

User's manual

GL2101-0 DECT 6.0 expansion handset for use with AT&T models GL2101/GL2101-2 DECT 6.0 cordless telephone



Congratulations

on your purchase of this AT&T product. Before using this AT&T product, please read the **Important safety information** section on pages 1-3 of this manual. For complete instructions, please refer to the manual provided with your **GL2101/GL2101-2** telephone. You can also visit our website at

https://telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.

This telephone meets the California Energy Commission regulations for energy consumption. Your telephone is set up to comply with the energyconserving standards right out of the box. No further action is necessary.

Model number: GL2101-0 Type: DECT 6.0 expansion handset

Serial number:

Purchase date:

Place of purchase:

Both the model and serial numbers of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.



The ENERGY STAR[®] program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to supply this product with an ENERGY STAR[®] qualified power adapter meeting the latest energy efficiency guidelines.

Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



User's manual



Cordless handset



Charger for cordless handset with power adapter installed



Battery for cordless handset



Battery compartment cover

User's manual

GL2101-0 DECT 6.0 expansion handset for use with AT&T models GL2101/GL2101-2 DECT 6.0 cordless telephone



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Getting started Important safety information



This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

- Read and understand all instructions in the user's manual. Observe all markings on the product.
- Avoid using a telephone during a thunderstorm. There may be a slight chance of electric shock from lightning.
- Do not use a telephone in the vicinity of a gas leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. In an inadequately ventilated environment, the user should not plug the phone into a power outlet, nor put a charged handset into the cradle where there are concentrations of flammable or flame-supporting gases. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- Do not use this product near water or when you are wet. For example, do not use it in a wet basement or shower, nor next to a swimming pool, bathtub, kitchen sink and laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquid, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- If this product does not operate normally, see the **Troubleshooting** section on pages 16-24 of this user's manual. If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section pages 34-36. Do not open this product except as directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- Replace batteries, only as described in your user's manual (pages 10-12). Do
 not burn or puncture batteries they contain caustic chemicals.
- This power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/cabinet outlet.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

CAUTIONS:

Use only the power adapter provided with this product. To obtain a replacement, visit our website at https://telephones.att.com or call
 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.

Getting started Important safety information

CAUTION: To prevent risk of fire or battery explosion, replace with the correct battery type. Dispose of used batteries according to the instructions.

- Disconnect the telephone line from the equipment before open the battery door.
 Do not use the battery in following conditions:
 - High or low extreme temperature during use, storage or transportation.
 - Replacement of a battery with an incorrect type that can defeat a safeguard.
 - Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
 - Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
 - A battery subjected to extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.
- Use only the supplied rechargeable battery or replacement battery (model BT162342/BT262342). To order, visit our website at

https://telephones.att.com, or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.

The applied nameplate is located at the bottom or near of the product.

Especially about cordless telephones

- Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- Electrical power: The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- Potential TV interference: Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.
- Rechargeable batteries: This product contains nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.

Getting started Important safety information

 Nickel-metal hydride rechargeable batteries: Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.



The RBRC Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickelmetal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. You may call 1-800-8-BATTERY® for locations accepting spent Ni-MH batteries.

The RBRC Seal and 1-800-8-BATTERY $^{\circledast}$ are registered trademarks of Call2recycle, Inc.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients:

- > Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

Especially about telephone answering systems

Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

SAVE THESE INSTRUCTIONS

Getting started

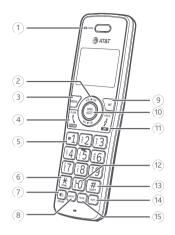


Your product may be shipped with a protective sticker covering the handset display - remove it before use.

For customer service or product information, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Avoid placing the charger too close to:

- Communication devices such as television sets, VCRs, or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of a washing machine or workbench.



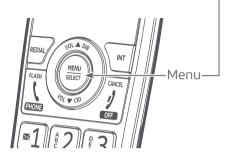
HARGE light	٠	On when the handset is charging in the telephone base or charger.
OL ▲ DIR	*	Press to show directory entries when the handset is not in use. Press to scroll up while in menus. While entering names or numbers, press to move the cursor to the right. Press to increase the listening volume when on a call.
OL ▼ CID	•	Press to show caller ID log when the handset is not in use. Press to scroll down while in menus. While entering names or numbers, press to move the cursor to the left. Press to decrease the listening volume when on a call.
EDIAL	Þ	Press repeatedly to view the last 10 numbers dialed.
PHONE/ LASH		Press to make or answer a call. During a call, press to answer an incoming call when you receive a call waiting alert.
	OL ▲ DIR OL ▼ CID EDIAL PHONE/	OL ▲ DIR , > > OL ▼ CID , > EDIAL , PHONE/ >

		$ \begin{array}{c} 1 \\ \hline \\ 9 \\ \hline \\ 0 \\ \hline \\ \hline \\ \hline \\ 0 \\ \hline \\ \hline$
(5)	<u>1</u>	 While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory. Press and hold to set or to dial your voicemail number.
6	TONE	 Press to switch to tone dialing temporarily during a call if you have pulse service.
(7)	●)/SPEAKER	 Press to make or answer a call using the speakerphone. Press to switch between the speakerphone and the handset.
(8)	DELETE	 While reviewing the caller ID log, the directory or the redial memory, press to delete an individual entry. While predialing, press to delete digits.
9	INT	 Press to start an intercom conversation or transfer a call (for multi-handset models only).
(10)	MENU/ SELECT	 When the handset is not in use, press to show the menu. While in the menu, press to select an item or save an entry or setting.

		$ \begin{array}{c} 1 \\ & & & \\ & & \\ 3 \\ 3 \\ & & \\ 3 \\ 3 \\ 3 \\ 3 \\ 3 \\ 3 \\ 3 \\ 3 \\ 3 \\ 3$
(11)	ジ OFF/ CANCEL	 During a call, press to hang up. While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display; or press and hold this button to exit to idle mode. When the handset is ringing, press to mute the ringer temporarily. Press and hold while the telephone is not in use to erase the missed call indicator.
(12)	0.00	 While entering names or numbers, press to add a spacing.
(13)	(pound key)	 Press repeatedly to display other dialing options when reviewing a caller ID log entry. <u>Press and hold</u> to enter the QUIET mode setting screen, or to deactivate QUIET mode.
(14)	MUTE	 During a call, press to mute the microphone. When the handset is ringing, press to mute the ringer temporarily.
(15)	PAUSE	 While entering numbers, press to insert a dialing pause.

Main menu

The selected menu item is highlighted.



→ Feature menu

- Directory
- ▶ Caller ID log
- Intercom
- Call block
- Ringers
- Set date/time
- Settings

Using menus:

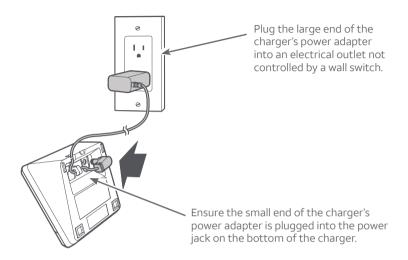
- 1. Press **MENU/SELECT** in idle mode (when the telephone is not in use) to enter the main menu.
- 2. Press **VCID** or **ADIR** to scroll through menu items.
- 3. Press MENU/SELECT to select or save the highlighted item. -OR-

Press *i* **off/CANCEL** to cancel an operation, back up to the previous menu, or exit the menu display.

For complete instructions, refer to the manual provided with your **GL2101/GL2101-2** telephone system. If you are unable to find your manual, go to **https://telephones.att.com/manuals** to read and/or download the manual.

Getting started Charger installation

Install the charger, as shown below.



IMPORTANT INFORMATION

- Use only the power adapter supplied with this product. To order a replacement power adapter, visit our website at https://telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.
- The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Getting started Battery installation and charging

Install the battery, as shown on page 11. Once you have installed the battery, the screen indicates the battery status (see the following table). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 16 hours of continuous charging. See the table on page 37 for battery operating times.

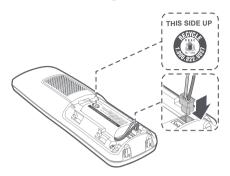
If the screen is blank or shows **Put in charger** and a flashing D, you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. When the battery is low, the handset shows **Low battery** and a flashing D. If you are on a call in low battery mode, the handset beeps every minute.

The following table summarizes the battery charge indicators and actions to take.

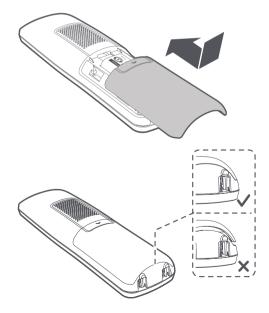
Battery indicators	Battery status	Action
The screen is blank or shows Put in charger and 🖞 flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows Low battery and flashes.	Battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows HANDSET X.	Battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

Getting started Battery installation and charging

1. Plug the battery connector securely into the socket inside the handset battery compartment. Insert the supplied battery with the label **THIS SIDE UP** facing up, as indicated.

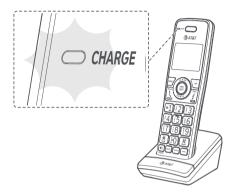


2. Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.



Getting started Battery installation and charging

3. Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light on the top of the handset is on during charging.





To replace the battery, press the tab and slide the battery compartment cover downwards. Lift out the old battery and disconnect it from the handset. Follow the instructions to install and charge a new battery.

IMPORTANT INFORMATION

- Use only the supplied rechargeable battery or replacement battery (model BT162342/BT262342). To order, visit our website at https://telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.
- 2. If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

Registration and deregistration Add and register handsets

Before using a new **GL2101-0** handset, make sure it is registered with an AT&T **GL2101/GL2101-2** telephone system (purchased separately). These telephone systems can support up to five handsets.

The handset(s) provided with your telephone system are already registered as **HANDSET 1**, and so forth. Additional handsets are assigned numbers in the sequential order they are registered (up to **HANDSET 5**). Each handset must be registered to the telephone base before use.

Register a handset to your telephone base

- Before you begin registration, make sure the handset is out of the telephone base or charger and shows To register HS... and ...see manual alternately.
- 2. Put the handset you wish to register on the telephone base cradle.



For registration, put the handset on the telephone base, not the handset charger.

 The handset shows **Registering...** If the registration is successful, the handset beeps and its screen displays **Registered**. The handset is now registered with the telephone base. The registration process takes about 90 seconds.

Registration and deregistration Add and register handsets

E	Notes:

- > You cannot register a handset if any other system handset is in use.
- If you try to register more than five handsets to the telephone base, the telephone base shows Registration slots are full and sounds two beeps.

Registration and deregistration Deregister handsets

You may need to deregister your handsets if:

- You have five registered handsets and need to replace a handset.
 -OR-
- You wish to change the designated handset number of your registered handsets.

You must first deregister ALL handsets, and then register each handset you wish to use again, one at a time.

Please read carefully through all the instructions on this page before beginning the deregistration process.

Deregister all handsets from your telephone base

In addition to the cordless handsets, this operation will also deregister all cordless headsets and speakerphones registered to your telephone base.

- 1. Make sure that all handsets are out of the telephone base and chargers before you begin deregistration.
- 2. <u>Press and hold</u> **FIND HS** on the telephone base for about 10 seconds (until the **IN USE** light starts to flash). Release **FIND HS**.
- 3. Immediately press **FIND HS** again while the **IN USE** light is still flashing. (If the light stops flashing, start again with Step 1.)
- 4. It takes up to 10 seconds to complete the deregistration process. Before registering the handset again, wait for the cordless handset screen to display **To register HS...** and **...see manual** alternately.
- 5. After deregistering, register each handset again individually following the registration instructions on the pages 13-14.

I = I	
	Notes:

- If the deregistration fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.
- You cannot deregister the handset(s) if any other system handset is in use.
- Even if the battery is depleted, you can still deregister the handset by following the steps mentioned above. After the handset is charged for at least 10 minutes, the screen shows To register... and ...see manual alternately.

If you have difficulty with your phone, please try the following suggestions. For Customer Service, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

The handset registration is unsuccessful.

 Follow the handset registration instructions to register the handset again (see Add and register handsets on pages 13-14).

My telephone doesn't work at all.

- Make sure the power cord is securely plugged in.
- Make sure you plug the battery connector securely into the cordless handset.
- Make sure you plug the telephone line cord securely and firmly into the telephone base and the telephone wall jack.
- Charge the battery in the cordless handset for at least 11 hours.
 For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- If the battery is depleted, it might take approximately 30 minutes to charge the handset before it shows **Low battery**. See page 10 for details.
- Reset the telephone base. Unplug the electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- You may need to purchase a new battery. Refer to Battery installation and charging in this user's manual on pages 10-12.

The display shows No home line. I cannot get a dial tone.

- Try all the suggestions mentioned above.
- If the previous suggestions do not work, disconnect the telephone line cord from your telephone and connect the telephone line cord to another telephone.
 - If there is no dial tone on that other telephone either, your telephone line cord may be defective. Install a new telephone line cord.
 - If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Try using a different wall jack in your home to connect your GL2101/ GL2101-2 telephone, or contact your telephone service provider (charges may apply).

I cannot dial out.

- Try all the suggestions mentioned above.
- Make sure you have a dial tone before dialing. The handset may take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.
- Eliminate any background noise. Noise from a television, radio or other appliances may cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the handset before dialing, or dialing from another room in your home with less background noise.
- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

My cordless handset isn't performing normally.

- Make sure you plug the power cord securely into the telephone base. Plug the power adapter into a different, working electrical outlet without a wall switch.
- Move the cordless handset closer to the telephone base. You might have moved out of range.
- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

Out of range OR No pwr at base appears on my cordless handset.

- Ensure you plug the telephone base in properly and the power is on.
- Place the cordless handset in the telephone base for one minute to allow the cordless handset and base to synchronize.
- Move the cordless handset closer to the telephone base. You might have moved out of range.
- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

The batteries do not hold a charge.

- If the handset is in the charger and the charge light does not turn on, refer to The charge light is off (page 23) in this Troubleshooting guide.
- Charge the battery in the handset for at least 11 hours. For optimum daily performance, return the handset to the telephone base or charger when not in use.

- If the battery is depleted, it might take approximately 30 minutes to charge the handset before it shows Low battery. Refer to the table on page 10 for details.
- You might need to purchase a new battery. Refer to Battery installation and charging in this user's manual on pages 10-12.

I hear other calls while using my phone.

 Disconnect the telephone base from the telephone jack, and plug in a different telephone. If you still hear other calls, call your telephone service provider.

I get noise, static, or weak signals even when I'm near the telephone base.

- If you subscribe to high-speed Internet service (DSL digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems as a result of DSL interference. Please contact your DSL service provider for more information about DSL filters.
- You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.
- Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
- Do not install this phone near a microwave oven or on the same electrical outlet. You might experience decreased performance while the microwave oven is operating.

- If your phone is plugged in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this doesn't solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- Relocate your phone to a higher location. The phone may have better reception when installed in a high area.
- Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

I experience poor sound quality when using the speakerphone.

 For increased sound quality while using the speakerphone, place the handset on a flat surface with the dialing keys facing up.

My cordless handset does not ring when I receive a call.

- Make sure that the ringer is not off. Refer to Ringer volume in the user's manual provided with your GL2101/GL2101-2 telephone.
- Make sure you plug the telephone line cord securely into the telephone base and telephone jack. Make sure you plug in the power cord securely.
- The cordless handset may be too far from the telephone base.
- Charge the battery in the cordless handset for at least 10 hours.
 For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- You may have too many extension phones on your telephone line to allow all of them to ring simultaneously. Try unplugging some of the other phones.
- The layout of your home or office might be limiting the operating range. Try moving the telephone base to another location, preferably on an upper floor.

- If the other phones in your home are having the same problem, contact your telephone service provider (charges might apply).
- Test a working phone at the phone jack. If another phone has the same problem, contact your telephone service provider (charges might apply).
- Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
- Completely remove the battery. Replace it and place the cordless handset into the telephone base. Allow up to one minute for the handset to reestablish its connection with the telephone base.
- Your line cord might be defective. Try installing a new line cord.

My calls cut in and out while I'm using my cordless handset.

- Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
- Do not install this phone near a microwave oven or on the same electrical outlet. You might experience decreased performance while the microwave oven is operating.
- If you plug your phone in with a modem or surge protector, try plugging the phone (or modem/surge protector) into a different location. If this does not solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- Move your telephone base to a higher location. The phone might have better reception when installed in a high area.
- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

My caller ID isn't working.

- Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your phone.
- The caller may not be calling from an area that supports caller ID.
- Both your telephone service provider and your caller's telephone service provider must use caller ID compatible equipment.
- If you subscribe to high-speed Internet service (DSL digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems resulting from DSL interference. Contact your DSL service provider for more information about DSL filters.

System does not receive caller ID when on a call.

 Make sure you subscribe to caller ID with call waiting features from your telephone service provider. Caller ID features work only if both you and the caller are in areas offering caller ID service, and if both telephone service providers use compatible equipment.

My telephone block calls from someone I know.

 You may have saved the caller's number in your block list. If yes, remove the number from the list.

I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.

- Make sure your computer is powered on.
- Make sure your Internet connection is working properly.
- Make sure that the software is installed and running for your nontraditional telephone service.

- Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug it into a multiple port USB hub (USB splitter) that is not powered.
- In a few rare instances, the USB port on your computer may not have enough power. In these instances, try using a USB hub with its own external power supply.
- If you are using a firewall, it may prevent access to your nontraditional telephone service provider. Contact your service provider for more information.

The charge light is off.

- Make sure you plug the power and line cords in correctly and securely.
- Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Clean the cordless handset, charger and telephone base charging contacts each month with a pencil eraser or cloth.
- The battery may not be connected to the handset or is missing completely. Ensure that the battery is installed properly.

I've set my LCD language to Spanish or French and I don't know how to change it back to English.

 Press MENU/SELECT in idle mode, then enter *364# using the dialing keys. You hear a confirmation tone.

Common cure for electronic equipment.

If the telephone does not seem to be responding normally, try putting the cordless handset in the charger. If it does not fix the problem, do the following (in the order listed):

- 1. Disconnect the power to the telephone base.
- 2. Disconnect the cordless handset battery.
- 3. Wait a few minutes.
- 4. Connect power to the telephone base.
- 5. Completely remove the battery. Replace the battery and place the cordless handset into the telephone base or charger.
- 6. Wait for the cordless handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

Appendix Maintenance

Taking care of your telephone

- Your cordless telephone contains sophisticated electronic parts, so you must treat it with care.
- Avoid rough treatment.
- Place the handset down gently.
- Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

 Your telephone can be damaged if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

 Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap.
- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Pull the unit out by the unplugged cords.

In compliance with the bilingual requirements for safety, caution, and warning markings of Canadian Federal and Provincial/Territorial statutes and regulations, the French version of Important safety information is included.

Mesures de sécurité importantes



Ce symbole vous alertera d'informations importantes ou d'instructions d'entretien pouvant apparaître dans ce guide d'utilisation. Respectez toujours les mesures de sécurité et de sécurité de base lorsque vous utilisez ce produit, afin de réduire les risques de blessures, d'incendie, ou d'électrocution.

Information relative à la sécurité

- Veuillez lire et comprendre toutes les instructions de ce guide d'utilisation. Relectez toutes les inscriptions apparaissant sur le produit.
- Évitez d'utiliser le téléphone pendant un orage. Il pourrait y avoir un faible risque d'électrocution.
- N'utilisez pas un téléphone près d'une fuite de gaz. Dans certaines circonstances, une flammèche pourrait se produire lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur son chargeur. Ceci est un événement fréquent associé avec la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher un téléphone dans une prise de courant, et ne devrait pas déposer un combiné chargé dans le chargeur, si le téléphone se trouve dans un environnement comportant une concentration de gaz inflammables ou ignifuges, à moins de se trouver dans un endroit où la ventilation est adéquate. Une flammèche dans de tels environnements pourrait provoquer une explosion. De tels environnements peuvent comprendre : les endroits où de l'oxygène à des fins médicales est utilisé sans ventilation adéquate; des endroits où se trouvent des gaz industriels (dissolvants de nettoyage, des vapeurs de gazoline, etc.), une fuite de gaz naturel, etc.
- N'utilisez pas ce produit près de l'eau ou lorsque vous êtes mouillés. Par exemple, ne l'utilisez pas dans des sous-sols humides ou sous la douche, ou près d'une piscine, d'un bain, d'un évier de cuisine, ou d'une cuve de lavage. N'utilisez pas de liquides, ou de vaporisateurs aérosol de nettoyage. Si le produit entre en contact avec du liquide, débranchez immédiatement le fil téléphonique ou le cordon d'alimentation. Ne rebranchez pas le produit avant qu'il soit complètement sec.
- Installez cet appareil dans un endroit protégé où personne ne peut trébucher sur les cordons d'alimentation ou la ligne téléphonique. Protégez les câbles contre les dommages ou l'abrasion.
- Si le produit ne fonctionne pas correctement, consultez la section Dépannage (Troubleshooting) du guide d'utilisation. Si vous ne pouvez pas régler le problème, ou si le produit est endommagé, consultez la section Garantie limitée (Limited warranty) des pages 34-36. N'ouvrez pas ce produit, sauf tel qu'indiqué dans le guide d'utilisation. L'ouverture du produit ou le remontage inadéquat pourrait vous exposer à des tensions dangereuses ou autres dangers.

- Remplacez les piles uniquement tel que décrit dans votre guide d'utilisation (Page 10). N'incinérez pas et ne percez pas les piles — elles contiennent des produits chimiques caustiques.
- L'adaptateur de courant est conçu pour être orienté verticalement ou installé sur le plancher. Les broches ne sont pas conçues pour se maintenir en place si la fiche est branchée dans une prise de courant au plafond, sous la table ou sous une armoire.
- Pour les produits à brancher à une prise de courant, la prise de courant doit être installée près du produit, afin d'assurer une accessibilité sécuritaire à la prise de courant.



MISES EN GARDE:

 N'utilisez seulement l'adaptateur inclus avec ce produit. Pour obtenir une pièce de rechange, visitez notre site Web au

https://telephones.att.com ou composez le 1-800-222-3111. Au Canada, composez le 1-866-288-4268.



ATTENTION: Afin de prévenir les risques d'incendie ou d'explosion de la pile, replacez la pile avec une pile du même type. Jetez les piles épuisées en respectant les instructions.

Débrancher les lignes téléphoniques avant le remplacement des piles.

Évite d'utiliser la batterie dans les conditions suivantes:

- des températures extrêmes faibles ou élevées auxquelles une batterie peut être soumise pendant l'utilisation, le stockage ou le transport.
- remplacement d'une batterie par un type incorrect pouvant supprimer une protection.
- mise au rebut d'une batterie dans un feu ou dans un four chaud, ou écrasement mécanique ou coupure d'une batterie, susceptible de provoquer une explosion.
- maintien d'une batterie dans un environnement à très haute température pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.
- batterie soumise à une pression de l'air extrêmement faible pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.
- N'utilisez que la pile de rechargeable incluse ou une pile de rechange (modèle BT162342/BT262342). Pour commander, visitez notre site Web

https://telephones.att.com ou composez le 1-800-222-3111. Au Canada, composez le 1-866-288-4268.

La plaque signalétique appliquée est située au bas ou à proximité du produit.

Spécifiquement en rapport avec les téléphones sans fil

- Confidentialité : Les mêmes caractéristiques qui rendent les téléphones sans fil si pratiques créent également des restrictions. Les appels téléphoniques sont transmis entre le socle du téléphone et le combiné par le biais d'ondes radio, et il se peut que vos conversations téléphoniques soient interceptées par d'autres équipements de réception d'ondes radio au sein de la portée du téléphone sans fil. Pour cette raison, vous ne devez pas considérer les conversations sur un téléphone sans fil comme étant aussi confidentielles que celles d'un téléphone à cordon.
- Alimentation électrique : La base de ce téléphone sans fil doit être branchée à une prise de courant électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. Les appels ne peuvent pas être effectués à partir du combiné si la base n'est pas branchée, si elle est hors fonction ou si le courant électrique est coupé.
- Interférences potentielles aux téléviseurs : Certains téléphones sans fil fonctionnent sur des fréquences pouvant causer des interférences aux téléviseurs et magnétoscopes. Pour réduire ou prévenir de tels parasites, ne pas déposer la base du téléphone sans fil à proximité d'un téléviseur ou magnétoscope, ni directement sur celui-ci. Si votre téléviseur affiche des interférences, éloignez le téléphone sans fil de celui-ci afin de réduire les parasites.
- Piles rechargeables : Ce produit comporte des piles rechargeables à l'hydrure métallique de nickel. Usez de prudence lorsque vous manipulez de telles piles et veillez à ne pas les court-circuiter avec des matériaux conducteurs, tels que des bagues, bracelets et clés. La pile ou le conducteur peut surchauffer et vous brûler. Respectez la polarité adéquate entre les piles et le chargeur de piles.
- Piles rechargeables à l'hydrure métallique de nickel : Jetez ces piles de manière sécuritaire. N'incinérez pas et ne peercez pas les piles. Comme pour les autres piles du même type, si elles sont brûlées ou percées, des matières corrosives peuvent s'en échapper, ce qui risque de causer des brûlures ou autres blessures corporelles.



Le sceau de l'organisme de recyclage RBRC sur les piles à l'hydrure métallique de nickel signifie que le fabricant de cet appareil participe volontairement au programme industriel visant à reprendre et recycler ce type de piles lorsqu'elles ne servent plus, au sein du territoire des États-Unis et du Canada. Vous devez apporter ces piles chez un détaillant participant ou le centre de recyclage le plus près de chez vous. Ou vous pouvez composer le 1-800-8-BATTERY^{MD} afin de connaître les endroits qui acceptent les piles à l'hydrure métallique de nickel mortes.

RBRC Seal et 1-800-8-BATTERY^{MD} sont des marques déposées de Call2recycle, Inc.

Mesures préventives pour les utilisateurs de stimulateurs cardiaques implantés dans l'organisme

Stimulateurs cardiaques (ne s'applique qu'aux téléphones sans fil numériques) :

L'organisme 'Wireless Technology Research, LLC (WTR)', une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des Étatsunis, la firme WTR recommande aux médecins :

Avis aux détenteurs de stimulateurs cardiaques:

- Ils doivent tenir le téléphone sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
- Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en fonction.
- Ils doivent utiliser le téléphone sans fil en l'appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiaque.

L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causé par les gens qui utilisent un téléphone sans fil à proximité de ceux-ci.

Mode ECO

Lorsque le socle communique avec le combiné, le mode ECO sera activé automatiquement. Ceci réduit la consommation d'énergie selon la distance entre le socle du téléphone et le combiné.

Spécifiquement en rapport avec les répondeurs téléphoniques

Enregistrement deux voies : Cet appareil n'émet pas de bips d'avertissement qui permettent de prévenir l'autre partie que vous enregistrez la conversation. Pour assurer votre conformité aux

règlements fédéraux ou provinciaux en rapport avec les enregistrements des conversations téléphoniques, vous devriez informer l'autre partie lorsque vous activez l'enregistrement.

CONSERVEZ CES INSTRUCTIONS

Appendix FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment must not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- Remain on the line and briefly explain the reason for the call before hanging up.
- Perform such activities in off-peak hours, such as early morning or late evening.

Appendix FCC Part 68 and ACTA

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Privacy of communications may not be ensured when using this telephone.

The term "IC." before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

Appendix FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC/ISEDC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC/ISEDC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B)

Appendix California Energy Commission battery charging testing instructions

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except handset battery charging, will be disabled.

When first purchased and properly installed for charging (see the **Battery installation and charging** section on page 11), put the cordless handset in the handset charger to charge. The CEC battery charging testing mode is activated while charging.

If you have registered the cordless handset to the **GL2101/GL2101-2** base, below are the testing instructions.

To activate the CEC battery charging testing mode:

- 1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are inserted with charged batteries before proceeding.
- 2. While you <u>press and hold</u> **FIND HS**, plug the telephone base power adapter back to the power outlet.
- 3. After about 20 seconds, when the **IN USE** light starts flashing, release **FIND HS** and then press it again within two seconds.



When the phone successfully enters the CEC battery charging testing mode, the **IN USE** light turns off and all handsets display **To register HS...** and **...see manual**, alternately.

When the phone fails to enter this mode, repeat all the steps mentioned above.

To deactivate the CEC battery charging testing mode:

- 1. Unplug the telephone base power adapter from the power outlet, then plug it back in. The telephone base is powered up as normal.
- 2. Register your handsets back to the telephone base. See pages 13-14 for handset registration instructions.

Appendix Limited warranty

The AT&T brands are used under license. This product is covered by a one-year limited warranty. Any replacement or warranty service, and all questions about this product, should be directed to our website at

https://telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.

1. What does this limited warranty cover?

The manufacturer of this AT&T Product, Advanced American Telephones, warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided by Advanced American Telephones in the sales package ("Product") are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

2. What will Advanced American Telephones do if the Product is not free from material defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, Advanced American Telephones' authorized service representative will replace, at Advanced American Telephones' option, without charge, a Materially Defective Product. If we choose to replace this Product, we may replace it with a new or refurbished Product of the same or similar design. Advanced American Telephones will return replacement Products to you in working condition.

Advanced American Telephones will retain defective parts, modules, or equipment. Replacement of Product, at Advanced American Telephones' option, is your exclusive remedy. You should expect the replacement to take approximately 30 days.

3. How long is the limited warranty period?

The limited warranty period for SynJ[®] and Syn248[®] products is TWO (2) YEARS from the date of purchase, while all other products limited warranty period is ONE (1) YEAR from the date of purchase. If we replace a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to replacement Products for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty, whichever is longer.

4. What is not covered by this limited warranty?

This limited warranty does not cover:

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of Advanced American Telephones; or

Appendix Limited warranty

- Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- Product to the extent that the problem is caused by use with non-Advanced American Telephones electrical accessories; or
- Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
- Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- Product returned without valid proof of purchase (see 2 below); or
- Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

5. How do you get warranty service?

To obtain warranty service in the United States of America, visit

https://telephones.att.com or call 1 (800) 222-3111. In Canada, please dial 1 (866) 288-4268.

NOTE: Before calling for service, please check the user's manual. A check of the Product controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. Advanced American Telephones will return replaced Product under this limited warranty to you, transportation, delivery or handling charges prepaid. Advanced American Telephones assumes no risk for damage or loss of the Product in transit.

6. What must you return with the PRODUCT to get warranty service?

- Return the entire original package and contents including the Product to the Advanced American Telephones service location along with a description of the malfunction or difficulty;
- 2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- 3. Provide your name, complete and correct mailing address and telephone number.

7. Other limitations

This warranty is the complete and exclusive agreement between you and Advanced American Telephones. It supersedes all other written or oral communications related to this Product. Advanced American Telephones provides no other warranties for this Product. The warranty exclusively describes all of Advanced American Telephones' responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

Appendix Limited warranty

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from date of purchase. Some states/ provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall Advanced American Telephones be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Appendix Technical specifications

RF frequency band	1921.536MHz — 1928.448MHz
Channels	5
Handset battery	2.4 VDC, AAA x 2, Ni-MH
Charger voltage (DC adapter output)	6VDC @400mA Max. PS1 or LPS
Operating times*	Talk time (handset): up to 10 hours
	Standby: up to 5 days

* Operating times vary depending on your actual use and the age of the battery.

DECT 6.0 digital technology

The AT&T DECT 6.0 products offer unsurpassed range performance and sound clarity. This is achieved through a unique antenna design and advances in noise-filtering technology. An independent laboratory has confirmed that AT&T DECT 6.0 products perform up to 45% better in range competitions against similarly equipped phones of the leading competition. Now, calls can be taken in the basement, backyard and garage with exceptional sound quality.

Telephone operating range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

Redefining long range coverage and clarity

This telephone base comes with an antenna which gives much better clarity and covers a longer range than before.

Simulated full-duplex handset and base speakerphones

The simulated full-duplex speakerphones on your handset and telephone base allow both ends of a call to speak and be heard at the same time. Optimal performance is subject to external factors and individual usage.



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