

Go to [www.vtechphones.com](http://www.vtechphones.com) to register your product for enhanced warranty support and latest Vtech product news.

# vtech

## Quick start guide



Technical specifications are those of their respective owners. The T9A-1083 Compliant logo is a trademark of the International Communications Industry Association. Please refer to their website for more information.

Memory	Phonebook: 1200 memory locations; up to 26 digits and 15 characters Call call: 1000 entries
Chimberis	5
Normal ractive	Maximum power allowed by FCC and I.C. Actual operating range may vary according to environmental conditions at the time of use.
Power requirement	Handset: 2.4V Ni-MH Battery Telephone base: 6V DC @ 600mA
Transmit frequency	Handset: 192.525-192.544 MHz Telephone base: 192.535-192.544 MHz
Frequency control	Crystal controlled PLL synthesizer

### IMPORTANT SAFETY INSTRUCTIONS

- When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:
- Read and understand all instructions.
  - Follow all warnings and instructions marked on the product.
  - Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
  - CAUTION: Do not install the telephone base at a height above 2 meters.
  - Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
  - Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
  - Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
  - Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
  - This product should be operated only by the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
  - Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
  - Never push objects into any of the openings in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
  - To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
  - Do not overload wall outlets and extension cords.
  - Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
    - When the power supply cord or plug is damaged or frayed.
    - If liquid has been spilled onto the product.
    - If the product has been exposed to rain or water.
    - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
    - If the product has been dropped and the telephone base and/or handset has been damaged.
    - If the product exhibits a distinct change in performance.
  - Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
  - Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event not associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
  - Only put the handset of your telephone next to your ear when it is in normal talk mode.
  - The power adapter is intended to be oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
  - For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
  - CAUTION: Use only the batteries indicated in this manual. There may be a risk of explosion if a wrong type of battery is used for the handset. Use only the supplied rechargeable batteries or replacement batteries (BT162342/BT262342) for the handset. Do not dispose of batteries in a fire. They may explode.
  - Use only the adapter included with this product. Incorrect adapter polarity or voltage can seriously damage the product.
  - Base unit power adapter: Output: 6V DC @ 600mA.  
Charger power adapter: Output: 6V DC @ 400mA.

### SAVE THESE INSTRUCTIONS

- Battery**
- Use only the batteries provided or equivalent. To order a replacement, visit our website at [www.vtechphones.com](http://www.vtechphones.com) or call 1 (800) 595-9511.
  - In Canada, go to [www.vtechcanada.com](http://www.vtechcanada.com) or call 1 (800) 267-7377.
  - Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions. Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
  - Exercise care in handling batteries in order not to create a short circuit with conductive materials.

### CONNECT AND INSTALL

- Connect the telephone base**  
If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you connect a DSL filter (not included) to the telephone wall jack.
- Install the battery**  
The handset battery is low and needs charging. The handset battery is fully charged.
- Connect the charger**
- Charge the battery**

### WHAT'S IN THE BOX

- 2 sets for IS8251-2
  - 3 sets for IS8251-3
  - 4 sets for IS8251-4
  - 5 sets for IS8251-5
- 1 set for IS8251-2
  - 2 sets for IS8251-3
  - 3 sets for IS8251-4
  - 4 sets for IS8251-5

### CONNECT AND INSTALL

- Connect the telephone base**
- Install the battery**
- Connect the charger**
- Charge the battery**

**Display Handset:**

**Telephone base:**

Smart key	Shortcut of menu option, speed dial number or emergency call. Option displayed next to a softkey. Press  to select and there are six in total.
Menu	Option displayed above a softkey. Press  or  to select.
Smart call blocker	Smart call blocker is on.
Timer	Timer is set and counting down. It flashes when the timer reaches.
Bluetooth device is active.	Bluetooth device is active.
Bluetooth device is in use.	Bluetooth device is in use.
Wireless Bluetooth headset is in use.	Wireless Bluetooth headset is in use.
Answering system is on.	Answering system is on.
Quiet mode is turned on for the selected period of time.	Quiet mode is turned on for the selected period of time.
Telephone base ringer is off.	Telephone base ringer is off.
The Home line is in use.	The Home line is in use.
New voicemail received from your telephone service provider.	New voicemail received from your telephone service provider.
There are new messages and the total number of new messages displays next to it.	There are new messages and the total number of new messages displays next to it.
There are missed calls and the total number of missed calls displays next to it.	There are missed calls and the total number of missed calls displays next to it.

### SETUP

After you install your telephone or power returns following a power outage and battery depletion, the handset and telephone base will prompt you to set the date and time, and to configure the Smart call blocker and answering system through voice guide.

**Date and time**

Follow the steps below to set the date and time. For example, if the date is 25 July, 2019, and the time is 12:05 PM:

- Enter the date.
- Press SELECT.
- Enter the time.
- Press SELECT.

**When the handset and telephone base prompt you to set the date and time:**

Follow the following steps to set the date and time if you skipped the prompt.

- Press MENU.
- Press to scroll to Set date/time, then press SELECT.
- Enter the date, then press SELECT.
- Enter the time, then press SELECT.

**Voice guide for Smart call blocker / Answering system**

After setting the date and time, the telephone base will prompt if you want to set Smart call blocker, and the answering system. For more details, see **Use voice guide to set Smart call blocker** in the **Introducing Smart call blocker** leaflet and **Use voice guide to set Answering system** in the online help topics.

**When the telephone base prompts you to set up the Smart call blocker via voice guide:**

Press YES on the telephone base to start voice guide setup.

**When the telephone base prompts you to set up the answering system via voice guide:**

Press YES on the telephone base to start voice setup.

### SMART KEY

**Smart key**

On the telephone base, there are six Smart keys along the left and right of the LCD screen. Smart keys allow you to access the speed dial number, emergency number and menu options quickly. You can reset the Smart keys anytime you want. Follow the steps below to set the Smart keys.

**Add a speed dial number**

- Press to add a Smart key function.
- Press **Speed dial**.

**Add an emergency number**

- Press to add a corresponding function.
- Press **Emergency call**.
- Enter the emergency number, then press **SAVE**.

**Add a menu option**

- Press to add a corresponding function.
- Press **Menu option**.
- Press to choose your desired menu option, then press **SAVE**.

**Reset a Smart key**

- Press **MENU** on the telephone base.
- Press to scroll to the next page, then select **Smart key**.
- Press the desired Smart key you want to reset.
- Press **YES** to reset.

### OPERATE

**Make a home call**

- Press **HOME** - OR - **OR**.
- Enter the phone number.

**Make a cell call**

- Press **CELL** - OR - **CELL**.
- Enter the phone number.

**Answer a home call**

Press **HOME** - OR - **OR**.

**Answer a cell call**

Press **CELL** - OR - **CELL**.

**End a home call**

Press **OFF** - OR - **HOME**.

**End a cell call**

Press **OFF** - OR - **CELL**.

**Volume**

Press **VOL** - OR - **VOL**.

**NEED HELP?**

For operations and guides to help you using your telephone system, and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/is8251>. OR
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

You can also call our Customer Support at 1 (800) 595-9511 [in US] or 1 (800) 267-7377 [in Canada] for help.

### BLUETOOTH

To use a Bluetooth enabled cellular phone or headset with your telephone, you must first pair and connect your Bluetooth cellular phone or headset with the telephone base. Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone or headset is not connected to any other Bluetooth device.

**Add a Bluetooth cell phone**

- Press **MENU** on the telephone base.
- Press to scroll to the next page, then select **Bluetooth**.
- Press **ADD DEVICE**.
- Press **Add Cellular**.
- Press **NEXT**.
- Turn on the bluetooth feature of your cell phone, then press **NEXT**.
- Once your cell phone finds your telephone (Vtech DECT 6.0), press the appropriate key on your cell phone to continue the pairing process.

**Add a Bluetooth headset**

- Press **MENU** on the telephone base.
- Press to scroll to the next page, then select **Bluetooth**.
- Press **ADD DEVICE**.
- Press **Add Headset**.
- Press **NEXT**.
- Set your headset to discoverable mode, then press **NEXT**.
- Place your headset next to the base to continue the pairing process.

**Download a cell phone directory using the telephone base**

Before downloading a directory, make sure the cell phone is paired, active, and connected to your IS8251.

- Press **MENU** on the telephone base.
- Press to scroll to the next page, then select **Bluetooth**.
- Press **Phonebook download** using the corresponding Smart key.

**Activate remote voice control**

Make sure your cell phone is paired and connected to your telephone system via Bluetooth.

**Using the cordless handset:**

- Press **VOICE** on the handset.
- When the handset or telephone base plays the confirmation tone as forwarded by the cell phone's voice app, start speaking toward the handset or telephone base, and then wait for feedback. Make reply to the voice app's feedback, if necessary.

**Using the telephone base:**

- Press **VOICE** on the telephone base.
- Press **VOICE** on the telephone base.

**LCD language setting**

If you accidentally set the LCD language to Spanish or French, you can change the LCD language back to English while the telephone is not in use:

- On the telephone base, press **MENU** and then enter **364#**.
- On the handset, press **MENU** and then enter **364#**.

