

**3Com Palm Computing, Inc.
Hardware Test and Integration**

03/08/99

3Com Corporation
Palm Computing, Inc.
5400 Bay Front Plaza
P.O. Box 58007
Santa Clara, California
95052-8007
Telephone: (408) 326-9000

Project Palm VII

Subject: Serviceability

Palm distribution:

Outside distribution: Rod Munro of Spectrum Technologies, and the FCC.

To whom it may concern:

No technical service manual is provided to the end user since the Palm VII product contains no field serviceable components. 3Com Palm Computing's service policy for this product is to have the customer return the unit for repair or replacement to the following address:

Decision One
3423 A South Park Place
Grove City, Ohio, 43123



A handwritten signature in black ink, appearing to read "Kam Oza", is written over the page.

Thanks, Kam Oza
(w) 408-326-9230
(f) 408-326-7472

Strathmore
WRITING 25% COTTON