CS6929
CS6929-15
CS6929-2
CS6929-26
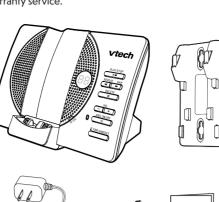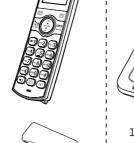
CS6929-3
CS6929-4

(US)

(CA)

Scan the QR code for support information

vtech®

Abridged user's manual

WHAT'S IN THE BOX

Your telephone package contains the following items. Save your sales receipt and original packaging in case it is necessary to ship your telephone for warranty service.

Abridged user's manual

1 set for CS6929/ CS6929-15 | 2 sets for CS6929-2/ CS6929-26 | 3 sets for CS6929-3 | 4 sets for CS6929-4

1 set for CS6929-2/ CS6929-26 | 2 sets for CS6929-3 | 3 sets for CS6929-4

INSTALL AND CONNECT | MOUNT (OPTIONAL)

Install the battery

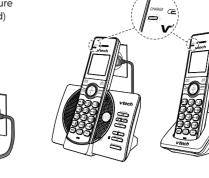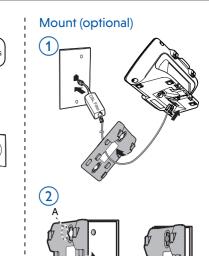### Connect and charge

Connect the telephone base
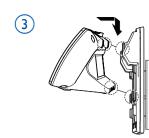If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you connect a DSL filter (not included) to the telephone wall jack.

12 hrs

Mount (optional)

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. **CAUTION**: Do not install the telephone base at a height above 2 meters.
5. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
6. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
7. Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
8. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
9. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
10. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
11. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
12. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
13. Do not overload wall outlets and extension cords.
14. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
    • When the power supply cord or plug is damaged or frayed.
    • If liquid has been spilled onto the product.
    • If the product has been exposed to rain or water.
    • If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
    • If the product has been dropped and the telephone base and/or handset has been damaged.
    • If the product exhibits a distinct change in performance.

15. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
16. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
17. Only put the handset of your telephone next to your ear when it is in normal talk mode.
18. The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
19. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
20. ⚠️ **CAUTION**: Use only the batteries indicated in this manual. There may be a risk of explosion if a wrong type of battery is used for the handset. Use only the supplied rechargeable batteries or replacement batteries (BT262342) for the handset. Do not dispose of batteries in a fire. They may explode. Disposed of used batteries according to the instruction.
21. Use only the adapter included with this product. Incorrect adapter polarity or voltage can seriously damage the product.
22. The applied nameplate is located at the bottom or near of the product.

SAVE THESE INSTRUCTIONS

Battery
• Use only the battery provided or equivalent. To order a replacement, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to phones.vtechcanada.com or call 1 (800) 267-7377.
• Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
• Do not open or mutilate the battery. Released

electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
• Exercise care in handling batteries in order not to create a short circuit with conductive materials.
• Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers
Cardiac pacemakers (applies only to digital cordless telephones):
Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients
• Should keep wireless telephones at least six inches from the pacemaker.
• Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
• Should use the wireless telephone at the ear opposite the pacemaker.
WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

ABOUT CORDLESS TELEPHONES
• **Privacy**: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
• **Electrical power**: The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
• **Potential TV interference**: Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.
• **Rechargeable batteries**: Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
• **Nickel-metal hydride rechargeable batteries**: Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

SETUP

After the telephone is installed or power returns following a power outage and battery depletion, the handset will prompt you to set the date and time, and the answering system through voice guide.

Date and time
Follow the steps below to set the date and time.
When the handset prompts you to set the date and time:
1. Use the dialing keys (**0**-**9**) to enter the month (**MM**), date (**DD**) and year (**YY**). Then press **SELECT**.
2. Use the dialing keys (**0**-**9**) to enter the hour (**HH**) and minute (**MM**). Then press or to choose **AM** or **PM**.
3. Press **SELECT** to save.

📝 **NOTE**: If you have skipped the prompt, you can set up again by pressing **MENU**. Scroll to choose **Set date/time** and press **SELECT** twice. Then, follow the steps above.

After the setting for the date and time, the handset will display **Voice guide to...** and **set up Ans sys?** alternatively.

Set answering system through voice guide
This feature assists you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.
1. Press **SELECT** to start the voice guide for the answering system setup. You hear the voice prompt "*Hello! This voice guide will assist you with the basic setup of your answering system.*"
2. Setup your answering system by inputting the designated numbers as instructed in the voice guide.

Change LCD language
You can select English, French, or Spanish to be used in all screen displays.
1. Press **MENU** when the handset is not in use.
2. Scroll to **Settings**, and then press **SELECT** twice.
3. Scroll to choose **English**, **Français** or **Español**, and then press **SELECT** to save.

📝 **NOTE**: If you accidentally set the LCD language to Spanish or French, press **MENU** and then enter **∗364#** to change the handset LCD language back to English while the handset is not in use.

OVERVIEW

Telephone base

1 – Message window
• Shows the number of messages, and other information of the answering system or telephone base.
2 – ▶/Ⅱ PLAY/STOP
• Press to play messages.
• Press to stop playing a message.
3 – ◀◀ REPEAT
• Press to repeat the playing message.
• Press twice to play the previous message.
▶▶ SKIP
• Press to skip to the next message.
4 – ✕ DELETE
• Press to delete the playing message.
• When the phone is not in use, press twice to delete all old messages.
5 – —/VOL/✛
• Press to adjust the volume during message playback.
• When the phone is not in use, press to adjust the telephone base ringer volume.
6 – ⏻ ANS ON/OFF
• Press to turn the answering system on or off.
7 – 📞 FIND HANDSET
• Press to page all system handsets.
8 – ANS ON/OFF light
• On when the answering system is turned on.
9 – IN USE light
• Flashes when there is an incoming call or another telephone sharing the same line is in use.
• Flashes when handsets are being deregistered.
• On when the handset is in use or being registered.
• On when the answering system is answering a call.
10 – Speakerphone
11 – Charging pole

Handset

1 – Handset earpiece
2 – LCD display
3 – MENU/SELECT
• Show the menu.
• While in a menu, press to select an item, or save an entry or setting.
4 – OFF/CANCEL
• Hang up a call.
• Press to return to the previous menu.
• Press and hold to exit menu display without making changes.
• Silence the handset ringer temporarily while the phone is ringing.
• Press and hold to erase the missed call indicator while the handset is not in use.
5 – QUIET#
• Press and hold to turn on or off the quiet mode.
• Show other dialing options while reviewing a caller ID log entry.
6 – INT
• Press to start an intercom conversation or transfer a call (for two-handset model only).
7 – Microphone
8 – MUTE/DELETE
• Mute the microphone during a call.
• Silence the handset ringer temporarily while the phone is ringing.
• Delete the displayed entry while reviewing the phonebook, caller ID log, call block list or redial list.
• Delete digits or characters when entering numbers or names.
9 – 🔊
• Make or answer a call using the handset speakerphone.
• During a call, press to switch between the speakerphone and the handset earpiece.
10 – TONE ∗
• Switch to tone dialing temporarily during a call.
11 – OPER 0
• Press to add a space when entering names.
12 – ✉ 1
• Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the phonebook.
• Press and hold to set or dial your voicemail number.
13 – 📞 TALK/FLASH
• Make or answer a call.
• Answer an incoming call when you receive a call waiting alert.
14 – REDIAL/PAUSE
• Press repeatedly to review the redial list.
• Press and hold to insert a dialing pause while dialing or entering numbers into the phonebook.
15 – ▲/▼ / VOLUME
• Review the phonebook when the phone is not in use.
• Scroll up while in a menu, or in the phonebook, caller ID log or redial list.
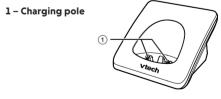• Move the cursor to the right when entering numbers or names.
• Increase the listening volume during a call.
VOLUME/▼ CID
• Review the caller ID log when the telephone is not in use.
• Scroll down while in a menu, or in the phonebook, caller ID log or redial list.
• Move the cursor to the left when entering numbers or names.
• Decrease the listening volume during a call.
16 – CHARGE light
• On when the handset is charging.

Charger

1 – Charging pole

Display icons

🔋	The battery icon flashes when the battery is low and needs charging.
	The battery icon animates when the battery is charging.
🔋	The battery icon becomes solid when the battery is fully charged.
🔇	The handset ringer is turned off.
✉	There are new voicemail received from your telephone service provider.
1/13	The message number currently playing and total number of new/old messages recorded.
ANS ON	The answering system is turned on.
NEW	New caller ID log entry.
ECO	The ECO mode activates automatically to reduce power consumption when the handset is within range from the telephone base.

TELEPHONE OPERATIONS

Use the handset menu
1. Press **MENU** when the phone is not in use.
2. Press ▼ or ▲ until the screen displays the desired feature menu.
3. Press **SELECT** to enter that menu.
• To return to the previous menu, press **CANCEL**.
• To exit menu display, press and hold **CANCEL**.

Make a call
• Press 📞 or 🔊, and then dial the telephone number.

Answer a call
• Press 📞, 🔊 or any of the dialing keys.

End a call
• Press **OFF** or put the handset back in the telephone base or charger.

Speakerphone
• During a call, press 🔊 on the handset to switch between speakerphone and handset earpiece.

Volume
• During a call, press ▲/VOLUME/▼ to adjust the listening volume.

Mute
The mute function allows you to hear the other party but the other party cannot hear you.
To start paging:
1. During a call, press **MUTE**. The handset displays **Muted**.
2. Press **MUTE** again to resume the conversation. The handset displays **Microphone on** briefly.

Join a call in progress (for two-handset model only)
You can use up to two handsets at a time on an outside call.
• When a handset is already on a call, press **TALK** 📞 or 🔊 on another handset to join the call.
• To exit the call, press **OFF** on the handset or place it in the telephone base or charger. The call continues until all handsets hang up.

Call waiting
When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are already on a call.

• Press **FLASH** to put the current call on hold and take the new call.
• Press **FLASH** at any time to switch back and forth between calls.

Find handset
Use this feature to find the system handset.
To start paging:
• Press 📞 FIND HANDSET on the telephone base when not in use. All idle handsets ring and display ∗∗ **Paging** ∗∗.
To end paging:
• Press 📞 FIND HANDSET at the telephone base.
-OR-
• Press 📞, 🔊, OFF or any of the dialing keys on the handset.
-OR-
• Place the handset in the telephone base or charger.

📝 **NOTE**: Do not press and hold 📞 FIND HANDSET for more than 4 seconds. It may lead to handset deregistration.

REDIAL LIST
Each handset stores the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

Review and dial a redial list entry
1. Press **REDIAL** when the handset is not in use.
2. Press ▼, ▲ or **REDIAL** repeatedly until the desired entry displays.
3. Press **TALK** 📞 or 🔊 to dial.

Delete a redial list entry
• When the desired redial entry displays, press **DELETE**.

INTERCOM
Use the intercom features for conversations between two handsets.
1. Press **INT** on your handset when not in use. Use the dialing keys to enter a destination handset number if necessary.
2. To answer the intercom call, press **TALK** 📞, 🔊, **INT** or any dialing key on the destination handset.
3. To end the intercom call, press **OFF** or place the handset back in the telephone base or charger.

Answer an incoming call during an intercom call
If you receive an incoming call during an intercom call, there is an alert tone.
• To answer the outside call, press **TALK**. The intercom call ends automatically.
• To end the intercom call without answering the outside call, press **OFF**. The telephone continues to ring.

Transfer a call
While on an outside call, you can use the intercom feature to transfer the call from one handset to another.
1. Press **INT** on your handset during a call. The current call is put on hold. Use the dialing keys to enter a destination handset number if necessary.
2. To answer the intercom call, press **TALK** 📞, 🔊, or any dialing key on the destination handset. You can now have a private conversation before transferring the call.
3. From this intercom call, you have the following options:
   • You can let the destination handset join you on the outside call in a three-way conversation. Press and hold **INT** on the originating handset.

• You can transfer the call. Press **OFF**, or place your handset back in the telephone base or charger. Your handset displays **Line in use**. The destination handset is then connected to the outside call.
• You can press **INT** to switch between the outside call (**Outside call** displays) and the intercom call (**Intercom** displays).
• The destination handset can end the intercom call by pressing **OFF**, or by placing the handset back in the telephone base or charger. The outside call continues with the original system handset.

PHONEBOOK
The phonebook can store up to 50 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a phonebook entry
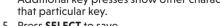1. Enter the number when the phone is not in use. Press **MENU**, then go to Step 3.
   -OR-
   Press **MENU** when the phone is not in use, then scroll to **Phonebook**. Press **SELECT** twice to choose **Add new entry**.
2. Use the dialing keys to enter the number.
   -OR-
   Copy a number from the redial list by pressing **REDIAL** and then press ▼, ▲ or **REDIAL** repeatedly to select a number. Press **SELECT** to copy the number.
3. Press **SELECT** to move on to enter the name.
4. Use the dialing keys to enter the name. Additional key presses show other characters of that particular key.
5. Press **SELECT** to save.

While entering names and numbers, you can:
• Press **DELETE** to backspace and erase a digit or character.
• Press and hold **DELETE** to erase the entire entry.
• Press ▼ or ▲ to move the cursor to the left or right.
• Press and hold **PAUSE** to insert a dialing pause (for entering numbers only).
• Press **0** to add a space (for entering names only).
• Press TONE ∗ to add ∗ (∗ appears) or ∗ # to add # (# appears) (for entering phone numbers only).

Review a phonebook entry

Entries are sorted alphabetically.

1. Press ☎ when the phone is not in use.
2. Scroll to browse through the phonebook, or use the dialing keys to start a name search.

Delete a phonebook entry

1. When the desired entry displays, press **DELETE**.
2. When the handset displays **Delete entry?**, press **SELECT**.

Edit a phonebook entry

1. When the desired entry displays, press **SELECT**.
2. Use the dialing keys to edit the number, then press **SELECT**.
3. Use the dialing keys to edit the name, then press **SELECT** to save.

Dial a phonebook entry

- When the desired entry appears, press **TALK** or ⊲◉ to dial.

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.

The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the telephone number has more that 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.

Review a caller ID log entry

1. Press **CID** when the phone is not in use.
2. Scroll to browse through the caller ID log.

Missed call indicator

When there are calls that have not been reviewed in the caller ID log, the handset displays **XX missed calls**.

Each time you review a caller ID log entry marked **new**, the number of missed calls decreases by one.

When you have reviewed all the missed calls, the missed call indicator no longer displays.

If you do not want to review the missed calls one by one, press and hold **CANCEL** on the idle handset to erase the missed call indicator. All the entries are then considered old.

Dial a caller ID log entry

- When the desired entry appears, press **TALK** or ⊲◉ to dial.

Save a caller ID log entry to the phonebook

1. When the desired caller ID log entry displays, press **SELECT**.
2. Press **SELECT** to choose **To Phonebook**.
3. Use the dialing keys to edit the number, if necessary. Then press **SELECT**.
4. Use the dialing keys to edit the name, if necessary. Then press **SELECT** to save.

Delete the caller ID log entries

- When the desired caller ID log entry displays, press **SELECT**.

To delete all caller ID log entries:

1. Press **MENU** when the handset is not in use.
2. Scroll to **Caller ID log** and then press **SELECT**.
3. Scroll to **Delete all** and then press **SELECT** twice.

Call block

If you have subscribed to caller ID service, you can set the telephone to block unknown calls and certain undesired calls. The call block list can store up to 20 entries.

Block unknown calls

1. Press **MENU** when the handset is not in use.
2. Scroll to **Call block**, and then press **SELECT**.
3. Scroll to choose **Calls w/o num**, and then press **SELECT**.
4. Scroll to choose **Unblock** or **Block**, and then press **SELECT** to save.

Add a call block list entry

1. Press **MENU** when the handset is not in use.
2. Scroll to **Call block**, and then press **SELECT**.
3. Press **SELECT** to choose **Block list**.
4. Scroll to choose **Add new entry**, and then press **SELECT**.
5. Use the dialing keys to enter the number (up to 30 digits).
6. Press **SELECT** to move to enter the name.
7. Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
8. Press **SELECT** to save.

Review call block list

1. Press **MENU** when the handset is not in use.
2. Scroll to **Call block** and then press **SELECT**.
3. Press **SELECT** to choose **Block list**.
4. Press **SELECT** to choose **Review**.

Edit a call block list entry

1. When the desired entry displays, press **SELECT**.
2. Use the dialing keys to edit the number (up to 30 digits), and then press **SELECT**.
3. Use the dialing keys to edit the name (up to 15 characters), and then press **SELECT** to save.

Save a caller ID log entry to call block list

1. When the desired caller ID log entry displays, press **SELECT**.
2. Scroll to **To Call block**, and then press **SELECT**.
3. Use the dialing keys to edit the number, if necessary. Then press **SELECT**.
4. Use the dialing keys to edit the name, if necessary. Then press **SELECT** to save.

Delete a call block list entry

- When the desired call block list entry displays, press **DELETE**.

Mute first rings

An incoming call will ring once and then the system will check if the call should be blocked. You can choose to mute the first ring for all incoming calls, so that there will be no ring for blocked calls. By default, the first ring is set to **On**.

1. Press **MENU** when the handset is not in use.
2. Press **7464#** on the handset.
3. Press **SELECT** to choose **First ring:On** or **First ring: Off**, and then press **SELECT** to save.

Sound settings

Key tone

You can turn the key tone on or off.

1. Press **MENU** when the handset is not in use.
2. Scroll to **Settings** and then press **SELECT**.
3. Scroll to choose **Key tone**, and then press **SELECT**.
4. Scroll to choose **On** or **Off**, then press **SELECT** to save.

Ringer tone

You can choose from different ringer tones for each handset.

1. Press **MENU** when the handset is not in use.
2. Scroll to **Ringers** and then press **SELECT**.
3. Scroll to choose **Ringer tone**, then press **SELECT**.
4. Press ▼ or ▲ to sample each ringer tone, then press **SELECT** to save.

> **NOTE:** If you turn off the ringer volume, you will not hear ringer tone samples.

Ringer volume

You can adjust the handset ringer volume level, or turn the ringer off.

1. Press **MENU** when the handset is not in use.
2. Scroll to **Ringers** and then press **SELECT**.
3. Scroll to **Ringer volume** and then press **SELECT**.
4. Press ▼ or ▲ to sample each volume level, then press **SELECT** to save.

> **NOTE:** When the ringer volume is set to **Off**, the handset still rings when you press 🔍 **FIND HANDSET** at the telephone base.

Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:

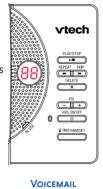- Press **OFF** or **MUTE**. The handset displays 🔕 and **Ringer muted** briefly.

Quiet mode

You can turn on the quiet mode for a period of time. During this period, all tones (except paging tone) and call screening are muted. When you turn on the quiet mode, the answering system turns on automatically.

1. Press and hold **QUIET #** on the handset when it is not in use.
2. Use the dialing keys to enter the duration, and then press **SELECT** to save.
- To turn off the quiet mode, press and hold **QUIET #** on the handset when it is not in use.

Answering system

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

	BUILT-IN ANSWERING SYSTEM	VOICEMAIL SERVICE
SUPPORTED BY	Telephone system	Telephone service provider
SUBSCRIPTION	No	Yes
FEES	No	May apply
ANSWER INCOMING CALLS	• After 3 ringers by default. • It can be changed in the handset menu.	• Usually after 2 rings. • It can be changed by contacting your telephone service provider.
STORAGE	Telephone base	Server or System
DISPLAY NEW MESSAGES	• Handset - XX new messages • Telephone base - 88 flashes	• Handset - ✉ and New voicemail

Set voice language

The voice prompt language is preset to English. You can select English or French to be used for the voice prompts in your answering system.

1. Press **MENU** when the handset is not in use.
2. Scroll to **Answering Sys**, then press **SELECT**.
3. Scroll to **Ans sys setup**, then press **SELECT**.
4. Scroll to **Voice language**, then press **SELECT**.
5. Scroll to choose **English** or **Français**, and then press **SELECT** to confirm.

> **NOTE:** This feature is available in Canada version only.

Announcement

The telephone is preset with a greeting that answers calls with *Hello! Please leave a message after the tone.* You can use this preset announcement or replace it with your own.

Record your own announcement

You can use the preset announcement to answer calls, or replace it with your own recorded announcement. It can be up to 90 seconds in length.

> **NOTE:** The system does not record any announcement shorter than 2 seconds.

1. Press **MENU** when the handset is not in use.
2. Scroll to **Answering Sys**, then press **SELECT** twice.
3. The handset displays **Play [2] Del [3] Rec [7]**, and it announces, *"To play, press 2. To record, press 7."*
4. Press **7** to record. The handset announces, *"Record after the tone. Press 5 when you are done."* After the tone, speak towards the handset microphone. Then, press **5** when done.

Set number of rings

You can set your answering system to answer calls at least two rings earlier than your voicemail service. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Thus, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

1. Press **MENU** when the handset is not in use.
2. Scroll to **Answering Sys**, then press **SELECT**.
3. Scroll to **Ans sys setup**, then press **SELECT**.
4. Scroll to **# of rings**, then press **SELECT**.
5. Press ▼ or ▲ to choose **2, 3, 4, 5, 6,** or **Toll saver**, and then press **SELECT** to confirm.

Set message alert tone

When the message alert tone is set to on, and there is at least one new message, the telephone base beeps every 10 seconds. The message alert tone is preset to off.

1. Press **MENU** when the handset is not in use.
2. Scroll to **Answering Sys**, then press **SELECT**.
3. Scroll to **Ans sys setup**, then press **SELECT**.
4. Scroll to **Msg alert tone**, then press **SELECT**.
5. Press ▼ or ▲ to choose **Tone: On** or **Tone:Off**, and then press **SELECT** to confirm.

> **NOTES:**
> • Turn on the answering system in order to ensure the message alert tone is functional.
> • Press any keys on the telephone base (except 🔍 **FIND HANDSET**) to temporarily silence the message alert tone.

Turn the built-in answering system on or off

- Press 🔘 **ANS ON/OFF** turn on; press again to turn off.

Message playback

Handset

1. Press **MENU** when the handset is not in use.
2. Press **SELECT** when **Play messages** displays.

Telephone base

- Press ▶/∎ **PLAY/STOP**.

Options while message playback

OPTIONS	Handset	Telephone base
STOP PLAYBACK	Press **CANCEL**	Press ▶/∎ **PLAY/STOP**
SKIP A MESSAGE	Press **6**	Press ▶▶ **SKIP**
REPEAT THE PLAYING MESSAGE	Press **4**	Press ◀◀**REPEAT**
PLAYING THE PREVIOUS MESSAGE	Press **4** twice	Press ◀◀**REPEAT** twice
DELETE THE PLAYING MESSAGE	Press **3** or **DELETE**	Press ✖**DELETE**

Delete all messages at the telephone base

- Press ✖ **DELETE** twice when the phone is not in use.

Remote access

A 2-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. You can set the code from **00** to **99**.

1. Press **MENU** when the handset is not in use.
2. Scroll to **Answering Sys**, then press **SELECT**.
3. Scroll to **Ans sys setup**, then press **SELECT**.
4. Scroll to **Remote code**, then press **SELECT**.
5. Use the dialing keys (0-9) to enter a 2-digit number, or press ▼ or ▲ to scroll to a desired 2-digit number.
6. Press **SELECT** to confirm your selection.

Retrieve voicemail from telephone service

Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.

Retrieve voicemail

When you received a voicemail, the handset displays ✉ and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

> **NOTE:** After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.

Set your voicemail number

You can save your access number on each handset for easy access to your voicemail.
After you saved the voicemail number, you can press and hold ✉ **1** to retrieve voicemail.

1. Press **MENU** when the phone is not in use.
2. Scroll to **Settings** and then press **SELECT**.
3. Scroll to **Voicemail #** and then press **SELECT**.
4. Use the dialing keys to enter the voicemail number (up to 30 digits).
5. Press **SELECT** to save.

Turn off the new voicemail indicators

If you have retrieved your voicemail while away from home, and the handset still displays the new voicemail indicators, use this feature to turn off the indicators.

> **NOTE:** This feature turns off the indicators only, it does not delete your voicemail messages.

1. Press **MENU** when the phone is not in use.
2. Scroll to **Settings** and then press **SELECT**.
3. Scroll to **Clr voicemail** and then press **SELECT**.

	BUILT-IN ANSWERING SYSTEM	VOICEMAIL SERVICE
RETRIEVE MESSAGES	• Press ▶/∎ on the telephone base; or • Press **MENU**, and then select **Play messages** on the handset.	• Handset - **Press and hold** ✉ and enter an access number from your telephone service provider; OR • **Press and hold** ✉ to dial if you have saved the access number.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

General product care

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Need help?

For operations and guides to help you using your telephone, and for the latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to https://help.vtechphones.com/CS6929 (US); OR https://phones.vtechcanada.com/en/support/general/manuals?model=CS6929 (Canada)
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.

(US)

- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

You can also call our Customer Support at 1 (800) 595-9511 [in US] or 1 (800) 267-7377 [in Canada] for help.

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