



at&t

User's manual

**CL82109/CL82209/CL82309/
CL82359/CL82409/CL82509/
CL82609/CL82859**

**DECT 6.0 cordless
telephone/answering system
with caller ID/call waiting**



Congratulations

on your purchase of this AT&T product. Before using this AT&T product, please read the **Important safety information** on pages 62-63 of this manual. Please thoroughly read this user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Model #: CL82109 (one handset)
CL82209 (two handsets)
CL82309 (three handsets)
CL82359 (three handsets)
CL82409 (four handsets)
CL82509 (five handsets)
CL82609 (six handsets)
CL82859 (eight handsets)

Type: DECT 6.0 cordless telephone/answering system

Serial #: _____

Purchase date: _____

Place of purchase: _____

Both the model and serial number of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.



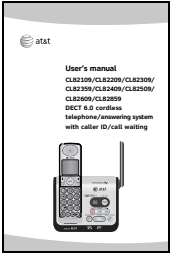
Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.



The ENERGY STAR program® (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



User's manual



Quick start guide



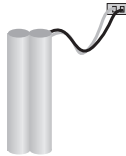
Cordless handset
 (One for CL82109)
 (Two for CL82209)
 (Three for CL82309/CL82359)
 (Four for CL82409)
 (Five for CL82509)
 (Six for CL82609)
 (Eight for CL82859)



Telephone base



Charger for cordless handset
 (One for CL82209)
 (Two for CL82309/CL82359)
 (Three for CL82409)
 (Four for CL82509)
 (Five for CL82609)
 (Seven for CL82859)



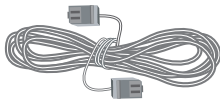
Battery for cordless handset
 (One for CL82109)
 (Two for CL82209)
 (Three for CL82309/CL82359)
 (Four for CL82409)
 (Five for CL82509)
 (Six for CL82609)
 (Eight for CL82859)



Battery compartment cover
 (One for CL82109)
 (Two for CL82209)
 (Three for CL82309/CL82359)
 (Four for CL82409)
 (Five for CL82509)
 (Six for CL82609)
 (Eight for CL82859)



Wall mount bracket



Telephone line cord



Power adapter for charger
 (pre-installed with charger
 except for CL82859)
 (One for CL82209)
 (Two for CL82309/CL82359)
 (Three for CL82409)
 (Four for CL82509)
 (Five for CL82609)
 (Seven for CL82859)



Power adapter for telephone
 base (pre-installed with
 telephone base for CL82859)

User's manual

**CL82109/CL82209/CL82309/
CL82359/CL82409/CL82509/
CL82609/CL82859**

**DECT 6.0 cordless telephone/
answering system
with caller ID/call waiting**

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Quick reference guide - handset

CHARGE indicator

On when the handset is charging in the telephone base or charger.

▼CID/-VOLUME

Press ▼CID to display caller ID history (page 36).

Press to scroll down while in menus.

While entering names or numbers, press to move the cursor to the left.

Press to decrease the listening volume when on a call.

☎PHONE/FLASH

Press to make or answer a call.

During a call, press to answer an incoming call when you receive a call waiting alert (page 22).

1

While reviewing a call log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory.

MUTE/DELETE

During a call, press to mute the microphone (page 22).

While reviewing the caller ID history, press to delete an individual entry, or press and hold to clear the caller ID history (page 37).

While predialing, press to delete digits (page 20).

🔊SPEAKER

Press to switch between speakerphone and handset.

MENU/SELECT

Press to show the menu. While in the menu, press to select an item or save an entry or setting.

DIR▲/+VOLUME

Press DIR▲ to show directory entries (page 31).

Press to scroll up while in menus.

While entering names or numbers, press to move the cursor to the right.

Press to increase the listening volume when on a call.

☎OFF/CLEAR

During a call, press to hang up.

While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display.

Press and hold while the telephone is not in use to erase the missed calls indicator.

#

Press repeatedly to display other dialing options when reviewing a call log entry.

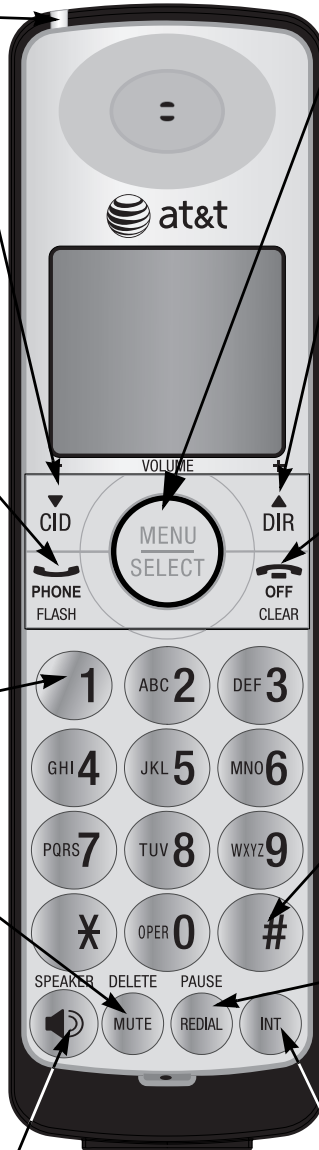
REDIAL/PAUSE

Press to view redial memory (page 21).

While entering numbers, press and hold to insert a dialing pause (page 29).

INT

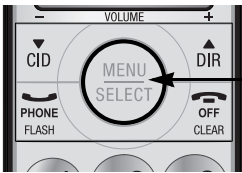
Press to begin an intercom conversation (page 25) or to transfer a call (page 27).



Quick reference guide - handset

Main menu

> shows a highlighted item



Menu

Main menu

- ANS. SYSTEM (page 39)
- DIRECTORY (page 28)
- CALL LOG (page 33)
- RINGER VOLUME (page 10)
- RINGER TONE (page 10)
- KEY TONE (page 11)
- LCD LANGUAGE (page 11)
- SET DATE/TIME (page 12)
- CLR VOICEMAIL (page 13)
- HOME AREA CODE (page 14)

Using menus

Press **MENU/SELECT** to show the first menu item, **ANS. SYSTEM**.

Press **▼CID** or **DIR▲** to scroll through menu items.

Press **MENU/SELECT** to select or save changes to a highlighted menu item.

Press **OFF/CLEAR** to cancel an operation, back up to the previous menu, or exit the menu display.

Quick reference guide - telephone base

VOICEMAIL indicator

Flashes when you have new voicemail. Voicemail service is offered by your local telephone company, and is different from answering system messages (page 13).

IN USE indicator

On when the handset is in use, when the answering system is answering an incoming call or when you are registering a handset.

Flashes when another telephone is in use on the same line, or when you are de-registering handset(s) from the telephone base.

Flashes quickly when there is an incoming call.

HANDSET LOCATOR

Press to make handsets beep so you can locate them (page 24).



MESSAGE COUNTER

Number of messages (or during playback, message number currently playing).

XDELETE

Press to delete the message currently playing (page 42).

Press twice to delete all old messages when the phone is not in use (page 42).

ANSWER ON/OFF

Press to turn the answering system on or off (page 39).

VOLUME ▲▼

During message playback, press to adjust the listening volume (page 42).

While in idle mode, press to adjust the base ringer volume (page 40).

PLAY/STOP

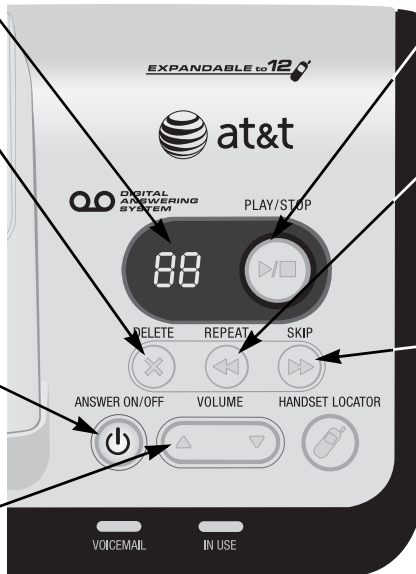
Press to start or stop message playback (page 41).

REPEAT

Press to repeat a message.
Press twice to play the previous message (page 42).

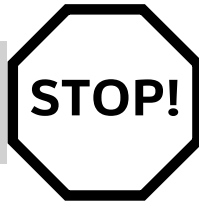
SKIP

Press to skip a message (page 42).



Installation

You must install and charge the handset battery before using the cordless handset.



See page 6 for easy instructions.

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface or vertically mounted on the wall (see page 8). For optimum range and better reception, place the telephone base in a central and open location.

If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (see the following page). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with a protective sticker covering the handset or telephone base display - remove it before use.

For customer service or product information, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

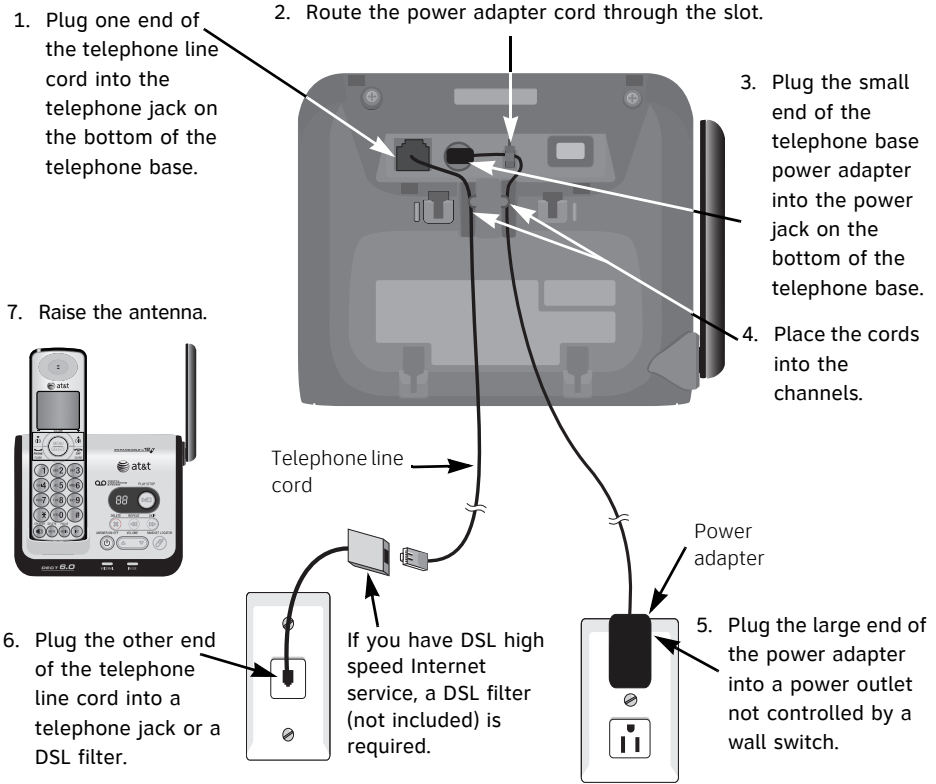
Avoid placing the telephone base too close to:

- Communication devices such as: television sets, VCRs, or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of the washing machine or workbench.

Telephone base & charger installation

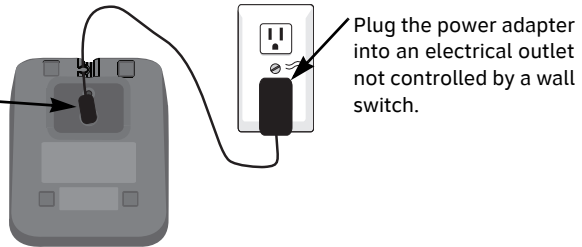
Install the telephone as shown below.

The telephone base is ready for tabletop use. If you want to change to wall mounting, see page 8 for details.



Charger installation

Plug the small end of the charger adapter into the power jack on the bottom of the charger.





IMPORTANT INFORMATION

1. Use only the power adapter(s) supplied with this product. To order a replacement power adapter, visit our website at www.telephones.att.com, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
2. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Battery installation & charging

Install the battery as shown below. After installing the battery, you can make and receive short calls. Place the handset in the telephone base or charger when not in use. For optimal performance, charge the handset battery for at least 16 hours before use. See the table on page 68 for battery operating times.

If the battery is depleted, it may take approximately four minutes to charge the handset before it can resume screen display. The screen continues to display **LOW BATTERY** until the battery has charged for approximately one hour; the backlight on the handset disables when in **LOW BATTERY** mode.

Battery indicators	Battery status	Action
The screen is blank.	Battery has no charge and the handset cannot be used.	Charge until the screen shows LOW BATTERY (at least 10 minutes)
The screen shows PLACE IN CHARGER and  flashes.	Battery has very little charge and the handset cannot be used.	Charge until the screen shows LOW BATTERY (about four minutes).
The screen shows LOW BATTERY ,  flashes, and the handset beeps.	Battery has enough charge to be used for a short time.	Charge until the screen shows HANDSET X (about one hour).
The screen shows HANDSET X .	Battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.



Step 1

Plug the battery securely into the connector inside the handset battery compartment, matching the color-coded label. Insert the supplied battery with the label **THIS SIDE UP** facing up as indicated.



Step 2

Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.

Battery installation and charging

Step 3

Charge the handset by placing it face up in the telephone base or charger. The **CHARGE** light on the top of the handset is on during charging.



IMPORTANT INFORMATION

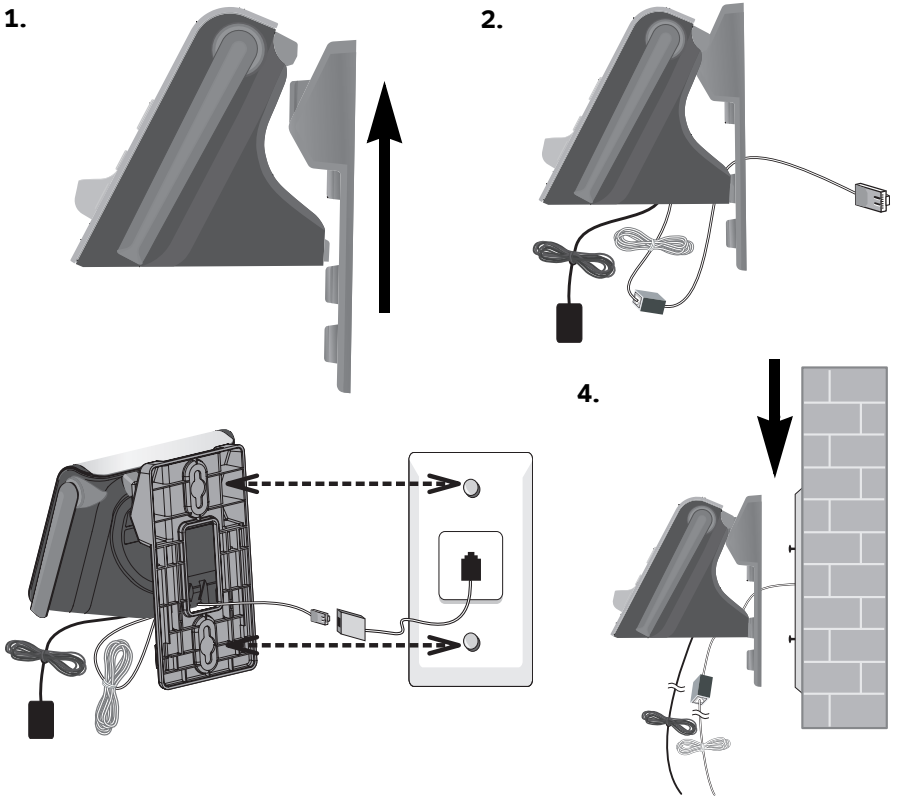
1. Use only the supplied rechargeable battery or replacement battery (model BT8001). To order, visit our website at www.telephones.att.com or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
2. If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

Wall installation

Your telephone base is ready for tabletop use. If you want to mount your telephone on a wall, use the provided wall mount bracket to connect with a standard dual-stud telephone wall mounting plate. If you do not have this mounting plate, you can purchase one from many hardware or consumer electronic retailers. You might need a professional to install the mounting plate.

Tabletop to wall installation

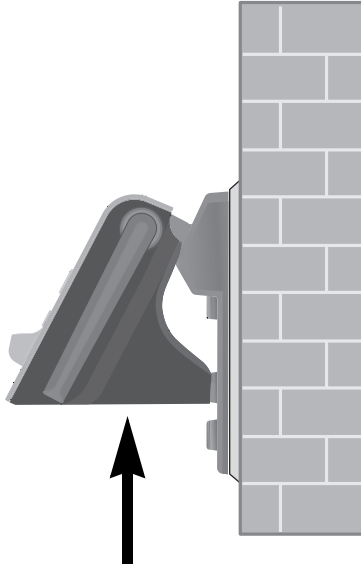
1. Position the telephone base as shown below. Insert the extended tabs (marked **A**) of the wall mount bracket into the slots on the back of the telephone base (marked **A**). Push the telephone base down until it is securely in place.
2. If you are using a DSL filter, plug the line cord into the filter now. Route the telephone line cord (or DSL filter) through the wall mount bracket hole. Route the power cord out of the bottom of the telephone.
3. Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a wall switch.
4. Align the holes on the wall mount bracket with the standard wall plate and slide the wall mount bracket down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with a twist tie.



Wall installation

Wall to tabletop installation

1. If the telephone line cord and power adapter cord are bundled, untie them first.
2. Push the telephone base up to detach it from the wall mount bracket. Unplug the telephone line cord (or DSL filter) from the wall. Unplug the power adapter from the power outlet.
3. See **Telephone base and charger installation** on page 5.



Telephone settings


Use the menus to change the telephone's settings.

1. Press **MENU/SELECT** when in idle mode (when the phone is not in use) to enter the main menu.
2. Press **▼CID** or **DIR▲** to scroll to the feature to be changed. When scrolling through the menu, the top menu item is always highlighted with a **>** symbol.
3. Press **MENU/SELECT** to select the highlighted item.

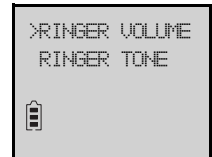


NOTE: Press **↵OFF/CLEAR** to cancel an operation, back up to the previous menu or exit the menu display. Press and hold **↵OFF/CLEAR** to return to idle mode.

Ringer volume

You can set the ringer volume level (1-6), or turn the ringer off. When the ringer is off,  appears on the handset screen.

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **DIR▲** to scroll to **>RINGER VOLUME**, then press **MENU/SELECT**.
3. Press **▼CID** or **DIR▲** to sample each volume level.
4. Press **MENU/SELECT** to save your preference and return to the main menu.



NOTE: The ringer volume also determines the ringer volume of the intercom calls (page 25) and the paging tone for the handset locator (page 24). If the handset ringer volume is set to off, that handset is silenced for all incoming calls and paging.

Ringer tone

You can choose one of 10 ringer tones.

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **DIR▲** to scroll to **>RINGER TONE**, then press **MENU/SELECT**.
3. Press **▼CID** or **DIR▲** to get to the next ringer tone and to hear a sample of it.
4. Press **MENU/SELECT** to save your preference and return to the main menu.



NOTE: If you turn off the ringer volume, you do not hear ringer tone samples.

Telephone settings

Key tone

The handset is factory programmed to beep with each key press. If you turn off the **KEY TONE**, there are no beeps when you press keys.

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **DIR▲** to scroll to **>KEY TONE**, then press **MENU/SELECT**.
3. Press **▼CID** or **DIR▲** to select **ON** or **OFF**.
4. Press **MENU/SELECT** to save your preference and return to the main menu.



LCD Language

You can select the language used for all screen displays.

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **DIR▲** to scroll to **>LCD LANGUAGE**, then press **MENU/SELECT**.
3. Press **▼CID** or **DIR▲** to select **ENGLISH, FRANCAIS** or **ESPANOL**.
4. Press **MENU/SELECT** to save your preference and return to the main menu.



Telephone settings

The answering system announces the day and time of the message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day and month are set automatically with each incoming call. The year must be set so that the day of the week can be calculated from the caller ID information.

Set date/time

Follow the steps below to set the month, day, year and time.


1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **DIR▲** to scroll to **>SET DATE/TIME**, then press **MENU/SELECT**.
3. Press **▼CID** or **DIR▲** to select the month, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
4. Press **▼CID** or **DIR▲** to select the day, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
5. Press **▼CID** or **DIR▲** to select the year, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
6. Press **▼CID** or **DIR▲** to select the hour, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
7. Press **▼CID** or **DIR▲** to select the minute, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
8. Press **▼CID** or **DIR▲** to select the **AM** or **PM**, then press **MENU/SELECT** to confirm. There is a confirmation tone.



NOTE: If the clock is not set when a message is recorded, the system announces, "Time and day not set." before it plays the message.

Telephone settings

Voicemail (visual message waiting) indicator


If you subscribe to a voicemail service offered by your local telephone company, this feature provides a visual indication when you have new voicemail messages. The **VOICEMAIL** light on the telephone base flashes, and **NEW VOICEMAIL** and the  icon appear on the handset screen.




NOTES:

1. This feature does not indicate new answering system messages recorded on your phone.
2. For more information about the difference between your answering system and voicemail, see page 39.

Clear voicemail indication

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **NEW VOICEMAIL** message,  icon, and **VOICEMAIL** light; it does not delete your voicemail messages. As long as you have new voicemail messages, your local telephone company continues to send the signal to turn on the indicator.

To manually turn off the new voicemail indicator:

1. Press **MENU/SELECT** when in idle mode to enter the main menu.
2. Use **▼CID** or **DIR▲** to scroll to **>CLR VOICEMAIL**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** again to turn the voicemail indication off, or press  **OFF/CLEAR** to cancel the procedure.



NOTES:

1. Telephone company voicemail might alert you to new messages with a stutter (broken) dial tone. Contact your telephone company for more details.
2. For information about using your voicemail service, contact your telephone company for assistance.

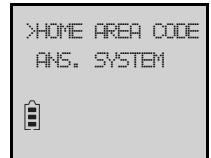
Telephone settings

Home area code

If you dial seven digits to make a local call (no area code required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID history only displays the seven digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial 10 digits to make a local phone call, do not use this home area code feature. If you do, you cannot place calls from you caller ID log as they have only seven digits.

1. Press **MENU/SELECT** in the idle mode to enter the main menu.
2. Use **▼CID** or **DIR▲** to scroll to **>HOME AREA CODE**, then press **MENU/SELECT**.
3. Use the dial pad keys to enter a three-digit home area code. Press **MUTE/DELETE** to delete digits while entering.
4. Press **MENU/SELECT** to save and return to the main menu.



NOTE: If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code + phone number). With the home area code displayed, press and hold MUTE/DELETE. The home area code is now restored to its default setting of _ _ _.

Answering system settings

Use the answering system menu to turn on or off the answering system, setup the announcement message, and to change the number of rings, remote access code, and message alert tone.

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **MENU/SELECT** again.
3. Press **▼CID** or **DIR▲** to scroll to **>ANS SYS SETUP**, then press **MENU/SELECT**.

Answer on/off

Unless you change it, the answering system is on and ready to record messages. You can turn the answering system off, but if you do so, the answering system does not answer calls and record incoming messages.

To turn the answering system on or off from a handset:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the feature menu.
2. Press **MENU/SELECT** again.
3. Press **▼CID** or **DIR▲** to scroll to **>ANS SYS SETUP**, then press **MENU/SELECT**.
4. Press **MENU/SELECT** again to select **>ANSWER ON/OFF**.
5. Press **▼CID** or **DIR▲** to select between **ON** and **OFF**, then press **MENU/SELECT** to confirm the setting and you hear a confirmation tone.



If the answering system is on, the handset screen shows the **ANS ON** icon.



NOTE: If the answering system is off and there is an incoming call, the system answers after 10 rings and announces to the caller, "Please enter your remote access code." For more information about remote access codes, see page 45.

Answering system settings

Announcement

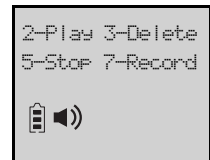
Outgoing announcements are the messages callers hear when calls are answered by the answering system.

The telephone has a prerecorded outgoing announcement, *"Hello. Please leave a message after the tone."* You can use this announcement, or record your own announcement.

You can record an announcement up to 90 seconds. The system does not record any announcement shorter than two seconds.

To play your current outgoing announcement:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **MENU/SELECT** again.
3. Press **▼CID** or **DIR▲** to scroll to **>ANS SYS SETUP**, then press **MENU/SELECT**.
4. Press **▼CID** or **DIR▲** to scroll to **>ANNOUNCEMENT**, then press **MENU/SELECT**, the system announces, *"To play, press 2. To record, press 7."*
5. Press **2** to play the current announcement.



To record a new outgoing announcement:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **MENU/SELECT** again.
3. Press **▼CID** or **DIR▲** to scroll to **>ANS SYS SETUP**, then press **MENU/SELECT**.
4. Press **▼CID** or **DIR▲** to scroll to **>ANNOUNCEMENT**, then press **MENU/SELECT**, the system announces, *"To play, press 2. To record, press 7."*
5. Press **7** to record an announcement, the system announces, *"Record after the tone, press 5 when you are done."*
6. Press **5** when you finish the recording. Your recorded announcement plays.

To listen to the recorded announcement again, press **2** after playback is completed.

To record a new announcement, press **7** and follow the above steps.

Answering system settings

To delete your outgoing announcement:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **MENU/SELECT** again.
3. Press **▼CID** or **DIR▲** to scroll to **>ANS SYS SETUP**, then press **MENU/SELECT**.
4. Press **▼CID** or **DIR▲** to scroll to **>ANNOUNCEMENT**, then press **MENU/SELECT**, the system announces, "To play, press 2. To record, press 7."
5. Press **3** to delete your recorded announcement.

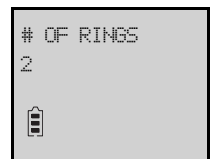
When your announcement is deleted, the system answers calls with the pre-recorded announcement described on the previous page.

Number of rings

You can set the answering system to answer an incoming call after two, four, or six rings. You can also select toll saver, which is explained below. Unless you change it, the answering system answers an incoming call after four rings.

To set the number of rings:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **MENU/SELECT** again.
3. Press **▼CID** or **DIR▲** to scroll to **>ANS SYS SETUP**, then press **MENU/SELECT**.
4. Press **▼CID** or **DIR▲** to scroll to **># OF RINGS**, then press **MENU/SELECT**.
5. Press **▼CID** or **DIR▲** to scroll and choose among **2, 4, 6** or **TOLL SAVER**.
 - Toll saver - the answering system answers a call after two rings if you have new messages, and after four rings when there are no new messages. This feature allows you to check for new messages and avoid paying long distance charges when calling from out of your local area.
6. Press **MENU/SELECT** to confirm your setting and you hear a confirmation tone.



NOTE: If you subscribe to caller ID/call waiting service through your telephone service provider, see **Answering system and voicemail** on page 39.

Answering system settings

Remote access code

To access your answering system remotely from any touch tone phone, you need to enter a two-digit number (10-99). Unless you change it, the remote access code is 19.

To change the remote access code:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **MENU/SELECT** again.
3. Press **▼CID** or **DIR▲** to scroll to **>ANS SYS SETUP**, then press **MENU/SELECT**.
4. Press **▼CID** or **DIR▲** to scroll to **>REMOTE CODE**, then press **MENU/SELECT**.
5. Press **▼CID** or **DIR▲** to change the remote access code.
6. Press **MENU/SELECT** to confirm your setting and you hear a confirmation tone.



Answering system settings

Message alert tone

When the message alert tone is set to **ON**, and there is at least one new message, the telephone base beeps every 10 seconds. Unless you change it, the message alert tone is set to off.

There is no audible alert at the handset.

To change the setting:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **MENU/SELECT** again.
3. Press **▼CID** or **DIR▲** to scroll to **>ANS SYS SETUP**, then press **MENU/SELECT**.
4. Press **▼CID** or **DIR▲** to scroll to **>MSG ALERT TONE**, then press **MENU/SELECT**.
5. Press **▼CID** or **DIR▲** to choose between **ON** and **OFF**.
6. Press **MENU/SELECT** to confirm your setting and you hear a confirmation tone.



NOTES:

1. The message alert tone beeps only if all the conditions below are met:
 - Answering system is on.
 - Message alert tone setting is on.
 - There are new messages.
2. To temporarily turn off the message alert tone, see page 40.

