![AMX by HARMAN logo]

INSTALLATION & HARDWARE REFERENCE MANUAL

MODERO X® SERIES TOUCH PANELS

MXT-2000XL-PAN 20.3" MODERO X SERIES PANORAMIC TABLETOP TOUCH PANEL
MXD-2000XL-PAN-P 20.3" MODERO X SERIES PORTRAIT WALL MOUNT TOUCH PANEL
MXD-2000XL-PAN-L 20.3" MODERO X SERIES LANDSCAPE WALL MOUNT TOUCH PANEL
MXT-1900L-PAN 19.4" MODERO X SERIES PANORAMIC TABLETOP TOUCH PANEL
MXD-1900L-PAN-P 19.4" MODERO X SERIES PORTRAIT WALL MOUNT TOUCH PANEL
MXD-1900L-PAN-L 19.4" MODERO X SERIES LANDSCAPE WALL MOUNT TOUCH PANEL
MXT-1000 10.1" MODERO X SERIES TABLETOP TOUCH PANEL
MXD-1000-P 10.1" MODERO X SERIES PANORAMIC WALL MOUNT TOUCH PANEL
MXD-1000-L 10.1" MODERO X SERIES LANDSCAPE WALL MOUNT TOUCH PANEL
MXT-700 7" MODERO X SERIES TABLETOP TOUCH PANEL
MXD-700-P 7" MODERO X SERIES PANORAMIC WALL MOUNT TOUCH PANEL
MXD-700-L 7" MODERO X SERIES LANDSCAPE WALL MOUNT TOUCH PANEL
MXD-430 - 4.3" MODERO X SERIES WALL MOUNT TOUCH PANEL

AV FOR AN IT WORLD®

IMPORTANT SAFETY INSTRUCTIONS

1. READ these instructions.
2. KEEP these instructions.
3. HEED all warnings.
4. FOLLOW all instructions.
5. DO NOT use this apparatus near water.
6. CLEAN ONLY with dry cloth.
7. DO NOT block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. DO NOT install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. DO NOT defeat the safety purpose of the polarized or grounding type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wider blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. PROTECT the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. ONLY USE attachments/accessories specified by the manufacturer.
12. USE ONLY with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. UNPLUG this apparatus during lightning storms or when unused for long periods of time.
14. REFER all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. DO NOT expose this apparatus to dripping or splashing and ensure that no objects filled with liquids, such as vases, are placed on the apparatus.
16. To completely disconnect this apparatus from the AC Mains, disconnect the power supply cord plug from the AC receptacle.
17. Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
18. DO NOT overload wall outlets or extension cords beyond their rated capacity as this can cause electric shock or fire.

The exclamation point, within an equilateral triangle, is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.

ESD Warning: The icon to the left indicates text regarding potential danger associated with the discharge of static electricity from an outside source (such as human hands) into an integrated circuit, often resulting in damage to the circuit.

WARNING: To reduce the risk of fire or electrical shock, do not expose this apparatus to rain or moisture.
WARNING: No naked flame sources - such as candles - should be placed on the product.
WARNING: Equipment shall be connected to a MAINS socket outlet with a protective earthing connection.
WARNING: To reduce the risk of electric shock, grounding of the center pin of this plug must be maintained.

COPYRIGHT NOTICE

LIABILITY NOTICE

AMX WARRANTY AND RETURN POLICY

ESD WARNING

	To avoid ESD (Electrostatic Discharge) damage to sensitive components, make sure you are properly grounded before touching any internal materials.
	When working with any equipment manufactured with electronic devices, proper ESD grounding procedures must be followed to make sure people, products, and tools are as free of static charges as possible. Grounding straps, conductive smocks, and conductive work mats are specifically designed for this purpose.
	Anyone performing field maintenance on AMX equipment should use an appropriate ESD field service kit complete with at least a dissipative work mat with a ground cord and a UL listed adjustable wrist strap with another ground cord

CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN	**WARNING**: Do Not Open! Risk of Electrical Shock. Voltages in this equipment are hazardous to life. No user-serviceable parts inside. Refer all servicing to qualified service personnel. Place the equipment near a main power supply outlet and make sure that you can easily access the power breaker switch.

WARNING: This product is intended to be operated ONLY from the voltages listed on the back panel or the recommended, or included, power supply of the product. Operation from other voltages other than those indicated may cause irreversible damage to the product and void the products warranty. The use of AC Plug Adapters is cautioned because it can allow the product to be plugged into voltages in which the product was not designed to operate. If the product is equipped with a detachable power cord, use only the type provided with your product or by your local distributor and/or retailer. If you are unsure of the correct operational voltage, please contact your local distributor and/or retailer.

FCC AND CANADA EMC COMPLIANCE INFORMATION:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

•Reorient or relocate the receiving antenna.

•Increase the separation between the equipment and receiver.

•Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

•Consult the dealer or an experienced radio/TV technician for help.

Approved under the verification provision of FCC Part 15 as a Class B Digital Device.

Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate this device.

CAN ICES-3 (B)/NMB-3(B)

WIRELESS TRANSMITTER COMPLIANCE INFORMATION:

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Le terme "IC:" avant le numéro de certification radio signifie seulement que les spécifications techniques d'Industrie Canada ont été respectées.

This device complies with part 15 of the FCC Rules and the applicable Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with FCC and IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet appareil est conforme à FCC et IC l'exposition aux rayonnements limites fixées pour un environnement non contrôlé. Cet appareil doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps. Cet transmetteur ne doit pas être co-situé ou opérant en liaison avec toute autre antenne ou transmetteur.

EU COMPLIANCE INFORMATION:

Eligible to bear the CE mark; Conforms to European Union Low Voltage Directive 2006/95/EC; European Union EMC Directive 2004/108/EC; European Union Restriction of Hazardous Substances Recast (RoHS2) Directive 2011/65/EU; European Union WEEE (recast) Directive 2012/19/EU; European Union Radio and Telecommunications Terminal Equipment (R&TTE) Directive 1999/5/EC.

You may obtain a free copy of the Declaration of Conformity by visiting http://www.amx.com/techcenter/certifications.asp.

WEEE NOTICE:

	This appliance is labeled in accordance with European Directive 2012/19/EU concerning waste of electrical and electronic equipment (WEEE). This label indicates that this product should not be disposed of with household waste. It should be deposited at an appropriate facility to enable recovery and recycling.

CHINA COMPLIANCE INFORMATION:

	This device is designed and evaluated under the condition of non-tropical climate; it can only be used in locations in non-tropical climate areas. Using the device in tropical climate areas could result in a potential safety hazard.
	This device is designed and evaluated under the condition of altitude below 2000 meters above sea level; it can only be used in locations below 2000 meters above sea level. Using the device above 2000 meters could result in a potential safety hazard.

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Modero X Series (G4) Touch Panels

Overview

This new generation of G4 touch panels is built for usability offering edge-to-edge capacitive touch glass with multi-touch capabilities. It features advanced technology empowering users to operate AV equipment seamlessly, while providing the ultimate in audio and video quality. The distinctive appearance will complement even the most sophisticated meeting facilities and homes.

FIG. 1 Modero X Series G4 Touch Panels

The Modero X Series Touch Panels covered in this manual include:

Modero X Series Touch Panels			
Name	**FG#**	**Description**	**Page Ref**
MXT-2000XL-PAN	FG5968-01	20.3" Modero X Series Panoramic Tabletop	page 13
MXD-2000XL-PAN-P MXD-2000XL-PAN-L	Portrait: FG5968-05 Landscape: FG5968-11	20.3" Modero X Series Panoramic Wall Mounts	page 15
MXT-1900L-PAN	FG5968-02	19.4" Modero X Series Panoramic Tabletop	page 19
MXD-1900L-PAN-P MXD-1900L-PAN-L	Portrait: FG5968-06 Landscape: FG5968-12	19.4" Modero X Series Panoramic Wall Mounts	page 21
MXT-1000	FG5968-03	10.1" Modero X Series Tabletop	page 25
MXD-1000-P MXD-1000-L	Portrait: FG5968-07 Landscape: FG5968-13	10.1" Modero X Series Wall-Mounts	page 27
MXT-700	FG5968-04	7" Modero X Series Tabletop	page 31
MXD-700-P MXD-700-L	Portrait: FG5968-08 Landscape: FG5968-14	7" Modero X Series Wall-Mount	page 33
MXD-430	FG5968-15	4.3" Modero X Series Wall/Flush Mount	page 36

Modero X Series Touch Panels (Cont.)		
Name	FG#	Description
X Series - No Comm Panels: The X Series - No Comm Panels do not have camera, microphone, NFC or Bluetooth capability. Otherwise, they have all of the functionality of the standard Modero X Series panels.		
MXT-2000XL-PAN-NC	FG5968-32	No Comm 20.3" Modero X Series Panoramic Tabletop
MXD-2000XL-PAN-P-NC MXD-2000XL-PAN-L-NC	Portrait: FG5968-33 Landscape: FG5968-34	No Comm 20.3" Modero X Series Panoramic Wall Mounts
MXT-1900L-PAN-NC	FG5968-21	No Comm 19.4" Modero X Series Panoramic Tabletop
MXD-1900L-PAN-P-NC MXD-1900L-PAN-L-NC	Portrait: FG5968-22 Landscape: FG5968-23	No Comm 19.4" Modero X Series Panoramic Wall Mounts
MXT-1000-NC	FG5968-24	No Comm 10.1" Modero X Series Tabletop
MXD-1000-P-NC MXD-1000-L-NC	Portrait: FG5968-25 Landscape: FG5968-26	No Comm 10.1" Modero X Series Wall Mounts
MXT-700-NC	FG5968-27	No Comm 7" Modero X Series Tabletop
MXD-700-P-NC MXD-700-L-NC	Portrait: FG5968-28 Landscape: FG5968-29	No Comm 7" Modero X Series Wall-Mounts

NOTE: *The X Series panels described in this document represent a different product family than the X Series G5 touch panels. For information on X Series G5 touch panels, refer to the Modero X Series G5 Touch Panels Instruction Manual.*

Multi-Functional Sleep Button

X Series touch panels are operated using an integral touchscreen, as well as the multi-functional *Sleep* button. This button provides a method to place the panel in sleep mode as well as to power-down and power-up the panel and to access the Setup pages.

For tabletop and landscape wall-mount panels, the Sleep button is located on the top center edge of the panel; for portrait panels it is located at the left center edge.(see FIG. 2).
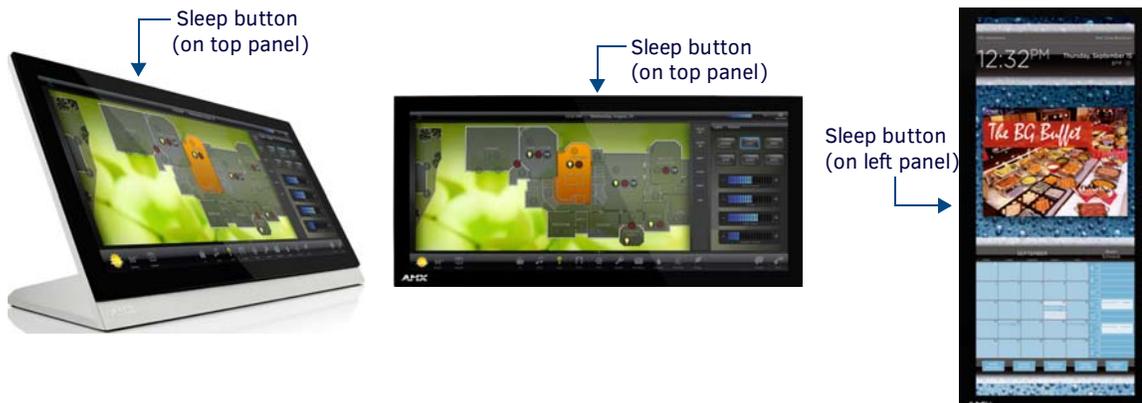
FIG. 2 Sleep Button location - Tabletop, Landscape and Portrait layouts)

The Sleep Button's Functions are Described below:

Sleep Button Functionality	
Press/Hold Action	Function Initiated on Release
Press Once	Puts the panel in sleep mode.
Press Once – while in Sleep mode	Wakes the panel from sleep mode
Press and Hold	Opens a Popup
Press/hold for 3 seconds	Open the panel's Setup pages
Press/hold for 6 seconds	Initiates panel shutdown
Press Once – while panel is shut down	Powers on the panel

Powering the Panel On/Off

To power the panel on, press the Sleep button.

Note that X Series panels automatically perform a screen calibration at power-up. Therefore, avoid allowing wireless devices near the screen, as well as touching the screen during the power-up process. These actions may cause the calibration to be off when the panel is powering up.

Configuration and Programming

X Series touch panels are equipped with a *Settings* menu that provides the ability to configure various features on the panels. To access the *Settings* menu, press and hold the Sleep button, and select **Settings**.

NOTE: *Unlike previous G4 touch panels, Modero X Series G4 touch panels do not have separate Setup and Protected Setup pages. All touch panel settings and functionality are now controlled through one Settings menu. The Connection & Networks and Configuration sections are accessible with the correct password.*

Accessing the Settings Menu

1. To access the *Settings* menu, press and hold the **Sleep** button on the touch panel for 3 seconds.
   - Alternately, some installation circumstances may require disabling *Settings* page access through the **Sleep** button. In this case, you may access *Settings* pages during a bootup of the panel.
   - As the panel boots up, watch for a series of indicator dots to appear on the splash screen (FIG. 3).
2. To access the *Settings* menu, press the bottom right corner of the touchscreen within the first three seconds of these dots appearing on the screen.

FIG. 3 Indicator dots on the Modero X Series splash screen

Using the Settings Pages

When opened, the *Settings* menu appears in the center of the panel display. Note that many of the pages may be longer than they initially appear. Scroll down to reach all functions on a given page.

Information on the *Settings* menu, panel configuration, and programming is included in the *Modero X Series G4 Programming Guide*, available at **www.amx.com**.

NOTE: *Programming the Modero X Series G4 touch panels require the use of the latest versions of NetLinx Studio and TPDesign4, both available to download at www.amx.com.*

Bluetooth Support

X Series G4 panels allow the use of Bluetooth keyboard and mouse combinations, using HID Profile v1.1. Using a keyboard and mouse with the device requires use of the MXA-BT Bluetooth USB Adapter (FG5968-19).

X Series G4 panels also allow the use of Bluetooth Hands Free Handset, using Hands Free Profile v1.5, Headset Profile v1.2. Using a Hands Free Handset with the device requires the MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)

NFC Support

X Series G4 panels support Near Field Communications™ (NFC) Technology. NFC technology facilitates making transactions, exchanging digital content, and connecting electronic devices with a touch. NFC transmissions are short-range (from a touch to a few centimeters), working with existing contact-less card technologies and containing built-in capabilities to support secure applications.

By using NFC technology, users may receive access to touch panels and touch panel pages through access badges and other card options.

Common Access Card (CAC) Support In MXT/D-2000XL-PAN			
Card Type	Card Unique Identifier (UID)	Card Data	Personal Identity Verification (PIV) Card holder UID
15693	8 byte UID	Not Supported	N/A
14443A Non-Gov't	4, 7 or 10 byte UID **(1)**	Not Supported	N/A
14443A Gov't	4, 7 or 10 byte UID **(1)**	Not Supported **(2)**	Not currently
14443B Non-Gov't	4 byte UID	Not Supported	N/A
14443B Gov't	4 byte UID	Not Supported **(2)**	Not currently
FeliCa	Not Supported	Not Supported	N/A
(1) The UID can be a fixed unique number or a random number dynamically generated by the card.			
(2) Requires contact card reader (not accessible via NFC)			

- The maximum range for the NFC antenna is 0.5" (12.7 mm), but the typical usage range is 0.25" (6.35 mm).
- The antenna itself is accessible from the front of the panel, 3.25" (82.55 mm) from the left corner of the panel and 0.375" (9.53 mm) from the top edge.

When using an NFC device with the X Series panels, you should align your device's antenna with the center of the touch panel's antenna (FIG. 4).

FIG. 4 NFC antenna location (Tabletop, Landscape and Portrait layouts)

NOTE: *To facilitate NFC antenna access, consider adding an icon to the panel's page(s), pointing to the location of the antenna on the panel.*

Active Video Windows - Limitations

The following limitations apply to the display of active video windows on X Series panels:

NOTE: *The term "Active Video Windows" refers to any "window" on the touch panel (which could be a Page, Popup, Sub-Page or Button) that is displaying active video content.*

- Maximum supported number of active video windows displayed simultaneously on the panel: **2**

    While this limitation is not enforced (i.e the TPDesign5 application will allow you include any number of video windows in the panel design), attempting to display more than two active video windows at one time may have a negative impact on the panel's overall performance.
- Maximum supported resolution for video windows: **720dpi**
- Maximum supported frame rate for video windows: **30fps**

Picture View

By connecting a USB drive via one of the device's USB ports, Picture View allows the Modero X Series panel to access JPEG images on that drive and display them on the touchscreen. Individual images may be accessed at any time, or the entire collection may be displayed for predetermined times. Picture View may be stopped at any time by removing the USB drive, and the panel will return to its default display page.

NOTE: *The maximum source resolution for Picture View is 1920x1920 pixels.The maximum displayed resolution is the same as the screen resolution.*

Starting Picture View

1. Connect a USB drive to the device. Picture View will automatically recognize all available images on the drive and start displaying them on the touchscreen.
2. When the images begin to display, touch any place on the touchscreen to open the configuration popup menu (FIG. 5).

    If no selection is made, this menu will remain in place for 15 seconds and then disappear. It may be accessed again by touching anywhere on the touchscreen.
3. On the leftmost amber button, select between **Rand** (images display at random) and **A-Z** (images display in alphabetical order based on the name of the file).
4. The four gray buttons allow scrolling through saved images and the rate of display:
    - The **Previous Image Saved** button returns the display to the first image uploaded by Page View.
    - The **Stop** button stops Page View and returns to the default panel page.
    - The **Pause/Resume** button allows the display to stop on one particular image. Press it again to resume the display procession.
    - The **Next Image Saved** button returns the display to the last image uploaded by Page View. If the panel has not accessed all of the images available on a USB drive, Page View will display the last one uploaded to date.
5. On the rightmost red button, select the number of seconds a selected image will be displayed in Picture View. This may be selected between 5, 10, 15, 30, and 60 seconds.
6. The counter beneath the buttons displays the number of images currently uploaded by the panel, versus the number detected on the USB drive.

Stop

Pause/Resume

Random / A-Z

Timer

Previous image

AtoZ

1779 of 1780

5 sec

Next image

Counter
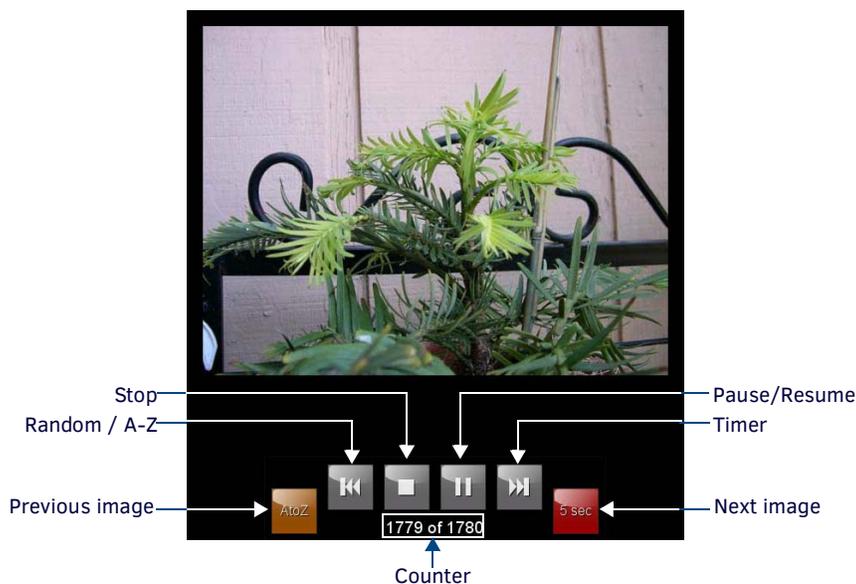
FIG. 5 Picture View Configuration Popup Menu

Preview Mode and Normal Mode

Picture View has two modes: Preview Mode and Normal Mode. Preview Mode allows the user to configure Picture View. Once a USB drive containing images is inserted into the panel, the images will begin to display. Touching any place on the display will result in the configuration popup to slide from the bottom of the display.

Picture View goes into its Normal Mode when the panel goes into idle timeout while connected to a USB drive. Normal Mode displays images until the touchscreen is touched, or some other wakeup event is detected. When the device goes back into timeout, Normal Mode will return to displaying images until the USB drive is removed from the device.

Picture View Send Command (^PIC)

The **^PIC** Send Command stops either mode of Picture View, or starts Preview Mode. For more information, please refer to the *Modero X/S Series G4 Touch Panels Programming Guide*, available at **www.amx.com**.

NOTE: *All images must be in JPEG format. PNG and other image formats cannot be viewed through Picture View.*

Cleaning the Touch Overlay and Case

Modero X Series touch panels come with the MXA-CLK Modero X Series Cleaning Kit (**FG5968-16**), which may be used to clean fingerprints and dirt from the device. This kit comes with cleaning cloths and a bottle of cleaning fluid specifically for use with the device.

- When cleaning the device, *do not directly spray the device with cleaning fluid*. Instead, spray the cloth and then apply the cloth to the touch screen.
- *Do not* use abrasives of any type to clean the device, as abrasives may permanently damage or remove the device's finish.

MXT/D-2000XL-PAN - 20.3" X Series Panels

MXT-2000XL-PAN (Tabletop)

FIG. 6 MXT-2000XL-PAN - Front View

MXT-2000XL-PAN Specifications

MXT-2000XL-PAN Specifications	
DIMENSIONS (HWD)	9 3/16" x 20 3/8" x 5 7/8" (235 mm x 519 mm x 150 mm)
WEIGHT	12.2 lbs (5.53 Kg)
POWER CONSUMPTION	• Full-On: 32W (13.5V⎓, 2.4 A) • Standby: 3.10 W (13.5V⎓, 0.27 A) • Start-Up Inrush Current: 4.0 A for 80 μsec
EXTERNAL POWER SUPPLY REQUIRED	Requires one of these AMX power sources (not included): • PSN4.4 Power Supply, 4.4 A, 3.5 mm Phoenix, 13.5V⎓ (FG423-45) • MXA-MPL Modero X/S Series Multi Preview Live (FG5968-10) • MXA-MP Modero X/S Series Multi Preview (FG5968-20)
CERTIFICATIONS	• FCC Part 15 Class B • CE EN 55022 • CE EN 55024 • CE EN 60950-1 • IEC 60950-1 • C-Tick CISPR 22 Class B • IC • UL 60950-1 • RoHS/WEEE compliant
TOUCH SCREEN DISPLAY	• Display Type: TFT Active Matrix Color LCD with In-plane Switching Technology (IPS) • Display Size (WH): 20.4" x 9.5" (519 mm x 242 mm), 21.3" (541 mm) diagonal • Viewable Area (WH): 18.7" x 7.8" (475 mm x 198 mm), 20.3" (514 mm) diagonal • Resolution: 1920x800 • Aspect Ratio: 12:5 • Brightness: 250 cd/m2 • Contrast Ratio: 1000:1 • Color Depth: 16.7M colors • Illumination: LED • Touch Overlay: Projected capacitive, multi-touch support, 3 simultaneous max
VIEWING ANGLE	• Vertical: ± 89° • Horizontal: ± 89°

MXT-2000XL-PAN Specifications (Cont.)

MEMORY	• SDRAM: 512 MB • Flash: 4 GB • Maximum Project Size: 2.4 GB flash available to user
COMMUNICATIONS	• Ethernet: 10/100 port, RJ-45 connector. Supported IP and IP-based protocols: UCP, TCP, ICMP, ICSP, IGMP, DHCP, Telnet, FTP, DNS, RFB (for VNC), HTTP • USB: (3) USB host 2.0, Type A ports: Firmware upgrade, touch panel file transfer, JPEG image viewer, HID peripherals, USB audio output for headsets (1) Micro-USB device port: video output from on-board camera, USB audio from on-board microphone to host device • Near Field Communication (NFC): Supports standards ISO/IEC 15693, ISO/IEC 14443A, ISO/IEC 14443B; Unique Identifier (UID), typ range=.25", max = .5" • Bluetooth: Mouse/Keyboard: HID Profile v1.1, requires MXA-BT Bluetooth Adapter (FG5968-19) Handset: Hands Free Profile v1.5, Headset Profile v1.2, requires MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)
VIDEO	• Supported Video Codecs: MPEG2-TS: MPEG-2 Main Profile @High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile @Layer 4, AAC-LC up to 720p at 25 fps (encode/decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Transport Streams: MPEG-TS for MPEG-2 and H.264, HTTP for MJPEG • Max Number of Active Video Streams: One decode plus one encode • Video Output: Camera video output: H.264, up to 720p@25 fps via Micro-USB port only (controlled by host device) • Video Conferencing: Panel-to-panel and video chat
AUDIO	• Microphone: -42 dB ±3 dB sensitivity FET microphone • Speakers: 4 ohm, 2 Watt, 300 Hz cutoff frequency • Supported Audio Codecs: MP2 Layer I and II, MP3 (8 kHz, 11.025 kHz, 12 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz) AAC-LC (8 kHz, 96 kHz) G.711 with µLaw (VoIP encode/decode at 8 kHz) Suggested max packet size for G.711 Voice: 20ms • Audio Output: USB Audio out Micro-USB port (controlled by host device) • File Formats: WAV, MP3 (as part of touch panel file only - no USB storage) • Intercom: Full Duplex VoIP, SIP v2.0 (supported with AMX-CSG)
GRAPHICS ENGINE	AMX G4: G4 enhanced feature set supporting multi-touch and gestures, scrolling, transitions - See TPD4 Operations Guide for more information
EMBEDDED APPLICATIONS	• Remote Management: VNC Server, G4 Web Control, AMX Resource Management Suite • Video Conferencing: Panel-to-panel and video chat • Conferencing: Audio (Full Duplex Intercom)
FRONT PANEL COMPONENTS	• Light Sensor: Photosensitive light detector for automatic adjustment of the panel brightness • Proximity Detector: Max range = ~3', typ range = ~1', FOV = ~10 degrees • Camera: HD 720p camera for video conferencing/video chat support • LED Indicators: Camera active indicator (models with camera only) • Sleep Button: Sleep button to activate sleep mode and powering off. Also provides access to setup pages (can be disabled)
CONNECTIONS	• Ethernet: 10/100 port, RJ-45 connector • USB: (3) USB host 2.0, Type A ports (1) Micro-USB device port • Power: 2-pin, locking 3.5mm Phoenix connector

ENVIRONMENTAL	• Temperature (Operating): 32° F to 104° F (0° C to 40° C)
	• Temperature (Storage): 4° F to 140° F (-20° C to 60° C)
	• Humidity (Operating): 20% to 85% RH
	• Humidity (Storage): 5% to 85% RH
	• Power ("Heat") Dissipation:
	    On: 109.2 BTU/hr
	    Standby: 10.6 BTU/hr

MXT-2000XL-PAN Specifications (Cont.)	
INCLUDED ACCESSORIES	• Locking 2-pin Phoenix mate (41-0002-SA) • MXA-USB-C, USB Port Cover Kit, Modero X/S Series Touch Panel (FG5968-18) • HPG-10-10K, 3/4" Mini-Grommet (FG570-01) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16)
OPTIONAL ACCESSORIES	• MXA-STMK-20, Secure Table Mount Kit, 20.3" Modero X Tabletop (FG5968-64) • MXA-MP, Modero X/S Series Multi Preview (FG5968-20) • MXA-MPL, Modero X/S Series Multi Preview Live (FG5968-10) • PSN4.4, Power Supply, 4.4 A, 3.5 mm Phoenix, 13.5V⎓ (FG423-45) • HPG-10-10K, 3/4" Mini-Grommet, 10-Pack (FG570-01-10K) • MXA-BT, Bluetooth USB Adapter for Modero X/S Series (FG5968-19) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • MXA-USB-C, USB Port Covers for the Modero X/S Series Touch Panels (FG5968-18) • MXA-HST, Bluetooth Handset for Modero X/S Series Touch Panels (FG5968-17)

NOTE: *The MXT-2000XL-PAN-NC (FG5968-32) "No Comm" touch panel does not have camera, microphone, NFC or Bluetooth capability; otherwise it has all of the functionality of the MXT-2000XL-PAN.*

MXD-2000XL-PAN (Wall Mount-Landscape/Portrait)

The MXD-2000XL-PAN is available in Portrait and Landscape layouts:.

Portrait	MXD-2000XL-PAN-P	FG5968-05
Landscape	MXD-2000XL-PAN-L	FG5968-11

MXD-2000XL-PAN-L
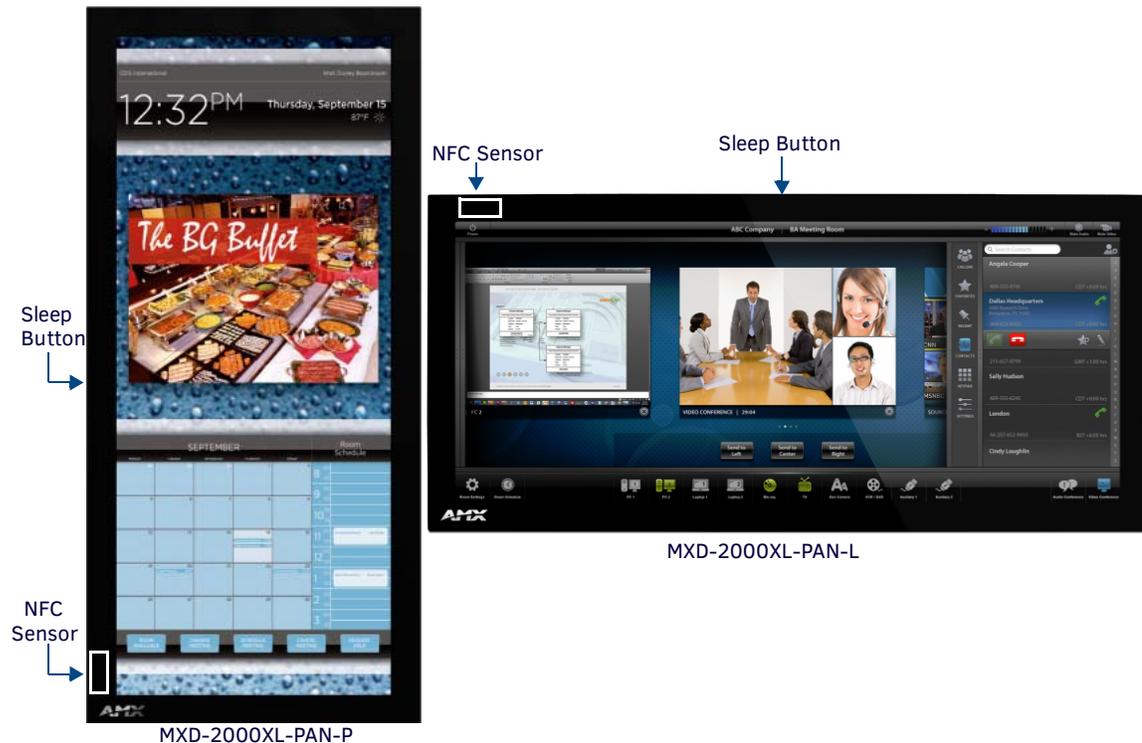
MXD-2000XL-PAN-P

FIG. 7 MXD-2000XL-PAN, Landscape Wall Mount

MXD-2000XL-PAN Specifications

MXD-2000XL-PAN Specifications	
DIMENSIONS (HWD)	• Landscape: 9 1/2" x 20 3/8" x 11/16" (242 mm x 519 mm x 19 mm) • Portrait: 20 3/8" x 9 1/2" x 11/16" (519 mm x 242 mm x 19 mm)
WEIGHT	9.1 lbs (4.13 Kg)
POWER CONSUMPTION	• Full-On: 32W (13.5V⎓, 2.4 A) • Standby: 3.10 W (13.5V⎓, 0.27 A) • Start-Up Inrush Current: 4.0 A for 80 µsec

MXD-2000XL-PAN Specifications (Cont.)	
EXTERNAL POWER SUPPLY REQUIRED	Requires one of these AMX power sources (not included): • PSN4.4 Power Supply, 4.4 A, 3.5 mm Phoenix, 13.5V⎓ (FG423-45) • MXA-MPL Modero X/S Series Multi Preview Live (FG5968-10) • MXA-MP Modero X/S Series Multi Preview (FG5968-20)
CERTIFICATIONS	• FCC Part 15 Class B • CE EN 55022 • CE EN 55024 • CE EN 60950-1 • IEC 60950-1 • C-Tick CISPR 22 Class B • IC • UL 60950-1 • RoHS/WEEE compliant
TOUCH SCREEN DISPLAY	• Display Type: TFT Active Matrix Color LCD with In-plane Switching Technology (IPS) • Display Size (WH) Landscape: 20.4" x 9.5" (519 mm x 242 mm), 21.3" (541 mm) diagonal Portrait: 9.5" x 20.4" (242 mm x 519 mm), 21.3" (541 mm) diagonal • Viewable Area (WH) Landscape 18.7" x 7.8" (475 mm x 198 mm), 20.3" (514 mm) diagonal Portrait 7.8" x 18.7" (198 mm x 475 mm), 20.3" (514 mm) diagonal • Resolution Landscape: 1920x800 Portrait: 800x1920 • Aspect Ratio Landscape: 12:5 Portrait: 5:12 • Brightness: 250 cd/m2 • Contrast Ratio: 1000:1 • Color Depth: 16.7M colors • Illumination: LED • Touch Overlay: Projected capacitive, multi-touch support, 3 simultaneous max
VIEWING ANGLE	• Vertical: ± 89° • Horizontal: ± 89°
MEMORY	• SDRAM: 512 MB • Flash: 4 GB • Maximum Project Size: 2.4 GB flash available to user
COMMUNICATIONS	• Ethernet: 10/100 port, RJ-45 connector. Supported IP and IP-based protocols: UCP, TCP, ICMP, ICSP, IGMP, DHCP, Telnet, FTP, DNS, RFB (for VNC), HTTP • USB: (2) USB host 2.0, Type A ports (1 with limited physical access requiring right angle connection): Firmware upgrade, touch panel file transfer, JPEG image viewer, HID peripherals, USB audio output for headsets (1) Micro-USB device port: video output from on-board camera (Landscape Touch Panel Only), USB audio from on-board microphone to host device • Near Field Communication (NFC): Supports standards ISO/IEC 15693, ISO/IEC 14443A, ISO/IEC 14443B; Unique Identifier (UID), typ range=.25", max = .5" • Bluetooth: Mouse/Keyboard: HID Profile v1.1, requires MXA-BT Bluetooth Adapter (FG5968-19) Handset: Hands Free Profile v1.5, Headset Profile v1.2, requires MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)

MXD-2000XL-PAN Specifications (Cont.)	
VIDEO	• Supported Video Codecs, Landscape Model (FG5968-11): MPEG-2-TS: MPEG-2 Main Profile@High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile@Layer 4, AAC-LC up to 720p at 25 fps (encode/decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Codecs, Portrait Model (FG5968-05): MPEG-2-TS: MPEG-2 Main Profile@High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile@Layer 4, AAC-LC up to 720p at 25 fps (decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Transport Streams: MPEG-TS for MPEG2 and H.264; HTTP for MJPEG • Max Number of Active Video Streams: Portrait: One decode Landscape: One decode plus one encode • Video Conferencing, Landscape Model (FG5968-11): Panel-to-panel and video chat • Video Conferencing, Portrait Model (FG5968-05): Panel-to-panel and video chat (portrait wall mount receives video and returns audio) • Video Output, Landscape Model Only (FG5968-11): Camera video output: H.264, up to 720p@25 fps via Micro-USB port only (controlled by host device)
AUDIO	• Microphone: -42 dB ±3 dB sensitivity FET microphone • Speakers: 4 ohm, 2 Watt, 300 Hz cutoff frequency • Supported Audio Codecs: MP2 Layer I and II, MP3 (8 kHz, 11.025 kHz, 12 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz) AAC-LC (8 kHz, 96 kHz) G.711 with µLaw (VoIP encode/decode at 8 kHz) Suggested max packet size for G.711 Voice: 20ms • Audio Output: USB Audio out Micro-USB port (head/hand set support) • File Formats: WAV, MP3 (as part of touch panel file only - no USB storage) • Intercom: Full Duplex VoIP, SIP v2.0 (supported with AMX-CSG)
GRAPHICS ENGINE	AMX G4: G4 enhanced feature set supporting multi-touch and gestures, scrolling, transitions - See TPD4 Operations Guide for more information
EMBEDDED APPLICATIONS	• Remote Management: VNC Server, G4 Web Control, AMX Resource Management Suite • Video Conferencing: Panel-to-panel and video chat (portrait wall mount receives video and returns audio) • Conferencing: Audio (Full Duplex Intercom)
FRONT PANEL COMPONENTS	• Light Sensor: Photosensitive light detector for automatic adjustment of the panel brightness • Proximity Detector: Max range = ~3', typ range = ~1', FOV = ~10 degrees • Camera, Landscape Model Only (FG5968-11): HD 720p camera for video conferencing/video chat support • LED Indicators: Camera active indicator (models with camera only) • Sleep Button: Sleep button to activate sleep mode and powering off. Also provides access to setup pages (can be disabled)
CONNECTIONS	• Ethernet: 10/100 port, RJ-45 connector • USB: (2) USB host 2.0, Type A ports (1) Micro-USB device port • Power: 2-pin, locking 3.5mm Phoenix connector
ENVIRONMENTAL	• Temperature (Operating): 32° F to 104° F (0° C to 40° C) • Temperature (Storage): 4° F to 140° F (-20° C to 60° C) • Humidity (Operating): 20% to 85% RH • Humidity (Storage): 5% to 85% RH • Power ("Heat") Dissipation: On: 109.2 BTU/hr Standby: 10.6 BTU/hr
INCLUDED ACCESSORIES	• Locking 2-pin Phoenix mate (41-0002-SA) • MXA-USB-C, USB Port Cover Kit, Modero X Series Touch Panel (FG5968-18) • MXA-CLK, Modero X Series Cleaning Kit (FG5968-16) • Installation Template 20.3" (68-5968-01)

MXD-2000XL-PAN Specifications (Cont.)	
OPTIONAL ACCESSORIES	• MXA-RMK-20 Modero X Series Rack Mount Kit (FG5969-60) • MXA-FMK-20 Flush Mount Kit for 20.3" Modero X Series Wall Mount Touch Panels (FG5968-68) • MXA-MP, Modero X/S Series Multi Preview (FG5968-20) • MXA-MPL Modero X/S Series Multi Preview Live (FG5968-10) • PSN4.4, Power Supply, 4.4 A, 3.5 mm Phoenix, 13.5V⎓ (FG423-45) • CB-MXP19/20, Rough-In Box (FG039-15) • MXA-BT, Bluetooth USB Adapter for Modero X/S Series (FG5968-19) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • MXA-USB-C, USB Port Covers for the Modero X Series Touch Panels (FG5968-18) • MXA-HST, Bluetooth Handset for Modero X/S Series Touch Panels (FG5968-17)

NOTE: *The MXD-2000XL-PAN-P-NC (FG5968-33) and MXD-2000XL-PAN-L-NC (FG5968-34) "No Comm" touch panels do not have camera, microphone, NFC or Bluetooth capability; otherwise they have all of the functionality of the MXT/D-2000XL-PAN.*

MXT/D-1900L-PAN - 19.4" X Series Panels

MXT-1900L-PAN (Tabletop)

FIG. 8 MXT-1900L-PAN - Front View

MXT-1900L-PAN Specifications

MXT-1900L-PAN Specifications	
DIMENSIONS (HWD)	7" x 20 3/8" x 5 5/16" (177 mm x 519 mm x 135 mm)
WEIGHT	9.4 lbs (4.26 Kg)
POWER CONSUMPTION	• Full-On: 32W (13.5V⎓, 2.4 A) • Standby: 3.10 W (13.5V⎓, 0.27 A) • Start-Up Inrush Current: 4.0 A for 80 μsec
EXTERNAL POWER SUPPLY REQUIRED	Requires one of these AMX power sources (not included): • PSN4.4 Power Supply, 4.4 A, 3.5 mm Phoenix, 13.5V⎓ (FG423-45) • MXA-MPL Modero X/S Series Multi Preview Live (FG5968-10) • MXA-MP Modero X/S Series Multi Preview (FG5968-20)
CERTIFICATIONS	• FCC Part 15 Class B • CE EN 55022 • CE EN 55024 • CE EN 60950-1 • IEC 60950-1 • C-Tick CISPR 22 Class B • IC • UL 60950-1 • RoHS/WEEE compliant
TOUCH SCREEN DISPLAY	• Display Type: TFT Active Matrix Color LCD with In-plane Switching Technology (IPS) • Display Size (WH): Landscape 20.4" x 6.9" (519 mm x 175 mm), 20.4" (518 mm) diagonal • Viewable Area (WH): Landscape 18.7" x 5.9" (475 mm x 151 mm), 19.4" (493 mm) diagonal • Resolution: Landscape 1920x530 • Aspect Ratio: Landscape 18:5 • Brightness: 350 cd/m2 • Contrast Ratio: 1000:1 • Color Depth: 16.7M colors • Illumination: LED • Touch Overlay: Projected capacitive, multi-touch support, 3 simultaneous max
VIEWING ANGLE	• Vertical: ± 89° • Horizontal: ± 89°
MEMORY	• SDRAM: 512 MB • Flash: 4 GB • Maximum Project Size: 2.4 GB flash available to user

MXT-1900L-PAN Specifications (Cont.)	
COMMUNICATIONS	• Ethernet: 10/100 port, RJ-45 connector. Supported IP and IP-based protocols: UCP, TCP, ICMP, ICSP, IGMP, DHCP, Telnet, FTP, DNS, RFB (for VNC), HTTP • USB: (3) USB host 2.0, Type A ports: Firmware upgrade, touch panel file transfer, JPEG image viewer, HID peripherals, USB audio output for headsets (1) Micro-USB device port: video output from on-board camera, USB audio from on-board microphone to host device • Near Field Communication (NFC): Supports standards ISO/IEC 15693, ISO/IEC 14443A, ISO/IEC 14443B; Unique Identifier (UID), typ range=.25", max = .5" • Bluetooth: Mouse/Keyboard: HID Profile v1.1, requires MXA-BT Bluetooth Adapter (FG5968-19) Handset: Hands Free Profile v1.5, Headset Profile v1.2, requires MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)
VIDEO	• Supported Video Codecs: MPEG2-TS: MPEG-2 Main Profile @High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile @Layer 4, AAC-LC up to 720p at 25 fps (encode/decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Transport Streams: MPEG-TS for MPEG-2 and H.264, HTTP for MJPEG • Max Number of Active Video Streams: One decode plus one encode • Video Output: Camera video output: H.264, up to 720p@25 fps via Micro-USB port only (controlled by host device) • Video Conferencing: Panel-to-panel and video chat
AUDIO	• Microphone: -42 dB ±3 dB sensitivity FET microphone • Speakers: 4 ohm, 2 Watt, 300 Hz cutoff frequency • Supported Audio Codecs: MP2 Layer I and II, MP3 (8 kHz, 11.025 kHz, 12 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz) AAC-LC (8 kHz, 96 kHz) G.711 with µLaw (VoIP encode/decode at 8 kHz) Suggested max packet size for G.711 Voice: 20ms • Audio Output: USB Audio out USB port (head/hand set support) • File Formats: WAV, MP3 (as part of touch panel file only - no USB storage) • Intercom: Full Duplex VoIP, SIP v2.0 (supported with AMX-CSG)
GRAPHICS ENGINE	AMX G4: G4 enhanced feature set supporting multi-touch and gestures, scrolling, transitions - See TPD4 Operations Guide for more information
EMBEDDED APPLICATIONS	• Remote Management: VNC Server, G4 Web Control, AMX Resource Management Suite • Video Conferencing: Panel-to-panel and video chat • Conferencing: Audio (Full Duplex Intercom)
FRONT PANEL COMPONENTS	• Light Sensor: Photosensitive light detector for automatic adjustment of the panel brightness • Proximity Detector: Max range = ~3', typ range = ~1', FOV = ~10 degrees • Camera: HD 720p camera for video conferencing/video chat support • LED Indicators: Camera active indicator (models with camera only) • Sleep Button: Sleep button to activate sleep mode and powering off. Also provides access to setup pages (can be disabled)
CONNECTIONS	• Ethernet: 10/100 port, RJ-45 connector • USB: (3) USB host 2.0, Type A ports (1) Micro-USB device port • Power: 2-pin, locking 3.5mm Phoenix connector
ENVIRONMENTAL	• Temperature (Operating): 32° F to 104° F (0° C to 40° C) • Temperature (Storage): 4° F to 140° F (-20° C to 60° C) • Humidity (Operating): 20% to 85% RH • Humidity (Storage): 5% to 85% RH • Power ("Heat") Dissipation: On: 109.2 BTU/hr Standby: 10.6 BTU/hr
INCLUDED ACCESSORIES	• Locking 2-pin Phoenix mate (41-0002-SA) • MXA-USB-C, USB Port Cover Kit, Modero X/S Series Touch Panel (FG5968-18) • HPG-10-10K, 3/4" Mini-Grommet (FG570-01) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16)

MXT-1900L-PAN Specifications (Cont.)	
OPTIONAL ACCESSORIES	• MXA-STMK-19, Secure Table Mount Kit, 19.4" Modero X Tabletop (FG5968-65) • MXA-MP, Modero X/S Series Multi Preview (FG5968-20) • MXA-MPL, Modero X/S Series Multi Preview Live (FG5968-10) • PSN4.4, Power Supply, 4.4 A, 3.5 mm Phoenix, 13.5V⎓ (FG423-45) • HPG-10-10K, 3/4" Mini-Grommet, 10-Pack (FG570-01-10K) • MXA-BT, Bluetooth USB Adapter for Modero X/S Series (FG5968-19) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • MXA-USB-C, USB Port Covers for the Modero X/S Series Touch Panels (FG5968-18) • MXA-HST, Bluetooth Handset for Modero X/S Series Touch Panels (FG5968-17)

NOTE: *The MXT-1900L-PAN-NC (FG5968-21) "No Comm" touch panel does not have camera, microphone, NFC or Bluetooth capability; otherwise it has all of the functionality of the MXT-1900L-PAN.*

MXD-1900L-PAN (Wall Mount-Landscape/Portrait)

The MXD-1900L-PAN is available in Portrait and Landscape layouts:

Portrait	MXD-1900L-PAN-P	FG5968-06
Landscape	MXD-1900L-PAN-L	FG5968-12

FIG. 9 MXD-1900L-PAN, Landscape Wall Mount

MXD-1900L-PAN Specifications

MXD-1900L-PAN Specifications	
DIMENSIONS (HWD)	• Landscape: 6 7/8" x 20 3/8" x 11/16" (175 mm x 519 mm x 19 mm) • Portrait: 20 3/8" x 6 7/8" x 11/16" (519 mm x 175 mm x 19 mm)
WEIGHT	7.0 lbs (3.18 Kg)
POWER CONSUMPTION	• Full-On: 32W (13.5V⎓, 2.4 A) • Standby: 3.10 W (13.5V⎓, 0.27 A) • Start-Up Inrush Current: 4.0 A for 80 μsec
EXTERNAL POWER SUPPLY REQUIRED	Requires one of these AMX power sources (not included): • PSN4.4 Power Supply, 4.4 A, 3.5 mm Phoenix, 13.5V⎓ (FG423-45) • MXA-MPL Modero X/S Series Multi Preview Live (FG5968-10) • MXA-MP Modero X/S Series Multi Preview (FG5968-20)

MXD-1900L-PAN Specifications (Cont.)	
CERTIFICATIONS	• FCC Part 15 Class B • CE EN 55022 • CE EN 55024 • CE EN 60950-1 • IEC 60950-1 • C-Tick CISPR 22 Class B • IC • UL 60950-1 • RoHS/WEEE compliant
TOUCH SCREEN DISPLAY	• Display Type: TFT Active Matrix Color LCD with In-plane Switching Technology (IPS) • Display Size (WH) Landscape: 20.4" x 6.9" (519 mm x 175 mm), 20.4" (518 mm) diagonal Portrait: 6.9" x 20.4" (175 mm x 519 mm), 20.4" (518 mm) diagonal • Viewable Area (WH) Landscape: 18.7" x 5.9" (475 mm x 151 mm), 19.4" (493 mm) diagonal Portrait: 5.9" x 18.7" (151 mm x 475 mm), 19.4" (493 mm) diagonal • Resolution Landscape: 1920x530 Portrait: 530x1920 • Aspect Ratio Landscape: 18:5 Portrait: 5:18 • Brightness: 350 cd/m2 • Contrast Ratio: 1000:1 • Color Depth: 16.7M colors • Illumination: LED • Touch Overlay: Projected capacitive, multi-touch support, 3 simultaneous max
VIEWING ANGLE	• Vertical: ± 89° • Horizontal: ± 89°
MEMORY	• SDRAM: 512 MB • Flash: 4 GB • Maximum Project Size: 2.4 GB flash available to user
COMMUNICATIONS	• Ethernet: 10/100 port, RJ-45 connector. Supported IP and IP-based protocols: UCP, TCP, ICMP, ICSP, IGMP, DHCP, Telnet, FTP, DNS, RFB (for VNC), HTTP • USB: (2) USB host 2.0, Type A ports (1 with limited physical access requiring right angle connection): Firmware upgrade, touch panel file transfer, JPEG image viewer, HID peripherals, USB audio output for headsets (1) Micro-USB device port: video output from on-board camera (Landscape Touch Panel Only), USB audio from on-board microphone to host device • Near Field Communication (NFC): Supports standards ISO/IEC 15693, ISO/IEC 14443A, ISO/IEC 14443B; Unique Identifier (UID), typ range=.25", max = .5" • Bluetooth: Mouse/Keyboard: HID Profile v1.1, requires MXA-BT Bluetooth Adapter (FG5968-19) Handset: Hands Free Profile v1.5, Headset Profile v1.2, requires MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)

MXD-1900L-PAN Specifications (Cont.)	
VIDEO	• Supported Video Codecs, Landscape Model (FG5968-12): MPEG-2-TS: MPEG-2 Main Profile@High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile@Layer 4, AAC-LC up to 720p at 25 fps (encode/decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Codecs, Portrait Model (FG5968-06): MPEG-2-TS: MPEG-2 Main Profile@High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile@Layer 4, AAC-LC up to 720p at 25 fps (decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Transport Streams: MPEG-TS for MPEG2 and H.264; HTTP for MJPEG • Max Number of Active Video Streams: Portrait: One decode Landscape: One decode plus one encode • Video Conferencing, Landscape Model (FG5968-12): Panel-to-panel and video chat • Video Conferencing, Portrait Model (FG5968-05): Panel-to-panel and video chat (portrait wall mount receives video and returns audio) • Video Output, Landscape Model Only (FG5968-12): Camera video output: H.264, up to 720p@25 fps via Micro-USB port only (controlled by host device)
AUDIO	• Microphone: –42 dB ±3 dB sensitivity FET microphone • Speakers: 4 ohm, 2 Watt, 300 Hz cutoff frequency • Supported Audio Codecs: MP2 Layer I and II, MP3 (8 kHz, 11.025 kHz, 12 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz) AAC-LC (8 kHz, 96 kHz) G.711 with µLaw (VoIP encode/decode at 8 kHz) Suggested max packet size for G.711 Voice: 20ms • Audio Output: USB Audio out Micro-USB port (head/hand set support) • File Formats: WAV, MP3 (as part of touch panel file only - no USB storage) • Intercom: Full Duplex VoIP, SIP v2.0 (supported with AMX-CSG)
GRAPHICS ENGINE	AMX G4: G4 enhanced feature set supporting multi-touch and gestures, scrolling, transitions - See TPD4 Operations Guide for more information
EMBEDDED APPLICATIONS	• Remote Management: VNC Server, G4 Web Control, AMX Resource Management Suite • Video Conferencing: Panel-to-panel and video chat (portrait wall mount receives video and returns audio) • Conferencing: Audio (Full Duplex Intercom)
FRONT PANEL COMPONENTS	• Light Sensor: Photosensitive light detector for automatic adjustment of the panel brightness • Proximity Detector: Max range = ~3', typ range = ~1', FOV = ~10 degrees • Camera, Landscape Model Only (FG5968-12): HD 720p camera for video conferencing/video chat support • LED Indicators: Camera active indicator (models with camera only) • Sleep Button: Sleep button to activate sleep mode and powering off. Also provides access to setup pages (can be disabled)
CONNECTIONS	• Ethernet: 10/100 port, RJ-45 connector • USB: (2) USB host 2.0, Type A ports (1) Micro-USB device port • Power: 2-pin, locking 3.5mm Phoenix connector
ENVIRONMENTAL	• Temperature (Operating): 32° F to 104° F (0° C to 40° C) • Temperature (Storage): 4° F to 140° F (-20° C to 60° C) • Humidity (Operating): 20% to 85% RH • Humidity (Storage): 5% to 85% RH • Power ("Heat") Dissipation: On: 109.2 BTU/hr Standby: 10.6 BTU/hr
INCLUDED ACCESSORIES	• Locking 2-pin Phoenix mate (41-0002-SA) • MXA-USB-C, USB Port Cover Kit, Modero X Series Touch Panel (FG5968-18) • MXA-CLK, Modero X Series Cleaning Kit (FG5968-16) • Wall Template 19" (68-5968-02)

MXD-1900L-PAN Specifications (Cont.)	
OPTIONAL ACCESSORIES	• MXA-FMK-19 Flush Mount Kit, 19.4" Modero X Wall Mount (FG5968-69) • MXA-RMK-19 Modero X Series Rack Mount Kit (FG5969-61) • MXA-MP, Modero X/S Series Multi Preview (FG5968-20) • MXA-MPL, Modero X/S Series Multi Preview Live (FG5968-10) • PSN4.4, Power Supply, 4.4 A, 3.5 mm Phoenix, 13.5V⎓ (FG423-45) • CB-MXP19/20, Rough-In Box (FG039-15) • MXA-BT, Bluetooth USB Adapter for Modero X/S Series (FG5968-19) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • MXA-USB-C, USB Port Covers for the Modero X Series Touch Panels (FG5968-18) • MXA-HST, Bluetooth Handset for Modero X/S Series Touch Panels (FG5968-17)

NOTE: *The MXD-1900L-PAN-P-NC (FG5968-22) and MXD-1900L-PAN-L-NC (FG5968-23) "No Comm" touch panels do not have camera, microphone, NFC or Bluetooth capability; otherwise they have all of the functionality of the MXT/D-2000XL-PAN.*

MXT/D-1000 - 10.1" X Series Panels

MXT-1000 (Tabletop)

NFC Sensor
Sleep Button
USB Ports (2)

FIG. 10 MXT-1000 Touch Panel

MXT-1000 Specifications

MXT-1000 Specifications	
DIMENSIONS (HWD)	6 7/8" x 9 7/8" x 4 7/8" (174 mm x 252 mm x 124 mm)
WEIGHT	3.0 lbs (1.36 Kg)
POWER CONSUMPTION	• Full-On: 8 W • Standby: 3.2 W • Shutdown: 1 W • Start-Up Inrush Current: Not applicable due to PoE standard
EXTERNAL POWER SUPPLY REQUIRED	Optimal performance requires use of one of the following AMX PoE power supplies (not included): • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63)
CERTIFICATIONS	• UL 60950-1 • FCC Part 15 Class B • C-Tick CISPR 22 Class B • CE EN 55022, EN 55024 and EN 60950-1 • IEC 60950-1 • IC • IEC/EN-60950 • RoHS/WEEE compliant
TOUCH SCREEN DISPLAY	• Display Type: TFT Active Matrix Color LCD with In-plane Switching Technology (IPS) • Display Size (WH): 9.9" x 6.7" (252 mm x 170 mm), 12.0" (304 mm) diagonal • Viewable Area (WH): 8.5" x 5.3" (217mm x 136mm), 10.1" (257mm) diagonal • Resolution (WH): 1280x800 • Aspect Ratio (WH): 16:9 • Brightness: 400 cd/m2 • Contrast Ratio: 700:1 • Color Depth: 264K colors • Illumination: LED • Touch Overlay: Projected capacitive, multi-touch support, 3 simultaneous max
VIEWING ANGLE	• Vertical: ± 89° • Horizontal: ± 89°
MEMORY	• SDRAM: 512 MB • Flash: 4 GB • Maximum Project Size: 2.4 GB flash available to user

MXT-1000 Specifications (Cont.)

COMMUNICATIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector. Supported IP and IP-based protocols: UCP, TCP, ICMP, ICSP, IGMP, DHCP, Telnet, FTP, DNS, RFB (for VNC), HTTP • USB: (2) USB host 2.0, Type A ports (1 with limited physical access requiring right angle connection): Firmware upgrade, touch panel file transfer, JPEG image viewer, HID peripherals, USB audio output for headsets (1) Micro-USB device port: video output from on-board camera (landscape touch panel only), USB audio from on-board microphone to host device • Near Field Communication (NFC): Supports standards ISO/IEC 15693, ISO/IEC 14443A, ISO/IEC 14443B; Unique Identifier (UID), typ range=.25", max = .5" • Bluetooth: Mouse/Keyboard: HID Profile v1.1, requires MXA-BT Bluetooth Adapter (FG5968-19) Handset: Hands Free Profile v1.5, Headset Profile v1.2, requires MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)
VIDEO	• Supported Video Codecs: MPEG2-TS: MPEG-2 Main Profile @High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile @Layer 4, AAC-LC up to 720p at 25 fps (encode/decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Transport Streams: MPEG-TS for MPEG-2 and H.264, HTTP for MJPEG • Max Number of Active Video Streams: One decode plus one encode • Video Output: Camera video output: H.264, up to 720p@25 fps via Micro-USB port only (controlled by host device) • Video Conferencing: Panel-to-panel and video chat
AUDIO	• Microphone: -42 dB ±3 dB sensitivity FET microphone • Speakers: 4 ohm, 2 Watt, 300 Hz cutoff frequency • Supported Audio Codecs: MP2 Layer I and II, MP3 (8 kHz, 11.025 kHz, 12 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz) AAC-LC (8 kHz, 96 kHz) G.711 with µLaw (VoIP encode/decode at 8 kHz) Suggested max packet size for G.711 Voice: 20ms • Audio Output: USB Audio out USB port (head/hand set support) • File Formats: WAV, MP3 (as part of touch panel file only - no USB storage) • Intercom: Full Duplex VoIP, SIP v2.0 (supported with AMX-CSG)
GRAPHICS ENGINE	AMX G4: G4 enhanced feature set supporting multi-touch and gestures, scrolling, transitions - See TPD4 Operations Guide for more information
EMBEDDED APPLICATIONS	• Remote Management: VNC Server, G4 Web Control, AMX Resource Management Suite • Video Conferencing: Panel-to-panel and video chat • Audio Conferencing: Audio (Full Duplex Intercom)
FRONT PANEL COMPONENTS	• Light Sensor: Photosensitive light detector for automatic adjustment of the panel brightness • Proximity Detector: Max range = ~3', typ range = ~1', FOV = ~10 degrees • Camera: HD 720p camera for video conferencing/video chat support • LED Indicators: Camera active indicator (models with camera only) • Sleep Button: Sleep button to activate sleep mode and powering off. Also provides access to setup pages (can be disabled)
CONNECTIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector through cable extension • USB: (2) USB host 2.0, Type A ports (1) Micro-USB device port • Power: PoE (Power over Ethernet), 802.3af, class 3
ENVIRONMENTAL	• Temperature (Operating): 32° F to 104° F (0° C to 40° C) • Temperature (Storage): 4° F to 140° F (-20° C to 60° C) • Humidity (Operating): 20% to 85% RH • Humidity (Storage): 5% to 85% RH • Power ("Heat") Dissipation: On: 21.3 BTU/hr Standby: 10.6 BTU/hr
INCLUDED ACCESSORIES	• MXA-USB-C, USB Port Cover Kit, Modero X/S Series Touch Panel (FG5968-18) • 3/4" Mini-Grommet (FG570-01) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16)

MXT-1000 Specifications (Cont.)	
OPTIONAL ACCESSORIES	• MXA-STMK-10, Secure Table Mount Kit, 10.1" Modero X Tabletop (FG5968-66) • MXA-MP, Modero X/S Series Multi Preview (FG5968-20) • MXA-MPL, Modero X/S Series Multi Preview Live (FG5968-10) • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • HPG-10-10K, 3/4" Mini-Grommet, 10-Pack (FG570-01-10K) • MXA-BT Bluetooth USB Adapter for Modero X/S Series (FG5968-19) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63) • MXA-USB-C, USB Port Covers for the Modero X Series Touch Panels (FG5968-18) • MXA-HST, Bluetooth Handset for Modero X/S Series Touch Panels (FG5968-17)

NOTE: *The MXT-1000-NC (FG5968-24) "No Comm" touch panel does not have camera, microphone, NFC or Bluetooth capability; otherwise it has all of the functionality of the MXT-1900L-PAN.*

Touch Panel Aspect Ratio

While the touch panel screen physical dimensions fall between 16:9 and 16:10, any incoming video stream can be scaled to 16:9 if needed. This may lead to some letter boxing around the video in some cases.

MXD-1000 (Wall-Mount - Landscape/Portrait)

The MXD-1000 is available in Portrait and Landscape layouts:

Portrait	MXD-1000-P	FG5968-07
Landscape	MXD-1000-L	FG5968-13

FIG. 11 MXD-1000 Wall Mount (Portrait and Landscape)

MXD-1000 Specifications

MXD-1000 Specifications	
DIMENSIONS (HWD)	• Landscape: 6 11/16" x 9 7/8" x 2 5/8" (171 mm x 252 mm x 67 mm) • Portrait: 9 7/8" x 6 11/16" x 2 5/8" (252 mm x 171 mm x 67 mm)
WEIGHT	2.0 lbs (0.91 Kg)
POWER CONSUMPTION	• Full-On: 8 W • Standby: 3.2 W • Shutdown: 1 W • Start-Up Inrush Current: Not applicable due to PoE standard
EXTERNAL POWER SUPPLY REQUIRED	Optimal performance requires use of one of the following AMX PoE power supplies (not included): • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63)

MXD-1000 Specifications (Cont.)	
CERTIFICATIONS	• UL 60950-1 • FCC Part 15 Class B • C-Tick CISPR 22 Class B • CE EN 55022, EN 55024 and EN 60950-1 • IEC 60950-1 • IC • IEC/EN-60950 • RoHS/WEEE compliant

TOUCH SCREEN DISPLAY	• Display Type: TFT Active Matrix Color LCD with In-plane Switching Technology (IPS)
	• Display Size (WH)
	  Landscape: 9.9" x 6.7" (252 mm x 170 mm), 12.0" (304 mm) diagonal
	  Portrait: 6.7" x 9.9" (170 mm x 252 mm), 12.0" (304 mm) diagonal
	• Viewable Area (WH)
	  Landscape: 8.5" x 5.3" (217mm x 136mm), 10.1" (257mm) diagonal
	  Portrait: 5.3" x 8.5" (136 mm x 217 mm), 10.1" (257mm) diagonal
	• Resolution
	  Landscape: 1280x800
	  Portrait: 800x1280
	• Aspect Ratio
	  Landscape: 16:9
	  Portrait: 9:16
	• Brightness: 400 cd/m2
	• Contrast Ratio: 700:1
	• Color Depth: 264K colors
	• Illumination: LED
	• Touch Overlay: Projected capacitive, multi-touch support, 3 simultaneous max

VIEWING ANGLE	• Vertical: ± 89° • Horizontal: ± 89°
MEMORY	• SDRAM: 512 MB • Flash: 4 GB • Maximum Project Size: 2.4 GB flash available to user

COMMUNICATIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector. Supported IP and IP-based protocols: UCP, TCP, ICMP, ICSP, IGMP, DHCP, Telnet, FTP, DNS, RFB (for VNC), HTTP
	• USB:
	  (2) USB host 2.0, Type A ports (1 with limited physical access requiring right angle connection): Firmware upgrade, touch panel file transfer, JPEG image viewer, HID peripherals, USB audio output for headsets
	  (1) Micro-USB device port: video output from on-board camera (landscape touch panel only), USB audio from on-board microphone to host device
	• Near Field Communication (NFC): Supports standards ISO/IEC 15693, ISO/IEC 14443A, ISO/IEC 14443B; Unique Identifier (UID), typ range=.25", max = .5"
	• Bluetooth:
	  Mouse/Keyboard: HID Profile v1.1, requires MXA-BT Bluetooth Adapter (FG5968-19)
	  Handset: Hands Free Profile v1.5, Headset Profile v1.2, requires MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)

MXD-1000 Specifications (Cont.)	
VIDEO	• Supported Video Codecs, Landscape Model (FG5968-13): MPEG-2-TS: MPEG-2 Main Profile@High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile@Layer 4, AAC-LC up to 720p at 25 fps (encode/decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Codecs, Portrait Model (FG5968-07): MPEG-2-TS: MPEG-2 Main Profile@High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile@Layer 4, AAC-LC up to 720p at 25 fps (decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Transport Streams: MPEG-TS for MPEG2 and H.264; HTTP for MJPEG • Max Number of Active Video Streams: Portrait: One decode Landscape: One decode plus one encode • Video Conferencing, Landscape Model (FG5968-13): Panel-to-panel and video chat • Video Conferencing, Portrait Model (FG5968-07): Panel-to-panel and video chat (the portrait wall mount receives video and returns audio) • Video Output, Landscape Model Only (FG5968-13): Camera video output: H.264, up to 720p@25 fps via Micro-USB port only (controlled by host device)
AUDIO	• Microphone: -42 dB ±3 dB sensitivity FET microphone • Speakers: 4 ohm, 2 Watt, 300 Hz cutoff frequency • Supported Audio Codecs: MP2 Layer I and II, MP3 (8 kHz, 11.025 kHz, 12 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz) AAC-LC (8 kHz, 96 kHz) G.711 with µLaw (VoIP encode/decode at 8 kHz) Suggested max packet size for G.711 Voice: 20ms • Audio Output: USB Audio out USB port (head/hand set support) • File Formats: WAV, MP3 (as part of touch panel file only - no USB storage) • Intercom: Full Duplex VoIP, SIP v2.0 (supported with AMX-CSG)
GRAPHICS ENGINE	AMX G4: G4 enhanced feature set supporting multi-touch and gestures, scrolling, transitions - See TPD4 Operations Guide for more information
EMBEDDED APPLICATIONS	• Remote Management: VNC Server, G4 Web Control, AMX Resource Management Suite • Video Conferencing: Panel-to-panel and video chat • Audio Conferencing: Audio (Full Duplex Intercom)
FRONT PANEL COMPONENTS	• Light Sensor: Photosensitive light detector for automatic adjustment of the panel brightness • Proximity Detector: Max range = ~3', typ range = ~1', FOV = ~10 degrees • Camera, Landscape Model Only (FG5968-13): HD 720p camera for video conferencing/video chat support • LED Indicators: Camera active indicator (models with camera only) • Sleep Button: Sleep button to activate sleep mode and powering off. Also provides access to setup pages (can be disabled)
CONNECTIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector through cable extension • USB: (2) USB host 2.0, Type A ports (1) Micro-USB device port • Power: PoE (Power over Ethernet), 802.3af, class 3
ENVIRONMENTAL	• Temperature (Operating): 32° F to 104° F (0° C to 40° C) • Temperature (Storage): 4° F to 140° F (-20° C to 60° C) • Humidity (Operating): 20% to 85% RH • Humidity (Storage): 5% to 85% RH • Power ("Heat") Dissipation: On: 21.3 BTU/hr Standby: 10.6 BTU/hr
INCLUDED ACCESSORIES	• MXA-USB-C, USB Port Cover Kit, Modero X Series Touch Panel (FG5968-18) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • Installation Template, 10" Modero X Series (68-5968-03)

MXD-1000 Specifications (Cont.)	
OPTIONAL ACCESSORIES	• MXA-FMK-10, Flush Mount Kit, 10" Modero X Wall Mount (FG5969-62) • MXA-RMK-10, Modero X Series Rack Mount Kit (FG5969-62) • MXA-MP, Modero X/S Series Multi Preview (FG5968-20) • MXA-MPL, Modero X/S Series Multi Preview Live (FG5968-10) • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • CB-MXP10, Rough-In Box (FG039-17) • MXA-BT Bluetooth USB Adapter for Modero X/S Series (FG5968-19) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63) • MXA-USB-C, USB Port Cover Kit, Modero X Series Touch Panel (FG5968-18) • MXA-HST, Bluetooth Handset for Modero X Series Touch Panels (FG5968-17)

NOTE: *The MXD-1000-P-NC (FG5968-25) and MXD-1000-L-NC (FG5968-26) "No Comm" touch panels do not have camera, microphone, NFC or Bluetooth capability; otherwise they have all of the functionality of the MXT/D-2000XL-PAN.*

Touch Panel Aspect Ratio

While the touch panel screen physical dimensions fall between 16:9 and 16:10, any incoming video stream can be scaled to 16:9 if needed. This may lead to some letter boxing around the video in some cases.

MXT/D-700 - 7" X Series Panels

MXT-700 (Tabletop)

NFC Sensor

Sleep Button

USB Ports (2)

FIG. 12 MXT-700 touch panel

MXT-700 Specifications

MXT-700 Specifications	
DIMENSIONS (HWD)	5" x 7 5/16" x 4 1/8" (126 mm x 187 mm x 105 mm)
WEIGHT	1.8 lbs (0.82 Kg)
POWER CONSUMPTION	• Full-On: 8 W • Standby: 3.2 W • Shutdown: 1 W • Start-Up Inrush Current: Not applicable due to PoE standard
EXTERNAL POWER SUPPLY REQUIRED	Optimal performance requires use of one of the following AMX PoE power supplies (not included): • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63)
CERTIFICATIONS	• UL 60950-1 • FCC Part 15 Class B • C-Tick CISPR 22 Class B • CE EN 55022, EN 55024 and EN 60950-1 • IEC 60950-1 • IC • IEC/EN-60950 • RoHS/WEEE compliant
TOUCH SCREEN DISPLAY	• Display Type: TFT Active Matrix Color LCD with Fringe Field Switching (FFS) - Wide Viewing Angle Technology • Display Size (WH): Landscape: 7.3" x 4.8" (186 mm x 122 mm), 8.8" (222 mm) diagonal • Viewable Area (WH): Landscape: 6.05" x 3.54" (154 mm x 90 mm), 7.0" (178 mm) diagonal • Resolution (WH): Landscape: 1024x600 • Aspect Ratio (WH): Landscape: 16:9 • Brightness: 400 cd/m2 • Contrast Ratio: 800:1 • Color Depth: 16.7M colors • Illumination: LED • Touch Overlay: Projected capacitive, multi-touch support, 3 simultaneous max
VIEWING ANGLE	• Vertical: ± 89° • Horizontal: ± 89°
MEMORY	• SDRAM: 512 MB • Flash: 4 GB • Maximum Project Size: 2.4 GB flash available to user

MXT-700 Specifications (Cont.)	
COMMUNICATIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector. Supported IP and IP-based protocols: UCP, TCP, ICMP, ICSP, IGMP, DHCP, Telnet, FTP, DNS, RFB (for VNC), HTTP • USB: (2) USB host 2.0, Type A ports (1 with limited physical access requiring right angle connection): Firmware upgrade, touch panel file transfer, JPEG image viewer, HID peripherals, USB audio output for headsets • Near Field Communication (NFC): Supports standards ISO/IEC 15693, ISO/IEC 14443A, ISO/IEC 14443B; Unique Identifier (UID), typ range=.25", max = .5" • Bluetooth: Mouse/Keyboard: HID Profile v1.1, requires MXA-BT Bluetooth Adapter (FG5968-19) Handset: Hands Free Profile v1.5, Headset Profile v1.2, requires MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)
VIDEO	• Supported Video Codecs: MPEG2-TS: MPEG-2 Main Profile@High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile@Layer 4, AAC-LC up to 720p at 25 fps (decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Transport Streams: MPEG-TS for MPEG2 and H.264; HTTP for MJPEG • Max Number of Active Video Streams: One decode
AUDIO	• Microphone: -42 dB ±3 dB sensitivity FET microphone • Speakers: 4 ohm, 2 Watt, 300 Hz cutoff frequency • Supported Audio Codecs: MP2 Layer I and II, MP3 (8 kHz, 11.025 kHz, 12 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz) AAC-LC (8 kHz, 96 kHz) G.711 with µLaw (VoIP encode/decode at 8 kHz) Suggested max packet size for G.711 Voice: 20ms • Audio Output: USB Audio out USB port (head/hand set support) • File Formats: WAV, MP3 (as part of touch panel file only - no USB storage) • Intercom: Full Duplex VoIP, SIP v2.0 (supported with AMX-CSG)
GRAPHICS ENGINE	AMX G4: G4 enhanced feature set supporting multi-touch and gestures, scrolling, transitions - See TPD4 Operations Guide for more information
EMBEDDED APPLICATIONS	• Remote Management: VNC Server, G4 Web Control, AMX Resource Management Suite • Video Conferencing: Panel-to-panel and video chat (the MXT-700 receives video and returns audio) • Audio Conferencing: Audio (Full Duplex Intercom)
FRONT PANEL COMPONENTS	• Light Sensor: Photosensitive light detector for automatic adjustment of the panel brightness • Proximity Detector: Max range = ~3', typ range = ~1', FOV = ~10 degrees • Sleep Button: Sleep button to activate sleep mode and powering off. Also provides access to setup pages (can be disabled)
CONNECTIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector through cable extension • USB: (2) USB host 2.0, Type A ports • Power: PoE (Power over Ethernet), 802.3af, class 3
ENVIRONMENTAL	• Temperature (Operating): 32° F to 104° F (0° C to 40° C) • Temperature (Storage): 4° F to 140° F (-20° C to 60° C) • Humidity (Operating): 20% to 85% RH • Humidity (Storage): 5% to 85% RH • Power ("Heat") Dissipation: On: 18.5 BTU/hr Standby: 10.6 BTU/hr
INCLUDED ACCESSORIES	• MXA-USB-C, USB Port Cover Kit, Modero X/S Series Touch Panel (FG5968-18) • 3/4" Mini-Grommet (FG570-01) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16)
OPTIONAL ACCESSORIES	• MXA-MP, Modero X/S Series Multi Preview (FG5968-20) • MXA-MPL, Modero X/S Series Multi Preview Live (FG5968-10) • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • HPG-10-10K, 3/4" Mini-Grommet, 10-Pack (FG570-01-10K) • MXA-BT Bluetooth USB Adapter for Modero X/S Series (FG5968-19) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63) • MXA-HST, Bluetooth Handset for Modero X/S Series Touch Panels (FG5968-17) • MXA-USB-C, USB Port Covers for the Modero X/S Series Touch Panels (FG5968-18)

NOTE: *The MXT-700-NC (FG5968-27) "No Comm" touch panel does not have camera, microphone, NFC or Bluetooth capability; otherwise it has all of the functionality of the MXT-700.*

Touch Panel Aspect Ratio

While the touch panel screen physical dimensions fall between 16:9 and 16:10, any incoming video stream can be scaled to 16:9 if needed. This may lead to some letter boxing around the video in some cases.

MXD-700 (Wall-Mount - Landscape/Portrait)

The MXD-700 is available in Portrait and Landscape layouts: .

Portrait	MXD-700-P	FG5968-08
Landscape	MXD-700-L	FG5968-14

FIG. 13 MXD-700 Wall Mount (Portrait and Landscape)

MXD-700 Specifications

MXD-700 Specifications	
DIMENSIONS (HWD)	• Landscape: 4 13/16" x 7 5/16" x 2 1/2" (122 mm x 186 mm x 63 mm) • Portrait: 7 5/16" x 4 13/16" x 2 1/2" (186 mm x 122 mm x 63 mm)
WEIGHT	1.4 lbs (0.64 Kg)
POWER CONSUMPTION	• Full-On: 8 W • Standby: 3.2 W • Shutdown: 1 W • Start-Up Inrush Current: Not applicable due to PoE standard
EXTERNAL POWER SUPPLY REQUIRED	Optimal performance requires use of one of the following AMX PoE power supplies (not included): • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63)
CERTIFICATIONS	• UL 60950-1 • FCC Part 15 Class B • C-Tick CISPR 22 Class B • CE EN 55022, EN 55024 and EN 60950-1 • IEC 60950-1 • IC • IEC/EN-60950 • RoHS/WEEE compliant

MXD-700 Specifications (Cont.)	
TOUCH SCREEN DISPLAY	• Display Type: TFT Active Matrix Color LCD with Fringe Field Switching (FFS) - Wide Viewing Angle Technology • Display Size (WH) Landscape: 7.3" x 4.8" (186 mm x 122 mm), 8.8" (222 mm) diagonal Portrait: 4.8" x 7.3" (122 mm x 186 mm), 8.8" (222 mm) diagonal • Viewable Area (WH) Landscape: 6.05" x 3.54" (154 mm x 90 mm), 7.0" (178 mm) diagonal Portrait: 3.54" x 6.05" (90 mm x 154 mm), 7.0" (178 mm) diagonal • Resolution Landscape: 1024x600 Portrait: 600x1024 • Aspect Ratio Landscape: 16:9 Portrait: 9:16 • Brightness: 400 cd/m2 • Contrast Ratio: 800:1 • Color Depth: 16.7M colors • Illumination: LED • Touch Overlay: Projected capacitive, multi-touch support, 3 simultaneous max
VIEWING ANGLE	• Vertical: ± 89° • Horizontal: ± 89°
MEMORY	• SDRAM: 512 MB • Flash: 4 GB • Maximum Project Size: 2.4 GB flash available to user
COMMUNICATIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector. Supported IP and IP-based protocols: UCP, TCP, ICMP, ICSP, IGMP, DHCP, Telnet, FTP, DNS, RFB (for VNC), HTTP • USB: (2) USB host 2.0, Type A ports (1 with limited physical access requiring right angle connection): Firmware upgrade, touch panel file transfer, JPEG image viewer, HID peripherals, USB audio output for headsets • Near Field Communication (NFC): Supports standards ISO/IEC 15693, ISO/IEC 14443A, ISO/IEC 14443B; Unique Identifier (UID), typ range=.25", max = .5" • Bluetooth: Mouse/Keyboard: HID Profile v1.1, requires MXA-BT Bluetooth Adapter (FG5968-19) Handset: Hands Free Profile v1.5, Headset Profile v1.2, requires MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)
VIDEO	• Supported Video Codecs: MPEG2-TS: MPEG-2 Main Profile@High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile@Layer 4, AAC-LC up to 720p at 25 fps (decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Transport Streams: MPEG-TS for MPEG2 and H.264; HTTP for MJPEG • Max Number of Active Video Streams: One decode
AUDIO	• Microphone: –42 dB ±3 dB sensitivity FET microphone • Speakers: 4 ohm, 2 Watt, 300 Hz cutoff frequency • Supported Audio Codecs: MP2 Layer I and II, MP3 (8 kHz, 11.025 kHz, 12 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz) AAC-LC (8 kHz, 96 kHz) G.711 with μLaw (VoIP encode/decode at 8 kHz) Suggested max packet size for G.711 Voice: 20ms • Audio Output: USB Audio out USB port (head/hand set support) • File Formats: WAV, MP3 (as part of touch panel file only - no USB storage) • Intercom: Full Duplex VoIP, SIP v2.0 (supported with AMX-CSG)
GRAPHICS ENGINE	AMX G4: G4 enhanced feature set supporting multi-touch and gestures, scrolling, transitions - See TPD4 Operations Guide for more information
EMBEDDED APPLICATIONS	• Remote Management: VNC Server, G4 Web Control, AMX Resource Management Suite • Video Conferencing: Panel-to-panel and video chat (the MXD-700 receives video and returns audio) • Audio Conferencing: Audio (Full Duplex Intercom)

MXD-700 Specifications (Cont.)	
FRONT PANEL COMPONENTS	• Light Sensor: Photosensitive light detector for automatic adjustment of the panel brightness • Proximity Detector: Max range = ~3', typ range = ~1', FOV = ~10 degrees • Sleep Button: Sleep button to activate sleep mode and powering off. Also provides access to setup pages (can be disabled)
CONNECTIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector through cable extension • USB: (2) USB host 2.0, Type A ports • Power: PoE (Power over Ethernet), 802.3af, class 3
ENVIRONMENTAL	• Temperature (Operating): 32° F to 104° F (0° C to 40° C) • Temperature (Storage): 4° F to 140° F (-20° C to 60° C) • Humidity (Operating): 20% to 85% RH • Humidity (Storage): 5% to 85% RH • Power ("Heat") Dissipation: On: 18.5 BTU/hr Standby: 10.6 BTU/hr
INCLUDED ACCESSORIES	• MXA-USB-C, USB Port Cover Kit, Modero X Series Touch Panel (FG5968-18) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • Installation Template, 7" Modero X Series (68-5968-04)
OPTIONAL ACCESSORIES	• MXA-FMK-07 Flush Mount Kit, 7" Modero X Wall Mount (FG5968-71) • MXA-RMK-07 Modero X Series Rack Mount Kit (FG5969-63) • MXA-MP, Modero X/S Series Multi Preview (FG5968-20) • MXA-MPL, Modero X/S Series Multi Preview Live (FG5968-10) • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • CB-MXSA-07, Rough-In Box, Modero X/S Series Touch Panel, 7" (FG039-18) • CB-MXP7, Rough-In Box (FG039-18) • MXA-BT Bluetooth USB Adapter for Modero X/S Series (FG5968-19) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63) • MXA-USB-C, USB Port Cover Kit, Modero X Series Touch Panel (FG5968-18) • MXA-HST, Bluetooth Handset for Modero X/S Series Touch Panels (FG5968-17)

NOTE: *The MXD-700-P-NC (FG5968-28) and MXD-700-L-NC (FG5968-29) "No Comm" touch panels do not have camera, microphone, NFC or Bluetooth capability; otherwise they have all of the functionality of the MXT/D-700.*

Touch Panel Aspect Ratio

While the touch panel screen physical dimensions fall between 16:9 and 16:10, any incoming video stream can be scaled to 16:9 if needed. This may lead to some letter boxing around the video in some cases.

MXD-430 - 4.3" X Series Panels

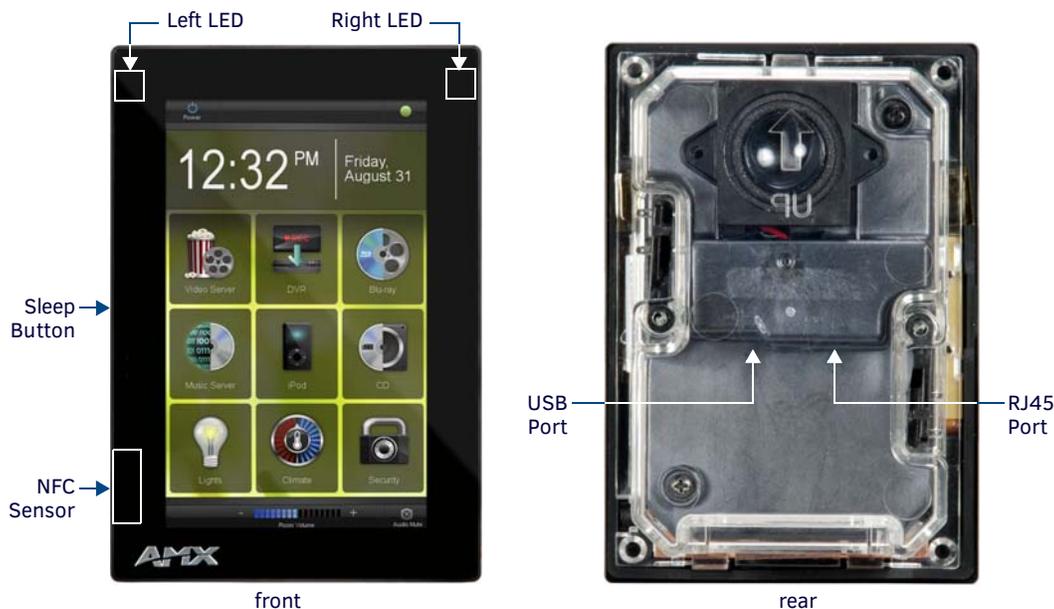## MXD-430 4.3" Modero X Series Wall/Flush Mount Touch Panel

FIG. 14 MXD-430

MXD-430 Specifications

MXD-430 Specifications	
DIMENSIONS (HWD)	Portrait: 4 7/8" x 3 1/4" x 2 3/8" (120 mm x 82 mm x 61 mm)
WEIGHT	0.75 lbs (.34 Kg)
POWER CONSUMPTION	• Full-On: 6.5 W • Standby: 4.2 W • Shutdown: 1.9 W • Start-Up Inrush Current: Not applicable due to PoE standard
EXTERNAL POWER SUPPLY REQUIRED	Optimal performance requires use of one of the following AMX PoE power supplies (not included): • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63)
CERTIFICATIONS	• UL 60950-1 • FCC Part 15 Class B • C-Tick CISPR 22 Class B • CE EN 55022, EN 55024 and EN 60950-1 • IEC 60950-1 • IC • IEC/EN-60950 • RoHS / WEEE compliant
TOUCH SCREEN DISPLAY	• Display Type: TFT Active Matrix Color LCD with In-plane Switching Technology (IPS) • Display Size (WH): Portrait: 3.3" x 4.8" (82 mm x 120 mm), 4.9" (119 mm) diagonal • Viewable Area (WH): Portrait: 2.2" x 3.7" (56 mm x 94 mm), 4.3" (109 mm) diagonal • Resolution: Portrait: 480x800 • Aspect Ratio: Portrait: 9:16 • Brightness: 500 cd/m2 • Contrast Ratio: 1000:1 • Color Depth: 16.7M colors • Illumination: LED • Touch Overlay: Projected capacitive, multi-touch support, 3 simultaneous max
VIEWING ANGLE	• Vertical: ± 80° • Horizontal: ± 80°

MXD-430 Specifications (Cont.)	
MEMORY	• SDRAM: 512 MB • Flash: 4 GB • Maximum Project Size: 2.4 GB flash available to user
COMMUNICATIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector. Supported IP and IP-based protocols: UCP, TCP, ICMP, ICSP, IGMP, DHCP, Telnet, FTP, DNS, RFB (for VNC), HTTP • USB: (1) USB host 2.0, Type A port: Firmware upgrade, touch panel file transfer, JPEG image viewer • Near Field Communication (NFC): Supports standards ISO/IEC 15693, ISO/IEC 14443A, ISO/IEC 14443B; Unique Identifier (UID), typ range=.25", max = .5" • Bluetooth: Mouse/Keyboard: HID Profile v1.1, requires MXA-BT Bluetooth Adapter (FG5968-19) Handset: Hands Free Profile v1.5, Headset Profile v1.2, requires MXA-BT Bluetooth Adapter (FG5968-19) and MXA-HST Bluetooth Handset (FG5968-17)
VIDEO	• Supported Video Codecs: MPEG2-TS: MPEG-2 Main Profile@High Level up to 720p at 25 fps (decode only) MPEG-2-TS: H.264 High Profile@Layer 4, AAC-LC up to 720p at 25 fps (decode) MJPEG up to 720p at 25 fps (decode only) • Supported Video Transport Streams: MPEG-TS for MPEG2 and H.264; HTTP for MJPEG • Max Number of Active Video Streams: One decode
AUDIO	• Microphone: –42 dB ±3 dB sensitivity FET microphone • Speakers: 4 ohm, 2 Watt, 300 Hz cutoff frequency • Supported Audio Codecs: MP2 Layer I and II, MP3 (8 kHz, 11.025 kHz, 12 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz) AAC-LC (8 kHz, 96 kHz) G.711 with µLaw (VoIP encode/decode at 8 kHz) Suggested max packet size for G.711 Voice: 20ms • Audio Output: USB Audio out USB port (head/hand set support) • File Formats: WAV, MP3 (as part of touch panel file only - no USB storage) • Intercom: Full Duplex VoIP, SIP v2.0 (supported with AMX-CSG)
GRAPHICS ENGINE	AMX G4: G4 enhanced feature set supporting multi-touch and gestures, scrolling, transitions - See TPD4 Operations Guide for more information.
EMBEDDED APPLICATIONS	• Remote Management: VNC Server, G4 Web Control, AMX Resource Management Suite • Video Conferencing: Panel-to-panel and video chat (the MXD-430 receives video and returns audio) • Audio Conferencing: Audio (Full Duplex Intercom)
FRONT PANEL COMPONENTS	• Light Sensor: Photosensitive light detector for automatic adjustment of the panel brightness • Proximity Detector: Max range = ~3', typ range = ~1', FOV = ~10 degrees • Sleep Button: Sleep button to activate sleep mode and powering off. Also provides access to setup pages (can be disabled) • Programmable Red/Green LEDs: Programmable red/green LED recessed in the left and right sides of the panel
CONNECTIONS	• Ethernet: 10/100 Auto MDI-X port, RJ-45 connector through cable extension • USB: (1) USB host 2.0, Type A port • Power: PoE (Power over Ethernet), 802.3af, class 3
ENVIRONMENTAL	• Temperature (Operating): 32° F to 104° F (0° C to 40° C) • Temperature (Storage): 4° F to 140° F (-20° C to 60° C) • Humidity (Operating): 20% to 85% RH • Humidity (Storage): 5% to 85% RH • Power ("Heat") Dissipation: On: 22.2 BTU/hr Standby: 14.3 BTU/hr
INCLUDED ACCESSORIES	• MXA-USB-C, USB Port Cover Kit, Modero X Series Touch Panel (FG5968-18) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • Installation Template, 4.3" Modero X Series (68-5968-05)

MXD-430 Specifications (Cont.)	
OPTIONAL ACCESSORIES	• MXA-FMK-43, Flush Mount Kit for 4.3" Modero X Series Wall Mount Touch Panel (FG5968-72) • MXA-MP, Modero X/S Series Multi Preview (FG5968-20) • MXA-MPL, Modero X/S Series Multi Preview Live (FG5968-10) • PS-POE-AF-TC, PoE Injector, 802.3AF Compliant (FG423-83) • CB-MXP43, Rough-In Box (FG039-19) • MXA-BT Bluetooth USB Adapter for Modero X/S Series (FG5968-19) • MXA-CLK, Modero X/S Series Cleaning Kit (FG5968-16) • NXA-ENET8-2POE, Gigabit PoE Ethernet Switch (FG2178-63) • MXA-USB-C, USB Port Cover Kit, Modero X Series Touch Panel (FG5968-18) • MXA-HST, Bluetooth Handset for Modero X/S Series Touch Panels (FG5968-17)

Installing Tabletop (MXT) Panels

MXT-2000XL-PAN / MXT-1900L-PAN

Detailed specifications drawings for the MXT-2000XL-PAN and MXT-1900L-PAN are available to download from www.amx.com.

Connector Locations - MXT-2000XL-PAN / MXT-1900L-PAN

Two Type A USB ports are located on the rear right corner of the panel (FIG. 15). USB peripherals (i.e. mouse, keyboard) may be connected to either of the two USB ports on the rear of the device. Note that FIG. 15 shows the MXT-1900L-PAN, but the USB ports are in a similar location on the MXT-2000XL-PAN.
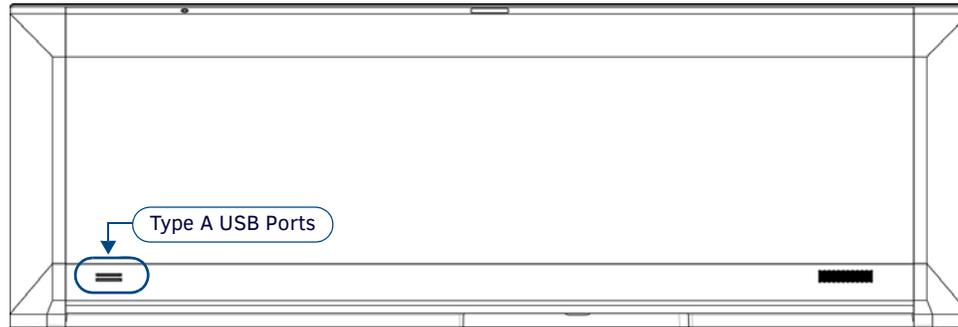
FIG. 15 MXT-1900L-PAN - rear view

The Power and Ethernet connectors, as well as an additional USB port are located on the bottom of the device (FIG. 16).

FIG. 16 MXT-2000XL-PAN / MXT-1900L-PAN - underside connectors

NOTE: *Refer to the Power via 13.5V section on page 40 for details on wiring a power connection.*

The underside USB port, as well as the two rear USB ports, may be used with a flash drive for page transfers or firmware upgrades.

The MXT-2000XL-PAN and MXT-1900L-PAN have a slot at the base with channels for securing power and Ethernet cables, to allow options for cable configuration (FIG. 17).
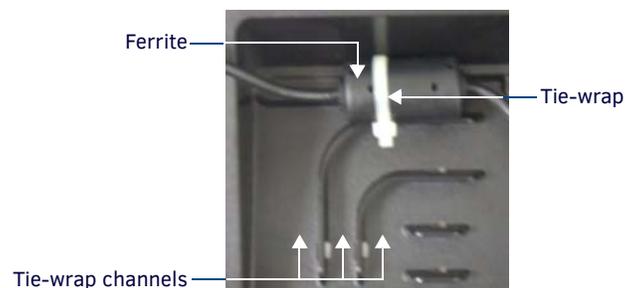

FIG. 17 Tie-wrap for power connector ferrite

Each channel side has slots for attaching tie-wraps to secure each cable.
- The ferrite on the power cable must be secured with the included tie-wrap during installation to prevent the possibility of the panel not sitting flush on the table.
- Other cables may be secured with tie-wraps if desired.

MXT-1000 / MXT-700

Detailed specifications drawings for the MXT-1000 and MXT-700 are available to download from www.amx.com.

Connector Locations - MXT-1000/MXT-700

Two Type A USB ports are located on the rear right corner of the panel (FIG. 18). USB peripherals (i.e. mouse, keyboard) may be connected to either of the two USB ports on the rear of the device. Updates to the device's firmware can also made via the USB ports (see *Upgrading Firmware via USB Flash Drive* on page 67 for details). Note that FIG. 18 shows the MXT-1000, but the USB ports are in a similar location on the MXT-700.

USB Ports   Entry for RJ45/PoE Cable
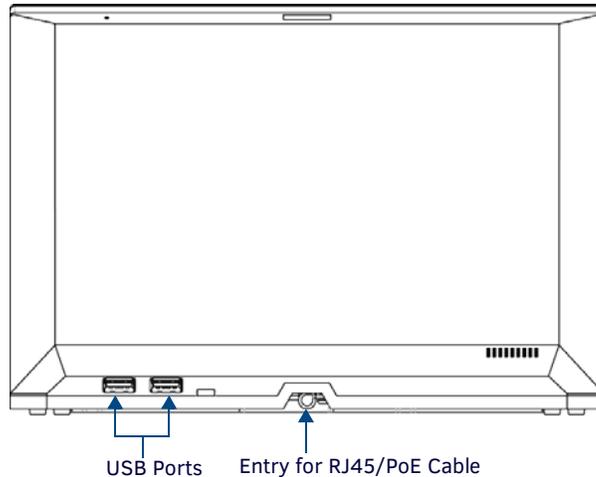
FIG. 18 MXT-1000 - rear view

NOTE: *Refer to the Power via PoE section on page 40 for details on PoE and Ethernet Cable Installation and Modification.*

Power via 13.5V ⎓

The MXT-2000XL-PAN and MXT-1900L-PAN use a 13.5V⎓ -compliant power supply to provide power to the panel via the 2-pin 3.5 mm captive wire PWR connector. The incoming PWR and GND wires from the power supply must be connected to the corresponding locations within the PWR connector.

NOTE: *Connecting power to the panel should be done using the included 2-pin 3.5mm captive wire connector included with the device. This connector is retained within its port with locking screws instead of the pins on each side of standard captive wire connectors, and using force to insert a standard captive wire connector may damage the device.*

Wiring a 13.5V ⎓ Power Connection

To use the 2-pin 3.5 mm captive wire connector with a 13.5V⎓ -compliant power supply, the incoming PWR and GND wires from the external source must be connected to their corresponding locations on the connector (FIG. 19). The connector uses locking screws to insure a connection to the device, so make sure to insert and tighten the screws before applying power.

PWR +

GND -

To the Touch Panel

Power Supply

FIG. 19 NetLinx power connector wiring diagram

1. Insert the PWR and GND wires on the terminal end of the 2-pin 3.5 mm captive wire cable.
   Match the wiring locations of the +/- on both the power supply and the terminal connector.
2. Tighten the clamp to secure the two wires.
   Do not tighten the screws excessively; doing so may strip the threads and damage the connector.
3. Verify the connection of the 2-pin 3.5 mm captive wire to the external 13.5V⎓ -compliant power supply and apply power.

Power via PoE

Power for the MXT-1000 and MXT-700 is supplied via PoE (Power Over Ethernet), utilizing an AMX-certified, capacitive touch-compliant PoE injector such as the PS-POE-AT High Power PoE Injector (**FG423-81**) or other approved AMX PoE power source.

The incoming Ethernet cable should be connected to the RJ45 port on the cable attached to the device.

Ethernet Cable Installation and Modification

In tabletop installations where concealing the Ethernet cable is desired, a hole at least 1.00" (2.54 cm) in diameter is required in the surface to allow passage of the female RJ45 connector (FIG. 20). If using a smaller hole is unavoidable, you will need to disconnect the Ethernet cable (**ECA5968-05**) from the device, to feed the male end of the cable through.
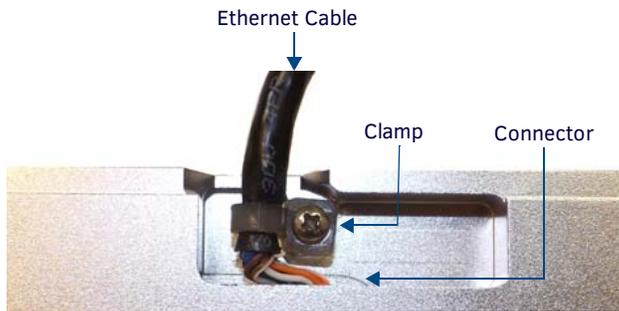
FIG. 20 Bottom of the MXT-700/1000

NOTE: *The minimum diameter hole through which the Ethernet cable may pass is 0.50" (1.27 cm).*

To disconnect and reconnect the Ethernet cable on the MXT-700 and MXT-1000 to allow use of a hole smaller than 1.00" in diameter:

1. On a soft surface, turn the MXT-1000 face-down to access the bottom of the device.
2. Remove the clamp holding the Ethernet cable (FIG. 20).
3. Remove the Ethernet cable connector and pull the cable out of the clamp.
4. Pass the Ethernet cable (**ECA5968-05**) through the hole, with the RJ45 connector on the other side of the installation surface from the device.
5. Press the Ethernet cable back into the clamp.
    Do NOT tighten the clamp at this time.
6. Using a non-conductive item such as a wooden stick, reinsert the Ethernet cable connector into the device. Ensure that the connector is properly seated.
7. Tighten the clamp to secure the Ethernet cable.
    Make sure the clamp is around the bundled black cable, not the individual wires
8. Connect the RJ45 connector to its incoming Ethernet cable and apply power.

Installing Wall-Mount (MXD) Panels

A Note About Wall and Rack Installation

Some products are installed in areas of differing temperature and cooling methodologies. These include products installed in walls, racks, cabinets, etc. Those areas may have different temperatures and/or cooling approaches that must be taken into consideration to maintain the product within the specified operating temperature.

FIG. 21 shows an AMX device installed in a wall with a filled volume (such as with insulation or concrete), as well as with a closed volume (such as between studs in an otherwise finished wall). The diagram shows how heat generated by the device or other devices may have no way to escape, and may build up to levels that may affect device operation.
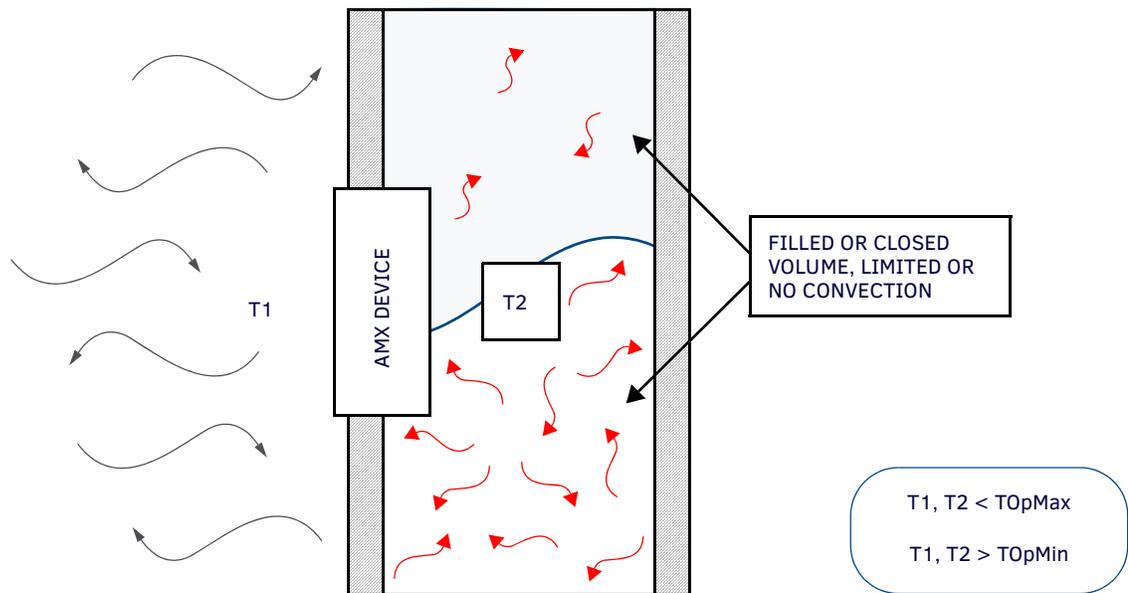
FIG. 21 Heat convection in filled or closed volume, limited or no convection

In FIG. 22, the diagram displays an AMX device in a typical rack mounting, with full air circulation around the front and back of the device. In this case, the main concern is with heat building up between components, possibly to levels that may affect device operation.
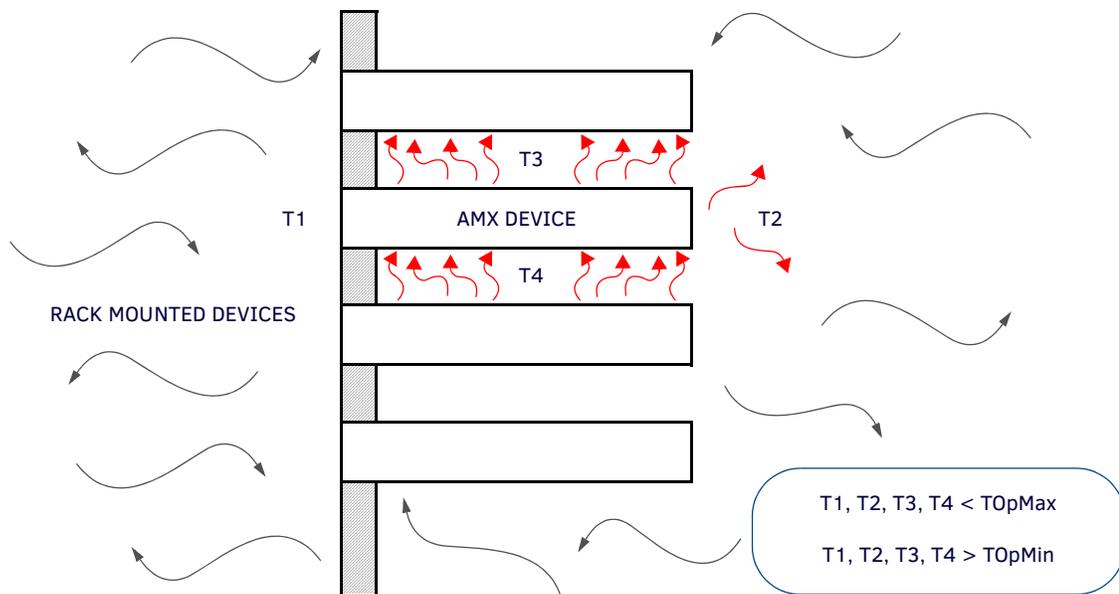

FIG. 22 Heat convection in rack-mounted devices

Installation Recommendations

During any installation, a lack of ventilation may produce conditions that may adversely affect the device's operation. In these circumstances, special care must be made to make sure that temperatures within enclosed areas do not exceed the device's maximum rated temperature.

NOTE: *While the outside temperature of the device may be at or below its maximum operating temperature, special care must be taken before and during installation to ensure that the maximum operating temperature is not exceeded within wall or rack installation spaces.*

MXD-2000XL-PAN / MXD-1900L-PAN Installation

NOTE: *Refer to A Note About Wall and Rack Installation on page 42 for important notes on thermal concerns with Wall and Rack Installations.*

Note that the figures in this section show landscape (-L) panels, but the concepts presented here apply equally to portrait (-P) panels, since the hardware is the same for landscape and portrait panels except for the horizontal / vertical orientation. Detailed specifications drawings for the MXD-2000XL-PAN and MXD-1900L-PAN (portrait and landscape) are available to download from www.amx.com.

MXD-2000XL-PAN and MXD-1900L-PAN panels may be installed directly into a solid surface, using either solid surface screws or the included locking tabs for different mounting options.

Once installed, the panel is contained within a clear outer housing known as the *Backbox* (FIG. 23). This Backbox is removed when installing the device into a wall or when using the optional Rough-In Box accessory (FG039-15).
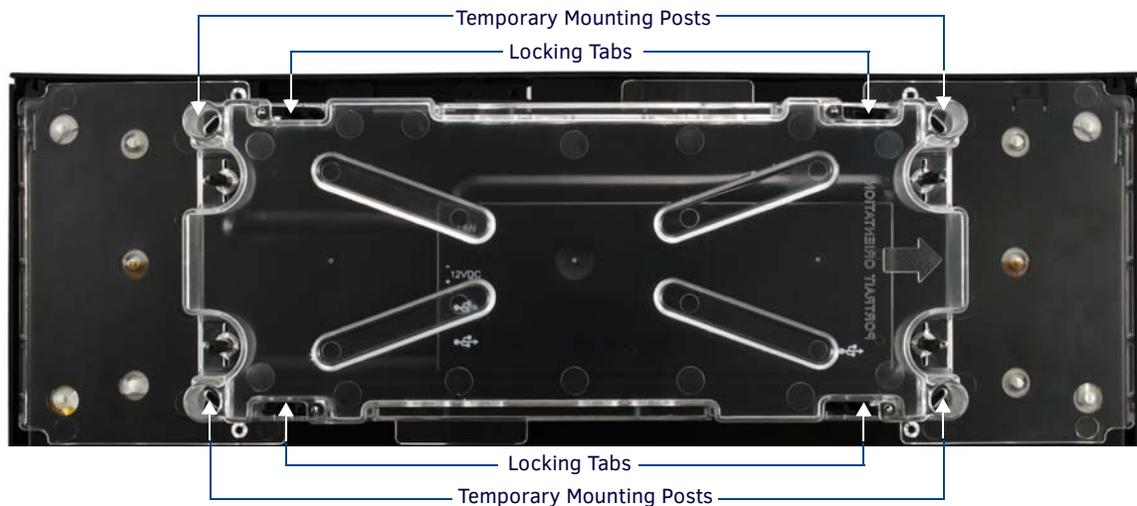

FIG. 23 Backbox (MXD-2000XL-PAN / MXD-1900L-PAN)

NOTE: *For typical mounting surfaces, such as drywall, use the locking tabs as the primary method for securing the Backbox to the surface. For thin walls or solid surfaces, use mounting screws (not included).*

Installing the MXD-2000XL-PAN / MXD-1900L-PAN Into a Wall

The Backbox has four locking tabs (two on top and two on bottom) to lock the Backbox to the wall (FIG. 24).

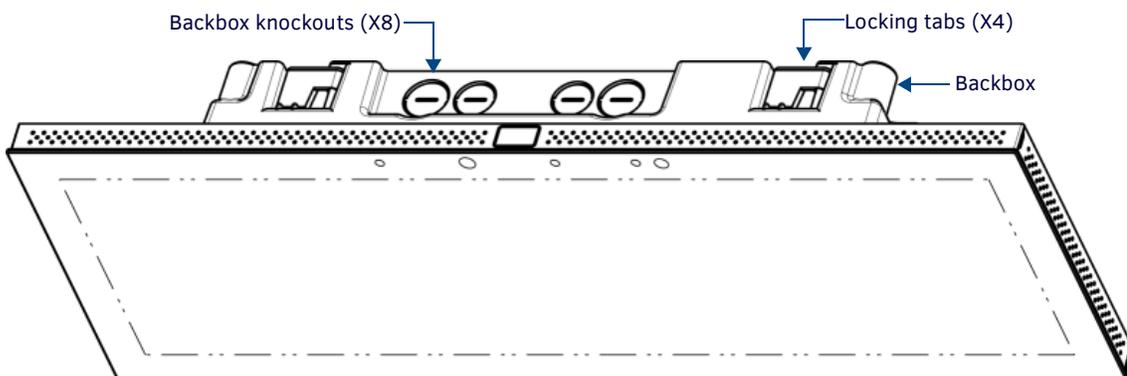Note that FIG. 24 shows the MXD-1900L-PAN, but the locking tabs are in a similar location on the MXT-2000XL-PAN.

**FIG. 24** MXD-1900L-PAN (Landscape)

These locking tabs are only extended AFTER the Backbox is inserted into the wall.

The Backbox also has four slots for accepting the temporary mounting posts on the back of the device.

NOTE: *When installing the Backbox, make sure that the assembly is in the correct position and in the correct place. Once the locking tabs are extended and locked into place, removing the Backbox may be difficult without having access to the back of the wall or causing damage to the wall.*

MXD-2000XL-PAN Dimensions
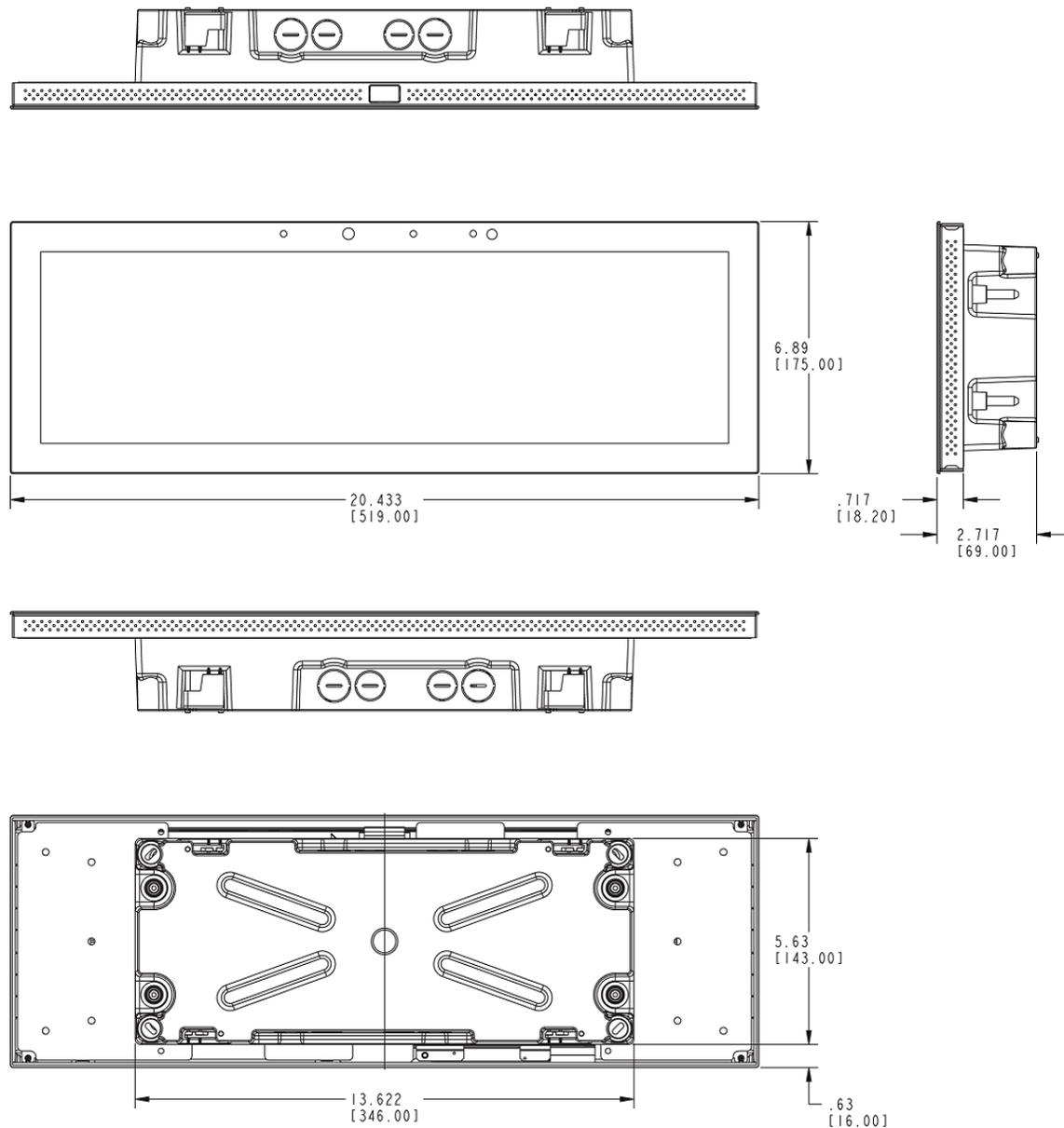
FIG. 25 provides dimensions for the MXD-2000XL-PAN:
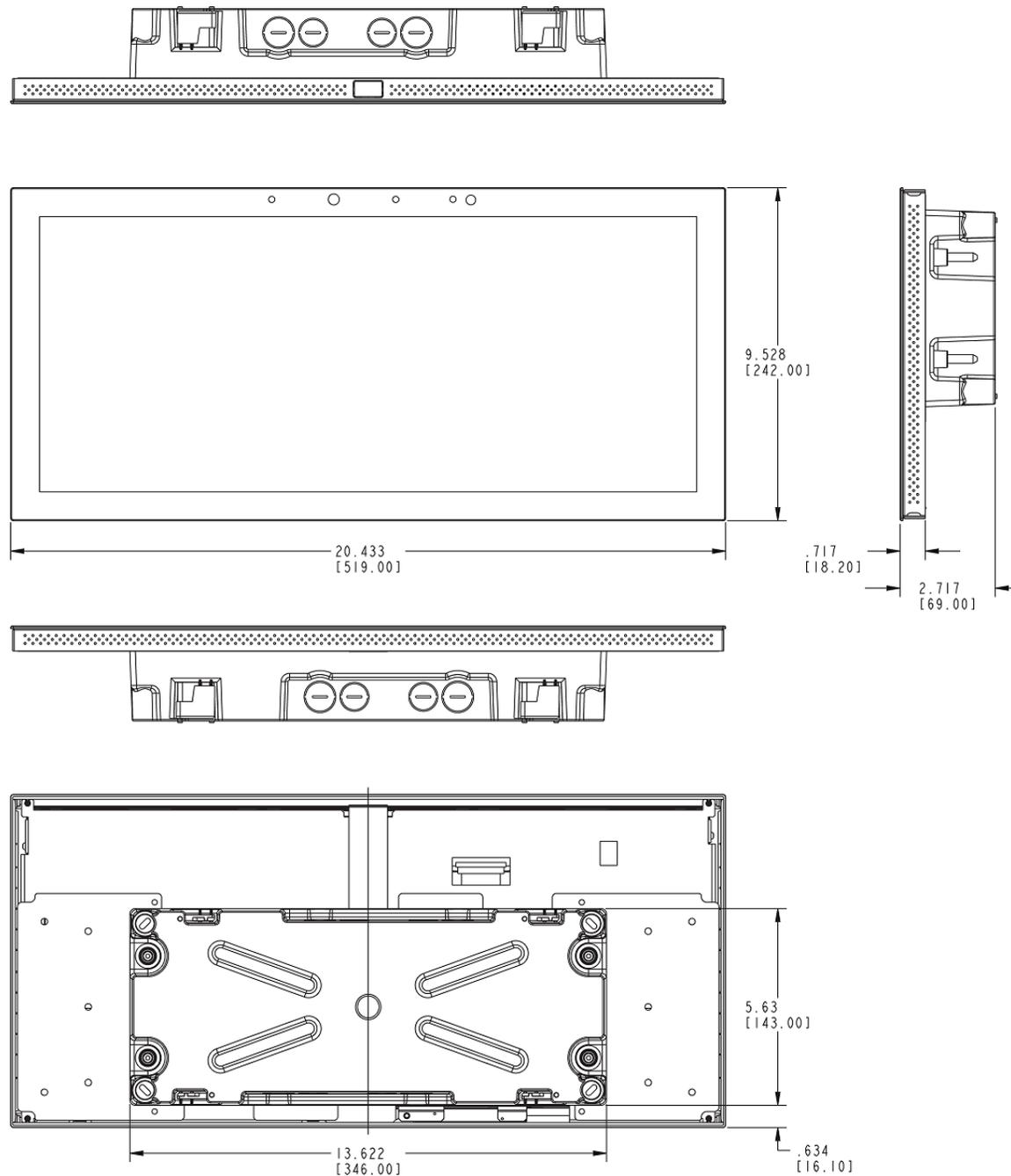
Notes:
Dimensions in parenthesis are in millimeters
Additional detailed installation and product drawings are available to view/download at www.amx.com

FIG. 25 MXD-2000XL-PAN – Dimensions

MXD-1900L-PAN Dimensions

FIG. 26 provides dimensions for the MXD-1900L-PAN:

Notes:
Dimensions in parenthesis are in millimeters
Additional detailed installation and product drawings are available to view/download at www.amx.com

FIG. 26 MXD-1900L-PAN - Dimensions

NOTE: *In order to ensure a stable installation, the thickness of the wall material must be a minimum of .50 inches (1.27cm) and a maximum of .875 inches (2.22cm).*

Installing the Backbox

MXD-2000XL-PAN Installation Dimensions

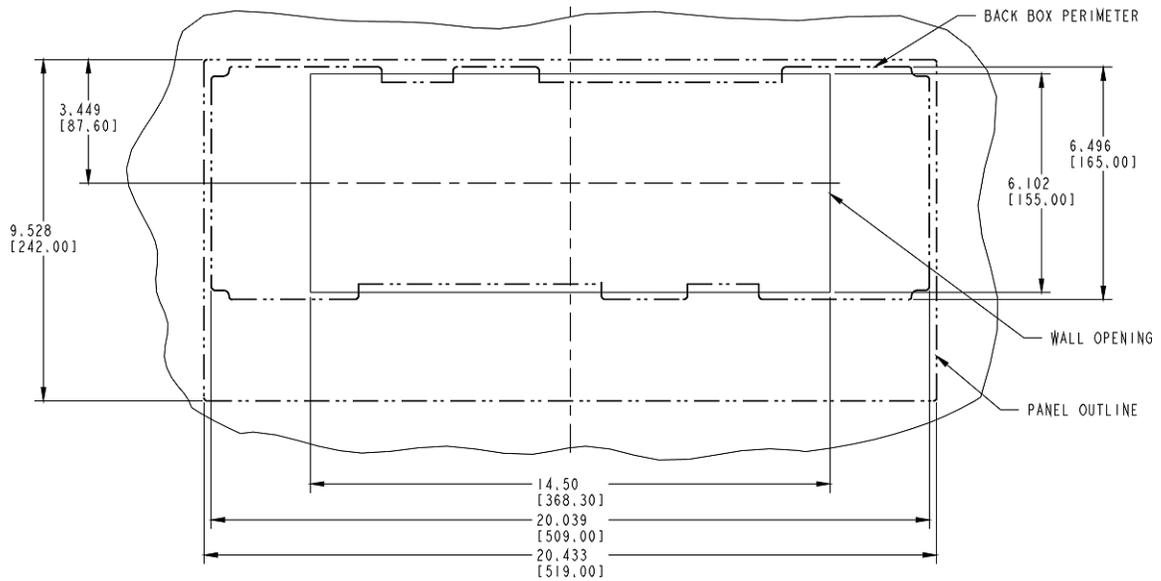FIG. 27 and FIG. 28 provide installation dimensions for the MXD-2000XL-PAN:

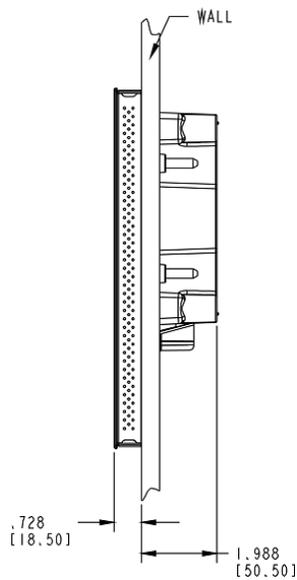**FIG. 27** MXD-2000XL-PAN-L Installation Dimensions (front view)

Notes:
- Dimensions in parenthesis are in millimeters.
- These drawings show a Landscape panel. The dimensions
  are the same for Portrait panels, except for the vertical orientation.
  Additional detailed installation and product drawings (for both
  Landscape and Portrait versions are available to view/download
  at www.amx.com

FIG. 28 MXD-2000XL-PAN-L Installation Dimensions (side view)

MXD-1900L-PAN Installation Dimensions

FIG. 29 and FIG. 30 provide installation dimensions for the MXD-1900L-PAN:

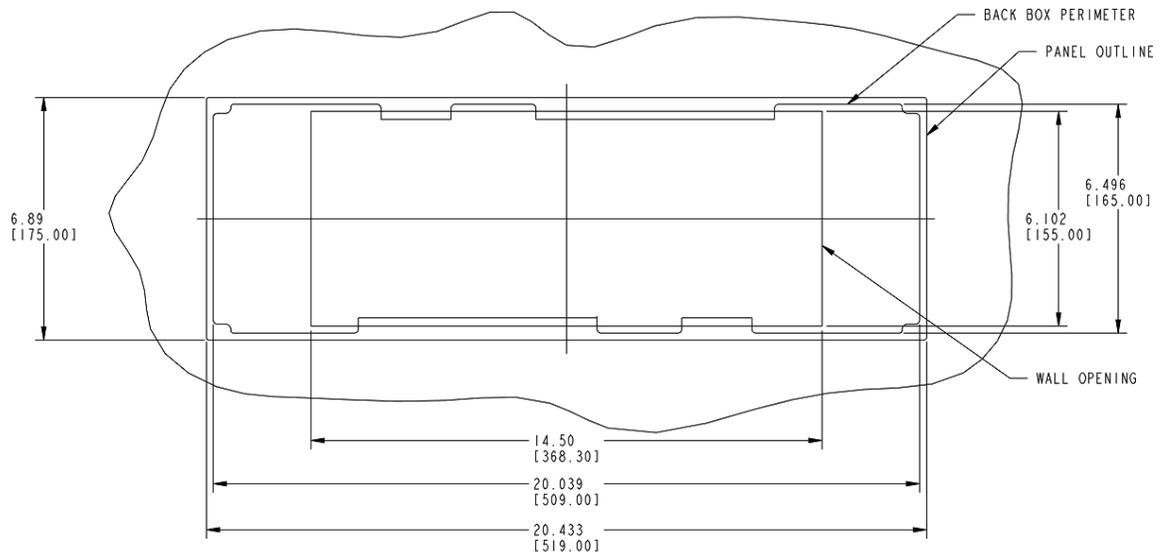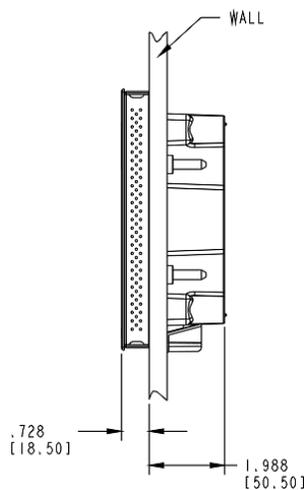**FIG. 29** MXD-1900L-PAN-L Installation Dimensions (front view)

Notes:
- Dimensions in parenthesis are in millimeters.
- These drawings show a Landscape panel. The dimensions are the same for Portrait panels, except for the vertical orientation. Additional detailed installation and product drawings (for both Landscape and Portrait versions are available to view/download at www.amx.com

FIG. 30 MXD-1900L-PAN-L Installation Dimensions (side view)

Since the cutout for the Backbox is off-center from the edges of the touch panel, use the included Installation Template to ensure proper placement.

NOTE: *Using the Installation Template to select the final placement of the Backbox is highly recommended. The outside edges of the template are the same dimensions as the touch panel, which allows you to troubleshoot possible conflicts with wall edges, doors, and other potential obstacles.*

- The MXD-2000XL-PAN uses Installation Template **68-5968-01**
- The MXD-1900L-PAN uses Installation Template **68-5968-02**

1. Prepare the area by removing any screws or nails from the drywall before beginning the cutout process.

2. After ensuring proper placement, cut out the mounting surface for the Backbox, using the included Installation Template as a guide.

   NOTE: *Making sure that the actual cutout opening is slightly smaller than the provided dimensions is highly recommended. This action provides the installer with a margin for error if the opening needs to be expanded. Too little wall material removed is always better than too much.*

3. Thread the incoming power and Ethernet wiring from their terminal locations through the surface opening (FIG. 31).

   Note that FIG. 31 shows the MXD-1900L-PAN, but the illustration applies equally to the MXD-2000XL-PAN. Also note that FIG. 31 shows a landscape panel but the installation of a portrait panel is essentially the same, other than the vertical orientation.

   Leave enough slack in the wiring to accommodate any re-positioning of the panel.
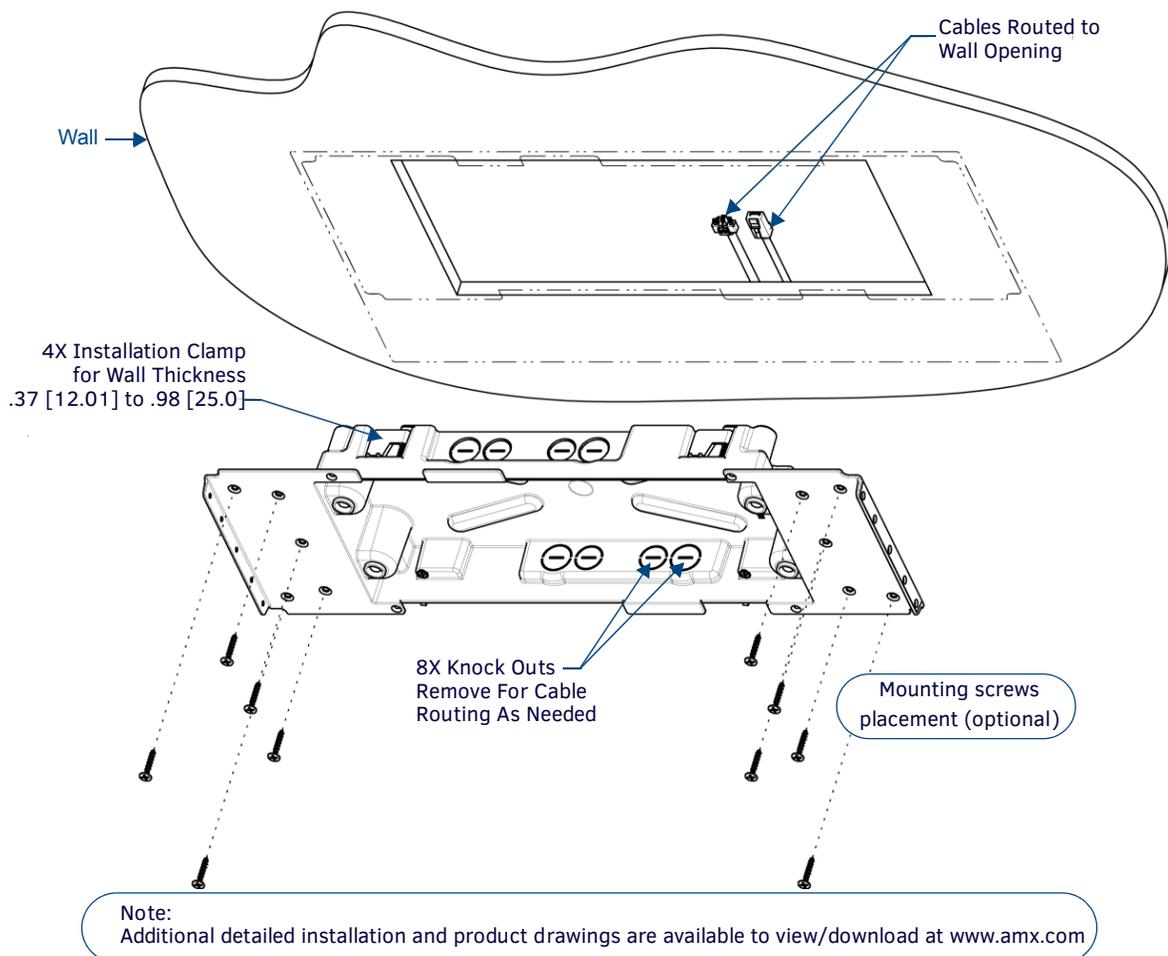
Wall

Cables Routed to
Wall Opening

4X Installation Clamp
for Wall Thickness
.37 [12.01] to .98 [25.0]

8X Knock Outs
Remove For Cable
Routing As Needed

Mounting screws
placement (optional)

Note:
Additional detailed installation and product drawings are available to view/download at www.amx.com

FIG. 31 MXD-1900L-PAN Backbox installation (Landscape)

4. Remove any knockouts as needed on either long dimension of the Backbox to facilitate incoming wiring and pull the wiring through the resultant holes.

5. Push the Backbox into the wall opening. Insure that the locking tabs lie flush against the Backbox, and that the Backbox goes freely into the opening.

6. Extend the locking tabs on the sides of the Backbox by tightening the screws inside the box until snug.

NOTE: *The maximum recommended torque to screw in the locking tabs on the plastic Backbox is 5 IN-LB [56 N-CM]. Applying excessive torque while tightening the tab screws, such as with powered screwdrivers, can strip out the locking tabs or damage the plastic Backbox.*

- Not all of the tabs must be extended to lock the Backbox in place, but extending a minimum of the top and bottom tabs is highly recommended.
- Apply enough pressure to the screw head to keep the box flush with the wall: this ensures that the locking tabs will tighten up against the inside of the wall.
- The Backbox is clear to allow visual confirmation that the tabs have been extended and are gripping the wall, as well as in assisting with removal if necessary.
- For additional strength, #4 mounting screws (not included) may be secured through circular holes located at the left and right sides of the MXD-2000XL-PAN (see FIG. 31). In order to prevent damage to the touch panel, make sure that these are flush with the Backbox.

7. Insert each connector into its corresponding location along the back of the device (FIG. 32).
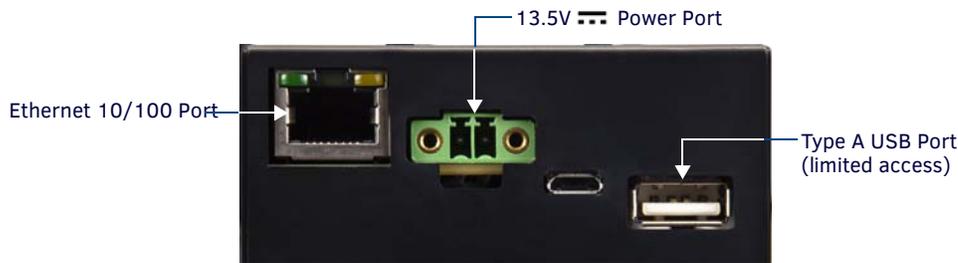
13.5V --- Power Port

Ethernet 10/100 Port

Type A USB Port
(limited access)

FIG. 32 MXD-2000XL-PAN / MXD-1900L-PAN - rear connectors

NOTE: *Refer to the Power via 13.5V section on page 50 for details on wiring a power connection.*
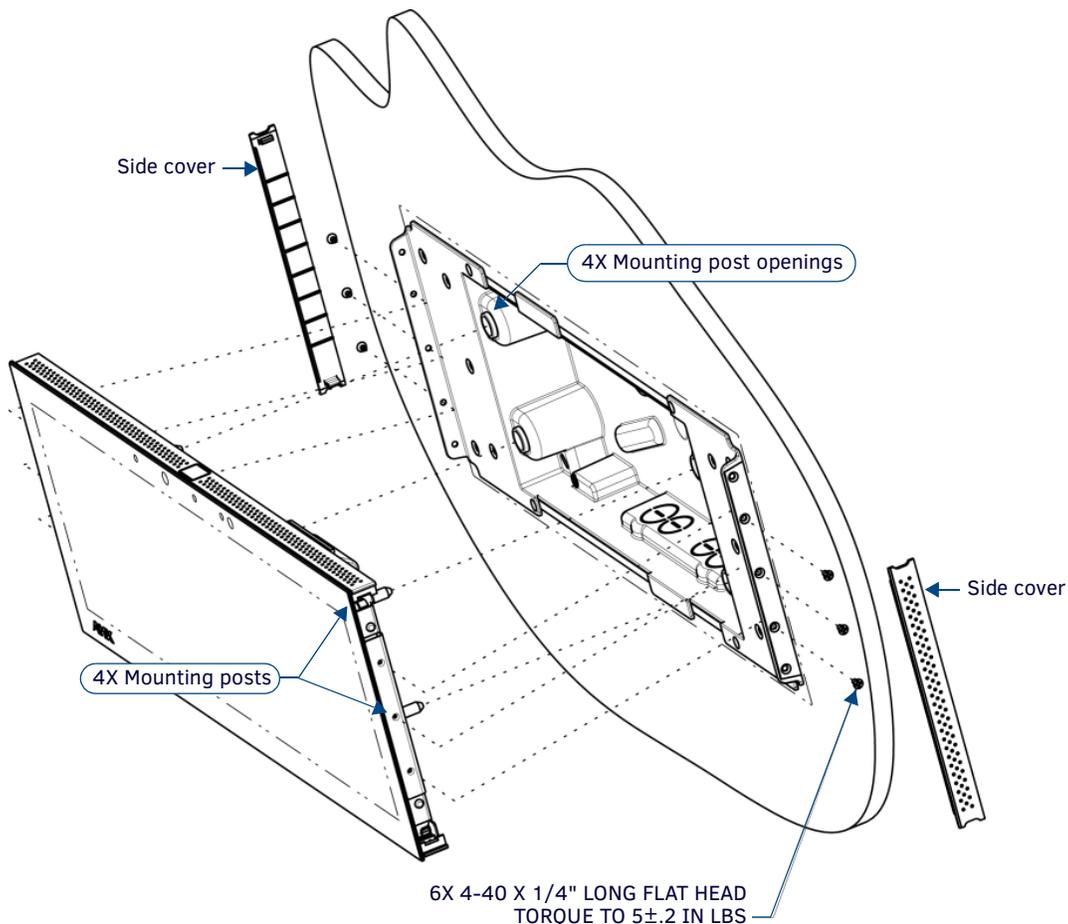
8. Test the incoming wiring by attaching the panel connections to their terminal locations and applying power. Verify that the panel is receiving power and functioning properly to prevent repetition of the installation.

    NOTE: *Do not disconnect the connectors from the touch panel. The unit must be installed with the attached connectors before being inserted into the drywall.*

    NOTE: *Configurations that use the limited access USB port on the side of the connector box may require a right angle mating connector (not included) for connection to the device.*

9. Insert the four temporary mounting posts of the panel into the openings on the Backbox and slide the panel onto the Backbox (FIG. 33). This will temporarily hold the panel during the rest of the installation.

    Note that FIG. 33 shows the MXD-1900L-PAN, but the illustration applies equally to the MXD-2000XL-PAN. Also note that FIG. 33 shows a landscape panel but the installation of a portrait panel is essentially the same, other than the vertical orientation.

Side cover

4X Mounting post openings

Side cover

4X Mounting posts

6X 4-40 X 1/4" LONG FLAT HEAD
TORQUE TO 5±.2 IN LBS

Note:
Additional detailed installation and product drawings are available to view/download at www.amx.com

FIG. 33 MXD-1900L-PAN installation (Landscape)

NOTE: *When installing the panel, do NOT press on or near the center of the panel. Too much stress at the center may damage the touch screen surface. When installing the panel, pressure should be applied toward the ends of the panel ONLY.*

10. Use the six provided screws, three at each end, to secure the touch panel to the Backbox.
    Use only the provided screws, as other screws may damage the touch panel.
11. Snap the decorative side covers onto each end of the panel.
12. Reconnect the terminal Ethernet and USB cables to their respective ports.

Power via 13.5V ⎓

The MXT-2000XL-PAN and MXT-1900L-PAN use a 13.5V⎓ –compliant power supply to provide power to the panel via the 2-pin 3.5 mm captive wire PWR connector. The incoming PWR and GND wires from the power supply must be connected to the corresponding locations within the PWR connector.

NOTE: *Connecting power to the panel should be done using the included 2-pin 3.5mm captive wire connector included with the device. This connector is retained within its port with locking screws instead of the pins on each side of standard captive wire connectors, and using force to insert a standard captive wire connector may damage the device.*

Wiring a 13.5V ⎓ Power Connection

To use the 2-pin 3.5 mm captive wire connector with a 13.5V⎓ –compliant power supply, the incoming PWR and GND wires from the external source must be connected to their corresponding locations on the connector (FIG. 34). The connector uses locking screws to insure a connection to the device, so make sure to insert and tighten the screws before applying power.
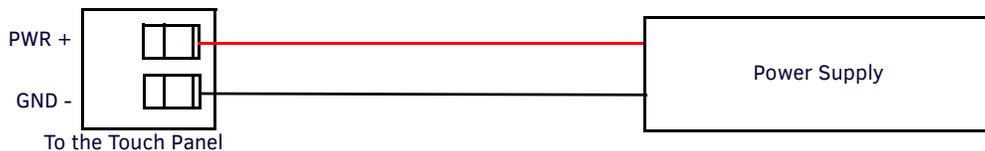

FIG. 34 NetLinx power connector wiring diagram

1. Insert the PWR and GND wires on the terminal end of the 2-pin 3.5 mm captive wire cable.
   Match the wiring locations of the +/- on both the power supply and the terminal connector.
2. Tighten the clamp to secure the two wires.
   Do not tighten the screws excessively; doing so may strip the threads and damage the connector.
3. Verify the connection of the 2-pin 3.5 mm captive wire to the external 13.5V⎓ –compliant power supply and apply power.

Uninstalling the MXD-2000XL-PAN / MXT-1900L-PAN

The MXD-2000XL-PAN and MXD-1900L-PAN are secured to the Backbox via screws. In certain circumstances, such as firmware updates or other maintenance that requires accessing the device's USB or Micro-USB ports, the panel may need to be removed from the Backbox.
The side covers must be removed to access the screws that secure the panel to the Backbox.

Removing the Panel From Its Backbox

1. The MXD-2000XL-PAN and MXD-1900L-PAN have removable side covers on the left and right (landscape) or top and bottom (portrait) (FIG. 35).
   Note that FIG. 35 shows the MXD-1900L-PAN, but the illustration applies equally to the MXD-2000XL-PAN. Also note that FIG. 35 shows a landscape panel but the installation of a portrait panel is essentially the same, other than the vertical orientation:
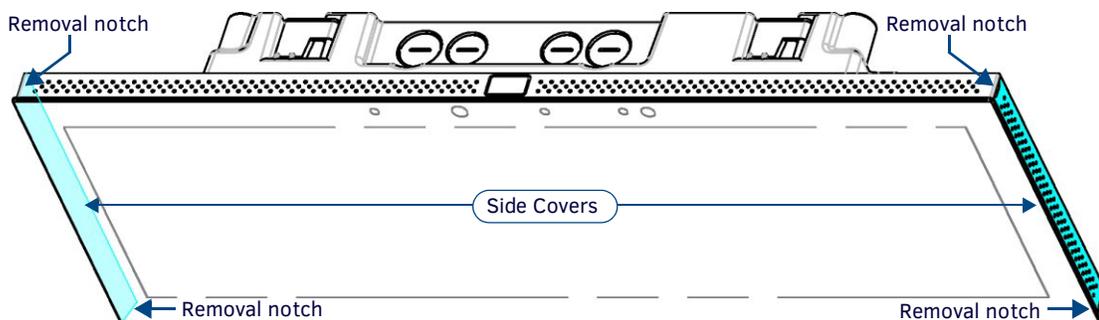

FIG. 35 MXD-1900L-PAN Side Covers (highlighted in blue)

2. For each of the two side covers - insert a flat-head screwdriver (or similar tool) into the removal notches, and carefully prey each side of the side cover free from the molding.
3. Once the side covers have been removed, the screws securing the panel to the Backbox are accessible.
4. Remove the screws on each side to free the panel from the Backbox.
5. Grasp the bottom of the panel (Landscape) or right side (Portrait) and pull gently outward until the side of the panel is free of the Backbox. Use your other hand to hold stable the front of the panel.

NOTE: *Always pull on the frame of the touch panel. NEVER pull on the glass edge.*

6. When the first side is free, repeat the process with the other.
7. With the edge of the touch panel free, carefully lift up and out (Landscape) or to the left and out (Portrait) to remove the touch panel from the Backbox. Be careful not to pull on the cables or connectors.
8. To reattach the panel to its Backbox, repeat the installation procedure.

NOTE: *For further information, refer to the video available at www.amx.com (go to Newsroom > Videos > Touch Panels).*

MXD-1000/ MXD-700 Installation

NOTE: *Refer to A Note About Wall and Rack Installation on page 42 for important notes on thermal concerns with Wall and Rack Installations.*

Note that the figures in this section show landscape (-L) panels, but the concepts presented here apply equally to portrait (-P) panels, since the hardware is the same for landscape and portrait panels except for the horizontal / vertical orientation. Detailed specifications drawings for the MXD-1000 and MXD-700 are available to download from www.amx.com.

MXD-1000 and MXD-700 panels may be installed directly into a solid surface, using either solid surface screws or the included locking tabs for different mounting options.

Once installed, the panel is contained within a clear outer housing known as the *Backbox* (FIG. 36). This Backbox is removed to install the device into a wall or when using the optional Rough-In Box accessory (FG039-17).
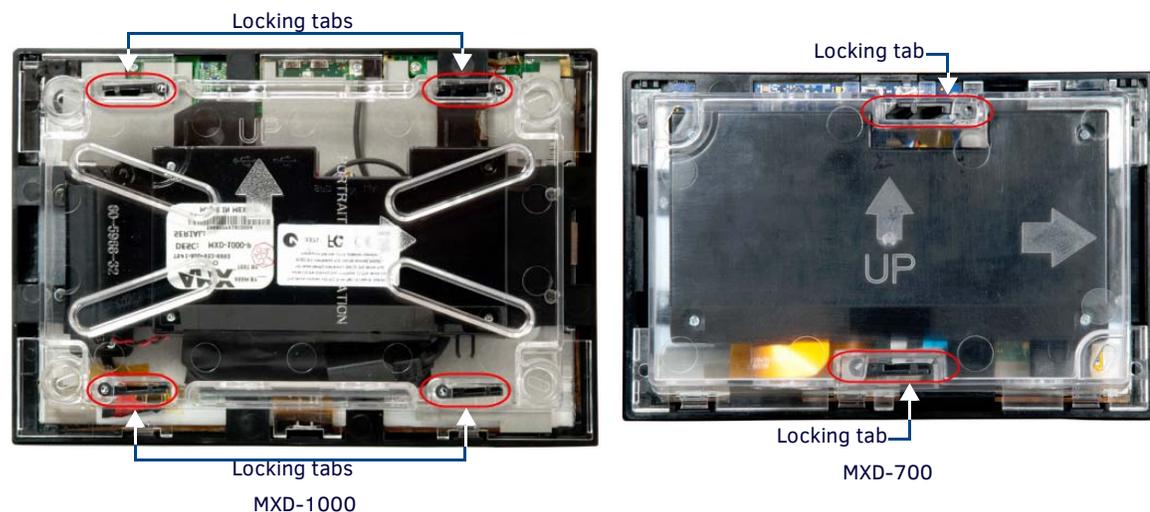

FIG. 36 MXD-1000 and MXD-700 Backboxes (Landscape orientation)

NOTE: *For typical mounting surfaces, such as drywall, use the locking tabs as the primary method for securing the Backbox to the surface. For thin walls or solid surfaces, use mounting screws (not included).*

Installing the MXD-1000 / MXD-700 Into a Wall

The Backbox has locking tabs to lock the Backbox to the wall - there are four on the MXD-1000 and two on the MXD-700 (FIG. 37).
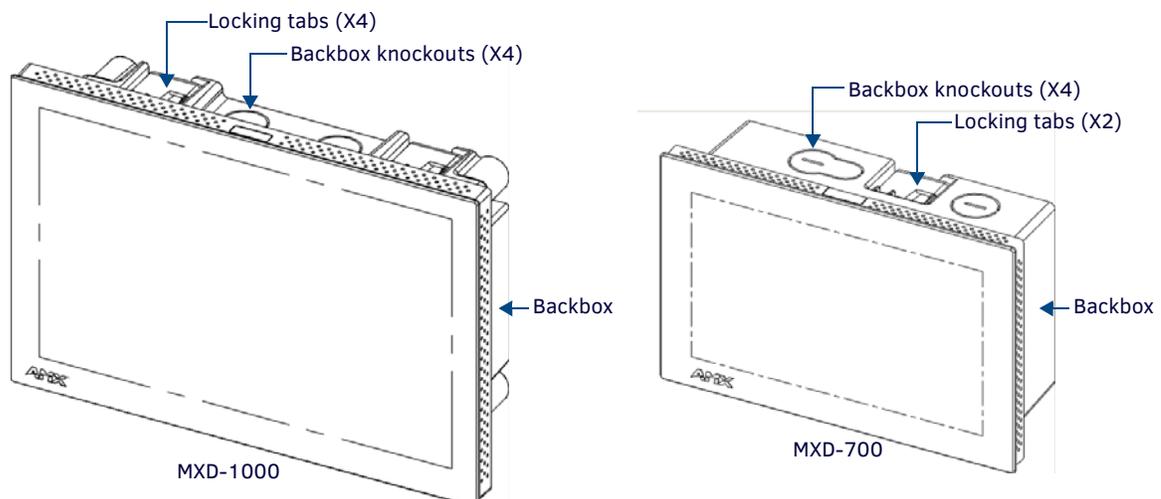

FIG. 37 MXD-1000 and MXD-700 (Landscape)

These locking tabs are only extended AFTER the Backbox is inserted into the wall. (FIG. 24 and FIG. 25).

NOTE: *When installing the Backbox, make sure that the assembly is in the correct position and in the correct place. Once the locking tabs are extended and locked into place, removing the Backbox may be difficult without having access to the back of the wall or causing damage to the wall.*

MXD-1000 Dimensions

FIG. 38 provides dimensions for the MXD-1000:
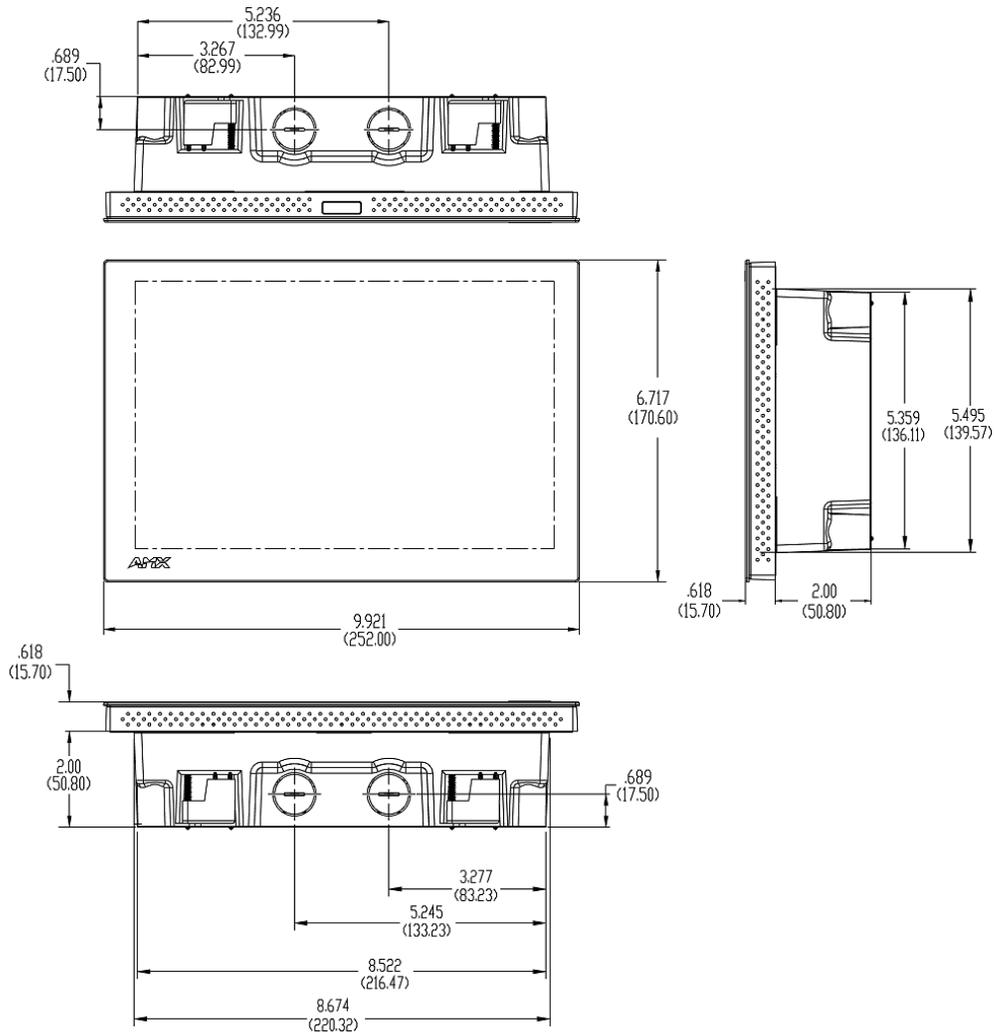
Notes:
Dimensions in parenthesis are in millimeters
Additional detailed installation and product drawings are available to view/download at www.amx.com

FIG. 38 MXD-1000 - Dimensions

MXD-700 Dimensions

FIG. 38 provides dimensions for the MXD-700:

Notes:
Dimensions in parenthesis are in millimeters
Additional detailed installation and product drawings are available to view/download at www.amx.com

FIG. 39 MXD-700 - Dimensions

NOTE: *In order to ensure a stable installation, the thickness of the wall material must be a minimum of .50 inches (1.27cm) and a maximum of .875 inches (2.22cm). The mounting surface should also be smooth and flat.*

Installing the Backbox

MXD-1000 Installation Dimensions

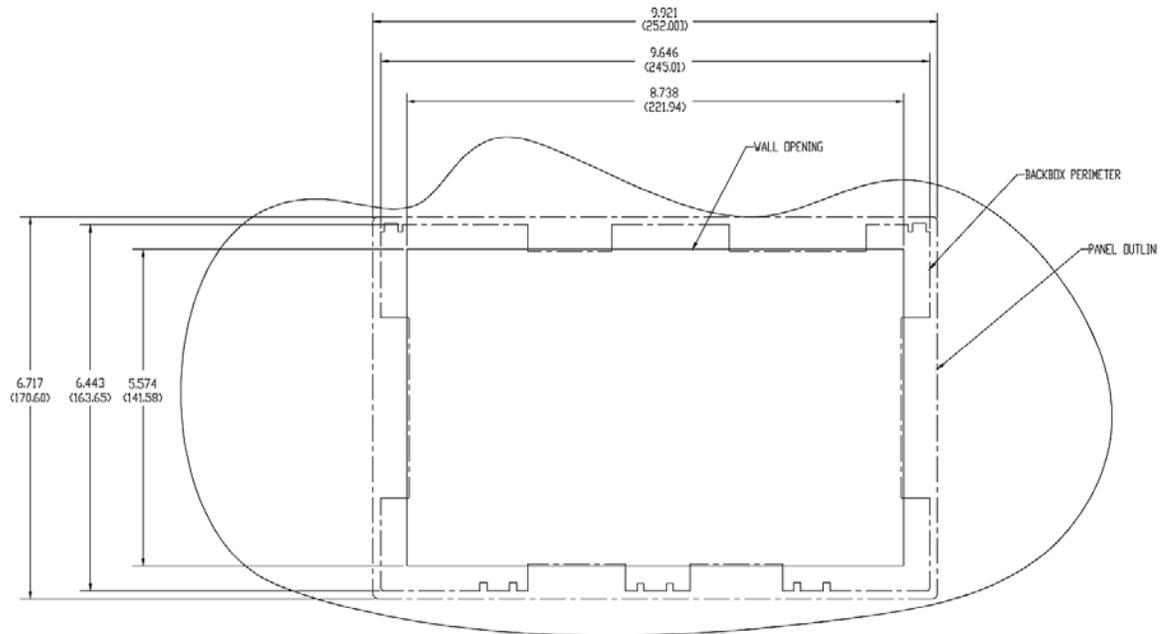FIG. 41 and FIG. 42 provide installation dimensions for the MXD-1000:

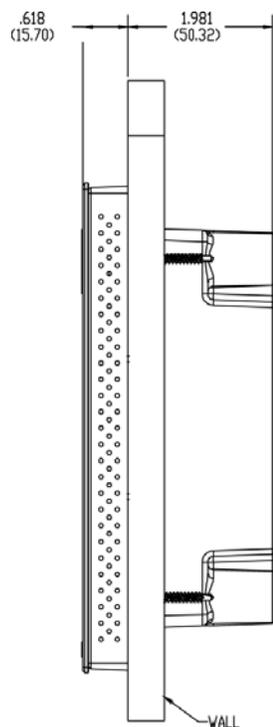**FIG. 40** MXD-1000 Installation Dimensions (front view)

Notes:
- Dimensions in parenthesis are in millimeters.
- These drawings show a Landscape panel. The dimensions
  are the same for Portrait panels, except for the vertical orientation.
  Additional detailed installation and product drawings (for both
  Landscape and Portrait versions are available to view/download
  at www.amx.com

FIG. 41 MXD-1000 Installation Dimensions (side view)

MXD-700 Installation Dimensions

FIG. 42 and FIG. 43 provide installation dimensions for the MXD-700:
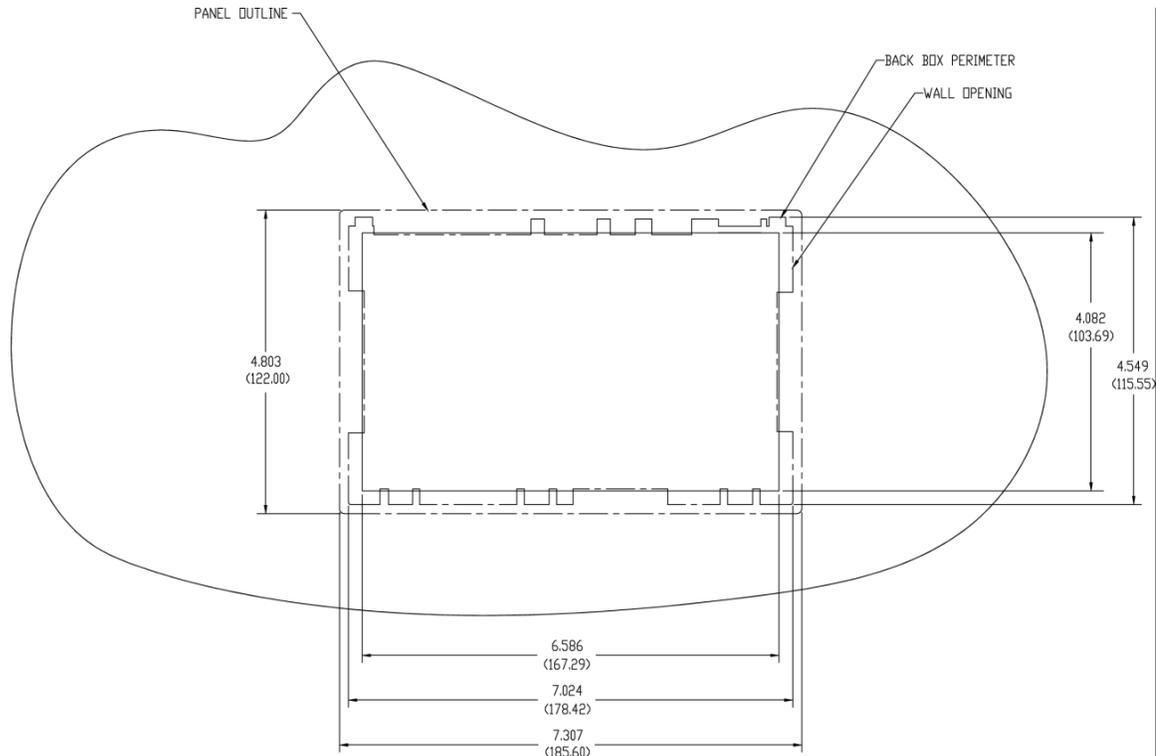
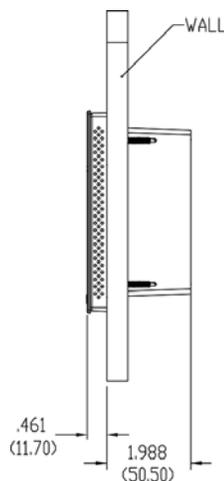**FIG. 42** MXD-700-L Installation Dimensions (front view)

Notes:
- Dimensions in parenthesis are in millimeters.
- These drawings show a Landscape panel. The dimensions
  are the same for Portrait panels, except for the vertical orientation.
  Additional detailed installation and product drawings (for both
  Landscape and Portrait versions are available to view/download
  at www.amx.com

FIG. 43 MXD-700 Installation Dimensions (side view)

Use the included Installation Template to ensure proper placement.

NOTE: *Using the Installation Template to select the final placement of the Backbox is highly recommended. The outside edges of the template are the same dimensions as the touch panel, which allows you to troubleshoot possible conflicts with wall edges, doors, and other potential obstacles.*

- The MXD-1000 uses Installation Template **68-5968-03**
- The MXD-700 uses Installation Template **68-5968-04**

1. Prepare the area by removing any screws or nails from the drywall before beginning the cutout process.

2. After ensuring proper placement, cut out the mounting surface for the Backbox, using the included Installation Template as a guide.

   NOTE: *Making sure the actual cutout opening is slightly smaller than the provided dimensions is highly recommended. This provides a margin for error if the opening needs to be expanded. Too little wall material removed is always better than too much.*

3. Thread the incoming Ethernet and USB cables through the surface opening (FIG. 44 and FIG. 45). Note that these figures show a landscape panel but the installation of a portrait panel is essentially the same, other than the vertical orientation.

Leave enough slack in the wiring to accommodate any re-positioning of the panel.
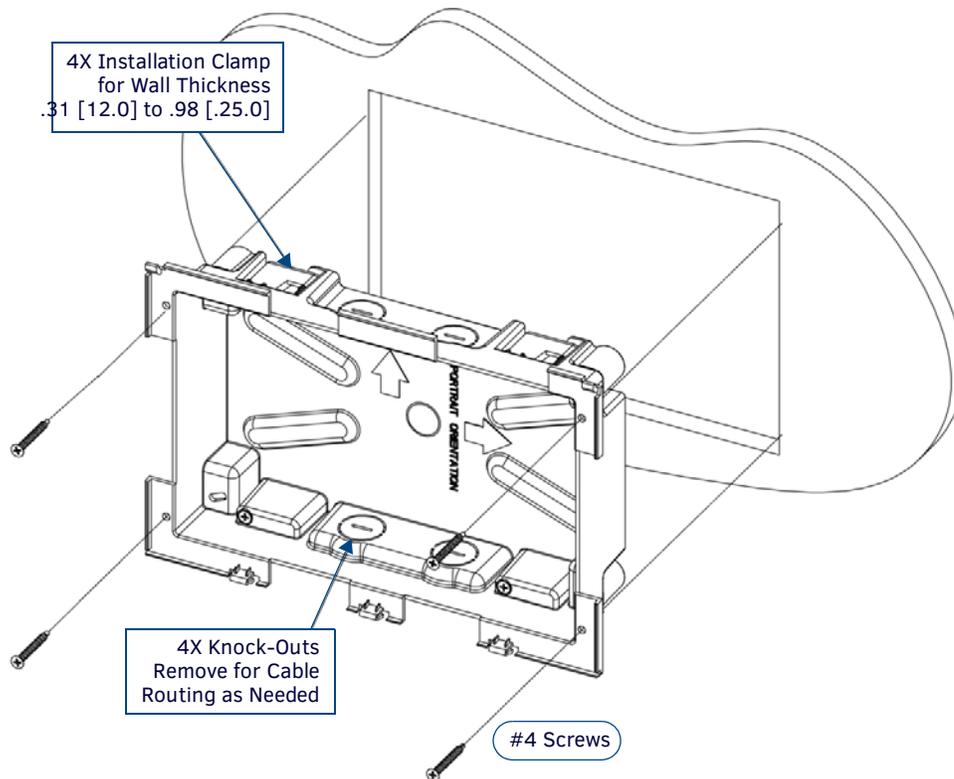FIG. 44 shows the MXD-1000 Backbox installation:

4X Installation Clamp
for Wall Thickness
.31 [12.0] to .98 [.25.0]

4X Knock-Outs
Remove for Cable
Routing as Needed

#4 Screws

FIG. 44 MXD-1000 Backbox Installation (Landscape)

FIG. 45 shows the MXD-700 Backbox installation:

2X Installation Clamp
for Wall Thickness
.37 [12.03] to .98 [.25.0]

4X Knock-Outs
Remove for Cable
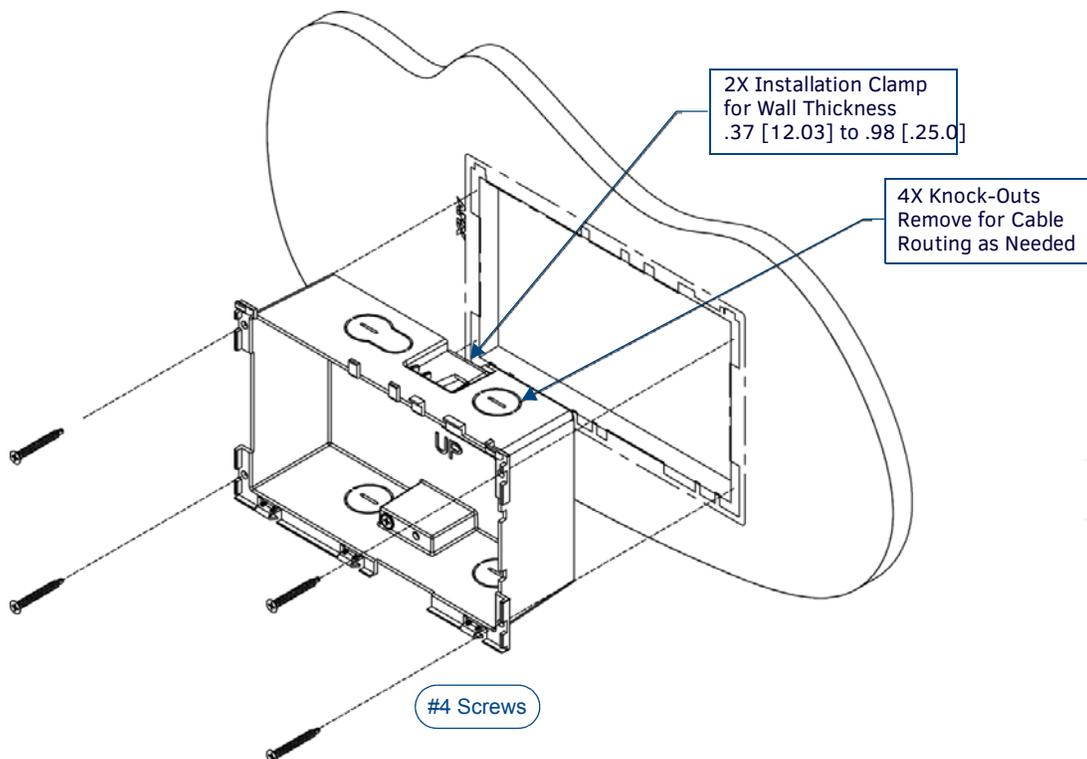Routing as Needed

#4 Screws

FIG. 45 MXD-700 Backbox Installation (Landscape)

4. Remove any knockouts as needed on either long dimension of the Backbox to facilitate incoming wiring and pull the wiring through the resultant holes.

5. Push the Backbox into the mounting surface. Insure that the locking tabs lie flush against the Backbox and that the Backbox goes freely into the opening.

6. Extend the locking tabs on the sides of the Backbox by tightening the screws inside the box until snug.

   NOTE: *The maximum recommended torque to screw in the locking tabs on the plastic Backbox is 5 IN-LB [56 N-CM]. Applying excessive torque while tightening the tab screws, such as with powered screwdrivers, can strip out the locking tabs or damage the plastic Backbox.*

   - Not all of the tabs must be extended to lock the Backbox in place, but extending a minimum of the top and bottom tabs is highly recommended.
   - Apply enough pressure to the screw head to keep the box flush with the wall: this ensures that the locking tabs will tighten up against the inside of the wall.
   - The Backbox is clear to allow visual confirmation that the tabs have been extended and are gripping the wall, as well as in assisting with removal if necessary.
   - For additional strength, #4 mounting screws (not included) may be secured through circular holes located at the left and right sides of the panel (FIG. 44, FIG. 45). In order to prevent damage to the touch panel, make sure that these are flush with the Backbox.

7. Insert each connector into its corresponding location along the back of the panel.
   a. To reach the RJ45 connector, gently pull it from beneath the electronics cover.
   b. Attach the Ethernet cable and gently push the connection back under the cover.

   NOTE: *Refer to the Power via PoE section on page 57 for details on PoE and Ethernet Cable Installation and Modification.*

8. Test the incoming wiring by attaching the panel connections to their terminal locations and applying power. Verify that the panel is receiving power and functioning properly to prevent repetition of the installation.

   NOTE: *Do not disconnect the connectors from the touch panel. The unit must be installed with the attached connectors before being inserted into the mounting surface.*

9. Latch the panel onto the hooks on the Backbox. Push in on the bottom snaps (Landscape) or on the right (Portrait) gently but firmly until the snaps "click" to lock it down (FIG. 46).
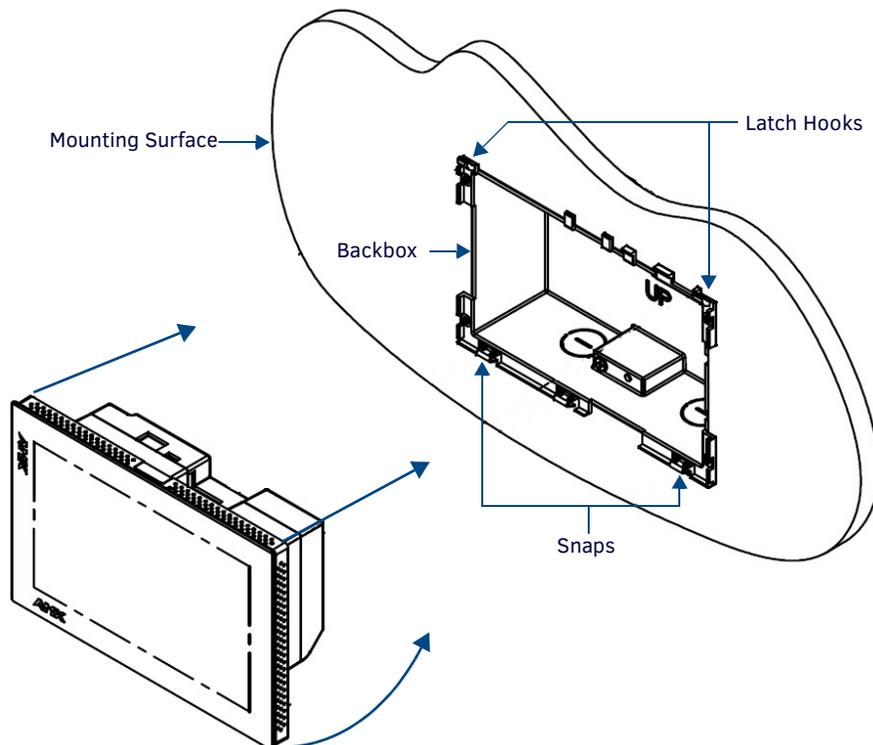

FIG. 46 Installing the MXD-1000 / MXD-700

   NOTE: *If a gap is observed between the panel and the Backbox, or feel any binding while locking down the panel, stop immediately and verify that no cables or other items are in the way. Do not force the panel into position, as this can cause damage to the touch screen or the panel electronics.*

10. Reconnect the terminal Ethernet and USB cables to their respective ports.

Power via PoE

Power for the MXD-1000 and MXD-700 is supplied via PoE (Power Over Ethernet), utilizing an AMX-certified, capacitive touch-compliant PoE injector such as the PS-POE-AT High Power PoE Injector (**FG423-81**) or other approved AMX PoE power source.

The incoming Ethernet cable should be connected to the RJ45 port on the cable attached to the device.

Ethernet Cable Installation and Modification

In tabletop installations where concealing the Ethernet cable is desired, a hole at least 1.00" (2.54 cm) in diameter is required in the surface to allow passage of the female RJ45 connector (FIG. 47). If using a smaller hole is unavoidable, you will need to disconnect the Ethernet cable (**ECA5968-05**) from the device, to feed the male end of the cable through.
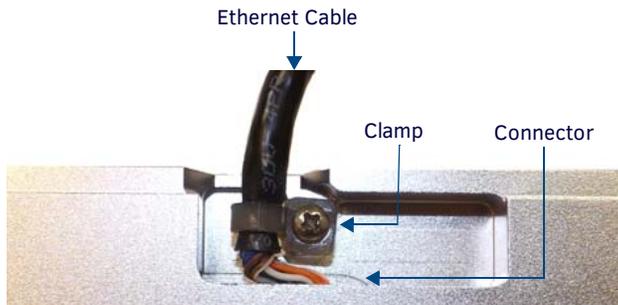

FIG. 47 Bottom of the MXT-700/1000

NOTE: *The minimum diameter hole through which the Ethernet cable may pass is 0.50" (1.27 cm).*

To disconnect and reconnect the Ethernet cable on the MXT-700 and MXT-1000 to allow use of a hole smaller than 1.00" in diameter:

1. On a soft surface, turn the panel face-down to access the bottom of the device.
2. Remove the clamp holding the Ethernet cable (FIG. 47).
3. Remove the Ethernet cable connector and pull the cable out of the clamp.
4. Pass the Ethernet cable (**ECA5968-05**) through the hole, with the RJ45 connector on the other side of the installation surface from the device.
5. Press the Ethernet cable back into the clamp.
    Do NOT tighten the clamp at this time.
6. Using a non-conductive item such as a wooden stick, reinsert the Ethernet cable connector into the device. Ensure that the connector is properly seated.
7. Tighten the clamp to secure the Ethernet cable.
    Make sure the clamp is around the bundled black cable, not the individual wires
8. Connect the RJ45 connector to its incoming Ethernet cable and apply power.

Uninstalling the MXD-1000

The MXD-1000 is held in place via latch hooks and clips in the Backbox.

In certain circumstances, such as firmware updates or other maintenance that requires accessing the device's USB or Micro-USB ports, the device may need to be removed from the Backbox.

The clips that lock down the MXD-1000's bottom edge (Landscape) or right edge (Portrait) may be unlatched in order to remove the device from the mounting surface.

Removing the MXD-1000 From Its Backbox

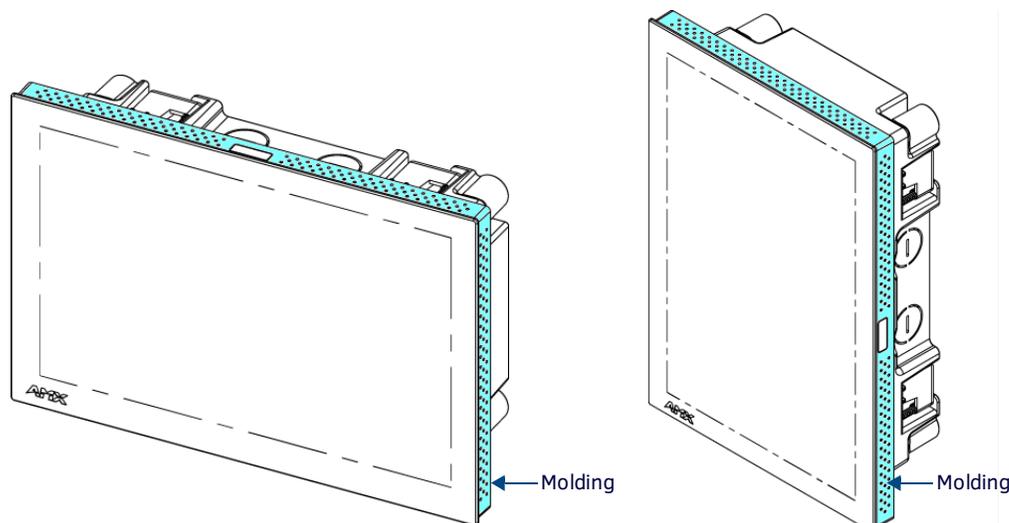1. The MXD-1000 has three rows of ventilation holes along the molding (FIG. 48):

FIG. 48 MXD-1000 Molding (highlighted in blue)

2. On the bottom (Landscape) or right side (Portrait) of the MXD-1000, locate the **seventh and eight** ventilation holes from each edge, on the row closest to the Backbox (FIG. 49):.
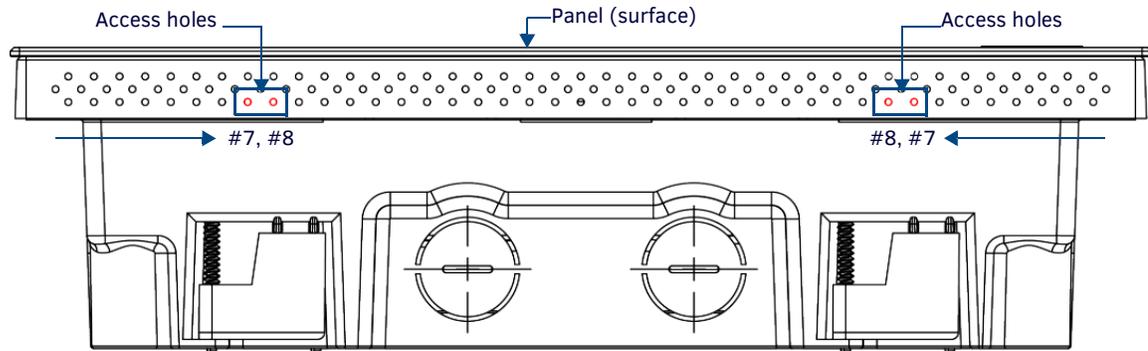

FIG. 49 Bottom View (Landscape) or Right-Side View (Portrait) of the MXD-1000 showing access holes in molding

3. With a stout, strong point (i.e. push pin or straightened paper clip), carefully press into the access holes in either end of the molding until the snap is disconnected.

    To facilitate the disconnection, grasp the bottom of the panel (Landscape) or right side (Portrait) and pull gently outward until the side of the panel is free of the snap. Use your other hand to hold stable the front of the touch panel.

    NOTE: *Always pull on the frame of the touch panel. NEVER pull on the glass edge.*

4. When the first side is free, repeat the process with the other.

5. With the edge of the touch panel free, carefully lift up and out (Landscape) or to the left and out (Portrait) to remove the touch panel from the Backbox. Be careful not to pull on the cables or connectors.

6. To reattach the panel to its Backbox, repeat the installation procedure.

NOTE: *For further information, refer to the video available at www.amx.com (go to Newsroom > Videos > Touch Panels).*

Uninstalling the MXD-700

The MXD-700 is held in place to the Backbox via latch hooks and clips on the Backbox.

In certain circumstances, such as firmware updates or other maintenance that requires accessing the device's USB port, the device may need to be removed from the Backbox. The clips that lock down the MXD-700's bottom edge (Landscape) or right edge (Portrait) may be unlatched in order to remove the device from the mounting surface.

Removing the MXD-700 From Its Backbox

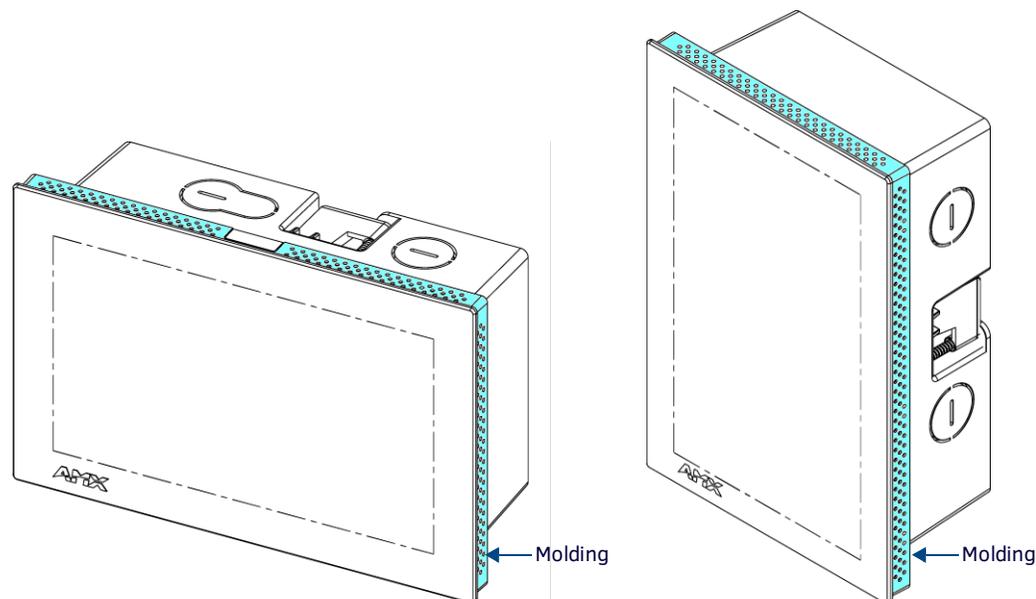1. The MXD-700 has three rows of ventilation holes along the molding (FIG. 48):

FIG. 50 MXD-700 Molding (highlighted in blue)

2. On the bottom (Landscape) or right side (Portrait) of the MXD-700, locate the **fifth** ventilation holes from each edge, on the row closest to the Backbox (FIG. 49):.
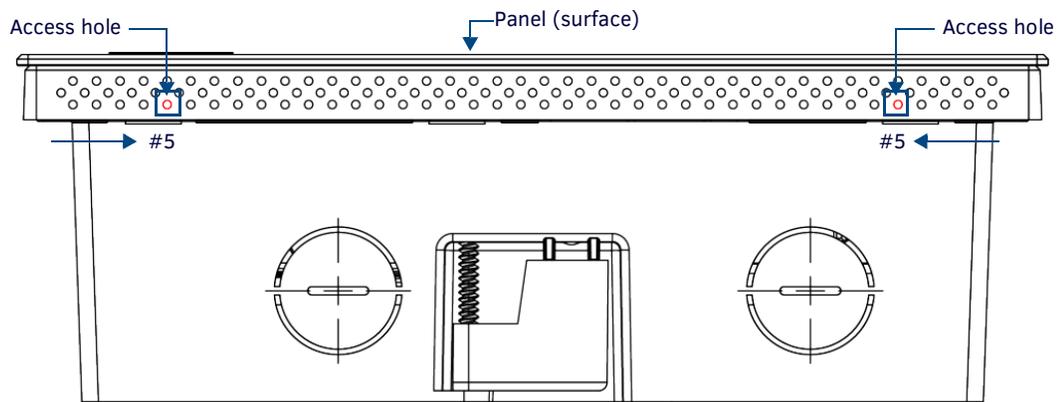
Access hole —   Panel (surface)   — Access hole

#5   #5

FIG. 51 Bottom View (Landscape) or Right-Side View (Portrait) of the MXD-700 showing access holes in molding

3. With a stout, strong point (a push pin or straightened paper-clip, for example), carefully press into the access holes in either end of the molding until the snap is disconnected.

 To facilitate the disconnection, grasp the bottom of the panel (Landscape) or right side (Portrait) and pull gently outward until the side of the panel is free of the snap. Use your other hand to hold stable the front of the touch panel.

 NOTE: *Always pull on the frame of the touch panel. NEVER pull on the glass edge.*

4. When the first side is free, repeat the process with the other.

5. With the edge of the touch panel free, carefully lift up and out (Landscape) or to the left and out (Portrait) to remove the touch panel from the Backbox. Be careful not to pull on the cables or connectors.

6. To reattach the panel to its Backbox, repeat the installation procedure.

NOTE: *For further information, refer to the video available at www.amx.com (go to Newsroom > Videos > Touch Panels).*

MXD-430 Installation

Detailed specifications drawings for the MXD-430 are available to download from www.amx.com.

NOTE: *Refer to A Note About Wall and Rack Installation on page 42 for important notes on thermal concerns with Wall and Rack Installations.*

The MXD-430 may be installed directly into a solid surface environment, using either solid surface screws or the included locking tabs for different mounting options.

Once installed, the MXD-430 is contained within a clear outer housing known as the *Backbox* (FIG. 23).

This Backbox is removed before installing the device into a wall or when using the optional Rough-In Box accessory (FG039-19).
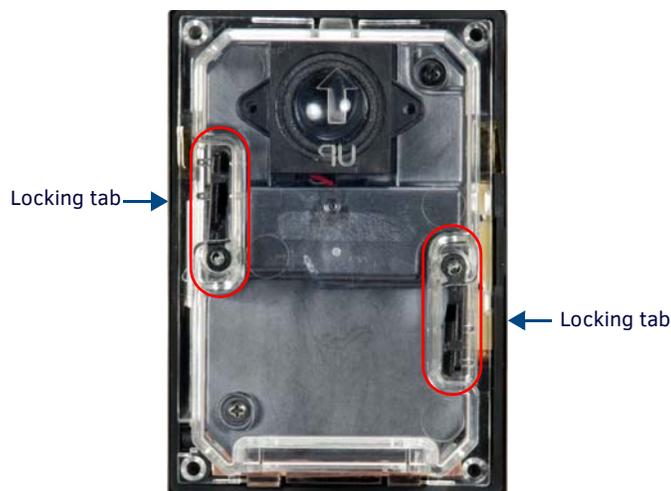

Locking tab ——▶   ◀—— Locking tab

FIG. 52 MXD-430 Backbox

NOTE: *For typical mounting surfaces, such as drywall, use the locking tabs as the primary method for securing the Backbox to the surface. For thin walls or solid surfaces, use mounting screws (not included).*

Installing the MXD-430 Into a Wall

The backbox has two locking tabs (one on each side) to help lock the backbox to the wall (see FIG. 52).

These locking tabs are only extended AFTER the backbox is inserted into the wall.

NOTE: *When installing the backbox, make sure that the assembly is in the correct position and in the correct place. Once the locking tabs are extended and locked into place, removing the backbox may be difficult without having access to the back of the wall or causing damage to the wall.*
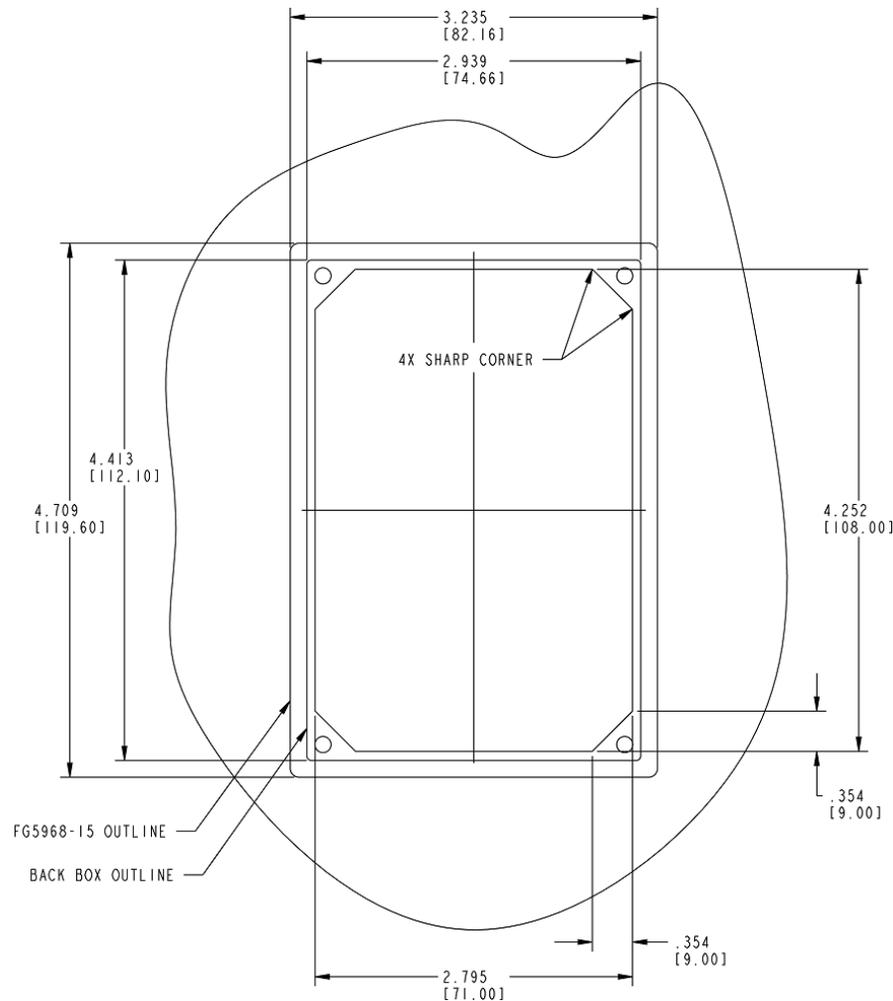
FIG. 53 provides dimensions for the MXD-430:
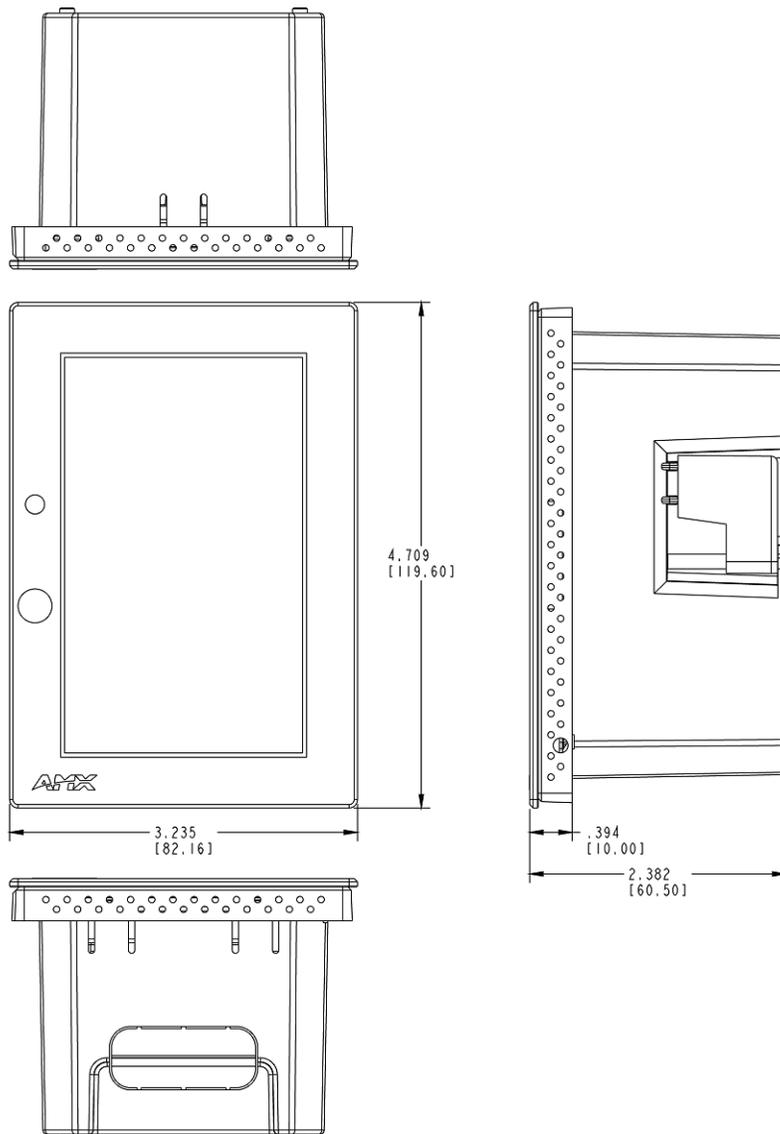
Notes:
Dimensions in parenthesis are in millimeters
Additional detailed installation and product drawings are available to view/download at www.amx.com

FIG. 53 MXD-430 - Dimensions

NOTE: *In order to ensure a stable installation, the thickness of the wall material must be a minimum of .50 inches (1.27cm) and a maximum of .875 inches (2.22cm). The mounting surface should also be smooth and flat.*

Installing the Backbox

FIG. 54 provides installation dimensions for the MXD-430:

Notes:
Dimensions in parenthesis are in millimeters
Additional detailed installation and product drawings are available to view/download at www.amx.com

FIG. 54 MXD-430 - Installation Dimensions (front view)

Use the MXD-430 Installation Template (68-5968-05) to ensure proper placement.

NOTE: *Using the included template to select the final placement of the Backbox is highly recommended. The outside edges of the template are the same dimensions as the touch panel, which allows you to troubleshoot possible conflicts with wall edges, doors, and other potential obstacles.*

1. Prepare the area by removing any screws or nails from the drywall before beginning the cutout process.

2. After ensuring proper placement, cut out the mounting surface for the Backbox using the MXD-430 Installation Template as a guide.

   NOTE: *Making sure the actual cutout opening is slightly smaller than the provided dimensions is highly recommended. This action provides a margin for error if the opening needs to be expanded. Too little wall material removed is always better than too much.*

3. Thread the incoming Ethernet from their terminal locations through the surface opening.
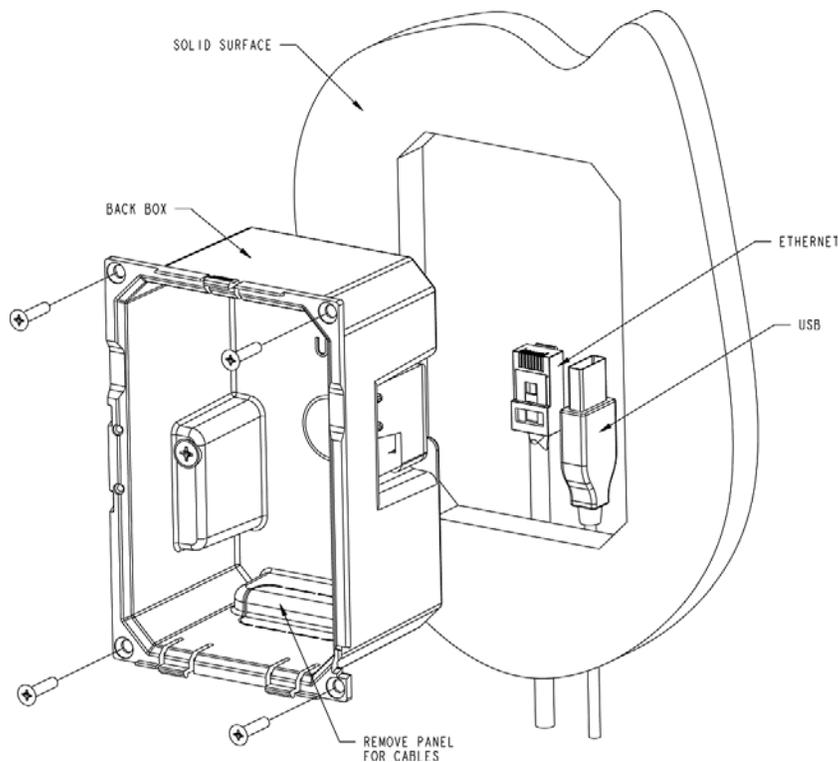   - FIG. 55 provides an illustration of the MXD-430 mounting into a solid surface:

FIG. 55 MXD-430 Backbox Installation - Solid Surface

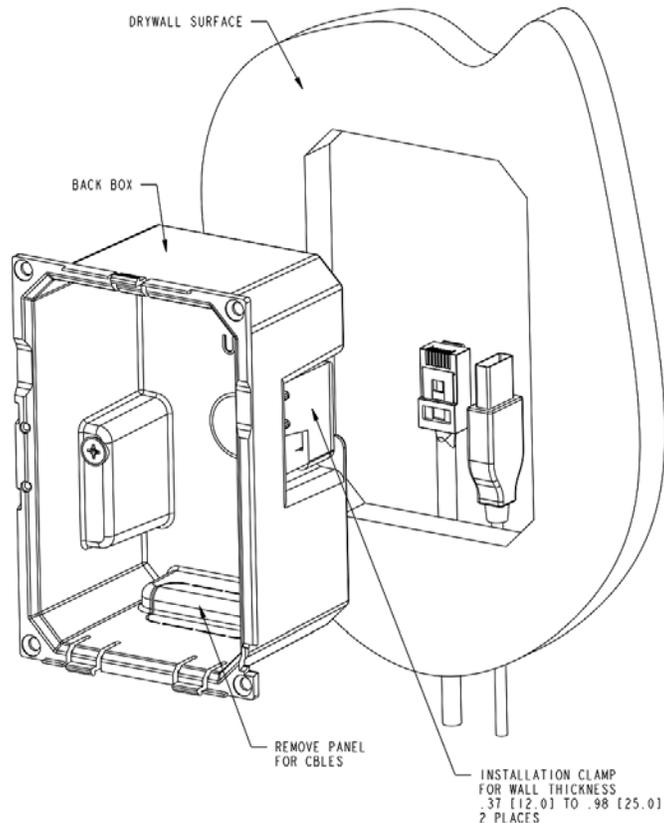- FIG. 56 provides an illustration of the MXD-430 mounting into a drywall surface:

FIG. 56 MXD-430 Backbox Installation - Drywall Surface

Leave enough slack in the wiring to accommodate any re-positioning of the panel.

4. Remove the knockout on the bottom of the Backbox (FIG. 54) and thread the incoming wiring through the knockout hole.

5. Push the Backbox into the mounting surface. Insure that the locking tabs lie flush against the Backbox and that the Backbox goes freely into the opening.

6. Extend the locking tabs on the sides of the Backbox by tightening the screws inside the box until snug.

   NOTE: *The maximum recommended torque to screw in the locking tabs on the plastic Backbox is 5 IN-LB [56 N-CM]. Applying excessive torque while tightening the tab screws, such as with powered screwdrivers, can strip out the locking tabs or damage the Backbox.*

   ● Apply enough pressure to the screw head to keep the box flush with the wall: this ensures that the locking tabs will tighten up against the inside of the wall.
   ● The Backbox is clear to allow visual confirmation that the tabs have been extended and are gripping the wall, as well as in assisting with removal if necessary.
   ● For additional strength, #4 mounting screws (not included) may be secured through the holes located at the top and bottom of the MXD-430 (FIG. 55). In order to prevent damage to the touch panel, make sure that these are flush with the Backbox.
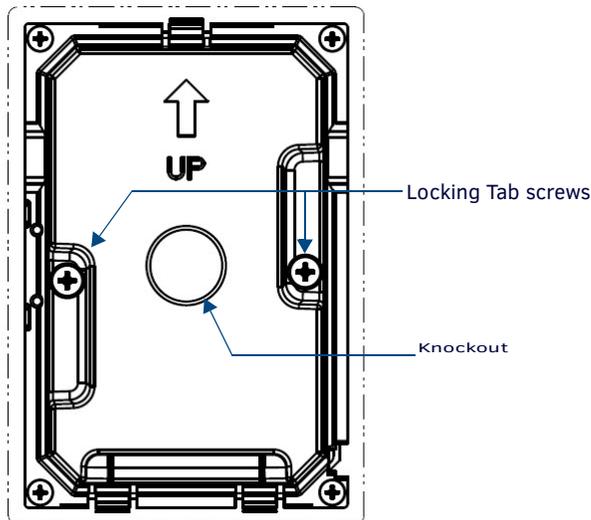

FIG. 57 MXD-430 Backbox installed in wall

7. Insert each connector into its corresponding location on the back of the device.
8. Test the incoming wiring by attaching the panel connections to their terminal locations and applying power. Verify that the panel is receiving power and functioning properly to prevent repetition of the installation.

   NOTE: *Do not disconnect the cables from the touch panel. The unit must be installed with the attached connectors before being inserted into the mounting surface.*

9. Latch the panel onto the bottom hooks on the Backbox and push it up onto the top snap (FIG. 46).
   Press gently but firmly on the ends until the snap "clicks" to lock it down.
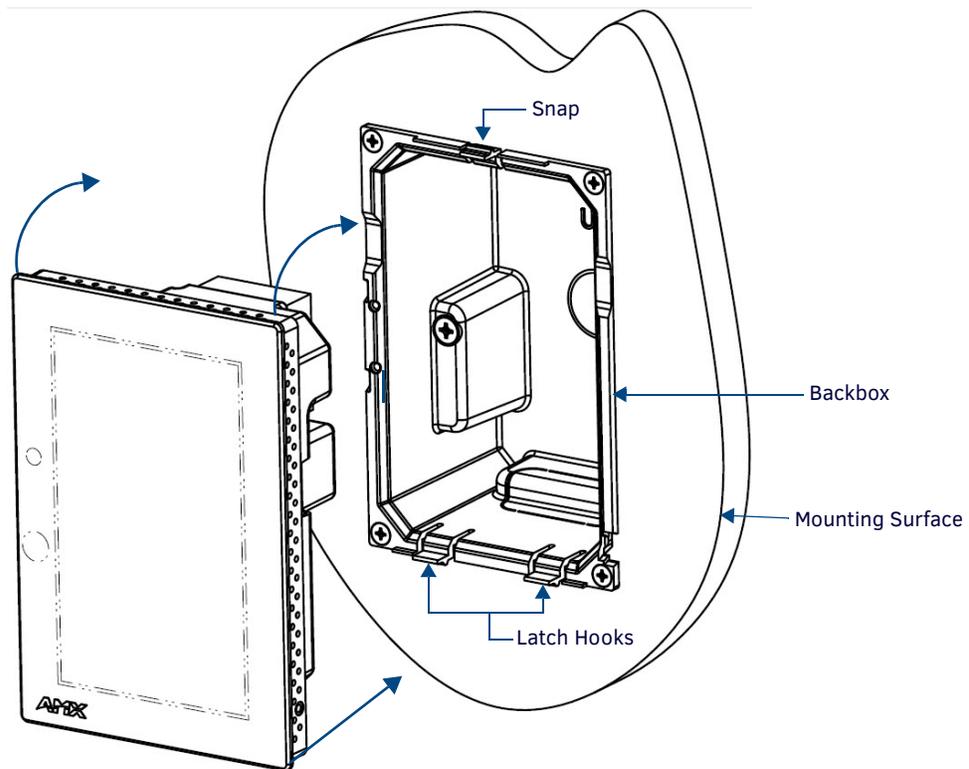
FIG. 58 Installing the MXD-430

NOTE: *If you see a gap between the panel and the Backbox or feel any binding while locking down the panel, stop immediately and verify that no cables or other items are in the way. Do not force the panel into position, as this can cause damage to the touch screen or the panel electronics.*

10. Reconnect the terminal Ethernet and USB to their respective locations on either the Ethernet port or NetLinx Master.

Power via PoE

Power for the MXD-430 is supplied via PoE (Power Over Ethernet), utilizing an AMX-certified, capacitive touch-compliant PoE injector such as the PS-POE-AT High Power PoE Injector (**FG423-81**) or other approved AMX PoE power source. The incoming Ethernet cable should be connected to the RJ45 port on the device.

Uninstalling the MXD-430

The MXD-430 is held in place to the Backbox via latch hooks and a clip on the Backbox (FIG. 46), securing it to the mounting surface. In certain circumstances, such as firmware updates or other maintenance that requires accessing the device's USB port, the device may need to be removed from the Backbox.

The clip that locks down the MXD-430's top edge may be unlatched in order to remove the device from the mounting surface.

Removing an MXD-430 from Its Backbox

1. The MXD-430 has three rows of ventilation holes along the molding (FIG. 48):
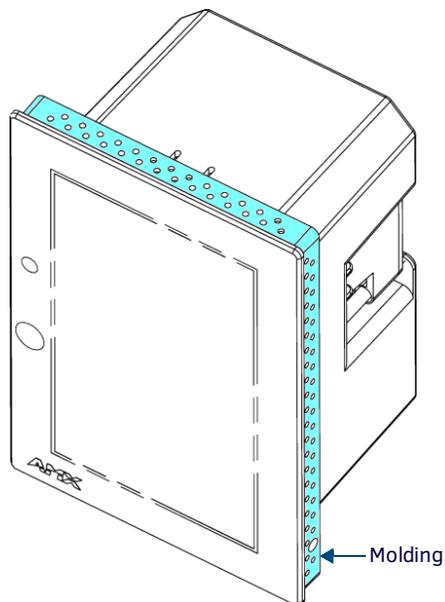
FIG. 59 MXD-430 Molding (highlighted in blue)

2. On the top of the MXD-430, locate the **seventh** ventilation holes from each edge, on the row closest to the glass (FIG. 60):.
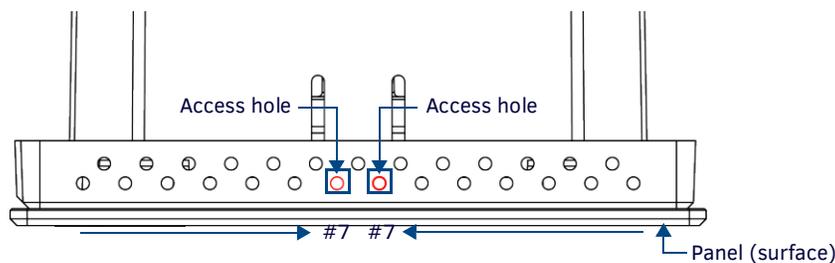

FIG. 60 Top View of the MXD-430 showing access holes in molding

3. With a stout, strong point (a push pin or straightened paper-clip, for example), carefully press straight into the access holes in the center of the molding (FIG. 60) until the snap is disconnected.

   Grasp the top of the panel and pull gently outward until the side of the panel is free of the snap. Use your other hand to stabilize the front of the touch panel.

NOTE: *Always pull on the frame of the touch panel. NEVER pull on the glass edge.*

4. With the edge of the touch panel free, carefully lift down and out to remove the touch panel from the Backbox. Be careful not to pull on the cables or connectors.

5. To reattach the panel to its Backbox repeat the installation procedure.

Upgrading Firmware

Overview

Programming X Series G4 touch panels require the use of NetLinx Studio and TPDesign4, both available from www.amx.com.

Downloading Firmware Updates From www.amx.com

Before attempting to upgrade the firmware, you must have the appropriate Kit file for your touch panel:

NOTE: *All X Series touch panels share the same firmware.*

1. Open the product page for the panel, at www.amx.com (Trade Site).
2. Scroll down to locate *Firmware Files* on the right side of the page, and click the firmware file link provided. An example is shown in FIG. 61:

FIG. 61 www.amx.xom - X Series Touch Panel Product Page - Firmware File link

Note that for X Series touch panels, the firmware .KIT file is bundled in a ZIP file that typically also includes a *Readme.TXT* file (which provides details on this version of firmware), and a *Programming Instructions.TXT* file (which provides basic instructions for upgrading firmware on the panel):

FIG. 62 Example of firmware ZIP file contents

3. Extract the contents of the ZIP file to a known location.

Upgrading Firmware via USB Flash Drive

Firmware and TPDesign4 files may be transferred to the panel made via USB flash drive.

Load the Firmware on a USB Flash Drive

1. Insert the USB flash drive in an available USB port on your PC.
   - The flash drive must be in either FAT32 or FAT16 format.
   - 32GB is the maximum acceptable size for flash drives used with touch panels
   - For wall-mounted panels (MXD-xxx), accessing the USB ports may require removing the panel from the wall mount (if a USB extension was not already installed).
2. Create a directory on the USB flash drive with one of the following names, depending on the panel you are upgrading:
   - Note that the name must match exactly (do not include the quotes)
   - These directory names are *not* case-sensitive:

Directory Names for Firmware Files - by Touch Panel Type		
Directory Name	**Panel Type(s)**	
"MXD-2000XL-PAN"	MXD-2000XL-PAN-P (FG5968-05) MXD-2000XL-PAN-L (FG5968-11)	MXD-2000XL-PAN-P-NC (FG5968-33) MXD-2000XL-PAN-L-NC (FG5968-34)
"MXT-2000XL-PAN"	MXT-2000XL-PAN (FG5968-01)	MXT-2000XL-PAN-NC (FG5968-32)
"MXD-1900L-PAN"	MXD-1900L-PAN-P (FG5968-06) MXD-1900L-PAN-L (FG5968-12)	MXD-1900L-PAN-P-NC (FG5968-22) MXD-1900L-PAN-L-NC (FG5968-23)
"MXT-1900L-PAN"	MXT-1900L-PAN (FG5968-02)	MXT-1900L-PAN-NC (FG5968-21)

Directory Names for Firmware Files - by Touch Panel Type		
"MXT-1000"	MXT-1000 (FG5968-03)	MXT-1000-NC (FG5968-24)
"MXD-1000"	MXD-1000-P (FG5968-07) MXD-1000-L (FG5968-13)	MXD-1000-P-NC (FG5968-25) MXD-1000-L-NC (FG5968-26)
"MXT-700"	MXT-700 (FG5968-04)	MXT-700-NC (FG5968-27)
"MXD-700"	MXD-700-P (FG5968-08) MXD-700-L (FG5968-14)	MXD-700-P-NC (FG5968-28) MXD-700-L-NC (FG5968-29)
"MXD-430"	MXD-430-P (FG5968-15)	

3. Copy the firmware (.kit) file to be transferred (for example, "*SW5968_ModeroX_v2_103_52.kit*") into this directory on the flash drive.

NOTE: *Make sure this is the only .kit file in this directory - if not, the latest version will be used.*

4. Eject or unmount the flash drive from the PC.

Transfer the Firmware File From the Flash Drive to the Touch Panel

1. Connect the USB Flash Drive to one of the USB Type A ports on the panel.

NOTE: *The Micro USB port cannot be used for firmware upgrades.*

2. Go to the **Install Firmware** setup page (*Configuration->Admin->Install Firmware*):
   a. Press and hold the *Sleep* button for 3 seconds to open the *Settings* page.

FIG. 63 Settings page

   b. From the *Settings* page, select the *Configuration* page. This may require entering a password.
   c. From the *Configuration* page, select *Admin*.
   d. From the *Admin Configuration* page, select *Install Firmware*.

3. In the *Firmware Installation* page, select **New** to install new firmware from external disk.

4. The popup page displays the name of the firmware file (for example, "*SW5968_ModeroX_v2_103_52.kit*").

5. Select **Yes**, and follow the directions displayed on the popup.

6. Once the panel reboots, it will perform the firmware upgrade.

After the upgrade, the device contains the newly loaded version of firmware.

Upgrading from Previous Firmware

X Series panels provide the option to revert the device to the previous firmware run before an upgrade. To upgrade the device from previously loaded firmware:

1. From the *Settings* page, select the *Configuration* page.

2. From the *Configuration* page, select *Admin*.

3. From the *Admin Configuration* page, select *Install Firmware*.

4. In the *Firmware Installation* page, select *Previous*.

5. The *Confirmation Dialog* box (FIG. 64) will ask "Are you sure you want to install the following firmware?" The option to choose **Yes** will be enabled after five seconds. Press **Yes** to load the firmware listed, and **No** to return to the *Firmware Installation* popup window.

FIG. 64 Previous Firmware installation confirmation dialog

6. If you choose **Yes**, the device will retrieve the files and then reboot.

Returning to Factory Default Firmware

X Series panels allow the option to return the device to its original factory default firmware, which may be necessary in certain situations. To return the device to its factory default firmware:

1. From the *Settings* page, select the *Configuration* page.
2. From the *Configuration* page, select *Admin*.
3. From the *Admin Configuration* page, select *Install Firmware*.
4. In the *Firmware Installation* page, select *Factory*.
5. The *Confirmation Dialog* box (FIG. 65) will ask "Are you sure you want to install the following firmware?" The option to choose **Yes** will be enabled after five seconds. Press **Yes** to load the firmware listed, and **No** to return to the *Firmware Installation* popup window.

FIG. 65 Previous Firmware installation confirmation dialog

If you choose **Yes**, the device will retrieve the files and then reboot.

Upgrading Firmware via NetLinx Studio

Firmware updates to X Series panels can be done via the NetLinx Studio software application. This requires that the touch panel is connected to a NetLinx Master, and that the Master is on the same network as (or accessible by) the PC running NetLinx Studio. This is because the firmware file is loaded to the panel through it's connection to the Master.

X Series panels use Kit files for firmware upgrades. A Kit file (*.kit) is a package of several files, all of which are required to upgrade the firmware, and are available online via www.amx.com (refer to the device page for firmware updates).

Transferring the KIT File via NetLinx Studio

1. In Netlinx Studio, right-click in the *Online Tree* tab of the Workspace window and select **Refresh System Online Tree** to refresh the device listing. The touch panel should be indicated in the device list.
2. Right-click on the target panel and select **Firmware Transfer** to open the *Send to NetLinx Device* dialog.
   Alternatively, select **Tools > Firmware Transfers > Send To NetLinx Device** to open this dialog (FIG. 66):
   a. Under **Location**, select the directory to which the firmware ZIP file was extracted. Use the *Browse* (**...**) button to locate and select a different directory if necessary.
   b. All KIT files detected in the selected directory are listed in the **Files** window. Select a KIT file to transfer.
      • Note that when a file is selected, file details may be displayed in the text field to the right of the *Files* window. Review this text before proceeding to see any important notes or instructions that are specific to this file.
      • Also note that the *Send* button is only enabled once a file has been selected in the *Files* window.
   c. Under *Target*, enter the Device number for the target touch panel in the **Device** field.
      • Use the Online Tree to determine the device's assigned ID (as well as the current firmware version).
      • Note that if this dialog was accessed by right-clicking on the touch panel in the Online Tree, the Device Number should already be set correctly.
   d. Verify that the **Reboot Device** option is selected. It is necessary to reboot the panel after a firmware upgrade.
3. Click **Send** to begin the file transfer.
4. The progress of the transfer operation is indicated in the *Progress* bars in this dialog, as well as on the panel itself.
5. When the transfer is finished, and the reboot is complete, press the **Close** button.
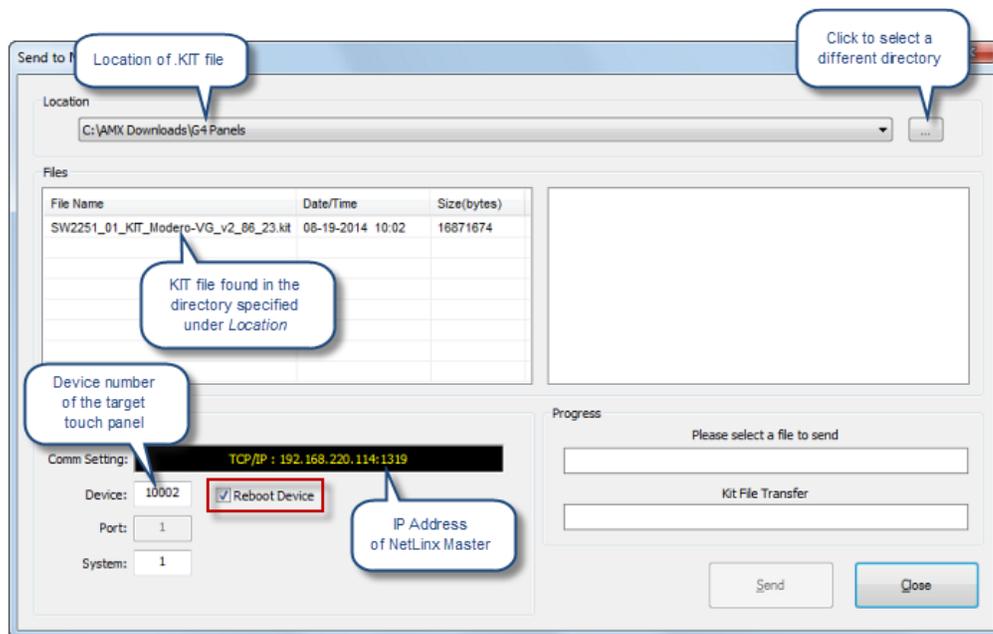
FIG. 66 NetLinx Studio - Send to NetLinx Device dialog

NOTE: *If for any reason your Kit file transfer should fail, continue to retry the transfer until you are successful. DO NOT reboot the Master, or change connections until the transfer is complete. Failure to complete this operation successfully may result in a factory repair of the Master.*

Troubleshooting

Overview

This section describes the solutions to possible hardware/firmware issues that could arise during the common operation of a Modero X touch panel.

Panel Doesn't Respond To Touches

Symptom: The device either does not respond to touches on the touch screen or does not register the touch as being in the correct area of the screen.

If the screen is off:

- *The device may be in Display Sleep Mode.* Press and hold the **Sleep** button to wake up the panel.
- *The device may not be connected to power.* Verify that the power source is connected to the device and receiving power.

Panel Isn't Appearing In The Online Tree Tab

1. Verify that the System number is the same on both the NetLinx Project Navigator window and the System Settings page on the device.
2. Verify the proper NetLinx Master IP and connection methods entered into the Master Connection section of the *System Settings* page.

Can't Connect To a NetLinx Master

Symptom: I can't seem to connect to a NetLinx Master using NetLinx Studio.

Select *Settings > Master Comm Settings > Communication Settings > Settings (for TCP/IP)*, and uncheck the "Automatically Ping the Master Controller to ensure availability".

The pinging is to determine if the Master is available and to reply with a connection failure instantly if it is not. Without using the ping feature, a connection may still be attempted, but a failure will take longer to be recognized.

NOTE: *If you are trying to connect to a Master controller that is behind a firewall, you may have to uncheck this option. Most firewalls will not allow ping requests to pass through for security reasons.*

When connecting to a NetLinx Master controller via TCP/IP, the program will first try to ping the controller before attempting a connection. Pinging a device is relatively fast and will determine if the device is off-line, or if the TCP/IP address that was entered was incorrect.

If you decide not to ping for availability and the controller is off-line, or you have an incorrect TCP/IP address, the program will try for 30-45 seconds to establish a connection.

Only One Modero X Series Panel In My System Shows Up

Symptom: I have more than one Modero X Series panel connected to my System Master and only one shows up.

Multiple NetLinx Compatible devices can be associated for use with a single Master. If the user does not assign a device number, one will be assigned automatically to the panel. When using multiple panels, different Device Number values have to be assigned to each panel.

1. Press and hold the **Sleep** button to open the *Settings* page.
2. Press the **Protected b**utton, enter **1988** into the on-screen Keypad's password field, and press **Done** when finished.
3. Enter a Device Number value for the panel into the Device Number Keypad. The range is from 1 - 32000.

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