



soft spa 9500

instructions

WIP IMAGE LEGEND

NEED IMAGE

Already taken

NEED IMAGE

Need to shoot

REFERENCE

Use attached as
reference

EDIT TEXT

Need to edit
text/directions

IMAGE TEXT

Image requires
text explanation

READ ALL INSTRUCTIONS BEFORE INSTALLATION AND USE

IMPORTANT SAFEGUARDS

When using the electronic product, especially in the presence of children, basic safety precautions should always be followed, including the following. Please read all instructions before use

DANGER-Reduce the risk of electric shock

1. Do not use while bathing
2. Do not place or store the product where it may fall or be dragged into a bathtub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not touch the product if it falls into the water and unplug the power supply immediately.

WARNING-Reduce the risk of burns, electric shock, fire or personal injury

1. Please keep a close watch when children or disabled persons are using or near the products in use.
2. Children should not use the product without adult supervision.
3. Be sure to adjust the toilet seat's temperature for children, elders, handicapped persons or people with sensitive skin.
4. This product is used only for the intended purpose described in this manual. Do not use accessories not recommended by the manufacturer.
5. Install the unit properly by following the installation procedures in the instruction manual.
6. Never operate this product if it has a damaged cord or plug or if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
7. Keep the power cord away from the heating surface.
8. Do not clog the pores of the product, or place the product on a soft surface, such as a bed or sofa, where the pores may be blocked. Keep the air unblocked and no cotton wool or hair, etc.in the pores.
9. Don't use products while sleeping or drowsy.
10. Do not put or insert any object into any opening or hose.
11. Do not use outdoors or operate where aerosol (spray) products are being used or when oxidized products are being administered
12. Unplug this product before filling. Fill (reservoir) with water. Do not overfill (or specify filling instructions)
13. Only authorized persons can install or repair the unit. Do not attempt to service this appliance by yourself.
14. Always follow the grounding instructions in this manual before plugging in the unit.

ISED Warning Statements ISED

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
 2. This device must accept any interference, including interference that may cause undesired operation of the device.
- L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
1. L'appareil ne doit pas produire de brouillage;
 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

FCC Warning statements in User Manual

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTIONS BEFORE INSTALLATION

WIRING REQUIREMENTS

THIS PRODUCT MUST BE PLUGGED into a regular voltage Grounded GFCI outlet (North America 120V AC, 60Hz). The rated power consumption is 1250W.

WARNING: This Product must be on a separated circuit. No other appliance should share the circuit with this product. Sharing a circuit could cause the branch circuit fuse to blow or the circuit breaker to trip. Continuous usage under these conditions may result in fire or property damage.

GROUNDING INSTRUCTIONS – This appliance has to be grounded.

This product should be grounded. In the case of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape path for the current. This product is equipped with a power cord with a ground wire.

DANGER: Improper use of the grounding plug may result in electric shock.

If the power cord or plug needs to be repaired or replaced, do not connect the ground wire to any of the flat pins. The conductor with green strip or without yellow stripe on the outer insulation surface is grounding wire.

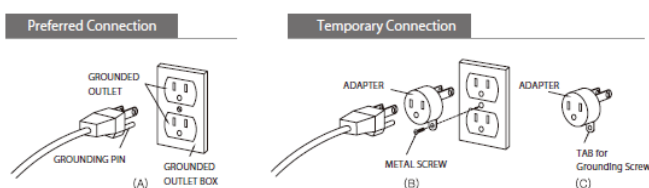
If you do not fully understand the grounding instructions or if you have questions about whether the product is properly grounded, please consult qualified electrician or maintenance personnel.

This product is for use on a normal 120 V circuit and has a grounding plug that looks like the plug illustrated in sketch A .in Figure 1. A temporary adapter, which looks like the adapter illustrated in sketches B and C, may be used to connect this plug to a 2-pole receptacle as shown in sketch B if a properly grounded outlet is not available. The temporary adapter should be plugged into a properly grounded outlet (sketch A) and should be installed by a licensed electrician. The green colored rigid ear, lug, and the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by the screw.

The product is factory-equipped with a specific power cord and plug that allow connection to the appropriate circuit. Make sure the product is connected to the same socket as the plug configuration. This product should not use adapters. Do not modify the supplied plug, if it is not suitable for the socket, please install the appropriate socket by a qualified electrician. If the product must be reconnected using different types of circuits, it should be reconnected by qualified maintenance personnel.

This product is for use on a normal 120 V circuit and has a grounding plug that looks like the plug illustrated in sketch A in Figure 1. A temporary adapter, which looks like the adapter illustrated in sketches B and C, may be used to connect this plug to a 2-pole receptacle as shown in sketch B if a properly grounded outlet is not available. The temporary adapter should be plugged into a properly grounded outlet (sketch A) and should be installed by a licensed electrician. The green colored rigid ear, lug, and the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover.

Whenever the adapter is used, it must be held in place by the screw.



The use of an extension cord is not recommended or advised. If it is necessary to use an extension cord, use only a three-prong extension cord (one to one), and a three-slot built-in GFCI receptacle that will accept the plug on this product. The marked rating of the extension cord should be equal to or greater than the electrical rating of the unit (10amp). Consult a licensed electrician if you are not sure whether the unit is properly grounded.

Remote control power: AAA (1.5V), 2 EA.

GENERAL CAUTION

PRECAUTIONS BEFORE USE

In order to avoid personal injury and property damage to users and other people, please read the following safety precautions carefully and strictly observe them. After reading, save these instructions

PROHIBITED

- Do not separate, disassemble, repair or remodel the unit, or allow foreign substances inside the unit.
 - This can cause a fire or electric shock
 - Only qualified service personnel should repair this product
- Do not touch the power plug or plug and/or unplug with wet hand(s)
 - This can cause electric shock or bodily injury
- Do not plug the unit in until installation is complete
- Do not obstruct the warm air dryer outlet
 - This may cause a fire and/or result in bodily injury.
- Do not splash water, put product in water, or use in areas of high levels of humidity
 - This can cause a fire, electric shock, or bodily injury
- Do not use the product if not properly grounded and plugged into an AC 120V/60Hz power outlet
 - This can cause a fire, electric shock, bodily injury, or damage to the product
- Do not connect several power cords into one outlet
 - This can cause a fire or damage the product
 - This unit uses 120C power outlet
 - Plug the power cord properly into the power outlet
- Do not use a damaged power cord, damaged product, or loosely fitted electric outlet
 - This can cause electric shock, bodily injury, or damage to the product
- Do not turn the product on its side or upside-down while plugged in
 - This can cause a fire or electric shock
- Do not use or put lighted cigarettes and other flammable substances near the toilet cover, seat, main body, cord, or cord plug
 - This can cause a fire, electric shock, or bodily injury
- Do not supply electrical power to the unit until it has been installed on the toilet and the [water supply lines](#) have been properly connected
 - This can cause a fire or damage the product
- Do not stand on the seat toilet cover, place heavy objects, press, or lean on the toilet cover, seat, or main body
 - This can cause damage to the product
- Do not slam or close the seat or seat cover forcefully
 - This can cause damage to the product
- Do not use cleaning detergents (**oxidized products, sink products, toilet cleaning products, or any stain removers**) on the external surface of the electronic toilet seat. Do not use air fresheners or deodorizing products onto the seat
 - This can cause damage to the product
 - This can cause the external surface to discolor
- Do not use industrial water, waste water, grey water, or any water other than public water supply
 - This can cause skin infections or diseases
 - This can cause damage to the product
- [Do not use other accessories other than the items supplied](#)
 - [This can cause damage to the product or product failure](#)

ABIDE BY AT ALL TIMES

- Do not let children play with this product
- Do not let children put foreign objects, substances, or body parts into the dryer outlet or onto the wand
- Do not let urine or other bodily fluids contact the dryer outlet or wand area
- Do not put the product in water
- Do not pull the [water supply lines](#) forcefully or bend it
- Do not use product for any other purpose other than as a bathroom appliance

CAUTION

- Children, elderly, patients, and those who are physically limited should use the lowest temperature settings for the seat, water, and dryer
 - Those who cannot adjust the temperature or those who have sensitive skin should take special precautions.
- A guardian should pay extra attention when children, elderly, patients, and those who are physically limited use the product so as not to fall when sitting on the toilet or standing up from it.
- When cleaning or not using the product over a long period of time, be sure to unplug the unit
- Sitting on the heated seat or using the dryer for an extended period of time can potentially cause low degree burning. Exercise special precautions for children, those who cannot or have difficulty adjusting the temperature, and those who have sensitive skin
- To avoid damage to electronic components due to high levels of humidity, provide adequate ventilation by opening a window and/or door when bathing.
- Water supply should have a water pressure of **0.07MPa to 0.74MPa**.
- Unplug when beeping or emitting a strange odor and call Fluidmaster Technical Services.
- Unplug while there is thunder or lightning.

SAVE THESE INSTRUCTIONS

FCC Supplier's Declaration of Conformity

Product name: Soft Spa 9500

Model number: 13D401-1936X

Suppliers Name: Fluidmaster Inc.

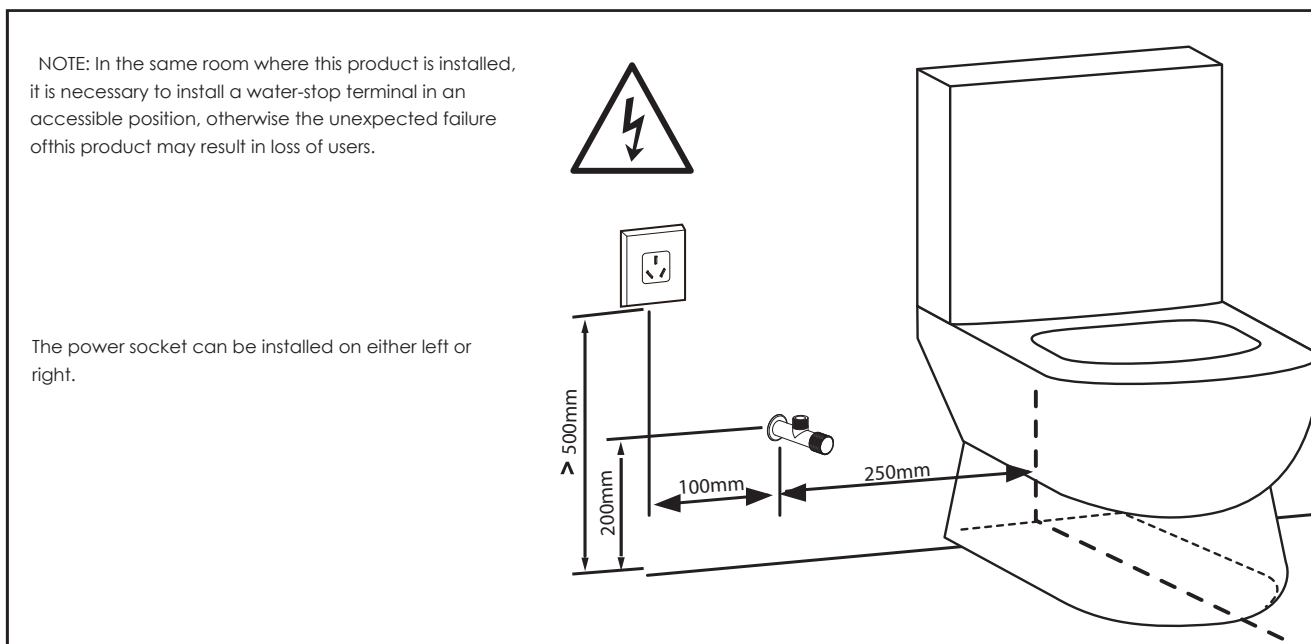
Suppliers Address (USA) : 30800 Rancho Viejo Road, San Juan Capistrano, CA 92675 USA Suppliers Website or Tel: www.fluidmaster.com

FCC Compliance Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Suggestions on power line and water supply connection

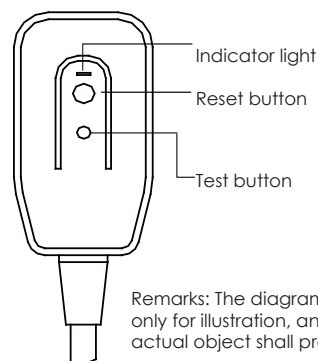


*This product is suitable for AC120V/60HZ power supply. In order to ensure safe use, the socket and its connecting wires must be able to withstand more than 15A current.

Leakage protection test

Test frequency of 1-4 points below (once a month)

1. Under normal condition, press the "reset" button on the power plug, the plug indicator light will be on and the product will start to power on;
2. Normal working condition: under rated voltage condition, the product will enter normal working state after the completion of the self-checking procedure of water and electricity.
3. Press the "Test" button, when the leakage protection is normal, the indicator light is turned off and the power is turned off;
4. Press the "Reset" button on the power plug again. The indicator light will be on and the power supply is restored.



WARNING

1. Check if any leakage occurs when the power switch does not work properly.
2. The leakage protection plug only protects the product connected to the power supply through the plug. When using other electrical appliances, the product does not guarantee the leakage protection of other products; similarly, the product does not replace the basic safety measures of other electrical appliances.
3. Do not ground the live wire directly, test the leakage protection function of the product plug.

What's In The Box:

- 1x - Soft Spa 9500
- 1x - 20" supply line connector with adaptors
- 1x - 16" supply line connector
- 1x - Mounting Plate
- 2x - Double bump grommets
- 2x - Sliding rails
- 2x - 2 1/2" mounting screws
- 1x - T-valve
- 2x - rubber washers
- 1x - Remote w/ holder- batteries not included
- 2x - 3/4" screws with anchors
- 1x - Seat template



Use this as reference

COMPONENTS

- A. 1x - D21 seat
- B. 1x - remote control
- C. 1x - mounting plate
- D. 2x - nuts/bolts
 - double bump grommet
 - bolt
 - bracket
- E. 1x - 16" supply line
- F. 1x - 20" supply line
- G. 1x - threaded adapters
 - 3/8" (gold)
 - 7/16" (bronze)
 - 1/2" (silver)
- H. 1x - tvalve



Addition Items You'll Need:

For Soft Spa 9500 bidet seat

- 2 x AAA Batteries
- Crescent Wrench
- Flathead screwdriver (5/32 size recommended)
- Disposable cup filled with water
- A ground fault 120-volt outlet

For Remote Control Mount Installation – pg. XX

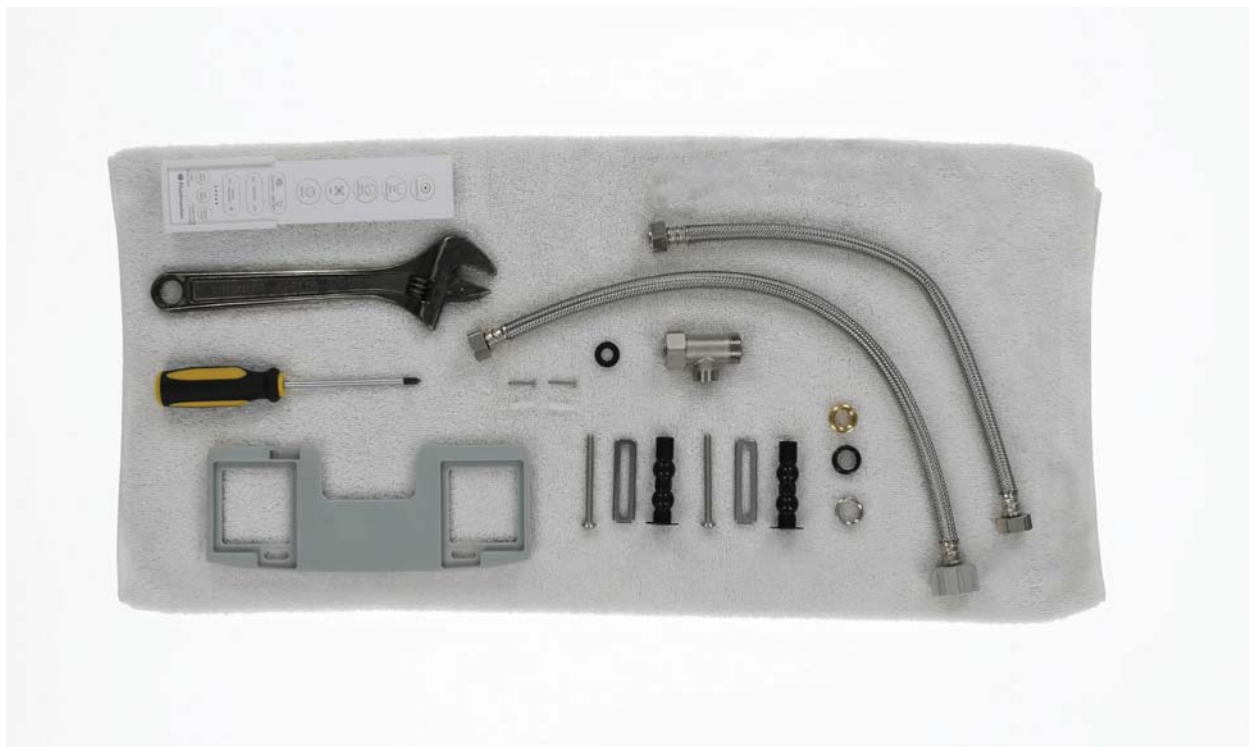
- 4.5 mm drill bit
- Hammer
- Phillips head drill bit or screwdriver

Use this
as
reference



Prep! Before Installing:

1. Turn off your water supply shut-off valve and drain the tank by flushing the toilet.
2. Place a towel on the floor, under the connector.
3. Remove the old supply line connector.
4. Remove your existing toilet seat.
5. Clean the surface of the bowl around the mounting screw holes.
6. Prepare and organize the install tools and components.



Step 1. Install Mounting Plate

A.

Dunk grommets in a cup of water before inserting them for easier installation.



B.

Insert double bump grommets into the seat holes and pull from the bottom while applying pressure to the top.



Peach Tip:

Insert skinny part of grommet.

*Add line art image

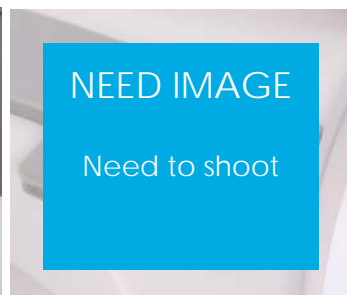
C.

Place mounting plate on top of grommets.



D.

Align the center of each sliding rail, flat side down, over the grommet hole by placing it in the mounting plate slot.



Peach Tip:

Place the flat side of the sliding rail face down.

E.

Secure sliding rails by inserting screws through the grommet hole, and loosely tighten with screwdriver.



Peach Tip:

Mounting plate should be firmly attached but able to move slightly with screws in place.

Step 2. Bidet Alignment

A.

Place template onto the bowl, fitting snugly against the bottom edge of the mounting plate.



B.

Slide mounting plate forward or backward until the front edge of the template lines up with the front edge of the toilet rim.



C.

Once aligned, secure mounting template in place by tightening screws until the mounting plate no longer slides.



D.

Once tightened, the bottom of the screw and grommet should look like image c.



Step 3. Attaching the Bidet

A.

Place the bidet onto the bowl, aligning the channel under the bidet base with the mounting plate.



Peach Tip:

Proper alignment is easiest to see while at eyelevel with the mounting plate.

B.

With the lid and the seat in the up position, slide the base of the bidet back onto the mounting plate until you hear a "click."



C.

Double check that the bidet is secure and aligned to your desired placement. If adjustment is needed, remove the bidet by pressing the quick-release button on the right side of the base and return to Step 2A on page 5.



Step 4.

16" Supply Line Connection

A.

Remove the bidet using the quick-release button on the right side of the base.



B.

Locate the external valve on the left side of the bidet. Rotate it out and remove the valve cap.



C.

Secure the 16" supply line connector by threading the metal nut onto the external valve.



D.

Tighten ½ turn past hand tight with a crescent wrench to ensure the connection is secure.



Peach Tip:

DO NOT
OVERTIGHTEN

E.

With the supply line connector securely attached, rotate the valve to its original position, and remount the bidet onto the mounting plate on your toilet.



Step 4 Cont.

16" Supply Line Connection

F.

Attach the middle opening of the T-valve to the opposite end of the 16" supply line connector that you just secured to the bidet until hand tight.



G.

Place the appropriate rubber washer into the corresponding opening of the T-valve.



H.

Secure the 16" supply line connector by threading the metal nut of the T-valve onto the external valve on your toilet and hand tighten.



Peach Tip:

For the best install, clean the threads of your fill valve with a towel before attaching T-valve

DO NOT
OVERTIGHTEN

DO NOT USE TOOLS
WHEN TIGHTENING TO
PLASTIC FILL VALVE

Step 5.

20" Supply Line Connection

A.

Align threads of the plastic nut on the 20" connector onto the bottom opening of the T-valve using only your hands



Peach Tip:

DO NOT
OVERTIGHTEN

DO NOT USE TOOLS
ON PLASTIC NUT

B.

Thread the metal nut on the opposite end of the 20" connector onto the water supply line until hand tight



C.

If your water supply line is not $\frac{1}{2}$ ", use one of the included threaded adapters.

Black = $\frac{3}{8}$ "



Bronze = $\frac{7}{16}$ "



Silver = $\frac{1}{2}$ "



Peach Tip:

Choose the correct adapter by first attaching it to the water supply line valve then inserting the adaptor thread side first into the connector nut.

Step 6. Finishing touches

A.

Using a wrench, tighten all metal-to-metal connections $\frac{1}{2}$ turn past hand tight.



IMAGE TEXT

Label each metal connections

Peach Tip:

DO NOT OVERTIGHTEN

DO NOT USE TOOLS ON PLASTIC NUT OR PLASTIC FILL VALVE

B.

Slowly turn the water supply on and check for leaks at the valve. If a leak occurs, use a wrench to turn the metal nuts in $\frac{1}{4}$ turn increments until the leak stops.



C.

Once all supply lines are securely installed, remove the tape from the wand cover, and plug in your bidet. Check that the light on the left side marked "AUTO/STOP" comes on.



NEED IMAGE

Need to shoot

Congrats, you're finished!
Welcome to the peachy
clean life!

- See troubleshoot on page 23 if needed.

Bidet Function Test

1. Make sure your water supply is turned on and the power is turned on.
2. Have a disposable cup ready to hold upside down over the nozzle of the extended wand to prevent water spray.
3. Gently press the sensing position on the right side of the seat with your hand.
4. While sensor is activated, press the "REAR" and "FRONT" cleaning buttons to make sure the nozzle is working properly.

AUTO/STOP

Press once to start automatic cleaning. Press again at any time during the cycle to stop cleaning.

Press once during any cleaning cycle to stop cleaning.

REAR/OSCILLATE

Press for posterior cleaning. While in rear cleaning mode, press the button again to oscillate the wand.

DRY

Press once to begin drying.

DEODORIZER

Activates the charcoal filter to draw in fumes and eliminate odor.

Hold the button until you hear a short "ding" to turn off deodorizer.

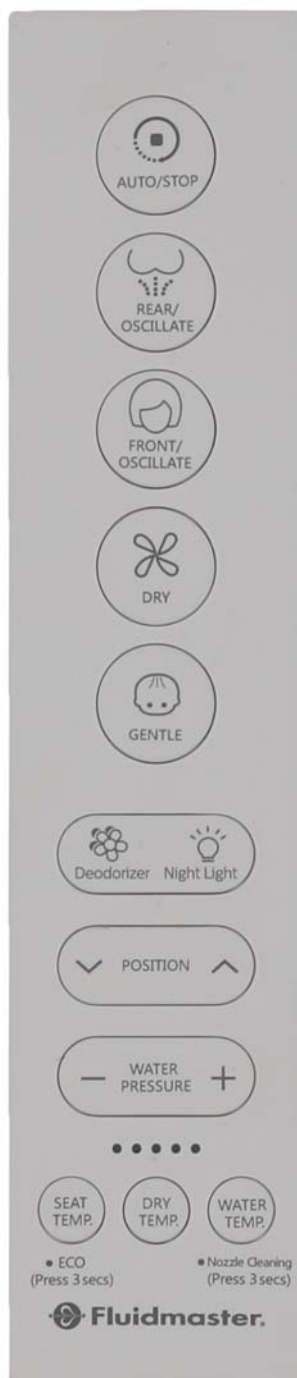
Hold button again until you hear a second "ding" to turn deodorizer back on.

POSITION

Press to adjust the wand between five different positions while in the rear or front cleaning modes.

SEAT TEMP./ ECO

Quickly press and release once to display the seat temperature level. Press again to switch between five different seat temperature levels. Hold button down to turn ECO Mode on or off.



FRONT/OSCILLATE

Press once to enter front cleaning mode. While in front cleaning mode, press the button to oscillate the wand.



GENTLE

Press once to bring both water temperature and water pressure to the lowest level.

Drying at the lowest level will begin automatically once cleaning cycle ends.



NIGHT-LIGHT

Hold button until you hear a short "ding" to turn light off.

Hold button again until you hear a second "ding" to turn light back on.



WATER PRESSURE

Press to adjust the water pressure between five different levels while in the rear or front cleaning modes.



WATER TEMP./ NOZZLE CLEANING

Quickly press and release once to display the water temperature level. Press again to switch between 5 different water temperatures.

While standing, hold button down to fully extend and retract wand for three rinse cycles. Press stop to retract wand.





DRY TEMP.

Press while in DRY mode to display DRY temperature level. Press again to switch between 3 different temperature levels.

ADDITIONAL REMOTE FUNCTIONS

REMOTE CONTROL PARING

1. With your Soft Spa 9500 powered OFF, press and hold the AUTO/STOP button on the remote until the indicating light displays as .
2. Plug in and turn on your Soft Spa 9500.
3. All five indicating lights will illuminate, letting you know pairing is complete. .

WARM TIPS

If your Soft Spa 9500 goes unused for more than 72 hours, it will start self-cleaning to ensure clean water upon next use.

If your Soft Spa 9500 goes unused for more than 72 hours, we recommend unplugging and releasing all water from the unit.

OVERHEATING PROTECTION

Seat temperature will automatically reduce after 3 minutes to prevent overheating.

NOZZLE MANUAL CLEANING

Hold down the Water Temp. button and allow the wand to fully extend.

Remove the white nozzle at the end of the wand and gently wipe with a soft cloth or sponge, paying special attention to the nozzle.

Reinsert the white nozzle into the wand and press the AUTO/STOP button to retract the wand back into bidet base.

SIDE PANEL INSTRUCTIONS

QUICK RELEASE

Depress fully to remove bidet. Always move from the base of the bidet, never the seat or lid, to avoid damage.

AUTOMATIC WORKING MODE/STOP

Press the AUTO/STOP button to start automatic cleaning at any time while power is on.

Press again at any time to stop a cleaning cycle in process.

To enter STANDBY MODE, press and hold the AUTO/STOP button until you hear a “ding” three times.

All lights will turn off and power will reduce to < 3W.

CYCLE TIMES

AUTOMATIC WORKING MODE/STOP

15 seconds of rear cleaning at fixed position → 60 seconds of oscillate cleaning → 30 seconds of rear cleaning at fixed position → 120 seconds of DRY. Press "AUTO/STOP" to end the cycle at any time.

FRONT/OSCILLATE

15 seconds front cleaning at fixed position → 60 seconds of oscillating cleaning → 15 seconds front cleaning at fixed position → 120 seconds of DRY. Press "AUTO/STOP" to end the cycle at any time.

REAR/OSCILLATE

15 seconds of posterior cleaning at fixed position → 60 seconds of oscillate cleaning → 15 seconds of fixed position cleaning → 120 seconds of DRY. Press "AUTO/STOP" to end the cycle at any time.

DRY

5 minutes of warm, dry air. Stops at any time user leaves the seat. Press "AUTO/STOP" to end the cycle at any time.

GENTLE

15 seconds of cleaning at fixed position cleaning → 60 seconds of oscillate cleaning → 30 seconds of fixed position cleaning → 2 minutes of level 1 DRY. Press "AUTO/STOP" to end the cycle at any time.

DEODORIZER

Automatically activates when you sit down and will stop once the the "FRONT" or "REAR" wash cycles start or until you press the "AUTO/STOP" button.

NIGHT LIGHT

5 seconds of illumination when sensor is triggered, then enters intelligent state.

Remote Technical Specifications

Wash	Rear wash/Oscillate	●	Rated voltage	120V
	Front wash/Oscillate	●	Rated frequency	60Hz
	Gentle	●	Rated power	1250W
	Water pressure adjustment	5 lever setting	Ambient temperature	0°C ~ 40°C
	Water temperature adjustment	5 level setting + normal temperature level	Water supply pressure	0.07MPa~0.86MPa
	Nozzle position adjustment	5 level setting	Water supply temperature	3°C ~ 35°C
Dry	Dry	●	Waterproofing grade	IPX4
	Air temperature adjustment	3 level setting + normal temperature level	Water Temperature	Inlet water temperature ~41°C
Seat Heating	Seat temperature adjustment	5 level setting + normal temperature level	Water heater power	1250W
	Seat heating	●	Seat temperature	Room temperature ~41°C
Slow Close	Seat and cover slow close	●	Seat heater power	50W
Inductor	Capacitive inductor	●	Warm air temperature	Room temperature ~55°C
Cleaning	Antimicrobial seat, nozzle	●	Maximum wind speed	≥4m/s
	Nozzle self-cleaning	●	Heater power	250W
Remote Control	Remote Control	●	Air purification method	Activated carbon
Other	Energy saving setting	●	Product dimension	515×392×130mm
	Light-sensitive night light	●		

Remote Control Mount Installation

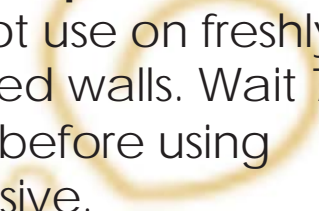
Option 1: Using Adhesive Strip

Items You'll Need:

1. Wipe wall with rubbing alcohol. Do not use water or household cleaners.
2. Remove the liner from the adhesive strip on the back of the remote mount and press firmly to the desired position on the wall.

Peach Tip:

Do not use on freshly painted walls. Wait 7 days before using adhesive.



Option 2: Using Screws

- 4.5 mm drill bit
- Hammer
- Phillips head drill bit or screwdriver

1. Once desired position is selected, drill two holes into the wall with a 4.5 mm drill bit.
2. Insert the pointed tip of the anchor into the wall, using a hammer if necessary, until flush with the wall.
3. Attach the remote mount to the wall using the provided $\frac{3}{4}$ " screws and a **XXX** drill bit.
4. Install AAA batteries into the remote control and insert into mount.

Leak Protection Test

Test the frequency of each point below once a month, under normal conditions.

1. Press the "RESET" button on the power plug. Power to the unit and the indicator light will turn off while pressed.
2. While the unit and indicator light are both off, press the "TEST" button
3. Press the "RESET" button. Once released, power to the unit and the indicator light will turn on, and the unit will resume normal working conditions.



WARNING

1. Check for any leakage if the power switch does not work properly.
2. The leakage protection plug only protects the product connected to the power supply through the plug. When using other electrical appliances, the product does not guarantee the leakage protection of other products; similarly, the product does not replace the basic safety measures of other electrical appliances.
3. Do not ground the live wire directly, test the leakage protection function of the product plug.

Cleaning and Maintenance

If not using for a while?? Do yearly, monthly?? Why?

1. Turn off your water-supply shut-off valve and unplug the unit.
2. Drain the tank by flushing the toilet.
3. Pull the drain rod and drain the inside of the unit.

The antifreeze can be added into the residual water in the toilet in advance so that you can use it at ease. ???

Maintenance of back cover, lid and seat.

- Wipe with a soft cloth and water only to maintain appearance and avoid damaging the surface of your bidet.
- This product is plastic. Do not wipe it with dry cloth or a toilet paper, as this may cause damage to the appearance of the unit.
- There are electronic components in the back cover of the product. Please pay attention to prevent water from seeping into it, as this may lead to functional failure of the product.
- Always make sure to keep the transmitter and receiver of the remote control clean to avoid connectivity issues.

Nozzle Cleaning

1. While seat is unoccupied, hold down the "WATER TEMPERATURE" button.
2. Nozzle will enter self-cleaning mode first, and then extend fully, where it can also be cleaned manually.
3. Press the "STOP" button after 2 minutes, and the nozzle will retract back into the base for normal use.

Frequently Asked Questions

Please read the following information carefully and follow the instructions to solve any problems that may occur. If the product is still not working properly, please contact Fluidmaster Technical Services for further assistance.

Peach tip:

In case of leakage, please close the water-supply shut-off valve immediately and pull out the power plug to shut off the unit.

Please confirm the following possible reasons for failure to work.

Check the power supply.

1. Is the power supply working properly?
2. Is the plug inserted?
3. Did the leak protection switch trip?

Check the water supply.

1. Is the water supply normal?
2. Is the throttle valve closed?

Read carefully the following information on the seat temperature level indicator light, water temperature level indicator light and alarm functions.

If any of these issue occur, please immediately cut off the power supply, and contact Fluidmaster Technical Services for further assistance.

1. The power indicator light on the product flashes.
2. The leakage protection switch of the power plug frequently trips.

Read carefully the following information on the seat temperature level indicator light, water temperature level indicator light and alarm functions. If any of these issue occur, please immediately cut off the power supply, and contact Fluidmaster Technical Services for further assistance.

1. The power indicator light on the product flashes.
2. The leakage protection switch of the power plug frequently trips.

Important indication and alarm maintenance			
	Problem	Cause	Solution
AUTO/STOP indicator light and alarm function	The AUTO/STOP button flashes red consecutively two times in a row.	The water temperature is too high, and the water comes from the self-cleaning port constantly.	1. Set the water to room temperature, wait for about 20 seconds, then turn the power on again. 2. Stop using the unit if the problem persists, and contact Fluidmaster Tech Service.
	The AUTO/STOP button flashes red consecutively three times in a row.	Inlet water temperature is too hot.	When the water temperature of the external water source drops, you can resume using the unit as normal.
	The AUTO/STOP button flashes red consecutively four times in a row.	Water temperature sensor error.	Turn down the water temperature, and contact Fluidmaster Tech Services.
	The AUTO/STOP button flashes red consecutively five times in a row.	Over-heating alarm for seat surface temperature.	Turn off the heated seat feature, and contact Fluidmaster Tech Services.
	The AUTO/STOP button flashes red consecutively six times in a row.	Seat temperature sensor fault.	Turn off the heated seat feature, and contact Fluidmaster Tech Services.
	The leakage protection switch on the power plug has tripped.	The leakage exceeds the normal value.	Unplug and stop using your unit. Contact Fluidmaster Tech Services.
The product doesn't work properly.		Is the power off?	Press the AUTO/STOP button to turn the unit on.
Remote Control	The remote control doesn't work properly.	Do the batteries still have power?	Replace with new batteries.
	The remote control buttons are not responding.	Are the positive + and negative - ends of the batteries set correctly?	Turn the batteries so that the positive + and negative - ends are in the correct place.
		Is the battery power low?	Replace with new batteries.
		Is the remote control signal transmission or receiving port covered with dust particles?	Clean the remote control signal transmission or receiving port.
		Is the remote control too far from the product or not within the range of the sensor?	Please use the remote control within the effective range.

Front/Rear Wash	The nozzle extends out too slowly.	When the front or rear wash function is activated, the nozzle will be automatically cleaned at the outlet and then extended. This operation takes a few seconds.	This is a normal occurrence.
	Low water pressure.	Is the water pressure set to a lower mode than desired?	Use the remote control to reset the water pressure to a stronger mode.
		Is the screen or filter clogged?	Clean the screen or replace the filter.
		Is the connecting nut of the water supply hose loose? Is the hose leaking?	Fasten the nut.
	Low water temperature.	Is the water temperature set to "low" or "off"?	Use the remote control to reset the water temperature to a "high" or "medium" mode.
	The nozzle suddenly stops spraying water	After 3 minutes of cleaning, the nozzle stops spraying water and retracts automatically.	This is a normal occurrence.
		If the user moves too fast or leaves the seat, the sensor cannot detect the user's position.	Return to the sensor detection position on the seat and activate the front or rear wash function.
Seat heating	The seat temperature is too hot.	Is the seat temperature set to a higher level than desired?	Reset the seat temperature to a lower level.
	The seat temperature is too low.	Is the seat temperature set to "off" or "low"?	Reset the seat temperature to a higher level.
		Is the product set to energy-saving mode? If so, the seat temperature will automatically rise as you sit on the product.	This is normal while in energy-saving mode.
Dry function	The temperature is too low.	Is the Dry temperature set to a lower state?	Increase the Dry temperature to a higher level.
	The dryer suddenly stops.	The user suddenly leaves the seat, or the sensor cannot detect the user.	Please sit back down or reposition yourself on the seat and start the Dry function.
	The dryer is not working properly.	Is the person not sitting on the seat sensor position?	Please sit back down or reposition yourself on the seat and start the Dry function.
		Are any wash functions activated?	Turn off all wash functions, and then start the Dry function.
Night-light function	Night-light off.	The night-light is set to "off".	Reset the night-light assembly to turn on the night-light.
	Night-light on.	The night-light is set to "on".	Reset the night-light assembly to turn off the night-light.
	The night-light won't turn on.	The sensor will only trigger the night-light to come on when the room is dark and will not light up in a bright room.	1. The sensor will activate the night-light when the room goes dark. 2. Press and hold the night-light switch on the remote control for 4 seconds to reset to normal mode.
Manual Cleaning nozzle mode	Automatic retracting of nozzle.	The nozzle will be automatically retracted 2 minutes after manual cleaning.	This is a normal occurrence.
	Press the manual cleaning nozzle button, the nozzle does not extend.	Debris on the seat, such as water droplets, wet paper, etc. will cause the sensor to falsely identify a user.	Remove the debris from the seat.

Maintenance Regulations:

1. In case of failure after normal use according to the instructions and precautions, it shall be repaired free of charge within the warranty period.
2. Please contact Fluidmaster Technical Services if you require maintenance due to failure during the warranty period and provide information on maintenance service card below.
3. Even within the warranty period, the following circumstances will be charged for maintenance:
 - Failure due to carelessness or negligent, and damage caused by any unauthorized maintenance or service provider;
 - Failure or damage caused by moving installation location;
 - Failure and damage caused by fire, earthquake, flood, lightning and other natural disasters, public hazards or abnormal voltages;
 - Failure or damage due to the use of a non-specified power source (voltage, frequency);
 - Failure or damage due to use beyond the general home use;
 - This maintenance service card cannot be provided;
 - The contents of seller, installation date and dealer seal on this maintenance service card are not filled in or the contents are modified without authorization.

4. This maintenance service card is only valid in US and Canada.

5. This maintenance service card will not be reissued, so please take good care of it.

6. Failure to operate in accordance with the terms and conditions, product damage, property damage and personal injury caused by improper construction, installation and use shall not be included in the company's free replacement and compensation.

With Regard to Services

Customer Rights:

Customer holds the right to repair free of charge in case of failure within **5 years** from the date of purchase;

However, if the damage is due to the customer's negligence, misuse or a natural disaster failure, even within the warranty period, it will also be charged for maintenance.

Please retain the following information.	
Product Model	
Manufacturing Number	
Customer Name	
Contact Number	
Detailed Address	
Seller	
Contact Number	
Date of Purchase	