## 8 Wireless Functionality

### 8.1 General

teleCARE IP with wireless functionality is intended for use in nursing homes and in assisted living facilities.

teleCARE IP is able to support wireless functionality through the NICR3 teleCARE IP room controller combined with the NIRX transceiver, which is piggy-back mounted on the circuit board of the NIRC3.



Figure 173. Wireless teleCARE IP and hard-wired teleCARE IP

The wireless call peripherals consist of the NIFX fixed transceiver, the NITX mobile transceiver and an optional low frequency beacon NILF.

The NIFX fixed wireless transceiver is a three-button wall mounted switch module. It comes as a socket version used for the connection of a patient handset or equipped with a pull-cord. Both variants of the NIFX include a 125 kHz LF receiver and an NIRX 916 to 921 MHz Class 1 transceiver which is piggy-back mounted on the circuit board of the NIFX. The fixed wireless transceiver switch modules can be powered by two AA disposable alkaline batteries, or connected to an external 12 - 24Vdc power supply.

The NITX mobile call transceiver can be attached to a wrist strap, or to a neck pendant. It can also be used as a mobile alarm transmitter connected to third party equipment. The NITX is powered by an internal three volt replaceable lithium battery. It includes a 916 to 921 MHz transceiver and a 125 kHz LF receiver for receiving the location update information from LF beacons.

The NILF low frequency beacon includes a 125 kHz transmitter and can be extended with the piggyback mounted NIRX 916 to 921 MHz transceiver. The LF Beacon NILF is contained in a white plastic enclosure with a slim design that is suitable for surface mounting on walls or at a door post. The NILF can be powered by three C size disposable alkaline batteries, or connected to an external 24Vdc power supply.

### 8.2 Principle of the teleCARE IP with Wireless Functionality

The system is configured using the teleCARE IP System Manager - NISM2. The wireless server is a Unite application on the NISM2 serving as the central controller for all wireless devices in the teleCARE IP system with wireless functionality.

The wireless server has similar functions to those found in the teleCARE IP room controller, such as event handling, assignment handling and linking, with additional functions such as signal strength comparison. The main difference between the wireless server and the teleCARE IP room controller is that the wireless server controls all wireless devices in the system, whereas each room controller is responsible for only the devices which are hard-wired to it.

The NIRC3 room controller requires the piggy-back mounted NIRX transceiver module to give it wireless compatibility. When combined with the NIRX the room controller also serves as a base station and portal for the wireless devices.

The NIFX fixed transceiver has a piggy-back mounted NIRX transceiver, whereas the NITX mobile transceiver has its' own internal transceiver.



Figure 174. Principle diagram of teleCARE IP wireless functionality

#### 8.2.1 Location Based Wireless Nurse Call Using LF Beacons

The addition of the NILF low frequency beacons gives location based wireless functionality available including access control. The NILF will send out its ID, including location information, at regular intervals using a low frequency 125 kHz signal that will be picked up by the wireless transceiver modules that pass by the NILF.



Figure 175. Location based wireless functionality

The range of an LF beacon is adjustable and can be up to approximately 6.5 feet (2 meters) with battery power and approximately 10 feet (3 meters) with external power.

When a wireless device comes within range of a passive NILF location beacon it will receive the beacon ID with the location information. It then stores the location as the last known location. The stored last known location will be added to the next event that is transmitted from the wireless device, like a button press, battery low alarm, etc.

When a wireless device comes within range of an active NILF location beacon, it sends a location update message to the wireless server. In addition, based on the received location information, the wireless server can check to see if the person carrying the wireless device is allowed to access that location. Doors can be opened or stay closed depending on the access rights. Automatic alarms can be generated when a person leaves or enters a certain location.

Whenever a call is made from a wireless module the location will be transmitted to the wireless server, when the wireless module is not in range of an LF beacon the last two known locations will be transmitted.

#### 8.2.2 Wireless Nurse Call with Speech

Wireless transceivers can be used to generate calls to notify the staff that help is needed. These devices don't support speech themselves. To be able to set up a speech session with a person that initiated a wireless nurse call, the wired teleCARE IP speech modules are required.

To be able to support speech for wireless call, a phone number will be included in the message towards the messaging devices, including speech options. When selecting the IM option "speech" on the messaging device, a speech session will be started with the wired peripheral that is configured with that phone number.

For wireless speech, hard-wired speech modules are required at all the locations that contain wireless transceivers that are configured to use static locations. In static location mode, calls from the wireless transceiver are always linked to the location that is selected in the configuration of the wireless transceiver.

When the wireless device is configured to use dynamic locations, speech modules are also required at, or close to the locations that are covered by location beacons NILF. When in range of a location beacon the wireless device will store the location information which will be used the next time a call is made.



Figure 176. Wireless nurse call example with speech

This example consists of two room controllers (NIRC3) with transceiver module (NIRX) mounted for the wireless communication and three room controllers (NIRC) with five corridor lamps from an existing teleCARE IP configuration with speech. Each location has a doorside module with speech unit and a passive location beacon. The two main entry doors to the corridor are controlled by an active location beacon with access control unit.

Wireless speech will be based on the location of the wireless transceiver.

For wireless transceivers that are configured to use a static location, the phone number of the hardwired teleCARE IP speech module at the location that is assigned to the wireless transceiver will always be used in the IM "speech" option.

For wireless transceivers that are configured to use dynamic locations, the phone number for the IM "speech" option will be automatically updated when the wireless transceiver moves between locations that are covered by active location beacons NILF.

When using passive location beacons, the IM options will not be updated when moving between passive locations, and the speech location will be the location where the wireless call was first made.

The table below shows the speech handling for wireless transceivers based on their static or dynamic location mode setting in combination with passive or active location beacons.

Transceiver Location mode	Location Beacon (NILF)	Location at	IM "Speech"	peech" location change update		
		the start of a New call	Before speech	During speech	After speech	
Static	NA	Fixed default location	No	No	No	
Dynamic	Passive	Last known	No	No	No	
	Active	Last known	Yes	No	No	

### 8.3 teleCARE IP Wireless Components

#### 8.3.1 NIRX teleCARE IP Transceiver

The NIRX transceiver is a printed circuit module which is piggy back mounted on the NIRC3 room controller and the NIFX fixed transceiver. Mounting the NIRX will add wireless nurse call functionality to the NIRC3 room controller and the fixed transceiver. Optionally the NIRX can also be mounted on the NILF location beacon for actively monitoring the state of the NILF, such as tamper and low battery alarm conditions.



Figure 177. Transceiver piggyback module (NIRX)

### **Connecting the Transceiver Module**

The NIRX is piggyback mounted on the NIRC3 room controller, on the NIFX fixed transceiver and on the NILF low frequency beacon printed circuit boards:



*Figure 178. Piggyback mounting of the transceiver module on the NIRC3 and NIFX Note: The NIFX is delivered with an NIRX mounted from the factory.* 



Figure 179. Piggyback mounting the transceiver module on the NILF

#### 8.3.2 NIFX Fixed Transceiver

The NIFX series fixed transceiver is a wireless teleCARE IP switch module which is available as socket module or pull cord module. It has 3 function buttons, a white plastic body and includes a spacer for surface mounting. The pull cord version includes the cord with two red balls but no socket.



Figure 180. NIFX wireless switch module and pull-cord module

The NIFX socket variant supports the connection of a passive patient handset, see "Handset Connection" on page 134.

#### **Replacing the Batteries**

The fixed transceiver requires 2 x 1.5V AA disposable alkaline batteries. The battery voltage is continually monitored and if low voltage is detected a "low battery" alarm is transmitted and the low battery status is included in every heartbeat transmission of the unit. Under normal circumstances the battery life is 1 to  $1\frac{1}{2}$  year.



Figure 181. Replacing the batteries

When battery powered the fixed transceiver LEDs stay active for a period of 30 seconds after a call has been made.

### Connecting a DC Power Adapter

Alternatively, an external CE certified 12-24Vdc power adapter can be used.



Figure 182. Connecting an external 12-24Vdc power adapter

When externally powered the red, yellow and green LEDs will permanently emit a low intensity light for locating and identification in the dark.

### **Handset Connection**

The socket module version of the fixed transceiver includes a teleCARE Safe Release socket for connecting the NIPH2-A1A handset with handset disconnect alarm functionality. Speech/ Entertainment handsets are not supported.



Figure 183. NIPH2-A1A handset connected to the NIFX

#### 8.3.3 NITX Mobile Transceiver

The NITX mobile transceiver is a wireless call unit for residents. It is robust and water resistant (IP 65).

The NITX (AAA and BAA) contains a 916 to 921 MHz RF transceiver, a call button and a reassurance LED. The NITX-BAA also includes a 125 kHz LF receiver used for call cancellation using a cancel pendant and for location determination using LF beacons. Each mobile transceiver has a unique identity (ID) which is transmitted with every event from the mobile transceiver.



Figure 184. teleCARE IP mobile transceiver

The mobile transceiver can be fitted with a wrist strap so that it can be worn like a wrist watch. Alternatively, it can be attached to a lanyard so that it can be worn around the neck. The wrist strap and lanyard must be ordered separately.

#### Removing the Rear Cover

Removing the rear cover of the NITX is necessary when replacing the battery or when connecting an external alarm contact to the NITX circuit board.

Remove the four torx screws at the back of the NITX using A special screwdriver (T3) or bit (IP-3). When the screws are removed, gently pull off the rear cover.



Figure 185. Removing the rear cover

**Note:** Removing the rear cover will wear out the screw holes of the NITX front cover, therefore the NITX can be opened and closed approximately three times.

#### **Replacing the Battery**

The mobile transceiver is powered by a 3 volt lithium replaceable battery. The battery voltage is continually monitored and if low voltage is detected a "low battery" alarm is transmitted as part of the heartbeat transmission of the unit. Under normal circumstances the battery life is 1 to  $1\frac{1}{2}$  year.

Start by removing the rear cover, see "Removing the Rear Cover" on page 135, then remove the printed circuit board by pulling it out of the body of the NITX.



Figure 186. Remove the NITX circuit board

Remove the empty battery from the NITX circuit board by sliding it in the direction of the arrow. Place the new battery with the positive "+" terminal facing upwards and slide it into place.



Figure 187. Removing the old and placing the new battery

#### **Mobile Transceiver Accessories**

Interchangeable rings, buttons and strap loops make it possible to customize the mobile transceiver body. The four rings and six buttons including a ring mounting tool are available as customization kit and the five strap loops including a rivet are available as an accessory kit.



Figure 188. Mobile transceiver accessories

#### 8.3.4 NILF Low Frequency Beacon

The low frequency beacon NILF is contained in a white plastic enclosure with a slim design that is suitable for surface mounting on walls or at a door post. The NILF is powered by three 1.5V "C" (R14) alkaline batteries. In situations where battery power is not suitable a 24Vdc external power supply can be used.

An optional transceiver module NIRX can be mounted on the NILF circuit board used to monitor the NILF through a heartbeat signal, The NIRX will send out a tamper alarm upon front cover removal detection or send a low battery alarm.



Figure 189. NILF - Low Frequency Beacon

The NILF operates at 125 kHz producing a spherical magnetic field with a range of up to 6.5 feet (2 meters) when battery powered or 10 feet (3 meters) when powered from an auxiliary 24Vdc power supply. The magnetic field strength can be adjusted to suit the requirements. A master/slave configuration can be used to extend the range of the LF field.

DIP switches are used to set the 12bit ID code, to select the transmission rate allowing a suitable interval between 0.1 - 2s and to set the output power, ranging from 0.30m to 3m.

#### **NILF Installation**

The slim design makes the NILF suitable for surface mounting on walls or at a door post at approximately 4 feet (1.2 meters) from the ground.



Figure 190. NILF installation example

**WARNING:** The NILF produces a low frequency magnetic field. Installing the NILF in proximity of metal objects or electrical cables can negatively influence the magnetic field which reduces the LF field coverage.

Open the NILF by removing the screw that is located at the bottom of the housing. To remove the front cover slightly lift it up and gently pull it off of the rear cover.



### Figure 191. Removing the front cover of the NILF

Place the NILF onto the door post or the wall at approximately 4 feet (1.2 meters) from the ground and mark the holes for drilling with a sharp pencil.



Figure 192. Mark the holes for drilling

Screws with a diameter of 1/8 in. (3.8mm) should be used to mount the NILF to the door post or the wall. Two suitably sized holes should be drilled at the marked spots. In a wooden door post holes should be drilled that are slightly smaller than the size of the screws that are used. When mounting

the NILF on a wall, holes should be drilled that accept a wall plug suitable for using screws with a diameter of 1/8 in. (3.8mm).



Figure 193. Drill the two holes with the proper drill

Mount the NILF on the door post or wall.



Figure 194. Placing the NILF on the door post

The two screws should be tightened carefully using the appropriate screwdriver. Make sure that the NILF does not bend when tightening the screws.



Figure 195. Tightening the two screws.

### 8.3.5 NILF Electrical Connections

The electrical connections on the component side of the low frequency beacon printed circuit board are shown in the following drawing of the NILF circuit board.



Figure 196. Low frequency beacon NILF electrical connections

#### **NIRX Placement**

The NIRX transceiver module can be piggyback mounted on the (NIRX) extension connectors.



Figure 197. Placing the NIRX on the NILF board

Note: To place an NIRX module it is necessary to remove the internal LF antenna

#### **Antenna Connection**

The 2-pole antenna connection (J3) is connected to the internal LF antenna.



Figure 198. NILF internal antenna connected

### **External Connections**

The 8-pole external connector (J2) has connections for a second beacon used for range extending in a master/slave configuration, a galvanically separated tamper alarm relay output, the internal battery and an external 24 Vdc power supply input.



Figure 199. External connections - J2

External Connector		Description
1	SYNC	Master / Slave interconnection
2	GND	Beacon synchronization
3	TAMP	Tamper alarm relay output
4	TAMP	(galvanically separated)
5	+BAT	Battery connection
6	GND	
7	+24V	External 24Vdc power supply
8	GND	connection

For master / slave connection see "Master / Slave Beacon Interconnection" on page 147.

For tamper alarm relay connection see "Tamper Alarm" on page 150.

For 24Vdc external power supply connection see "External Power Supply Connection" on page 150.

#### 8.3.6 NILF DIP Switch Settings

The NILF uses three sets of 8-pole DIP switches to set the ID, output power and transmission rate, master/slave mode and the active location functionality.

#### NILF ID

DIP switches SW1 (1-8) and SW2 (1-4) are used to set the 12 bit ID code of the NILF.



Figure 200. NILF 12 bit ID - DIP switch settings

NILF ID Settings				
SW1	Low byte	SW2	High nibble	
1	Bit O	1	Bit 8	
2	Bit 1	2	Bit 9	
3	Bit 2	3	Bit 10	
4	Bit 3	4*	Bit 11	
5	Bit 4			
6	Bit 5			
7	Bit 6			
8	Bit 7			

\* When the highest bit (bit 11) of the NILF ID is set the NILF will function as an active location beacon. See "Beacon Mode" on page 148. for detailed information.

#### **Output Power and Transmission Rate DIP Switch Settings**

With the 4 bit output power DIP switch SW3 (1-4) selection the range of the LF field can be adjusted. In relation with the output power the repetition rate of the low frequency transmissions can be set to normal, high, low and very low using 2 bit DIP switch setting on SW2 (5 and 6).





Lowering the output power to decrease the range of the LF field will increase the repetition rate of the transmissions. The table below shows the relation between the output power and the repetition rate.

Output Power			Repetition Rate (transmissions/s)			
			Normal	High	Low	Very Low
SW3 (4 - 1)	Range			SV (6 -	V2 · 5)	
	meters	feet	00	01	10	11
0000	0.3	1	10	20	5	1
0001	0.35	1.15	8	16	4	0.8
0010	0.4	1.3	6.7	13.4	3.35	0.67
0011	0.55	1.8	5.0	10	2.5	0.5
0100	0.7	2.3	4.0	8	2	0.4
0101	0.85	2.8	3.3	6.6	1.65	0.33
0110	1.05	3.5	2.7	5.4	1.35	0.27
0111	1.2	4	2.4	4.8	1.2	0.24
1000	1.35	4.4	2.1	4.2	1.05	0.21
1001	1.6	5.2	1.8	3.6	0.9	0.18
1010	1.7	5.6	1.7	3.4	0.85	0.17
1011	1.9	6.2	1.5	3	0.75	0.15
1100	2.15	7	1.3	2.6	0.65	0.13
1101	2.4	8	1.2	2.4	0.6	0.12
1110	2.7	9	1.1	2.2	0.55	0.11
1111	3	10	1.0	2	0.5	0.10

External 24Vdc power supply required.

#### Master / Slave Mode DIP Switch Settings

With DIP switch SW2 (8) the master / slave mode of the NILF can be set.



Figure 202. Master / Slave DIP switch settings

NILF Master / Slave Settings		
SW2 (8)	Mode	
Off = 0	Master	
On = 1	Slave	

A master/slave configuration can be used to extend the range of the LF field (when master and slave use same ID) or to synchronize LF transmissions between two beacons when there is an overlap in the LF fields (when master and slave use different IDs).

Refer to "NILF ID" on page 145 for setting the ID of the slave NILF. Refer to "Beacon Mode" on page 148 for setting the mode of the slave NILF. Refer to "Output Power and Transmission Rate DIP Switch Settings" on page 146 to set the output power of the slave NILF. Note that the transmission rate is decided by the master synchronization, and setting this option on the slave will have no effect.

#### Master / Slave Beacon Interconnection

Connector J2 pin1 (SYNC) and pin 2 (GND) are the interconnection pins used for beacons operating in master / slave mode. Interconnect the "Sync / GND" connections between the master and slave beacon as depicted below.





*Note: Minimum recommended cable requirements (twisted pair) for example CAT5. Length* < 100m.

#### **Beacon Mode**

With DIP switch SW3 (5) the mode of the LF location beacon can be set to passive or active.



Figure 204. Beacon Mode DIP switch settings

NILF Location Beacon Mode		
SW3 (5)	Mode	NILF ID
Off = 0	Passive	000 - 7FF
On = 1	Active	800 - FFF

**Note:** Setting the beacon mode to "Active" will automatically set the most significant bit (bit 11) of NILF ID, therefore the ID range for active location beacons will be from 800 to FFF, see "NILF ID" on page 145.

#### **Passive Location Beacon**

Wireless devices that enter the LF field of a passive location beacon will receive a location update message that is stored locally by the wireless device as the last known location. When a call is made the last known location will be added to the message for linking and messaging.

#### **Active Location Beacon**

Wireless devices that enter the LF field of an active location beacon will be triggered to send out the location update message directly to the wireless server whenever the wireless device enters or leaves an LF field. Depending on the system configuration the location update messages can be used for access control, wanderer control and automatic location updates when moving from one active location to the other.

#### **Placing the Batteries**

The NILF requires three 1.5V "C" (R14) alkaline batteries. The battery voltage is continually monitored. A red LED will indicate low battery status (1 flash per minute) and tamper alarm (continuous rapid flashing). Under normal circumstances the battery life is minimum one year.



Figure 205. Placing the three 1.5V "C" (R14) alkaline batteries

**Note:** Optionally an NIRX transceiver module can be mounted on the LF location beacon -NILF for actively monitoring the state of the NILF like tamper and low battery alarm conditions.

### **External Power Supply Connection**

Alternatively an external 24Vdc power supply can be connected to power the NILF.



Figure 206. External 24Vdc power supply connection

#### Tamper Alarm

The tamper alarm output has a galvanically separated normally closed contact. The tamper alarm output can be connected to a third-party system for generating an alarm when the NILF is tampered with.



**IMPORTANT:** The tamper alarm output is only functional when an external 24Vdc power supply is used to power the NILF.

Figure 207. Galvanically separated normally closed tamper alarm output

## 9 Installation Examples

### 9.1 2-Bed Room with Active Toilet Cancel and Active Pull Cord Peripherals

A typical basic installation of a teleCARE IP system consists of one room controller with integrated corridor lamp (NIRC) to which the peripherals are connected. The room controller offers three room buses which connect the peripherals to the room controller

The example shown in the Illustration below is a 2-bed room with active peripherals for the toilet and shower. Each bed is equipped with a bedside module, and a handset.



Figure 173. Typical 2-bed room with active toilet and shower peripherals



Figure 174. Wiring for 2-bed room with active toilet and shower peripherals

### 9.2 2-Bed Room with Passive Toilet Cancel and Passive Pull Cord Peripherals

The following installation of a teleCARE IP system consists of one room controller with integrated corridor lamp (NIRC) to which the peripherals are connected. The room controller offers three room buses which connect the peripherals to the room controller

The example shown in the Illustration below is a 3-bed room with a toilet and shower. Each bed is equipped with a bedside module, and a handset.

Passive peripherals are used for the toilet and shower. These peripherals are connected to a passive bus from the door side module.

#### Note:

1). In the examples that follow, all references to the NISE socket extension module and NIMS medical rail socket do not apply for UL 2560 systems.

2). References to the NISE socket extension module can be interpreted as applying to the speech module (NISP) instead.



Figure 175. Typical 2-bed room with passive toilet and shower peripherals



Figure 176. Wiring for 3-bed room with passive toilet cancel and passive pull cord

### 9.3 2-Bed Room with a Medical Rail Socket at each Bed

The example shown in the Illustration below is a 2-bed room with peripherals for the toilet and shower. Each bed is equipped with a medical rail socket (which is usually installed in the medical rail above the bed) and a handset.



Figure 177. 2-Bed Room with medical rail sockets





### 9.4 Room Controller with Corridor Lamps (Master/Slave)

The example below shows the combination of a room controller and 2 corridor lamps. In the example there are three resident rooms, each containing 3 beds and a toilet with shower.

One of the rooms is connected to the room controller and each of the other rooms is connected to a corridor lamp. Each corridor lamp is connected to one of the room buses of the room controller.



Figure 179. Room controller with corridor lamps installation



Figure 180. Wiring for three rooms with a room controller with two corridor lamps

### 9.5 4-Bed Room with Speech

The installation of a teleCARE IP system with speech is basically the same as without speech except that the teleCARE IP Speech Module is added at each active peripheral where speech communication is required.

The speech module can only be used in combination with the following active teleCARE IP peripherals: the door side module (NIDM), the bedside module (NIBM), the medial rail socket, active pull cord module (NIPC-XXA), and the room display (NIRD).

The example shown consists of one room controller with integrated corridor lamp to which only active peripherals are connected. The room controller handles the speech communication and all the signaling of the related room. Each bed location has a speech module.



Figure 181. 4-bed room with speech



Figure 182. Wiring for 4-bed room with Speech at each bed

### 9.6 Duty Selector at a staff Station

The Duty Selector is an peripheral which can be connected to any one of the three room buses from the room controller. It has a fixed address number 5 on the room bus which cannot be changed.

It also has two inputs and two galvanically isolated outputs via relays. The two input circuits and the two output circuits are available as interfaces to external devices. These inputs and outputs can be controlled over the LAN via the room controller.

The duty selector is typically located at the staff station (as shown in the illustration below) where it is used to select the call forwarding groups and response sequences according to the duty configurations which have been configured in the system setup.



Figure 183. Staff station with duty selector and door side module

**IMPORTANT:** A room controller (not a corridor lamp) must be installed at the staff station for room fault and LAN fault signaling.



Figure 184. Wiring for staff station with duty selector and door side module

### 9.7 Positioning of the teleCARE IP Peripherals

The following illustrations show typical room installations with recommended locations for the teleCARE equipment.

#### 9.7.1 Room Controller, Door side Module and Customizable Module:



#### 9.7.2 Toilet Cancel Module and Pull Cord Module



### 9.7.3 Bedside Module



# **Document History**

Version	Date	Description
А	10 FEB 2014	First released U.S.version A
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