Message playback

Delete all messages

Both new and old messages will be deleted.

To delete all messages:

1. Press X **DELETE** when the telephone base is in idle mode.

2. Press the **M1** or **M2** softkey to delete all messages in mailbox 1 or mailbox 2 respectively.

3. Press the **DEL** softkey to confirm.

Press the **ABORT** softkey or **CLEAR** any time to return to the previous screen without deletion of messages.

PLEASE SELECT
MAILBOX TO ERASE
M1   ABORT   M2

MAILBOX 1
WILL BE ERASED!
DEL   ABORT

Record & play memos

```
NEW MSG 1 OF 1
MEMO

10:01AM MON 23s
  RPT    MENU    DEL
```

```
OLD MSG 1 OF 1
TWOWAY

11:01AM MON 63s
  RPT    MENU    DEL
```

Memos are messages you record yourself. They are saved, played back and deleted exactly like incoming messages. You can record a memo as a reminder to yourself, or leave a message for someone else who uses the same answering system. While reviewing the message, **MEMO** will be displayed on the screen to indicate the message is a memo.

You can also record a phone conversation, which is known as a two-way recording. While reviewing the message, **TWOWAY** will be displayed on the screen to indicate the message is a two-way recording.

Record a memo:

```
PLEASE SELECT

MAILBOX FOR MEMO
  M1    ABORT    M2
```


Microphone

```
RECORDING MEMO

IN MAILBOX 1
       STOP
```

1. Press **RECORD** on the telephone base while in idle mode.

2. Press the **M1** or **M2** softkey to record a memo in mailbox 1 or mailbox 2 respectively. Speak facing the **MIC** (microphone) at the bottom front of the telephone base from approximately nine inches away.

3. Press the **STOP** softkey or the selected mailbox button (**MAILBOX LINE 1** ▶/■ or **MAILBOX LINE 2** ▶/■) to stop recording.

You can record a memo for up to four minutes. Memos shorter than one second will not be saved.
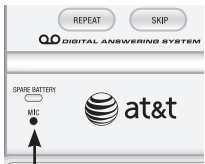
Record & play memos

Record a phone conversation:

1. While on a call, press **RECORD** on the telephone base. The conversation will be stored in the corresponding mailbox of the incoming line. The screen will display **TWOWAY RECORDING** and **T** will be displayed at the top left corner of the screen.

2. Press **RECORD** again to stop recording and the **T** will disappear.

While recording a phone conversation:

- The other parties will hear a long beep when the recording is initiated but there will be no other indication to them. To ensure compliance with any state and federal regulations regarding the recording of a telephone call, you should start the recording process and then inform the caller that you are recording the call.

- While recording the conversation, you can press **CLEAR** on the telephone base to stop recording and delete the recorded portion of the conversation.

- Two-way recordings are always marked as old message because you have already heard them.

- While recording the conversation on a 3-way conference call or an intercom call, the conversation will be stored in mailbox 1.

Playback a memo or two-way recording

Press **MAILBOX LINE 1 ▶/■** or **MAILBOX LINE 2 ▶/■** to hear messages, memos, and two-way recordings on line 1 or line 2 respectively (see page 63 for other options).

Remote access

You can access your answering system remotely by dialing your home telephone number from any touch-tone telephone.

To remotely access your answering system:

1. Dial your telephone number from any touch-tone telephone.

2. When the system answers, enter the four- digit remote access code (**5000** is the default code, see page 60 to change it).

   • If you have new messages, the system will automatically announce the number of new messages and then begin to play them.

3. You can also enter the following remote commands.

Remote commands

Command	Description
1 or **2** and the mailbox (1 or 2)	Play all messages: Press **1** and the mailbox number.
	Play new message: Press **2** and the mailbox number.
3	Press to delete current message during playback.
3 and the mailbox (1 or 2)	Press to delete all messages (including new messages) in the selected mailbox.
4	Press to repeat the current message. Press twice to hear the previous message.
5	Press to hear a list of remote commands.
	Press to stop any operation (including recording).
6	Press to skip to the next message during playback.
7 and the mailbox (1 or 2)	Press to review the current announcement of the selected mailbox.

NOTES:

1. If a valid remote access code is not entered, the call will disconnect automatically.

2. If you pause for more than four seconds during remote access, you will hear "*For help, press 5.*" This announcement will be made three times. If there is no command for another four seconds, the call will end automatically.

3. If you want to delete all messages remotely, press **3** and the mailbox (1 or 2) in remote standby mode to delete them.

4. If the memory is full, after 10 rings the answering system will answer and announce "*Please enter the remote access code.*" Enter your remote access code for access to messages and announcements.

Remote access

Remote commands

Command	Description
8 and the mailbox (1 or 2)	Press to begin recording the announcement for the selected mailbox and press **5** to stop recording.
9 and the mailbox (1 or 2)	Press to change the answering mode (**ANSWER + RECORD** or **ANSWER ONLY**) on the selected mailbox.
0 and the mailbox (1 or 2)	Press to turn the selected mailbox on or off.
✱	Press to end remote access (the call will be disconnected).

4. Hang up to end the call and save all undeleted messages.

Cut out the remote access wallet card at the back of this user's manual for quick reference.

Screen icons & alert tones

Screen icons

📞 📞   Line 1 or line 2 in use (Line number shown in the phone icon).

📞1T   Using answering system on handset or telephone (handset or telephone base number followed by **T**).

📞   Phone is on intercom call; flashes when the handset or telephone base is being paged.

🔋   Handset battery charging (animated displayed). This icon is only on the handset screen.

1-8   Handset identification number.

0   Telephone base identification number.

M   Microphone is muted.

H   Call is on hold.

P   No AC power and spare battery is used.

R   Handset is not registered, or searching for the telephone base.

Handset alert tones

Four short beeps   **VOLUME ▼▲** keys are pressed when the volume is already at its highest or lowest setting.

Five short beeps   Low battery warning.

Two beeps   Out of range while the handset is on a call.

Confirmation tone   Command completed successfully.

Telephone base tones

Four short beeps   **VOLUME ▼▲** keys are pressed when the volume is already at its highest or lowest setting.

One beep every 10 seconds   Message alert.

Confirmation tone   Command completed successfully.

Indicator lights

Telephone base indicator lights

LIGHTED DISPLAY

ON/OFF LINE 1 or ON/OFF LINE 2
- On when the answering machine is turned on.
- Off when the answering machine is turned off.

SPARE BATTERY
- On when spare battery is charging.
- Flashes when AC power is off and spare battery is in use.

MUTE
On when the microphone is muted.

HEADSET
On when the headset is on.

SPEAKERPHONE
On when the speakerphone is on.

MAILBOX LINE 1 ▶/■, MAILBOX LINE 2 ▶/■

- Flashes when there are new messages in the mailbox.
- On when there are old messages in the mailbox.
- Off when there is no message in the mailbox.

LINE 1/LINE 2
- On when the line is in use.
- Flashes fast when the phone is ringing.
- Flashes slow when a call is on hold.

Handset indicator lights

New message indicator
Flashes when there is a new message in the mailbox of the telephone answering machine.

Lighted display

Lighted keypad

◀)) SPEAKER
On when speakerphone is in use.

Telephone base & handset display screen messages

Screen display messages

PHONE ON	The handset or telephone base is in use.
PHONE OFF	The handset or telephone base is not in use.
DIRECTORY IS EMPTY	You are accessing an empty directory.
DIRECTORY IS FULL	You are accessing a full directory.
MICROPHONE MUTED	The microphone is muted.
HANDSFREE ON	The handset speaker is turned on.
HANDSFREE OFF	The handset speaker is turned off.
LOW BATTERY	The handset battery needs to be recharged.
CALL ON HOLD	The call is on hold.
INCOMING CALL ON LINE 1	There is an incoming call on line 1.
INCOMING CALL ON LINE 2	There is an incoming call on line 2.
NEW MESSAGES	There are new messages in the mailbox(es).
X NEW CALLS	There are new calls in the caller ID history.
SEARCHING FOR BASE	The handset is searching for the telephone base.
MAILBOX IS BUSY1	Another handset or telephone base is accessing the answering system.
LINE 1 IN USE	Line 1 is in use.
LINE 2 IN USE	Line 2 is in use.
SYSTEM IS BUSY1	The maximum number of handset are in use.
CHECK AC POWER	The AC power is off.

Adding & registering handsets

Your telephone can accommodate up to eight cordless handsets. You can add new handsets (TL76008, sold separately) to the TL76108 at any time.

The handset provided with your TL76108 is automatically registered as handset 1. Additional handsets will be assigned numbers in the order they are registered (handset 2, handset 3, and handset 4 etc.).

Handsets purchased separately need to be registered to the telephone base before use. When first purchased, all optional accessory handsets will show **NO BASE SUBSCRIPTION** and **ENTER BASE ID** on the screen alternatively. The new handset may need to be charged for five minutes before registering to the telephone base.

Register a handset to your telephone base

Make sure the handset battery is installed and charged properly. You have to enter a 15-digit telephone base ID to register the handset to the telephone base.

Find the telephone base ID and register the handset:

1. On the telephone base, press the **MENU** softkey when the phone is not in use to enter the feature menu. Press the ▲ or ▼ softkey to scroll to the **DISPLAY BASE-ID** menu, then press the **OK** softkey. The telephone base ID will be displayed.

2. On the handset, use the keypad buttons to enter the telephone base ID and press the **OK** softkey.

   – Press the ◄ softkey to move the cursor.

3. The handset will display **PLEASE WAIT!!** and **SEARCHING FOR BASE**. **HANDSET X** will be shown when the registration is successful.

NOTES:

1. If the registration is not successful, the display will show **NO BASE SUBSCRIPTION**. Try the registration process again.

2. If an incorrect base ID is entered, the base ID will disappear and **ENTER BASE ID** will be displayed.

MENU softkey

Replacing a handset

You may need to de-register your handsets if:

You have eight registered handsets and need to replace a handset.

 -OR-

You wish to change the designated handset numbers of your registered handsets.

You must first de-register ALL the handsets, and then re-register each handset you wish to use.

Please read carefully through all the instructions on this page before beginning the de-registration process.

```
       BASE

 RDL    MENU    CID
```

MENU softkey

```
DIRECTORY
MAILBOXES
SETUP BASE
DISPLAY BASE-ID
  ▲     OK      ▼
```

```
KEYPAD TONE
CONTRAST
RENAME
DEREGISTER ALL
  ▲     SET     ▼
```

```
  DO YOU REALLY
     WANT TO
  DEREGISTER ALL
    HANDSETS?
 YES            NO
```

De-register all handsets

You can de-register all handsets on the telephone base only.

1. Press the **MENU** softkey when the phone is not in use to enter the feature menu.

2. Press the ▲ or ▼ softkey to scroll to the **SETUP BASE** menu, then press the **OK** softkey.

3. Press the ▲ or ▼ softkey to scroll to the **DEREGISTER ALL** menu, then press the **SET** softkey.

4. The screen will display **DO YOU REALLY WANT TO DEREGISTER ALL HANDSETS?**. Press the **YES** softkey to confirm or press the **NO** softkey to return to the previous screen.

5. All handsets will display **NO BASE SUBSCRIPTION** and **ENTER BASE ID** on the screen alternatively when de-registration is successful.

6. To re-register the handset(s) to the telephone base, follow the registration instructions on page 72.

NOTE: If the de-registration process is not successful, please try again.

Maintenance

Taking care of your telephone

• Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

• Avoid rough treatment.

• Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

• Your telephone can be damaged if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

• Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

• Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap.

• Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Then pull the unit out by the unplugged cords.

Important safety information

⚠ This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

- **Read and understand all instructions in the user's manual. Observe all markings on the product.**
- **Avoid using a telephone during a thunderstorm.** There may be a slight chance of electric shock from lightning.
- **Do not use a telephone in the vicinity of a gas leak.** If you suspect a gas leak, report it immediately, but use a telephone away from the area where the gas is leaking. If this product is a cordless model, make sure the telephone base is also away from the area.
- **Do not use this product near water, or when you are wet.** For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquid, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- **Install this product in a protected location** where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- **If this product does not operate normally, see the Troubleshooting section on pages 85-92 of this user's manual.** If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** on pages 81-83. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- **Replace batteries only as described in your user's manual.** Do not burn or puncture batteries — they contain caustic chemicals.
- **This power unit is intended to be correctly oriented in a vertical or floor mount position.** The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/cabinet outlet.

⚠ Caution: Use only the power adapter provided with this product. To obtain a replacement, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Important safety information

Especially about cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. **For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.**

- **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. **Calls cannot be made from the handset if the telephone base is unplugged or switched off, or if the electrical power is interrupted.**

- **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

- **Rechargeable batteries:** This product contains either nickel-cadmium or nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.

- **Nickel-metal-hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

The RBRC™ Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal-hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. Or you may call 1-800-8-BATTERY for locations accepting spent Ni-MH batteries.

Important safety information

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

PACEMAKER PATIENTS

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

Especially about telephone answering systems

Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

SAVE THESE INSTRUCTIONS

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your local telephone company upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your local telephone company.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone company or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

FCC Part 68 and ACTA

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation.

The term ''IC'' before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more. If you choose to use a clipping device, please make sure to only use the supplied AT&T belt clip.

This Class B digital apparatus complies with Canadian ICES-003.

Limited warranty

The AT&T brand is used under license - any repair, replacement or warranty service, and all questions about this product should be directed to: In the United States of America, visit **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, call **1 (866) 288-4268**.

1. What does this limited warranty cover?

    The manufacturer of this AT&T-branded product warrants to the holder of a valid proof of purchase ("CONSUMER" or "you") that the product and all accessories provided in the sales package **("PRODUCT") are free from defects in** material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.

2. What will be done if the PRODUCT is not free from defects in materials and workmanship during the limited warranty period ("materially defective PRODUCT")?

    During the limited warranty period, the manufacturer's authorized service representative will repair or replace at the manufacturer's option, without charge, a materially defective PRODUCT. If the manufacturer repairs the PRODUCT, they may use new or refurbished replacement parts. If the manufacturer chooses to replace the PRODUCT, they may replace it with a new or refurbished PRODUCT of the same or similar design. The manufacturer will retain defective parts, modules, or equipment. Repair or replacement of the PRODUCT, at the manufacturer's option, is your exclusive remedy. The manufacturer will return repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

3. How long is the limited warranty period?

    The limited warranty period for the PRODUCT extends for ONE (1) YEAR from the date of purchase. If the manufacturer repairs or replaces a materially defective PRODUCT under the terms of this limited warranty, this limited warranty also applies to repaired or replacement PRODUCT for a period of either (a) 90 days from the date the repaired or replacement PRODUCT is shipped to you or (b) the time remaining on the original one-year limited warranty; whichever is longer.

Limited warranty

4. What is not covered by this limited warranty?
This limited warranty does not cover:

- PRODUCT that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or

- PRODUCT that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of the manufacturer; or

- PRODUCT to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or

- PRODUCT to the extent that the problem is caused by use with non-AT&T accessories; or

- PRODUCT whose warranty/quality stickers, PRODUCT serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or

- PRODUCT purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or

- PRODUCT returned without valid proof of purchase (see item 6 below); -or-

- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the unit.

5. How do you get warranty service?

To obtain warranty service in the United States of America, visit **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, call **1 (866) 288-4268**. NOTE: Before calling for service, please review the user's manual; a check of the PRODUCT controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. The manufacturer will return repaired or replaced PRODUCT under this limited warranty to you, transportation, delivery or handling charges prepaid. The manufacturer assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, the manufacturer will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

Limited warranty

6. What must you return with the PRODUCT to get warranty service? You must:

   a. Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and

   b. Include "valid proof of purchase" (sales receipt) identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and

   c. Provide your name, complete and correct mailing address, and telephone number.

7. Other limitations

This warranty is the complete and exclusive agreement between you and the manufacturer of this AT&T branded PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. The manufacturer provides no other warranties for this PRODUCT. The warranty exclusively describes all of the manufacturer's responsibilities regarding the PRODUCT. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall the manufacturer be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

RF frequency band (handset to telephone base)	5744 MHz — 5825 MHz
RF frequency band (telephone base to handset)	5744 MHz — 5825 MHz
Channels	95
Operating temperature	32°F — 122°F 0°C — 50°C
Telephone base voltage (AC voltage, 60Hz)	96 — 144 Vrms
Telephone base voltage (AC adapter output)	8 VDC
Handset voltage	2 — 3 VDC
Charger voltage (AC adapter output)	8 VDC
Replacement battery	3.6V 800mAH

5.8 GHz digital spread spectrum frequency hopping technology

This technology digitally transmits your voice across multiple channels in both the 5.8GHz frequencies to provide enhanced range, ultimate sound clarity and advanced privacy against eavesdropping on your calls, while not interfering with wireless routers.

Telephone operating range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

Troubleshooting

If you have difficulty with your phone, please try the suggestions below. For Customer Service, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

My phone doesn't work at all.	• Make sure the power cord is securely plugged in.
	• Make sure that the battery connector is securely plugged into the cordless handset.
	• Make sure the telephone line cord is securely and firmly plugged into the telephone base and the telephone wall jack.
	• Charge the battery in the cordless handset for at least 16 hours. For optimum daily performance, return the cordless handset to the charger when not in use.
	• Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
	• You may need to purchase a new battery, please refer to **Handset battery installation & charging**, page 10, in this user's manual.
I cannot get a dial tone.	• First try all the suggestions above.
	• Move the cordless handset closer to the telephone base. You might have moved out of range.
	• If the previous suggestions don't work, disconnect the telephone base from the telephone jack and connect to a different phone. If there is no dial tone on that phone either, the problem is in your wiring or local service. Contact your local telephone company.
	• Your line cord might be malfunctioning. Try installing a new line cord.
I cannot dial out.	• First try all the suggestions above.
	• Make sure you have a dial tone before dialing. The cordless handset may take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.

Troubleshooting

- Eliminate any background noise. Noise from a television, radio or other appliances may cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the cordless handset before dialing, or dialing from another room in your home with less background noise.

- If the other phones in your home are having the same problem, the problem is in your wiring or local service. Contact your local telephone company (charges may apply).

My cordless handset isn't performing normally.	• Make sure the power cord is securely plugged into the telephone base. Plug the unit into a different, working electrical outlet not controlled by a wall switch.
	• Move the cordless handset closer to the telephone base. You might have moved out of range.
	• Reset the telephone base. Unplug the unit's electrical power. Wait for 15 seconds then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
	• Other electronic products can cause interference to your cordless phone. Try installing your phone as far away from these types of electronic devices as possible: television sets, VCRs, or other cordless telephones.

SEARCHING FOR BASE displays on my cordless handset.	• Ensure that the telephone base is powered up.
	• Wait for one minute to allow the cordless handset and base to resynchronize.
	• Reset the telephone base. Unplug the unit's electrical power. Wait for 15 seconds then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.

Troubleshooting

- Other electronic products can cause interference with your cordless phone. Try installing your phone as far away from these types of electronic devices as possible: television sets, VCRs, or other cordless telephones.

The batteries will not hold a charge.

- If the cordless handset is in the charger and the charge light does not come on, refer to **The charge light is off** in this **Troubleshooting** guide.

- Charge the battery in the cordless handset for at least 16 hours. For optimum daily performance, return the cordless handset to the charger when not in use.

- You may need to purchase a new battery. Please refer to **Handset battery installation & charging**, page 10, in this user's manual.

I get noise, static, or weak signals even when I'm near the telephone base.

- If you subscribe to high-speed Internet service (Digital Subscriber Line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack (see pages 6-8). The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

- You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.

- Other electronic products can cause interference to your cordless phone. Try installing your phone as far away from the following electronic devices as possible: television sets, VCRs, or other cordless telephones.

Troubleshooting

- Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.

- If your phone is plugged in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this solves the problem, re-locate your phone or modem farther apart from one another, or use a different surge protector.

- Relocate your phone to a higher location. The phone will likely have better reception when installed in a high area.

- If the other phones in your home are having the same problem, the problem is in your wiring or local service. Contact your local telephone company (charges may apply).

I hear other calls while using my phone.	• Disconnect the telephone base from the telephone jack, and plug in a different telephone. If you still hear other calls, the problem is probably in your wiring or local service. Call your local telephone company.

My cordless handset does not ring when I receive a call.	• Make sure that the ringer is not turned off. Refer to the section(s) on ringer selection in this user's manual.
	• Make sure the telephone line cord is plugged securely into the telephone base and the telephone jack. Make sure the power cord is securely plugged in.
	• The cordless handset may be too far from the telephone base.
	• Charge the battery in the cordless handset for at least 16 hours. For optimum daily performance, return the cordless handset to the charger when not in use.
	• You may have too many extension phones on your telephone line to allow all of them to ring simultaneously. Try unplugging some of the other phones.

Troubleshooting

- The layout of your home or office might be limiting the operating range. Try moving the telephone base to another location, preferably on an upper floor.

- If the other phones in your home are having the same problem, the problem is in your wiring or local service. Contact your local telephone company (charges may apply).

- Test a working phone at the phone jack. If another phone has the same problem, the problem is the phone jack. Contact your local telephone company (charges may apply).

- Other electronic products can cause interference with your cordless phone. Try installing your phone as far away as possible from electronic devices such as television sets, VCRs, or other cordless telephones.

- Re-install the battery, and place the cordless handset in the charger. Wait for the cordless handset to re-establish its connection with the telephone base. Allow up to one minute for this to take place.

- Your line cord might be malfunctioning. Try installing a new line cord.

My calls cut in and out while I'm using my cordless handset.

- Other electronic products can cause interference with your cordless phone. Try installing your phone as far away from the following electronic devices as possible: television sets, VCRs, or other cordless telephones.

- Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.

- If your phone is plugged in with a modem or surge protector, plug the phone (or modem/surge protector) into a different location. If this doesn't solve the problem, re-locate your phone or modem farther apart from one another, or use a different surge protector.

Troubleshooting

- Relocate your telephone base to a higher location. The phone will have better reception when installed in a high area.

- If the other phones in your home are having the same problem, the problem is in your wiring or local service. Contact your local telephone company (charges may apply).

The charge light is off.	• Make sure the power and line cords are plugged in correctly and securely. • Unplug the unit's electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset. • Clean the cordless handset and telephone base charging contacts each month using a pencil eraser or cloth.
My caller ID isn't working.	• Caller ID is a subscription service. You must subscribe to this service from your local telephone company for this feature to work on your phone. • Your caller must be calling from an area that supports caller ID. • Both you and your caller's telephone companies must use caller ID compatible equipment. • If you subscribe to high-speed Internet service (Digital Subscriber Line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack (see pages 6-8). The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.
System does not receive caller ID when on a call.	• Make sure you subscribe to caller ID with call waiting features provided by your local telephone company. Caller ID features will work only if both you and the caller are in areas offering caller ID service, and if both telephone companies use compatible equipment.

Troubleshooting

Incomplete messages.	• If a caller leaves a very long message, part of it may be lost when the system disconnects the call after four minutes.
	• If the caller pauses for longer than seven seconds, the system stops recording and disconnects the call.
	• If the system's memory becomes full during a message, the system stops recording and disconnects the call.
	• If the caller's voice is very soft, the system may stop recording and disconnects the call.

Difficulty hearing messages.	• Press **VOLUME ▲** to increase speaker volume.

System does not answer after correct number of rings.	• Make sure that the answering system is on (page 53).
	• If toll saver is activated, the number of rings changes to two when you have new messages stored (page 59).
	• If the memory is full or the system is off, the system will answer after 10 rings.

System does not respond to remote commands.	• Make sure to enter your remote access code correctly (page 67).
	• Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.
	• The answering system may not detect the remote access code while your announcement is playing. Try waiting until the announcement is over before entering the code.
	• There may be interference on the phone line you are using. Press keypad buttons firmly.

Troubleshooting

System does not record messages.	• Make sure the answering system is on (page 53). • Make sure the memory of the answering system is not full.
Outgoing announcement is not clear.	• When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the telephone base. • Make sure there is no background noise (TV, music, etc.) while recording.
Common cure for electronic equipment.	If the unit does not seem to be responding normally, try putting the cordless handset in the charger. If it does not seem to respond, do the following (in the order listed): • Disconnect the power to the telephone base. • Disconnect the cordless handset battery, and spare battery, if applicable. • Wait a few minutes. • Connect power to the telephone base. • Re-install the battery, and place the cordless handset into the charger. • Wait for the cordless handset to re-establish its connection with the telephone base. Allow up to one minute for this to take place.

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Remote access wallet card

Use the wallet card below to help you remember commands to control your answering system from any touch tone telephone.

Cut along dotted line.

at&t   Call your phone number, then enter your four-digit access code (preset to **5000**).

Action	Remote command
Play all messages	1+ mailbox number
Play new messages	2+ mailbox number
Delete current message	3
Delete all messages	3+ mailbox number
Repeat or go back	4
Stop during recording/Help menu	5
Skip the message	6

Fold here.

Review announcement	7
Record announcement	8+ mailbox number
Change answering mode	9+ mailbox number
Turn on or off mailbox	0+ mailbox number
End remote access call	*(or hang up)

Model name: TL76108
Type: 5.8 GHz 2-line corded/cordless telephone answering system with caller ID/call waiting

at&t

www.telephones.att.com