Sensormatic®

AMS-9050 Controller

Installation and Service Guide



ZE9050

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To the Installer

This installation and service guide explains how to install, setup, and service the AMS-9050 controller.

Parts required to install this system are:

- AMS-9050 controller
- AMS-1100/1101 exit antenna(s) or AMS-1080 aisle antenna(s)

Other documents that may be required for installation are:

- AMS-9050 Planning Guide, 8200-0537-01.



Note: There may be installation restrictions on antennas in certain
countries. See antenna installation guides for restrictions, if any.

Regulatory Restriction: This device is only intended to be installed as described in the installation guide.

- Because customer requirements dictate the placement of system components, your Sensormatic representative will supply this information separately.
- If this product was installed in a European Union or European Free Trade Association member state, please give the Declaration of Conformity included with this product to the manager or user. By law, this information must be provided to the user.
- Because of the number of antennas and accessories that can connect to this controller, methodically install this system to avoid problems. See "System Setup" in this guide for guidance on how to setup antennas.

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About the Product

The AMS-9050 controller is part of an EAS system that:

- Includes pedestal type antennas.
- Deters theft by activating an alarm when it detects the unique response of an active Ultra•Max hard plastic tag or disposable label when its signal is picked up by an antenna.

Installation Features

- Built-in mounting flange enables the controller to mount to a wall or inside a checkout counter. The controller can also rest on a shelf or attach to a ceiling.
- Six knockouts receive exposed cables or cables in conduit. Knockouts are available for Class 2 wiring from antennas and low voltage devices.

Setup Features

- Supports various pedestal antennas used to detect tags/labels at exits or in food store checkout aisles.
 - Supports up to four AMS-1100/-1101 unicoil transceiver exit pedestals, or up to four AMS-1080 aisle pedestals, each with separate transmit and receive coils.
 - Antennas can be set up as four transceivers, or four transmit/receive pairs, or combinations of both using a laptop computer and ADS 4 service configurator software. Two receivers can be noise canceling coils. Automatic configuration is available for the commonly used system configurations.
 - Antenna coils can be set for phase flipping (default), aiding, or figure-8 operation.

Note: Phase flipping is unavailable when noise canceling coils are used.

- Supports auto synchronization
- Supports the following alarm devices:
 - Built-in alarm in the antenna (if used)
 - Up to two externally-powered remote alarms
 - Externally-powered Sensormatic alarm management or traffic flow device
 - Up to two relays for devices such as security cameras.

- Connection for hardwired sync and transmit inhibit function.
- Supports RS-232 (local diagnostics) and RS-485 (remote diagnostics).
- Supports RS-485 network communication to antennas (if supported by antenna).

Service Features

- The controller detaches from its cable access panel to facilitate servicing.
- System status LED on controller displays error codes used for troubleshooting.

Basic Operation and Setup

To detect a tag:

- Antenna(s) connected to the controller emit a 58kHz magnetic field close to the tag/label's natural frequency causing it to vibrate or "ring" at the frequency of the field. When the field is removed, energy in the tag/label dissipates causing an exponential ring down.
- The controller processes signal inputs picked up by the antennas to determine if they are indicative of a tag/label signal.
- If the controller detects a tag/label signal, it activates audio-visual indicators on each antenna that picked up the signal and/or activates remote alarm devices, if used.

ADS 4 service configurator software enables the field technician to:

- Adjust the system
- Synchronize the controller to other EAS systems using the ac line, or wired synchronization
- Monitor and adjust for noise interference and use of a 58kHz jammer device
- Download software application updates
- Monitor internal temperature of the controller
- Perform diagnostic tests and read error codes.

Device Connections



Device connections consist of:

- Transceiver connectors
- Antenna alarm/Communication connectors
- Receiver connectors
- Relay connectors
- Remote alarm connectors
- RS-485 network connector
- Wired Tx sync connector
- Wireless AC sync connector
- RS-232 service connector.

Transceiver connectors (P58, P59, P88, P91). These four connectors support Tx/Rx antennas designated A, B, C, and D. The tables below show connections for various antenna configurations. If "auto configuration" is enabled, the system automatically attempts to configure itself based on the number of antennas detected. Only the most commonly used configurations are auto configured.

Note: DIP switches S1 and S2 in controller need to be set for antenna operation. See explanation on next page.

Table 1. Aisle System

AISLE SYSTEM Aisle A		Aisle B		Aisle C		Aisle D		Auto			
MODE	RX A	ΤΧ Α	RX C	RX B	TX B	RX D	RX C	TX C	RX D	TX D	Configuration
None	Disabled	YES									
Transceiver	Ped Rx	Ped Tx	N/A	Ped Rx	Ped Tx	N/A	Ped Rx	Ped Tx	Ped Rx	Ped Tx	YES
Transceiver – Ferrite*	Ped Rx	Ped Tx	Ferrite	Ped Rx	Ped Tx	Ferrite	N/A	N/A	N/A	N/A	NO
Backfield	Ferrite	Ped Tx	N/A	Ferrite	Ped Tx	N/A	Ferrite	Ped Tx	Ferrite	Ped Tx	NO
Zone Detect*	Ferrite	Ped Tx	Ferrite	Ferrite	Ped Tx	Ferrite	N/A	N/A	N/A	N/A	NO

* If Aisle A is in this mode, Aisle C is disabled. If Aisle B is in this mode, Aisle D is disabled.

Table 2. Exit System

Note: Numbers 1, 2, 3, and 4 under mode column indicate the pedestals used. 1-2_3-4 indicates that 1 and 2 pedestals are in one exit, and 3 and 4 pedestals are in another. 1-2-3-4 indicates all pedestals are in one exit.

Note: Disregard receiver settings when using antennas as transceivers.

EXIT SYSTEM	Exit 1			Exit 2				Auto	
MODE	PED 1 Co	nnections	PED 2 Cor	nnections	PED 3 Cor	nections	PED 4 Con	nections	Config.*
None	Disabled	Disabled	Disabled	Disabled	Disabled	Disabled	Disabled	Disabled	NO
1-2_3-4 Dual	RX A / Alrm A	TX A	RX C / Alrm C	TX C	RX B / Alrm B	TX B	RX D / Alrm D	TX D	NO
1-2_3-4 Alternating	RX A / Alrm A	TX A	RX C / Alrm C	TX C	RX B / Alrm B	TX B	RX D / Alrm D	TX D	NO
1-2-3 Split	RX A / Alrm A	TX A	RX C / Alrm C	TX C	RX B / Alrm B	TX B	NA	NA	YES
1-2-3-4 Quad	RX A / Alrm A	TX A	RX C / Alrm C	TX C	RX B / Alrm B	TX B	RX D / Alrm D	TX D	YES
1-2_3-4 Backfield	RX A / Alrm A	TX A	RX C / Alrm C	TX C	RX B / Alrm B	TX B	RX D / Alrm D	TX D	NO
Single Transceiver	RX A / Alrm A	TX A	NA	NA	NA	NA	NA	NA	YES
1_2_3_4 Single**	RX A / Alrm A	TX A	RX C / Alrm C	TX C	RX B / Alrm B	TX B	RX D / Alrm D	TX D	NO
1-2 Dual	RX A / Alrm A	TX A	RX C / Alrm C	TX C	NA	NA	NA	NA	YES
1-2 Dual 3-4 Bfield	RX A / Alrm A	TX A	RX C / Alrm C	TX C	RX B / Alrm B	TX B	RX D / Alrm D	TX D	NO
1-2 Dual 3 Single	RX A / Alrm A	TX A	RX C / Alrm C	TX C	RX B / Alrm B	TX B	NA	NA	NO
1-2 Bfield 3 Single	RX A / Alrm A	TX A	RX C / Alrm C	TX C	RX B / Alrm B	TX B	NA	NA	NO
1-2 Backfield	RX A / Alrm A	TX A	RX C / Alrm C	TX C	NA	NA	NA	NA	NO
1-2 Alternating	RX A / Alrm A	TX A	RX C / Alrm C	TX C	NA	NA	NA	NA	NO

* Only applies to AMS-1100 and AMS-1101 antennas.

** In 1_2_ 3_4 Single Mode (where each antenna protects an exit), each antenna alarms independently.

IMPORTANT! DIP S1 and DIP S2 are located on the circuit board of the controller. When connecting antennas, set switches 1–8 of each DIP according to the number and type of antennas used.

Antenna	Controller Input	DIP S1	DIP S2
AMS- 1100/1101 Transceiver	TXA	1–4 On, rest don't care	Don't Care
	ТХВ	5–8 On, rest don't care	Don't Care
	TXC	Don't Care	1–4 On, rest don't care
	TXD	Don't Care	5–8 On, rest don't care
AMS-1080 Tx/Rx	TXA–D	1–8 Off	1–8 Off
Rx Only	RXA	1–4 Off, rest don't care	Don't Care
	RXB	5–8 Off, rest don't care	Don't Care
	RXC	Don't Care	1–4 Off, rest don't care
	RXD	Don't Care	5–8 Off, rest don't care
Noise Coil 1	RXC (top coil)	Don't Care	1–2 Off, rest don't care
Noise Coil 2	RXD (top coil)	Don't Care	5–6 Off, rest don't care

Table 1. Rules for using DIP switches

For example, if using a:

- 1-2 dual pedestal exit system using two AMS-1101 alarm antennas as transceivers:
 - Set S1 switches 1–4 and S2 switches 1–4 to "on" (switches 5–8 of S1 and S2 can be left either on or off).
 - Also ensure no receive antennas such as noise coils are connected to the controller when using transceivers.
- 1-2_3-4 dual pedestal exit system or 1-2-3-4 quad system using four AMS-1101 alarm antennas as transceivers:
 - Set S1 switches 1–8 and S2 switches 1–8 to "on".
 - Also ensure no receive antennas such as noise coils are connected to the controller when using transceivers.
- Dual pedestal aisle system using two AMS-1080 aisle antennas, one a transmitter, the other a receiver: Set S1 switches 1–8 and S2 switches 1–8 to "off".
- Noise coils: If using noise coils, turn off S1 switches 1–2 for RxC and/or S2 switches 5–6 for RxD.

Antenna alarm/Communication connectors (P92, P93, P97, P100): Four connectors support the antennas audio/visual alarms, transmitter/ alarms inhibit function, and peripheral RS-485 network communication.

Note: Transmitter/Alarms inhibit function and peripheral RS-485 network communications are only available in AMS-1101 antennas.

Receiver Connectors (P98, P99, P101, P103):

Four connectors accept up to four receive antennas. Top coils use the Coil 1 connections; bottom coils use the Coil 2 connections.

Noise canceling coils can also share two of these connectors (P99, P103), with each coil using the top coil (Coil 1) connection. If connecting a noise canceling coil and a receive antenna into the same connector, the top and bottom coils of the receive antenna must share the Coil 2 connection (done in the field by the technician switching the antenna wire connections). Thus phase flipping is unavailable when noise canceling coils are used.

Antennas/coils connected to receiver inputs are designated A, B, C, and D. These connectors default to receive function with no auto detection.

ABOUT NOISE CANCELING COILS: Noise canceling coils, such as a Ranger antenna or the top coil of a pedestal antenna, are used to cancel noise that interferes with detector operation.

- Noise canceling coils only connect to the Coil 1 input.
- To accept a noise canceling coil, the auxiliary input must be in noise canceling mode (set using service configurator software). Save adjustments to default settings if they are to be used on the next power cycle or system reset.
- Move the noise canceling coil around while monitoring power levels on a laptop computer to find where noise cancellation is best. This is where the coil should be installed.
- The location for the noise canceling coil must be practical as well as yield satisfactory results.

Preliminary

Relay connectors (P54): The controller has two double-pole, double-throw (DPDT) relays, each configurable using service configurator software. Each relay:

- Triggers devices such as externally powered remote alarms, time-lapse VCRs, and security cameras; one device per detection zone.
- Accepts three wires and a shield. Cable shields share one pin on the connector.

Remote alarm connectors (P63, P64): This connector can control up to two externally-powered digital remote alarms, such as an AMS-1060.

RS-485 network connector (P8): This connector supports RS-485 communication for remote diagnostics.

Wired Tx sync connector (P2): This connector is used to wire two or more AMS-9050 controllers together to synchronize them to avoid cross interference.

RS-232 service connection: Protected by a cover plate on the controller, the RJ-22 connector receives the cable from a laptop computer that is used to locally setup and diagnose the detection system.

Installation Features

The AMS-9050 controller provides the following installation features:

- Auto Synchronization
- Wired Synchronization
- Transmitter Current Control
- Controller Mounting.

Auto Synchronization

Auto synchronization occurs during power up or system reset. Auto sync can have different outcomes depending on whether or not nearby EAS transmitters are detected, they are properly aligned to the ac-derived timing of the controller, or too much ambient noise exists.

No transmitters detected. During initialization, the controller determines if EAS transmitters are nearby. If none are found, transmitter delay is set to zero if this is the initial power on, or set to the value stored in the controller if not the initial power on.

Transmitters detected:

- *Transmitters detected and aligned.* If transmitters are correctly aligned, the transmitter delay is calculated and stored in the controller for reference.
- *Transmitters detected and <u>not</u> aligned.* If transmitters are not aligned, the transmitter delay is set to zero if this is the first power on of the controller, or set according to the value stored the controller if not the initial power on.

Too much ambient noise. During initialization, the controller locates other nearby EAS transmitters.

- If ambient noise prevents the controller from locating nearby EAS controllers and if this is the first power on of the controller, transmitter delay is set to zero.
- If this is not the first power on of the controller, the zero crossing delay stored in the controller is used.

Note: The controller stores the zero crossing delay for when the controller could not determine a reliable lock during subsequent power cycles. Instead of using zero for the delay, the controller uses the stored zero crossing delay.

Wired Synchronization

If a wired Tx sync device is connected to the controller, the controller automatically uses its signal as the timing reference instead of the ac line. The service configurator indicates that wired sync is active.

Transmitter Current Control

This function enables you to inhibit the transmitter and/or alarms of the desired pedestal using the Tx/Alarms inhibit switch located in the top of antennas that support this function.

Controller Mounting

The controller has a built-in flange used to attach the controller to a wall or ceiling using suitable hardware.

- Ceiling attachment requires plywood be first attached to the ceiling and then the controller attached to the plywood.
- Structure and mounting hardware must support 25.6kg (56.5 lbs) or four times the weight of the controller assembly.

Service Features

The AMS-9050 controller provides the following service features:

- "Tag Too Close" function
- Service configurator software
- Internal diagnostics
- LED system status indicator
- Remote diagnostics via an Ethernet or RS-485 network
- Transmit/Alarm Inhibit function
- Detachable cable access panel.

"Tag Too Close" function: Using the service configurator, you can select the "tag-too-close" function to help prevent false alarms. With this function selected, the red lamp on top of the antenna blinks twice every four seconds for one minute when the system detects one or more stationary tags or labels are too close to it. The lamp goes out when these tags/labels are moved away from the system.

Tagged items must be kept at least 1.5m (5ft) away from all sides of the antenna.

Service configurator software: Operating software required: Windows[®] 95, 98, NT, 2000, or XP.

Service configurator software downloaded to a laptop computer is required to setup and troubleshoot the controller. The service configurator enables you to:

- Set antenna configurations
- Customize detection for each antenna
- Monitor transmit and noise levels from each antenna
- Monitor transmit current from each antenna
- Customize alarm setup
- Turn off transmitters
- Monitor temperature inside the controller
- Download new software features/updates to flash memory
- Provide a system error report.

Note: Special tools are not required when installing the controller as long as the antennas are installed in a reasonable noise environment and local transmitters are properly adjusted.

Note: If default settings are changed, you do not need to turn the controller off and on to store them.

Internal diagnostics:

- The service configurator displays the operating current for each antenna. Operating current is 15A peak for all countries.
- The service configurator displays ambient temperature within the controller.
- The hardware supports software with a remote command to reset the system.
- Hardware within the controller protects it from runaway software.

LED system status indicator: An LED system status indicator on the controller indicates the following:

- Green flashing (system on and okay)
- Yellow flashing (performance downgraded; service recommended)
- Red flashing in a particular sequence (fault detected, call for service)

The number of red flashes identifies a digit in a two-digit alert code (for example, four flashes is the number four). The start of an alert code is indicated by a long LED interval. Then the first digit of the code occurs, followed by a short delay, followed by the second digit.

Alert codes are listed on page 13.

Remote diagnostics via an Ethernet or RS-485 network: Using a service laptop, service personnel can dial-up and connect to a network of controllers to troubleshoot problems and change controller parameters (see page 14).

Transmit/Alarm Inhibit function: This function enables you to inhibit the transmitter and/or alarms of the desired pedestal using the Tx/Alarms inhibit switch located in the top of antennas supporting this function.

Detachable cable access panel: By removing six screws from the perimeter of the cable access panel and disconnecting cables, the electronics can be removed for easy servicing or replacement without disturbing cabling.

Installation Requirements

Verifying Equipment and Unpacking

- Verify that all equipment has arrived. Ensure the system configuration is correct for the site.
- Unpack major components in a back room. At the install site, lay out parts in the order used. Do not clutter the aisle or cause a trip hazard.

Installer/Contractor

- Have electrical work comply with the latest national electrical code, national fire code, and all applicable local codes and ordinances.
- Coordinate work with other trades to avoid interference.
- Verify existing site conditions and coordinate with the owner's representative and appropriate utilities as required.
- Obtain copies of all related plans, specifications, shop drawings and addenda to schedule and coordinate related work.
- Thoroughly review the project to ensure that all work meets or exceeds the above requirements. Bring alleged discrepancies to the attention of Sensormatic Electronics.

Mounting Requirements

- The controller has a built-in flange used to attach the controller to a wall or ceiling using suitable hardware. Structure and hardware must support 25.6kg (56.4 lbs) or four times the weight of the controller assembly.
- Do not mount controller with its fan facing up.

AC Requirements



WARNING—RISK OF ELECTRIC

SHOCK! During installation, if the antenna must be left unattended, turn off power or cover high voltage components to prevent unauthorized access to hazardous voltages.

WARNING-RISK OF ELECTRIC

SHOCK! The ac power cord could be carrying 120Vac or 240Vac.



WARNING! Do not install this device where highly combustible or explosive products are stored or used.

WARNING! The ac source must be a 2wire type with ground. It also must be a 24-hour, unswitched outlet with less than 0.5Vac between neutral and ground.



WARNING! This device is not suitable for an IT power distribution system where impedance exists between neutral and protective earth contacts.



CAUTION: When using a power cord, install a socket-outlet near the controller in an easily accessible location. The appliance coupler or plug on the power supply cord are the specified disconnect devices.

CAUTION: DO NOT share the ac source with neon signs, motors, computers, cash registers, terminals, or data communications equipment.

CAUTION: DO NOT use orange-colored outlets dedicated for computer equipment.

CAUTION: Select the appropriate power cord based on the country of use.

Mounting the Controller



WARNING! Do not mount controller with its fan or cable tray face up.

The controller can be mounted as follows:

- On a shelf.
- On a wall. DO NOT mount the controller with its fan facing up!
- To a ceiling. Plywood with a surface larger than the controller is secured to the ceiling studs that hold the drywall. The controller then attaches with suitable hardware to the plywood.

Equipment Required

Basic setup requires the following equipment:

- AMS-9050 controller
- Pedestal antennas
- Hard tag (non-deactivateable Ultra•Max tag)
- Ultra•Max low energy labels.

Advanced setup requires the following additional equipment:

- Laptop with Windows[®] 95, 98, NT, 2000, or XP operating software
- RS-232 Ultra•Max programming cable
- ADS 4 service configurator software.

People with Implanted Medical Devices

Although this anti-theft system meets standards for interaction with implanted medical devices, place the system in such a way that customers:

- do not linger near or lean on its antenna(s) while making their purchase
- are only directly in front of the antenna(s) while exiting the checkout area.

Controller Installation

Tools required:

- Tape measure
- Pencil or marker
- Electric drill
- Phillips-head screwdriver or bit
- Hand vacuum or broom

Parts required:

Install Kit 0352-0203-01 Screw, self-drilling, M4, 8x25, PHP	4	5899-0031-01
Install Kit 0352-0286-01 Clamp, conduit	6	6010-0107-01

PROCEDURE



CAUTION: Keep 22.9cm (9in) of free space to the right of the controller for screwdriver access (to facilitate detachment of controller electronics).

- 1. Detach the top cover from the controller.
- 2. Remove knockouts closest to the connectors to be used, then reattach the side plate.
- 3. Set the controller on a shelf, or using suitable anchors and hardware, mount it to a wall (fan facing down) or to a ceiling.



WARNING! Both the anchor system and the wall or ceiling must be able to support 25.6kg (56.4 lbs).



4. Run cables through the appropriate knockouts and secure them using cable clamps provided.

AC Hookup

1. Choose a power cord for the country of use.

USA-IEC 320, 18/3, 125V, 10A, 7.5ft.	0351-0547-01
Schuko-IEC 320, 1mm sq., 250V, 10A, 2.5m	0351-0547-02
UK-IEC 320, 1mm sq., 250V, 10A, 2.5m	0351-0547-03
Japan-IEC 320, 2mm sq., 250V, 15A, 2.5m	0351-0547-04
US-Filter, Line, 125V, 6A, Plug-in	0351-0547-05
Australia to IEC 320, 2.5m, 250V, 10A	0351-0547-07

 Plug in the power cord. The controller automatically senses the voltage (100-120Vac or 200-240Vac). No adjustments are required.

WARNING—RISK OF ELECTRIC



SHOCK! The ac power cord may carry 120Vac or 240Vac.

CAUTION: When using a power cord, a socket-outlet must be installed near the controller and in an easily accessible location.

System Setup

- 1. Ensure controller power is off.
- Connect antenna cables to the controller according to how the antennas are intended to perform. Refer to diagrams and tables on pages 3 and 4 of this guide. See examples of pedestal installations in the antenna installation guide.
- 3. Set DIP switches S1 and S2 in the controller for the pedestal type, number of pedestals, and the antenna configuration used (see page 5).
- 4. Turn on the laptop computer and launch the ADS 4 service configurator.

Note: For instructions on how to use configurator settings, click *Help* on the configurator.

IMPORTANT! Ensure the controller power is off. Never restart or boot up a computer connected to an active controller. Doing so disables the mouse function on the computer.

- 5. Turn on the controller and connect the laptop computer to the service port.
- 6. Using the "Setup" page on the configurator:
 - a. Check that antenna selections match antennas physically installed. If not, check antenna connections to the controller.
 - b. Setup parameters for lamps, audio, relays, and remote alarms.
- 7. Using the "Tx Configuration" page, set Tx current for each antenna and enable/disable transmitters, if necessary.
- 8. Pass an active security tag by each antenna to verify antenna performance. Refer to *Help* if monitoring or adjustments are necessary.

Verifying Operation

Check that the antenna alarm lamp lights when a tag/label is passed through the checkout aisle, or if the system is covering adjacent aisles, that the lamp lights only in the aisle the tag/label was in.

If the pick rate is acceptable, installation is complete. Reattach the top cover.

Significance

Troubleshooting

Note: Should the electronics require servicing or replacement, detach the electronics from the cable access panel as follows:

- 1. Loosen the four top screws and detach the cover from the controller.
- 2. Unplug all cable connectors and the ac power cord.
- 3. Remove six screws securing the cable access panel to the controller.
- 4. On the left side of the controller, loosen the two screws holding the controller to the wall.
- 5. Lift the electronics enclosure up and off the wall.

System Status Alert Codes

The System Status LED on the controller displays system status alert codes. When an alert code occurs, the LED changes color and pattern. Red is for serious alerts while yellow is for those less serious.

- a. The number of red flashes identifies a digit in a two-digit alert code (for example, four flashes is the number four). The start of an alert code is indicated by a long LED interval. Then the first digit of a two-digit error code occurs, followed by a short delay, followed by the second digit.
- b. See the table opposite for the significance of the alert code. Most alert codes are automatically resolved.
- c. Some codes can only be accessed using the service configurator. They are not displayed by the Status LED.
- d. Alert codes are lost when the controller is reset. Code storage has a time stamp in days, hours, minutes, seconds, milliseconds/ ticks of when the system alert occurred.

The following critical faults are backed with hardware support and provide the necessary action when encountered.

- Current fault 1 per channel
- Temperature fault
- Primary current fault
- Secondary current fault
- Last resort current fault to maintain Class 2 wiring requirements.

Alert codes repeat until the condition is resolved or a timer resets the system.

Alert Codes

Alert	Code

/		eiginieanee
11	Illegal Instruction	Return controller
12	Unimplemented Interrupt	Return controller
13	NVM Write Failed	Return controller
14	Invalid Device	Return controller
15	Sequence Table Error	Return controller
16	Out of Memory	Return controller
17	Undecided: No Split	N/A
18	Watchdog: Task Reset	Return controller
21	AntA S/W Current Fault	Recoverable
22	AntB S/W Current Fault	Recoverable
23	AntC S/W Current Fault	Recoverable
24	AntD S/W Current Fault	Recoverable
25	H/W Current Fault	Recoverable
26	AntA Current Sense Fault	Recoverable
27	AntB Current Sense Fault	Recoverable
28	AntC Current Sense Fault	Recoverable
29	AntD Current Sense Fault	Recoverable
39	Sequence Table Mismatch	Recoverable
41	Missing Zero Crossing	Return controller
42	Wired Sync: Missing Signal	Recoverable
43	Temperature Fault	Recoverable
44	S/W Temperature Fault	Recoverable
45	PWM Fault	Return controller
46	Fan Fault	Recoverable
49	Realtime Error	Return controller
51	Autosetup Owner Timeout	Recoverable
52	Autosetup Release W/O Lock	Recoverable
53	Autosetup Buffer Overrun	Recoverable
54	Autosetup Mailbox Full	Recoverable
56	Notch Select Timeout	Recoverable
57	Window Select Timeout	Recoverable
58	Autosetup Illegal Owner	Recoverable
61	Detector Overrun	Recoverable
62	Alarm Mailbox Full	Recoverable
63	Host Comm Mailbox Full	Recoverable
64	Host Comm Mailbox Full	Recoverable
71	Host Comm Mailbox Full	Recoverable

Local Diagnostics

The AMS-9050 controller enables you to troubleshoot and change controller parameters using your laptop computer and the ADS 4 service configurator.

The following hardware is required:

- Laptop computer •
- Service cable with a male RJ-10/22 phone connector on one end and a male RJ-11/12 connector on the other
- DB-9-to-RJ-11/12 connector. ٠

How to Connect Cables

- 1. Connect the DB-9-to-RJ-11/12 connector to the DB-9 serial port on your laptop computer. Only pins 2, 3, and 5 are used.
- 2. Connect the RJ-11/12 connector of the service cable to the DB-9 connector and the RJ-10/22 connector on its other end to the RS-232 port (RJ-10/22) on the controller.



RJ-10/22 to RS-232 port on controller

RJ-11/12



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Remote Diagnostics

controller using a T adapter.

The AMS-9050 controller enables you to use an

connect to the network, connect the laptop, modem

Laptop

RS-485 network to troubleshoot and change

controller parameters from a remote site. To

and accessories as shown below. The cables

connect to the RS-485 connector inside the



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Fuse Replacement

The controller has two 2.5A, 250V slow-blow fuses in the IE320 ac receptacle.



- Pry the rectangular cover plate from the ac receptacle using a small slotted screwdriver. Two spring-loaded fuses should pop out.
- 2. Replace the blown fuse (or fuses) with 2.5A, 250V slow-blow fuses (P/N 5111-0028-08).

Specifications

Electrical

POWER SUPPLY

Primary input	. 100-120Vac or 200-240Vac @ 50–60Hz
Primary power fuse	. 2.5A, 250V, slo-blow, hi-breaking
Current draw (120V)	. <1.5Arms
Current draw (240V)	.<1Arms
Input power (120V)	.<130W
Input power (240V)	.<123W
TRANSMITTER	

RECEIVER

Center frequency..... 58kHz

Environmental

Ambient temperature	0°C to 50°C (32°F to 122°F)
Relative humidity	0 to 90%
	non-condensing

Mechanical

Length	44.6cm (17.6in)
Width	33.5cm (13.2in)
Height	9.2cm (3.6in)
Weight	6.4kg (14.1 lbs)

Declarations

TYPE: AMS-9050

Regulatory Compliance

EMC	47 CFR, Part 15 EN 61000-3-2 EN 61000-3-3 ETSI EN 300 330-2
	ETSI EN 301 489-3 ETSI EN 301 489-1 RSS-310
Safety	UL 60950-1 CSA C22.2 No 60950-1 EN 60950-1

FCC COMPLIANCE: This equipment complies with Part 15 of the FCC rules for intentional radiators and Class A digital devices when installed and used in accordance with the instruction manual. Following these rules provides reasonable protection against harmful interference from equipment operated in a commercial area. This equipment should not be installed in a residential area as it can radiate radio frequency energy that could interfere with radio communications, a situation the user would have to fix at their own expense.

EQUIPMENT MODIFICATION CAUTION:

Equipment changes or modifications not expressly approved by Sensormatic Electronics Corporation, the party responsible for FCC compliance, could void the user's authority to operate the equipment and could create a hazardous condition.

Other Declarations

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MDR 1/2006

AMC-7000 Integrated Metal Foil Detection

Installation Guide



About this Guide

This installation guide explains how to install the AMC-7000 Integrated Metal Foil Detection kit (ZPMETAL-DET). The AMC-7000 is an option for AMS-9050 controllers connected to dual 2m Ultra•Exit antennas (ZS1090, ZS1091, and ZS1102) with the Integrated Traffic Flow option (ZPUE-TRAFFICNTR). Other related documents are:

- Installation and Service Guide, AMS-9050 Controller, 8200-0537-02
- Installation Guide, Ultra•Exit Transceiver Antennas, 8200-0537-16

Note: Because customer requirements dictate the placement of system components, your Sensormatic representative will supply this information separately.

About the Product

The AMC-7000 Integrated Metal Foil Detection kit (ZPMETAL-DET) is an AMS-9050 option that detects metal with a large surface area, such as aluminum foil, when it passes between the pedestals of a system. It is designed to not detect metal objects with small continuous surfaces, such as keys and shopping carts. The kit can only be used with AMS-9050 controllers and only for dual-pedestal 2m systems.

The AMC-7000 consists of the following:

- a circuit board housed in a metal enclosure
- cabling and associated connectors
- mounting brackets and associated hardware

Features

- Automatic Detection Adjustment the system adjusts itself to changes in the amount of metal in the environment.
- Enclosure is suitable for use in environmental air handling space other than ducts or plenums.
- Directional Inhibit support using the People Counter option, system can be set to alarm for incoming metal only, out-going metal only, or both.
- Multiple alarm methods the system can indicate the presence of metal by several methods: a visual alarm at the pedestal, an audio alarm at the pedestal, the triggering of a relay that connects to another device (such as a paging system), or an alarm at a digital remote alarm.
- Metal foil detection counts the number of metal foil detections can be displayed on an optional Local Device Manager (LDM).
- Low power requirements can be powered by Alarm output of AMS-9050 controller.
- Large coverage area detects metal between two 2m (6.5ft) antennas up to 1.5m (5ft) high.
- Wired synchronization wired synchronization of controller with other controllers must use Universal Synchronization because the Wired Synch port is needed for Metal Foil Detection.

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Installation

The AMC-7000 Metal Foil Detection kit (ZPMETAL-DET) consists of the following:

Part	Qty.	Part Number
Metal detection enclosure	1	0304-3048-01
Mounting bracket, Left	1	0505-4642-01
Mounting bracket, Right	1	0505-4642-02
Tx/Rx cable	2	0652-0467-02
Power supply/RS-485 cable	2	0652-0468-01
Wired Sync	1	0652-0467-01
Connector assy, Aux/WS (5-pin)	2	0304-2887-01
Connector assy, Alarm/comm (8-pin)	1	0304-2952-01
Romex conduit connector	4	6010-0107-01
Nut	4	5828-0400-011

For Pre-existing Systems

If you are installing an AMC-7000 on a Ultra•Exit system that is already installed and working, do the following before turning off the system and starting the installation process.

- 1. Perform a tag-pick test so that you can compare system performance afterwards.
- 2. Use a tag or label to determine which pedestal is A and which is C. Use the noise screen on the configurator to determine which is which.
- 3. Save the system settings to a file.

Wiring the AMC-7000

Connect the following cables to the AMC-7000 Metal Foil Detection Board. Use the four Romex conduit connectors when connecting the cables to the AMC-7000 enclosure. Refer to Figure 1 and Figure 2.

AMC-7000 Connector	Cable P/N and Name
P2	0652-0242-01
(Ant. 1 OUT)	(AMS-9050 Tx/Rx)
P1	0652-0467-02
(Ant. 1 IN)	(AMC-7000 Tx/Rx)
P8	0652-0468-01
(+12V DC GND)	(AMC-7000 Power Cable)
P14	0652-0468-01
(Network RS485)	(AMC-7000 Power/RS-485)
P5	0652-0467-01
(Wired Sync)	(AMC-7000 Wired Sync)
P3	0652-0467-02
(Ant. 2 IN)	(AMC-7000 Tx/Rx)
P4	0652-0242-01
(Ant. 2 OUT)	(AMS-9050 Tx/Rx)
P6/P7¹ (Peripheral RS-485)	RS-485
P9² (Relay)	Relay

- 1 This connector is cabled only when the AMC-7000 is connected to an RS-485 network.
- 2 This connector is cabled only when the AMC-7000 is connected to an optional relay-activated device (such as a security camera or paging device).

Wiring the Ultra•Exit Antennas

Connect the following cables to the Ultra•Exit antennas. Refer to Figure 1.

Connector	Cable P/N and Name
P5 on Ant. A	0652-0243-01 (AMS-9050 Com)
(Alarm/Com)	from P92 on AMS-9050
P1 on Ant. A	0652-0242-01 (AMS-9050 Tx/Rx)
(Tx/Rx)	from P2 on AMC-7000
P5 on Ant. C	0652-0243-01 (AMS-9050 Com)
(Alarm/Com)	from P93 on AMS-9050
P1 on Ant. C	0652-0242-01 (AMS-9050 Tx/Rx)
(Tx/Rx)	from P4 on AMC-7000

Wiring the AMS-9050 Controller

Connect the following cables to the AMS-9050 controller. Refer to Figure 1and Figure 2.

Connector	Cable P/N and Name
P92	0652-0243-01 (AMS-9050 Com)
(Ant A Alarms)	from P5 on Antenna A
P58	0652-0467-02 (AMC-7000 Tx/Rx)
(Ant A Tx)	from P1 on AMC-7000
P97 or P100¹	0652-0468-01 (AMC-7000 Power)
(Ant B/D Alarms)	from P8 on AMC-7000
P63 or P64	0652-0468-01 (AMC-7000 Power)
(Remote Alarm)	from P14 on AMC-7000
P2 ² Wired Sync	0652-0467-01 (AMC-7000 Wired Sync) from P5 on AMC-7000
P88	0652-0467-02 (AMC-7000 Tx/Rx)
Ant C Tx	from P3 on AMC-7000
P93	0652-0243-01 (AMS-9050 Com)
Ant C Alarms	from P5 on Antenna C

1 The eight-pin Alarm/comm connector is supplied to connect the AMC-7000 Power and AMC-7000 Com cables to P97 or P100 on the AMS-9050. The AMS-9050 controller should already have this connector, so this connector should not be needed.

2 Use one of the two five-pin Aux/Wired Sync connectors to connect the wired sync cable to P2 on the AMS-9050.

Connecting Relay-activated Devices

The Metal Foil Detection enclosure can connect to relay-activated devices such as camera switchers or pager systems. You can then program the device to perform some function, such as switching cameras or sending a message to a pager. These devices are connected to P9 on the Metal Detection Board.

Two relays are available on P9: Relay A (1) and Relay B (2). (Refer to Figure 2 for a pinout of P9.) Both of these relays are activated for one second when a metal event is detected. These relays are not configurable. If additional relays are needed, you can use the relays on the AMS-9050 controller; they are configurable on the Setup screen of the ADS4 Platform configurator. Refer to "Configuring the Alarm Settings" on page 29 for more information.



Figure 1. Cabling diagram for Metal Foil Detection, AMS-9050, and Ultra-Exit antennas

Cables marked with asterisk are not supplied with Metal Foil Detection Kit.

** Ultra•Exit pedestals in this diagram are marked TX and RX but that is just how they operate during the slices of time that the system is performing metal detection. For tag detection, the pedestals can be configured to operate in any configuration (Tx/Rx, Tx-Rx, or Alternating Tx-Rx).

Figure 2. Metal Foil Detection board pinout





Figure 3. Photograph of connections on Metal Foil Detection board and AMS-9050 Controller

* Dashed lines above indicate connectors that are connected by cable.

Mounting the AMC-7000

The AMC-7000 enclosure can be mounted either on top of the AMS-9050 controller or next to it.

Mounting next to the controller

The AMC-7000 enclosure can be mounted next to the controller. See Figure 4.

- To ensure the cables can reach from the enclosure to the controller, do not mount the enclosure more than 15cm (6in) from the controller.
- Ensure the enclosure is mounted in the same orientation as shown in Figure 4 so that the cables will be able to reach the connectors in the controller.

Mounting on top of the controller

- 1. Attach the two mounting brackets to the top of the AMS-9050 controller.
- 2. Attach the AMC-7000 enclosure to the two mounting brackets. Ensure the enclosure is oriented correctly relative to the controller, as shown in Figure 4.

3. Mount the AMS-9050 to the wall or ceiling. See Figure 5.

The controller has a built-in flange used to attach the controller to a wall or ceiling using suitable hardware. Because the metal foil detection box mounts to the AMS-9050 controller, the controller must be mounted to the wall or ceiling securely enough to support four times the combined weight of the controller (6.5kg) and metal foil detection box (2.4kg). Therefore, the mounting method must support 35.4kg (79lbs).

- Drywall attachment Use four 23kg (50lb) drywall anchors and four #8 screws at least 32mm (1-1/4in) long or their equivalents to attach the AMS-9050/AMC-7000 combo to the drywall.
- Ceiling attachment Use a sheet of 16mm (5/8in) plywood and four #8 screws at least 32mm (1-1/4in) long to attach the controller to the plywood.

Figure 4. Mounting the AMC-7000 next to an AMS-9050 controller



Preliminary





Downloading Files

You must download the appropriate hex files for the Metal Detection option.

- Connect your service laptop to the system at a service port on the AMS-9050 controller, the antenna, or the Metal Detection enclosure. Note: if you connect to the antenna or controller, the system will not be able to alarm because of metal or alarms while the laptop is connected.
- 2. Find the directory that has the following files:

File Name	File Description
AdsCeConfig.exe	ADS4 Platform Configurator
AMS-9050.hex	AMS-9050 hex file, ver. 19052 or later
MetalDetect.hex	Metal Detection hex file

- 3. Start the ADS4 Platform configurator (ver. 4.00).
- 4. In the Configuration section of the Setup screen, do the following:
 - Set the Configuration to 1-2 Dual
 - Set the Configuration to Exit
 - Put a check in the Metal Detection box
- 5. Ensure the AMS-9050 controller has the latest hex file (version 19052 or later).
- 6. Ensure the AMC-7000 has the latest Metal Detection hex file. If it doesn't, download the Metal Detection hex file into the AMC-7000.
 - a. On the System drop-down menu, select Metal Detection.

b. Click on the button label Metal Connect.



c. Download the Metal Detection firmware file (MetalDetect.hex) into the Metal Detection board. This can be done while the laptop is connected to the Service connector on either the controller or the Metal Detection enclosure.

tal Detection Flash D	ownloads				
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Preliminary

Figure 6. Metal Detection configuration screen



Configuring the Metal Detection Settings

On the Metal Detection screen in the configurator, you read the level indicators and then configure the appropriate settings for the site.

- 1. Configure the environment as it will be when the store is open. Move any racks to their normal place, open doors if they are open during the day, etc.
- 2. Click on the Metal Detection tab. The Metal Detection configuration screen appears. See Figure 6.

- 3. Wait until the system calibrates. This occurs when the Instantaneous Ref levels (green bars) settle to near 0, the Epot values stop changing, and the Rx Sum stops decreasing. This usually takes less than a minute.
- 4. Test the system with the Foil Bag Simulator, which is a 30cm x 30cm (1ftx1ft) sheet of aluminum that simulates a foil-lined bag. (The instructions for using the Foil Bag Simulator are printed on it and are also described in the section on page 27 entitled Testing the System.) When you walk the Foil Bag Simulator between the pedestals, does the Rx Sum rise above the dynamic Alarm Threshold (Black

Arrow) and cause a metal detection alarm but not exceed the Inhibit Threshold (Blue Arrow)?

• Yes. Go to Step 5.

No. Go to Testing the System

To test a system for its ability to detect foil-lined bags, use the Foil Bag Simulator.

- Hold the Foil Bag Simulator <u>vertically</u> when walking between the pedestals. Do not lay it flat or turn it sideways.
- 2. Walk with the Foil Bag Simulator <u>midway</u> between the pedestals at a <u>normal</u> pace. Do not hold the Simulator closer to one pedestal.
- 3. A system can alarm going IN only, OUT only, or both; test in both directions if needed.
- 4. Repeat this procedure for any other pedestal pairs that have metal detection.
 - Trouble-Shooting and then return to Step 5.
- 5. Without the Foil Bag Simulator in the detection area, does the Rx Sum get close to the Alarm Threshold or cause a false alarm?

Yes. Raise the Min Threshold. If this does not work, go to Testing the System

To test a system for its ability to detect foil-lined bags, use the Foil Bag Simulator.

- Hold the Foil Bag Simulator <u>vertically</u> when walking between the pedestals. Do not lay it flat or turn it sideways.
- 7. Walk with the Foil Bag Simulator <u>midway</u> between the pedestals at a <u>normal</u> pace. Do not hold the Simulator closer to one pedestal.
- 8. A system can alarm going IN only, OUT only, or both; test in both directions if needed.
- 9. Repeat this procedure for any other pedestal pairs that have metal detection.
 - Trouble-Shooting.
 - No. Go to Step 10.
- 10. Does the site have shopping carts that pass through this exit?
 - Yes. Enable the Cart Inhibit feature. Run a cart midway between the pedestals and note how high the Rx Sum gets. Adjust the Inhibit Threshold to a value <u>below</u> the high point to ensure that the alarms will be inhibited.

- No. Go to Step 11.
- 11. Does the site have doors with metal in them that permanently open into the detection zone during the day and remain closed at night (or vice versa)?
 - **Yes**. Go to the Setting the Smart Threshold procedure.
 - No. You are finished.

Setting the Smart Threshold

If exit doors with metal are opened during the day (placing them close to the antennas) and closed at night, this can lead to either insufficient sensitivity during the day or false alarms at night. To solve this problem, use the Smart Threshold feature.

- 1. Open all the doors.
- 2. Wait for the system to finish calibrating and become stable.
- 3. Adjust the system for proper operation.
- 4. Enable the Smart Threshold.
- 5. Press the Set Offset button.
- 6. Note the value for the Alarm Threshold (the black arrow).
- 7. Close the doors.
- 8. Wait for the system to finish calibrating and become stable.
- 9. Note the value for the Alarm Threshold and Inhibit Threshold. Did the thresholds increase enough so that the system is not close to false alarming with the doors closed?
 - Yes. You are done.
 - No. Increase the Smart Thr Gain and go back to Step 5.

Testing the System

To test a system for its ability to detect foil-lined bags, use the Foil Bag Simulator.

- 10. Hold the Foil Bag Simulator <u>vertically</u> when walking between the pedestals. Do not lay it flat or turn it sideways.
- 11. Walk with the Foil Bag Simulator <u>midway</u> between the pedestals at a <u>normal</u> pace. Do not hold the Simulator closer to one pedestal.
- 12. A system can alarm going IN only, OUT only, or both; test in both directions if needed.

13. Repeat this procedure for any other pedestal pairs that have metal detection.

Trouble-Shooting

If the system is either failing to detect metal or false alarming, use the following procedure to determine the cause and correct it.

- Is the Rx sum stable? If it isn't, check the Top, Bot, and Diff receiver levels for stability. Sometimes an unstable receiver level can be caused by 58kHz interference from an adjacent in-phase transmitter. This will be indicated by a red Interference Indicator.
 - Adjust the Coil Filters if necessary. Increase the value in steps of 2 units if the mean Ref value (Green Arrows) changes too fast. Increasing Coil Filters too much, however, can make the system sluggish.
 - Adjust the Coil Weights, if necessary. Lower the weight for a coil if the receiver level for a coil is still unstable after adjusting the Coil Filter.
- 2. Are the instantaneous receiver levels for each of the coils between -500 and +500?
 - Yes. Go to Step 3.
 - No. Click on Epot Nulling.
- 3. Are any of the Epot values near 0 or 255?
 - If Epot is near 255, set Attenuator to -6dB.
 - If Epot is near 0, set Attenuator to 0dB.
- 4. When the Foil Bag Simulator goes through the field, does the Rx Sum fail to rise above the dynamic Alarm Threshold?
 - a. Adjust the Scale setting, if necessary to view the low-value Sum.
 - b. Adjust Min Thr. Lower it if the system doesn't alarm with the Foil Bag Simulator and Analog Gain and Attenuator are already maxed. Raise it if the system false alarms or nearly false alarms.

- 5. When the Foil Bag Simulator goes through the field, does the Rx Sum rise above the Inhibit Threshold (Blue Arrow), which causes the system to fail to alarm?
 - a. Enable Cart Inhibit and raise Inhibit Threshold to a value above the high point of the Rx Sum.
 - b. Adjust the Analog Gain setting, if necessary. The Analog Gain default is set to the maximum; you should lower it only if the Rx Sum is at or near the top of the chart when a cart goes through the field and when a Foil Bag Simulator goes through the field, so that the system has a hard time discriminating between the two.
- 6. Does the Rx Sum rise near or above the dynamic Threshold when the Foil Bag Simulator is not near the system?
 - Raise the Min Thr. setting.

Configuring the Alarm Settings

On the Setup screen, configure the Lamps, Relays, and Audio settings to the appropriate values for the site.

Note: the relays you configure with the Relays parameters are the relays in the AMS-9050 controller at P54, not the relays on the Metal Detection Board at P9. The relays at P9 on the Metal Detection Board activate only for metal events for one second and are not configurable.



The detector can be configured to alarm on three events: a metal foil detection event, a jammer detection event, and an EAS tag detection event. It can signify any of these events in three ways: trigger a relay, flash an alarm lamp, or emit an audio alarm. The following table shows how to configure the Relay parameters for what you want; the Audio and Lamps parameters are configured similarly.

Table 1. Co	onfigur	ing re	lays
-------------	---------	--------	------

If Relay 1 is	And Relay 2	Then set the following		
for a event	is for a event	Relay Number	Metal Event	Jammer Event
Metal	Metal	All	2	
Metal	EAS	1	2	
EAS	Metal	2	2	
Jammer	Jammer	All	L	٢
Jammer	EAS	1		۲
EAS	Jammer	2		۲
Metal and Jammer	Metal and Jammer	All	٢	2
Metal and Jammer	EAS	1	2	2
EAS	Metal and Jammer	2	2	ব
EAS	EAS	All		
EAS	Not Used	1		
Not Used	EAS	2		

Note: if a customer does not want the audio alarm to go off for metal foil detection events, set the Duration and Volume to 0 (zero).

Specifications

Electrical

Power Supply

Primary Input:	12V DC (-4V;+8V)
Power Req	<u><</u> 3W

Relays

Contact Form:	DPDT
Rated Load: 0.5A at 125	5VAC; 1A at 30VDC
Max. Operating Voltage:	125VAC; 110VDC
Max. Switching Capacity:	62VA or 33W
Min. Permissible Load	10µA;10mVDC

Tx/Rx Input

V _{inp} (max):	120V _{o-p}
I _{inp} (max):	18A _{o-p} ;5A _{rms}

Environmental

Operating Temperature: 0° to 50°C (32° to 122°F)
Non-operating Temperature40° to 70°C (-40° to 158°F)
Relative Humidity: 0 to 90% non-condensing
Enclosure RatingIPX0

Mechanical

Metal Foil Detection Enclosure



Length	
Width	17.5cm (6 7/8")
Height	
Weight	1.8kg (3bs. 14oz)

Declarations

CE

Regulatory Compliance

Safety	UL 60950-1
5	CSA C22.2. 60950-1
	EN 60950-1

REGULATORY PRODUCT NAME: AMC-7000 = TYPE: AMC-7000

EQUIPMENT MODIFICATION CAUTION: Equipment changes or modifications not expressly approved by Sensormatic Electronics Corporation, the party responsible for FCC compliance, could void the user's authority to operate the equipment and could create a hazardous condition.

See "Note: There may be installation restrictions on antennas in certain countries. See antenna installation guides for restrictions, if any.

> **Regulatory Restriction:** This device is only intended to be installed as described in the installation guide.

- Because customer requirements dictate the placement of system components, your Sensormatic representative will supply this information separately.
- If this product was installed in a European Union or European Free Trade Association member state, please give the Declaration of Conformity included with this product to the manager or user. By law, this information must be provided to the user.
- Because of the number of antennas and accessories that can connect to this controller, methodically install this system to avoid problems. See "System Setup" in this guide for guidance on how to setup antennas.

About the Product" on page 1.

Other Declarations

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