

Quick Installation Guide

A350M

Mono headset with Bluetooth USB dongle



A Delivery content · Lieferumfang · Contenu de la boîte · En la caja · Contenuto della confezione

Quick Installation Guide A350M

B Charging the battery · Akku laden · Charger la batterie · Ricarica della batteria · Carga de la batería

USB type C USB type A < 2 hrs

C Connecting · Anschließen · Connecter · Conectar · Collegare

USB type A or

D

270°

E Adjust headband and microphone boom

The front end of the microphone boom should be close to the surface of the headband for a good noise cancelling effect while talking. To improve noise cancelling, you can bend the microphone boom by hand with moderate force to bring it closer to your mouth.

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F Snom A220 USB dongle status LED (blue)

- Off: off, disconnected
- Steady: standby mode (connected to Snom BT device)
- Slow flash: talk mode (connected to Snom BT device)
- Quick flash: Bluetooth pairing mode

G Status LED

- Green, 5 seconds on, then off: powering up.
- Green, steady on: battery full.
- Green flashing 0.5s on, 0.5s off: low battery.
- Green 5s on, 5s off continuously: charging
- Blue, 1s on, 1s off continuously: in pairing mode.

H Overview

Call key

- Short press: answer/end call
- Press for 2s to reject call

Softkey

- In idle mode turn voice assistant on/off
- Start/stop when playing music

Volume key +/-

- Tap + to increase the volume.
- Tap - to lower the volume.
- Press + for 2s to play the next track.
- Press - for 2s to play the previous track

Call key

USB-C port for charging only

Status LED (green/blue)

Mute key

- In call: mute/unmute microphone
- In idle mode press for 5s to turn DND on/off

Switch

- Power on/off
- Bluetooth pairing

NFC area

I Power/Bluetooth switch

Power off: [Symbol]

Power on: [Symbol]

Bluetooth pairing: [Symbol]

K Using microphone boom to mute mic

In call: microphone muted when boom between 10 and 2 o'clock positions

J Busylight (LED ring)

- green flashing: incoming call
- red: busy. After 20 seconds, lower part will turn off.

Red MIC indicator

- on: mic muted when in call
- off: idle or microphone unmuted

Microphone

Connecting

- To Snom deskphone or computer via Snom A220 USB dongle.** Headset and dongle are paired and ready to use.
 - Insert the dongle into the USB port on the Snom deskphone or computer.
 - Select Snom A220 as the playback device in the audio settings of phone or computer.
- To computer, Snom deskphone with BT connectivity, mobile devices.**
 - Slide power/Bluetooth switch to Bluetooth (see Fig. I) position and hold for 3 seconds until the status LED flashes blue.
 - Go to the Bluetooth menu on computer, deskphone, or mobile device and select "Snom A350M" from the list of devices available for pairing.
- To mobile devices (iOS devices excluded).**
 - Turn on NFC on your mobile device.
 - Place the NFC zone of your mobile device close to the NFC logo of the A350M headset.

NOTE: If NFC pairing is unsuccessful, try connecting via Bluetooth pairing.

Using

Answering and ending a call

Incoming calls are announced by the voice prompt "incoming call" or, if voice prompts are disabled, by the ringtone and by the busylight flashing green.

- Answering a call: tap the call key or flip the microphone boom down close to the mouth to answer the call.

NOTE: Using the boom to answer calls can be enabled/disabled in the Snom Connect PC App: The default setting is enabled.

- End the call: tap the call key.

Call waiting

- Tap the call key to accept the incoming call and end the active call.
- Tap the call key twice to accept the incoming call and put the active call on hold.
- Press the call key for 2 seconds to reject the incoming call.

Note: Call waiting and call swapping functions may be variant in some softphones.

Call swapping. Tap the call key twice to switch between the active call and the call on hold.

Adjusting the volume

- Press +. When the volume reaches the maximum level you hear a double beep.
- Press -. When the volume reaches the minimum level you hear a double beep.

Mute and unmute a call

- Mute.** Press the key or move the microphone boom up (see Fig. K). You hear a tone, and the red MIC indicator on the microphone boom turns on.
- Unmute.** Press the key again or move the microphone boom down. You hear a tone, and the red MIC indicator on the microphone boom turns off.

NOTE: Using the boom to mute and unmute the microphone during a call can be enabled/disabled in the Snom Connect PC App. The default setting is enabled.

Enable and disable do not disturb (DND) mode

- In idle mode, press the key for 5 seconds to enable DND mode. You hear the voice prompt "DND on", and the top half of the busylight turns red. :
- Press the key again for 5 seconds to exit DND mode. You hear the voice prompt "DND off", and the busylight turns off.

Manually turn busylight LED on/off

- Off: press - and + simultaneously and hold for 5 seconds
- On: press - and + simultaneously and hold for 5 seconds.

Enable/disable voice prompts

In the default setting, the voice prompts (English only) guide you through the setup and inform you of the headset status, e.g., pairing.

- Press - and the key simultaneously for 5 seconds to disable. The prompt "Voice guidance off" will be played..
- Press - and the key simultaneously for 5 seconds to enable. The prompt "Voice guidance on" will be played.

Power saving mode

When the headset has been idle for 24 hours (not worn, no calls, no music played) it goes into power saving mode to conserve battery power. .

To turn the power back on, move the power switch to the off position [Symbol], then to the on position [Symbol].

Auto-pause music

The headset's built-in sensor automatically pauses music playing when the headset is taken off. Music will resume when the headset is put on again.

If the pause time (headset not worn) is longer than 8 hours, the auto-pause function turns off.

Reset to default settings and clear paired devices

- Turn on the power (see Fig. I).
- In idle mode, press the call key and + simultaneously for 5 seconds. The status LED alternates blue and green flashes, one second each, five times, and then turns off. The headset is reset.

Download the Snom Connect PC app

at <https://service.snom.com/display/wiki/Snom+Connect+to+your+computer>. This app enables you to perform the following functions on your A350M headset via the dongle which must be connected to your computer (Windows or MacOS):

- Select different profiles for the sound equalizer.

- Enable/disable the auto pause/auto mute/auto answer functions.
- Pair other Snom Bluetooth devices with the dongle.
- Update firmware .

ENGLISH

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Important information

Follow the instructions in the manual and other applicable documentation of the device. Save this guide and do not give the device to third parties without it.

The nameplate is located at the bottom or rear of the product.

Safety instructions

- This device is designed for consumer and professional use.
- We recommend not using the device in rooms with high humidity (for example, in bathrooms, laundry rooms, damp basements). Do not immerse the device in water and do not spill or pour liquids of any kind onto or into the device.
- Do not use the device in surroundings at risk for explosions (paint shops, for example). Do not use the device if you smell gas or other potentially explosive fumes.
- Do not use the device during thunderstorms. Lightning striking the power grid may cause electric shocks.
- Warning: The earpiece contains a magnet, and it may attract small dangerous objects such as needles or pins. Please ensure before each use that no such objects are present.
- Note:** When the headset is connected to a device for the first time, the installation of the driver may take one to three minutes.

Important battery information

This product uses a built-in rechargeable Lithium-Polymer battery. Do not use any other type of battery since this may lead to leakage, fire, explosion, or other dangerous situations. Never disassemble, alter, or short-circuit batteries or use them for purposes other than the intended one.

The full performance of a new battery is achieved only after two or three complete charge and discharge cycles.

- The battery can be charged and discharged hundreds of times, but it will eventually wear out.
- If left unused, a fully charged battery will lose its charge over time. If the battery is completely discharged, it may take a few minutes before the status LED lights up.
- Use the battery only for its intended purpose. Do not short-circuit the battery. Short-circuiting the terminals may damage the battery or the connecting object. Do not use a damaged charger or battery. Using a damaged battery may cause it to explode.
- Do not place or store batteries, inside or outside devices, in full sunlight or in the immediate vicinity of open fire or other heat sources. Risk of explosion!
- Do not dispose of batteries by throwing them into a fire. Risk of explosion!

Battery cautions statement

- Avoid using the battery in the following conditions:
- High or low extreme temperatures that a battery can be subjected to during use, storage or transportation;
 - Low air pressure at high altitude;
 - Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;
 - Extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas
 - Avoid replacement of a battery with an incorrect type that can defeat a safeguard.
 - Disposal of a battery into fire or a hot oven or mechanically crushing or cutting of a battery can result in an explosion.

Cleaning

To clean the device, use an anti-static cloth. Please avoid cleaning liquids as they might damage the surface or internal

electronics of the device.

Standards conformance

This device complies with Directive 2014/53/EU and the essential health, safety, and environmental requirements of all relevant European directives. This device complies with the Radio Equipment Regulations 2017 and the essential health, safety, and environmental standards of the UK.

You can download the declaration of conformity at [https:// www.snom.com/conformity](https://www.snom.com/conformity).

Unauthorized opening, changing, or modifying the device will cause the warranty to lapse and may also result in the loss of conformity. In case of malfunction contact authorized service personnel, your seller, or Snom.

FCC ID: EW780-S151-00 (A350M)
FCC ID: EW780-S051-00 (A220)

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

IC: 1135B-80S15100 (A350M)
IC: 1135B-80S05100 (A220)

HVIN: 35-600058HS (A350M)
HVIN: 35-600056HS (A220)

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules.

These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation.

Radiation Exposure Statement:

The bluetooth dongle complies with FCC radiation exposure limits set forth for an uncontrolled environment. The Bluetooth dongle has been tested and complies with ISED SAR limits. This equipment should be installed and operated with a minimum distance of 5mm between the radiator & your body.

To ensure safety of users, FCC and ISEDC have established criteria for the amount of radio frequency of the product. The Bluetooth headset has been tested and found to comply with FCC and ISEDC criteria. The Bluetooth headset may be safely worn on the head of the user.

Industry Canada

This Class B digital apparatus complies with Canadian requirements: CAN ICES-3 (B)/NMB-3(B). Cet appareil numérique de la classe B est conforme à la norme CAN ICES-3 (B)/NMB-3(B) du Canada.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

