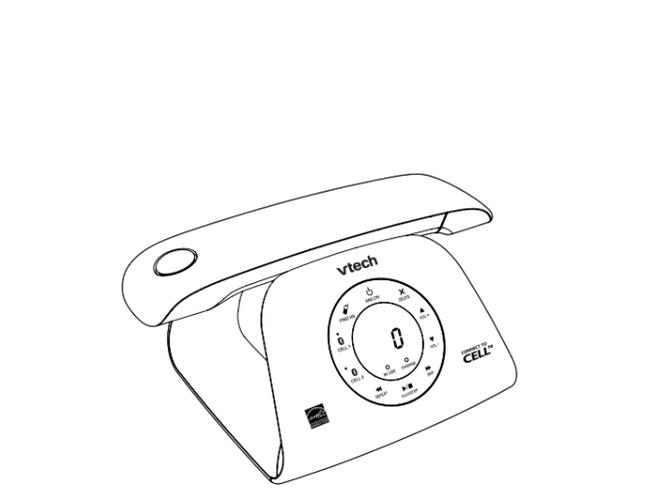# VS122-16

Scan the QR code for support information

vtech®
Quick start guide

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. **CAUTION:** Do not install the telephone base at a height above 2 meters.
5. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
6. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
7. Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
8. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
9. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
10. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
11. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
12. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
13. Do not overload wall outlets and extension cords.
14. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
   • When the power supply cord or plug is damaged or frayed.
   • If liquid has been spilled onto the product.
   • If the product has been exposed to rain or water.
   • If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
   • If the product has been dropped and the telephone base and/or handset has been damaged.
   • If the product exhibits a distinct change in performance.
15. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
16. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
17. Only put the handset of your telephone next to your ear when it is in normal use.
18. The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
19. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
20. ⚠️ ℹ️ **CAUTION:** Use only the batteries indicated in this manual. There may be a risk of explosion if a wrong type of battery is used for the handset. Use only the supplied rechargeable batteries or replacement batteries (BT183642/BT283642) for the handset. Do not dispose of batteries in a fire. They may explode. Disposed of used batteries according to the instruction.
   • Do not use the battery in following conditions:
     » High or low extreme temperature during use, storage or transportation.
     » Replacement of a battery with an incorrect type that can defeat a safeguard.
     » Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
     » Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
     » A battery subjected to extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.
21. Use only the adapter included with this product. Incorrect adapter polarity or voltage can seriously damage the product.
22. The applied nameplate is located at the bottom or near of the product.

SAVE THESE INSTRUCTIONS

Battery
• Use only the batteries provided or equivalent. To order a replacement, visit our website at www.vtechphones.com or call 1 (800) 595-9511, in Canada, go to phones.vtechcanada.com or call 1 (800) 267-7377.
• Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
• Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
• Exercise care in handling batteries in order not to create a short circuit with conductive materials.
• Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers
Cardiac pacemakers (applies only to digital cordless telephones):
Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients
• Should keep wireless telephones at least six inches from the pacemaker.
• Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
• Should use the wireless telephone at the ear opposite the pacemaker.
WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

About cordless telephones
• **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
• **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
• **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.
• **Rechargeable batteries:** Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
• **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

ECO mode
This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activities automatically whenever the handset is synchronized with the telephone base.

For C-UL compliance only

Mesures de sécurité importantes
Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :
1. Lisez et comprenez bien toutes les instructions.
2. Observez toutes les instructions et mises en garde inscrites sur l'appareil.
3. Débranchez ce téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
4. **ATTENTION:** Ne pas installer le socle téléphonique à une hauteur supérieure à 2 mètres.
5. N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un soussol humide ou sous la douche.
6. Ne déposez pas ce téléphone sur un chariot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.
7. Évitez d'installer le système téléphonique dans les endroits soumis à une température extrême, à la lumière directe du soleil ou à proximité immédiate d'autres appareils électriques ou électroniques. Protégez votre téléphone contre les sources d'humidité, la poussière, les vapeurs et les liquides corrosifs.
8. Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil proximité d'un élément de chauffage ni d'une plinthe électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.
9. Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas la voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
10. Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
11. N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient toucher à des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d'incendie ou d'électrocution. N'échappez pas de liquides dans l'appareil.
12. Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié s'il doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
13. Ne surchargez pas les prises de courant et les rallonges.
14. Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de VTech dans les cas suivants:
   • Lorsque le cordon d'alimentation est endommagé ou écorché. • Si du liquide a été échappé dans l'appareil.
   • Si l'appareil a été exposé une source d'humidité telle que la pluie ou l'eau.
   • Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez uniquement les commandes indiquées dans le les instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un dommage qui pourrait exiger un travail exhaustif de la part d'un technicien autorisé afin de rétablir le fonctionnement normal de l'appareil.
   • Si le produit a été échappé et que le socle et/ ou le combiné a été endommagé.
   • Si le produit affiche une nette diminution de sa performance.
15. Évitez d'utiliser un téléphone (autre qu'un sans fil) pendant un orage. Les éclairs peuvent être à l'origine d'une électrocution.
16. N'utilisez pas le téléphone pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flammèche pourrait être provoquée lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur le socle. Ceci est un événement commun associé à la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher le téléphone à une prise de courant, et ne devrait pas déposer le combiné chargé sur le socle, si le téléphone se trouve à proximité d'un endroit comportant des concentrations de gaz inflammables, moins que la ventilation soit adéquate. Une flammèche dans un tel endroit pourrait provoquer un incendie ou une explosion. De tels environnements peuvent comprendre: des endroits où l'on utilise de l'oxygène médical sans ventilation adéquate; des gaz industriels (dissolvants de nettoyage, des vapeurs d'essence, etc.); une fuite de gaz naturel, etc.
17. Ne placez que le combiné de votre téléphone près de votre oreille lorsqu'on mode de conversation.
18. Ces adaptateurs ont été conçus pour être orientés en position verticale ou montés au sol. Les broches ne sont pas conçues pour maintenir l'adaptateur en place si celui-ci est branché dans une prise au plafond ou sous une table/ armoire.
19. Pour le MATERIEL RACCORDÉ PAR PRISE DE COURANT, le socle de prise de courant doit etre installe à proximite du materiel et doit etre aisement accessible.
20. ⚠️ ℹ️ **MISE EN GARDE:** Il peut y avoir un risque d'explosion si vous utilisez le mauvais type de piles pour le téléphone. N'utilisez que les piles rechargeable inclus ou les piles de rechange (BT183642/BT283642). N'incinérez pas les piles. Celles-ci risqueraient d'exploser. Mettez au rebut les batteries usagées conformément aux instructions du fabricant.
   • Évite d'utiliser la batterie dans les conditions suivantes:
     » des températures extrêmes faibles ou élevées auxquelles une batterie peut être soumise pendant l'utilisation, le stockage ou le transport;

» Remplacement d'une batterie par un type incorrect pouvant supprimer une protection;
» mise au rebut d'une batterie dans un feu ou dans un four chaud, ou écrasement mécanique ou coupure d'une batterie, susceptible de provoquer une explosion;
» maintien d'une batterie dans un environnement à très haute température pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables;
» batterie soumise à une pression de l'air extrêmement faible pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.
21. N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.
22. La plaque de noms appliquée se trouve au bas ou près du produit.

CONSERVEZ CES INSTRUCTIONS

Pile
• N'utilisez que la pile incluse ou l'équivalent. Pour commander une pile de rechange, visitez notre site Web au www.vtechphones.com ou composez le 800-595-9511.
• Au Canada, visitez le phones. phones.vtechcanada.com ou composez le 800-267-7377.
• Ne jetez pas la pile au feu. Vérifiez les instructions spécifiques de mise aux rebus auprès des autorités locales.
• N'ouvrez pas et ne mutilez pas la pile. L'électrolyte qui s'en échapperait est corrosif et pourrait causer des brûlures ou des blessures aux yeux ou à la peau. L'électrolyte est toxique avalé.
• Soyez prudents lorsque vous manipulez les piles afin d'éviter les courts-circuits provoqués par des matériaux conducteurs.
• Rechargez la pile incluse avec cet appareil, selon les instructions et limites spécifiées dans ce guide d'utilisation.

Stimulateurs cardiaques implantés dans l'organisme
Les simulateurs cardiaques (s'applique uniquement aux téléphones numériques sans fil):
L'organisme 'Wireless Technology Research, LLC (WTR)', une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins:

Avis aux détenteurs de stimulateurs cardiaques
• Ils doivent tenir le téléphone sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
• Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.
• Ils doivent utiliser le téléphone sans fil en l'appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiaque.
L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de stimulateurs cardiaques causés par les gens qui utilisent un téléphone sans fil à proximité de ceux-ci.

À propos des téléphones sans fil
• **Alimentation électrique:** Les mêmes caractéristiques qui constituent des avantages pour les téléphones sans fil affichent également des restrictions. Les appels téléphoniques sont transmis entre le combiné sans fil et le socle par le biais d'ondes radio ; il y a donc la possibilité que vos conversations téléphoniques sans fil soient interceptées par des équipements de réception radio se trouvant dans la portée du combiné sans fil. Pour cette raison, vous ne devez pas percevoir les communications téléphoniques sans fil comme étant aussi confidentielles.
• **Alimentation électrique:** Le socle de ce téléphone sans fil doit être branché à une prise électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. Les appels ne pourront pas être effectués du combiné sans fil si le socle est débranché ou mis hors tension ou si le courant est coupé.
• **Possibilité d'interférences aux téléviseurs:** Certains téléphones sans fil fonctionnent sur des fréquences pouvant causer des interférences aux téléviseurs et aux magnétoscopes. Pour réduire ou prévenir de telles interférences, ne placez pas le socle du téléphone sans fil près ou un téléviseur ou magnétoscope. S'il y a présence de parasites, il est conseillé d'éloigner le téléphone sans fil du téléviseur ou du magnétoscope afin de réduire possiblement les interférences.
• **Piles rechargeables:** Manipulez les piles avec soin afin de ne pas les court-circuiter avec des bagues, bracelets ou clés. Les piles ou le conducteur peut surchauffer et causer des blessures. Respectez la polarité adéquate entre la pile et le chargeur.
• **Les bloc-piles rechargeables à l'hydrure métallique de nickel:** Jetez ces blocs-piles de manière écologique et sécuritaire. Ne les incinérez pas et ne les percez pas. Tel que les autres piles de ce type, elles pourraient dégager une matière toxique qui peut causer des blessures corporelles si elles sont brûlées ou percées.

The RBRC® seal
The RBRC® seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.
The RBRC® program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.
VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized
VTech product service centers. Please call **1 (800) 8 BATTERY®** for information on Ni-MH battery recycling and disposal bans/restrictions in your area.
VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

RBRC® and 1 (800) 8 BATTERY® are registered trademarks of Call2recycle, Inc.

FCC, ACTA and IC regulations
FCC Part 15
This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.
To ensure safety of users, the FCC/ ISEDC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC/ ISEDC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.
This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B).

FCC Part 68 and ACTA
This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.
The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.
The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.
This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.
If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the "Limited warranty".
If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make
changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.
If this product is equipped with a corded or cordless handset, it is hearing aid compatible. If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:
Remain on the line and briefly explain the reason for the call before hanging up.
Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada
This device complies with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).
Operation is subject to the following two conditions:
(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.
The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.
The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.
This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

California Energy Commission Battery charging testing instructions
This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except battery charging, will be disabled.

To activate the CEC battery charging testing mode:
1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are plugged with charged batteries before proceeding.
2. While you press and hold 📞 **FIND HS**, plug the telephone base power adapter back to the power outlet.
3. After about 20 seconds, when the 🔆 **HOME/FLASH** light starts flashing, release 📞 **FIND HS** and then press it again within two seconds. You hear a confirmation tone. The 🔆 **HOME/FLASH** light turns on and all handsets display **To register HS... see manual** alternately. Allow up to one minute for the process to complete.
If the phone fails to enter this mode, repeat all the steps mentioned above. The telephone base will be powered up as normal if you fail to press 📞 **FIND HS** within two seconds in Step 3.

To deactivate the CEC battery charging testing mode:
1. Unplug the telephone base power adapter from the power outlet, and then plug it back in. The telephone base is powered up as normal.
2. Put the handsets on the telephone base cradle to begin registration.
3. The handset shows **Registering...** If the registration is successful, the handset screen displays **Registered** and beeps. The handset is registered with the telephone base.

Technical Specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Handset: 1921.536-1928.448 MHz | Telephone base: 1921.536-1928.448 MHz
Channels	DECT channel: 5
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirement	Handset: 2.4 V DC, 400mAh, Ni-MH battery | Base: 6V DC @ 450mA. Power adapter: Output 6V DC @ 450mA (Base). Max. of PS1 or LPS. | Output: 6V@400mA (Charger). Max. of PS1 or LPS.
Memory	Phonebook: 1000 memory locations; up to 30 digits and 15 characters. Caller ID log: 50 memory locations; up to 24 digits and 15 characters. Call block: 1000 entries

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* Includes licenced Qaltel™ technology. Qaltel™ is a trademark of Truecall Group Limited.

The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

Limited warranty

What does this limited warranty cover?
The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the
United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?
During the limited warranty period, VTech's authorized service representative will repair or replace a VTech's option, without charge, a Materially Defective Product. If we replace the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the replacement Products to you in working condition. You should expect the replacement to take approximately 30 days.

How long is the limited warranty period?
The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?
This limited warranty does not cover:
1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion.
2. Product that has been subjected to damage arising from unauthorized repair, tampering, or modification of the Product, including but not limited to any VTech service representative.
3. Product for which the proof of purchase has been defaced or removed, or for which the serial number has been removed, altered or rendered illegible; Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes);
4. Product repaired without a valid proof of purchase (see item 2 below); or
5. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?
To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1 (800) 595-9511.
To obtain warranty service in Canada, go to phones.vtechcanada.com or dial 1 (800) 267-7377.
NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.
Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired Product under this limited warranty. Transportation, delivery or handling charges are prepaid.
VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of replacement prior to any further replacement activity. You must pay for the cost of replacement and return shipping costs for the replacement of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?
1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations
This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.
State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.
Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall
VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/ provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Disclaimer and Limitation of Liability
VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.
Company: VTech Communications, Inc.
Address: 9020 SW Washington Square Road - Ste 555
Tigard, OR 97223, United States
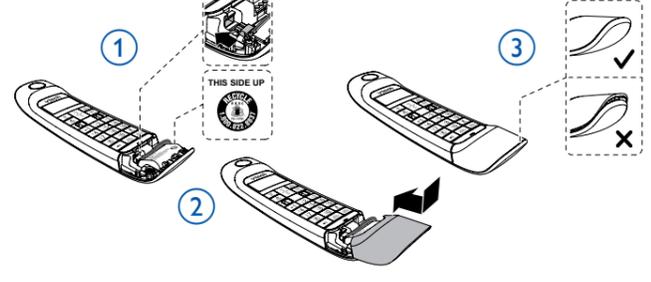**Phone:** 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada

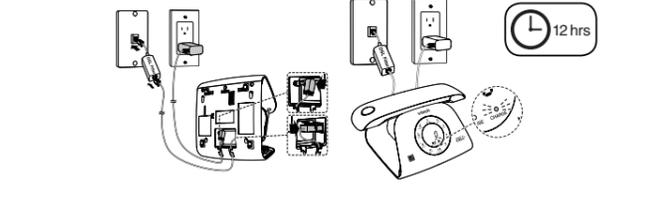## Install | Set up
What's in the box
Your telephone package contains the following items. Save your sales receipt and original packaging in case it is necessary to ship your telephone for warranty service.

User's manual

Install the battery

① THIS SIDE UP ③ ✓ ✗

②

Connect and charge

🕐 12 hrs

Battery indicators	Battery status	Action
• The screen is blank, or shows **Put in charger** and 🔋 flashes.	• The battery has no charge or very little charge. The handset cannot be used.	• Charge without interruption (at least 30 minutes).
• The screen shows **Low battery** and 🔋 flashes.	• The battery has enough charge to be used for a short time.	• Charge without interruption (at least 30 minutes).
• The screen shows **HANDSET X.**	• The battery is charged.	• To keep the battery charged, place it in the handset charger when not in use.

Overview
Handset

MENU SELECT	• Press to show the menu options. • While in the menu, press to select an item or save an entry or setting.	CALL BLOCK	• Quick access to Smart call blocker.
OFF CANCEL	• During a call, press to hang up. • While in a menu, press to return to the previous menu, or press and hold to return to idle mode, without making changes. • Press to delete digits while predialing. • While the phone is ringing, press to silence the ringer temporarily. • Press and hold to erase the missed call indicator when the handset is not in use.	🔊	• Press to make or answer a call using the handset speakerphone. • During a call, press to switch between the handset speakerphone and the handset earpiece.
🔉 VOLUME CID	• Press to review the phonebook when the phone is not in use. • Press to scroll up while in a menu, or in the phonebook, caller ID log or redial list. • While entering names or numbers, press to move the cursor to the right (▲) and left (▼). • During a call or message playback, press to increase (▲) or decrease (▼) the listening volume.	⏸️ PAUSE	• Press to switch to tone dialing during a call if you have pulse service. • While entering numbers, press and hold to insert a dialing pause. • While entering names, press to change the next letter to upper or lower case.
# REDIAL	• Press repeatedly to view the last 10 numbers dialed. • When reviewing a caller ID log entry, press repeatedly to view other dialing options.	📧1	• While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the Phonebook. • Press and hold to set or dial your voicemail number.
✱0	• Enter space characer during text editing.	🏠 HOME FLASH	• Press to make or answer a call. • During a call, press to answer an incoming call when you receive a call waiting alert.
MUTE DELETE	• During a call, press to mute the microphone. • While the phone is ringing, press to silence the ringer temporarily. • While reviewing the redial list, directory or caller ID log, press to delete an individual entry. • While predialing, press to delete digits.	📱 CELL	• Press to make, answer or end a cell call.

Base

⏻ ANS ON	• Press to turn the answering system on or off.	✕ DELETE	• Press to delete the playing message. • Press twice to delete all old messages when in idle.
📞 FIND HS	• Press to page the system handset.	▲ VOL +	• Press to increase the listening volume during a call or message playback. • Press to increase the telephone base ringer volume when the base is not in use.

CELL 1	• Light on when the bluetooth device is paired and active. • Flashes when bluetooth is activated and ready to pair.
▼ VOL –	• Press to decrease the listening volume during a call or message playback. • Press to decrease the telephone base ringer volume when the base is not in use.
CELL 2	• Light on when the bluetooth device is paired and active. • Flashes when bluetooth is activated and ready to pair.
► SKIP	• Press to skip to the next message.
◄◄ REPEAT	• Press to repeat the playing message. • Press twice to play the previous message.
►/■ PLAY/STOP	• Press to play messages. • Press to stop playing messages.

Handset display icons

	• The handset battery is low and needs charging.
	• The handset battery is charging.
	• The handset battery is fully charged.
ECO	• The ECO mode activates automatically to reduce power consumption when the handset is within range of the telephone base.
	• New voicemail received from your telephone service provider.
	• Displays when Home line is in use.
	• Bluetooth device is paired and active.
	• Bluetooth device / Cell line is in use.
NEW	• There are new caller ID log entries
ANS ON	• Answering system is on.
10:30 PM	• Time with AM and PM.
	• Handset ringer is off.

Turn Smart call blocker on or off

Smart call blocker is set to on and allows all incoming calls by default. To turn on or off Smart call blocker:
1. Press MENU/SELECT to enter the main menu in idle.
2. Press ▲/▼ to scroll to **Smart call blk**, and then press MENU/SELECT.
3. Press ▲/▼ to scroll to **SCB On/Off**, and then press MENU/SELECT.
4. Press ▲/▼ to scroll to **On** or **Off**, and then press MENU/SELECT.
• If you turn off Smart call blocker, all incoming calls will ring, including those in your block list.

Set up allow list/ block list/ start name list

Add numbers manually
1. Press MENU/SELECT to enter the main menu in idle.
2. Press ▲/▼ → **Smart call blk** → MENU/SELECT.

Adding a new number to the block list	3. Press ▲/▼ → **Block list** → MENU/SELECT. 4. Press ▲/▼ → **Add new entry** → MENU/SELECT. 5. Enter a telephone number (up to 30 digits), and then press MENU/SELECT. 6. Enter a name (up to 15 characters), and then press MENU/SELECT. • Repeat Step 4 to add another contact.
Adding a new number to the allow list	3. Press ▲/▼ → **Allow list** → MENU/SELECT. 4. Press ▲/▼ → **Add new entry** → MENU/SELECT. 5. Enter a telephone number (up to 30 digits), and then press MENU/SELECT. 6. Enter a name (up to 15 characters), and then press MENU/SELECT. • Repeat Step 4 to add another contact.
Adding a new name to the star name list	3. Press ▲/▼ → **Star name list** → MENU/SELECT. 4. Press ▲/▼ → **Add new entry** → MENU/SELECT. 5. Enter a name (up to 15 characters), and then press MENU/SELECT. • Repeat Step 4 to add another contact.

10/16	• Handset displays the current message number being played and the total number of new/old messages recorded.

Base display

IN USE	• Flashes quickly when there is an incoming call. • Flashes when another telephone sharing the line is in use. • On when the line is in use.
CHARGE AM	• On when the handset is charging in the telephone base or charger.
8.8.	• Shows the number of messages, and other information of the answering system or telephone base.

Configure your phone

Set the date and time
1. Press MENU/SELECT to enter the main menu in idle.
2. Press ▲/▼ to scroll to **Set date/time**, and then press MENU/SELECT.
3. Press ▲/▼ to scroll to select the month, and then press MENU/SELECT.
4. Press ▲/▼ to scroll to select the date, and then press MENU/SELECT.
5. Press ▲/▼ to scroll to select the year, and then press MENU/SELECT.
• You can also use dialing keys to enter 2-digit number for month, date, and year.
6. Press ▲/▼ to scroll to select the hour, and then press MENU/SELECT.
7. Press ▲/▼ to scroll to select the minute, and then press MENU/SELECT.
8. Press ▲/▼ to scroll to select **AM** or **PM**.
9. Press MENU/SELECT to save the settings.

Set handset LCD language
1. Press MENU/SELECT to enter the main menu in idle.
2. Press ▲/▼ to scroll to **Settings**, and then press MENU/SELECT.
3. Press MENU/SELECT again to select **LCD language**.
4. Press ▲/▼ to scroll to **English**, **Français** or **Español**, and then press MENU/SELECT.
5. Press MENU/SELECT to save your selected language.
• If you accidentally change the LCD language to French or Spanish, you can reset it to English easily by pressing **MENU** then entering *364#.

Set handset ringer
1. Press MENU/SELECT to enter the main menu in idle.

Add numbers from caller ID log

1. Press ▼/CID to enter the caller ID log in idle.
2. Press ▲/▼ to locate the desired entry → MENU/SELECT.

Adding CID log entry to block list	3. Press ▲/▼ → **To Block list** → MENU/SELECT. 4. Press MENU/SELECT twice.
Adding CID log entry to allow list	3. Press ▲/▼ → **To Allow list** → MENU/SELECT. 4. Press MENU/SELECT twice.
Adding a new name to the star name list	3. Press ▲/▼ → **To Star name list** → MENU/SELECT. 4. Press MENU/SELECT twice.

Call controls

Call categories		Call control and options
Unwelcome calls	Numbers saved in block list.	The telephone blocks these calls from ringing through.
Welcome calls	• Numbers saved in allow list. • Numbers saved in phonebook. • Numbers not found in block list. • Caller ID names saved in start name list.	The telephone allows these calls to get through and ring. All incoming cell calls will get through and ring by default. If you want to block a cell call, then you need to add its number to the block list.

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2. Press ▲/▼ to scroll to **Ringers**, and then press MENU/SELECT.
3. Press ▲/▼ to scroll through **Home volume**, **Home ringtone**, **Cell volume**, and **Cell ringtone**.

Ringer volume
After you selected **Home volume** or **Cell volume**:-
• Press ▲/▼ to adjust the volume level, and then press MENU/SELECT.
• If you want the Ringer off, press ▼ all the way till you see 🔕.

Ringtone
After you selected **Home ringtone** or **Cell ringtone**:-
• Press ▲/▼ to select your preferred ringtone among 10 melodies.
• Press MENU/SELECT to save.

Bluetooth

Setup
To use a Bluetooth enabled cell phone with your VS122-16, you must first pair and connect it with the telephone base. The VS122-16 telephone base and all system handsets can be used to make or answer calls on the cell phone line. Bluetooth wireless technology operates within a short range (a maximum of approximately 30 feet). When you pair a Bluetooth cell phone to the telephone base, make sure your Bluetooth cell phone is close to the telephone base to maintain sufficient signal strength. For optimal performance, keep your cell phone within 15 feet of the telephone base while using the cell line.

Add a cell phone
1. Press and hold 📱 or 📱 on the base to activate Bluetooth pairing.
• The light starts flashing when the base is ready to pair.
2. Turn on the Bluetooth of your cell phone to scan for **VTech DECT 6.0**.
• Your cell phone will prompt and ask you whether to pair with it. Press **OK** to confirm.
• Once paired, the light of CELL 1 or CELL 2 on the base illuminate, and 1 or 2 displays on the handset.
The steps for the pairing process may vary for different cell phones. If this happenes, follow the prompts on your cell phone and your VS122-16 to complete the pairing process.

Auto connection
Cell phone(s) may disconnect from the base when:-
• Your cell phone's Bluetooth feature is off.
• Your cell phone is power off.
• Your cell phone is out of range from the telephone base.
Make sure your cell phone and its Bluetooth feature is on, then move it closer to the base. The base will reconnect automatically.

Review cell device list
1. Press MENU/SELECT to enter the main menu in idle.

Call categories		Call control and options
Unknown calls (for home calls only)	Calls without numbers • Numbers that are "out of area" or set to "Private".	You can select one of the following five profile options for handling all unknown home calls. **Screen unknown** The telephone plays the screening announcement, and then ask the caller to say his/her name before the call rings on your telephone. You can then answer the call, and hear the caller's name announced. You can decide whether to accept or reject the call, or to forward the call to the answering system. **Screen robot** The telephone plays the screening announcement, and then ask the caller to press the pound key (#) before the call rings on your telephone. You can then answer the call. **Allow unknown** (default settings) The telephone allows these calls to get through and ring. The caller's number, even if it is available, will not be saved to the allow list. **Unknown to answering system** The telephone forwards these calls to the answering system without ringing. **Block unknown** The telephone rejects these calls with block announcement without ringing. The caller's number, even if it's available, will not be saved to the block list.
	Uncategorized calls • With absent caller ID number. • Numbers not found in phonebook. • Numbers not found in allow list. • Numbers not found in block list. • With caller ID names not found in star name list.	

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2. Press ▲/▼ to scroll to **Bluetooth**, and then press MENU/SELECT.
3. Press ▲/▼ to scroll to **Device list**, and then press MENU/SELECT.

Download phonebook
You can download up to 1000 entries from your cell phone's phonebooks to VS122-16. Each entry are stored in the handset phonebook with up to 30 digits for each phone number and 15 characters for each name. Make sure your cell phone is paired and connected to the base, and the handset battery is charged for at least 10 minutes. Place your cell phone next to the base while downloading.

Download a cell phone phonebook
1. Press MENU/SELECT to enter the main menu in idle.
2. Press ▲/▼ to scroll to **Bluetooth**, and then press MENU/SELECT.
3. Press ▲/▼ to scroll to **Download PB**, and then press MENU/SELECT.
• **Select a device** displays briefly.
4. Press ▲/▼ to scroll to your preferred device, and then press MENU/SELECT.
• During the download, the handset flashes **Downloading...**.
• When the process is complete or when the memory is full, the handset displays **Entries added: XXX**.

TIPS
• Certain cell phones do not support SIM card download. If this is the case, try transferring the contacts from your SIM card to your cell phone memory first, then download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone.
• When downloading the directory from your Bluetooth enabled cell phone, some data may not transfer. For example, if you have home, mobile and work numbers for a particular contact, the three categories may not transfer to your VS122-16.
• For certain cell phones, you may need to press a key on your cell phone to confirm the directory download.

Smart call blocker* (SCB)

Smart call blocker filters robocalls and unwanted calls for you, while allowing welcome calls to get through. For other unknown home calls, you can block, screen, or forward these calls to the answering system.

With Call screening active, Smart call blocker screens and filters all incoming home calls from numbers or names that are not saved in your Phonebook, Block list, or Star name list. You can easily add incoming phone numbers to your Block list. This allows you to build up your lists of allowed and blocked numbers, and Smart call blocker will know how to handle these calls when they call again.

Set profile
There are 5 profile setting options, which allows you to quickly set up Smart call blocker.
1. Press MENU/SELECT to enter the main menu in idle.
2. Press ▲/▼ → **Smart call blk** → MENU/SELECT.
3. Press ▲/▼ → **Set profile** → MENU/SELECT.

Set profile	Steps
Screen unknown Screen all unknown home calls	4. Press ▲/▼ → **Screen unknown** → MENU/SELECT.
Screen rebot Screen robocalls	4. Press ▲/▼ → **Screen robot** → MENU/SELECT.
Allow unknown Block calls on the block list only (default setting)	4. Press ▲/▼ → **Allow unknown** → MENU/SELECT.
UnknowntoAns.S Forward all unknown home calls to the answering system	4. Press ▲/▼ → **UnknowntoAns.S** → MENU/SELECT.
Block unknown Block all unknown home calls	4. Press ▲/▼ → **Block unknown** → MENU/SELECT.

Add a screened number to the block list or allow list
If you select Screen unknown or Screen robot in Set profile, the telephone plays a screening announcement to the caller, and asks the caller to respond before the call rings through to you. After the caller responds, the telephone rings and you can then pick up the call. The telephone then asks whether you want to answer or reject the call, or to forward the call to the answering system. The telephone announces *"To answer the call, press 1. To answer and always allow this number, press 2. To block this number, press 3. To send this call to the answering system, press 4. To repeat these options, press *"*.

Add current number to the allow list	Press **2** to answer the home call, and add the current number to the allow list.
Add current number to the block list	Press **3** to block the home call, and add the current number to the block list.

• This is applicable to home calls only. All incoming cell calls will get through and ring.
• Unknown home calls without caller ID information will not have the option 2, "answer and always allow this number", and option 3, "to block this number". No number will be added to the allow list or block list for these calls.
• If you do not want to take the call, press OFF/CANCEL to end the call.

Block the caller while on a call

When you are on a home or cell call and speaking to the caller, and you do not want to continue the call, you can end the call with block announcement and add the number to the block list. During a home or cell call, press CALL/BLOCK → ▲/▼ → **Block list** → MENU/SELECT.

Unblock a telephone number
If you have added a telephone number to the block list, you can unblock it.
1. Press BLOCK → ▲/▼ → **Block list** → MENU/SELECT.
2. Press MENU/SELECT to choose **Review**, and then press ▲/▼ to browse through the block entries.
3. When the desired entry displays, press MUTE/DELETE on the handset. Then, press MENU/SELECT to confirm.

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. The caller ID log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

Review caller ID log entries
Press ▼/CID → ▲/▼ to browse the entries.

Save a caller ID log entry to the phonebook
1. Press ▼/CID → ▲/▼ to scroll to your desired caller ID entry.
2. Press MENU/SELECT → MENU/SELECT to choose **To Phonebook**.
3. Edit the number if needed, and then press MENU/SELECT.
4. Edit the name if needed, and then press MENU/SELECT.

Dial a caller ID log entry
1. Press ▼/CID → ▲/▼ to scroll to your desired caller ID entry.
2. Press HOME/FLASH / CELL ◄)) to dial.

Delete a caller ID log entry
1. Press ▼/CID → ▲/▼ to scroll to your desired caller ID entry.
2. Press MUTE/DELETE (handset) or DELETE ✕ (base).

Phonebook

The phonebook can store up to 1,000 entries, which are shared by all handsets and the telephone base. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a phonebook entry
1. Press MENU/SELECT to enter the main menu in idle.
2. Press ▲/▼ → **Phonebook** → MENU/SELECT.
3. Press MENU/SELECT to select **Add new entry**.

4. Enter the number, and then press MENU/SELECT. Enter the name, and then press MENU/SELECT.

Review phonebook entries
Press 📖 → ▲/▼ to review phonebook entries.

Dial a phonebook entry
When your desired entry displays, press HOME/FLASH 🏠 / CELL ◄)) to dial.

Delete a phonebook entry
When your desired entry displays, press MUTE/DELETE (handset) or DELETE ✕ (base). Press MENU/SELECT to confirm.

Answering system

About answering system and voicemail
For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

	Built-in answering system	Voicemail service
Supported by	Telephone system	Telephone service provider
Subscription	No	Yes
Fee	No	May apply
Answer incoming calls	• After 4 rings by default. • It can be changed in the handset or the telephone base menu.	• Usually after 2 rings. • It can be changed by contacting your telephone service provider.
Storage	Telephone base	Server or System
Display new messages	• Handset - XX new messages • Telephone base - XX. If message alert tone is turned on, the base beeps every 10 seconds.	• Handset - ✉
Retrieve messages	• Press ►/■ on the base; • Press MENU/SELECT and then select **Play messages** on the handset; or • Access remotely with an access code.	• Press *1 on the handset, and enter an access number from your telephone service provider.

Turn on/off built-in answering system

Handset	Base
1. Press MENU/SELECT to enter the main menu in idle. 2. Press ▲/▼ → **Answering sys** → MENU/SELECT. 3. Press ▲/▼ → **Answer on/off** → MENU/SELECT. 4. Press **On/Off**.	Press ANS ON ⏻ (base).

Message playback

Handset	Base
Press MENU/SELECT → MENU/SELECT to select **Play messages**.	Press ►/■ PLAY/STOP (base).

Options during message playback

Skip a message	Repeat the playing message	Play the previous message
Press **6** (Handset) or ► SKIP (base).	Press **4** (Handset) or ◄◄ REPEAT (base).	Press **4** twice (Handset) or ◄◄ REPEAT twice (base).

Set number of rings
You can set your answering system to answer calls at least two rings earlier than your voicemail service. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. In case you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.
1. Press MENU/SELECT to enter the main menu in idle.
2. Press ▲/▼ → **Answering sys** → MENU/SELECT.
3. Press ▲/▼ → **Ans sys setup** → MENU/SELECT.
4. Press ▲/▼ → **# of rings** → MENU/SELECT.
5. Press ▲/▼ to scroll to desired number of rings → MENU/SELECT.

Delete all messages
1. Press MENU/SELECT to enter the main menu in idle.
2. Press ▲/▼ → **Answering sys** → MENU/SELECT.
3. Press ▲/▼ → **Delete all old** → MENU/SELECT.

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