



11 Mbps Wireless LAN Outdoor Bridge Solution

3CRWEASY96A

Complete building-to-building outdoor wireless LAN kit

<http://www.3com.com/>
<http://support.3com.com/registration/frontpg.pl/>

Published October, 2002
Document Version 1.0.1

3Com Corporation
5400 Bayfront Plaza
Santa Clara, California
95052-8145

Copyright © 2002 3Com Corporation. All rights reserved. No part of this documentation may be reproduced in any form or by any means or used to make any derivative work (such as translation, transformation, or adaptation) without written permission from 3Com Corporation.

3Com Corporation reserves the right to revise this documentation and to make changes in content from time to time without obligation on the part of 3Com Corporation to provide notification of such revision or change.

3Com Corporation provides this documentation without warranty, term, or condition of any kind, either implied or expressed, including, but not limited to, the implied warranties, terms or conditions of merchantability, satisfactory quality, and fitness for a particular purpose. 3Com may make improvements or changes in the product(s) and/or the program(s) described in this documentation at any time.

If there is any software on removable media described in this documentation, it is furnished under a license agreement included with the product as a separate document, in the hard copy documentation, or on the removable media in a directory file named LICENSE.TXT or !LICENSE.TXT. If you are unable to locate a copy, please contact 3Com and a copy will be provided to you.

UNITED STATES GOVERNMENT LEGEND

If you are a United States government agency, then this documentation and the software described herein are provided to you subject to the following:

All technical data and computer software are commercial in nature and developed solely at private expense. Software is delivered as "Commercial Computer Software" as defined in DFARS 252.227-7014 (June 1995) or as a "commercial item" as defined in FAR 2.101(a) and as such is provided with only such rights as are provided in 3Com's standard commercial license for the Software. Technical data is provided with limited rights only as provided in DFAR 252.227-7015 (Nov 1995) or FAR 52.227-14 (June 1987), whichever is applicable. You agree not to remove or deface any portion of any legend provided on any licensed program or documentation contained in, or delivered to you in conjunction with, this User Guide.

Unless otherwise indicated, 3Com registered trademarks are registered in the United States and may or may not be registered in other countries.

3Com and SuperStack are registered trademarks of 3Com Corporation. Wi-Fi is a trademark of the Wireless Ethernet Compatibility Alliance.

All other company and product names may be trademarks of the respective companies with which they are associated.

EXPORT RESTRICTIONS: This product contains Encryption and may require US and/or Local Government authorization prior to export or import to another country.

Contents

Introduction

Product Overview	7
Point-to-Point Topology	7
Point-to-Multipoint Topology	8
Basic Operating Modes	9

Planning the Installation

Installation Guidelines	10
Proper Grounding	11
Alignment	11
Polarization	11
Thermal Conditions	12
Restrictions on Antenna Use	12
Administration Requirements	13

Installing the Bridge

Mounting the Bridge to a Mast	14
Connecting the Bridge to the LAN	15
Installing Software Utilities	16
Establishing Wireless Association	17

Configuring the Bridge

Using the Device Manager	18
Launching a Wireless Device Configuration	18
Using the Pre-IP Configuration Wizard	20
Saving Configuration Changes	20
Changing System Properties	21
Setting IP Network Properties	22
Setting up Protocol and Port Filtering	23

Setting Wireless Network Properties	24
Setting Advanced Performance Properties	26
Setting up an Ad Hoc Network	27
Setting up an Access Point Infrastructure Network	28
Changing Security Settings	29
No Security (Open System)	30
40-bit Shared Key (Wi-Fi)	30
128-bit Shared Key	31
128-bit Dynamic Security Link	31
Setting up the Wireless Network Login	31
Resetting the Bridge	32
Restoring a Bridge to Factory Defaults	32
Upgrading the System	32
Changing the Administration Password	33
Backing up a Configuration	33
Restoring a Configuration	34
Viewing the Client List	34
Resetting Statistics Listings	35
Clearing the Client List	35
Viewing Connection Status	35
Viewing the System Summary	35
Interoperating with Third-Party Equipment	35

Troubleshooting

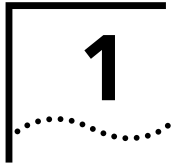
Diagnosing Problems	36
Disconnecting the Bridge	38
Uninstalling Software and Documentation	38
Upgrading Bridge Firmware	38

Technical Support

Online Technical Services	39
Support from Your Network Supplier	40
Support from 3Com	40
Returning Products for Repair	42

Regulatory Compliance Information

Index



INTRODUCTION

PRODUCT OVERVIEW

The 3Com 11 Mbps Wireless LAN Outdoor Bridge Solution is a complete building-to-building outdoor wireless LAN kit that eliminates the need to evaluate, purchase and assemble separate components. The convenient package includes the 3Com 11 Mbps Wireless LAN Building-to-Building Bridge with an integrated high-power directional antenna and **power-over-Ethernet cable** in a durable, weatherproof enclosure—everything you need for an easy-to-manage building-to-building wireless LAN solution.

This all-in-one wireless LAN solution delivers three to four times the bandwidth of T1 links, with significantly lower operational costs. The wireless bridge lets you connect cross-campus buildings, or portable or temporary classrooms, at distances up to 16 kilometers (10 miles). The building-to-building bridge interoperates seamlessly with other Wi-Fi certified access points in large multi-vendor environments.

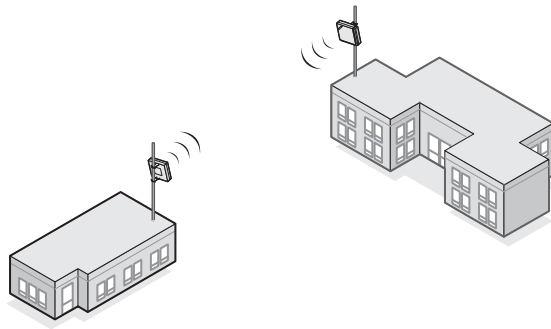
The 3Com bridge can be used in two types of wireless network topologies:

- Point-to-point
- Point-to-multipoint

This guide explains these network topologies and their components, and explains how to install, configure, and administer the 3Com bridge.

POINT-TO-POINT TOPOLOGY

Point-to-point topology is the simplest way to use the 3Com bridge, and it offers the highest performance level. Two 3Com outdoor bridges form a direct wireless association between the wired LANs in two remote buildings. See the following diagram of the point-to-point topology.

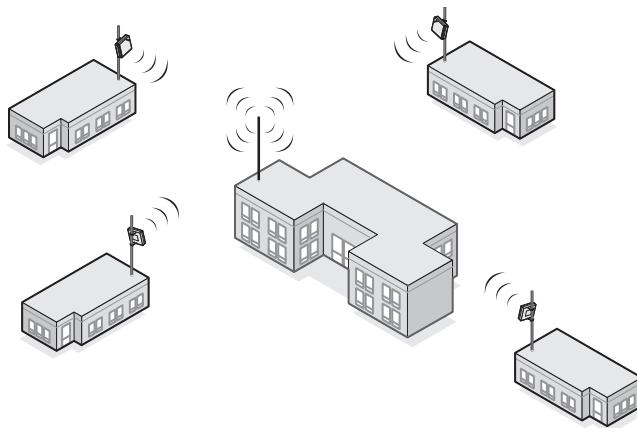


POINT-TO-MULTIPOINT TOPOLOGY

Point-to-multipoint topology allows communication among three or more buildings. In one building, an access point equipped with an omnidirectional antenna provides wireless association among the wired LANs in several other buildings with 3Com outdoor bridges installed.

If a 3Com 11 Mbps Wireless LAN Access Point 8000 is used, this topology can connect wired LANs over distances up to 16 kilometers (10 miles).

i **NOTE:** *If an access point from another Wi-Fi compliant manufacturer is used, the WLAN can extend up to 3 kilometers (2 miles).*



BASIC OPERATING MODES

Two operating modes relate to the basic WLAN topologies:

- **Ad hoc mode.** This is the basis for point-to-point topology. Operating in ad hoc mode, two outdoor bridges can associate without an access point, allowing the LANs to which they are connected to communicate.
- **Access Point (Infrastructure) mode.** This is the basis for point-to-multipoint topology. Operating in access point mode, multiple 3Com outdoor bridges act as clients to an Access Point 8000 or a Wi-Fi compliant access point from another manufacturer.

2

PLANNING THE INSTALLATION

The following items are required for installation:

- For a point-to-point configuration, two 3Com outdoor bridges.
- For a point-to-multipoint configuration, one 3Com 11Mbps Wireless LAN Access Point 8000 (or other Wi-Fi compliant access point) with an omnidirectional antenna for one building, and one 3Com outdoor bridge for each other building.
- Mounting hardware (supplied with each bridge)
- Properly grounded outdoor mast or wall mount
- Lightning arrestor properly grounded at each building in the topology.
- 3Com Integrated Power-over-Ethernet power supply.
If your LAN equipment complies with the IEEE 802.3af power-over-Ethernet standard, you can connect directly to the equipment, and the power supply is not needed.
- Outdoor rated category 5 Ethernet cable (such as 3CWE487)
The cable must be long enough to reach the power-over-Ethernet LAN port.
If you use the power supply, you need an additional length of Ethernet cable to connect the bridge to the LAN.

INSTALLATION GUIDELINES

i **NOTE:** Only professional network personnel should install the bridge, cables, and antennas. The importance of this is paramount, for the sake of compliance with FCC and other regulatory issues, as well as for the safety of people and equipment.


The 11 Mbps Wireless LAN Outdoor Bridge Solution is housed in a durable, watherproof enclosure and is specifically designed for outdoor use in most climates. Optimal performance can be maintained at outdoor temperature ranges from -20° C to 50° C (-4° F to 122° F). It is extremely important that the unit not be

mounted in any area where it could be vulnerable to extreme or hazardous conditions of any kind.

PROPER GROUNDING

To ensure the physical safety of anyone near the bridge and to prevent damage to the unit, follow the building codes for antenna installations in your area. Make certain that bridges and masts are appropriately grounded to prevent injury or damage from lightning strikes.

A lightning arrester, properly grounded and installed at each building in the topology, will protect networking equipment in the building, as well as the people working there, from lightning-induced surges that travel on Ethernet cables.

 **CAUTION:** *A lightning arrester will not prevent damage from direct lightning strikes. This is why it is extremely important to ensure that the bridge is installed at least 1 meter (3 feet) below the top of the mast.*

ALIGNMENT

Position each bridge so that they are aimed at each other wherever possible. While maintaining a direct line of sight between antennas helps to ensure a strong signal, it is *not strictly necessary*, nor is it always possible. Conditions such as long distances, mountainous regions, and architectural barriers will make a direct line of sight nearly impossible to achieve.

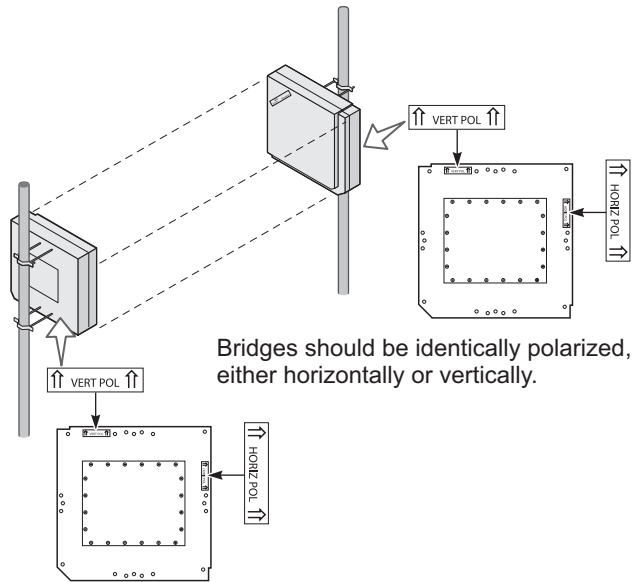
In a campus setting, where buildings are short distances apart, and especially in a point-to-point configuration, align each unit to point at the antenna with which it will communicate. If you place two units at different heights, tilt them up or down toward each other for optimal signal strength.

POLARIZATION

Polarization is a physical phenomenon of radio signal propagation. In general, any two antennas that are to communicate with each other must be set for the same horizontal or vertical polarization. If polarization on both antennas does not match—a situation called *cross-polarization*—the link will either work poorly or not at all. Follow these polarization guidelines:

- Vertical polarization is required for point-to-multipoint configuration and is preferred for point-to-point configuration.

- For point-to-multipoint configurations, the omnidirectional antenna connected to the access point should be vertically aligned in relation to the ground.
- Unidirectional antennas that link with omnidirectional antennas should always be oriented for vertical polarization.



THERMAL CONDITIONS

As mentioned in a previous section, optimal performance is maintained at temperature ranges between -20°C to 50°C (-4°F to 122°F).

RESTRICTIONS ON ANTENNA USE

The following restrictions apply to the use of the bridge's 18 dBi antenna:

CAUTION: FCC regulations require that in the United States, use of channels 12 and 13 in conjunction with an 18 dBi antenna is allowed only at **very reduced** power.

- The highest allowable power level will be set automatically when the country selection is made from the pulldown menu in the configuration tool.

- To comply with power restrictions on 18 dBi antennas, bridges must be separated by at least 200 meters (218 yards).

ADMINISTRATION REQUIREMENTS

To use the administration tool, which helps you select 3Com wireless LAN devices and launch their configuration management systems, you need a computer running one of the following operating systems and one of the following browsers:

- **Operating Systems:** Windows XP, Windows 2000, Windows NT 4.0, Windows Me, Windows 98
- **Browsers:** Netscape 6.0 or later, Internet Explorer 5.0 or later.

(If you want to configure the bridge using a non-Windows computer, refer to the readme file on the 3Com CD.)

3

INSTALLING THE BRIDGE

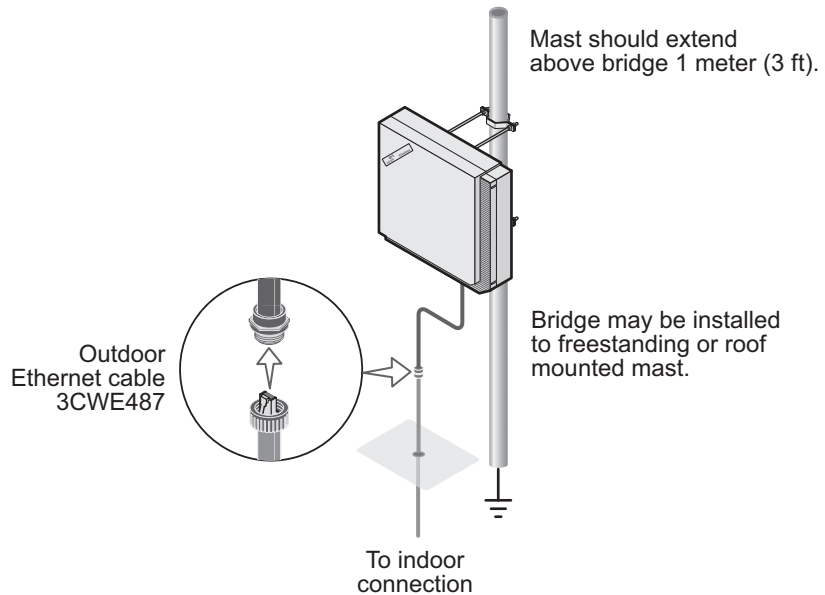
The bridge can be placed in any outdoor location as described in Installation Guidelines.



Note: Only professional network personnel should install the bridge unit, antennas and cables. This helps to ensure compliance with all local and national building codes, regulatory restrictions, FCC rules, and the safety of people and equipment.

MOUNTING THE BRIDGE TO A MAST

Refer to the adjustable mount instruction sheet that comes with the bridge mounting hardware, and review the illustration below.





CAUTION: As shown in the illustration, avoid damage from direct lightning strikes by mounting the bridge at least 1 Meter (3 feet) below the top of the mast.



WARNING: Do not install the bridge near overhead power lines, electric light or power circuits, or where it can come into contact with such circuits. When installing the bridge, do not come into contact with such circuits, which can cause serious injury or death. Follow local and national codes for proper installation and grounding of antennas.



WARNING: Do not install the bridge or connect and disconnect cables during periods of lightning activity.

Make sure that all bridges are properly oriented for polarization as described in Polarization. Use the polarization indicators on the antenna panel to guide orientation. VERT POL indicates vertical polarization and HORIZ POL indicates horizontal polarization.

CONNECTING THE BRIDGE TO THE LAN

The bridge complies with the IEEE 802.3af power-over-Ethernet standard. It receives power over an Ethernet cable. There are two ways to supply power to the bridge:

- Use the 3Com Integrated Power-over-Ethernet power supply. In this case, you need to supply a second Ethernet cable to connect to the wired LAN.

The power supply can be located at any point between the bridge and the LAN access port, wherever a convenient power outlet exists.

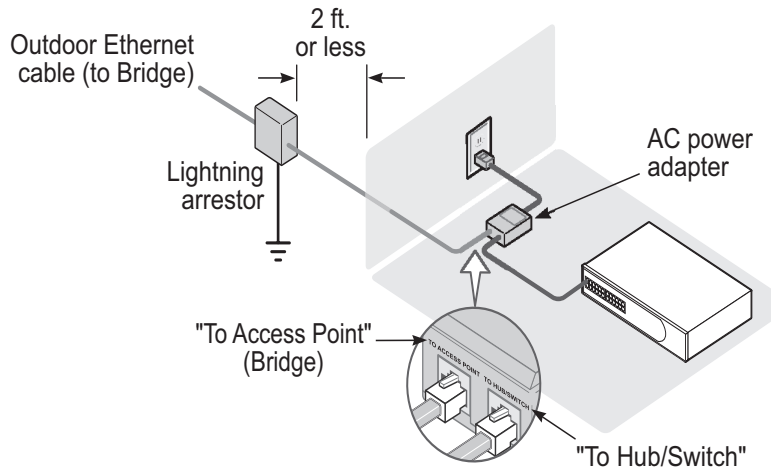
When connecting the power, be sure to connect the cable to the port labeled "To Access Point" on the power supply.

Use another standard Ethernet cable to connect the bridge to an Ethernet network. Be sure that the Ethernet cable connected to the LAN port is plugged into the "To Hub/Switch" port on the power supply.



Caution: To avoid damaging other components connected to the network, make sure that the Ethernet cable connected to the LAN port is plugged into the "To Hub/Switch" port on the power supply (not the "To Access Point" port).

- Connect the bridge directly to your own power-over-Ethernet hub or switch. In this case, your equipment must also comply with the IEEE 802.3af standard. If your LAN equipment complies with the IEEE 802.3af power-over-Ethernet standard, you can connect the bridge directly to a LAN port.



Caution: To avoid damaging other components connected to the network, make sure that the Ethernet cable connected to the LAN port is plugged into the "To Hub/Switch" port on the power supply (**not** the "To Access Point" port).



Caution: If you supply your own Ethernet cable for connecting power, be sure that it is standard category 5 straight-through (8-wire) cable that has not been altered in any way. Use of nonstandard cable could damage the bridge.

INSTALLING SOFTWARE UTILITIES

The 3Com installation CD includes the Wireless Infrastructure Device Manager tool, which helps you set up and administer the wireless components of your network. It also contains documentation, including the help files for device configuration screens.

To install the tool and documentation from the CD:

- 1 Turn on the computer and put the 3Com CD in the CD-ROM drive.
- 2 The setup menu should appear when the CD autostarts. If no menu appears, you can run the startup program from the Windows Start menu:
Start/Run/d:setup.exe (where d: is the CD-ROM drive)

- 3 From the menu, select *Install the Tools and Documentation*. This option installs the Wireless Infrastructure Device Manager Tool, which you can use to monitor bridges and select devices for administrative changes. It also installs the User Guide in HTML and PDF formats.
- 4 Follow the instructions on the screen.

ESTABLISHING WIRELESS ASSOCIATION

After the bridge and software utilities are installed, you can configure the bridge as follows:

- Launch the bridge configuration. (See *Configuring the Bridge* for details on how to launch the configuration and make changes.)
- For a point-to-point association between two bridges, see *Setting up an Ad Hoc Network*.
- For a point-to-multipoint association between an access point and one or more bridges, see the section entitled *Setting up an Access Point Infrastructure Network*.

4

CONFIGURING THE BRIDGE

If the configuration that was set at the factory does not meet your network requirements, or if you want to customize the settings, you can configure the bridge through your Web browser.

The 3Com Wireless Infrastructure Device Manager helps you locate 3Com wireless LAN devices on the network, select a device and view its properties, and launch the device's configuration in your Web browser. To configure a bridge, the device manager must be installed on a computer that has an Ethernet adapter and is running a supported Windows operating system and Web browser.

USING THE DEVICE MANAGER

Make sure that the 3Com Wireless Infrastructure Device Manager is installed. The device to be configured must be either wired to the network, associating with the wireless network, or connected directly to the computer, and it must be connected to power. If more than one device using the factory default name is connected, make a note of the MAC address of the device you want to select so that you can identify it in the device manager.

LAUNCHING A WIRELESS DEVICE CONFIGURATION

If you do not have a DHCP server on your network, it can take up to one minute for a device to become discoverable after it has been powered up.

- 1 To launch the device manager, select *Start / Programs / 3Com Wireless / Wireless Infrastructure Device Manager*.

If you have more than one network adapter installed on your computer, you may be prompted to choose a network adapter. Choose the appropriate adapter and click *OK*.

The Wireless Network Tree appears in the 3Com Wireless Infrastructure Device Manager window. The tree lists all WLAN service areas on the network and expands to show the 3Com wireless LAN devices that are associated to each service area. Devices in a different subnet than your computer are

identified with exclamation points (!). You can refresh this display by clicking *Refresh*. You should refresh the display, for example, after you change a device IP address.

- 2 In the Wireless Network Tree, select the device you want to configure.
If more than one wireless LAN device appears in the tree and you are not sure that you have selected the right one, click *Properties* and check the MAC address to verify that it is the one you want.
- 3 Click *Configure*.
 - If the selected device is on the same subnet as your computer, the Configuration Management System main page appears in your Web browser. (If a password is set on the device, enter it when prompted.)
 - If the selected device is on a different subnet, the Pre-IP Configuration Wizard is activated automatically. This wizard lets you configure the IP settings for the selected wireless device. It proposes IP address and subnet mask settings derived from your computer's settings, so the selected device will then reside on the same subnet as your computer. You can accept the suggested settings or change them as required. For more information, see *Using the Pre-IP Configuration Wizard*.

The next window prompts for an administrative password to allow the new IP address to be set. When the units are shipped from the factory, there is no administration password and you should leave the password field blank. If an administration password has been set for the device, enter the password and click *Next*. The Configuration Management System main page appears in your Web browser.

The following table describes the functions of the buttons in the 3Com Wireless Infrastructure Device Manager window.

Button	Description
Properties	Displays the following properties of the selected device: Device Name, Device Type, Wireless LAN Service Area (ESSID), IP Address, Subnet Mask, and MAC Address.
Configure	Launches the Configuration Management System for the selected device. If the selected device is on a different subnet, you are prompted to assign an address on the same subnet as your computer.
Refresh	Scans the network and displays the connected 3Com 11 Mbps Wireless LAN devices.
Choose NIC	If your computer has more than one network interface card installed, allows you to choose which card you want to use.
Close	Closes the device manager window and ends the session.
Help	Launches the device manager help page in your browser.

USING THE PRE-IP CONFIGURATION WIZARD

You can only configure devices that are on the same subnet as your computer. To configure a device on a different subnet, you must first assign it an IP address on the same subnet as your computer. After you launch the configuration, you can change settings as usual. Just before you finish, you must change the device IP address back to its original setting.

Follow this procedure:

- 1** In the Wireless Infrastructure Device Pre-IP Configuration window, accept the suggested settings or change them as required.
You can assign a static IP address or specify that the device obtain its IP address from a DHCP server.
- 2** The next window prompts for an administrative password.
When the units are shipped from the factory, there is no administration password and you should leave the password field blank. If an administration password has been set for the device, enter the password and click *Next*.
The Configuration Management System main page appears in your Web browser.
- 3** Make changes to the configuration settings as usual.
- 4** After you have completed all other changes, click *IP Network*. In the IP Network page, restore the IP address to its original setting and click *Save*.
- 5** Close the browser window.

After you change the IP address, the configuration session is disrupted, and you cannot make any more changes. If you want to continue configuring, follow these steps after you close the browser:

- 1** Return to the Device Manager window.
- 2** Click *Refresh*.
- 3** Select the device and click *Configure*.
- 4** Repeat the procedure for using the Pre-IP configuration wizard.

SAVING CONFIGURATION CHANGES

Most pages in the configuration have two buttons: *Save* and *Clear*. After making changes on a page, you must click *Save* to store the modifications before moving to a new page. If you make a mistake, click *Clear* before saving to restore the original page settings.

To reduce the possibility of losing wireless association with an access point while you are configuring, security settings are stored when you click *Save* in the security pages, but they do not take effect until you click *Save* in the Wireless Network page. First configure security settings. Then go to the Wireless Network page and configure wireless network settings, including the Wireless LAN Service Area. The security settings take effect after you click *Save* in the Wireless Network page.

CHANGING SYSTEM PROPERTIES

Under System Configuration, click *System Properties*. The System Properties page displays the properties of the selected device. You can change properties by entering values in the fields and clicking the radio buttons (see the following table). When you are finished, click *Save*.

The following table describes the properties.

Property	Description	Default Value
Device Name	This name appears in the System Summary window. You can change the default name to one of your choice.	3Com 11 Mbps Wireless Outdoor Bridge Solution
Device Location	Optionally, you can enter a location to identify where the device is installed. (For example, Building 4, Cubicle 3.)	None
Help File Location	<ul style="list-style-type: none"> ■ Web Server: Help files are located on the network at the specified Help File Path. ■ Local Drive: Help files are located on the local computer at the specified Help File Path. 	Local Drive
Help File Path	<p>The location of the Configuration Management System help files on the web server or on the local drive.</p> <p>If you want to have access to help when you click the ? in the configuration pages, you must install the help from the 3Com CD. By default, help is installed on the local drive when you install the administration tool. If you install the help in a different location on the local drive or on a web server, you must set the Help File Path to the correct location.</p>	C:/Program Files/3Com/3Com Wireless Infrastructure Device Manager/ManagementHelp/B2B

Property	Description	Default Value
Secure Web Server Connection	<p>Controls whether Secure Socket Layer (SSL) technology is used to encrypt information between the computer and the bridge during a configuration session. When this option is turned on, data is protected during the configuration session. When it is turned off, data could be intercepted during the configuration session.</p> <p>Changing this option causes the bridge to reset, which disrupts the network association temporarily, but does not affect bridge configuration settings that have already been saved. To ensure that changes to security settings are retained, either change this option before changing security settings, or click <i>Save</i> in the Wireless Network page after changing security settings and before changing this option.</p>	Off

SETTING IP NETWORK PROPERTIES

Under System Configuration, click *IP Network*. The *IP Network Properties* page appears, where you can change the following settings. When you are finished, click *Save*.

- **IP Network Setting**—This setting allows you to change the device IP address.

To let the device get an IP address automatically from a DHCP server, click *Obtain an IP address automatically*.

To specify an IP address, click *Specify an IP address*, enter the IP address parameters in the spaces provided.

After you change the IP address and click *Save*, you cannot continue to configure the device using the old IP address. To continue configuring this device after making this change, you must do the following:

 - a Close your browser.
 - b Return to the 3Com Wireless Infrastructure Device Manager and click *Refresh*.
 - c Select the device and click *Configure* to start a new configuration session.
- **IP Address, Subnet Mask, Gateway IP Address**—Parameters for use when you click *Specify an IP address*. Enter the parameters in the spaces provided.

SETTING UP PROTOCOL AND PORT FILTERING

Protocol filtering allows you to control the types of protocols that the bridge is authorized to transmit and receive. The default setting allows the following protocols to be transmitted and received:

- IPX
- NetBEUI
- UDP/IP
- TCP/IP

To set up a list of authorized protocols:

- 1 Under System Configuration, click *Filtering*.
- 2 In the Protocol Filtering page, click the Allow radio buttons next to the protocols that you want to authorize. Click the Block radio buttons next to the protocols that you want to disable.
- 3 Click *Save*.

If UDP/IP or TCP/IP protocols are authorized, you can set up port filtering, which allows you to control the protocol ports that are authorized to transport packets through the bridge. The default setting allows all protocol ports to transport packets.

The bridge allows you to filter up to 100 protocol port numbers. Valid protocol port numbers range from 1 to 65535.

To set up protocol port filtering:

- 1 Under System Configuration, click *Filtering*.
- 2 In the Protocol Filtering page, click the Allow radio button next to the UDP/IP or TCP/IP protocol (or click both buttons).
- 3 Select the Port Filtering Mode:
 - Allow**—If you want to block most protocol ports and allow a small number of others, use the Allow mode. Click the *Allow* radio button.
 - Block**—If you want to allow most protocol ports and block a small number of others, use the Block mode. Click the *Block* radio button.
- 4 Enter a protocol port number in the space provided and click *Save*. Repeat this step for all the protocol port numbers you want to allow or block.

To view the list of protocol ports or delete protocol ports from the list:

- 1 Click the link to view the protocol port list.
- 2 In the next page, click the check boxes next to the protocol port numbers and click *Delete*. (You may click *Reset* to clear all check boxes before clicking *Delete*.)

SETTING WIRELESS NETWORK PROPERTIES

Under System Configuration, click *Wireless Network Properties*. The Wireless Network Properties page appears, where you can configure the items listed below. When you are finished, click *Save*.



Saving wireless network properties also causes security settings to take effect. After making changes to security settings, you must click Save in the Wireless Network Properties page to activate the security settings.

- **Network Mode**—Click Access Point (Infrastructure) to associate with an access point. Click Ad-hoc (Peer-to-Peer) to associate in ad hoc mode.
- **Wireless LAN Service Area**—This is the device ESSID. The default WLAN service area name is 3Com. You can use the default, enter a WLAN service area, or select one from the list

To maintain wireless association, the WLAN service area on a bridge and the device with which it is associated must match exactly. Therefore, if the bridge is set to specify the WLAN service area and you change the other device's WLAN service area, make sure to change the bridge WLAN service area also.

- **Access Point Privacy Mode**—This mode only applies when the network mode is Access Point (Infrastructure) and should only be used when access points are set with privacy enabled. (On 3Com access points, privacy is enabled when the Broadcast WLAN Service Area Name (ESSID) mode is disabled.) Click *On* to associate with access points set with privacy mode enabled. Click *Off* to associate with access points set with privacy mode disabled. When privacy mode is on, you must specify a Wireless LAN Service Area, which must match the access point service area exactly.
- **Channel Selection**—When the network mode is Access Point (Infrastructure), this option is set to *Automatically select the best channel*, and cannot be changed. In this case, the bridge uses the channel that the access point is using.



When the network mode is Ad-hoc (Peer-to-Peer) you can specify channel selection as follows:

- **Automatically select the best channel**—When this option is enabled, the bridge scans the primary channels. If the bridge is establishing a new ad hoc network, it chooses the channel with the least number of packets. If the bridge is joining an existing ad hoc network, it selects the channel in use.
- **Specify the channel to use**—To establish the channel for an ad hoc network, select this option on the first bridge and choose a channel from the Channel list. On the second bridge, set the channel selection to match the first bridge.
- **Antenna Selection**—Click the radio button next to the antenna being used:
 - 3CWE490 4 dBi Omnidirectional
 - 3CWE491 8 dBi Omnidirectional
 - 3CWE495 13 dBi Sector-Panel Directional
 - 3CWE496 18 dBi Sector-Panel Directional
- **Cable Length Selection**—Click the radio button next to the Cable being used:
 - 6 foot Cable
 - 20 foot Cable
 - 50 foot Cable
- **Country Selection**—Select the country from the pull-down list.

18 dBi			
Power (dBm):			
Country	18	13	7
Argentina, Brazil, Canada,	Y		
Colombia, India,	Y		
Malaysia, Mexico, New	Y		
Zealand, Peru, Taiwan	Y		
United States	Y*		
	Y*		
	Y*		
All Other Countries †	N	N	N
	N	N	N
	N	N	N

* Channels 12 and 13 not allowed when using 18 dBi antenna in the United States.
† Countries where transmit power is limited to 100 mW (20 dBm).

SETTING ADVANCED PERFORMANCE PROPERTIES

Under System Configuration, click *Wireless Network Properties*. On the Wireless Network Properties page, click the link to go to advanced wireless network configuration. The Advanced Wireless Network page appears, where you can change the settings listed below. When you are finished, click *Save*.

- **Network Traffic Accelerator**—To increase performance, click *On (Enhanced performance)*. If you experience problems when equipment other than 3Com 11 Mbps Wireless LAN equipment is being used, click *Off (Wi-Fi Interoperable)*.
- **Data Preamble**—To increase performance, click *Short (Enhanced performance)*. When equipment that does not support short preamble is also being used, click *Long (Wi-Fi Interoperable)*.
- **Flow Control**—When there is a great deal of traffic on the wireless LAN, flow control can prevent bridge input buffers from overflowing, thereby increasing WLAN reliability. The bridge supports IEEE 802.3x asymmetric outgoing flow control, allowing it to pause the transmission of data frames from a switch or router that is operating in full-duplex mode and supports 10/100 auto-negotiation. To enable flow control, click *On*. To disable flow control, click *Off*.

- **Acknowledgement Delay**—This setting determines the length of time the bridge waits for an acknowledgement after transmitting packets. When the delay time has passed, the bridge resends the packets. A longer acknowledgement delay allows the bridge to associate with another wireless device over a greater distance. Set the delay to match the distance between the bridge and the wireless device with which it is associated. Click the radio button next to the appropriate distance range.
- **Client Limit**—Allows you to specify the maximum number of clients that the bridge allows to associate at the same time (from 1 to 1024). The default is 256 clients. In Access Point (Infrastructure) mode, set the Client Limit to match the number of clients that the access point can support.

To ensure network reliability, follow these guidelines for configuring the access point:

- Make sure that the access point can support more than the number of clients that you expect to use the wireless LAN.
- The client list timeout setting should be as short as possible, but no less than five minutes.
- **Data Rates**—These settings configure the data rates used for wireless transmissions. By default, the bridge selects the best data rate for the current connection.

You may not alter the settings for the 1Mbps and 2Mbps rates because these rates must always be available to transmit certain types of wireless traffic.

The 5.5 Mbps and 11 Mbps data rates may either be Required or Optional. When the data rate is set to Optional, the bridge determines if it is appropriate to use that data rate or if the signal strength requires the use of a lower data rate. If the data rate is set to Required, the bridge cannot modulate to a lower data rate, and may lose connection with clients that cannot support the higher data rate.

SETTING UP AN AD HOC NETWORK

Operating in ad hoc mode, two bridges can establish a point-to-point association without an access point, allowing two LANs to communicate.



To ensure correct operation, the settings on the two bridges must match exactly. To avoid the possibility of losing wireless association while you are configuring, it is recommended that you configure with a computer that is wired to the LAN. To ensure a successful association, install and configure the bridges sequentially.

- 1 Install the first bridge.
- 2 Use the 3Com Wireless Infrastructure Device Manager to select the first bridge and launch its configuration management system.
- 3 Configure security settings.
Security settings default to No Security (Open System). Optionally, you can set shared key security as described in "40-bit Shared Key (Wi-Fi)" or "128-bit Shared Key" .
- 4 Under System Configuration, click *Wireless Network*.
(Wireless Network properties are described in "Setting Wireless Network Properties" .)
- 5 In the Wireless Network page:
 - a In the Network Mode field, click *Ad-hoc (Peer-to-Peer)*.
 - b Specify the Wireless LAN Service Area.
 - c Specify the Channel Selection.
To avoid the possibility of interference from other nearby wireless devices, specify the channel to use.
 - d Click *Save* to save the wireless network settings and activate the security settings.
 - e Click the link to go to advanced wireless network configuration.
- 6 In the Advanced Wireless Network page, set options as described in "Setting Advanced Performance Properties" .
- 7 When you are finished, click *Save*.
- 8 End the browser session.
- 9 Install the second bridge and repeat the procedure. Make sure to configure settings to match the first bridge exactly. When you are finished, click *Save* and end the browser session.

SETTING UP AN ACCESS POINT INFRASTRUCTURE NETWORK

Operating in Access Point (Infrastructure) mode, one or more bridges can establish a point-to-multipoint association with an access point, allowing the LANs to which they are connected to communicate.

- 1 Install the access point with an omnidirectional antenna and the bridges with sector-panel directional antennas.
A 3Com 11 Mbps Wireless LAN Access Point 8000 can be located up to 4 miles (6.6 kilometers) away from the bridge. Access points from other Wi-Fi

compliant manufacturers can be located up to 2 miles (3.2 kilometers) away from the bridge.

- 2 Use the 3Com Wireless Infrastructure Device Manager to select the first bridge and launch its configuration management system.
- 3 Configure security settings.

Security settings default to No Security (Open System). Optionally, you can set up the following types of security:

 - Shared key**—See *40-bit Shared Key (Wi-Fi)* or *128-bit Shared Key*.
 - Password**—If you are using a 3Com Access Point 8000, you can set up password security as described in *128-bit Dynamic Security Link*.
- 4 Under System Configuration, click *Wireless Network*.
- 5 In the Wireless Network page:
 - a In the Network Mode field, click *Access Point (Infrastructure)*.
 - b Specify the Wireless LAN Service Area as described in *Setting Wireless Network Properties*.
 - c Click *Save*. This saves the wireless network settings and activates the security settings.
 - d Click the link to go to advanced wireless network configuration.

In the Advanced Wireless Network page, set the Client Limit option to match the number of clients that the access point can support. (See Client Limit under *Setting Advanced Performance Properties*.) To ensure network reliability, follow these guidelines for configuring the access point:

Make sure that the access point can support more than the number of clients that you expect to use the wireless LAN.

The client list timeout setting should be as short as possible, but no less than five minutes.
- 6 When you are finished, click *Save*.
- 7 End the browser session.
- 8 Repeat the procedure with the other bridges. Make sure you configure bridge settings to match exactly. When you are finished, click *Save* and end the browser session.

CHANGING SECURITY SETTINGS



After saving security settings, you must go to the Wireless Network Properties page and click Save to activate the security settings.

Under *System Configuration*, click *Security Settings*. The Security Settings page appears, where you can select the type of security to be used on the bridge. The bridge can be configured to support one type of security at a time. You can change the settings by clicking the radio buttons and entering values in the fields.

When you are finished, click *Save*. Then go to the Wireless Network Properties page, set the Wireless LAN Service Area, and click *Save*. Security settings take effect only after you click *Save* in the Wireless Network Properties page.

Although the bridge is allowed to associate with an access point set for a different level of encryption, data authentication is not allowed. Therefore, data cannot pass between the bridge and the access point unless their security settings match exactly.

The following sections describe the security settings. To maintain wireless association, the settings on clients and the access points they associate with (or other members of an ad hoc network) must match exactly.



If you are configuring through a wireless association (not on the wired LAN), be sure to configure security settings before changing the WLAN service area. If you change the WLAN service area first, the bridge will lose association with one access point before it is configured to associate with another.

NO SECURITY (OPEN SYSTEM)

No encryption is used. The network communications could be intercepted by unintended recipients.

40-BIT SHARED KEY (WI-FI)

This option encrypts the wireless transmissions to protect data, but still allows communication among compatible wireless LAN clients and access points from third-party manufacturers that are Wi-Fi certified.

This type of security requires you to set up encryption in one of the following ways:

- **String**—For use only with other 3Com 11 Mbps wireless LAN devices, an encryption string is a case-sensitive string of characters between 6 and 30 characters long. To enter the string, click *Enter a string to generate shared keys*. Then type any combination of letters and numbers in the space provided and click *Save*.
- **Shared keys**—Hexadecimal keys are sequences of hexadecimal digits arranged into four keys. A hexadecimal digit may be a letter from A to F or a number from 0 to 9. This type of encryption is compatible with equipment

from other manufacturers that use Wi-Fi certified 40-bit encryption. To enter the keys, click *Specify shared keys and which to use*. Then click the link to specify and select the shared keys. In the shared keys window, enter all the keys in the provided spaces, then click a radio button in the Selected Key column to specify which key to use and click *Save*.

128-BIT SHARED KEY

This option can be used with other 3Com 11 Mbps Wireless LAN devices and with equipment from certain manufacturers that also support 128-bit shared key encryption. It provides a higher level of security than the 40-bit Shared Key (Wi-Fi) option and uses a more complicated type of encryption. This type of security requires you to set up encryption using a string or shared keys as described above in *40-bit Shared Key (Wi-Fi)*.

128-BIT DYNAMIC SECURITY LINK

This option can only be used with other 3Com 11 Mbps Wireless LAN devices when the bridge is set to the Access Point (Infrastructure) network mode. It is the highest level of security, requiring a user name and password to access the wireless LAN. The user name and password set up on the bridge must match those set up on the access point. Each network session creates a unique, one-time encryption code.

If you choose this type of security, you must also set up a login as described in *Setting up the Wireless Network Login*.

SETTING UP THE WIRELESS NETWORK LOGIN



Make sure the access point does not require Windows user authentication. The Bridge cannot associate with access points that are set to "Require Windows user authentication," which requires clients to enter a user name and password every time they associate with the network.

If you configure a bridge for 128-bit Dynamic Security Link, you must also set up a login user name and password, which must match a listing in the access point user access list. In the Security Settings page, click 128-bit Dynamic Security Link. Then click the link to modify the wireless network login. In the Wireless Network Login page, enter a login name and password, and confirm the password in the spaces provided. When you are finished, click *Save*.

RESETTING THE BRIDGE

If the bridge stops responding correctly, you can perform a reset, which disrupts the network association temporarily, but does not affect bridge configuration settings that have already been saved. To reset the bridge, under Tools, click *Reset Wireless Building-to-Building Bridge*. In the next page, click *Reset*.

RESTORING A BRIDGE TO FACTORY DEFAULTS

You can restore bridge settings to the defaults that were set at the factory as follows:

- 1 Under Tools, click *Restore Factory Defaults*.
- 2 Click *Restore*.

If the bridge was using an IP address setting other than the default, restoring the factory defaults will change the IP address. If you want to continue configuring the bridge, do the following:

- 1 Close your browser.
- 2 Return to the 3Com Wireless Infrastructure Device Manager and click *Refresh*.
- 3 Select the device and click *Configure* to start a new configuration session.

UPGRADING THE SYSTEM

You can download firmware and configuration management system upgrades from the 3Com Web site and install those upgrades on the bridge.

The upgrade procedure requires a Trivial File Transfer Protocol (TFTP) server. The bridge acts as a TFTP client to receive the download.

To locate an upgrade file and download it to your computer:

- 1 Log on to the 3Com Web site at <http://www.3com.com>.
- 2 Navigate to the product support page for the 3Com Wireless LAN Building-to-Building Bridge to access the download files and instructions.
- 3 Follow the instructions to download the file into a directory on your computer.
- 4 Copy or move the file to the TFTP server upload/download directory.

To install an upgrade:

- 1 Use the 3Com Wireless Infrastructure Device Manager to select the device and launch its configuration.
- 2 Under Tools, click *Upgrade System*.
- 3 Enter the name of the upgrade file that you downloaded earlier.
- 4 Enter the IP address of the TFTP server where the upgrade file is located.
- 5 Click *Upgrade*.

The upgrade file is copied from the TFTP server to the bridge. The bridge restarts using the new upgrade.

CHANGING THE ADMINISTRATION PASSWORD

The first time you launch the Configuration Management System on the device or after you reset a device to factory defaults, you are prompted to set an administrative password. Although a password is not required, 3Com recommends that you set a password to protect against unauthorized access. After you set the password, you must enter it each time you launch the configuration for the device. A user name is not required.

Under Tools, click *Change Administration Password*. The Change Administration Password page appears, where you can change the administration password for the device. Enter the current password and new password in the spaces provided and click *Save*.

BACKING UP A CONFIGURATION

As part of system maintenance, you should save and back up the configurations of individual bridges in case you need to reload them in the future. The backup saves all the parameters of the selected bridge in a file on your computer. The file can be used later to restore the configuration on this or another bridge.

- 1 Set the bridge parameters in the System Configuration pages.
- 2 Under Tools, click *Backup Wireless Building-to-Building Bridge*.
- 3 In the next page, click *Backup Now*.
- 4 Specify a name and location for the backup, and click *OK*.

RESTORING A CONFIGURATION

If you have stored a backup configuration on your computer, you can restore the configuration as follows:

- 1 Under Tools, click *Restore Wireless Building-to-Building Bridge*.
- 2 In the next page, click *Browse* and select the backup file to upload to the bridge.
- 3 Click *Restore*.

The configuration is restored and activated on the bridge. This operation may cause the bridge to reboot.

If the bridge was using an IP address setting other than the backup, restoring the configuration will change the IP address. If you want to continue configuring the bridge, do the following:

- 1 Close your browser.
- 2 Return to the 3Com Wireless Infrastructure Device Manager and click *Refresh*.
- 3 Select the device and click *Configure* to start a new configuration session.

VIEWING THE CLIENT LIST

Under System Status, click *Ethernet Client List*. The Ethernet Client List page appears, where you can view the following information:

- **Ethernet Clients**—Lists the client MAC addresses. The bridge supports up to 1000 specific clients. When the list reaches its limit, new clients replace inactive clients (status Not Associated).
- **# Transmitted Packets**—The number of packets that the client has transmitted.
- **# Received Packets**—The number of packets that the client has received.
- **Association Status**—One of the following:
 - Initializing*—A new client is preparing to associate.
 - Associated*—The client is active on the network.
 - Not Associated*—The client is inactive.

The client list can be up to 10 pages long. Each page lists 100 clients. You can search for a specific MAC address on the current page using your browser's Find function. To display another page, click a page number in the list at the top of the current page.

RESETTING STATISTICS LISTINGS

In the Ethernet Client List page, click *Reset Statistics* to set the # Transmitted Packets and # Received Packets listings back to zero.

CLEARING THE CLIENT LIST

You can clear the client list manually by clicking *Reset Clients* in the Ethernet Client List page.

The bridge erases the client list. Thereafter, clients are added to the list automatically when they next interact with the network.

VIEWING CONNECTION STATUS

Under System Status, click *Connection Status* to see information about the quality of the wireless association. Data rate values (1, 2, 5.5, or 11 Mbps) indicate the speed of data transfer. A data rate of 0 indicates no data transfer. Signal strength values range from 0 (no signal) to 5 (excellent signal quality).

Click *Refresh* to update the information.

VIEWING THE SYSTEM SUMMARY

Under System Status, click *System Summary* to see information about the bridge. You can go to the configuration pages of items that can be configured by clicking their names in the list.

Click *Refresh* to update the information.

INTEROPERATING WITH THIRD-PARTY EQUIPMENT

Because 3Com Wireless LAN equipment complies with IEEE 802.11b standards, it can interoperate with third-party equipment that also complies with the standards. However, some third party equipment may not support 3Com enhanced performance features. You may need to turn off the Network Traffic Accelerator and set the Data Preamble to long to support this equipment on the network.

5

TROUBLESHOOTING

DIAGNOSING PROBLEMS

If you have difficulty with the 3Com 11 Mbps Wireless LAN Outdoor Bridge, try the solutions in the following table.

Symptom	Solutions
Two bridges fail to communicate in ad hoc mode.	<ul style="list-style-type: none">■ Adjust the positions of the antennas to improve reception.■ To ensure correct operation in ad hoc mode, the settings on the two bridges must match exactly. Launch the bridge configuration management system and make sure that the Wireless LAN Service Area, channel selections, Data Preamble setting, and security setting are the same on both bridges.
The bridge fails to associate with an access point.	<ul style="list-style-type: none">■ Adjust the position of the antenna to improve reception.■ Launch the bridge configuration and make sure the security settings, advanced performance settings, and access point privacy mode settings on the bridge match those on the access point.■ If the access point is from another manufacturer, try turning the Network Traffic Accelerator off and setting the Data Preamble to long.■ Using 128-bit Dynamic Security Link encryption, the bridge cannot associate with access points that are set to <i>Require Windows user authentication</i>, which requires clients to enter a user name and password every time they associate with the network. Make sure the access point does not require Windows user authentication.■ If the bridge is using an 18 dBi antenna, FCC restrictions prohibit the use of channels 12 and 13 in the United States. Access points set to automatically select the best channel may occasionally select channel 12 or 13. To avoid interruptions, it is recommended that you set the access point to use a specific channel.
The 128-bit Dynamic Security Link setting does not work in ad hoc mode.	128-bit Dynamic Security Link is not supported in ad hoc mode. Use the 40-bit or 128-bit Shared Keys settings instead.

Symptom	Solutions
A bridge set for 128-bit Shared Key encryption seems to communicate with an access point set for 40-bit Shared Key encryption or open system.	Although the bridge is allowed to associate with an access point set for a different level of encryption, data authentication is not allowed. Therefore, data cannot pass between the bridge and the access point unless their settings match exactly.
The Wireless Network Tree does not appear in the 3Com Wireless Infrastructure Device Manager window.	Verify that you are using the correct network adapter. In the device manager window, click <i>Choose NIC</i> . Select the network adapter for the network you want to scan, and click <i>OK</i> .
After upgrading the system, custom configuration settings are lost.	Under some circumstances, upgrading the firmware and the configuration management system forces a return to configuration defaults. In this case, launch the bridge configuration and reconfigure the settings.
After enabling or disabling the Secure Web Server Connection option, some configuration changes are lost.	Changing the Secure Web Server Connection option causes the bridge to reset, which disrupts the network association temporarily, but does not affect bridge configuration settings that have already been saved. To ensure that changes to security settings are retained, either change this option before changing security settings, or click <i>Save</i> in the Wireless Network page after changing security settings and before changing this option.
After you change the IP address, after you restore a backup configuration, or after you reset the bridge to factory defaults, the Configuration Management System stops responding and you cannot continue configuring the bridge.	<p>If you change the IP address and click <i>Save</i>, you cannot continue to configure the device using the old IP address. Similarly, after you restore a backup configuration or reset the bridge to factory defaults, the IP address setting may be changed.</p> <p>To recover from this situation and continue configuring the bridge:</p> <ol style="list-style-type: none"> 1 Close your browser. 2 Return to the 3Com Wireless Infrastructure Device Manager and click <i>Refresh</i>. 3 Select the device and click <i>Configure</i> to start a new configuration session.
You are running Windows NT. After you connect the bridge, your computer cannot obtain a valid IP address.	The bridge configuration settings may not be compatible with the network. If they are not, and your Windows NT computer is set up to obtain its IP address from a DHCP server, the bridge is unable to associate with the network to obtain the IP address. To work around this problem, set a static IP address on your computer. Then set the bridge configuration to match the network. When the bridge is able to associate, reset your computer to obtain its IP address from the DHCP server. If the bridge should also obtain its IP settings from the DHCP server, make sure this is configured properly on the IP Network page and applied just before ending the session.

DISCONNECTING THE BRIDGE



CAUTION: *Disconnecting the bridge ends the network association. To avoid possible data loss, exit all networking applications on connected devices before you disconnect the bridge.*

- If you are using the 3Com power supply, unplug it from the power source. Then unplug the Ethernet cable from the power supply and the second Ethernet cable from the bridge.
- If the bridge is connected directly to a power-over-Ethernet device, unplug the bridge Ethernet cable from the device.
- DO NOT ATTEMPT TO DISCONNECT under extreme weather conditions, especially during electrical storms.

UNINSTALLING SOFTWARE AND DOCUMENTATION

If you want to uninstall the 3Com 11 Mbps Wireless LAN software and documentation, you can either use the standard operating system procedure for removing programs or use the following shortcut procedure:

- 1 From the Windows Start menu, select *Start/Programs/3Com Wireless/Wireless Building-to-Building Bridge/Uninstall*.
- 2 When prompted to confirm, click *OK*.

UPGRADING BRIDGE FIRMWARE

Firmware is the software that is installed on the bridge at the factory. Some problems can be solved by installing a new version of the firmware (*upgrading firmware*).

For details on how download a firmware update from the 3Com customer support Web site and install it on your bridge, see *Upgrading the System*.



TECHNICAL SUPPORT

3Com provides easy access to technical support information through a variety of services. This appendix describes these services.

Information contained in this appendix is correct at time of publication. For the most recent information, access the 3Com Corporation World Wide Web site at <http://www.3com.com/>.

ONLINE TECHNICAL SERVICES

3Com offers worldwide product support 24 hours a day, 7 days a week, through the following online systems:

World Wide Web Site

To access the latest networking information on the 3Com Corporation World Wide Web site enter this URL into your Internet browser:

<http://www.3com.com/>

This service provides access to online support information such as technical documentation and software library, and support options that range from technical education to maintenance and professional services.

3Com Knowledgebase Web Services

This interactive tool contains technical product information compiled by 3Com expert technical engineers around the globe. Located on the World Wide Web at <http://knowledgebase.3com.com>, this service gives all 3Com customers and partners complimentary, round-the-clock access to technical information on most 3Com products.

3Com FTP Site

Download drivers, patches, software, and MIBs across the Internet from the 3Com public FTP site. This service is available 24 hours a day, 7 days a week.

To connect to the 3Com FTP site, enter the following information into your FTP client:

Hostname: `ftp.3com.com`

Username: `anonymous`

Password: `<your Internet e-mail address>`

A user name and password are not necessary when you are using a Web browser such as Netscape Navigator and Internet Explorer.

Kris: Isn't the new IP Address completely invisible to the customers???

SUPPORT FROM YOUR NETWORK SUPPLIER

If you require additional assistance, contact your network supplier. Many suppliers are authorized 3Com service partners who are qualified to provide a variety of services, including network planning, installation, hardware maintenance, application training, and support services.

When you contact your network supplier for assistance, have the following information ready:

- Product model name, part number, and serial number
- A list of system hardware and software, including revision levels
- Diagnostic error messages
- Details about recent configuration changes, if applicable

If you are unable to contact your network supplier, see the following section on how to contact 3Com.

SUPPORT FROM 3COM

If you are unable to obtain assistance from the 3Com online technical resources or from your network supplier, 3Com offers technical telephone support services. To find out more about your support options, call the 3Com technical telephone support phone number at the location nearest you.

When you contact 3Com for assistance, have the following information ready:

- Product model name, part number, and serial number
- A list of system hardware and software, including revision levels
- Diagnostic error messages
- Details about recent configuration changes, if applicable

The following list of worldwide technical telephone support number is correct at the time of publication. Refer to the 3Com Web site for updated information.

Country	Telephone Number
Asia, Pacific Rim	
Australia	1 800 678 515
Hong Kong	800 933 486
India	+61 2 9242 5179 or 000800 6501111
Indonesia	00 531 616 439
Japan	03 5783 1270

Country	Telephone Number
Malaysia	1800 801 777
New Zealand	0800 446 398
Pakistan	+61 2 9937 5083
Philippines	1235 61 266 2602
P.R. of China	10800 61 00137 or 021 6350 1590 or 00800 0638 3266
Singapore	800 6161 463
S. Korea	02 3455 6455 or 00798 611 2230
Taiwan, R.O.C.	0080 611 261
Thailand	001 800 611 2000

Or, send a description of the problem by email to: apr_technical_support@3com.com

Europe, Middle East and Africa

From anywhere in these regions:

Phone: +44 (0)1442 435529

Fax: +44 (0)1442 436722

Europe and South Africa

From the following countries, you may use the toll-free numbers:

Austria	0800 297468
Belgium	0800 71429
Denmark	800 17309
Finland	0800 113153
France	0800 917959
Germany	0800 1821502
Hungary	06800 12813
Ireland	1800 553117
Israel	1800 9453794

Country	Telephone Number
Italy	800 8 79489
Luxembourg	0800 23625
Netherlands	0800 0227788
Norway	800 11376
Poland	00800 3111206
Portugal	0800 831416
South Africa	0800 995014
Spain	900 983125
Sweden	020 795482
Switzerland	0800 55 3072
U.K.	0800 966197

Latin America	
Brazil	KRIS: Do all of these phone #s get eliminated????? http://www.3com.com/support/en_US/repair/lat.html 0800 13 3266
Mexico	01 800 849CARE
Puerto Rico	800 666 5065
Central and South America	AT&T +800 998 2112
North America	
	1 847 262 0070
Enterprise Customers:	1 800 876 3266

RETURNING PRODUCTS FOR REPAIR

Before you send a product directly to 3Com for repair, you must first obtain an authorization number. Products sent to 3Com without authorization numbers will be returned to the sender unopened, at the sender's expense. To obtain an authorization number, call or fax:

Country	Telephone Number	Fax Number
Asia, Pacific Rim	+65 543 6500	+65 543 6348
Europe, South Africa, and Middle East	+31 30 6029900	+31 30 6029999
Central and South America	525 201 0075	
Argentina	0810 222 3266	
Bolivia	511 241 1691	

Country	Telephone Number	Fax Number
Brazil	0800 133266 or 55 11 5643 2700	??
Caribbean	525 201 0004	
Chile	562 240 6200	
Colombia	525 201 0004	
Ecuador	525 201 0004	
Mexico	525 201 0004	
Paraguay	525 201 0004	
Peru	511 241 1691	
Uruguay	525 201 0004	
Venezuela	525 201 0004	

From the following countries, you may call the toll-free numbers; select option 2 and then option 2:

Austria	0800 297468
Belgium	0800 71429
Denmark	800 17309
Finland	0800 113153
France	0800 917959
Germany	0800 1821502
Hungary	06800 12813
Ireland	1800553117
Israel	1800 9453794
Italy	800 879 489
Netherlands	0800 0227788
Norway	800 11376
Poland	00800 3111206
Portugal	0800 831416
South Africa	0800 995014
Spain	900 983125
Sweden	020 795482
Switzerland	0800 55 3072
U.K.	0800 966197
U.S.A. and Canada	1 800 NET 3Com (1 800 638 3266)
Enterprise Customers:	1 800 876 3266

REGULATORY COMPLIANCE INFORMATION

FCC Radio-Frequency Exposure Notice

This device generates and radiates radio-frequency energy. In order to comply with FCC radio-frequency radiation exposure guidelines for an uncontrolled environment, this equipment has to be installed and operated while maintaining a minimum body to antenna distance of 2 meters.

This product does not contain any user serviceable components. Any unauthorized product changes or modifications will invalidate 3Com's warranty and all applicable regulatory certifications and approvals. This product must be installed by a professional technician/installer.

FCC Part 15 Notice (Applicable to Use Within the USA)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user may find the following booklet prepared by the Federal Communications Commission helpful:

The Interference Handbook

This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Stock No. 004-000-00345-4.

Manufacturer's Declaration of Conformity

3Com Corporation
5400 Bayfront Plaza
P.O. Box 58145
Santa Clara, CA 95054-8145
(408) 326-5000

Declares that the product:

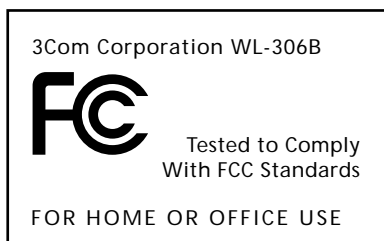
Date: 22 November 2002

Brand Name: 3Com Corporation

Model Number: WL-306B

Equipment Type: Wireless LAN Building-to-Building Bridge

Complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



Industry Canada Notice (Applicable to Use Within Canada)

This Class B digital apparatus complies with Canadian ICES-003.

To prevent radio interference to the licensed service, this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment (or its transmit antenna) that is installed outdoors is subject to licensing.

Avis de Conformité à la Réglementation d'Industrie CANADA

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Pour empêcher que cet appareil cause du brouillage au service faisant l'objet d'une licence, cet appareil doit être utilisé à l'intérieur seulement et devrait être placé loin des fenêtres afin de fournir un écran de blindage maximal.

European Community - CE Notice

Marking by the symbol:



indicates compliance with the essential requirements of Directive 73/23/EC and the essential requirements of articles 3.1(b), 3.2 and 3.3 of Directive 1999/5/EC. Such marking is indicative that this equipment meets or exceeds the following technical standards:

- EN 300 328-2 - Electromagnetic compatibility and Radio spectrum Matters (ERM); Wideband Transmission systems; data transmission equipment operating in the 2,4 GHz ISM band and using spread spectrum modulation techniques
- ETS 300 826 - Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for 2,4 GHz wideband transmission systems and High Performance Radio Local Area Network (HIPERLAN) equipment
- EN 60950 - Safety of information technology equipment, including electrical business equipment.

Marking by the symbol:



indicates that this product cannot be used in France.

Safety Compliance Notice

This device has been tested and certified according to the following safety standards and is intended for use only in Information Technology Equipment which has been tested and certified to these or other equivalent standards:

- UL Standard 1950 / CSA C22.2 No. 950
- IEC 60950
- EN 60950

Published October, 2002

User Guide Version 1.0.0

[5/22/2002](#)

INDEX

Numbers

- 128-bit Dynamic Security Link 31
- 128-bit Shared Key 31
- 3Com Knowledgebase Web Services 39
- 3Com Wireless Infrastructure Device Manager 18
- 40-bit Shared Key (Wi-Fi) security 30

A

- access point network 9, 28
- access point privacy mode 24
- acknowledgement delay 27
- ad hoc network 9, 27
- adapter, choosing 19
- administration password, changing 33
- administration tool 18
 - requirements 13
- advanced performance properties 26
- antenna
 - aligning 11
 - channel and power restrictions 12
 - configuring 25, 27
 - grounding 11
 - lightning arrestor 11
 - polarization 11
 - selection 25
- association with access points using different encryption 30
- authentication, data 30

B

- backing up configurations 33
- bridge
 - changing properties 21
 - installation 10
 - maintaining configurations 33
 - password 33
 - resetting 22, 32, 37
 - restoring factory defaults 32
 - user name 33
- broadcast ESSID 24

C

- changing passwords, administration 33
- channel and power restrictions 12
- channel selection 24, 25
- choosing a NIC 19
- clearing the client list 35
- client list 35
- configuration
 - backing up 33
 - maintenance for bridges 33
 - restoring 34
 - saving changes 20
- Configuration Management System 19, 20
- Configure button 19
- configuring
 - antenna distance 27
 - antenna selection 25
 - through a wireless association 30
- connecting power 15
- connection status, viewing 35

D

- data authentication 30
- data preamble 26
- data rate 27
- delay, acknowledgement 27
- device
 - configuring 19, 20
 - location 21
 - name 21
- device manager 18
 - launching 18
- Dynamic Security Link 31

E

- encryption
 - settings 30
 - string 30
- encryption, association with different settings 30
- ESSID 24

F

filtering
 port 23
 protocol 23
firmware upgrade 32
flow control 26

G

grounding antennas 11
guidelines, security 30

H

help file location 21
help file path 21
hexadecimal keys 30

I

installation 10
 bridge 10
 connecting to a wired network 15
 firmware 32
 power 15
 requirements 10
 software utilities 16
interoperating with third-party equipment 35
IP address 22
 refreshing after changing 19
 specifying 22

K

keys 30

L

launching the device manager 18
lightning arrestor 11
locating devices 18, 19
login user name and password 31

M

MAC address, use in locating devices 18, 19

N

network
 access point 9, 28
 ad hoc 9, 27
 infrastructure 24
 mode 24
 privacy mode 24
 traffic accelerator 26
network supplier support 40
NIC, choosing 19
No Security 30

O

online technical services 39
open system 30
operating mode
 access point 9, 28
 ad hoc 9, 27

P

password, changing 33
performance properties, advanced 26
point-to-multipoint 7
 association 28
 topology 8
point-to-point 7
 association 27
 topology 7
polarization 11
port filtering 23
power 15
power and channel restrictions 12
Pre-IP Configuration Wizard 19, 20
privacy mode 24
problem solving 36
Properties button 19
protocol filtering 23

R

radio channel settings 24, 25
Refresh button 19
resetting a bridge 22, 32, 37
restoring a configuration 34
restoring settings to factory defaults 32
restrictions, channel and power 12
returning products for repair 42

S

- saving configuration changes 20
- secure web server connection 22, 37
- security 30
 - 128-bit Dynamic Security Link 31
 - 128-bit Shared Key 31
 - 40-bit Shared Key (Wi-Fi) 30
 - guidelines 30
 - no security 30
 - saving settings 21
- settings, radio channel 24, 25
- shared keys 30
- software utilities 16
 - installing 16
- solving problems 36
- system summary, viewing 35

T

- technical support
 - 3Com Knowledgebase Web Services 39
 - network suppliers 40
 - product repair 42
- third-party interoperability 35
- traffic accelerator 26
- troubleshooting 36
 - bridge firmware 32

U

- upgrading bridge firmware 32
- user name 33

W

- web server, secure connection 22, 37
- wireless LAN service area 24
- Wireless Network Login 31
- wireless network tree 18
- World Wide Web (WWW) 39