

at&t

User's manual

TL96271/TL96371/TL96471
**DECT 6.0 cordless telephone/
answering system with**
BLUETOOTH® wireless technology



Congratulations

on purchasing your new AT&T product. Before using this AT&T product, please read the **Important safety information** on pages 152-153 of this user's manual. Please thoroughly read the user's manual for all the feature operations and troubleshooting information you need to install and operate your new AT&T product. You can also visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Model #: TL96271 (two handsets)
TL96371 (three handsets)
TL96471 (four handsets)

Type: DECT 6.0 2 cordless telephone/ answering system
with Bluetooth wireless technology

Serial #: _____

Purchase date: _____

Place of purchase: _____

Both the model and serial numbers of your AT&T product can be found on the bottom of the telephone base.



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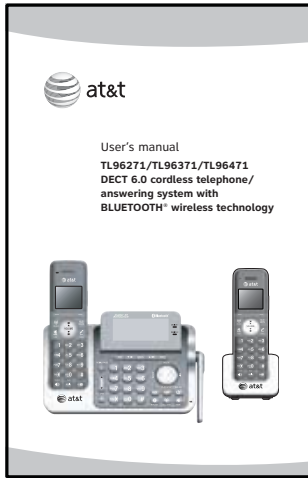
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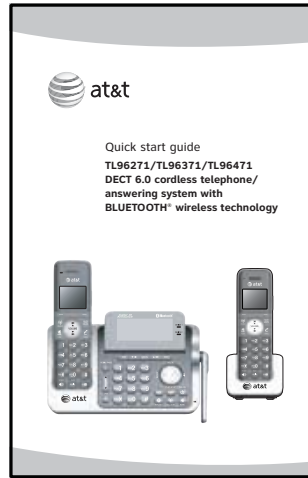
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Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



User's manual



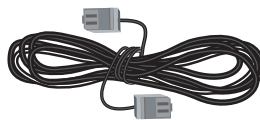
Quick start guide



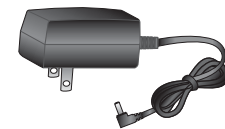
Cordless handset
(2 for TL96271)
(3 for TL96371)
(4 for TL96471)



Telephone base



Telephone line cord



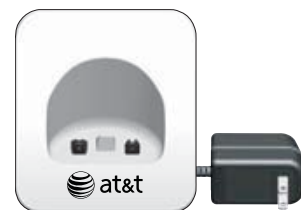
Power adapter for telephone base



Battery for cordless handsets
(2 for TL96271)
(3 for TL96371)
(4 for TL96471)



Battery compartment covers
(2 for TL96271)
(3 for TL96371)
(4 for TL96471)



Charger for cordless handset with power adapter installed
(1 for TL96271)
(2 for TL96371)
(3 for TL96471)

TL96271/TL96371/TL96471 DECT 6.0 cordless telephone/ answering system with BLUETOOTH® wireless technology



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Quick reference guide - telephone base

REDIAL/PAUSE

Press repeatedly to view the last 10 numbers dialed (page 68).
While entering numbers, press and hold to insert a dialing pause (page 90).

1

While reviewing a caller ID history entry, press repeatedly to add or remove **1** in front of the telephone number before dialing or saving it in a directory (page 108).

/HANDSET LOCATOR

Press to page all system handsets (page 71).

▼ VOLUME ▲

Press to adjust the volume during playback (page 125).
Press to adjust the volume during a call (page 63).
When the phone is not in use, press to adjust the telephone base ringer volume for all lines (page 43).

TONE ✕

Press to switch to tone dialing temporarily during a call if you have pulse service (page 64).

PTT

Press to begin a one-to-one or one-to-group broadcast.
Press and hold to begin a one-to-group broadcast when the handset is not in use.

X/DELETE

Press to delete the message currently playing (page 124).
When the phone is not in use, press twice to delete all previously reviewed messages (page 126).

▶▶/SKIP

During message playback, press to skip to the next message (page 124).
While entering names or numbers, press to move the cursor to the right.

◀◀/REPEAT

Press to repeat a message or press twice to play the previous message (page 124).

▶■/PLAY/STOP

Press to play messages (page 124).
Press to stop message playback (page 124).

⏻/ANS ON

Press to turn the answering system on or off (page 113).



Quick reference guide - telephone base

FLASH

During a call, press to answer an incoming call when you receive a call waiting alert (page 58).

MUTE

During a call, press to mute the microphone (page 64).

While the handset is ringing, press to silence the ringer temporarily (page 63).

HEADSET

Press to transfer a call from the telephone base to a connected Bluetooth headset (page 57).

Press to use a connected Bluetooth headset (page 57).

Press to end a call while you are using the Bluetooth headset (page 57).



HOME

Press to make or answer a home call (page 56).

During a home call, press to answer an incoming call when you hear a call waiting alert (page 59).

Flashes quickly when there is an incoming home call.

Flashes slowly when a home call is on hold.

CELLULAR

Press to make or answer a cell call (page 58).

During a cell call, press to answer an incoming call when you hear a call waiting alert (page 59).

Flashes quickly when there is an incoming cell call.

Flashes slowly when a cell call is on hold.

CANCEL

While in a menu, press to exit without making changes or press and hold to return to idle mode.

While entering names or numbers, press to delete a digit or a character.

▼CID

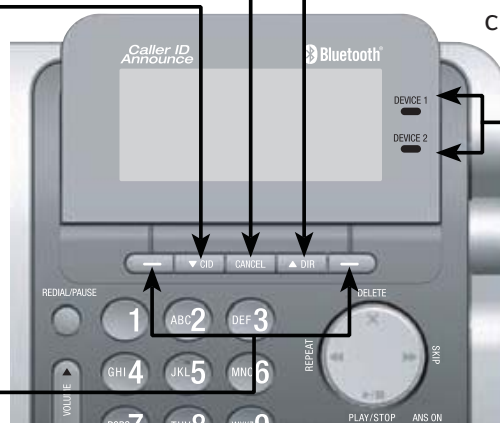
Press to scroll down while in a menu.

Press to review the caller ID log when the telephone is not in use (page 107).

While entering names or numbers, press to move the cursor to the left.

Softkeys (2)

Press to select a menu item displayed above the key.



▲DIR

Press to scroll up while in a menu.

Press to show directory entries when the telephone is not in use (page 94).

While entering names or numbers, press to move the cursor to the right.

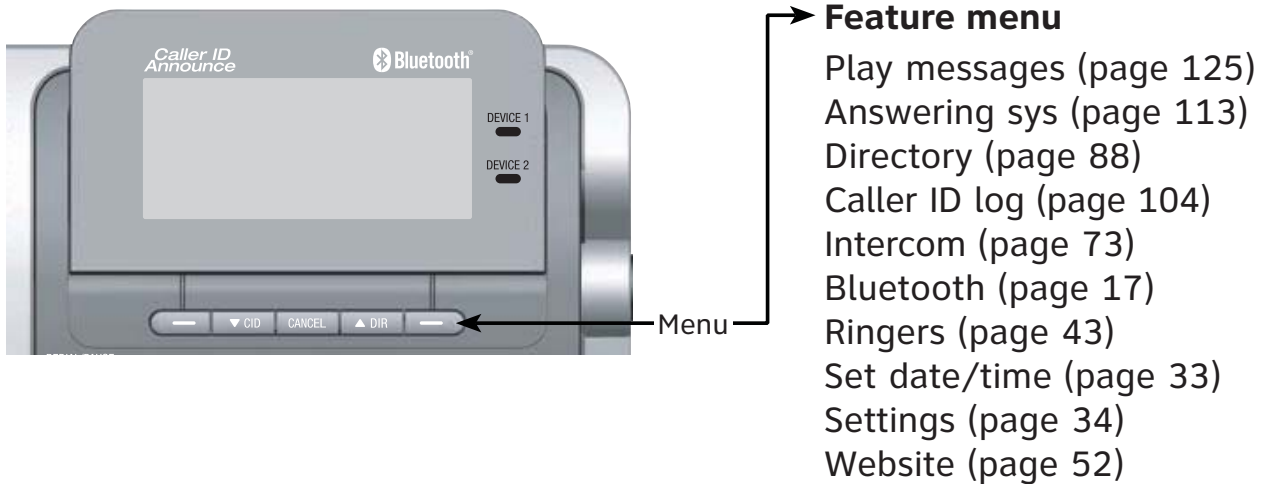
DEVICE 1/DEVICE 2 lights

On when the telephone base is paired and connected with a Bluetooth device.

Flash alternately while pairing a Bluetooth device.

Main menu

The selected menu item is highlighted.



Using menus

1. Press **MENU** in idle mode (when the telephone is not in use) to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll through menu items.
3. Press **SELECT** to select or save the highlighted item.
-OR-
Press **CANCEL** to cancel an operation, back up to the previous menu, or exit the menu display.
-OR-
Press **CANCEL** repeatedly to return to idle mode.

i **NOTE:** If no key is pressed, the handset automatically returns to idle mode after 30 seconds.

Quick reference guide - handset

CHARGE light

On when the handset is charging in the telephone base or charger.

Softkeys (2)

Press to select a menu item displayed above the key.

While in a menu, press to select an item or save an entry or setting.

CELLULAR

Press to make or answer a cell call (page 58).

During a cell call, press to answer an incoming call when you hear a call waiting alert (page 59).

Flashes quickly when there is an incoming cell call.

Flashes slowly when a cell call is on hold.

HOME/FLASH

Press to make or answer a home call (page 56).

During a home call, press to answer an incoming call when you hear a call waiting alert (page 58).

Flashes quickly when there is an incoming home call.

Flashes slowly when a home call is on hold.

1

While reviewing a caller ID history entry, press repeatedly to add or remove **1** in front of the telephone number before dialing or saving it in a directory (page 108).

TONE ✕

Press to switch to tone dialing temporarily during a call if you have pulse service (page 64).

Press to toggle the name order when saving a caller ID log entry into directory (page 109).

SPEAKER

Press to make or answer a home or cell call using the speakerphone.

Press to turn on the handset speakerphone.

Press again to resume normal handset use (page 63).

REDIAL/PAUSE

Press repeatedly to view the last 10 numbers dialed (page 68).

While entering numbers, press and hold to insert a dialing pause (page 89).



Quick reference guide - handset



DIR▲/VOLUME

Press to scroll up while in menus.
During a call or message playback, press to increase the listening volume (page 63 and page 125).
Press to show directory entries when the telephone is not in use (page 94).
While entering names or numbers in the directory, press to move the cursor to the left (page 89).

MUTE/DELETE

During a call, press to mute the microphone (page 64).
While predialing, press to delete digits (page 56).
While reviewing the redial list, directory or caller ID history, press to delete an individual entry (pages 68, 99 and 111).
While entering or editing a directory entry, press to erase a digit or character.
While the handset is ringing, press to silence the ringer temporarily (page 63).
During message or announcement playback, press to delete a message or announcement (page 125 or page 116).

OFF/CANCEL

While using menus, press to cancel an operation, back up to the previous menu, or exit the menu display (page 3).
Press and hold to return to idle mode.
During a call, press to hang up (page 56).
Press and hold while the telephone is not in use to erase the displayed messages (**XX Missed calls** and **Download fail**) (page 45 and page 37).
While the handset is ringing, press to silence the ringer temporarily (page 63).

CID▼/VOLUME

Press to scroll down while in menus.
During a call or message playback, press to decrease the listening volume (page 63 and page 125).
Press to show the caller ID history when the telephone is not in use (page 106).
While entering names or numbers in the directory, press to move the cursor to the right (page 89).

(pound key)

Press repeatedly to display other dialing options when reviewing a caller ID history entry (page 108).

EQ

During an outside call, intercom call, message or announcement playback, press to change the quality of the audio to best suit your hearing (page 65).

Quick reference guide - handset



PUSH TO TALK

Press to begin a one-to-one or one-to-group broadcast.

Press and hold to begin a one-to-group broadcast when the handset is not in use.

Main menu

The selected menu item is highlighted.



Feature menu

Play messages (page 125)

Answering sys (page 113)

Directory (page 88)

Caller ID log (page 104)

Intercom (page 73)

Bluetooth (page 17)

Ringers (page 31)

Set date/time (page 33)

Settings (page 34)

Website (page 52)

Using menus

1. Press **MENU** in idle mode (when the telephone is not in use) to enter the main menu.

2. Use **CID**▼ or ▲**DIR** to scroll through menu items.

3. Press **SELECT** to select or save the highlighted item.

-OR-

Press **OFF/CANCEL** to cancel an operation, back up to the previous menu, or exit the menu display.

-OR-

Press and hold **OFF/CANCEL** to return to idle mode.

i **NOTE:** If no key is pressed, the handset automatically returns to idle mode after 30 seconds.

Telephone base main menu

To enter the main menu:

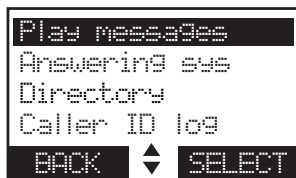
1. Press **MENU** in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll through menu items.
3. Press **SELECT** to select the highlighted item.

Press **CANCEL** to cancel an operation, back up to the previous menu or exit the menu display.

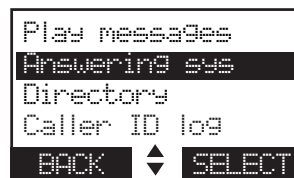
To return to idle mode, press and hold **CANCEL**.

i **NOTE:** If no key is pressed within 30 seconds, the telephone base automatically returns to idle mode.

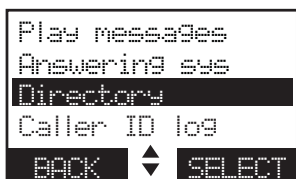
Play messages - play messages from message box.



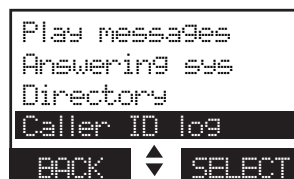
Answering sys - play, record, delete your announcement and memos and change your answering system settings.



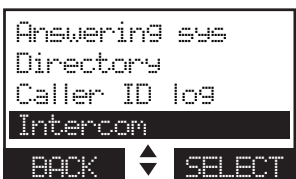
Directory - store and search for names and numbers.



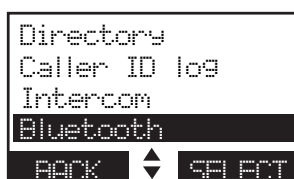
Caller ID log - review the caller ID history or delete all caller ID log entries.



Intercom - intercom call with a system handset.



Bluetooth - set up and manage your Bluetooth devices.



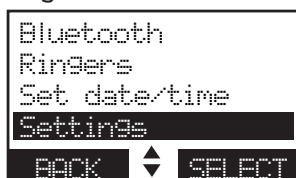
Ringers - set up ringers for the home and cell lines.



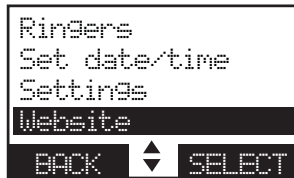
Set date/time - set up the date and time of your telephone.



Settings - change your telephone base settings.



Website - view the AT&T website address.



Handset main menu

To enter the main menu:

1. Press **MENU** in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to select a handset feature menu, then press the **SELECT** softkey to enter that menu.

Press **OFF/CLEAR** to cancel an operation, back up to the previous menu or exit the menu display.

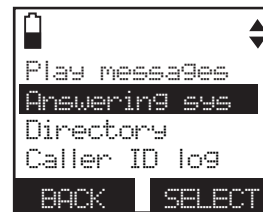
To return to idle mode, press and hold **OFF/CLEAR**.

i **NOTE:** If no key is pressed within 30 seconds, the handset automatically returns to idle mode.

Play messages - play messages from message box.



Answering sys - play, record, delete your announcement and memos and change your answering system settings.



Directory - store and search for names and numbers.



Caller ID log - review the caller ID history or delete all caller ID log entries.



Intercom - intercom call with the telephone base or a system handset.



Ringers - set up ringers for the home and cell lines.



Getting started

Handset main menu

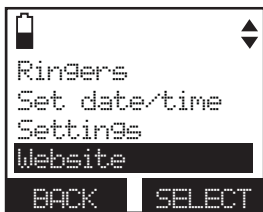
Set date/time - change your handset settings.



Settings - change your handset settings.



Website - view the AT&T website address.



You must install and charge the handset battery before using the cordless handset.



See pages 13-14 for easy instructions.

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base should be placed on a flat surface. For optimum range and better reception, place the telephone base in a central and open location.

You may hear interference if your cellular phone is too close to the telephone base during a **CELLULAR** call. Make sure that your Bluetooth enabled cellular phone is within 15 feet of the telephone base in order to maintain a clear and consistent connection between your Bluetooth cell phone, telephone base and cell tower.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line(s), you must install a DSL filter between each telephone line cord and telephone wall jack (page 11). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with a protective sticker covering the handset or telephone base display - remove it before use.

For customer service or product information, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Avoid placing the telephone base too close to:

- Communication devices such as television sets, VCRs, or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of the washing machine or work bench.

Telephone base installation

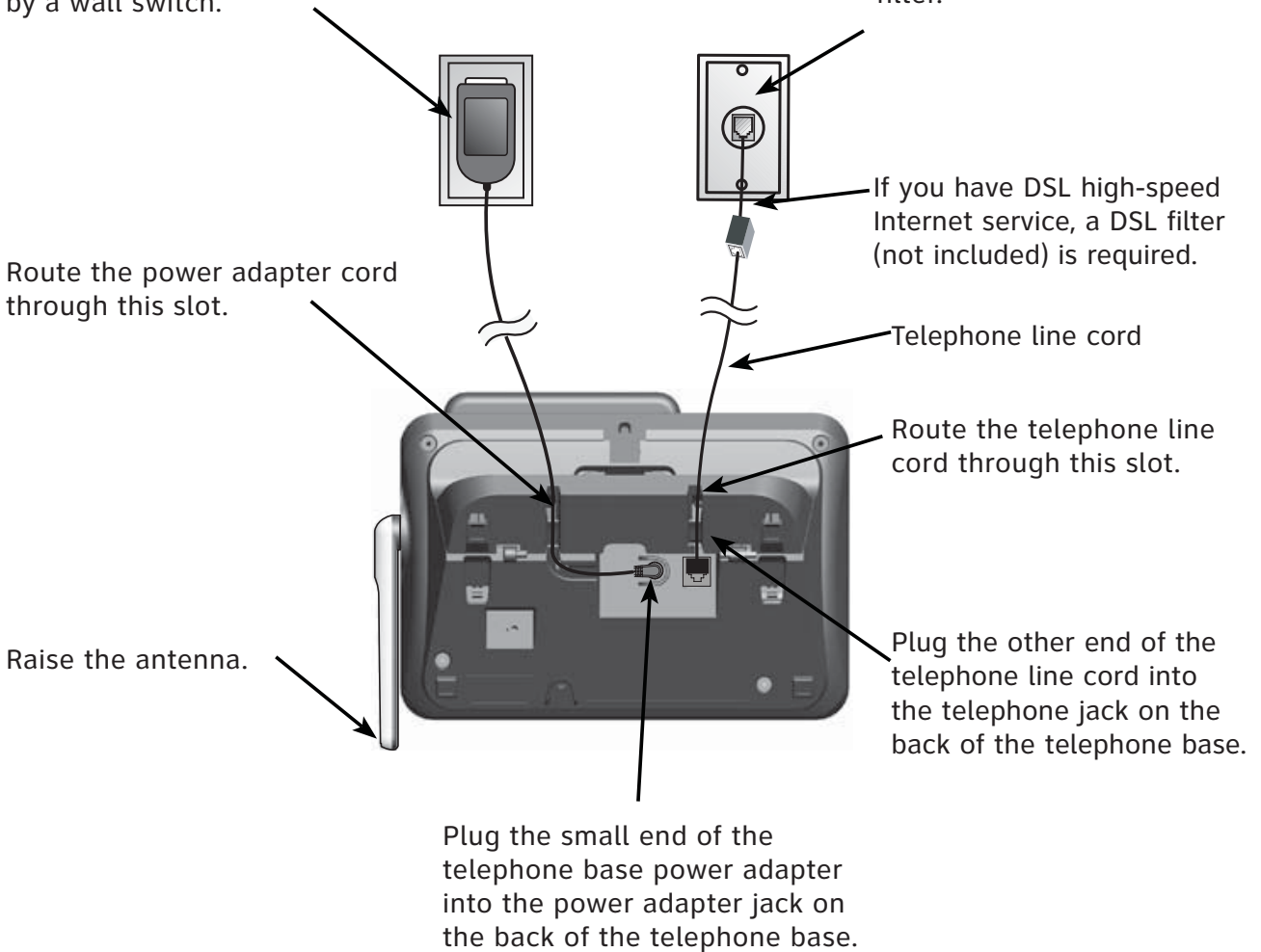
Install the telephone base and charger as shown below.

The telephone base is ready for tabletop use. If you want to change to wall mounting, see Installation options on page 9 for details.

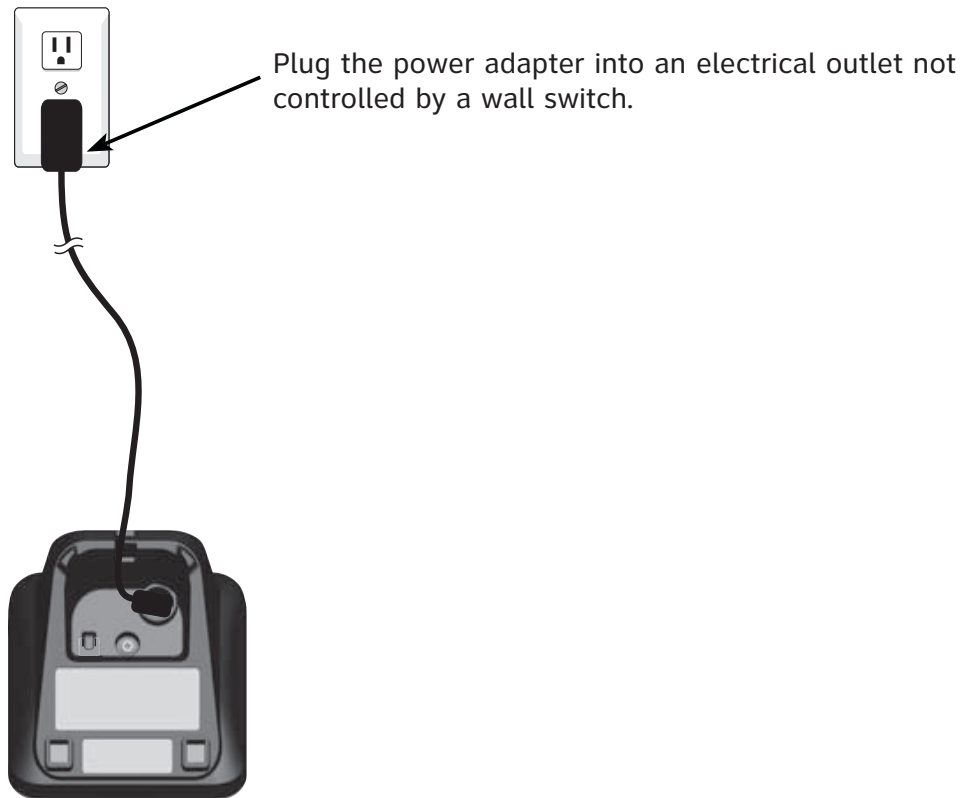
Telephone base installation

Plug the large end of the power adapter into a power outlet not controlled by a wall switch.

Plug one end of the telephone line cord into a telephone jack or a DSL filter.



Charger installation



IMPORTANT INFORMATION:

1. Use only the power adapter(s) provided with this product. To obtain a replacement, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
2. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Battery installation and charging

Install the battery as shown below.



Step 1

Plug the battery connector securely into the socket inside the handset battery compartment, matching the color-coded label. Insert the supplied battery with the label **THIS SIDE UP** facing up as indicated.



Step 2

Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.



Step 3

Charge the handset by placing it face up in the telephone base or charger. The **CHARGE** light is on when charging.

After you install your telephone or power returns following a power outage, the handset will prompt you to set the date and time. For instructions, see **Set date and time** on page 33. To skip setting the date and time, press **OFF/CANCEL** or **BACK**.



To replace the battery, press the tab and slide the battery compartment cover downwards. Lift out the old battery and disconnect it from the handset. Follow the instructions above to install and charge the new battery.



IMPORTANT INFORMATION:

- Use only the supplied rechargeable battery or replacement battery (model BT166342).


To order, visit our website at **www.telephones.att.com** or call

1 (800) 222-3111. In Canada, dial **1 (866) 288-4268**.



- If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.


Battery charging

Once you have installed the battery, the screen indicates the battery status (see table below). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 16 hours of continuous charging. See the table on page 158 for battery operating times.

If the screen is blank, you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. When the battery is low, the handset shows **Low battery** and a flashing . If you are on a call in low battery mode, the handset beeps every minute.

The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank or shows Place in charger and  flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows Low battery and  flashes.	Battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows HANDSET X.	Battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

 **NOTE:** If you are on a phone call in low battery mode, you hear four short beeps every minute.

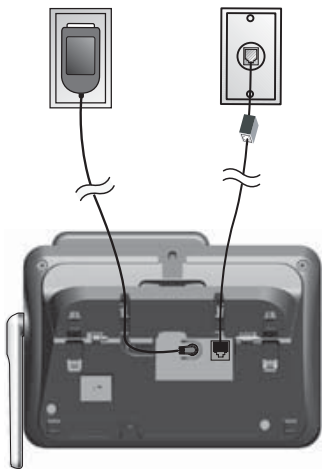
Installation options

Your telephone base is ready for tabletop use. If you want to mount your telephone on a wall, follow the steps below to connect the telephone base with a standard dual-stud telephone wall mounting plate. You may need a professional to install the mounting plate.

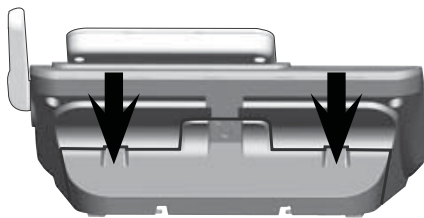
Tabletop to wall mount installation

1. Unplug the power adapter from the power outlet. Unplug the telephone line cord from the wall jack (or DSL filter).
2. Press down on the tabs on the wall mount bracket on the telephone base to detach it from tabletop orientation.
3. Swivel the wall mount bracket down to wall mount position and push it into the telephone base until it clicks into place.
4. Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a wall switch. Align the holes on the back of the telephone base with the wall mounting plate.
5. Slide the telephone base down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with twist ties.

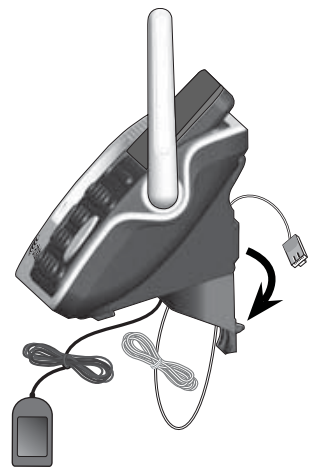
1



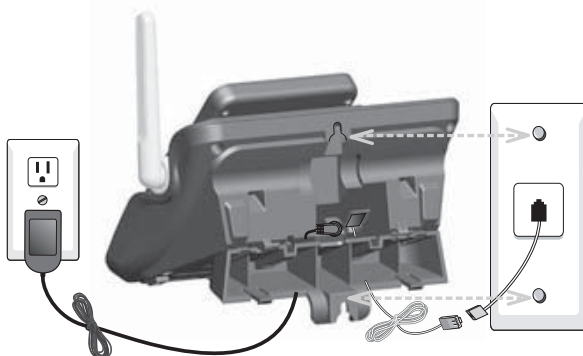
2



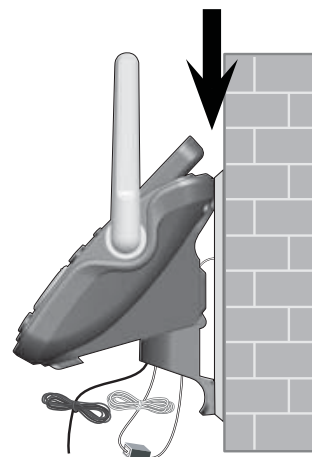
3



4



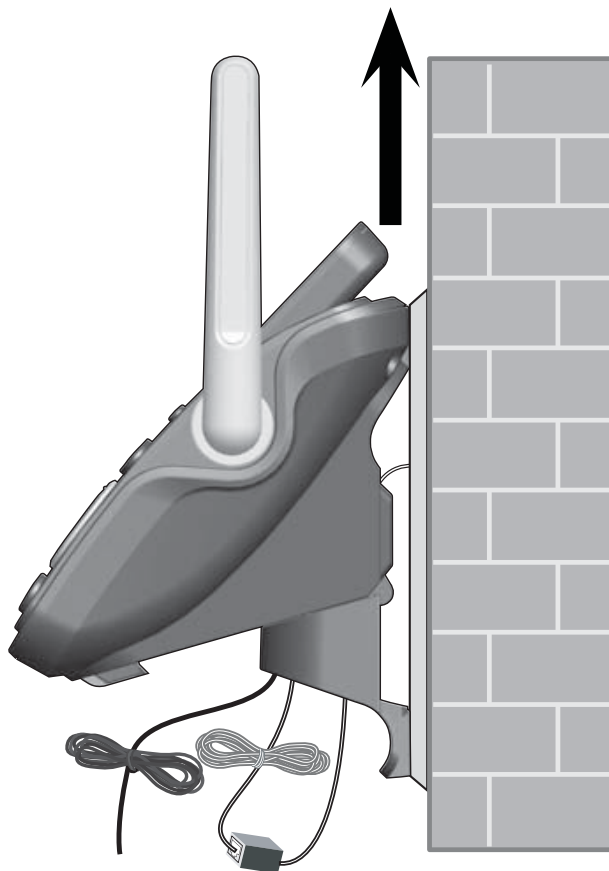
5



Wall mount to tabletop installation

To change the telephone base from the wall mount position to tabletop position, follow the steps below.

1. If the telephone line cord and power adapter cord are bundled, untie them first.
2. Push the telephone base up to remove it from wall. Unplug the telephone line cord (or DSL filter) from the wall. Unplug the power adapter from the power outlet.



Introducing Bluetooth

Your new AT&T **TL96271/TL96371/TL96471** telephone system with Bluetooth wireless technology has the following features:

- Pair up to four Bluetooth enabled devices (cell phones or headsets) with the telephone base.
- Connect a maximum of two cell phones to make and receive cell calls. Only one cell phone can be active on a call at a time.
- Connect a Bluetooth enabled headset for making and receiving line 1 or line 2 calls.
- Conference any combination of cell and line 1 or line 2 calls.
- Make and receive calls using your cell phone plan with your cordless system handsets.

IMPORTANT INFORMATION

- After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows **Bluetooth system busy** if you try to connect too soon.
- Refer to the user's manual of your Bluetooth enabled cell phone or headset for more information about how that device uses Bluetooth connectivity.
- Bluetooth wireless technology operates within a short range (up to 30 feet) from the telephone base. Keep connected cell phones and headset within this range.
- If your cell phone has poor reception in your home, the **TL96271/TL96371/TL96471** cannot improve the reception. However, if there is a location in your house with better reception, you can leave your cell phone at that location while you use the **TL96271/TL96371/TL96471** cell line. For optimal performance, the cell phone must be within 15 feet of the telephone base.
- Charge your cell phone while it is connected to the telephone base. Your cell phone's battery discharges faster while it is connected to the telephone base via Bluetooth wireless technology.
- Monitor your cell phone's usage because minutes may be deducted from your cellular plan for the duration of all cell calls, depending on the terms of your plan.



Refer to the **Bluetooth setup** section (pages 19-29) to learn how to set up your Bluetooth device. Refer to the **Telephone operation** section (pages 56-71) on how to operate your Bluetooth devices with your new AT&T **TL96271/TL96371/TL96471** telephone system with Bluetooth wireless technology. Refer to the **Troubleshooting** section (pages 138-150) if you experience difficulty when using the telephone system.


Glossary of terms

Below are some terms used in this user's manual to help you become familiar with using your Bluetooth devices and your new AT&T telephone system.

Active devices - the **Device list** has two active slots for two cell phones, or one cell phone and one headset. When a device in the list is active it will have a **D1:** or **D2:** in front of the device name. In order to use a Bluetooth device on a call, it must be in an active slot and be connected.

Bluetooth cell phone - refers to a mobile Bluetooth enabled cellular telephone.

CELLULAR line - the telephone line associated with your cell phone service. On your **TL96271/TL96371/TL96471**, press  **CELL** on the handset or **CELLULAR** on the base to use the cell line.

Connected - when you pair a Bluetooth device to the **TL96271/TL96371/TL96471** it is placed in a active slot and automatically connected. When a device is connected a **1** and/ or **2** will display after  on the handset screen and the **DEVICE 1** and/or **DEVICE 2** light on the telephone base will be on. If a device loses its connection to the telephone base, it must be reconnected before you can use the device with the **TL96271**.

Disconnected -when a device is disconnected, **1** and/or **2** displays after  on the handset screen and the **DEVICE 1** and/or **DEVICE 2** light on the telephone base is off.

Discoverable mode - before a Bluetooth enabled device can be paired, it must be set to this mode. When pairing your cell phone, the telephone base is set to this mode. Depending on the cell phone manufacturer, this mode is sometimes referred to as **Find Me** or **Visibility**.

Paired devices - Bluetooth enabled devices (cell phones or headsets) that have shared registration information with the telephone base. A total of four Bluetooth enabled devices can be paired to the telephone base. However, only two paired devices can communicate with the base at a time.

Pairing - sometimes referred to as **bonding**. The process of sharing registration information between two Bluetooth enabled devices. Your Bluetooth enabled cell phone or headset must first be paired to the telephone base in order to use it with this telephone system.

PIN - by default, the PIN is **0000** for the telephone base and for most Bluetooth devices. PIN information must be exchanged between Bluetooth devices before they can be used. This is also known as a **Passkey** or **Passcode**.

Bluetooth setup

To use a Bluetooth enabled cellular phone with your telephone, you must first pair and connect your Bluetooth cellular phone with the telephone base. The **TL96271/TL96371/TL96471** can then be used to make or answer calls on the cell phone line.

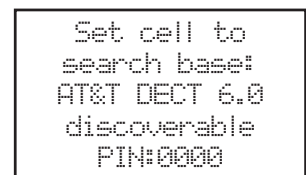
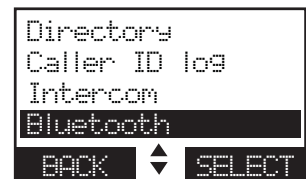
Bluetooth wireless technology operates within a short range (up to 30 feet). When you pair a Bluetooth cell phone or Bluetooth headset to the telephone base, keep the device within 15 feet of the telephone base for optimal performance.

Add a cell phone

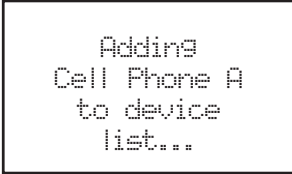
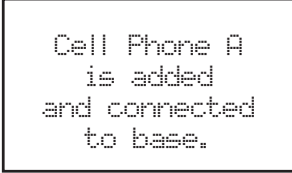
Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone is not connected to any other Bluetooth device. Refer to your cell phone user's manual to learn how to search for or add new Bluetooth devices.

To pair and connect a cell phone:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **SELECT** to choose **Add device**.
4. Press **▼CID** or **▲DIR** to highlight **Add cellular**, then press **SELECT**. The screen displays **Please wait...** followed by **1. If cell is connected to BT device, please disconnect it.**
 - If there are already four paired devices on the device list, the 4th device on the device list will be automatically removed, regardless of whether the new device pairing is successful or not (page 27).
 - If there are already two active devices on the device list with prefix **D1:** or **D2:**, the handset shows **Only 2 devices can be ready for connection.** You are prompted to deactivate an active device.
5. Press **NEXT**. The screen displays **2. Place cell phone next to base.**
 - All devices that are connected to the telephone base are disconnected until the pairing process is completed.
6. Press **NEXT** to turn on the telephone base discoverable mode. The screen displays **Set cell to search base: AT&T DECT 6.0 discoverable PIN:0000**. Promptly turn on the Bluetooth feature of your cell phone and search for or add new devices.



Bluetooth setup

7. Your cell phone may require a passcode. In this case the handset screen displays **Check cellular. ENTER PASS CODE**. Enter the cell phone passcode into the handset and press **SET** to save. 
8. Enter the PIN of the telephone base (the default PIN is **0000**) into your cell phone to continue the pairing process. The handset displays **Adding Cell Phone A to device list...** 
9. When a device is successfully connected, the handset displays **Cell Phone A is added and connected to base**. You hear a confirmation tone. The corresponding status icon (❄ **1** or ❄ **2**) displays. The corresponding device light on the telephone base (**DEVICE 1** or **DEVICE 2**) turns on.

If you have trouble pairing your cell phone, it may not be compatible with your TL96271/TL96371/TL96471. Check the Bluetooth compatibility list at www.telephones.att.com.

NOTES:

- The pairing process may take up to one minute. If the pairing process fails, try again.
- If you put the handset back in the telephone base or charger while pairing, the process is cancelled and the handset returns to idle mode.
- The steps for the pairing process may vary for different cell phones. If this happens, follow the prompts on your cell phone and your **TL96271/TL96371/TL96471** to complete the pairing process.
- Refer to the user's manual of your cell phone on how to search for or add a new Bluetooth device.

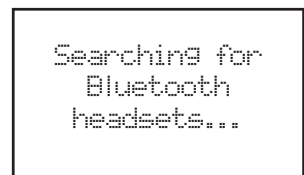
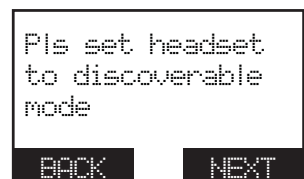
Bluetooth setup

Add a headset

Before you begin, make sure that your Bluetooth enabled headset is not connected to any other Bluetooth device. Refer to your headset user's manual to learn how to search for or add new Bluetooth devices.

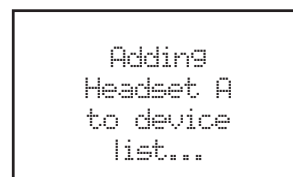
To pair and connect a headset:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **SELECT** to choose **Add device**.
4. Press **▼CID** or **▲DIR** to highlight **Add headset**, then press **SELECT**. The screen displays **Please wait...** followed by **If headset is connected to cell, please disconnect it**. Press **NEXT**.
 - If there is another headset already active, the screen will show **Only 1 headset in device list can be ready for connection** and prompt you to replace an existing paired device (page 27).
 - When you already have two active devices, the handset shows **Only 2 devices can be ready for connection**. The telephone base will deactivate another headset from active slot automatically.
5. Press **NEXT**. The screen displays **Pls set headset to discoverable mode**, then press **NEXT**.
 - All devices that are connected to the telephone base are temporarily disconnected.
5. The screen displays **Searching for Bluetooth headsets...** Set your headset to discoverable mode (refer to the user's manual of your headset).
6. When the screen displays the found devices, press **▼CID** or **▲DIR** to highlight your headset and then press **NEXT**.
7. Enter the PIN of your headset. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your headset). Then press **NEXT**.

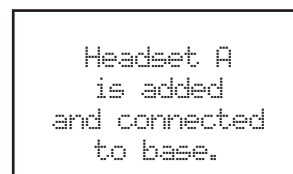


Bluetooth setup

9. The screen will display **Adding Headset A to device list...** when the base is connecting to your headset.
10. When a device is successfully connected, the handset displays **Headset A is added and connected to base** and the corresponding status icon (📶1 or 📶2). You hear a confirmation tone. The corresponding light on the telephone base (**DEVICE 1** or **DEVICE 2**) turns on.



Adding
Headset A
to device
list...



Headset A
is added
and connected
to base.

If you have trouble pairing your headset, it may not be compatible with your TL96271/TL96371/TL96471.

Check the Bluetooth compatibility list at www.telephones.att.com.

i **NOTES:** The pairing process may take up to one minute. If the pairing process fails, try again.

Auto connection

An active device may be disconnected from the telephone base when:

- The Bluetooth feature of your cell is turned off.
- The power of your device is turned off.
- Your Bluetooth device are not is not within range of the telephone base.

When the Bluetooth or power on the device is turned on or it moves within range of the base, the base will try to reconnect to the Bluetooth device. If you disconnect the device through the device list, the base will not attempt to reconnect unless your device is moved out of range and back in range again

Bluetooth setup

Device list and connection

Up to four devices can be paired to the telephone base. All paired devices are shown on the device list. To use a paired device, it must be in an active slot (**DEVICE 1** or **DEVICE 2**) on the device list and connected. Only one Bluetooth cell phone or a headset can be on a call at a time.

Once you have paired a device with the telephone base, you do not need to repeat the pairing procedure again unless you delete the device from the device list.

i **NOTE:** When connecting a Bluetooth device to the device list, all connected devices will be temporarily disconnected until the procedure is complete. It may take up to two minutes to reconnect.

Review the active device list

You can change the name of a paired device on the paired devices list.

1. Press **MENU** on the telephone base in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Device list**, then press **SELECT**.

Connect/disconnect an active device

While in the active devices menu, you may connect or disconnect your active device.

1. Press **MENU** on the telephone base in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Device list**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight a device when necessary, then press **OPTION**.
5. Press **▼CID** or **▲DIR** to highlight **Connect/Disconnect** (whichever is applicable), then press **SELECT**.
The handset displays **Device connected/Device disconnected**. You hear a confirmation tone.

i **NOTE:** When your active device is connected, you are prompted to select **Disconnect**. When your active device is disconnected, you are prompted to select **Connect**.



Bluetooth setup

Remove a paired device

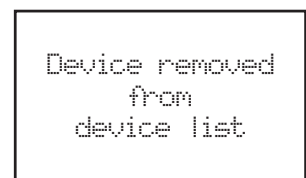
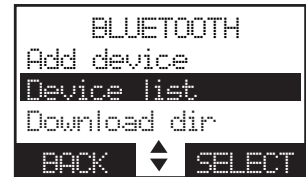
If you want to add another Bluetooth device and you already have the maximum of four devices on the paired devices list, you must first delete a device from the paired devices list.

To remove a paired device:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Device list**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight a selected device when necessary, then press **DELETE/X**.

-OR-

1. Press **▼CID** or **▲DIR** to highlight a selected device when necessary, then press **OPTION**.
2. Press **▼CID** or **▲DIR** to highlight **Remove**, then press **SELECT**.
3. The telephone base displays **Remove Headset A?** Press **YES** to confirm. The telephone base displays **Device removed from device list** and you hear a confirmation tone.



Bluetooth setup

Rename a paired device

You can change the name of a paired device on the paired devices list.

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Device list**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight a selected device when necessary, then press **OPTION**.
5. Press **▼CID** or **▲DIR** to highlight **Rename**, then press **SELECT**. The screen displays **ENTER NEW NAME**.
6. Use the dialing keys to edit the name (page 93).
 - Press **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
7. Press **SAVE**. The handset displays **Device renamed**. You hear a confirmation tone.



Bluetooth setup

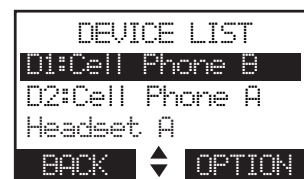
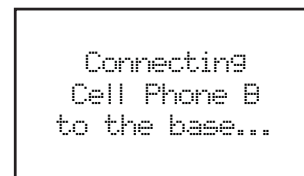
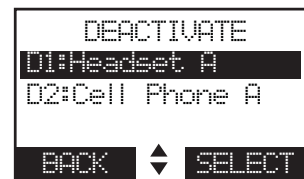
Replace an active device

If you already have two active devices on the device list and you want to activate a different device, you must deactivate one of the two active device.

i NOTE: When adding, removing, or replacing a Bluetooth device on the active devices list, all connected devices are temporarily disconnected until the procedure is complete. It may take up to two minutes to reconnect.

To replace an active device:

1. Press **MENU** on the handset when it is not in use.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Device list**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight the device you want to activate, without a prefix **D1:** or **D2:**, then press **OPTION**.
5. Press **▼CID** or **▲DIR** to highlight **Connect**, then press **SELECT**. The screen displays **Only 2 devices can be ready for connection** and then a list of devices for deactivation.
6. Press **▼CID** or **▲DIR** to highlight the device to be deactivated, then press **NEXT**. The screen displays **Cell Phone A is deactivated** and you hear a confirmation tone. The screen then displays **Connecting Cell Phone B to the base...**
7. Depending on your cell phone settings, you may need to press a key on your cell phone to confirm the connection. When the new device is successfully activated and connected, the screen displays **Device connected**. You hear a confirmation tone.



Bluetooth connection from idle mode

When you have active devices that are not connected, **CONNECT** appears on the telephone base in idle mode. Press **CONNECT** to start connecting an active device. When there are two active devices, the screen will prompt you to choose one before connection.

Bluetooth setup

Download directory

You can download up to four cell phone directories (phonebooks) to your **TL96271/TL96371/TL96471** telephone system via Bluetooth wireless technology. Each downloaded directory can store up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

Before downloading a directory, make sure the cell phone is paired, active, and connected to your **TL96271/TL96371/TL96471**.

Place your cell phone next to the telephone base when you download a cell phone directory to your TL96271/TL96371/TL96471.

To download a cell phone directory:

1. Press **MENU** on the telephone base in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Download dir**, then press **SELECT**.
 - If there is no cell phone paired to the system, the telephone base displays **Device list is empty**. Press **OK** to return to Bluetooth menu.
4. Press **▼CID** or **▲DIR** to select a desired device when necessary, then press **SELECT**.
 - If the selected device is active but disconnected, the handset displays **Cellular phone not connected**. Press **CONNECT**.
5. Press **▼CID** or **▲DIR** to highlight one of the following options:
 - **Phone memory** - download all contacts stored in your phone memory.
 - **SIM card only** - download all contacts stored in your SIM card.
 - **Phone and SIM** - download all contacts stored in both your phone memory and SIM card.



Press **SELECT**. During the download, the telephone base displays the progress. All cordless handsets display **Downloading dir**.

- Your cell phone may require a passcode. In this case the screen displays **Check cellular. ENTER PASS CODE**. Enter the cell phone passcode into the handset and press **SET** to save.

Bluetooth setup

- If the selected device's directory has already been downloaded to **TL96271/TL96371/TL96471** before, the handset displays the last update date of your cell phone. The directory stored on the **TL96271/TL96371/TL96471** for that cell phone will be erased and replaced with the current cell phone directory. If you have edited the downloaded entries (page 96), those changes will be lost. Press **NEXT** to start the download, the screen displays **Erasing directory...**



- If you already have four downloaded directories, the handset displays **Memory is full. Replace existing directory?** Press **YES**. Highlight the cell phone directory to be replaced and press **SELECT**. The screen displays **Replace Cell Phone A directory?** Press **YES** to confirm.



6. When the downloading process is complete, the telephone base displays **Download complete XXXX entries saved**. Press **OK** to return to the **Bluetooth** menu.

NOTES:

- Certain cell phones do not support SIM card download. If this is the case, try transferring the contacts from your SIM card to your cell phone memory first, then download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone.
- If **Phone memory** is chosen but with no entries saved, the handset displays **No entries found. Download from SIM only?** Press **YES** to confirm. If **SIM card only** is chosen but with no entries saved, the handset displays **No entries found. Download from Phone only?** Press **YES** to confirm. If **Phone and SIM** are chosen but with no entries saved in either or both directories, the handset display **No entries found. Download from Phone only?** Press **YES** to confirm.
- When downloading the directory from your Bluetooth enabled cell phone, some data may not transfer. For example, if you have home, mobile and work numbers for a particular contact, the three category descriptions may not transfer to your **TL96271/TL96371/TL96471**.
- On certain cell phones, you may need to press a key to confirm the directory download.

Bluetooth setup

Interruption to directory download

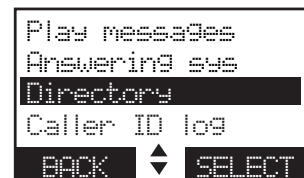
If you are downloading a directory from a cell phone and the phone receives a call, the download process stops and all handsets display **Download fail**. When you try to view the downloaded directory, the handset displays **Last download failed: MM/DD/YY**. You need to download the directory again (see page 27).

When you are downloading a directory from a cell phone and you wish to stop the download process, you may press **STOP**. Then the telephone base displays **Download directory cancelled**. The telephone base displays **Download fail** when it returns to idle mode.

i **NOTE:** During the download process, do not attempt to make changes to your cell phone directory.

View the directory download information

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to choose the desired downloaded directory, then press **OPTION**.
4. Press **▼CID** or **▲DIR** to highlight **Last update**, then press **SELECT**.
 - The telephone base displays **Cell phone A Last update: MM/DD/YY Total #XXXX**.
 - OR-
 - The telephone base displays **Cell phone A Last download failed: MM/DD/YY** if there was an interruption during that directory download.
5. Press **OK** to exit.



Change PIN

You are required to enter a PIN when establishing a Bluetooth connection. The default PIN of your telephone base is **0000**.

To change the PIN:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Change PIN**, then press **SELECT**. The telephone base displays **ENTER NEW PIN** and the existing PIN.
4. Use the dialing keys to enter a new four-digit code.
 - Press **DELETE/X** to erase a digit.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
5. Press **SET** to save.

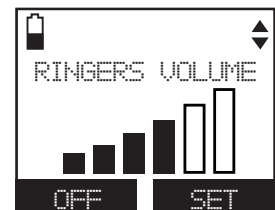


Ringer volume



You can select the ringer volume for incoming calls on line 1, line 2 and the cell line.

To adjust the handset ringer volume:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Ringers**, then press **SELECT**.
3. Press **SELECT** to choose **Ringer volume**.
4. Press **CID**▼ or **▲DIR** to select **All lines**, **Home**, **Cell-D1** or **Cell D2**, then press **SELECT** to confirm.
5. Press **CID**▼ or **▲DIR** to adjust the ringer volume. A sample of each ringer volume plays as you scroll through the choices.
-OR-
Press **OFF** to turn off the ringer. The handset displays **Ringer off**.
6. Press **SET** to confirm. You hear a confirmation tone.



NOTES:

- Changing the handset ringer volume does not affect base ringer volume. For more information on base ringer volume, see page 55.
- When the ringer volume for all calls (home and cellular) is set to off, a ringer off icon  appears steady. When only one or two of the ringer volume settings are set to off, a ringer off icon  flashes.
- The ringer volume level also determines the ringer levels of intercom calls (page 73).
- For the handsets that support voice announce setting, when the ringer is set as off, the screen displays **Caller ID won't be announced**. You hear a confirmation tone.

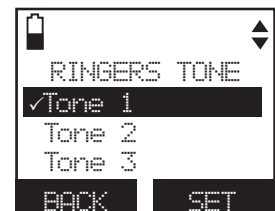
Ringer tone

You can select the ringer tones for the incoming home and cell calls.

To select a ringer tone:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Ringers**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Ringer tone**, then press **SELECT**.
4. Press **CID**▼ or **▲DIR** to highlight **All lines**, **Home**, **Cell-D1** or **Cell-D2**, then press **SELECT**.
5. Press **CID**▼ or **▲DIR** to select a ringer tone.
6. Press **SET** to save. You hear a confirmation tone.

i **NOTE:** When you turn off the ringer volume, you will not hear ringer tone samples.



Set date and time

The answering system announces the day and time of each message prior to playing it. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. If you do not want to set the date and time automatically with caller ID information, turn this feature off (see **Use caller ID to automatically set date and time** on page 38). However, the year must be correct so that the day of the week can be calculated from the caller ID information. Before using the answering system, set the date and time as follows.

After handset registration or a power failure, the handset will prompt you to set the date and time (see page 13).

To set the date and time:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Set date/time**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to select the month, then press **SET**, or enter the two-digit number (**01-12**) using the dialing keys (**0-9**).
4. Press **CID**▼ or **▲DIR** to select the day, then press **SET**, or enter the two-digit number (**01-31**) using the dialing keys (**0-9**).
5. Press **CID**▼ or **▲DIR** to select the year, then press **SET**, or enter the two-digit number (**00-99**) using the dialing keys (**0-9**), then press **SET**.
6. Press **CID**▼ or **▲DIR** to select the hour, then press **SET**, or enter the two-digit number (**01-12**) using the dialing keys (**0-9**).
7. Press **CID**▼ or **▲DIR** to select the minute, then press **SET**, or enter the two-digit number (**00-59**) using the dialing keys (**0-9**).
8. Press **CID**▼ or **▲DIR** to highlight **AM** or **PM**, or press **2** for **AM** or **7** for **PM**. Press **SET** to save. You hear a confirmation tone.



i NOTE: If the date and time are not set when a message is recorded, the system announces, "Time and day not set," before each message plays.

Settings

In the settings menu, you can change and edit the settings for LCD language, display alerts, CID time synchronization, handset name, key tone, dial mode and voice announce caller ID.

LCD language

You can select English, Français or Español to be used in all screen displays.

To select a language:

1. Press **MENU** in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **SELECT** to choose **LCD language**.
4. Press **CID**▼ or **▲DIR** to choose from **English**, **Français** or **Español**, then press **SET** to save. You hear a confirmation tone.



Display alerts

In the display alerts menu, you can change and edit the settings for display of alerts on the idle screen.

Missed call indicator

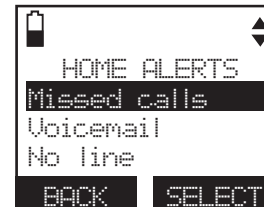
When there are missed calls that have not been reviewed in the caller ID log, the handsets show **XX Missed calls**.

Each time you review a caller ID log entry marked **NEW**, the number of missed calls decreases by one. When you have reviewed all the missed calls, the missed calls indicator removes.

If you do not want to review the missed calls one by one, you can reset the missed call indicator. All the entries are then considered old and kept in the caller ID log.


To reset the missed call indicator:

1. Press **MENU** in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Display alerts**, then press **SELECT**.
4. Press **CID**▼ or **▲DIR** to highlight **Home line** or **Cell line**, then press **SELECT**.
5. Press **CID**▼ or **▲DIR** to highlight **Missed calls**, press **SELECT** to confirm. The screen displays **Reset missed call indication?** Press **YES** to confirm. You hear a confirmation tone.



You can also press and hold **OFF/CANCEL** to erase the missed call indicator when the telephone is not in use.

Voicemail indicator

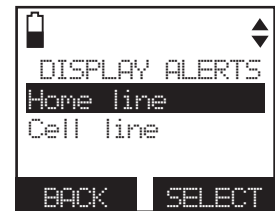
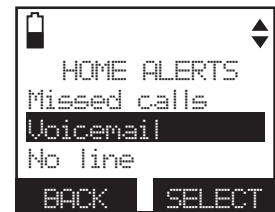
If you subscribe to voicemail service offered by your telephone service provider, **New voicemail** and  appear on the handsets when you have new voicemail messages. Contact your telephone service provider for more information and assistance about using your voicemail service..

After you have listened to all new voicemail messages, the indicators on the handsets turn off automatically.

Reset the voicemail indicators when the telephone indicates that there is new voicemail but there is none (for example, when you have accessed your voicemail while away from home). Clearing the voicemail waiting indicators only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicators.

To reset the voicemail indicator:

1. Press **MENU** on the handset when it is not in use.
2. Press **CID**▼ or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Display alerts**, then press **SELECT**.
4. Press **CID**▼ or **▲DIR** to highlight **Home line**, then press **SELECT**.
5. Press **CID**▼ or **▲DIR** to highlight **Voicemail**, press **SELECT**.
6. The handset displays **Reset voicemail indication?**
Press **YES** to confirm. You hear a confirmation tone.



NOTES:

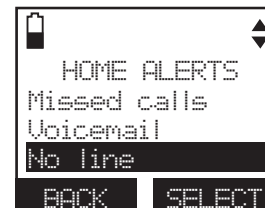
- Your telephone service provider might alert you to new voicemail messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.
- For more information about the difference between your answering system and voicemail, see page 118.

No line

If there is no telephone line connected to the telephone base, the handsets show **No home line**. If you do not want to display the message on the handset screens (for example, if you use the cell line only), you can turn off the no line alert.

To reset the missed call indicator:

1. Press **MENU** in idle mode to enter the main menu.
2. Press **CID▼** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight **Display alerts**, then press **SELECT**.
4. Press **CID▼** or **▲DIR** to highlight **Home line**, then press **SELECT**.
5. Press **CID▼** or **▲DIR** to highlight **No line**, then press **SELECT**.
6. Press **CID▼** or **▲DIR** to choose **On** or **Off**, then press **SET** to save. When you choose the handset displays **If the line is not connected, an alert will not appear**. You hear a confirmation tone.



Download fail

If the directory download process is interrupted, the handsets display **Download fail**. You can reset the download fail indication on the handset.

To reset the voicemail indicator:

1. Press **MENU** on the handset when it is not in use.
2. Press **CID▼** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight **Display alerts**, then press **SELECT**.
4. Press **CID▼** or **▲DIR** to highlight **Cell line**, then press **SELECT**.
5. Press **CID▼** or **▲DIR** to highlight **Download fail**, then press **SELECT**.
6. The handset displays **Reset download failure indication?** Press **YES** to confirm. The handset displays **If the line is not connected, an alert will not appear**. You hear a confirmation tone.



You can also press and hold **OFF/CANCEL** to erase the download fail indicator when the telephone is not in use.

Handset settings

Use caller ID to automatically set date and time

If you subscribe to caller ID service, the date and time will be set automatically by the caller ID information. You can turn off this feature if you want to set the date and time manually.

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID▼** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** to select **CID time sync**, then press **SELECT**.
4. Press **CID▼** or **▲DIR** to select **On** or **Off**, then press **SET** to save. You hear a confirmation tone.

**Rename handset**

You can change the name of each handset, the new name of each handset cannot exceed 11 characters.

To rename a handset:

1. Press **MENU** on the handset when it is not use.
2. Press **CID▼** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight **Rename handset**, then press **SELECT**. The screen displays **RENAME HANDSET**.
4. Use the dialing keys to edit the name. Press **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press **CID▼** to move the cursor to the right or **▲DIR** to the left.
5. Press **SAVE**. You hear a confirmation tone.



Handset settings

Key tone

The handset is set to beep with each key press. If you turn off the **key tone**, there are no beeps when you press keys.

To change the setting:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Use **CID**▼ or **▲DIR** to scroll to **Settings**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to scroll to **Key tone**, then press **SELECT**.
4. Press **CID**▼ or **▲DIR** to adjust the key tone volume, then press **SET** to save.



-OR-

Press **OFF** to turn off, then press **SET** to save. You hear a confirmation tone.

Dial mode

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

To change the setting:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Dial mode**, then press **SELECT**.
4. Press **CID**▼ or **▲DIR** to choose **Tone** or **Pulse**, then press **SET** to save. You hear a confirmation tone.



Voice announce caller ID

You can set your handset and/or telephone base to announce the caller ID information for incoming calls. The voice announce caller ID setting is independent for each handset and telephone base.

To change the setting:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID▼** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight **Caller ID Annc**, then press **SELECT**.
4. Press **CID▼** or **▲DIR** to highlight **Handset** or **Base**, then press **SELECT**.
5. Press **CID▼** or **▲DIR** to choose **On** or **Off**, then press **SET** to save. You hear a confirmation tone.

NOTE:

- When there are up to five handsets registered, the telephone system supports caller ID announce for the telephone base and all handsets. If six or more handsets are registered, the system supports caller ID announce for the first four registered handsets only.
- If the phone number of the incoming call match the last 7 digits of a directory entry, the name will be announced as it appears in the entry.
- The phone number will be announced when the name is unknown, private or not provided. Only the last 11 numbers of a phone number is announced.
- No information will be announced if both the name and number are private, unknown or not provided.
- This feature is not supported with headsets.
- This feature does not announce information for call waiting calls.
- If both home and cell lines are ringing, only the caller ID information of the first ringing line will be announced.
- The voice announce caller ID feature is available in English only.
- If you set the number of rings as 3 rings (page 118), the answering system may not have enough time to announce the caller's full information.

Website

You can use this feature to view the AT&T website address.

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Use **CID▼** or **▲DIR** to scroll to **Website**, then press **SELECT**. The handset screen shows the AT&T website address.
3. Press **OK** to exit.

Home area code

If you dial seven digits to make a local call (area code not required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID history only displays the seven digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial 10 digits to make a local phone call, do not use this home area code feature. If you do, you cannot place local calls from your caller ID log, as they will have only seven digits.

To set the home area code:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **OPTION** to choose **Home**.
4. Press **CID**▼ or **▲DIR** to highlight **Home area code**, then press **SELECT**. The screen displays **Only for 7 digits dialing from Caller ID log**.
5. Use the dialing keys to enter the desired home area code.
 - Press **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press **CID**▼ to move the cursor to the right or **▲DIR** to the left.
6. Press **SET** to save. The handset displays **Area code will not show in Caller ID log**. You hear a confirmation tone.



i **NOTE:** If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code + telephone number), you will need to delete your home area code. With the home area code displayed, press and hold **MUTE/DELETE**, and then press **SET**. The home area code is now restored to its default setting of _ _ _ (empty).

Cell area code

Most cell phone entries are stored in a 10-digit format. If all of your cell phone entries are stored this way, you do not need to program your cell area code.

If your cell phone stores entries in a 7-digit format, we recommend that you program your cell area code so that your 7-digit directory entries can be dialed correctly using your home line.

To set the cell area code:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID▼** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight a desired downloaded directory, then press **OPTION**.
4. Press **SELECT** to choose **Cell area code**. The handset displays **Only for 7 digits dialing from Caller ID log**.
5. Use the dialing keys to enter the desired cell area code.
 - Press **MUTE/DELETE** to erase a digit.
 - Press **CID▼** to move the cursor to the right or **▲DIR** to the left.
6. Press **SELECT** to confirm. The handset screen displays **Area code will not show in Caller ID log**. You hear a confirmation tone.

Telephone base settings

Ringer volume

You can select the ringer volume for incoming calls on home line and the cell line.

To adjust the telephone base ringer volume:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **SELECT**.
3. Press **SELECT** to choose **Ringer volume**.
4. Press **▼CID** or **▲DIR** to select **All lines**, **Home**, **Cell-D1** or **Cell-D2**, then press **SELECT**.
5. Press **▼CID** or **▲DIR** to adjust the ringer volume.
A sample of each ringer volume plays as you scroll through the choices.

-OR-

Press **OFF** to turn off the ringer. The telephone base displays **Ringer off**.

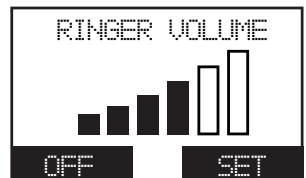
6. Press **SET** to save. You hear a confirmation tone.



-OR-

1. Press **▼ VOLUME ▲** to set the ringer volume while the telephone base is in idle mode to set the ringer volume for all lines.
2. Press **SET** to confirm and you hear a confirmation tone.

-OR-

Press **OFF** to silence the ringer volume, then press **SET** to save. You hear a confirmation tone.

**i NOTES:**

- Changing the handset ringer volume does not affect base ringer volume. For more information on base ringer volume, see page 55.
- When the ringer volume for all calls (home and cellular) is set to off, a ringer off icon  appears steady. When only one or two of the ringer volume settings are set to off, a ringer off icon  flashes.
- The ringer volume level also determines the ringer levels of intercom calls (page 73).
- For the handsets that support voice announce setting, when the ringer is set as off, the screen displays **Caller ID won't be announced**. You hear a confirmation tone.

Telephone base settings

Ringer tone

You can select the ringer tones for incoming calls on home and the cell line.

To select a ringer tone:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Ringer tone**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to select **All lines**, **Home**, **Cell-D1** or **Cell-D2**, then press **SELECT**.
5. Press **▼CID** or **▲DIR** to select a ringer tone. A sample of each ringer tone plays as you scroll through the choices.
6. Press **SET** to save. You hear a confirmation tone.



i **NOTE:** If you turn off the ringer volume, you do not hear ringer tone samples.

LCD language

You can select English, Français or Español to be used in all screen displays.

To select a language:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **SELECT** to choose **LCD language**.
4. Press **▼CID** or **▲DIR** to choose from **English**, **Français** or **Español**, then press the **SET** to save. You hear a confirmation tone.



Telephone base settings

Display alerts

The display alerts settings allow you to change the settings of the indicators for missed calls, voicemail, no line alert and download failure notification.

Missed call indicator

When there are missed calls that have not been reviewed in the caller ID log, the handsets show **XX Missed calls**.

Each time you review a caller ID log entry marked **NEW**, the number of missed calls decreases by one. When you have reviewed all the missed calls, the missed calls indicator removes.

If you do not want to review the missed calls one by one, you can reset the missed call indicator. All the entries are then considered old and kept in the caller ID log.


To reset the missed call indicator:

1. Press **MENU** in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Display alerts**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **Home line** or **Cell line**, then press **SELECT**.
5. Press **▼CID** or **▲DIR** to highlight **Missed calls**, press **SELECT** to confirm. The screen displays **Reset missed call indication?** Press **YES** to confirm. You hear a confirmation tone.

You can also press and hold **OFF/CANCEL** to erase the missed call indicator when the telephone is not in use.



Telephone base settings

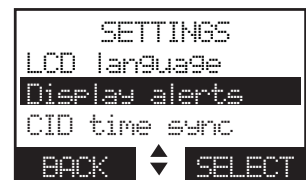
If you subscribe to voicemail service offered by your telephone service provider, **Voicemail** and  appear on the cordless handset and telephone base when you have new voicemail messages. Contact your telephone service provider for more information and assistance about using your voicemail service. This feature only works on the voicemail associated with home line, not the cell line.

After you have listened to all new voicemail messages, the indicators on the handset and telephone base turn off automatically.

Use the clear voicemail feature when the telephone indicates that there is new voicemail but there is none (for example, when you have accessed your voicemail while away from home). Clearing the voicemail waiting indicator only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send signals that turn on the indicators.

To clear the voicemail indication manually:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID▼** or **▲DIR** to scroll to **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Display alerts**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **Home line**, then press **SELECT**.
5. Press **▼CID** or **▲DIR** to scroll to **Voicemail**, then press the **SELECT**.
6. The screen shows **Reset voicemail indication?** Press **YES** to turn the voicemail indication off. You hear a confirmation tone.



NOTES:

- Your telephone service provider might alert you to new voicemail messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.
- For more information about the difference between your answering system and voicemail, see page 122.

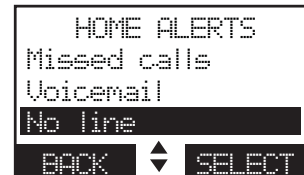
Telephone base settings

No line

If there is no telephone line connected to the telephone base, the handsets show **No home line**. If you do not want to display the message on the handset screens (for example, if you use the cell line only), you can turn off the no line alert.

To turn the line alert indicator on or off:

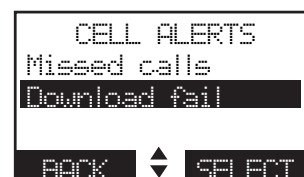
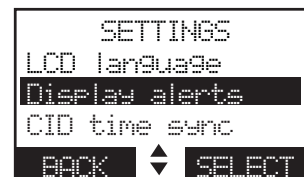
1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Display alerts**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **Home**, then press **SELECT**.
5. Press **▼CID** or **▲DIR** to highlight **No line**, then press **SELECT**.
6. Press **▼CID** or **▲DIR** to select **On** or **Off**, then press the **SET** to save. You hear a confirmation tone.

**Download fail**

If the directory download process is interrupted, the handsets display **Download fail**. You can reset the download fail indication on the handset.

To reset the voicemail indicator:

1. Press **MENU** on the telephone base when in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Display alerts**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **Cell line**, then press **SELECT**.
5. Press **▼CID** or **▲DIR** to highlight **Download fail**, then press **SELECT**.
6. The screen displays **Reset download failure indication?** Press **YES** to confirm. The screen displays **If the line is not connected, an alert will not appear**. You hear a confirmation tone.



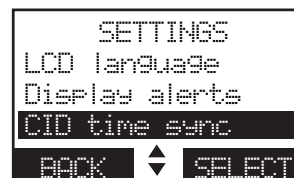
You can also press and hold **OFF/CANCEL** to erase the download fail indicator when the telephone is not in use.

Telephone base settings

Use caller ID to automatically set date and time

If you subscribe to caller ID service, the date and time will be set automatically by the caller ID information. You can turn off this feature if you want to set the date and time manually.

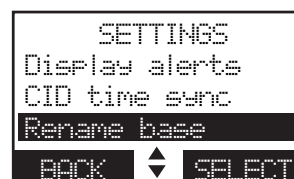
1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **CID time sync**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to select **On** or **Off**, then press **SET** to save. You hear a confirmation tone.

**Rename base**

You can change the name of the telephone base, the new name of the telephone base cannot exceed 11 characters.

To rename the telephone base:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Rename base**, then press **SELECT**. The screen displays **RENAME BASE**
4. Use the dialing keys to edit the name. Press **DELETE/X** to erase a character.
 - Press and hold **DELETE/X** to erase all characters.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
5. Press **SAVE**. You hear a confirmation tone.



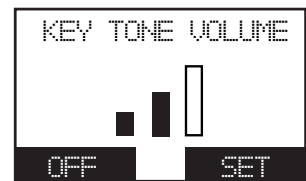
Telephone base settings

Key tone

The telephone base is set to beep with each key press. If you turn off the key tone, there are no beeps when you press keys.

To change the setting:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Key tone**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to adjust the key tone volume. You hear a sample of each key tone volume while adjusting. Press **SET** to save your preference.



-OR-

Press **OFF** to turn off, then press **SET** to save. You hear a confirmation tone.

Telephone base settings

Set date and time

The answering system announces the day and time of each message prior to playing it. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. If you do not want to set the date and time automatically with caller ID information, turn this feature off (see **Use caller ID to automatically set date and time** on page 38). However, the year must be correct so that the day of the week can be calculated from the caller ID information. Before using the answering system, set the date and time as follows.

After registration or a power failure, the telephone base will prompt you to set the date and time (see page 13).

To set the date and time:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Set date/time**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to select the month, then press **SET**, or enter the two-digit number (**01-12**) using the dialing keys (**0-9**).
4. Press **▼CID** or **▲DIR** to select the day, then press **SET**, or enter the two-digit number (**01-31**) using the dialing keys (**0-9**).
5. Press **▼CID** or **▲DIR** to select the year, then press **SET**, or enter the two-digit number (**00-99**) using the dialing keys (**0-9**), then press **SET**.
6. Press **▼CID** or **▲DIR** to select the hour, then press **SET**, or enter the two-digit number (**01-12**) using the dialing keys (**0-9**).
7. Press **▼CID** or **▲DIR** to select the minute, then press **SET**, or enter the two-digit number (**00-59**) using the dialing keys (**0-9**).
8. Press **▼CID** or **▲DIR** to highlight **AM** or **PM**, or press **2** for **AM** or **7** for **PM**. Press **SET** to save. You hear a confirmation tone.



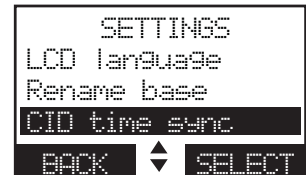
NOTE: If the date and time are not set when a message is recorded, the system announces, "Time and day not set," before each message plays.

Telephone base settings

Use caller ID to automatically set date and time

If you subscribe to caller ID service, the date and time will be set automatically by the caller ID information. You can turn off this feature if you want to set the date and time manually.

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to select **CID time sync**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to select **On** or **Off**, then press **SET** to save. You hear a confirmation tone.

**Dial mode**

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

To change the setting:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Dial mode**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to choose **Tone** or **Pulse**, then press **SET** to save. You hear a confirmation tone.



i NOTE: While you are on a call in pulse dialing mode, press **TONE ✕** to temporarily change to tone dialing mode.

Telephone base settings

Voice announce caller ID

You can set your telephone base to announce the caller ID information for incoming calls. The voice announce caller ID setting is independent for each handset and telephone base.

To change the setting:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Caller ID Annc**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **Handset** or **Base**, then press **SELECT**.
5. Press **▼CID** or **▲DIR** to choose **On** or **Off**, then press **SET** to save. You hear a confirmation tone.

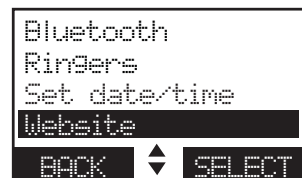
iNOTES:

- When there are up to five handsets registered, the telephone system supports caller ID announce for the telephone base and all handsets. If six or more handsets are registered, the system supports caller ID announce for the first four registered handsets only.
- If the phone number of the incoming call matches the last 7 digits of a directory entry, the name will be announced as it appears in the entry.
- The phone number will be announced when the name is unknown, private or not provided. Only the last 11 digits of a phone number is announced.
- No information will be announced if both the name and number are private, unknown or not provided.
- This feature is not supported with headsets.
- This feature does not announce information for call waiting calls.
- If both home and cell lines are ringing, only the caller ID information of the first ringing line will be announced.
- The voice announce caller ID feature is available in English only.
- If you set the number of rings for the answering system as 3 rings (page 118), the answering system may not have enough time to announce the caller's full information.

Website

You can use this feature to view the AT&T website address for product support or accessory purchasing.

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Website**, then press **SELECT**. The screen shows the AT&T website address.
3. Press **OK** to exit.



Telephone base settings

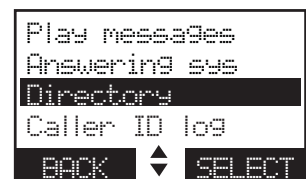
Home area code

If you dial seven digits to make a local call (area code not required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID history only displays the seven digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial 10 digits to make a local phone call, do not use this home area code feature. If you do, you cannot place local calls from your caller ID log, as they will have only seven digits.

To set the home area code:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **OPTION** to choose **Home**.
4. Press **▼CID** or **▲DIR** to highlight **Home area code**, then press **SELECT**.
The screen displays **Only for 7 digits dialing from Caller ID log**.
5. Use the dialing keys to enter the desired home area code.
 - Press **DELETE/X** to erase a digit.
 - Press and hold **DELETE/X** to erase all digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
6. Press **SET** to save. The handset displays **Area code will not show in Caller ID log**. You hear a confirmation tone.



i NOTE: If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code + telephone number), you will need to delete your home area code. With the home area code displayed, press and hold **DELETE/X**, and then press **SET**. The home area code is now restored to its default setting of ___ (empty).

Telephone base settings

Cell area code

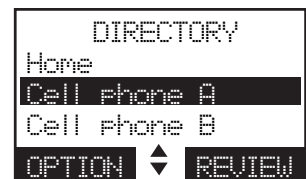
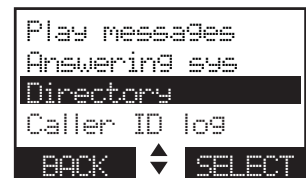
If you have downloaded a directory from your cell phone, you may need to set your cell area code in order to dial a number from your downloaded directory correctly.

Most cell phone entries are stored in a 10-digit format. If all of your cell phone entries are stored this way, you do not need to program your cell area code.

If your cell phone stores entries in a 7-digit format, we recommend that you program your cell area code so that your 7-digit directory entries can be dialed correctly using your land lines.

To set the cell area code:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight a desired downloaded directory, then press **OPTION**.
4. Press **SELECT** to choose **Cell area code**. The screen displays **Only for 7 digits dialing from Caller ID log**.
5. Use the dialing keys to enter the desired cell area code.
 - Press **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
6. Press **SET** to save. The handset screen displays **Area code will not show in Caller ID log**. You hear a confirmation tone.



Telephone settings

Telephone base ringer volume

Press **▼VOLUME▲** on the telephone base to adjust the ringer volume when the telephone is not in use. When you set the ringer volume to zero, the base ringer is off and the system announces, *“Base ringer is off.”*

Press **▼/VOLUME** during an incoming call to mute the ringer temporarily.

Answering system settings

Go to **Answering system settings** starting on page 114 for instructions on how to use a system handset to modify the answering system settings shown below.

Setting	Page
Answer on/off	113
Announcement (play, record and delete)	114-116
Call screening	117
Number of rings	118
Remote access code	119
Message alert tone	120
Recording time	121

Make, answer and end a call

Make, answer or end a home call

Using a cordless handset:

To make a home call:

- Press **HOME/FLASH** or **SPEAKER**, then enter the telephone number.

To predial a home call:

- Enter the telephone number, then press **HOME/FLASH** or **SPEAKER**.

To answer a home call:

- Press **HOME/FLASH** or **SPEAKER**.

To end a home call:

- Press **OFF/CANCEL** or put the handset in the telephone base or charger.

NOTES:

- The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- When predialing (preview numbers before dialing), press **MUTE/DELETE** to backspace and delete; press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
- You cannot answer a home call using your connected cell phone.

Using the telephone base:

To make a home call:

- Press **HOME** on the telephone base, then enter the telephone number.

To predial a home call:

- Enter the telephone number, then press **HOME**.

To answer a home call:

- Press **HEADSET** or **HOME**.

To end a call a home call:

- Press **HOME**, or the corresponding line button to end the call.

NOTES:


- The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- When predialing (preview numbers before dialing), press **DELETE/X** to backspace and delete; press the **REDIAL/PAUSE** softkey to insert a dialing pause (a **p** appears).

Make, answer and end a call


Using a Bluetooth headset:

You can use a Bluetooth headset on home calls. However, you need to keep the device within 15 feet of the telephone base for optimal performance. Please see the user's manual of your Bluetooth headset for more information.

To answer a home call using a Bluetooth headset:

- Press **HEADSET**  on the telephone base or the call key on your headset.

To end a home call:

- Press **HEADSET** , or the call key on your headset.

To transfer a call from the telephone base to a Bluetooth headset:

- Press **HEADSET** , then press **SELECT** to choose the headset. The telephone base displays **Transferring audio to Headset A**.

To transfer a call from the Bluetooth headset back to the handset:

- Press  **HOME**.

NOTES:

- If you answer a call using a Bluetooth headset, and you lose the Bluetooth connection or the battery is depleted, the call is lost.
- When you try to use a Bluetooth headset that is not connected to the base, the telephone base displays **Bluetooth headset not connected**. Press **CONNECT** to connect your headset to the telephone system. Refer to **Bluetooth connection from idle mode** on page 26 and **Connect/disconnect an active device** on page 23.
- While using the cell line, you cannot choose **Use BT headset**.

Make, answer and end a call

Call waiting on home call

If you subscribe to call waiting service from your telephone service provider, you hear a tone if someone calls while you are already on a call.

- Press **HOME/FLASH** on the handset, or press **FLASH** on the telephone base to put your current call on hold and take the new call.
- Press **HOME/FLASH** on the handset, or press **FLASH** on the telephone base at any time to switch back and forth between calls.

Make, answer or end a cell call

You can connect a maximum of two Bluetooth enabled cell phones to the telephone base, but only one cell phone can be used on a cell call at a time. The **TL96271/TL96371/TL96471** can be used to make or answer calls on the cell phone line.

Using a cordless handset:

To make a cell call:

- Enter the telephone number, then press **CELLULAR**.

-OR-

1. Press **CELLULAR**.
2. Enter the telephone number, then press **DIAL**.

If you have only one cell phone connected to the telephone base, it is automatically selected to make cell calls. If you have two cell phones connected to the telephone base, the telephone system prompts you to select a cell phone before you make a cell call.

To answer a cell call:

- Press **CELLULAR**.

To end a cell call:

- Press **OFF/CANCEL** or put the handset in the charger.

NOTES:

- You can also use your cell phone to answer the call. If you answer with your cell phone, it disconnects from the telephone base.
- When you try to make a cell call but your cell phone is not connected to the base, the cordless handset displays **No cellular is ready for connection** Press **CONNECT** to connect your cell phone to the telephone system. Refer to **Bluetooth connection from idle mode** on page 26 and **Connect/disconnect an active device** on page 23.

Make, answer and end a call

Using the telephone base:

To make a cell call:

1. Press **CELLULAR**, then enter the telephone number.
2. Press **DIAL**.

To predial a cell call:

- Enter the telephone number, then press **CELLULAR**.

If you have only one cell phone connected to the telephone base, it is automatically selected to make cell calls. If you have two cell phones connected to the telephone base, the telephone system prompts you to select a cell phone before you make a cell call.

To answer a cell call:

- Press **CELLULAR**.

To end a cell call:

- Press **CELLULAR**.

NOTES:

- You can also use your cell phone to answer the call. If you answer with your cell phone, it disconnects from the telephone base.
- If you do not want to answer the call, press **REJECT**.
- When you try to make a cell call but your cell phone is not connected to the base, the telephone base displays **Cellular phone not connected**. Press **CONNECT** to connect your cell phone to the telephone system. Refer to **Bluetooth connection from idle mode** on page 26 and **Connect/disconnect an active device** on page 23.

Call waiting on the cell line

If you subscribe to call waiting service from your cell phone service provider, you hear a beep if someone calls while you are already on a call.

Using a cordless handset:

- Press **CELLULAR** on the handset to put your current call on hold and take the new call.
- Press **CELLULAR** on the handset at any time to switch back and forth between calls.

-OR-



- Press **SWAP** to switch. To switch back, press **OPTION**. Press **CID** or **DIR** to highlight **Swap**, then press **SELECT**.

Using the telephone base:

- Press **SWAP** on the telephone base. The original call is put on hold and you can take the new call.
- Press **OPTION** on the telephone base. Press **CID** or **DIR** to highlight **Swap**. Press **SELECT** to resume the original call. The other incoming cell call is put on hold.


Make, answer and end a call

Answer an incoming cell call while on a home call


If you are on a home call and you receive an incoming cell call, you hear a beep and  **1** or  **2** displays on the handset you are using. The telephone base and all other handsets ring.

To answer the incoming cell call:

Using a cordless handset:


- Press  **CELLULAR** on the handset. The home call is automatically placed on hold and all other handsets display **Home call on hold** and **Cell line in use** alternately.

Using the telephone base:

- Press  **CELLULAR** on the telephone base. The home call is automatically placed on hold and all other handsets display **Home call on hold** and **Cell line in use** alternately.

To end the cell call:

Using a cordless handset:

- Press  **OFF/CANCEL** on the handset. The home line is still on hold. All handsets display **Home call on hold**.

Using the telephone base:

- Press  **CELLULAR** on the telephone base. The home line is still on hold. All handsets display **Home call on hold**.


To resume the home call on hold:

Using a cordless handset:

- Press  **HOME/FLASH** on the handset off hold.


Using the telephone base:

- Press **FLASH** on the telephone base.

 **NOTE:** If you have voicemail service active on your cell phone, and you do not answer the incoming cell call, the call is answered by your cell phone's voicemail. Contact your cell phone service provider for more information about voicemail service.


Make, answer and end a call

Answer a home call while on a cell call


If you are on a cell call and you receive an incoming home call, you hear a beep and  displays on the handset you are using. The telephone base and all other handsets will ring.

To answer the incoming home call:

Using a cordless handset:


- Press  **HOME/FLASH** on the handset. The cell call is automatically placed on hold and all other handsets display **Cell call on hold** and **Home line in use** alternately.

Using the telephone base:


- Press  **HOME** on the telephone base for the ringing line. The cell call is automatically placed on hold. The cordless handset displays **Cell call on hold** and **Home line in use** alternately.

To end the home call:

Using a cordless handset:

- Press  **OFF/CANCEL** on the handset. The cell line is still on hold. All handsets display **Cell call on hold**.

Using the telephone base:

- Press  **CELLULAR** on the telephone base. The cell line is still on hold. The telephone base and handsets display **Cell call on hold**.


To resume the cell call on hold:

Using a cordless handset:

- Press  **CELLULAR** on the handset.

Using the telephone base:

- Press  **CELLULAR** on the telephone base.

 **NOTE:** If you have turned on your answering system and you do not answer the incoming home call, the call is answered by your answering system.

Conference calls

Conference home and cell calls

When you have calls established on the home and cell lines, you can create a three-way conference.


To conference both home and cell calls:

1. Press **OPTION** on the handset or telephone base.
2. Press **CID**▼ or **▲DIR** to highlight **Conference**.
3. Press **SELECT**. The conferencing handset and telephone screen displays **Lines now in conference**.

To select an option while on a conference call:

1. Press **OPTION** on the handset or telephone base.
1. Press ▼**CID** or **▲DIR** to select one of the following options:
 - **End Home line**
 - **End Cell line**
 - **End Conference**
 - **Directory**
 - **Caller ID log**
3. Press **SELECT**.

To end a conference call:

- Press  **OFF/CANCEL** or put the handset back in the telephone base or charger.
- OR-
- Press **OPTION** on the handset or telephone base. Then press ▼**CID** or **▲DIR** on the handset or telephone base to highlight **End Conference**. Press **SELECT** to end the conference.


Using the home and cell lines together:

- You can be on two different calls using the cell line and home line at the same time using two handsets.
- You cannot be on a call using the cell line and a Bluetooth headset via the home line at the same time. These are both Bluetooth devices and only one can be used at a time.
- If you are on a call using the cell line, you cannot join the call using your paired cell phone. However, you can join the call using another **TL96271/TL96371/TL96471** handset. Your cell phone is being used for the phone call so only features that are normally available during a call can be used.



Options while on calls

Speakerphone

Using a cordless handset:

During a call, press /SPEAKER on the handset to switch between the speakerphone and cordless handset.

Using the telephone base:

- Press HOME on the telephone base.
- Press CELLULAR on the telephone base.

Volume control

While on a call, you can adjust the listening volume on the handset or telephone base.


If this is a cell call and the volume is too loud, too quiet or drops out, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone effects your cell call volume on the **TL96271/TL96371/TL96471** cordless handsets.

To adjust the listening volume of a cordless handset:

- Press /VOLUME or VOLUME/ on the handset while on a call.

To adjust the listening volume of the telephone base:

- Press  VOLUME  on the telephone base while on a call.

 **NOTE:** The handset earpiece volume setting (1-6) and speakerphone volume setting (1-6) are independent. The speakerphone volume setting of the telephone base (1-8) is also independent.

Silencing the ringer

When the telephone is ringing, you can temporarily silence the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:

- Press **SILENCE**,  OFF/CANCEL or MUTE/DELETE on the handset and **Ringer muted** appears.

Options while on calls

To silence the base ringer:

- Press **SILENCE**. **Ringer muted** appears.
- -OR-
- Press **MUTE**. The telephone base displays **Ringer muted**.

Mute

Use the mute function to turn off the microphone. You can hear the caller, but the caller does not hear you.

To mute a call:

- While on a call, press **MUTE/DELETE** on the handset, or press **MUTE** on the telephone base. When mute is on, the handset and telephone base show **Microphone off** for a few seconds and the **MUTE** icon appears until the mute function is turned off.

To take a call off mute:

- Press **MUTE/DELETE** on the handset, or press **MUTE** on the telephone base and resume speaking. When mute is off, **Microphone on** appears temporarily on the handset and telephone base.

Mute is automatically canceled when you end the call.

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

During a call:

1. Press **-tone** **X** on the handset or telephone base.
2. Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals.
3. The telephone automatically returns to pulse dialing mode after you end the call.

Options while on calls

Hold

You can place any call on hold. You hear an alert tone at the telephone base if you have not taken the call off of hold after 14 minutes. You hear another alert tone at the telephone base 30 seconds later. At 15 minutes on hold, the call on hold automatically disconnects.

To place a home call on hold:

- Press **HOLD** on the handset or telephone base. **Home call on hold** appears on the handsets and telephone base. **HOME/FLASH** flashes on the handsets and **HOME** on the telephone base flashes.

To resume a home call on hold:

- Press **HOME/FLASH** on handsets and **HOME** on the telephone base.

To place a cell call on hold:

- Press **HOLD** on the handset or telephone base. **Cell call on hold** appears on the handsets and telephone base. **CELLULAR** on the handsets and on the telephone base flash.

To resume a cell call on hold:

- Press **CELLULAR** on the handset or telephone base.

Equalizer

The equalizer feature on the handset enables you to change the quality of the handset audio to best suit your hearing.

While on a call, or listening to a message or announcement, press **EQ** to select the equalizer setting **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting) for the handset. The current setting is shown on the handset for two seconds.



iNOTES:

- The equalizer feature does not apply to the speakerphone on the telephone base or the connected Bluetooth headset.
- If you switch the call between the handset and speakerphone by pressing **)/SPEAKER**, the audio setting remains unchanged.
- The current equalizer setting remains unchanged until a new setting is selected.

Options while on calls

Chain dialing

Use this feature to initiate a dialing sequence from numbers stored in the directory, caller ID log or redial while you are on a call.

Chain dialing can be useful if you wish to access other numbers (such as bank account numbers or access codes) from the directory, caller ID log or redial list.

To access a number in the directory while on a call:

Using a cordless handset:

1. Press **OPTION**.
2. Press **CID**▼ or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight the desired directory, then press **REVIEW**.
4. Press **CID**▼ or **▲DIR** to highlight to the desired entry or perform an alphabetical search (page 95).
5. Press **DIAL** to dial the displayed number.

Using the telephone base:

1. Press **OPTION**.
2. Press ▼**CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press ▼**CID** or **▲DIR** to highlight the desired directory, then press **REVIEW**.
4. Press ▼**CID** or **▲DIR** to highlight to the desired entry or perform an alphabetical search (page 95).
5. Press **DIAL** to dial the displayed number.

Options while on calls

To access a number in the caller ID log while on a call:

Using a cordless handset:

1. Press **OPTION**.
2. Press **CID**▼ or **▲DIR** to highlight **Caller ID log**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight the desired directory, then press **REVIEW**.
4. Press **CID**▼ or **▲DIR** to scroll to the desired entry.
5. Press **DIAL** to dial the displayed number.

Using the telephone base:

1. Press **OPTION**.
2. Press **▼CID** or **▲DIR** to highlight **Caller ID log**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight the desired directory, then press **REVIEW**.
4. Press **▼CID** or **▲DIR** to scroll to the desired entry.
5. Press **DIAL** to dial the displayed number.

To access the redial list while on a call:


Using a cordless handset:

1. Press **REDIAL/PAUSE**.
2. Press **CID**▼, **▲DIR**, or **REDIAL/PAUSE** until the desired number displays, then press **DIAL** to dial the displayed number.

Using the telephone base:

1. Press **REDIAL/PAUSE**.
2. Press **▼CID**, **▲DIR**, or **REDIAL/PAUSE** until the desired number displays, then press **DIAL** to dial the displayed number.

NOTES:

- You cannot edit a directory entry while on a call. For more details about the directory, see page 88.
- You cannot copy a caller ID log entry into the directory while on a call. For more details about caller ID log, see page 88.
- You can only view the numbers in the directory, caller ID log or redial list while on a call and cannot edit, delete or save entries.
- Press **BACK** or  **OFF/CANCEL** on the handset, or **BACK** or **CANCEL** on the telephone base to exit redial list, directory or caller ID log while on a call.

Redial

Each handset and telephone base stores the last 20 dialed numbers (up to 30 digits each) on the redial list. The redial entries of each handset and the telephone base are independent.

Review the redial list

To review the redial list of a cordless handset:

1. Press **REDIAL/PAUSE** in idle mode.
2. Press **CID**▼, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse the list. The handset beeps twice at the end of the list.

Press **OFF/CANCEL** to exit.



To review the redial list of the telephone base:

1. Press **REDIAL** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse the list. The telephone base beeps twice at the end of the list.

Press **CANCEL** to exit.

Dial a redial entry

To dial a redial entry of a cordless handset:

1. Press **HOME/FLASH**, or **)/SPEAKER** to use the home line, or **CELLULAR** to use the cell line. Then press **REDIAL/PAUSE** to enter the redial list.
2. Press **CID**▼, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The handset beeps twice at the end of the list.
3. Press **DIAL** to dial the number displayed.

You can also select a redial entry before dialing.

1. Press **REDIAL/PAUSE** in idle mode.
2. Press **CID**▼, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The handset beeps twice at the end of the list.
3. Press **HOME/FLASH**, or **)/SPEAKER** to use the home line, or **CELLULAR** to use the cell line.

Redial

To dial a redial entry of the telephone base:

1. Press **HOME** to use the home line, or **CELLULAR** to use the cell line. Then press **REDIAL/PAUSE** to enter the redial list.
2. Press **CID**, **DIR** or **REDIAL/PAUSE** repeatedly to browse and then press **DIAL** to dial the number displayed.



You can also select a redial entry before dialing.

1. Press **REDIAL** in idle mode.
2. Press **CID**, **DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The telephone base beeps twice at the end of the list.
3. Press **HOME** to use the home line, or **CELLULAR** to use the cell line.

Save a redial entry to the directory

Using a cordless handset:

1. Press **REDIAL/PAUSE** in idle mode.
2. Press **CID**, **DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **SAVE**.
4. The handset displays **EDIT NUMBER**. Use the dialing keys to edit the number, if necessary.
 - Press **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press **CID** or **DIR** to move the cursor to the right or left.
 - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
5. Press **NEXT**.
6. Press **CID** or **DIR** to select one of the following types:
 - Home
 - Cell
 - Work
 - Other
7. Press **NEXT**. The handset displays **ENTER NAME**. Use the dialing keys (page 91) to enter a name.
 - Press **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press **CID** or **DIR** to move the cursor to the right or left.
8. Press **SAVE** and then **Saved** displays. You hear a confirmation tone.

Redial

Using the telephone base:

1. Press **REDIAL** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **SAVE**.
4. The handset displays **EDIT NUMBER**. Use the dialing keys to edit the number, if necessary.
 - Press **DELETE/X** to erase a digit.
 - Press and hold **DELETE/X** to erase all digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the right or left.
 - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
5. Press **NEXT**.
6. Press **▼CID** or **▲DIR** to select one of the following types:
 - Home
 - Cell
 - Work
 - Other
7. Press **NEXT**. The handset displays **ENTER NAME**. Use the dialing keys (page 91) to enter a name.
 - Press **DELETE/X** to erase a digit.
 - Press and hold **DELETE/X** to erase all digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
8. Press **SAVE** and then **Saved** displays. You hear a confirmation tone.

Delete a redial entry

Using a cordless handset:

1. Press **REDIAL/PAUSE** when the handset is not in use.
2. Press **CID▼**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **MUTE/DELETE** to delete the displayed number. You hear a confirmation tone.

Using the telephone base:


1. Press **REDIAL** when the telephone base is not in use.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **DELETE/X** to delete the displayed number.

Telephone operation

Handset locator

This feature helps you find a misplaced handset.






To start paging:

Press /HANDSET LOCATOR on the telephone base when it is not in use. All idle handsets ring and display **** Paging ****.

To end paging:

Press /HANDSET LOCATOR on the telephone base.

-OR-

Press HOME/FLASH, /SPEAKER, CELLULAR, PUSH TO TALK, REDIAL/PAUSE, EQ  or any dialing key (0-9, #, TONE ) on the handset.

NOTES:

- If the handset ringer volume is set to off, the handset still rings when paged.
- While the telephone base is paging, you may press **SILENCE** on the handset to mute the paging tone.
- If there is no response after 60 seconds, paging ends.

Share an outside call

Join a call in progress

Another handset can join you on an outside call. That call continues until all people hang up. You can share an outside call with up to four system handsets.

Using a cordless handset:

- Press **HOME/FLASH** or **SPEAKER** on another handset to join the call.

-OR-

- Press **OPTION** during an intercom, then press **CID** or **DIR** to highlight **Share call**. Press **SELECT**.

Using the telephone base:

- Press **HOME** on telephone base to join the call.
- Press **OPTION** during an intercom, then press **CID** or **DIR** to highlight **Share call**. Press **SELECT**.

Intercom

Use the intercom feature for conversations between two handsets, or a handset and the telephone base.

You can buy additional expansion handsets (AT&T model TL90071, sold separately) for this telephone system. You can register up to 12 handsets to the telephone base.

To initiate an intercom call:

Using a cordless handset:

1. Press **MENU** on the handset in idle mode.
2. Press **CID**▼ or **▲DIR** to highlight **Intercom**, then press **SELECT**.
 - If you have one handset, your handset displays **Calling base**. The destination handset rings and displays **HANDSET is calling**.
 - If you have more than one handset, your handset displays **INTERCOM** and a list of registered handsets.
 - Press **CID**▼ or **▲DIR** to select a destination handset and then press **SELECT**. Your handset displays **Calling HANDSET X**, **Calling BASE 0** or **Calling all devices** when you choose **Group**.
 - OR-
 - Press **0** for **BASE 0**, **1-9** for **HANDSET 1-9**, **TONE X** and **0** for **HANDSET 10**, **TONE X** and **1** for **HANDSET 11** or **TONE X** and **2** for **HANDSET 12**. Your handset displays **Calling HANDSET X** or **Calling BASE 0**. The other handset rings and displays **HANDSET X is calling**.
 - OR-
 - Press **TONE X** and then **#** (pound key) to call all handsets.

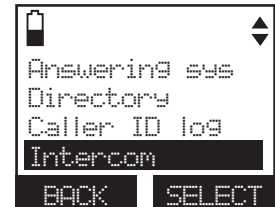
The destination handset(s) or telephone base rings and displays **HANDSET X is calling**, or **HANDSET X is calling all** when you choose all handsets.

To answer an intercom call at the destination handset:

- Press **HOME/FLASH** or **)/SPEAKER**. Both handsets show **Intercom**.

To silence an intercom call:

- Press **OFF/CANCEL**, **MUTE/DELETE** or **SILENCE** on the destination handset. Its screen displays **Ringer muted** for a few seconds.



Intercom

To mute while on an intercom call:

- Press **MUTE/DELETE** on the handset or telephone base. Its screen displays **Microphone off** for a few seconds.

To end an intercom call at the destination handset:

- Press **OFF/CANCEL**, **END** or place either handset back in the telephone base or charger. Both screens display **Intercom ended**.

To end an intercom call at the telephone base:

- Press **END** or **CANCEL**. Both screens display **Intercom ended**.

NOTES:

- You can cancel the intercom call before it is answered by pressing **OFF/CANCEL** or **END** on your originating handset.
- If you are calling all handsets, only the first handset to pick up can answer the intercom call.
- If the destination handset does not answer the intercom call within 100 seconds, is in the directory or caller ID log, or is out of range, the originating handset displays **No answer. Try again.** and returns to idle mode.

Using the telephone base:

1. Press **MENU** on the handset in idle mode.
2. Press **CID** or **DIR** to highlight **Intercom**, then press **SELECT**.

- If you have one handset, the telephone base displays **Calling HANDSET**. The handset rings and displays **Base is calling**.
- If you have more than one handset, your handset displays **INTERCOM** and a list of registered handsets.
 - Press **CID** or **DIR** to select a destination handset and then press **SELECT**. Your handset displays **Calling HANDSET X**, **Calling BASE 0** or **Calling all devices** when you choose **Group**.



-OR-

- Press **0** for **BASE 0**, **1-9** for **HANDSET 1-9**, **TONE X** and **0** for **HANDSET 10**, **TONE X** and **1** for **HANDSET 11** or **TONE X** and **2** for **HANDSET 12**. Your handset displays **Calling HANDSET X** or **Calling BASE 0**. The other handset rings and displays **HANDSET X is calling**.

-OR-

- Press **TONE X** and then **#** (pound key) to call all handsets.

The telephone base displays **Calling HANDSET X**. The destination handset rings and displays **BASE 0 is calling**.

Intercom

To answer an intercom at the destination handset:

- Press  **HOME**. Both screens show **Intercom**.


To silence an intercom call:

- Press **SILENCE** on the destination handset. Its screen displays **Ringer muted** for a few seconds.

To mute while on an intercom call:

- Press **MUTE** on the handset or telephone base. Its screen displays **Microphone off** for a few seconds.

To end an intercom call at the destination handset:

- Press  **OFF/CANCEL**, **END** or place either handset back in the telephone base or charger. Both screens display **Intercom ended**.

To end an intercom call at the telephone base:

- Press **END** or **CANCEL**. Both screens display **Intercom ended**.



NOTES:

- You can cancel the intercom call before it is answered by pressing **CANCEL** on the telephone base.
- If you are calling all devices, only the first device to pick up can answer the intercom call.
- If the destination handset does not answer the intercom call within 100 seconds, is in the directory or caller ID log, or is out of range, the telephone base displays **Unable to call. Try again.** and returns to idle mode.

Answer an incoming call during an intercom call



When you receive an incoming home call during an intercom call, the two handsets on the intercom call hear an alert tone, and their screens display **Home Incoming call** and then the caller ID. The telephone base and all other handsets ring.

Using a cordless handset:

- Press  **HOME/FLASH** to answer the home call and the intercom call ends automatically.
- Press  **OFF/CANCEL** to end the intercom call without answering the incoming call. The telephone continues to ring.

Intercom



Using the telephone base:

- Press  **HOME** to answer the home call and the intercom call ends automatically.
- Press  **HOME** or **CANCEL** to end the intercom call without answering the incoming call. The telephone continues to ring.


To answer a cell call during an intercom call:

When you receive an incoming cell call during an intercom call, the two handsets on the intercom call hear an alert tone, and their screens display **Cell Incoming call** and then the caller ID. The telephone base rings and all other handsets ring.

Using a cordless handset:

- Press  **CELLULAR** to answer the cell call and the intercom call ends automatically.
- Press  **OFF/CANCEL** to end the intercom call without answering the incoming call. The telephone continues to ring.

Using the telephone base:

- Press  **CELLULAR** to answer the cell call and the intercom call ends automatically.
- Press **CANCEL** to end the intercom call without answering the incoming call. The telephone continues to ring.

Call transfer using intercom

Use the intercom feature to transfer an outside call to another system handset or the telephone base.

To transfer an outside call:

Using a cordless handset:

1. When on an outside call, press **OPTION**.
2. Press **CID**▼ or **▲DIR** to highlight **Intercom**, then press **SELECT**. The call is automatically put on hold.

- If you have one handset, the outside call is put on hold and your handset displays **Calling other handset** or **Calling Base**. The other handset rings and displays **Other handset is calling** or **Base is calling**.
- If you have more than one handsets, your handset displays **INTERCOM**.

- Press **CID**▼ or **▲DIR** to select a destination handset and then press **SELECT**. Your handset displays **Calling HANDSET X**, or **Calling all handsets** when you choose **All handsets**.

-OR-

- Press **0** for **BASE 0**, **1-9** for **HANDSET 1-9**, **TONE X** and **TONE X** and **0** for **HANDSET 10**, **TONE X** and **1** for **HANDSET 11** or **TONE X** and **2** for **HANDSET 12**.

-OR-

- Press **TONE X** and then **#** (pound key) to call all handsets.

The destination handset rings and displays **HANDSET X is calling**, or **HANDSET X is calling all** when you choose all handsets.

3. To answer the call on the other handset, press **HOME/FLASH** or **)/SPEAKER**. The outside call is still on hold and both handsets now show **Intercom**.
4. From this intercom call, you have the following options:
 - You can transfer the call. Press **OPTION** and then press **SELECT** to choose **Transfer** on the calling handset. Your screen shows **Call transferred**. The other handset automatically connects to the outside call.
 - You can let the other handset join you on the outside call in a three-way conversation. Press **OPTION**, highlight **Share call**, and press **SELECT**.
 - Either person can press the appropriate line key (**HOME/FLASH** or **CELLULAR**) on the handset to take the held outside call, or press **OFF/CANCEL** or **END** to hang up the intercom call (the outside call will automatically go off hold for the handset that did not hang up).

iNOTES:

- If you want to cancel an intercom call and reconnect to the outside call before the destination handset answers, press **OFF/CANCEL** or **END** on the originating handset.
- If the other handset does not answer the intercom call within 100 seconds, or if the other handset is in the directory or caller ID log, or is out of range, the calling handset shows **No answer. Try again.** and returns to the outside call.



Call transfer using intercom

Using the telephone base:

1. When on an outside call, press **OPTION**.
2. Press **▼CID** or **▲DIR** to highlight **Intercom**, then press **SELECT**. The call is automatically put on hold.
 - If you have only one handset and a telephone base, the outside call is put on hold and your telephone base displays **Calling other handset** or **Calling Base**. The other handset rings and displays **Other handset is calling** or **Base is calling**.
 - If you have more than one handset, your screen displays **INTERCOM**.
 - Press **▼CID** or **▲DIR** to select a destination handset and then press **SELECT**. Your telephone base displays **Calling HANDSET X**, or **Calling all handsets** when you choose **All handsets**.
 - OR–
 - Press **0** for **BASE 0**, **1-9** for **HANDSET 1-9**, **TONE ✕** and **0** for **HANDSET 10**, **TONE ✕** and **1** for **HANDSET 11** or **TONE ✕** and **2** for **HANDSET 12**.
 - OR–
 - Press **TONE ✕** and then **#** (pound key) to call all handsets.
 The telephone base displays **Calling HANDSET X**. The destination handset rings and displays **BASE 0 is calling**.
3. To answer the call on the other handset, press **HOME**. The outside call is still on hold and both the handset and the telephone base now show **Intercom**. You can now have a private conversation between the cordless handset and the telephone base.
4. From this intercom call, you have the following options:
 - You can transfer the call. Press **OPTION** and then **SELECT** to choose **Transfer** on the telephone base. The telephone base displays **Call transferred**. The destination handset automatically connects to the outside call.
 - You can let the other handset join you on the outside call in a three-way conversation. Press **OPTION**, highlight **Share call**, and press **SELECT**.
 - You can end the intercom call and continue the outside call on the telephone base. Press **CANCEL** or **END** on the destination handset; or put it in the charger. The destination handset displays **Intercom ended**.



iNOTES:

- To cancel the transfer and return to the external call before the intercom call is answered, press **CANCEL** on the telephone base.
- If the other handset does not answer the intercom call within 100 seconds, or if the other handset is in the directory or caller ID log, or is out of range, the calling handset shows **No answer. Try again.** and returns to the outside call.

Push-to-talk (PTT)

You can directly broadcast messages from one handset or telephone base to the speakerphone of one or all other handsets. Any handset called can respond by pressing **PUSH TO TALK** or **PTT** on the telephone base to begin a two-way communication. If only one device is available or registered, the screen shows **PTT requires two handsets** when you press **PUSH TO TALK**.



- Only one handset can talk at a time. To do so, press and hold the **PUSH TO TALK** button.
- You must release **PUSH TO TALK**, so the other person can respond.
- Only one PTT can be active at a time.
- While PTT is in use between handsets or telephone base, other handsets cannot use the intercom feature but can access the answering system.
- When you attempt to place a PTT call to another handset which is accessing the answering system, your handset displays **Not available at this time**.

PTT on/off

You can turn PTT on or off on each handset.

- When on, the handset can begin and receive PTT calls.
- When off, the handset can begin PTT calls but will not receive PTT calls from other handset(s). The idle handset displays **No Incoming PTT**.
- When you attempt to place a PTT call to another handset that has the PTT feature turned off, your handset displays **Not available at this time**.



To turn PTT on or off:

Using a cordless handset:

1. Press **PUSH TO TALK** when the handset is not in use. The **PUSH TO TALK** menu displays.
2. Press **CID** or **DIR** to highlight **PTT On/Off**, then press **SELECT**.
3. Press **CID** or **DIR** to highlight **On** or **Off**, then press **SELECT** to save. You hear a confirmation tone.



Push-to-talk (PTT)

Using the telephone base:

1. Press **PTT** when the handset is not in use. The **PUSH TO TALK** menu displays.
2. Press **▼CID** or **▲DIR** to highlight **PTT On/Off**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **On** or **Off**, then press **SELECT** to save. You hear a confirmation tone.



PTT to a single handset

Using a cordless handset:

1. You have two ways to begin a PTT call:
 - If you have one handset, press and hold **PUSH TO TALK** when the handset is not in use.

-OR-

 - If you have more than one handset, press **PUSH TO TALK** when the handset is not in use. Then use the dialing keys to enter a handset number (**0** for telephone base, **1-9** for handsets 1-9, **-tone X** and **0** for handset 10, **-tone X** and **1** for handset 11 or **-tone X** and **2** for handset 12), or press **CID▼** or **▲DIR** to scroll to the desired handset or the telephone base, then press **SELECT** or **PUSH TO TALK** to create the push-to-talk session.
2. Your handset displays **Connecting to HANDSET X...** or **Connecting to BASE 0...** for a few seconds. When the connection is made, both your and the destination handsets display **Press and hold [PTT] to talk** and beep once.
3. Press and hold **PUSH TO TALK** on your handset. A chirp indicates your microphone is on. Speak towards the handset. Your voice is broadcast to the destination handset. While you are speaking, the handset displays **PTT To HANDSET X** (X represents the destination handset number) or **PTT To BASE 0**.
4. Release **PUSH TO TALK** after speaking. Both handsets beep once again. After the handsets beep, you can press and hold **PUSH TO TALK** to continue speaking or the destination handsets can respond (see **Answer a PTT call** on page 84).
5. To end the PTT call, press **OFF/CANCEL** or **END**. The handset displays **Push to talk Ended** for a few seconds.

-OR-

Place the handset in the telephone base or charger to end the PTT call.

i **NOTE:** After **PUSH TO TALK** is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** within 10 seconds, the PTT call ends automatically.

Push-to-talk (PTT)

Using the telephone base:

1. You have two ways to begin a PTT call:
 - If you have one handset, press and hold **PTT** when the telephone base is not in use.
 - OR-
 - If you have more than one handset, press **PTT** when the telephone base is not in use. Then use the dialing keys to enter a handset number (**1-9** for handsets 1-9, **TONE X** and **0** for handset 10, **TONE X** and **1** for handset 11 or **TONE X** and **2** for handset 12), or press **▼CID** or **▲DIR** to scroll to the desired handset then press **SELECT** or **PTT** to create the push-to-talk session.
2. Your handset displays **Connecting to HANDSET X...** for a few seconds. When the connection is made, both screens display **Press and hold [PTT] to talk** and beep once.
3. Press and hold **PTT** on the telephone base. A chirp indicates your microphone is on. Speak towards the **MIC**. Your voice is broadcast to the destination handset. While you are speaking, the telephone base displays **PTT To HANDSET X** (X represents the destination handset number).
4. Release **PUSH TO TALK** after speaking. Both handsets beep once again. After the handsets beep, you can press and hold **PUSH TO TALK** to continue speaking or the destination handsets can respond (see **Answer a PTT call** on page 84).
5. To end the PTT call, press **CANCEL** or **END**. The handset displays **Push to talk Ended** for a few seconds.

i **NOTE:** After **PTT** is released, the PTT call remains open for a short time. If no one presses **PTT** within 10 seconds, the PTT call ends automatically.

Push-to-talk (PTT)

PTT to a group of handsets

When there are multiple handsets registered to the phone system, PTT supports one-to-group calls. PTT supports a maximum of one-to-four calls when two to five handsets are registered, and a maximum of one-to-three calls when six or more handsets are registered. The first four registered handsets will be able to use this feature. Other handsets can only use PTT for one-to-one calls.

Using a cordless handset:

1. To begin a PTT call to a group of handsets:

- Press and hold **PUSH TO TALK** when the handset is not in use.


-OR-

- Press **PUSH TO TALK** when the handset is not in use. Press **TONE X** and **#**, or press **CID**▼ or **▲DIR** to highlight **Group** then press **SELECT** or **PUSH TO TALK**.

Your handset displays **Connecting to group...** for a few seconds. When the connection is made, both your and the destination handsets display **Press and hold [PTT] to talk** and beep once.


2. Press and hold **PUSH TO TALK** on your handset. A chirp indicates your microphone is on. Speak towards the handset. Your voice is broadcast to the destination handset. While you are speaking, the handset displays **PTT To handset X** (X represents the destination handset numbers).

3. Release **PUSH TO TALK** after speaking. All handsets beep once again. After the handsets beep, you can press and hold **PUSH TO TALK** to continue speaking or the destination handsets can respond (see **Answer a PTT call** on page 84).

4. Press  **OFF/CANCEL** or **END** to end the PTT call. The handset displays **Push to talk Ended** for a few seconds.

-OR-

Place the handset in the telephone base or charger to end the PTT call.

 **NOTE:** After **PUSH TO TALK** is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** within 10 seconds, the PTT call ends automatically.

Push-to-talk (PTT)

Using the telephone base:

1. To begin a PTT call to a group of handsets:


- Press and hold **PTT** when the telephone base is not in use.

-OR-

- Press **PTT** when the telephone base is not in use. Press **TONE** \times and **#**, or press **▼CID** or **▲DIR** to highlight **Group** then press **SELECT** or **PTT**.

Your screen displays **Connecting to group...** for a few seconds. When the connection is made, both screens display **Press and hold [PTT] to talk** and beep once.

2. Press and hold **PTT** on your handset. A chirp indicates your microphone is on. Speak towards the **MIC**. Your voice is broadcast to the destination handset. While you are speaking, the screen displays **PTT To handset X** (**X** represents the destination handset numbers).
3. Release **PTT** after speaking. All handsets beep once again. After the handsets beep, you can press and hold **PTT** to continue speaking or the destination handsets can respond (see **Answer a PTT call** on page 84).
4. Press **CANCEL** or **END** to end the PTT call. The handset displays **Push to talk Ended** for a few seconds.

 **NOTE:** After **PTT** is released, the PTT call remains open for a short time. If no one presses **PTT** within 10 seconds, the PTT call ends automatically.

Push-to-talk (PTT)

Answer a PTT call

You can respond to a PTT call whenever the speakerphone light is off, as described below.

Using a cordless handset:

1. When your handset receives a PTT call, the handset beeps and displays **Press and hold [PTT] to talk**.
2. When someone else is speaking, your speakerphone light is on, and your handset displays **PTT From HANDSET X To handset: Y** (the first **X** represents the initiating handset number and **Y** represents your handset number; a maximum of four handset numbers appear).
3. When your speakerphone light is off (the handset displays **Press and hold [PTT] to talk**), you hear a beep. Press and hold **PUSH TO TALK** on your handset. When you hear a chirp, speak towards the handset.
 - While you are speaking, your handset displays **PTT To handset X** (**X** represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear).
 - Your voice is broadcast to all destination handsets.

Release **PUSH TO TALK** when you finish speaking. Your handset will beep. After the beep, if your speakerphone light is off, you can press and hold **PUSH TO TALK** to continue speaking or the destination handsets can respond.

Using the telephone base:

1. When the telephone base receives a PTT call, the telephone base beeps and displays **Press and hold [PTT] to talk**.
2. When someone else is speaking, the telephone base displays **PTT From HANDSET X To base & HS: Y** (the first **X** represents the initiating handset number and **Y** represents your handset number; a maximum of four handset numbers appear).
3. When the telephone base displays **Press and hold [PTT] to talk**, you hear a beep. Press and hold **PTT** on your handset. When you hear a chirp, speak towards the handset.
 - While you are speaking, your handset displays **PTT To handset X** (**X** represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear).
 - Your voice is broadcast to all destination handsets.

Release **PTT** when you finish speaking. Your handset will beep. After the beep, if your speakerphone light is off, you can press and hold **PTT** to continue speaking or the destination handsets can respond.

Push-to-talk (PTT)

Change a one-to-one PTT call to an intercom call

You can convert a one-to-one PTT conversation to an intercom call.

Using a cordless handset:

1. When your handset displays **Press and hold [PTT] to talk**, press **INTCOM**. Your handset displays **Switch to Intercom?** Press **SELECT** to confirm.
 - If you have a one handset, your handset displays **Calling other handset** or **Calling base**. The destination handset temporarily displays **Push to talk Ended** and then **Other handset is calling** or **Base is calling**.
 - If you have more than one handset, your handset displays **Calling HANDSET Y** (Y represents the destination handset number) or **Calling BASE 0**. The destination handset temporarily displays **Push to talk Ended** and then **HANDSET X is calling** (X represents the originating handset number) or **BASE 0 is calling**.
2. On the destination handset, press **HOME/FLASH** or **)/SPEAKER** to answer the intercom call. Both handsets now display **Intercom**.
3. To end the intercom call, press **OFF/CANCEL**, **END** or place the handset in the telephone base or charger. Both handsets display **Intercom ended**.

Using the telephone base:

1. When your handset displays **Press and hold [PTT] to talk**, press **INTCOM**. The telephone base displays **Switch to Intercom?** Press **SELECT**.
 - If you have a two-handset system, your handset displays **Calling other handset** or **Calling base**. The destination handset temporarily displays **Push to talk Ended** and then **Other handset is calling** or **Base is calling**.
 - If you have three or more handsets, the telephone base displays **Calling HANDSET Y** (Y represents the destination handset number) or **Calling BASE 0**. The destination handset temporarily displays **Push to talk Ended** and then **HANDSET X is calling** (X represents the originating handset number) or **BASE 0 is calling**.
2. On the destination handset, press **HOME/FLASH** or **)/SPEAKER** to answer the intercom call. Both screens now display **Intercom**.
3. To end the intercom call, press **CANCEL** or **END** on the telephone base. Both handsets display **Intercom ended**.


Push-to-talk (PTT)


End a PTT call

- For a one-to-one PTT call, both the originating and destination handsets can end the PTT call.
- For one-to-group PTT calls, the initiating handset can end the PTT call for the group of handsets on that PTT call. If any one of the destination handsets leaves the PTT call, the call continues until all participants or the initiator hangs up.

To end or leave PTT:

Using a cordless handset:

Press  **OFF/CANCEL**, **END** or place the handset in the telephone base or charger. The handset displays **Push to talk Ended**.
















 **NOTES:** After **PUSH TO TALK** is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** within 10 seconds, the PTT call ends automatically.

Using a cordless handset:

Press **CANCEL** or **END**. The telephone base displays **Push to talk Ended**.

Answer an incoming call during PTT

When you receive an incoming outside call during PTT, there is a call waiting tone. The caller ID is displayed with PTT screen alternately.

- During a one-to-one PTT call, press  **HOME/FLASH** or  **CELLULAR** on the originating or destination handset, or press  **HOME** or  **CELLULAR** on the telephone base. The PTT call ends automatically and the outside call is answered.
- During a one-to-group PTT call, press  **HOME/FLASH** or  **CELLULAR** on the originating handset, or press  **HOME** or  **CELLULAR** on the telephone base. The PTT call ends automatically and the outside call is answered.
- During a one-to-group PTT call, press  **HOME/FLASH** or  **CELLULAR** on any one of the destination handsets, or press  **HOME** or  **CELLULAR** on the telephone base, and that handset or telephone base answers the outside call. The PTT call continues for the rest of the PTT participants.
- To leave the PTT call without answering the incoming call, press  **OFF/CANCEL** on the handset, or press  **HOME**,  **CELLULAR** or **CANCEL** on the telephone base. The telephone continues to ring.

Push-to-talk (PTT)

Make an outgoing call during PTT

- During a one-to-one PTT call, press **HOME/FLASH** or **CELLULAR**, or press **HOME** or **CELLULAR** on the telephone base to get a dial tone. The PTT call ends automatically.
- During a one-to-group PTT call, press **HOME/FLASH** or **CELLULAR** on the originating handset, or press **HOME** or **CELLULAR** on the telephone base. The PTT call ends automatically and you get a dial tone.
- During a one-to-group PTT call, press **HOME/FLASH** or **CELLULAR** on any one of the destination handsets , or press **HOME** or **CELLULAR** on the telephone base, and that handset or telephone base gets a dial tone. The PTT call continues for the rest of the PTT participants.

About the directory

The home directory stores up to 200 entries with up to 30 digits for each phone number and 15 characters for each name. Each of the downloaded directories stores up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

- Directory entries are stored at the telephone base and shared by all system handsets. Any changes made on one handset apply to all.
- Only one handset can review the directory at a time. If another handset tries to enter the directory, its screen shows **Not available at this time.**
- When there are no records in the directory, the screen shows **Directory empty.**
- When the directory is full and you try to save an entry, the screen shows **Directory full.**
- When you try to save a number already stored in the directory, the screen shows **Already saved.**

All of the instructions on pages 89-103 for the directories apply to the home directory and all downloaded directories. Creating a new entry on page 89 only applies to the home directory.

You cannot create new entries in your downloaded directories from the **TL96271/TL96371/TL96471** handset. Entries must be downloaded from your cell phone (see **Download directory** on pages 27-28).

Create and review entries


Create a new entry in the home directory

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID▼** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **OPTION** to select **Home**.
4. Press **SELECT** to choose **Add contact**. The screen displays **ENTER NUMBER**.
5. Use the dialing keys to enter a telephone number.
 - Press **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press **CID▼** or **▲DIR** to move the cursor to the right or left.
 - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).

-OR-

Copy a number from the redial list.

- Press **REDIAL/PAUSE** and then **CID▼**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse for a number. Press **INSERT** to copy the displayed number.
6. Press **NEXT**.
 7. Press **CID▼** or **▲DIR** to select one of the following types:
 - Home
 - Cell
 - Work
 - Other
 8. Press **NEXT**. The screen displays **ENTER NAME**.
 9. Use the dialing keys (see page 91) to enter the name.
 - Press **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press **CID▼** or **▲DIR** to move the cursor to the right or left.
 10. Press **SAVE** to confirm and the screen shows **Saved**. You hear a confirmation tone.

 **NOTE:** You cannot create new entries in your downloaded directories from your **TL96271/TL96371/TL96471** handsets. Entries must be downloaded from your cell phone (see **Download directory** on pages 27-28).

Create and review entries

Using the telephone base:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **OPTION** to select **Home**.
4. Press **SELECT** to choose **Add contact**. The screen displays **ENTER NUMBER**.
5. Use the dialing keys to enter a telephone number.
 - Press **DELETE/X** to erase a digit.
 - Press and hold **DELETE/X** to erase all digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the right or left.
 - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).

-OR-


Copy a number from the redial list.

- Press **REDIAL/PAUSE** and then **▼CID** or **▲DIR** or **REDIAL/PAUSE** repeatedly to browse for a number. Press **INSERT** to copy the displayed number.
6. Press **NEXT**.
 7. Press **▼CID** or **▲DIR** to select one of the following types:
 - Home
 - Cell
 - Work
 - Other
 8. Press **NEXT**. The screen displays **ENTER NAME**.
 9. Use the dialing keys (see page 91) to enter a name.
 - Press **DELETE/X** to erase a character.
 - Press and hold **DELETE/X** to erase all characters.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 10. Press **SAVE** to confirm and the screen shows **Saved**. You hear a confirmation tone.

i **NOTE:** You cannot create new entries in your downloaded directories from your **TL96271/TL96371/TL96471**. Entries must be downloaded from your cell phone (see **Download directory** on pages 27-28).

Create and review entries

Number key	Characters by number of key presses										
	1	2	3	4	5	6	7	8	9	10	11
1	1	.	-	'	()	*	#	&	/	,
2	A	B	C	a	b	c	2				
3	D	E	F	d	e	f	3				
4	G	H	I	g	h	i	4				
5	J	K	L	j	k	l	5				
6	M	N	O	m	n	o	6				
7	P	Q	R	S	p	q	r	s	7		
8	T	U	V	t	u	v	8				
9	W	X	Y	Z	w	x	y	z	9		
0	Space	0									
*											
#											

 **NOTE:** When entering a name in the directory, the first letter of each word is automatically capitalized.

Create and review entries

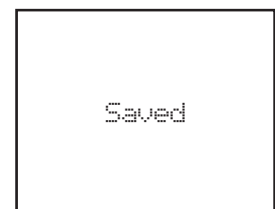
Add a predialed telephone number to the directory

You can save a predialed telephone number to the directory.

To add a predialed telephone number:

Using a cordless handset:

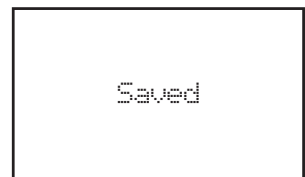
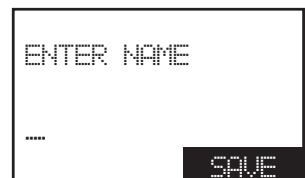
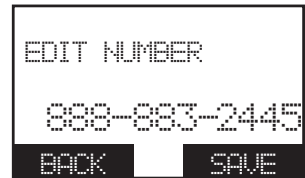
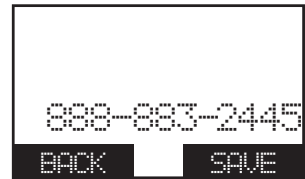
1. Enter the telephone number in idle mode (see Step 5 in **Create a new entry in the home directory** on page 89).
2. Press **SAVE** to move on to the number (see Step 3 in **Edit a directory entry** on page 97) and then press **NEXT**.
3. Press **CID** or **DIR** to select one of the following types:
 - Home
 - Cell
 - Work
 - Other
4. Press **NEXT**. The screen displays **ENTER NAME**.
5. Use the dialing keys (see page 91) to enter the name.
 - Press **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press **CID** or **DIR** to move the cursor to the right or left.
6. Press **SAVE** and the screen shows **Saved**. You hear a confirmation tone.



Create and review entries

Using the telephone base:

1. Enter the telephone number in idle mode (see Step 5 in **Create a new entry in the home directory** on page 89).
2. Press **SAVE** to move on to the number (see Step 3 in **Edit a directory entry** on page 97) and then press **NEXT**.
3. Press **▼CID** or **▲DIR** to select one of the following types:
 - Home
 - Cell
 - Work
 - Other
4. Press **NEXT**. The screen displays **ENTER NAME**.
5. Use the dialing keys (see page 91) to enter a name.
 - Press **DELETE/X** to erase a character.
 - Press and hold **DELETE/X** to erase all characters.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
6. Press **SAVE** and the screen shows **Saved**. You hear a confirmation tone.



Review the directory

Entries are sorted alphabetically.

To review the directory:

Using a cordless handset:

1. Press **▲DIR** in idle mode.
2. Press **CID▼** or **▲DIR** to highlight a directory, then press **REVIEW**.
3. Press **CID▼** or **▲DIR** to browse.

-OR-

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID▼** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight a directory, then press **REVIEW**.
4. Press **CID▼** or **▲DIR** to browse.

-OR-

1. Press **OPTION** while on call.
2. Press **CID▼** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight a directory, then press **REVIEW**.
4. Press **CID▼** or **▲DIR** to browse.

Using the telephone base:


1. Press **▲DIR** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight a directory, then press **REVIEW**.
3. Press **▼CID** or **▲DIR** to browse.

-OR-

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight a directory, then press **REVIEW**.
4. Press **▼CID** or **▲DIR** to browse.

-OR-

1. Press **OPTION** while on call.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight a directory, then press **REVIEW**.
4. Press **▼CID** or **▲DIR** to browse.


 **NOTE:** When the desired entry displays, press **#** on the handset or telephone base repeatedly to show different dialing options.

3-character alphabetical search

You can use the enhanced 3-character search to find your contacts quickly and efficiently.

To start the search:

1. Follow the steps in **Review the directory** on the previous page to enter the directory.
2. When an entry appears, use the dialing keys to enter the letters associated with the name (see page 91). You can enter up to three letters for the search. The letters will show at the top left hand corner of the screen. After you have entered one to three letters, the system starts searching in the directory. If there is no name matching the letter(s) entered, the next closest match in alphabetical order appears. If necessary, press **CID▼** or **▲DIR** on the handset, or **▼CID** or **▲DIR** on the telephone base to browse.

 **NOTE:** The cursor automatically moves to the next position two seconds after you enter a letter. If you do not enter another letter in the coming two seconds, the system starts searching in the directory.

Dial, edit or delete a directory

Dial a directory entry

You can dial a directory entry on any line.

To dial a directory entry:

1. Search for the desired entry in the directory (see **Review the directory** and **3-character alphabetical search** on pages 95 and 95).
2. When the desired entry appears, press **#** repeatedly on the handset or telephone base to show different dialing options.
3. When the displayed number is in the correct format, press **HOME/FLASH** or **SPEAKER** on the handset, or press **HOME** on the telephone base to use the home line Press **CELLULAR** on the handset or **CELLULAR** on the telephone base to use the cell line.

888-883-2445
1-888-883-2445
883-2445
1-883-2445

Dial, edit or delete a directory

Edit a directory entry

You may edit any directory entry. However, be aware that if you download from a cell phone again, the directory is erased and replaced with the current cell phone directory. If you have edited the downloaded entries on the **TL96271/TL96371/TL96471**, those changes are lost. To avoid losing changes made to the downloaded directory, we suggest that you edit the number in your cell phone, then download the directory.

Using a cordless handset:

1. Search for the desired entry in the directory (see **Review the directory or 3-character alphabetical search** on pages 94 or 95).
2. When the desired entry appears, press **EDIT**. The handset shows **EDIT NUMBER**.
3. Use the dialing keys to edit the number.
 - Press **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press **CID▼** or **▲DIR** to move the cursor to the right or left.
 - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
4. Press **NEXT**.
5. Press **CID▼** or **▲DIR** to select one of the following types:
 - Home
 - Cell
 - Work
 - Other
6. Press **NEXT**. The screen displays **EDIT NAME**.
7. Use the dialing keys (see page 91) to enter the name.
 - Press **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press **CID▼** or **▲DIR** to move the cursor to the right or left.
8. Press **SAVE** to confirm and the handset shows **Saved**.

Dial, edit or delete a directory

Using the telephone base:

1. Search for the desired entry in the directory (see **Review the directory** or **3-character alphabetical search** on pages 94 or 95).
2. When the desired entry appears, press **EDIT**. The handset shows **EDIT NUMBER**.
3. Use the dialing keys to edit the number.
 - Press **DELETE/X** to erase a digit.
 - Press and hold **DELETE/X** to erase all digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the right or left.
 - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
4. Press **NEXT**.
5. Press **▼CID** or **▲DIR** to select one of the following types:
 - Home
 - Cell
 - Work
 - Other
6. Press **NEXT**. The screen displays **EDIT NAME**.
7. Use the dialing keys (see page 91) to edit the name.
 - Press **DELETE/X** to erase a character.
 - Press and hold **DELETE/X** to erase all characters.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
8. Press **SAVE** to confirm and the handset shows **Saved**.

Dial, edit or delete a directory

Edit the type of a directory entry

If you only want to edit the type of a directory entry:

1. Search for the desired entry in the directory (see **Review the directory** or **3-character alphabetical search** on pages 94 or 95see **Review the directory** and **3-character alphabetical search** on pages 94 and 95).
2. When the desired entry appears, press **LABEL**. Enter the corresponding shortcut keys shown in the below table.

Type:	Press:
Home	1
Cell	2
Work	3
Other	4


-OR-

Press **CLEAR** to erase the assigned label.

Delete a directory entry

To delete an entry:

1. Search for the desired entry in the directory (see **Review the directory** or **3-character alphabetical search** on pages 94 or 95).
2. When the desired entry appears, press **MUTE/DELETE** on the handset or **DELETE/X** telephone base. The screen displays **Delete contact?** and the name of the entry. Press **YES** to confirm.
3. The screen displays **Contact deleted** and then the next alphabetical entry in the directory. You hear a confirmation tone.

 **NOTE:** Once a directory entry is deleted, it cannot be retrieved.

Dial, edit or delete a directory

Remove a downloaded directory

Using a cordless handset:

1. Search for the desired downloaded directory in the directory menu (see **Review the directory** on page 94).
2. When the desired downloaded directory is chosen, press **OPTION**, then press **CID**▼ or **DIR**▲ to highlight **Remove dir**.
3. Press **SELECT**. The screen displays **Directory Cell Phone A will be erased**. Press **YES** to confirm.
4. The handset displays **Erasing directory...** and then **Directory removed**. You hear a confirmation tone.

Using the telephone base:

1. Search for the desired downloaded directory in the directory menu (see **Review the directory** on page 94).
2. When the desired downloaded directory is chosen, press **OPTION**, then press ▼**CID** or ▲**DIR** to highlight **Remove dir**.
3. Press **SELECT**. The screen displays **Directory Cell Phone A will be erased**. Press **YES** to confirm.
4. The handset displays **Erasing directory...** and then **Directory removed**. You hear a confirmation tone.

Store a speed dial directory entry

You can assign 10 of your director entries to a speed dial location (**0-9**). The speed dial entries are shared by all handsets.

Up to 10 speed dial entries can be stored. The speed dial number must be created from an existing entry in the Home or Bluetooth directory.

Using a cordless handset:

1. Press **MENU** on handset when it is not in use.
2. Press **CID**▼ or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Speed dial**, then press **REVIEW**.
4. Press **CID**▼ or **▲DIR** to highlight an empty slot, then press **ASSIGN**.
5. Press **CID**▼ or **▲DIR** to highlight the desired directory, then press **REVIEW**.
6. Search for the desired entry in the directory (see **Review the directory** or **3-character alphabetical search** on pages 94 or 95). When the desired entry appears, press **ASSIGN**. You hear a confirmation tone.

Using the telephone base:

1. Press **MENU** on handset when it is not in use.
2. Press ▼**CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press ▼**CID** or **▲DIR** to highlight **Speed dial**, then press **REVIEW**.
4. Press ▼**CID** or **▲DIR** to highlight an empty slot, then press **ASSIGN**.
5. Press ▼**CID** or **▲DIR** to highlight the desired directory, then press **REVIEW**.
6. Search for the desired entry in the directory (see **Review the directory** or **3-character alphabetical search** on pages 94 or 95). When the desired entry appears, press **ASSIGN**. You hear a confirmation tone.

Review the speed dial directory

Using a cordless handset:

1. Press **MENU** when the handset is not in use.
2. Press **CID▼** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight **Speed dial**, then press **REVIEW**.
4. Press **CID▼** or **▲DIR** to browse.

Using the telephone base:

1. Press **MENU** when the telephone base is not in use.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to select **Speed dial**, then press **REVIEW**.
4. Press **▼CID** or **▲DIR** to browse.

Dial a speed dial entry

Using a cordless handset:

1. Press and hold a desired speed dial slot (**0-9**).
2. Press **HOME/FLASH** or **▶)/SPEAKER** to use the home line, or **☎CELLULAR** to use the cell line.

Using the telephone base:

1. Press and hold a desired speed dial slot (**0-9**).
2. Press **HOME** to use the home line, or **☎CELLULAR** to use the cell line.

Reassign a speed dial entry

Using a cordless handset:

1. Press **MENU** in idle mode.
2. Press **CID▼** or **▲DIR** to highlight **Directory** and then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight **Speed dial**, then press **REVIEW**.
4. Press **CID▼** or **▲DIR** to highlight the desired slot.
5. Press **ASSIGN**. The handset displays the directory at the current assigned entry.
6. Search for the desired entry in the directory (see **Review the directory** or **3-character alphabetical search** on pages 94 or 95). When the desired entry appears, press **ASSIGN**.
7. The handset displays **Entry B replaces Entry A Accept?** Press **YES** to confirm. You hear a confirmation tone.

Speed dial directory

Using the telephone base:

1. Press **MENU** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Directory** and then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Speed dial**, then press **REVIEW**.
4. Press **▼CID** or **▲DIR** to highlight the desired slot.
5. Press **ASSIGN**. The handset displays the directory at the current assigned entry.
6. Search for the desired entry in the directory (see **Review the directory** or **3-character alphabetical search** pages 94 or 95). When the desired entry appears, press **ASSIGN**.
7. The handset displays **Entry B replaces Entry A Accept?** Press **YES** to confirm. You hear a confirmation tone.

Delete a speed dial entry

Using a cordless handset:

1. Press **MENU** in idle mode.
2. Press **CID▼** or **▲DIR** to highlight **Directory** and then press **SELECT**.
3. Press **CID▼** or **▲DIR** to highlight **Speed dial**, then press **REVIEW**.
4. Press **CID▼** or **▲DIR** to highlight assigned slot, then press **MUTE/DELETE**.
5. The handset displays **Delete Entry A speed dial assignment?** Press **YES** to confirm. You hear a confirmation tone.

Using the telephone base:

1. Press **MENU** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Directory** and then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Speed dial**, then press **REVIEW**.
4. Press **▼CID** or **▲DIR** to highlight assigned slot, then press **MUTE/DELETE**.
5. The handset displays **Delete Entry A speed dial assignment?** Press **YES** to confirm. You hear a confirmation tone.

 **NOTE:** Deleting a speed dial entry does not affect the directory entry.

About caller ID

This product supports caller ID services provided by most telephone service providers. Caller ID allows you to see the name, number, date and time of calls. The available caller ID information will appear after the first or second ring. Caller ID from the home line allows you to see the name, number, date and time of the incoming calls. The caller ID may appear differently if the caller is matched to a directory entry (see **Memory match** on page 105).

Information about caller ID with call waiting

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even while on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

- You have both caller ID and call waiting, but as separate services (you may need to combine these services).
- You have only caller ID service, or only call waiting service.
- You don't subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

Caller ID information is available only if both you and the caller are in areas offering caller ID service, and if both telephone service providers use compatible equipment.


The caller ID information may not be available for every incoming call. The callers may intentionally block their names and/or telephone numbers. A caller ID log entry can show a maximum number of 15 digits.



i **NOTE:** You can use this product with regular caller ID service, or you can use this product's other features without subscribing to caller ID or combined caller ID with call waiting service.

How the caller ID history (caller ID log) works


The telephone stores caller ID information about the last 50 incoming calls in the telephone base. Entries are stored in reverse chronological order. The phone deletes the oldest entry when the log is full to make room for new calls. This information is common to all handsets, so changes made using any handset are reflected in all other handsets. If you answer a call before the information appears on the screen, it does not show in the caller ID history.

 **NOTE:** If the phone number has more than 15 digits, it will not be saved or shown in the caller ID log.

Memory match

If the incoming telephone number matches the last seven digits of a telephone number in your directory, the name that appears on the screen matches the corresponding name in your directory.

For example, if Christine Smith calls, her name appears as **Chris** if this is how you entered it into your directory.

 **NOTE:** The number you see on your caller ID is in the format sent by the telephone service provider. It usually delivers 10-digit telephone numbers (area code plus telephone number). If the last seven digits of the incoming telephone number do not match a number in your directory, the name appears as it is delivered by the telephone service provider.

Caller ID operation

Review the caller ID log

Review the caller ID history to find out who called, to easily return a call, or to copy the caller's name and number into your directory. **Caller ID log empty** appears if there are no records in the caller ID log.

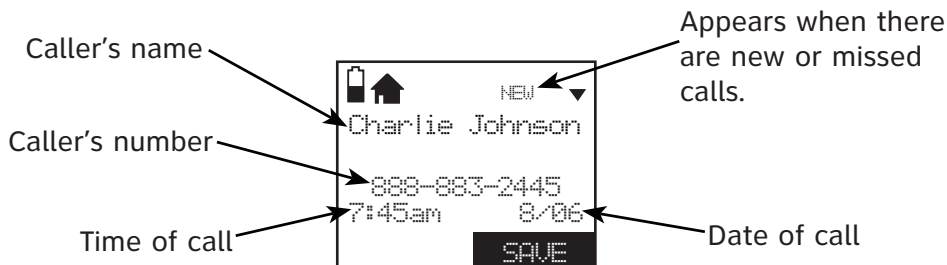
Using a cordless handset:

1. When a handset is in idle mode, press **CID** to review the caller ID history in reverse chronological order starting with the most recent call.

-OR-

You can also review the caller ID history by pressing **MENU**, then press **CID** or **DIR** to scroll to **Caller ID log**, then press **SELECT**.

2. Press **CID** or **DIR** to highlight the desired line (home or cell), then press **REVIEW**.
3. Press **CID** or **DIR** to browse.



Caller ID operation

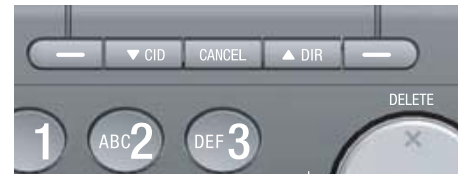
Using the telephone base:

1. When the telephone base is in idle mode, press **▼CID** to review the caller ID history in reverse chronological order starting with the most recent call.

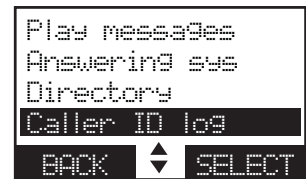


-OR-

You can also review the caller ID history by pressing **MENU**, then press **▼CID** or **▲DIR** to scroll to **Caller ID log**, then press **SELECT**.



2. Press **▼CID** or **▲DIR** to highlight the desired line (home or cell), then press **REVIEW**.
3. Press **▼CID** or **▲DIR** to browse.



i NOTE: Only use one handset or the telephone base can review the caller ID history at a time. If another handset or the telephone base tries to enter the caller ID log, it shows **Not available at this time**.



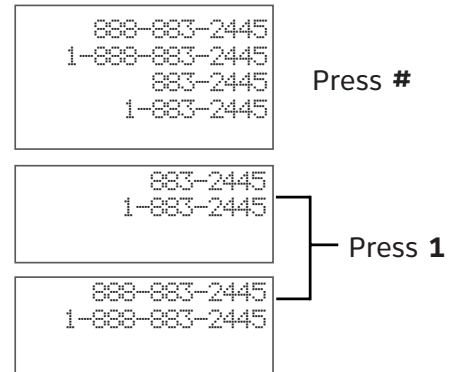
Caller ID operation

View dialing options

Although the caller ID log entries may contain 10 digits (the area code plus the seven-digit number), in some areas, you may need to dial only the seven digits, or **1** plus the seven digits, or **1** plus the area code plus the seven digits. You can change the number of digits that you dial from the caller ID log or store to the directory.

While reviewing the caller ID log, press **#** repeatedly to show different dialing options for local and long distance numbers before dialing or saving the telephone number in the directory.

Press **1** repeatedly if you need to add or remove 1 in front of the telephone number before dialing or saving it in the directory.



When the number shows the correct format for dialing:

- Press **HOME/FLASH** or **SPEAKER** on the handset, or **HOME** on the telephone base to call the number using the home line.

-OR-

Press **CELLULAR** on the handset or **CELLULAR** on the telephone base to call the number using the cell line.

Dial a caller ID log entry

Using a cordless handset:

1. Search for the desired entry in the caller ID log (see **Review the caller ID log** on page 106).
2. When the desired entry is displayed and is in the correct format for dialing, press **HOME/FLASH** or **SPEAKER** to use the home line, or **CELLULAR** to use the cell line.

Use the telephone base:

1. Search for the desired entry in the caller ID log (see **Review the caller ID log** on page 107).
2. When the desired entry is displayed and is in the correct format for dialing, press **HOME** to use the home line. Press **CELLULAR** to use the cell line.

Save a caller ID log entry to the directory

Caller ID log entries can only be saved to the **Home** directory.

To save a caller ID log entry:

Using a cordless handset:

1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 106).
2. When the desired entry appears, press **#** repeatedly to show different dialing options.
3. When the number is in the correct format, press **SAVE**. The handset shows **EDIT NUMBER**.
4. Use the dialing keys to edit the number.
 - Press **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press **CID▼** or **▲DIR** to move the cursor to the right or left.
 - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
5. Press **NEXT**.
6. Press **CID▼** or **▲DIR** to highlight one of the following types:
 - Home
 - Cell
 - Work
 - Other
7. Press **NEXT**. The handset displays **EDIT NAME**.
8. Use the dialing keys (see page 91) to edit the name.
 - Press **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press **CID▼** or **▲DIR** to move the cursor to the right or left.
 - Press **TONE ✕** to toggle the name order. For example, Robert Brown becomes Brown Robert when you press **TONE ✕**.
9. Press **SAVE** to confirm and the handset shows **Saved**. You hear a confirmation tone.

Caller ID operation

Using the telephone base:

1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 107).
2. When the desired entry appears, press **#** repeatedly to show different dialing options.
3. When the number is in the correct format, press **SAVE**. The telephone base shows **EDIT NUMBER**.
4. Use the dialing keys to edit the number.
 - Press **DELETE/X** to erase a digit.
 - Press and hold **DELETE/X** to erase all digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the right or left.
 - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
5. Press **NEXT**.
6. Press **▼CID** or **▲DIR** to highlight one of the following types:
 - Home
 - Cell
 - Work
 - Other
7. Press **NEXT**. The telephone base screen displays **EDIT NAME**.
8. Use the dialing keys (see page 91) to edit the name.
 - Press **DELETE/X** to erase a character.
 - Press and hold **DELETE/X** to erase all characters.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **TONE X** to toggle the name order. For example, Robert Brown becomes Brown Robert when you press **TONE X**.
9. Press **SAVE** to confirm and the telephone base screen shows **Saved**. You hear a confirmation tone.

NOTES:

- If the name received from the telephone service provider is in all capital letters, the first letter of every word remains a capital letter. However, the next letter after the prefix "Mac", "Mc", or "O", is kept as a capital letter. For example, the "D" in "MacDonald" is kept as a capital letter.
- When you try to save a caller ID entry without any caller ID information, the screen displays **Unable to save**.
- When you try to save a number already stored in the directory, the screen shows **Already saved**.

Caller ID operation

Delete from the caller ID log

To delete a single entry:

1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 106 or page 107).
2. When the desired entry is displayed, press **MUTE/DELETE** on the handset or press **DELETE/X** on the telephone base. The screen shows the previous caller ID log entry. You hear a confirmation tone.

To delete all entries:

Using a cordless handset:

1. Press **CID**▼ on the handset in idle mode.
2. Press **ERASE**. If you choose the home caller ID log, the handset displays **Delete all Home Calls?**. If you choose a cell phone caller ID log, the handset displays **Delete all Cell phone A calls?**. Press **YES** to confirm. You hear a confirmation tone.



-OR-

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Caller ID log**, then press **SELECT**.
3. Press **ERASE**. If you choose the home caller ID log, the handset displays **Delete all Home Calls?**. If you choose a cell phone caller ID log, the handset displays **Delete all Cell phone A calls?**. Press **YES** to confirm. You hear a confirmation tone.

Using the telephone base:

1. Press **▼CID** on the telephone base in idle mode.
2. Press **ERASE**. If you choose the home caller ID log, the handset displays **Delete all Home Calls?**. If you choose a cell phone caller ID log, the telephone base screen displays **Delete all Cell phone A calls?**. Press **YES** to confirm. You hear a confirmation tone.



-OR-

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Caller ID log**, then press **SELECT**.
3. Press **ERASE**. If you choose the home caller ID log, the telephone base screen displays **Delete all Home Calls?**. If you choose a cell phone caller ID log, the telephone base displays **Delete all Cell phone A calls?**. Press **YES** to confirm. You hear a confirmation tone.

Caller ID operation

Reasons for missing caller ID information

There are occasions when other information or no information shows for various reasons:

On-screen message	Reason
L	It is a long distance call.
Private name	The caller prefers not to show the name.
Private number	The caller prefers not to show the phone number.
Private caller	The caller prefers not to show the phone number and name.
Unknown name	Your telephone service provider cannot determine the caller's name.
Unknown number	Your telephone service provider cannot determine the caller's number.
Unknown caller	No information is available about this caller.

Answering system settings

Answer ON/OFF

If you turn the answering system on, it answers calls and records messages only on the home line. If your paired cell phone has voicemail, callers can leave messages with that voicemail service.

If your answering system is turned off and you change any of its settings, the answering system automatically turns on again the screen displays **Calls will be answered.**

When the answering system is turned on, the **ANS ON** light on the telephone base is on and both screens display **ANS ON.**

To turn the answering system on or off:

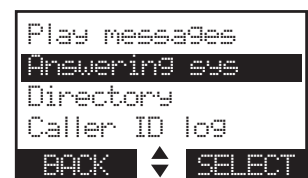
Using the telephone base:

Press **ANS ON** to turn the answering system on or off. When the answering system is turned on, it announces, **"Calls will be answered."** The telephone base screen displays **Calls will be answered.** When the answering system is turned off, it announces, **"Calls will not be answered."** The telephone base screen displays **Calls will not be answered.**



-OR-

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **CID** or **DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **CID** or **DIR** to highlight **Answer ON/OFF**, then press **SELECT**.
4. Press **CID** or **DIR** to highlight **On** or **Off**, then press **SET** to save. You hear a confirmation tone.



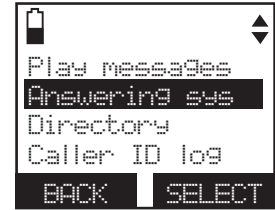
i NOTES:

- If there is no remaining recording time, the answering system announces **"Calls will not be answered."** and cannot be turned on.
- If the total recording time is less than three minutes, the answering system announces **"Less than three minutes to record."** and your screens display **Rec mem low.**
- If the answering system is off, you may press **ANS ON** on the telephone base to turn on the answering system during an incoming call. The answering system answers the call immediately if there is remaining time.

Answering system settings

Using a handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Answer ON/OFF**, then press **SELECT**.
4. Press **CID**▼ or **▲DIR** to highlight **On** or **Off**, then press **SET** to save. You hear a confirmation tone.



Announcement

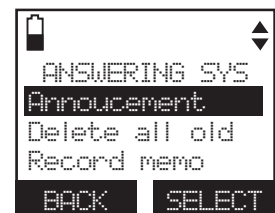
An announcement is the greeting callers hear when calls are answered by the answering system.

The telephone is preset with a greeting that answers calls with *“Hello, please leave a message after the tone.”* You can use this default announcement, or replace it with your own.

Play your announcement

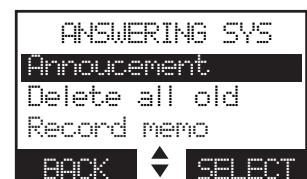
Using a cordless handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement**.
4. The handset displays **ANNOUNCEMENT**. Press **PLAY**.



Using the telephone base:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement**.
4. The telephone base screen displays **ANNOUNCEMENT**. Press **PLAY**.



Record your own announcement

Using a cordless handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID** or **DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement**.
4. The handset displays **ANNOUNCEMENT**. Press **RECORD**.
5. The handset announces, "Record after the tone. Press **STOP** when you are done." After the tone, speak towards the microphone of the handset.
6. Press **STOP** when you finish recording.
7. The handset automatically plays back the newly recorded announcement. Press **STOP** to stop the playback at any time. After the announcement playback, press **PLAY** to replay the recorded announcement, or **RECORD** to record again if desired.



Using the telephone base:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **CID** or **DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement**.
4. The telephone base screen displays **ANNOUNCEMENT**. Press **RECORD**.
5. The telephone base announces, "Record after the tone. Press **STOP** when you are done." After the tone, speak towards the microphone of the telephone base.
6. Press **STOP** when you finish recording.
7. The telephone base automatically plays back the newly recorded announcement. Press **STOP** to stop the playback at any time. After the announcement playback, press **PLAY** to replay the recorded announcement, or **RECORD** to record again if desired.



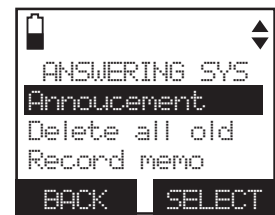
iNOTES:

- Your announcement can be up to 90 seconds in length.
- Announcements shorter than two seconds are not recorded.

Delete your announcement

Using a cordless handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID** or **DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement**.
4. The handset displays **ANNOUNCEMENT**, press **PLAY** to play the announcement.
5. While the announcement is playing, press **DELETE** to delete your own recorded announcement. The handset displays **Reset announcement to default?** Press **YES** to confirm. You hear a confirmation tone.



Using the telephone base:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **CID** or **DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Press **SELECT** again to select **Announcement**.
4. The telephone base screen displays **ANNOUNCEMENT**, press **PLAY** to play the announcement.
5. While the announcement is playing, press **DELETE** to delete your own recorded announcement. The telephone base screen displays **Reset announcement to default?** Press **YES** to confirm. You hear a confirmation tone.



Answering system settings

In the answering system setup menu, you can change the settings for call screening, number of rings, remote access code, message alert tone and recording time.

Call screening

The call screening feature lets you listen at the telephone base to a caller leaving a message. While monitoring an incoming message, you can answer the call by pressing **HOME/FLASH** or **SPEAKER** on the handset, or pressing **HOME** on the telephone base.

To change the settings:

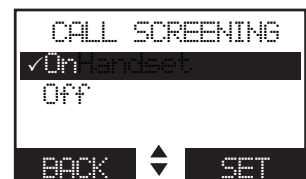
Using a cordless handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Use **CID** or **DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Use **CID** or **DIR** to scroll to **Ans sys setup**, then press **SELECT** twice to select **Call screening**.
4. Press **CID** or **DIR** to choose between **On** and **Off**, then press **SET** to save. You hear a confirmation tone.



Using the telephone base:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Use **CID** or **DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Use **CID** or **DIR** to scroll to **Ans sys setup**, then press **SELECT** twice to select **Call screening**.
4. Press **CID** or **DIR** to choose between **On** and **Off**, then press **SET** to save. You hear a confirmation tone.



i NOTE: For more information on call screening, see page 123.

Answering system settings

Number of rings

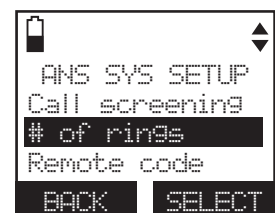
When the answering system is turned on, it answers all incoming home calls after the number of rings set. You can choose from two, three, four, five, or six rings; or toll saver. With toll saver selected, the answering system answers after two rings when you have new messages, and after four rings when you have no new messages.

This enables you to check for new messages and avoid paying unnecessary long distance charges if you are calling from out of your local area. The default number of rings is four.

To set the number of rings:

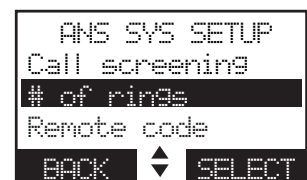
Using a cordless handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Ans sys setup**, then press **SELECT**.
4. Press **CID**▼ or **▲DIR** to highlight **# of rings**, then press **SELECT**.
5. Press **CID**▼ or **▲DIR** to choose from **6, 5, 4, 3, 2** or **Toll saver**, then press **SET** to save. You hear a confirmation tone.



Using the telephone base:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Ans sys setup**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **# of rings**, then press **SELECT**.
5. Press **▼CID** or **▲DIR** to choose from **6, 5, 4, 3, 2** or **Toll saver**, then press **SET** to save. You hear a confirmation tone.



Answering system settings

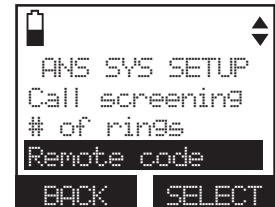
Remote access code

A two-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. You can change the code to any number from **00** to **99**.

To change the remote code:

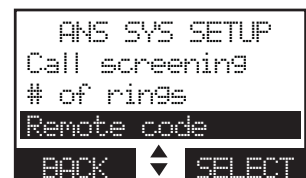
Using a cordless handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Use **CID**▼ or **▲DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Use **CID**▼ or **▲DIR** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press **CID**▼ or **▲DIR** to scroll to **Remote code**, then press **SELECT**.
5. Use the dialing keys (**0-9**) to enter a two-digit number from **00-99**.
 - Press **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press **CID**▼ or **▲DIR** to move the cursor to the right or left.
 Press **SET** to save. You hear a confirmation tone.



Using the telephone base:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to scroll to **Remote code**, then press **SELECT**.
5. Use the dialing keys (**0-9**) to enter a two-digit number from **00-99**.
 - Press **DELETE/X** to erase a digit.
 - Press and hold **DELETE/X** to erase all digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 Press **SET** to save. You hear a confirmation tone.



Answering system settings

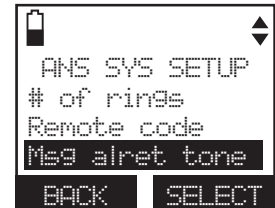
Message alert tone

When the message alert tone is set to **On**, the telephone base beeps every 10 seconds to alert you to new messages. The tone stops when all new messages have been reviewed. The default message alert tone setting is **Off**.

To change the setting:

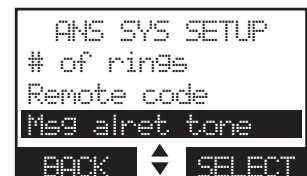
Using a cordless handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Use **CID** or **DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Use **CID** or **DIR** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press **CID** or **DIR** to scroll to **Msg alert tone**, then press **SELECT**.
5. Press **CID** or **DIR** to choose between **On** and **Off**, then press **SET** to save your setting. You hear a confirmation tone.



Using the telephone base:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Use **CID** or **DIR** to scroll to **Answering sys**, then press **SELECT**.
3. Use **CID** or **DIR** to scroll to **Ans sys setup**, then press **SELECT**.
4. Press **CID** or **DIR** to scroll to **Msg alert tone**, then press **SELECT**.
5. Press **CID** or **DIR** to choose between **On** and **Off**, then press **SET** to save your setting. You hear a confirmation tone.



i NOTE: You cannot set the message alert tone when another handset or the telephone base is accessing the answering system.

Answering system settings

Recording time

You can set the recording time limit for each incoming message. The default setting is three minutes.

To change the setting:

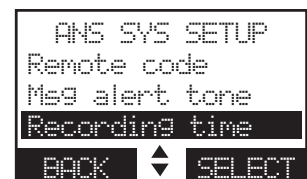
Using a cordless handset:

1. Press **MENU** on the handset when it is not in use.
2. Press **CID**▼ or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Ans sys setup**, then press **SELECT**.
4. Press **CID**▼ or **▲DIR** to highlight **Recording time**, then press **SELECT**.
5. Press **CID**▼ or **▲DIR** to choose from **3 minutes**, **2 minutes**, or **1 minute**, then press **SET** to save. You hear a confirmation tone.



Using the telephone base:

1. Press **MENU** on the telephone base when it is not in use.
2. Press **▼CID** or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Ans sys setup**, then press **SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **Recording time**, then press **SELECT**.
5. Press **▼CID** or **▲DIR** to choose from **3 minutes**, **2 minutes**, or **1 minute**, then press **SET** to save. You hear a confirmation tone.



About the answering system

Answering system and voicemail

Your telephone has separate indicators for two different types of voice messages: those recorded on its built-in answering system and those recorded in your service provider's voicemail (fees may apply). Your telephone's built-in answering system messages and voicemail messages are separate. Each alerts you to new messages differently.

If **00** and **XX New messages** display on the handsets and the message window on the telephone base flashes, there are new messages in the built-in answering system. To listen to messages recorded on your digital answering system, press **▶/■/PLAY/STOP** on the telephone base. To listen to messages with a handset, see **To listen to messages with a handset** on page 125.

If **✉** and **New voicemail** display on the handsets, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, you typically dial an access number provided by your telephone service provider, followed by a security code or PIN.

Some service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider.

To use your voicemail service rather than your answering system, turn off your answering system. To use your answering system rather than your voicemail service, contact your telephone service provider to deactivate your voicemail service.

Using the answering system and voicemail together

You can also use your telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers as described below. To learn how to program your voicemail settings, contact your telephone service provider. Then, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

About the answering system

Message capacity

The answering system can record and store up to 99 messages. Each message can be up to three minutes in length depending on the message length set (see **Recording time** on page 121). The total storage capacity for the announcement, messages and memos is approximately 14 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

Voice prompts

The system provides voice prompts to guide you through the setup procedures at the telephone base, message playback, remote access and recording outgoing announcements.

Call screening at the telephone base


If the answering system and call screening are on (see **Call screening** on page 117), the announcement and the incoming message broadcast at the telephone base when a call arrives.

During message recording, press ►/■/**PLAY/STOP** repeatedly to turn call screening on and off for this call. Press ▲**VOLUME**▼ on the telephone base to adjust the message volume. To change the call screening setting for all calls, see page 117.




During call screening, press ►/■/**PLAY/STOP** on the telephone base to turn off the call screening. If the call screening is off and the answering system has answered a call, press ►/■/**PLAY/STOP** or **VOLUME**▲ to turn on the call screening.

Call screening at the handset:


If the answering system is on and your answering system is recording a message, press **SCREEN** to screen the call on your handset and the screen displays the caller ID information. If you do not subscribe to caller ID service, the handset shows **Incoming call**.

 **NOTE:** The call screening setting does not affect the call screening on the handset.

Call intercept

When a caller is leaving a message on your answering system, you can stop recording and talk to the caller by pressing **HOME/FLASH** or **/SPEAKER** on the handset, or press **HOME** on the telephone base.

Temporarily turning off the message alert tone

Pressing any telephone base key (except **/HANDSET LOCATOR**) temporarily silences the message alert tone.

The message alert tone plays with the next incoming message.

Press any keys (except **DELETE/X**) on the telephone base **to** temporarily turn off the message alert tone. The message alert tone resumes when you receive a new message.

Message playback

On the telephone base, if you have new messages, the telephone plays only the new messages in chronological order. If there are no new messages, the telephone plays back all messages in chronological order.

On the handset, if you have both new and old messages, you can play either new or old messages. The caller ID information displays on the handset screen when you play messages and you can call back the caller.

When playback begins, the handset screen displays the message status, caller ID information, and time and date of the message recorded. You hear the total number of messages followed by the day and time of the message. After the last message, the telephone announces, "End of messages." and the screen displays **End of messages**.

To listen to messages with the telephone base:

1. Press ►/■/**PLAY/STOP** to listen to messages.

Options during playback:

- Press ▲**VOLUME**▼ to adjust the speaker volume.
- Press ►/■/**SKIP** to skip to the next message.
- Press ◀/■/**REPEAT** to repeat the message currently playing. Press ◀/■/**REPEAT** twice to listen to the previous message.
- Press X/■/**DELETE** to delete the current message. The system advances to the next message.
- Press 2 to pause the playback and show the caller ID information. Press 🏠**HOME** or **DIAL** to use the home line, or press 📶**CELLULAR** to use the cell line to call back the caller. Press **CANCEL** or **BACK** to resume the playback. If you do not call back within 10 seconds, message playback resumes.
- Press 🏠**HOME** or 📶**CELLULAR** to pause the message playback. The telephone base screen displays **Call back?** with the caller ID information. Press **YES** to call back the caller, or **NO** to resume the message playback.
- Press ►/■/**PLAY/STOP** to stop.


Message playback

To listen to messages with a handset:

1. Press **MENU** in idle mode.
2. Press **SELECT** to select **Play messages**. If you have either new or old messages, the messages play automatically. If you have both new and old messages:
 - To play new messages, press **SELECT** to select **Play new msgs**.
 - To play old messages, press **CID**▼ or **▲DIR** to highlight **Play old msgs**, then press **SELECT**.

When the handset is playing a message, its screen shows the caller's name or number. If the caller's information is unavailable, the handset shows **No caller info**.

Options during playback:

- Press **EQ**  button to adjust the message playback audio quality.
- Press **◀)/SPEAKER** to play the messages through the handset earpiece.
- Press **▼VOLUME▲** to adjust the speakerphone volume.
- Press **SKIP** to skip to the next message.
- Press **REPEAT** to repeat the message currently playing. Press **REPEAT** twice to listen to the previous message.
- Press **MUTE/DELETE** to delete the current message. The handset displays **Message deleted** briefly and the system advances to the next message.
- Press **2** to pause the playback and show the caller ID information. Press **⬆️HOME/FLASH**, **DIAL** or **◀)/SPEAKER** to use the home line, or press **📶CELLULAR** to use the cell line to call back the caller. Press **📞OFF/CANCEL** or **BACK** to resume the playback. If you do not call back within 10 seconds, message playback resumes.
- Press **⬆️HOME/FLASH** or **📶CELLULAR** to pause the message playback. The handset displays **Call back?** with the caller ID information. Press **YES** to call back the caller, or **NO** to resume the message playback.
- Press **📞OFF/CANCEL** to stop.

NOTES:

- When the answering system has less than three minutes of recording time left, it announces, *"Less than three minutes to record."* and the handset displays **Rec mem low**.
- When the telephone is not in use, if **F** and the number of messages are flashing alternately in the message window, or the handset displays **Rec mem full**, the memory is full. Delete some messages to make room for more.

Delete all old messages

Using a cordless handset:

Using a handset:


1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Delete all old**, then press **SELECT**.
4. The handset displays **Delete all old messages?** Then press **YES** to confirm.
5. The handset displays **Deleting...** and then **All old messages deleted!** You hear a confirmation tone.

Using the telephone base:

Press **X/DELETE** when the phone is not in use. The telephone announces, *"To delete all old messages, press **DELETE** again."* Press **X/DELETE** again. All previously reviewed messages are erased and the telephone announces, *"All old messages deleted."*

-OR-

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press ▼**CID** or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press ▼**CID** or **▲DIR** to highlight **Delete all old**, then press **SELECT**.
4. The telephone base screen displays **Delete all old messages?** Then press **YES** to confirm.
5. The telephone base screen displays **Deleting...** and then **All old messages deleted!** You hear a confirmation tone.

 **NOTE:** You can only delete old messages, which are messages you have previously reviewed.

Message playback

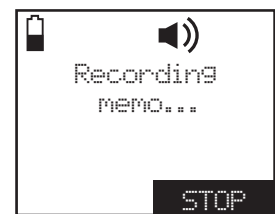
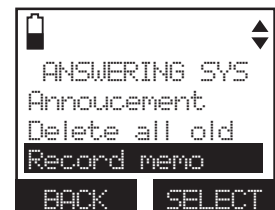
Record and play memos

Memos are messages you record as reminders for yourself or others using the same answering system. You can record your own memos using a system handset. Play and delete them the same way as incoming messages.

To record a memo:

Using a cordless handset:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Record memo**, then press **SELECT**.
4. The system announces, *“Record after the tone. Press **STOP** when you are done.”* After the tone, speak towards the microphone.
5. Press **STOP** when you finish recording. The handset announces, *“Recorded”* and then returns to the previous menu.



Using the telephone base:

1. Press **MENU** on the handset in idle mode to enter the main menu.
2. Press **CID**▼ or **▲DIR** to highlight **Answering sys**, then press **SELECT**.
3. Press **CID**▼ or **▲DIR** to highlight **Record memo**, then press **SELECT**.
4. The system announces, *“Record after the tone. Press **STOP** when you are done.”* After the tone, speak towards the microphone.
5. Press **STOP** when you finish recording. The handset announces, *“Recorded”* and then returns to the previous menu.

i NOTES:

- The system announces *“Memory is full,”* if you attempt to record a memo when the memory is full.
- Each memo can be up to four minutes in length.
- Memos shorter than two seconds are not recorded.

















Remote access

You can access the answering system remotely by dialing your home telephone number from any touch-tone telephone.

To remotely access the answering system

1. Dial your telephone number from any touch-tone telephone.
2. When the system plays your announcement, enter the two-digit remote access code (**19** is the preset code, see page 119 to change it).
3. You can also enter the remote commands (see **Remote commands** below).
4. Hang up or press **8** to end the call and save all undeleted messages.

Remote commands

	Press to listen to all messages.
	Press to listen to new messages only.
	Press to delete the current message (during playback).
 	Press twice to delete all old messages.
	Press to repeat the current message (during playback).
 	Press twice to listen to the previous message.
	Press to stop.
 	Press to listen to a list of remote commands.
	Press to skip to the next message (during playback).
 	Press to record a new announcement.
	Press to hang up the call.
	Press to turn the answering system on or off.

NOTES:

- If you do not press any keys after you enter the remote access code, all new messages play. If there are no new messages, all old messages play.
- Once the new messages have played, the telephone announces the help menu options. If you do not press any key within 20 seconds, the remote access call automatically disconnects.
- When the answering system is turned off, the telephone answers after 10 rings, and announces, *"Please enter your remote access code."*
- When the memory is full, the answering system answers incoming calls after 10 rings and announces, *"Memory is full. Enter the remote access code."*


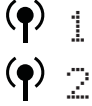


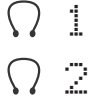

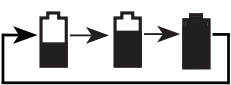







Appendix
Handset screen icons



	HOME line - On steadily when the home line is in use or there is an incoming home call.
	CELL line - On steadily when a cell line is in use or there is an incoming cell call.
	Bluetooth connected devices - There are Bluetooth connected devices on the active devices list.
	Bluetooth disconnected devices - There are Bluetooth disconnected devices on the active devices list.
	Wireless Bluetooth headset - On steadily when a wireless Bluetooth headset is in use on the home line.
	Battery status - Battery is low; place handset in telephone base or charger to recharge.
	Battery status - Battery is charging.
	Speakerphone - The speakerphone is in use.
	Ringer off - On steadily if the home and cell ringers are turned off. Flashes if only one ringer is turned off.
	New voicemail - New voicemail received from your telephone service provider.
	Answering system on - The answering system is turned on.
	New answering system message - New message in the answering system.
	New caller ID log - Missed and new calls.
	Mute - Microphone is muted.

Appendix
Telephone base screen icons



	<p>HOME line - On steadily when the home line is in use or there is an incoming home call.</p>
	<p>CELL line- On steadily when a cell line is in use or there is an incoming cell call.</p>
	<p>Bluetooth connected devices - There are Bluetooth connected devices on the active devices list.</p>
	<p>Bluetooth disconnected devices - There are Bluetooth disconnected devices on the active devices list.</p>
	<p>Wireless Bluetooth headset - On steadily when a wireless Bluetooth headset is in use on the home line.</p>
	<p>Battery status - Battery is low; place handset in telephone base or charger to recharge.</p>
	<p>Battery status - Battery is charging.</p>
	<p>Speakerphone - The speakerphone is in use.</p>
	<p>Ringer off - On steadily if the home and cell ringers are turned off. Flashes if only one ringer is turned off.</p>
	<p>New voicemail - New voicemail received from your telephone service provider.</p>
	<p>Answering system on - The answering system is turned on.</p>
	<p>New answering system message - New message in the answering system.</p>
	<p>New caller ID log - Missed and new calls.</p>
	<p>Mute - Microphone is muted.</p>

Alert tones and lights

Handset alert tones

Two short beeps	You are pressing CID ▼ or ▲DIR when the volume is already at its highest or lowest setting. -OR- You have reached the end of the caller ID history.
Three short high-pitched beeps	The telephone has completed the command successfully.
Four short beeps	Low battery warning. -OR- Out of range while the handset is on a call.

Telephone base alert tones

Beeps once every 10 seconds	Message alert.
Four short beeps	Registration failure.

Handset indicator lights



CHARGE light

On when the handset is charging in the telephone base or charger.

Backlight (lighted display and dial pad)

On when the handset is lifted from the telephone base or charger.

On when a key is pressed.

)/SPEAKER light

On when the speakerphone is in use.

Alert tones and lights

Telephone base indicator lights

▶/■/PLAY/STOP

On when the answering system is playing the recorded messages.
Flashes when there are new messages.

MUTE

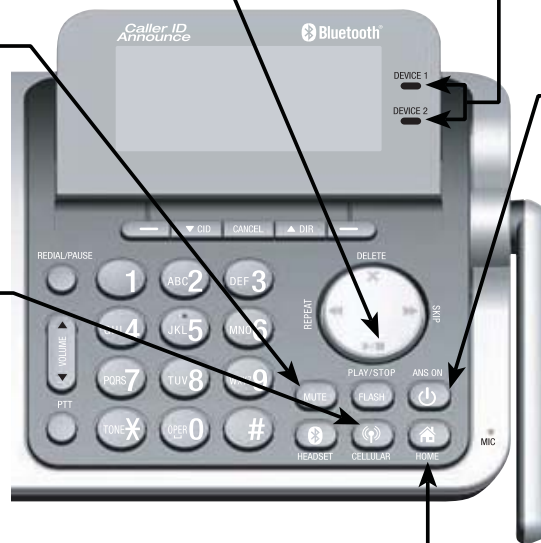
On the microphone is muted

📶 CELLULAR

On when cell line is in use.
Flashes quickly when there is an incoming cell call.
Flashes slowly when the cell call is on hold.

🏠 HOME

On when home line is in use.
Flashes quickly when there is an incoming home call.
Flashes slowly when the home call is on hold.



DEVICE1/DEVICE2 lights

On when the telephone base is paired and connected with a Bluetooth device.

Flash alternately while pairing a Bluetooth device.

Flashes quickly when there is an incoming cell call.

🔌/ANS ON

On when the answering system turned on.

Screen messages

Display screen messages

Already saved	The telephone number you have entered is already stored in the directory.
Base is calling	The telephone base is calling another handset.
Bluetooth system busy	You are trying to make a cell call or access the Bluetooth menu when the Bluetooth link is already being used.
Caller ID log empty	There are no entries in the caller ID history.
Call transferred	An outside call from one handset is transferred to another handset.
Calling base (For models with one handset)	The cordless handset is calling cordless handset (for intercom calls).
Calling BASE 0 (for models with with more than one cordless handset)	The cordless handset is calling another handset (for intercom calls).
Calling HANDSET (For models with one handset)	The telephone base is calling the cordless handset (for intercom calls).
Calling HANDSET X (for models with with more than one cordless handset)	The cordless handset or telephone base is calling another handset (for intercom calls).
Cell	The cell line is on a call.
Cell call on hold	A call on the cell line has been put on hold.
Cell line in use	Another system handset is using the cell line.
Connecting...	The telephone base is trying to establish connection with a Bluetooth device.
Connection failed	A Bluetooth device failed to establish a connection with your telephone system.
Directory empty	There are no directory entries.
Directory full	The directory is full. You cannot save any new entries unless you delete some current entries.
Downloading dir	The system is downloading a directory from a cell phone.
Ended	You have just ended a call.
HANDSET is calling (for models with only one cordless handset)	The handset is calling the telephone base (for intercom calls).

Screen messages

Handset X is calling (for models with more than one cordless handset)	Another system handset is calling (for intercom calls).
Home	The home line is on a call.
Home call on hold	A call on the home line has been put on hold.
Home & cell calls on hold	Calls on the home and cell lines have been put on hold.
Home & cell lines in use	Calls on the home and cell lines are being used.
Home line in use	A system handset or another telephone on the same home line is in use.
Incoming call	There is a call coming in.
Intercom	The cordless handset or telephone base is on an intercom call.
Intercom ended	The intercom call has just ended.
Low battery	The battery needs to be charged.
Microphone off	The cordless handset or telephone base microphone is off. The other party cannot hear you but you can hear the other party.
Microphone on	The cordless handset or telephone base microphone is on.
New voicemail	There are new voicemail messages from your telephone service provider.
No answer. Try again.	You tried to make an intercom call, but the handset you are calling is busy or out of range.
No battery	The battery is not properly installed and the handset is in the charger.
No entries found. Download from SIM only?	There are no entries found when you download a cell phone directory from the cell memory.
No entries found. Download from Phone only?	There are no entries found when you download a cell phone directory from your SIM card. There are no entries found in either the cell or SIM card when you download a cell phone directory from both memories.
No Incoming PTT	The incoming PTT function is turned off. The handset will not receive PTT calls.
No Incoming PTT	The incoming PTT function is turned off. The handset will not receive PTT calls.

Screen messages

No message	There is no message recorded on the answering system.
No signal. Call ended.	The phone lost the connection with the telephone base or did not have a strong enough signal and the phone call ended.
Not available at this time	Someone else is already using the directory or caller ID history.
ON HOLD	A call has been put on hold.
Out of range OR No Power at base	The handset has lost communication with the telephone base. There is no power connected to the telephone base.
** Paging **	The telephone base is paging all handsets.
Place in charger	The battery is very low. The handset should be placed in the charger.
PTT From HANDSET X To base & HS Y	One handset has started a PTT session to another handset.
PTT From HANDSET X To handset Y	One handset has started a PTT session to another handset.
PTT To HANDSET X	You have started the PTT process.
PTT To BASE 0	You have started the PTT process.
Push to talk Ended	The PTT session is ended.
Put handset on BASE to register	Your handset is not registered to the telephone base.
Ringer muted	The ringer is muted temporarily during an incoming call.
Saved	The entry is now in the directory.
Unable to save	You are trying to save an entry with no name and number from the caller ID history.
Unable to save	You are trying to save an entry with no name and number from the caller ID history.
XX Missed calls	There are new calls in the caller ID history.
XX New messages	There are new messages recorded in the answering system.

Expand your telephone system

The cordless handset provided with your telephone system is already registered. Additional handsets registered to the telephone system are assigned in sequential order. For instance, if you already have **HANDSET**, the new registered handset is assigned **HANDSET 2** and your first handset is then renamed as **HANDSET 1**. This telephone system accommodates up to 12 handsets.

Adding and registering handsets (optional)

You can add new handsets (**TL90071**, purchased separately) to your telephone system, but each handset must be registered with the telephone base before use. When first purchased, each expansion handset shows **Put handset on BASE to register** after a battery is installed. Each handset should be charged without interruption for at least 25 minutes before registering to the telephone base. For more details on battery charging, see the table on page 14.

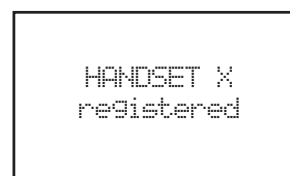
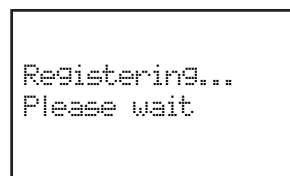
To register a handset:

1. Make sure the handset is out of the telephone base or charger and shows **Put handset on BASE to register** before you begin registration.
2. Put the handset you wish to register on the telephone base cradle, not the charger.
3. The handset displays **Registering handset...**, and the telephone base screen displays **Registering... Please wait**. It takes about 90 seconds to complete the registration process. The handset displays **HANDSET X Registered (X** represents the registered handset number), and beeps when registration completes.

If registration fails, the system will automatically try to register again. If it fails after the third try, the handset displays **Registration failed**, then **Put handset on BASE to register**. The telephone base screen displays **Registration failed** and then returns to the idle screen. This may take up to five minutes to occur. When the handset displays **Put handset on BASE to register**, please start again from Step 1 above.

NOTES:

- You cannot register a handset if any other system handset is in use.
- **Registration slots are full** shows on the base screen while you are doing Step 3 above.



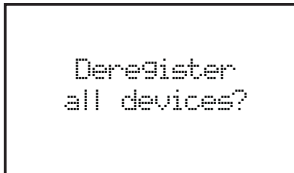
Replace a handset

If you want to replace a handset or reassign the designated handset number of a registered handset, you must deregister all the handsets and then individually register each handset.

To make deregistration easier, read all of the instructions on this page before you begin.

To deregister all handsets:

1. Make sure that all handsets are out of the telephone base and chargers before you begin deregistration.
2. Press and hold **Ⓜ/HANDSET LOCATOR** on the telephone base for about 10 seconds until the base screen shows **Deregister all devices?**, then release **Ⓜ/HANDSET LOCATOR**.
3. Quickly press **Ⓜ/HANDSET LOCATOR** again. You must press **Ⓜ/HANDSET LOCATOR** within 5 seconds. If the telephone base returns to the idle screen, start again with Step 1 above.
4. The telephone base shows **Please wait...** and then returns to the idle screen. All system handsets show **Put handset on BASE to register** and you hear a confirmation tone when the deregistration completes. The deregistration process takes about 10 seconds to complete.
5. After deregistering, register each handset again individually. See **Adding and registering handsets (optional)** on page 136.



Deregister
all devices?

NOTES:

- If the deregistration process fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.
- You cannot deregister the handsets if any other system handset is in use.
- Even if the battery is depleted, you can still deregister the handsets by following the steps above.

Troubleshooting

If you have difficulty with your telephone, please try the suggestions below. For customer service, or to purchase accessories or replacement parts, visit our website at **www.telephones.att.com**, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**. Have the serial number, found on the underside of your telephone, available when contacting for customer service.

I cannot pair my cell phone to the telephone base.

- Make sure you have cellular coverage.
- Make sure your cell phone is compatible with your **TL96271/TL96371/TL96471**. Check the Bluetooth compatibility list at **www.telephones.att.com**.
- Make sure the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.
- Make sure that you set your cell phone to search for devices.
- If the **TL96271/TL96371/TL96471** is in your cell phone device history list, delete it and try pairing again.
- Carefully follow the pairing instructions on pages 19-20 and make sure that your cell phone is not connected to any other Bluetooth device.
- Turn off your cell phone, then turn it on again.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I cannot pair my headset to the telephone base.

- Make sure that your Bluetooth headset is in discoverable mode when pairing with the telephone base. See the user's manual of your headset for more information on how to set your headset to discoverable mode.
- Make sure your headset is compatible with your **TL96271/TL96371/TL96471**. Check the Bluetooth compatibility list at **www.telephones.att.com**.
- Carefully follow the pairing instructions on pages 21-22 and make sure that your headset is not connected to any other Bluetooth device.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I cannot connect my cell phone with the telephone base.

- Make sure that the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.
- Make sure that your Bluetooth cell phone is not connected to any other Bluetooth device.
- Turn off your cell phone, then turn it on again.
- Make sure that your cell phone is on the active devices list.

Troubleshooting

- For some cell phones, you must authorize the **TL96271/TL96371/TL96471** device in your cell phone's Bluetooth feature. See the user's manual of your cell phone for more information.
- Manually connect your cell phone to the **TL96271/TL96371/TL96471**. Refer to the user's manual of your cell phone for more information.

I cannot connect my headset with the telephone base.

- Make sure that your Bluetooth headset is not connected to any other Bluetooth device.
- Make sure that your headset is on the active devices list.

I cannot put my headset in discoverable mode.

- Refer to the user's manual of your headset for information on how to set your headset to discoverable mode.
- Make sure that the headset is not connected to any other Bluetooth device in order to successfully pair and connect to the telephone base.
- Carefully follow the pairing process on pages 21-22.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

I don't know how to search for or add new devices on my cell phone.

- Most cell phones have the Bluetooth feature in the connection or setup menus. Please refer to the user's manual of your cell phone.
- In general, press the menu key on your cell phone, then look for the Bluetooth menu in the settings or connection menu. In the Bluetooth menu, select the option to search for or add new devices.

My cell phone disconnects with the telephone base.

- Turn off your cell phone, then turn it on again.
- Make sure that you are not using your cell phone when on a cell call.

My cell phone is connected to the telephone base, but I cannot make a cell call.

- Make sure that your cell phone is not in use when you are trying to make a cell call.
- For some smartphones, make sure that the cellular function is turned on.

Bluetooth system busy appears on the display.

- Make sure that your cell phone is not in use when connected and on the active devices list.
- Make sure that your cell phone or headset is not connected to any other Bluetooth device.
- **TL96271/TL96371/TL96471** can only use one Bluetooth device at a time.

Troubleshooting

The PIN on the telephone base does not work.

- The default PIN is **0000**.
- If you have changed the PIN, it will appear on the telephone base in the pairing process.

I cannot hear any audio on my telephone system when on a cell call.

- Make sure that your cell phone's volume is set to maximum.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in.
- Turn off your cell phone, then turn it on again.

The listening volume of my cell call is too loud or quiet.

- During a cell call, if the listening volume is too loud or quiet, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone effects your cell call volume on the **TL96271/TL96371/TL96471**.

I cannot download contacts from my cell phone to my TL96271/TL96371/TL96471.

- Make sure that your cell phone is paired and connected to the base.
- Make sure you place your cell phone next to the base while downloading.

I see duplicate entries in my downloaded directory

- If you see duplicate directory entries, you can delete them manually. Another option is to download again either your SIM card or phone memory, but not both.

Some of my cell phone contacts were not imported to my TL96271/TL96371/TL96471.

- Try copying the contacts from your SIM card to your cell phone memory first, then download from your phone memory. If that doesn't work, try copying the contacts from your cell phone memory to your SIM card, then download from your SIM card. For more information on how to transfer contacts between your SIM card and your phone memory, refer to the user's manual of your cell phone.

Can the TL96271/TL96371/TL96471 help the poor cell phone reception in my house?

- If your cell phone has poor reception in your home, the **TL96271/TL96371/TL96471** cannot improve the reception. However, if you have a location in your house with better reception, you can leave your cell phone in that location while you use **TL96271/TL96371/TL96471** cell line. In order for this to work, the cell phone must be within 30 feet of the telephone base for optimal performance.

Troubleshooting

My phone doesn't work at all.

- Make sure the power cord is securely plugged in.
- Make sure that the battery connector is securely plugged into the cordless handset.
- Make sure the telephone line cord is securely and firmly plugged into the telephone base and the telephone wall jack.
- Charge the battery in the cordless handset for at least 16 hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- If the battery is depleted, charge the handset for at least 30 minutes before you use it. Refer to page 14 for details.
- Reset the telephone base. Unplug the electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- You may need to purchase a new battery. Please refer to **Battery installation and charging** (pages 13-14) in this user's manual.

I cannot get a dial tone.

- First try all the suggestions above.
- Move the cordless handset closer to the telephone base. You might have moved out of range.
- Disconnect the telephone base from the telephone jack and connect to a different phone. If there is no dial tone on that phone either, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).
- Your line cord may be defective. Install a new telephone line cord.

Troubleshooting

I cannot dial out.

- Try all the suggestions in **I cannot get a dial tone** on page 141.
- Make sure you have a dial tone before dialing. The cordless handset may take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.
- Eliminate any background noise. Noise from a television, radio or other appliances may cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the cordless handset before dialing, or dialing from another room in your home with less background noise.
- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

My cordless handset isn't performing normally.

- Make sure the power cord is securely plugged into the telephone base. Plug the power adapter into a different working electrical outlet not controlled by a wall switch.
- Move the cordless handset closer to the telephone base. You might have moved out of range.
- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Other electronic products such as HAM radios and other DECT phones can cause interference to your cordless telephone. Try installing your telephone as far away as possible from these types of electronic devices.

The handset registration is unsuccessful.

Follow the steps below to register the handset again.

1. Make sure the handset is out of the telephone base or charger and shows **Put handset on BASE to register** before you begin registration.
2. Put the handset you wish to register on the telephone base cradle, not the charger.
3. The handset displays **Registering handset...**, and the telephone base screen displays **Registering... Please wait**. It takes about 90 seconds to complete the registration process. The handset displays **HANDSET X Registered** (X represents the registered handset number), and beeps when registration completes.

Refer to **Adding and registering handsets** on page 136 for details.

Troubleshooting

Out of range OR no power at base appears on my cordless handset.

- Ensure that the telephone base is powered up.
- Move the cordless handset closer to the telephone base. You might have moved out of range.
- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Other electronic products such as HAM radios and other DECT phones can cause interference to your cordless telephone. Try installing your telephone as far away as possible from these types of electronic devices.

The batteries do not hold a charge.

- If the cordless handset is in the charger and the charge light does not come on, refer to **The charge light is off** (page 146) in this **Troubleshooting** guide.
- Charge the battery in the cordless handset for at least 16 hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- If the battery is depleted, it may take approximately ten minutes to charge the handset before it shows **Low battery**, refer to page 14 for details.
- You may need to purchase a new battery. Please refer to **Battery installation and charging** (pages 13-14) in this user's manual.

I get noise, static, or a weak signal even when I'm near the telephone base.

- If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone line cord and the telephone wall jack (see page 11). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.
- You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.
- Other electronic products such as HAM radios and other DECT phones can cause interference to your cordless telephone. Try installing your telephone as far away as possible from these types of electronic devices.
- Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.

Troubleshooting

- If your phone is plugged in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this doesn't solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- Relocate your phone to a higher location. The phone may have better reception when installed in a high area.
- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).


I experience poor sound quality when using the speakerphone.

- For increased sound quality while using the speakerphone, place the handset on a flat surface with the dial pad facing up.
- When using a speakerphone, controlling background noise in your environment is essential. While you are listening to your party, press **MUTE/DELETE** to temporarily turn your microphone off. When it is your turn to speak, remember to press **MUTE/DELETE** again to turn the microphone on.
- Excessive background noise will cause a speakerphone to fade in and out. Try controlling the background noise by turning off any audio devices near the speakerphone. Also, try to avoid interrupting the person at the other end of the conversation while they are speaking. If background noise cannot be controlled, you should terminate speakerphone operation and return to normal handset mode.

I hear other calls while using my phone.

- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Call your telephone service provider (charges may apply).

While on a call or playing messages, there is too much noise, or the voice sounds tinny, shrill or flat.

- While on a call or playing messages, press the **EQ**  button on the side of the handset until you find the settings that sounds the best (page 65).

Troubleshooting

My cordless handset does not ring when I receive a call.

- Make sure that the ringer is not turned off. Refer to **Ringer volume** on page 31 in this user's manual.
- Make sure the telephone line cord is plugged securely into the telephone base and the telephone jack. Make sure the power cord is securely plugged in.
- The cordless handset may be too far from the telephone base.
- Charge the battery in the cordless handset for at least 16 hours. For optimum daily performance, return the cordless handset to the charger when not in use.
- You may have too many extension phones on your telephone line to allow all of them to ring simultaneously. Try unplugging some of the other phones.
- The layout of your home or office might be limiting the operating range. Try moving the telephone base to another location, preferably to a higher location.
- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).
- Test a working phone at the phone jack. If the other phone has the same problem, the problem is the phone jack. Contact your telephone service provider (charges may apply).
- Other electronic products such as HAM radios and other DECT phones can cause interference to your cordless telephone. Try installing your telephone as far away as possible from these types of electronic devices.
- Completely remove the battery. Replace the battery and place the cordless handset in the telephone base. Wait for the cordless handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.
- Your line cord might be defective. Try installing a new line cord.

Troubleshooting

My calls cut in and out while I'm using my cordless handset.

- Other electronic products such as HAM radios and other DECT phones can cause interference to your cordless telephone. Try installing your telephone as far away as possible from these types of electronic devices.
- Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.
- If you plug your phone in with a modem or surge protector, plug the phone (or modem/surge protector) into a different location. If this doesn't solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- Relocate your telephone base to a higher location. The phone may have better reception when installed in a high area.
- If the other phones in your home are having the same problem, the problem is in your wiring or local service. Contact your telephone service provider (charges may apply).
- Excessive background noise will cause a speakerphone to fade in and out. Try controlling the background noise by turning off any audio devices near the speakerphone. Also, try to avoid interrupting the person at the other end of the conversation while they are speaking. If background noise cannot be controlled, you should stop speakerphone operation and return to normal handset mode.
- When using a speakerphone, controlling background noise in your environment is essential. While you are listening to your party press **MUTE/DELETE** to temporarily turn your microphone off. When it is your turn to speak, remember to press **MUTE/DELETE** to turn the microphone on.

The charge light is off.

- Make sure the power and line cords are plugged in correctly and securely.
- Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Clean the cordless handset and telephone base charging contacts each month using a pencil eraser or cloth.

Troubleshooting


My caller ID isn't working.

- Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your phone.
- The caller must be calling from an area that supports caller ID.
- Both your and your caller's telephone service providers must use caller ID compatible equipment.
- If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone line cord and the telephone wall jack (see page 11). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

My telephone does not receive caller ID when on a call.

- Make sure you subscribe to caller ID with call waiting features provided by your telephone service provider. Caller ID features work only if both you and the caller are in areas offering caller ID service, and if both telephone companies use compatible equipment.

Voicemail and show on the display and I don't know why.

- Your telephone has voicemail indication that is separate from the built-in answering system. If  appears on the display, then your telephone has received a signal from your telephone service provider that you have a voicemail message waiting for you to retrieve from your telephone service provider. Contact your telephone service provider for more information on how to access your voicemail.

I cannot retrieve voicemail messages.

- Your telephone has both a built-in answering system and voicemail indication. They are independent features and each alerts you to new messages differently (page 122). If you subscribe to voicemail service from your telephone service provider (charges may apply), contact your telephone service provider for more information on how to access your voicemail.

I am receiving incomplete messages.

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after the maximum recording time you have set (see **Recording time** on page 121).
- If the caller pauses for longer than seven seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.
- If the caller's voice is very soft, the system may stop recording and disconnect the call.

Troubleshooting

I am having difficulty in hearing messages.

- Press **VOLUME ▲** to increase speaker volume on the telephone base.
- Press **▲/VOL** to increase the listening volume on a handset.

The answering system does not answer after the correct number of rings.

- Make sure the answering system is on. When the answering system is on, **ANS ON** should show on the handset and the **⓪ ANS ON** light is lit on the telephone base (page 113).
- If toll saver is selected, the number of rings changes to two when there are new messages waiting (page 118).
- If the memory is full or the system is off, the system answers after 10 rings.
- In some cases, the answering system is affected by the ringing system used by the telephone service provider.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers (page 122). To determine how many rings activate your voicemail, please contact your telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

The answering system announces “Time and day not set.”

- You need to set the date and time (pages 33 and 50).

The answering system does not respond to remote commands.

- Make sure to enter your remote access code correctly (page 128).
- Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.
- The answering system may not detect the remote access code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- There may be interference on the phone line you are using. Press the dial pad keys firmly.

Troubleshooting

The answering system does not record messages.

- Make sure the answering system is on (page 113).
- Make sure the memory of the answering system is not full. When the answering machine memory is full, it does not record new messages until some old messages are deleted.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers (page 122). To determine how many rings activate your voicemail, please contact your telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

The outgoing announcement is not clear.

- When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the telephone base.
- Make sure there is no background noise (TV, music, etc.) while recording.

I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.

- Make sure your computer is powered on.
- Make sure your Internet connection is working properly.
- Make sure that the software is installed and running for your nontraditional telephone service.
- Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug into a multiple port USB hub (USB splitter) that is not powered.
- In a few rare instances, the USB port on your computer may not have enough power. In these instances, try using a USB hub with its own external power supply.
- If you are using a firewall, it may prevent access to your nontraditional telephone service provider. Contact your service provider for more information.

Troubleshooting

Common cure for electronic equipment:

If the telephone is not responding normally, try resetting the telephone. Do the following in the order listed:

1. Disconnect the power to the telephone base.
2. Disconnect the cordless handset battery, and spare battery, if applicable.
3. Wait a few minutes.
4. Connect power to the telephone base.
5. Completely remove the battery. Replace the battery and place the cordless handset into the telephone base.
6. Wait for the cordless handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

Maintenance

Taking care of your telephone

- Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.
- Avoid rough treatment.
- Place the handset down gently.
- Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

- Your telephone can be damaged if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

- Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap.
- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Then pull the telephone out by the unplugged cords.

Important safety information



This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

- Read and understand all instructions in the user's manual. Observe all markings on the product.
- Avoid using a telephone during a thunderstorm. There might be a slight chance of electric shock from lightning.
- Do not use a telephone in the vicinity of a gas leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- Do not use this product near water, or when you are wet. For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- If this product does not operate normally, read the **Troubleshooting** section on pages 138-150 of this user's manual. If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section on pages 156-157. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- Replace batteries only as described in your user's manual (pages 13-14). Do not burn or puncture batteries — they contain caustic chemicals.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.



CAUTION: Use only the power adapter provided with this product. To obtain a replacement, visit our website at **www.telephones.att.com**, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Especially about cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on . telephones.
- **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.

Important safety information

- **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.
- **Rechargeable batteries:** This product contains nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.



The RBRC™ Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. Or you may call 1 (800) 8-BATTERY for locations accepting spent Ni-MH batteries.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones): Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

Especially about telephone answering systems

Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

SAVE THESE INSTRUCTIONS

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- Remain on the line and briefly explain the reason for the call before hanging up.
- Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.7. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

Appendix FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules.

These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20cm (8 inches) or more.

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with RSS-310 of Industry Canada. Operation is subject to the condition that this device does not cause harmful interference.

Limited warranty

The AT&T brand is used under license - any repair, replacement or warranty service, and all questions about this product should be directed to: In the United States of America, call

1 (800) 222-3111 or visit **www.telephones.att.com**; in Canada, call **1 (866) 288-4268**.

1. What does this limited warranty cover?

The manufacturer of this AT&T-branded product warrants to the holder of a valid proof of purchase ("CONSUMER" or "you") that the product and all accessories provided in the sales package ("PRODUCT") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.

2. What will be done if the PRODUCT is not free from defects in materials and workmanship during the limited warranty period ("materially defective PRODUCT")?

During the limited warranty period, the manufacturer's authorized service representative repairs or replaces at the manufacturer's option, without charge, a materially defective PRODUCT. If the manufacturer repairs the PRODUCT, they may use new or refurbished replacement parts. If the manufacturer chooses to replace the PRODUCT, they may replace it with a new or refurbished PRODUCT of the same or similar design. The manufacturer retains the defective parts, modules, or equipment. Repair or replacement of the PRODUCT, at the manufacturer's option, is your exclusive remedy. The manufacturer returns the repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

3. How long is the limited warranty period?

The limited warranty period for the PRODUCT extends for ONE (1) YEAR from the date of purchase. If the manufacturer repairs or replaces a materially defective PRODUCT under the terms of this limited warranty, this limited warranty also applies to repaired or replacement PRODUCT for a period of either (a) 90 days from the date the repaired or replacement PRODUCT is shipped to you or (b) the time remaining on the original one-year limited warranty; whichever is longer.

4. What is not covered by this limited warranty?

This limited warranty does not cover:

- PRODUCT that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- PRODUCT that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of the manufacturer; or
- PRODUCT to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- PRODUCT to the extent that the problem is caused by use with non-AT&T accessories; or
- PRODUCT whose warranty/quality stickers, PRODUCT serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- PRODUCT purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or
- PRODUCT returned without a valid proof of purchase (see item 6 below); or
- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the unit.

Limited warranty

5. How do you get warranty service?

To obtain warranty service in the United States of America, visit

www.telephones.att.com or call **1 (800) 222-3111**; in Canada, please

dial **1 (866) 288-4268**. NOTE: Before calling for service, please review the user's manual. A check of the PRODUCT's controls and features might save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. The manufacturer will return repaired or replaced PRODUCT under this limited warranty. Transportation, delivery or handling charges are prepaid. The manufacturer assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, the manufacturer notifies you and requests that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

6. What must you return with the PRODUCT to get warranty service?

You must:

- a. Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and
- b. Include "valid proof of purchase" (sales receipt) identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and
- c. Provide your name, complete and correct mailing address, and telephone number.

7. Other limitations

This warranty is the complete and exclusive agreement between you and the manufacturer of this AT&T branded PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. The manufacturer provides no other warranties for this PRODUCT. The warranty exclusively describes all of the manufacturer's responsibilities regarding the PRODUCT. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you might also have other rights that vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation might not apply to you. In no event shall the manufacturer be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion might not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

RF frequency band	1921.536MHz — 1928.448MHz
Channels	5
Operating temperature	32°F — 122°F 0°C — 50°C
Telephone base voltage (AC voltage, 60Hz)	96 — 129 Vrms
Telephone base voltage (AC adapter output)	6VDC @600mA
Handset voltage	2.4 — 3.2 VDC
Charger voltage (AC adapter output)	6VAC @300mA
Operating times*	Talk time (handset): up to seven hours Talk time (speakerphone): up to five hours Standby: up to seven days

* Operating times vary depending on your actual use and the age of the battery.

DECT 6.0 digital technology

The AT&T DECT 6.0 products offer unsurpassed range performance and sound clarity. This is achieved through a unique antenna design and advances in noise-filtering technology. An independent laboratory has confirmed that AT&T DECT 6.0 products perform up to 45% better in range competitions. Now calls can be taken in the basement, backyard and garage with exceptional sound quality.

Telephone operating range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

Redefining long range coverage and clarity

This telephone base comes with an antenna which gives much better clarity and covers a longer range than before.

HD audio

HD audio improves sound quality by expanding and rebuilding frequencies that are lost with traditional phone calls. There is no additional telephone service requirement to use HD audio. It is designed to work with standard telephone service. Your system will automatically enhance all received sound with HD audio.

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Remote access wallet card

The wallet card below lists the commands needed to control your answering system from any touch-tone telephone.

Cut along dotted line.



Call your telephone number, then enter your two-digit remote access code (preset to **19**).

Action	Remote command
--------	----------------

- | | |
|-------------------------------|------------------------------------|
| Play all messages | 1 |
| Play new messages..... | 2 |
| Delete the message | 3 (during message playback) |
| Delete all old messages | 33 |
| Repeat or go back | 4 |

Fold here.

- | | |
|------------------------------|-----------------------|
| Stop | 5 |
| Help menu | *5 |
| Skip the message | 6 |
| Record announcement | *7 |
| Turn system on or off | 0 |
| End remote access call | 8 (or hang up) |

TL96271/TL96371/TL96471

DECT 6.0 cordless telephone/answering system with BLUETOOTH® wireless technology

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