

VIZIO

VIZIO MicMe Karaoke 2.1 Soundbar

User Manual



Model: SK210X-0805

Please read this guide before using the product.

Accessibility

Contact VIZIO for accessibility support at:

Email: accessibility@vizio.com

Phone: 1-877-698-4746

Binding Arbitration Agreement and Class Action Waiver

This purchase is subject to full VIZIO Terms and Conditions, including **Binding Arbitration Agreement and Class Action Waiver**, which may be viewed at vizio.com/en/terms/terms-of-service.

By using this device, you accept those Terms and Conditions.

You have the right to opt out of the Binding Arbitration Agreement and Class Action Waiver within 60 calendar days of your purchase. Please refer to the Limited Warranty section of this User Manual or view the full VIZIO Terms and Conditions for opt-out instructions.

IMPORTANT SAFETY INSTRUCTIONS

Your Unit is designed and manufactured to operate within defined design limits, and misuse may result in electric shock or fire. To prevent your Unit from being damaged, the following rules should be observed for its installation, use, and maintenance. Please read the following safety instructions before operating your Unit. Keep these instructions in a safe place for future reference.

- Heed all warnings and follow all instructions.
- Do not use this Unit or any components that are part of this Unit near water.
- When cleaning, ensure the microphone is powered off. For microphone care instructions see “Microphone Care Instructions” on page 14.
- Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other Unit (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at the ends where the plug is located, near convenience receptacles, or where they exit from the Unit.
- When using the QuickFit mounting feature, the attached VIZIO device shall not exceed 25 pounds in weight.
- Unplug this unit during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the Unit has been damaged in any way, such as when the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the Unit, the Unit has been exposed to rain or moisture, does not operate normally, or has been dropped.
- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your Unit.
- Unplug the power cord before cleaning your Unit. Do not use a liquid or a spray cleaner on your Unit. Do not use abrasive cleaners.
- Always use the accessories recommended by the manufacturer to ensure compatibility.
- When moving your Unit from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your Unit to avoid causing fire, electric shock, or component damage.
- Slots and openings in the back and bottom of the Unit are provided for ventilation. To ensure reliable operation of your Unit and to protect it from overheating, be sure these openings are not blocked or covered. Do not place your Unit in a bookcase or cabinet unless proper ventilation is provided.
- Never push any object into the slots and openings on your Unit. Do not place any objects on the top of your Unit. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your Unit.
- Do not block the subwoofer ports. Allow for 1-2 inches of space around all sides for ventilation.
- **WARNING:** Exposure to loud sounds can damage your hearing causing hearing loss and tinnitus (ringing or buzzing in the ears). With continued exposure to loud noises, ears may become accustomed to the sound level, which may result in permanent damage to hearing without any noticeable discomfort.
- **WARNING:** If you experience a sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech or believe you may have experienced noise induced hearing loss, you should have your hearing checked by an ear doctor.
- When connected to a power outlet, power is always flowing into your Unit. To totally disconnect power, unplug the power cord.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- The wall socket should be located near your Unit and be easily accessible.
- Always place microphones in charging dock upright.
- Keep your Unit away from moisture. Do not expose your Unit to rain or moisture. If water penetrates into your Unit, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your Unit if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your Unit yourself.

IMPORTANT SAFETY INSTRUCTIONS

- Avoid using dropped or damaged appliances. If your Unit is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your Unit may cause fire or electric shock.
- Do not install your Unit in an area with heavy dust or high humidity. Operating your Unit in environments with heavy dust or high humidity may cause fire or electric shock.
- Ensure that the power cord and any other cables are unplugged before moving your Unit.
- When unplugging your Unit, hold the power plug, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your Unit will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Read and follow all warnings printed on the Unit.
- **WARNING:** This equipment is not waterproof. To prevent a fire or shock hazard, do not place any container filled with liquid near the equipment (such as a vase or flower pot) or expose it to dripping, splashing, rain, or moisture.
- **CAUTION:** Danger of explosion or fire if batteries are mistreated.
- Do not leave the batteries exposed to direct sunlight for a long period of time with doors and windows closed. Do not disassemble the batteries or dispose of it in fire.
- If the main wall plug or the appliance coupler is disconnected, the disconnected device will remain readily operable upon reconnection to an appropriate power source.
- No open flames, such as lighted candles, should be placed on the Unit.
- The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, table-cloths, curtains, etc.
- The equipment shall be used at maximum 95°F (35°C) ambient temperature.
- Battery packs may explode or release toxic materials. Risk of fire or burns. Do not open, crush, modify, disassemble, heat above 140°F (60°C), or incinerate.
- Do not attempt to modify this product. Doing so could result in personal injury and/or product failure.
- Do not subject batteries to mechanical shock.
- In the event of a battery leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
- Do not use any charger other than that specifically provided for use with the equipment.
- Do not leave a battery on prolonged charge when not in use.
- After extended periods of storage, it may be necessary to charge and discharge the batteries several times to obtain maximum performance.
- Batteries give their best performance when they are operated at normal room temperature 68°F (20°C) ± 9°F (5°C).
- The battery provided with your system is not user serviceable. Contact VIZIO Customer Service for all battery related issues.
- **WARNING:** This product contains magnetic material. Contact your physician if you have questions on whether this might affect the operation of your implantable medical device.

WARNING: To reduce the risk of fire or electric shock, do not expose this Unit or components to rain or moisture.



The lighting flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of not isolated dangerous voltage within the appliance that may be sufficient magnitude to constitute a risk of shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and servicing instructions in the literature accompanying the appliance.



Warning: This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

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Package Contents



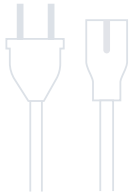
VIZIO Soundbar



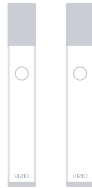
Wireless Subwoofer



Wall Mount Template



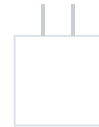
2x Power Cable



2x Karaoke Microphones



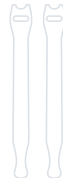
Karaoke
Microphone
Charging Dock



Karaoke
Microphone
Charging Dock
Power Adapter



HDMI® Cable



2x Cable
Management Straps



2 x QuickFit Screws



Quick Setup Guide

Controls & Connections

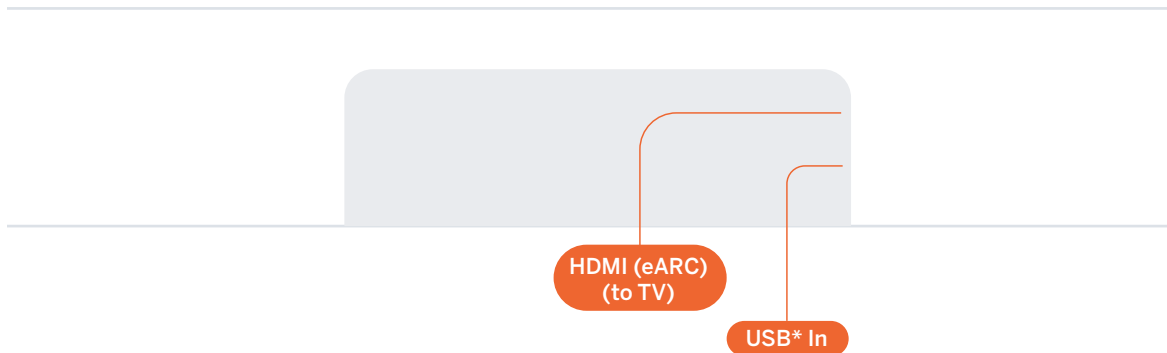
Back of Soundbar



Power In

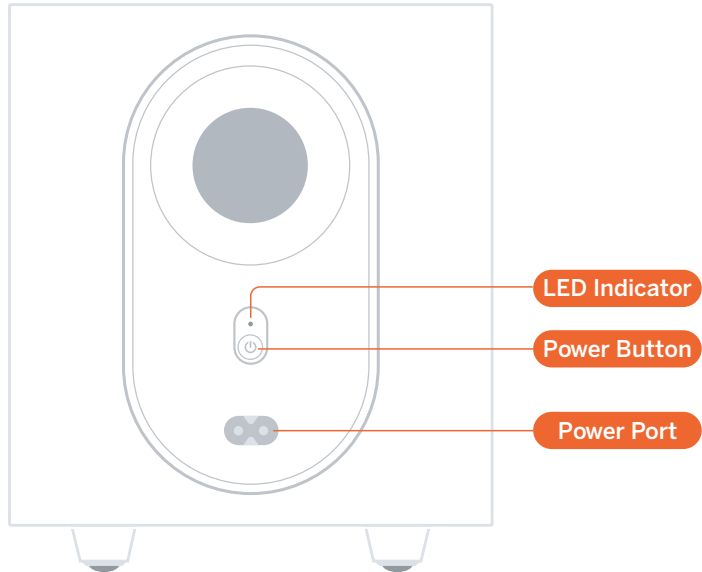
The diagram shows a light gray rounded rectangle representing the back of a soundbar. A thin horizontal line is positioned above the rectangle, and another thin horizontal line is positioned below it. A red line originates from the left side of the rectangle, curves downwards, and then extends vertically to a red pill-shaped button labeled "Power In".

Back of Soundbar

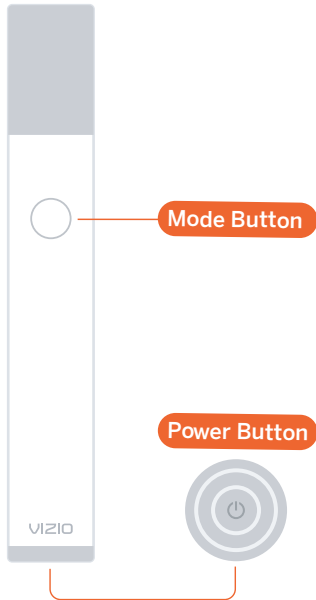


*Supports .WAV and .MP3 file format playback only.

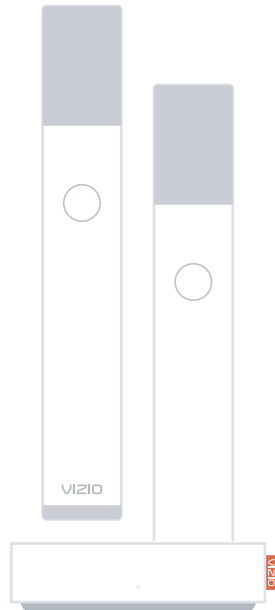
Back of Subwoofer



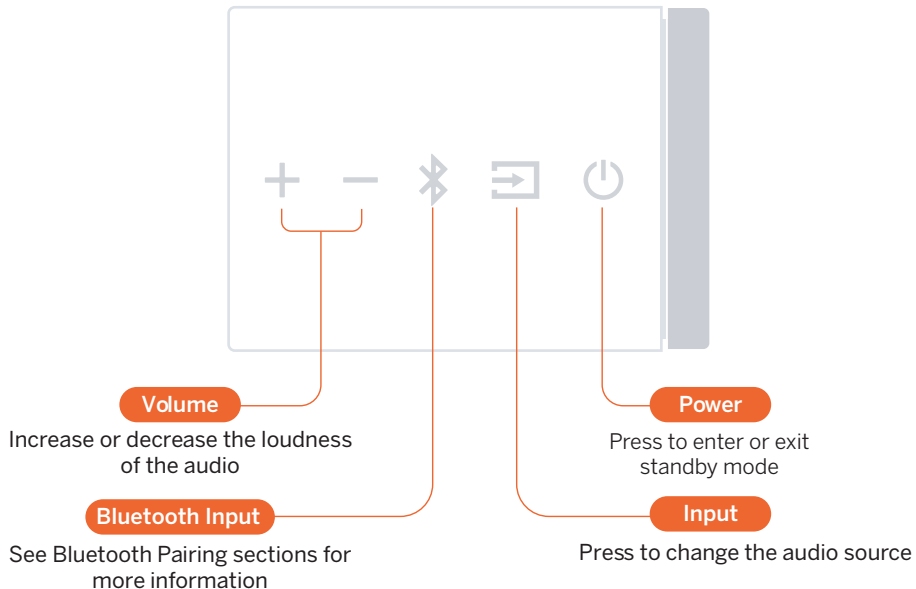
Microphone



Microphone Charging Dock



Side of Soundbar



1

Connect the soundbar to the HDMI ARC or eARC port on your TV with the included HDMI cable.

Back of Soundbar



HDMI (eARC)
(to TV)

The diagram shows a light gray rounded rectangle representing the back of a soundbar. A red line originates from the bottom center of the soundbar, goes down to a red oval callout, then turns left and then up to point to the bottom edge of the soundbar, indicating the location of the HDMI (eARC) port.

First-time Setup

1

Connect the power cable to the soundbar AC IN as shown.

Plug the power cable into an electrical outlet.



Back of Soundbar

Power In



Back of Subwoofer

Connect the power cable to the subwoofer

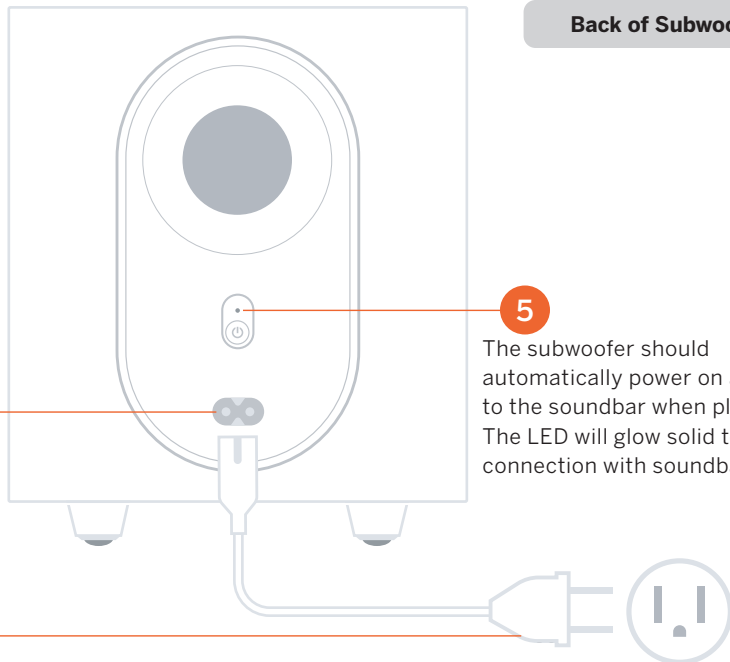
3

5

The subwoofer should automatically power on and link to the soundbar when plugged in. The LED will glow solid to confirm connection with soundbar.

Plug the power cable into a power outlet

4



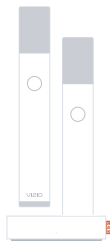
Microphone Setup

Charging Dock

- 1 Plug in the microphone charging dock power cable using the included adapter.



- 2 Charge the microphones when not in use by placing them upright into the charging dock as shown.



The Charging Dock does not need to be in the same room as the soundbar. Microphones will connect and stay connected up to 20m (60 ft) of the Karaoke soundbar. For most environments, VIZIO recommends performing within 10 m (30 ft) of the soundbar without obstructions.

Microphone

The microphones are pre-paired with your soundbar. If you need to re-pair a mic, see the instructions on the next page.

Both mics will automatically connect with the Karaoke soundbar once removed from the charging dock.

- 1 Stand in front of your connected Karaoke soundbar and power it on.
- 2 Mics will automatically power on and connect with the Karaoke soundbar when removed from the charging dock.
If you need to reconnect or connect a replacement mic, see the instructions on the next page.
- 3 The first mic that connects will identify as MIC 1. The second mic connected will identify as MIC 2.

Manually adjusting microphone settings:

- Press the Mode button once to adjust the Microphone Volume. Press the + or - button to increase or decrease the mic sensitivity to your voice.
- Press the Mode button twice to adjust the Echo Effect. Press the + or - button to increase or decrease the mic echo intensity of the depth and carry of your voice.
- Press the Mode button three times to select an Ambient Light color. Press the + or - button to filter through the 9 color options for a fun and unique way to customize each mic.

Replacement Microphone Pairing and Connecting

The following instructions are only for setting up a replacement MicMe microphone.

1 Stand in front of your Karaoke soundbar and ensure it is powered on.

2 Turn on both your new mic and your remaining/existing MicMe Karaoke mic. Make sure your remaining mic is connected to the soundbar (you will be able to hear your voice through the soundbar when you speak into it).

3 On the soundbar side panel, press and hold the Bluetooth button (⌘) and the input button on the Karaoke soundbar at the same time for 5 seconds, then release.

4 Stand near the soundbar with both mics. The Karaoke soundbar will automatically pair and connect with the new mic, and maintain connection with the existing mic. Do not stand within 1/2 meter (approx. 2 feet) while pointing your microphone at the soundbar. This will create feedback.



No more than two MicMe Karaoke mics can be paired or connected to the Karaoke Soundbar at any given time.

Getting to Know Your Microphone

- When fully charged, microphones have up to an 8 hour battery life. Mics will go into Sleep mode after 10 minutes of no use and will automatically power off after 30 minutes.
 - When powered on, mics will display a greeting, the remaining battery life percentage and then identify as MIC 1 or MIC 2. If you see CONNECTING displayed for more than 7 seconds, your mic is not connected via Bluetooth and you might be out of range.
- Only two mics can be paired to the soundbar at a time. VIZIO Karaoke mics are only compatible with the VIZIO Karaoke soundbar.
- To provide the best karaoke experience, Dolby Atmos and DTS:X functionality disable when MicMe microphones are powered on. Mics can either be placed in the charging dock or powered off to restore Dolby Atmos and DTS:X to the soundbar.
- Features
 - **Light Reaction:** The louder you sing, the higher the light will travel up the mic.
 - **Ambient Light:** MicMe Karaoke mics offer 9 individual colors and a rainbow light option. When no voice input is detected for 5 seconds, Ambient Light will turn off.
 - **Echo Effect:** Adjusts the depth and carry of your voice.
 - **Mic Volume:** Adjusts the mic sensitivity (also known as gain) to your voice.

NOTE: This does not adjust the volume of the soundbar.
 - **Duet Mic Sync:** When singing a duet, or when both mics detect vocal input at the same time, MIC 1 Echo and Volume personalized settings will automatically apply to MIC 2. This is to create a unified duet performance for optimal audio. When the duet is finished, MIC 2 personalized settings will keep MIC 1's settings. Access the VIZIO app to turn off Duet Mic Sync to keep personalized mic settings separated.
 - **Decoding and Playback:** To provide the best karaoke experience, Dolby Atmos and DTS:X functionality disable when MicMe microphones are powered on. Mics can either be placed in the charging dock or powered off to restore Dolby Atmos and DTS:X decoding and playback to the soundbar.



Do not stand within 1/2 meter (approx. 2 feet) while pointing your microphone at the soundbar. This will create feedback.

Microphone Care Instructions

- Wipe the bottom of your mics with a dry lint-free cloth to ensure the bottom is clean and will have proper contact with the charging dock.
- Use regular tap water to lightly moisten a soft, lint-free cloth and gently wipe down the fabrics on the mic.
- Avoid using bleach, acetone/nail polish, strong solvents, or abrasives on your unit.

Battery Care Instructions

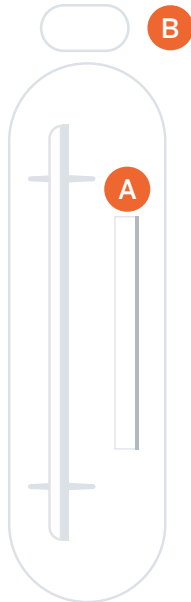
- Battery packs may explode or release toxic materials. Risk of fire or burns. Do not open, crush, modify, disassemble, heat above 140°F (60°C), or incinerate.
- Do not subject batteries to mechanical shock.
- In the event of a battery leaking, do not allow the liquid to come in contact with skin or eyes. If contact has been made, wash the affected area with copious amounts of water and immediately seek medical advice.
- Do not use any charger other than that specifically provided for use with the equipment.
- Do not leave a battery on prolonged charge when not in use.
- After extended periods of storage, it may be necessary to charge and discharge the batteries several times to obtain maximum performance.
- Batteries give their best performance when they are operated at normal room temperature 68°F (20°C) ± 9°F (5°C).
- The battery provided with your system is not user serviceable. Contact VIZIO Customer Service for charging related issues.

Audio System Placement

Position the soundbar (A) and subwoofer (B) as shown in the image below.

This Soundbar comes with two QuickFit mounting screws. QuickFit allows you to attach this Soundbar to select VIZIO TVs. For more information, visit www.vizio.com/quickfit

Note: Do not block the subwoofer port.

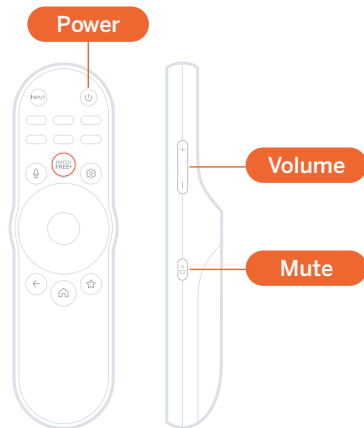
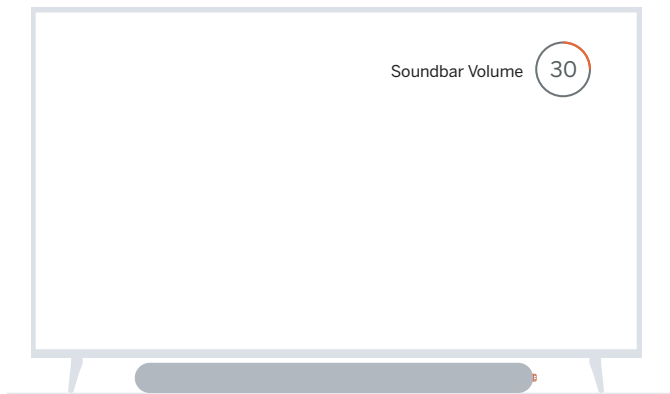


The image below shows the recommended placement. The subwoofer can be placed anywhere in the room.



Controlling Your Soundbar

Use your existing TV remote to power on your TV; your soundbar will automatically wake up.
Use your TV remote to adjust the volume and to mute and unmute.



Example Remote Control

Take control with the VIZIO App

The VIZIO app and VIZIO Account required for control of soundbar and karaoke functionality, settings, and to receive system updates. Scan to download.



1. Download the VIZIO app and create a VIZIO Account. Activate Bluetooth on your phone while standing next to your soundbar.
2. Open the VIZIO app to pair and connect to the Karaoke soundbar. The app automatically recognizes your soundbar for the first hour after installation.
3. After one hour, press and hold the Bluetooth button on your soundbar. Release after 5 seconds to initiate the pairing process for up to 3 minutes.
4. Once paired, adjust audio levels like soundbar volume, bass, treble, height, and ClearDialog.

Discover Karaoke Settings in the VIZIO app

- Microphone Volume: adjusts microphone sensitivity to your voice
- Echo Effect: adjusts the depth and carry of your voice
- Advanced Ambient Light settings
- Duet Mic Sync control

No smart phone? Limited audio settings can be controlled via the TV remote. Limited mic settings can be controlled via the mic Mode button, such as Microphone Volume, Echo and Ambient Light settings.

Karaoke Streaming

Use your favorite karaoke app or music on your smart TV or cast from a smartphone or tablet to listen and sing through the VIZIO MicMe Karaoke Soundbar.

Third-party applications may require fees or subscription charges.

Bluetooth Pairing for App Control

To pair the soundbar with the VIZIO app during the first-time setup:

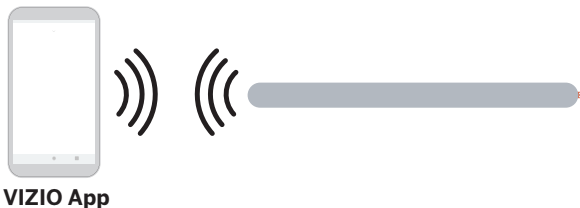
1. The soundbar will be in pairing mode for one hour after you plug it into an electrical outlet.
2. Download the VIZIO app and open the app.
3. In the VIZIO app, select your device from the list of discovered devices (**VIZIO MicME SB**).
4. Now you are connected and can control the soundbar and microphones via the VIZIO app while the app is open and you are within range.

To pair the soundbar with the VIZIO app after the first-time setup or to pair an additional Smart Phone

1. Download the VIZIO app and open the app on the device that you wish to pair to the soundbar.
2. Press and hold the Bluetooth Button (Ⓜ) on the soundbar for at least **5** seconds, then release. This will put the soundbar into pairing mode for **3** minutes. You will see the LED blinking slowly in blue when it is in this state.
3. In the VIZIO app, select your device from the list of discovered devices (**VIZIO MicME SB**).
4. Now you are connected and can control the soundbar and microphones via the VIZIO app while the app is open and you are within range.



Only one paired device can control the soundbar at a time. To switch which device has the active controls, close the app on the device you're not using and open the app on the device that you want to use.



Bluetooth Pairing for Streaming Music

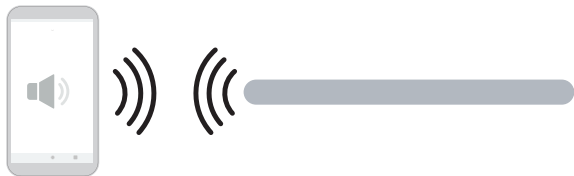
To pair the soundbar with a Bluetooth device for streaming music, you can use either of the two below methods.

From the soundbar button panel:

1. Press and hold the Bluetooth button (⌘) on the soundbar for **2** seconds, then release.
2. The soundbar will switch to Bluetooth input and begin pairing mode. You will see the blue LED blinking rapidly and a tone will play twice.
3. Search for the soundbar (**VIZIO MicME SB**) using your Bluetooth device in its mobile device settings. Select it and press "Pair."
4. Once successfully paired, the blue LED will stop blinking and a confirmation tone will be heard from the soundbar.
5. Now you can play audio from your Bluetooth device while it is in range and your soundbar is in Bluetooth Input.



Only one paired device can stream to the soundbar at a time. To switch which device is streaming, disconnect the streaming device from the soundbar in your Device Settings (see *Unpairing or Disconnecting Your Soundbar*) and connect the device you want to stream from.



Bluetooth Pairing for Streaming Music

From the VIZIO app:

1. In the VIZIO app for the soundbar, on the EQ Modes tab, press the Bluetooth button.
2. A prompt will appear asking if you want to switch to Bluetooth input or pair a device. Select "Pair Music."
3. The soundbar will switch to Bluetooth input and begin pairing mode. You will see the blue LED on the soundbar blinking rapidly and a tone will play twice.
4. Search for the soundbar (**VIZIO MicME SB**) using your Bluetooth device's mobile device settings. Select it and press "pair."
5. Once successfully paired, the blue LED will stop blinking and a confirmation tone will be heard from the soundbar.
6. Now you can play audio from your Bluetooth device while it is in range and your soundbar is in Bluetooth Input.



Only one paired device can stream music to the soundbar at a time. To connect a new device, you must initiate pairing mode for music streaming again.

Unpairing or Disconnecting Your Soundbar

Unpairing the Soundbar from your VIZIO app

1. Press the name of your soundbar at the top of the VIZIO app Screen
2. Under “Paired Devices” you will see the name of your soundbar. Press the Information button to open up the device info screen.
3. Press “Unpair Device”.
4. The VIZIO app will ask for confirmation. Press “Yes.” Your device will be unpaired from the soundbar.



For iOS users, an extra step is required to fully unpair your iPhone from the soundbar. After going through the above steps, navigate to Bluetooth on your mobile device settings, then press the information button and press unpair from “VIZIO app.”

Using Bluetooth Mode

1. Your soundbar supports music streaming from devices with Bluetooth capability.
(Device compatibility will vary, see your device's documentation for more information.)
2. If the input is changed back to Bluetooth, the most recently connected Bluetooth device will reconnect automatically.
3. If the input is changed, the Bluetooth device will disconnect.

Maximizing Signal

A Bluetooth signal has a range of up to 30 feet. Keep in mind that Bluetooth is a compressed audio format, so streamed music may lose some integrity when compared to a wired connection. Try the following if your sound quality is less than optimal:

- If you hear any break-up or you are disconnected while streaming music from your device, move the source device closer to the soundbar.
- Be sure that there are no solid obstructions in the line-of-sight between the soundbar and the source device.
- Other wireless devices can affect Bluetooth range, including wireless security cameras, wireless video baby monitors, cordless phones, and microwave ovens. Turning off or moving these devices may improve Bluetooth range.



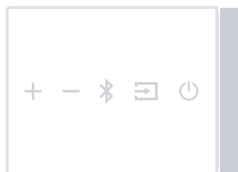
VIZIO Karaoke microphones will only function with your VIZIO Karaoke soundbar. The microphones will not function with other devices.



Reduce the volume levels on your device and on the soundbar before pressing Play. High volume levels can damage your hearing.

Using the Physical Soundbar Buttons

There are functions that are triggered by different button combinations on the soundbar.



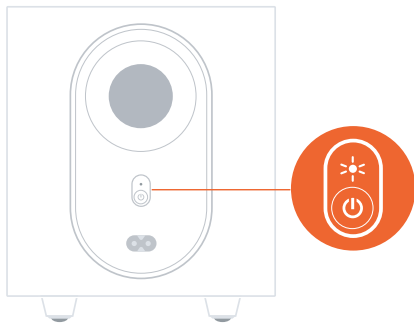
Function	Description
Factory Reset	<p>Reset the soundbar to the factory default settings.</p> <p>To perform a Factory Reset, Press and Hold the Bluetooth (📶) and Volume Down (—) buttons for 5 seconds.</p> <p>Notes:</p> <ul style="list-style-type: none">• This will erase all settings and preferences that you have set.• The subwoofer will remain paired, but the VIZIO app will need to be repaired.
Speaker Test	<p>Press and hold the Bluetooth (📶) and Volume Up (+) buttons for 5 seconds.</p> <p>This function is also available within the VIZIO app.</p>
Bluetooth Classic Pairing Mode (Music Streaming)	<p>Press and hold the Bluetooth (📶) button for 2 seconds.</p> <p>This function is also available within the VIZIO app.</p>
Bluetooth Low Energy (BLE) Pairing Mode (VIZIO App)	<p>Press and hold the Bluetooth (📶) button for at least 5 seconds.</p>

Connecting a Subwoofer



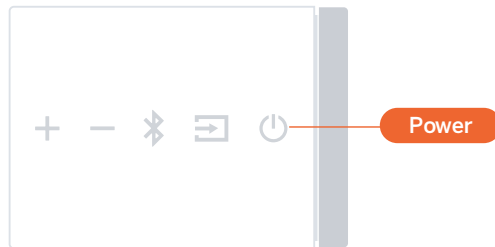
The subwoofer has already been paired with the soundbar by VIZIO. However, the subwoofer may need to be re-paired to the soundbar if there is no sound coming from the subwoofer.

1



First, confirm that the power LED is illuminated. **Press and hold** the **ON/OFF** button on the back of the subwoofer for 5 seconds. The LED on the back of the subwoofer will blink white.

2



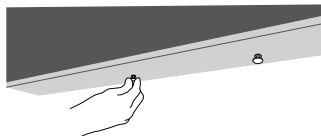
Press and hold the Power button on the side of the soundbar for 5 seconds. The LED indicator on the front will flash white until paired. Once paired, the LED will flash green, then turn solid white.

Your soundbar may be attached directly to the bottom of QuickFit compatible VIZIO TVs. For additional information and VIZIO TV compatibility, visit www.vizio.com/quickfit.

Before you begin



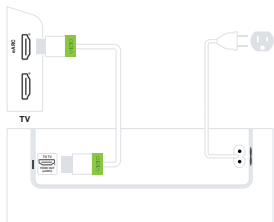
Before you begin, scan the QR code above to learn more about setting up your QuickFit compatible device, including installation guidelines and important safety information.



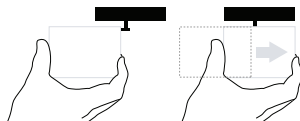
1 Locate the thumb screws inside the included accessory packet and screw them into the bottom of your QuickFit compatible VIZIO TV.



2 Rotate the soundbar so that it is upside down with the orange tab on the left.

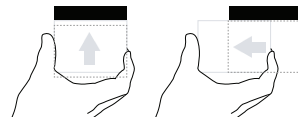


3 Plug the power cable into a nearby wall outlet and connect the soundbar to the HDMI eARC port on your QuickFit compatible VIZIO TV.



4 Align the soundbar with the thumb screws inserted into your TV as illustrated in step 2. Push the soundbar in until it locks in place.

To detach your soundbar



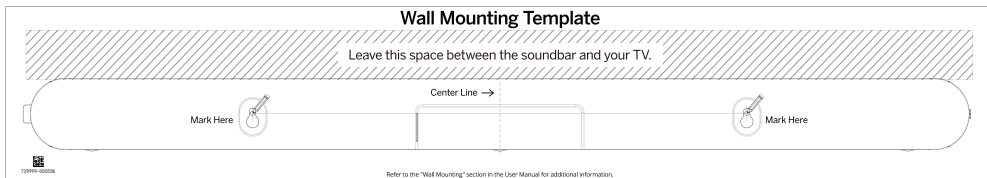
To detach the soundbar, hold it from the bottom and push up to release, then pull it away from your TV.

When using the QuickFit mounting feature, the attached VIZIO device shall not exceed 25 pounds in weight.

Wall Mounting

1

Place the included Wall Mounting Template against the wall under your TV. Mark the two bracket holes using a pencil.



2

Install the screws to the wall. Be sure your screws are attached to wood studs, drywall anchors (for drywall), or concrete anchors (for brick/concrete walls).

Suggested screw size:

4.5mm diameter

25 mm minimum length

VIZIO recommends leaving 4-8 mm of clearance between the screw head and the wall.



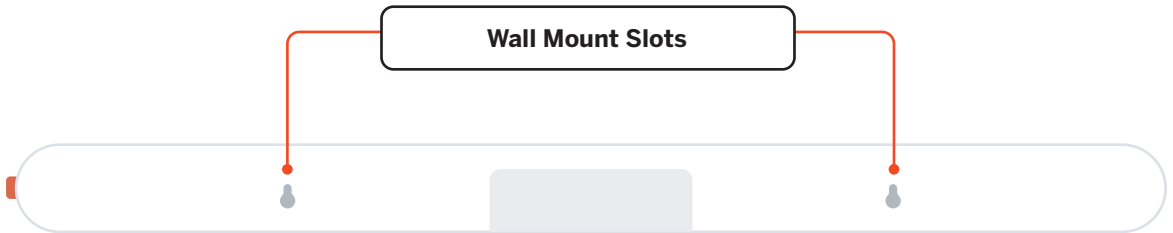
Screws for wall mounting are not included.

Use the screw type and length noted above and on the Wall Mounting Template and appropriate to your home's construction. If in doubt, consult a professional installer.

Do not use any of the included screws for the wall mount installation. These are not intended for mounting.

Insert one end of the provided HDMI cable to the HDMI eARC port on your soundbar. Attach the other end to your TV's ARC/eARC port.

Slide the soundbar's wall mount slots over the installed screws.



Product Registration and Support

Get helpful tips and register your soundbar.

Scan with your phone camera or QR reader.



Customized Support

Get assistance quickly with your information on hand.



News and Offers

Take advantage of the latest news and special offers from VIZIO.



Updates and Enhancements

Stay up-to-date with important product updates and notifications.

More questions? Find answers at:

SUPPORT.VIZIO.COM

Can't hear Dolby Atmos and DTS: X coming from the soundbar	<ul style="list-style-type: none">• To provide the best karaoke experience, Dolby Atmos and DTS:X functionality disable when MicMe microphones are powered on. Mics can either be placed in the charging dock or powered off to restore Dolby Atmos and DTS:X decoding and playback to the soundbar.
There is no power.	<ul style="list-style-type: none">• Press the POWER button on the TV remote control or on the side of your soundbar.• Ensure the power cord is securely connected.• Plug a different device into the electrical outlet to verify that the outlet is working correctly.
There is no sound.	<ul style="list-style-type: none">• Increase the volume. Press VOLUME UP on the TV remote or on the side of your soundbar.• Press MUTE on the TV remote to ensure the soundbar is not muted.• Press INPUT on the TV remote or on the side of your soundbar to select a different input source.• Input LEDs will flash rapidly if an unsupported format is present. Set the source to output PCM.• Your TV may be set to variable audio output. Confirm that the audio output setting is set to FIXED or STANDARD, not VARIABLE. Consult your TV's user manual for more detailed information.• If using Bluetooth, ensure that the volume on your source device is turned up and that the device is not muted.
I hear buzzing or humming.	<ul style="list-style-type: none">• Ensure all cables and wires are securely connected.• Connect a different source device (TV, Blu-ray player, etc) to see if the buzzing persists. If it does not, the problem may be with the original device.• Connect your device to a different input on the soundbar.
There is microphone feedback.	<ul style="list-style-type: none">• Do not stand within 1/2 meter (approx. 2 feet) while pointing your microphone at the soundbar. This will create feedback.

Microphones won't power on

- Press the power button on the bottom of the mic to power it on.
- It is possible that your microphone battery is depleted and needs to be recharged, follow these steps:
 1. Make sure the charging dock is plugged in to a known good power outlet.
 2. Place your mics into the charging dock. The mic LED Display will show the battery charging icon.
 3. Wait 30 minutes and remove the mics from the charging dock. When the mics turn on, they will show the remaining battery percentage.
 4. Replace the mics onto the charging dock to complete the charging cycle.

Microphones won't power off

- Mics are designed to stay on for 10 minutes after the last time it was spoken into. After 10 minutes, the mics will go into sleep mode. After 30 minutes without use, they will automatically power off.
- To power off the mics, press the power button on the bottom of each mic or place them into the charging dock.

Microphones won't charge

- 1. Make sure the charging dock is plugged in to a known good power outlet.
- 2. Place your mics into the charging dock. The mic LED Display will show the battery charging icon.
- 3. Wait 30 minutes and remove the mics from the charging dock. When the mics turn on, they will show the remaining battery percentage.
- 4. Replace onto charging dock to complete the charging cycle.

Microphones aren't connecting to the Karaoke soundbar / Out of Range

- Mics are only compatible with the VIZIO Karaoke MicMe Soundbar. They cannot be paired to any other Bluetooth speaker or VIZIO Soundbar.
- Only two mics can be paired and connected to the Karaoke soundbar at a time.
- Mics will pair and connect within 60 feet of the Karaoke soundbar.
- Mics may have become disconnected from the Karaoke soundbar. Power on both mics by pressing the power button on the bottom or removing them from the charging dock. Press and hold the Bluetooth and Input button on your Karaoke soundbar and release after 2 seconds OR press the Bluetooth button on the Karaoke landing page found within the VIZIO app to initiate the mic Bluetooth pairing mode.

How to use the microphone Mode button

- Some functionality can be controlled directly on the mics.
- Press the Mode button once to adjust the microphone Volume. Press the + or - key to increase or decrease the microphone volume sensitivity to your voice.
- Press the Mode button twice to adjust the microphone Echo Effect. Press the + or - key to increase or decrease the echo intensity to your voice.
- Press the Mode button three times to select from a variety of Ambient Light colors including RGB Mode (Rainbow Mode) on your microphone. Press the + or - key to filter through the different color options for a fun and unique way to customize your experience.

Microphone button functions vs. app functions

- The microphone Volume, Echo Effect, and Ambient Light settings can also be adjusted within the VIZIO app. You can access additional soundbar settings within the VIZIO app, such as Bass, Treble, Subwoofer, ClearDialog, Height and Volume can all be adjusted to your preference.

Limited Warranty

UNITED STATES

By using this VIZIO product, you accept all VIZIO Terms and Conditions, including all the Terms of Warranty, BINDING ARBITRATION AGREEMENT, and Class Action Waiver. If you do not agree to the terms of this warranty, do not use the VIZIO product and, within thirty (30) days of the date of purchase, return it for a refund to the authorized retailer where you purchased it. **You have the right to opt out of the Arbitration Agreement and Class Action Waiver within 60 calendar days of your purchase.** Please refer to the full section "Binding Arbitration Agreement; Class Action Waiver" below for more details and instructions for opt-out. Full Terms and Conditions may be viewed at vizio.com/en/terms/terms-of-service.

How Long This Warranty Lasts

For non-commercial use, VIZIO warrants the product on the terms set forth below for one (1) year from the date of original purchase. For commercial use, VIZIO warrants this product on the terms set forth below for ninety (90) days from the date of original purchase.

What This Warranty Covers

VIZIO warrants the product against defects in materials and workmanship when the product is used normally in accordance with VIZIO's user guides and manuals. Except where restricted by law, this warranty applies only to the original purchaser of a new product. The purchase must have been made from an authorized retailer in the United States (including Puerto Rico). The product must also be located in the country where it was purchased at the time of warranty service.

How to Get Service

Before obtaining warranty service, you may visit www.vizio.com for additional help and troubleshooting. To obtain warranty service, contact VIZIO Customer Support by going to support.vizio.com and selecting Contact Us. You can also call Customer Support (US): 855-209-4106.

Your Obligations Before Service

You must obtain pre-authorization before sending your product to a VIZIO service center. You may be required to supply a purchase receipt (or copy) to show that the product is within the warranty period.

When you return a product to a VIZIO service center, you must ship the product in its original packaging or in packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the product to the VIZIO service center.

ALL USER DATA AND DOWNLOADED APPLICATIONS STORED ON A PRODUCT WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to its original state. You will be responsible for restoring all applicable user data and downloaded applications. Recovery and reinstallation of user data and downloaded applications is not covered under this warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the product before it is serviced, regardless of the servicer.

VIZIO's Responsibilities

If VIZIO determines that a product is covered by this warranty, VIZIO will (at its option) repair or replace it, or refund the purchase price to you. There will be no charge for parts or labor during the warranty period. Replacement parts may be new or recertified at VIZIO's option and sole discretion. Replacement parts and VIZIO's labor are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service, whichever is longer.

Types of Service

Products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer.

What This Warranty Does Not Cover

This warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from shipping; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) installation, set-up, or repairs attempted by anyone other than by a VIZIO authorized service center; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS", "CLEARANCE", "FACTORY RECERTIFIED", or by a non-authorized reseller.

What to Do If You Are Not Satisfied With Service

If you feel VIZIO has not met its obligations under this warranty, you may attempt to resolve the issue informally with VIZIO. If you are unable to resolve the issue informally and wish to file a formal claim against VIZIO, and if you are a resident of the United States, you must submit your claim to binding arbitration according to the procedures described below, unless an exception applies. Submitting a claim to binding arbitration means that you do not have the right to have your claim heard by a judge or jury. Instead your claim will be heard by a neutral arbitrator.

Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)

UNLESS YOU HAVE BROUGHT AN ELIGIBLE CLAIM IN SMALL CLAIMS COURT OR HAVE OPTED OUT AS DESCRIBED BELOW, ANY CONTROVERSY OR CLAIM RELATING IN ANY WAY TO YOUR VIZIO PRODUCT, INCLUDING ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THIS WARRANTY, A BREACH OF THIS WARRANTY, OR THE VIZIO PRODUCT'S SALE, CONDITION OR PERFORMANCE, WILL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION AND CONDUCTED BY A SINGLE ARBITRATOR APPOINTED BY THE AMERICAN ARBITRATION ASSOCIATION, IN ACCORDANCE WITH ITS COMMERCIAL ARBITRATION RULES AND ITS SUPPLEMENTARY PROCEDURES FOR CONSUMER-RELATED DISPUTES. You may learn more about the American Arbitration Association and its rules for arbitration by visiting www.adr.org or by calling 800-778-7879. Since this warranty concerns a transaction in interstate or international commerce, the Federal Arbitration Act will apply.

The filing fees to begin and carry out arbitration will be shared between you and VIZIO, but in no event will your fees ever exceed the amount allowable by the American Arbitration Association, at which point VIZIO will cover all additional administrative fees and expenses. VIZIO waives its right to recover attorneys' fees in connection with any arbitration under this warranty. If you are the prevailing party in an arbitration to which the Supplementary Procedures for Consumer-Related Disputes applies, then you are entitled to recover attorneys' fees as the arbitrator may determine.

The dispute will be governed by the laws of the state or territory in which you resided at the time of your purchase (if in the United States). The place of arbitration will be Irvine, California, or your county of residence (if in the United States). The arbitrator will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute. The arbitrator will not award consequential damages, and any award will be limited to monetary damages and will include no equitable relief, injunction, or direction to any party other than the direction to pay a monetary amount. Judgment on the award rendered by the arbitrator will be binding and final, except for any right of appeal provided by the Federal Arbitration Act, and may be entered in any court having jurisdiction. Except as may be required by law, neither you nor VIZIO nor an arbitrator may disclose the existence, content, or results of any arbitration under this warranty without the prior written consent of you and VIZIO.

ANY DISPUTE, WHETHER IN ARBITRATION, IN COURT, OR OTHERWISE, WILL BE CONDUCTED SOLELY ON AN INDIVIDUAL BASIS. VIZIO AND YOU AGREE THAT NO PARTY WILL HAVE THE RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE ARBITRATED AS A CLASS ACTION, A PRIVATE ATTORNEY GENERAL ACTION, OR IN ANY OTHER PROCEEDING IN WHICH EITHER PARTY ACTS OR PROPOSES TO ACT IN A REPRESENTATIVE CAPACITY.

NO ARBITRATION OR PROCEEDING WILL BE JOINED, CONSOLIDATED, OR COMBINED WITH ANOTHER ARBITRATION OR PROCEEDING WITHOUT THE PRIOR WRITTEN CONSENT OF ALL PARTIES TO ANY SUCH ARBITRATION OR PROCEEDING.

Limited Warranty

Opt-Out Instructions

IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION AGREEMENT AND CLASS ACTION WAIVER, THEN: (1) you must notify VIZIO in writing within sixty (60) days of the date that you purchased the product; (2) your written notification must be mailed to VIZIO at 39 Tesla, Irvine, CA 92618, Attn: Legal Department; and (3) your written notification must include (a) your name, (b) your address, (c) the date you purchased the product, and (d) a clear statement that you wish to opt out of the binding arbitration agreement and class action waiver.

In addition, you may pursue a claim in small claims court in your county of residence (if in the United States) or in Orange County, California. In such case the provisions of the section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents)" will not apply.

Exclusions and Limitations

TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WILL BE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

VIZIO WILL NOT BE RESPONSIBLE FOR LOSS OF USE, LOSS OF INFORMATION OR DATA, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF VIZIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND EVEN IF THE REMEDY FAILS OF ITS ESSENTIAL PURPOSE. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

IN LIEU OF ANY OTHER REMEDY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER (INCLUDING VIZIO'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, NO MATTER WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT), VIZIO MAY, AT ITS SOLE AND EXCLUSIVE OPTION AND IN ITS DISCRETION, REPAIR OR REPLACE YOUR PRODUCT, OR REFUND ITS PURCHASE PRICE. AS NOTED, SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How the Law Applies

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province. This warranty applies to the greatest extent permitted by applicable law.

General

No employee or agent of VIZIO may modify this warranty. If any term of this warranty, other than the class action waiver, is found to be unenforceable, that term will be severed from this warranty and all other terms will remain in effect. If the class action waiver is found to be unenforceable, then the entire section titled "Binding Arbitration Agreement; Class Action Waiver (U.S. Residents Only)" will not apply. This warranty applies to the maximum extent not prohibited by law.

Changes to Warranty

This warranty may change without notice, but any change will not affect your original warranty. Check www.vizio.com for the most current version.

FCC Class B Radio Interference Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice:

1. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.
3. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

FCC RF Radiation Exposure Statement

1. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Battery Disposal and Recycling

This product contains rechargeable lithium-ion batteries. Do not attempt to remove or replace the batteries in this product. Always properly dispose of your VIZIO products in accordance with local laws and regulations. For information on how to properly recycle your VIZIO products and to learn more about consumer electronics recycling laws, visit vizio.com/environment or call (844) 254-8087.

Software Licenses

All software is provided subject to software license agreements and you agree that you will be bound by such license agreements in addition to other applicable terms of use. By using the VIZIO products, you agree to the VIZIO Terms of Service and Privacy Policy. The VIZIO Terms of Use and Privacy Policy may be updated from time to time and are available to view at vizio.com/terms and vizio.com/privacy, respectively.

Export Regulations

Customer acknowledges that the VIZIO products, which include technology and software, are subject to customs and export control laws in the United States ("US"). The products may also be subject to the customs and export control laws and regulations of the country in which the products are manufactured and/or received.

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Specifications

Soundbar/Subwoofer

Soundbar:	Two 1.73" x 2.91" (45 x 74 mm) Full Range Driver for each channel (1 for left, 1 for right)
Subwoofer:	One 5" (127 mm) Driver
Dimensions:	Soundbar - 30" x 2.32" x 3.23" (W x H x D) // 762 mm x 59 mm x 82 mm Subwoofer - 6.1" x 7.15" x 10.24" (W x H x D) // 155 mm x 181 mm x 260 mm
Connections:	One HDMI (eARC) Bluetooth One USB (Supports .WAV and .MP3 format only)
Sound Pressure Level* (System):	96 dBspl
Frequency Response (System):	50Hz - 16kHz +/- 5dB
Microphone:	100Hz - 16kHz
Voltage:	100-240Vac, 50/60Hz
Compliances:	cTUVus/FCC Class B

*Sound pressure level measured using pink noise at 1 meter, c-weighted.

Microphones

Dimensions:	1.3" x 8.5" x 1.3" (W x H x D) // 33.5mm x 217mm x 33.5mm
Frequency Response:	100Hz - 16kHz
Working Distance:	Up to 20 meters
Battery Life:	Up to 8 hours (on a full charge)
Charging Time:	3.5 hours
Battery Type:	2000 mAh Lithium-Ion
Compliances:	cTUVus/FCC Class B

Charging Dock

Dimensions:	4.2" x 1.1" x 2.3" (W x H x D) // 107mm x 28mm x 59mm
Connection Type:	USB Type A
Dock:	Input: 5V, 3A Max Output: 5V, 2A Max
Power Adapter:	Input: 100-240V/50-60Hz 1.0A Max USB Output: 5.0V, 3.1A (15.5W)



The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI Trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



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