

TBOX User Manual



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1. Safety Connect

Safety Connect is a subscription-based telematics service that uses Global Positioning System (GPS) data and embedded cellular technology to provide safety and security features to subscribers.

Safety Connect is supported by Toyota's designated response center, which operates 24 hours per day, 7 days per week.

Safety Connect service is available by subscription on select, telematics hardware-equipped vehicles.

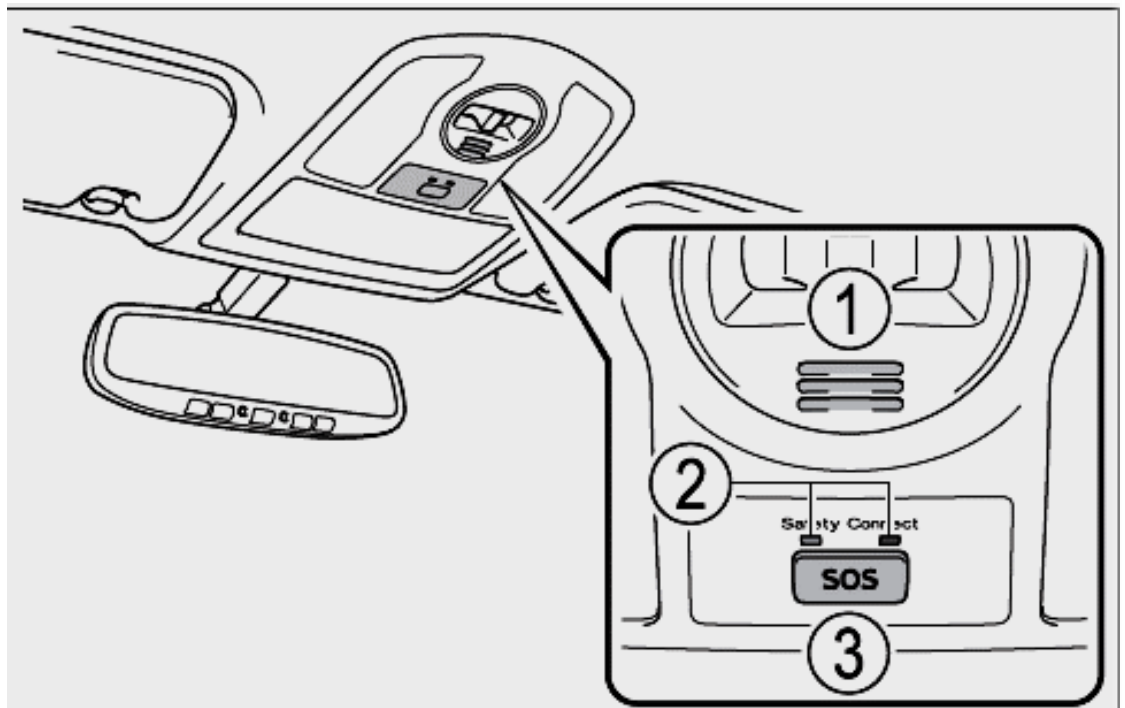
By using the Safety Connect service, you are agreeing to be bound by the Telematics Subscription Service Agreement and its Terms and Conditions, as in effect and amended from time to time, a current copy of which is available at Toyota.com.

All use of the Safety Connect service is subject to such then-applicable Terms and Conditions.



2. System Component

- 1) Microphone
- 2) LED light indicator
- 3) "SOS" button



3. Services

Subscribers have the following Safety Connect services available

- **Automatic Collision Notification***

Helps drivers receive necessary response from emergency service providers.

*: U.S. Patent No. 7,508,298 B2

- **Stolen Vehicle Location**

Helps drivers in the event of vehicle theft.

- **Emergency Assistance Button (SOS)**

Connects drivers to response-center support.

- **Enhanced Roadside Assistance**

Provides drivers various on-road assistance.

4. Subscription

After you have signed the Telematics Subscription Service Agreement and are enrolled, you can begin receiving services.

A variety of subscription terms is available for purchase. Contact your Toyota dealer, call 1-800-25-TOYOTA (1-800-255-3987) or push the "SOS" button in your vehicle for further subscription details.

4.1 Safety Connect Services Information

- Phone calls using the vehicles Bluetooth® technology will not be possible during Safety Connect.
- Safety Connect is available beginning Fall 2009 on select Toyota models.

Contact with the Safety Connect response center is dependent upon the telematics device being in operative condition, cellular connection availability, and GPS satellite signal reception, which can limit the ability to reach the response center or receive emergency service support. Enrollment and Telematics Subscription Service Agreement required. A variety of subscription terms is available; charges vary by subscription term selected.

- Automatic Collision Notification, Emergency Assistance, Stolen Vehicle Location, and Enhanced Roadside Assistance will function in the United States, including Hawaii and Alaska, and in Canada. No Safety Connect services will function outside of the United States in countries other than Canada.
- Safety Connect services are not subject to section 255



4.2 Languages

The Safety Connect response center will offer support in multiple languages.

The Safety Connect system will offer voice prompts in English and Spanish. Please indicate your language of choice when enrolling.

4.3 When contacting the response center

You may be unable to contact the response center if the network is busy.



5. Safety Connect LED light Indicator

When the power switch is turned to ON mode, the red indicator light comes on for 2 seconds then turns off. Afterward, the green indicator light comes on, indicating that the service is active.

The following indicator light patterns indicate specific system usage conditions:

- **Green indicator light on**
= Active service
- **Green indicator light flashing**
= Safety Connect call in process
- **Red indicator light (except at vehicle start-up)**
= System malfunction (contact your Toyota dealer)
- **No indicator light (off)**
= Safety Connect service not active

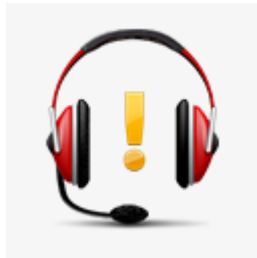




Emergency dispatch service (ACN) can promptly notify of traffic accidents emergency number automatically.
ACN : Automatic Crash Notification

6. Safety Connect services

6.1 Automatic Collision Notification



In case of either airbag deployment or severe rear-end collision, the system is designed to automatically call the response center. The responding agent receives the vehicle's location and attempts to speak with the vehicle occupants to assess the level of emergency.

If the occupants are unable to communicate, the agent automatically treats the call as an emergency, contacts the nearest emergency services provider to describe the situation, and requests that assistance be sent to the location.



TOYOTA





6.2 Emergency Assistance Button



In the event of an emergency on the road, push the "SOS" button to reach the Safety Connect response center. The answering agent will determine your vehicle's location, assess the emergency, and dispatch the necessary assistance required.

If you accidentally press the "SOS" button, tell the response-center agent that you are not experiencing an emergency.





6.3 Roadside Assistance



Enhanced Roadside Assistance adds GPS data to the already included warranty-based Toyota roadside service.

Subscribers can press the "SOS" button to reach a Safety Connect response-center agent, who can help with a wide range of needs, such as: towing, flat tire, fuel delivery, etc.

For a description of the Roadside Assistance services and their limitations, please see the Safety Connect Terms and Conditions, which are available at Toyota.com.



Roadside Assistance
1-888-TOYOTA-8 (1-888-869-6828)

24 hours a day, 365 days a year



6.4 Stolen Vehicle Locator



If your vehicle is stolen, Safety Connect can work with local authorities to assist them in locating and recovering the vehicle.

After filing a police report, call the Safety Connect response center at 1-800-25-TOYOTA (1-800-255-3987) and follow the prompts for Safety Connect to initiate this service.

In addition to assisting law enforcement with recovery of a stolen vehicle, Safety-Connect-equipped vehicle location data may, under certain circumstances, be shared with third parties to locate your vehicle. Further information is available at Toyota.com.





7. Safety information for Safety Connect

Important! Read this information before using Safety Connect.

7.1 Exposure to radio frequency signals

The Safety Connect system installed in your vehicle is a low-power radio transmitter and receiver. It receives and also sends out radio frequency (RF) signals.

In August 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for mobile wireless phones. Those guidelines are consistent with the safety standards previously set by the following U.S. and international standards bodies.

ANSI (American National Standards Institute) C95.1 [1992]

NCRP (National Council on Radiation Protection and Measurement) Report 86 [1986]

ICNIRP (International Commission on Non-Ionizing Radiation Protection) [1996]

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. Over 120 scientists, engineers, and physicians from universities, and government health agencies and industries reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of Safety Connect complies with the FCC guidelines in addition to those standards.

7.2 Certification for the Safety Connect

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65.

This equipment should be installed and operated keeping the radiator at least 20cm or more away from person's body (excluding extremities: hands, wrists, feet and ankles).



FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The antenna should be installed and operated with minimum distance of 20 cm between the radiator and your body.

