Intermec

Quick Start Guide
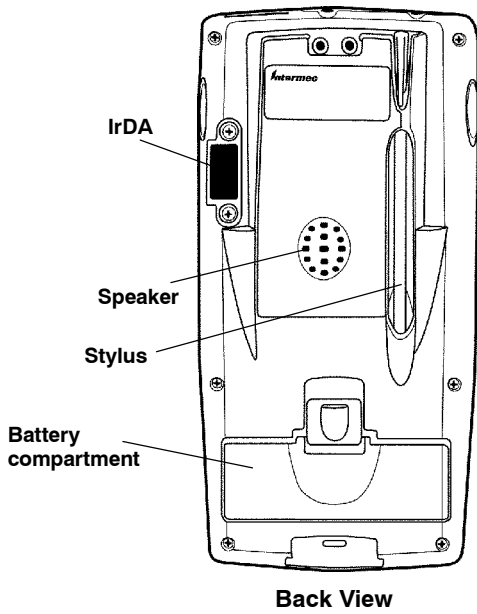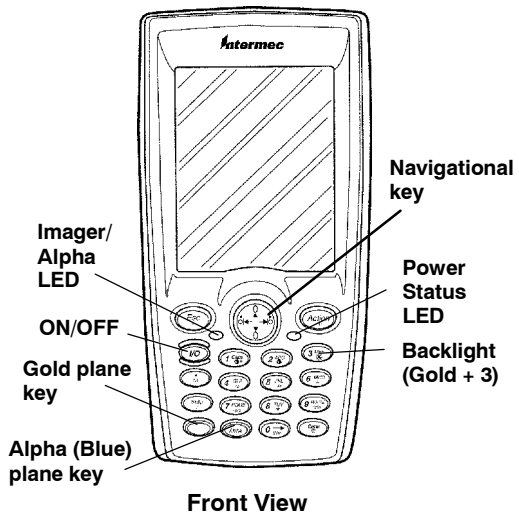
Model 730 Mobile Computer

Thank you for purchasing the Intermec Model 730 Color Mobile Computer with Microsoft Windows Mobile 2003. You will find your Model 730 useful in a variety of applications. Its integrated peripherals and rugged design ensure reliable service for years to come.
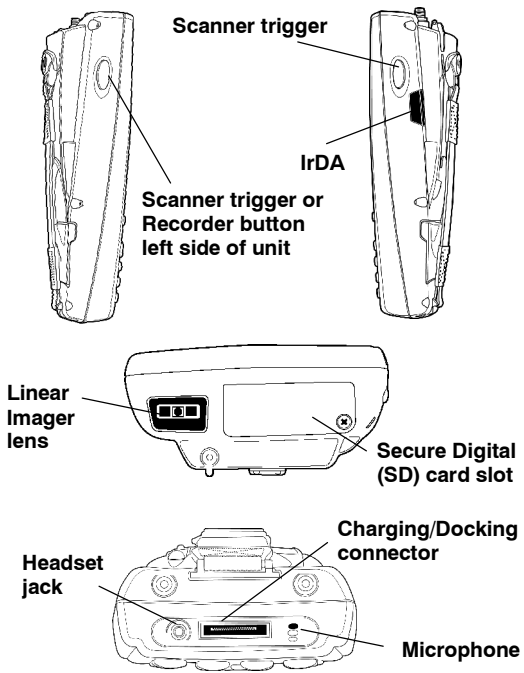
This guide provides information needed to get started using your Model 730. For more detailed information refer to "Where to Find More Information" on page 20 of this guide.

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IrDA

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left side of unit**

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Imager
lens**

**Secure Digital
(SD) card slot**

**Charging/Docking
connector**

**Headset
jack**

Microphone

Setting Up Your Model 730

1 **Unclip Hand Strap
and move Hand Strap
out of the way.**

Hand strap clip-in slot

2 **Remove Battery
Pack and insert
new or fresh pack.
Replace Hand
Strap when done.**

Battery pack

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1 Insert SD card (if applicable).

1a
Remove the cover screw and lift cover off

1b
Insert SD Card into card slot with label side toward keypad.

1c
Reinstall cover

2 Connect to AC Adapter or dock (dock not shown).
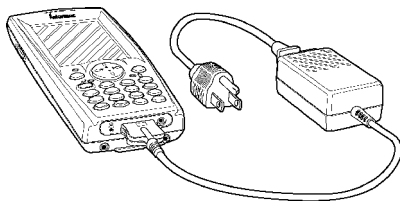
3 Charge battery pack (4 hours) before using. However, to ensure proper charging, perform the remaining steps first, with the AC adapter or dock connected.

4 The first time you turn on your Model 730 it boots to the operating system. After a few seconds you see the Windows Mobile 2003 Welcome screen. Tap your stylus to advance to the next screen.

5 You will be prompted through the several screens to complete the setup process. Read the display messages and follow the instructions. When you reach the Windows Mobile Today screen, you have completed the setup.

Learning About The Keypad

Gold Plane Keys

The **Gold** ◎ plane keys provide you access to display controls, special characters, and Windows Mobile 2003 options.

Press the gold ◎ key for each gold plane key stroke you wish to make. For example to turn on the front light, press and hold the gold ◎ key plus the ③ᴰᴱᶠ key. To turn the front light off press and hold the gold and the ③ᴰᴱᶠ key again.

Alpha (Blue) Plane Keys-Numeric Keypad

The **Alpha (Blue)** Ⓐˡᵖʰᵃ plane keys work a bit differently than the gold plane keys. When you press the Alpha key, the Imager/Alpha ✓◎ LED lights 'red' to indicate Alpha mode. The keypad stays in the Alpha mode until you press it again.

For example, pressing the Alpha Ⓐˡᵖʰᵃ key and the ①ᶜᵃᵖˢ ˢᵉⁿᵈ key allows the next letter to be capitalized. Again it stays in this mode until you press the Alpha key again.

Another example of how this works, if you want to type a 'c' press the Ⓐˡᵖʰᵃ key and the ②ᴬᴮᶜ ᴱⁿᵈ key three times. If you need a letter that is on the same key as the last letter entered, wait two seconds after you pressed the last key

then you can enter the correct series of key-strokes to create the next letter.

Linear Imager/Keypad Shift and Notification LED

The Linear Imager/Keypad Shift and Notification LED ✓◎ turns red, green, or yellow.

- **Momentary Green**: Indicates a 'good scan'.
- **Blinking Green**: Indicates that the imager is initializing.
- **Steady Red**: Indicates the keypad is shifted to the Alpha (Blue) plane and the Model 730 is On.
- **Yellow**: When keypad is in alpha mode, the LED momentarily changes from red to yellow indicating a 'good scan'.

   This LED is also the Windows Mobile 2003 Notification signal. It blinks yellow at regular intervals indicating a Calendar or Task activity occurred.

Action and Up/Down Navigational Buttons

- **Action** button: Press to open an item (similar to pressing ENTER on the keypad).
- **Up/Down** controls: Press to scroll through a list (similar to pressing the arrow keys on a keyboard).

Battery Status LED

Power to run your Model 730 is supplied by a powerful Li-Ion battery pack designed to give you approximately 6-10 hours of operation (depending on application). In addition, your Model 730 contains backup capabilities to prevent loss of data when the main battery is discharged or when switching out battery packs.

For **maximum** effectiveness it is important to leave the main battery installed in your Model 730 even if it is discharged. **If the main battery is removed, it should be replaced within 10 minutes to avoid the possibility of data loss.**

The Battery status LED ◎▯ turns red, green, or yellow.

- **Steady Green**: Battery is more than 95% charged and unit is on a charger.

- **Blinking Red**: Battery is low. The speed of the blinking increases as the battery's power gets increasingly lower.

- **Red**: Main battery is low, or if charging, will remain red until your Model 730 reaches 95% charge status.

- **Yellow**: Your Model 730 is on a charging source and there is no battery pack installed. Can also mean that your Model 730 is out of charging range 32° to 122°F (0° to 50°C). Once your Model 730 gets back in range, charging resumes and the LED changes to red or green.

- **Alternating between Red and Yellow:** The battery pack needs to be replaced.

About Microsoft Windows Mobile 2003 software for Pocket PC

Your Model 730 comes with Microsoft Windows Mobile 2003 software preloaded. For more information regarding:

- Programs on your device: See the *700 Series Color Mobile Computer User's Manual* (p/n: 961-054-031) or access the Help screen on the Start Menu. To view Help, tap then tap Help.

- Additional programs that can be installed on the device: The *Windows Mobile 2003 Companion CD* (included with your Model 730).

- Connecting to and synchronizing with a desktop computer: ActiveSync Help on your desktop computer. To view Help, click Help and then Microsoft ActiveSync Help.

- Last-minute updates and detailed technical information: The Readme files, located in the Microsoft ActiveSync folder on the desktop computer and on the *Windows Mobile 2003 Companion CD*.

- Up-to-date information on Windows Mobile 2003: <http://www.microsoft.com/windowsmobile>

The Today Screen

When you turn on your Model 730 for the first time each day you'll see the Today screen. You can also display it by tapping ![Start icon] then tap **Today**. On the **Today** screen, you can see at a glance the information you need for the day.

**Tap to switch
to a program**

**Tap to change
date and time**

**Tap to establish
ownership info**

**Your day at a
glance**

**Tap to create
a new item**
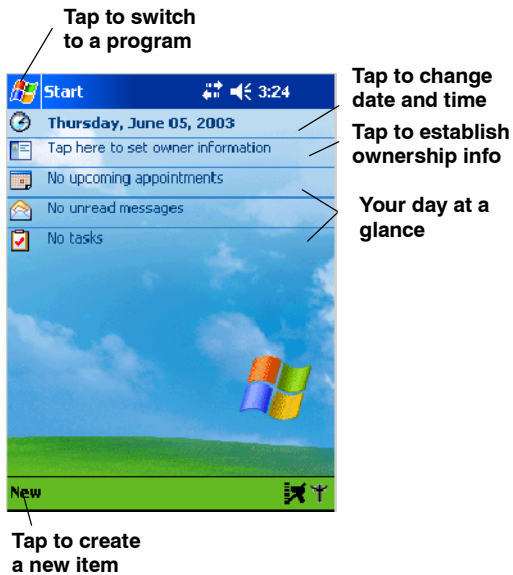
Navigation Bar and Command Bar

The Navigation Bar is located at the top of the screen. It displays the active program and current time, and allows you to switch to programs and close screens. The Command Bar is displayed at the bottom of the screen. Use the menus and buttons to perform tasks in programs.

Pop-up Menus

With pop-up menus, you can quickly choose an action for an item.

Tap to select an option

Tap outside window to cancel
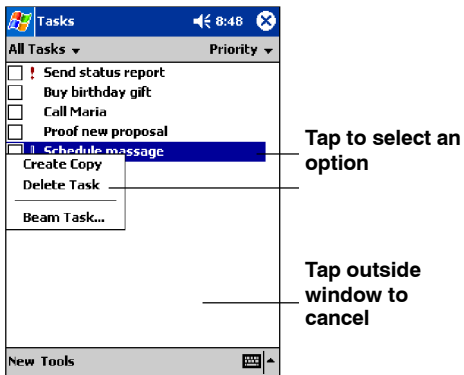
Entering Information into Your Model 730

You can enter information in any program on your Model 730 by typing on the keypad or by using one of the on-screen imput options, such as Block Recognizer. For more information regarding the options shown in the following pop-up menu, refer to the *700 Series Color Mobile Computer User's Manual* (p/n: 961-054-031).
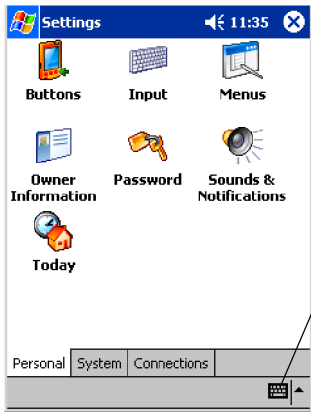
Tap on the keyboard icon at the bottom of the Command bar
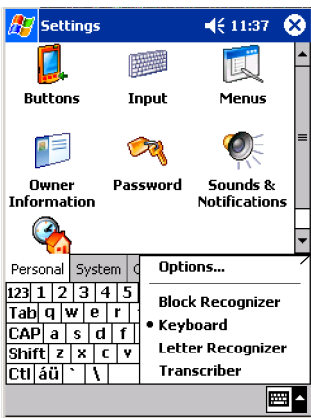
To change your option, tap on the preferred choice. The default is Keyboard

Battery Management

To maximize the life of your batteries, your mobile computer can be set to automatically suspend (turn itself Off). The timeout period is set through the Setting>System>Power menu. Options are 1-5 minutes with the default being 3 minutes.

Tap on Settings

Tap on the Power icon

Observe the remaining battery capacity

Observe the backup battery capacity

Change options to conserve battery use
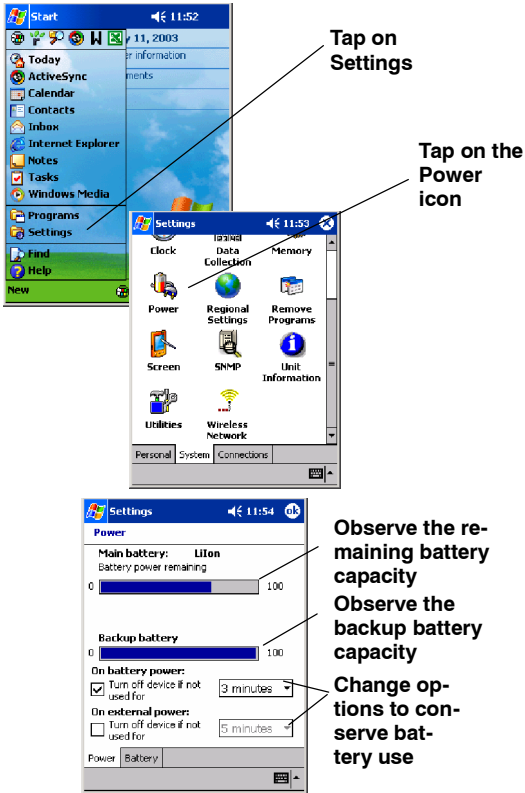
Linear Imager

Your Model 730 comes preloaded with software needed to read barcodes using the Linear Imager. To modify the default settings, use the Data Collection Applet.

Data Collection Applet

To change any default settings tap Start>Settings>System> then the Data Collection *applet.* For more detailed explanation of bar codes refer to the *700 Series Color Mobile Computer User's Manual* (p/n: 961-054-031).
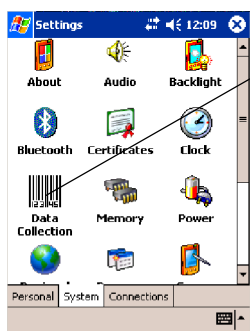
Select System tab and Data Collection applet

Wireless Printing

To check your wireless printing connection tap Start>Settings>Connections> then the Bluetooth *applet.* For more detailed explanation of wireless printing refer to the *700 Series Color Mobile Computer User's Manual* (p/n: 961-054-031).
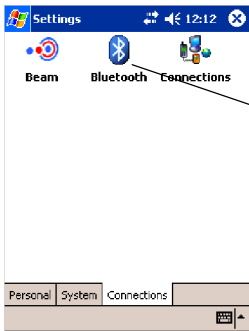
Select Connections tab and the Bluetooth applet.
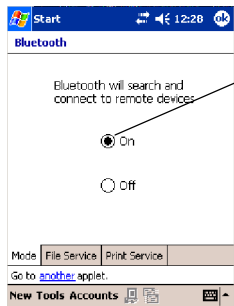
To change your wireless printing so it connects to remote devices tap the On radio button.

Wireless Network

To change any default setting tap Start>Settings>System> then the Wireless Network *applet.* For more detailed explanation of wireless printing refer to the *700 Series Color Mobile Computer User's Manual* (p/n: 961-054-031).
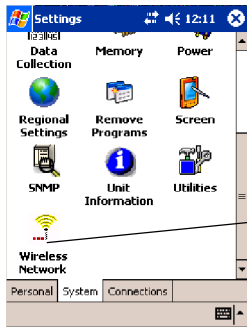
Select System tab and Wireless Network applet

Warm Resetting Your Model 730

A warm reset may be necessary to correct conditions where an application stops responding to the system. A warm reset causes all running programs to be unloaded, but all programs and data remain in the object store.

- Press and hold the ⟨ I/O ⟩ key for about 10 seconds.

Cold Resetting Your Model 730

In some cases where the Model 730 complete-
ly stops responding, it may become necessary
to perform a Cold Reset. Because cold reset-
ting may result in data loss, it is not recom-
mended unless all other recovery methods
have failed.

**Cold booting deletes all programs and data
stored in RAM including the Object Store.
Ensure that data is backed up to the Host
PC or a Storage Card before cold booting.**

1 Release the lower clip of the hand strap.

2 Remove the battery pack.

3 Press the Reset button.

Reset
button
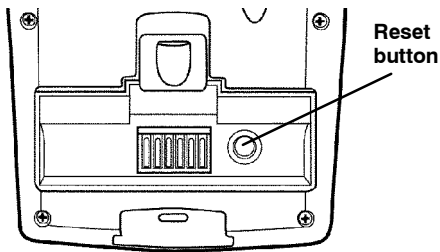
4 Reinstall the battery pack.

Troubleshooting

**Model 730 does not respond when
connected to a power supply.**

Check to ensure that your AC adapter or
dock is plugged in and that it is making
good contact with your mobile computer.

**Model 730 will not turn On when (I/O)
key is pressed**

The battery may be low and need recharging.

The Power Status LED ⬭☐ starts blinking

The Power Status LED informs you of the status of your battery pack when it is connected to a charging device. See page 9 for LED explanations.

Model 730 will not power up, screen is blank

The Battery may be *critically low*.Ensure that your computer has been on a charger for at least five minutes, then remove from the charger and press the ⬭I/O button. The display will then be active.Continue to charge your mobile computer for 4 hours to ensure that the battery is fully charged.

Model 730 will not turn On when placed in a dock

Ensure that the dock is plugged in and your computer is securely seated in the dock.

Model 730 shuts down during operation

You may have a very low battery, try recharging the battery.

Model 730 does not turn Off

May not turn Off when it is processing data. If this condition continues for a long period of time it will run down the battery unless it is connected to external power.

In the rare event that your Model 730 locks up, do a Warm Reset and if that doesn't resolve the problem then do a Cold Reset. See page 18 for Cold Reset details.

Model 730 takes a long time to boot up after a reset

Normal time is between 30-45 seconds. If it takes longer than this, contact support personnel.

Cleaning Your Model 730

Periodic cleaning helps maintain the appearance of your Model 730. When cleaning your Model 730, inspect the keyboard, covers, display, and connectors for obvious signs of damage or wear.

> **Note: Do not use abrasive cleaning compounds, alkaline compounds, ketonic solvents (acetone or ketone) or aromatic solvents (toluene or xylene) to clean any part of your Model 730. These solutions cause permanent damage.**

> **Note: Never pour cleaners directly on the display or the case. Instead put the cleanser on a soft cloth and gently wipe the case.**

Case and Display

We recommend cleaning the exterior of your mobile computer using a soft cloth dampened with MICRO-CLEAN II cleanser, made by Foresight International, Inc. 4887 F Street, Omaha, NE 68127-0205 (phone: 1-800-637-1344).

Where to Find More Information

- *700 Series Color Software Tools CD-ROM* (p/n: 235-099-001) which contains the 700 software developer's kit (SDK). The SDK is used by application developer's to access features such as radios and scanners.

- Windows Mobile 2003 Companion CD used for setting up ActiveSync and also includes some Windows Mobile 2003 applications.

- *700 Series Color Mobile Computer User's Manual* p/n 961-054-031. This manual contains complete documentation and the utilities for your unit. You would use the utilities to set up and configure your mobile computer.

- Intermec web site to download Model 730 mobile computer documents in PDF format. Go to http://www.intermec.com. This site also contains the Intermec technical knowledge 'Knowledge Central' and you can also request technical support.

End User License Agreement

Microsoft Windows Mobile 2003 Software for Pocket PC

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Product Warranty

We warrant that Intermec Technologies Corporation products will be free from defects in manufacturing materials and workmanship for one (1) year from date of shipment to you.

Obtaining Warranty Service

1 Purchaser must obtain a Return Authorization (RA) number from the Intermec Service Center (1-800-755-5505) within the warranty period.

2 Purchaser will provide a written, detailed description of the defect.

3 The product must be promptly returned to the desig-nated Intermec Service Center, freight prepaid by Purchaser.

4 Upon examination of the product, Intermec must agree that the defect exists and is covered by this war-ranty. Warranty repairs will be completed at the Ser-vice Center and returned to the Purchaser by prepaid surface freight.

The foregoing is a summary of the standard warranty, which shall be purchaser's sole remedy. Complete war-ranty details can be found in your purchase agreement or obtained from your local Intermec sales office.

In no event shall Intermec Technologies Corporation nor its suppliers be liable for any special, consequential or incidental damages.

Patent Information

This product is protected by one or more patents.

4,553,081	4,709,202	4,845,419	4,916,043
5,195,183	5,216,233	5,218,187	5,218,188
5,227,614	5,241,488	5,278,487	5,322,991
5,331,136	5,331,580	5,349,678	5,397,885
5,371,858	5,373,478	5,410,141	5,488,575
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6,158,661	6,234,395	6,244,512	6,330,975
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PN 962-054-068A