

## SOUND DETECTION AND AUTO WAKE UP

### Adjust sound detection sensitivity

You can turn on **Sound Detection Alert** and adjust the **Sound Sensitivity** to detect sounds and turn on the parent unit while its screen is switched off or dimmed.

When the baby unit detects sounds that exceed certain levels, the parent unit screen will turn on and the baby unit starts transmitting the sounds to the parent unit, and you can see and hear your baby.

If you have turned on **Sound Defection Alert**, the parent unit beeps when the baby unit detect sounds.

| SOUND SENSITIVITY LEVEL | Level 3 (Highest)  | Level 2 (Medium)  | Level 1 (Lowest)  |
|-------------------------|--|---|---|
| DESCRIPTION             | The parent unit screen and speaker turn on for very small sounds, including background noises from your baby's room. | The parent unit screen and speaker turns on for loud babbling and louder sounds from your baby. The parent unit remains quiet when your baby makes soft sounds. | The parent unit screen and speaker turn on for loud crying or screeching sounds from your baby. The parent unit remains quiet when your baby makes soft sounds. |

### Sound activated screen and audio - Auto Wake Up

When **Auto Wake Up** is turned on, the parent unit screen stays off to save power when the baby unit detects no sound.

Once the baby unit detects sounds that are louder than the chosen sound sensitivity level, the parent unit screen and speaker turn on automatically. The parent unit will then turn off again after 50 seconds of no sound detection.

#### NOTES

- If you have muted the parent unit speaker, only the parent unit screen will turn on when a sound is detected.
- If you have turned on **Auto Wake Up** but turned off **Sound Detection Alert**, the parent unit will wake up when the baby unit detects sounds that are louder than the chosen sound sensitivity level.

## MOTION DETECTION

### Adjust motion detection sensitivity


You can turn on **Motion Alert** and adjust the **Motion Sensitivity** to detect motions and turn on the parent unit while its screen is switched off or dimmed.

When the baby unit's camera detects motions that exceed certain levels, the parent unit screen will turn on and the baby unit starts transmitting the sounds to the parent unit, and you can see and hear your baby.

If you have turned on **Motion Alert**, the parent unit beeps when the baby unit detects motions.

| MOTION SENSITIVITY LEVEL | Level 3 (Highest)  | Level 2 (Medium)   | Level 1 (Lowest)  |
|--------------------------|--|--|---|
| DESCRIPTION              | The parent unit screen and speaker turn on for small motions, such as yawning or stretching. | The parent unit screen and speaker turns on for normal daily motions, such as people walking around the house. | The parent unit screen and speaker turn on for large motions, such as children are chasing or jumping around. |

## NIGHT VISION

The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit being viewed detects low light levels, the infrared LEDs are switched on automatically. The images from the baby unit are in black and white, and  appears on the screen.

**NOTES**

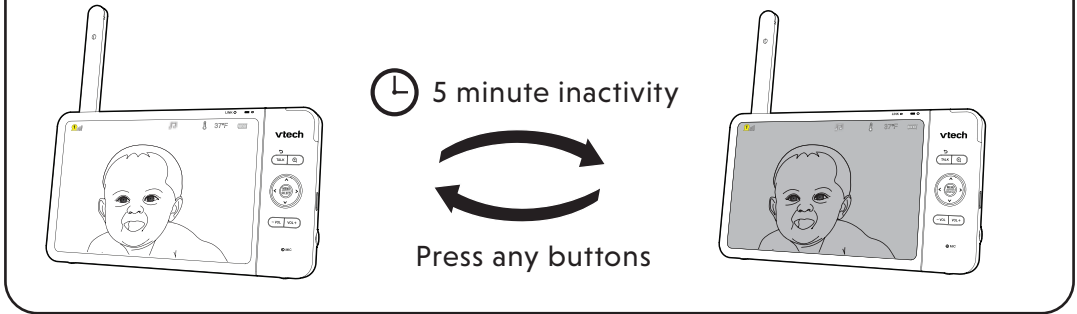
- It is normal if you see a short white glare on your parent unit screen as the baby unit is adapting to the dark environment.
- When the infrared LEDs are on, the images are in black and white. This is normal.

**TIP**

- Depending on the surroundings and other interfering factors, like lightings, objects, colors and backgrounds, the video quality may vary. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display.



## DIM MODE

The parent unit display will dim to conserve energy after 5 minutes of inactivity, in which there is neither key pressed nor alert received from the baby unit.





## FOR VM919-2HD ONLY

### Monitoring mode

- 1
  - 2
- Change different views - Single CAM**
- Select baby unit 1  or baby unit 2  to view the image from the baby unit.





### Change different views - Patrol

Select **Patrol mode** as your monitoring mode to alternately view the image from baby units  and  every 10 seconds.

### Change different views - Split

Select **Split mode** as your monitoring mode to view the images from both baby units at once.

#### NOTE

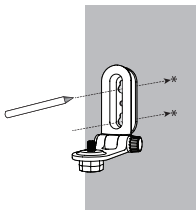
- While in **Split mode**, you can press  or  to highlight the view of the baby unit 1  or baby unit 2 , and hear the sounds transmitted from the baby unit.

## MOUNT THE BABY UNIT ON DRY WALL (OPTIONAL)

### NOTES

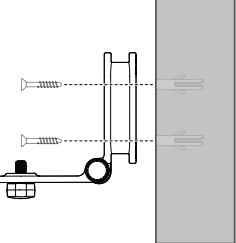
- Check for reception strength and baby unit's angle before drilling the holes.
- The types of screws and anchors you need depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your baby units.

1. Place the wall mount bracket on a wall and then use a pencil to mark the top and the bottom holes as shown. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).

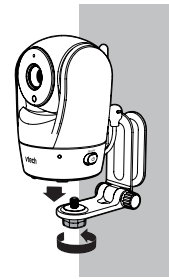


2. If you drill the holes into a stud, go to step 3.
  - If you drill the holes into an object other than a stud, insert the wall anchors into the holes. Tap gently on the ends with a hammer until the wall anchors are flush with the wall.

3. Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.



4. Place the baby unit on the wall mount bracket. Tighten the screw into the threaded socket at the bottom to secure the baby unit.

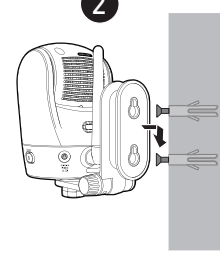
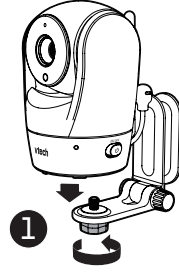


3. Insert the screws into the holes and tighten the screws until only 1/4 inch of the screws are exposed.

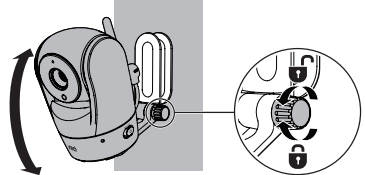


OR

4. Place the baby unit on the wall mount bracket. Tighten the screw into the threaded socket at the bottom to secure the baby unit. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.



5. You can maximize your baby unit's viewing angles by tilting the wall mount bracket. Hold the baby unit, and then rotate the knob in anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in clockwise direction to tighten the joint and secure the angle.



## FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the baby monitor.

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|---|---|
| Why does the baby monitor not respond normally? | Try the following (in the order listed) for common cure: <ol style="list-style-type: none"><li>1. Disconnect the power to the baby units and the parent unit.</li><li>2. Wait a few seconds before connecting power back to the baby units and the parent unit.</li><li>3. Turn on the baby units and the parent unit.</li><li>4. Wait for the parent unit to synchronize with the baby units. Allow up to one minute for this to take place.</li></ol> |
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| Why don't the lights of the baby unit and parent unit go on when I switch on the units? | Perhaps the parent unit's battery is depleted. Insert the appliance plug into the parent unit and put the adapter in a wall socket. The parent unit will establish connection with the baby unit. |
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| Why doesn't my parent unit charge while connected to AC power? | Perhaps the baby unit is not connected to the power. Insert the appliance plug into the baby unit and put the adapter in a wall socket. Then, slide the <b>ON/OFF</b> to switch on the baby unit and to establish connection with the parent unit. |
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| Why is my screen in black and white? | The screen is in black and white during night-time or in a dark room when the night vision feature is activated. This is normal. |
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| Why do I get glare or blurry display on my screen when viewing my baby at night? | During night-time or in a dark room, the surroundings and other interfering factors, like lightings, objects, colors and backgrounds may affect the image quality on your parent unit screen. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display. |
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| Why does the baby monitor produce a high-pitched noise? | The parent unit and baby units may be too close to each other. <ul style="list-style-type: none"><li>Move the parent unit away from the baby units until the noise stops; OR</li><li>Turn down the volume of your parent unit.</li></ul> |
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| Why does the parent unit beep? | The baby units may be out of range. Move the parent unit closer to the baby units (but not less than 3 feet). |
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| Why can't I hear a sound/Why can't I hear my baby cry? | The parent unit speaker volume may be too low. Press <b>VOL+</b> to increase the volume, or use the parent unit menu to change sound sensitivity level to the highest level. |
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| Why can't I establish a connection? Why is the connection lost every now and then? Why are there sound interruptions? | The temperature of your baby's room may be too high or too low. |
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|  |  |
|--|--|
| Why can't I hear a sound/Why can't I hear my baby cry? | The parent unit speaker volume may be too low. Press <b>VOL+</b> to increase the volume, or use the parent unit menu to change sound sensitivity level to the highest level. |
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|   |  |
|---|--|
| Why can't I establish a connection? Why is the connection lost every now and then? Why are there sound interruptions? | Other electronic and wireless products may cause interference with your baby monitor. Try installing your baby monitor as far away from these devices as possible. |
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|--|---|
| Why can't I hear a sound/Why can't I hear my baby cry? | If you power on only one baby unit, your parent unit may display <b>Make sure baby unit X is on or power closer to baby unit X</b> , and the <b>LINK</b> LED light flashes. Switch to the baby unit you have powered on via menu. |
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## THE RBRC SEAL

The RBRC seal on the lithium-ion battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada. The program provides a convenient alternative to placing used lithium-ion batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation makes it easy for you to drop off the spent battery at local retailers participating in the program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY** for information on Li-ion battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

The RBRC Seal and 1 (800) 8 BATTERY® are registered trademarks of Call2recycle, Inc.

## FCC AND IC REGULATIONS

### FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING:** Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The baby unit shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more. The transmitter and antenna of the parent unit shall be held at least 1 in (2.5 cm) from your face.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3 (B)

### Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

### RF radiation exposure statement

The baby unit complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with a minimum distance of 8 in (20 cm) between the baby unit and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

## CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING MODE

This baby monitor meets the California Energy Commission (CEC) regulations for energy consumption. Your baby monitor is set up to comply with the energy conservation standards set out of the box. Follow the instructions to install and charge the battery. The CEC battery charging testing mode is activated while charging. Even if the parent unit is paired to baby units, the CEC battery charging testing mode is activated while it is powered off and charging.

## FOR CETL COMPLIANCE ONLY

### Mesures de sécurité importantes

La plaque signalétique appliquée est située au bas du socle de l'unité du bébé. Lorsque vous utilisez votre appareil, vous devriez toujours suivre certaines mesures de précaution de base afin de réduire les risques d'incendie, d'électrocution et de blessures corporelles, dont ceux qui suivent:

1. Observez toutes les instructions et mises en garde inscrites sur l'appareil.
2. L'installation par un adulte est requise.
3. **MISE EN GARDE:** N'installez pas l'unité du bébé à une hauteur supérieure à 2 mètres.
4. Ce produit a été conçu pour être un dispositif d'appoint seulement. Il n'est pas le remplacement d'une supervision responsable et adéquate par un adulte et ne devrait pas être utilisé comme telle.
5. Ce produit n'est pas conçu pour être utilisé en tant que moniteur médical.
6. N'utilisez pas cet appareil près de l'eau ni de toute autre source d'humidité, par exemple, près d'une baignoire, cuve à lessive, évier de cuisine, dans un sous-sol humide ni près d'une piscine, dans un sous-sol humide ou une douche.
7. **MISE EN GARDE:** Utilisez uniquement la pile fournie. Un risque d'explosion pourrait survenir si un mauvais type de pile est utilisé pour l'unité du parent. La pile ne peut pas être soumise à des températures extrêmes élevées ou basses et une faible pression d'air à haute altitude pendant l'utilisation, l'entreposage ou le transport. L'installation de la pile dans le feu ou dans un four chaud, ou l'écoulement ou le découpage mécanique de la pile peuvent entraîner une explosion. Laisser la pile dans un environnement à température extrêmement élevée ou basse peut entraîner une explosion ou la fuite d'un liquide ou d'un gaz inflammable. Une pile soumise à une pression d'air extrêmement élevée ou basse peut entraîner une explosion ou une fuite de liquide ou de gaz inflammable. Éliminer la pile usagée conformément aux informations du **Seau RBRC**.
8. N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en peril.

**Informations sur les adaptateurs électriques :**  
Adaptateur de l'unité du bébé: Sortie : 3 V CC 1A.  
VTech Telecommunications Ltd.  
Modèle : VT05U050100  
Adaptateur de l'unité du parent: Sortie : 5 V CC 2A.  
VTech Telecommunications Ltd.  
Modèle : VT07U050200

**Informations sur les piles rechargeables :**  
3.7V 500mAh, 18.5V Lithium-ion Battery  
Zhuhai Great Power Energy Co., Ltd.  
Modèle : GSPB060300 SAF-3.7V-15P  
N'oubliez pas de lire les instructions de sécurité et les mises en garde avant d'utiliser le produit.

9. Lorsque les fils sont branchés dans une prise de courant, les adaptateurs secteur ont été conçus pour être orientés correctement, soit à la verticale ou au plancher. Les broches ont été conçues pour supporter le poids du bloc d'alimentation et le maintenir en place si celui-ci est branché dans une prise au plafond, sous une table ou dans un meuble.
10. Pour les appareils raccordés, la prise de courant de l'adaptateur secteur doit être installée près de l'équipement et doit être facilement accessible.
11. Débranchez ce produit de la prise de courant avant de procéder au nettoyage. Utilisez pas de nettoyeurs à aérosols. Utilisez un chiffon humide pour le nettoyer.
12. Ne coupez pas les cordons d'alimentation pour remplacer les fils, car ceci peut entraîner un danger potentiel.
13. Ne laissez aucun objet reposer ni appuyer sur le cordon d'alimentation. N'installez pas cet appareil dans un endroit où l'on risque d'écraquer le cordon d'alimentation ou de le piéliner.
14. Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur l'étiquette. Si vous ne connaissez pas le type d'alimentation que vous possédez à votre domicile, consultez votre marchand ou votre compagnie locale d'électricité.
15. L'équipement doit être fourni à partir d'un acquiescement gauche identifié d'USB aux conditions de la source d'énergie limitée.
16. Ne surchargez pas les prises de courant murales ni les rallonges électriques.
17. Ne placez pas cet appareil sur un chariot, meuble, trépidé, support de montage ni table chancelantes.
18. Si des trous et ouvertures du boîtier, situés à l'arrière de l'appareil ou sous celui-ci, servent à aérer l'appareil. Pour l'empêcher de surchauffer, ne bloquez sous aucun prétexte ces ouvertures et n'empêchez pas l'aération adéquate de l'appareil en le plaçant sur un lit, divan, tapis ou toute autre surface similaire. De même, ne le positionnez pas à proximité ni au-dessus d'une

source de chaleur ou d'un calorifère. De plus, ne placez pas l'appareil dans un endroit avant de vous assurer qu'il ait une bonne circulation d'air.

19. N'enfoncez jamais d'objets à travers les ouvertures de cet appareil, car ils pourraient entrer en contact avec des points de tension dangereux ou causer des courts-circuits qui peuvent dégrader en incendies ou en risques d'électrocution. Ne renversez jamais de liquide dans ce produit.
20. Afin de réduire les risques d'électrocution, ne démontez pas cet appareil, mais apportez-le dans un centre de service autorisé. L'ouverture du boîtier ou le retrait de toutes pièces que contient cet appareil, à l'exception de l'accès autorisé à certaines portes ou ouvertures, risque de vous exposer à des points de tension dangereux ou d'autres dangers. Un remontage incorrect peut par la suite présenter des risques d'électrocution.
21. Vous devriez tester la réception chaque fois que vous mettez l'appareil en fonction.
22. Examinez les composantes afin de vérifier si celles-ci ne sont pas endommagées.
23. Il existe un très faible risque de perte de confidentialité avec certains appareils électroniques (autres écoute-bébés, téléphones sans fil etc.). Pour l'éviter, s'assurer que le produit n'a jamais été utilisé avant l'achat, réinitialiser l'unité de façon périodique, éteindre l'écoute-bébé quand il n'est pas en cours d'utilisation.
24. Les enfants devraient être supervisés afin de vous assurer qu'ils ne jouent pas avec l'appareil.
25. Les petites pièces de ce moniteur peuvent être avalées par les bébés ou les petits enfants. Veuillez tenir ces pièces hors de portée des enfants.
26. Le produit n'est pas conçu pour être utilisé par des personnes souffrant d'antécédents aux capacités physiques, sensorielles ou mentales réduites ou qui manquent d'expérience et de connaissances, à moins qu'on leur ait donné suffisamment de supervision ou d'instructions relativement à l'utilisation de l'appareil par une personne responsable de leur sécurité.

### CONSERVEZ CES INSTRUCTIONS

- Utilisez et entreposez le produit à une température entre 0° C (32° F) et 40° C (104° F).
- Risque de brûlure, risque d'incendie, risque d'explosion associé à une mauvaise manipulation de la batterie.
- N'exposez pas cet appareil à des froids ou des chaleurs extrêmes, ainsi qu'à la lumière directe du soleil. Ne l'installez pas près d'une source de chauffage.

- Avertissement -** Risque de strangulation  
Les enfants se sont étranglés dans des cordons.  
Gardez ce cordon hors de portée des enfants (à plus de 0,9 m). Vient avec une serviette ou une couverture.  
Ne jamais placer le moniteur à l'intérieur du berceau ou du parc de bébé. Ne jamais couvrir le moniteur ou l'unité (s) portative avec un article tel une serviette ou une couverture.  
D'autres produits électroniques peuvent causer des interférences auprès de votre caméra IP. Essayez d'installer votre caméra IP le plus loin possible des autres produits électroniques : routeurs sans fil, radios, téléphones cellulaires, interphones, moniteurs de pièces, téléviseurs, ordinateurs personnels, appareils électroniques de cuisine et téléphones sans fil.

**Stimulateurs cardiaques implantés dans l'organisme**  
Les simulateurs cardiaques (ne s'applique qu'aux dispositifs numériques sans fil)  
L'organisme "Wireless Technology Research, LLC (WTR)", une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins:

### Avis aux détenteurs de stimulateurs cardiaques

- Vous devriez maintenir les dispositifs sans fil à au moins six pouces (15 cm) de tout simulateur cardiaque.
- Il ne doit pas PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.
- L'étude effectuée par l'organisme WTR n'a pas identifié de risque pour les détenteurs de stimulateurs cardiaques causés par les gens qui utilisent des dispositifs sans fil à proximité de ceux-ci.

**Champs électromagnétiques (EMF)**  
Ce produit de VTech est conforme à toutes les normes se rapportant aux champs électromagnétiques (EMF) standard. Si vous ne manipulez correctement en suivant les instructions de ce guide, son utilisation aura sécuritaire pendant de nombreuses années, selon les meilleures évidences scientifiques dont nous disposons aujourd'hui.

## LIMITED WARRANTY

### What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

**What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?**

During the limited warranty period, VTech's authorized service representative will repair or replace a VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

### How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

### What is not covered by this limited warranty?

This limited warranty does not cover:

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
- Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
- Product to the extent that the problem is caused by use with non-VTech accessories; or
- Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- Product returned without a valid proof of purchase (see item 2 below); or
- Changes for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

### How do you get warranty service?

To obtain warranty service in the USA, please visit our website at [www.vtechphones.com](http://www.vtechphones.com) or call 1 (800) 995-9511. In Canada, go to [www.vtechcanada.com](http://www.vtechcanada.com) or call 1 (800) 267-7377.

**NOTE:** Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

### What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

### Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

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