

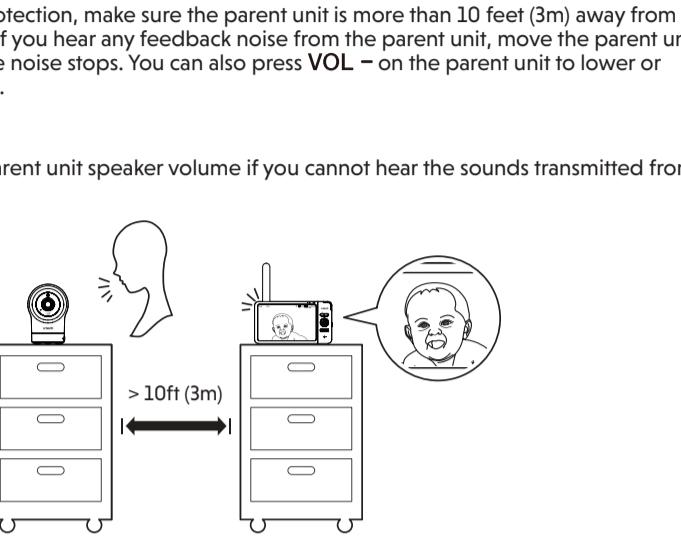
TEST THE SOUND LEVEL AND POSITION THE VIDEO MONITOR

Testing the sound level of the video monitor

NOTE
This baby monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

CAUTION
For hearing protection, make sure the parent unit is more than 10 feet (3m) away from the baby unit. If you hear any feedback noise from the parent unit, move the parent unit further until the noise stops. You can also press VOL - on the parent unit to lower or mute the noise.

TIP
Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.



Positioning the video monitor

CAUTION
Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's cot or playpen.
Excessive downward camera tilt may impair night vision and sound reception. If so, please adjust the tilt slightly upward.

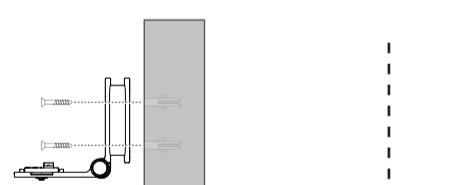
1. Place the baby unit more than 3 feet (1m) away from your baby.
2. Adjust the angle of the baby unit to aim at your baby.



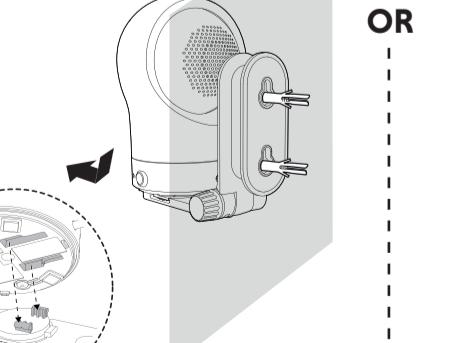
MOUNT THE BABY UNIT (OPTIONAL)

NOTES
Check the reception strength and baby unit camera angle before drilling any holes:
The types of screws and anchors you need depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your baby units.

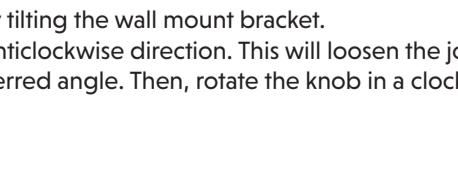
3. Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.



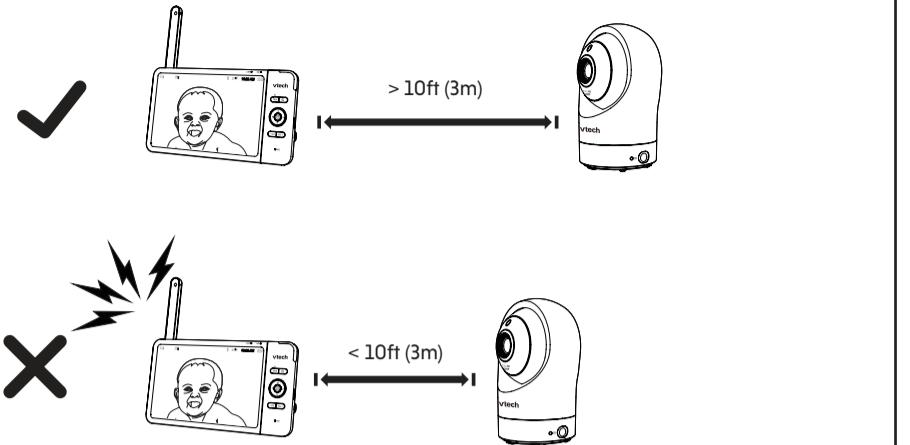
4. Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adapter to the baby unit and a power supply.



5. You can maximise your baby unit's viewing angles by tilting the wall mount bracket. Hold the baby unit, and then rotate the knob in an anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in a clockwise direction to tighten the joint and secure the angle.



3. To avoid causing feedback noise from your video monitor:
 - Make sure your baby unit and parent unit are more than 10 feet (3m) apart; OR
 - Turn down the volume of your parent unit.



NEED HELP?

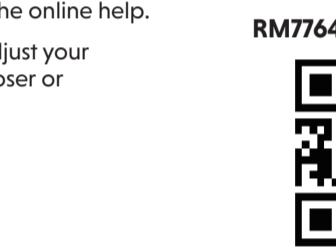
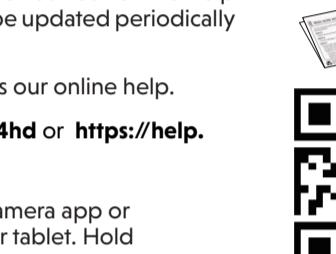
For instructions and guides to make the best use of your baby monitor, and for the latest information and support, check out our online help topics and FAQs. The online help page will also be updated periodically to reflect product system updates.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/rm7764hd> or <https://help.vtechphones.com/rm7764-2hd>; OR
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

If you would like to contact us, visit <https://help.vtechphones.com/cs>.

You can also call our Customer Support at 1-844-848-8324 (1-844-84-VTECH) [in US] or 1-888-211-2005 [in Canada] for help.



BASIC OPERATION

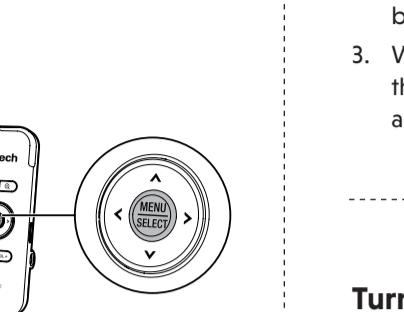
After powering up your video monitor, the parent unit streams live video in Direct mode. We recommend you follow the instructions on screen to set up a home Wi-Fi network connection with your monitor for mobile/tablet remote access and receiving firmware updates. See [Download app for mobile access](#) in this quick start guide.

Use the menu

Press MENU on the parent unit to enter the main menu, choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop the baby unit lullaby, or adjust the baby unit sound sensitivity.

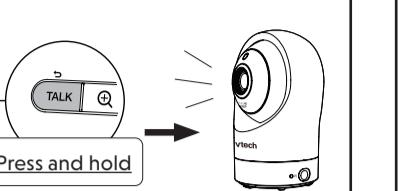
While in the menu:

- Press **A**, **V**, **<** or **>** to scroll among the menu options.
- Press **MENU/SELECT** to select an item.
- Press **TALK/** to return to the previous menu or live video.



Talk to your baby via the baby unit

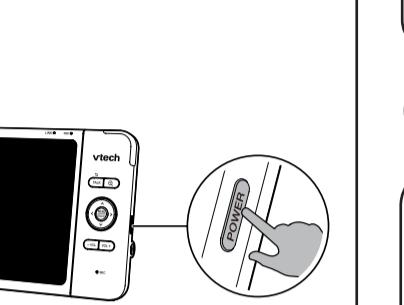
1. Press and hold the **TALK** key.
2. When the **Talk** icon displays on screen, speak to your parent unit. Your voice is transmitted to the baby unit.
3. When finished talking, release the **TALK** key to hear your baby again.



Turn on/off the parent unit screen

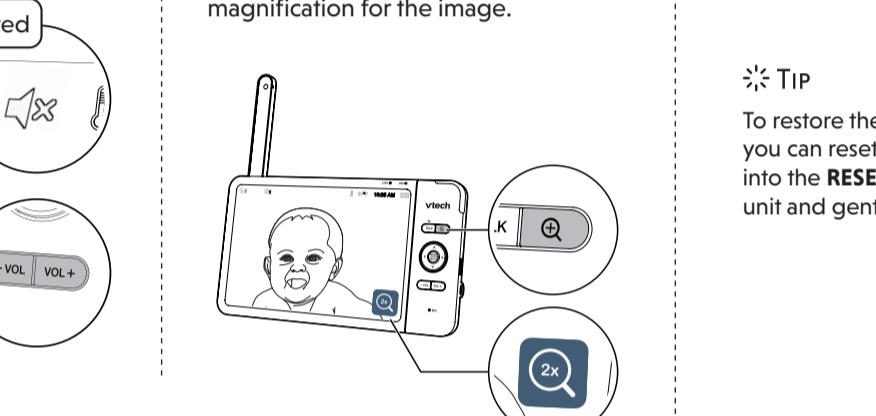
You can turn on or turn off the parent unit screen without powering off the unit. You will still hear sounds from the baby unit.

- Short press **POWER | LCD ON/OFF** on the parent unit to turn off the screen.
- Press any key on the parent unit to turn the screen on again.



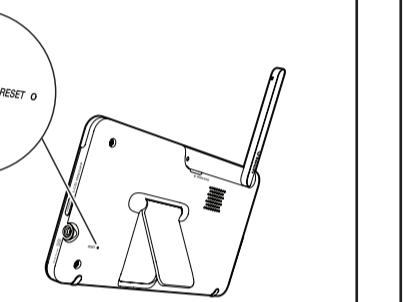
Zoom

Press **Q** to scroll through **Q**, **Q**, **Q**, **Q** in a fixed zoom sequence, allowing you to zoom in or out. The displayed zoom icon indicates the level of magnification for the image.



TIP

To restore the parent unit to its default settings, you can reset it by inserting a pin or paper clip into the **RESET** hole on the back of the parent unit and gently press the button inside.

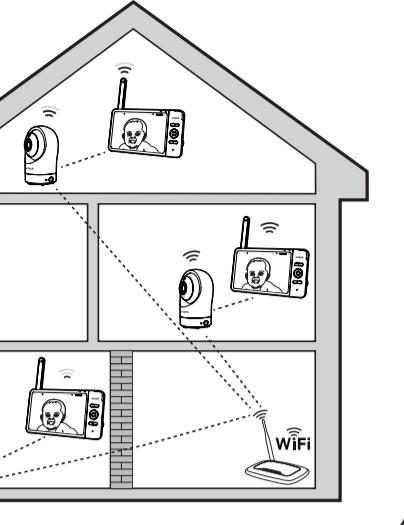


TIP

Depending on the surroundings and other interfering factors, for example, lighting, objects, colours and backgrounds, the image quality may vary. Adjust the baby unit angle or place the baby unit at a higher location to prevent glare and a blurred display.

TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your parent unit, you can use your parent unit's **Wi-Fi signal icon(s)** to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.



TIP
Surroundings and obstructing factors, such as large metallic objects, filing cabinets, long distances, electrical appliances, and internal walls, may reduce Wi-Fi signal.

TECHNICAL SPECIFICATIONS

Frequency	Baby unit: 2402 - 2480 MHz (cover all WiFi, FHSS, BLE) Max Transmit power is 10mW (cover all WiFi, FHSS, BLE)
Parent unit	2406 - 2475 MHz Max Transmit power is 100mW
LCD	7" Color LCD (IPS 1200x800 pixels)
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.

Power requirement	Parent unit: 3.7V 5000mAh, 18.5Wh Lithium-ion battery Baby unit power adaptor: Output: 5V DC @ 1.5A Parent unit power adaptor: Output: 5V DC @ 2A
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FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the video monitor.	Can I turn the parent unit display screen off but keep hearing sounds from the baby unit? Yes, press POWER LCD ON/OFF on the parent unit to turn off the screen. The parent unit display will also dim automatically after being inactive for some time. In both instances, you will still be able to hear all sounds from the baby unit?
Why is the baby unit not responding normally?	Try the following (in the order listed) for a common cure: 1. Disconnect the power to the baby unit. 2. Wait a few minutes before connecting power back to the baby unit. 3. Reboot/Reset the parent unit.
Why is my screen in black and white?	The baby unit has a light sensor that measures ambient light. When the ambient light is dim, such as during night time or in a dark room, the baby unit activates its infrared LEDs, and displays the camera images in black and white night vision.
Why does my baby unit show offline? Why is the connection lost every now and then?	The baby unit may have lost connection to the Wi-Fi router. Check your network and router settings.
Why can't I hear a sound? Why can't I hear my baby crying?	Other electronic products may cause interference with your baby unit. Try installing your baby unit as far away from these electronic devices as possible. The parent unit speaker volume may be too low. Press VOL + on the parent unit to increase the volume.

NIGHT VISION

The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit detects low light levels, the infrared LEDs are switched on automatically. The images from the baby unit are in black and white, and **Night Vision** appears on the screen.



LIMITED WARRANTY

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the terms and conditions, which are set forth below. VTech's participation in the Li-ion battery recycling and disposal program is part of its commitment to protecting our environment and reducing waste, which may be illegal in your area.

Observe all instructions and safety guidelines on the packaging.

VTech's participation in the Li-ion battery recycling and disposal program is part of its commitment to protecting our environment and reducing waste, which may be illegal in your area.

Depend on the surroundings and other interfering factors, for example, lighting, objects, colours and backgrounds, the image quality may vary. Adjust the baby unit angle or place the baby unit at a higher location to prevent glare and a blurred display.

Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1(800)-595-9511. In Canada, go to www.vtechcanada.com or call 1(800)-267-7377.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save time.

Exposure to water or moisture may void the warranty. Even if provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech assumes no risk for damage or loss of the Product in transit.

What will you return with the Product to get warranty service?

1. Return the entire original package and contents, including a description of the malfunction or difficulty, and a copy of the Product's original packing slip.

2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt;

3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes the rights and responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability, are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

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