Warranty, Safety, Environmental, and Regulatory Information

Информация за гаранцията, нормативните разпоредби, безопасността и околната среда
保修、安全、环境和法规信息
保固、安全、環境及法規資訊
Informace o záruce, bezpečnostní informace a předpisy a informace o vlivu na životní prostředí
Oplysninger om garanti, sikkerhed, miljø og lovgivning
Informatie over garantie, veiligheid, milieu en regelgeving
Garantii-, turbe-, keskkonna- ja õigusteave
Takuu-, turvallisuus-, ympäristö- ja säädöstiedot
Informations relatives à la garantie, la sécurité, l'environnement et la réglementation
Informationen zu Service, Sicherheit, Umweltschutz und Vorschriften
Πληροφορίες εγγύησης, ασφάλειας, περιβάλλοντος και κανονισμών
Jótállási, biztonsági, környezetvédelmi és szabályozási információk
Informazioni sulla garanzia, sulla sicurezza, ambientali e sulle normative
保証、安全、環境、および規制に関する情報
무상수리, 안전, 환경 및 규정 정보
Garantijas, drošības, vides un reglamentējošā informācija
Su garantija, sauga, aplinka ir reguliavimu susijusi informacija
Informasjon om service, sikkerhet, miljø og forskrifter
Informacje dotyczące gwarancji, bezpieczeństwa, ochrony środowiska i przepisów prawnych
Informações regulamentares, de segurança, meio ambiente e garantia
Informações de garantia, segurança, meio ambiente e regulamentação
Informații despre garanție, siguranță, mediu și de reglementare
Информация о гарантии, технике безопасности, соответствии экологическим требованиям и стандартам
Informacije u vezi sa garancijom, bezbednošću, životnom sredinom i propisima
Informácie o záruke, bezpečnosti, vplyve na životné prostredie a regulačných nariadeniach
Garancija ter varnostne, okoljevarstvene in regulatorne informacije
Información reglamentaria, medioambiental, de seguridad y de garantía
Information om garanti, säkerhet, miljö och regelefterlevnad
Garanti, Güvenlik, Çevre ve Düzenleyici Bilgiler
Інформація щодо гарантії, безпеки, захисту навколишнього середовища й нормативних вимог
Thông tin Bảo hành, An toàn, Môi trường và Quy định
معلومات الضمان والسلامة والمعلومات البيئية والتنظيمية

Regulatory Notices

For Electromagnetic Compatibility (EMC), regulatory information and Safety Best Practices information, see the Regulatory Compliance home page on **Dell.com** at the following location: **Dell.com/regulatory_compliance**.

Dell has determined that this product is a Class B harmonized product.

Réglementations

Pour en savoir plus sur la Compatibilité électromagnétique (EMC) et pour obtenir des informations sur les réglementations et les pratiques d'excellence en matière de sécurité, voir la page d'accueil Conformité aux réglementations sur **Dell.com** à l'emplacement suivant : **Dell.com/regulatory_compliance**.

Dell a déterminé que ce produit est un produit harmonisé de classe B.

Avisos de regulamentação

Para obter informações sobre compatibilidade eletromagnética, informações sobre regulamentação e boas práticas de segurança, consulte o site de conformidade regulamentar em **Dell.com** no seguinte local: **Dell.com/regulatory_compliance**.

A Dell determinou que este é um produto harmonizado Classe B.

Notificaciones reglamentarias

Para Compatibilidad Electromagnética (EMC), información reglamentaria y mejores prácticas de seguridad, consulte la página de inicio sobre Conformidad reglamentaria en el sitio **Dell.com** en la siguiente dirección: **Dell.com/regulatory_compliance**.

Dell ha determinado que este producto es un producto Clase B armonizado.

Нормативна інформація

Для перегляду інформації про електромагнітну сумісність (EMC), відповідність нормативам та передовий досвід у сфері техніки безпеки відкрийте головну сторінку розділу «Відповідність нормативам» на сайті Dell.com за веб-адресою: Dell.com/regulatory_compliance.

Компанія Dell визначила, що цей виріб є гармонізованим продуктом класу B.

Các thông báo quy định

Về Tương thích điện từ (EMC), thông tin về quy định và thông tin về Phương pháp thực hành an toàn tốt nhất, xem trang chủ về Tuân thủ quy định tại **Dell.com** tại địa chỉ sau: **Dell.com/regulatory_compliance.**

Dell đã xác định sản phẩm này là sản phẩm phù hợp với Loại B.

الإشعارات التنظيمية

للحصول على معلومات حول التوافق الإلكترومغناطيسي (EMC) والإشعارات التنظيمية والمعلومات الخاصة بأفضل ممارسات الأمان، راجع الصفحة الرئيسية الخاصة بالتوافق التنظيمي على **Dell.com** في الموقع التالي: **Dell.com/regulatory_compliance.**

حددت شركة Dell هذا المنتج على أنه منتج متوافق مع تصنيف الدرجة B.

Air Travel Restrictions

Consult and abide by air travel restrictions applicable to electronic devices and the use and transportation of battery packs. For more information see the Regulatory Compliance homepage on **Dell.com** at the following location: **Dell.com/regulatory_compliance**.

Restrictions liées aux voyages aériens

Pour les voyages, consultez et respectez les restrictions applicables aux appareils électroniques, ainsi qu'à l'utilisation et au transport des blocs batterie. Pour en savoir plus, voir la page d'accueil Conformité aux réglementations sur **Dell.com** disponible à l'adresse suivante : **Dell.com/regulatory_compliance**.

Restrições com relação a viagens aéreas

Consulte e cumpra as restrições relativas a viagens aéreas e aplicáveis a dispositivos eletrônicos e ao uso e transporte de baterias. Para obter mais informações, consulte o site de conformidade regulamentar em **Dell.com** no seguinte local: **Dell.com/regulatory_compliance**.

Restricciones en vuelos

Consulte y respete las restricciones en vuelos aplicables a los dispositivos electrónicos y al uso y transporte de baterías. Para obtener más información, consulte la página de inicio sobre Conformidad reglamentaria en **Dell.com** en la siguiente ubicación: **Dell.com/regulatory_compliance**.

Обмеження щодо повітряних перевезень

Перегляньте обмеження щодо повітряних перевезень електронних пристроїв та використання й транспортування акумуляторів і дотримуйтеся чинних обмежень. Додаткову інформацію див. на головній сторінці розділу «Відповідність нормативам» на сайті Dell.com за веб-адресою: Dell.com/regulatory_compliance.

Những hạn chế di chuyển bằng hàng không

Tham khảo ý kiến và tuân thủ những hạn chế di chuyển bằng hàng không được áp dụng cho các thiết bị điện tử cũng như việc sử dụng và vận chuyển bộ pin. Để biết thêm thông tin, xem trang chủ về Tuân thủ quy định trên **Dell.com** tại địa chỉ sau: **Dell.com/regulatory_compliance.**

القيود المفروضة على السفر الجوي

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United States, FCC Notices

FCC Radiation Exposure Statement

WARNING: The radiated output power of Dell Bluetooth/wireless devices is far below the FCC radio frequency exposure limits. Nevertheless, Dell Bluetooth/wireless devices should be used in such a manner that the potential for human contact during normal operation is minimized.

This device has also been evaluated for and shown compliant with the FCC RF exposure limits under portable exposure conditions (antennas are within 20 cm of a person's body) when installed in certain specific OEM configurations. Details of the authorized configurations can be found at **Fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm** by entering the FCC ID number on the device.

Interference Statement

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

NOTE: The FCC regulations provide that changes or modifications not expressly approved by Dell Inc. could void your authority to operate this equipment.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the system with respect to the receiver.
- Move the system away from the receiver.
- Plug the system into a different outlet so that the system and the receiver are on different branch circuits.

If necessary, consult a representative of Dell Inc. or an experienced radio/television technician for additional suggestions.

NOTE: Dell Bluetooth/wireless devices must be installed and used in strict accordance with the manufacturer's instructions as described in the user documentation that comes with the product. Any other installation or use will violate FCC Part 15 regulations. Modifications not expressly approved by Dell could void your authority to operate the equipment.

해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음

Canada, Industry Canada (IC) Notices

Class B digital circuitry of this device complies with Canadian ICES-003.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Canada, avis d'Industry Canada (IC)

La circuiterie numérique de Classe B de cet appareil est conforme à la norme canadienne ICES-003.

Cet appareil est conforme aux normes d'exemption de licence RSS d'Industry Canada. Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférence et (2) cet appareil doit accepter toute interférence, notamment les interférences qui peuvent affecter son fonctionnement.

Texto de aviso para México

La operación de este equipo está sujeta a las siguientes dos condiciones:

(1) es posible que este equipo o dispositivo no cause interferencia perjudicial y

(2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

India RoHS:

This product complies with RoHS requirements as prescribed by E-Waste Management Rules, by the Government of India. For more information, please see **Dell.com/regulatory_compliance**.

Magnet Warning Statement

Avoid interference with pacemakers Maintain a minimum of 15 cm (6 inches) between product and pacemakers to avoid potential interference, as recommended by manufacturers and the independent research group. If you have any reason to suspect that your product is interfering with a pacemaker or other medical device, turn off the product immediately and contact the manufacturer of the pacemaker or medical device for guidance.

傳播委員會 避免干擾心律調節器，請依製造商的建議，在產品及心律 調節器之間維持至少15 公分（6 吋）的距離，以避免可能的 干擾。若您基於任何理由懷疑產品可能干擾心律調節器或 其他醫療裝置時，請立即關閉產品並聯絡心律調節器或醫 療裝置的製造商，以獲得適當指導。

バッテリーステートメント（日本）

Li-ion

不要になったバッテリーの処理について は、貴重な資源を守るために廃棄せずに、デル担当窓口：デルPCリサイクルデスク（個人のお客様：電話044-556-4298、企業のお客様：電話044-556-3481）へお問い合わせください。

Türkiye RoHS

EEE Yönetmeliğine Uygundur Elektrikli Ve Elektronik Esyalarda Bazi Zararli Maddelerin Kullaniminin Sinirlandirilmasina Dair Yönetmelik.

Україна RoHS

України ТЕХНІЧНИЙ РЕГЛАМЕНТ обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні (від 3 грудня 2008 р. N 1057): Обладнання відповідає вимогам Технічного регламенту обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні.

Brasil – Aviso da Anatel

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

Connection and use of this communications equipment is permitted by the Nigerian Communications Commission

台灣：國家通訊傳播委員會

低功率電波輻射性電機管理辦法

第十二條經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

Información para NOM (únicamente para México)

La siguiente información se proporciona en el dispositivo o dispositivos descritos en este documento, en cumplimiento con los requisitos de la Norma oficial mexicana (NOM):

Importador:
Dell México, S.A. de C.V
Av. Javier Barros Sierra, No 540, Piso 10
Col. Lomas de Santa Fe Delegación Álvaro Obregón
Ciudad de México. C.P. 01219
R.F.C: DME9204099R6

Número de modelo reglametario:	Voltaje de alimentación:	Frequencia:	Consumo eléctrico:	Voltaje de salida:	Intensidad de salida:
AS2001	1,5V cc	NA	0,08mA	NA	NA

中国大陆 RoHS

根据中国大陆《电子电气产品有害物质限制使用管理办法》（也称为中国大陆 RoHS），以下部分列出了产品中可能包含的有害物质的名称和含量。

Dell I/O 设备（键盘，鼠标等）

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr VI)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
I/O	x	o	o	o	o	o

本表格依据 SJ/T 11364 的规定编制。

"O"：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。

"X"：表明该有害物质至少在部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。

在中国大陆销售的相应电子电气产品（EEP）都必须遵照中国大陆《电子电气产品有害物质限制使用标识要求》标准（SJ/T11364）贴上环保使用期限（EPUP）标签。该产品所采用的 EPUP 标签基于中国大陆的《电子信息产品环保使用期限通则》标准。

Regulatory Model: AS2001

Україна

СПРОЩЕНА ДЕКЛАРАЦІЯ про відповідність

справжнім Dell Inc заявляє, що дане радіообладнання відповідає Технічному регламенту радіообладнання;

повний текст декларації про відповідність доступний на веб-сайті за такою адресою: **Dell.com/regulatory_compliance**.

戴尔产品三包凭证

商品名称：　　　　商品商标：
商品型号：
商品出厂编号和批号：
商品产地：中国-厦门
销售发票号码：
安装调试日期：
消费者姓名：
消费者地址：
消费者邮政编码：
消费者联系电话：
维修单位名称：戴尔（中国）有限公司
维修单位地址：厦门市金尚路2388号
维修单位邮政编码：361011
技术支持网站：**Dell.com.cn/support**
联系方式：400-884-9420 / 800-858-0655
维修站地址：**Dell.com.cn/cis**

联系方式

产品型号	服务电话
销售热线	800-858-2408

生产厂商：戴尔（中国）有限公司
销售单位名称：戴尔（中国）有限公司
销售单位地址：厦门市金尚路2388号
销售单位邮政编码：361011
销售单位联系电话：800-858-2222

戴尔（中国）有限公司
三包凭证专用章

备注：
请妥善保留此页作为三包凭证，三包凭证须经销售者盖章后方生效。
消费者要求享受三包服务时应一并提供三包凭证及相应购机发票原件。
三包服务仅适用于在中国大陆地区销售的、且与三包凭证记载一致的正品戴尔产品和/或其附件。（仅限中国大陆。）

DELL ACTIVE STYLUS
Model(型號/型号)：AS2001
主動式觸控筆（主动式触控笔）
Input(輸入/输出)：1.5V⎓80uA
生產地/生产地：中國/中国
Made In China

1.제품명칭/모델명	Active stylus / AS2001
2.인증번호	X-XXX-XXX-XXXXX
3.신청인/제조사	Chicony Electronics CO., Ltd
4.제조년월일	참조 상자 바코드 라벨
5.제조사/제조국	Chicony Electronics CO., Ltd/중국(China)

NYCE

CONATEL NR: XXXX-XX-X-XXXX

LISTED I.T.E. ACCESSORY

XXXXXXXXXXXXXX

Complies with IMDA Standards DA104808

ANATEL: HHHH - AA - FFFF

FCC ID: E8HAS2001
IC: 5524A-AS2001

商品名稱：主動式電子筆
型號：AS2001
額定電壓：1.5V
額定輸入電流：0.08毫安培
制造年份：參考包裝盒條碼標籤
制造號碼：參考包裝盒條碼標籤
生產國別：中國
注意事項/使用方法：參考快速指南
產品功能：參考包裝盒上說明
進口商/委制商：荷蘭商戴爾企業股份有限公司台灣分公司
進口商/委制商地址：台北市敦化南路二段218號20樓
進口商/委制商電話：00801-861-011

European Union Radio Equipment Directive

Dell Inc. declares that all CE Marked Dell products incorporating Radio Equipment functionality are in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: Dell.com/regulatory_compliance.

Terms of Sale

PLEASE READ THIS DOCUMENT CAREFULLY! IT CONTAINS THE TERMS OF SALE THAT GOVERN YOUR PURCHASE, UNLESS YOU HAVE A SEPARATE AGREEMENT WITH Dell. THIS DOCUMENT CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU. THIS DOCUMENT ALSO CONTAINS A BINDING ARBITRATION CLAUSE.

Important Notice

Your purchase and use of this product is subject to and governed by Dell's applicable Terms of Sale.
If you are a consumer customer and you purchased directly from Dell, your purchase is governed by the U.S. Consumer Terms of Sale at **Dell.com/consumerterms**.

Para obtener una versión en español de las condiciones de venta, visite **Dell.com/condicionesdecompra**.

Unless you have a separate written agreement with Dell that specifically applies to your order, if you are a commercial customer and you purchased this product directly from Dell for your internal use, your purchase is governed by the Commercial Terms of Sale: **Dell.com/CTS**.

YOUR AGREEMENT WITH Dell CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS. THE AGREEMENT REQUIRES THE USE OF ARBITRATION ON AN INDIVIDUAL BASIS TO RESOLVE DISPUTES, and where applicable, specifies arbitration INSTEAD OF JURY TRIALS OR CLASS ACTIONS. PLEASE REVIEW THE TERMS CAREFULLY.
For the avoidance of doubt, to the extent that Dell is deemed under applicable law to have accepted an offer by you: (a) Dell hereby objects to and rejects all additional or inconsistent terms that may be contained in any purchase order or other documentation submitted by you in connection with your order; and (b) Dell hereby conditions its acceptance on your assent that the foregoing terms and conditions shall exclusively control.

IF YOU DO NOT AGREE WITH THESE TERMS, DO NOT USE YOUR PRODUCT AND RETURN IT TO Dell IN ACCORDANCE WITH Dell'S RETURN POLICY LOCATED AT **Dell.com/returnpolicy**.

About Dell's Limited Hardware Warranty

Download or print Dell's Limited Hardware Warranty at **Dell.com/warranty** or call to request a hard copy of the Limited Hardware Warranty:
1-877-884-3355.

What if I purchased a service contract?

If your service contract is with Dell or if you purchased a service contract through us with a third-party service provider you may download or print it from **Dell.com/servicecontracts**.

Dell México, S.A. de C.V.
Av. Javier Barros Sierra, No 540, Piso 10, Col. Lomas de Santa Fe Delegación Álvaro Obregón, Ciudad de México. C.P. 01219, R.F.C: DME9204099R6

Dell América Latina Corp., Sucursal Argentina
Juana Manso 1069, Piso 5º, Ciudad de Buenos Aires (C1107CBU), Argentina. C.U.I.T. 30-70719842-3.

Dell Computer de Chile Ltda.
Av. Ricardo Lyon 222, of. 1101, Providencia, (7510125) R.M., R.U.T.: 77.099.980-4.

Dell Perú S.A.C.
Av. Navarrete No. 501, Piso 18, San Isidro (027), Lima; R.U.C. 20510430655

Terms and Conditions - Latin America and the Caribbean, except Brazil

Note: The version in Spanish will take precedence over the version in English for Argentina, Chile, Colombia, Peru, & México

PLEASE READ THIS DOCUMENT CAREFULLY! IT CONTAINS THE TERMS OF SALE THAT GOVERN YOUR PURCHASE, UNLESS YOU HAVE A SEPARATE AGREEMENT WITH Dell. THIS DOCUMENT CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, THE PRODUCT WARRANTY TERMS AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU.

Important Notice

If you purchased this product directly from Dell, this purchase is subject to and governed by Dell's Terms of Sale, which may be presented to you at setup and which are available online at one of those links below, depending on your localization, unless you have a separate written agreement with Dell that specifically applies to your order.

Customer Location	Terms of Sale
Mexico	Dell.com/mx/terminosycondiciones
Colômbia	Dell.com/co/terminosycondiciones
Chile	Dell.com/cl/terminosycondiciones
Argentina	Dell.com/ar/terminosycondiciones
Peru	Dell.com/pe/terminosycondiciones
Puerto Rico	Dell.com/pr/terminosycondiciones
Brazil	Dell.com/br/terminosycondiciones
Remaining Latam and Caribbean Countries	Dell.com/la/TerminosCondiciones

YOUR USE OF THIS PRODUCT IS DEEMED TO BE YOUR ACCEPTANCE OF THE TERMS AND Dell'S LIMITED HARDWARE WARRANTY. TO DETERMINE WHICH WARRANTY CAME WITH YOUR HARDWARE PRODUCTS,
SEE YOUR PACKAGING SLIP OR CONSULT YOUR PURCHASE AGREEMENT.

For the avoidance of doubt, to the extent that Dell is deemed under applicable law to have accepted an offer by you: (a) Dell hereby objects to and rejects all additional or inconsistent terms that may be contained in any purchase order or other documentation submitted by you in connection with your order; and (b) Dell hereby conditions its acceptance on your assent that the foregoing terms and conditions shall exclusively control.

What if I Purchased a Service Contract?

If your service contract is with Dell or if you purchased a service contract through us with a third party service provider you may download or print it from **Dell.com/servicecontracts/global**.

Terms of the Agreement

Warranty provided to the end user by Dell

WARRANTY

Dell guarantees to the end user, in compliance with the following provisions, that the electronic, mechanical and assembly components of their hardware products or brand computers purchased by the end user from a company belonging to the Dell group or from an authorized distributor, in Latin America and the Caribbean, will be defect free for a period of 1 (one) year from the product's date of purchase shown on the purchase invoice or receipt and, specifically for Colombia, for a period of 1 (one) year from the delivery date of the product to the end user, as long as the conditions for the installation and proper use of the product [included in the original packaging] are observed, with the exception of any items related to exceptions specifically shown hereby, and as long as it is within the previously established period of 1 (one) year or under the legal warranty period, whichever is longer.

Any products about which justified claims are made will be, at Dell's discretion, repaired or replaced by Dell free of charge.Dell will own all parts removed from repaired products. Dell can use new or refurbished parts whose characteristics, quality, and technology are similar or better than those in the old parts, as long as the original specifications of the products remain the same.

CUSTOMER RESPONSIBILITY

Make Dell immediately aware of any flaw or malfunction in their hardware or computers by notifying Dell's Technical Support.

Provide Dell's technical representatives access to the software and computers associated with the claim.If there are safety restrictions that can be applied to any or all of the customer's systems in need of technical support covered by this contractual warranty, Dell may request for the customer to take any necessary measures that will allow Dell to provide the appropriate technical support without compromising the safety, integrity and confidentiality of any information or data stored in the computer and/or in any of the customer's software.

Notify Dell about any potential safety or health risk in the location where the customer will receive technical support, and provide and/or recommend safety procedures to be followed whenever applicable.

When necessary, provide an appropriate work place and access to any communication media considered necessary to provide the service, at no cost to Dell.

Keep an updated backup of the operating system and relevant software programs, as well as all their data.

Guarantee that a responsible party will be present during the performance of the service.

Provide, at no cost to Dell, any recording and storage media, including any necessary magnetic disks and tapes to perform the service, as well as any data communication devices (modems) and telephone lines and/or net connections that are necessary to perform this remote service electronically (electronic remote access). Dell itself will preserve the confidentiality and integrity of the customer's information contained in these media and communication devices.

EXCLUSIONS

The following concepts or events are not covered by this warranty:

- Consumer goods, such as non-rechargeable batteries, bags, briefcases, etc.;
- Computer programs (software) and their reinstallation;
- Cleaning and repair operations associated with the look or worn down appearance resulting from normal use of the products;
- Damages caused by improper use, falls, blows, abuse, negligence, incompetence, carelessness, or vandalism;
- Damages caused by the storage or use under conditions other that those indicated in the specifications;
- Damages caused by computers that generate or prompt electromagnetic interference or by any electrical installation problem in noncompliance with electrical safety regulations.
- Damages caused by computer programs (software), accessories, or third party products incorporated to a product sold by Dell after it's been sent to the end user directly from Dell;
- Damages due to product tampering, repair attempts, or adjustments made by a third party not authorized by Dell;
- Damages caused by nature, such as electrical discharges (lightning), floods, fires, landslides, earthquakes, etc.;
- Damages and losses caused by the product or the product performance, including, without being limited to, loss of profit, financial losses and productivity limitations or reductions due to actions associated with hypotheticals not covered under the warranty; and,
- Total or partial loss from any computer program (software), data or removable magnetic media.

The warranty will also be invalidated where the purchase invoice shows evidence of scrapes and/or alterations, has incomplete or empty fields in sections related to the purchase date, and the product order or serial number, and/or is not prepared according to current applicable law.

CUSTOMER CARE

All your feedback and suggestions must be submitted to Dell's sales offices or via e-mail to **Dell.com.**

To order a repair under warranty, the end user must contact Dell's Technical Support. You can select the contact method, which can be e-mail, chat or phone. Dell's support web page shows all contact options. (You can find all support numbers for your region at the end of this document or by visiting **Dell.com/la/soporte**).

The end user must provide any information requested by Dell's technical representatives regarding: general data about the customer, computer and symptoms that took place during the defect. The absence of any information requested will prevent Dell from registering the order. As soon as the problem is diagnosed, Dell will dispatch the part and/or technical representative needed to execute the repair if the repair is covered under this warranty. The end user must ensure the availability of the defective product for repair.

RIGHTS AND LIMITATIONS

Dell makes no other warranty, guarantee or like statement, other than those explicitly stated herein; and this warranty is given in place of all other warranties to the fullest extent permitted by law. This warranty will be the sole and exclusive remedy against Dell or any other company belonging to the same economic group, and neither of them shall be liable for loss of profit or contracts, or for punitive or consequential damages, or for any other indirect or unexpected losses arising from negligence, breach of contract or any other damages whatsoever.

This warranty does not exclude or affect any rights protected by law for Dell end users, and/or any rights resulting from other contracts into which the end user enters with Dell and/or any other provider authorized by Dell.

Dell World Trade LP
One Dell Way, Round Rock, TX 78682, USA

Dell Colombia Inc.
Carrera 7 #113-43 Oficina 1401, Bogotá, Colombia

Dell México, S.A. de C.V.
Av. Javier Barros Sierra, No 540, Piso 10, Col. Lomas de Santa Fe Delegación Álvaro Obregón, Ciudad de México. C.P. 01219, R.F.C: DME9204099R6

Dell América Latina Corp., Branch in Argentina
Juana Manso 1069, Piso 5º, Ciudad de Buenos Aires (C1107CBU), Argentina. C.U.I.T. 30-70719842-3.

Dell Computer de Chile Ltda.
Av. Ricardo Lyon 222, of. 1101, Providencia, (7510125) R.M., R.U.T.: 77.099.980-4.

Dell Perú S.A.C.
Av. Navarrete No. 501, Piso 18, San Isidro (027), Lima; R.U.C. 20510430655

Country	Phone
Anguilla	U.S (512) 723-0010 or place a FREE CALL dialing 800-355-0031
Antigua and Barbuda	1-800-805-5924
Netherlands Antilles	001-866-379-1022
Argentina	0800-222-0154
Aruba	800-1727
Bahamas	1-866-874-3038
Barbados	1-800-534-3349
Belize	U.S. (512) 723-0010 or place a FREE CALL dialing 811, and giving this number to the operator: 866-686-9880
Bermuda	1-877-890-0748
Bolivia	800-10-0238 or US (512) 723-0010
Brazil	0800 970 33 55
Chile	800-20-20-44 (CTC) or 123-00-20-37-62 (ENTEL)
Colombia	01-800-915-5704
Costa Rica	0800-0120232
Dominica	USA (512) 723-0010 or place a FREE CALL dialing 866-278-6821
Ecuador	US (512) 723-0020
Ecuador – Free from Quito:	999-119 + 877-665-3355
Ecuador – Free from Guayaquil:	1-800-999-119 + 877-665-3355
El Salvador	800-6170
Grenada	1-866-540-3355
Guatemala	1-800-999-0136
Guyana	1-877-440-6511
Haiti	U.S (512) 723-0010 or place a FREE CALL dialing 183, AND giving this number to the operator: 866-686-9849
Honduras	USA(512) 723-0020 or place a FREE CALL dialing 800-0123, and giving this number to the operator: 866-686-9848
Cayman Islands	1-877-261-0242
Virgin Islands (US)	1-877-702-4360
Virgin Islands (UK)	USA(512) 723-0010 or place a FREE CALL dialing 866-278-6820
Jamaica	1-800-975-1646 (from Jamaica)
México	001-866-563-4425
Montserrat	866-278-6822
Nicaragua	001-800-220-1378
Panamá	001-800-507-1385 (C&W) or 001-866-633-4097 (Clarocom)
Paraguay	USA (512) 723-0020 or place a FREE CALL Dialing 008-11-800, and giving this number to the operator: 866-686-9848 (only Asunción)
Perú	0800 50 869
Puerto Rico	1-866-390-4695
Republica Dominicana	1-888-156-1834
Saint Kitts y Nevis	1-877-441-4734
San Vicente y Granadinas	1-866-464-4353
Santa Lucia	1-866-745-1850
Suriname	U.S. (512) 723-0010 or place a FREE CALL dialing 156, and giving this number to the operator: 866-686-9850
Trinidad and Tobago	1-888-799-5908
Turks and Caicos	1-866-540-3355
Uruguay	000-413-598-2523
Venezuela	0800-100-2513
Border with USA	800-808-7998
Other countries/areas	512-728-4093

Dell Perú S.A.C.
Av. Navarrete No. 501, Piso 18, San Isidro (027), Lima; R.U.C. 20510430655

País	Teléfono
Anguilla	EE. UU. (512) 723-0010 o LLAMADA GRATUITA marcando 800-355-0031
Antigua y Barbuda	1-800-805-5924
Antillas Neerlandesas	001-866-379-1022
Argentina	0800-222-0154
Aruba	800-1727
Bahamas	1-866-874-3038
Barbados	1-800-534-3349
Belize	EE. UU. (512) 723-0010 o LLAMADA GRATUITA marcando 811, dándole operadora el no. 866-686-9880
Bermuda	1-877-890-0748
Bolivia	800-10-0238 o EE. UU. (512) 723-0010
Brasil	0800 970 33 55
Chile	800-20-20-44 (CTC) o 123-00-20-37-62 (ENTEL)
Colombia	01-800-915-5704
Costa Rica	0800-0120232
Dominica	EE. UU. (512)723-0010 o LLAMADA GRATUITA marcando 866-278-6821
Ecuador	EE.UU. (512) 723-0020
Ecuador – Grátis desde Quito:	999-119 + 877-665-3355
Ecuador – Grátis desde Guayaquil:	1-800-999-119 + 877-665-3355
El Salvador	800-6170
Grenada	1-866-540-3355
Guatemala	1-800-999-0136
Guyana	1-877-440-6511
Haiti	EE. UU. (512) 723-0010 o LLAMADA GRATUITA marcando 183, Y dándole operadora el no. 866-686-9849
Honduras	EE.UU.(512) 723-0020 o LLAMADA GRATUITA marcando 800-0123, y dándole operadora el no. 866-686-9848
Islas Caimán	1-877-261-0242
Islas Virgenes (EE. UU.)	1-877-702-4360
Islas Virgenes (UK)	EE. UU.(512) 723-0010 o LLAMADA GRATUITA Marcando 866-278-6820
Jamaica	1-800-975-1646 (desde Jamaica)
México	001-866-563-4425
Montserrat	866-278-6822
Nicaragua	001-800-220-1378
Panamá	001-800-507-1385 (C&W) o 001-866-633-4097 (Clarocom)
Paraguay	EE. UU. (512) 723-0020 o LLAMADA GRATUITA marcando 008-11-800, y dándole a operadora el no. 866-686-9848 (Asunción solamente)
Perú	0800 50 869
Puerto Rico	1-866-390-4695
Republica Dominicana	1-888-156-1834
Saint Kitts y Nevis	1-877-441-4734
San Vicente y Granadinas	1-866-464-4353
Santa Lucia	1-866-745-1850
Suriname	EE. UU. (512) 723-0010 o LLAMADA GRATUITA marcando 156, y dándole a operadora el no. 866-686-9850
Trinidad y Tobago	1-888-799-5908
Turks y Caicos	1-866-540-3355
Uruguay	000-413-598-2523
Venezuela	0800-100-2513
Frontera con EE.UU.	800-808-7998
Otros Países/ Areas	512-728-4093

Termos e Condições – Brasil

Términos contractuales

Términos y condiciones - Latinoamérica y el Caribe, excepto Brasil

Wireless technology	Bluetooth
Frequency	2400 – 2483.5 MHz
Maximum output power	7dBM EIRP (5mW)

贴发票处

备注：

一、戴尔（中国）有限公司严格按照《微型计算机商品维修退货责任规定》，为直接向我司购买电脑商品的消费者实行三包。

二、请注意！凡有以下情况之一者，不属于三包范围：

1. 超过三包有效期
2. 未按产品使用说明的要求使用、维护、保管而造成损坏
3. 非承担三包维修者拆动造成损坏
4. 无有效三包凭证及销售发票的（能够证明该商品在三包有效期内除外）
5. 擅自涂改三包凭证
6. 三包凭证上的产品型号和编号与商品实物不符
7. 使用盗版软件造成损坏
8. 使用过程中感染病毒造成损坏
9. 无厂名、厂址、生产日期、产品合格证
10. 因不可抗力造成损坏

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