## Video Baby Monitor



# vtech

For more support information

Quick start guide (Canada version)



Power requirements

Frequency control

06/21, VM3254-X\_CA\_QSG\_V1. es Canada Ltd. All rignts reserved.

The Heart Beat sound file was created by Zarabadeu, and is used under the Creative Commons license. The Crickets At Might sound file was created by Mike Koenig, and is used under the Creative Commons license. The Stream Noise sound file was created by Caroline Ford, and is used under the Creative Commons incense. The Background Noise sound file was created by Caroline Ford, and is used under the Creative Commons license.

ent unit power adapter: Output: 5V DC @ 1A	ГвП
Am004 @ DO Vd :tuqtuO :retqebe rewoq tinu yo	Ва
rent unit: 3.6V, 2600mAh Li-ion, 9.36Wh Li-ion battery	ΙвЯ

may vary according to environmental conditions at the time of use. Nominal effective range Maximum power allowed by FCC and IC. Actual operating range

ГСВ	2.8" Color LCD (QVGA 320x240 pixel)
Channels	35
Transmit frequency	Baby unit: 2405 - 2475 MHz Parent unit: 2405 - 2475 MHz

Crystal controlled PLL synthesizer

## **IECHNICAL SPECIFICATIONS**

## **IMPORTANT SAFETY INSTRUCTIONS**

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire,

The applied nameplate is located at the bottom of the

- electric shock and injury, including the following: Follow all warnings and instructions marked on the
- Adult setup is required 3. CAUTION: Do not install the baby unit at a height
- 4. This product is not a substitute for adult supervision of the Inis product is not a substitute for adult supervision of the infant. Supervising the infant is the parent's or caregiver's responsibility. This product could cease operating, and therefore you should not assume it will continue working properly for any given period of time. Further, this is not a medical device and should not be used as such. This product is intended to assist you in supervising your baby
- Do not use this product near water. For example, do not use it next to a bath tub, wash bowl, kitchen sink, aundry tub or swimming pool, or in a wet basemen
- **6. CAUTION:** Use only the battery provided. There may be a risk of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of battery into fire or a hot oven, or mechanically crushing or cutting of the battery can result in an explosion. Leaving the battery in an extremely high temperature surrounding environment. an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid of gas. Battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Dispose of used battery according to the information in The RBRC seal.
- Use only the adapters included with this product. Incorrect adapter polarity or voltage can seriously damage the product.
- Parent unit output: 5V DC 1A
  VTech Telecommunications Ltd. Baby unit output: 6V DC 400mA
- VT05EUS06040 Rechargeable battery information:
- Zhuhai Great Power Energy Co., Ltd. Li-ion battery, 3.6V, 2600mAh, 9.36Wh; Model: ICR18650-2.6Ah-3.6V-1S1P The power adapters are intended to be correctly
- ented in a vertical or floor mount position. Th prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily Unplug this product from the wall outlet before cleaning Do not use liquid or aerosol cleaners. Use a damp cloth
- Do not cut off the power adapters to replace them with other plugs, as this causes a hazardous situation.
- Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or crimped.

  This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
- Do not overload wall outlets or use an extension cord. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- This product should not be placed in any area where proper ventilation is not periorided. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat

# Never push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.

- 18. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the product other than specified access doors may expose you to dangerous voltages or other risks Incorrect reassembling can cause electric shock when the product is subsequently used.
- You should test the sound reception every time you turn on the units or move one of the components. 20. Periodically examine all components for damage.
- There is a very low risk of privacy loss when using certain electronic devices, such as baby monitors, cordless telephones, etc. To protect your privacy, make sure the product has never been used before purchase, reset the baby monitor periodically by powering off and then powering on the units, and power off the baby monitor if you will not use it for
- some time.

  2. Children should be supervised to ensure that they do not play with the product.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

### SAVE THESE INSTRUCTIONS

- Use and store the product at a temperature between 32°F and 104°F. Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a
- eating source. Batteries should not be exposed to excessive heat such as bright sunshine or fire.
- Warning—Strangulation Hazard—Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 3 ft (0.9m) away). Do
- not remove this tag.

  Never place the baby unit(s) inside the baby's crib or playpen. Never cover the baby unit(s) or parent unit with anything such as a towel or a blanket.
- parent unit with anything such as a towel or a blank Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.

### Precautions for users of implanted cardiac pacemakers Cardiac pacemakers (applies only to digital cordless

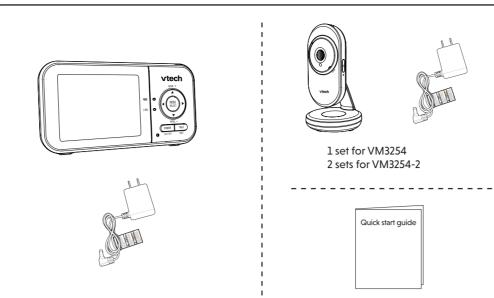
devices):
Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians Pacemaker patients

# Should keep wireless devices at least six inches from the

- Should NOT place wireless devices directly over the
- WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.

  Electromagnetic fields (EMF) This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the oroduct is safe to be used based on scientific evidence

# WHAT'S IN THE BOX



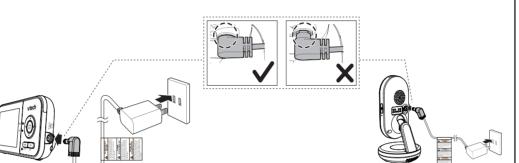
### ■ NOTES

- The rechargeable battery in the parent unit is built-in.

OVERVIEW - BABY UNIT

 $-(\bigcirc)$ 

- table, or cabinet outlets. Otherwise, the adapters may not properly connect to the outlets.



# POWER ON OR OFF THE BABY MONITOR

The battery has very little

only a short time

CONNECT THE BABY MONITOR (CONT'D)

The battery icon indicates the battery status (see the following table).

When you have connected and turned on the parent unit, the battery will be charged

• Before using the baby monitor for the first time, charge the parent unit <u>battery</u> for 12 hours. When

It takes longer to charge the battery when the parent unit is turned on. To shorten the charging time,

The standby time varies depending on the sensitivity level you set, your actual use and the age of

charge and may be used for 30 minutes).

The battery is fully charged. To keep the battery charged, connect

Charge the parent unit battery

turn the parent unit off while charging.

The screen displays 🔲.

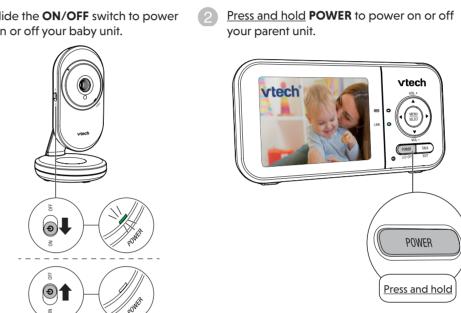
The battery icon becomes

The **u** light flashes.

solid **IIII**.

automatically.

Notes
 Notes



# **B** Positioning the baby monitor

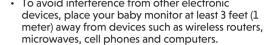
· Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's crib or playpen.





level 5. If you experience high-pitched screeching noise from your baby monitor while positioning: Make sure your baby unit and parent unit

- are more than 3 feet (1 meter) apart, OR
- Turn down the volume of your parent unit.

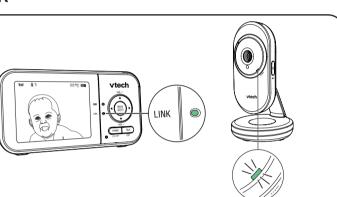




Once you power on both your baby unit and parent unit, your parent unit

displays image from the baby unit, and the **LINK** LED light turns on.

The baby unit's **POWER** LED light turns on.



# Basic operation - Parent unit

### Use the menu

Intertek 3177099

Press MENU to enter the menu, or save a setting. You can use the parent unit for advanced settings or operations, such as to play or stop the baby unit's lullaby, or to adjust the baby unit's sound sensitivity.

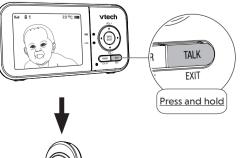
### While in the menu:

- Press ◀ or ▶ to scroll among the menu options.
- Press ▲ or ▼ to select an item. • Press **SELECT** to confirm your selection.
- Press TALK/EXIT to exit the menu and return to live view



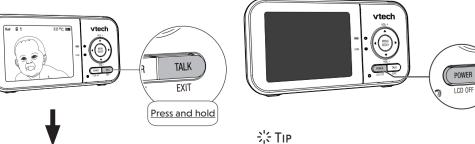
# Talk to your baby unit

Press and hold TALK and speak to your parent unit. Your voice is transmitted to the baby unit. Release **TALK** when done talking and hear your baby again.



### Turn off the screen Press POWER/LCD OFF to switch off the

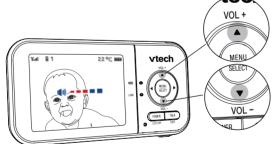
screen. You can still hear sound from the selected baby unit.



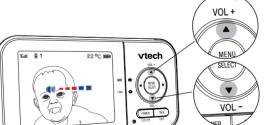
· Press any key on the parent unit to turn on the screen again.

# Adjust parent unit speaker volume

 Press ▲ VOL+ / ▼ VOL- to adjust your parent unit speaker volume.



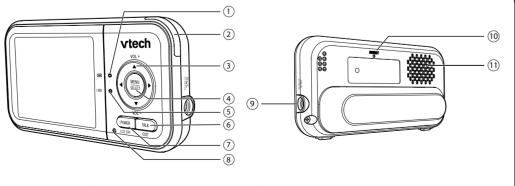
# Zoom



- 1. Press **MENU** when in idle mode. 2. Choose 🔑.
- Press ▲ or ▼ to choose <sup>2X</sup> (Zoom in) or (Zoom out), then press **SELECT** to



# OVERVIEW - PARENT UNIT

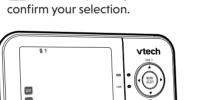


press to exit.

- 3-level sound indicator light Arrow keys
- ▲ VOL+ / ▼ VOL-MENU/SELECT
- LINK LED light

  - Flashes when the link to the baby unit is lost.
  - Press and hold to talk to 11 Speake While in a submenu,

- POWER/LCD OFF



### Microphone Camera lens

NEED HELP?

- Light sensor **POWER LED light**
- PAIR hole baby unit(s) provided are already paired.

-O-Night light ON/OFF

- The parent unit and 12 Slots for wall mounting
- 11 Power jack

10 U ON/OFF switch

国内参数

For operations and guides to help you using your video monitor, and for latest information and supports, go and check the online help topics and online

Use your smartphone or mobile device to access our online help. Go to https://phones.vtechcanada.com/manuals; OR

Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the

- If the QR code is not clearly displayed, adjust your camera's focus by

moving your device closer or further away until it is clear. You can also call our Customer Support at 1 (800) 267-7377 for help.

# ■ PARENT UNIT ICONS

## Status icons

- Yill or Yil displays when strong signal strength is detected between the baby
- unit and the parent unit. -  $\gamma_{ii}$  or  $\gamma_{i}$  displays when moderate or low signal strength is detected between the baby unit and the parent unit.

# Patrol mode

Displays when the parent unit is in PATROL mode

# · Displays the baby unit number of the baby unit that is being viewed

• Displays when the current image on the parent unit has zoomed in.

Displays when the baby unit being viewed has activated the night vision

- · Displays when talking back to the baby units from parent unit.
- · Displays when a lullaby is playing.
  - Displays when the baby unit's night light is turned on.

## Mute alert Displays when the parent unit speaker volume is set to zero.

 Displays when the parent unit is talking to the baby unit. Real-time temperature

### • Displays the real-time temperature detected by the baby unit in Fahrenheit (°F) or Celsius (°C) (e.g. **57°F** or **14°C**).

- **Battery status** • Parameter when the battery is charging. •  $\nearrow \square \nearrow \square \nearrow \square \nearrow \square$  animates when the battery is charging after it went empty.
- IIII displays solid when the battery is fully charged. • displays when the battery is low and needs charging.

# Main menu icons

• Zoom in and out of the video displayed from the baby unit.



OFF 5 30 60 min min Screen off times • The parent unit display will dim to conserve energy after

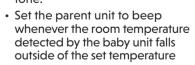


**Brightness**  Adjust the parent unit's LCD screen brightness level.

of inactivity

# Temperature

Turn on/off temperature alert



your chosen amount of time



 Set the minimum/maximum temperature.



 Set temperature display in Fahrenheit (°F) or Celsius (°C).



# VOX (Voice Activated Alert)

 You can choose to hear sounds from the baby unit all the time, or to only hear sounds that exceed a certain level. Adjust the microphone sensitivity of your baby unit, the higher the sensitivity level the more sensitive the baby unit is in detecting sounds to

unit. See **Sound sensitivity** 



## Sound-activated screen • When it is on, and the baby

unit detects no sound, the parent unit screen stays off is detected, the parent unit screen and speaker turns on automatically, and you can parent unit will then turn off sound detection.

• When the parent unit screen is off and it receives alerts, for example, link lost between parent unit and baby unit, or battery is low, the parent unit screen and speaker will turn on for 10 seconds.



# Sensitivity

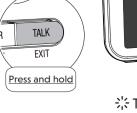
be transmitted to the parent





to save power. Once a sound see and hear your baby. The again after 50 seconds of no





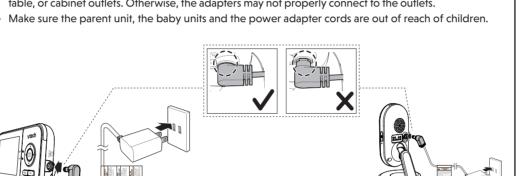
# **Battery LED light**

# On when the parent unit is linked to the baby

- RESET Force reboot the

# CONNECT THE BABY MONITOR

Use only the power adapters supplied with this product Make sure the baby monitor is not connected to a switch-controlled electric outlet. Connect the power adapters in a vertical or floor mount position only. The adapters' prongs are not designed to hold the weight of a baby monitor, so do not connect them to any ceiling, under-the-

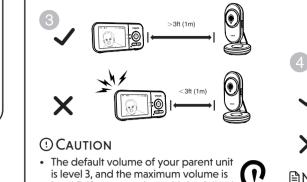


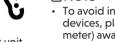
# Slide the **ON/OFF** switch to power 2 Press and hold **POWER** to power on or off on or off your baby unit.



Charge without interruption (about

it to AC power when not in use.







# PARENT UNIT ICONS (CONT'D) Main menu icons Main Sub-menu Lullaby Lullaby volume Adjust the baby unit's speaker volume when playing the stop 1 2 3 4 Select one of the four melodies to play, or stop a lullaby. Night Light Turn on/off the night light. Monitoring Mode (For VM3254-2 only) Monitor your baby in PATROL

Warning icons and messages

The battery is empty and Battery low at needs to be recharged.

Operation is in progress.

**Temperature** 

The temperature detected by the baby unit is higher than the desired temperature alert range.

The temperature detected by the baby unit is lower than the desired temperature alert range.

searching for baby units

or the link between the baby unit and the parent

connected to AC power.

The parent unit is

The parent unit is

linked to the baby unit.

Flashes when the link to the

baby unit being viewed is

unit is lost.

mode, where the screen will cycle through display videos streamed from all the linked

View the video from your selected baby unit's camera.

baby units (For VM3254-2 only).

Parent Unit Indication Lights On when the parent unit is

> On when the parent unit is connected to AC power, or the battery is charging.

• Flashes when the parent unit battery is low and needs charging.

· Off when the parent unit is disconnected from AC

# Adjust the sound sensitivity of the baby unit

You can choose to hear sounds from the baby unit all the time, or to hear sounds that exceed a certain level. You can use the parent unit to adjust the microphone sensitivity of your baby unit. The higher the sensitivity level, the more sensitive the baby unit is in detecting sounds that transmit to the parent unit. The VOX sensitivity level is preset to the highest level.



VOX Sensitivity Level	Highest	High	Medium I	Low	Lowest •	
DESCRIPTION	The parent unit speaker is constantly on, and you will hear all sounds (including background noises) from your baby's room.	The parent unit speaker turns on for soft babbling and louder sounds from your baby. It remains quiet when your baby sleeps soundly.	The parent unit speaker turns on for loud babbling and louder sounds from your baby. It remains quiet when your baby makes soft sounds.	The parent unit speaker turns on for crying and louder sounds from your baby. It remains quiet when your baby makes soft sounds.	The parent unit speaker turns on for loud crying or screeching sounds from your baby. It remains quiet when your baby makes soft sounds.	

SOUND SENSITIVITY AND SOUND ACTIVATION

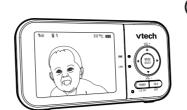
### Sound activated screen

When sound activation is on, the parent unit screen stays off to save power when the baby unit detects no sound. Once the baby unit detects sounds that are louder than the chosen sound sensitivity level, the parent unit screen turns on automatically. It will then turn off again after 50



# DIM MODE

The dim mode is to help you save the parent unit power. Your parent unit display will dim automatically after 10 minutes of inactivity, in which there is neither key pressed nor alert received from the baby unit.



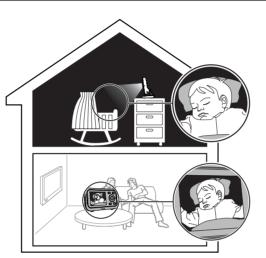




### ■ Note

· While the screen is dimmed, any keypress or alert message will trigger the screen to return to the preset brightness level. After 10 minutes of inactivity, it will resume to dim mode.

# NIGHT VISION



The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit being viewed detects low light levels, the infrared LEDs are switched on automatically. The images from the baby unit are in black and white, and 2 ppears on the screen.

### ■ Notes

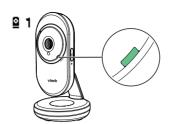
- It is normal to see a short white glare on your parent unit screen as the baby unit is adapting to the dark environment.
- When the infrared LEDs are on, the mages are in black and white. This is

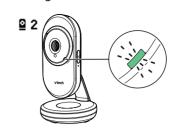
Depending on the surroundings and other interfering factors, like lighting, objects, colors and backgrounds, the display resolution may vary. Adjust the baby unit's angle or place the baby unit a a higher level to prevent glare and blurry

# FOR VM3254-2 ONLY

### Status check - Two baby units

If you are viewing baby unit 21, the POWER LED light of baby unit 11 turns on. As baby unit **2** is not being viewed, its **POWER** LED light flashes.





### ■Note

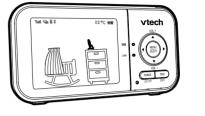
If you power on only one baby unit, your parent unit may display 🔓 and the LINK LED light will flash.

### **Change different views - Patrol**

- 1. Press **MENU** when the parent unit is idle.
- 2. Press ◀ or ▶ to choose □.
- 3. Press ▼ or ▲ to choose , then press **SELECT** to confirm your selection.





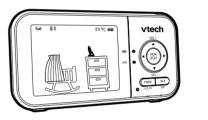


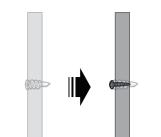
### **Change different views - Single-cam**

- 1. Press **MENU** when the parent unit is idle.
- 2. Press ◀ or ▶ to choose □.
- 3. Press ▼ or ▲ to choose between and , then press **SELECT** to confirm the baby unit you would like to view

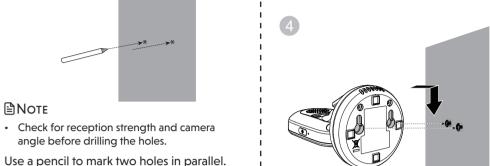








Insert the screws into the holes and tighten the screws until only 1/4 inch



MOUNT THE BABY UNIT ON DRY WALL (OPTIONAL)

Items to purchase

You will need to purchase the following

items separately to mount your baby unit:

2 screws 2 anchors

 The types of screws and anchors you need depend on the composition of the wall.

Make sure they are the same distance apart

Drill two holes in the wall (7/23 inch drill bit)

If you drill the holes into a stud, go to step 3.

If you drill the holes into an object other than

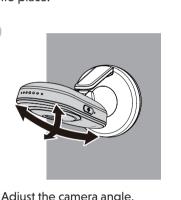
a stud, insert the wall anchors into the holes.

Tap gently on the ends with a hammer until

the wall anchors are flush with the wall.

as the wall mount holes on the baby unit.

Align the wall mount holes on the baby unit with the screws on the wall. Slide the baby unit down until it locks into place.



Adjust the camera angle.

# Q<sub>8</sub> Frequently asked questions

Below are the questions most frequently asked about the baby monitor

Try the following (in the order listed) for common cure: Why does the baby monitor 1. Disconnect the power to the baby units and the parent unit. not respond 2. Wait a few seconds before connecting power back to the baby units and the parent unit. normally? 3. Turn on the baby units and the parent unit. 4. Wait for the parent unit to synchronize with the baby units. Allow up to one minute Perhaps the parent unit is not connected to the power. Insert the appliance plug into

Why don't the power-on light of the the parent unit and put the adapter in a wall socket. Then, <u>press and hold</u> **POWER** to baby unit and parent switch on the parent unit and to establish connection with the baby unit. unit go on when I switch on the units?

monitor produce a

sound/Why can't I hear

Why can't I establish a

my baby cry?

unit beep?

Perhaps the baby unit is not connected to the power. Insert the appliance plug into the baby unit and put the adapter in a wall socket. Then, slide the **(b) ON/OFF** switch to **ON** to switch on the baby unit and to establish connection with the parent unit. Why doesn't my parent Make sure the power is not controlled by a wall switch.

unit charge while You may have used the battery for a long time. See Warranty for repair/replacement. connected to AC power The screen is in black and white during night-time or in a dark room when the night Why is my screen in

During night-time or in a dark room, the surroundings and other interfering factors, Why do I get glare or tings, objects, colors and backgrounds may affect the image quality on your screen when viewing my parent unit screen. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display Why does the baby The parent unit and baby units may be too close to each other. Move the parent unit away from the baby units until the noise stops: OR

high-pitched noise? Turn down the volume of your parent unit. Why does the parent The baby units may be out of range. Move the parent unit closer to the baby units (but The parent unit may not have enough charge for the parent unit to perform normally.

The temperature of your baby's room may be too high or too low.

The baby unit also picks up other sounds than those of your baby. Adjust the VOX Why does the parent unit react too quickly to sensitivity level to a lower level or lower the parent unit speaker volume. other sounds? Why don't I hear a The parent unit speaker volume may be too low. See **Adjust parent unit speaker** 

> **volume** to increase the volume. ou may have set a low VOX sensitivity level. See Adjust the sound sensitivity of the

The baby units may be out of range. Move the parent unit closer to the baby units (but

connection? Why is the not less than 3 feet). connection lost every now Other electronic products and wireless products may cause interference with your and then? Why are there baby monitor. Try installing your baby monitor as far away from these devices as sound interruptions? possible.

> If you power on only one baby unit, your parent unit may display  $\P_{m{e}}$ , and the **LINK** LED light will flash.

## THE RBRC SEAL



The RBRC seal on the Li-ion battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of ervice within the United States and Canada

The program provides a convenient alternative to placing used Li-ion batteries into the trash or municipal waste, which may be illegal in your area. VTech's participation makes it easy for you to drop off the spent battery at local retailers participating in the program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY**\* for information on Li-ion battery recycling and

disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources. The RBRC Seal and 1 (800) 8 BATTERY® are registered trademarks of Call2recycle, Inc.

# FCC and IC regulations

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. ever, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following meas

- Increase the separation between the equipment and receive
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help. WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause

This Class B digital apparatus complies with Canadian requirement:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause nterference. (2) This device must accept any interference, including interference that may cause undesired operation of the The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

To ensure safety of users, the FCC/ISEDC has established criteria for the amount of radio frequency energy that can be safely absorbed service representative of VTech; or by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC/ISEDC criteria. The baby unit shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more. The transmitter and antenna of the parent unit shall be held at least 1 in (2.5 cm) from your

# LIMITED WARRANTY

What does this limited warranty cover? The manufacturer of this VTech Product warrants to the older of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material nd workmanship, pursuant to the following terms and onditions, when installed and used normally and in accordance with the Product operating instructions. This nited warranty extends only to the Consumer for Products ourchased and used in the United States of America and

### What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service epresentative will replace at VTech's option, without charge, Materially Defective Product. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain lefective parts, modules, or equipment. Replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the replacement Products to you in working ondition. You should expect the replacement to take pproximately 30 days.

### How long is the limited warranty period?

The limited warranty period for the Product extends for ONE 1) YEAR from the date of purchase (90 days on products chased as Refurbished\*). This limited warranty also oplies to the replacement Product for a period of either (a) O days from the date the replacement Product is shipped varranty (90-day limited warranty on products that are purchased as Refurbished\*); whichever is longer.

\*Refurbished products purchased from our online store carry a 90-day replacement warranty.

### What is not covered by this limited warranty? This limited warranty does not cover

- 1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation. abnormal operation or handling, neglect, inundation,
- fire, water or other liquid intrusion; or 2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized
- 3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
- 4. Product to the extent that the problem is caused by use with non-VTech accessories; or 5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- 6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or 7. Product returned without a valid proof of purchase (see
- 8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the

# How do you get warranty service?

To obtain warranty service in Canada, go t www.vtechcanada.com or call 1 (800) 267-7377. NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are esponsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return replaced Product under this limited warranty. Fransportation, delivery or handling charges are prepaid VTech assumes no risk for damage or loss of the Product in

# What must you return with the Product to get warranty

- L. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
- Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- 3. Provide your name, complete and correct mailing address, and telephone number.

This warranty is the complete and exclusive agreement

between you and VTech. It supersedes all other written or oral communications related to this Product, VTech provides no other warranties for this Product. The warranty exclusively Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state

for a particular purpose and merchantability (an unwritte warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/ provinces do not allow limitations on how long an implied arranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special. incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to us the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion

Limitations: Implied warranties, including those of fitness

Please retain your original sales receipt as proof

of the screws are exposed.

