

Quick Reference Installation Guide

NEXEO AIO HS7000 HEADSET

The AIO HS7000 Headset is an all-in-one headset for communicating with customers in a drive-thru lane environment and with fellow employees privately or in group chats. It uses one BAT70 lithium-ion battery. With moderate use in a normal environment, the headset will operate for approximately six to eight hours on a single battery charge and will alert you when the battery charge is low.

SETUP AND OPERATION

Pairing your Headset (AIO HS7000):

1. Insert a fully charged BAT70 battery into the battery holder of the headset (see Fig. 1). The battery clicks securely into place.
2. Press the blue power button to turn on the headset (see Fig. 1). The Headset status LED (Fig. 1) turns on green and blinks, alternating between green and red, indicating you now need to pair the headset.
3. Hold the keypad side of the headset against the Headset Pairing Ring (solid blue circle) on the Base Station to pair. Pairing begins automatically as soon as the headset is sensed. The circular blue light turns a swirling green to indicate pairing is in progress (see Fig. 2).
4. When the Headset Pairing Ring turns solid green, pairing is successful. The headset status LED also turns solid green. Registration also happens automatically with the initial pairing. See note if pairing fails.
5. The Select Your Position screen appears (see Fig. 3). Tap on a pane to select your position. This selection assigns you to a channel.

Note: If you are selecting DRIVE-THRU 1 (or DRIVE-THRU 2 for stores with two lanes), you also have the option of AUTO HANDS-FREE mode (see Fig. 3), which saves you from having to manually connect with a new customer by tapping the headset button.

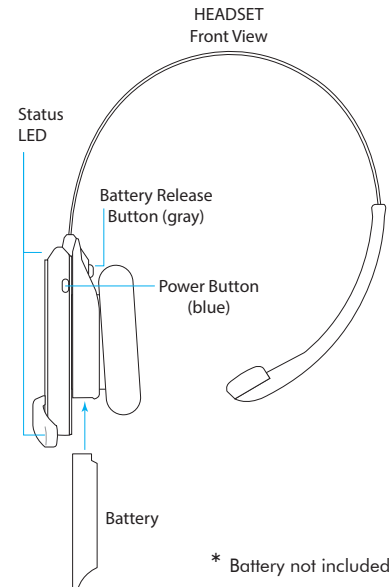


Fig. 1

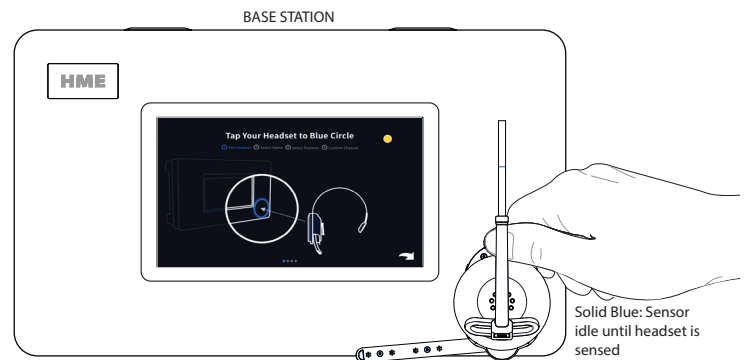
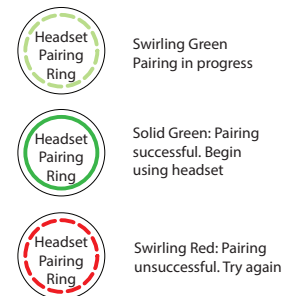


Fig. 2



Note: If pairing fails (assuming the headset is on, and the headset battery is fully charged), try again. Hold the headset steadily centered and flush against the Headset Pairing Ring (headset movement and distance from the Pairing Ring can cause pairing errors).

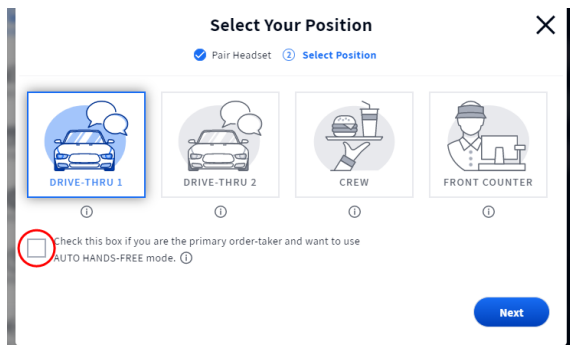


Fig. 3

When you check this AUTO HANDS-FREE mode box located below the DRIVE-THRU 1 pane, you are automatically connected with a customer when they arrive at the order point. You are then automatically disconnected when they leave the order point. This feature is only available for one headset per drive-thru lane. The headset remains in this mode until the headset is taken out of use and powered off.

6. Select Next, and a Success prompt appears (Fig. 4). Click OK to begin using your headset.



Fig. 4

HEADSET KEYPAD OVERVIEW

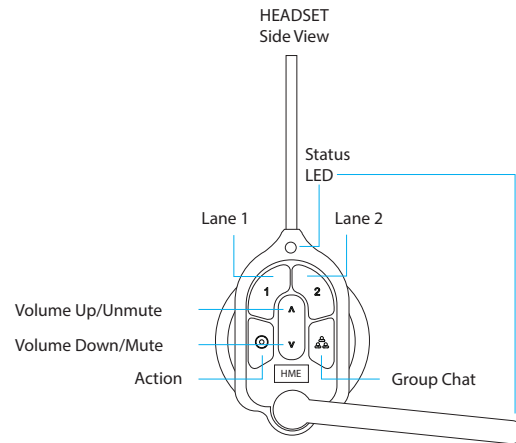


Fig. 5

Keypad Layout Reference Table (Fig. 5)		
Icon	Label	Status/Description
1	Lane 1	For a dual lane drive-thru, tap a number to choose the corresponding lane.
2	Lane 2	
▲	Volume Up & Unmute	Tap to increase volume Press and hold (for 2 secs) to unmute
▼	Volume Down & Mute	Tap to decrease volume Press and hold (for 2 secs) to mute
👤👤	Group	Press and hold to communicate with all in your group using that channel
⦿	Action	Use to change channel, answer and end calls, etc.

Safety Notice



CAUTION: Wear proper eye, ear, and body protection when grinding, drilling or working with tools. Follow the manufacturer's safety information and operational instructions for tools and materials. Be aware of your surroundings. Failure to heed such precautions can cause injury and/or property damage.

Hygiene, Health, and Safety

Part of this installation requires working within a restaurant/store where food is prepared, and customers dine. Please consult the restaurant/store manager, standard operating procedures and any additional restaurant safety/advisory protocols available before beginning work within the restaurant/store. Follow the instructions and guidelines provided.



A copy of this guide and additional information can be found by scanning this QR code.

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REGULATORY COMPLIANCE

Applicant Name: HM Electronics, Inc.
Applicant Address: 2484 Whiptail Loop, Carlsbad CA 92010, United States
Manufacturer Name: HM Electronics, Inc.
Manufacturer Address: 2484 Whiptail Loop, Carlsbad CA 92010, United States
Country of Origin: USA
Brand: HME

Caution: All products are compliant with regulatory requirements detailed in this document when the user follows all installation instructions and operating conditions per HME specifications.

Caution: Use of accessories and peripherals other than those recommended by HME may void the product's compliance as well as the user's authority to operate the equipment.

Caution: All products are designed for use with the standard, integral or dedicated (external) antenna(s) that are shipped together with the equipment. Any product changes or modifications will invalidate all applicable regulatory certifications and approvals.

Caution: The use of software or firmware not supported/provided by HME products may result that the equipment is no longer compliant with the regulatory requirements.

FCC NOTICE

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communication. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Changes or modifications not expressly approved by HME could void the user's authority to operate this equipment.

User Restriction in the 5Ghz band: The device for the band 5150-5250MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

FCC/IC/EC RF EXPOSURE WARNING

This product complies with FCC/IC/EC radiation exposure limits set forth for an uncontrolled environment.

Produits HME sont conformes aux limites IC d'exposition aux rayonnements définies pour un environnement non contrôlé.

This product may not be co-located or operated in conjunction with any other antenna or transmitter.

Cet appareil et son antenne (s) ne doit pas être co-localisés ou fonctionnement en association avec une autre antenne ou transmetteur.

To comply with FCC/IC/EC RF exposure requirements, this unit must be installed and operate at least 20 cm (8 inches) from any person.

Produits HME doivent être installés et utilisés avec distance minimum de 20cm entre le radiateur et votre corps.

INDUSTRY CANADA COMPLIANCE STATEMENT

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est soumise aux deux conditions suivantes:

- (1) cet appareil ne doit pas provoquer d'interférence, et
- (2) cet appareil doit accepter toute interférence radioélectrique subie, même si l'interférence est susceptible d'en compromettre le fonctionnement.

Cet émetteur exempt de licence est équipé d'une antenne intégrée. Cet émetteur exempt de licence n'est pas autorisé à fonctionner avec une autre antenne.

Cet appareil et son antenne (s) ne doit pas être co-localisés ou fonctionner en association avec une autre antenne ou transmetteur.

Cet appareil numérique de la class[A] est conforme à la norme NMB-003 du Canada.

This Class[A] digital device complies with Canadian ICES-003.

Restrictions d'utilisation dans la bande 5 GHz: L'appareil pour la bande de 5150 à 5250MHz est conçu pour usage à l'intérieur seulement afin de réduire le potentiel d'interférences pour les systèmes mobiles par satellite qui utilisent le même canal.

User Restriction in the 5Ghz band: The device for the band 5150-5250MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

Jusqu'à nouvel ordre, les appareils faisant l'objet de la présente section ne doivent pas transmettre dans la bande 5600-5650 MHz, afin que les radars météorologiques d'Environnement Canada fonctionnant dans cette bande soient protégés.

Until further notice, devices subject to this Section shall not be capable of transmitting in the band 5600-5650MHz, so that environmental weather radars operating in this band are protected.

KOREAN NOTICE

A급 기기 (업무용 방송통신기자재)
이 기기는 업무용(A급)으로 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.

Class A equipment (commercial broadcasting and communication equipment)
This device has been tested for conformity for use in a work environment. In a domestic environment, radio interference may occur.

KCC 2.4Ghz and 5725-5850MHz warning: Life-related safety services cannot be provided because the radio equipment may have radio interference.

해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음

AUSTRALIA COMPLIANCE STATEMENT

User Restriction in the 5Ghz band: This device is restricted to indoor use only when operating in 5150-5350MHz.

Until further notice, devices subject to this Section shall not be capable of transmitting in the band 5600-5650MHz, so that environmental weather radars operating in this band are protected.

NEW ZEALAND COMPLIANCE STATEMENT

User Restriction in the 5Ghz band: This device is restricted to indoor use only when operating in 5150-5250MHz.

EUROPEAN UNION (CE MARK)



The CE marking indicates compliance with the following directives and standards, whenever applicable to the product in question.

Directives:

- Radio Equipment Directive 2014/53/EU
- Electromagnetic Compatibility Directive 2014/30/EU
- Low Voltage Directive 2014/35/EU
- RoHS Directive 2011/65/EU and 2015/863/EU

Standards:

- EN55022/EN55032
- EN55024/ EN55035
- IEC/EN62368-1
- EN300328
- EN301893
- EN301489
- EN50581

Warning: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

User Restriction in the 5Ghz band: This device is restricted to indoor use only when operating in 5150-5350MHz for below EU member states.

AT	BE	BG	CZ	DK
EE	FR	DE	IS	IE
IT	EL	ES	CY	LV
LI	LT	LU	HU	MT
NL	NO	PL	PT	RO
SI	SK	TR	FI	SE
CH	UK	HR		

Caution: Although Europe allows 5600-5650Mhz band, these DFS channels 120, 124 and 128 must perform a 10 minutes radar scanning (also known as CAC - Channel Availability Check) before becoming an operating channel.

WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT (WEEE)

The European Union (EU) WEEE Directive (2012/19/EU) places an obligation on producers (manufacturers, distributors and/or retailers) to take-back electronic products at the end of their useful life. The WEEE Directive covers

most HME products being sold into the EU as of August 13, 2005. Manufacturers, distributors and retailers are obliged to finance the costs of recovery from municipal collection points, reuse, and recycling of specified percentages per the WEEE requirements.

INSTRUCTIONS FOR DISPOSAL OF WEEE BY USERS IN THE EUROPEAN UNION

The symbol shown below is on the product or on its packaging which indicates that this product was put on the market after August 13, 2005 and must not be disposed of with other waste. Instead, it is the user's responsibility to dispose of the user's waste equipment by handing it over to a designated collection point for the recycling of WEEE. The separate collection and recycling of waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local authority, your household waste disposal service or the seller from whom you purchased the product.

