3]
Verbal Chime Enabled/Disabled . . . . . .Section [017], Option [2]
Verbal Chime for Zone Openings Section [807]-[002], Option [2]
Verbal Chime for Zone Closings. Section [807]-[002], Option [3]

[*] [5] Programming Access Codes

All access codes can be programmed using the [*][5] command. For complete instructions on programming access codes, see the *NT9010 User's Guide* ("Programming Access Codes"). For information on access code attribute programming, see section 4.2 *"Access Codes"* on page 7.

[*] [6] User Functions

To program user functions, perform the following:

1. Press [*] [6] [Master code]. The keypad will flash the 'System' light.
2. Press the number [1] to [7] for the item to be programmed.

- **[1] - Time and Date**
  See the *NT9010 User's Guide* for instructions on setting the time and date ("Setting the Time and Date").
- **[2] - Auto-Arm Enable/Disable**
  Enter [2] to enable (three keypad beeps) or disable (one long beep) the auto-arm feature.
- **[3] - Auto-Arm Schedule**
  Enter [3] to change the auto-arm time.
  Enter the auto-arm time in 24-hour format (i.e. enter a 4-digit number in [hhmm] format).
- **[4] - System Test**
  When [4] is pressed the system will perform the following. For step-by-step instructions on performing a system test, see the *NT9010 User's Guide* ("Full System Test").
  - sound the alarm output for two seconds
  - light all lights on the keypad

- sound the keypad buzzer for two seconds
- test the NT9010 battery
- send a System Test Reporting code, if programmed *(see* section 5.12 *"Communicator - Reporting Codes"* on page 20*)*.

- **[5] - Enable DLS (Downloading)**
  When [5] is pressed the system will turn on the downloading option for 6 hours. During this time the system will answer incoming downloading calls *(see* section 5.14 *"Downloading"* on page 21*)*.
- **[6] – User Initiated Call-Up**
  When [6] is pressed, the system will initiate a call to the downloading computer.
- **[7] Telephone Volume Control**
  You can change the volume of the voice prompts heard when you access the NT9010 system by telephone. When you press [7], the NT9010 will prompt "Phone Volume is High. To change phone volume, press '1'. To exit press #."
  Options are 'Low', 'Medium', and 'High', with 'High' as the default. You can change the current selection by pressing [1].

***NOTE:** To change the volume of the voice prompts from the NT9010 unit you must use the Volume Key on the NT9010.*

[*] [8] Installation Wizard / Advanced Programming

Enter [*][8] followed by the Installer Code to enter the Installation Wizard, or the Advanced Programming sections *(see Section 3: "Programming the NT9010"* on page 5*)*.

[*] [9] Arming Without Entry Delay

When a system is armed with the [*][9] command the system will remove the entry delay from the system. After the exit delay, Delay 1 and Delay 2 type zones will be instant and Stay/Away zones will remain bypassed. *(see* section 5.1 *"Zone Definitions"* on page 15*)*. When the system is armed in this mode, the Armed light will be flashing and NT9010 will prompt that there are zones bypassed. The entry delay can be activated or deactivated at any time while the system is armed by pressing [*][9].

For more information regarding this feature, see the *NT9010 User's Guide*.

[*] [0] Quick Arm

If the **Quick Arm Enable** option is on, the system can be armed by entering [*][0]. This is a useful method of arming the system when someone doesn't have an access code.

***NOTE:**The Quick Arm feature must be enabled in order for the Stay/Away function keys to operate as intended. If the feature is not enabled, the user will be required to enter their access code after pressing the Stay or Away function key in order to arm the system in the stay or away mode.*

[*] [0] Quick Exit

Quick Exit will allow someone to leave an armed premise through a Delay type zone without having to disarm and rearm the system.

When [*][0] is entered, if the **Quick Exit Enabled** option is on, the system will provide a two minute window to exit. During this time the system will ignore the first activation of a Delay type zone. When the Delay zone is secured the system will end the two minute time period.

If a second Delay zone is tripped, or if the zone is not restored after two minutes, the system will start entry delay.

Quick Arm Enable . . . . . Section [015], Option [4]
Quick Exit Enable . . . . . Section [015], Option [3]

4.10 Function Keys

There are eight function keys on the NT9010 labelled Stay, Away, Chime, Exit, Status, Volume, Record and Playback. The operation of these keys is described below. Users can activate each function by pressing and holding the key for 2 seconds.

The programming of any function key on the NT9010 may be changed to any of the options listed below. To change the programming of a function key:

1. Enter [*][8][Installer's Code].
2. Enter section [807].
3. Enter [000] for function key programming.
4. Enter the 2-digit code for the function you want to program for each key. (Each function is described below.)
5. When you are finished, press [#] to exit.

[00] - Null Key
The key is not used and will perform no function when pressed.

[01] - [02] For future use

[03] - Stay Arm
Arms the system in Stay mode. All Stay/Away type zones will be automatically bypassed. Delay type zones will provide entry and exit delay. The **Quick Arm** feature must be enabled for this key to function *(Section [015], Option [4])*. If Quick Arming is not enabled, the user must enter their access code after pressing the function key in order to arm the system in the Stay mode.

[04] - Away Arm
Arms the system in Away mode. All Stay/Away type zones will be active at the end of the exit delay. Delay type zones will provide entry and exit delay. The **Quick Arm** feature must be enabled for this key to function *(Section [015], option [4])*. If Quick Arming is not enabled, the user must enter their access code after pressing the function key in order to arm the system in the Away mode.

[05] - [*]+[9] No-Entry Delay Arm
After this function key is pressed the user must enter a valid access code. The system will arm and remove entry delay from the system when the exit delay expires *(see* section *"[*] [9] Arming Without Entry Delay"* on page 12*)*.

[06] - [*]+[4] Door Chime On/Off
Pressing the key will toggle the Door Chime feature ON or OFF. One solid beep means the feature has been disabled, three short beeps means it has been enabled.

[07] - [*]+[6]...[4] System Test
This function key provides the user with a simple method for testing the system *(see* section *"[*] [6] User Functions"* on page 11*)*. A valid Master Code is required to perform this command.

[08] - [*]+[1] Bypass Mode
This function key provides the user with a simple method for entering the Bypass Mode. If a access code is required it must be entered before bypassing can be performed *(see* section *"[*][1] Zone Bypassing"* on page 10*)*.

[09] - [*]+[2] Trouble Display
This function key provides the user with a simple method for entering the Trouble Display Mode *(see* section *"[*][2] Trouble Announcements"* on page 11).

[10] - [*]+[3] Alarm Memory
This function key provides the user with a simple method for entering the Alarm Memory Display Mode *(see section "[*] [3] Alarm Memory"* on page 11*)*.

[11] - [*]+[5] Programming Access Codes
This function key provides the user with a simple method for programming access codes. After this key is pressed a valid System Master or Supervisor Code will have to be entered before the system will allow programming to be performed *(see section "[*] [5] Programming Access Codes"* on page 11*)*.

[12] - [*]+[6] User Functions
This function key provides the user with a simple method for programming User Functions. After this key is pressed a valid System Master or Supervisor code must be entered before the system will allow User Functions to be performed *(see section "[*] [6] User Functions"* on page 11*)*.

[13] - [15] For future use

[16] - [*]+[0] Quick Exit
Pressing this key will cause the system to activate the Quick Exit feature *(see section "[*] [0] Quick Exit"* on page 12*)*.

[17] - [*]+[1] Reactivate Stay/Away Zones
This function key provides the user with a simple method for adding Stay/Away zones back into the system *(see section "[*][1] Zone Bypassing"* on page 10*)*.

[18] - [26] For future use

[27] - Status
Press and hold this key for two seconds to have the NT9010 announce the current status of the system. For example, the system may announce:

"Zones are open. Zone 1. Secure system before turning on. For more options, press star."

[28] - Volume
To change the volume of NT9010 announcements, press and hold this key for two seconds. The NT9010 will announce the different volume levels.

[29] - Record
Press and hold this key for two seconds to begin recording a message through the NT9010 microphone. After you hear the prompt "Record Memo Now" and a single 1s tone, begin recording your message. When you are finished recording, press [#].

[30] - Playback
Press and hold this key for two seconds to listen to a recorded message. If there is no message recorded, the NT9010 will sound an error tone. You can stop playback of the recorded memo any time by pressing [#].

4.11 Programming Wireless Keys and Handheld Keypads

If you will be adding WLS909 wireless keys, or WLS910 handheld keypads, after you enroll them on the system, you may want to change the function of the buttons on these devices.

If you enable the **WLS Key Does Not Use Access Codes** option, the disarm button *will* work on wireless keys which have not been assigned access codes. To prevent disarming by wireless keys which don't have access codes, *disable* this option.

To change wireless key or handheld keypad function buttons, from Advanced Programming:

1. Enter section [804].
2. Enter the 2-digit sub-section number of the button you want to program:
   [57] = Handheld keypad button 1
   [58] = Handheld keypad button 2
   [59] = Handheld keypad button 3
   [60] = Handheld keypad button 4
   [61] = Wireless key button 1
   [62] = Wireless key button 2
   [63] = Wireless key button 3
   [64] = Wireless key button 4
3. Enter the 2-digit code from the list below for the function you want the button to have:

Entry	Description	Can Be Used on Handheld Keypad	Can Be Used on Wireless Key
00	Null Key (Key not used)	Yes	Yes
03	Stay Arm	Yes	Yes
04	Away Arm	Yes	Yes
05	No entry delay arming	Yes	No
06	Door Chime On/Off	Yes	Yes
07	System Test	Yes	Yes
16	Quick Exit	Yes	Yes
17	Activate Stay/Away Zones	Yes	Yes
27	Disarm (Off)	No	Yes
28	FIre Alarm	No	Yes
29	Auxiliary Alarm	No	Yes
30	Panic Alarm	No	Yes
31	Status	Yes	Yes

4. Repeat steps 1 to 3 until all buttons are programmed.

Handheld Keypad Function
Button Programming. . . . . Sections [804]-[57] to [804]-[60]
Wireless Key Function
Button Programming. . . . . Sections [804]-[61] to [804]-[64]
WLS Key Does Not Use Access Codes .Section [017], Option [1]

4.12 Fire, Auxiliary, and Panic Keys

The emergency keys are available on the NT9010. Each pair of keys must be pressed and held for 2 seconds before they will activate. This 2 second delay is designed to help prevent accidental activation.

If the **Fire Keys** option is enabled, when the Fire keys are pressed and held for 2 seconds, the system will activate the alarm output. It pulses one second on, one second off only if option 8 of Section [013] is disabled (Standard Fire option). If **Fire Bell Continuous** is selected the alarm output will sound until a code is entered, otherwise it will sound until a code is entered or the alarm output times out. Communication of the signal to central station is immediate.

If the Auxiliary Keys are pressed and held for 2 seconds the system will sound the keypad beeper three times to verify activation. The system will beep the keypad ten times rapidly to verify communication to the central station.

If the Panic Keys are pressed and held for 2 seconds, the system will immediately communicate the signal to central station. If

Panic Keys Audible is enabled, the system will beep the keypad three times upon activation and activate the alarm output until a code is entered or the alarm output times out. Otherwise the alarm will be completely silent.

***NOTE:** The Fire, Auxiliary, Panic keys will operate even if Keypad Lockout is active (see section 4.13 "Keypad Options" on page 14).*

Fire Keys Enable . . . . . Section [015], Option [1]
Panic Keys Audible . . . . . Section [015], Option [2]
Fire Bell Continuous . . . . . Section [014], Option [8]

4.13 Keypad Options

The system can be programmed to 'lockout' keypads if a series of incorrect access code entries are made. After the **Number of Invalid Codes Before Lockout** has been reached the system will lock out the keypad for the **Lockout Duration** and log the event to the event buffer. For the duration of the lockout the system will sound an error tone when any key is pressed. The invalid code counter will be reset every hour.

To disable Keypad Lockout program the **Number of Invalid Codes Before Lockout** as (000).

***NOTE:** If Keypad Lockout is active, the system cannot be armed or disarmed with a keyswitch.*

If the **Keypad Blanking Option** is enabled the system will turn off all lights on the NT9010 if no key is pressed for 30 seconds. The keys, however, will remain backlit.

The system will turn the NT9010 lights back on if entry delay begins or an audible alarm occurs. If the **Code Required to Restore Blanking Option** is enabled, the lights will turn on when a valid access code is entered. Otherwise, the lights will turn on when a key is pressed.

***NOTE:** Keypad function keys will still operate when the keypad is blank, unless the function key is programmed to require an access code.*

The keys of all the keypads can be backlit to provide easy viewing in dim lighting conditions. If the **Keypad Backlighting Option** is enabled the keys will be illuminated.

If the **Bypass Status Displayed While Armed** option is chosen, the System light will be ON while the system is armed to indicate that there are bypassed zones.

Number of Invalid Codes Before Lockout . . . . . Section [012]
Lockout Duration . . . . . Section [012]
Keypad Blanking Option . . . . . Section [016], Option [3]
Code Required to Restore Blanking. . . Section [016], Option [4]
Keypad Backlighting Option . . . . . Section [016], Option [5]
Bypass Displayed While Armed . . . . . Section [016], Option [7]
Keypad Lockout Reporting Code . . . . . Section [338]

4.14 Sleep Mode

To conserve the backup battery during the loss of AC power, the NT9010 control unit will enter "sleep mode" after AC power is missing for 30 seconds. When the NT9010 is in sleep mode, all the lights on the unit will turn off, except for the System light, which will flash.

The system will "wake up" and run on the backup battery when any system event occurs, or when a user presses and holds a button on the unit for 2 seconds.

Section 5: Changing Other NT9010 Functions

Most installations will only require basic programming. You can complete the basic programming using the NT9010 Installation Wizard (please see the *NT9010 Quick Set Up Guide* for more information). This section explains programmable features that affect the internal functioning of the system, including zone operation, central station communications, talk/listen-in features, computer downloading features, and other advanced options.

5.1 Zone Definitions

You can change how each of the 32 zones will operate in programming sections [001] - [004]. For each zone that will be used, enter a 2-digit zone definition.

NOTE:*In addition to selecting how each zone will operate, attributes may be programmed by zone (section 5.2 "Zone Attributes" on page 16).*

[00] **Null Zone:** The zone will not operate in any way. Zones that are not used should be programmed as Null zones.

[01] **Delay 1 Zone:** If this zone is violated when the system is armed it will provide an entry delay. The keypad buzzer will sound to warn the user that the system must be disarmed. If the system is not disarmed before the entry delay expires an alarm will be generated. Typically this type of zone will be used for the front door, back door or any other entry/exit point. Refer to Section [005], "System Times", to program the Delay 1 zone entry delay time.

[02] **Delay 2 Zone:** This zone type operates the same as the Delay 1 zone option but can provide a different entry delay. Typically this zone will be used for a garage door. Refer to Section [005], "System Times", to program the Delay 2 zone entry delay.

[03] **Instant Zone:** If this zone type is violated when the system is armed it will cause an instant alarm. Typically this zone is used for windows, patio doors or other perimeter type zones.

[04] **Interior Zone:** If this type of zone is violated when the system is armed it will provide entry if a delay type zone was violated first. Otherwise it will cause an instant alarm. Typically this zone is used for interior protection devices, such as motion detectors.

[05] **Interior Stay/Away Zone:** This zone type works the same as the Interior zone type with one exception. The zone will be automatically bypassed under the following conditions:

- the system is armed in the Stay Mode (section 4.10 *"Function Keys"* on page 12)
- the system is armed without entry delay (section *"[*] [9] Arming Without Entry Delay"* on page 12)
- the system is armed with an access code and during the exit delay a Delay type zone is NOT tripped

The automatic bypass avoids having the user manually bypass interior type zones when arming at home. If automatically bypassed, the user can reactivate the zones by entering the [*][1] command (section *"[*][1] Zone Bypassing"* on page 10). Typically this zone is used for interior protection devices, such as motion detectors.

[06] **Delay Stay/Away Zone:** This zone type will operate the same as the Interior Stay/Away zone type except that it will always provide entry delay. Typically this zone is used for interior protection devices, such as motion detectors and will help prevent false alarms since it will always provide the user the entry delay time to turn off the system.

[07] - [09] For future use

[10] **24 Hour Supervisory Buzzer Zone:** Whether armed or disarmed, when this zone type is violated the system will immediately latch the keypad buzzer until a valid access code is entered and will communicate immediately to the central station.

[11] **24 Hour Burglary Zone:** If this zone is violated, whether armed or disarmed, the system will immediately latch the alarm output and communicate to the central station. The alarm will sound for the Bell Cutoff time programmed in Section [005] "System Times" or until a valid access code is entered.

[12]-[20]:

The following zone definitions operate similar to the 24 Hour Burglary except for System Event output type, SIA identifier, and some zone attributes:

[12] 24 Hour Holdup Zone
[13] 24 Hour Gas Zone
[14] 24 Hour Heat Zone
[15] 24 Hour Medical Zone
[16] 24 Hour Panic Zone
[17] 24 Hour Emergency Zone
[18] 24 Hour Sprinkler Zone
[19] 24 Hour Water Flow Zone
[20] 24 Hour Freezer Zone

NOTE: *[12] 24 Hour Holdup zones give a silent alarm by default.*

[21] **24 Hour Latching Tamper:** If this zone is violated the installer must enter Installer Programming before the system can be armed. The bell output will also activate for the programmed time and the system will communicate the alarm.

[22] **Momentary Keyswitch Arm Zone:** Momentary violation of this zone will alternately arm/disarm the system.

[23] **Maintained Keyswitch Arm Zone:** When this zone is violated, the system will arm. When this zone is secured, the system will disarm.

NOTE: *Do not program wireless zones as [21] or [22] Keyswitch zones.*

[24] **For future use**

[25] **Interior Delay Zone:** When the system is fully armed (i.e. away armed), this zone will follow the exit delay. It will also follow the entry delay, provided that a delay zone is tripped first. If the delay zone is not tripped first, a zone

defined as "Interior Delay" will go into alarm instantly. When the system is stay armed, this zone will be active, but when it is tripped, it will initiate the entry delay.

[87] Delayed 24 Hour Fire (Wireless): If this zone is violated (e.g. the smoke detector senses smoke), the alarm will immediately sound, but the alarm communication to the central station will be delayed for 30 seconds. If during the 30 second delay the user presses the [#] key, the alarm and communicator will be delayed an additional 90 seconds. This provides time for a user to correct the problem.

***NOTE:** If a second Fire zone is violated, or if the Fire keys are pressed during the delay time, the panel will latch the alarm output and communicate immediately.*

[88] Standard 24 Hour Fire (Wireless): When this zone is violated (e.g. the smoke detector senses smoke), the panel will immediately latch the alarm output and communicate to central station. The alarm will sound for the Bell Cutoff time programmed in Section [005], or can be programmed to sound until a valid code is entered (Section [014], Option [8]).

5.2 Zone Attributes

Each zone will operate according to the Zone Definition selected for it (see section 5.1 *"Zone Definitions"* on page 15).

You can customize the operation of a zone for a specific application by changing the zone attributes. The following attributes are programmable by zone:

***NOTE:** Do not change attributes for Fire Zones from the default settings.*

- **Audible/Silent** Determines whether the zone will activate the alarm output or will be silent.
- **Pulsed/Steady** Determines if the alarm output will be steady or pulse on for 1 second and off for one second.
- **Activate Chime** Determines if the zone will activate the chime feature (see section *"[*] [4] Door Chime On/Off"* on page 11).
- **Bypass Enable** Determines if the zone can be manually bypassed (see section *"[*][1] Zone Bypassing"* on page 10).
- **Force Arm Enable** Determines if the system can be armed with the zone violated. At the end of exit delay, if this type of zone is violated, it will be ignored by the system. Once the zone is secured it will be added back into the system. This zone attribute is useful for a garage door. The customer can arm the system with the garage door open. Later when the customer closes the door it becomes part of the system.

***NOTE:** 24-hour zones must not have Force Arm enabled.*

- **Swinger Shutdown Enable** Determines if the system will shut down the communicator for the zone after the swinger limit is reached (see section 5.18 *"Swinger Shutdown"* on page 23).
- **Transmission (TX) Delay Enable** Determines if the system will delay communicating the alarm reporting code to the central station (see section 5.12 *"Communicator - Reporting Codes"* on page 20).
- **Wireless Zone** Determines if the zone is a wireless zone or a hardwired zone. Allows the system to generate low battery trouble and zone supervisories.

***NOTE:** The wireless zone attribute must be enabled for all enrolled wireless zones.*

Audible/Silent Alarm	Section [101] to [132], Option [1]
Pulsed/Steady Alarm	Section [101] to [132], Option [2]
Activate Chime	Section [101] to [132], Option [3]
Bypass Enable	Section [101] to [132], Option [4]
Force Arm Enable	Section [101] to [132], Option [5]
Swinger Shutdown Enable	Section [101] to [132], Option [6]
Transmission Delay Enable	Section [101] to [132], Option [7]
Wireless Zone	Section [101] to [132], Option [8]

5.3 Enrolling Hardwired Zones

You can install up to two hardwired zones on the NT9010 system. To make the wiring connections for these zones, please see section 2.3 *"Zone Wiring"* on page 3. You must also enroll the hardwired zones on the system.

To do this, in the Installation Wizard enter serial number [200001] for the first hardwired zone, and [200002] for the second hardwired zone. The NT9010 system will automatically assign the hardwired zone to the next available zone number.

If you need to change the zone assignment of the hardwired zones, you can do this in the Advanced programming sections:

1. Enter programming section [807].
2. Enter sub-section [091] for the first hardwired zone, or subsection [092] for the second hardwired zone.
3. Enter the 2-digit number of the zone that will be hardwired.

***NOTE:** Entering a zone as a hardwired zone will override any wireless device serial number that may be programmed for the zone.*

***NOTE:** Fire zones are not supported as hardwired zones.*

5.4 Wireless Device Serial Numbers

Normally, you will use the NT9010 Installation Wizard to enter device serial numbers. If you need to delete a device from a zone, or replace a device, you can use the advanced programming section. To add, replace, or delete devices:

1. From Installers's Programming, enter section [804]
2. Enter the 2-digit number of the zone you want to delete (01 - 32). The system announces the current serial number for the zone.
3. Enter the new serial number for the zone. To delete a device, enter [000000]. The wireless device for the zone will be removed.

***NOTE:** You may need to remove power from the system and then restore it to clear troubles caused by deleted zones.*

5.5 Wireless Zone Supervision

***NOTE:** The RF Jam Detect zone, hardwired zones, and Panic Pendants must have the supervision option disabled.*

Wireless Supervisory Window

Each wireless zone will send a supervisory signal every 12 minutes. If the receiver does not receive a signal within the time programmed for the **Wireless Supervisory Window**, it will generate a supervisory fault.

To program the wireless supervisory window, from Advanced Programming:

1. Enter section [804].
2. Enter sub-section [81].
3. Enter the time period for the supervisory window (valid entries are 01-24 hours).
4. To exit press [#].

Disable/Enable Zone Supervision

When you enroll a zone through the NT9010 Installation Wizard, the Wizard will automatically turn on supervision for the zone. To disable supervision for any zone, enter the following at any system keypad:

1. Enter section [804].
2. Enter section [82], [83], [84] or [85]. Disable or enable supervision for each wireless zone by turning each relevant option on or off.
3. To exit press [#].

WLS908 Panic Pendant

The panic pendant does not transmit a supervisory signal. This is so that the user will be able to take it away from the premise. When you enroll Panic Pendants using the NT9010 Installation Wizard, the NT9010 automatically disables wireless supervision for each panic pendant zone.

***NOTE:** If you replace a RF Jam Detect zone, hardwired zone, or a Panic Pendant with a different type of device (e.g. a motion detector), supervision of the device will not be turned on automatically. You must turn it on as described above.*

5.6 RF Jamming Detection Zone

For RF jamming detection to work, you must select an unused zone to be used as the RF Jam Detect zone. When the NT9010 system detects an attempt to jam the RF signal, the RF Jam Detect zone will be violated and the system will generate a tamper signal. When the jamming signal is gone, the RF Jamming Detection zone closes and the system sends a tamper restore signal.

To enable RF jamming detection, from Advanced Programming:

1. Enter programming section [807], then sub-section [093].
2. Select an unused zone to be the RF Jam Detect zone. Enter the 2-digit number ([01] to [32]) of the RF Jam Detect zone on the keypad.
3. You must disable supervision for the RF Jam Detect zone. Enter programming section [804], then enter one of sub-sections [82] to [84] to turn off the supervision for the zone.
4. RF jamming detection is now enabled. To exit Advanced Programming, press [#].

***NOTE:** If you need to change the RF Jamming Detection Zone, you should first delete the zone by entering (00) in section [807], sub-section [093].*

RF Jamming Detection Zone. . . . . Section [807]-[093]

5.7 Zone Tamper/Fault Options

By enabling **Tampers/Faults Do Not Show as Open,** faults and tampers for wireless zones will not be annunciated, and will be hidden from the end user. If the option is disabled, faults and tampers will be annunciated.

***NOTE:**Once a zone is tampered or faulted, it must be completely restored before the trouble condition will clear.*

If the **All System Tampers Require Installer Reset** option is enabled, any zone faults must be reset by entering [*][8][Installer's Code] before the system can be armed. Auto-Arming and Keyswitch arming will also be prevented in the presence of any zone fault.

***NOTE:** The Auto Arm cancellation code will not be transmitted if arming is inhibited due to a zone fault.*

Tampers/Faults Do Not Show As Open.Section [013], Option [4]
All System Tampers
Require Installer Reset . . . . . Section [701], Option [4

5.8 Communicator - Dialing

If the **Communicator Disable** option is selected the system will never attempt to call central station. If the Communicator is enabled, the system will attempt to call central station when an event occurs that has a valid reporting code programmed *(*see section 5.12 *"Communicator - Reporting Codes"* on page 20*).* You must also program a valid telephone number for the communicator to work.

Communicator Call Direction Options are used to select where the system will send different kinds of reporting codes when events occur. You can choose to have the system send reporting codes to:

- 1st telephone number
- 2nd telephone number

These options are programmed separately for each type of reporting code.

The different types of reporting codes are:

- Alarm/Restore codes
- Tamper Alarm/Restore codes
- Opening/Closing codes
- System Maintenance Alarm/Restore codes
- System Test Transmission codes

When the **Force Dialing** option is enabled, the system will dial out regardless of the presence of dial tone. Each dialing attempt will follow this pattern:

a) the system picks up the telephone line and searches for dial tone for 5 seconds
b) if no dial tone is found, the system hangs up and waits for 20 seconds
c) the system picks up the telephone line again and searches for a dial tone for 5 seconds
d) the system will then dial regardless of the presence of dial tone

If there is no initial handshake recognized within 40 seconds the system will then hang up the line.

If the Force Dialing option is disabled, each attempt will still follow the above pattern, except that the system will not dial in step (d) if no dial tone is detected.

The **Delay Between Dialing Attempts** timer adds a delay before the next call is dialed.

If the **Busy Tone Detection** option is enabled, the system will hang up after detecting busy tone for 5 seconds and will redial after the amount of time programmed in the Delay Between Dialing Attempts section.

If **DTMF Dialing** is enabled the system will dial using DTMF (touch tone). If **Switch to Pulse Dial** is enabled the system will

switch to pulse dialing on the 5th attempt to call the central station. If disabled the system will always dial DTMF.

If **DTMF Dialing** is disabled the system will always pulse dial.

The **Post Dial Wait for Handshake** determines the amount of time the system will wait for a valid handshake from the receiver. If the system does not hear the handshake it will consider the call a failed attempt, hang up and try again.

The **Maximum Dialing Attempts** determines the maximum number of attempts the system will make to send a signal to the central station before indicating a Failure to Communicate (FTC) trouble condition. The 3rd telephone Number can be used to back up the 1st in this situation *(*see section 5.9 *"Communicator - Telephone Numbers"* on page 18*).*

When **Bell on FTC when Armed** is enabled, a failure to communicate (FTC) during the armed period will sound an audible alarm for the length of Bell time-out, or until the system is disarmed. If **FTC Trouble Only when Armed** is enabled, only the keypad buzzer will sound trouble beeps every 10 seconds until a key is pressed.

The **Pulse Dialing Make/Break Ratio** option can change the Make/Break ratio to 33/67 from the North American ratio of 40/60.

With **ID Tone Enabled** the system will pulse a tone on the telephone line to indicate that the system is on the line.

The **2100Hz/1300Hz ID Tone** option selects the frequency of the ID tone that is pulsed on the line.

If you enable the **Standard Communications Priority** option, the NT9010 system will only disconnect DLS and Talk/Listen sessions for alarm and Priority (FAP) events that are programmed to communicate. If the **UL Communications Priority** option is enabled, the NT9010 system will disconnect DLS and Talk/Listen sessions on any event programmed to communicate, with the exception of Test Transmissions and System Tests.

***NOTE:** Contact your local telephone company to confirm which settings should be used.*

Communicator Enabled/Disabled . . . . Section [380], Option [1]
Pulse Dialing . . . . . Section [380], Option [3]
Switch to Pulse Dial. . . . . Section [380], Option [4]
Post Dial Wait for Handshake . . . . . .Section [161]
Maximum Dialing Attempts . . . . . .Section [160]
Communicator Call Direction Options . . Sections [361] to [368]
Busy Tone Detection . . . . . .Section [701], Option [6]
Standard/UL Communications Priority . Section [701], Option [8]
Pulse Dialing Make/Break Ratio . . . . . Section [702], Option [1]
Force Dialing. . . . . Section [702], Option [2]
ID Tone Enabled . . . . . Section [702], Option [5]
2100Hz/1300Hz ID Tone . . . . . Section [702], Option [6]
Bell on FTC/Trouble Only . . . . . Section [702], Option [8]
Delay Between Dialing Attempts. . . . . .Section [703]

5.9 Communicator - Telephone Numbers

The system can call 3 different telephone numbers for communication to central station. The **1st Telephone Number** is the primary number, the **2nd Telephone Number** is the secondary number and the **3rd Telephone Number** will back up the 1st telephone number if enabled.

You can program the 1st Telephone Number using the Installation Wizard, or in the Advanced Programming (section [301]).

The 2nd and 3rd Telephone Numbers must be programmed in the Advanced Programming sections.

NOTE: The 3rd telephone Number will NOT back up the 2nd telephone Number.

If Alternate Dial is enabled the system will alternate between the 1st and 3rd telephone numbers when attempting to call the central station. If disabled the system will only attempt to call the 3rd telephone number after failing to communicate on the 1st telephone number.

NOTE: For Alternate Dial to work properly the 3rd telephone Number must be both enabled and programmed.

Telephone numbers can be up to 32 digits which will allow you to add special digits if required. To program the telephone number enter numbers 0 through 9 as required. The following is a list of HEX digits which can also be programmed and the function they perform:

HEX (B) - simulates the [*] key on a touch tone telephone

HEX (C) - simulates the [#] key on a touch tone telephone, or end of telephone number marker

HEX (D) - forces the system to search for dial tone

HEX (E) - forces the system to pause for 2 seconds

HEX (F) - end of telephone number marker

1st telephone Number . . . . . Section [301]
2nd telephone Number . . . . . Section [302]
3rd telephone Number . . . . . Section [303]
3rd telephone Number Enable . . . . . Section [380], Option [5]
Alternate Dial . . . . . Section [380], Option [6]

5.10 Communicator - Account Codes

The system Account Codes will be used by the NT9010 when communicating system events (e.g. Low Battery, Test Transmission). This account code can be up to four digits in length.

You can program two account codes: one for the first and third telephone numbers, and one code for the second telephone number. You can also program the Telephone Number 1/3 Account Code in the Installation Wizard (see the *Quick Set Up Guide*).

Telephone Number 1/3 Account Code . . . . . Section [310]
Telephone Number 2 Account Code . . . . . Section [311]

5.11 Communicator - Reporting Formats

You can program the NT9010 system to report events using any one of the 5 formats available. The system can report using different formats for Telephone Numbers 1/3, and for Telephone Number 2. The following formats are supported: Pulse (20 BPS), Contact ID, SIA, and a Pager format. The following is a description of each.

Communicator Format Options . . . . . Section [350]

Pulse Formats

Depending on the pulse format selected the system will communicate using the following:

- 3/1, 3/2, 4/1 or 4/2
- 1400 or 2300 Hz handshake
- 120 bits per second

- non-extended

With the **1600Hz Handshake** option enabled, the communicator will respond to 1600Hz handshakes when using the reporting Communication Formats 01 and 02 only. When the Standard Handshake option is enabled, the communicator will respond to the handshake specified by the BPS format (1400Hz or 2300Hz).

Additional Notes on Pulse Formats

1. The digit '0' will send no pulses and is used as a filler.
2. When programming account numbers enter four digits.
3. When programming a three digit account number the fourth digit must be programmed as a plain '0' which will act as a filler digit.
4. If an account number has a '0' in it, substitute a HEX digit 'A' for the '0'. Examples:
    - 3 digit account number [123]- program [1230]
    - 3 digit account number [502] - program [5A20]
    - 4 digit account number [4079] - program [4A79]
5. When programming reporting codes two digits must be entered. If one digit reporting codes are to be used the second digit must be programmed as a '0'. If a '0' is to be transmitted substitute a HEX digit 'A' for the '0'. Examples:
    - 1 digit reporting code [3] - program [30]
    - 2 digit reporting code [30] - program [3A]
6. To prevent the system from reporting an event program the reporting code for the event as [00] or [FF].

1600Hz/Standard Handshake . . . . . Section [702], Option [4]

Contact ID

Contact ID is a specialized format that will communicate information quickly using tones rather than pulses. In addition to sending information more quickly the format also allows more information to be sent. For example, rather than reporting an alarm zone 1 the Contact ID format can also report the type of alarm, such as Entry/Exit alarm zone 1.

If **Contact ID Sends Automatic Reporting Codes** is selected, the system will automatically generate a reporting code for each event. These identifiers are listed in Appendix A. If the Automatic Contact ID option is not selected, reporting codes must be programmed. The 2-digit entry determines the type of alarm. The system will automatically generate all other information, including the zone number.

NOTE: If the Automatic Contact ID option is selected, the system will automatically generate all zone and access code numbers, eliminating the need to program these items.

NOTE:Regardless of the zone type programmed, the system will report all zones as burglary zones when Automatic Contact ID is selected. If you need to report other zone types, you must use Programmed Contact ID reporting codes.

NOTE: The zone number for Zone Low Battery and Zone Fault events will not be identified when Programmed Contact ID is used.

If the **Contact ID uses Automatic Reporting Codes** option is enabled, the system will operate as follows:

1. If an event's reporting code is programmed as [00], the system will not attempt to call the central station.
2. If the reporting code for an event is programmed as anything from [01] to [FF], the system will automatically generate the zone or access code number. See Appendix A for a list of the codes which will be transmitted.

If the **Contact ID uses Programmed Reporting Codes** option is enabled, the system will operate as follows:

1. If an event's reporting code is programmed as [00] or [FF], the system will not attempt to call central station.
2. If the reporting code for an event is programmed as anything from [01] to [FE], the system will send the programmed reporting code.

Additional Notes on Contact ID

1. Account numbers must be four digits.
2. If the digit '0' is in the account number substitute the HEX digit 'A' for the '0'.
3. All reporting codes must be two digits.
4. If the digit '0' is in the reporting code substitute the HEX digit 'A' for the '0'.
5. To prevent the system from reporting an event program the reporting code for the event as [00] or [FF].

Communicator Format Options . . . . . Section [360]
Contact ID Sends Automatic
Reporting Codes . . . . . .Section [381], Option [7]

SIA (Level 2)

SIA is a specialized format that will communicate information quickly using frequency shift keying (FSK) rather than pulses. The SIA format will automatically generate the type of signal being transmitted, such as Burglary, Fire, Panic etc. The two digit reporting code is used to identify the zone or access code number.

If the SIA format is selected the system can be programmed to automatically generate all zone and access codes numbers eliminating the need to program these items.

If the **SIA Sends Automatic Reporting Codes** option is enabled the system will operate as follows:

1. If the reporting code for an event is programmed as [00] the system will not attempt to call the central station.
2. If the reporting code for an event is programmed as anything from [01] to [FF] the system will AUTOMATICALLY generate the zone or access code number.
3. Bypassed zones will always be identified when partial closing the system.

The Communicator Call Direction Options can be used to disable reporting of events such as Openings/Closings. Also, if all the Opening/Closing reporting codes were programmed as [00] the system would not report.

If the **SIA Sends Automatic Reporting Codes** option is disabled the system will operate as follows:

1. If the reporting code for an event is programmed as [00] or [FF] the system will not attempt to call central station.
2. If the reporting code for an event is programmed as anything from [01] to [FE] the system will send the programmed reporting code.
3. Bypassed zones will not be identified when partial closing the system.

NOTE: The zone number for Zone Low Battery and Zone Fault events will not be identified when Programmed SIA is used.

Communicator Format. . . . . Section [360]
SIA Sends Automatic Reporting Codes Section [381], Option [3]
Communicator Call Direction Options . . Sections [361] to [368]
SIA Identifiers. . . . . Appendix B

Pager Format

The **Communicator Format** option for either telephone number can be programmed for Pager Format. If an event occurs and the **Communicator Call Direction** options direct the call to a telephone number with the Pager Format selected the system will attempt to page.

When calling a pager extra digits will be required to make it work properly.

The following is a list of Hex digits and what function they perform:

HEX (B) - simulates the [*] key on a touch tone telephone

HEX (C) - simulates the [#] key on a touch tone telephone, or end of telephone number marker

HEX (D) - forces the system to search for dial tone

HEX (E) - forces the system to pause for 2 seconds

HEX (F) - end of telephone number marker

The system will attempt to call the pager one time. After dialing the digits in the telephone number the system will send the account number and reporting code followed by the [#] key (Hex [C]).

There is no ringback when using Pager Format. The system has no way of confirming if the pager was called successfully. A failure to communicate trouble will only be generated once the maximum number of attempts has been reached.

***NOTE:** Do not use the digit C in a reporting code when using Pager Format. In most cases, the digit C will be interpreted as a [#], which will terminate the page before it has finished.*

***NOTE:** If the system detects a busy signal, it will attempt to page again. It will make the maximum number of attempts programmed in section [160].*

***NOTE:**Force dialing should be disabled when using Pager format.*

***NOTE:** When using Pager format, you must program two pauses (hex digit E) at the end of the telephone number.*

Communicator Format Options . . . . . Section [360]

5.12 Communicator - Reporting Codes

Unless you are using Automatic Contact ID or Automatic SIA formats, reporting codes must be programmed in order for the system to report events to the central station.

Reporting codes are two digits and can use hexadecimal digits A through F. To disable a reporting code, program it as "FF" (default setting) or "00". For a complete description of reporting codes which can be programmed and lists of automatic Contact ID and SIA format codes, please see section Appendix A: *"Reporting Codes"* on page 25.

Transmission Delay

The Transmission Delay feature is used to delay reporting of alarms. When a zone is violated and causes an alarm, the **Transmission Delay Timer** will start. When the timer expires, the system will transmit the programmed reporting code. If the system is disarmed before the timer expires, the alarm will not be transmitted.

The Transmission Delay zone attribute determines which zones will start the timer.

Transmission Delay
Zone Attributes . . . . . Sections [101] to [132], Option [7]
Transmission Delay Timer. . . . . Section [370]

Low Battery Transmission Delay

When using wireless devices, the battery status of the devices will be monitored by the system. If a low battery condition exists, the system will indicate a general transmitter low battery trouble. The system will delay reporting the event for the number of days programmed as the **Low Battery Transmission Delay**. This delay provides the user with an opportunity to change the batteries on the units before the condition is reported to central station. Instruct the customer on how to change the batteries of wireless devices to gain maximum use of this feature.

***NOTE:** After the first Wireless Device Low Battery reporting code is sent, the system will not send additional low battery events until the first low battery trouble is restored.*

Low Battery Transmission Delay . . . . . Section [370]

Cross Zone Police Code Reporting

The system will transmit the **Cross Zone Police Code** reporting code, if programmed, when two different zones are violated within the same armed-to-armed period.

Cross Zone Police Code . . . . . Section [328]

Delinquency Reporting

The Delinquency feature is used to monitor system activity. When the **Delinquency Transmission Delay** timer expires, the system will transmit the Delinquency reporting code.

If the system is programmed to monitor **Activity Delinquency**, the timer will be programmed in hours. The timer will start under the following conditions:

- When the system is armed in the Stay mode
- When the system is disarmed
- When a zone is violated and restored while the system is disarmed/Stay armed (Interior, Interior Delay, Interior Stay/Away, or Delay Stay/Away zones only).

The activity delinquency timer will be ignored when the system is armed in the Away mode. Zones that are bypassed in the [*][1] Bypass menu will not reset the timer.

If the system is programmed to monitor **Closing Delinquency**, the timer will be programmed in days. The timer will restart every time the system is disarmed.

Activity/Closing Delinquency . . . . . .Section [380], Option [8]
Delinquency Transmission Delay. . . . . Section [370]

Zone Restorals

If the **Restoral on Bell Time-out** option is selected, the system will send the **Zone Restoral** Reporting Code for the zone if the bell cut-off time has expired *and* the zone is secured. If the zone is not secured when the bell cut-off time expires, the system will send the restoral immediately once the zone is secured, or when

the system is disarmed. If the **Restoral on Bell Time-out** option is not selected, the system will immediately send the **Zone Restoral** Reporting Code when the zone is secured, regardless of whether or not the alarm output is active.

NOTE:*24 Hour type zones will report the restoral immediately when the zone is secured.*

Restoral on Bell Time-out . . . . . Section [380], Option [2]
AC Failure Communication Delay Time . . . . . Section [370]

5.13 Talk/Listen-in Programming

NOTE: *The Event Buffer follows Swinger Shutdown option must be enabled if Talk/Listen-In is used.*

The NT9010 system has a Talk/Listen-In feature. This feature allows central station operators to listen in on what is happening on the premises, and for some events to talk to anybody present on the premises. You can program Talk/Listen-in sessions to be triggered by zone alarms, keypad activated Auxiliary and Panic alarms, openings/closings, duress alarms, tamper alarms, or opening after alarm conditions.

For this feature to work, communications must be enabled (section [380], option [1]), and the system must be programmed to report the event. For example, if a reporting code for a zone is not programmed, an event in that zone will not initiate Talk/Listen-In session. See section 5.12 *"Communicator - Reporting Codes"* on page 20.

You can allow or disallow talk/listen-in sessions on telephone lines 1 and 3 by changing the **Talk/Listen on Phone Lines 1/3** option. You can allow or disallow talk/listen-in sessions on telephone line 2 by changing the **Talk/Listen on Phone Line 2** option.

Zone Options

For the feature to work on a zone alarm, you must do the following:

- enroll the zone on the NT9010 (see the *Quick Set Up Guide*)
- enable the talk/listen-in feature on the zone (in sub-sections [50] to [53])
- program a reporting code for each zone alarm

You can have the talk/listen-in session take place on either the NT9010 control unit or the remote sounder (if installed). In the **Port Assignments** sections (sub-sections [10] to [13]), choose the unit that is closest to the zone. If you do not assign one of the units, the talk/listen-in session will take place over both units.

NOTE: *All zones programmed as silent will not initiate a Talk/Listen-In session. Only a Listen-In session can occur.*

Event Options

Panic key alarms will activate the Listen In feature, if the **Panic Keys Alarm** option is enabled. Auxiliary key alarms will activate the feature if the **Auxiliary Keys Alarm** option is enabled.

Listen-in will be initiated if a Duress code is entered at a keypad and the **Duress Alarm** option is enabled.

Talk/Listen-In will be initiated when the system transmits opening and closing signals if the **Openings & Closings** option is enabled. If this option is enabled, it is recommended to enable the **Duress Alarm** option.

Talk/Listen-In will be initiated when a zone tamper condition occurs if the **Tampers Enabled** option is enabled.

Talk/Listen-In will be initiated when the system is disarmed after an alarm condition (Opening After Alarm) if the **Opening After Alarm** option is enabled.

NOTE:*A Talk/Listen-In session cannot be initiated for a Fire key alarm.*

The NT9010 system will end the Talk/Listen-In communication after the programmed **Audio Duration Time** expires. The central station operator can extend the on-line time by pressing any key command or entering the extend time command. (See *"Central Station Talk/Listen-In Functions"*, below).

Central Station Talk/Listen-In Functions

Once the central station has established an audio link with the NT9010 system there are several commands available to the central station operator. Operators can access these commands using telephone keys [0] through [9], [#] and [*].

The central station may already be using other Talk/Listen-In equipment. Because of this the NT9010 offers flexible programming for the various commands so the central station operator can use the same commands for all equipment. Program these commands in the **Audio Control Telephone Key** programming sections. Additional commands may be programmed as **Mode Keys** which are two button entries.

The following is the list of options available:

[00] Key Not Used	[10] For Future Use
[01] Talk To All Speakers	[11] Cancel First Keypress
[02] For Future Use	[12] For Future Use
[03] Listen to All Stations	[13] Zone Select (0 to 3 Only)
[04]-[06] For Future Use	[14] Increase Selected Microphone (Input)
[07] Extend Time	[15] Decrease Selected Microphone (Input)
[08] For Future Use	[16] For Future Use
[09] Terminate Call	[17] Mode Key

Information regarding the programming of the Command Keys must come from the central station that you will be reporting to.

Once you have talked to the central station program the telephone keys to operate as they require.

Talk/Listen on Phone Lines 1/3 . . . . . Section [381], option [5]
Talk/Listen on Phone Line 2 . . . . . Section [381], option [6]
Port Assignments . . . . . Sections [802]-[10] to [802]-[13]
Enable Talk/Listen-in
on Zones 1-32. . . . . Sections [802]-[50] to [802]-[53]
Talk/Listen-in Event Options. . . . . Section [802]-[54]
Audio Duration . . . . . Section [802]-[55]
Telephone Key Programming . . . . . Section [802]-[40]
Telephone Mode Key Programming . . . . . Section [802]-[41]

5.14 Downloading

Downloading allows programming of the entire system via a computer, modem and telephone line. All functions and features, changes and status, such as trouble conditions and open zones can be viewed or programmed by downloading.

NOTE: *When power is applied to the system, a 6 hour downloading window can be enabled. This will allow you to perform downloading without having to do any keypad programming.*

When an event occurs that the system is programmed to communicate to the central station, the system will disconnect from the downloading computer and report the event. This will happen for all events except test transmissions.

If you enable the **Standard Communications Priority** option, the NT9010 system will only disconnect DLS and Talk/Listen sessions for alarm and Priority (FAP) events that are programmed to communicate. If the **UL Communications Priority** option is enabled, the NT9010 system will disconnect DLS and Talk/Listen sessions on any event programmed to communicate, with the exception of Test Transmissions and System Tests.

If the **Answering Machine/Double Call** option is enabled (or during the first 6 hours after power up) the system will answer incoming calls for downloading provided the following conditions occur:

1. The system hears one or two rings then misses a ring.
2. The system will starts the **Answering Machine Double Call Timer**.
3. If the system hears another ring before the timer expires, it will answer on the first ring of the second call.
4. The system will immediately go on line and begin the download process unless the **Call Back** option is enabled.
5. If Call Back is enabled, the system and computer will both hang up. The system will then call the **Download Computer Telephone Number** and wait for the computer to answer. Once the computer answers, downloading will begin.

If the **User Enabled DLS Window** option is ON, the user can activate the downloading feature for a set period of time by entering [*][6][Master Code][5].

If the **Full 6-hour User Enabled DLS Window** option is enabled, when the user opens the DLS window with [*][6][Master code][5], the DLS window will remain open for six hours. The DLS window will remain open after a successful hang-up from a downloading call. If the **One Time 1-hour User Enabled DLS Window** option is enabled, when the user opens the DLS window with [*][6][Master code][5], the DLS window will stay open for one hour, and will close after a successful hang-up from a downloading call.

Except for the first six hours after power up, the system will not answer incoming calls unless the **Answering Machine/Double Call** option is enabled, or the **Number of Rings** is programmed to be more than [0].

If the **User Initiated Call-Up** option is enabled, the user can have the system initiate a call to the downloading computer by pressing [*][6][Master Code][6].

The **Download Access Code** and **Panel Identifier Code** are for security and proper identification. Both the system and the computer file should have the same information programmed before attempting to download.

The time to complete a successful download can be significantly reduced with the use of the PC-Link. This adaptor makes it possible to perform on-site downloading. To **Initiate Local Downloading via the PC-Link**, enter [✶] [8] [Installer's Code] [499] [Installer's Code] [499]. The keypad will be busy for the duration of the PC-Link connection. The status LEDs will display the current system status. For more information on connecting the PC-Link, refer to your "PC-Link Download Kit Instruction Sheet".

Answering Machine/Double Call . . . . . Section [401], Option [1]
User Enable DLS Window . . . . . Section [401], Option [2]
Call Back . . . . . Section [401], Option [3]
User Initiated Call-up . . . . . Section [401], Option [4]
Answering Machine Double Call Timer . . . . . Section [405]
Download Computer Telephone Number . . . . . Section [402]
Download Access Code . . . . . Section [403]
Panel Identifier . . . . . Section [404]
Standard/UL Communications Priority . Section [701], Option [8]
One-time 1-hour user enabled
DLS window . . . . . Section [702], Option [7]

5.15 Telephone Line Monitoring (TLM)

When the **TLM Enable** option is selected, the system will supervise the telephone line and will indicate a trouble condition if the telephone line is disconnected.

If the TLM Enable option is ON, the system will check the telephone line every 10 seconds. If the telephone line voltage is below 3V for the number of checks programmed in the **TLM Trouble Delay** section, the system will report a TLM trouble. The default number of checks is 3. Enter a number from (000) to (255) in the TLM Trouble Delay section to change the number of checks before the TLM trouble is reported. Programming a delay means that a momentary interruption of the telephone line will not cause a trouble condition.

If the **TLM Trouble Beeps When Armed** option is enabled, the system will indicate a TLM trouble at the keypad while the system is armed. To activate the bell output in the case of a TLM trouble while the system is armed, the **TLM Audible (Bell) When Armed** option must be selected.

When the trouble condition is restored, the system can send a **TLM Restoral** reporting code. Any events which occur while the telephone line is down will also be communicated.

TLM Enable/Disable . . . . . Section [015], Option [7]
TLM Trouble Beeps When Armed
or TLM Audible (Bell) When Armed . . Section [015], Option [8]
TLM Restoral Reporting Code . . . . . Section [350]
TLM Trouble Delay . . . . . Section [370]

5.16 Test Transmissions

To ensure that the communication link with the central station is functioning properly, the system can be programmed to send a test transmission signal on a regular basis.

The system can send a **Periodic Test Transmission Reporting Code** at the programmed **Test Transmission Time of Day**. The **Test Transmission Cycle** determines the period of time between tests. The option **Land Line Test Transmission in Minutes/Days** allows you to select whether the Land Line Test Transmission cycle will be counted in minutes or days. If you have selected the test transmission cycle to be in minutes, the Test Transmission Time of Day counter will not apply.

***NOTE:** The Test Transmission Cycle must be greater than 10 minutes. A cycle timer of less than 10 minutes will cause damage to the system.*

When the test transmission cycle is programmed, the system will send a test transmission the following day. This will indicate the beginning of the new test transmission cycle to central station.

The end user can also generate a communicator test. If the **System Test Reporting Code** is programmed, the system will send

the signal when the System Test keypad command is entered (see section *"[*] [6] User Functions"* on page 11).

Test Transmission Reporting Codes	Section [352]
Test Transmission Time of Day	Section [371]
Test Transmission Cycles	Section [370]
Land Line Test Transmission in Minutes/Days	Section [702], Option [3]

5.17 Event Buffer

The system will store the last 128 events that have occurred on the system. Each event will contain the time, date, and the event itself along with the zone number, access code number or any other information pertaining to the event.

If the **Event Buffer Follows Swinger Shutdown** feature is enabled the event buffer will not store events after the swinger shutdown level has been reached. This will prevent the system from overwriting the entire buffer if a problem exists *(*see section 5.18 *"Swinger Shutdown"* on page 23*).*

The event buffer can be uploaded to a computer through the DLS software.

Event Buffer Follows Swinger Shutdown	Section [013], Option [7]

5.18 Swinger Shutdown

The swinger shutdown feature is designed to prevent a runaway communicator from tying up the central station. Different limits can be programmed for **Zone Alarms**, **Zone Tampers** and **Maintenance** signals. After the system has communicated the programmed number of transmissions for an event it will no longer report that event until the swinger shutdown is reset.

For example, the swinger shutdown limit for Zone Alarms is set to [003]. The system will not send more than 3 alarm signals for each zone with a swinger attribute until the swinger shutdown is reset.

The Bell output will not be activated for alarms on zones that have exceeded the limit of alarms set in the Swinger Shutdown counter.

Swinger Shutdown will be reset when the system is armed, or every day at midnight. Once reset, the system will again communicate normally.

Swinger Shutdown Limit (Alarms/Tampers/Maintenance)	Section [370]

5.19 Timebase

In cases of unstable AC power input you can use the internal crystal to keep a more accurate timebase by enabling the **Timebase is Internal Crystal** option.

If the 50 or 60Hz AC power input is very stable it can be used as the timebase, by enabling the **Timebase is AC line** option.

Timebase Internal Crystal/AC line	Section [701]: [2]

5.20 Factory Default

On occasion it may be necessary to return the NT9010 system to factory default settings. You can either default all the programming in the NT9010 (including device serial numbers), or you can default only certain sections of the programming.

Performing a Software Default of the NT9010 System

This procedure will return all NT9010 system programming to the factory default settings.

1. Enter [*][8][Installer's Code].
2. Enter programming section [999].
3. Enter the Installer's Code.
4. Enter programming section [999] again.

The system will take a few seconds to reset. When the keypad is operational, the default is complete.

You can also return the main controller, wireless receiver and audio interface programming to factory default settings individually. To return the main control to default settings, use section [992]. To return the wireless receiver to default settings, use section [996]. To return the voice prompt and audio interface programming to default settings, use section [995].

Restore NT9010 to default programming	Section [999]
Restore main control only to default programming	Section [992]
Restore wireless receiver only to default programming	Section [996]
Restore voice prompt and audio interface only to default programming	Section [995]

Performing a Hardware Default of Main Controller

This procedure will return all NT9010 system programming to the factory default settings, except for zone serial numbers, wireless receiver, and voice prompt interface programming.

1. Remove the NT9010 unit from its backplate (see the *Quick Set Up Guide* for instructions).
2. Remove all wires from the BLACK and GREEN terminals.
3. With a piece of wire short the BLACK terminal to the GREEN terminal.
4. Return the NT9010 to the backplate until you hear a series of beeps from the unit.
6. Remove the NT9010 from the backplate again.
7. Reconnect all original wiring and return the NT9010 to the backplate.

***NOTE:** AC power must be used to power the system. The system will not default if only the battery is used.*

5.21 Installer Lockout

If **Installer Lockout** is selected a hardware default cannot be performed.

When **Installer Lockout Disable** is selected the system will restore all programming to factory defaults if a hardware or software default is performed.

To enable or disable Installer Lockout perform the following:

1. Enter Advanced Programming.
2. To enable Installer Lockout, enter section [990]. To disable Installer Lockout, enter section [991].
3. Enter the Installer Code.
4. Enter section [990] or [991] again.

Installer Lockout Enable	Section [990]
Installer Lockout Disable	Section [991]

5.22 Walk Test

The **Installer Walk Test** can be used to test the alarm state of each zone of the system. Before beginning the walk test, ensure the following conditions are met:

1. The system is disarmed
2. The Keypad Blanking option is disabled (section [016]: [3])
3. The Fire Bell is Continuous option is disabled (section [014]: [8])
4. The Transmission Delay is disabled, if Transmission Delay is not required (section [370])

***NOTE:** Fire Troubles are not supported in Walk Test.*

To perform a Walk Test, do the following:

1. Enter Advanced Programming
2. Enter Section [901]

When any zone is violated the system will activate the Bell Output for two seconds, log the event to the Event Buffer and communicate the alarm to central station. Each zone should be tested several times during the test. Check the event buffer to ensure that all zones and FAP keys are functioning properly.

***NOTE:** The transmission delay timer will affect the communication of events during walk test mode.*

To stop the test, you must do the following:

1. Enter Advanced Programming
2. Enter Section [901]

Zones do not have to be restored to stop the test.

***NOTE:** The Alarm Memory is cleared upon entering Walk Test mode.*

Appendix A: Reporting Codes

The following tables contain Contact ID and Automatic SIA format reporting codes. For more information on reporting code formats and notes about individual reporting codes, see sections section 5.12 *"Communicator - Reporting Codes"* on page 20 and section 5.11 *"Communicator - Reporting Formats"* on page 18.

Contact ID
The first digit (in parentheses) will automatically be sent by the control. The second two digits are programmed to indicate specific information about the signal.

For example, if zone 1 is an entry/exit point, you could program the event code as [34]. The central station would receive the following:

*BURG - ENTRY/EXIT - 1

where the "1" indicates which zone went into alarm.

SIA Format - Level 2 (Hardcoded)
The SIA communication format used in this product follows the level 2 specifications of the SIA Digital Communication Standard - October 1997. This format will send the Account Code along with its data transmission. The transmission would look similar to the following at the receiver:

N Ri01 BA 01
N = New Event
Ri01 = Area Identifier
BA = Burglary Alarm
01 = Zone 1

Section #	Reporting Code	Code Sent When...	Dialer Direction*	Automatic Contact ID Codes	SIA Auto Rep Codes**
[320] to [323]	Zone Alarms	zone goes into alarm	A/R	(1) 3A	See Table 3
[324] to [327]	Zone Restorals	alarm condition has been restored	A/R	(1) 3A	
[328]	Duress Alarm	duress code entered at keypad	A/R	(1) 21	HA-00
[328]	Opening After Alarm	system disarmed with alarm in memory	A/R	(4) A6	OR-00
[328]	Recent Closing	alarm occurs within two minutes of system arming	A/R	(4) 59	CR-00
[328]	Cross Zone (Police Code) Alarm	two zones on the system go into alarm during any given armed-to-armed period (incl. 24Hr zones)	A/R	(1) 4A	BV-00
[329]	[F] Key Alarm/Rest.	Keypad fire alarm (alarm and restore rep. codes sent together)	A/R	(1) 15	FA-00/FH-00
[329]	[A] Key Alarm/Rest.	Keypad auxiliary alarm (alarm and restore rep. codes sent together)	A/R	(1) AA	MA-00/MH-00
[329]	[P] Key Alarm/Rest.	Keypad panic alarm (alarm and restore rep. codes sent together)	A/R	(1) 2A	PA-00/PH-00
[330] to [337]	Zone Tamper/Restoral	zone is tampered / tamper condition restored	T/R	(1) 44	TA-ZZ/TR-ZZ
[338]	Keypad Lockout	maximum number of incorrect access codes has been entered at a keypad	T/R	(4) 21	JA-00
[339] to [343]	Closings	system armed (user 01-34, 40-42 indicated)	O/C	(4) A2	CL-UU
[343]	Partial Closing	one or more zones bypassed when system armed	O/C	(4) 7A	CG-ZZ
[343]	Special Closing	Closing (arming) using one of the following methods: quick arm, auto arm, keyswitch, function key, maintenance code, DLS software, wireless key	O/C	(4) AA	CL-00
[344] to [348]	Openings	system disarmed (user 01-34, 40-42 indicated)	O/C	(4) A2	OP-UU
[348]	Auto Arm Cancellation	automatic arming cancelled by a user	O/C	(4) A5	CE-00
[348]	Special Opening	Opening (disarming) using one of the following methods: keyswitch, maintenance code, DLS software, wireless key	O/C	(4) AA	OP-00
[349] to [350]	Battery Trouble/Rest.	NT9010 battery is low/battery restored	MA/R	(3) A2	YT-00/YR-00

* A/R = alarms/restorals; T/R = tampers/restorals; O/C = openings/closings; MA/R = miscellaneous alarms/restorals; T = test transmissions

** UU = user number (user01-42); ZZ = zone number (01-32)

Section #	Reporting Code	Code Sent When...	Dialer Direction*	Automatic Contact ID Codes	SIA Auto Rep Codes**
[349] to [350]	AC Line Trouble/Rest.	AC power to system is disconnected or interrupted/AC power restored (Both codes follow AC Failure Comm. Delay.)	MA/R	(3) A1	AT-00/AR-00
[349] to [350]	Fire Trouble/Rest.	a trouble occurs/restores on a fire zone	MA/R	(3) 73	FT-00/FJ-00
[349] to [350]	Gen System Trouble/Rest.	"Service Required" trouble occurs (view troubles using [*][2])/trouble restored	MA/R	(3) AA	YX-00/YZ-00
[351]	Line 1 or 2 FTC Restoral	system has restored communications to central station on line 1 or 2 (after FTC)	MA/R	(3) 54	YK-00
[351]	Event Buffer is 75% Full	event buffer is almost full since last upload	MA/R	(6) 23	JL-00
[351]	DLS Lead In	downloading session start	MA/R	(4) 11	RB-00
[351]	DLS Lead Out	downloading session complete	MA/R	(4) 12	RS-00
[351]	Zone Fault/Rest.	one or more zones have faults/restored	MA/R	(3) 72	UT-ZZ/UJ-ZZ
[351]	Delinquency	programmed amount of time (days or hours) for delinquency has expired without zone activity, or without system being armed	MA/R	(4) 54***	CD-00
[353]	Wireless Device Low Battery Trouble/Rest.	wireless zones, panic pendants, handheld keypads, wireless keys have low battery/all low batteries restored	MA/R	(3) 84	XT-00/XR-00 XT-ZZ/XR-ZZ****
[352]	Periodic Test	periodic system test transmission	T	(6) A2	RP-00
[352]	System Test	[*][6] bell/communications test	T	(6) A1	RX-00

* A/R = alarms/restorals; T/R = tampers/restorals; O/C = openings/closings; MA/R = miscellaneous alarms/restorals; T = test transmissions

** UU = user number (user01-42); ZZ = zone number (01-32)

***Program the "Fail to close" event code [(4)54] to report either closing or activity delinquency. Make sure your central station is aware of the application of this reporting code.

****Zones are identified, panic pendants, wireless keys, and handheld keypads are not.

Table2: Contact ID Zone Alarm/Restoral Event Codes (as per ADEMCO):

Program any of these codes for zone alarms/restorals when using the standard (non-automatic) Contact ID reporting format.

Medical Alarms
(1)AA Medical
(1)A1 Pendant Transmitter
(1)A2 Fail to Report In

Fire Alarms
(1)1A Fire Alarm
(1)11 Smoke
(1)12 Combustion
(1)13 Water Flow
(1)14 Heat
(1)15 Pull Station
(1)16 Duct
(1)17 Flame
(1)18 Near Alarm

Panic Alarms
(1)2A Panic
(1)21 Duress
(1)22 Silent
(1)23 Audible

Burglar Alarms
(1)3A Burglary
(1)31 Perimeter
(1)32 Interior
(1)33 24 Hour
(1)34 Entry / Exit
(1)35 Day / Night
(1)36 Outdoor
(1)37 Tamper
(1)38 Near Alarm

General Alarms
(1)4A General Alarm
(1)43 Exp. module failure
(1)44 Sensor tamper
(1)45 Module Tamper
(1)4A Cross Zone Police Code

24 Hour Non-Burglary
(1)5A 24 Hour non-Burg
(1)51 Gas detected
(1)52 Refrigeration
(1)53 Loss of Heat
(1)54 Water Leakage
(1)55 Foil Break
(1)56 Day Trouble
(1)57 Low bottled Gas level
(1)58 High Temp
(1)59 Low Temp
(1)61 Loss of Air Flow

Table 3: SIA Format Automatic Zone Alarm/Restoral Codes

Zone Definition	SIA Auto Rep Codes*
	Zone Alm/Rest.
Delay, Instant, Interior, Delay Stay/Away, Interior Stay/Away, 24Hr Burg.	BA-ZZ/BH-ZZ
24Hr Supervisory Buzzer	UA-ZZ/UH-ZZ
24Hr Sprinkler	SA-ZZ/SH-ZZ
24Hr Gas	GA-ZZ/GH-ZZ
24Hr Heat	KA-ZZ/KH-ZZ
24Hr Medical	MA-ZZ/MH-ZZ
24Hr Emergency (non-medical)	QA-ZZ/QH-ZZ
24Hr Waterflow	WA-ZZ/WH-ZZ
24Hr Freeze	ZA-ZZ/ZH-ZZ
24Hr Holdup	HA-ZZ/HH-ZZ
24Hr Panic	PA-ZZ/PH-ZZ
Latching 24Hr	BA-ZZ/BH-ZZ

* ZZ = zones 01-32

WARNING Please Read Carefully

Note to Installers

This warning contains vital information. As the only individual in contact with system users, it is your responsibility to bring each item in this warning to the attention of the users of this system.

System Failures

This system has been carefully designed to be as effective as possible. There are circumstances, however, involving fire, burglary, or other types of emergencies where it may not provide protection. Any alarm system of any type may be compromised deliberately or may fail to operate as expected for a variety of reasons. Some but not all of these reasons may be:

■ Inadequate Installation

A security system must be installed properly in order to provide adequate protection. Every installation should be evaluated by a security professional to ensure that all access points and areas are covered. Locks and latches on windows and doors must be secure and operate as intended. Windows, doors, walls, ceilings and other building materials must be of sufficient strength and construction to provide the level of protection expected. A reevaluation must be done during and after any construction activity. An evaluation by the fire and/or police department is highly recommended if this service is available.

■ Criminal Knowledge

This system contains security features which were known to be effective at the time of manufacture. It is possible for persons with criminal intent to develop techniques which reduce the effectiveness of these features. It is important that a security system be reviewed periodically to ensure that its features remain effective and that it be updated or replaced if it is found that it does not provide the protection expected.

■ Access by Intruders

Intruders may enter through an unprotected access point, circumvent a sensing device, evade detection by moving through an area of insufficient coverage, disconnect a warning device, or interfere with or prevent the proper operation of the system.

■ Power Failure

Control units, intrusion detectors, smoke detectors and many other security devices require an adequate power supply for proper operation. If a device operates from batteries, it is possible for the batteries to fail. Even if the batteries have not failed, they must be charged, in good condition and installed correctly. If a device operates only by AC power, any interruption, however brief, will render that device inoperative while it does not have power. Power interruptions of any length are often accompanied by voltage fluctuations which may damage electronic equipment such as a security system. After a power interruption has occurred, immediately conduct a complete system test to ensure that the system operates as intended.

■ Failure of Replaceable Batteries

This system's wireless transmitters have been designed to provide several years of battery life under normal conditions. The expected battery life is a function of the device environment, usage and type. Ambient conditions such as high humidity, high or low temperatures, or large temperature fluctuations may reduce the expected battery life. While each transmitting device has a low battery monitor which identifies when the batteries need to be replaced, this monitor may fail to operate as expected. Regular testing and maintenance will keep the system in good operating condition.

■ Compromise of Radio Frequency (Wireless) Devices

Signals may not reach the receiver under all circumstances which could include metal objects placed on or near the radio path or deliberate jamming or other inadvertent radio signal interference.

■ System Users

A user may not be able to operate a panic or emergency switch possibly due to permanent or temporary physical disability, inability to reach the device in time, or unfamiliarity with the correct operation. It is important that all system users be trained in the correct operation of the alarm system and that they know how to respond when the system indicates an alarm.

■ Smoke Detectors

Smoke detectors that are a part of this system may not properly alert occupants of a fire for a number of reasons, some of which follow. The smoke detectors may have been improperly installed or positioned. Smoke may not be able to reach the smoke detectors, such as when the fire is in a chimney, walls or roofs, or on the other side of closed doors. Smoke detectors may not detect smoke from fires on another level of the residence or building.

Every fire is different in the amount of smoke produced and the rate of burning. Smoke detectors cannot sense all types of fires equally well. Smoke detectors may not provide timely warning of fires caused by carelessness or safety hazards such as smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches or arson.

Even if the smoke detector operates as intended, there may be circumstances when there is insufficient warning to allow all occupants to escape in time to avoid injury or death.

■ Motion Detectors

Motion detectors can only detect motion within the designated areas as shown in their respective installation instructions. They cannot discriminate between intruders and intended occupants. Motion detectors do not provide volumetric area protection. They have multiple beams of detection and motion can only be detected in unobstructed areas covered by these beams. They cannot detect motion which occurs behind walls, ceilings, floor, closed doors, glass partitions, glass doors or windows. Any type of tampering whether intentional or unintentional such as masking, painting, or spraying of any material on the lenses, mirrors, windows or any other part of the detection system will impair its proper operation.

Passive infrared motion detectors operate by sensing changes in temperature. However their effectiveness can be reduced when the ambient temperature rises near or above body temperature or if there are intentional or unintentional sources of heat in or near the detection area. Some of these heat sources could be heaters, radiators, stoves, barbeques, fireplaces, sunlight, steam vents, lighting and so on.

■ Warning Devices

Warning devices such as sirens, bells, horns, or strobes may not warn people or waken someone sleeping if there is an intervening wall or door. If warning devices are located on a different level of the residence or premise, then it is less likely that the occupants will be alerted or awakened. Audible warning devices may be interfered with by other noise sources such as stereos, radios, televisions, air conditioners or other appliances, or passing traffic. Audible warning devices, however loud, may not be heard by a hearing-impaired person.

■ Telephone Lines

If telephone lines are used to transmit alarms, they may be out of service or busy for certain periods of time. Also an intruder may cut the telephone line or defeat its operation by more sophisticated means which may be difficult to detect.

■ Insufficient Time

There may be circumstances when the system will operate as intended, yet the occupants will not be protected from the emergency due to their inability to respond to the warnings in a timely manner. If the system is monitored, the response may not occur in time to protect the occupants or their belongings.

■ Component Failure

Although every effort has been made to make this system as reliable as possible, the system may fail to function as intended due to the failure of a component.

■ Inadequate Testing

Most problems that would prevent an alarm system from operating as intended can be found by regular testing and maintenance. The complete system should be tested weekly and immediately after a break-in, an attempted break-in, a fire, a storm, an earthquake, an accident, or any kind of construction activity inside or outside the premises. The testing should include all sensing devices, keypads, consoles, alarm indicating devices and any other operational devices that are part of the system.

■ Security and Insurance

Regardless of its capabilities, an alarm system is not a substitute for property or life insurance. An alarm system also is not a substitute for property owners, renters, or other occupants to act prudently to prevent or minimize the harmful effects of an emergency situation.

Limited Warranty

Digital Security Controls Ltd. warrants the original purchaser that for a period of twelve months from the date of purchase, the product shall be free of defects in materials and workmanship under normal use. During the warranty period, Digital Security Controls Ltd. shall, at its option, repair or replace any defective product upon return of the product to its factory, at no charge for labour and materials. Any replacement and/or repaired parts are warranted for the remainder of the original warranty or ninety (90) days, whichever is longer. The original owner must promptly notify Digital Security Controls Ltd. in writing that there is defect in material or workmanship, such written notice to be received in all events prior to expiration of the warranty period.

International Warranty

The warranty for international customers is the same as for any customer within Canada and the United States, with the exception that Digital Security Controls Ltd. shall not be responsible for any customs fees, taxes, or VAT that may be due.

Warranty Procedure

To obtain service under this warranty, please return the item(s) in question to the point of purchase. All authorized distributors and dealers have a warranty program. Anyone returning goods to Digital Security Controls Ltd. must first obtain an authorization number. Digital Security Controls Ltd. will not accept any shipment whatsoever for which prior authorization has not been obtained.

Conditions to Void Warranty

This warranty applies only to defects in parts and workmanship relating to normal use. It does not cover:

- damage incurred in shipping or handling;
- damage caused by disaster such as fire, flood, wind, earthquake or lightning;
- damage due to causes beyond the control of Digital Security Controls Ltd. such as excessive voltage, mechanical shock or water damage;
- damage caused by unauthorized attachment, alterations, modifications or foreign objects;
- damage caused by peripherals (unless such peripherals were supplied by Digital Security Controls Ltd.);
- defects caused by failure to provide a suitable installation environment for the products;
- damage caused by use of the products for purposes other than those for which it was designed;
- damage from improper maintenance;
- damage arising out of any other abuse, mishandling or improper application of the products.

Digital Security Controls Ltd.'s liability for failure to repair the product under this warranty after a reasonable number of attempts will be limited to a replacement of the product, as the exclusive remedy for breach of warranty. Under no circumstances shall Digital Security Controls Ltd. be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of the product or any associated equipment, cost of capital, cost of substitute or replacement equipment, facilities or services, down time, purchaser's time, the claims of third parties, including customers, and injury to property.

Disclaimer of Warranties

This warranty contains the entire warranty and shall be in lieu of any and all other warranties, whether expressed or implied (including all implied warranties of merchantability or fitness for a particular purpose) And of all other obligations or liabilities on the part of Digital Security Controls Ltd. Digital Security Controls Ltd. neither assumes nor authorizes any other person purporting to act on its behalf to modify or to change this warranty, nor to assume for it any other warranty or liability concerning this product.

This disclaimer of warranties and limited warranty are governed by the laws of the province of Ontario, Canada.

WARNING: Digital Security Controls Ltd. recommends that the entire system be completely tested on a regular basis. However, despite frequent testing, and due to, but not limited to, criminal tampering or electrical disruption, it is possible for this product to fail to perform as expected.

Installer's Lockout

Any products returned to DSC which have the Installer's Lockout option enabled and exhibit no other problems will be subject to a service charge.

Out of Warranty Repairs

Digital Security Controls Ltd. will at its option repair or replace out-of-warranty products which are returned to its factory according to the following conditions. Anyone returning goods to Digital Security Controls Ltd. must first obtain an authorization number. Digital Security Controls Ltd. will not accept any shipment whatsoever for which prior authorization has not been obtained.

Products which Digital Security Controls Ltd. determines to be repairable will be repaired and returned. A set fee which Digital Security Controls Ltd. has predetermined and which may be revised from time to time, will be charged for each unit repaired.

Products which Digital Security Controls Ltd. determines not to be repairable will be replaced by the nearest equivalent product available at that time. The current market price of the replacement product will be charged for each replacement unit.

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