

VIPER®

Responder HD Model 5902
Security and Remote Start
Owner's Guide

Directed®
E L E C T R O N I C S

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G5902V 2009-02

Congratulations

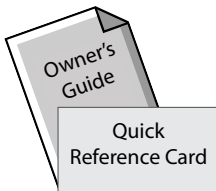
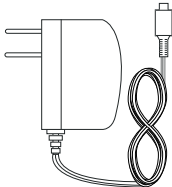
Congratulations on the purchase of your state-of-the-art remote start and security system. Due to the complexity of this system, it must be installed by an authorized dealer only. Installation of this product by anyone other than an authorized dealer voids the warranty. All dealers are provided with a preprinted dealer certificate to verify authorization.

By carefully reading this Owner's Guide prior to using your system, you will maximize the use of this system and its features. You can print additional or replacement copies of this manual by accessing our web site at www.directed.com.

What you get

Welcome to the best generation of security with remote start systems. Your system contains everything you need.

- Responder HD remote control with Responder SST technology for superior range and reliability.
- Wall Charger for charging your remote control.
- Full color owner's guide.
- Quick Start guide.
- Warranty Card.



Important Information

Please read the following information before using your new system.

Government Regulations and Safety information

Please read the material on pages XX before operating this system.



Warning! The Government Regulations and Safety information in this manual is included by law and/or for your benefit. It must be read prior to operating this system. Failure to heed this information can result in personal injury or property damage and may also result in the illegal use of the system beyond its intended purpose.

Your Warranty

Your Responder HD system comes with a warranty. Please make sure you receive the warranty registration card and proof of purchase from your dealer indicating the product was installed by an authorized Directed dealer. Your warranty registration card must be completely filled out and returned within 10 days of purchase or your warranty will not be validated. You may also register online at:

www.prodregister.com/directed.

More details regarding this warranty can be found in back of this guide. If any questions, please contact your dealer or contact Directed at 1-800-753-0600.

Additional information

For more information about your new Responder HD system or for electronic copy of this guide, please visit the below websites:

- <http://www.directed.com> – For General information
- <http://www.viper.com/Support/> – For additional guide information or PDF version of this guide

For any additional questions please contact your authorized Directed dealer or contact Directed at **1-800-753-0600**.

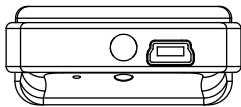
Getting Started

Your remote will first need to be charged before proceeding. If not already charged please do so now as you read on and familiarize yourself with the many feature your system offers.

Charging the remote control

Your remote control has an internal rechargeable battery. No other power source is required. The battery can be charged using the supplied wall charger.

1. Connect the supplied wall charger to a wall outlet.
2. Connect the USB end of the power cord to the device's mini-USB connector. Please note that if the battery is completely discharged, it may take a while before the charging indicator illuminates.



3. Please charge your remote control for at least 2 hours before use.
4. When the battery is fully charged, the status screen will indicate battery is full.
5. Disconnect the mini-USB end from the remote control first.
6. Then disconnect the charger from the wall outlet.

IMPORTANT: The included charger is NOT a USB standard-output charger - it is intended for rapid charging of Responder HD remotes! NEVER use this charger to charge any other products, even if the USB-style connector fits! The Responder HD remote can charge safely with any USB connection -it may take longer to reach a fullycharged state.

- Plug in the charger, included in the box.
- A standard mini USB cable connected to any standard USB port on any laptop or desktop computer can also be used.
- The screen displays "CHARGE" while the battery level bars within the battery icon flash. (NOTE: If the battery has been fully drained, this may not occur for a few minutes.)
- When charging is complete the screen displays "FULL".

Note: If the battery has been severely discharged, all remote functions are disabled. The display remains dark, but when any remote buttons are pressed, the blue Transmit LED lights. Once the battery is sufficiently charged, the remote becomes operational and displays CHARGE.



Warning! The temperature range over which the battery can be charged is 0°C TO 45°C (32°F TO 113°F). Charging the battery at temperatures outside this range may cause severe damage to the battery or reduce battery life expectancy.

Replacement remote controls

Your Responder HD system comes with two remote controls; One Responder HD 2-way remote control (RPN: 7941V) and One companion remote control (RPN: 7652V). Your system can also be used with optional Responder LC3 LCD 2-way remote control (RPN: 7752V). If additional remote controls are desired, please see your authorized dealer or visit us at www.directedstore.com to order.

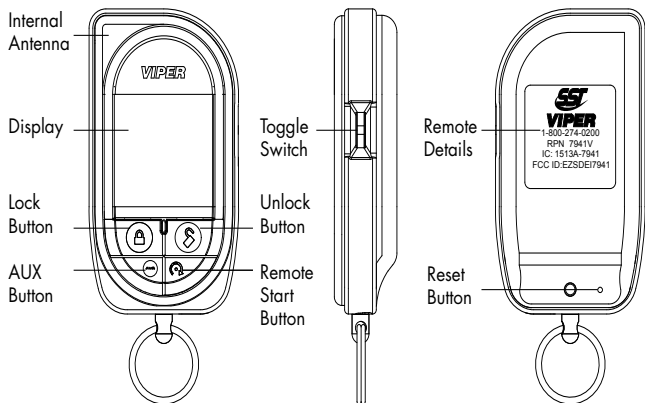
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How to use your system

Introduction

Remote information at a glance

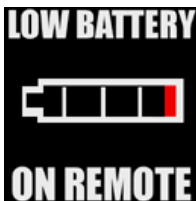


Feature	Description	Page
Internal Antenna *	Used for transmitting and receiving information	
Display	Full Color Organic Light Emitting Diode (OLED) Display	
Lock Button		
AUX Button		
Toggle Switch	Switch to access secondary commands and remote programming	
Unlock Button		
Remote Start Button		
Remote Details	Information regarding the remote control	
Reset Button		
Mini USB Port	Used for charging the internal battery (not shown)	

* Avoid touching or grasping the area where the internal antenna is located as it may reduce range.

Low battery indication

When the batteries are low on the 2-way remote it emits two groups of beeps, the battery icon flashes and low battery is indicated, the alarm then emits an additional chirp upon disarming of the alarm to let you know it's time to change the battery. When the battery is low on the 1-way remote, the remote responds the same way audibly.



Warning! If the battery on your Responder HD remote reaches low levels, the OLED display will be disabled. The Remote Control will still operate and send/receive commands by use of the blue LED and tones as indications. This is normal operation.

Note: The Arm/Disarm chirps should be programmed ON for the alarm to emit any additional chirps during disarm. Ask your authorized dealer if you have any questions.

Battery life

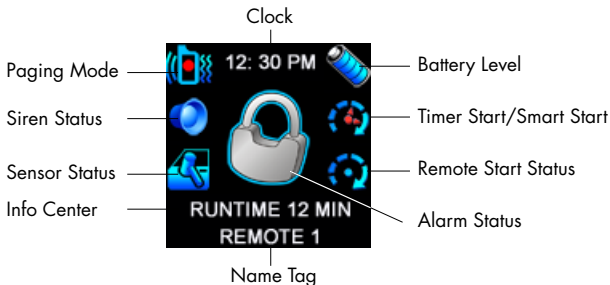
Your Responder HD remote control has many features and capabilities including superior long range. These features and capabilities can have an effect on battery life. There are a number of ways to increase battery life on your Responder HD remote control:

- Recommended: Turn on Battery Saver mode. When the remote control is not used for more than 72 hours, the remote control automatically will enter into a sleep state to conserve battery life. Pressing any of the command buttons will wake up the device for use. For more details on setting Battery Saver mode, please see page ##.
- Your remote control can be turned off if not in use. For more details on this feature, please refer to page ##.
- Your remote control has a vibrate motor than can be used when tones are not required. Disabling the vibrate motor when not needed can save battery life. For more details on this feature, please refer to page ##.
- You can also change the way the OLED display is used. The Responder HD remote has the ability to disable the animations used for confirmation (ie: Arm, Disarm, Remote Start, etc) but still display animations for system alarm triggers. For more details on this feature, please refer to page ##.







Battery disposal














Directed Electronics cares about the environment. Your Responder HD remote has an internal battery. If the battery should need to be disposed of, please return to your authorized Directed Dealer or contact Directed at 1-800-753-0600.






OLED color display status icons



Note: Areas on display where icons have more than one state (look different to the ones shown above) are also covered below.

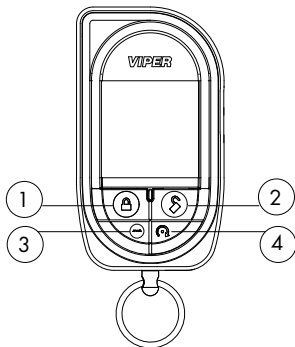
Feature	Description	Page
Clock	Displays current time	
Battery level	 Full ¾ ½ ¼ Empty	
TimerStart / Smart Start	 Timer Start is active. Vehicle will automatically remote start at a predetermined time  SmartStart is active. Vehicle will automatically remote start if temperature level is reached or battery level is low	
Remote Start	Displays Remote Start or MTS if active	
Alarm Status	 Alarm Status is Armed  Alarm Status is Disarmed  Alarm System is Locked and alarm functions have been disabled	

Feature	Description	Page
Alarm Status (continued)	 Alarm System is Unlocked and Alarm is disabled Note: Car 2 if applicable will have a 2 in the above icons	
Name Tag	Description	
Info Center	Displays information such as runtime, parking and count-down timer	
Sensor Status	 All Sensors are active and being monitored  All Sensors are bypassed and inactive	
Siren Status	 Siren is enabled. System working normally.  Silent Mode2 is active for sensor trigger zones. Sensor zone triggers will not sounds the alarm siren or horn (if connected)  Silent Mode2 is active for all trigger zones. Sensor zone triggers will not sounds the alarm siren or horn (if connected)	
Paging Mode	 Vibe On & Page On  Tone On & Page On  Vibe On & Page Off  Tone On & Page Off  Tone On, Vibe On & Page On  Tone On, Vibe On & Battery Saver On  Vibe On & Battery Saver On	

Feature	Description	Page
Paging Mode (continued)	 Tone On & Battery Saver On	
	 Tone On, Vibe On & Page Off	
	 Screen Only On & Page On	
	 Screen Only On & Page Off	
	 Screen Only On & Battery Saver On	

Accessing commands: Primary

Remote control commands are accessed by pressing one of the four command buttons located on the front of the remote.



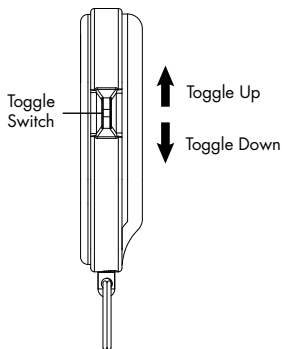
Primary commands are accessed when display is blank or status screen is active.



Item	Icon	Name and Description	Page
1		Arm: Arm's the alarm and locks the doors (if connected)	
2		Disarm: Disarm's the alarm and locks the doors (if connected)	
3		AUX/Trunk: Activates Auxiliary channel to control popping of the Trunk	
4		Remote Start: Remotely starts vehicle engine	

Accessing commands: Secondary

Secondary commands are accessed by use of the toggle switch located on the side of the remote by pressing up or down. Pressing up or down takes you through the additional 4 levels in reverse or forward respectively. Once a level is reached **continue holding** the toggle in position to extend the display on time for 18 seconds. When ready to send command, release toggle switch and press a command button (each of the command buttons below the display selects a corresponding quadrant on the display (levels 2 - 5 status screen)).

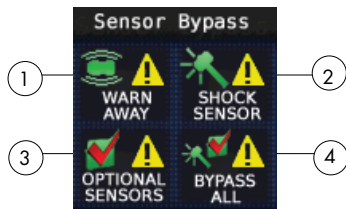




Item	Name	Description	Page
1	Silent Arm	Arm's the alarm and locks the doors (if connected) without chirps	
2	Silent Disarm	Arm's the alarm and locks the doors (if connected) without chirps	
3	AUX 1	Activates Auxiliary channel to control	
4	Runtime Reset	Resets remote start runtime as programmed in the alarm	



Item	Name	Description	Page
1	Sensor Bypass	Accesses Sensor Bypass command screen	
2	Remote Valet	Activates or Deactivates Valet Mode	
3	Aux 2	Activates Auxiliary channel to control	
4	Advanced Start	Accesses TimerStart and SmartStart commands	



Item	Name	Description	Page
1	Warn Away	Bypasses warn away on all sensor trigger zones	
2	Shock Sensor	Bypasses Shock sensor from triggering	
3	Optiona Sensors	Bypasses optional sensors excluding shock sensor (if connected)	
4	Bypass All	Bypasses all sensor trigger zones	



Item	Name	Description	Page
1	Timer Mode	Activates Timer Mode for remote start	
2	Smart Start	Activates SmartStart for remote start	



Item	Name	Description	Page
1	Warn Away	Bypasses warn away on all sensor trigger zones	
2	Shock Sensor	Bypasses Shock sensor from triggering	
3	Optiona Sensors	Bypasses optional sensors excluding shock sensor (if connected)	
4	Bypass All	Bypasses all sensor trigger zones	



Item	Name	Description	Page
1	Timer Mode	Activates Timer Mode for remote start	
2	Smart Start	Activates SmartStart for remote start	



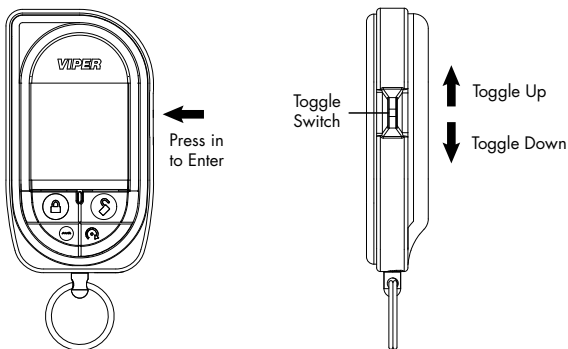
Item	Name	Description	Page
1	Car Select	Used to select another vehicle with Responder HD system (if connected)	
2	Last Trigger	Requests latest trigger information (if available)	
3	Aux 4	Not Applicable with this system	
4	Temp Request	Requests vehicles temperature	

Configuring your system

How to navigate through the menus

Your HHU has many features which can be accessed and configured using the toggle switch found on the side of your remote. Directed has designed this system to be intuitive and easy to use by minimizing the steps involved to complete an action and by offering an on screen command guide once within a menu. Please familiarize yourself with the following immediate information as it is common to finding and configuring all features found within this section.

- To enter into the configuration menus, **press in** on the toggle switch and **hold** for 3 seconds
- To scroll thru the menu press up or down on the toggle switch
- To enter into a menu, press in on the toggle switch
- Once within a menu a command list shows which buttons can be used to complete your desired configuration.
- To quickly exit, press the UNLOCK button



Example: To set clock

1. **Press in** and **hold** toggle switch on side of remote until the “Settings” screen appears.
2. **Toggle** switch down to the next screen (“Adjustments” screen).
3. **Press in** toggle switch to access the “Adjustments” menu.
4. Since “clock settings” is the first menu option, **press in** on the toggle switch again to access this menu (the other options in the Adjustments menu can be access by toggling the switch up or down until the desired option is highlighted and then pressing in on the toggle switch to access that option). If you need to go back to a previous screen simply scroll to the “back” option at the bottom of the screen and press in on the toggle switch.
5. Once in the “Clock Settings” menu you can choose a “Time Format” by using the toggle switch to highlight 12 hour (default) or 24 hour, select your format by **pressing in** on toggle switch (note that your selection is indicated by a small arrow to the right of your selected format. Otherwise highlight “Set Clock” and **press in** on toggle switch to enter this mode.
6. To change time simply highlight the digit by **pressing in** on the toggle switch and then **toggling** the switch up or down to change. Or choose from the on screen list of functional buttons that can also be used to achieve the same result.

Note: Within any given screen activity must occur within a certain time frame (typically within 18 seconds) or the screen turns off. Any new configurations are lost unless first saved (if applicable).

Configuration Menus and Options

The following features are listed and defined in chronological order as they are found within your system. They are accessed and configured using the same process as shown in the previous example.



Settings

Page

- Button Auto Lock
- Alert Type
- Animations
- Button Beeps
- Paging
- Temp Units



Adjustments

- Clock Settings
- Timer Start
- Smart Start
- Remote Pair
- Sensor Adjust



Options

- Power Off
- Parking Meter
- Countdown Timer
- Name Tags
- Demo Mode
- Level 5 screen



Exit

Feature Details

Glossary of Terms

Specifications

Government regulations

This device complies with Part 15 of FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesirable operation.

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

Remote Controls

To satisfy FCC RF exposure compliance requirements, this device should be used in hand-held, hand operated configurations only. The device and its antenna must maintain a separation distance of 20 cm or more from the person's body, except for the hand and wrists, to satisfy RF exposure compliance. This device is designed to be used in a person's hands and its operating configurations do not support normal transmissions while it is carried in pockets or holsters next to a person's body.

Control Center

To satisfy FCC RF exposure compliance requirements, the device and its antenna must maintain a separation distance of 20 cm or more from the person's body, except for the hand and wrists, to satisfy RF exposure compliance.

This device complies with the Industry Canada Radio Standards Specification RSS 210. Its use is authorized only on a no-interference, no-protection basis; in other words, this device must not be used if it is determined that it causes harmful interference to services authorized by IC. In addition, the user of this device must accept any radio interference that may be received, even if this interference could affect the operation of the device.

WARNING! Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

Warning! Safety first

Please read the safety warnings below before proceeding. Improper use of the product may be dangerous or illegal.

Installation

Due to the complexity of this system, installation of this product must only be performed by an authorized Directed dealer. If you have any questions, ask your retailer or contact Directed directly at 1-800-753-0600.

Remote Start Capable

When properly installed, this system can start the vehicle via a command signal from the remote control transmitter. Therefore, never operate the system in an enclosed area or partially enclosed area without ventilation (such as a garage). When parking in an enclosed or partially enclosed area or when having the vehicle serviced, the remote start system must be disabled using the installed toggle switch. It is the user's sole responsibility to properly handle and keep out of reach from children all remote control transmitters to assure that the system does not unintentionally remote start the vehicle. THE USER MUST INSTALL A CARBON MONOXIDE DETECTOR IN OR ABOUT THE LIVING AREA ADJACENT TO THE VEHICLE. ALL DOORS LEADING FROM ADJACENT LIVING AREAS TO THE ENCLOSED OR PARTIALLY ENCLOSED VEHICLE STORAGE AREA MUST AT ALL TIMES REMAIN CLOSED. These precautions are the sole responsibility of the user.

Manual Transmission Vehicles

Remote starters on manual transmission vehicles operate differently than those with automatic transmission because you must leave your car in neutral. You must read this Owner's Guide to familiarize yourself with the proper procedures regarding manual transmission remote starters. If you have any questions, ask your installer or contact Directed at 1-800-753-0600.

Before remote starting a manual transmission vehicle, be sure to:

- Leave the vehicle in neutral and be sure no one is standing in front or behind the vehicle.
- Only remote start on a flat surface
- Have the parking brake fully engaged

WARNING! It is the responsibility of the owner to ensure the parking/emergency brake properly functions. Failure to do so can result in personal injury or property damage. We recommend the owner have the parking / emergency brake system inspected and adjusted by a qualified automotive shop biannually.

Use of this product in a manner contrary to its intended mode of operation may result in property damage, personal injury, or death. (1) Never remotely start the vehicle with the vehicle in gear, and (2) Never remotely start the vehicle with the keys in the ignition. The user must also have the neutral safety feature of the vehicle periodically checked, wherein the vehicle must not remotely start while the car is in gear. This testing should be performed by an authorized Directed dealer in accordance with the Safety Check outlined in the product installation guide. If the vehicle starts in gear, cease remote start operation immediately and consult with the authorized Directed dealer to fix the problem.

After the remote start module has been installed, contact your authorized dealer to have him or her test the remote start module by performing the Safety Check outlined in the product installation guide. If the vehicle starts when performing the Neutral Safety Shutdown Circuit test, the remote start unit has not been properly installed. The remote start module must be removed or the installer must properly reinstall the remote start system so that the vehicle does not start in gear. All installations must be performed by an authorized Directed dealer.

OPERATION OF THE REMOTE START MODULE IF THE VEHICLE STARTS IN GEAR IS CONTRARY TO ITS INTENDED MODE OF OPERATION. OPERAT-

ING THE REMOTE START SYSTEM UNDER THESE CONDITIONS MAY RESULT IN PROPERTY DAMAGE OR PERSONAL INJURY. YOU MUST IMMEDIATELY CEASE THE USE OF THE UNIT AND SEEK THE ASSISTANCE OF AN AUTHORIZED Directed DEALER TO REPAIR OR DISCONNECT THE INSTALLED REMOTE START MODULE. DIRECTED WILL NOT BE HELD RESPONSIBLE OR PAY FOR INSTALLATION OR REINSTALLATION COSTS.

This product is designed for fuel injected vehicles only. Use of this product in a standard transmission vehicle must be in strict accordance with this guide.

This product should not be installed in any convertible vehicles, soft or hard top with a manual transmission. Installation in such vehicles may pose certain risk.

Interference

All radio devices are subject to interference which could affect proper performance.

Upgrades and Batteries

Any upgrades to this product and/or installation of batteries must be performed by an authorized dealer. Do not attempt to perform any unauthorized modifications to this product.

Water/Heat Resistance

This product is not designed to be water and/or heat-resistant. Please take care to keep this product dry and away from heat sources. Any damage from water or heat will void the warranty.

Limited lifetime consumer warranty

Directed Electronics. ("Directed") promises to the original purchaser to repair or replace (at Directed's election) with a comparable reconditioned model any Directed unit (hereafter the "unit"), excluding without limitation the siren, the remote transmitters, the associated sensors and accessories, which proves to be defective in workmanship or material under reasonable use during the lifetime of the vehicle provided the following conditions are met: the unit was purchased from an authorized Directed dealer, the unit was professionally installed and serviced by an authorized Directed dealer; the unit will be professionally reinstalled in the vehicle in which it was originally installed by an authorized Directed dealer; and the unit is returned to Directed, shipping prepaid with a legible copy of the bill of sale or other dated proof of purchase bearing the following information: consumer's name, telephone number and address; the authorized dealers name, telephone number and address; complete product description, including accessories; the year, make and model of the vehicle; vehicle license number and vehicle identification number. All components other than the unit, including without limitation the siren, the remote transmitters and the associated sensors and accessories, carry a one-year warranty from the date of purchase of the same. ALL PRODUCTS RECEIVED BY DIRECTED FOR WARRANTY REPAIR WITHOUT PROOF OF PURCHASE WILL BE DENIED. This warranty is non-transferable and is automatically void if: the original purchaser has not completed the warranty card and mailed it within ten (10) days from the date of purchase to the address listed on the card; the unit's date code or serial number is defaced, missing or altered; the unit has been modified or used in a manner contrary to its intended purpose; the unit has been damaged by accident, unreasonable use, neglect, improper service, installation or other causes not arising out of defects in materials or construction. The warranty does not cover damage to the unit caused by installation or removal of the unit. Directed, in its sole discretion, will determine what constitutes excessive damage and may refuse the return of any unit with excessive damage.

TO THE MAXIMUM EXTENT ALLOWED BY LAW, ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO EXPRESS WARRANTY, IMPLIED WARRANTY, WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE AND WARRANTY OF NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, ARE EXPRESSLY EXCLUDED; AND DIRECTED NEITHER ASSUMES NOR AUTHORIZES ANY PERSON OR ENTITY TO ASSUME FOR IT ANY DUTY, OBLIGATION OR LIABILITY IN CONNECTION WITH ITS PRODUCTS. DIRECTED DISCLAIMS AND HAS ABSOLUTELY NO LIABILITY FOR ANY AND ALL ACTS OF THIRD PARTIES INCLUDING ITS AUTHORIZED DEALERS OR INSTALLERS. DIRECTED SECURITY SYSTEMS, INCLUDING THIS UNIT, ARE DETERRENTS AGAINST POSSIBLE THEFT. DIRECTED IS NOT OFFERING A GUARANTEE OR INSURANCE AGAINST VANDALISM, DAMAGE OR THEFT OF THE AUTOMOBILE, ITS PARTS OR CONTENTS; AND HEREBY EXPRESSLY DISCLAIMS ANY LIABILITY WHATSOEVER, INCLUDING

WITHOUT LIMITATION, LIABILITY FOR THEFT, DAMAGE AND/OR VANDALISM. THIS WARRANTY DOES NOT COVER LABOR COSTS FOR MAINTENANCE, REMOVAL OR REINSTALLATION OF THE UNIT OR ANY CONSEQUENTIAL DAMAGES OF ANY KIND. IN THE EVENT OF A CLAIM OR A DISPUTE INVOLVING DIRECTED OR ITS SUBSIDIARY, THE VENUE SHALL BE SAN DIEGO COUNTY IN THE STATE OF CALIFORNIA. CALIFORNIA STATE LAWS AND APPLICABLE FEDERAL LAWS SHALL APPLY AND GOVERN THE DISPUTE. THE MAXIMUM RECOVERY UNDER ANY CLAIM AGAINST DIRECTED SHALL BE STRICTLY LIMITED TO THE AUTHORIZED DIRECTED DEALER'S PURCHASE PRICE OF THE UNIT. DIRECTED SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO, ANY CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES, DAMAGE TO VEHICLE, DAMAGES FOR THE LOSS OF TIME, LOSS OF EARNINGS, COMMERCIAL LOSS, LOSS OF ECONOMIC OPPORTUNITY AND THE LIKE. NOTWITHSTANDING THE ABOVE, THE MANUFACTURER DOES OFFER A LIMITED WARRANTY TO REPLACE OR REPAIR THE CONTROL MODULE SUBJECT TO THE CONDITIONS AS DESCRIBED HEREIN. THIS WARRANTY IS VOID IF THE UNIT HAS NOT BEEN PURCHASED FROM DIRECTED, OR AN AUTHORIZED DIRECTED DEALER, OR IF THE UNIT HAS BEEN DAMAGED BY ACCIDENT, UNREASONABLE USE, NEGLIGENCE, ACTS OF GOD, NEGLIGENCE, IMPROPER SERVICE, OR OTHER CAUSES NOT ARISING OUT OF DEFECT IN MATERIALS OR CONSTRUCTION.

Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights and you may also have other rights that vary from State to State.

This warranty is only valid for sale of product(s) within the United States of America. Product(s) sold outside of the United States of America are sold "AS-IS" and shall have NO WARRANTY, express or implied. This product may be covered by a Guaranteed Protection Plan ("GPP"). See your authorized Directed dealer for details of the plan or call Directed Customer Service at 1-800-876-0800.

Make sure you have all of the following information from your authorized Directed dealer:

A clear copy of the sales receipt, showing the following:

- o Date of purchase
- o Your full name and address
- o Authorized dealer's company name and address
- o Type of alarm installed
- o Year, make, model and color of the automobile
- o Automobile license number
- o Vehicle identification number
- o All security options installed on automobile
- o Installation receipts

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Index

The company behind this system is Directed Electronics

Since its inception, Directed Electronics has had one purpose, to provide consumers with the finest vehicle security and car stereo products and accessories available. The recipient of nearly 100 patents and Innovations Awards in the field of advanced electronic technology.

Directed is ISO 9001 registered.

Quality Directed Electronics products are sold and serviced throughout North America and around the world.

Call (800) 274-0200 for more information about our products and services.

Designed and Engineered in the USA

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E L E C T R O N I C S

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