Go to www.vtechphones.com to register your product for enhanced warranty support and the latest VTech product news.

VU-060 **DECT Donale**





User's manual

Congratulations

on your purchase of this VTech product. Before using this product, please read the Important safety information.

This Abridged user's manual provides you with the basic installation and use instructions. A limited set of features are described in abbreviated form.

For customer service or product information, visit our website at businessphones.vtech. com or call 1 (800) 595-9511. In Canada. please dial 1 (800) 267-7377.



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association, Used under license,

For Donale VU-060:

FCC ID: FW780-1391-00 IC: 1135B-80139100

Introduction

The VU-060 Donale can be registered to a cordless headset or a wireless speaker. which had registered to a deskphone. This allows you to have handsfree conversations.

The Dongle allows you to connect your headset or wireless speaker, to which the Donale is registered, using either one of the following methods:

· PHONE mode - Connect to an IP phone Use the Donale to connect a headset/ wireless speaker, and your VTech/ SNOM IP phone. The headset acts as a supplementary device that can make and receive calls with the IP phone.

Skype[®] and Skype for Business[®] are registered trademarks of Microsoft Corporation.

PC mode - Connect to a computer

Use the Dongle to connect a headset and your PC. You can make and receive VoIP calls through Skype® or Skype for Business®, using the VTech Control software application.

Visit businessphones.vtech.com/ support/downloads to download VTech Control. Unzip and install the file after download. You can also download the Installation and Operation Guide there for installation and operation instructions of the software application.

What's in the box

Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



Overview

1 - Magnetic charging mount

- · After plugging the Dongle into an IP phone or computer. press and hold for about 4 seconds to enter the registration mode.
- For LED light patterns, see Dongle LED lights below.

LED lights

Color Dongle LED light status Green • Steady green when the Dongle is not in use. Steady green for three

- seconds when the Donale is deregistered from the headset. Flashes very quickly when there
- is an incoming call. Flashes quickly every three
- seconds when the headset is

Steady red when the Donale is not registered.

- Flashes very quickly when the Donale is registering to a
- Flashes quickly when the Donale is entering deregistration mode.
- Flashes slowly when the headset is muted.

Reaisterina Donale

You can register your VU-060 Dongle to a cordless headset (VH621/VH622, purchased separately), and to a wireless speakerphone (VCS850, purchased separately).

Register to a Headset

- 1. Make sure the battery is properly installed in the headset. The headset 🛮 LED light flashes slowly in red and blue to indicate the headset is not registered.
- 2. Place the headset in the charger cradle and allow it to charge for at least one hour before beginning registration.
- 3. Remove the headset from the charge cradle.

- 4. Plug the Dongle to the IP phone or computer (see the following sections).
- 5. Press and hold the pair button on the Dongle for about four seconds until the Donale LED light on flashes red very quickly, and then release the button.
- 6. Return the headset to the charger cradle for registration. The headset I LED light alternates quickly in red and blue.

It takes about 60 seconds to complete the registration process. Once the headset is registered, the headset LED light turns red when the battery is low and being charged, or turns purple when the battery is well charged, or turns blue when the battery is fully charged.

If the registration fails, you hear the voice prompt "Not reaistered" when you press the headset **ON/OFF** button on the headset, and the headset **ON/OFF** button light on the headset alternates slowly in red and blue.

To reset the headset, remove it from the charger cradle and try the registration process again.

Register to a Wireless Speakerphone

Make sure the wireless speaker phone is properly installed. Flashing red and green LEDs indicate the wireless speakerphone is ready for registration.

- 2. Press and hold the **REGISTRATION** button on the bottom of the unit for five seconds. and then release the button.
- Plug the Dongle to the IP phone or computer (see the following sections).
- 4. Press and hold the pair button on the Donale for about four seconds until the Dongle LED light on flashes red very quickly, and then release the button.

It takes about 60 seconds to complete the registration process. Once the headset is registered, the wireless speaker LEDs stop flashing. The LEDs turn green briefly and then turn off

Deregistering Donale

To register your VU-060 Donale to VH6210/VH6211/VH6212/VH6220/ VH6221/VH6222:

- You must deregister VH6210/ VH6211/VH6220/VH6221 headset from its headset base first.
- You must deregister VH6212/VH6222 headset from its Dongle first.

Download the user's manual of your VH series headset or VC\$850 wireless speakerphone, under the respective product page at businessphones.vtech.com/support/

downloads, for instructions on deregistration of the Dongle from these products.

Connection methods

PHONE mode - Connect to an IP phone You can connect the headset/

wireless speaker, to which the Dongle is registered, to an IP phone by plugging the Dongle to the USB port on your VTech/SNOM IP phone. The headset/wireless speaker acts as a supplementary device that can make and receive calls with the IP phone.

PC mode - Connect to a computer

 You can connect the headset, to which the Dongle is registered, to your PC by plugging the Dongle to the USB port on your computer the to your PC. You can make and receive VoIP calls through Skype or Skype for Business by VTech Control.

PHONE mode - Connect to an IP phone

Plug the Dongle to a VTech/SNOM IP phone

Connect the headset/wireless speaker, to which the Dongle is registered, to an IP phone using the Dongle.

You can use the headset/wireless speaker to make or answer calls with the IP phone connected.

Visit businessphones.vtech.com for the compatibility list of IP phone models that are compatible for USB connection.

1. Plug the Dongle to the USB port on your VTech/SNOM IP phone. The Dongle LED light will turn steady green.

At the telephone base of your VTech/ SNOM IP Phone, press to turn on the headset mode. Depending on the IP phone model

the status icon will appear on the LCD of your IP phone, or the LED light on the kev will turn on.

Test the headset after connection:

Press the ON/OFF button on the headset to make, answer, or end a call, using the telephone line to which the IP phone is connected

PC mode - Connect to a computer

1. Plug the Donale to the USB port on your computer. The Donale LED light will turn steady areen.



- 2. Install the VTech Control.
- Visit businessphones.vtech.com/ support/downloads to download and install the software.

After you have installed the **VTech Control**, check to make sure the audio setting is properly configured in your Windows system. If you have installed Skype and/or Skype for Business and want to use them with your headset, make sure the audio settings are configured correctly in the programs as well.

- a) Audio settings in Microsoft® Windows® (Windows 7 / Windows 8 / Windows 10) system:
 - . Click Start menu and choose Control Panel
 - ii. Click Hardware and Sound and then click Manage audio devices under the **Sound** menu.
- iii. Click the Playback tab and make sure VTech Headset is set as the default speaker.

iv. Click the **Recording** tab and make sure VTech Headset is set as the default microphone.

b) Audio settings in Skype (Skype 7.1 or above):

- i. Launch the Skype program
- ii. Click on Tools, then Options. iii. Click on Audio settings.
- iv. Make sure VTech Headset is selected under the speakers and microphone settings.

Notes

- The VTech Control does not support the App versions of Skype, including both mobile APP and desktop APP.
- After the installation of VTech Control, Skype will prompt a message "VTechControl.exe is requesting access to Skype". Choose Allow Access to connect your Skype to VTech Control.

c) Audio settings in Skype for Business 2016:

- i. Launch the Skype for Business program.
- ii. Click on **Options**, then **Audio** Device.
- Make sure VTech Headset is selected under the Audio device

IMPORTANT INFORMATION

 Periodically check for software updates For more details, download the VTech Control - Installation and Operation Guide under the product page of **VH** series headset on businessphones.vtech.com/support/ downloads for installation and operation instructions of the software.

Maintenance

Taking care of your Dongle

- Your Dongle contains sophisticated electronic parts, so it must be treated with care.
- · Avoid rough treatment.
- · Place the Donale down gently. Save the original packing materials to protect your Dongle if you ever need to ship it.

Avoid water and heat

· Your Donale can be damaged if it gets wet. Do not use the Dongle outdoors in the rain, or handle it with wet hands. Do not install the Donale charger near a sink, bathtub or shower. Do not expose the product to extreme heat.

Electrical storms

 Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during

Cleaning your Dongle

- Your Donale has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap.
- Do not use excess water or cleaning solvents of any

Important safety information

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and iniury, including the following:

Safety information

- · Read and understand all instructions in the user's manual. Observe all markings on the product.
- Avoid using the product during a thunderstorm. There may be a slight chance of electric shock from lightning.
- Do not use the product to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the headset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the headset charger into a power outlet, and should not put a charged headset into the cradle, if the headset charger is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents: gasoline vapors: etc.); a leak of natural gas; etc.
- Do not use this product near water, or when you are wet. For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion. If this product does not operate normally, see the bleshooting section of this user's manual. If you

cannot solve the problem, or if the product is damaged refer to the **Limited warranty** section. Do not open this product except as may be directed in your user's manual Opening the product or reassembling it incorrectly may expose you to hazardous voltage or other risks.

- Replace batteries only as described in your user's manual. Do not burn or puncture batteries — they contain caustic
- This power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, an under-the-table or a cabinet outlet.

Precautions for users of implanted cardiac pacemakers Cardiac pacemakers (applies only to digital cordless devices):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable digital cordless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that

Pacemaker patients

- Should keep digital cordless devices at least six inches from the pacemake
- Should NOT place digital cordless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON
- Should use the digital cordless device at the ear opposite the pacemaker

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using digital cordless devices.

SAVE THESE INSTRUCTIONS

For C-UL compliance

In compliance with the bilingual requirements for safety, caution, and warning markings of Canadian Federal and Provincial/ erritorial statutes and regulations, the French version of Important safety information is included.

Mesures de sécurité importantes

Lorsque vous utilisez votre appareil, vous devriez toujours suivre certaines mesures de précaution de base afin de réduire les risques d'incendie, d'électrocution et de blessures corporelles, dont ceux

Information relative à la sécurité

- Veuillez lire et comprendre toutes les instructions de ce guide d'utilisation. Relectez toutes les inscriptions apparaissant sur
- Évitez d'utiliser le casque d'écoute pendant un orage. Il pourrait y avoir un faible risque d'électrocution.
- N'utilisez pas un casque d'écoute près d'une fuite de gaz Dans certaines circonstances, une flammèche pourrait se produire lorsque l'adaptateur est branché à une prise de courant, ou lorsque le casque d'écoute est déposé sur so chargeur. Ceci est un événement fréquent associé avec la ermeture d'un circuit électrique. L'utilisateur ne devrait pa brancher un téléphone dans une prise de courant, et ne devrait nas dénoser un casque d'écoute chargé dans son chargeur, si le chargeur du casque d'écoute se trouve dans un environnement comportant une concentration de gaz inflammables ou ignifuges, à moins de se trouver dans un endroit où la ventilation est adéquate.
- N'utilisez pas ce produit près de l'eau ou lorsque vous ête mouillés. Par exemple, ne l'utilisez pas dans des sous-sols humides ou sous la douche, ou près d'une piscine, d'un bain d'un évier de cuisine, ou d'une cuve de lavage. N'utilisez pas de liquides, ou de vaporisateurs aérosol de netfoyage. Si le produit entre en contact avec du liquide, débranchez immédiatement le téléphonique ou le cordon d'alimentation. Ne rebranchez pa le produit avant qu'il soit complètement sec.
- Installez cet appareil dans un endroit protégé où personne téléphonique. Protégez les câbles contre les dommages ou
- Si le produit ne fonctionne pas correctement, consultez la

For C-UL compliance

section Dépannage (Troubleshooting) de ce guide d'utilisation. Si vous ne pouvez pas régler le problème, ou si le produit est endommade. consultez la section Garantie limitée (Limited warranty). N'ouvrez pas ce produit, sauf tel qu'indiqué dans e guide d'utilisation. L'ouverture du produit ou le remontag nadéquat pourrait vous exposer à des tensions dangereuses ou

- Remplacez les piles uniquement tel que décrit dans votre guide d'utilisation. N'incinérez pas et ne percez pas les piles elles
- L'adaptateur de courant est conçu pour être orienté verticalement ou installé sur le plancher. Les broches ne sont pas concues pour se maintenir en place si la fiche est branchée dans une prise de courant au plafond, sous la table ou sous une armoire.

Mesures préventives pour les utilisateurs de stimulateurs cardiaques implantés dans l'organisme Stimulateurs cardiaques (ne s'applique qu'aux dispositifs numériques

L'organisme 'Wireless Technology Research, LLC (WTR)', une firme de recherche indépendante, a mene une évaluation pluridisciplinaire des interférences entre les dispositifs numériques sans fil et les scammentenes en me les appositis numeriques sans fil et les stimulateurs cardiaques implantés dans l'organisme, Appuyée par l'Administration des aliments et drogues (FDA) des États-unis, la firme WTR recommande aux médecins:

Avis aux détenteurs de stimulateurs cardiaques

- · Ils doivent tenir les dispositifs numériques sans fil à une distance d'au moins six pouces du stimulateur cardiaque
- · Ils ne doivent PAS placer les dispositifs numériques sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en fonction. Ils doivent utiliser les dispositifs numériques sans fil en les
- appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiague. L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causé par les gens qui utilisent des dispositifs numériques sans fil à proximité de ceux-ci.

CONSERVEZ CES INSTRUCTIONS

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules.

These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

technician for help.

- Increase the separation between the equipment and Connect the equipment into an outlet on a circuit
- different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

any interference received, including interference that may

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept cause undesired operation. Privacy of communications may not be ensured when using this phone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. The headset may be safely held against the ear of the user. The headset charger shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B).

This device complies with Industry Canada licence-exempt

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications

This product meets the applicable Innovation, Sciense, and conomic Development Canada technical specifications

Limited warranty 1. What does this limited warranty cover:

VTech of this VTech product warrants to the holder of a valid proof of purchase ("CONSUMER" or "you") that the product and all accessories provided in the sales package ("PRODUCT") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.

What will be done if the PRODUCT is not free from defects in materials and workmanship during the limited warranty period ("materially defective PRODUCT")?

During the limited warranty period. VTech's authorized service representative will repair or replace at VTech's option, without charge, a materially defective PRODUCT If VTech repairs the PRODUCT, they may use new or refurbished replacement parts. If VTech chooses to replace the PRODUCT, they may replace it with a new or refurbished PRODUCT of the same or similar design. VTech will retain defective parts, modules, or equipment. Repair or replacement of the PRODUCT, at VTech's option, is your exclusive remedy. VTech will return repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

3. How long is the limited warranty period? The limited warranty period for the PRODUCT extends for

ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a materially defective PRODUCT under the terms of this limited warranty, this limited warranty also applies to repaired or replacement PRODUCT for a period of either

(a) 90 days from the date the repaired or replacement PRODUCT is shipped to you or, (b) the time remaining on the original one-year limited warranty: whichever is longer.

- This limited warranty does not cover: PRODUCT that has been subjected to misuse, accident. shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- PRODUCT that has been damaged due to repair. alteration, or modification by anyone other than an authorized service representative of VTech: or

How What is not covered by this limited warranty?

- PRODUCT to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems: or · PRODUCT to the extent that the problem is caused by
- PRODUCT whose warranty/quality stickers, PRODUCT serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or

use with non-VTech accessories: or

- PRODUCT purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or
- PRODUCT returned without a valid proof of purchase (see item 6 on the next page); -or-
- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside

5. How do you get warranty service?

To obtain warranty service in the United States of America, visit businessphones.vtech.com or call 1 (800) 595-9511. In Canada, call 1 (866) 267-7377.

NOTE: Before calling for service, please review the user's manual; a check of the PRODUCT's controls and features may save you a service call. Except as provided by applicable law, you assume the risk

of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. VTech will return repaired or replaced PRODUCT under this limited warranty to you. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty. VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

6. What must you return with the PRODUCT to get warranty

a. Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and

address, and telephone number.

- Include a "valid proof of purchase" (sales receipt identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and Provide your name, complete and correct mailing

7. Other limitations

This warranty is the complete and exclusive agreement between you and VTech of this PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. VTech provides no other warranties for this PRODUCT. The warranty exclusively describes all of VTech's responsibilities regarding the PRODUCT. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect special incidental consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply

Please retain your original sales receipt as proof of purchase.

Disclaimer and Limitation of Liability

VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Communications. Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product. VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss caused by deletion of data as a result of malfunction, dead battery, or repairs. Be sure to make backup copies of important data on other media to protect against data loss.

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