

BASIC OPERATION

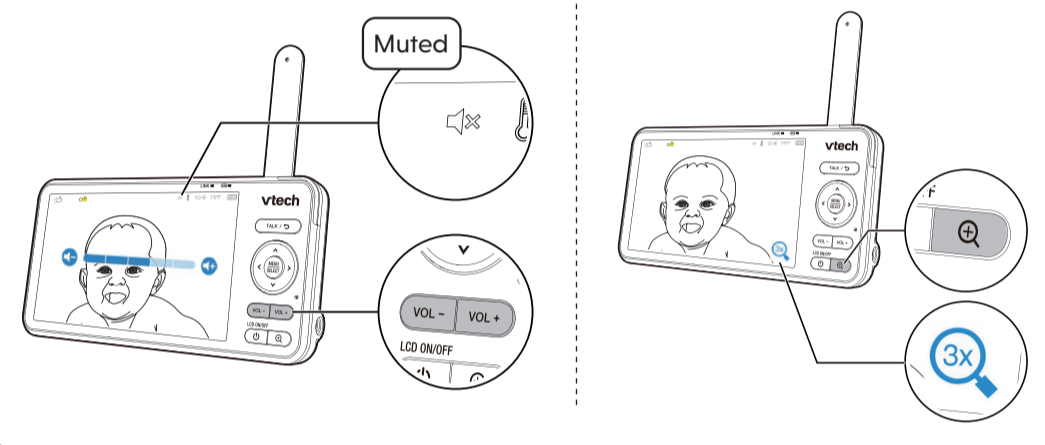
After powering up your baby monitor, the parent unit streams live video in direct mode. We recommend you follow the instructions on-screen to set up home Wi-Fi network with your monitor for functionality enhancements and mobile access. See **Auto software and firmware update** and **Download app for mobile access** in this Quick Start Guide.

Use the menu
Press **MENU** on the parent unit to enter the main menu, choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop the baby unit lullaby, or adjust the baby unit sound sensitivity.

While in the menu:

- Press **◀▶|▶▶▶** to scroll through the menu options.
- Press **SELECT** to select an item.
- Press **TALK** to return to the live video.
- Press **Q** to go to the **Help & info** page.

Adjust speaker volume
Press **VOL -|VOL +** to adjust the parent unit speaker volume level received from the baby unit.



FOR RM5756HD-2 ONLY

Monitoring Modes	Description
Single Mode	The screen displays images only from the selected baby unit in full screen.
Split Mode	The screen displays images from all paired baby units at the same time in split view.
Patrol Mode	The screen displays a single cam view that transitions to a different baby unit every 10 seconds.

Change the monitoring mode:

- Press **MENU** when the parent unit is idle.
- Press **MENU** or **V** to enter **Monitoring Mode** menu.
- Press **◀▶** to choose between **Single**, **Split**, and **Patrol** monitoring modes. Press **SELECT** to confirm.

NEED HELP?

Driven by system updates, the software, online help topics, and online FAQs will be updated periodically.
 For operations and guides to help you using your HD video monitor, and for latest information and supports, go and check the online help topics and online FAQs.
 Use your smartphone or mobile device to access our online help.
 Go to <https://help.vtechphones.com/RM5756HD> or <https://help.vtechphones.com/RM5756HD-2>; OR Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
 - If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.
 If you would like to contact us, visit <https://help.vtechphones.com/cs> or scan the QR code.
 You can also call our Customer Support at 1-844-848-8324 (1-844-84-VTECH) [in US] or 1-888-211-2005 [in Canada] for help.



HOW THE SYSTEM WORKS

Direct mode
The parent unit and the baby unit of your video monitor connect to each others in **Direct mode** by default, which allows you to stream live video right out of the box. **Direct mode** connection lets you stream live video from the parent unit only.

Tip

- You may experience reduced signal strength if your parent unit and baby unit are far apart, or there are obstructing factors, such as internal walls, between them. Move the parent unit closer to the baby unit to improve the signal strength.

Wi-Fi Router mode
To stream live video with better connection, you can also set up your monitor in **Router mode** connection. **Router mode** uses your home Wi-Fi network to connect the video monitor. It supports streaming live video through the parent unit and **MyVtech Baby Pro** app.

Download and install the **MyVtech Baby Pro** mobile app to stream remotely. With the mobile app, your Wi-Fi router (not included) serves as a communicating channel between your baby unit and mobile device, allowing you to monitor and control your baby unit wherever you are. For details, see **Download app for mobile access** section in this quick start guide.

Auto mode
With **Auto mode** connection, the parent unit will automatically select the most reliable connection mode (**Direct** or **Wi-Fi**) when connecting to the baby unit(s). Mobile app access will not be interrupted in **Auto mode**.

NOTES

- When both parent unit and app are viewing the camera simultaneously, the video quality will be optimized to deliver the best possible viewing result.

TEST THE SOUND LEVEL AND POSITION THE BABY MONITOR

Testing the sound level of the baby monitor

NOTE

- This baby monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

CAUTION

- For hearing protection, make sure the parent unit is more than 3 feet away from the baby unit. If you hear any high-pitched noise from the parent unit, move the parent unit further until the noise stops. You can also press **VOL -** on the parent unit to lower or mute the noise.

TIP

- Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.



Positioning the baby monitor

CAUTION

- Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's cot or playpen.

- Place the baby unit more than 3 feet away from your baby.
- Adjust the angle of the baby unit to aim at your baby.

TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your parent unit, you can use your parent unit Wi-Fi signal strength indicator to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.

Tip

- Depending on surroundings and obstructing factors, such as the effect distance and internal walls have on signal strength, you may experience reduced Wi-Fi signal. To improve the Wi-Fi signal strength, adjust the distance or direction of your parent unit. Check with your parent unit again.

GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:

- Avoid placing it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the product or treating it roughly.
- Clean with a soft damp cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap.
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the parent unit and the baby unit are dry before you connect them to the mains again.
- Clean the USB charging port of dust, dirt, and lint regularly.

STORAGE

When you are not going to use the video monitor for some time, store the parent unit, the baby unit and the adapters in a cool and dry place.

FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the video monitor.

Q: Can I turn the parent unit display screen off but keep hearing sounds from the baby unit?
 Yes, press **LCD ON/OFF** on the parent unit to turn off the screen. The parent unit display will also dim automatically after being inactive for some time. In both instances, you will still be able to hear all sounds from the baby unit. Press any key to turn the screen back on.

Q: Why is the baby unit not responding normally?
 Try the following (in the order listed) for a common cure:
 1. Disconnect the power to the baby unit.
 2. Wait a few minutes before connecting power back to the baby unit.
 3. Reboot the parent unit.

Why is my screen in black and white?
The baby unit has a light sensor that measures ambient light. When the ambient light is dim, such as during night time or in a dark room, the baby unit activates its Infrared LEDs, and displays the camera images in black and white night vision.

Why does my baby unit show offline? Why is the connection lost every now and then?
The baby unit may have lost connection to the Wi-Fi router. Check your network and router settings.
Other electronic products may cause interference with your baby unit. Try installing your baby unit as far away from these electronic devices as possible.

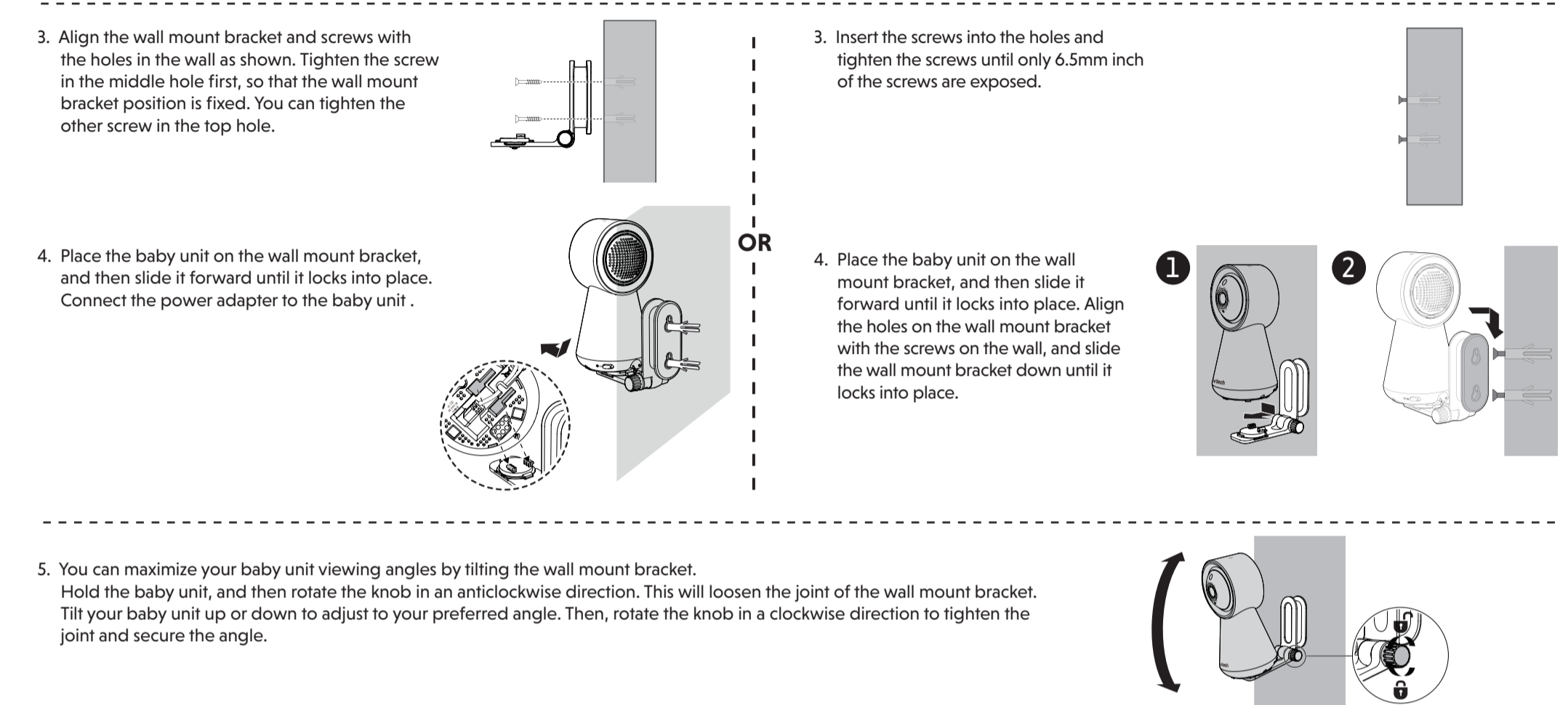
Why can't I hear a sound/Why can't I hear my baby crying?
The parent unit speaker volume may be too low. Press **VOL +** on the parent unit to increase the volume.
You may have set a low sound sensitivity level. Set the sound sensitivity to a higher level. For details, go to www.vtechphones.com for online help topics.

MOUNT THE BABY UNIT (OPTIONAL)

NOTES

- Check for reception strength and camera angle of the baby unit before drilling the holes.
- The types of screws and plugs you need depend on the composition of the wall. You may need to purchase the screws and plugs separately to mount your baby units.

- Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (5.5mm drill bit).
- If you drill the holes into a stud, go to step 3.
 - If you drill the holes into an object other than a stud, insert the wall plugs into the holes. Tap gently on the ends with a hammer until the wall plugs are flush with the wall.



FOR CETL COMPLIANCE ONLY

La plaque signalétique appliquée est située au bas du socle de l'unité du bébé.

CONSERVEZ CES INSTRUCTIONS

Mises en garde

- Utilisez et entreposez le produit à une température entre 0 °C (32 °F) et 40 °C (104 °F).
- Risque de brûlure, risque d'incendie, risque d'explosion associé à une mauvaise manipulation de la batterie.
- Ne touchez pas cet appareil à des endroits chauds ou des chaleurs extrêmes, ainsi qu'à la lumière directe du soleil. Ne l'installez pas près d'une source de chauffage.
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LIMITED WARRANTY

What does this limited warranty cover?
The manufacturer of this Vtech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will Vtech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?
During the limited warranty period, Vtech's authorized service representative will replace at Vtech's option, without charge, a Materially Defective Product. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Replacement of the Product, at Vtech's option, is your exclusive remedy. Vtech will return the replacement Product to you in working condition. You should expect the replacement to take approximately 30 days.

How long is the limited warranty period?
The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase (90 days on products purchased as Refurbished). This limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year warranty (90-day limited warranty) on products that are purchased as Refurbished; whichever is longer.

What is not covered by this limited warranty?
This limited warranty does not cover:
 1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
 2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of Vtech; or
 3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
 4. Product to the extent that the problem is caused by use with non-Vtech accessories; or
 5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
 6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
 7. Product returned without a valid proof of purchase (see item 2 below); or
 8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

THE RBRC SEAL

The RBRC seal on the lithium-ion battery indicates that Vtech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada. The program provides a convenient alternative to placing used lithium-ion batteries into the trash or municipal waste, which may be illegal in your area.

FCC AND IC REGULATIONS

FCC Part 15
 NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 • Reorient or relocate the receiving antenna.
 • Increase the separation between the equipment and receiver.
 • Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 • Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
 This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada
 This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSSI. Operation is subject to the following two conditions: (1) this device may not cause interference; (2) this device must accept any interference that may cause undesired operation of the device.
 The term "IC" before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING MODE

This video monitor meets the California Energy Commission (CEC) regulations for energy consumption. Your video monitor is set up to comply with the energy-conserving standards right out of the box.
 No pieces pass cet appareil sur un courant, murelle, trépidé, support de montage ni table chancelante.
 Les trous et ouvertures du boîtier, situés à l'arrière de l'appareil, ne doivent pas être bouchés avec des objets étrangers. Pour l'empêcher de surchauffer, ne bloquez sous aucun prétexte ces ouvertures et manipulez pas l'appareil adéquate de l'appareil en place sur un lit, divan, tapis ou toute autre surface similaire. De même, ne le positionnez pas à proximité ni au-dessus d'une source de chaleur ou d'un calorifère. De plus, ne placez pas l'appareil dans