

WELCOME TO DISH

# TV THAT'S TUNED IN TO YOU™



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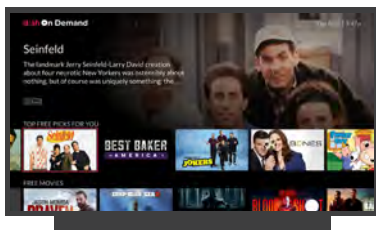
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# Top 10 Tips to Get Started With Your DISH Service

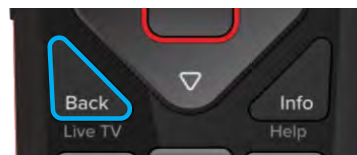
This guide contains everything you need to know about your new DISH service! If you're short on time, or if you just want a few basics, look to these tips to start watching TV immediately.

- 1 Make sure your receiver is connected to the internet so you can use the voice feature on your remote, and access On Demand and apps. To connect, tune to channel 300 and follow the onscreen prompts.



- 2 Press and hold the **Microphone** button on your remote and speak anything you want to watch, like a show, movie, sports team, or actor. Select your result to watch it now or record if it's airing in the future. You can also open apps or On Demand. See page 7 for more info.

- 3 Some remote buttons perform more than one action. Press **Back** once to go back one screen in any menu. Press and hold that button to exit back to live TV. See page 6 for more info.



- 4 Create shortcuts with the **Diamond** buttons on your remote. Press and hold a **Diamond** button and choose what you want to do with it, like record a show, go to On Demand, launch apps, and more!



**5** Customize your receiver to your personal preferences. Press **Home** twice on your remote, and then select the Settings tile. See page 24 for more info.

**6** Take full control of your DISH service by downloading the MyDISH app from the apple App Store or Google Play. Pay your bill, enroll in AutoPay, and more.



**7** If you lose the remote, just press the **Locate Remote** button on the front of your receiver. Your remote will beep to help you find it.



**8** If you see a black, blue, or snowy screen, you may be on the wrong input for watching TV. On your TV, press the **Input** or **Source** button until you see DISH programming.

**9** Resetting your receiver will often resolve any issues you may experience. To do this, press **Home** three times on your remote. Select Tools, and then the Reset option.



**10** If you ever need help, we're only a chat or call away. Contact us anytime online or by phone!

 [mydish.com/chat](https://mydish.com/chat)

 800-333-3474

# 1

## Your Remote

Your remote control makes it easy for you to watch, search, and record programming. Here's a quick overview of the basics to get you started.

### Voice Commands

Find what you're looking for by pressing and holding the **Microphone** button, speaking into the microphone, and then releasing the button. See voice-command examples on the next page.

Note: Your receiver must be connected to the Internet to use voice control. If needed, see page 26 for instructions.



Whenever you see this icon, press and hold **INFO/HELP** on your remote to access additional assistance on your TV.

### Key Buttons On Your Remote

#### Power

Turn your TV, DISH receiver, and other compatible devices on and off.

#### Home

Easily find shows, movies, and sports that are live, on your DVR, or On Demand—all in one place.

#### DVR

View your recorded shows and scheduled recordings. See page 12 for adding a DVR to a Wally.

#### Guide

See what's on now and what's coming up.

#### Options

Access additional options and features in the current menu.

#### Back

Jump back one screen at a time or press and hold to return to live TV.

#### Info

Press to get more information about a program. Hold to get quick tips and tricks in most menus.

#### Skip Backward

Jump back 10 seconds at a time or press and hold to rewind.

#### Pause/Play

Pause or resume live or On Demand content.

#### Skip Forward

Jump forward 30 seconds at a time or press and hold to fast-forward.

#### Recall

While watching TV, press to tune to channels you have watched recently.

#### Diamond Button

Press and hold this button to turn closed captioning on and off, launch apps, turn on picture and picture, and more.

#### Double-Diamond Button

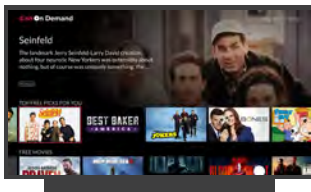
You can press and hold this button to personalize it, too!

## Integrated Search

### Just Speak Your Mind to Start Searching

By using voice control on your receiver, you can find what you want. Fast. And with the Google Assistant on your receiver, you can turn your TV into a smart entertainment center. Just press the **Microphone** button on your remote to activate voice control.

### Enjoy Entertainment



- Quickly open apps like The Weather Channel and On Demand  
*Examples:* "Go To On Demand" or "Go to On Demand"



- Change the channel by name or number.  
*Examples:* "Go to channel 140" or "Tune to ESPN"



- Find your programming by searching for an actor, genre, movie, show name, sports team, or year.  
*Examples:* "Fixer Upper," "Denver Broncos," or "Avengers"

### Get Answers

Ask a question, such as:

- "What's the weather like today?"
- "How's traffic to work?\*"
- "Find a nearby pizzeria"
- "How far is the moon?"

### Manage Daily Tasks\*

Get help organizing your life! You can:

- "Add bananas to my shopping list"
- "Add doctor's appointment to my calendar"
- "Dim the living room lights"
- "Lock the front door"
- "Set the thermostat to 72 degrees"

\*Your Google account must be linked to your receiver to use these types of commands. Just follow the onscreen prompts when you activate the Google Assistant to add this functionality.

To learn how to link your Google account and/or to see more voice commands, visit [mydish.com/support/googleassistant](http://mydish.com/support/googleassistant).

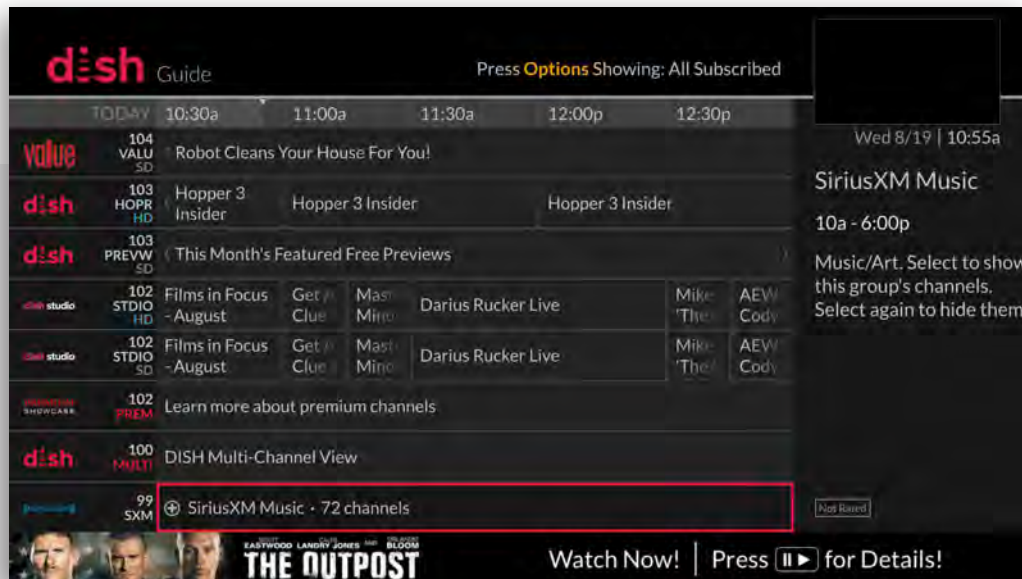
Google and YouTube are trademarks of Google LLC.

# 1

## Guide

### See What's On Right Now and What's Coming Up In the Next Nine Days

Your receiver's high-definition guide comes complete with full listings for all your channels.



### Access the Guide

- Press **Guide** on your remote control.
- Use **Channel up** and **Channel down** to navigate, or enter a channel number to go directly to that channel.

### Customize the Guide

When in the Guide, simply press **Options** on your remote to customize your Guide experience:

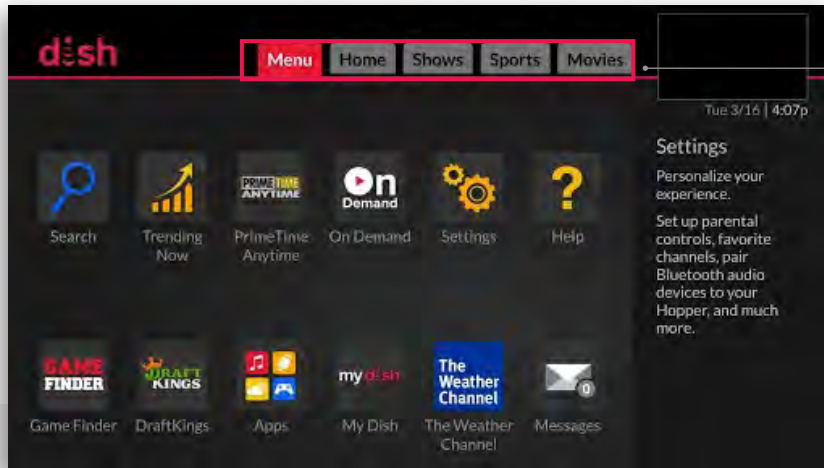
- **Create Favorite Channel Lists** – Every member of your family can create their list of favorite channels so only those channels appear when browsing in the Guide.
- **Only See Channels You Subscribe To** – Display all DISH channels or just the channels you subscribe to with the All Subscribe option.
- **Access Your Guide Settings** – With the Guide Settings option, you can make text larger, change the order networks are listed, hide adult channels, and more.



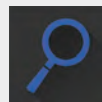
Get the lowdown on creating a Favorites list at [youtube.com/user/dish](https://youtube.com/user/dish)



## Menu

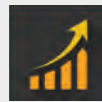


The top of the screen serves as your orientation guide. The gray tab shows what content category you are currently in. The middle of your screen is navigable space. Use your remote to highlight the feature you wish to access and press **Select**.



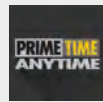
### Search

Quickly find what you're looking for. Search by movie title, TV show, or actor name.



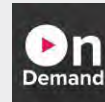
### Trending

See what everyone is watching locally and nationally, so you never miss another big event.



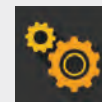
### PrimeTime Anytime\*

This exclusive feature lets you record every primetime show on ABC, CBS, FOX, and NBC.



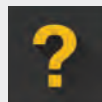
### On Demand

Select from thousands of movies and TV series, from new releases to free On Demand.



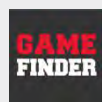
### Settings

Personalize your TV experience and get the most out of your receiver.



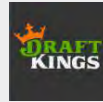
### Help

Watch helpful support videos and maximize your entertainment.



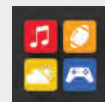
### GameFinder

Follow the most exciting games and get up-to-the-minute box scores.



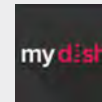
### DraftKings

Win cash prizes while watching the sports you love.



### Apps

Enjoy news, sports, and entertainment apps.



### MyDISH

Manage your DISH account, see recent pay-per-view and On Demand purchases, and more.

\* Not available on Wally or Hopper Duo

# Home

It's your starting point for quickly discovering what's on now and what's coming up next.

## Access the Home Screen

To access the Home screen, press **Home** on your remote.

## Content Tabs

Content tabs help you quickly find the programming you're searching for – from sports to shows and movies. Press **Skip Forward** or **Skip Back** on your remote to cycle between content tabs on any screen.

**dish** Menu Home Shows Sports Movies

Fri 8/28 | 8:46a

MY CHANNELS ON NOW

FOOD 110 KUSA 009-... GMSHW 1... KDVR 031-... DOGTV 285 COOH

MY RECORDINGS

See All PrimeTime ... Formula O... Formula O... Pitch Perfect On the Basi... Mr. R

Menu See

Food Paradise  
"BBQ Paradise 3"  
S1 · Ep1 · 7/22/14  
On Now · 8 - 9:00a  
Highlighting the best barbecue found in the U.S., including fall-off-the-bone beef ribs in Austin, smoky chicken in a tangy white sauce in St. Louis, and melt in-your-mouth smoke...

HD CC D TV-G

# TV YOU LOVE



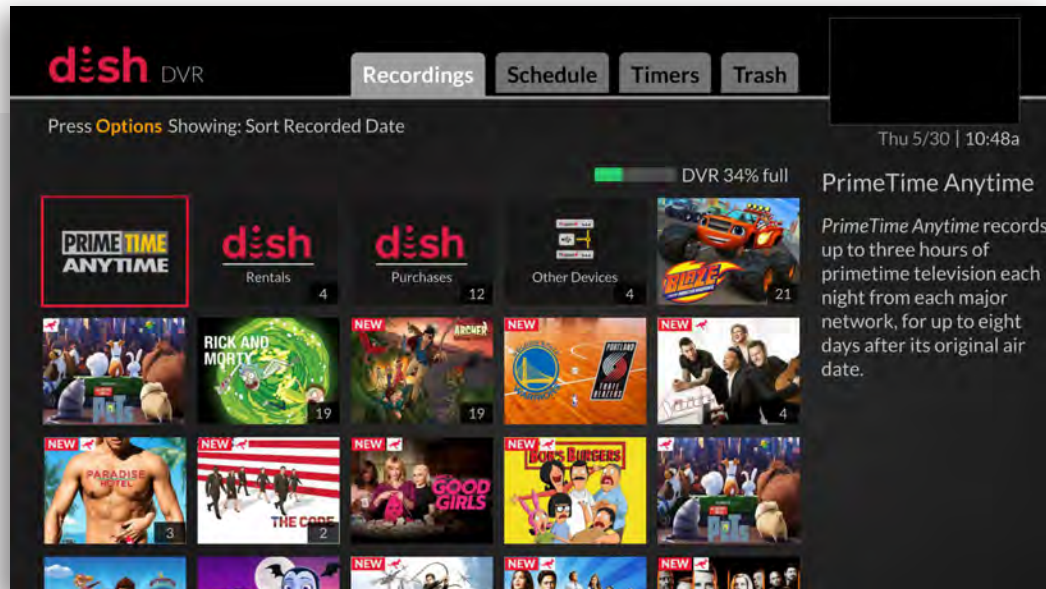
# 2

## Your DVR

### Store All of the Laughs, Touchdowns, and Explosions

Just press DVR on your remote to view your recordings.

*If you have a Wally, you need to purchase an external hard drive, connect it to your receiver, and call DISH at 800-333-3474 to enable the DVR feature for a one-time fee. Visit [mydish.com/ehd](http://mydish.com/ehd) for more information.*



### Recordings

View your entire library of recorded content.

### Schedule

See which programs are scheduled to record each day.

### Timers

See and manage your complete list of scheduled recordings.

### Trash

Access programs in the trash, then press the **Options** button to restore or delete them.



### QUICK TIP

To record:

- Press and hold the **Microphone** button and speak what you want to watch. Choose the desired result, and then record if available.
- From Live TV, press **Select** then choose **Record**.
- From the Guide, highlight the program you wish to record, press **Select** then **Record This**.



## Apps Available on DISH

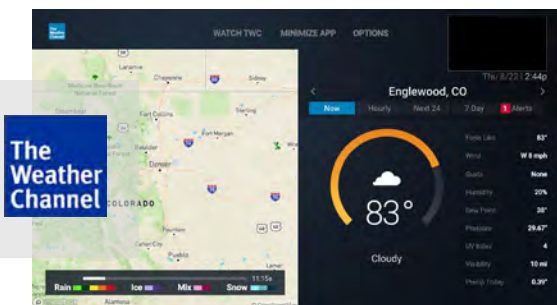
### Turn Any TV Into a Smart TV

Your receiver brings the best of the web to your TV. The Apps menu helps you find games, listen to music, and keep up with the latest in sports, news, and entertainment. You can even turn your TV into a smart TV with smart-home features, like connecting your Google Nest Hello Doorbell to your receiver.

To see all available apps, Press **Home** on your remote twice, and then select the Apps tile.

### Pandora

Enjoy free, personalized radio that plays music you'll love. Discover new music and enjoy old favorites!



### The Weather Channel

See weather forecasts, stories, and expert insights from the most trusted source in weather.



# 2



## Netflix

### No more switching inputs or juggling remotes.

Simply press **Home** on your remote, then scroll and select the Netflix app\*. Or visit **Channel 302** in the guide.

### Integrated search.

Search for Netflix movies and shows by pressing the **Microphone** button on your remote.

*\*Netflix streaming membership required. Not available on Hopper 1.*

## More Entertainment

Check out other favorite apps available on select receivers: YouTube and Prime Video on Hopper 3 and Hopper w/Sling.



Get the lowdown on apps available with DISH at [youtube.com/user/dish](https://youtube.com/user/dish)

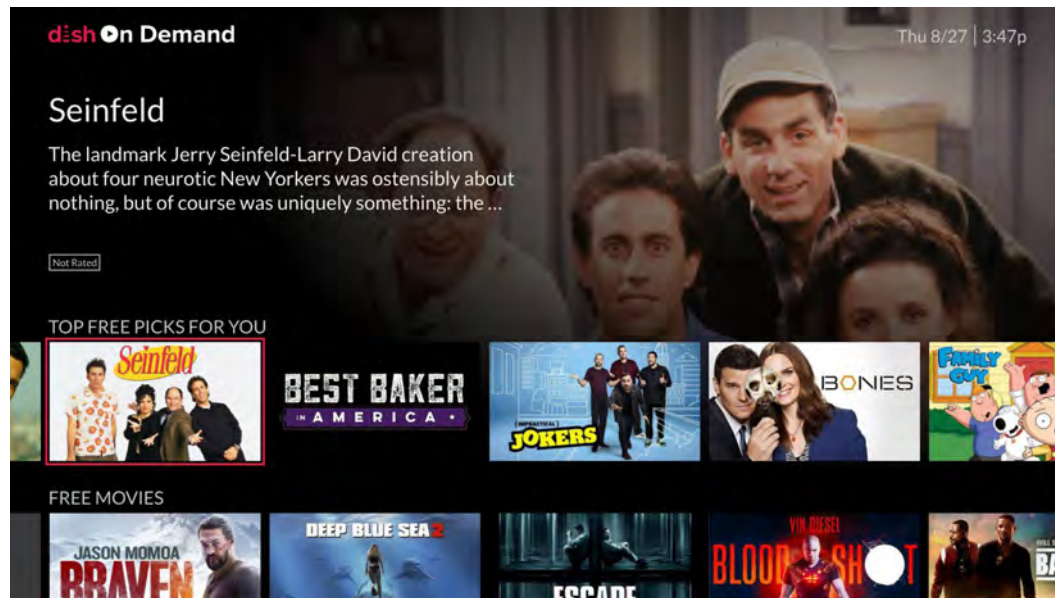


## On Demand

**Instantly watch your favorite shows and movies. Thousands of them!**

On Demand allows you to watch thousands of movie titles and TV series whenever you want. Your On Demand is sorted into shelves, which group content into convenient categories, such as Free Movies, Movies for Rent, Content For Kids, and more.

To access On Demand, go to channel 300, or press and hold the **Microphone** button and say "On Demand" into your Voice Remote.



### QUICK TIP

#### Watch Online

Visit [dishanywhere.com](http://dishanywhere.com) to stream content to your computer, tablet, or mobile device. Just click "Create Online ID" or enter your DISH Online ID and password to log in.

#### Download the App

Get the DISH Anywhere app for iOS, Android, or Kindle Fire HDX. To watch offline, simply transfer your DVR recordings to your device.

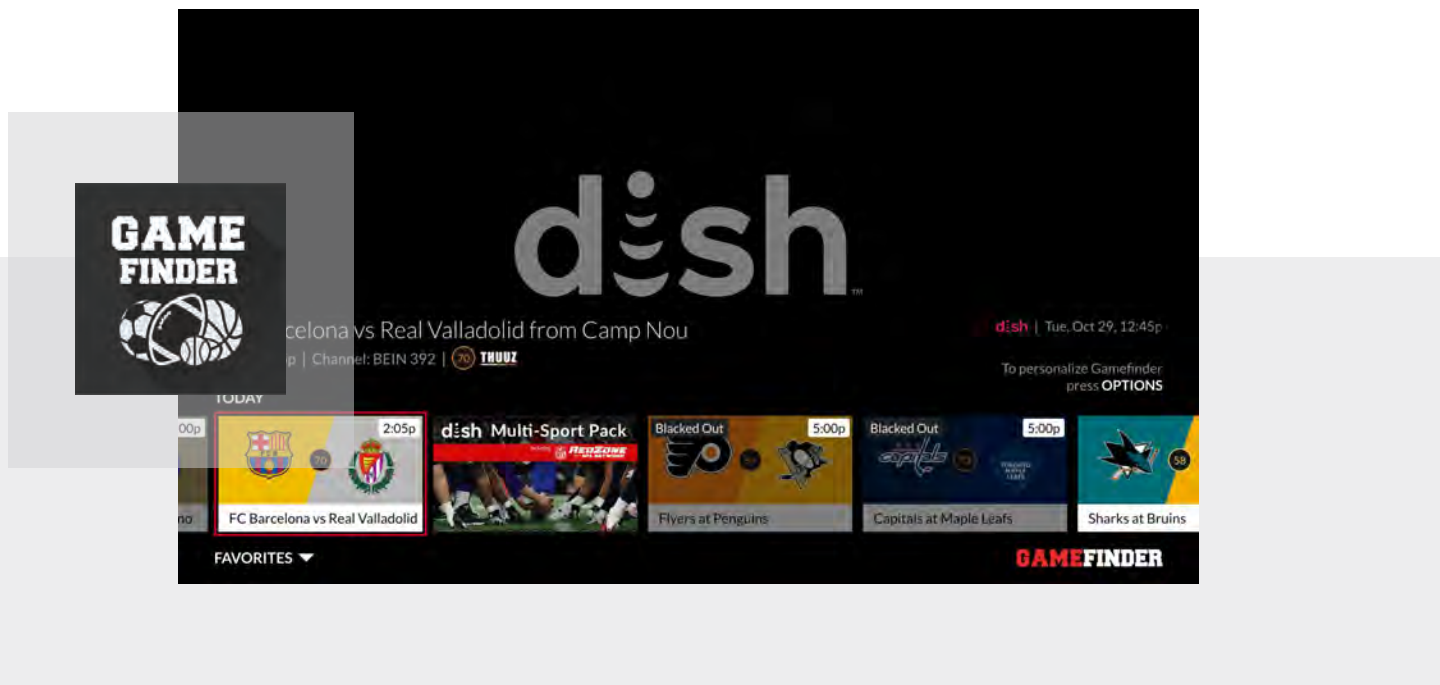


# 2

## Game Finder

### Watch sports like a pro!

DISH's sports discovery app aggregates scores across every network, making it easy to find the most exciting games on TV.



Customize your experience with the teams and sports that matter to you.

View the latest matchups and what channels they're on, and schedule recordings and reminders.

On game day, Thuuz ratings will alert you to the action, as games unfurl across the NFL, MLB, NBA, NHL, and college sports.

To load Game Finder, enter **Ch. 152** in the **Guide**, then select the **Game Finder** option.



Get the lowdown on Game Finder with DISH at [youtube.com/user/dish](https://youtube.com/user/dish)



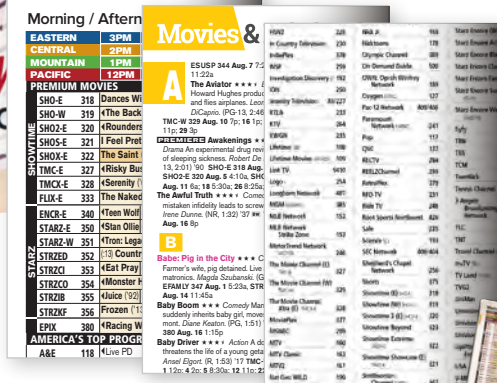
## OnDISH Magazine

Join the thousands of other DISH subscribers who can't live without their **ONDISH Magazine!**



**Every issue includes:**

- Exclusive **alerts on free previews** for networks you may want to try
- **How-to guides** to get the most out of your DISH service
- Special inside access and features on **what's new on TV**
- Easy-to-use **channel directories** organized both alphabetically and numerically



**GET 50% OFF**  
OnDISH Magazine plus a free magnifier sheet!

Just \$3.99 a month, conveniently added to your monthly bill.



### 3 Easy Ways to Add **OnDISH Magazine** & Get 50% Off

- Mail back the postage-paid card today (free gift with mail orders only)
- Call 800-333-3474
- Log in to your mydish.com account and select "My Programming," "Add-On," and then *OnDISH Magazine*

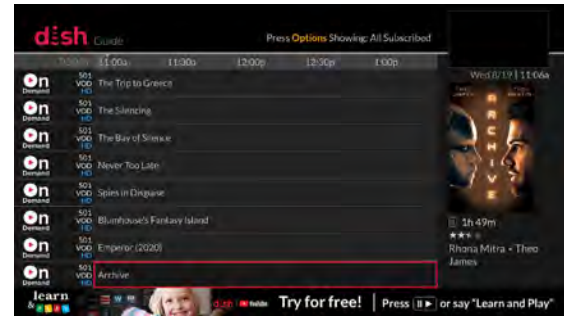
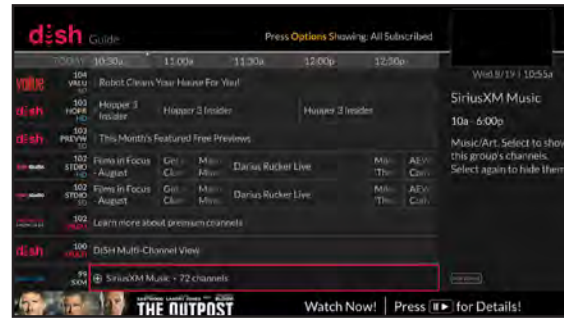
# 2

## Your Channels

### Channel Breakdown

**What do you want to watch?** Here's a quick reference to the channel categories in your guide so you can start browsing right away.

- 2 - 70 Locals
- 100's General Entertainment (Food Network, HGTV, ESPN, etc.)
- 200's News, Shopping
- 300's Movies
- 400's Sports/RSNs
- 500's On Demand



### Channel Lineup Cards


**Want more details?** See the channels that are included in your package with the cards on the following pages. Tear out your specific package and keep it close by for easy reference.

All programming is subject to change without notice. For the most up-to-date channel lineup cards, go to [mydish.com/programmingguides](http://mydish.com/programmingguides).


# America's Top 120 | 190 Channels

118	A&E <b>HD</b>
131	AMC <b>HD</b>
184	Animal Planet <b>HD</b>
167	AXS TV <b>HD</b>
823	BabyFirstTV <b>SAP</b>
73	BeautyIQ
359	Bounce
129	Bravo <b>HD</b>
245	BUZZR
9403	BYUtv
210	C-SPAN <b>SAP</b>
211	C-SPAN2
176	Cartoon Network (E) <b>SAP HD</b>
177	Cartoon Network (W)
884	CGTN-E
279	CGTN News
267	Christian Television Network
166	CMT <b>HD</b>
208	CNBC <b>HD</b>
200	CNN <b>SAP HD</b>
107	Comedy Central <b>HD</b>
289	Comet <b>HD</b>
253	Cozi TV
221	Craft
263	Daystar
278/95	DEAL
182	Discovery Channel <b>HD</b>
101	DISH Info (not available on Hopper) <b>SAP</b>
199	DISH scapes <sup>1</sup>
102	DISH Studio <b>HD</b>
172	Disney Channel (E) <b>SAP HD</b>
173	Disney Channel (W)
114	E! Entertainment Television <b>HD</b>
9411	Enlace
85	EPIC
140	ESPN <b>HD</b>
143	ESPN2 <b>HD</b>
142	ESPNEWS <b>HD</b>
141	ESPNU <b>HD</b>
144-145	ESPN Alternate
261	Eternal World Television Network
134	EVINE Live
82	Family Entertainment TV
243	FM
218	Folk TV
110	Food Network <b>HD</b>
206	FOX Business Network <b>HD</b>
205	FOX News Channel <b>HD</b>
150	Fox Sports 1 <b>HD</b>

9415	Free Speech TV
180	Freeform <b>HD</b>
164	Fuse <b>HD</b>
136	FX <b>SAP HD</b>
125	FXX <b>HD</b>
229	Gem Shopping Network
373	getTV
217	GRIT
202	Headline News <b>HD</b>
293	Heroes & Icons
112	HGTV <b>HD</b>
258	Hillsong Channel
120	History <b>HD</b>
843	HITN
103	Hopper Insider
74/287	HSN <b>HD</b>
226	HSN2
133	IFC <b>HD</b>
268	Impact Network
230	In Country Television
259	INSP
192	Investigation Discovery <b>HD</b>
250	ION <b>HD</b>
83/227	Jewelry Television
240	Justice Central
237	LAFF TV
108	Lifetime <b>SAP HD</b>
9410	Link TV
2-70	Local Channels (ABC, CBS, FOX, NBC)*
86/220	Mercury TV (MALL)
247	MeTV
246	Motortrend <b>HD ONLY</b>
209	MSNBC <b>HD</b>
160	MTV <b>HD</b>
161	MTV2
369	MTV Live <b>HD ONLY</b>
286	NASA
197	National Geographic <b>HD</b>
159	NBCSN <b>HD</b>
216	NewsMax
239	NewsNation <b>HD</b>
283	NEWSY <b>HD</b>
170	Nick/Nick at Nite (E) <b>SAP HD</b>
171	Nick/Nick at Nite (W)
241	Paramount Network <b>HD</b>
500	Pay-Per-View Guide
117	Pop <b>HD</b>
393	Pursuit
137/71	QVC <b>SAP HD</b>

255	QVC 2
284	RECTV
299	ReelzChannel <b>SAP HD</b>
94/223/277	Renew
248	Ride TV <b>HD</b>
280	Russia Today
225	Sale <b>SAP</b>
256	Shepherd's Chapel Network
88/274/882	ShopLC
99	Sirius XM 
6002-6096	Sirius XM (VIP Receiver)
257	SonLife Broadcasting Network <b>SAP</b>
291	Start TV
122	Syfy <b>HD</b>
260	TBN
139	TBS <b>SAP HD</b>
232	The Cowboy Channel <b>HD</b>
258	The Hillsong Channel
268	The Impact Network
9393	Three Angels Broadcasting Network
183	TLC <b>HD</b>
138	TNT <b>SAP HD</b>
196	Travel Channel <b>HD</b>
242	truTV <b>HD</b>
399	TV Games Network
398	TVG2
106	TV Land
105	USA <b>SAP HD</b>
162	VH1 <b>SAP HD</b>
265	Victory
214	Weather Channel <b>HD</b>
215	WeatherNation <b>HD</b>
128	Women's Entertainment <b>HD</b>
228/275	YouTV
191	Z Living <b>HD ONLY</b>

**Key:**

 = Available on all Hopper, Joey, & Wally receivers. Select the "+" icon to expand all channels.

**HD** = Channels broadcast in SD and HD unless noted as (**HD** only)

**SAP** = Second Audio Program (Spanish)

1 - Not available in Alaska, Hawaii, Puerto Rico, or the Virgin Islands.

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# America's Top 120 PLUS | 190+ Channels

118	A&E <b>HD</b>
<b>402</b>	<b>ACC Network <b>HD</b></b>
131	AMC <b>HD</b>
184	Animal Planet <b>HD</b>
167	AXS TV <b>HD</b>
823	BabyFirstTV <b>SAP</b>
73	BeautyIQ
<b>405/410</b>	<b>Big 10 Network <b>HD</b></b>
359	Bounce
129	Bravo <b>HD</b>
245	BUZZR
9403	BYUtv
210	C-SPAN <b>SAP</b>
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176	Cartoon Network (E) <b>SAP HD</b>
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112	HGTV <b>HD</b>
258	Hillsong Channel
120	History <b>HD</b>
843	HITN
103	Hopper Insider
74/287	HSN <b>HD</b>
226	HSN2
133	IFC <b>HD</b>
268	Impact Network
230	In Country Television
259	INSP
192	Investigation Discovery <b>HD</b>
250	ION
83/227	Jewelry Television
240	Justice Central
237	LAFF TV
108	Lifetime <b>SAP HD</b>
9410	Link TV
2-70	Local Channels (ABC, CBS, FOX, NBC)
<b>407</b>	<b>Longhorn Network<sup>2</sup> <b>HD</b></b>
86/220	Mercury TV (MALL)
247	MeTV
246	Motortrend <b>HD ONLY</b>
209	MSNBC <b>HD</b>
160	MTV <b>HD</b>
161	MTV2
369	MTV Live <b>HD ONLY</b>
286	NASA
197	National Geographic <b>HD</b>
159	NBCSN <b>HD</b>
216	NewsMax
283	NEWSY <b>HD</b>
<b>154</b>	<b>NFL Network <b>HD</b></b>
170	Nick/Nick at Nite (E) <b>SAP HD</b>
171	Nick/Nick at Nite (W)
<b>406</b>	<b>Pac-12 Network <b>HD</b></b>
<b>409</b>	<b>Pac-12 Network <b>HD</b></b>
241	Paramount Network
500	Pay-Per-View Guide
117	Pop <b>HD</b>
393	Pursuit
71/137	QVC <b>SAP HD</b>
255	QVC 2
284	RECTV

299	ReelzChannel <b>SAP HD</b>
94/223/277	Renew
248	Ride TV <b>HD</b>
280	Russia Today
225	Sale
<b>404</b>	<b>SEC Network <b>HD</b></b>
<b>408</b>	<b>SEC Network <b>HD</b></b>
256	Shepherd's Chapel Network
88/274/882	ShopLC
99	Sirius XM <b>HD</b>
6002-6096	Sirius XM (VIP Receiver)
257	SonLife Broadcasting Network <b>SAP</b>
291	Start TV
122	Syfy <b>HD</b>
260	TBN
139	TBS <b>SAP HD</b>
400	Tennis Channel <b>HD</b>
232	The Cowboy Channel <b>HD</b>
258	The Hillsong Channel
268	The Impact Network
9393	Three Angels Broadcasting Network
183	TLC <b>HD</b>
138	TNT <b>SAP HD</b>
196	Travel Channel <b>HD</b>
242	truTV <b>HD</b>
399	TV Games Network
398	TVG2
106	TV Land
105	USA <b>SAP HD</b>
162	VH1 <b>SAP HD</b>
265	Victory
214	Weather Channel <b>HD</b>
215	WeatherNation <b>HD</b>
128	Women's Entertainment
<b>394</b>	<b>World Fishing Network <b>HD</b></b>
228/275	YouTV
191	Z Living <b>HD ONLY</b>

**Key:**

**BOLD** - Channels are a new addition from America's Top 120

= Available on all Hopper, Joey, & Wally receivers. Select the "+" icon to expand all channels.

**HD** = Channels broadcast in SD and HD unless noted as (**HD** only)

**SAP** = Second Audio Program (Spanish)

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## America's Top 200 | 240+ Channels

118	A&E <b>HD</b>	219	FYI <b>HD</b>	255	QVC 2
402	ACC Network <b>HD</b>	273	Galavision <b>HD</b>	284	RECTV
131	AMC <b>HD</b>	116	Game Show Network <b>HD</b>	299	ReelzChannel <b>SAP HD</b>
184	Animal Planet <b>HD</b>	229	Gem Shopping Network	94/223/277	Renew
167	AXS TV <b>HD</b>	373	getTV	231	RFD-TV <b>HD</b>
135	BBC America <b>HD</b>	401	Golf Channel <b>HD</b>	248	Ride TV <b>HD</b>
73	BeautyIQ	217	GRIT <b>HD</b>	280	Russia Today
124	BET <b>HD</b>	185	Hallmark Channel <b>HD</b>	225	Sale
405/410	Big 10 Network <b>HD</b>	186	Hallmark Drama	193	Science <b>HD</b>
175	Boomerang <b>SAP</b>	187	Hallmark Movies & Mysteries <b>HD</b>	404	SEC Network <b>HD</b>
359	Bounce	202	Headline News <b>HD</b>	408	SEC Network <b>HD</b>
129	Bravo <b>HD</b>	293	Heroes & Icons	256	Shepherd's Chapel Network
245	BUZZR	112	HGTV <b>HD</b>	88/274/882	ShopLC
9403	BYUtv	258	Hillsong Channel	99	Sirius XM <b>HD</b>
210	C-SPAN <b>SAP</b>	120	History <b>HD</b>	6002-6096	Sirius XM (VIP Receiver)
211	C-SPAN2	843	HITN	257	SonLife Broadcasting Network <b>SAP</b>
176	Cartoon Network (E) <b>SAP HD</b>	202	HLN <b>HD</b>	126	Sundance TV <b>HD</b>
177	Cartoon Network (W)	103	Hopper Insider	291	Start TV
158	CBS Sports Network <b>HD</b>	74/287	HSN <b>HD</b>	122	Syfy <b>HD</b>
884	CGTN-E	226	HSN2	260	TBN
279	CGTN News	133	IFC <b>HD</b>	139	TBS <b>SAP HD</b>
267	Christian Television Network	268	Impact Network	132	TCM <b>SAP HD</b>
166	CMT <b>HD</b>	230	In Country Television	181	TeenNick
208	CNBC <b>HD</b>	259	INSP	400	Tennis Channel <b>HD</b>
200	CNN <b>SAP HD</b>	192	Investigation Discovery <b>HD</b>	232	The Cowboy Channel <b>HD</b>
107	Comedy Central <b>HD</b>	250	ION	258	The Hillsong Channel
289	Comet <b>HD</b>	83/227	Jewelry Television	268	The Impact Network
113	Cooking Channel <b>HD</b>	240	Justice Central	9393	Three Angels Broadcasting Network
253	Cozi TV	237	LAFF TV	183	TLC <b>HD</b>
221	Craft	108	Lifetime <b>SAP HD</b>	138	TNT <b>SAP HD</b>
263	Daystar	109	Lifetime Movie Network <b>HD</b>	196	Travel Channel <b>HD</b>
278/95	DEAL	9410	Link TV	242	truTV <b>HD</b>
182	Discovery Channel <b>HD</b>	2-70	Local Channels (ABC, CBS, FOX, NBC)	856	TUDN <b>SAP HD</b>
179	Discovery Family <b>HD</b>	407	Longhorn Network <sup>2</sup> <b>HD</b>	399	TV Games Network
101	DISH Info (not available on Hopper) <b>SAP</b>	86/220	Mercury TV (MALL)	398	TVG2
199	DISH scapes <sup>1</sup>	247	MeTV	106	TV Land
102	DISH Studio <b>HD</b>	152/478	MLB Network <b>HD</b>	271	UniMas
172	Disney Channel (E) <b>SAP HD</b>	246	Motortrend <b>HD ONLY</b>	270/827	Univision East <b>HD</b>
173	Disney Channel (W)	209	MSNBC <b>HD</b>	828	Univision West
168	Disney Junior	160	MTV <b>HD</b>	188	Uplifting Entertainment
174	Disney XD <b>SAP</b>	161	MTV2	105	USA <b>SAP HD</b>
111	DIY <b>HD</b>	369	MTV Live <b>HD ONLY</b>	162	VH1 <b>SAP HD</b>
114	E! Entertainment Television <b>HD</b>	286	NASA	121	Vice <b>HD</b>
9411	Enlace	190	Nat Geo WILD <b>HD</b>	265	Victory
85	EPIC	197	National Geographic <b>HD</b>	214	Weather Channel <b>HD</b>
140	ESPN <b>HD</b>	156	NBA TV <b>SAP HD</b>	215	WeatherNation <b>HD</b>
143	ESPN2 <b>HD</b>	159	NBCSN <b>HD</b>	128	Women's Entertainment <b>HD</b>
142	ESPNEWS <b>HD</b>	216	NewsMax	228/275	YouTV
141	ESPNU <b>HD</b>	239	NewsNation <b>HD</b>	191	Z Living <b>HD ONLY</b>
144-145	ESPN Alternate	283	NEWSY <b>HD</b>		
852	Estrella TV	154	NFL Network <b>HD</b>		
261	Eternal World Television Network	157	NHL Network <b>HD</b>		
134	EVINE Live	169	Nick Jr.		
82	Family Entertainment TV	170	Nick/Nick at Nite (E) <b>SAP HD</b>		
243	FM	171	Nick/Nick at Nite (W)		
218	Folk TV	389	Olympic Channel		
110	Food Network <b>HD</b>	396	Outdoor Channel <b>HD</b>		
206	FOX Business Network <b>HD</b>	189	OWN <b>HD</b>		
205	FOX News Channel <b>HD</b>	127	Oxygen		
150	Fox Sports 1 <b>HD</b>	406	Pac-12 Network <b>HD</b>		
149	Fox Sports 2 <b>HD</b>	409	Pac-12 Network <b>HD</b>		
9415	Free Speech TV	241	Paramount Network		
180	Freeform <b>HD</b>	500	Pay-Per-View Guide		
164	Fuse <b>HD</b>	117	Pop <b>HD</b>		
136	FX <b>SAP HD</b>	393	Pursuit		
125	FXX <b>HD</b>	71/137	QVC <b>SAP HD</b>		

**Key:**

**BOLD** - Channels are a new addition from

America's Top 120+

= Available on all Hopper, Joey, & Wally

receivers. Select the "+" icon to expand all channels.

**HD** = Channels broadcast in SD and HD unless noted as (

**HD** only)

**SAP** = Second Audio Program (Spanish)

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# America's Top 250 | 290+ Channels

118	A&E <b>HD</b>
402	ACC Network <b>HD</b>
131	AMC <b>HD</b>
195	American Heroes Channel <b>HD</b>
184	Animal Planet <b>HD</b>
167	AXS TV <b>HD</b>
823	BabyFirstTV <b>SAP</b>
135	BBC America <b>HD</b>
73	BeautyIQ
392/781	beIN Sports <b>SAP HD</b>
860	beIN Sports en Español <b>SAP HD</b>
124	BET <b>HD</b>
251	BET Her <b>HD ONLY</b>
405/410	Big 10 Network <b>HD</b>
203	Bloomberg Television <b>HD</b>
175	Boomerang <b>SAP</b>
359	Bounce
129	Bravo <b>HD</b>
245	BUZZR
9403	BYUtv
210	C-SPAN <b>SAP</b>
211	C-SPAN2
176	Cartoon Network (E) <b>SAP HD</b>
177	Cartoon Network (W)
158	CBS Sports Network <b>HD</b>
884	CGTN-E
279	CGTN News
267	Christian Television Network
166	CMT <b>HD</b>
208	CNBC <b>HD</b>
200	CNN <b>SAP HD</b>
107	Comedy Central <b>HD</b>
289	Comet <b>HD</b>
113	Cooking Channel <b>HD</b>
253	Cozi TV
221	Craft
263	Daystar
278/95	DEAL
194	Destination America <b>HD</b>
182	Discovery Channel <b>HD</b>
179	Discovery Family <b>HD</b>
101	DISH Info (not available on Hopper) <b>SAP</b>
199	DISH scapes <sup>1</sup>
102	DISH Studio <b>HD</b>
172	Disney Channel (E) <b>SAP HD</b>
173	Disney Channel (W)
168	Disney Junior
174	Disney XD <b>SAP</b>
111	DIY <b>HD</b>
114	E! Entertainment Television <b>HD</b>
9411	Enlace
85	EPIC
292	EPIX Drive-In
140	ESPN <b>HD</b>
143	ESPN2 <b>HD</b>
142	ESPNEWS <b>HD</b>
141	ESPNU <b>HD</b>
144-145	ESPN Alternate
852	Estrella TV
261	Eternal World Television Network
134	EVINE Live
82	Family Entertainment TV
243	FM
218	Folk TV
110	Food Network <b>HD</b>
206	FOX Business Network <b>HD</b>
205	FOX News Channel <b>HD</b>
150	Fox Sports 1 <b>HD</b>
149	Fox Sports 2 <b>HD</b>
9415	Free Speech TV
180	Freeform <b>HD</b>
164	Fuse <b>HD</b>
136	FX <b>SAP HD</b>
384	FXM <b>HD</b>
125	FXX <b>HD</b>

119	FYI <b>HD</b>
273	Galavision <b>HD</b>
116	Game Show Network <b>HD</b>
229	Gem Shopping Network
373	getTV
401	Golf Channel <b>HD</b>
165	Great American Country <b>HD</b>
217	GRIT <b>HD</b>
185	Hallmark Channel <b>HD</b>
186	Hallmark Drama
187	Hallmark Movies & Mysteries <b>HD</b>
202	Headline News <b>HD</b>
293	Heroes & Icons
112	HGTV <b>HD</b>
258	Hillsong Channel
120	History <b>HD</b>
843	HITN
103	Hopper Insider
74/287	HSN <b>HD</b>
226	HSN2
133	IFC <b>HD</b>
230	In Country Television
259	INSP
192	Investigation Discovery <b>HD</b>
250	ION
83/227	Jewelry Television
240	Justice Central
237	LAFF TV
108	Lifetime <b>SAP HD</b>
109	Lifetime Movie Network <b>HD</b>
9410	Link TV
2-70	Local Channels (ABC, CBS, FOX, NBC)
254	Logo <b>HD ONLY</b>
407	Longhorn Network <sup>2</sup> <b>HD</b>
86/220	Mercury TV (MALL)
247	MeTV
152/478	MLB Network <b>HD</b>
246	Motortrend <b>HD ONLY</b>
377	MoviePlex
209	MSNBC <b>HD</b>
160	MTV <b>HD</b>
161	MTV2
163	MTV Classic
369	MTV Live <b>HD ONLY</b>
286	NASA
190	Nat Geo WILD <b>HD</b>
186	National Geographic <b>HD</b>
156	NBA TV <b>SAP HD</b>
838	NBC Universo <b>HD</b>
159	NBCSN <b>HD</b>
216	NewsMax
239	NewsNation <b>HD</b>
283	NEWSY <b>HD</b>
154	NFL Network <b>HD</b>
157	NHL Network <b>HD</b>
170	Nick/Nick at Nite (E) <b>SAP HD</b>
171	Nick/Nick at Nite (W)
169	Nick Jr.
178	Nicktoons
389	Olympic Channel
396	Outdoor Channel <b>HD</b>
189	OWN <b>HD</b>
127	Oxygen
406	Pac-12 Network <b>HD</b>
409	Pac-12 Network <b>HD</b>
241	Paramount Network <b>HD</b>
500	Pay-Per-View Guide
117	Pop <b>HD</b>
393	Pursuit
71/137	QVC <b>SAP HD</b>
255	QVC 2
284	RECTV
299	ReelzChannel <b>SAP HD</b>
94/223/277	Renew

231	RFD-TV <b>HD</b>
248	Ride TV <b>HD</b>
280	Russia Today
225	Sale <b>SAP</b>
193	Science <b>HD</b>
404	SEC Network <b>HD</b>
408	SEC Network <b>HD</b>
256	Shepherd's Chapel Network
88/274/882	ShopLC
99	Sirius XM <b>HD</b>
6002-6096	Sirius XM (ViP Receiver)
367	Smithsonian Channel <b>HD</b>
257	SonLife Broadcasting Network <b>SAP</b>
395	Sportsman Channel <b>HD</b>
291	Start TV
341	STARZ Encore (W) <b>SAP HD</b>
343	STARZ Encore Action <b>SAP</b>
345	STARZ Encore Black
346	STARZ Encore Classic
347	STARZ Encore Family
344	STARZ Encore Suspense <b>HD</b>
342	STARZ Encore Westerns <b>HD</b>
126	Sundance TV <b>HD</b>
122	Syfy <b>HD</b>
260	TBN
139	TBS <b>SAP HD</b>
132	TCM <b>SAP HD</b>
181	TeenNick
400	Tennis Channel <b>HD</b>
232	The Cowboy Channel
258	The Hillsong Channel
268	The Impact Network
329	The Movie Channel (W) <b>SAP</b>
330	The Movie Channel Xtra
9393	Three Angels Broadcasting Network
183	TLC <b>HD</b>
138	TNT <b>SAP HD</b>
196	Travel Channel <b>HD</b>
242	truTV <b>HD</b>
856	TUDN <b>SAP HD</b>
399	TV Games Network
398	TVG2
106	TV Land
271	UniMas <b>HD</b>
270/827	Univision East <b>HD</b>
828	Univision West
188	Uplifting Entertainment
105	USA <b>SAP HD</b>
162	VH1 <b>HD</b>
121	Vice <b>HD</b>
265	Victory
214	Weather Channel <b>HD</b>
215	WeatherNation <b>HD</b>
128	Women's Entertainment <b>HD</b>
228/275	YouTV
191	Z Living <b>HD ONLY</b>

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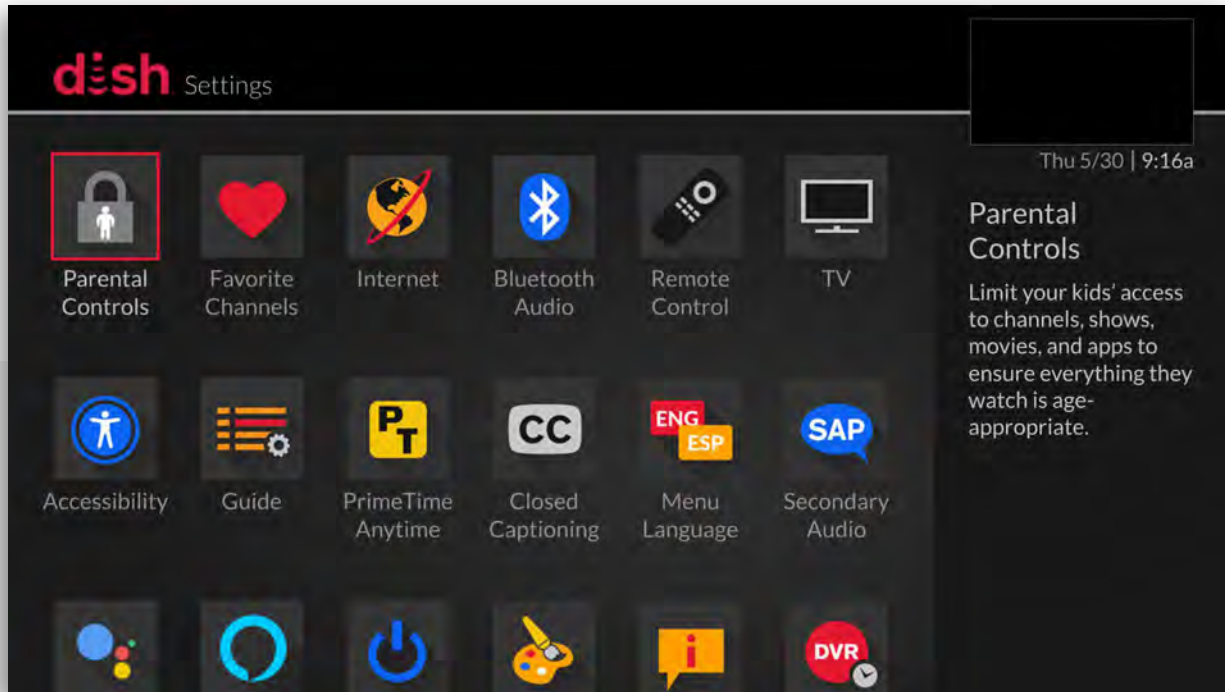
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# PERSONALIZATION & ACCOUNT



# 3

## Settings



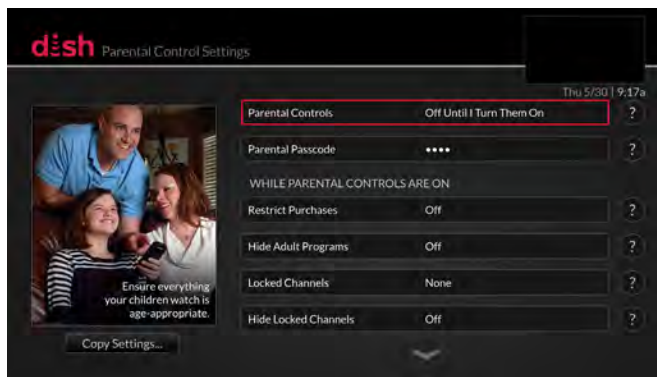
Here's a deeper dive into your settings, where, just like a smartphone, you can customize your receiver according to your personal preferences. To access Settings, press **Home** twice on your remote and select the Settings tile.






### Parental Controls

Your receiver gives you all sorts of options when it comes to establishing control over what programming and channels are accessible to everyone in your home.



### QUICK TIP

Anytime you see a  you can select it to see additional information about that feature.

### Setting Up Parental Controls

- 1 Press **Home** twice on your remote and select Settings, then Parental Controls.
- 2 Select your desired restrictions from the options on screen.
- 3 Before you can add restrictions, you will need to create a four-digit passcode. While parental controls are on, this passcode must be entered whenever you wish to access restricted video content, channels, or apps.

### Here are some of the things you can customize:

- Restrict purchases
- Hide adult programs
- Lock specific channels
- Hide locked channels from your guide
- Restrict TV or movie ratings
- Require your parental passcode to access any app



Get the lowdown on Parental Controls with DISH at [youtube.com/user/dish](https://www.youtube.com/user/dish)

# 3



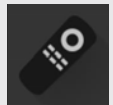
## Internet Connectivity

**Connect to the Internet to Maximize Your Entertainment.** Simply connect your receiver to the internet to enjoy all of its features, like using voice commands and accessing On Demand and apps. You can use any internet provider, too. And don't worry—your connections are secure; no private information is transmitted.

### How to Get Connected

The easiest way to get started is by plugging in an Ethernet cord to the back of your receiver. Don't have one close by? That's fine; you can connect using your home's Wi-Fi connection.

Press **Home** twice on your remote, then select **Settings > Internet > Wireless Setup**. It usually takes less than a minute. To learn more and get step-by-step instructions to connect, visit [mydish.com/wifisetup](http://mydish.com/wifisetup).



## Remote Control

If you get a new TV, or if your current remote isn't controlling functions like volume, this is where you can re-pair your remote. You can also choose to pair your remote to another entertainment device, such as your Blu-ray player or stereo system.

Press **Home** twice on your remote, then select **Settings > Remote Control > TV or Auxiliary Device > Pairing Wizard**.



Get the lowdown on connecting your receiver to the internet or pairing your remote at [youtube.com/user/dish](http://youtube.com/user/dish)

## MyDISH.com and the MyDISH App

MyDISH is the fast, easy way to manage your DISH account and services. **It's just one of the many conveniences designed to help you enjoy TV more than ever.**



### Pay Your Bill

- Make a payment
- Manage AutoPay and eBill
- View previous statements and payment history



### Order Entertainment

- Browse pay-per-view and On Demand selections
- Order movies, sports, events, adult entertainment, and more



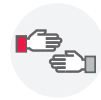
### Take Control of Appointments

- Schedule DISH appointments
- View your technician's profile and photo; track their location and estimated time of arrival



### Update Your Preferences

- Edit payment options, contact information, security settings, and other important account information



### Refer a Friend

- Refer a friend and take your pick of amazing rewards
- The more friends you refer, the more rewards you get!



### Get Quick Support

- Troubleshoot and resolve equipment issues faster

### How to Add Programming

Want more channels? No problem! Customize your programming in three simple steps:

- Log in to mydish.com and select **My Programming**
- Select **Change Programming** to customize your channel lineup
- Select **View Proposed Changes** to calculate your new monthly cost



Get the lowdown on the MyDISH App  
at [youtube.com/user/dish](https://youtube.com/user/dish)

## Contact Us

### Info/Help Button

Access helpful information on any screen by pressing and holding the **Info/Help** button on your remote.

### Help App

Learn more about your receiver or get troubleshooting support with our collection of support videos. Press the **Home** button twice, and then select the Help tile.

### Customer Support

- [mydish.com/support](http://mydish.com/support)
- [mydish.com/chat](http://mydish.com/chat)
- Apple Business Chat
- **800-333-3474**

### OnDISH Magazine

To subscribe, visit [mydish.com/programmingguides](http://mydish.com/programmingguides)



All information and programming featured in the guide is subject to change. Visit [mydish.com](http://mydish.com) for the most up-to-date version.

DN015336

## Regulatory Compliance Information

Do not install this product where the temperature may exceed 113F such as an enclosed entertainment center.

The AC-DC power supply and cord shall remain readily operable so that the product can be easily disconnected from AC power.

The AC-DC power is still connected to AC power whenever the power supply is plugged into a live power outlet even if the product LEDs indicate it is off.

Use of a surge protector is recommended.

Do not expose remote control batteries to excessive heat or fire.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This device must be installed at least 20cm (~8 inches) from typical person locations per FCC RF exposure guidelines.

Do not make any modifications to this device, doing so may void your authority to operate it.

NOTE: This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## REG. M/N: D25, D35 and D45

Responsible Party US Contact Information:

Dish Technologies LLC

9601 S Meridian Blvd

Englewood, CO 80112

[www.dish.com](http://www.dish.com)



**WARNING**  
Cancer and Reproductive Harm  
[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)